

**System Name: Southwest Central 9-1-1 System**

**Case # 19-M-231**

**Date Filed: 3/15/19**

**Department Review of Plan Modification**

Requirement	Information Included	Staff Comment
<b>Contact and 9-1-1 System information</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	William D. Shanley 7611 West College Drive Palos Heights, IL 60463 Bill.shanley@swcd911.org
<b>Verification</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
<b>Letter of Intent</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
<b>Plan Narrative (if incorporating an NG9-1-1 solution, narrative must include the following: )</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	With this modification, Southwest Central 9-1-1 System is requesting to opt out the Village of Indian Head Park to the Cook County 9-1-1 System. Cook County ETSB has also filed a modification requesting to opt in the Village of Indian Head Park from the Southwest Central 9-1-1 System.
<input type="checkbox"/> Name of certified 9-1-1 system provider	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
<input type="checkbox"/> Explanation of the national standards, protocols and/or operating measures that will be followed	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
<input type="checkbox"/> Explanation of measures taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
<input type="checkbox"/> Explanation of how the existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	

**System Name: Southwest Central 9-1-1 System****Case # 19-M-231****Date Filed: 3/15/19**

	Explanation of how split exchanges will be handled	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of how the databases will be maintained and how address errors will be corrected and updated on a continuing basis	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of security measures placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
<b>Financial Information</b>			
	Annual recurring 9-1-1 network costs prior to modification	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	No change.
	Projected annual recurring 9-1-1 network costs after modification	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	No change.
	Installation cost of the project	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	No change.
	Anticipated annual revenues	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	No change.
<b>Five Year Strategic Plan</b>		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Remains the same.
<b>Communities Served</b>		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	

**System Name: Southwest Central 9-1-1 System****Case # 19-M-231****Date Filed: 3/15/19**

<b>Participating Agencies</b>		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
<b>Adjacent Agencies</b>		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
<b>Carrier Listing</b>		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
<b>Attachments</b>		If changes necessitate new versions	
	Ordinances	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Indian Head Park Ordinance withdrawing from Southwest Central Dispatch and Southwest Central 9-1-1 System.
	Intergovernmental agreement(s)	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	IGA between Cook County ETSB and Southwest Central ETSB entered into an intergovernmental agreement agreeing to modify their boundaries whereby the Village of Indian Head Park will no longer be a part of the Southwest Central ETSB and is joining the Cook County ETSB. 9-1-1 calls for Indian Head Park will now be directed to Cook County's 9-1-1 system. In addition, the wireline money ("Hold Harmless") associated with Indian Head Park's prior ETSB and wireless money should be transferred by the ISP to Cook County's ETSB.
	Contracts	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
	Back-up PSAP agreement	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	No change
	Network Diagram	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
	Call-Handling and Aid outside jurisdictional boundaries agreements	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	No changes.
<b>Test Plan</b>		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	

**System Name: Southwest Central 9-1-1 System**

**Case # 19-M-231**

**Date Filed: 3/15/19**

**Conclusions:**

This plan modification opts the Village of Indian Head Park out of the Southwest Central 9-1-1 System into the Cook County 9-1-1 System. Cook County ETSB has also filed a plan modification requesting to opt the village of Indian Head Park in to its 9-1-1 System.

**Reviewed by: Marci Elliott**

**Date: April 3, 2019**