

**STATE OF ILLINOIS**

**DEPARTMENT OF STATE POLICE**

**Effingham County ETSB**

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**Case No. 17-M-202**

**Application to Modify 9-1-1 System  
Provider**

**ORDER OF THE STATEWIDE 9-1-1 ADMINISTRATOR**

**I. INTRODUCTION**

On October 11, 2017, Effingham County ETSB (“Applicant”) filed a Plan Modification Application with the Department of the Illinois State Police (“Department”) pursuant to the Emergency Telephone System Act (“ETSA”) 50 ILCS 750/ and 83 Ill. Admin. Code 1325 “Standards of Service Applicable to 9-1-1 Emergency Systems” (“Part 1325”). Applicant seeks authorization to change its 9-1-1 system provider from Illinois Consolidated Telephone Company (“ICTC”) to INdigital to implement an E9-1-1 System serving Effingham County.

Effingham County ETSB supported the Plan Modification with documentary materials, including a narrative statement explaining the purpose for modifying the Petitioner’s existing 9-1-1 plan and a network diagram.

The Plan Modification was filed pursuant to the Emergency Telephone System Act (“ETSA”), 50 ILCS 750, *et seq.* The purpose of the Act is “to establish the number “9-1-1” as the primary emergency telephone number for use in this State and to encourage units of local government and a combination of such units to develop and improve emergency communication procedures and facilities in such a manner as to be able to quickly respond to any person calling the telephone number “9-1-1” seeking police, fire, medical, rescue and other emergency services.” 50 ILCS 750/1

The Office of the 9-1-1 Administrator is authorized to coordinate the implementation of systems established under the ETSA. In order to secure compliance with the technical and operational standards for the development of local agency systems, the ETSA empowers the Statewide 9-1-1 Administrator to approve or disapprove plans submitted by the public agencies. Standards of service applicable to 9-1-1 emergency systems, as adopted by the Department, are set forth in 83 Ill. Adm. Code Part 1325.

**II. DESCRIPTION OF APPLICANT**

Applicant operates the 9-1-1 emergency services program in Effingham County, Illinois. The Illinois Commerce Commission (“Commission”) approved Applicant’s 9-1-1 system in Docket No. 99-0162. The system became operational in July 2000 and operates on a county wide basis with two Public Safety Answering Points, one located at the Effingham County Sheriff’s Office, 101 N 4<sup>th</sup> Street, Effingham, Illinois and one located at the

Effingham City Police Department, 206 E. Section, Effingham. The 9-1-1 system dispatches police, fire, and ambulance services.

### **III. PURPOSES AND DESCRIPTION OF PROPOSED MODIFICATION**

Applicant is requesting to change their 9-1-1 System Service Provider from Illinois Consolidated Telephone Company (ICTC) to INdigital because ICTC is leaving the Illinois 9-1-1 market.

INdigital will coordinate with all wireline, VoIP and wireless carriers with the establishment of a new SS7 or SIP trunks to connect to two INdigital Emergency Services Routing Proxies (ESRPs) located in Charleston and Mattoon, IL and will coordinate the migration of 9-1-1 call traffic that is being delivered to the ICTC selective router in Mattoon to the two INdigital ESRPs. The 9-1-1 Network will be IP based from the INdigital ESRPs to both PSAP's.

On October 18, 2017, Stacy Ross, 911 Technical Analyst, Statewide 9-1-1 Bureau filed a Technical Review to the Application. The Technical Review met the requirements of 83 Illinois Administrative Code 1325.

Staff recommends the following conditions:

- a. participation in bi-weekly implementation conference calls with all parties (Applicant, ICTC, INdigital, involved access providers, involved 9-1-1 system providers, and Department Staff);
- b. submission of the Methods of Procedure (MOP – the conversion schedule for cutting over to the new system by carrier and exchange) to be provided to the Statewide 9-1-1 Administrator and Commission's Telecommunication Staff; and
- c. any other reporting as deemed necessary.

### **IV. FINDINGS AND ORDERING PARAGRAPHS**

The Administrator, having considered the Applicants Plan Modification Application and Department's Staff Review, is of the opinion and finds that:

- (1) Applicant operates the 9-1-1 emergency services program for Effingham County, Illinois under the ETSA;
- (2) INdigital has authority from the Commission to operate as a 9-1-1 system service provider;
- (3) Applicant and INdigital seek to implement an E9-1-1 system as defined in the ETSA;

- (4) The Administrator has jurisdiction over Applicant and the subject matter herein;
- (5) The record reflects that Applicant's proposed 9-1-1 System modifications comply with Part 1325 and applicable laws; and
- (6) Applicant's proposed 9-1-1 System modification should be approved subject to the following conditions:
  - a. participation in bi-weekly implementation conference calls with all parties (Applicant, ICTC, INdigital, involved access providers, involved 9-1-1 system providers, and Department Staff);
  - b. submission of the Methods of Procedure (MOP), the conversion schedule for cutting over to the new system by carrier and exchange, to be provided to the Statewide 9-1-1 Administrator and Commission's Telecommunication Staff; and
  - c. any other reporting as deemed necessary.

**IT IS THEREFORE ORDERED** by the Statewide 9-1-1 Administrator that pursuant to the Findings of Fact the Effingham County ETSB's request to change their 9-1-1 System Service Provider pursuant to paragraph 1325.200(g)(2) of 83 Illinois Administrative Code is hereby approved.

**IT IS FURTHER ORDERED** that the authorization herein granted is subject to the conditions set forth in Findings No. 6 above.

This Order is a final administrative decision of the Statewide 9-1-1 Administrator subject to review under the Administrative Review Law, 735 ILCS 5/3-101. In the event you wish to seek review of or appeal this Order, you are advised:

1. Every action seeking review of such final decision shall be commenced by the filing of a Complaint and the issuance of Summons in the Circuit Court within 35 days from the date a copy of the decision was served upon the parties.
2. In your action seeking review you must name in the Complaint, and issue a Summons for, each party of record to the case other than yourself.
3. Attached below is a list of all parties of record to this case, including the name and address of the agency or officer entering the Order, and the addresses of each party where the parties may be served with pleadings, notices, or service of process for any review or further proceedings.

4. You are not required to file any motion or request for reconsideration with the Department or the Statewide 9-1-1 Administrator before filing your action for review in the Circuit Court. The administrative rules of the Department do not require or allow for any further proceedings before the Statewide 9-1-1 Administrator.

Name of Officer who entered the final Order:

Cindy Barbera-Brelle  
Statewide 9-1-1 Administrator  
Illinois State Police  
801 South Seventh Street, Suite 300-S  
Springfield, Illinois 62703

Other Parties of Record:

Office of the Statewide 9-1-1 Administrator  
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801 South Seventh Street, Suite 300-S  
Springfield, Illinois 62703

Illinois Department of State Police  
c/o Illinois State Police Legal Office  
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Springfield, Illinois 62703

ENTERED: This 3<sup>rd</sup> day of November 2017.

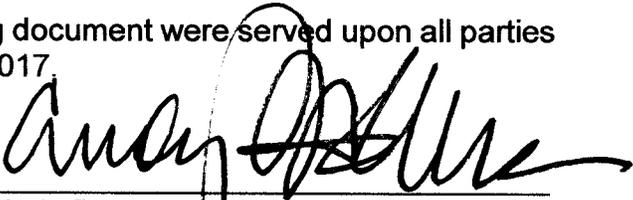


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Cindy Barbera-Brelle  
Statewide 9-1-1 Administrator  
Office of the Statewide 9-1-1 Administrator  
Illinois State Police

**CERTIFICATE OF SERVICE**

I hereby certify that copies of the foregoing document were served upon all parties listed below by electronic mail on November 3, 2017.



Cindy Barbera-Brelle  
Statewide 9-1-1 Administrator

**SERVICE LIST**

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