

ILLINOIS STATE POLICE DIRECTIVE

OPS-052, RESPONSE TO MAJOR DISORDERS

RESCINDS: OPS-052, 2022-145, revised 03-10-2022.	REVISED: 01-03-2023 2023-079
RELATED DOCUMENTS: EQP-014, OPS-032, OPS-034, OPS-047, OPS-048, OPS-049, OPS-053	RELATED CALEA STANDARDS (6th Edition): 2.1.4, 41.1.4, 46.1.1, 46.1.3, 46.2.1, 54.1.1

I. POLICY

The Illinois State Police (ISP) will manage major disorders using the Incident Command System (ICS) protocols and provide assistance in a coordinated manner designed to ensure maximum effectiveness in the use of available personnel and resources.

II. DEFINITIONS

II.A. Incident Management Software - the software system that allows for a computer workspace to be created for an event or critical incident. Users can be invited and log-in to join to a workspace that is created for an event or critical incident that allows for documents, images, maps, discussions, and other data to be shared on-line in a secure manner.

II.B. Incident Commander (IC) - the on-scene ranking officer of the Division of Patrol (DOP) who is in charge at the scene.

II.C. Special Operation Command (SOCOM) - a group of personnel who have received advanced, specialized training in managing critical incidents and/or in delivering services to bring about the resolution of such incidents. The SOCOMs primary functions include:

II.C.1. Deploying Special Weapons and Tactics (SWAT) Team operators and crisis negotiators to the site of critical incidents at the request of Troops or Regional Commanders or other ISP senior command and working to provide viable solutions towards the resolution of the incident.

II.C.2. Receiving training and delivering training to ISP personnel and elements of county and municipal law enforcement.

III. RESPONSIBILITIES

NOTE: All requests for National Guard or other federal resources needed to address major disorders will be made through the chain-of-command, by the incident commander or his/her designee, to the Director or his/her designee, and the SIRC/SEOC if activated, who will formally notify the Illinois Emergency Management Agency (IEMA).

III.A. The IC will:

III.A.1. Be the overall commander and coordinator during the disorder until specifically relieved by an equivalent ranking officer (as in a change of shift) or officer of higher rank.

III.A.2. Secure specialized services as needed from other divisions or agencies.

NOTE: Depending upon the nature of the incident, a Trooper may be the IC throughout the incident. If a situation escalates, a command officer such as a Master Sergeant, Troop Commander, or Region Commander may relieve the current IC and assume the duties of the IC.

III.B. The DOP Region Commander (in the Region where the incident is occurring) will:

III.B.1. Coordinate the response of regional personnel and resources, and requests for personnel and resources from other region commands.

- III.B.2. Provide advice and counsel to the Troop command in the troop of occurrence or assume command of the on-scene response by the Department. When possible, the Region Commander should go to the scene to assist the Troop Commander.
 - III.B.3. Establish and maintain communications with DOP senior command.
 - III.C. DOP Region Commanders in unaffected regions will:
 - III.C.1. Coordinate the response of their regional personnel.
 - III.C.2. In instances of civil or prison disorders, ensure susceptible locations within their respective regions are being monitored.
 - III.D. The Troop Commander (in the Troop the incident is occurring) will:
 - III.D.1. Command and coordinate all departmental personnel and equipment at the scene.
 - III.D.2. Request assistance from other troops or divisions through the chain of command.
 - III.D.3. Request assistance from other state agencies through the chain-of-command, and the SIRC/SEOC, if activated, who will formally notify the Illinois Emergency Management Agency (IEMA).
- NOTE:** If an incident involving Division of Criminal Investigation (DCI) personnel escalates into a major incident, the Zone Commander assumes these responsibilities.
- III.E. The Information Officer (normally the Public Information Safety Education Officer (PISEO)) will:
 - III.E.1. Notify the Department's Public Information Officer (PIO) and provide periodic updates.
 - III.E.2. Coordinate news releases with the PIO to ensure accurate and uniform information is being released to the media.
 - III.E.3. Coordinate the release of information with PIOs from other agencies involved in the response to a major disorder (department public information releases will address only department involvement and not the overall situation when the Department is assisting another agency).
 - III.F. The Springfield Communications Center will run a status check to determine the number of officers on duty in each troop.
 - III.G. The Air Operations Bureau Chief, or designee, will ensure department aircraft are available for assignment, as needed, and will contact IEMA to establish the availability of aircraft from the Illinois Department of Transportation, if needed (see ISP directive OPS-032, "Aircraft Operations").

IV. PROCEDURES

- IV.A. Command Post
 - IV.A.1. The IC will establish a command post to coordinate resources and collect and disseminate information with the appropriate incident management software system as the preferred communication method, if available.
 - IV.A.2. Each division with personnel or resources responding to the incident will have one officer with decision-making authority for his/her division present at the command post. These officers will serve as staff to the IC, coordinating the response activities for their respective divisions.
 - IV.A.3. Command Post Staff Duties
 - IV.A.3.a. The IC will exercise overall command of the situation.

- IV.A.3.b. A Deputy Incident Commander will assume command in the absence of the IC.
- IV.A.3.c. The Troop/Zone Commander, or designee, will appoint a Safety Officer. The Safety Officer will not act to impede SWAT operations. For all incidents where there is a possibility that hazardous materials may be involved, the Safety Officer will be trained and certified in hazardous materials operations. This HAZMAT certified Safety Officer will monitor and assess hazardous and unsafe situations and develop measures for assuring personnel safety.
- IV.A.3.d. In Troops not containing a PISEO, the Troop/Zone Commander, or designee, will appoint an Information Officer who will carry out the responsibilities as described in paragraph III.E. or Commanders may request an PISEO from a nearby troop to assist.
- IV.A.3.e. The Troop/Zone Commander, or designee, will appoint a log/scribe, preferably with a working knowledge of the appropriate incident management software system, to maintain a written log (command post journal) of all incidents/events and keep appropriate command post personnel updated on significant developments.
- IV.A.3.f. A staff member may contact the Troop to ensure the availability of canine teams (see ISP directive OPS-034, "Canine").
- IV.A.3.g. A staff member may ensure the Mobile Command Vehicle is placed on standby (see ISP directive EQP-014, "Mobile Command Vehicle").

NOTE: If the situation warrants, a SWAT command officer will function as part of the Command Post staff.

IV.B. Notifications

- IV.B.1. Support staff or the Springfield Communications Center, as directed by the IC, will make notifications. The Springfield Communications Center will maintain a current listing of all personnel and agencies to be notified.
- IV.B.2. All telephone notifications are to be entered into the appropriate incident management software system or in a notification log.
- IV.B.3. Copies of Law Enforcement Agencies Data System (LEADS) directed messages will be filed in a notification log and forwarded to the log/scribe.

| Indicates new or revised items.

-End of Directive-