ADJACENT 9-1-1 AUTHORITIES CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between Consolidated Emergency Response Center of Cook County ("9-1-1 Authority"), and Proviso-Leyden Joint 9-1-1 Authority ("Adjacent 9-1-1 Authority"), that dispatches the following "Public Safety Agencies" whose boundaries are adjacent to this 9-1-1 Authority for the purpose of effective handling and routing of 9-1-1 Emergency Calls:

1) Cicero Police Department
2) Cicero Fire Department
3) Stickney Police Department
4) Stickney Fire Department
5)
6)
7)
8)
9)
10)

CALL HANDLING
(9-1-1 Authority PSAP Name) CERCCC receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 847-911-3154 (state specific procedures - if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 847-451-8000 (state specific procedures - if radio frequency-identity frequency etc.)

AID OUTSIDE JURISDICTION BOUNDARIES:
Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and the location of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority.

CERCCC 9-1-1	Proviso-Leyden Joint 9-1-1 Authority
9-1-1 Authority Name	Adjacent 9-1-1 Authority Name
Signature Kieran J Mackey Digitally signed by Kieran J Mackey Date: 2021.01.25 13:03:31 -06'00'	Signature Donald J. Nielsen Digitally signed by Donald J. Nielsen Date: 2021.01.25 14:46:01 -06'00'
Title Director	Title Executive Director
Date 25 January 2021	Date 25 January 2021