

ILLINOIS STATE POLICE
Office of the Statewide 9-1-1 Administrator



State of Illinois

Application for
9-1-1 Modification Plan

VERIFICATION

I, Amy Toberman, first being duly sworn upon oath, depose and say that I am 911 Director, of Christian/Shelby 911; that I have read the foregoing plan by me subscribed and know the contents thereof; that said contents are true in substance and in fact, except as to those matters stated upon information and belief, and as to those, I believe same to be true.

Amy Toberman
911 Director

Subscribed and sworn to before me

this 31 day of March, 20 22.

Beverly J Hooper
NOTARY PUBLIC, ILLINOIS



9-1-1 SYSTEM PROVIDER LETTER OF INTENT

March 31st, 2022

(Date)

Ms. Jodi Moomaw

(9-1-1 System Provider Company Representative)

INdigital

(9-1-1 System Provider Company Name)

1616 Directors Row

(Street Address)

Fort Wayne, IN 46808

(City, State, Zip Code)

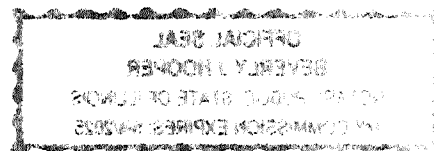
Dear Ms. Moomaw:

This letter is to confirm our intent to modify our 9-1-1 System. Enclosed is your copy of our modification plan to be filed with the Department of the Illinois State Police for approval. Thank you for your assistance in this matter.

Sincerely,

(Name)
(Title)

Amy Taborman
9/11 Director



enclosure: Modification Plan

NARRATIVE STATEMENT:

(Provide a detailed summary of system operations for a modified 9-1-1 plan. Also, if incorporating an NG9-1-1 solution, please include the additional items listed below pursuant to 1325.205 b)12).

- 1) Indicate the name of the certified 9-1-1 system provider being utilized.
- 2) Explain the national standards, protocols and/or operating measures that will be followed.
- 3) Explain what measures have been taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment.
- 4) Explain how the existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system.
- 5) Explain how split exchanges will be handled.
- 6) Explain how the databases will be maintained and how address errors will be corrected and updated on a continuing basis.
- 7) Explain who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday.
- 8) Explain what security measures will be placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it.

Plan Narrative:

The intent of Christian/Shelby 911 is to move our backup of Pana Police Department located at 118 E 3rd St, Pana, IL to an adjacent county. Pana Police Dept will no longer serve as a backup to Christian/Shelby 911. Montgomery County IL has agreed to become Christian/Shelby's backup. All national standards, protocols, and operating measures will be followed. Christian/Shelby's purpose is to move from a backup located in the same community to a backup not in Christian or Shelby county. This will benefit our system and response to emergency calls.

Plan Narrative:

A large, empty rectangular box with a thin black border, occupying most of the page. It is intended for the user to write the Plan Narrative.

FINANCIAL INFORMATION

Annual recurring 9-1-1 network costs prior to modification	\$ <u>598,069.52</u>
Projected annual recurring 9-1-1 network costs after modification	\$ <u>598,069.52</u>
Installation cost of the project	\$ <u>57,895.00</u>
Anticipated annual revenues	\$ <u>681,048.61</u>

FIVE YEAR STRATEGIC PLAN FOR MODIFIED PLAN

(Provide a detailed summary of the proposed system's operation, including but not limited to, a five-year strategic plan for implementation of the modified 9-1-1 plan with financial projections)

Narrative:

Montgomery County 911 will be the backup to Christian County 911 instead of using Pana Police Department due to PPD's staffing number issue. This will allow for certified individuals to answer 911 calls who are used to doing this daily as part of their job. Christian/Shelby 911 is currently Montgomery County's backup; therefore, this plan will just help strengthen the relationship between the two agencies. Nothing about this plan will change Christian/Shelby's original 5 year plan due to no money being exchanged for services per existing contract.

COMMUNITIES SERVED

Provide a list of all communities to be served by the proposed 9-1-1 System. Please include the name of the community and the official mailing address including street address, city and zip code.

USE ADDITIONAL SHEETS AS NECESSARY

City, Town or Village	Street Address, City, Zip Code
Pana	120 E 3rd St Pana, IL 62557
Assumption	229 N Chestnut St Assumption, IL 62510
Mowequa	122 N Main St, A Mowequa, IL 62550
Stonington	416 N Main St Stonington, IL 62567
Taylorville	115 N Main St Taylorville, IL 62568
Morrisonville	307 SE 6th St Morrisonville, IL 62546
Kincaid	115 Central Ave Kincaid, IL 62540
Edinburg	205 W Washington St Edinburg, IL 62531
Mt Auburn	312 S Broad St Mt Auburn, IL 62547
Harvel	201 Main St Harvel, IL 62538
Shelbyville	170 E Main St Shelbyville, IL 62565
Tower Hill	102 Freemont St Tower Hill, IL 62571
Windsor	106 Maine St Windsor, IL 61957
Stewardson	210 E South 4th St Stewardson, IL 62463
Strasburg	105 Commercial St Strasburg, IL 62465
Gays	815 Front St Gays, IL 61928
Sigel	45 Main St Sigel, IL 62462
Beecher City	108 S George St Beecher City, IL 62414
Oconee	400 E South 2nd St Oconee, IL 62553
Herrick	5 S Broadway St Herrick, IL 62431

PARTICIPATING AGENCIES

Provide a list of public safety agencies (Police, Fire, EMS etc.) that are to be dispatched by the 9-1-1 System. Each Agencies land area(s) in square miles and estimated population which will have access to the proposed 9-1-1 System. Do not forget to include County Sheriff's jurisdiction and Illinois State Police Districts. Each agency that appears on this list should also have signed a call handling agreement.

9-1-1 Participant Agencies	Street Address, City, Zip Code	Administrative Telephone No.	Direct Dispatch	Transfer	Call Relay
Edinburg Fire/EMS	PO Box 227 Edinburg, IL 62531	(217) 827-5284	X		
Edinburg Police Dept	PO Box 350 Edinburg, IL 62531	(217) 623-4101	X		
Sigel Fire	PO Box 161 Sigel, IL 62462	(217) 821-9020	X		
Mechanicsburg Fire	PO Box 44 Mechanicsburg, IL 62545	(217) 306-6343	X		
Abbott Ambulance	2500 Abbott Pl St, Louis MO 63143	(217) 342-2101			X
Effingham PSAP Police Dept	110 S Third St Effingham, IL 62401	(217) 347-0774		X	
Sangamon County Sheriffs Offic	1 Sheriff's Plaza Springfield, IL 62703	(217) 753-6666		X	
Molotrie County Sheriffs Office	1505 W Hagerman Rd Sullivan, IL 61951	(217) 728-4386		X	
Christian County EMA	301 W Franklin St Taylorville, IL 62568	(217) 824-4961	X		
Christian County Sheriffs Office	140 N Main St Hillsboro, IL 62049	(217) 824-4961	X		
Stewardson Fire	PO Box 37 Stewardson, IL 62463	(217) 532-9564		X	
Shelby County Sheriffs Office		(217) 774-3941		X	
American Ambulance	2711 W Washington Springfield, IL 62702	(217) 523-3636			X
Assumption Ambulance	217 N Chestnut St Assumption, IL 62510	(217) 825-7259	X		
Assumption Fire	PO Box 116 Assumption, IL 62510	(217) 226-4124	X		
Assumption Police	110 W 2nd St Assumption IL 62510	(217) 226-4060	X		
Bethany Fire	502 E Main St Bethany, IL 61914	(217) 665-3726	X		
Blue Mound Fire	324 N Lewis St Blue Mound, IL 62513	(217) 342-2102		X	
Coles County 911	10500 State Highway 16 Mattoon, IL 61938	(217) 345-0060		X	
Cowden Fire	PO Box 211 Cowden, IL 62422	(217) 825-5276			
Cowden Police	133 W Locust St Cowden, IL 62422	(217) 783-6326		X	
Cumberland Co 911	166 Courthouse Sq Toledo, IL 62468	(217) 849-2571		X	
Effingham Co Sheriffs Office	101 N 4th St Effingham, IL 62401	(217) 342-2102		X	
Fayette Co 911	219 S 5th St Vandalia, IL 62471	(618) 282-7116		X	
Findlay Ambulance/Findlay Ambulance	301 E South 2nd St Findlay, IL 62534	(217) 756-8697	X		

PARTICIPATING AGENCIES

Provide a list of public safety agencies (Police, Fire, EMS etc.) that are to be dispatched by the 9-1-1 System. Each Agencies land area(s) in square miles and estimated population which will have access to the proposed 9-1-1 System. Do not forget to include County Sheriff's jurisdiction and Illinois State Police Districts. Each agency that appears on this list should also have signed a call handling agreement.

9-1-1 Participant Agencies	Street Address, City, Zip Code	Administrative Telephone No.	Direct Dispatch	Transfer	Call Relay
Findlay Police Dept	221 E South 2nd St Findlay, IL 62534	(217) 756-3311		X	
Herrick Fire	608 South St Herrick, IL 62431	(618) 292-7836	X		
ISP D10	801 S 7th St 300A Springfield, IL 62703	(217) 867-2050		X	
ISP D18	801 S 7th St 300A Springfield, IL 62703	(217) 324-4900		X	
ISP D09	801 S 7th St 300A Springfield, IL 62703	(217) 786-6677		X	
Kincaid Police Dept	115 Central St Kincaid, IL 62540	(217) 237-5568	X		
Macon Co 911	141 S Main St Decatur, IL 62523	(217) 424-2711		X	
Macon Co Sheriffs Office	333 S Franklin St Decatur, IL 62523	(217) 424-1321		X	
Midland Fire	PO Box 739 Kincaid, IL 62540	(217) 823-5043	X		
Montgomery Co 911	140 N Main St Hillsboro, IL 62049	(217) 532-9564		X	
Morrisonville Ambulance	PO Box 641 Morrisonville, IL 62546	(217) 526-3199	X		
Morrisonville Palmer Fire	PO Box 122 Morrisonville, IL 62546	(217) 526-3515	X		
Mowequa Fire Dept	120 W Wall St Mowequa, IL 62550	(217) 768-4405	X		
Mowequa Police Dept	122 N Main St Mowequa, IL 62550	(217) 768-2160		X	
Mt Auburn Fire	365 W Arch St Mt Auburn, IL 62547	(217) 620-7580	X		
Neoga Fire/EMS	PO Box 666 Neoga, IL 62247	(217) 895-3911		X	
Niantic Fire Dept	108 N Illinois St Niantic, IL 62551	(217) 668-2411		X	
Nokomis Fire Dept	PO Box 176 Nokomis, IL 62075	(217) 563-7206		X	
Nokomis-Witt Ambulance	200 S Hale St Springfield, IL 62701	(217) 563-7636		X	
Oconee Fire Dept	PO Box 162 Oconee, IL 62553	(217) 254-4840		X	
Pana Ambulance	417 W Wood St Decatur, IL 62522	(217) 428-8641	X		
Pawnee Fire	PO Box 922 Pawnee, IL 62558	(217) 625-3131		X	
Raymond-Harvel Ambulance	310 W Broad St Raymond, IL 62560	(217) 229-3162		X	
Sangamon Co Central Dispatch	200 S Hale St Springfield, IL 62701	(217) 753-6839		X	
Sangamon Co Rescue	200 S Hale St Springfield, IL 62701	(217) 747-5101		X	

ADJACENT AGENCIES LIST

Provide a list of public safety agencies and existing 9-1-1 Systems that are adjacent to the proposed system's boundaries. Each agency that appears on this list should also have signed a call handling agreement and/or aid outside jurisdictional boundaries.

AGENCY	STREET ADDRESS, CITY, ZIP CODE	TELEPHONE NUMBER
Shelby/Decatur Ambulance	417 W Wood St Decatur, IL 62522	(217) 428-8641
Shelby Co EMA	315 E Main St Shelbyville, IL 62565	(217) 774-1499
Shelby Co Dive	Shelbyville, IL 62565	(217) 774-3941
Shelby Fire	110 N Heinlein St Shelbyville, IL 62565	(217) 774-3433
Shelbyville Police Dept	120 S Morgan St Shelbyville, IL 62565	(217) 774-2141
Stonington Fire	PO Box 77 Stonington, IL 62567	(217) 325-4011
Stonington Police Dept	118 E 4th St Stonington, IL 62567	(217) 325-4221
		-
Sullivan Fire	115 W Harrison St Sullivan, IL 61951	(217) 728-8714
Taylorville Police Dept	108 W Vine St Taylorville, IL 62568	(217) 824-2211
Tower Hill Fire Dept	PO Box 114 Tower Hill, IL 62571	(217) 774-3941
Tri County Fire Dept	101 E Poplar St Beecher City, IL 62414	(217) 824-2211
Windsor Ambulance	1016 Maine St Windsor, IL 61957	(217) 459-2291
Windsor Police Dept	1012 Maine St Windsor, IL 61957	(217) 259-2282
Mitchell-Jerdan Ambulance	1200 Wabash Ave Mattoon, IL 61938	(217) 234-8828
Windsor Fire	1016 Maine St Windsor, IL 61957	(217) 459-2300
Pana Police Dept	118 E 3rd St Pana, IL 62557	(217) 562-2141
Taylorville Fire Dept	202 N Main St Taylorville, IL 62557	(217) 824-2295
Morrisonville Police Dept	PO Box 18 Morrisonville, IL 62546	(217) 565-0017
Dunns Ambulance	PO Box 43 Taylorville, IL 62568	(217) 824-6999
Rochester Fire Dept	700 E Main St Rochester, IL 62563	(217) 498-7121
Stewardson Police Dept	114 W North 1st St Stewardson, IL 62463	(217) 682-5710
Montgomery County Sheriffs Office	140 N Main St Hillsboro, IL 62049	(217) 532-9511
Pana Fire/EMS	400 E 1st St Pana, IL 62557	(217) 562-4713
South Macon Fire	PO Box 356 Macon, IL 62544	(217) 764-3322
Strasburg Fire	104 N Locust St Strasburg, IL 62465	(217) 343-0773

ATTACHMENTS

Ordinance - The local ordinance which created an ETSB prior to January 1, 2016.

Contracts - The contract for a new 9-1-1 system provider or for NG 9-1-1 service.

Intergovernmental Agreement

Back-up PSAP Agreement - The agreement that establishes back-up service due to interruptions or overflow services between PSAPs.

Network Diagram - Diagram provided by the 9-1-1 System Provider. Re-evaluate P.01 grade of Service for cost savings and network efficiency.

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the 9-1-1 Authority, and the (Public Safety Agency)
Montgomery County 911, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

(9-1-1 System Name) Montgomery County 911 receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 217-824-9901 (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: Leads Message via CJT (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

<u>Christian/Shelby 911</u>	<u>Montgomery County 911</u>
9-1-1 Authority	Public Safety Agency
By <u>Amy Toberman</u>	By <u>Ed Boyd</u>
Title <u>911 Director</u>	Title <u>911 Coordinator</u>

TEST PLAN DESCRIPTION

1) Description of test plan (back-up, overflow, failure, database).

Indigital to complete.

2) List wireline exchanges to be tested.

Indigital to complete.

3) List of wireless and VoIP Carriers to be tested.

Indigital to complete.

**Intergovernmental Agreement
to form a Primary Backup System Answering Point
For Christian/Shelby County 9-1-1**

Agreement made this 31st day of MARCH, 2022, by and between Christian/Shelby County 911 System of Illinois, hereinafter referred to as CS911, and the Montgomery County 911 System of Illinois, hereinafter referred to as MC911, as follows:

RECITALS

WHEREAS, CS911 is in the process of relocating the Primary Backup System Answering Point (PBSAP) to MC911 from Pana Police Dept. to provide more effective service and cut operational expenses;

WHEREAS, the MC911 system is agreeable in authorizing their MC911 System to operate as the PBSAP for the CS911 System;

NOW, THEREFORE, in exchange for the following mutual covenants, conditions and promises, both parties agree as follows:

1. MC911 agrees to designate and have its current Primary System Answering Point MC911 which is located at 140 N. Main St. in Hillsboro, IL as the PBSAP of the CS911 System in the following emergency situations:
 - A. There exist an emergency that overloads the Primary System Answering Point (PSAP) of the CS911 and it can not handle all incoming calls.
 - B. In the event of an emergency, natural disaster, electrical failure, or any other occurrence that results in the primary system answering point becoming inoperable, or put out of order or otherwise made nonfunctional.
 - C. In any other situation where a request is made by CS911 for backup assistance.
 - D. CS911 agrees to send one dispatcher immediately to MC911 to support operations and logistics of manning any additional calls that may arise from a CS911 call answered by MC911 during PBSAP operations by MC911.
2. In consideration for MC911 being willing to undertake the responsibility as PBSAP for CS911, CS911 agrees to the following:

- A. CS911 agrees to pay for all verifiable expenses that are mutually agreed to by CS911 & MC911 to properly route and process CS911 calls handled by MC911 during PBSAP operations.
 - B. CS911 agrees to provide current emergency service list, contact numbers (primary & alternate) and maps to allow MC911 to properly operate as PBSAP for CS911.
 - C. CS911 agrees to operate as PBSAP, if the need arises, for MC911 under the same considerations as addressed in this agreement.
3. After each incident where MC911 performs and participates as the PBSAP for CS911, both parties agree to critique the incident to discuss lessons learned, to verify the need for backup and to discuss any other subject matter either party wishes to present that might lead to a betterment of the 911 Communications System and/or the working relationship between both parties.
4. Each party shall give the other a minimum of twelve (12) months termination notice.

CS911

Andy Toberman
Signature

911 Director
Title

3/31/22
Date

MC911

Edward Boyd
Signature

911 COORDINATOR
Title

3/31/22
Date