

**ILLINOIS STATE POLICE**  
**Office of the Statewide 9-1-1 Administrator**



**State of Illinois**

**Application for**  
**9-1-1 Consolidation Plan**

## 911 GENERAL INFORMATION

DATE:

Type of Change: <input type="checkbox"/> Consolidation within an ETSB <input checked="" type="checkbox"/> Joint ETSB <input type="checkbox"/> Unserved consolidation		
Current System Name:	Population Served	Land Area in Sq Miles
Gallatin County ETSB	5589	324
Saline County ETSB	24589	387
	30178	711
System Name after Consolidation:    TBD by Joint Board		

[illegible]

**911 System Contact:** Saline County 911

**Street Address:** 1 North Main Street

City, State and Zip Code: Harrisburg, IL 62946

**Office Telephone: (618) 252-8661**

**Cellular Telephone:**

Email: salineil911@gmail.com

**Wireless Coverage for Consolidated System:**

100 % Phase II compliant

100 % Phase I compliant

**Please check if applicable:**

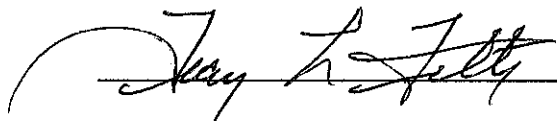
  X   NG9-1-1 capable

☒ Receive 9-1-1 Text

  X   Receive 9-1-1 Video

## VERIFICATION

I, Lt. Tracy L. Felty, first being duly sworn upon oath, depose and say that I am Tracy L. Felty, of Saline County ETSB; that I have read the foregoing plan by me subscribed and know the contents thereof; that said contents are true in substance and in fact, except as to those matters stated upon information and belief, and as to those, I believe same to be true.

  
\_\_\_\_\_  
Tracy L. Felty Director Saline County ETSB

Subscribed and sworn to before me

this 22<sup>nd</sup> day of October, 20 18.

  
\_\_\_\_\_  
NOTARY PUBLIC, ILLINOIS



## 9-1-1 SYSTEM PROVIDER LETTER OF INTENT

September 28, 2018

(Date)

Deb Prather

(9-1-1 System Provider Company Representative)

INdigital

(9-1-1 System Provider Company Name)

1616 Directors Row

(Street Address)

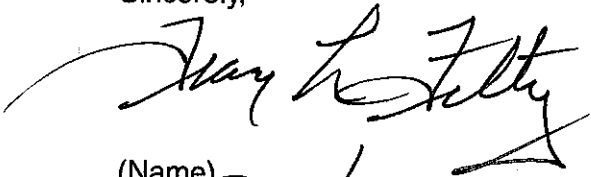
Ft. Wayne, IN 46808

(City, State, Zip Code)

Dear Mrs. Prather:

This letter is to confirm our intent to consolidate our 9-1-1 System with (Name all 9-1-1 authorities that will be involved). Enclosed is your copy of our consolidation plan to be filed with the Department of the Illinois State Police for approval. Thank you for your assistance in this matter.

Sincerely,



(Name)

(Title)

Director

enclosure: Consolidation Plan

## PLAN NARRATIVE

Please answer the questions below, and provide a detailed narrative to assist the Statewide 9-1-1 Advisory Board and the Statewide 9-1-1 Administrator with an understanding of the plan as it applies to this application. Please use additional sheets if necessary.

1.	Do all of your PSAPs meet all of the requirements defined in 1325.415 and 1325.515	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
2.	Type of Radio/Telecommunications systems compatible with participating and adjacent agencies.	<input checked="" type="checkbox"/> STARCOMM21 <input type="checkbox"/> STARCOMM21 ITTF channels only <input type="checkbox"/> Other, explain below
3.	Will all PSAPs remaining after consolidation direct dispatch all emergency calls pursuant to section 1324.200b)3)?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
4.	Have you included maps to show the territory covered by the system?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
<b>Plans submitted without this documentation will be rejected.</b>		
5.	Have you included a listing of all telephone companies?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
<b>Plans submitted without this documentation will be rejected.</b>		
6.	Have you included a copy of the intergovernmental agreement, ordinance, resolution and/or contracts?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
<b>Plans submitted without this documentation will be rejected.</b>		
7.	Have you included a list of participating and adjacent agencies?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
<b>Plans submitted without this documentation will be rejected.</b>		
8.	Have you included financial information?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
<b>Plans submitted without this documentation will be rejected.</b>		
9.	Public education.	<input type="checkbox"/> This is an unserved county that will require public education. (See attachment.) <input checked="" type="checkbox"/> This is an existing 9-1-1 system(s) and does not require public education.
10.	Training.	<input type="checkbox"/> This is an unserved county that will require training. (See attachment.) <input checked="" type="checkbox"/> This is an existing 9-1-1 system(s) and does not require internal training/similar/ongoing training for any GIS annexation or change of policy from agencies served.
11.	Use of TTY's and Training	<input type="checkbox"/> This is a unserved county that will require training. (See attachment.) <input checked="" type="checkbox"/> This is an existing 9-1-1 system(s) and does not require internal training/similar/ongoing training for any GIS annexation or change of policy from agencies served.

12.	Have you included call handling and aid outside jurisdictional boundary agreements?	<input checked="checked" type="checkbox"/> Yes <input type="checkbox"/> No	Plans submitted without this documentation will be rejected.
13.	Have you included a new system diagram?	<input checked="checked" type="checkbox"/> Yes <input type="checkbox"/> No	Plans submitted without this documentation will be rejected.
13a.	Does the new system diagram include all PSAP(s) and backup PSAP location(s)?	<input checked="checked" type="checkbox"/> Yes <input type="checkbox"/> No	Plans submitted without this documentation will be rejected.
14.	Have or will all areas within the 9-1-1 system be addressed for the database? If no, please explain.	<input checked="checked" type="checkbox"/> Yes <input type="checkbox"/> No	
14a.	<p>Explain all aspects of the database, i.e., how often is it updated, where is it located, etc.</p> <p>The database will be updated by the System Service Provider, no operational changes will effect the database. Since 1994 Gallatin County 911 calls have been answered by Saline County.</p>		
15.	<p>Who is the 9-1-1 system provider for your 911 system? Please explain whether the system will be legacy based, next generation based or a combination.</p> <p>This application is for both a required consolidation and a system service provider change. Currently the system is a Next Generation 911 system and the current System Service Provider is NG911 Inc., but upon approval of this application Saline/Gallatin will change to INdigital.</p>		

(Please include additional pages if needed.)

## NARRATIVE STATEMENT:

*(Provide a detailed summary of system operations for a modified 9-1-1 plan. Also, if incorporating an NG9-1-1 solution, please include the additional items listed below pursuant to 1325.205 b)12).*

- 1) Indicate the name of the certified 9-1-1 system provider being utilized.
- 2) Explain the national standards, protocols and/or operating measures that will be followed.
- 3) Explain what measures have been taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment.
- 4) Explain how the existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system.
- 5) Explain how split exchanges will be handled.
- 6) Explain how the databases will be maintained and how address errors will be corrected and updated on a continuing basis.
- 7) Explain who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday.
- 8) Explain what security measures will be placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it.

### Plan Narrative:

#### Saline-Gallatin Joint Emergency Telephone System Board Narrative

Saline County Emergency Telephone System Board is requesting to change its 911 System Service Provider (911 SSP) from NG911 Inc to INdigital telecom (INdigital). The existing Solacom IP Selective routing system will be re-provisioned as an IP based NG911 call handling system. The Saline County ETSB is upgrading their call delivery system, to ensure that all carriers are connected directly to the selective routers serving the PSAP.

In addition, Saline County is also requesting approval of consolidating its 9-1-1 System with Gallatin County. Saline County has entered into an inter-governmental agreement with Gallatin County to create a joint ETSB. The Saline County PSAP will continue to answer 9-1-1 calls for both counties.

The consolidated 9-1-1 system will comply with all State and Federal requirements and be compliant with the National Emergency Number Association standards.

The network will be provisioned as an IP based, Next Generation i3 capable network and will deliver calls using IP technology to the PSAP. All access to the systems is secured by individual user level two factor login credentials. The IP based call delivery network is private with no outside access. Redundant Legacy Network Gateways (LNG's) and Emergency Service Routing Proxy's (ESRP's) otherwise referred to as selective routers will handle all call routing for the PSAP. One set of call routing elements is located in the Consolidated Communications Mattoon, IL Central Office and the other is located in the Shawnee Communications Central Office in Rosiclare, IL.

INdigital is an established 9-1-1 SSP in the State of Illinois as well as in multiple other states and will be using the same security protocols that are currently working in its established systems throughout Illinois. INdigital's network is compliant with NENA standards and with FCC 13-158 network reliability and security requirements.

Carrier network deployment stages:

Stage 1:

The carrier trunks will remain connected to Frontier's Carbondale central office. New network connections

## Plan Narrative:

will be established from Carbondale to gateways located at the existing data centers in Murphysboro and Harrisburg. 9-1-1 calls will be directed over the new INdigital connections at Carbondale to the gateways at the data centers and then be delivered to INdigital's IP based selective routers/ESRP's located in Mattoon and Rosiclare for selective routing to the appropriate PSAP. 9-1-1 call delivery and Automatic Number Identification (ANI) and Automatic Location Identification (ALI) delivery will be provided by the INdigital 9-1-1 IP based selective routers/ESRP's and ALI database management system.

The Solacom Controller equipment that is currently located at Harrisburg and Murphysboro, will be re-configured by the contracted maintenance provider to perform as strictly ANI/ALI Controllers. Selective routing will be performed by the INdigital selective routers and FIPS codes will be provided with delivery of the call to the ANI/ALI controllers to indicate the appropriate PSAP for 9-1-1 call delivery. The Solacom ANI/ALI controllers will retrieve the ALI information from INdigital's Database Management System (DBMS) and deliver it to the PSAP call station equipment. The current Datamaster System will also be re-configured at this time by the contracted maintenance provider to no longer provide ALI information to the PSAPs.

During Stage 1, INdigital will mirror the current ALI database by requesting a copy of the 9-1-1 Database from Frontier who is currently administering the 9-1-1 database as a subcontractor. INdigital will also request a copy of the MSAG from the 9-1-1 System and will use established update processes with Frontier until the Stage 2 carrier migration is complete.

The current ESInet that exists between the two data centers and the PSAP will remain in place for call delivery. INdigital will install tertiary internet connections to the PSAP along with INdigital's MEVO backup solution prior to the Stage 1 cutover. The PSAP will have the ability to use the hot standby disaster recovery platform in an 'active + active' 9-1-1 delivery platform. This will be used as a backup during the Stage 1 cutover providing the PSAP with the ability to receive 9-1-1 calls with ANI and ALI should there be any issues during the Stage 1 cutover. All split exchanges will be routed to the same PSAP that is currently answering the calls.

### Stage 2:

All OSPs/Carriers that are currently connected to Carbondale for Saline and Gallatin Counties will establish new 9-1-1 trunks to the INdigital selective routers/or LNGs that are located in Mattoon and Rosiclare, Illinois. INdigital will work with each carrier to determine the type of trunk signaling and establish points of interconnection for 9-1-1 call delivery. INdigital will host industry project management calls with all participating carriers, ICC Staff, ISP Staff, and the 9-1-1 System maintenance provider to establish a schedule and to coordinate the network installation as well as the subsequent 9-1-1 traffic migration to the INdigital selective routers/ESRP's. The OSPs/Carriers can deliver 9-1-1 calls to the INdigital ESRP's or LNG's by using SS7 signaling or by using SIP trunking, with associated IP based signaling. PS ALI subscribers will be identified and included in the network and database migration plans.

INdigital leases facilities with other certified carriers in Illinois to build out it's network and establish Points of Interconnection (POI's) with other certified carriers within the state. All facility orders are requested by INdigital through the Access Service Request (ASR) system. INdigital will be establishing facilities to allow interconnection with each carrier during Stage 2 of the project. Typically, multiple carriers are used based on facility availability and diversity requirements and are determined while coordinating interconnections with the participating carriers during the Stage 2 project implementation calls. INdigital takes responsibility for performance and maintenance of all leased facilities.

Stage 2 network diagrams will be developed and submitted after being finalized during the industry project management calls with the carriers. All participating carriers, including third-party network aggregators will be identified, notified and included in the Stage 2 project implementation calls. Finalized costs will be requested from the ILEC's and submitted during this period as well. The Stage 2 Final Network Diagram and carrier costs will be submitted to the ISP and the ICC by the 9-1-1 System.

Router to router trunks will be established between INdigital's ESRP's and selective routers owned by other 9-1-1 SSP's for routing of split exchanges where necessary.

INdigital will administer the 9-1-1 database and MSAG for the subscribers that reside in the service territory of the consolidated system. INdigital will request TN loads and establish update processes with the participating OSP/carriers prior to the cut over and assume all 9-1-1 SSP administrative responsibilities for the database at the time of conversion. INdigital will work with the carriers and the Saline-Gallatin Joint 9-1-1 System to keep the database current and in compliance with Illinois state law, on an ongoing basis.

INdigital will mirror current call transfer conditions at the time of conversion and will implement 9-1-1 call transfer with ANI between neighboring counties of the Consolidated system where possible, post-conversion.



## FINANCIAL INFORMATION

Name of ETSB(s) that are being dissolved	Total Reserves to be transferred to the Joint ETSB
<u>GALLATIIN COUNTY ETSB</u>	<u>\$ 50000</u>
<u>SALINE COUNTY ETSB</u>	<u>\$ 150000</u>

### Dispatch Staff and Positions

5 Number of answering positions prior to the consolidation (total for all entities)  
5 Number of answering positions in the consolidated system  
10 Number of full time dispatchers/call takers prior to the consolidation (total for all entities)  
10 Number of full time dispatchers/call takers in the consolidated system  
1 Number of part time dispatchers/call takers prior to the consolidation (total for all entities)  
1 Number of part time dispatchers/call takers in the consolidated system

Total amount (and percentage) of salaries paid for by 9-1-1 authority prior to consolidation:

\$ 150000 20 %

Total amount (and percentage) of salaries to be paid for by 9-1-1 authority after consolidation:

\$ 150,000 20 %

### 9-1-1 Network Cost (per year)

a) Total network cost for each entity prior to the consolidation	<u>\$ 138700</u>
b) Total network cost of consolidated system	<u>\$ 138700</u>
c) Net change in network costs:	<u>\$ 0.00</u>

If no cost savings in network please explain:

GALLATIN COUNTY HAS BEEN DISPATCHED BY SALINE COUNTY 911 SINCE THEY CAME ON LINE IN 1997. THESE TWO AGENCIES HAVE REDUCED CHARGES THROUGH OPT INS AND OPT OUTS. THIS IS A PAPER ETSB CONSOLIDATION AND THERE IS NO COST SAVINGS. HOWEVER BOTH AGENCIES ARE ALSO CHANGING SYSTEM SERVICE PROVIDERS (SSP) WHICH WE BELIEVE IS A COST SAVINGS.

# CONSOLIDATION FINANCIAL INFORMATION

**Identify Network Costs that the ETSB believes the State will pay for the Consolidated System:**

Network Cost	Estimated Amount (per year)
NG911	\$ 79000
CLEARWAVE	\$ 3000
HAMILTON COUNTY TELEPHONE	\$ 3000
SHAWNEE TELEPHONE	\$ 6700
FRONTIER	\$ 47000
<b>ESTIMATED TOTAL COSTS</b>	<b>138700</b>

**Other Consolidation Cost**

PSAP, CPE, CAD Equipment, logging recorders	\$ 0
MSAG and Mapping Development or changes	\$ 8000
Radio Consoles	\$ 0
Construction or Remodel of PSAP	\$ 0
Personnel	\$ 0
Other (Please place total amount in the blank at the right and explain below).	\$ 0

**Recurring and Nonrecurring Cost (per year)**

Estimated nonrecurring cost for consolidation	\$ 0	with salary
a) Recurring costs prior to consolidations (all entities)	\$ 288,700	
b) Proposed recurring cost for consolidated system	\$ 288,700	390,900
c) Net change in recurring costs: a - b = c	\$ 0	102,200
Revenue (per year)		
Projected surcharge revenue	\$ 456000	
Projected revenue from local governments	\$ 0	
Projected revenue from other sources (grants)	\$ 0	
Revenue in reserves	\$ 200000	
Total Revenue	\$ 656000	--

# FINANCIAL INFORMATION

## SYSTEM SERVICE PROVIDER

Annual recurring 9-1-1 network costs prior to modification	\$ <u>138,700</u>
Projected annual recurring 9-1-1 network costs after modification	\$ <u>105,700*</u>
Installation cost of the project	\$ <u>18,000</u>
Anticipated annual revenues	\$ <u>456,000</u>

\* Phase 1 System Service Provider will be an estimated \$33,000  
Annual Savings

\*\* Phase 2 System Service Provider will move to Direct Connections  
which is an estimated Annual Savings of \$80,000.

## NETWORK COSTS SUMMARY

### (CONSOLIDATION PHASE 0)

<u>Network Cost</u>	<u>Estimated Amount (per year)</u>
NG911 INC	\$79000
CLEARWAVE	\$3000
HAMILTON COUNTY TELEPHONE	\$3000
SHAWNEE TELEPHONE	\$6700
FRONTIER	\$47000
<u>Estimated Total Cost</u>	<u>\$138700</u> <u>Savings \$0</u>

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### (SYSTEM SERVICE PROVIDER CHANGE PHASE 1)

<u>Network Cost</u>	<u>Estimated Amount (per year)</u>
INDIGITAL	\$46000
CLEARWAVE	\$3000
HAMILTON COUNTY TELEPHONE	\$3000
SHAWNEE TELEPHONE	\$6700
FRONTIER	\$47000
<u>Estimated Total Cost</u>	<u>\$105700</u> <u>Savings \$33.000</u>

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### (SYSTEM SERVICE PROVIDER CHANGE PHASE 2)

<u>Network Cost</u>	<u>Estimated Amount (per year)</u>
INDIGITAL	\$46000
CLEARWAVE	\$3000
HAMILTON COUNTY TELEPHONE	\$3000
SHAWNEE TELEPHONE	\$6700
<u>Estimated Total Cost</u>	<u>\$58700</u> <u>Savings \$80.000</u>

# TEST PLAN DESCRIPTION

## 1) Description of test plan (back-up, overflow, failure, database).

This is the minimum testing procedure to ensure that we have good working facilities and configurations. Persons placing test calls must be patient and polite. Check with INdigital's coordinator before placing a test call. The ECC may become busy and testing may need to be suspended until an emergency situation can be handled.

1. Place a test call on existing trunks to establish a working baseline.
2. Migrate 911 traffic to ISUP trunks.
3. Place a test call on new ISUP trunks. Let the dispatcher know that there is no emergency and you are conducting a test call. Ensure that you have reached the correct PSAP, request that the dispatcher confirm the call ANI and ALI information.
4. Switch engineer will then block the last trunk used to deliver a call.
5. Repeat step 3.
6. Continue to block trunks and make test calls, until all trunks have been tested.
7. Block the final trunk to test alternate final routing.
8. Unblock all trunks and make one final call to ensure that configurations are in the final and good operating state. \*\*\* Truncated Message continues below\*\*\*

## 2) List wireline exchanges to be tested.

\*\*The carrier may have more calls to make after all of the trunks have been tested. Once all of the trunks have been tested, it is not necessary to repeat the entire procedure for each exchange. One call per exchange will be sufficient after all of the trunks have been tested.\*\*

Exchanges 252,253,268,777,294,273,269,272,276,268,962,994,275,647

## 3) List of wireless and VoIP Carriers to be tested.

Verizon  
AT&T  
Sprint  
Level3

## CARRIER LISTING

(Wireline, Wireless, VoIP)

**Provide a list of each carrier that will be involved in the proposed system.**

(USE ADDITIONAL SHEETS AS NECESSARY)

[illegible]

## COMMUNITIES SERVED

Provide a list of all communities to be served by the proposed 9-1-1 System. Please include the name of the community and the official mailing address including street address, city and zip code.

USE ADDITIONAL SHEETS AS NECESSARY

[illegible]

## PARTICIPATING AGENCIES

Provide a list of public safety agencies (Police, Fire, EMS etc.) that are to be dispatched by the 9-1-1 System. Each Agencies land area(s) in square miles and estimated population which will have access to the proposed 9-1-1 System. Do not forget to include County Sheriff's jurisdiction and Illinois State Police Districts. Each agency that appears on this list should also have signed a call handling agreement.

9-1-1 Participant Agencies	Street Address, City, Zip Code	Administrative Telephone No.	Direct Dispatch	Transfer	Call Relay
Gallatin County Sheriff	484 N Lincoln Blvd Shawneetown 62984	269-3137	x		
Shawneetown Police	330 N Lincoln Blvd Shawneetown 62984	269-3018	x		
Ridgway Police	1012 N Main St Ridgway 62979	272-3351	x		
Omaha Fire	PO Box 84 Omaha 62871	962-3145	x		
New Haven Fire	22920 Melody Ln New Haven 62867	265-3437	x		
Ridgway Fire	125 N Main St Ridgway 62979	272-8361	x		
Shawneetown Fire	111 E Posey Ave Shawneetown 62984	268-4203	x		
Equality Fire	123 N Calhoun St Equality 62934	276-4746	x		
Gallatin County EMA	9200 Duncan Ln Shawneetown 62946	269-3137	x		
Gallatin County EMS	E Shawnee Ave Shawneetown 62984	273-0227	x		
Illinois State Police	1805 HWY 14 Carmi 62821	382-4606			x
Saline County Sheriff	1 N Main St Harrisburg 62946	252-8661	x		
Harrisburg Police	1 N Main St Harrisburg 62946	252-8661	x		
Harrisburg Fire	100 S Main St Harrisburg 62946	253-4121	x		
Saline County EMA	10 E Poplar St Harrisburg 62946	253-3732	x		
Saline County EMS	205 S Shaw St Harrisburg 62946	252-1942	x		
Eldorado Police	901 Fourth St Eldorado 62930	273-2141	x		
Eldorado Fire	901 Fourth St Eldorado 62930	273-3246	x		
Stonefort Fire	12515 Hwy 45 Stonefort 62987	777-2880	x		
Carrier Mills Police	101 N Mill St Carrier Mills 62917	994-4411	x		
Carrier Mills Fire	101 N Mill St Carrier Mills 62917	994-2477	x		
ERROR LINE IN DOCUMENT					
Galatia Police	Main St Galatia 62935	268-4183	x		
Galatia Fire	Mill St Galatia 62935	268-4222	x		



## ADJACENT AGENCIES LIST

Provide a list of public safety agencies and existing 9-1-1 Systems that are adjacent to the proposed system's boundaries. Each agency that appears on this list should also have signed a call handling agreement and/or aid outside jurisdictional boundaries.

AGENCY	STREET ADDRESS, CITY, ZIP CODE	TELEPHONE NUMBER
Hardin County Sheriff	Courthouse Elizabethtown 62931	287-2271
Hardin County EMS	PO Box Rosiclare 62982	285-3232
Hardin County EMA	PO Box 167 Elizabethtown 62931	287-2271
Pope County EMA	PO Box 217 Golconda 62938	683-4321
Pope County EMS	PO Box Golconda 62938	683-2707
Pope County Sheriff	PO Box 807 Golconda 62938	683-4321
Williamson County EMA	8805 EMA Road Marion 62959	993-2323
Williamson County 911	300 N Park Ave Herrin 62948	988-6911
Williamson County Fire	3232 S Park Ave Herrin 62948	997-2783
Lifeline EMS	1003 W Cherry St Marion 62959	993-3350
Hamilton County EMA	100 S Jackson St McLeansboro 62859	643-2511
LINE ERROR IN DOCUMENT	CAN NOT FIX CHANGES OTHER ENTRIES	
Hamilton County Sheriff	100 S Jackson St McLeansboro 62859	643-2511
Williamson County Sheriff	200 W Jefferson St Marion 62959	997-6541
Thompsonville Fire	21750 Shawneetown Rd Thompsonville 62890	627-2833
McLeansboro Fire	102 W Main St McLeansboro 62859	643-4590
Pope County Fire	PO Bo 27 Golconda 62938	683-2233
Rosiclare Fire	PO Box 578 Rosiclare 62982	287-2271
Elizabethtown Fire	PO Box 211 Elizabhtown 62931	287-2271
Harre EMS	310 W Randolph McLeansboro 62859	643-2011
White County Sheriff	108 N Main Cross Carmi 62821	382-5321
Norris City Fire	PO Box 15 Norris City 62869	378-3111
Cave In Rock Fire	100 N Canal St Cave In Rock 62919	289-3369
White County EMS	Second St Carmi 62821	382-7131
Hamilton County 911	100 S Jackson St McLeansboro 62859	643-2511
White County 911	314 E Cherry St Carmi 62821	3828911

## FINANCIAL INFORMATION

### Identify Network Costs that the ETSB believes the State will pay for the Consolidated System:

Network Cost	Estimated Amount (per year)
NG911 (until new SSP is approved)	\$ 80,800.00
Hamilton County Telephone	\$ 2,880.00
Shawnee Telephone	\$ 9,500.00
Clearwave	\$ 3,000.00
	\$

### Other Consolidation Cost

PSAP, CPE, CAD Equipment, logging recorders	\$ 0.00
MSAG and Mapping Development or changes	\$ 8,000.00
Radio Consoles	\$ 0.00
Construction or Remodel of PSAP	\$ 0.00
Personnel	\$ 0.00
Other (Please place total amount in the blank at the right and explain below).	\$ 0.00

### Recurring and Nonrecurring Cost (per year)

Estimated nonrecurring cost for consolidation	\$ 25,600.00
a) Recurring costs prior to consolidations (all entities)	\$ 190,000.00
b) Proposed recurring cost for consolidated system	\$ 190,000.00
c) Net change in recurring costs: $a - b = c$	\$ 0.00
Revenue (per year)	
Projected surcharge revenue	\$ 235,000.00
Projected revenue from local governments	\$ 0.00
Projected revenue from other sources (grants)	\$ 0.00
Revenue in reserves	\$ 80,000.00
Total Revenue	\$ 315,000.00

## **FIVE YEAR STRATEGIC PLAN FOR CONSOLIDATION PLAN**

(Provide a detailed summary of the proposed system's operation, including but not limited to, a five-year strategic plan for implementation of the consolidation plan with financial projections)

### **Narrative:**

This Consolidation does not change any operations. As Saline County has answered 9-1-1 calls for Gallatin County since Gallatin County became operational in 1997. Per the Public Act that created the consolidation of "paper ETSB's" this consolidation plan will merge the two current ETSB boards into one joint ETSB, once this plan is approved or on December 1, 2018.

ORDINANCE NO. 2018-01

AN ORDINANCE ESTABLISHING A  
CONSOLIDATED 9-1-1 EMERGENCY TELEPHONE SYSTEM  
WITH GALLATIN COUNTY

WHEREAS, the County of Saline established a 9-1-1 emergency telephone system in 1993 and has operated it since that time; and

WHEREAS, in 1997 the County of Saline began dispatching 9-1-1 calls for the County of Gallatin through an intergovernmental agreement; and

WHEREAS, on January 1, 2016, Public Act 99-6 became effective, making the State of Illinois responsible for paying 9-1-1 system network charges and providing for the consolidation of 9-1-1 systems, among other revisions to the provisioning of emergency telephone services; and

WHEREAS, in light of the requirements of Public Act 99-6, it is in the public interest of the County of Saline to consolidate with the County of Gallatin for the provision of a 9-1-1 system; and

WHEREAS, it is in the public interest of the County of Saline that said newly consolidated 9-1-1 system be known as the Saline-Gallatin Joint Emergency Telephone System (hereinafter referred to as the "joint 9-1-1 system"); and

WHEREAS, to the extent not addressed herein, the creation and operation of the joint 9-1-1 system shall be governed by an intergovernmental agreement between the Saline County Board and Gallatin County Board; and

WHEREAS, in the event the funding mechanism provided for in Public Act 99-6 ceases, it is in the public interest to ensure that those served by the joint 9-1-1 system experience no interruption in emergency services;

THEREFORE, BE IT ORDAINED, by the Saline County Board, that the following ordinance shall be adopted concerning the joint 9-1-1 system:

SECTION 1 - CREATION

1.1 The joint 9-1-1 system shall be governed by a Joint Emergency Telephone System Board ("Joint ETSB"), to be further described in the intergovernmental agreement between the Saline County Board and Gallatin County Board.

1.2 Pursuant to 50 ILCS 750/15.4(e), the Joint ETSB shall become effective and responsible for the operation of the joint 9-1-1 system upon the approval of the Statewide 9-1-1 Administrator, or December 1, 2018, whichever is later.

1.3 Pursuant to 50 ILCS 750/15.4(e), the existing Saline County Emergency Telephone System Board shall lose its authority to operate the Saline County emergency telephone system and be disbanded effective upon the approval of the Joint ETSB by the State 9-1-1 Administrator, or December 1, 2018, whichever is later.

## SECTION 2 – OPERATION

2.1 As set forth in 50 ILCS 750/15.4(b), the powers and duties of the Joint ETSB shall be as follows:

- a. planning a joint 9-1-1 system;
- b. coordinating and supervising the implementation, upgrading, or maintenance of the joint system, including the establishment of equipment specifications and coding systems;
- c. receiving moneys from the surcharge imposed under 50 ILCS 750/15.3, or disbursed to it under 50 ILCS 750/30, and from any other source, for deposit into a Joint Emergency Telephone System Fund to be provided for herein;
- d. authorizing all disbursements from the Joint Emergency Telephone System Fund;
- e. hiring all staff necessary for the implementation or upgrade of the joint 9-1-1 system;
- f. be the authoritative body over the joint 9-1-1 system, making all decisions necessary for the operation of the system; and
- g. exercise all other power and authority given to such a board by the Emergency Telephone System Act, 50 ILCS 750/0.01 et seq.

## SECTION 3 - JOINT EMERGENCY TELEPHONE SYSTEM FUND

3.1 All moneys received by the Joint ETSB from the surcharge imposed under 50 ILCS 750/15.3, or disbursed to the Joint ETSB under 50 ILCS 750/30, and from any other source, shall be deposited into a separate Joint Emergency Telephone System Fund account. All interest accruing on the fund shall remain in the fund. No expenditures may be made from such fund except upon the direction of the Joint ETSB by resolution passed by a majority of all members of the Joint ETSB.

3.2 Pursuant to 50 ILCS 750/35, expenditures may be made only to pay for costs associated with the following to the extent not paid by the State of Illinois:

- a. the design of the joint 9-1-1 system;
- b. the update and maintenance of the Master Street Address Guide database;

- c. the repayment of any money advances for the implementation of the joint 9-1-1 system;
- d. the charges for Automatic Number Identification and Automatic Location Identification equipment, a computer aided dispatch system that records, maintains, and integrates information, mobile data transmitters equipped with automatic vehicle locators, and maintenance, replacement, and update thereof to increase operational efficiency and improve the provision of emergency services;
- e. the non-recurring charges related to the maintenance of the joint 9-1-1 system;
- f. the acquisition and installation, or the reimbursement of costs therefor to other governmental bodies that have incurred those costs, of road or street signs that are essential to the implementation of the joint 9-1-1 system and that are not duplicative of signs that are the responsibility of the jurisdiction charged with maintaining road and street signs;
- g. other products and services necessary for the implementation, upgrade, and maintenance of the joint 9-1-1 system and any other purpose related to the operation of the joint 9-1-1 system, including costs attributable directly to the construction, leasing, or maintenance of any buildings or facilities or costs of personnel attributable directly to the operation of the joint 9-1-1 system;
- h. the defraying of expenses incurred to implement Next Generation 9-1-1, subject to the conditions set forth in Emergency Telephone System Act, 50 ILCS 750/0.01 et seq.;
- i. the implementation of a computer aided dispatch system or hosted supplemental 9-1-1 services;
- j. the design, implementation, operation, maintenance, or upgrade of wireless 9-1-1 or E9-1-1 emergency services and public safety answering points; and
- k. all other costs and expenses authorized by the Emergency Telephone System Act, 50 ILCS 750/0.01 et seq. to be paid by such a board.

3.3 Costs attributable directly to the operation of an emergency telephone system do not include the costs of public safety agency personnel who are and equipment that is dispatched in response to an emergency call.

## SECTION 4 – REPEAL

4.1 All ordinances, resolutions, rules, and regulations in conflict with this Ordinance are hereby repealed to the extent of their inconsistency.

## SECTION 5 – SAVINGS CLAUSE

5.1 Nothing herein adopted shall be construed to affect any suit or proceeding now pending in any court or any rights accrued or liability incurred or any cause or causes of action accrued or existing under any prior resolution or ordinance. Nor shall any right or remedy of any character be lost, impaired, or affected by this Ordinance.

5.2 The creation of the Joint ETSB herein shall not be construed, without explicit action taken by the Joint ETSB, as in any way joining or otherwise becoming a new member of CSI-Counties of Southern Illinois.

## SECTION 6 – INTERGOVERNMENTAL AGREEMENT APPROVAL

6.1 The "Intergovernmental Agreement Establishing the Saline-Gallatin Joint Emergency Telephone System Board for a 9-1-1 Telephone System," dated 9/27, 2018, is hereby adopted.

## SECTION 7 – EFFECTIVE DATE

7.1 This ordinance shall be effective upon the adoption of a substantively identical ordinance by the Gallatin County Board.

The above and foregoing ordinance is adopted by the Saline County Board this 27 day of September, 2018.

  
\_\_\_\_\_  
Saline County Board Chairman

  
\_\_\_\_\_  
Saline County County Clerk

ORDINANCE NO. 2018-0913

AN ORDINANCE ESTABLISHING A  
CONSOLIDATED 9-1-1 EMERGENCY TELEPHONE SYSTEM  
WITH GALLATIN COUNTY

WHEREAS, the County of Gallatin established a 9-1-1 emergency telephone system in 1997 and has operated it since that time; and

WHEREAS, in 1997 the County of Saline began dispatching 9-1-1 calls for the County of Gallatin through an intergovernmental agreement; and

WHEREAS, on January 1, 2016, Public Act 99-6 became effective, making the State of Illinois responsible for paying 9-1-1 system network charges and providing for the consolidation of 9-1-1 systems, among other revisions to the provisioning of emergency telephone services; and

WHEREAS, in light of the requirements of Public Act 99-6, it is in the public interest of the County of Gallatin to consolidate with the County of Saline for the provision of a 9-1-1 system; and

WHEREAS, it is in the public interest of the County of Gallatin that said newly consolidated 9-1-1 system be known as the Saline-Gallatin Joint Emergency Telephone System (hereinafter referred to as the "joint 9-1-1 system"); and

WHEREAS, to the extent not addressed herein, the creation and operation of the joint 9-1-1 system shall be governed by an intergovernmental agreement between the Saline County Board and Gallatin County Board; and

WHEREAS, in the event the funding mechanism provided for in Public Act 99-6 ceases, it is in the public interest to ensure that those served by the joint 9-1-1 system experience no interruption in emergency services;

THEREFORE, BE IT ORDAINED, by the Gallatin County Board, that the following ordinance shall be adopted concerning the joint 9-1-1 system:

SECTION 1 - CREATION

1.1 The joint 9-1-1 system shall be governed by a Joint Emergency Telephone System Board ("Joint ETSB"), to be further described in the intergovernmental agreement between the Saline County Board and Gallatin County Board.

1.2 Pursuant to 50 ILCS 750/15.4(e), the Joint ETSB shall become effective and responsible for the operation of the joint 9-1-1 system upon the approval of the Statewide 9-1-1 Administrator, or December 1, 2018, whichever is later.



1.3 Pursuant to 50 ILCS 750/15.4(e), the existing Gallatin County Emergency Telephone System Board shall lose its authority to operate the Gallatin County emergency telephone system and be disbanded effective upon the approval of the Joint ETSB by the State 9-1-1 Administrator, or December 1, 2018, whichever is later.

## SECTION 2 – OPERATION

2.1 As set forth in 50 ILCS 750/15.4(b), the powers and duties of the Joint ETSB shall be as follows:

- a. planning a joint 9-1-1 system;
- b. coordinating and supervising the implementation, upgrading, or maintenance of the joint system, including the establishment of equipment specifications and coding systems;
- c. receiving moneys from the surcharge imposed under 50 ILCS 750/15.3, or disbursed to it under 50 ILCS 750/30, and from any other source, for deposit into a Joint Emergency Telephone System Fund to be provided for herein;
- d. authorizing all disbursements from the Joint Emergency Telephone System Fund;
- e. hiring all staff necessary for the implementation or upgrade of the joint 9-1-1 system;
- f. be the authoritative body over the joint 9-1-1 system, making all decisions necessary for the operation of the system; and
- g. exercise all other power and authority given to such a board by the Emergency Telephone System Act, 50 ILCS 750/0.01 et seq.

## SECTION 3 - JOINT EMERGENCY TELEPHONE SYSTEM FUND

3.1 All moneys received by the Joint ETSB from the surcharge imposed under 50 ILCS 750/15.3, or disbursed to the Joint ETSB under 50 ILCS 750/30, and from any other source, shall be deposited into a separate Joint Emergency Telephone System Fund account. All interest accruing on the fund shall remain in the fund. No expenditures may be made from such fund except upon the direction of the Joint ETSB by resolution passed by a majority of all members of the Joint ETSB.

3.2 Pursuant to 50 ILCS 750/35, expenditures may be made only to pay for costs associated with the following to the extent not paid by the State of Illinois:

- a. the design of the joint 9-1-1 system;
- b. the update and maintenance of the Master Street Address Guide database;

- c. the repayment of any money advances for the implementation of the joint 9-1-1 system;
- d. the charges for Automatic Number Identification and Automatic Location Identification equipment, a computer aided dispatch system that records, maintains, and integrates information, mobile data transmitters equipped with automatic vehicle locators, and maintenance, replacement, and update thereof to increase operational efficiency and improve the provision of emergency services;
- e. the non-recurring charges related to the maintenance of the joint 9-1-1 system;
- f. the acquisition and installation, or the reimbursement of costs therefor to other governmental bodies that have incurred those costs, of road or street signs that are essential to the implementation of the joint 9-1-1 system and that are not duplicative of signs that are the responsibility of the jurisdiction charged with maintaining road and street signs;
- g. other products and services necessary for the implementation, upgrade, and maintenance of the joint 9-1-1 system and any other purpose related to the operation of the joint 9-1-1 system, including costs attributable directly to the construction, leasing, or maintenance of any buildings or facilities or costs of personnel attributable directly to the operation of the joint 9-1-1 system;
- h. the defraying of expenses incurred to implement Next Generation 9-1-1, subject to the conditions set forth in Emergency Telephone System Act, 50 ILCS 750/0.01 et seq.;
- i. the implementation of a computer aided dispatch system or hosted supplemental 9-1-1 services;
- j. the design, implementation, operation, maintenance, or upgrade of wireless 9-1-1 or E9-1-1 emergency services and public safety answering points; and
- k. all other costs and expenses authorized by the Emergency Telephone System Act, 50 ILCS 750/0.01 et seq. to be paid by such a board.

3.3 Costs attributable directly to the operation of an emergency telephone system do not include the costs of public safety agency personnel who are and equipment that is dispatched in response to an emergency call.

#### SECTION 4 – REPEAL

4.1 All ordinances, resolutions, rules, and regulations in conflict with this Ordinance are hereby repealed to the extent of their inconsistency.

## SECTION 5 – SAVINGS CLAUSE

5.1 Nothing herein adopted shall be construed to affect any suit or proceeding now pending in any court or any rights accrued or liability incurred or any cause or causes of action accrued or existing under any prior resolution or ordinance. Nor shall any right or remedy of any character be lost, impaired, or affected by this Ordinance.

5.2 The creation of the Joint ETSB herein shall not be construed, without explicit action taken by the Joint ETSB, as in any way joining or otherwise becoming a new member of CSI-Counties of Southern Illinois.

## SECTION 6 – INTERGOVERNMENTAL AGREEMENT APPROVAL


6.1 The "Intergovernmental Agreement Establishing the Saline-Gallatin Joint Emergency Telephone System Board for a 9-1-1 Telephone System," dated 9/27, 2018, is hereby adopted.

## SECTION 7 – EFFECTIVE DATE

7.1 This ordinance shall be effective upon the adoption of a substantively identical ordinance by the Saline County Board.

The above and foregoing ordinance is adopted by the ~~Gallatin~~ County Board this 13<sup>th</sup> day of Sept, 2018.

  
\_\_\_\_\_  
Gallatin County Board Chairman

  
\_\_\_\_\_  
Gallatin County County Clerk

**INTERGOVERNMENTAL AGREEMENT ESTABLISHING THE  
SALINE-GALLATIN JOINT EMERGENCY TELEPHONE SYSTEM BOARD  
FOR A 9-1-1 TELEPHONE SYSTEM**

**THIS AGREEMENT** is made and entered into this 27 day of Sept, 2018, between the County of Saline and the County of Gallatin, each in their own right units of local government in the State of Illinois, for the purpose of creating a joint emergency telephone system board ("Joint ETSB").

**WHEREAS**, the implementation and operation of a 9-1-1 emergency telephone system ("9-1-1 system") provides a significant public safety enhancement to the citizens of Saline and Gallatin Counties; and

**WHEREAS**, the Emergency Telephone System Act ("Act") 50 ILCS 750/01 et seq., permits the formation of a Joint ETSB to oversee the implementation and operation of a joint 9-1-1 system by those members which impose a surcharge for 9-1-1 emergency service; and

**WHEREAS**, Article VII, Section 10 of the Illinois Constitution and the Intergovernmental Cooperation Act, 5 ILCS 220/1 et seq., provide for the joint exercise by two or more units of local government of any power common to them; and

**WHEREAS**, the parties hereto have established an enhanced 9-1-1 system by a separate intergovernmental agreement and both parties now desire to establish a joint 9-1-1 system governed by members ("Members") of a Joint ETSB; and

**NOW THEREFORE BE IT AGREED BY AND BETWEEN THE PARTIES AS FOLLOWS:**

**SECTION 1 - ESTB Members**

1.1 The Joint ETSB created herein shall be governed by a total of sixteen Members, consisting of representation from the following areas:

Harrisburg	Shawneetown
Eldorado	Ridgway
Galatia/Harco	Omaha
Carrier Mills/Stonefort	New Haven
County at Large	Equality
County at Large	County at Large

And consist of:

- a. ten public safety Members consisting of five from Saline County and five from Gallatin County.

- b. one Saline County Board member;
- c. one Gallatin County Board member;
- d. one member of the general public from Saline County;
- e. one member of the general public from Gallatin County;
- f. the Saline County 9-1-1 Director; and
- g. the Gallatin County 9-1-1 Director;

1.2 Initial Joint ETSB Member appointments shall be made by agreement of the Saline County Board Chairman, the Gallatin County Board Chairman, and the 9-1-1 Directors of Saline and Gallatin Counties.

1.3 County board members appointed as Joint ETSB Members shall serve only a one year term. If serving on the Joint ETSB, a chairman of a county board may not also serve as Chairman of the Joint ETSB.

1.4 The 9-1-1 Director of each county shall not have a specified term on the Joint ETSB. Each 9-1-1 Director shall serve as a Member of the Joint ETSB so long as employed as the 9-1-1 Director.

1.5 Initial Member terms shall be established as follows: four Members shall be randomly chosen (eg: names drawn from a hat) to each serve a three-year term, four Members shall be randomly chosen to each serve a two-year term, and the remaining four Members shall each serve a one year term. Thereafter, each term shall be for three years. Members may be reappointed for consecutive terms.

1.6 At the first meeting of the Joint ETSB, the Members shall choose from among themselves officers. Officers shall serve one year terms. A Chairman and Vice Chairman shall be chosen from different counties. At the end of any Chairman's term, the Vice Chairman shall succeed as Chairman. A new Vice Chairman shall be chosen from the county other than that of his predecessor. Members shall choose officers by a simple majority vote. In the event of a tie vote at the first meeting, the winner shall be decided by coin toss. By-laws adopted by the Joint ETSB may provide for other means of resolving tie votes. Other officers may be chosen as the Members deem appropriate and provide for in the by-laws of the Joint ETSB.

1.7 Upon the expiration of any Member's term or in the event of vacancies among the Members mid-term, the Saline County Board Chairman, the Gallatin County Board Chairman, the Joint ETSB Chairman, the Joint ETSB Vice Chairman, and 9-1-1 Directors of Saline and Gallatin Counties shall appoint replacement Members.

## **SECTION 2 - Quorum**

2.1 A quorum shall be seven Members of the Joint ETSB.

### **SECTION 3 - By-Laws**

3.1 The Joint ETSB shall be subject to and shall be governed by certain by-laws which shall be adopted by a majority of the Members together with any amendments which may be made in the manner and means provided in the by-laws.

### **SECTION 4 - Voting**

4.1 Each Joint ETSB Member shall be entitled to one vote regarding all matters that come before the board which require approval.

4.2 When the Joint ETSB is to vote on matters directly affecting either the Saline County 9-1-1 Director or the Gallatin County 9-1-1 Director, neither the Saline County 9-1-1 Director nor the Gallatin County 9-1-1 Director may vote on that matter.

### **SECTION 5 - Powers of the Joint ETSB**

5.1 In addition to the powers and duties of the Joint ETSB set forth in Section 2 of the County of Saline ordinance and the County of Gallatin ordinance approving this intergovernmental agreement, the Joint ETSB Members shall be responsible for overseeing:

- a. the approval of the by-laws and amendments to same;
- b. the budgeting and appropriation of funds to operate the joint 9-1-1 system;
- c. the creation and entering into of all contractual agreements that pertain to employment, purchases, and services needed to operate the joint 9-1-1 system;
- d. the acquisition, holding, or disposing of properties for the operation of the joint 9-1-1 system;
- e. the planning of any improvements or modifications of the joint 9-1-1 system; and
- f. other actions consistent with applicable laws and ordinances necessary to execute its responsibilities.

### **SECTION 6 - Role of 9-1-1 Directors**

6.1 The Saline County and Gallatin County 9-1-1 Directors will be responsible for the day-to-day operations of the joint 9-1-1 system. The 9-1-1 Directors shall report to the Joint ETSB.

### **SECTION 7 - Call Handling**

7.1 Requests over the joint 9-1-1 system for the dispatch of emergency services within the jurisdiction of the Joint ETSB will be handled as follows:

- a. all 9-1-1 calls from within the jurisdictional boundaries of Saline County and Gallatin County will be answered by the Saline-Gallatin 9-1-1 public safety answering point located at the Saline County Sheriff's Office, 1 North Main Street, Harrisburg, Illinois 62946.
- b. all rollover 9-1-1 calls from within the jurisdictional boundaries of Saline County and Gallatin County will be answered by the back-up public safety answering point currently located in Jackson County at the Jackson County Sheriff's Office, 1001 Mulberry Street, Murphysboro, Illinois 62966.

7.2 In the event that the back-up public safety answering point changes subsequent to the adoption of this intergovernmental agreement, this agreement need not be modified for that reason alone so long as the use of the new back-up public safety answering point is approved in accordance with 83 Illinois Administrative Code 1325, "Standards of Service Applicable to 9-1-1 Emergency Systems."

## **SECTION 8 - Funding**

8.1 Within 30 days of this intergovernmental agreement becoming effective, all funds contained in the respective party's Emergency Telephone System Fund account shall be merged into one, interest bearing Joint Emergency Telephone System Fund account.

8.2 The Gallatin County Treasurer shall be the official depositor and remitter of funds for the Joint ETSB.

## **SECTION 9 - Meetings**

9.1 Meetings of the Joint ETSB shall occur at least monthly; however, the by-laws for the Joint ETSB may provide for less frequent meetings but in no event shall meetings occur less frequently than once in any three month period.

9.2 Meetings shall be subject to the provisions of the Open Meetings Act, 5 ILCS 120/1 et seq.

## **SECTION 10 - Notices**

10.1 Any notices required under this intergovernmental agreement or the by-laws shall be by certified U.S. mail, return receipt requested, and shall be deemed to be effective upon receipt. Notices shall be sent to the following addresses unless otherwise notified in writing of a different address:

- a. If notice is to Saline County, then to:

Saline County 911

1 North Main Street  
Harrisburg, Illinois 62946

b. If notice is to Gallatin County, then to:

Gallatin County 911  
9200 Duncan Lane  
Shawneetown, Illinois 62984

## **SECTION 11 - Legal**

11.1 The States Attorney of Saline County shall be the attorney of record for the Joint ETSB, unless the States Attorney notifies the Joint ETSB that another attorney shall handle any issue.

## **SECTION 12 - Insurance**

12. The Joint ETSB shall provide Director and Officer Insurance for all Members.

## **SECTION 13 - Saline County Central Dispatch**

13.1 This intergovernmental agreement does not affect the operation or employment of the current Saline County Central Dispatch, which is operated by the Saline County Sheriff.

## **SECTION 14 - Amendment**

14.1 This intergovernmental agreement may not be amended, except upon being signed and properly approved by the corporate authorities of the County of Saline and the County of Gallatin.

## **SECTION 15 - Severability**

15.1 If any portion of this intergovernmental agreement is deemed invalid by a court of competent jurisdiction, the remaining portions of this agreement shall be severable from those portions deemed invalid and continue in effect so long as the public purpose of providing 9-1-1 services can be maintained.

## **SECTION 16 - Duration and Termination**

16.1 This intergovernmental agreement shall continue in effect until rescinded by the unanimous consent of the both parties or until either party provides at least three hundred sixty-five days written notice to the other party of its intent to withdraw from the agreement.



## SECTION 17 - Effective Date

17.1 This intergovernmental agreement shall become effective when signed and properly approved by the corporate authorities of the County of Saline and the County of Gallatin, or December 1, 2018, whichever is later.

**IN WITNESS THEREOF**, the undersigned units of local government have set their signatures by their duly elected or appointed officials on the dates set forth below. This document may be signed in duplicated originals, or counter-parts which when taken together shall constitute one document.

County of Saline:

By: [Signature]

Attest: [Signature]

Date: 9-27-18

County of Gallatin:

By: [Signature]

Attest: [Signature]

Date: 9-13-2018

## 9-1-1 SERVICES AND SOFTWARE LICENSE AGREEMENT

This 9-1-1 Services and Software License Agreement (this "**Agreement**"), together with any other documents incorporated into this Agreement by reference (including all Exhibits to this Agreement, including the General Terms and Conditions of Software License, which are attached to this Agreement as Exhibit A), constitute the sole and entire agreement of the Parties with respect to the subject matter of this Agreement and supersede all prior and contemporaneous understandings, agreements, representations and warranties, both written and oral, with respect to such subject matter. The State of Illinois regulates the provision of 9-1-1 services at 50 ILCS 750/01 *et seq.*, 220 ILCS 5/13-900, and further at IL. Ad. Code Title 83, Chapter IV, Part 1325. This agreement shall be construed and interpreted in accordance with the above stated laws and regulations together with any other applicable laws which are from time to time enacted and, or, adopted. In the event that a conflict between the terms of this agreement and relevant law arises, relevant law shall prevail.

The exhibits, attachments and appendices referred to in this Agreement are incorporated into this Agreement by reference and are an integral part of this Agreement to the same extent as if they were set forth verbatim in this Agreement, and the Parties have read, understand, and agree to all terms and conditions of all such exhibits, attachments, and appendices.

Any capitalized terms used, but not defined, below will have the meanings ascribed to them in the General Terms and Conditions of Software License attached to this Agreement as Exhibit A and incorporated into this Agreement by reference in their entirety.

### 1. Purpose

Grant of a *non-exclusive, non-sub licensable and non-transferable*, limited license to use the Software, which shall include any third-party software, necessary or required for the operation of Customer's emergency telephone system in the Territory.

### Type of Agreement/Document

- ☒ Original Agreement  
☐ Amendment

### 2. Parties/Notices:

#### INdigital:

Communications Venture Corporation (d/b/a INdigital Telecom)  
("INdigital")

1616 Directors Row  
Fort Wayne, IN 46808  
Fax: (260) 469-4329  
E-mail: [contracts@indigital.net](mailto:contracts@indigital.net)  
Attention: Contract Administration

#### Customer:

Saline County, IL ETSB ("**Customer**" and together with INdigital, the "**Parties**", and, each, individually, a "**Party**")

Address: 1 North Main St.  
Harrisburg, IL 62946

Phone: (618) 252-8661  
E-mail: [salineil911@gmail.com](mailto:salineil911@gmail.com)  
Contact Person: Tracy Felty

07/23/2018

2018 ("**Effective Date**").

### 3. Effective Date

### 4. Software

Software listed and described in Exhibit C attached to, and incorporated by reference into, this Agreement, together with any Maintenance Releases provided to Customer pursuant to this Agreement.

### 5. Territory

Saline Co. IL ("**Territory**").

### 6. Permitted Use

Use of the Software by Customer for the purpose of operating an emergency telephone system in the Territory ("**Permitted Use**").

**7. Installation**

INdigital will deliver and install one copy of the Software to Customer.

**8. Maintenance Releases**

During the Term, INdigital will provide Customer with all Maintenance Releases that INdigital may make generally available to its licensees at no additional charge.

**9. License Fee**

See Exhibit D attached to, and incorporated by reference into, this Agreement. If the Term is renewed, Customer will pay the then-current standard license fees that INdigital charges for the Software.

**10. Additional Charges**

See Exhibit D attached to, and incorporated by reference into, this Agreement for an exhibit of additional charges, if any, for installation, training, and acceptance testing services.

**11. Term**

**Initial Term:** From Effective Date until **five (5)-year** anniversary of such date unless terminated earlier pursuant to any of the Agreement's express provisions.

**Renewal Terms:** This Agreement will automatically renew for additional successive 12-month terms unless earlier terminated pursuant to any of the Agreement's express provisions or either Party gives the other Party written notice of non-renewal at least ninety (90) days prior to the expiration of the then-current term.

**12. Exhibits**

- ☒ **Exhibit A** – General Terms and Conditions of Software License (attached to, made part of, and incorporated in its entirety by reference into, this Agreement).
- ☒ **Exhibit B** – Designated Sites
- ☒ **Exhibit C** – Software/Services Description
- ☒ **Exhibit D** – Payment and Fees

**13. Other Agreements between Parties**

- ☐ Equipment Purchase and Sale Agreement
- ☐ Support and Maintenance Agreement

This Agreement may be executed in counterparts, each of which is deemed an original, but all of which together are deemed to be one and the same agreement. A signed copy of this Agreement delivered by facsimile, e-mail or other means of electronic transmission is deemed to have the same legal effect as delivery of an original signed copy of this Agreement.

CUSTOMER:

Saline Co. IL ETSB

INDIGITAL:

**COMMUNICATION VENTURE CORPORATION (D/B/A  
INDIGITAL)**

DocuSigned by:

*Larry Stidham*

Name: B56960740CBD4A7...

Title:

DocuSigned by:

*Jim Tollaksen*

Name: F6A9569499AA425...

Title:

**EXHIBIT A**  
**GENERAL TERMS AND CONDITIONS**  
**(9-1-1 SERVICES AND SOFTWARE LICENSE)**

These General Terms and Conditions for INdigital's 9-1-1 Services and Software License Agreement (the "**Terms**") supplement the related specific 9-1-1 Services and Software License Agreement (together with these Terms, the "**Agreement**") between you ("**you**" or "**Customer**") and Communications Venture Corporation (d/b/a INdigital), an Indiana corporation ("**INdigital**"), for the grant by INdigital to you of a license to certain software specified in the Agreement. These Terms will be deemed to be a part of and are hereby incorporated by reference into the Agreement.

These Terms prevail over any of Customer's general terms and conditions regardless of whether or when Customer has submitted its request for proposal, order, or such terms. Provision of services, software license, equipment or other products or goods to Customer does not constitute acceptance of any of Customer's terms and conditions and does not serve to modify or amend these Terms.

INdigital and you may each individually be referred to as a "**Party**" and collectively as the "**Parties**".

**1. DEFINITIONS.** Capitalized terms used in the Agreement (including these Terms) have the meanings set forth or referred to in this Section 1:

- 1.1.** "**Acceptance Testing**" has the meaning set forth in Section 4 of these Terms.
- 1.2.** "**Action**" has the meaning set forth in Section 8.2(d) of these Terms.
- 1.3.** "**Affiliate**" of a Person means any other Person that directly or indirectly, through one or more intermediaries, controls, is controlled by, or is under common control with, such Person. The term "control" (including these Terms "controlled by" and "under common control with") means the direct or indirect power to direct or cause the direction of the management and policies of a Person, whether through the ownership of voting securities, by contract or otherwise.
- 1.4.** "**Business Day**" means a day other than a Saturday, Sunday or other day on which commercial banks in Fort Wayne, Indiana are authorized or required by Law to be closed for business.
- 1.5.** "**Confidential Information**" has the meaning set forth in Section 5.1 of these Terms.
- 1.6.** "**Controlled Technology**" means any software, documentation, technology or other technical data, or any products that

include or use any of the foregoing, the export, re-export or release of which to certain jurisdictions or countries is prohibited or requires an export license or other governmental approval, under any Law, including the US Export Administration Act and its associated regulations.

- 1.7.** "**CSI**" means CSI-Counties of Southern Illinois, Inc., a not-for-profit corporation organized and doing business in the State of Illinois which is an Affiliate of Customer.
- 1.8.** "**Customer**" has the meaning set forth in the preamble to these Terms.
- 1.9.** "**Designated Sites**" means any of Customer's facilities set forth in Exhibit B attached to, and incorporated by reference into, the Agreement.
- 1.10.** "**Disclosing Party**" has the meaning set forth in Section 5.1 of these Terms.
- 1.11.** "**Documentation**" means any and all manuals, instructions and other documents and materials that INdigital and/or any third-party provides or makes available to Customer in any form or medium which describe the functionality, components, features or requirements of the Software, including any aspect of the installation, configuration, integration, operation, use, support or maintenance thereof.
- 1.12.** "**Effective Date**" has the meaning set forth in Section 3 of the Agreement.
- 1.13.** "**Force Majeure Event**" has the meaning set forth in Section 14.1 of these Terms.
- 1.14.** "**Indemnatee**" has the meaning set forth in Section 11.3 of these Terms.
- 1.15.** "**Indemnitor**" has the meaning set forth in Section 11.3 of these Terms.
- 1.16.** "**INdigital**" has the meaning set forth in the preamble to these Terms.
- 1.17.** "**INdigital Indemnatee**" has the meaning set forth in Section 11.2 of these Terms.
- 1.18.** "**Initial Term**" has the meaning set forth in Section 9.1 of these Terms.
- 1.19.** "**Intellectual Property Rights**" means

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- any and all registered and unregistered rights granted, applied for or otherwise now or hereafter in existence under or related to any patent, copyright, trademark, trade secret, database protection or other intellectual property rights laws, and all similar or equivalent rights or forms of protection, in any part of the world.
- 1.20.** “**Law**” means any statute, law, ordinance, regulation, rule, code, order, constitution, treaty, common law, judgment, decree or other requirement or rule of any federal, state, local or foreign government or political subdivision thereof, or any arbitrator, court or tribunal of competent jurisdiction.
- 1.21.** “**Loss**” means any and all losses, damages, liabilities, deficiencies, claims, actions, judgments, settlements, interest, awards, penalties, fines, costs or expenses of whatever kind, including reasonable attorneys’ fees and the costs of enforcing any right to indemnification under the Agreement and the cost of pursuing any insurance providers.
- 1.22.** “**Maintenance Release**” means any update, upgrade, release or other adaptation or modification of the Software, including any updated Documentation, that INdigital and/or any third party may provide to Customer from time to time during the Term, which may contain, among other things, error corrections, enhancements, improvements or other changes to the user interface, functionality, compatibility, capabilities, performance, efficiency or quality of the Software, but does not include any New Version.
- 1.23.** “**New Version**” means any new version of the Software may from time to time be introduced and marketed generally as a distinct licensed product (as may be indicated by INdigital’s and/or a third party’s designation of a new version number), and which INdigital and/or a third party may make available to Customer at an additional cost under a separate written agreement.
- 1.24.** “**Parties**” has the meaning set forth in the preamble to these Terms.
- 1.25.** “**Party**” has the meaning set forth in the preamble to these Terms.
- 1.26.** “**Payment Failure**” has the meaning set forth in Section 9.3(a) of these Terms.
- 1.27.** “**Permitted Use**” has the meaning set forth in Section 6 of the Agreement.
- 1.28.** “**Person**” means an individual, corporation, partnership, joint venture, limited liability entity, governmental authority, unincorporated organization, trust, association or other entity.
- 1.29.** “**Receiving Party**” has the meaning set forth in Section 5.1 of these Terms.
- 1.30.** “**Renewal Term**” has the meaning set forth in Section 9.2 of these Terms.
- 1.31.** “**Representatives**” means, with respect to a Party, that Party’s employees, officers, directors, consultants, agents, independent contractors, service providers, sub licensees, subcontractors and legal advisors.
- 1.32.** “**Software**” means the software listed in Exhibit C attached to, and incorporated by reference into, the Agreement, together with any Maintenance Releases provided to Customer pursuant to this Agreement.
- 1.33.** “**Term**” has the meaning set forth in Section 9.2 of these Terms.
- 1.34.** “**Territory**” has the meaning set forth in Section 5 of the Agreement.
- 1.35.** “**Third-Party Materials**” means materials and information, in any form or medium, that are not proprietary to INdigital, including any third-party: (a) documents, data, content or specifications; (b) software, hardware or other products, facilities, equipment or devices; and (c) accessories, components, parts or features of any of the foregoing.
- 1.36.** “**Third-Party Payor**” means the **Illinois State Police 9-1-1 Administrative Support Command**.
- 1.37.** “**Warranty Period**” has the meaning set forth in Section 10.2 of these Terms.
- 2. LICENSE.**
- 2.1. License Grant.** Subject to the terms and

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conditions of the Agreement (including these Terms) and INdigital's rights under any third-party agreements relating to the Software, and conditioned on Customer's and its Affiliates' and Representatives' compliance therewith, INdigital hereby grants to Customer a non-exclusive, non-sub licensable and non-transferable, limited license and sublicense (to the extent allowed by any third-party agreements) to use the Software and Documentation solely for the Permitted Use in the Territory during the Term.

**2.2. Scope of Licensed Access and Use.** Customer may use and run one copy of the Software on, Customer's network at any of the Designated Site(s), across, and between – as specified in Exhibits C & D hereto – the networks of: a) Customer at any of the Designated Site(s); b) INdigital; and c) CSI. The total number of Designated Site(s) shall not exceed the number set forth under the Agreement (including these Terms), except as expressly agreed to in writing by the Parties and subject to any appropriate adjustment of the license fees payable under the Agreement.

**3. USE RESTRICTIONS.** Except as the Agreement (including these Terms) expressly permits, Customer shall not, and shall not permit any other Person to:

- 3.1. copy the Software, in whole or in part;
- 3.2. modify, correct, adapt, translate, enhance or otherwise prepare derivative works or improvements of any Software;
- 3.3. rent, lease, lend, sell, sublicense, assign, distribute, publish, transfer or otherwise make available the Software to any Person, including on or in connection with the internet or any time-sharing, service bureau, software as a service, cloud or other technology or service;
- 3.4. reverse engineer, disassemble, decompile, decode or adapt the Software, or otherwise attempt to derive or gain access to the source code of the Software, in whole or in part;
- 3.5. bypass or breach any security device or protection used for or contained in the Software or Documentation;
- 3.6. remove, delete, efface, alter, obscure, translate, combine, supplement or otherwise change any trademarks, terms of the Documentation, warranties, disclaimers, or Intellectual Property Rights, proprietary rights or other symbols, notices, marks or serial numbers on or relating to any copy of the Software or Documentation;
- 3.7. use the Software in any manner or for any purpose that infringes, misappropriates or otherwise violates any Intellectual Property

Right or other right of any Person, or that violates any applicable Law;

- 3.8. use the Software for purposes of: (i) benchmarking or competitive analysis of the Software; (ii) developing, using or providing a competing software product or service; or (iii) any other purpose that is to INdigital's detriment or commercial disadvantage;

- 3.9. use the Software in or in connection with the design, construction, maintenance, operation or use of any hazardous environments, systems or applications, any safety response systems or other safety-critical applications, or any other use or application in which the use or failure of the Software could lead to personal injury or severe physical or property damage; or

- 3.10. use the Software or Documentation other than for the Permitted Use or in any manner or for any purpose or application not expressly permitted by the Agreement (including these Terms).

**4. DELIVERY AND INSTALLATION.** INdigital shall deliver and install one copy of the Software for Customer. Risk of loss of any tangible media on which the Software is delivered shall pass to Customer on delivery.

**4.1. Acceptance.** Customer will test whether the Software operates in accordance with the Documentation ("**Acceptance Testing**") pursuant to the terms of this Section 4. Upon completion of the Software installation, Customer shall have fourteen (14) days to test the Software and notify INdigital in writing of any defect or deficiency. If the initial Acceptance Testing fails, INdigital shall, within fifteen (15) days of the Acceptance Testing and at its cost, correct the errors so disclosed and Customer may repeat the Acceptance Testing. If the subsequent Acceptance Testing fails, and such failure does not arise from or relate to any failure or defect of Customer's or any third-party's product, service, hardware, software, system or network, INdigital shall, within fifteen (15) days of the subsequent Acceptance Testing, at its cost, correct the errors so disclosed and Customer may again repeat the Acceptance Testing. If the subsequent Acceptance Testing fails two (2) or more times, Customer may terminate the Agreement (including these Terms) on written notice to INdigital. On termination, INdigital shall refund all license fees paid by Customer under the Agreement (including these Terms) within thirty (30) days of receipt of such notice, and such refund shall be Customer's sole and exclusive remedy for any unresolved Acceptance Testing failures. In any event, Customer shall be deemed to have accepted the

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Software if: (a) the Acceptance Testing is certified by Customer to be successful; or (b) Customer commences operational use of the Software.

**4.2. MAINTENANCE AND SUPPORT.** During the Term, INdigital: (i) will comply with the relevant law's requirements for 9-1-1 System Provider(s) and perform their work hereunder in a manner such that Customer shall be in compliance with relevant law; (ii) use commercially reasonable efforts to resolve any Incidents reported by Customer; (iii) will provide Customer with all Maintenance Releases under the terms and conditions set forth in the Software License Agreement. An "Incident", as used herein and throughout these Terms, means a support request that begins when Customer contacts INdigital to report a specific Error and ends when INdigital either: (a) resolves the Error; or (b) determines in its conjunction with Customer that the Error cannot be resolved. INdigital will use commercially reasonable efforts to resolve an incident but does not guarantee that any Incident will be resolved. In the event that an Incident cannot be resolved, INdigital and Customer will arrange a mutually agreed upon alternative for avoiding future occurrences of the Error.

As set forth above, during the Term, INdigital will provide Customer with all Maintenance Releases (including updated Documentation) that INdigital may, in its sole discretion, make generally available to its licensees at no additional charge. All Maintenance Releases, being provided by INdigital to Customer under the Agreement, are deemed Software subject to all applicable terms and conditions in the Agreement (including these Terms). As part of the support and maintenance to be provided by INdigital to Customer, Customer will install all Maintenance Releases as soon as practicable after receipt. Customer does not have any right under the Agreement to receive any New Versions of the Software that INdigital or any third-party software provider may, in its sole discretion, release from time to time. Customer may license any New Version at INdigital's then-current list price and subject to a separate license agreement, provided that Customer is in compliance with the terms and conditions of the Agreement (including these Terms).

**5. CONFIDENTIALITY.**

**5.1. Confidential Information.** In connection with the Agreement each Party (as the "Disclosing Party") may disclose or make available to the other Party (as the "Receiving Party") Confidential Information. Subject to Section 5.2 of these Terms, "Confidential Information" means information in any form or medium (whether oral, written, electronic or other) that the Disclosing Party considers confidential or

proprietary, including information consisting of or relating to the Disclosing Party's technology, trade secrets, know-how, business operations, plans, strategies, customers, and pricing, and information with respect to which the Disclosing Party has contractual or other confidentiality obligations, whether or not marked, designated or otherwise identified as "confidential". Without limiting the foregoing: (a) the Software and Documentation are the Confidential Information of INdigital; and (b) the financial terms of the Agreement (including these Terms) are the Confidential Information of INdigital.

**5.2. Exclusions and Exceptions.** Confidential Information does not include information that the Receiving Party can demonstrate by written or other documentary records: (a) was rightfully known to the Receiving Party without restriction on use or disclosure prior to such information's being disclosed or made available to the Receiving Party in connection with the Agreement (including these Terms); (b) was or becomes generally known by the public other than by the Receiving Party's or any of its Representatives' noncompliance with the Agreement (including these Terms); (c) was or is received by the Receiving Party on a non-confidential basis from a third party that was not or is not, at the time of such receipt, under any obligation to maintain its confidentiality; or (d) the Receiving Party can demonstrate by written or other documentary records was or is independently developed by the Receiving Party without reference to or use of any Confidential Information.

**5.3. Protection of Confidential Information.** As a condition to being provided with any disclosure of or access to Confidential Information, the Receiving Party shall:

(a) not access or use Confidential Information other than as necessary to exercise its rights or perform its obligations under and in accordance with the Agreement (including these Terms);

(b) except as may be permitted under the terms and conditions of Section 6.4 of these Terms, not disclose or permit access to Confidential Information other than to CSI and its members, the Illinois State Police 9-1-1 Administrative Support Command, or the Receiving Party's Representatives who: (i) need to know such Confidential Information for purposes of the Receiving Party's exercise of its rights or performance of its obligations under and in accordance with the Agreement (including these Terms); (ii) have been informed of the confidential nature of the Confidential Information and the Receiving Party's obligations

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under this Section 5; and (iii) are bound by written confidentiality and restricted use obligations at least as protective of the Confidential Information as the terms set forth in this Section 5;

(c) safeguard the Confidential Information from unauthorized use, access or disclosure using at least the degree of care it uses to protect its similarly sensitive information and in no event less than a reasonable degree of care;

(d) promptly notify the Disclosing Party of any unauthorized use or disclosure of Confidential Information and cooperate with Disclosing Party to prevent further unauthorized use or disclosure; and

(e) ensure its Representatives' compliance with, and be responsible and liable for any of its Representatives' non-compliance with, the terms of this Section 5.

Notwithstanding any other provisions of the Agreement (including these Terms), the Receiving Party's obligations under this Section 5 with respect to any Confidential Information that constitutes a trade secret under any applicable Law will continue until such time, if ever, as such Confidential Information ceases to qualify for trade secret protection under one or more such applicable Laws other than as a result of any act or omission of the Receiving Party or any of its Representatives.

**5.4. Compelled Disclosures.** If the Receiving Party or any of its Representatives is compelled by applicable Law to disclose any Confidential Information then, to the extent permitted by applicable Law, the Receiving Party shall: (a) promptly, and prior to such disclosure, notify the Disclosing Party in writing of such requirement so that the Disclosing Party can seek a protective order or other remedy or waive its rights under Section 5.3 of these Terms; and (b) provide reasonable assistance to the Disclosing Party, at the Disclosing Party's sole cost and expense, in opposing such disclosure or seeking a protective order or other limitations on disclosure. If the Disclosing Party waives compliance or, after providing the notice and assistance required under this Section 5.4, the Receiving Party remains required by Law to disclose any Confidential Information, the Receiving Party shall disclose only that portion of the Confidential Information that the Receiving Party is legally required to disclose and, on the Disclosing Party's request, shall use commercially reasonable efforts to obtain assurances from the applicable court or other presiding authority that such Confidential Information will be afforded confidential treatment.

**5.5. Return; Destruction.** Confidential Information will remain the property of the Disclosing Party and will, at the Disclosing Party's request and after it is no longer needed for the purposes of the Agreement (including these Terms) or upon expiration or termination of the Agreement (including these Terms) for any reason, whichever occurs first, promptly be returned to the Disclosing Party or be destroyed, together with all copies made by the Receiving Party and by anyone to whom such Confidential Information has been made available by the Receiving Party in accordance with the provisions of this section.

**6. FEES AND PAYMENT.**

**6.1. License Fees.** In consideration of the rights granted to Customer under the Agreement (including these Terms), Customer shall pay to INdigital the license fees set forth in Exhibit D (attached to, and incorporated by reference into, the Agreement) in accordance with that exhibit and the terms of this Section 7. If the Term is renewed for any Renewal Term(s) pursuant to Section 9.2 of these Terms, Customer shall pay the then-current standard license fees that INdigital charges for the Software during the applicable Renewal Term.

**6.2. Additional Fees and Expenses.** In consideration of INdigital providing installation, support and maintenance, training, and other ancillary services under the Agreement (including these Terms), Customer shall pay to INdigital the fees set forth in Exhibit D attached to, and incorporated by reference into, the Agreement.

**6.3. Taxes.** All license fees and other amounts payable by Customer under the Agreement (including these Terms) are exclusive of taxes and similar assessments. Without limiting the foregoing, Customer is responsible for all sales, service, use and excise taxes, and any other similar taxes, duties and charges of any kind imposed by any federal, state or local governmental or regulatory authority on any amounts payable by Customer under the Agreement, other than any taxes imposed on INdigital's income.

**6.4. Payment Obligation.** The Third-Party Payor shall be solely responsible for the payment of those items which are listed on Exhibit D with an asterisk (\*) symbol together with any other cost which is, from time to time, required by Illinois State law. Customer shall be responsible for other costs specified by this contract.

**6.5. Payment.** Customer shall pay all amounts due and owing under the Agreement (including these Terms) within thirty 30 days after the date of INdigital's invoice therefor. Customer shall make all payments



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under the Agreement in US dollars by wire transfer or check to the address or account specified in Exhibit D attached to, and incorporated by reference into, the Agreement or such other address or account as INdigital may specify in writing from time to time. Notwithstanding the foregoing, Customer shall not be responsible for amounts billed directly to the Illinois State Police 9-1-1 Administrative Support Command.

**6.6. Late Payment by Customer.** If Customer fails to make any payment, for which it is responsible, when due then, in addition to all other remedies that may be available to INdigital:

(a) INdigital may charge interest on the past due amount at the rate of 1.5% per month calculated daily and compounded monthly or, if lower, the highest rate permitted under applicable Law;

(b) Customer shall reimburse INdigital for all reasonable costs incurred by INdigital in collecting any late payment of amounts due or related interest, including attorneys' fees, court costs and collection agency fees. Notwithstanding the foregoing, Customer shall not be responsible for amounts billed directly to the Illinois State Police 9-1-1 Administrative Support Command; and

(c) if such failure continues for thirty (30) days following written notice thereof, INdigital may, following a further six (6) month notice: (i) disable Customer's use of the Software (including by means of a disabling code, technology or device); (ii) withhold, suspend or revoke its grant of a license and/or sublicense under the Agreement; and/or (iii) terminate the Agreement (including these Terms) under Section 9.3(a) or Section 9.3(b) of these Terms, as applicable. INdigital shall cooperate with Customer and Customer's selected subsequent provider to facilitate an orderly transition.

**6.7. Late Payment by Third-Party Payor.** If Third-Party Payor fails to make any payment, for which it is responsible, when due then, in addition to all other remedies that may be available to INdigital, if such failure continues for thirty (30) days following written notice thereof to Customer and to Third-Party Payor, INdigital may, following a further six (6) month notice to Customer and Third-Party Payor: (i) disable Customer's use of the Software (including by means of a disabling code, technology or device); (ii) withhold, suspend or revoke its grant of a license and/or sublicense under the Agreement; and/or (iii) terminate the Agreement (including these Terms) under Section 9.3(a) or Section 9.3(b) of these Terms,

as applicable. INdigital shall cooperate with Customer and Customer's selected subsequent provider to facilitate an orderly transition.

**6.8. No Deductions or Setoffs.** All undisputed amounts payable to INdigital under the Agreement (including these Terms) by Customer shall be paid by Customer to INdigital in full without any setoff, recoupment, counterclaim, deduction, debit or withholding for any reason (other than any deduction or withholding of tax as may be required by applicable Law). Disputed amounts may be withheld until the associated dispute is resolved.

**7. SECURITY MEASURES.** The Software may contain technological measures designed to prevent unauthorized or illegal use of the Software. Customer acknowledges and agrees that: (a) INdigital may use these and other lawful measures to verify Customer's compliance with the terms of the Agreement (including these Terms) and enforce INdigital's rights, including all Intellectual Property Rights, in and to the Software; (b) INdigital may deny any individual access to and/or use of the Software if INdigital, in its sole reasonable discretion, believes that Person's use of the Software would violate any provision of the Agreement (including these Terms); and (c) INdigital and its Representatives may collect, maintain, process and use diagnostic, technical, usage and related information, including information about Customer's computers, systems and software, that INdigital may gather periodically to improve the performance of the Software or develop Maintenance Releases. This information will be treated in accordance with INdigital's privacy policy, as amended from time to time.

**8. INTELLECTUAL PROPERTY RIGHTS.**

**8.1. Intellectual Property Ownership.** Customer acknowledges and agrees that:

(a) the Software and Documentation are licensed or sublicensed and not sold to Customer by INdigital and Customer does not and will not have or acquire under or in connection with the Agreement (including these Terms) any ownership interest in the Software or Documentation, or in any related Intellectual Property Rights;

(b) INdigital and its licensor(s) are and will remain the sole and exclusive owners of all right, title and interest in and to the Software and Documentation, including all Intellectual Property Rights relating thereto, subject only to the limited license granted to Customer under the Agreement; and

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(c) Customer hereby unconditionally and irrevocably assigns to INdigital or INdigital's designee, Customer's entire right, title and interest in and to any Intellectual Property Rights that Customer may now or hereafter have in or relating to the Software or Documentation (including any rights in derivative works or patent improvements relating to either of them), whether held or acquired by operation of law, contract, assignment or otherwise.

**8.2. Customer Cooperation and Notice of Infringement.** Customer shall, during the Term:

(a) take all reasonable measures to safeguard the Software and Documentation (including all copies thereof) from infringement, misappropriation, theft, misuse or unauthorized access;

(b) at INdigital's expense, take all such steps as INdigital may reasonably require to assist INdigital in maintaining the validity, enforceability and INdigital's ownership of the Intellectual Property Rights in the Software and Documentation;

(c) promptly notify INdigital in writing if Customer becomes aware of:

(i). any actual or suspected infringement, misappropriation or other violation of INdigital's Intellectual Property Rights in or relating to the Software or Documentation; or

(ii). any claim that the Software or Documentation, including any production, use, marketing, sale or other disposition of the Software or Documentation, in whole or in part, infringes, misappropriates or otherwise violates the Intellectual Property Rights or other rights of any Person; and

(d) at INdigital's expense, fully cooperate with and assist INdigital in all reasonable ways in the conduct of any claim, suit, action or proceeding (each, an "Action") by INdigital to prevent or abate any actual or threatened infringement, misappropriation or violation of INdigital's rights in, and to attempt to resolve any claims relating to, the Software or Documentation.

**8.3. No Implied Rights.** Except for the limited rights and licenses expressly granted under the Agreement, nothing in the Agreement (including these Terms) grants, by implication, waiver, estoppel or otherwise, to Customer or any third party any Intellectual

Property Rights or other right, title, or interest in or to any of the Software or Documentation.

**9. TERM AND TERMINATION.**

**9.1. Initial Term.** Subject to the Third Party Payor's approval of the modification plan as required IL Ad. Code Title 83, Ch. IV, Part 1325, the initial term of the Agreement commences as of the Effective Date and will continue in effect until such time as specified in Section 11 of the Agreement, unless terminated earlier pursuant to any of the Agreement's express provisions (the "Initial Term").

**9.2. Renewal Term.** The Agreement will automatically renew for additional successive terms specified in Section 11 of the Agreement unless earlier terminated pursuant to any of the Agreement's express provisions or either Party gives the other Party written notice of non-renewal at least ninety (90) days prior to the expiration of the then-current term (each, a "Renewal Term" and, collectively, together with the Initial Term, the "Term").

**9.3. Termination.** The Agreement may be terminated at any time:

(a) by INdigital, effective on written notice to Customer, if Customer fails to pay any amount for which it is responsible when due under the Agreement (including these Terms), where such failure continues more than thirty (30) days after INdigital's delivery of written notice thereof ("Payment Failure");

(b) by INdigital, on written notice to Customer if any two or more Payment Failures occur in any 12-month period;

(c) by either Party, effective on written notice to the other Party, if the other Party materially breaches the Agreement (including these Terms) and such breach: (i) is incapable of cure; or (ii) being capable of cure, remains uncured thirty (30) days after the non-breaching Party provides the breaching Party with written notice of such breach (except in the case of a Payment Failure, which shall be governed by Section 9.3(a) of these Terms);

(d) by INdigital, if the Customer: (i) is dissolved or liquidated or takes any corporate action for such purpose; (ii) becomes insolvent or is generally unable to pay its debts as they become due; (iii) becomes the subject of any voluntary or involuntary bankruptcy proceeding under any domestic or foreign bankruptcy or insolvency Law; (iv) makes or seeks to make a general assignment for the benefit of its creditors; or (v)

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applies for, or consents to, the appointment of a trustee, receiver or custodian for a substantial part of its property;

(e) by INdigital, upon notice to Customer, if Customer is in breach of any other agreement between the Parties and such breach is not cured pursuant to the terms of such agreement.

(f) In the event the Agreement is terminated under this Section 9.3, INdigital shall cooperate with Customer and Customer's selected subsequent provider for the following 6 months from written notice of said termination for purpose of transitioning emergency telephone services.

**9.4. Materiality.** INdigital's failure to comply with paragraph 4.2(i) shall be a material breach.

**9.5. Effect of Termination or Expiration.** On the expiration or earlier termination of the Agreement:

(a) all rights, licenses and authorizations granted to Customer under the Agreement will immediately terminate and Customer shall:

(i). immediately cease all use of and other activities with respect to the Software and Documentation other than those described in Section 9.4(a)(ii) of these Terms;

(ii). within sixty (60) days deliver to INdigital, or at INdigital's written request destroy, and permanently erase from all devices and systems Customer directly or indirectly controls, the Software, the Documentation and INdigital's Confidential Information, including all documents, files and tangible materials (and any partial and complete copies) containing, reflecting, incorporating or based on any of the foregoing, whether or not modified or merged into other materials;

(iii). certify to INdigital in a signed written instrument that it has complied with the requirements of this Section 9.4; and

(b) all amounts payable by Customer to INdigital of any kind under the Agreement (including these Terms) are immediately payable and due no later than thirty (30) days after the effective date of the expiration or INdigital's termination of the Agreement.

**9.6. Surviving Terms.** The provisions set forth in the following sections, and any other right, obligation or provision under the Agreement (including these

Terms) that, by its nature, should survive termination or expiration of the Agreement (including these Terms), will survive any expiration or termination of the Agreement: this Section 9.5 of these Terms, Section 1 of these Terms (Definitions), Section 5 of these Terms (Confidentiality), Section 8 of these Terms (Intellectual Property Rights), Section 10 of these Terms (Representations and Warranties), for clarity, including Section 10.7 of these Terms (Disclaimer), Section 11 of these Terms (Indemnification), Section 12 of these Terms (Limitations of Liability), and Section 15 of these Terms (Miscellaneous).

**10. REPRESENTATIONS AND WARRANTIES.**

**10.1. Mutual Representations and Warranties.** Each Party represents, warrants and covenants to the other Party that:

(a) it has the full right, power and authority to enter into and perform its obligations and grant the rights, licenses and authorizations it grants and is required to grant under the Agreement (including these Terms);

(b) the execution of the Agreement by its representative whose signature is set forth at the end of the Agreement has been duly authorized by all necessary action of such Party; and

(c) when executed and delivered by both Parties, the Agreement (including these Terms) will constitute the legal, valid and binding obligation of such Party, enforceable against such Party in accordance with its terms.

**10.2. Limited Warranty.** Subject to the limitations and conditions set forth in Section 10.3 of these Terms and Section 10.4 of these Terms, INdigital warrants to Customer that for a period of **365** days from the **Effective Date** (the "**Warranty Period**"), the Software will substantially conform in all material respects to the specifications set forth in the Documentation, when installed, operated and used as recommended in the Documentation and in accordance with the Agreement (including these Terms).

**10.3. Customer Requirements.** The limited warranty set forth in Section 10.2 of these Terms applies only if Customer: (a) notifies INdigital in writing of the warranty breach before the expiration of the Warranty Period; (b) has promptly installed all Maintenance Releases to the Software that INdigital previously made available to Customer; and (c) as of the date of notification, is in compliance with all terms and conditions of the Agreement (including these Terms) (including the payment of all license fees then

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due and owing).

**10.4. Exceptions.** Notwithstanding any provisions to the contrary in the Agreement (including these Terms), the limited warranty set forth in Section 10.2 of these Terms does not apply to problems arising out of or relating to:

- (a) Software, or the media on which it is provided, that is modified or damaged by Customer or its Representatives;
- (b) any operation or use of, or other activity relating to, the Software other than as specified in the Documentation, including any incorporation in the Software of, or combination, operation or use of the Software in or with, any technology (including any software, hardware, firmware, system or network) or service not specified for Customer's use in the Documentation, unless otherwise expressly permitted by INDigital in writing;
- (c) Customer's or any third party's negligence, abuse, misapplication or misuse of the Software, including any use of the Software other than as specified in the Documentation or expressly authorized by INDigital in writing;
- (d) Customer's failure to promptly install all Maintenance Releases that INDigital has previously made available to Customer;
- (e) the operation of, or access to, Customer's or a third party's system or network;
- (f) any beta software, software that INDigital makes available for testing or demonstration purposes, temporary software modules or software for which INDigital does not receive a license fee;
- (g) Customer's material breach of any provision of the Agreement (including these Terms);
- (h) any other circumstances or causes outside of the reasonable control of INDigital (including abnormal physical or electrical stress); or
- (i) any failure or interruption of any electrical power, or any accident or cause external to the Software, including, but not limited to, problems or malfunctions related to Customer's network, database, third party software products, workstation configurations, Customer's hardware, operator error, or Customer's negligence or willful misconduct.

**10.5. Remedial Efforts.** If INDigital breaches,

or is alleged to have breached, the limited warranty set forth in Section 10.2 of these Terms, INDigital may, at its sole option and expense, take any of the following steps to remedy such breach:

- (a) replace any damaged or defective media on which INDigital supplied the Software;
- (b) amend, supplement or replace any incomplete or inaccurate Documentation;
- (c) repair the Software;
- (d) replace the Software with functionally equivalent software (which software will, on its replacement of the Software, constitute Software); and/or
- (e) terminate the Agreement and, provided that Customer fully complies with all of its post-termination obligations as set forth in Section 9.4 of these Terms, promptly refund to Customer, on a *pro rata* basis, the share of any license fees prepaid by Customer for the future portion of the Term that would have remained but for such termination.

**10.6. Sole Remedy.** If INDigital does not cure a warranty breach or terminate the Agreement as provided in Section 10.5 of these Terms within a reasonable period of time after INDigital's receipt of written notice of such breach, Customer shall have the right to terminate the Agreement as provided in Section 9.3(c) of these Terms. Provided that Customer fully complies with its post-termination obligations as set forth in Section 9.4 of these Terms, INDigital shall promptly refund to Customer, on a *pro rata* basis, the share of any license fees prepaid by Customer for the future portion of the Term that would have remained but for such termination. **THIS SECTION 10.6 SETS FORTH THE CUSTOMER'S SOLE REMEDY AND INDIGITAL'S ENTIRE OBLIGATION AND LIABILITY FOR ANY BREACH OF ANY INDIGITAL WARRANTY OF THE SOFTWARE SET FORTH IN THE AGREEMENT.**

**10.7. DISCLAIMER OF WARRANTIES.** EXCEPT FOR THE EXPRESS LIMITED WARRANTY SET FORTH IN SECTION 10.2 OF THESE TERMS, ALL SOFTWARE, DOCUMENTATION AND OTHER PRODUCTS, INFORMATION, MATERIALS AND SERVICES PROVIDED BY INDIGITAL ARE PROVIDED "AS IS." INDIGITAL HEREBY DISCLAIMS ALL WARRANTIES, WHETHER EXPRESS, IMPLIED, STATUTORY OR OTHER (INCLUDING ALL WARRANTIES ARISING FROM COURSE OF DEALING, USAGE OR TRADE PRACTICE), AND SPECIFICALLY DISCLAIMS ALL IMPLIED

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WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE AND NON-INFRINGEMENT. WITHOUT LIMITING THE FOREGOING, INDIGITAL MAKES NO WARRANTY OF ANY KIND THAT THE SOFTWARE OR DOCUMENTATION, OR ANY OTHER INDIGITAL OR THIRD-PARTY GOODS, SERVICES, TECHNOLOGIES OR MATERIALS (INCLUDING ANY SOFTWARE OR HARDWARE), OR ANY PRODUCTS OR RESULTS OF THE USE OF ANY OF THEM, WILL MEET CUSTOMER'S OR OTHER PERSONS' REQUIREMENTS, OPERATE WITHOUT INTERRUPTION, ACHIEVE ANY INTENDED RESULT, BE COMPATIBLE OR WORK WITH ANY OTHER GOODS, SERVICES, TECHNOLOGIES OR MATERIALS (INCLUDING ANY SOFTWARE, HARDWARE, SYSTEM OR NETWORK), OR BE SECURE, ACCURATE, COMPLETE, FREE OF HARMFUL CODE OR ERROR FREE. ALL THIRD-PARTY MATERIALS ARE PROVIDED "AS IS" AND ANY REPRESENTATION OR WARRANTY OF OR CONCERNING ANY OF THEM IS STRICTLY BETWEEN CUSTOMER AND THE THIRD-PARTY OWNER OR DISTRIBUTOR OF SUCH OPEN-THIRD-PARTY MATERIALS.

**11. INDEMNIFICATION.**

**11.1. INDigital Indemnification.** INDigital shall indemnify, defend and hold harmless Customer from and against any and all Losses incurred by Customer arising out of or relating to any Action by a third party (other than an Affiliate) to the extent that such Losses arise from any allegation in such Action that the Software, or any use of the Software, in the Territory in accordance with the Agreement (including these Terms) (including the Documentation) infringes any U.S. Intellectual Property Right in the U.S. The foregoing obligation does not apply to the extent that such Action or Losses arise from any allegation of or relating to any:

- (a) Third-Party Materials;
- (b) patent issued on a patent application published after the Effective Date;
- (c) incorporation by the Software of, or combination, operation or use of the Software in or with, any technology (including any software, hardware, firmware, system or network) or service not provided by INDigital or specified for Customer's use in the Documentation, unless otherwise expressly permitted by INDigital in writing;

(d) modification of the Software other than:  
(i) by INDigital or its authorized contractor in connection with the Agreement (including these Terms); or (ii) with INDigital's express written authorization and in strict accordance with INDigital's written directions and specifications;

(e) failure to timely implement any Maintenance Release, modification, update or replacement of the Software made available to Customer by INDigital;

(f) use of the Software after INDigital's notice to Customer of such activity's alleged or actual infringement, misappropriation or other violation of a third party's rights;

(g) negligence, abuse, misapplication or misuse of the Software or Documentation by or on behalf of Customer, Customer's Representatives or a third party;

(h) use of the Software or Documentation by or on behalf of Customer that is outside the purpose, scope or manner of use authorized by the Agreement (including these Terms) or in any manner contrary to INDigital's instructions;

(i) events or circumstances outside of INDigital's commercially reasonable control (including any third-party hardware, software or system bugs, defects or malfunctions); or

(j) Action or Losses for which Customer is obligated to indemnify INDigital pursuant to Section 11.2 of these Terms.

**11.2. Customer Indemnification.** Customer shall indemnify, defend and hold harmless INDigital and its Affiliates, officers, directors, employees, agents, subcontractors, successors and assigns (each, including INDigital, an "**INDigital Indemnitee**") from and against any and all Losses incurred by the INDigital Indemnitee in connection with any Action by a third party (other than an Affiliate of a INDigital Indemnitee) to the extent that such Losses arise out of or relate to any allegation:

(a) that any Intellectual Property Right or other right of any Person, or any Law, is or will be infringed, misappropriated or otherwise violated by any:

(i). use or combination of the Software by or on behalf of Customer or any of its Representatives with any hardware, software, system, network, service or other matter whatsoever that is neither provided by INDigital nor authorized by INDigital in the Agreement (including these Terms) and

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the Documentation or otherwise in writing;  
and

(ii). information, materials or technology or other matter whatsoever directly or indirectly provided by Customer or directed by Customer to be installed, combined, integrated or used with, as part of, or in connection with the Software or Documentation;

(b) of or relating to facts that, if true, would constitute a breach by Customer of any representation, warranty, covenant or obligation under the Agreement (including these Terms);

(c) of or relating to negligence, abuse, misapplication, misuse or more culpable act or omission (including recklessness or willful misconduct) by or on behalf of Customer or any of its Representatives with respect to the Software or Documentation or otherwise in connection with the Agreement (including these Terms); or

(d) of or relating to use of the Software or Documentation by or on behalf of Customer or any of its Representatives that is outside the purpose, scope or manner of use authorized by the Agreement (including these Terms) or the Documentation, or in any manner contrary to INdigital's instructions.

**11.3. Indemnification Procedure.** Each Party shall promptly notify the other Party in writing of any Action for which such Party believes it is entitled to be indemnified pursuant to Section 11.1 or Section 11.2 of these Terms. The Party seeking indemnification (the "Indemnitee") shall cooperate with the other Party (the "Indemnitor") at the Indemnitor's sole cost and expense. The Indemnitor shall immediately take control of the defense and investigation of such Action and shall employ counsel reasonably acceptable to the Indemnitee to handle and defend the same, at the Indemnitor's sole cost and expense. The Indemnitee's failure to perform any obligations under this Section 11 will not relieve the Indemnitor of its obligations under this Section 11 except to the extent that the Indemnitor can demonstrate that it has been materially prejudiced as a result of such failure. The Indemnitee may participate in and observe the proceedings at its own cost and expense with counsel of its own choosing.

**11.4. Mitigation.** If the Software, or any part of the Software, is, or in INdigital's opinion is likely to be, claimed to infringe, misappropriate or otherwise violate any third-party Intellectual Property Right, or if Customer's use of the Software is enjoined or

threatened to be enjoined, INdigital may, at its option and sole cost and expense:

(a) obtain the right for Customer to continue to use the Software materially as contemplated by the Agreement (including these Terms);

(b) modify or replace the Software, in whole or in part, to seek to make the Software non-infringing, while providing materially equivalent features and functionality, and such modified or replacement software will constitute Software under the Agreement (including these Terms); or

(c) if none of the remedies set forth in the above Section 11.4(a) or Section 11.4(b) of these Terms is reasonably available to INdigital, terminate the Agreement, in its entirety or with respect to the affected part or feature of the Software, effective immediately on written notice to Customer, in which event:

(i). immediately on receipt of INdigital's notice, Customer shall cease all use of the Software and Documentation immediately on receipt of Customer's notice; and

(ii). provided that Customer fully complies with its post-termination obligations set forth in Section 9.4 of these Terms, INdigital shall promptly refund to Customer, on a *pro rata* basis, the share of any license fees prepaid by Customer for the future portion of the Term that would have remained but for such termination.

**11.5. Sole Remedy.** THIS SECTION 11 SETS FORTH CUSTOMER'S SOLE REMEDIES AND INDIGITAL'S SOLE LIABILITY AND OBLIGATION FOR ANY ACTUAL, THREATENED OR ALLEGED CLAIMS THAT THE AGREEMENT (INCLUDING THESE TERMS) OR ANY SUBJECT MATTER OF THE AGREEMENT (INCLUDING THE SOFTWARE AND DOCUMENTATION) INFRINGES, MISAPPROPRIATES OR OTHERWISE VIOLATES ANY INTELLECTUAL PROPERTY RIGHTS OF ANY THIRD PARTY.

**12. LIMITATION OF LIABILITY.**

**12.1. EXCLUSION OF DAMAGES.** IN NO EVENT WILL INDIGITAL OR ANY OF ITS LICENSORS, SERVICE PROVIDERS OR SUPPLIERS BE LIABLE UNDER OR IN CONNECTION WITH THE AGREEMENT (INCLUDING THESE TERMS) OR ITS SUBJECT MATTER UNDER ANY LEGAL OR EQUITABLE

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THEORY, INCLUDING BREACH OF CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY AND OTHERWISE, FOR ANY (a) INCREASED COSTS, DIMINUTION IN VALUE OR LOST BUSINESS, PRODUCTION, REVENUES OR PROFITS, (b) LOSS OF GOODWILL OR REPUTATION, (c) USE, INABILITY TO USE, LOSS, INTERRUPTION, DELAY OR RECOVERY OF ANY SOFTWARE OR THIRD-PARTY MATERIALS, (d) LOSS, DAMAGE, CORRUPTION OR RECOVERY OF DATA, OR BREACH OF DATA OR SYSTEM SECURITY, (e) COST OF REPLACEMENT GOODS OR SERVICES, OR (f) CONSEQUENTIAL, INCIDENTAL, INDIRECT, EXEMPLARY, SPECIAL, ENHANCED OR PUNITIVE DAMAGES, IN EACH CASE REGARDLESS OF WHETHER SUCH PERSONS WERE ADVISED OF THE POSSIBILITY OF SUCH LOSSES OR DAMAGES OR SUCH LOSSES OR DAMAGES WERE OTHERWISE FORESEEABLE, AND NOTWITHSTANDING THE FAILURE OF ANY AGREED OR OTHER REMEDY OF ITS ESSENTIAL PURPOSE.

**12.2. CAP ON MONETARY LIABILITY.**

IN NO EVENT WILL THE AGGREGATE LIABILITY OF INDIGITAL AND ITS LICENSORS, SUPPLIERS AND SERVICE PROVIDERS ARISING OUT OF OR RELATED TO THE AGREEMENT (INCLUDING THESE TERMS), WHETHER ARISING UNDER OR RELATED TO BREACH OF CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY OR ANY OTHER LEGAL OR EQUITABLE THEORY, EXCEED THE TOTAL AMOUNTS PAID TO INDIGITAL UNDER THE AGREEMENT IN THE 12-MONTH PERIOD PRECEDING THE EVENT GIVING RISE TO THE CLAIM. THE FOREGOING LIMITATIONS APPLY EVEN IF ANY REMEDY FAILS OF ITS ESSENTIAL PURPOSE.

- 13. EXPORT REGULATION.** Customer shall not itself, or permit any other Person to, export, re-export or release, directly or indirectly any Controlled Technology to any country, jurisdiction or Person to which the export, re-export or release of Controlled Technology (a) is prohibited by applicable Law or (b) without first completing all required undertakings (including obtaining any necessary export license).

**14. FORCE MAJEURE.**

**14.1. No Breach or Default.** In no event will Indigital be liable or responsible to Customer, or be deemed to have defaulted under or breached the Agreement (including these Terms), for any failure or

delay in fulfilling or performing any term of the Agreement (including these Terms), when and to the extent such failure or delay is caused by any circumstances beyond Indigital's reasonable control (a "**Force Majeure Event**"), including acts of God, flood, fire, earthquake or explosion, war, terrorism, invasion, riot or other civil unrest, embargoes or blockades in effect on or after the date of the Agreement, national or regional emergency, strikes, labor stoppages or slowdowns or other industrial disturbances, passage of Law or any action taken by a governmental or public authority, including imposing an export or import restriction, quota or other restriction or prohibition or any complete or partial government shutdown, or national or regional shortage of adequate power or telecommunications or transportation. Either Party may terminate the Agreement if a Force Majeure Event continues substantially uninterrupted for a period of 90 days or more.

**14.2. Obligations.** In the event of any failure or delay caused by a Force Majeure Event, Indigital shall give prompt written notice to Customer stating the period of time the occurrence is expected to continue and use commercially reasonable efforts to end the failure or delay and minimize the effects of such Force Majeure Event.

**15. MISCELLANEOUS.**

**15.1. Further Assurances.** On a Party's reasonable request, the other Party shall, at the requesting Party's sole cost and expense, execute and deliver all such documents and instruments, and take all such further actions, as may be necessary to give full effect to the Agreement.

**15.2. Relationship of the Parties.** The relationship between the Parties is that of independent contractors. Nothing contained in the Agreement (including these Terms) shall be construed as creating any agency, partnership, joint venture or other form of joint enterprise, employment or fiduciary relationship between the Parties, and neither Party shall have authority to contract for or bind the other Party in any manner whatsoever.

**15.3. Notices.** Except as otherwise expressly set forth in the Agreement, any notice, request, consent, claim, demand, waiver or other communication under the Agreement will have legal effect only if in writing and addressed to a Party at its address or e-mail designated in the Agreement. Notices sent in accordance with this Section 15.3 will be deemed effectively given: (i) when received, if delivered by hand, with signed confirmation of receipt; (ii) when received, if sent by a nationally

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recognized overnight courier, signature required; (iii) when sent, if by facsimile or e-mail, (in each case, with confirmation of transmission), if sent during the addressee's normal business hours, and on the next business day, if sent after the addressee's normal business hours; and (iv) on the third business day after the date mailed by certified or registered mail, return receipt requested, postage prepaid.

**15.4. Interpretation.** For purposes of the Agreement (including these Terms): (i) the words "include," "includes" and "including" are deemed to be followed by the words "without limitation"; (ii) the word "or" is not exclusive; (iii) the words "herein," "hereof," "hereby," "hereto" and "hereunder" refer to the Agreement as a whole (including these Terms); (iv) words denoting the singular have a comparable meaning when used in the plural, and vice versa; and (v) words denoting any gender include all genders. Unless the context otherwise requires, references in the Agreement (including these Terms): (x) to exhibits, exhibits, attachments and appendices mean the exhibits, exhibits, attachments and appendices attached to, the Agreement (including these Terms); (y) to an agreement, instrument or other document means such agreement, instrument or other document as amended, supplemented and modified from time to time to the extent permitted by the provisions thereof; and (z) to a statute means such statute as amended from time to time and includes any successor legislation thereto and any regulations promulgated thereunder. The Parties intend the Agreement (including these Terms) to be construed without regard to any presumption or rule requiring construction or interpretation against the party drafting an instrument or causing any instrument to be drafted. The exhibits, exhibits, attachments and appendices referred to in the Agreement (including these Terms) are an integral part of the Agreement to the same extent as if they were set forth verbatim in the Agreement.

**15.5. Headings.** The headings in the Agreement (including these Terms) are for reference only and do not affect the interpretation of the Agreement (including these Terms).

**15.6. Entire Agreement.** The Agreement, together with these Terms and any other documents incorporated by reference into the Agreement (and, if applicable, together with the Software Support and Maintenance Agreement), constitute the sole and entire agreement of the Parties with respect to the subject matter of the Agreement and supersede all prior and contemporaneous understandings, agreements, representations and warranties, both written and oral, with respect to such subject matter.

**15.7. Assignment.** Customer shall not assign

or otherwise transfer any of its rights, or delegate or otherwise transfer any of its obligations or performance, under the Agreement (including these Terms) without INdigital's prior written consent. Any purported assignment, delegation or transfer in violation of this Section 14.7 is void. The Agreement (including these Terms) inures to the benefit of, and is binding on and enforceable against, the Parties and their respective permitted successors and assigns.

**15.8. No Third-Party Beneficiaries.** The Agreement (including these Terms) are for the sole benefit of the Parties and their respective permitted successors and permitted assigns and nothing in the Agreement (including these Terms), express or implied, is intended to or shall confer on any other person or entity any legal or equitable right, benefit or remedy of any nature whatsoever under or by reason of the Agreement (including these Terms).

**15.9. Amendment and Modification; Waiver.** No amendment to, modification of, or rescission, termination or discharge of the Agreement (including these Terms) is effective unless it is in writing, identified as an amendment to or rescission, termination or discharge of the Agreement (including these Terms) and signed by an authorized representative of each Party. No waiver by any Party of any of the provisions of the Agreement (including these Terms) shall be effective unless explicitly set forth in writing and signed by the Party so waiving. Except as otherwise set forth in the Agreement (including these Terms), no failure to exercise, or delay in exercising, any rights, remedy, power or privilege arising from the Agreement (including these Terms) shall operate or be construed as a waiver thereof; nor shall any single or partial exercise of any right, remedy, power or privilege under the Agreement (including these Terms) preclude any other or further exercise thereof or the exercise of any other right, remedy, power or privilege.

**15.10. Severability.** If any provision of the Agreement (including these Terms) is invalid, illegal or unenforceable in any jurisdiction, such invalidity, illegality or unenforceability shall not affect any other term or provision of the Agreement (including these Terms) or invalidate or render unenforceable such term or provision in any other jurisdiction. On such determination that any term or other provision is invalid, illegal or unenforceable, the Parties shall negotiate in good faith to modify the Agreement so as to effect the original intent of the Parties as closely as possible in a mutually acceptable manner in order that the transactions contemplated by the Agreement (including these Terms) be consummated as originally contemplated to the greatest extent possible.



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**15.11. Governing Law.** The Agreement (including these Terms) is governed by and construed in accordance with the internal laws of the State of Illinois without giving effect to any choice or conflict of law provision or rule that would require or permit the application of the laws of any jurisdiction other than those of the State of Illinois. Service of process, summons, notice or other document by mail to such Party's address set forth in Section 2 of the Agreement will be effective service of process for any suit, action or other proceeding brought in any such court.

**15.12. Waiver of Jury Trial.** Each Party irrevocably and unconditionally waives any right it may have to a trial by jury in respect of any legal action arising out of or relating to the Agreement or the transactions contemplated by the Agreement (including these Terms).

**15.13. Equitable Remedies.** Customer acknowledges and agrees that a breach or threatened breach by Customer of any of its obligations under Section 3 of these Terms (Use Restrictions), Section 5 of these Terms (Confidentiality), Section 8 of these Terms (Intellectual Property Rights) or Section 11 of these Terms (Indemnification) would cause INdigital irreparable harm for which monetary damages would not be an adequate remedy and that, in the event of such breach or threatened breach, INdigital will be entitled to equitable relief, including in a restraining order, an injunction, specific performance and any other relief that may be available from any court of competent jurisdiction, without any requirement to post a bond or other security, or to prove actual damages or that monetary damages are not an adequate remedy. Such remedies are not exclusive and are in addition to all other remedies that may be available at law, in equity or otherwise.

**15.14. Attorneys' Fees.** In the event that any action, suit, or other legal or administrative proceeding is instituted or commenced by either Party against the other Party arising out of or related to the Agreement (including these Terms), the prevailing Party shall be entitled to recover its reasonable attorneys, expert witness and accountants' fees and court costs from the non-prevailing Party.

**EXHIBIT B**  
**Designated Sites**

Saline County, IL Sheriff's Office  
1 North Main St.  
Harrisburg, IL 62946

## EXHIBIT C

### Software / Services Description

1. **GIS and Database Services.** Location Database services for the PSAP. Repository for ALI. Legacy wireline records in the Saline County, IL service area will be processed by INdigital using industry standard record exchange and correction methods. i2 format ALI service (wireless, VoIP - using pANI) will be provided by INdigital, once complete all records will be geocoded using industry defined methods for location-based call routing. INdigital will utilize an advanced IP Selective Router (IPSR) and associated i3 functional elements associated with geodetic data to deliver calls to the CSI Next Gen enabled 9-1-1 public safety answering points (PSAPs). Once INdigital has the appropriate data, INdigital will develop the call delivery solution based upon the geography of an incoming call.
2. **Routing Services.** Routing services and methodologies include; traditional Selective Routing tables, Dialed Number Identification Service, Geographic Information System, as well as various hybrid configurations of Automatic Location Identification and Selective Routing tables. INdigital also supports location by value, location by reference, traditional ALI lookup, and ALI steering by use of our NGALI Service.
3. **Network Services.** INdigital will provide access for all CSI members with access to the www.il911.net PSAP Toolkit. This Toolkit contains comprehensive KPI such as call detail reports, trouble ticket management, 24/7/365 Network Operations center with chat, ticket entry/tracking, training, and documentation assets related to each specific member's call processing and reporting needs.
4. **MEVO Services.** MEVO Services are delivered from a completely independent call processing system that operates in parallel to the INdigital Next Gen Core Service (NGCS) routing platform, which can bypass the primary 9-1-1 CPE. The MEVO System facilitates INdigital's ability to re-route 9-1-1 calls from a primary 9-1-1/NG9-1-1 CPE platform to a MEVO Station, which is an advanced IP phone with the ability to process 9-1-1 and Administrative calls. As a core component of this solution, INdigital will install a commodity Internet connection to each CSI PSAP for backup call delivery to MEVO Stations. (1) MEVO Station is included as part of this original contract between CSI and INdigital, any county that is interested in contracting additional MEVO Stations can do so by contacting INdigital to negotiate service, installation and configuration of each additional phone.
5. **Call Delivery Network.** "INdigital has agreed to take over as the 9-1-1 System Service Provider (SSP) to each member of the Counties of Southern Illinois (CSI). INdigital will install (1) carrier grade IP circuit to each CSI Solacom host controller site (Jackson and Saline Counties) to deliver 9-1-1 services to the members of CSI which are connected to a regional ESInet operated by a separate CPE service provider. INdigital will deliver 9-1-1 services to gateway devices with final call delivery to Solacom IWS, being the responsibility of the current 9-1-1 CPE system provider. Backup connections being delivered individually to each PSAP as outlined above in item 4 – MEVO Services. In the event that CSI is dissolved, or if (contracting county) is no longer a party to CSI, 9-1-1 calls would be rerouted so as not to go through the CSI Solacom host controller."
6. **Transfers.** In the event a CSI PSAP requires the use of selective transfer functions, the Host 911 System sends the call with the proper agency identified in the PIDF-LO + Service URN to the INdigital ESInet based ESRP. The ESRP then queries the ECRF with LoST and receives Service URI for delivery to next hop location such as another ESRP or Responder Agency.
7. **Backup and Overflow Call Routing.** Backup and Overflow call routing to be determined during final (post contract) engineering meetings.

## EXHIBIT D

## **Payments and Fees**

### **Schedule of fees itemized by the features being delivered**

**Database [REDACTED] mo.\***

**Routing Services [REDACTED] mo.\***

**Legacy Gateway Ports [REDACTED] mo.\***

**Backup Service - (1<sup>st</sup> MEVO Station included with NGCS monthly price, see exhibit C-4). Additional MEVO backup answer positions at the [REDACTED] per mo. per position (phone and service)**

**Texty – TBD choice of Basic, Standard and Advanced, billing to be determined**

**Monthly Recurring Cost [REDACTED] mo. (elements with \* to be billed directly to the Illinois State Police 9-1-1 Administrative Support Command for INdigital NGCS of Database/Selective Routing/Legacy Gateway Ports).**

**INTERGOVERNMENTAL AGREEMENT  
FOR  
911 BACK-UP SERVICE**

The undersigned, the EMERGENCY TELEPHONE SYSTEM BOARD OF JOHNSON COUNTY, ILLINOIS (hereafter referred to as "Johnson") and the EMERGENCY TELEPHONE SYSTEM BOARD OF SALINE COUNTY, ILLINOIS (hereafter referred to as "Saline").

Power and Authority. Johnson will operate an Emergency 911 System and will provide 911 back-up service to Saline during which time the Saline County 911 system services as the public safety answering point for Saline. Johnson will coordinate with Saline the manner in which the services are rendered to Saline.

Saline will provide Johnson with all the complete addressing and database information as required by the Illinois Commerce Commission (ICC) to begin back-up services.

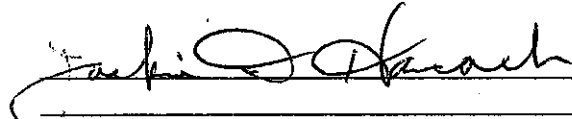
Saline will pay all expenses incurred in order for Johnson to be able to begin 911 back-up services for Saline.

This Agreement shall become effective on the date hereof, and, the service detailed herein shall commence on October 1, 2002 and shall continue for a 12 month period of time, through September 30, 2003, although this Agreement may be modified at any time, if mutually agreed to by Johnson and Saline.

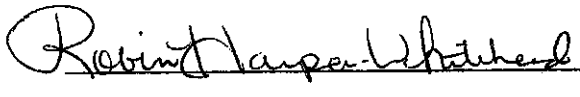
This Agreement shall renew automatically from year to year unless and until notice of termination is given as hereinafter provided.

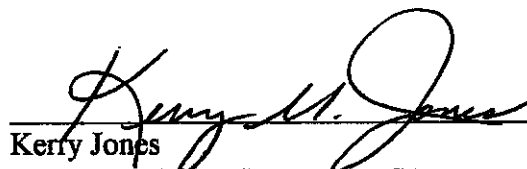
If either Johnson or Saline which to terminate this Agreement, the terms of notification shall be as follows: The respective party wishing to terminate this Agreement shall notify the other party of such, in writing, to be delivered by registered mail, not less than six (6) months prior to the expiration date of this Agreement. Such registered mail shall be addressed and sent to the respective Johnson or Saline E911 Board, at any address to be provided by the parties, in writing, to each other (Johnson and Saline), upon the signing of this Agreement. Any change in address shall be immediately reported, in writing, to the respective party.

IN WITNESS WHEREOF, this Agreement has been duly executed by the Johnson County E.T.S.B. and the chairman of the Johnson E.T.S.B., and by the Saline E.T.S.B. and the Chairman of the Saline E.T.S.B., this 16 day of January, 2002.

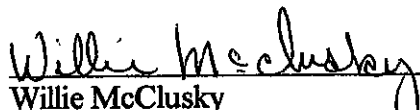
  
\_\_\_\_\_  
Chairman, Johnson County E.T.S.B.

ATTEST:

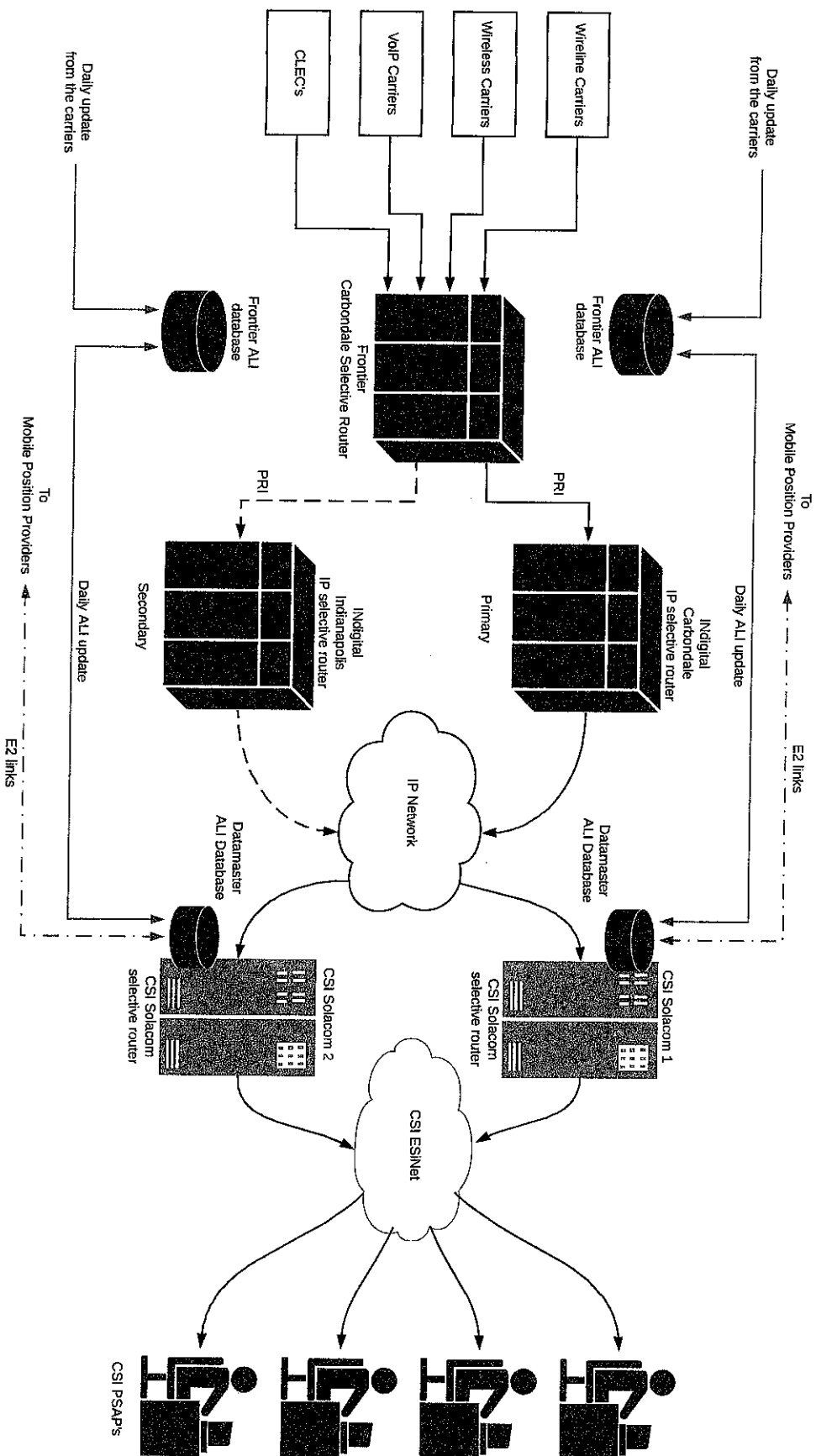
  
\_\_\_\_\_  
Johnson County Clerk

  
\_\_\_\_\_  
Kerry Jones  
Chairman, Saline County E.T.S.B.

ATTEST:

  
\_\_\_\_\_  
Willie McClusky  
Saline County Clerk

# CSI network Overview - existing



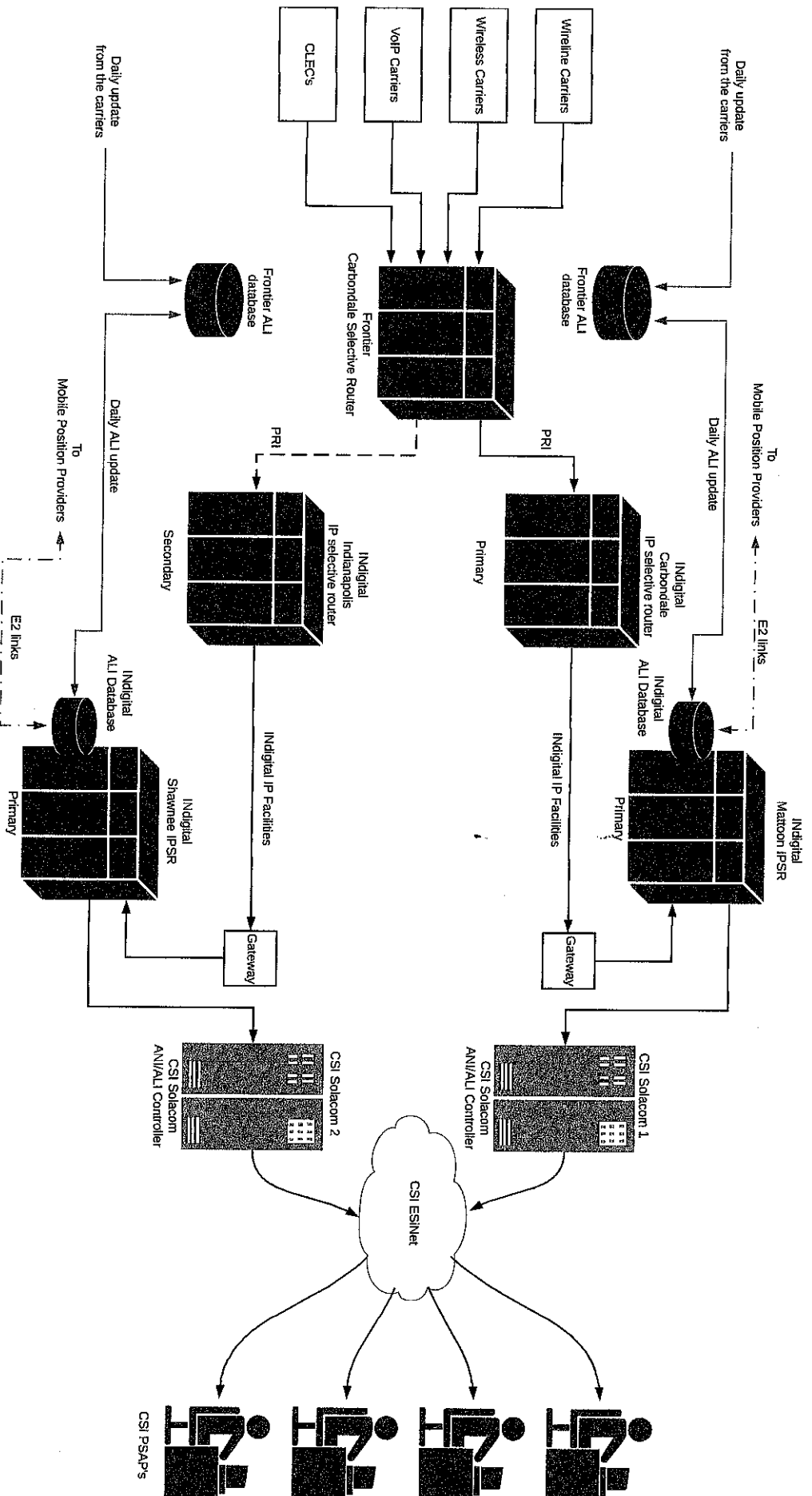
October 8, 2018  
Version 1.0

CSI - Overview Final  
Updated: 10/11/2018

Author: Brent Cummings

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# CSI network overview - Proposed Interim



October 8, 2018  
Version 1.0

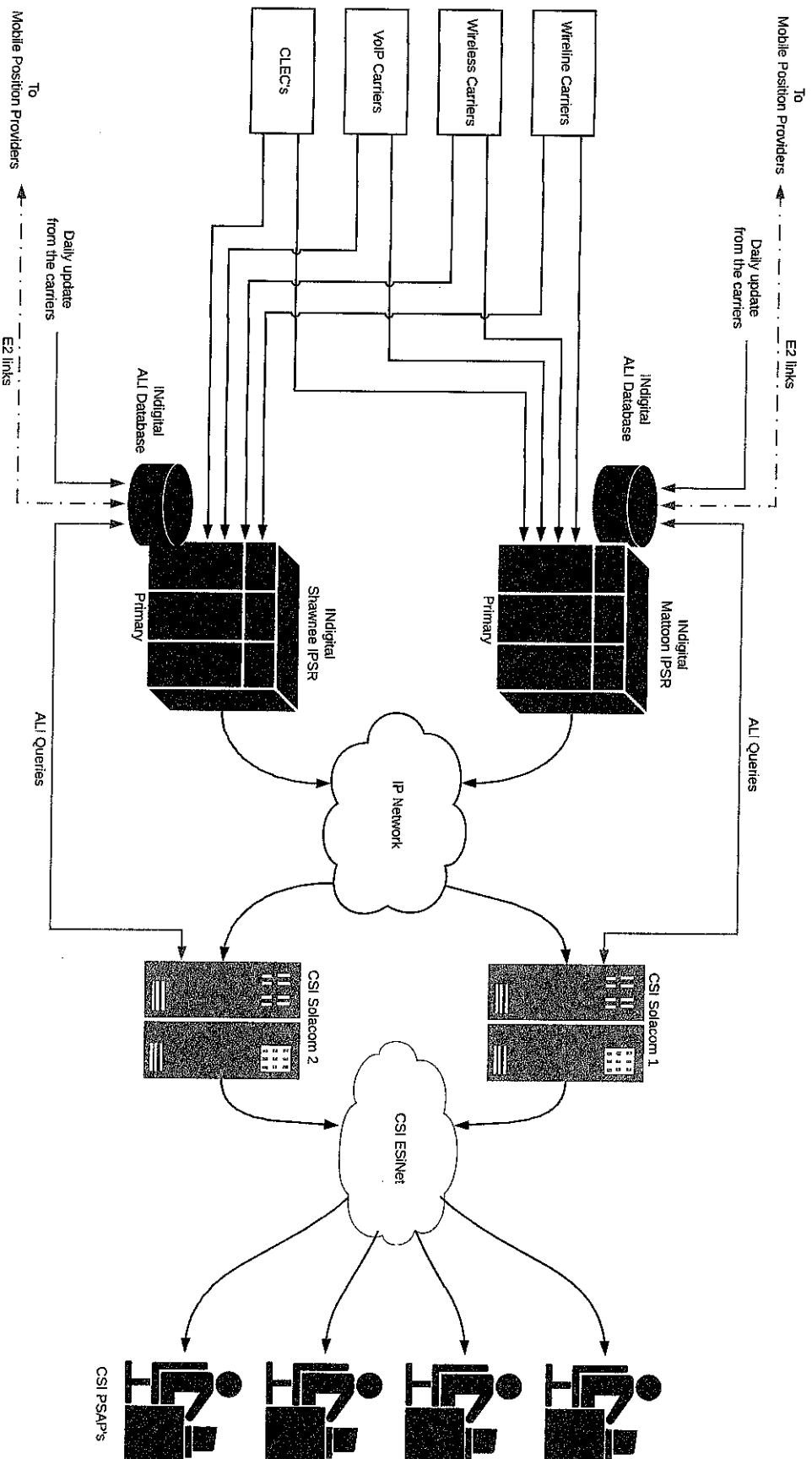
CSI - Overview Final  
Updated: 10/11/2018


Author: Brent Cummings

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# CSI network overview - Proposed Final



	October 8, 2018 Version 1.0	<b>CSI - Overview Final</b> Updated: 10/11/2018	Author: Brent Cummings
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## Agreement

### *For 9-1-1 Emergency Communications*

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Gallatin County Sheriff's Office, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

### CALL HANDLING

Saline County 9-1-1 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio	<u>154.740</u>
Secondary: Telephone	<u>269-3171</u>
Other: CDC	<u></u>

### AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the 9-1-1 Director and Emergency Telephone System Board.

PSAP Saline County

BY: Tracy L. Felt

Title: Director

AGENCY: Gallatin County Sheriff's Office

BY: Shannon Bradley

Title: Sheriff

Published Phone # 618 269-3137

## AGREEMENT

### For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP," and the Shawneetown Police Dept. for the purpose of effective handling and routing of 9-1-1 Emergency calls.

### CALL HANDLING

Gallatin County E-911 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio 154.740

Secondary Telephone 618-269-3018  
618-252-8661

Other: \_\_\_\_\_

### AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Chairman and the Emergency Telephone System Board.

PSAP: Gallatin Co. ETSB

By: \_\_\_\_\_

Steve J. Galt  
Title: Chairman  
Gallatin Count Emergency Telephone System

Agency : Shawneetown Police Dept.

By: \_\_\_\_\_

Title: \_\_\_\_\_

Chief of Police  
Chief of Police

## AGREEMENT

### For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Ridgway Police Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

### CALL HANDLING

Gallatin County 9-1-1 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: If it is determined by PSAP that a request for emergency aid is within the Ridgway Police Department jurisdiction, your dispatch center will be contacted by telephone # 272-3351.

Secondary: In the event we are unable to contact you by telephone, the information will be radio relayed to your department over 154.740.

### AID OUTSIDE JURISDICTION BOUNDARY

The Ridgway Police Department agrees to accept Emergency calls from Gallatin County PSAP if the call falls within our jurisdiction.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your published telephone number 272-3351.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Director and Board.

PSAP Gallatin County

DIRECTOR Jim Salt

TITLE Ch. Gallatin Co

E 911

AGENCY Ridgway Police Department

ADMINISTRATOR Michael K. Kohn

TITLE Police Chief

## AGREEMENT

### For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Omaha Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

## CALL HANDLING

Gallatin County 9-1-1 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio Frequency     154.070  
Secondary: Telephone         269-3137

## AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

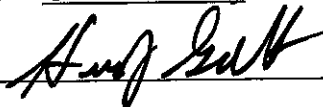
The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

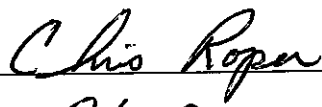
All agreements, management, records and service will be the responsibility of the 9-1-1 Director and Board.

PSAP Gallatin County

BY 

Title \_\_\_\_\_

AGENCY Omaha Fire Department

BY 

Title Chief

## AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP," and the New Haven Fire Dept., for the purpose of effective handling and routing of 9-1-1 Emergency calls.

### CALL HANDLING

Gallatin County E-911 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio                      154.070

Secondary Telephone              618-265-3437

Other : \_\_\_\_\_

### AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Chairman and the Emergency Telephone System Board.

PSAP: Gallatin Co. ETS

Agency: New Haven Fire Dept.

By: Shirley H

Title: Chairman  
Gallatin Count Emergency Telephone System

By: Fire Chief  
Title: Daniel H. (R.F.) McInerney

## Agreement

### *For 9-1-1 Emergency Communications*

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Ridgway Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

### CALL HANDLING

Saline County 9-1-1 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio	<u>154.070</u>
Secondary: Telephone	<u>269-3137</u>
Other: CDC	<u>                    </u>

### AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the 9-1-1 Director and Emergency Telephone System Board.

PSAP Saline County

BY: [Signature]

Title: Director

AGENCY: Ridgway Fire Department

BY: [Signature]

Title FIRE CHIEF

Published Phone # 618-272-3341

Email: ridgwayfire@gmail.com

## AGREEMENT

### For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP," and the Shawneetown Fire Dept., for the purpose of effective handling and routing of 9-1-1 Emergency calls.

### CALL HANDLING

Gallatin County E-911 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio 154.070

Secondary Telephone 618-269-4203

Other : \_\_\_\_\_

### AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Chairman and the Emergency Telephone System Board.

PSAP: Gallatin Co. ETS

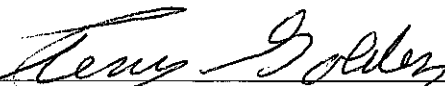
Agency: Shawneetown Fire Dept.

By: \_\_\_\_\_



Title: Chairman  
Gallatin Count Emergency Telephone System

By: \_\_\_\_\_



Title: \_\_\_\_\_

FIRE CHIEF



## Agreement

### *For 9-1-1 Emergency Communications*

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Equality Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

### CALL HANDLING

Saline County 9-1-1 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio	<u>154.070</u>
Secondary: Telephone	<u>269-3137</u>
Other: CDC	<u>                    </u>

### AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the 9-1-1 Director and Emergency Telephone System Board.

PSAP Saline County

BY: [Signature]

Title: Director

AGENCY: Equality Fire Department

BY: [Signature]

Title Chief

Published Phone # 618-926-0014

## Agreement

### *For 9-1-1 Emergency Communications*

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Gallatin County EMA, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

### CALL HANDLING

Saline County 9-1-1 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio	<u>154.740</u>
Secondary: Telephone	<u>269-3040</u>
Other: CDC	<u>                    </u>

### AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the 9-1-1 Director and Emergency Telephone System Board.

PSAP Saline County

BY: [Signature]

Title: Director

AGENCY: Gallatin County EMA

BY: [Signature]

Title Coordinator

Published Phone # 618-269-3040

## Agreement

### *For 9-1-1 Emergency Communications*

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Gallatin County EMS, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

### CALL HANDLING

Saline County 9-1-1 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio	<u>155.775</u>
Secondary: Telephone	<u>273-3491</u>
Other: CDC	<u>                    </u>

### AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the 9-1-1 Director and Emergency Telephone System Board.

PSAP Saline County

BY: [Signature]

Title: Director

AGENCY: Gallatin County EMS

BY: [Signature]

Title C.O.O.

Published Phone # (618) 273-4911

## Agreement

### *For 9-1-1 Emergency Communications*

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Illinois State Police District #19, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

### CALL HANDLING

Saline County 9-1-1 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio	<u>155.055</u>
Secondary: Telephone	<u>382-1911</u>
Other:	<u></u>

### AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the 9-1-1 Director and Emergency Telephone System Board.

PSAP Saline County

BY: [Signature]  
Title: Director

AGENCY: Illinois State Police District #19

BY: CPT [Signature] #4279

Title: BUREAU CHIEF

Published Phone # 217-765-4852

## Agreement

### *For 9-1-1 Emergency Communications*

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Illinois State Police District #13, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

### CALL HANDLING

Saline County 9-1-1 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio	<u>155.055</u>
Secondary: Telephone	<u>542-2400</u>
Other:	<u>DPD/TPD</u>

### AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the 9-1-1 Director and Emergency Telephone System Board.

PSAP Saline County

BY: [Signature]

Title: Director

AGENCY: Illinois State Police District #13

BY: CPT. J. G. [Signature] #4279

Title BUREAU CHIEF

Published Phone # 317-735-4850

## Agreement

### *For 9-1-1 Emergency Communications*

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Illinois State Police District #22, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

### CALL HANDLING

Saline County 9-1-1 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio	<u>155.055</u>
Secondary: Telephone	<u>845-3737</u>
Other:	<u>                    </u>

### AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the 9-1-1 Director and Emergency Telephone System Board.

PSAP Saline County

BY: Jerry L. Felt

Title: Dir.

AGENCY: Illinois State Police District #22

BY: LOT 1. Smith #4279

Title BUREAU CHIEF

Published Phone # 217-755-4950

## Agreement

### *For 9-1-1 Emergency Communications*

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Saline County Sheriff's Office, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

### CALL HANDLING

Saline County 9-1-1 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio	<u>156.210</u>
Secondary: Telephone	<u>252-8661</u>
Other: CDC	<u>                    </u>

### AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the 9-1-1 Director and Emergency Telephone System Board.

PSAP Saline County

BY: [Signature]

Title: Director

AGENCY: Saline County Sheriff's Office

BY: [Signature]

Title: Chief Deputy

Published Phone # 1217-252-8661

## Agreement

### *For 9-1-1 Emergency Communications*

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Harrisburg Police Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

### CALL HANDLING

Saline County 9-1-1 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio	<u>151.340</u>
Secondary: Telephone	<u>252-4528</u>
Other: CDC	<u>                    </u>

### AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the 9-1-1 Director and Emergency Telephone System Board.

PSAP Saline County

BY: [Signature]

Title: Director

AGENCY: Harrisburg Police Department

BY: [Signature]

Title: Chief of Police

Published Phone # (618) 252-4528



## AGREEMENT

### For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Harrisburg Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

### CALL HANDLING

Saline County 9-1-1 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the follow manner:

Primary: Radio Frequency 154.070  
Secondary: Telephone 253-4121

### AID OUTSIDE JURISDICTION BOUNDARY

Beginning July 1, 2013, the Harrisburg Fire Department will not respond to calls outside of Harrisburg's Municipal boundaries, except that when necessary, the Harrisburg Fire Department will provide mutual aid to the Eldorado, Carrier Mills, Galatia and Stonefort Fire Departments for assistant inside those municipalities' boundaries.

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your published telephone number.

The PSAP Center agrees to keep all records, times and place of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the 9-1-1 Director and Board.

PSA Saline County

By: [Signature]

Title: Director

AGENCY Harrisburg Fire Department

By: [Signature]

Title: Fire Chief

## Agreement

### *For 9-1-1 Emergency Communications*

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Saline County EMA, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

### CALL HANDLING

Saline County 9-1-1 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio	<u>155.025</u>
Secondary: Telephone	<u>252-3732</u>
Other: CDC	<u>                    </u>

### AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the 9-1-1 Director and Emergency Telephone System Board.

PSAP Saline County

BY: [Signature]

Title: Director

AGENCY: Saline County EMA

BY: [Signature]

Title: Director

Published Phone # (616) 252-3732

## Agreement

### *For 9-1-1 Emergency Communications*

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Saline County EMS, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

### CALL HANDLING

Saline County 9-1-1 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio	<u>156.775</u>
Secondary: Telephone	<u>252-1942</u>
Other: CDC	<u>                    </u>

### AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the 9-1-1 Director and Emergency Telephone System Board.

PSAP Saline County

BY:                     

Title: Director

AGENCY: Saline County EMS

BY: R. Z. C. Lyster

Title Pres.

Published Phone # 618-252-1942

## Agreement

### *For 9-1-1 Emergency Communications*

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Eldorado Police Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

### CALL HANDLING

Saline County 9-1-1 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio	<u>159-210</u>
Secondary: Telephone	<u>273-2141</u>
Other: CDC	<u></u>

### AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the 9-1-1 Director and Emergency Telephone System Board.

PSAP Saline County

BY: [Signature]

Title: Director

AGENCY: Eldorado Police Department

BY: [Signature]

Title: Chief of Police

Published Phone # 618-273-2141

## AGREEMENT

### For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Eldorado Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

## CALL HANDLING

Saline County 9-1-1 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio Frequency     154.070  
Secondary: Telephone         252-8661

## AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the 9-1-1 Director and Board.

PSAP Saline County

BY

Title

James L. Felt  
Director

AGENCY Eldorado Fire Department

BY

Title

Michael L. McKinn  
Eldorado  
Fire Chief

## Agreement

### *For 9-1-1 Emergency Communications*

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Stonefort Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

### CALL HANDLING

Saline County 9-1-1 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio	<u>153.755</u>
Secondary: Telephone	<u>252-8661</u>
Other: CDC	<u>                    </u>

### AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the 9-1-1 Director and Emergency Telephone System Board.

PSAP Saline County

BY: [Signature]

Title: Director

AGENCY: Stonefort Fire Department

BY: [Signature]

Title: Fire Chief

Published Phone #

## Agreement

### *For 9-1-1 Emergency Communications*

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Carrier Mills Police Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

### CALL HANDLING

Saline County 9-1-1 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio	<u>156.210</u>
Secondary: Telephone	<u>252-8661</u>
Other: CDC	<u>                    </u>

### AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the 9-1-1 Director and Emergency Telephone System Board.

PSAP Saline County

BY: [Signature]

Title Director

AGENCY: Carrier Mills Police Department

BY: [Signature]

Title CHIEF OF POLICE

Published Phone # 618-994-4411

FILED CHIEF - Russett © 4/1/00 CMH

## Agreement

### *For 9-1-1 Emergency Communications*

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Carrier Mills Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

### CALL HANDLING

Saline County 9-1-1 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio	<u>153.775</u>
Secondary: Telephone	<u>252-8661</u>
Other: CDC	<u></u>

### AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the 9-1-1 Director and Emergency Telephone System Board.

PSAP Saline County

BY: [Signature]

Title: Director

AGENCY: Carrier Mills Fire Department

BY: [Signature]

Title: Chief

Published Phone # 994-2477



## Agreement

### *For 9-1-1 Emergency Communications*

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Galatia Police Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

### CALL HANDLING

Saline County 9-1-1 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio	<u>156.210</u>
Secondary: Telephone	<u>252-8661</u>
Other: CDC	<u>                    </u>

### AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the 9-1-1 Director and Emergency Telephone System Board.

PSAP Saline County

BY: [Signature]

Title: Director

AGENCY: Galatia Police Department

BY: [Signature]

Title: Chief of Police

Published Phone # 618-268-6812

## Agreement

### *For 9-1-1 Emergency Communications*

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Galatia Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

### CALL HANDLING

Saline County 9-1-1 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio	<u>154.070</u>
Secondary: Telephone	<u>252-8661</u>
Other: CDC	<u></u>

### AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the 9-1-1 Director and Emergency Telephone System Board.

PSAP Saline County

BY: [Signature]

Title: Director

AGENCY: Galatia Fire Department

BY: [Signature]

Title: FIRE CHIEF

Published Phone # 618-268-4112

## Agreement

### *For 9-1-1 Emergency Communications*

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Hardin County Sheriff's Office, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

### CALL HANDLING

Saline County 9-1-1 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio	<u>156.165</u>
Secondary: Telephone	<u>287-2271</u>
Other:	<u>                    </u>

### AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the 9-1-1 Director and Emergency Telephone System Board.

PSAP Saline County

BY: [Signature]

Title: Director

AGENCY Hardin County Sheriff's Office

BY: [Signature]

Title: Secretary

Published Phone # 287-2271

## AGREEMENT

### For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Hardin County Ambulance, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

## CALL HANDLING

Saline County 9-1-1 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio Frequency 154.785  
Secondary: Telephone 287-2271

## AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the 9-1-1 Director and Board.

PSAP Saline County

BY Tracy L. Felty  
Title Director

AGENCY Hardin County Ambulance

BY Darrell Easham  
Title Director

## Agreement

### *For 9-1-1 Emergency Communications*

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Hardin County EMA, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

### CALL HANDLING

Saline County 9-1-1 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio	<u>156.165</u>
Secondary: Telephone	<u>287-2271</u>
Other: CDC	<u></u>

### AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the 9-1-1 Director and Emergency Telephone System Board.

PSAP Saline County

BY: [Signature]

Title: Director

AGENCY: Hardin County EMA

BY: [Signature]

Title Coordinator

Published Phone # 618-525-8186

## AGREEMENT

### For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Pope County ESDA, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

## CALL HANDLING

Saline County 9-1-1 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio Frequency 155.055  
Secondary: Telephone 683-4321

## AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the 9-1-1 Director and Board.

PSAP Saline County

BY

Title

James L. Felty  
Director

AGENCY Pope County ESDA

BY

Title

Chris Lane  
Coordinator - Pope Co.  
ESDA

## Agreement

### For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Pope County Ambulance, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

### CALL HANDLING

Saline County 9-1-1 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Telephone  
Secondary: Radio  
Other:

683-4321

155.340

### AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the 9-1-1 Director and Emergency Telephone System Board.

PSAP Saline County

BY: [Signature]

Title: Director

AGENCY: Pope County Ambulance

BY: [Signature]

Title Director

Published Phone # 618-683-2707

## Agreement

### *For 9-1-1 Emergency Communications*

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Pope County Sheriff's Office, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

### **CALL HANDLING**

Saline County 9-1-1 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio	<u>154.370</u>
Secondary: Telephone	<u>683-4321</u>
Other:	<u>683-3141</u>

### **AID OUTSIDE JURISDICTION BOUNDARY**

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the 9-1-1 Director and Emergency Telephone System Board.

PSAP Saline County

BY: [Signature]

Title: Director

AGENCY: Pope County Sheriff's Office

BY: [Signature]

Title: Pope County Sheriff

Published Phone # 618-683-4321



## Agreement

### *For 9-1-1 Emergency Communications*

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Williamson County EMA, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

### **CALL HANDLING**

Saline County 9-1-1 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio	<u>155.025</u>
Secondary: Telephone	<u>997-6541</u>
Other: CDC	<u>                    </u>

### **AID OUTSIDE JURISDICTION BOUNDARY**

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the 9-1-1 Director and Emergency Telephone System Board.

PSAP Saline County

BY: [Signature]

Title: Director

AGENCY: Williamson County EMA

BY: [Signature]

Title: Coordinator

Published Phone # 998-2123

## Agreement

### *For 9-1-1 Emergency Communications*

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Williamson County E-911, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

### CALL HANDLING

Saline County 9-1-1 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio

155.055

Secondary: Telephone

~~997-3911~~

997-6541

Other: CDC

### AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the 9-1-1 Director and Emergency Telephone System Board.

PSAP Saline County

BY: Tracy L. Felt

Title: Director

AGENCY: Williamson County E-911

BY: Kenneth E. Smith

Title 911 Coordinator

Published Phone # 615-988-6911

## Agreement

### *For 9-1-1 Emergency Communications*

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Williamson County Fire Dept, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

### CALL HANDLING

Saline County 9-1-1 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio	<u>154.070</u>
Secondary: Telephone	<u>997-6541</u>
Other: CDC	<u>                    </u>

### AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the 9-1-1 Director and Emergency Telephone System Board.

PSAP Saline County

BY: [Signature]

Title: Director

AGENCY: Williamson County Fire Dept.

BY: [Signature]

Title: Fire Chief

Published Phone # 618-997-4802

## Agreement

### *For 9-1-1 Emergency Communications*

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Lifeline EMS, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

### CALL HANDLING

Saline County 9-1-1 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio	<u>154.340</u>
Secondary: Telephone	<u>997-4302</u>
Other: CDC	<u>                    </u>

### AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the 9-1-1 Director and Emergency Telephone System Board.

PSAP Saline County

BY:                     

Title:                     

AGENCY: Lifeline EMS

BY: *[Signature]*

Title: *[Signature]*

Published Phone # 618 993-3350

## Agreement

### *For 9-1-1 Emergency Communications*

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Hamilton County EMA, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

### CALL HANDLING

Saline County 9-1-1 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio	<u>155.055</u>
Secondary: Telephone	<u>643-3744</u>
Other: CDC	<u>                    </u>

### AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the 9-1-1 Director and Emergency Telephone System Board.

PSAP Saline County

BY: [Signature]

Title: Director

AGENCY: Hamilton County EMA

BY: [Signature]

Title: EMA/ESNA Coord. Hamilton County

Published Phone # 643-3744

## Agreement

### *For 9-1-1 Emergency Communications*

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Hamilton County Sheriff's Office, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

### CALL HANDLING

Saline County 9-1-1 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio	<u>155.055</u>
Secondary: Telephone	<u>643-3744</u>
Other:	<u>                    </u>

### AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the 9-1-1 Director and Emergency Telephone System Board.

PSAP Saline County

BY: [Signature]  
Title: Director

AGENCY: Hamilton County Sheriff's Office

BY: [Signature]  
Title: Sheriff

Published Phone # 614-643-2511

## Agreement

### *For 9-1-1 Emergency Communications*

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Williamson County Sheriff's Office, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

### CALL HANDLING

Saline County 9-1-1 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio	<u>153.055</u>
Secondary: Telephone	<u>997-6541</u>
Other: CDC	<u>                    </u>

### AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the 9-1-1 Director and Emergency Telephone System Board.

PSAP Saline County

BY: [Signature]

Title: Director

AGENCY: Williamson County Sheriff's Office

BY: [Signature]

Title: Sheriff

Published Phone # 997-6541

## Agreement

### *For 9-1-1 Emergency Communications*

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Thompsonville Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

### CALL HANDLING

Saline County 9-1-1 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio	<u>154.070</u>
Secondary: Telephone	<u>483-8211</u>
Other: CDC	<u></u>

### AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the 9-1-1 Director and Emergency Telephone System Board.

PSAP Saline County

BY: [Signature]

Title: Director

AGENCY: Thompsonville Fire Department

BY: [Signature]

Title Chief

Published Phone # 618-927-2558



## AGREEMENT

### For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the McLeansboro Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

### CALL HANDLING

Saline County 9-1-1 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio Frequency 154.070  
Secondary: Telephone 643-3477

### AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the 9-1-1 Director and Board.

PSAP Saline County

BY

James L. Felt  
Title Director

AGENCY McLeansboro Fire Department

BY

James F. Heart  
Title FIRE CHIEF

## Agreement

### *For 9-1-1 Emergency Communications*

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Pope County Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

### CALL HANDLING

Saline County 9-1-1 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio	<u>154.370</u>
Secondary: Telephone	<u>683-4321</u>
Other:	<u>                    </u>

### AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the 9-1-1 Director and Emergency Telephone System Board.

PSAP Saline County

BY: [Signature]

Title: Director

AGENCY: Pope County Fire Department

BY: [Signature]

Title: Chief

Published Phone # 1-618-683-9525

VL Baker 1121 @ 6 months

## Agreement

### *For 9-1-1 Emergency Communications*

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Rosiclare Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

### CALL HANDLING

Saline County 9-1-1 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio	<u>156.165</u>
Secondary: Telephone	<u>287-2271</u>
Other: CDC	<u></u>

### AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the 9-1-1 Director and Emergency Telephone System Board.

PSAP Saline County

BY: [Signature]

Title: Director

AGENCY: Rosiclare Fire Department.

BY: [Signature]

Title: Chief

Published Phone # 618-525-8186

## Agreement

### *For 9-1-1 Emergency Communications*

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Elizabethtown Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

### CALL HANDLING

Saline County 9-1-1 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio

Secondary: Telephone

Other: CDC

156.165

287-2271

### AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the 9-1-1 Director and Emergency Telephone System Board.

PSAP Saline County

BY: [Signature]

Title: Director

AGENCY: Elizabethtown Fire Department

BY: [Signature]

Title Village President

Published Phone # 287-2191

Village Hall

②

## AGREEMENT

### For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Harre Ambulance, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

### CALL HANDLING

Saline County 9-1-1 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

*Primary* ~~Primary~~: Radio Frequency 155.055-340  
~~Secondary~~: Telephone 643-2011

### AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the 9-1-1 Director and Board.

PSAP Saline County

BY *Jason L. Feltz*

Title *Director*

AGENCY Harre Ambulance

BY *Joe Paul Hare*

Title *Owner/President*

## AGREEMENT

### For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the White County Sheriff's Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

### CALL HANDLING

Gallatin County 9-1-1 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Telephone # 382-5321.

Secondary: Radio Frequency 155.550.

### AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your published telephone number 382-5321.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Director and Board.

PSAP \_\_\_\_\_

DIRECTOR [Signature]

TITLE \_\_\_\_\_

AGENCY White Co. Sheriff's Dept.

ADMINISTRATOR Jerry W. O'Neal

TITLE Sheriff

## AGREEMENT

### For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Norris City Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

### CALL HANDLING

Gallatin County 9-1-1 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

~~Primary: Telephone # 378-3111~~ DISCONTINUED

~~Secondary: Radio Frequency 154.070~~

EMERGENCY NUMBER AT  
WHITE CO DISPATCH

### AID OUTSIDE JURISDICTION BOUNDARY

618 - 3828911

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your published telephone number 378-3100.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Director and Board.

PSAP \_\_\_\_\_

AGENCY Norris City Fire Dept Dist

DIRECTOR \_\_\_\_\_

ADMINISTRATOR Robert Beam

TITLE \_\_\_\_\_

TITLE Chief

**Exhibits 8 & 9**

**AGREEMENTS**

**For 9-1-1 Emergency Communications**

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP," and the Cave in Rock Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

**CALL HANDLING (Exhibit 8)**

Gallatin County E-911 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio Fx. 155.370

Secondary: Tx. 289-~~3220~~ 3369 or 618-841-2350  
OR CALL H.C. 50 287-2141

**AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)**

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

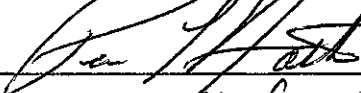
All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Gallatin Co. Emergency Telephone system Board  
PSAP

By 

Title E- 9-1-1 Coordinator

Cave in Rock Fire Department  
Agency

By 

Title Eric Christ



*For 9-1-1 Emergency Communications*

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Agency listed below, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

**CALL HANDLING**

Saline County 9-1-1 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio  
Secondary: Telephone  
Other: CDC

White Co 911 FX: 159.000  
ADAM ALLEN, DIRECTOR (618) 383-4481  
T3N

**AID OUTSIDE JURISDICTION BOUNDARY**

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the 9-1-1 Director and Emergency Telephone System Board.

PSAP Saline County

BY: [Signature]  
Title: Director

AGENCY: White County EMS

BY: [Signature]  
Title: WEAS Director

Published Phone # 618-382-2607

*For 9-1-1 Emergency Communications*

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Agency listed below, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

**CALL HANDLING**

Saline County 9-1-1 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio  
Secondary: Telephone  
Other: CDC

155.055  
618-643-2511

**AID OUTSIDE JURISDICTION BOUNDARY**

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the 9-1-1 Director and Emergency Telephone System Board.

PSAP Saline County

AGENCY: Hamilton County 911

BY: [Signature]

BY: [Signature]

Title: Director

Title Director

Published Phone #

## Agreement

### *For 9-1-1 Emergency Communications*

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the White County E-911, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

### CALL HANDLING

Saline County 9-1-1 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio	<u>159.000</u>
Secondary: Telephone	<u>382-5321</u> 1-18-382-4633 (ALWAYS TO DISPATCH)
Other:	

### AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the 9-1-1 Director and Emergency Telephone System Board.

PSAP Saline County

BY: [Signature]

Title: Director

AGENCY: White County E-911

BY: [Signature]

Title: 911 Coordinator

Published Phone # 1-18-382-5321