

**System Name: North Chicago**  
**Case # 17-M-187**  
**Date Filed: 1/24/17**

**Department Review of Plan Modification**

Requirement	Information Included	Staff Comment
<b>Contact and 9-1-1 System information</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Dennis Cress 1850 Lewis Ave North Chicago, IL 60064 Office (847) 596-8774 Cell (224) 355-5194
<b>Verification</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
<b>Letter of Intent</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
<b>Plan Narrative (if incorporating an NG9-1-1 solution, narrative must include the following: )</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	The purpose of the modification is to change the back-up from Park City who had to consolidate to the City of Waukegan.
<div></div> Name of certified 9-1-1 system provider	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
<div></div> Explanation of the national standards, protocols and/or operating measures that will be followed	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
<div></div> Explanation of measures taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
<div></div> Explanation of how the existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	

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	Explanation of how split exchanges will be handled	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of how the databases will be maintained and how address errors will be corrected and updated on a continuing basis	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of security measures placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
<b>Financial Information</b>			
	Annual recurring 9-1-1 network costs prior to modification	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
	Projected annual recurring 9-1-1 network costs after modification	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
	Installation cost of the project	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
	Anticipated annual revenues	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
<b>Five Year Strategic Plan</b>		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	

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<b>Communities Served</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
<b>Participating Agencies</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
<b>Adjacent Agencies</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
<b>Carrier Listing</b>	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
<b>Attachments</b>	If changes necessitate new versions	
Ordinances	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	N/A
Intergovernmental agreement(s)	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	N/A
Contracts	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	N/A
Back-up PSAP agreement	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	The City of North Chicago has entered into a back-up PSAP agreement with the City of Waukegan for the handling of 9-1-1 calls.
Network Diagram	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Call-Handling and Aid outside jurisdictional boundaries agreements	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	N/A
<b>Test Plan</b>	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	

**Conclusions:**

North Chicago has requested to make the City of Waukegan its back-up PSAP. The City of Waukegan's PSAP meets all the requirements for a backup PSAP as prescribed in Section 1325.415(i) of Illinois Administrative Code Part 1325 – Standards of Service Applicable to 9-1-1 Emergency Systems as it is currently a primary PSAP in the Waukegan 9-1-1 System. North Chicago has met the technical requirements of a modified plan.

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**Reviewed by: Marci Elliott**  
**Date: 2/6/17**