

ILLINOIS STATE POLICE
Office of the Statewide 9-1-1 Administrator



State of Illinois

Application for
9-1-1 Modification Plan
Long Form

INTRODUCTION

The following document provides the application for submitting a 9-1-1 Modification Plan that will supply the Illinois State Police (ISP), the Illinois Commerce Commission (ICC), and the Statewide 9-1-1 Administrator (Administrator) with the necessary information about your proposal to modify your 9-1-1 system. All modification plans must comply with 83 Ill. Adm. Code Part 1324.300 and 1324.310.

LONG FORM MODIFICATION PLAN:

NOTE: If the modification results in increased network costs for the State, the costs must be pre-approved by the Administrator pursuant to Section 1326.210 before submitting the Modification Plan.

The following 9-1-1 system changes require Administrator approval:

1. Changing geographic boundaries for wireline, wireless, VoIP, and text where it requires an intergovernmental agreement between 9-1-1 Authorities to modify those boundaries
2. Changes in network configuration, or 9-1-1 system provider except as provided for in subsection 1325.200(h), (i.e., implementation of a Next Generation 9-1-1 (NG9-1-1) system)
3. Change of Backup PSAP arrangement or Pre-Determined Alternate Route(s).

The Modification Plan must include the following documents:

General Information	Contact and 9-1-1 System information.
Verification	Notarized statement of truth regarding information provided in the plan.
Letter of Intent	Letter sent to 9-1-1 System Provider with a copy of the plan.
Narrative Statement	A detailed summary of the changes to the proposed system's operation.
Financial Information	A summary of anticipated implementation costs and annual operating costs of the modified 9-1-1 system that are directly associated with 9-1-1 as well as the anticipated revenues. Include the email request and Administrator's approval that support your network costs.
Communities Served	A list of all communities that are served by the 9-1-1 System.
Participating Agencies	A list of public safety agencies (Police, Fire, EMS, etc.) who are directly dispatched by the 9-1-1 System.
Adjacent 9-1-1 Authorities	List all adjacent 9-1-1 authorities that provide call handling and/or aid outside of your jurisdictional boundary.
Originating Service Providers (OSP)	A list of each OSP's exchange(s), prefix(es), and the 9-1-1 System Providers (OSP) configurations that will be used in the proposed system.
Test Plan	The 9-1-1 System's overall plan detailing how and to what extent the network and database will be tested. A Test Plan is required for all modifications.
Zip Codes	List each Zip Code within the 9-1-1 System boundary.

Attachments (if applicable)

Backup PSAP Agreement

The agreement that establishes back-up service due to interruptions or overflow services between PSAPs.

☐ Backup PSAP Agreement is not Changed/Affected by this Modification.

Call Handling Agreements

Call handling agreements describe the primary and secondary dispatch agreement method(s) to be used by requesting parties within their respective jurisdictions.

☒ Call Handling Agreement(s) are not Changed/Affected by this Modification.

Contracts

The contract for a new NG9-1-1 system provider.

Network Diagram

Provided by the 9-1-1 system provider showing network, backup configuration and pre-determined alternate route(s).

Modification Plans must be filed electronically on the ISP's website at:

<https://isp.illinois.gov/Statewide911Division/ConsolidationPlansAndWaivers> where you will see the box below:



Once the plan is submitted, the ISP and the ICC each have 20 days to provide a technical review of the plan to submit to the Administrator for approval.

GENERAL INFORMATION

DATE: 03/07/2025

SYSTEM NAME	POPULATION SERVED	LAND AREA IN SQ. MILES
Randolph County Emergency Telephone Systems Board	29,815	597

LIST PSAPS, SAPS, AND VAPS:	PRIMARY	SECONDARY
Randolph County Sheriff's Department	X	
Sparta Police Department	X	
MedStar Ambulance		X

911 System Contact: Cindy Wagner

Street Address: 1 Taylor Street, Room 103

City, State and Zip Code: Chester, IL 62233

Office Telephone: 618-826-5000 ext 167

Cellular Telephone: 618-615-2860

Email: randolph911@yahoo.com

Please check:

- ☒ Receive Integrated 9-1-1 Text (SMS)
- ☐ Receive Integrated 9-1-1 Text (RTT)
- ☐ Receive 9-1-1 Videos/Pictures (MMS)

Text Control Center: INdigital

VERIFICATION

I, Cindy Wagner, first being duly sworn upon oath, depose and say that I am Randolph County 911 Administrator, of Randolph County E-911; that I have read the foregoing plan by me subscribed and know the contents thereof; that said contents are true in substance and in fact, except as to those matters stated upon information and belief, and as to those, I believe same to be true.

Cindy Wagner

Subscribed and sworn to before me

this 6th day of March, 20 25

Ashley E. Wagner
NOTARY PUBLIC, ILLINOIS



9-1-1 SYSTEM PROVIDER LETTER OF INTENT

03/07/2025

(Date)

Jodi Moomaw, Market Manager

(9-1-1 System Provider Company Representative)

INdigital

(9-1-1 System Provider Company Name)

1616 Directors Row

(Street Address)

Fort Wayne, IN 64809

(City, State, Zip Code)

Dear **Jodi Moomaw**:

This letter is to confirm our intent to modify our 9-1-1 System. Enclosed is your copy of our Modification Plan to be filed with the Illinois State Police for approval.

Thank you for your assistance in this matter.

Sincerely,

Cindy Wagner

Randolph County 911 Administrator

enclosure: Modification Plan

NARRATIVE STATEMENT

Please answer the questions below and provide a detailed summary to assist the Illinois State Police (ISP), the Illinois Commerce Commission (ICC), and the Statewide 9-1-1 Administrator (Administrator) with an understanding of the plan and the nature of the modification as it applies to this application. Please use additional sheets if necessary.

1. Provide the name and contact information for your certified 9-1-1 system, NGCS, and NOC/SOC provider.

Indigital. Jodi Moomaw, Market Manager

2. Explain the national standards, protocols and/or operating measures that will be followed.

State of Illinois Office of 911 Administrator protocols followed for standards of 911 law are followed. NENA I3 and State of Illinois 911 Admin standards of service for NG 911, GIS are followed.

3. Explain what measures have been taken to create a robust, dependable, and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment.

NG 911 Solocom answering system are currently housed at all Randolph County 911 Answering Points. Indigital has redundant network in place. Refer to network diagram for routing measures followed.

This modification is due to Washington County ETSB severing the shared equipment agreement. The server will be moved to Sparta Police Department which has been a primary answering point in Randolph County over the years.

4. Explain what security measures will be placed on the PSAP's IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it.

All Indigital safety measures for monitoring PSAP IP network are followed. The Randolph County Solocom Answering servers are located in a locked, air controlled environment. The Randolph County 911 System has been audited by a cybersecurity team and given a report. They administrative office and PSAPS were in good condition per the evaluation.

5. Identify the backup PSAP. (Name and Address)

Randolph County Sheriffs Office, 200 W. Buena Vista, Chester, IL 62233. Sparta Police Department 112 W Jackson St., Sparta IL 62286

6. Indicate the PSAP Name(s) and Address(es) for your predetermined alternate route(s) or specify if none.

Each PSAP listed above will act as back up and alternate route calls when needed.

7. Explain how split exchanges will be managed.

As they are today with transfer options between counties.

8. Explain how the GIS database will be maintained and how boundary, address point, and street center line errors will be corrected and updated on a continuing basis.

As they are today. Follow guidelines and protocol of the Statewide 911 Administrators Office Complete each task and forward to the State 911 portal.

9. Indicate who will be responsible for updating and maintaining the data. Updates are required whenever there is a change to the Road Centerline layer that includes a new or changed road name(s) or a database change, or annexation that modifies the Law, Fire, or EMS Boundary Layer, and whenever an updated version of the workflow tool is released.

Sherry Craig, 911 Administrative Assistant.

Peter Hubbard, Hubtech, INC. GIS Specialist (contracted)

FINANCIAL INFORMATION

Annual Recurring 9-1-1 Network Costs Prior to Modification	\$ <u>73,584.00</u>
Projected Annual Recurring 9-1-1 Network Costs After Modification	\$ <u>73,584.00</u>
Installation Cost of the Project	\$ <u>5,776.27</u>
Additional Recurring Costs as a Result of the Modification – Provide Explanation Below	\$ <u>0.00</u>

A summary of anticipated implementation costs and annual operating costs of the modified 9-1-1 system that are directly associated with 9-1-1 as well as the anticipated revenues. Include the email request and Administrator's approval that support your network costs.

The Randolph County Emergency Telephone Systems Board will be modifying the location of side B INdigital/Solacom controller. The controller will be located at the Sparta Police Department which is currently the RCETSB Primary PSAP 2.

COMMUNITIES SERVED

Provide a list of all communities to be served by the proposed 9-1-1 System. Include the name of the community and the official mailing address including street address, city and zip code.

(ADD ADDITIONAL PAGES AS NEEDED)

[illegible]

PARTICIPATING AGENCIES

Provide a list of public safety agencies (Police, Fire, EMS etc.) that are directly dispatched by the 9-1-1 System. Do not forget to include County Sheriff's jurisdiction and Illinois State Police Troops, if applicable. Each agency that appears on this list needs to have signed a call handling agreement.

(ADD ADDITIONAL PAGES AS NEEDED)

9-1-1 PARTICIPATING AGENCY	STREET ADDRESS, CITY, ZIP CODE	ADMINISTRATIVE TELEPHONE NO.	DIRECT DISPATCH	TRANSFER
Randolph County Sheriff's Dept	200 W. Buena Vista, Chester, IL 62233	618-826-5484	X	
Sparta Police Department	112 W. Jackson St., Sparta, IL 62286	618-443-4331	X	
Chester Police Department	1330 Swanwick St., Chester, IL 62233	618-826-5454	X	
Illinois State Police Troop 10	1391 S. Washington St., DuQuoin, IL 62832	618-542-2171	X	
Coulterville Police Department	P.O. Box 489, Coulterville, IL 62237	618-758-2813	X	
Tilden Police Department	P.O. Box 342, Tilden, IL 62292	618-587-5411	X	
Percy Police Department	P.O. Box 99, Percy, IL 62272	618-497-2577	X	
Steeleville, Police Department	107 W. Broadway St., Steeleville, IL 62288	618-965-3134	X	
Ellis Grove Police Department	P.O. Box 69, Ellis Grove, IL 62241	618-859-2101	X	
Evansville Police Department	403 Spring St., Evansville, IL 62242	618-853-2613	X	
Ruma Police Department	207 Main St., Ruma, IL 62278	618-282-3528	X	
Red Bud Police Department	200 E. Market St., Red Bud, IL 62278	618-282-6118	X	
Prairie du Rocher Police Dept	P.O. Box 325, Prairie du Rocher, IL 62277	618-284-7171	X	
Sparta Fire Department	107 E. Jackson St., Sparta, IL 62286	618-443-4898	X	
Chester Fire Department	1330 Swanwick St., Chester, IL 62233	618-826-5454	X	
Coulterville Fire Department	P.O. Box 548, Coulterville, IL 62237	618-758-2341	X	
Tilden Fire Department	P.O. Box 486, Tilden, IL 62292	618-587-5191	X	
Percy Fire Department	P.O. Box 99, Percy, IL 62272	618-497-8150	X	
Steeleville Fire Department	107 W. Broadway St., Steeleville, IL 62288	618-965-9251	X	
Ellis Grove Fire Department	P.O. Box 9, Ellis Grove, IL 62241	618-859-2101	X	
Evansville Fire Department	P.O. Box 244, Evansville, IL 62242	618-853-2613	X	
Baldwin Fire Department	P.O. Box 126, Baldwin, IL 62217	618-758-2250	X	
Red Bud Fire Department	P.O. Box 33, Red Bud, IL 62278	618-282-2315	X	

PARTICIPATING AGENCIES

Provide a list of public safety agencies (Police, Fire, EMS etc.) that are directly dispatched by the 9-1-1 System. Do not forget to include County Sheriff's jurisdiction and Illinois State Police Troops, if applicable. Each agency that appears on this list needs to have signed a call handling agreement.

(ADD ADDITIONAL PAGES AS NEEDED)

9-1-1 PARTICIPATING AGENCY	STREET ADDRESS, CITY, ZIP CODE	ADMINISTRATIVE TELEPHONE NO.	DIRECT DISPATCH	TRANSFER
Prairie du Rocher Fire Department	P.O. Box 386, Prairie du Rocher, IL 62277	618-284-7141	X	
St. Marys Fire Department	17409 Bartles Indust., St. Marys, MO 62673	573-543-5178		X
Willisville Fire Department	P.O. Box 220, Willisville, IL 62997	618-357-5212	X	
Campbell Hill Fire Department	307 Main St., Campbell Hill, IL 62916	618-426-3714	X	
Marissa Fire Department	721 E. Lyons St., Marissa, IL 62257	618-295-2138	X	
MedStar Ambulance	705 Bradbury Ln, Sparta, IL 62286	618-443-3088		X
St. Genevieve Ambulance	P.O. Box 401, St. Genevieve, MO 62670	573-883-7000		X
Monroe County Sheriff's Department	225 E. 3rd St., Waterloo, IL 62298	618-939-6464		X
Monroe County Ambulance Service	901 Illinois Ave, Suite C, Waterloo, IL 62298	618-939-6175		X
Perry County Sheriff's Department	12 E. Water St., Pinckneyville, IL 62274	618-357-5172		X
Cutler Fire Department	P.O. Box 128, Cutler, IL 62238	618-416-8390		X
Willisville Fire Department	903 Broadway St., Willisville, IL 62997	618-357-5212		X
Pinckneyville Ambulance	508 S. Main St., Pinckneyville, IL 62274	618-357-2222		X
Jackson County Sheriff's Department	1001 Mulberry St., Murphysboro, IL 62966	618-529-5158		X
Jackson County Ambulance	P.O. Box 328, Carbondale, IL 62901	618-529-5158		X
United States Forrest Service	50 Hwy 145S, Harrisburg, IL 62946	618-253-7114		X
St. Clair County Sheriff's Department	700 N. 5th St., Belleville, IL 62220	618-272-3505		X
Washington County Sheriff's Department	245 N. Kaskaskia St., Nashville, IL 62263	618-327-8274		X
Illinois State Police Troop 8	1100 E. Port Plaza, Collinsville, IL 62234	618-346-3990		X
Illinois State Police Troop 10	1391 S. Washington St., DuQuoin, IL 32832	618-542-2171		X

ADJACENT 9-1-1 AUTHORITIES

Provide a list of 9-1-1 Authorities that are adjacent to the proposed system's boundaries. Each 9-1-1 Authority that appears on this list needs to have signed a call handling agreement.

[illegible]

ORIGINATING SERVICE PROVIDERS (OSP)

(Wireline, Wireless, VoIP, Text)

A list of each OSP's exchange(s), prefix(es), and the 9-1-1 System Providers (OSP) configurations that will be used in the proposed system.

(ADD ADDITIONAL PAGES AS NEEDED)

[illegible]

TEST PLAN

1. The Test Plan defines testing with all OSPs and Aggregators who are known, including but not limited to, call testing, system overflow, system backup, pre-determined alternate routing, call transfers, NG9-1-1 address components and functionality, Integrated Text to 9-1-1 for Short Message Service (SMS) or Real Time Text (RTT) and if applicable, Multimedia Messaging Service (MMS), measurement tools, reporting solutions and voice and speech quality. The Test Plan should include Failover Test Cases, Network Equipment Test Cases, Call Handling Equipment Test Cases, Call Processing Test Cases including Text and Split Exchange Testing.

Will conduct testing upon relocation of Solacom B server to insure proper routing of 911 calls.

2. List wireline exchanges to be tested.

Frontier, Harrisonville and Egyptian

3. List the Wireless, Text and VoIP Carriers to be tested.

Verizon, AT & T, Clearwave, Sparklight, Shawnee Telephone

ZIP CODES

Provide a list of Zip Codes for the communities within the boundary of your 9-1-1 System along with those being added. The Statewide 9-1-1 Bureau will determine the 9-1-1 Authority's zip code percentage using the NG9-1-1 GIS Address Point data within each Zip Code Boundary.

Campbell Hill	62916	Steeleville	62288
Baldwin	62217	Tilden	62292
Chester	62233	Willisville	62997
Coulterville	62237		
Cutler	62238		
Ellis Grove	62241		
Evansville	62242		
Kaskaskia Island	63673		
Marissa	62257		
Percy	62272		
Prairie du Rocher	62277		
Red Bud	62278		
Ruma	62278		
Sparta	62286		

9-1-1 AUTHORITIES BACKUP AGREEMENT

For the purpose of effective handling and routing of 9-1-1 Emergency Calls, 9-1-1 Authority Randolph County Sheriff's Office and 9-1-1 Authority Sparta Police Department have entered into this Agreement pursuant to a framework established between participants of the 9-1-1 System (**hereinafter the "Parties"**).

This Backup Agreement authorizes and directs the Randolph County Sheriff's Office of Randolph County, Illinois and the Sparta Police Department of City of Sparta, Illinois to enter into a 9-1-1 Authorities Backup Agreement ("AGREEMENT") to establish the procedures that enable management of emergency calls during prearranged, unanticipated, and exigent circumstances.

This AGREEMENT establishes the procedures to follow during such circumstances.

The headings contained in this AGREEMENT are for convenience of reference only and shall not affect in any way the meaning or interpretation of this AGREEMENT. As the Public Safety Answering Point's (PSAPs) name will be used to describe the PSAPs that answer 9-1-1 calls.

I. DEFINITIONS

Abandoned Call - A call placed to 9-1-1 when a PSAP is in an abandonment state/offline.

Contingency Diversion - The capability of routing 9-1-1 calls to a designated alternate location(s) if all 9-1-1 trunks are busy or out of service due to a service interruption. May be activated upon request or automatically, if detectable, when call volume exceeds a designated threshold, 9-1-1 equipment fails, the PSAP itself is disabled, or other conditions causing the processing and answering of a 9-1-1 call to be compromised.

Exigent Circumstances - Situation impacting 9-1-1 call processing in which the PSAP authority determines is sufficiently significant and pressing to divert calls from the PSAP to a predetermined alternate PSAP.

Primary [Diverting] PSAP - The PSAP which, by agreement, reroutes 9-1-1 calls to an alternate PSAP under prearranged, unanticipated, or exigent circumstances.

Prolonged Event - An exigent circumstance of a lengthy duration and condition that causes the PSAP's authority to invoke contingency diversion of 9-1-1 calls from one PSAP to a predetermined receiving PSAP.

Backup [Receiving] PSAP - The PSAP which, by agreement, answers 9-1-1 calls for another PSAP under prearranged, unanticipated, or exigent circumstances.

9-1-1 AUTHORITIES BACKUP AGREEMENT

II. 9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES AND PROTOCOLS

It is agreed by RANDOLPH COUNTY SHERIFF'S OFFICE and SPARTA POLICE DEPARTMENT that contingency diversion of 9-1-1 calls may not be supported if the Backup PSAP is experiencing its own emergency or has its own need for overflow call handling support.

The exigent circumstances and conditions under which a contingency diversion activation may occur shall include, but are not limited to the need for PSAP evacuation, network failure, call handling equipment failure, unavailability of numerous workstations, or other conditions causing the processing and answering of a 9-1-1 call to be compromised.

The rerouting of all 9-1-1 calls to the Backup PSAP shall be done at the 9-1-1 routing level (Selective router or NG911 Core Services [NGCS]) to maintain the same level of service and information, and not routed to ten-digit lines. If this is not capable, the substitute methods must be approved by the 9-1-1 System Manager.

RANDOLPH COUNTY SHERIFFS OFFICE (PSAP1) agrees to accept the following call types from
SPARTA POLICE DEPARTMENT (PSAP2) ;

- ☒ 911 Voice
- ☒ 911 Text
- ☒ 10-digit Emergency
- ☐ CAD-to-CAD Interface
- ☒ 10-digit Non-Emergency/Administrative (Admin)
- ☐ Images/Video to 911

A. Condition 1: Call overflow due to instances such as PSAP busy condition or ring, no-answer due to full call queue.

- i. The Backup PSAP will accept overflow calls from EACH OTHER when its call queue is full, or a call goes unanswered for a period of 3 RINGS () seconds. The Backup PSAP will make best efforts to deliver any answered call details under this provision back to the PSAP's jurisdiction for dispatch by the following manner and in the following priority order:

1. Priority Method: Radio transmission on RCSO & SPD PRIMARY
2. 2nd Priority Method: 10-digit Non-Emergency/Admin
(618) 826-4186 / 618-443-4331
3. 3rd Priority Method: Talk Group NA

9-1-1 AUTHORITIES BACKUP AGREEMENT

- B. Condition 2: Call diversion due to instances such as PSAP offline or evacuated (also known as abandonment) or call handling equipment is offline due to a network outage.
- i. The Backup PSAP will accept calls from the Primary PSAP when the Primary PSAP has invoked its abandonment state in the NGCS policy routing rules and the Backup PSAP is next in the rules queue. The Primary PSAP may have multiple alternate destinations provisioned ahead of the Backup PSAP which may assist in limiting the volume of calls diverted to its call queue. The Backup PSAP will make best efforts to deliver any answered call details under this provision back to the Primary PSAP for dispatch by:
 1. 1st Priority Method: Radio transmission on RCSO & SPD PRIMARY
 2. 2nd Priority Method: 10-digit Non-Emergency/Admin
(618) 826-4186 / 618-443-4331
 3. 3rd Priority Method: Talk Group NA
- C. Condition 3: Call misrouted due to routing function, shared exchange, mobile caller, or other reason.
- i. The Backup PSAP will accept calls from the Primary PSAP when misrouted calls are transferred.
- D. Both RANDOLPH COUNTY SHERIFF'S OFFICE and SPARTA POLICE DEPARTMENT agree to place an overflow queue for each other on their call handling screens to manage inbound diverted 9-1-1 calls within thirty days (30) days of execution of this AGREEMENT. Each Party shall bear their own costs for equipment modification. Both Parties understand that diverted calls may be answered with a lower priority than the answering jurisdiction's – Check all that apply:
- ☒ Text to 911, ☐ 10-digit Emergency, ☐ 10-digit Non-Emergency/Admin Calls, and ☒ Alarm Calls.
- E. During a call diversion event the Backup PSAP will audio record answered calls from the Primary PSAP. Recordings will be made available to the Primary PSAP upon request.
- F. During an emergency event lasting longer than ONE (____) continuing hours, the Primary Party will in good faith, make best efforts to send staff to the Backup PSAP to provide operational support and subject matter expertise to minimize impact to the Backup PSAP staff and operations.
- G. Parties will share their call handling and call documentation procedures to inform one another of the specifics of each other's operation. At a minimum, Parties will gather location information, call back number, nature of the call, and known safety information.

9-1-1 AUTHORITIES BACKUP AGREEMENT

Parties will make a concerted effort to align with the call documentation procedures when handling calls from the other's jurisdiction.

- H. If a valid callback number is available, Parties will attempt to re-establish contact with abandoned calls. At a minimum, one callback should be performed to verify if an emergency exists when there are signs of distress, inaudibility, or a clear indication that emergency service is needed.
- I. When feasibly possible, RANDOLPH COUNTY SHERIFF'S OFFICE will follow up with a radio, voice transmission, or delivery of an email to SPARTA POLICE DEPARTMENT of the available Computer Aided Dispatch (CAD) or Call Detail Record (CDR) for 911 calls.
- J. When feasibly possible, SPARTA POLICE DEPARTMENT will follow up with a radio, voice transmission, or delivery of an email to RANDOLPH COUNTY SHERIFF'S OFFICE of the available Computer Aided Dispatch (CAD) or Call Detail Record (CDR) for 911 calls.
- K. Within thirty (30) days of the execution of this AGREEMENT, the Parties agree to conduct and document the appropriate training of their respective staff on the processes and procedures agreed to by the Parties.
- L. The Parties agree to notify the other Party of a return to normal conditions (such as the re-occupation of an evacuated PSAP) at the earliest possible opportunity. The Primary PSAP will be responsible for returning services back to normal conditions.
- M. If RANDOLPH COUNTY SHERIFF'S OFFICE or SPARTA POLICE DEPARTMENT is compelled by Law to disclose any call information, it shall provide prompt written notice to the other Party. If the Parties cannot fail to quash the legal process requiring disclosure, both Parties understand the requested call information will be disclosed only to the extent necessary to satisfy the request.

III. UPDATES AND MODIFICATIONS TO THIS AGREEMENT

This agreement shall last for a period of one year from March 1, 2025 through December 31, 2025 and shall continue from year to year thereafter. If either party wishes to terminate this agreement, they shall provide the other party with at least 30 days written notice of such termination.

The Parties agree to review this Agreement on a bi-annual basis, at a minimum, to update any processes or understandings.

9-1-1 AUTHORITIES BACKUP AGREEMENT

The Parties entering into this AGREEMENT acknowledge that any modifications must be by mutual consent, in writing, with as advanced notice as possible considering the circumstances, and will be treated as an amendment to this AGREEMENT.

The 9-1-1 Administrator shall be notified when there are any modifications to, or termination of, this AGREEMENT.

IV. EFFECTIVE DATES

This AGREEMENT shall take effect upon its signing by authorized representatives of each party.

Signatures:

Name: Jarrold Peters

Signature: Jarrold Peters

Date: 02/20/2025

Title: Sheriff

9-1-1 System: Randolph County ETSB/911

Name: SEAN A. LUKES

Signature: Sean A. Lukes

Date: 02/20/2025

Title: Chief

9-1-1 System: Randolph County ETSB/911



25-062 Randolph CO, IL B Side controller Proposal

Labor quote for on-site work

issue date:

3/3/25

Quote for on-site labor not to exceed three days with one field technician. INdigital will reinstall the B-side Solacom controller that was previously installed in Washington CO IL Ambulance (Nashville, IL) at the Sparta, IL PD building.

All equipment from the current location and move it to the new location, reinstall, turn-up, test, and hand off to dispatch personnel.

line	qty	Part #	Description	Price	Extended
			Professional Services		
	24	IN460620	PSAP Relocation 3-days, 1-Technicians	\$ 180.00	\$ 4,320.00
			(1) technicians at \$180.00/hour total hours, 24.		
			Includes all ancillary equipment and incidentals required to move the PSAP room configuration of the B-side controller components in the existing A-side rack. Lastly this will include all associated test and turn up.		
	1	IN460104	Remove, Reinstall 911 equipment, cables and misc.	\$ 1,456.27	\$ 1,456.27
				section total	\$ 5,776.27
				Total	\$ 5,776.27