

ILLINOIS STATE POLICE DIRECTIVE

OPS-091, MOBILE ARCHITECTURE FOR COMMUNICATIONS HANDLING (MACH) SOFTWARE

RESCINDS: OPS-091, 2022-164, revised 03-10-2022.	REVISED: 01-03-2023 2023-097
RELATED DOCUMENTS: ENF-024, OPS-081, SRV-201, SRV-208, SRV-217	RELATED CALEA STANDARDS (6th Edition): 12.1.4, 42.2.2, 41.3.7, 81.2.10

I. POLICY

The Illinois State Police (ISP) will establish guidelines for the use of Mobile Architecture for Communications Handling (MACH) software. The mandated use of MACH outlined in this policy is related to officer safety only.

II. DEFINITIONS

MACH – An application that features user to user messaging, cross agency collaboration for first responders, in-car mapping, and display of other public safety units and LEADS interface capabilities.

III. RESPONSIBILITY

III.A. Sworn officers required to use MACH

III.A.1. Officers assigned a mobile data computer (MDC) with MACH installed will log into MACH at the start of their shift provided:

- III.A.1.a. The officer is assigned patrol duties for the day; or
- III.A.1.b. The officer's duties will include enforcement activity; or
- III.A.1.c. The officer has been directed by their Troop/Zone Commander, Bureau Chief, Lab Director, or Unit Commander to log into MACH.

NOTE: Command officers may direct an officer to exit MACH for instances when operational matters requires the location of the officer to remain private. However, the operational matter must be weighed against officer safety relating to the location of the officer.

III.A.2. Officers who are unable to log into MACH within 15 minutes of the start of their shift due to computer hardware and/or software issues will:

- III.A.2.a. Immediately notify their respective Communications Center and Shift Supervisor.
- III.A.2.b. Contact the ISP Help Desk for support at (217)782-4155.

NOTE: Officers assigned a call for service immediately upon starting their shift will adhere to ISP Directive OPS-081, "Emergency/High Speed Response Driving," and will log into MACH when it is safe to do so.

III.A.3. Officers will remain logged into MACH for the duration of their shift.

III.B. Telecommunicators required to use MACH

III.B.1. Telecommunicators will log into MACH at the beginning of their shift.

III.B.2. Telecommunicators who are unable to log into MACH due to computer hardware and/or software issues will immediately:

- III.B.2.a. Make notification through the chain-of-command to the appropriate Regional Telecommunication Manager.
- III.B.2.b. Notify the Shift Commander(s) for the Troops(s) they are dispatching for.
- III.B.2.c. Contact the ISP Help Desk for support at (217)782-4155.

III.B.3. Telecommunicators will remain logged into MACH for the duration of their shift.

III.C. Authorized usage of MACH software

- III.C.1. Usage of the mapping function will be for officer safety purposes only and will conform with the collective bargaining agreements regarding Global Positioning System (GPS) data storage and usage.
- III.C.2. Usage of the MACH software will conform with the guidelines and restrictions as established in ISP Directives SRV-201, "Use of Illinois State Police Computing Equipment and Resources," SRV-208, "Mobile Data Computer Systems," and SRV-217, "Law Enforcement Agencies Data System (LEADS)."

| Indicates new or revised items.

-End of Directive-