

ILLINOIS STATE POLICE
Office of the Statewide 9-1-1 Administrator



State of Illinois

Application for
9-1-1 Modification Plan

911 GENERAL INFORMATION

DATE:

Type of Change: <input type="checkbox"/> Long Form Modification Plan <input type="checkbox"/> Short Form Modification Plan		
Current System Name:	Population Served	Land Area in Sq Miles

List PSAPs:	Primary	Secondary

911 System Contact: _____
 Street Address: _____
 City, State and Zip Code: _____
 Office Telephone: _____
 Cellular Telephone: _____
 Email: _____

Wireless Coverage for Consolidated System:

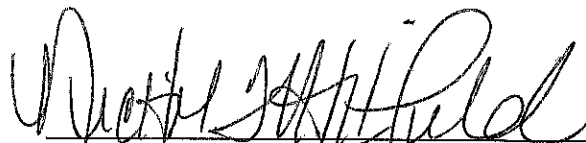
_____ % Phase II compliant
 _____ % Phase I compliant

Please check if applicable:

_____ NG9-1-1 capable
 _____ Receive 9-1-1 Text
 _____ Receive 9-1-1 Video

VERIFICATION

I, Nichol Whitfield, first being duly sworn upon oath, depose and say that I am Executive Director, of GenCom E9-1-1 Public Safety Commun; that I have read the foregoing plan by me subscribed and know the contents thereof; that said contents are true in substance and in fact, except as to those matters stated upon information and belief, and as to those, I believe same to be true.



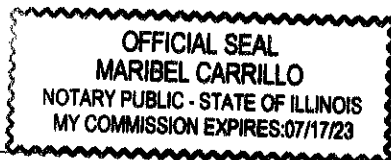
Executive Director

Subscribed and sworn to before me

this 28 day of January, 20 22.



NOTARY PUBLIC, ILLINOIS



9-1-1 SYSTEM PROVIDER LETTER OF INTENT

January 18, 2022

(Date)

Ms. Lisa Wirtanen

(9-1-1 System Provider Company Representative)

AT&T

(9-1-1 System Provider Company Name)

4918 W 95th Street

(Street Address)

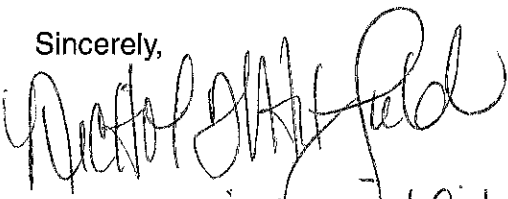
Oak Lawn, IL 60453

(City, State, Zip Code)

Dear Ms. Wirtanen:

This letter is to confirm our intent to modify our 9-1-1 System. Enclosed is your copy of our modification plan to be filed with the Department of the Illinois State Police for approval. Thank you for your assistance in this matter.

Sincerely,



(Name) Nicholas Whitfield
(Title) Executive Director

enclosure: Modification Plan

NARRATIVE STATEMENT:

(Provide a detailed summary of system operations for a modified 9-1-1 plan. Also, if incorporating an NG9-1-1 solution, please include the additional items listed below pursuant to 1325.205 b)12).

- 1) Indicate the name of the certified 9-1-1 system provider being utilized.
- 2) Explain the national standards, protocols and/or operating measures that will be followed.
- 3) Explain what measures have been taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment.
- 4) Explain how the existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system.
- 5) Explain how split exchanges will be handled.
- 6) Explain how the databases will be maintained and how address errors will be corrected and updated on a continuing basis.
- 7) Explain who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday.
- 8) Explain what security measures will be placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it.

Plan Narrative:

Plan Narrative:

A large, empty rectangular box with a thin black border, intended for the user to enter the Plan Narrative. It occupies the majority of the page's vertical space.

FINANCIAL INFORMATION

Annual recurring 9-1-1 network costs
prior to modification \$ _____

Projected annual
recurring 9-1-1 network costs after
modification \$ _____

Installation cost of the project \$ _____

Anticipated annual revenues \$ _____

FIVE YEAR STRATEGIC PLAN FOR MODIFIED PLAN

(Provide a detailed summary of the proposed system's operation, including but not limited to, a five-year strategic plan for implementation of the modified 9-1-1 plan with financial projections)

Narrative:

A large, empty rectangular box with a thin black border, intended for the user to provide a detailed narrative summary of the proposed system's operation and a five-year strategic plan for implementation of the modified 9-1-1 plan with financial projections.

COMMUNITIES SERVED

Provide a list of all communities to be served by the proposed 9-1-1 System. Please include the name of the community and the official mailing address including street address, city and zip code.

USE ADDITIONAL SHEETS AS NECESSARY

City, Town or Village	Street Address, City, Zip Code

COMMUNITIES SERVED

Provide a list of all communities to be served by the proposed 9-1-1 System. Please include the name of the community and the official mailing address including street address, city and zip code.

USE ADDITIONAL SHEETS AS NECESSARY

City, Town or Village	Street Address, City, Zip Code

PARTICIPATING AGENCIES

Provide a list of public safety agencies (Police, Fire, EMS etc.) that are to be dispatched by the 9-1-1 System. Each Agencies land area(s) in square miles and estimated population which will have access to the proposed 9-1-1 System. Do not forget to include County Sheriff's jurisdiction and Illinois State Police Districts. Each agency that appears on this list should also have signed a call handling agreement.

9-1-1 Participant Agencies	Street Address, City, Zip Code	Administrative Telephone No.	Direct Dispatch	Transfer	Call Relay

PARTICIPATING AGENCIES

Provide a list of public safety agencies (Police, Fire, EMS etc.) that are to be dispatched by the 9-1-1 System. Each Agencies land area(s) in square miles and estimated population which will have access to the proposed 9-1-1 System. Do not forget to include County Sheriff's jurisdiction and Illinois State Police Districts. Each agency that appears on this list should also have signed a call handling agreement.

9-1-1 Participant Agencies	Street Address, City, Zip Code	Administrative Telephone No.	Direct Dispatch	Transfer	Call Relay

ADJACENT AGENCIES LIST

Provide a list of public safety agencies and existing 9-1-1 Systems that are adjacent to the proposed system's boundaries. Each agency that appears on this list should also have signed a call handling agreement and/or aid outside jurisdictional boundaries.

AGENCY	STREET ADDRESS, CITY, ZIP CODE	TELEPHONE NUMBER

CARRIER LISTING

(Wireline, Wireless, VoIP)

Provide a list of each carrier that will be involved in the proposed system.

(USE ADDITIONAL SHEETS AS NECESSARY)

CARRIERS	STREET ADDRESS, CITY, ZIP CODE	TELEPHONE NUMBER

CARRIER LISTING

(Wireline, Wireless, VoIP)

Provide a list of each carrier that will be involved in the proposed system.

(USE ADDITIONAL SHEETS AS NECESSARY)

CARRIERS	STREET ADDRESS, CITY, ZIP CODE	TELEPHONE NUMBER

ATTACHMENTS

Ordinance - The local ordinance which created an ETSB prior to January 1, 2016.

Contracts - The contract for a new 9-1-1 system provider or for NG 9-1-1 service.

Intergovernmental Agreement

Back-up PSAP Agreement - The agreement that establishes back-up service due to interruptions or overflow services between PSAPs.

Network Diagram - Diagram provided by the 9-1-1 System Provider. Re-evaluate P.01 grade of Service for cost savings and network efficiency.

RESOLUTION NO. 2022-R-01

**A RESOLUTION TO AUTHORIZE THE SEPARATION
OF THE VILLAGE OF BARRINGTON EMERGENCY TELEPHONE
SYSTEM BOARD FROM THE CENCOM EMERGENCY
TELEPHONE SYSTEM BOARD**

WHEREAS the CenCom Emergency Telephone System Board (CENCOM) is an Emergency Telephone System Board created by referendum in the Villages of Round Lake, Round Lake Beach, Round Lake Park, Round Lake Heights and Hainesville; and

WHEREAS CENCOM is authorized by the Illinois Commerce Commission and the Statewide 9-1-1 Administrator to operate a public safety answering point (PSAP) and a 9-1-1 system; and

WHEREAS the Village of Barrington (BARRINGTON) is an Illinois municipality empowered under the terms of the Illinois Municipal Code, 65 ILCS 5/1-1-1 *et seq.*; and

WHEREAS the BARRINGTON created an Emergency Telephone System Board by referendum within the Village of Barrington and operated a public safety answering point and 9-1-1 system; and

WHEREAS BARRINGTON determined to consolidate its Emergency Telephone System Board with the CENCOM Emergency Telephone System Board and to merge its public safety answering point and 9-1-1 system with that operated by CENCOM; and

WHEREAS BARRINGTON has determined to separate its Emergency Telephone System Board and its public safety answering point and 9-1-1 system from CENCOM; and

WHEREAS BARRINGTON has provided the required one (1) year notice of its intent to separate from CENCOM, that Notice having been effective on March 1, 2021; and

WHEREAS the CENCOM Board of Directors has no objection to BARRINGTON leaving the CENCOM Emergency Telephone System Board and public safety answering point; and

WHEREAS BARRINGTON has determined to join the Northwest Central Consolidated 9-1-1 System and public safety answering point and has informed CENCOM of this change and Northwest Central has applied for the appropriate amendment to its 9-1-1 certification to provide 9-1-1 service and emergency communication services to BARRINGTON.

NOW THEREFORE BE IT RESOLVED:

1. CENCOM approves of the request of BARRINGTON to leave the CENCOM Emergency Telephone System Board and the CENCOM Public Safety Answering Point.
2. That effective on the approval of BARRINGTON to join the Northwest Central Consolidated 9-1-1 System by the Statewide 9-1-1 Administrator, surcharge funds collected from the residents of BARRINGTON shall be remitted to Northwest Central and not CENCOM.
3. CENCOM agrees to take whatever additional actions that are necessary to facilitate the transfer of the BARRINGTON to Northwest Central.

ADOPTED THIS 28TH DAY OF JANUARY 2022 by the action of the Board of Directors of CENCOM.



CHAIRMAN

CENCOM BOARD OF DIRECTORS

ATTEST:



SECRETARY

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the 9-1-1 Authority, and the (Public Safety Agency) _____, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

(9-1-1 System Name) _____ receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: _____ (State Specific Procedures if radio frequency-identity number, if talk group-identity name, if telephone-identity telephone number)

Secondary: _____ (State Specific Procedures if radio frequency-identity frequency number, if talk group-identity name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

9-1-1 Authority

Public Safety Agency

By _____

By _____

Title _____

Title _____

TEST PLAN DESCRIPTION

1) Description of test plan (back-up, overflow, failure, database).

2) List wireline exchanges to be tested.

3) List of wireless and VoIP Carriers to be tested.



CenCom E 9-1-1 Public Safety Communications Center

911 N. Lotus Drive • Round Lake Beach, IL 60073-2444 • Phone (847) 270-9111 • Fax (847) 270-9115

December 13, 2021

Chief Cokefair
First Fire Protection District of Antioch
835 Holbeck Drive
Antioch, Illinois 60002

Chief Cokefair,

In 1991, CenCom E9-1-1 Dispatch Center filed with the Illinois Commerce Commission for authority to operate an enhanced 911 system in its service area. This letter is to notify you our intent to maintain all joint jurisdictional agreements as outlined in our original application. This is in accordance with the Illinois Commerce Commission Rules and Regulations.

If your agency has any questions and/or amendments, please contact me. There is no need to respond to this notification, unless it is your desire to modify the agreement. We appreciate your past cooperation in this matter and look forward to our continued good working relationship.

Sincerely,

Nichol Whitfield

Nichol Whitfield, CMCP ENP
Acting Director



CenCom E 9-1-1 Public Safety Communications Center

911 N. Lotus Drive • Round Lake Beach, IL 60073-2444 • Phone (847) 270-9111 • Fax (847) 270-9115

December 13, 2021

Chief Guttschow
Antioch Police Department
433 Orchard Street
Antioch, Illinois 60002

Chief Guttschow,

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Nichol Whitfield, CMCP ENP
Acting Director



CenCom E 9-1-1 Public Safety Communications Center

911 N. Lotus Drive • Round Lake Beach, IL 60073-2444 • Phone (847) 270-9111 • Fax (847) 270-9115

December 13, 2021

Chief Christian
Barrington Fire Department
400 N Northwest Hwy
Barrington, Illinois 60010

Chief Christian,

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Acting Director



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December 13, 2021

Chief Dorn
Barrington Police Department
400 N Northwest Hwy
Barrington, Illinois 60010

Chief Dorn,

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December 13, 2021

Director / ETSB Chair
FoxComm
301 S Route 59
Fox Lake, Illinois 60020

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Acting Director



CenCom E 9-1-1 Public Safety Communications Center

911 N. Lotus Drive • Round Lake Beach, IL 60073-2444 • Phone (847) 270-9111 • Fax (847) 270-9115

December 16, 2021

Director Brent Reynolds
Glenview Public Safety Dispatch
2500 East Lake Avenue
Glenview, Illinois 60026

Director Brent Reynolds,

In 1991, CenCom E9-1-1 Dispatch Center filed with the Illinois Commerce Commission for authority to operate an enhanced 911 system in its service area. This letter is to notify you our intent to maintain all joint jurisdictional agreements as outlined in our original application. This is in accordance with the Illinois Commerce Commission Rules and Regulations.

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Acting Director



CenCom E 9-1-1 Public Safety Communications Center

911 N. Lotus Drive • Round Lake Beach, IL 60073-2444 • Phone (847) 270-9111 • Fax (847) 270-9115

December 16, 2021

Director Kent McKenzie
Lake County Sheriff Department
1303 N Milwaukee Avenue
Libertyville, Illinois 60048

Director McKenzie,

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Acting Director



CenCom E 9-1-1 Public Safety Communications Center

911 N. Lotus Drive • Round Lake Beach, IL 60073-2444 • Phone (847) 270-9111 • Fax (847) 270-9115

December 16, 2021

Director Communications
Lake Zurich Police Department
200 Mohawk Trail
Lake Zurich, Illinois 60047

Director,

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Acting Director



CenCom E 9-1-1 Public Safety Communications Center

911 N. Lotus Drive • Round Lake Beach, IL 60073-2444 • Phone (847) 270-9111 • Fax (847) 270-9115

December 16, 2021

Director John Ferraro
Northwest Central Dispatch
1975 E Davis Street
Arlington Heights, Illinois 60005

Director Ferraro,

In 1991, CenCom E9-1-1 Dispatch Center filed with the Illinois Commerce Commission for authority to operate an enhanced 911 system in its service area. This letter is to notify you our intent to maintain all joint jurisdictional agreements as outlined in our original application. This is in accordance with the Illinois Commerce Commission Rules and Regulations.

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Acting Director



CenCom E 9-1-1 Public Safety Communications Center

911 N. Lotus Drive • Round Lake Beach, IL 60073-2444 • Phone (847) 270-9111 • Fax (847) 270-9115

December 16, 2021

Chief Prus
Round Lake Police Department
741 W Townline Road
Round Lake, Illinois 60073

Chief Prus,

In 1991, CenCom E9-1-1 Dispatch Center filed with the Illinois Commerce Commission for authority to operate an enhanced 911 system in its service area. This letter is to notify you our intent to maintain all joint jurisdictional agreements as outlined in our original application. This is in accordance with the Illinois Commerce Commission Rules and Regulations.

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Nichol Whitfield

Nichol Whitfield, CMCP ENP
Acting Director



CenCom E 9-1-1 Public Safety Communications Center

911 N. Lotus Drive • Round Lake Beach, IL 60073-2444 • Phone (847) 270-9111 • Fax (847) 270-9115

December 16, 2021

Chief Rivera
Round Lake Beach Police Department
1947 N Municipal Way
Round Lake Beach, Illinois 60073

Chief Rivera,

In 1991, CenCom E9-1-1 Dispatch Center filed with the Illinois Commerce Commission for authority to operate an enhanced 911 system in its service area. This letter is to notify you our intent to maintain all joint jurisdictional agreements as outlined in our original application. This is in accordance with the Illinois Commerce Commission Rules and Regulations.

If your agency has any questions and/or amendments, please contact me. There is no need to respond to this notification, unless it is your desire to modify the agreement. We appreciate your past cooperation in this matter and look forward to our continued good working relationship.

Sincerely,

Nichol Whitfield

Nichol Whitfield, CMCP ENP
Acting Director



CenCom E 9-1-1 Public Safety Communications Center

911 N. Lotus Drive • Round Lake Beach, IL 60073-2444 • Phone (847) 270-9111 • Fax (847) 270-9115

December 16, 2021

Chief Formica
Greater Round Lake Fire Protection District
409 West Nippersink Road
Round Lake, Illinois 60073

Chief Formica,

In 1991, CenCom E9-1-1 Dispatch Center filed with the Illinois Commerce Commission for authority to operate an enhanced 911 system in its service area. This letter is to notify you our intent to maintain all joint jurisdictional agreements as outlined in our original application. This is in accordance with the Illinois Commerce Commission Rules and Regulations.

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Sincerely,

Nichol Whitfield

Nichol Whitfield, CMCP ENP
Acting Director



CenCom E 9-1-1 Public Safety Communications Center

911 N. Lotus Drive • Round Lake Beach, IL 60073-2444 • Phone (847) 270-9111 • Fax (847) 270-9115

December 16, 2021

Chief Roehl
Round Lake Heights Police Department
619 Pontiac Court
Round Lake Heights, Illinois 60073

Chief Roehl,

In 1991, CenCom E9-1-1 Dispatch Center filed with the Illinois Commerce Commission for authority to operate an enhanced 911 system in its service area. This letter is to notify you our intent to maintain all joint jurisdictional agreements as outlined in our original application. This is in accordance with the Illinois Commerce Commission Rules and Regulations.

If your agency has any questions and/or amendments, please contact me. There is no need to respond to this notification, unless it is your desire to modify the agreement. We appreciate your past cooperation in this matter and look forward to our continued good working relationship.

Sincerely,

Nichol Whitfield

Nichol Whitfield, CMCP ENP
Acting Director



CenCom E 9-1-1 Public Safety Communications Center

911 N. Lotus Drive • Round Lake Beach, IL 60073-2444 • Phone (847) 270-9111 • Fax (847) 270-9115

December 16, 2021

Chief Burch
Round Lake Park Police Department
215 E Main Street
Round Lake Park, Illinois 60073

Chief Burch,

In 1991, CenCom E9-1-1 Dispatch Center filed with the Illinois Commerce Commission for authority to operate an enhanced 911 system in its service area. This letter is to notify you our intent to maintain all joint jurisdictional agreements as outlined in our original application. This is in accordance with the Illinois Commerce Commission Rules and Regulations.

If your agency has any questions and/or amendments, please contact me. There is no need to respond to this notification, unless it is your desire to modify the agreement. We appreciate your past cooperation in this matter and look forward to our continued good working relationship.

Sincerely,

Nichol Whitfield

Nichol Whitfield, CMCP ENP
Acting Director

AGREEMENT RELATING TO TRANSFER AND REPORTING OF SURCHARGE
FUNDS ATTRIBUTABLE TO THE VILLAGE OF BARRINGTON, ILLINOIS

THIS AGREEMENT (the "Agreement") is made and entered into as of the 30th day
of November, 2021 (the "Effective Date") by and between CenCom Joint Emergency Telephone
and Northwest Central 9-1-1 system for the purposes of providing for the SYSTEM
transfer of and reporting relating to certain surcharge funds attributable to the Village of Barrio
Barrington, Illinois. (CENCOM)

WITNESSETH:

WHEREAS, Section 15.4a of the Emergency Telephone System Act, 50 ILCS 750/1 *et*
seq. (the "Act"), requires any 9-1-1 Authority, as defined by the Act, in a county with a population
of at least 250,000 to consolidate such that no 9-1-1 Authority in the county serves a population
of less than 25,000; and,

WHEREAS, in accordance with the ACT, CENCOM, a Joint ETSB, as
defined by the ACT, was created with its initial participating member municipalities being the
Villages of:
Round Lake, Round Lake Heights, Round Lake Park, Round Lake Park and Hainesville;
and,

WHEREAS, Northwest Central 9-1-1 System, a Joint ETSB, meets the Act's consolidation requirements with its member municipalities being the Villages of:

Arlington Hts., Buffalo Grove, Elk Grove Village, Hoffman Estates, Inverness, Mt. Prospect, Palatine, Schaumburg, Streamwood
and the cities of

Rolling Meadows, Prospect Heights;

WHEREAS, to facilitate the Village of Barrington's transition from Centcom Northwest Central to 9-1-1 System, the parties desire to enter into this Agreement to confirm their understanding that the Village of Barrington will cease to be a member of Centcom and become a member of Northwest Central 9-1-1 System; that thereafter the boundaries for wireless emergency calls of each party will change such that wireless emergency calls originating in the Village of Barrington will be handled by Northwest Central 9-1-1 System; and, to provide for the transfer to Northwest Central 9-1-1 System and funds held by Centcom attributable to Village of Barrington, including any surcharge funds (such as those funds commonly known as wireline and hold harmless surcharge funds) collected pursuant to the Act or any other applicable statute or ordinance (the "Funds"); and,

NOW, THEREFORE, in consideration of the promises and mutual covenants hereafter set forth, the Parties agree as follows:

Section 1. Incorporation of Recitals. The foregoing preambles are hereby incorporated into this Agreement, as if fully restated in this Section 1.

Section 2. CENCOM Opt-Out. The Village of Barrington has provided the notice required under applicable CENCOM bylaws to terminate its status as a CENCOM member municipality and that upon approval of Northwest Central 9-1-1 System's consolidation plan by the State of Illinois' Office of the Statewide 9-1-1 Administrator shall become a member of Northwest Central 9-1-1 System.

Section 3. Wireless Call Boundaries. Upon the Village of Barrington becoming a Northwest Central 9-1-1 System member municipality, the wireless boundaries of CENCOM and Village of Barrington shall change such that all wireless 9-1-1 calls originating in Village of Barrington shall no longer be handled by CENCOM and instead shall be handled by Northwest Central 9-1-1 System.

Section 4. Transfer of Funds. Upon the date that Northwest Central 9-1-1 System's consolidation plan is approved by the State of Illinois' Office of the Statewide 9-1-1 Administrator, all funds attributable to ~~Village of Barrington~~ Village of Barrington that are currently held by CENCOM in accordance of with its bylaws and those thereafter coming due shall be transferred to Northwest Central 9-1-1 System in accordance with Section 30(d) of the Act.

Section 5. Financial Reporting of Funds. CENCOM shall be responsible for all required financial reporting relating to the Funds, including the financial report required by Section 40 of the Act, up to and including the date that Northwest Central 9-1-1 System's consolidation plan is approved by the State of Illinois' Office of the Statewide 9-1-1 Administrator. Thereafter, Northwest Central 9-1-1 System shall be responsible for all such reporting.

Section 6. Term. The term of this Agreement shall commence on the Effective Date and shall end at the later of (1) the date which is one year after the date of approval of Northwest Central 9-1-1 Systems consolidation plan by the State of Illinois' Office of the Statewide 9-1-1 Administrator or (2) the date upon which CENCOM files the last financial report relating to funds attributable to Village of Barrington as required by Section 5 hereof.

Section 7. Counterparts. This Agreement may be executed in counterparts, each of which shall be deemed to be an original and both of which shall constitute one and the same Agreement.

Section 8. Severability. If any part of this Agreement shall be held invalid for any reason the remainder of this Agreement shall remain valid to the maximum extent possible.

Section 9. Governing Law. This Agreement shall be governed by the laws of the State of Illinois without giving consideration to the principals of conflict of laws.

Section 10. Entire Agreement. This Agreement represents the entire agreement between the parties and there are no other promises or conditions in any other agreement whether oral or written.

IN WITNESS WHEREOF, the parties hereto have caused this Agreement to be executed by their duly authorized officers on the date first written above.

Central Joint Emergency Telephone System Board, 9-1-1 Authority
By: Nicholas Whitfield Print Nicholas Whitfield Signature
Acting on Behalf of: Central Joint Emergency Telephone System Board, 9-1-1 Authority

Northwest Central 9-1-1 System, 9-1-1 Authority
By: John Ferraro Print [Signature] Signature
Acting on Behalf of: Northwest Central 9-1-1 System, 9-1-1 Authority