

System Name: Proviso-Leyden JETSB

Case # 18-M-220

Date Filed: 6/7/18

Department Review of Plan Modification

Requirement		Information Included	Staff Comment
Contact and 9-1-1 System information		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Don Nielsen 2600 N. Mannheim Rd. Franklin Park, IL 60131 dnielsen@norcomm911.com
Verification		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Letter of Intent		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Plan Narrative (if incorporating an NG9-1-1 solution, narrative must include the following:)		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	With this modification, Proviso-Leyden is opting in the Village of Stone Park from the Cook County 9-1-1 System. Currently, Stone Park 9-1-1 calls are routed to Cook County who then transfers the call to Norcomm, who provides dispatch services for Stone Park. This modification will eliminate a 9-1-1 transfer as the call will be routed directly to the dispatch center for Stone Park. Proviso-Leyden is also changing its backup from Schiller Park and Broadview to the Cicero 9-1-1 Center.
	Name of certified 9-1-1 system provider	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of the national standards, protocols and/or operating measures that will be followed	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of measures taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of how the existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	

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	and/or be transitioned into the NG9-1-1 system		
	Explanation of how split exchanges will be handled	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of how the databases will be maintained and how address errors will be corrected and updated on a continuing basis	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of security measures placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
Financial Information			
	Annual recurring 9-1-1 network costs prior to modification	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	No change.
	Projected annual recurring 9-1-1 network costs after modification	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	No change.
	Installation cost of the project	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	No change.
	Anticipated annual revenues	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	No change.
Five Year Strategic Plan		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	

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Communities Served	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Participating Agencies	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Adjacent Agencies	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Carrier Listing	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Attachments	If changes necessitate new versions	
<input type="checkbox"/> Ordinances	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
<input type="checkbox"/> Intergovernmental agreement(s)	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Proviso-Leyden provided an Addendum to the Intergovernmental Agreement to Establish the Proviso-Leyden Joint 9-1-1 Authority for the new membership of the Village of Stone Park.
<input type="checkbox"/> Contracts	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Proviso-Leyden provided a copy of an emergency dispatch services contract for the Village of Stone Park.
<input type="checkbox"/> Back-up PSAP agreement	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	An intergovernmental agreement by and between Cicero 9-1-1 and Proviso-Leyden Joint ETSB for the provision of backup services was included in the plan modification.
<input type="checkbox"/> Network Diagram	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
<input type="checkbox"/> Call-Handling and Aid outside jurisdictional boundaries agreements	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	No changes.
Test Plan	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	

Conclusions:

With this plan modification, the Proviso-Leyden JETSB is opting the Village of Stone Park into its 9-1-1 system from the Cook County 9-1-1 System. This modification will eliminate a 9-1-1 transfer as the call will be routed directly to the dispatch center for Stone Park. The Cook County 9-1-1 System also filed a plan modification opting the Village of Stone Park out of its 911 system to Proviso-Leyden.

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Proviso-Leyden is also requesting to change its backup PSAP to the Cicero 9-1-1 Center. The Cicero 9-1-1 Center meets all the requirements for a backup PSAP as prescribed in Section 1325.415(i) of Illinois Administrative Code Part 1325 - Standards of Service Applicable to 9-1-1 Emergency Systems as it is currently the primary PSAP in the Cicero 9-1-1 System.

Reviewed by: Stacy Ross

Date: 6/22/18