

**STATE OF ILLINOIS
ILLINOIS STATE POLICE**

JETSB of Lake County	:	
	:	Case No. 25-C-408
Application for 9-1-1	:	
Consolidation Plan	:	

ORDER OF THE STATEWIDE 9-1-1 ADMINISTRATOR

I. Introduction

On August 15, 2025, the Joint Emergency Telephone System Board of Lake County (JETSB of Lake County) ("Applicant") filed a Consolidation Plan Application with the Illinois State Police ("ISP") pursuant to the Emergency Telephone System Act ("ETSA") 50 ILCS 750/, 83 Ill. Admin. Code 1324 "Consolidation of 9-1-1 Emergency Systems" ("Part 1324") and 1325 "Standards of Service Applicable to 9-1-1 Emergency Systems" ("Part 1325"). Applicant seeks authorization to consolidate the CenCom JETSB, Fox Lake ETSB, Joint Central Lake County JETSB, Lake County ETSB, Northeast Lake County JETSB and the Vernon Hills JETSB to the Joint Emergency Telephone System Board (JETSB) of Lake County as required by the Emergency Telephone System Act.

The JETSB of Lake County supported the Plan with documentary materials, including a narrative statement explaining the purpose for modifying the Petitioner's existing 9-1-1 plan and a network diagram.

The Consolidation Plan was filed pursuant to the Emergency Telephone System Act ("ETSA"), 50 ILCS 750, *et seq.* Under Section 750/15.4a(a)(2).

The Office of the 9-1-1 Administrator is authorized to coordinate the implementation of systems established under the ETSA. In order to secure compliance with the technical and operational standards for the development of local agency systems, the ETSA empowers the Statewide 9-1-1 Administrator to approve or disapprove plans submitted by the public agencies. Standards of service applicable to 9-1-1 emergency systems, as adopted by the Department, are set forth in 83 Ill. Adm. Code Part 1324 and 1325.

II. Description of Applicant

CenCom E9-1-1 operates the 9-1-1 emergency services program for the Villages of Antioch, Hainesville, Round Lake, Round Lake Beach, Round Lake Heights, and Round Lake Park, in Lake County, Illinois. The Illinois Commerce Commission ("Commission") approved CenCom's 9-1-1 system in Docket # 91-0108. The system became operational in 1991.

Fox Lake operates the 9-1-1 emergency services program for the Villages of Fox Lake, Grayslake, Lake Villa, Lakemoor, and Lindenhurst and the City of Park City in Lake County, Illinois. The Illinois Commerce Commission ("Commission") approved Fox Lake's 9-1-1 system in Docket # 91-0203. The system became operational in 1991.

Joint Central Lake County operates the 9-1-1 emergency services program for the Villages of Mundelein and Winthrop Harbor, and the City of North Chicago in Lake County, Illinois. The Administrator approved Joint Central Lake County's 9-1-1 system in Administrator's Case # 18-C-224. The system became operational in 2019.

Lake County operates the 9-1-1 emergency services program for the Villages of Hawthorne Woods, Island Lake, Deer Park, Lake Zurich, Tower Lakes, and Wauconda in Lake County, Illinois. The Illinois Commerce Commission ("Commission") approved Lake County E9-1-1's 9-1-1 system in Docket # 93-0071. The system became operational in 1993.

Northeast Lake County operates the 9-1-1 emergency services program for the Village of Gurnee and the City of Zion in Lake County, Illinois. The Administrator approved Applicant's 9-1-1 system in Administrator's Case # 16-C-157. The system became operational in 2017.

Vernon Hills operates the 9-1-1 emergency services program for the Village of Vernon Hills in Lake County, Illinois. The Illinois Commerce Commission ("Commission") approved Vernon Hill's 9-1-1 system in Docket # 90-0184. The system became operational in 1991.

III. Purpose and Description of Proposed Consolidation

Applicant is requesting to consolidate the CenCom, Fox Lake, Joint Central Lake County, Lake County, Northeast Lake County and Vernon Hills 911 Systems. The JETSB of Lake County will operate the 9-1-1 emergency services program for Lake County and the Villages of Antioch, Beach Park, Deer Park, Fox Lake, Green Oaks, Gurnee, Hawthorn Woods, Indian Creek, Island Lake, Kildeer, Lake Barrington, Lake Villa, Lake Zurich, Long Grove, Mettawa, Mundelein, North Barrington, Old Mill Creek, Port Barrington, Round Lake, Round Lake Beach, Round Lake Heights, Round Lake Park, Third Lake, Vernon Hills, Volo, Wadsworth, and Wauconda and the Cities of North Chicago and Zion. in Lake County, Illinois. The consolidated Public Safety Answering Point, LakeComm will be located at 656 W. Winchester Road, Libertyville, Illinois 60048. The PSAP will dispatch police, fire, and EMS.

On September 3rd, 2025, Catherine Tanner, 911 Analyst, Statewide 9-1-1 Bureau filed a Technical Review of the Application. The Technical Review met the requirements of 83 Illinois Administrative Code Part 1325.

IV. Findings and Ordering Paragraphs

WHEREAS, the Statewide 9-1-1 Advisory Board held a hearing on September 15, 2025, on this Request for Consolidation, at which hearing, the Statewide 9-1-1 Advisory Board voted to recommend approval of the Request for Consolidation.

NOW THEREFORE, the Administrator adopts the recommendations set forth in the Recommended Decision.

IT IS HEREBY ORDERED that upon the advice and recommendation of the Statewide 9-1-1 Advisory Board, the JETSB of Lake County's request for approval of its consolidation plan pursuant to Section 15.4a of the Emergency Telephone System Act, 50 ILCS 750/15.4a, is approved.

IT IS HEREBY ORDERED That based upon a review of all the information available, the JETSB of Lake County consolidation plan meets the requirements of 50 ILCS 750/15.4a and 83 Ill. Adm. Code 1324.200.

IT IS FURTHER ORDERED that the consolidation of the JETSB of Lake County's PSAP, LakeComm, will be completed no later than November 30, 2025.

IT IS FURTHER ORDERED that coordination with AT&T is required to determine ESInet and GIS changes that may be required to support the LakeComm PSAP before completing the consolidation.

IT IS FURTHER ORDERED that the CenCom, Fox Lake, Joint Central Lake County, Lake County, Northeast Lake County and Vernon Hills 9-1-1 Systems will continue to operate in their current configuration until the LakeComm PSAP is fully operational, at which time, the CenCom, Fox Lake, Joint Central Lake County, Lake County, Northeast Lake County and Vernon Hills ETSB's/JETSB's will be dissolved.

IT IS FURTHER ORDERED that the CenCom, Fox Lake, Joint Central Lake County, Lake County, Northeast Lake County and Vernon Hills ETSBs/JETSBs Accounts Receivable must remain open to receive payments, pay operating expenses, and transfer all remaining operational and reserve funds to the JETSB of Lake County for 120 days following the month in which the LakeComm PSAP becomes fully operational. Beginning the month after the LakeComm PSAP is fully operational, the JETSB of Lake County will be eligible to receive surcharge. The JETSB of Lake County will start receiving surcharge distributions 90 days after the remit month, as defined in 50 ILCS 750/30.

IT IS FURTHER ORDERED that CenCom, Fox Lake, Joint Central Lake County, Lake County, Northeast Lake County and Vernon Hills ETSBs/JETSBs must submit a close out AFR for the period of January 1, 2025, through the month that the LakeComm Communication Center is fully operational. The closeout report is due no later than 120 days after the LakeComm PSAP is operational. The AFR will

include the reporting of surcharge, other revenue received, expenditures and transfer of operational and reserve funds.

IT IS FURTHER ORDERED that the CenCom, Fox Lake, Joint Central Lake County, Lake County, Northeast Lake County and Vernon Hills ETSBs/JETSBs are responsible for managing and accounting for these funds through the annual financial reporting and auditing process. 50 ILCS 750/40 and 50 ILCS 750/50; and must ensure an accounting procedure is in place to track revenues, expenses, assets, and reserves; and audits must be performed in accordance with generally accepted auditing standards.

This Order is a final administrative decision of the Statewide 9-1-1 Administrator subject to review under the Administrative Review Law, 735 ILCS 5/3-101. In the event you wish to seek review of or appeal this Order, you are advised:

1. Every action seeking review of such final decision shall be commenced by the filing of a Complaint and the issuance of Summons in the Circuit Court within 35 days from the date a copy of the decision was served upon the parties.
2. In your action seeking review you must name in the Complaint, and issue a Summons for each party of record to the case other than yourself.
3. Attached below is a list of all parties of record to this case, including the name and address of the agency or officer entering the Order, and the addresses of each party where the parties may be served with pleadings, notices, or service of process for any review or further proceedings.
4. You are not required to file any motion or request for reconsideration with the ISP or the Statewide 9-1-1 Administrator before filing your action for review in the Circuit Court. The administrative rules of the ISP do not require or allow for any further proceedings before the Statewide 9-1-1 Administrator.

Name of Officer who entered the final Order:

Alicia Atkinson
Statewide 9-1-1 Administrator
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Other Parties of Record:

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Springfield, Illinois 62703

ENTERED: This 25th day of September 2025.



Alicia Atkinson
Statewide 9-1-1 Administrator
Office of the Statewide 9-1-1 Administrator
Illinois State Police

CERTIFICATE OF SERVICE

The undersigned certifies that a copy of the foregoing ORDER was served upon the parties of record to the above Consolidation by electronic mail on September 25th, 2025, addressed to such parties as shown below. The original was filed with the 9-1-1 Bureau, Office of the Statewide 9-1-1 Administrator, Illinois State Police as a part of the permanent file.



Alicia Atkinson
Statewide 9-1-1 Administrator

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