

**System Name: ECom and SouthCom JETSB**  
**Case # 26-M-416**  
**Date Filed: 05/29/2026**

**Illinois State Police (ISP) Review of Plan Modification**

Requirement	Information Included	Staff Comment
<b>Contact and 9-1-1 System information</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Craig Kowalski 3700 W. 183rd St. Hazel Crest, IL 60429 (708) 797-3702 (o) (708) 821-3658 (c) brouson@calcomm911.org <a href="mailto:ckowalski@southland911il.gov">ckowalski@southland911il.gov</a>
<b>Verification</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
<b>Letter of Intent</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
<b>Narrative Statement</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
1. Explain the reason for submitting the modification and provide the name and contact information for your certified 9-1-1 system, NGCS, and NOC/SOC provider	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A <input type="checkbox"/>	With this modification, the Ecom and SouthCom JETSB 911 system is requesting to opt in the City of Markham. The CalComm Regional 911 System has also filed a modification requesting to opt out the City of Markham.  AT&T - Joshua Folta, jf3574@att.com (312) 291-6235. AT&T Resolution Center (888) 424-3911.
2. Explain the national standards, protocols and/or operating measures that will be followed.	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A <input type="checkbox"/>	
3. Explain what measures have been taken to create a robust, dependable, and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment.	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A <input type="checkbox"/>	

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4.	Explain what security measures will be placed on the PSAP's IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it.	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A <input type="checkbox"/>	
5.	Identify the backup PSAP. (Name and Address)	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A <input type="checkbox"/>	
6.	Indicate the PSAP Name(s) and Address(es) for your predetermined alternate route(s) or specify if none.	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A <input type="checkbox"/>	
7.	Explain how split exchanges will be managed.	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A <input type="checkbox"/>	
8.	Explain how the GIS database will be maintained and how boundary, address point, and street center line errors will be corrected and updated on a continuing basis.	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A <input type="checkbox"/>	
9.	Indicate who will be responsible for updating and maintaining the data. Updates are required whenever there is a change to the Road Centerline layer that includes a new or changed road name(s) or a database change, or annexation that modifies the Law, Fire, or EMS Boundary Layer, and whenever an updated version of the workflow tool is released.	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A <input type="checkbox"/>	
<b>Financial Information</b>			

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Annual recurring 9-1-1 network costs prior to modification	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	\$82,330.31
Projected annual recurring 9-1-1 network costs after modification	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	\$82,330.31
Installation cost of the project	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	\$64,522.57
Anticipated recurring costs as a result of the modification – Explanation Below	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	\$0.00
<p>Summary of anticipated implementation costs and annual operating costs of the modified 9-1-1 system that are directly associated with 9-1-1 as well as the anticipated revenues. Include the email request and Administrator’s approval that support your network costs.</p>		<p>The addition of the City of Markham as a participating member results in an updated annual operating budget of \$6,647,665 for the Southland Communications Center 9-1-1 system. This budget reflects the full cost of operations directly associated with providing 9-1-1 services, including personnel, technology systems, maintenance, and contractual services.</p> <p>Implementation Costs (One-Time / Initial)  Implementation costs are limited due to the existing scalable NG9-1-1 infrastructure. The City of Markham has elected to procure its own microwave equipment, portable and mobile radios, and already has USDD Phoenix G2 station alerting installed at each fire station. Southland’s implementation costs are primarily configuration, integration, and administrative in nature.</p> <p>Aruba Switching: \$800.00  GIS Mapping Updates: \$3,000.00  Legal Fees: \$1,000.00  Motorola Flex CAD Integration: \$20,472.57  Motorola Flex CAD Response Plans: \$11,250.00  Radio Frequency Transmitters and Receivers (minimal microwave switching support): \$15,000.00  StarCom21 Zone 1 Eventide Recording: \$3,000.00  New Member Deposit: \$10,000.00</p> <p>Total Estimated Implementation Costs: \$64,522.57</p>

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			<p>Costs are allocated among participating agencies based on the established financial contribution model. Markham's proportional share is 9.334%, resulting in an annual contribution of \$620,496.88.</p> <p>The anticipated revenues for the system are derived from participating agency contributions, including the addition of Markham, which supports the sustainability of operations and service delivery. This modification does not introduce new or increased ESInet network costs requiring separate State approval, as existing network infrastructure and service agreements sufficiently support the addition of Markham.</p> <p>Implementation costs associated with onboarding Markham are minimal and primarily operational in nature, as the system is already established and scalable to accommodate additional members within the current NG9-1-1 framework.</p> <p>Implementation Costs (One-Time / Initial)Implementation costs are minimal due to the existing scalable NG9-1-1 infrastructure and are limited to: System configuration and onboarding (Motorola Vesta NXT / CAD updates) – minimal internal cost Coordination with AT&amp;T ESInet and routing updates – no additional cost Administrative onboarding and training – absorbed within existing budget No significant capital expenditures are required.</p>
<b>Communities Served</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		
<b>Participating Agencies</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		
<b>Adjacent 911 Authorities</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		
<b>Originating Service Providers (OSP)</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		
<b>Test Plan</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		
<b>Zip Codes</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		

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<b>Attachments</b>	If applicable	
	Back-Up PSAP agreement	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
	Call Handling Agreements	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
	Contracts	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
	Network Diagram	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>

**Conclusions:**

With this modification, the Ecom and SouthCom JETSB 911 system is requesting to opt in the City of Markham. The CalComm Regional 911 System has also filed a modification requesting to opt out the City of Markham. The ISP has completed its review of the modified plans and has determined that it meets the requirements for a modified plan filing under 83 Ill. Admin. Code Part 1325.205.

ISP reviewed by: Catherine Tanner

Date: 06/10/2026

ICC reviewed by: George Light

Date: 06/17/2026