ADJACENT 9-1-1 AUTHORITIES CALL HANDLING & AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between Proviso-Leyden Joint 9-1-1 Authority ("9-1-1 Authority"), and Northwest Central Dispatch ("Adjacent 9-1-1 Authority"), that dispatches the following "Public Safety Agencies" whose boundaries are adjacent to this 9-1-1 Authority for the purpose of effective handling and routing of 9-1-1 Emergency Calls:

1) Franklin Park Police/Fire
2) Bellwood Police/Fire
3) Rosemont Public Safety (PD/FD)
4) Village of Melrose Park Police/Fire
5) Village of River Grove Police/Fire
6) Village of Stone Park Police/Fire
7) Northlake Fire Protection District
8) Leyden Fire Protection District
9) Elk Grove Rural Fire Protection District
10)

CALL HANDLING
(9-1-1 Authority PSAP Name) Proviso-Leyden Joint 9-1-1 Authority receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 847-911-5852 (state specific procedures - if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 708-398-1130 (state specific procedures - if radio frequency-identity frequency etc.)

AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and the location of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority.

Proviso-Leyden Joint 911 Authority	Northwest Central Dispatch System
9-1-1 Authority Name	Adjacent 9-1-1 Authority Name
Signature Donald J. Nielsen Digitally signed by Donald J. Nielsen Date: 2021.01.22 18:01:40 -06'00'	Signature
Title Executive Director	Title Executive Director
Date 01/22/2021	Date 01/25/2021