

System Name: E-COM Dispatch Center_Riverdale Opt-Out
Case # 26-M-413
Date Filed: 03/20/2026

Illinois State Police (ISP) Review of Plan Modification

Requirement	Information Included	Staff Comment
Contact and 9-1-1 System information	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Craig Kowalski, Executive Director 1154 Ridge Road Homewood, IL 60430 708-799-3787 (o) admin@ecom911.net
Verification	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Letter of Intent	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Narrative Statement	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
1. Explain the reason for submitting the modification and provide the name and contact information for your certified 9-1-1 system, NGCS, and NOC/SOC provider	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A <input type="checkbox"/>	With this modification, the E-Com Dispatch Center is requesting to opt-out the Village of Riverdale. The Cook County ETSB has also filed a modification requesting to opt-in the Village of Riverdale. AT&T, Joshua Folta, jf3574@att.com (312) 291-6235. AT&T Resolution Center (888) 424-3911.
2. Explain the national standards, protocols and/or operating measures that will be followed.	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	Not applicable and responsibility of Cook County ETSB.
3. Explain what measures have been taken to create a robust, dependable, and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment.	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	Not applicable and responsibility of Cook County ETSB.
4. Explain what security measures will be placed on the PSAP's IP 9-	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	Not applicable and responsibility of Cook County ETSB.

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	1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it.		
5.	Identify the backup PSAP. (Name and Address)	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A <input type="checkbox"/>	SouthCom Combined Dispatch Center, 21113 Dettmering St., Matteson, IL 60443
6.	Indicate the PSAP Name(s) and Address(es) for your predetermined alternate route(s) or specify if none.	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> N/A <input type="checkbox"/>	None
7.	Explain how split exchanges will be managed.	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	Not applicable and responsibility of Cook County ETSB.
8.	Explain how the GIS database will be maintained and how boundary, address point, and street center line errors will be corrected and updated on a continuing basis.	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	Not applicable and responsibility of Cook County ETSB.
9.	Indicate who will be responsible for updating and maintaining the data. Updates are required whenever there is a change to the Road Centerline layer that includes a new or changed road name(s) or a database change, or annexation that modifies the Law, Fire, or EMS Boundary Layer, and whenever an updated version of the workflow tool is released.	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	Not applicable and responsibility of Cook County ETSB.
Financial Information			

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	Annual recurring 9-1-1 network costs prior to modification	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	\$0.00
	Projected annual recurring 9-1-1 network costs after modification	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	\$0.00
	Installation cost of the project	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	\$0.00
	Anticipated recurring costs as a result of the modification – Explanation Below	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	\$0.00
	Summary of anticipated implementation costs and annual operating costs of the modified 9-1-1 system that are directly associated with 9-1-1 as well as the anticipated revenues. Include the email request and Administrator’s approval that support your network costs.		Not applicable to 9-1-1 network costs, which remain the responsibility of the Cook County ETSB. E-COM will, however, incur Local Area Network costs as a result of Riverdale’s decommissioned membership.
	Communities Served	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
	Participating Agencies	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
	Adjacent 911 Authorities	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
	Originating Service Providers (OSP)	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
	Test Plan	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Not applicable and responsibility of Cook County ETSB.
	Zip Codes	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
	Attachments	If applicable	

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	Back-Up PSAP agreement	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
	Call Handling Agreements	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
	Contracts	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
	Network Diagram	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	

Conclusions:

With this modification, the E-Com Dispatch Center is requesting to opt-out the Village of Riverdale. The Cook County ETSB has also filed a modification requesting to opt-in the Village of Riverdale. The ISP has completed its review of the modified plan and has determined that it meets the requirements for a modified plan filing under 83 Ill. Admin. Code Part 1325.205.

ISP Reviewed by: Catherine Tanner
Date: 03/24/2026
ICC Reviewed by: George Light
Date: 04/01/2026