

STATE OF ILLINOIS

DEPARTMENT OF STATE POLICE

Cumberland County ETSB	:	
	:	Case No. 18-M-255
Application to Modify 9-1-1 System	:	
Provider	:	

ORDER OF THE STATEWIDE 9-1-1 ADMINISTRATOR

I. INTRODUCTION

On August 13, 2018, the Cumberland County ETSB ("Applicant") filed a Plan Modification Application with the Department of the Illinois State Police ("Department") pursuant to the Emergency Telephone System Act ("ETSA") 50 ILCS 750/ and 83 Ill. Admin. Code 1325 "Standards of Service Applicable to 9-1-1 Emergency Systems" ("Part 1325"). Applicant seeks authorization to change its 9-1-1 system provider from Frontier Communications to INdigital Telecom to implement an IP based NG9-1-1 System serving Cumberland County.

The Cumberland County ETSB supported the Plan Modification with documentary materials, including a narrative statement explaining the purpose for modifying the Petitioner's existing 9-1-1 plan and a network diagram.

The Plan Modification was filed pursuant to the Emergency Telephone System Act ("ETSA"), 50 ILCS 750, *et seq.* The purpose of the Act is "to establish the number "9-1-1" as the primary emergency telephone number for use in this State and to encourage units of local government and a combination of such units to develop and improve emergency communication procedures and facilities in such a manner as to be able to quickly respond to any person calling the telephone number "9-1-1" seeking police, fire, medical, rescue and other emergency services." 50 ILCS 750/1

The Office of the 9-1-1 Administrator is authorized to coordinate the implementation of systems established under the ETSA. In order to secure compliance with the technical and operational standards for the development of local agency systems, the ETSA empowers the Statewide 9-1-1 Administrator to approve or disapprove plans submitted by the public agencies. Standards of service applicable to 9-1-1 emergency systems, as adopted by the Department, are set forth in 83 Ill. Adm. Code Part 1325.

II. DESCRIPTION OF APPLICANT

Applicant operates the 9-1-1 emergency services program in Cumberland County, Illinois. The Illinois Commerce Commission ("Commission") approved Applicant's 9-1-1 system in Docket No. 98-0152. The system became operational in September 1998 and operates on a county wide basis with one Public Safety Answering Point, one located at the Cumberland County Sheriff's Office, 166 Courthouse Square, Toledo, Illinois. The 9-1-1

system dispatches police, fire, and ambulance services.

III. PURPOSES AND DESCRIPTION OF PROPOSED MODIFICATION

Applicant is requesting to change their 9-1-1 System Service Provider from Frontier Communications to INdigital Telecom.

The network will be provisioned as an IP based, next generation network and will deliver calls using IP technology to the Cumberland County PSAP. There will be redundant Legacy Network Gateways (LNGs) and Internet Protocol Selective Routers (IPSRs) in Charleston and Mattoon. Carriers can deliver 9-1-1 calls to the IPSRs or LNGs by using SS7 signaling or by using SIP trunk, IP based signaling.

INdigital will work with carriers that are currently connected to the Frontier selective router for the delivery of wireline and wireless 9-1-1 calls to Cumberland County.

On August 15, 2018, Marci Elliott, 911 Program Manager, Statewide 9-1-1 Bureau filed a Technical Review to the Application. The Technical Review met the requirements of 83 Illinois Administrative Code 1325.

Staff recommends the following conditions:

- a. participation in bi-weekly implementation conference calls with all parties (Applicant, Frontier Communications, INdigital, involved access providers, involved 9-1-1 system providers, and Department Staff);
- b. submission of the Method of Procedure (MOP – the conversion schedule for cutting over to the new system by carrier and exchange) to be provided to the Statewide 9-1-1 Administrator and Commission's Telecommunication Staff; and
- c. any other reporting as deemed necessary.

IV. FINDINGS AND ORDERING PARAGRAPHS

The Administrator, having considered the Applicant's Plan Modification Application and Department's Staff Review, is of the opinion and finds that:

- (1) Applicant operates the 9-1-1 emergency services program for Cumberland County, Illinois under the ETSA;
- (2) INdigital has authority from the Commission to operate as a 9-1-1 system service provider;
- (3) Applicant and INdigital seek to implement a NG9-1-1 system as defined

in the ETSA;

- (4) The Administrator has jurisdiction over Applicant and the subject matter herein;
- (5) The record reflects that Applicant's proposed 9-1-1 System modifications comply with Part 1325 and applicable laws; and
- (6) Applicant's proposed 9-1-1 System modification should be approved subject to the following conditions:
 - a. participation in bi-weekly implementation conference calls with all parties (Applicant, Frontier Communications, INdigital, involved access providers, involved 9-1-1 system providers, and Department Staff);
 - b. submission of the Method of Procedure (MOP – the conversion schedule for cutting over to the new system by carrier and exchange) to be provided to the Statewide 9-1-1 Administrator and Commission's Telecommunication Staff; and
 - c. any other reporting as deemed necessary.

IT IS THEREFORE ORDERED by the Statewide 9-1-1 Administrator that pursuant to the Findings of Fact the Cumberland County ETSB's request to change their 9-1-1 System Service Provider pursuant to paragraph 1325.200(g)(2) of 83 Illinois Administrative Code is hereby approved.

IT IS FURTHER ORDERED that the authorization herein granted is subject to the conditions set forth in Findings No. 6 above.

This Order is a final administrative decision of the Statewide 9-1-1 Administrator subject to review under the Administrative Review Law, 735 ILCS 5/3-101. In the event you wish to seek review of or appeal this Order, you are advised:

1. Every action seeking review of such final decision shall be commenced by the filing of a Complaint and the issuance of Summons in the Circuit Court within 35 days from the date a copy of the decision was served upon the parties.
2. In your action seeking review you must name in the Complaint, and issue a Summons for, each party of record to the case other than yourself.
3. Attached below is a list of all parties of record to this case, including the name and address of the agency or officer entering the Order, and the addresses of each party where the parties may be served with pleadings, notices, or service of process for any review or further proceedings.

4. You are not required to file any motion or request for reconsideration with the Department or the Statewide 9-1-1 Administrator before filing your action for review in the Circuit Court. The administrative rules of the Department do not require or allow for any further proceedings before the Statewide 9-1-1 Administrator.

Name of Officer who entered the final Order:

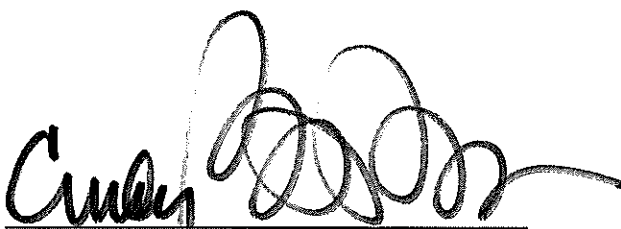
Cindy Barbera-Brelle
Statewide 9-1-1 Administrator
Illinois State Police
801 South Seventh Street, Suite 300-S
Springfield, Illinois 62703

Other Parties of Record:

Office of the Statewide 9-1-1 Administrator
Illinois State Police
801 South Seventh Street, Suite 300-S
Springfield, Illinois 62703

Illinois Department of State Police
c/o Illinois State Police Legal Office
801 South Seventh Street, Suite 1000-S
Springfield, Illinois 62703

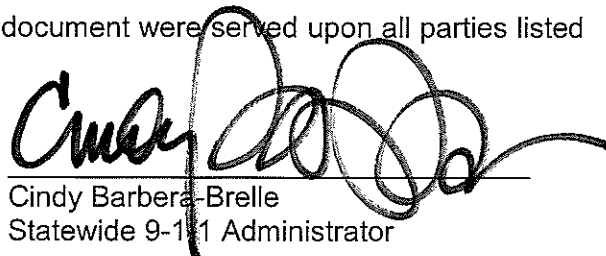
ENTERED: This 27th day of August.

A handwritten signature in black ink, appearing to read 'Cindy Barbera-Brelle', written over a horizontal line.

Cindy Barbera-Brelle
Statewide 9-1-1 Administrator
Office of the Statewide 9-1-1 Administrator
Illinois State Police

CERTIFICATE OF SERVICE

I hereby certify that copies of the foregoing document were served upon all parties listed below by electronic mail on August 27, 2018.



Cindy Barbera-Brelle
Statewide 9-1-1 Administrator

SERVICE LIST

Donna Olmstead, 911 Coordinator
Cumberland County ETSB
166 Courthouse Square
Toledo, Illinois 62468
cumbco911@cumberlandco.org

Suzanne L. Y. Bond, Legal Counsel
Illinois State Police
801 South Seventh Street, Suite 300-S
Springfield, Illinois 62703
Suzanne_Bond@isp.state.il.us

Colonel Kelly Walter, Chair
Statewide 9-1-1 Advisory Board
801 South Seventh Street, Suite 300-S
Springfield, Illinois 62703
Kelly_Walter@isp.state.il.us

Deb Prather
INdigital, Inc.
5312 West Washington Center Road
Fort Wayne, Indiana 46818
dprather@indigital.net

Barclay E. Hall
Frontier Communications Corporation
8001 West Jefferson Blvd.
Fort Wayne, IN 46805
barclay.e.hall@ftr.com

Office of the Statewide 9-1-1 Administrator
801 S. 7th Street – Suite 300-S
Springfield, IL 62703
911_Tech_Support@isp.state.il.us
911_Admin_Support@isp.state.il.us

