

System Name: Naperville ETSB
Case # 17-M-199
Date Filed: 8/30/17

Department Review of Plan Modification

Requirement		Information Included	Staff Comment
Contact and 9-1-1 System information		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Verification		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Letter of Intent		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Plan Narrative (if incorporating an NG9-1-1 solution, narrative must include the following:)		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	With this modification, the Naperville ETSB is opting the City of Aurora and the Village of North Aurora, whose 911 calls are answered by the Aurora PSAP, into the Naperville 911 System from the Kane County 911 system. The Aurora PSAP itself will become part of the Naperville 911 system. This modification will increase the Naperville ETSB's PSAPs from one to two.
	Name of certified 9-1-1 system provider	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of the national standards, protocols and/or operating measures that will be followed	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of measures taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of how the existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of how split exchanges will be handled	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	

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	Explanation of how the databases will be maintained and how address errors will be corrected and updated on a continuing basis	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of security measures placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
Financial Information			
	Annual recurring 9-1-1 network costs prior to modification	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	\$107,890.00
	Projected annual recurring 9-1-1 network costs after modification	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	\$284,984.00
	Installation cost of the project	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	\$0.00
	Anticipated annual revenues	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	\$3,809,637.00
Five Year Strategic Plan		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Communities Served		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Participating Agencies		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	

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Adjacent Agencies		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Carrier Listing		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Attachments		If changes necessitate new versions	
<input type="checkbox"/>	Ordinances	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Not needed.
<input type="checkbox"/>	Intergovernmental agreement(s)	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	An intergovernmental agreement between the Kane County ETSB, the City of Naperville, the City of Aurora, and the Village of North Aurora was included in the plan. The agreement allows for the removal of the City of North Aurora and the Village of North Aurora from the Kane County 911 system and the transfer of 911 service to the Naperville ETSB.
<input type="checkbox"/>	Contracts	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
<input type="checkbox"/>	Back-up PSAP agreement	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	The Naperville Police Dept. PSAP and the Aurora PSAP will continue to back each other up.
<input type="checkbox"/>	Network Diagram	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
<input type="checkbox"/>	Call-Handling and Aid outside jurisdictional boundaries agreements	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	No changes.
Test Plan		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	

Conclusions:

Kane County was granted a waiver to allow for completion of an intergovernmental agreement with the Naperville ETSB to opt City of Aurora and the Village of North Aurora out of the Kane County 911 system into the Naperville 911 system. This plan modification addresses the Naperville 911 System's opt in portion of the intergovernmental agreement. Kane County also filed a plan modification opting the City of Aurora and the Village of North Aurora out to the Naperville 911 system. With this modification, the Naperville 911 system will increase its number of PSAPs from one to two. This modification will be complete on or about December 1, 2017.

Reviewed by: Stacy Ross Date: 9/12/17