

**ILLINOIS STATE POLICE**  
**Office of the Statewide 9-1-1 Administrator**



**State of Illinois**

**Application for**  
**9-1-1 Modification Plan**

# INTRODUCTION

The following document provides the application for submitting a 9-1-1 Modification Plan that will supply the Department of State Police (Department), the Illinois Commerce Commission (ICC), the Statewide 9-1-1 Advisory Board (Advisory Board) and the Statewide 9-1-1 Administrator (Administrator) with the necessary information about your proposal to modify your 9-1-1 system. All modified plans must comply with 83 Ill. Adm. Code Part 1325.

## **LONG FORM MODIFIED 9-1-1 PLAN:**

The following 9-1-1 system changes require Administrator approval:

- 1) Changing boundaries that require an intergovernmental agreement between local governmental entities to exclude or include residents within the 9-1-1 jurisdiction
- 2) Changing or adding a 9-1-1 system provider
- 3) Changes in network configuration, except as provided for in subsection 1325.200(h), (i.e. implementation of a Next Generation 9-1-1 (NG9-1-1) system)
- 4) Change of Backup PSAP arrangement

The Modified Plan must include the following documents:

<b>General Information</b>	Contact and 9-1-1 System information.
<b>Verification</b>	Notarized statement of truth regarding information provided in the plan.
<b>Letter of Intent</b>	Letter that is sent to the 9-1-1 System Provider with a copy of the plan.
<b>Plan Narrative</b>	A summary of the changes of the proposed system's operation.
<b>Financial Information</b>	A summary of anticipated implementation costs and annual operating costs of the modified 9-1-1 system that are directly associated with 9-1-1 as well as the anticipated revenues.
<b>5-Year Strategic Plan</b>	A detailed plan for implementation and financial projections.
<b>Communities Served</b>	A list of all communities that are served by the 9-1-1 System.
<b>Participating Agencies</b>	A list of public safety agencies (Police, Fire, EMS, etc.) who are dispatched by the 9-1-1 System.
<b>Adjacent Agencies</b>	A list of public safety agencies (Police, Fire, EMS, etc.) that are adjacent to the 9-1-1 System's jurisdictional boundaries.

## **Attachments (if applicable):**

<b>Ordinance</b>	Any local ordinances which dissolve an existing ETSB or creates a new ETSB.
<b>Intergovernmental Agreement</b>	Any intergovernmental agreements or MOU's creating a joint ETSB or any other agreements pertinent to the 9-1-1 system.
<b>Contracts</b>	Contract(s) with a 9-1-1 system provider or for NG-9-1-1 service.
<b>Back-up PSAP Agreement</b>	Establishes back-up and overflow services between PSAPs.
<b>Network Diagram</b>	Provided by the 9-1-1 system provider showing trunk routing and backup configuration.
<b>Call Handling Agreements</b>	Call handling agreements shall describe the primary and secondary dispatch method to be used by requesting parties within their respective jurisdictions.
<b>Aid Outside Jurisdictional Boundaries Agreements</b>	Aid outside normal jurisdictional boundaries agreements shall provide that once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

<b>Carrier Listing</b>	A list of each carrier telephone company(s), exchange(s), prefix(es), and the various 9-1-1 System configurations that will be used in the proposed system.
<b>Test Plan</b>	The 911 System's overall plan detailing how and to what extent the network and data base will be tested.

These modified 9-1-1 Plans must be filed electronically on the Department's website at:

<http://www.isp.state.il.us/Statewide911/statewide911.cfm> where you will see the box below to submit your plan.



Once the plan is submitted, the Department and the ICC will have 20 days to provide a technical review of the plan to submit to the Administrator for approval.

#### **SHORT FORM MODIFIED 9-1-1 PLAN:**

The following modifications do not need to be submitted electronically on the Department's website.

The 9-1-1 Authority must provide written notification to the Administrator at [911\\_tech\\_support@isp.state.il.us](mailto:911_tech_support@isp.state.il.us) at least 10 business days prior to making the following changes pursuant to Section 1325.200(h). After review, the Administrator will provide a letter of acknowledgment.

- 1) Permanent relocation of an existing PSAP or backup PSAP facility
- 2) Reduction in 9-1-1 trunks from the selective router to the PSAP
- 3) Further reduction of PSAPs within a 9-1-1 Authority beyond consolidation as required by the Act

The notification should include:

**General Information**      Contact and 9-1-1 System information.

**Plan Narrative**              A detailed summary of the changes in the proposed system's operation.

#### **Attachments (if applicable):**

**Network Diagram**          Provided by the 9-1-1 system provider showing trunk routing and backup configuration

**Call Handling Agreements**      Call handling agreements shall describe the primary and secondary dispatch method to be used by requesting parties within their respective jurisdictions.

## 911 GENERAL INFORMATION

DATE:

Type of Change: <input checked="" type="checkbox"/> Long Form Modification Plan <input type="checkbox"/> Short Form Modification Plan		
Current System Name:	Population Served	Land Area in Sq Miles
Southwest Central 9-1-1 System	107990	107

[illegible]

911 System Contact: William D. Shanley

Street Address: 7611 West College Drive

City, State and Zip Code: Palos Heights, IL 60463

Office Telephone: 708-448-6180

Cellular Telephone: 708-243-2319

Email: bill.shanley@swcd911.org

### Wireless Coverage for Consolidated System:

100 % Phase II compliant

100 % Phase I compliant

**Please check if applicable:**

\_\_\_\_\_ NG9-1-1 capable

  X   Receive 9-1-1 Text

Receive 9-1-1 Video

## VERIFICATION

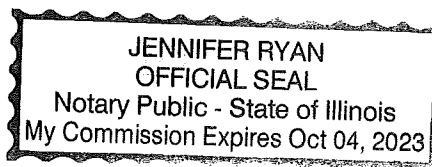
I, Gerald Bennett, first being duly sworn upon oath, depose and say that I am Chairman, of Southwest Central 9-1-1 System; that I have read the foregoing plan by me subscribed and know the contents thereof; that said contents are true in substance and in fact, except as to those matters stated upon information and belief, and as to those, I believe same to be true.

  
\_\_\_\_\_  
Chairman, Southwest Central 9-1-1 System

Subscribed and sworn to before me

this 4<sup>th</sup> day of March, 2020.

  
\_\_\_\_\_  
NOTARY PUBLIC, ILLINOIS





**9-1-1 SYSTEM PROVIDER  
LETTER OF INTENT**

March 12, 2020

Lisa Wirtanen  
AT&T 9-1-1 Service Executive  
4918 W. 95<sup>th</sup> Street  
Oak Lawn, IL 60453

Dear Ms. Wirtanen,

This letter is to confirm our intent to modify our 9-1-1 System. Enclosed is your copy of our modification plan to be filed with the Department of the Illinois State Police for approval. Thank you for your assistance in this matter.

Sincerely,



William D. Shanley  
Secretary

Enclosure: Modification Plan

## NARRATIVE STATEMENT:

*(Provide a detailed summary of system operations for a modified 9-1-1 plan. Also, if incorporating an NG9-1-1 solution, please include the additional items listed below pursuant to 1325.205 b)12).*

- 1) Indicate the name of the certified 9-1-1 system provider being utilized.
- 2) Explain the national standards, protocols and/or operating measures that will be followed.
- 3) Explain what measures have been taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment.
- 4) Explain how the existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system.
- 5) Explain how split exchanges will be handled.
- 6) Explain how the databases will be maintained and how address errors will be corrected and updated on a continuing basis.
- 7) Explain who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday.
- 8) Explain what security measures will be placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it.

### Plan Narrative:

The plan narrative statement remains the same for Southwest Central 9-1-1 System.

The Village of Palos Park has determined that they no longer desire to be members of Southwest Central Dispatch ("SWCD") and Southwest Central 911 System ("SWC911") an ETSB and receive dispatch services. It is the intent of the Village of Palos Park to become a member of the Cook County ETSB. The effective end date for the Village of Palos Park membership with SWCD and SWC911 is April 30, 2020.

The purpose of this modification plan is to authorize the Village of Palos Park to opt out of SWCD and SWC911.

## **FIVE YEAR STRATEGIC PLAN FOR MODIFIED PLAN**

(Provide a detailed summary of the proposed system's operation, including but not limited to, a five-year strategic plan for implementation of the modified 9-1-1 plan with financial projections)

Narrative:

Remains the same.



## COMMUNITIES SERVED

Provide a list of all communities to be served by the proposed 9-1-1 System. Please include the name of the community and the official mailing address including street address, city and zip code.

USE ADDITIONAL SHEETS AS NECESSARY

[illegible]

## PARTICIPATING AGENCIES

Provide a list of public safety agencies (Police, Fire, EMS etc.) that are to be dispatched by the 9-1-1 System. Each Agencies land area(s) in square miles and estimated population which will have access to the proposed 9-1-1 System. Do not forget to include County Sheriff's jurisdiction and Illinois State Police Districts. Each agency that appears on this list should also have signed a call handling agreement.

[illegible]

## ADJACENT AGENCIES LIST

Provide a list of public safety agencies and existing 9-1-1 Systems that are adjacent to the proposed system's boundaries. Each agency that appears on this list should also have signed a call handling agreement and/or aid outside jurisdictional boundaries.

[illegible]

# CARRIER LISTING

(Wireline, Wireless, VoIP)

Provide a list of each carrier that will be involved in the proposed system.

(USE ADDITIONAL SHEETS AS NECESSARY)

CARRIERS	STREET ADDRESS, CITY, ZIP CODE	TELEPHONE NUMBER
AT&T		(888) 243-1911
SBC		(866) 730-8154
CLEC		(217) 824-6398
Allegiance		(800) 421-3872
CBeyond		(866) 424-9233
CIMCO		(630) 691-8080
Focal		(877) 453-8353
Frontier		(877) 262-6822
Global COM		(888) 859-1531
Global Crossing		(888) 859-0911
Intermedia		(650) 641-4000
Level 3		(888) 404-9750
MCI		(800) 275-0014
McLeod		(800) 332-2385
MFS-Intelenet		(312) 580-0170
MGC		(480) 719-8556
MPower	585 218 6550	585 218 6550
Paetec		(800) 345-4484
Sprint		(913) 928-4107
TDS Metrocom		(888) 790-1216
WorldCom		(800) 844-1001
XO Com		(888) 575-6398
Verizon Wireless		(800) 922-0204
Cricket		(800) 274-2538
T-Mobile		(866) 735-7700
Comcast		(800) 934-6489

## **LIST OF ATTACHMENTS**

- Certified Ordinance 2019-20 from Village of Palos Park withdrawing from Southwest Central Dispatch
- Certified Ordinance 2019-21 from Village of Palos Park withdrawing from Southwest Central 9-1-1 System
- AT&T proposed Network Diagram
- Exhibit 3 – System Participants
- Exhibit 4 – Adjacent Agency List

STATE OF ILLINOIS    )  
                                  )SS  
COUNTY OF COOK    )

## **CERTIFICATE**

I, Cathy A. Gabel, Deputy Village Clerk of the Village of Palos Park, in the County of Cook, and State of Illinois, do hereby certify that the foregoing is a true and correct copy of that certain Ordinance now on file in my office:

### **ORDINANCE NO. 2019-20**

#### **AN ORDINANCE WITHDRAWING FROM SOUTHWEST CENTRAL DISPATCH**

which said Ordinance was adopted by the Council of the Village of Palos Park at a meeting held on the 9<sup>th</sup> day of September, 2019.

I further certify that the vote on the question of the adoption of the said Ordinance by the Village Council of the Village Palos Park was taken by Ayes and Nays and recorded in the minutes of the Village Council of the Village of Palos Park and that the results of said vote were as follows,

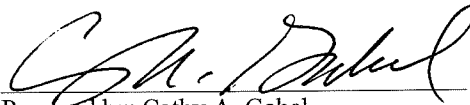
AYES: -5- Commissioners Polk, Milovich-Walters, Reed, Pavlatos, and Mayor Mahoney

NAYS: -0-

ABSENT: -0-

I do further certify that the original Ordinance is a true copy and entrusted to my care for safekeeping, and that I am the lawful keeper of the same.

**IN WITNESS WHEREOF**, I have hereunto set my hand and affixed the official seal of said Village of Palos Park this 10<sup>th</sup> day of September, 2019.



Prepared by: Cathy A. Gabel  
Deputy Village Clerk

(SEAL)

Mail to: Village Clerk  
Village of Palos Park  
8999 W. 123<sup>rd</sup> Street  
Palos Park, IL 60464

**ORDINANCE NO. 2019-20**

**AN ORDINANCE WITHDRAWING FROM  
SOUTHWEST CENTRAL DISPATCH**

**WHEREAS**, the Village of Palos Park (the "Village") is currently a member of Southwest Central Dispatch for police dispatching services; and

**WHEREAS**, pursuant to Article 11, Section 11.1. of the Amended and Restated By-Laws of Southwest Central Dispatch, as amended October 18, 2017, (the "By-Laws"), the Village can withdraw as a member of Southwest Central Dispatch, pursuant to the approval of an Ordinance electing to do so, and the filing of a certified copy of said Ordinance with Southwest Central Dispatch; and

**WHEREAS**, the Village staff has investigated police dispatching alternatives to Southwest Central Dispatch, and has provided information to the Village Council in relation thereto; and

**WHEREAS**, after reviewing the information supplied by Village staff, the Village Council has determined that it is in the best interests of the Village to withdraw as a member of Southwest Central Dispatch, and move to an alternate provider of police dispatching services;

**NOW, THEREFORE, BE IT ORDAINED** by the Village Council of the Village of Palos Park, Cook County, Illinois, as follows:

**SECTION 1:** That the recitals set forth above are hereby incorporated herein by reference.

**SECTION 2:** That the Village hereby withdraws as a member of Southwest Central Dispatch, with the effective date of said withdrawal being April 30, 2020, as provided for in Section 11.1.1. of the By-Laws.

**SECTION 3:** That the Village Manager is hereby authorized and directed to personally file a certified copy of this Ordinance with Southwest Central Dispatch, at Southwest Central Dispatch's headquarters, located at 7611 West College Drive, Palos Heights, Illinois 60463, on or before September 30, 2019, and to obtain a receipt for said filing from Southwest Central Dispatch as proof of said filing.

**SECTION 4:** That this Ordinance shall be in full force and effect from and after its adoption and approval, as provided by law.

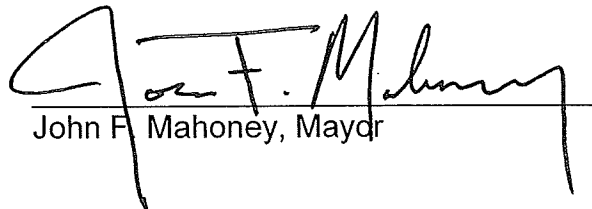
**ADOPTED** this 9<sup>th</sup> day of September, 2019, pursuant to a roll call vote as follows.

AYES: -5- Commissioners Polk, Milovich-Walters, Reed, Pavlatos, and  
Mayor Mahoney

NAYS:-0-

ABSENT: -0-

**APPROVED** by me this 9<sup>th</sup> day of September, 2019.

  
John F. Mahoney, Mayor

**ATTEST:**

  
Marie Arrigoni, Village Clerk



STATE OF ILLINOIS    )  
                                  )SS  
COUNTY OF COOK    )

## **CERTIFICATE**

I, Cathy A. Gabel, Deputy Village Clerk of the Village of Palos Park, in the County of Cook, and State of Illinois, do hereby certify that the foregoing is a true and correct copy of that certain Ordinance now on file in my office:

### **ORDINANCE NO. 2019-21**

#### **AN ORDINANCE WITHDRAWING FROM THE SOUTHWEST CENTRAL 9-1-1 SYSTEM**

which said Ordinance was adopted by the Council of the Village of Palos Park at a meeting held on the 9<sup>th</sup> day of September, 2019.

I further certify that the vote on the question of the adoption of the said Ordinance by the Village Council of the Village Palos Park was taken by Ayes and Nays and recorded in the minutes of the Village Council of the Village of Palos Park and that the results of said vote were as follows,

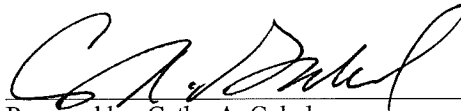
AYES: -5- Commissioners Polk, Milovich-Walters, Reed, Pavlatos, and Mayor Mahoney

NAYS: -0-

ABSENT: -0-

I do further certify that the original Ordinance is a true copy and entrusted to my care for safekeeping, and that I am the lawful keeper of the same.

**IN WITNESS WHEREOF**, I have hereunto set my hand and affixed the official seal of said Village of Palos Park this 10<sup>th</sup> day of September, 2019.



Prepared by: Cathy A. Gabel  
Deputy Village Clerk

(SEAL)

Mail to: Village Clerk  
Village of Palos Park  
8999 W. 123<sup>rd</sup> Street  
Palos Park, IL 60464

**ORDINANCE NO. 2019-21**

**AN ORDINANCE WITHDRAWING FROM  
THE SOUTHWEST CENTRAL 9-1-1 SYSTEM**

**WHEREAS**, the Village of Palos Park (the "Village") is currently a member of the Southwest Central 9-1-1 System for 9-1-1 services; and

**WHEREAS**, pursuant to Article VI, Section A.1. of the Southwest Central 9-1-1 Emergency Service Telephone System By-Laws, as amended October 19, 2016, (the "By-Laws"), the Village can withdraw as a member of the Southwest Central 9-1-1 System, pursuant to the approval of an Ordinance electing to do so, and the filing of a certified copy of said Ordinance with the Southwest Central 9-1-1 System; and

**WHEREAS**, the Village staff has investigated alternatives to the Southwest Central 9-1-1 System, and has provided information to the Village Council in relation thereto; and

**WHEREAS**, after reviewing the information supplied by Village staff, the Village Council has determined that it is in the best interests of the Village to withdraw as a member of the Southwest Central 9-1-1 System, and move to an alternate 9-1-1 system;

**NOW, THEREFORE, BE IT ORDAINED** by the Village Council of the Village of Palos Park, Cook County, Illinois, as follows:

**SECTION 1:** That the recitals set forth above are hereby incorporated herein by reference.

**SECTION 2:** That the Village hereby withdraws as a member of the Southwest Central 9-1-1 System, with the effective date of said withdrawal being April 30, 2020.

**SECTION 3:** That the Village Manager is hereby authorized and directed to personally file a certified copy of this Ordinance with the Southwest Central 9-1-1 System,

at the Southwest Central 9-1-1 System's headquarters, located at 7611 West College Drive, Palos Heights, Illinois 60463, on or before September 30, 2019, and to obtain a receipt for said filing from the Southwest Central 9-1-1 System as proof of said filing.

**SECTION 4:** That this Ordinance shall be in full force and effect from and after its adoption and approval, as provided by law.

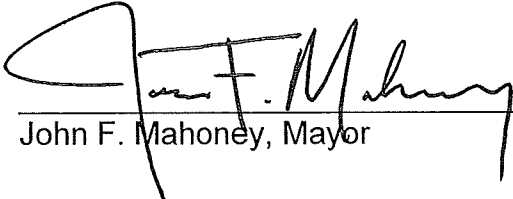
**ADOPTED** this 9<sup>th</sup> day of September, 2019, pursuant to a roll call vote as follows.

AYES: -5- Commissioners Polk, Milovich-Walters, Reed, Pavlatos, and  
Mayor Mahoney

NAYS: -0-

ABSENT: -0-

**APPROVED** by me this 9<sup>th</sup> day of September, 2019.

  
John F. Mahoney, Mayor

**ATTEST:**

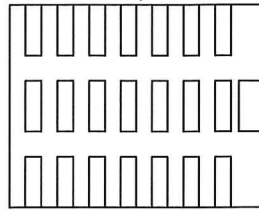
  
Marie Arrigoni, Village Clerk



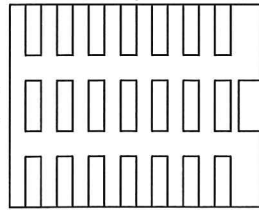
# SOUTHWEST CENTRAL DISPATCH PROPOSED REMOVING COUNTRYSIDE, PALOS PARK

CONTROL OFFICE

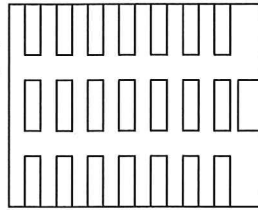
9-1-1 CIRCUITS SELECTIVE ROUTER TO PSAP



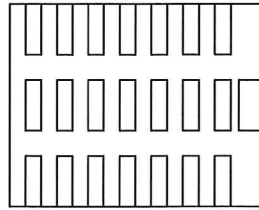
BLUE ISLAND  
(5E)



ELK GROVE  
VILLAGE (5E)



LOMBARD (5E)



GENEVA (5E)

**SOUTHWEST CENTRAL DISPATCH PSAP**

**(7) BLUE ISLAND S/R**  
TG= 529/WIRELINE CALLS  
7EMNC009486  
7EMNC009486  
7EMNC347587  
7EMNC347588  
7EMNC347595  
7CSNC638241 – MAKE BUSY

**TG=1011/WIRELESS CALLS**  
7EMNC207310  
7EMNC207311  
5CSNC638262 – MAKE BUSY

**(7) ELK GROVE VILLAGE S/R**  
TG= 580/WIRELINE CALLS  
7EMNC849801  
7EMNC849802  
7EMNC849803  
7EMNC849804  
7EMNC849805  
7UGXR038640 – MAKE BUSY

**TG=1473/WIRELESS CALLS**  
7EMNC207303  
7EMNC207304  
5CSNC051207 – MAKE BUSY

**(8) LOMBARD S/R**  
TG= 596/WIRELINE CALLS  
7EMNC849550  
7EMNC849551  
7EMNC849552  
7EMNC849553  
7EMNC101247  
7EMNC103399  
7UGXR098511 – MAKE BUSY

**TG=1075/WIRELESS CALLS**  
7EMNC207307  
7EMNC207308  
5CSNC098932 – MAKE BUSY

**SPECIAL NOTE:**  
THE FOLLOWING TRUNK GROUPS ARE FOR SWCD TO HAVE THE ABILITY TO ACT AT COOK COUNTY SHERIFF'S BACK-UP PSAP

**(2) BLUE ISLAND S/R**  
TG= 364/WIRELINE CALLS  
7EMNC847585  
7EMNC847586  
5CSNC053526 – MAKE BUSY

**(2) GENEVA S/R**  
TG= 454/WIRELINE CALLS  
7EMNC847588  
7EMNC847589  
7UGXR350208 – MAKE BUSY

**(2) ELK GROVE VILLAGE S/R**  
TG= 445/WIRELINE CALLS PALOS  
7EMNC847635  
7EMNC847636  
5CSNC099214 – MAKE BUSY

**(2) LOMBARD S/R**  
TG= 449/WIRELINE CALLS  
7EMNC847641  
7EMNC847642  
5CSNC099394 – MAKE BUSY

PSAP LOCATIONS

ALI DATABASE ACCESS

SOUTHWEST CENTRAL DISPATCH  
7611 W COLLEGE DRIVE  
PALOS HEIGHTS

BACK-UP PSAP:  
BLUE ISLAND S/R: ORLAND PARK  
ELK GROVE VILLAGE S/R: OAK LAWN  
LOMBARD S/R: DUCOMM

7FDDZ694276-NORTHBROOK  
3FDDZ694277-SOUTHFIELD

**SERVING COMMUNITIES:**  
CHICAGO RIDGE,, CRESTWOOD, LEMONT,  
PALOS HEIGHTS, PALOS HILLS, WORTH,  
**Removal of COUNTRYSIDE, PALOS PARK,**

# SOUTHWEST CENTRAL DISPATCH



## RATE CENTER END OFFICE TO SELECTIVE ROUTER

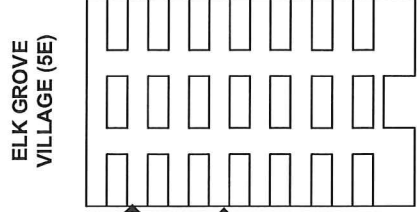
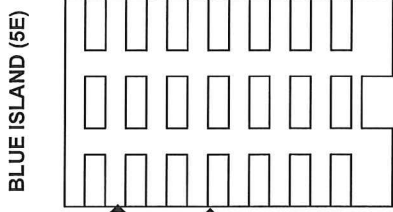
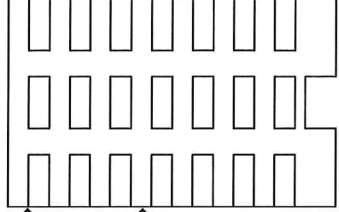
CONTROL OFFICE

ALTERNATIVE PROVIDERS-----	ALTERNATIVE PROVIDERS-----	ALTERNATIVE PROVIDERS-----
<b>BLUE ISLAND EXCHANGE:</b> ALLEGIANCE AT&T IP CEBYOND CIMCO FOCAL GLOBAL COM GLOBAL CROSSING LEVEL 3 MCI MCLEOD MGC PAETEC SPRINT TDS METROCOM XO COMM	<b>HARVEY EXCHANGE:</b> AT&T IP CEBYOND CIMCO FOCAL GLOBAL COM GLOBAL CROSSING LEVEL 3 MCI MCLEOD MGC PAETEC SPRINT TDS METROCOM XO COMM	<b>LAGRANGE EXCHANGE:</b> ALLEGIANCE AT&T IP CEBYOND FOCAL FRONTIER GLOBAL COM LEVEL 3 MCLEOD MPOWER PAETEC WORLD COM XO COMM
<b>CALUMET/CITY EXCHANGE:</b> AT&T IP CEBYOND FOCAL GLOBAL COM GLOBAL CROSSING LEVEL 3 MCI MCLEOD MGC PAETEC SPRINT TDS METROCOM XO COMM	<b>HINDSALE/OAKBROOK EXCHANGE:</b> ALLEGIANCE AT&T IP CEBYOND CIMCO FOCAL FRONTIER GLOBAL COM INTERMEDIA LEVEL 3 MCI MCLEOD MGC PAETEC TDS METROCOM XO COMM	<b>OAK LAWN/PALOS PARK EXCHANGE:</b> ALLEGIANCE AT&T IP CEBYOND FOCAL FRONTIER GLOBAL COM LEVEL 3 MCI MCLEOD MGC MPOWER PAETEC XO COMM
<b>DOWNERS GROVE EXCHANGE:</b> ALLEGIANCE AT&T IP CEBYOND CIMCO FOCAL FRONTIER GLOBAL COM INTERMEDIA LEVEL 3 MCI MCLEOD MGC PAETEC TDS METROCOM XO COMM	<b>LEMONT EXCHANGE:</b> AT&T IP CEBYOND CIMCO FOCAL GLOBAL COM LEVEL 3 MCLEOD MGC PAETEC TDS METROCOM XO COMM	<b>PALOS PARK EXCHANGE:</b> AT&T IP CEBYOND FOCAL GLOBAL COM LEVEL 3 MCI MCLEOD MPOWER PAETEC SPRINT TDS METROCOM XO COMM

**AT&T**  
 BLUE ISLAND (6)  
 CALUMET CITY (5)  
 HARVEY (6)  
 PALOS PARK (4)

**AT&T**  
 HICKORY HILLS (5)  
 LAGRANGE (6)  
 OAK LAWN/PALOS PARK (12)

**AT&T**  
 DOWNERS GROVE (10)  
 HINDSALE/OAK BROOK (11)  
 LEMONT (10)



## Exhibit 3

### SYSTEM PARTICIPANTS

A list of system participants showing the 9-1-1 land area(s) in square miles and estimated population which will have access to the proposed 9-1-1 System. Do not forget to include County Sheriff's jurisdiction and Illinois State Police Districts. Each agency that appears on this list should also be shown on the maps and should also have signed a call handling agreement. **(USE ADDITIONAL SHEETS AS NECESSARY)**

System Participants	Street Address, City, Zip Code	Administrative Telephone No.	Population	Land Area	Check Appropriate Box			
					Dispatch	Transfer	Call Relay	
Chicago Ridge Police Department	10425 S. Ridgeland Ave. Chicago Ridge, IL 60415	708-425-7831	14,434	2.3	XX			
Chicago Ridge Fire Department	10063 Virginia Chicago Ridge, IL 60415	708-857-4454	14,434	2.3	XX			
Crestwood Police Department	13840 S. Cicero Ave. Crestwood, IL 60418	708-371-3740	11,029	3.1	XX			
Crestwood Fire Department	13840 S. Cicero Ave. Crestwood, IL 60418	708-371-4805	11,029	3.1	XX			
Lemont Police Department	14600 W. 127 <sup>th</sup> Street Lemont, IL 60439	630-257-2229	16,661	9.5	XX			
Moraine Valley Community College Police Department	9000 W. College Parkway Palos Hills, IL 60565	708-974-5555	17,444	1.0		XX		
North Palos Fire Protection District	10629 S. Roberts Road Palos Hills, IL 60465	708-974-4474	35,000	15.5	XX			
Palos Heights Police Department	7607 W. College Drive Palos Heights, IL 60463	708-448-5060	12,597	3.0	XX			
Palos Heights Fire Protection District	12300 S. Harlem Ave. Palos Heights, IL 60463	708-448-4272	12,597	5.0	XX			
Palos Hills Police Department	8555 W. 103 <sup>rd</sup> Street Palos Hills, IL 60465	708-598-2272	17,627	4.0	XX			
Worth Police Department	7112 W. 111 <sup>th</sup> Street Worth, IL 60482	708-448-3979	10,838	1.5	XX			
Illinois State Police District 2	777 South State Street Elgin, IL 60123	847-931-2405	N/A	N/A		XX		
Illinois State Police District Chicago	9511 W. Harrison Des Plaines, IL 60016	847-294-4400	N/A	N/A		XX		

## Exhibit 3

### SYSTEM PARTICIPANTS

A list of system participants showing the 9-1-1 land area(s) in square miles and estimated population which will have access to the proposed 9-1-1 System. Do not forget to include County Sheriff's jurisdiction and Illinois State Police Districts. Each agency that appears on this list should also be shown on the maps and should also have signed a call handling agreement. **(USE ADDITIONAL SHEETS AS NECESSARY)**

System Participants	Street Address, City, Zip Code	Administrative Telephone No.	Population	Land Area	Check Appropriate Box		
					Dispatch	Transfer	Call Relay
Illinois State Police District 15	2700 Ogden Avenue Downers Grove, IL 60515	630-241-6800	N/A	N/A		XX	
Cook County Forest Preserve Police Department	1 Aloha Lane Hinsdale, IL 60523	708-241-6800	N/A	N/A		XX	
Cook County Sheriffs Police Department	1401 Maybrook Drive Maywood, IL 60153	708-865-4700	N/A	N/A		XX	
DuPage County Sheriffs Police Department	501 North County Farm Road Wheaton, IL 60187	630-407-2400	N/A	N/A		XX	
Laraway Communications Center	16911 W. Laraway Road, Suite 103 Joliet, IL 60433	815-774-6336	N/A	N/A		XX	
Metro Sanitary District Police Department	6001 W. Pershing Road Chicago, IL 60655	773-863-7464	N/A	N/A			XX

## ADJACENT AGENCY LIST

[illegible]



## FINANCIAL INFORMATION

Annual recurring 9-1-1 network costs prior to modification	\$ <u>76,700.00</u>
Projected annual recurring 9-1-1 network costs after modification	\$ <u>76,700.00</u>
Installation cost of the project	\$ <u>0.00</u>
Anticipated annual revenues	\$ <u>0.00</u>