

ILLINOIS STATE POLICE
Office of the Statewide 9-1-1 Administrator



State of Illinois

Application for
9-1-1 Consolidation Plan

INTRODUCTION

The following document provides the application for submitting a 9-1-1 Consolidation Plan that will supply the Department of State Police (Department), the Illinois Commerce Commission (ICC), the Statewide 9-1-1 Advisory Board (Advisory Board) and the Statewide 9-1-1 Administrator (Administrator) with the necessary information about your proposal to consolidate your 9-1-1 system. All consolidations plans must comply with 83 Ill. Adm. Code Part 1324.

The Emergency Telephone System Act ("ETSA" or "Act") (50 ILCS 750) Section 15.4a(b) states that each 9-1-1 authority or qualified governmental entity required to consolidate must file a consolidation plan by July 1, 2016.

There are three consolidation categories. Please find below the documents that need to be included when filing a consolidation plan for each category.

- 1) Consolidation of an unserved county with an existing 9-1-1 authority and the creation of a Joint ETSB
- 2) Consolidation of either paper ETSB's or multiple ETSB's resulting in the creation of a Joint ETSB and consolidation of individual PSAP's
- 3) Consolidation of PSAPs within an ETSB

Consolidation Plans defined under categories 1) and 2) above, must include the following documents when submitting a consolidation plan:

General Information	Contact and 9-1-1 System information.
Verification	Notarized statement of truth regarding information provided in the plan.
Letter of Intent	Letter that is sent to the 9-1-1 System Provider with a copy of the plan.
Plan Narrative	A summary of the changes of the proposed system's operation.
Financial Information	A summary of anticipated implementation costs and annual operating costs of the consolidated or modified 9-1-1 system that are directly associated with 9-1-1 as well as the anticipated revenues.
5-Year Strategic Plan	A detailed plan for implementation and financial projections.
Communities Served	A list of all communities that are served by the 9-1-1 System.
Participating Agencies	A list of public safety agencies (Police, Fire, EMS, etc.) who are dispatched by the 9-1-1 System.
Adjacent Agencies	A list of public safety agencies (Police, Fire, EMS, etc.) that are adjacent to the 9-1-1 System's jurisdictional boundaries.
Attachments (if applicable):	
Ordinance	Any local ordinances which dissolve an existing ETSB or creates a new ETSB.
Intergovernmental Agreement	Any intergovernmental agreements or MOU's creating a joint ETSB or any other agreements pertinent to the 9-1-1 system.
Contracts	Contract(s) with a 9-1-1 system provider or for NG-9-1-1 service.
Back-up PSAP Agreement	Establishes back-up and overflow services between PSAPs.
Network Diagram	Provided by the 9-1-1 system provider showing trunking routing and backup configuration.
Call Handling Agreements	Call handling agreements shall describe the primary and secondary dispatch method to be used by requesting parties within their respective jurisdictions.
Aid Outside Jurisdictional	Aid outside normal jurisdictional boundaries agreements shall provide that once an emergency unit is dispatched in response to a request through the system, such unit

Boundaries Agreements	shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.
Carrier Listing	A list of each carrier telephone company(s), exchange(s), prefix(es), and the various 9-1-1 System configurations that will be used in the proposed system.
Test Plan	The 911 System's overall plan detailing how and to what extent the network and data base will be tested.

These consolidation Plans must be filed electronically on the Department's website at:

<http://www.isp.state.il.us/Statewide911/statewide911.cfm> where you will see the box below to submit your plan.



The Department and the ICC have 20 days to complete the technical review of your plan. An Administrative Law Judge (ALJ) will then have 20 days to hold a hearing and make a recommendation to the Advisory Board. From that point the Advisory Board has 20 days to hold a public hearing on the plan and provide a recommendation to the Administrator. Upon receipt of the Advisory Board's recommendation, the Administrator will have 30 days to provide a written decision to the applicant.

Consolidations Plans defined under category 3) above do not need to be submitted electronically on the Department's website.

The 9-1-1 Authority must provide written notification to the Administrator at 911_tech_support@isp.state.il.us at least 10 business days prior to making the following changes pursuant to Section 1325.200(h). After review, the Administrator will provide a letter of acknowledgment. The following documents must be included in this notification:

General Information	Contact and 9-1-1 System information.
Plan Narrative	A detailed summary of the changes in the proposed system's operation.
Attachments (if applicable):	
Network Diagram	Provided by the 9-1-1 system provider showing trunking routing and backup configuration
Call Handling Agreements	Call handling agreements shall describe the primary and secondary dispatch method to be used by requesting parties within their respective jurisdictions.

911 GENERAL INFORMATION

DATE: 01/09/2017

Type of Change: <input type="checkbox"/> Consolidation within an ETSB <input type="checkbox"/> Joint ETSB <input type="checkbox"/> Unserved consolidation		
Current System Name:	Population Served	Land Area in Sq Miles
Skokie Police / Fire Communications Center	66000	10.01
Lincolnwood Police Department Communications	13000	2.6
	79000	12.61
System Name after Consolidation: Skokie Police / Fire Communications Center		

[illegible]

911 System Contact: John Barkhoo

Street Address: 7300 Niles Center Rd.

City, State and Zip Code: Skokie, IL 60077

Office Telephone: (847) 982-5904

Cellular Telephone: (847) 942-2940

Email: john.barkhoo@skokie.org

Wireless Coverage for Consolidated System:

100 % Phase II compliant
100 % Phase I compliant

Please check if applicable:

☒ NG9-1-1 capable
☐ Receive 9-1-1 Text
☐ Receive 9-1-1 Video

VERIFICATION

I, John Barkhoo, first being duly sworn upon oath, depose and say that I am Communications Coordinator, of Skokie Police/Fire Communications; that I have read the foregoing plan by me subscribed and know the contents thereof; that said contents are true in substance and in fact, except as to those matters stated upon information and belief, and as to those, I believe same to be true.



John Barkhoo

John Barkhoo

Subscribed and sworn to before me

this 9 day of January, 20 17.

Arcelia Huss

NOTARY PUBLIC, ILLINOIS



Police Department

7300 Niles Center Road
Skokie, Illinois 60077

Phone (847) 982-5900
Fax (847) 982-5978

www.skokie.org
SkokieVision Municipal Cable
1660 AM Skokie

Council-Manager Government

Mayor	George Van Dusen
Clerk	Pramod C. Shah
Trustees	Michele L. Bromberg
	Karen Gray-Keeler
	Ralph Klein
	Randall E. Roberts
	Edie Sue Sutker
	Ilonka Ulrich
Manager	John T. Lockerby
Counsel	Michael M. Lorge

Awards and Distinctions

All America City Finalist
American Public Works Association
(APWA) Accreditation
Commission on Fire Accreditation
International (CFAI)
Fitch IBCA AAA
Financial Bond Rating
Gold Level Clean Air Counts
Community
Governor's Hometown Award
Government Finance Officers
Association Budget Award
Government Finance Officers
Association Certificate of
Achievement for Excellence in
Financial Reporting
Illinois Law Enforcement
Accreditation (ILEAP)
Insurance Services Office (ISO)
Class One Fire Department
State of Illinois Certified Health
Department
Tree City U.S.A. Distinction

Village of Skokie

November 28, 2016

Lisa M. Wirtanen, 911 Service Executive
AT&T Global Customer Service
4918 W. 95th Street
Oak Lawn, IL 60453

Dear Ms. Wirtanen,

This letter is to advise you that the Village of Skokie is currently in discussions and negotiations with the Village of Lincolnwood regarding the possibility of future consolidation, which would result in the Skokie Police/Fire Communications Center providing police and fire dispatch services for the Village of Lincolnwood.

Sincerely,

John Barkhoo
Communications Coordinator

Copies to: Chief Anthony F. Scarpelli, Skokie
Chief Robert LaMantia, Lincolnwood

JB/sk



LINCOLNWOOD POLICE DEPARTMENT

6900 N. Lincoln Avenue, Lincolnwood, IL 60712

(847) 673-2167

Robert LaMantia
Chief of Police

December 5, 2016

Lisa M. Wirtanen, 9-1-1 Service Executive
AT&T Global Customer Service
4918 W. 95th Street
Oak Lawn, IL 60453

Dear Ms. Wirtanen:

This letter is to advise you that the Village of Lincolnwood is currently in discussions and negotiations with the Village of Skokie regarding the possibility of future consolidation, which would result in the Skokie Police/Fire Communications Center providing police and fire dispatch services for the Village of Lincolnwood.

Sincerely,

Robert LaMantia
Chief of Police

cc: Chief Anthony F. Scarpelli, Skokie
Communications Coordinator John Barkhoo

RL/sk



LINCOLNWOOD POLICE DEPARTMENT

6900 N. Lincoln Avenue, Lincolnwood, IL 60712

(847) 673-2167

Robert LaMantia
Chief of Police

December 5, 2016

Lisa M. Wirtanen, 9-1-1 Service Executive
AT&T Global Customer Service
4918 W. 95th Street
Oak Lawn, IL 60453

Dear Ms. Wirtanen:

Please be advised that the Lincolnwood Police Department hereby releases ESN 652 and ESN 989 (Elk Grove Router) to the Skokie Police/Fire Communications Center. Please modify the selective router(s) to point these ESNs to the Skokie Police/Fire Communications Center in Skokie. The Skokie Police/Fire Communications Center will now directly receive and dispatch 9-1-1 events for the Village of Lincolnwood (Lincolnwood plans to permanently close their PSAP on or about March 1, 2017). As of the effective date of the requested conversion, it shall become the responsibility of the Skokie Police/Fire Communications Center to maintain the MSAG for these two ESNs.

It is our understanding that the Village of Skokie has made arrangements with AT&T to convert these two ESNs effective at 11:00 a.m. on or about March 1, 2017. Following this conversion, the Skokie Police/Fire Communications Center will make test calls from the affected area to be sure the new routing is operational.

Thank you very much for your assistance in this matter.

Sincerely,

A handwritten signature in blue ink that reads "Robert LaMantia".

Robert LaMantia
Chief of Police

cf: Chief Anthony F. Scarpelli, Skokie
Communications Coordinator John Barkhoo, Skokie

RL/sk



Police Department

7300 Niles Center Road
Skokie, Illinois 60077

Phone (847) 982-5900
Fax (847) 982-5978

www.skokie.org
SkokieVision Municipal Cable
1660 AM Skokie

Council-Manager Government

Mayor	George Van Dusen
Clerk	Pramod C. Shah
Trustees	Michele L. Bromberg
	Karen Gray-Keeler
	Ralph Klein
	Randall E. Roberts
	Edie Sue Sutker
	Ilonka Ulrich
Manager	John T. Lockerby
Counsel	Michael M. Lorge

Awards and Distinctions

All America City Finalist
American Public Works Association
(APWA) Accreditation
Commission on Fire Accreditation
International (CFAI)
Fitch IBCA AAA
Financial Bond Rating
Gold Level Clean Air Counts
Community
Governor's Hometown Award
Government Finance Officers
Association Budget Award
Government Finance Officers
Association Certificate of
Achievement for Excellence in
Financial Reporting
Illinois Law Enforcement
Accreditation (ILEAP)
Insurance Services Office (ISO)
Class One Fire Department
State of Illinois Certified Health
Department
Tree City U.S.A. Distinction

Village of Skokie

November 28, 2016

Lisa M. Wirtanen, 911 Service Executive
AT&T Global Customer Service
4918 W. 95th Street
Oak Lawn, IL 60453

RE: ESN ACCEPTANCE

Dear Ms. Wirtanen,

The Skokie Police/Fire Communications Center accepts the routing of ESN 652 and ESN 989 (Elk Grove Router) directly to our PSAP. The Skokie Police/Fire Communications Center will also be responsible for the MSAG database and future updates for the abovementioned ENSs.

Sincerely,

John Barkhoo
Communications Coordinator

Copies to: Chief Anthony F. Scarpelli, Skokie
Chief Robert LaMantia, Lincolnwood

JB/sk

PLAN NARRATIVE

Please answer the questions below, and provide a detailed narrative to assist the Statewide 9-1-1 Advisory Board and the Statewide 9-1-1 Administrator with an understanding of the plan as it applies to this application. Please use additional sheets if necessary.

1.	Do all of your PSAPs meet all of the requirements defined in 1325.415 and 1325.515	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
2.	Type of Radio/Telecommunications systems compatible with participating and adjacent agencies. <div style="display: flex; justify-content: space-between;"> <div>Conventional UHF/VHF</div> <div> <input type="checkbox"/> STARCOMM21 <input type="checkbox"/> STARCOMM21 ITTF channels only <input checked="" type="checkbox"/> Other, explain below </div> </div>	
3.	Will all PSAPs remaining after consolidation direct dispatch all emergency calls pursuant to section 1324.200b)3)?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
4.	Have you included maps to show the territory covered by the system?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Plans submitted without this documentation will be rejected.
5.	Have you included a listing of all telephone companies?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Plans submitted without this documentation will be rejected.
6.	Have you included a copy of the intergovernmental agreement, ordinance, resolution and/or contracts?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Plans submitted without this documentation will be rejected.
7.	Have you included a list of participating and adjacent agencies?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Plans submitted without this documentation will be rejected.
8.	Have you included financial information?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Plans submitted without this documentation will be rejected.
9.	Public education. <input type="checkbox"/> This is an unserved county that will require public education. (See attachment.) <input checked="" type="checkbox"/> This is an existing 9-1-1 system(s) and does not require public education.	
10.	Training. <input type="checkbox"/> This is an unserved county that will require training. (See attachment.) <input checked="" type="checkbox"/> This is an existing 9-1-1 system(s) and does not require internal training/similar/ongoing training for any GIS annexation or change of policy from agencies served.	
11.	Use of TTY's and Training <input type="checkbox"/> This is a unserved county that will require training. (See attachment.) <input checked="" type="checkbox"/> This is an existing 9-1-1 system(s) and does not require internal training/similar/ongoing training for any GIS annexation or change of policy from agencies served.	

12.	Have you included call handling and aid outside jurisdictional boundary agreements?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Plans submitted without this documentation will be rejected.
13.	Have you included a new system diagram?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Plans submitted without this documentation will be rejected.
13a.	Does the new system diagram include all PSAP(s) and backup PSAP location(s)?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Plans submitted without this documentation will be rejected.
14.	Have or will all areas within the 9-1-1 system be addressed for the database? If no, please explain. Existing database	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
14a.	Explain all aspects of the database, i.e., how often is it updated, where is it located, etc. Existing database		
15.	Who is the 9-1-1 system provider for your 911 system? Please explain whether the system will be legacy based, next generation based or a combination. AT&T Next Gen ready		

(Please include additional pages if needed.)

NARRATIVE STATEMENT:

(Provide a detailed summary of system operations for either a consolidation or modified plan. If incorporating an NG9-1-1 solution, please include the additional items listed below pursuant to 1325.205b)12).

- 1) Indicate the name of the certified 9-1-1 system provider being utilized.
- 2) Explain the national standards, protocols and/or operating measures that will be followed.
- 3) Explain what measures have been taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment.
- 4) Explain how the existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system.
- 5) Explain how split exchanges will be handled.
- 6) Explain how the databases will be maintained and how address errors will be corrected and updated on a continuing basis.
- 7) Explain who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday.
- 8) Explain what security measures will be placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it.

Plan Narrative:

The Village of Skokie operates its Dispatch Call Center from its Police Department facility located at 7300 Niles Center Road to serve its 9-1-1 system as defined in 50 ILCS 750/2. As defined in this section of the Illinois Statutes, the Village of Skokie operates its 9-1-1 Authority as a Qualified Governmental Entity (hereinafter "QGE") and always has so operated rather than as an Emergency Telephone System Board. This has been an efficient and practical structure for the Village of Skokie's Police and Fire Departments dispatch services and is established in its documentation and agreements. Moreover, the Village of Skokie's Police and Fire Departments have achieved and maintained national accreditation for many years. This includes a review of its 9-1-1 dispatch operations and its structure as a QGE.

The Village of Lincolnwood with a population of under 25,000, pursuant to 50 ILCS 750/15.4a(2) is required to consolidate its 9-1-1 Authority with a 9-1-1 Authority that serves more than 25,000 residents. By statutory definition this includes a QGE. The Village of Lincolnwood has worked with the Village of Skokie for six months planning its consolidation to the Village of Skokie 9-1-1 Authority and has complete confidence in its technical capabilities and staff and its operational status as a QGE. The Village of Lincolnwood must cut over its 9-1-1 system to the Village of Skokie on March 1, 2017 for staffing and other resource reasons.

The provisions for the consolidation program set forth in 50 ILCS 750/15.4a, as well as the supporting definitions in 50 ILCS 750/2 unequivocally anticipate and specifically include QGE's as one of the operating structures to achieve consolidation. It is the only viable structure for the Village of Skokie.

The Village of Skokie has looked with favor upon helping the Village of Lincolnwood through this mandated consolidation process and in light of proximity and familiarity with police staff, it is the most logical municipality for consolidation. The Village of Skokie cannot alter its 9-1-1 Authority at this time and still effectuate the required March 1, 2017 cutover. The Village of Skokie will remain as a QGE in its consolidation with the Village of Lincolnwood.

In light of the fact that, Illinois Statutes identify QGE's as a structure for 9-1-1 Authority consolidation, the Villages have worked hard to effectuate the Village of Lincolnwood's consolidation and the municipalities have executed an Intergovernmental Agreement which requires a cutover on March 1, 2017, approval from the ISP Administrator is requested.

Upon approval from the ISP Administrator, Skokie shall serve as the official 9-1-1 Authority for the Villages of Skokie and Lincolnwood as described in (50 ILCS 750/2). Skokie, in the capacity as 9-1-1 Authority, shall serve as the recipient of all 9-1-1 surcharge revenues owed to both Skokie and Lincolnwood, which are disbursed by the State of Illinois (hereinafter "State").

Narrative Plan:

Skokie shall review all of the 9-1-1 surcharge revenues attributable to both Parties, and shall remit to Lincolnwood its proportional share of 9-1-1 surcharge revenue within 10 business days of receipt of those funds. A copy of any transmittal from the State to Skokie, specifically concerning the disbursement of 9-1-1 Surcharge Revenues to Skokie and Lincolnwood, shall be sent along with a check for the amount indicated for Lincolnwood, to Lincolnwood.

FINANCIAL INFORMATION

Name of ETSB(s) that are being dissolved	Total Reserves to be transferred to the Joint ETSB
Lincolnwood Police Department Communications	\$ 0.00
_____	\$ _____

Dispatch Staff and Positions

7 Number of answering positions prior to the consolidation (total for all entities)

5 Number of answering positions in the consolidated system

25 Number of full time dispatchers/call takers prior to the consolidation (total for all entities)

23 Number of full time dispatchers/call takers in the consolidated system

2 Number of part time dispatchers/call takers prior to the consolidation (total for all entities)

0 Number of part time dispatchers/call takers in the consolidated system

Total amount (and percentage) of salaries paid for by 9-1-1 authority prior to consolidation:

\$ 1,302,801.00 100 %

Total amount (and percentage) of salaries to be paid for by 9-1-1 authority after consolidation:

\$ 1,645,506.00 100 %

9-1-1 Network Cost (per year)

a) Total network cost for each entity prior to the consolidation	\$ 78,361.68
b) Total network cost of consolidated system	\$ 74,773.68
c) Net change in network costs:	\$ 3,588.00

If no cost savings in network please explain:

Skokie Today:
 \$4,350.00 – Landline ANI/ALI Selective routing per month plus tax
 \$20.00 Make Busy Circuit per month plus tax
 \$372.00 – 4 x \$93 per month plus tax (Wireless Trunks)
 Wireless Phase 1/2 = \$365.95 per month plus tax (\$312.00+ \$53.95)
 Total= \$5107.95 per month plus tax

Lincolnwood Today:
 \$1,050.00 – Landline ANI/ALI/Selective routing per month plus tax
 \$20.00 – Wireless Make Busy Circuit
 \$279.00 – 3x\$93 per month plus tax (Wireless Trunks)
 Wireless Phase 1/2 = \$73.19 plus tax (62.40+10.79)
 Total= \$1422.19 plus tax

Consolidation of Lincolnwood at Skokie the cost of 1123.19 (\$1050.00 and \$73.19) would move from the Lincolnwood bill to the Skokie Bill. This is for ANI/ALI/Selective Routing and Wireless Phase 1/2. There would be a cost reduction of \$299 per month plus tax (3 Wireless trunks \$93x3, \$20 Wireless Make busy).

FINANCIAL INFORMATION

Identify Network Costs that the ETSB believes the State will pay for the Consolidated System:

Network Cost	Estimated Amount (per year)
Network Cost of Consolidated System	\$ 74,773.68
	\$
	\$
	\$
	\$
	\$

Other Consolidation Cost

PSAP, CPE, CAD Equipment, logging recorders	\$ 0.00
MSAG and Mapping Development or changes	\$ 0.00
Radio Consoles	\$ 0.00
Construction or Remodel of PSAP	\$ 0.00
Personnel	\$ 342,705.00
Other (Please place total amount in the blank at the right and explain below).	\$ 0.00

Recurring and Nonrecurring Cost (per year)

Estimated nonrecurring cost for consolidation	\$ 0.00
a) Recurring costs prior to consolidations (all entities)	\$ 0.00
b) Proposed recurring cost for consolidated system	\$ 0.00
c) Net change in recurring costs: a - b = c	\$ 0.00
Revenue (per year)	
Projected surcharge revenue	\$ 475,000.00
Projected revenue from local governments	\$ 0.00
Projected revenue from other sources (grants)	\$ 0.00
Revenue in reserves	\$ 0.00
Total Revenue	\$ 475,000.00

FIVE YEAR STRATEGIC PLAN FOR CONSOLIDATION PLAN

(Provide a detailed summary of the proposed system's operation, including but not limited to, a five-year strategic plan for implementation of the consolidation plan with financial projections)

Narrative:

See attached IGA.

COMMUNITIES SERVED

Provide a list of all communities to be served by the proposed 9-1-1 System. Please include the name of the community and the official mailing address including street address, city and zip code.

USE ADDITIONAL SHEETS AS NECESSARY

[illegible]

COMMUNITIES SERVED

Provide a list of all communities to be served by the proposed 9-1-1 System. Please include the name of the community and the official mailing address including street address, city and zip code.

USE ADDITIONAL SHEETS AS NECESSARY

[illegible]

PARTICIPATING AGENCIES

Provide a list of public safety agencies (Police, Fire, EMS etc.) that are to be dispatched by the 9-1-1 System. Each Agencies land area(s) in square miles and estimated population which will have access to the proposed 9-1-1 System. Do not forget to include County Sheriff's jurisdiction and Illinois State Police Districts. Each agency that appears on this list should also have signed a call handling agreement.

[illegible]

PARTICIPATING AGENCIES

Provide a list of public safety agencies (Police, Fire, EMS etc.) that are to be dispatched by the 9-1-1 System. Each Agencies land area(s) in square miles and estimated population which will have access to the proposed 9-1-1 System. Do not forget to include County Sheriff's jurisdiction and Illinois State Police Districts. Each agency that appears on this list should also have signed a call handling agreement.

[illegible]

ADJACENT AGENCIES LIST

Provide a list of public safety agencies and existing 9-1-1 Systems that are adjacent to the proposed system's boundaries. Each agency that appears on this list should also have signed a call handling agreement and/or aid outside jurisdictional boundaries.

[illegible]

ADJACENT AGENCIES LIST

Provide a list of public safety agencies and existing 9-1-1 Systems that are adjacent to the proposed system's boundaries. Each agency that appears on this list should also have signed a call handling agreement and/or aid outside jurisdictional boundaries.

[illegible]

CARRIER LISTING

(Wireline, Wireless, VoIP)

Provide a list of each carrier that will be involved in the proposed system.

(USE ADDITIONAL SHEETS AS NECESSARY)

[illegible]

CARRIER LISTING

(Wireline, Wireless, VoIP)

Provide a list of each carrier that will be involved in the proposed system.

(USE ADDITIONAL SHEETS AS NECESSARY)

[illegible]

ATTACHMENTS

Ordinance - Documentation that supports the dissolution of the individual ETSB and its replacement with a JOINT ETSB per an intergovernmental agreement once the consolidation plan is approved by the Statewide 9-1-1 Administrator.

Contracts - The contract for a new 9-1-1 system provider or for NG 9-1-1 service.

Intergovernmental Agreement - The agreement creating the Joint ETSB.

Back-up PSAP Agreement - The agreement that establishes back-up service due to interruptions or overflow services between PSAPs.

Network Diagram - Diagram provided by the 9-1-1 System Provider. Re-evaluate P.O1 grade of Service for cost savings and network efficiency.

TEST PLAN DESCRIPTION

- 1) Description of test plan (back-up, overflow, failure, database).

Existing 9-1-1 system.

- 2) List wireline exchanges to be tested.

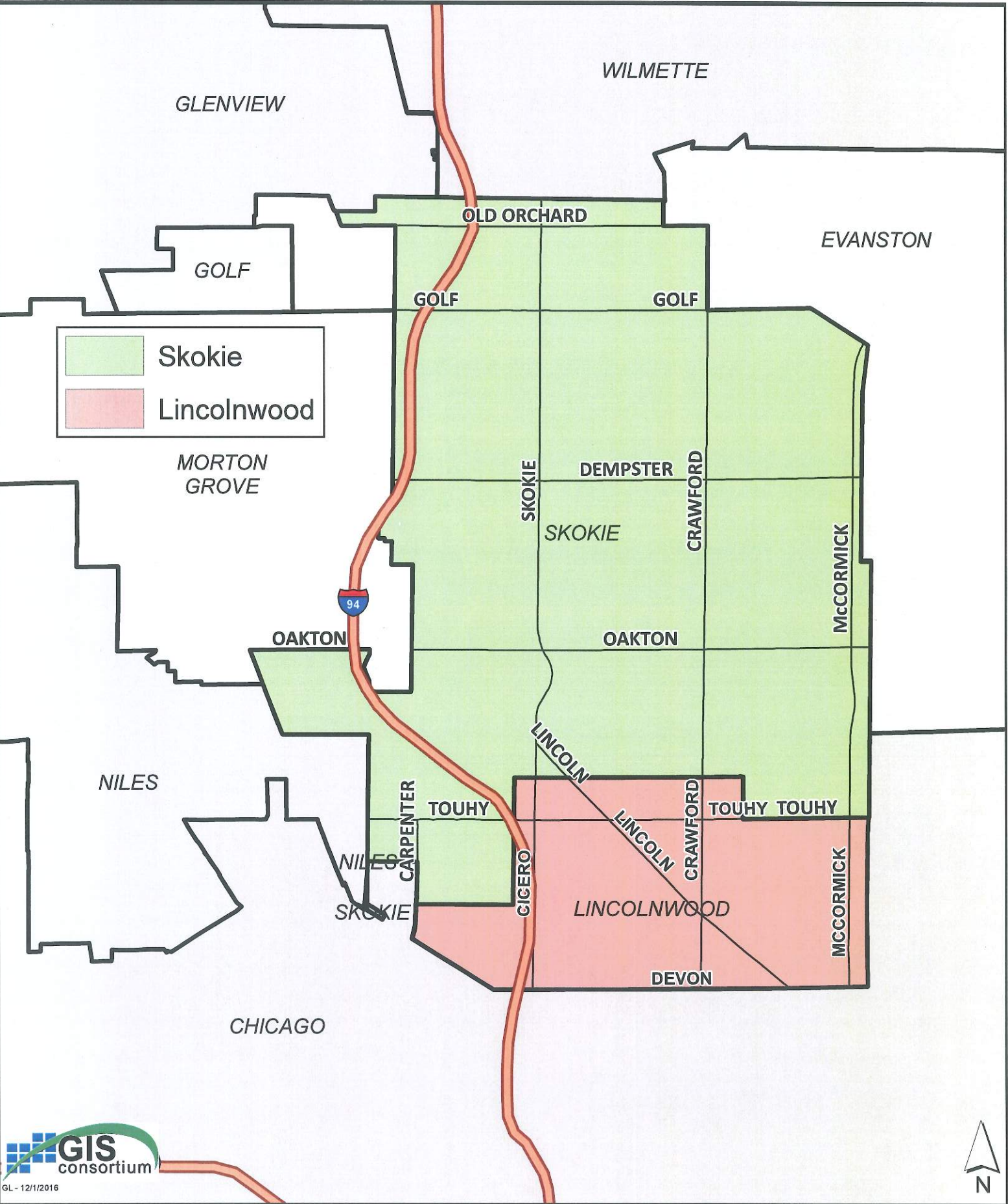
Existing 9-1-1 system.

- 3) List of wireless and VoIP Carriers to be tested.

Existing 9-1-1 system.

Skokie and Lincolnwood IL

Regional View





AT&T

SKOKIE

CUTOVER DATE: 1-29-1992

PROPOSED

ADDING LINCOLNWOOD

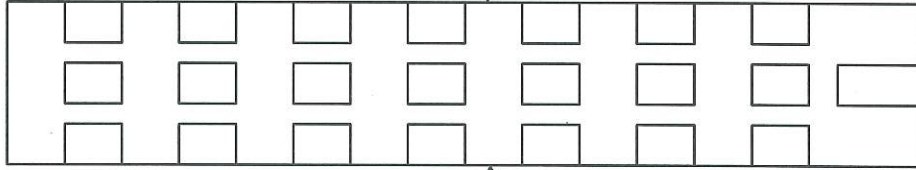
RATE CENTER END OFFICE
TO SELECTIVE ROUTER

AT&T
SKOKIE (6)

ALTERNATIVE PROVIDERS

21ST CENTURY
AT&T IP
CORECOM
FOCAL
FRONTIER
GLOBAL COMM
INTERMEDIA
MCLEOD
PAETEC
TELEPORT
VERIZON BUSINESS
XO COMM

CONTROL OFFICE



ELK GROVE
VILLAGE (5E)

9-1-1 CIRCUITS
SELECTIVE ROUTER TO PSAP

PROPOSED PSAP
CONSOLIDATION

SKOKIE (REMAINS OPEN)
LINCOLNWOOD (FOLDING
DOWN)

COMBINED LL 911 DB COUNT
AS OF 10/1/16=53579
P.01 REQUIREMENT=5
EXISTING LL TRUNK COUNT=5

COMBINED WRLS 911 DB
COUNT AS OF 10/1/16=91
P.01 REQUIREMENT=2
EXISTING TRUNK COUNT=5

PSAP LOCATIONS

SKOKIE PSAP
7300 NILES CENTER ROAD
SKOKIE

BACK-UP PSAP: NORTHBROOK

AT&T ALI ACCESS

FDDZ558382 - NORTHBROOK
1FDDZ003167 - SOUTHFIELD

VILLAGE PRESIDENT
Gerald C. Turry

VILLAGE CLERK
Beryl Herman

VILLAGE MANAGER
Timothy C. Wiberg



TRUSTEES
Barry Bass
Ronald S. Cope
Lawrence A. Elster
Craig L. Klatzco
Jesal B. Patel, Sr.
Jennifer G. Spino

Cindy Barbera-Brelle
Statewide 9-1-1 Administrator
Office of the Statewide 9-1-1 Administrator
801 S. 7th Street
Springfield, IL 62701-1889

February 14, 2017

RE: Lincolnwood E-911 Dispatch Staffing Levels

Ms. Barbera-Brelle,

The Village of Lincolnwood has been working with the Village of Skokie to prepare for the transfer of E-911 dispatch services to the Village of Skokie on March 1, 2017. In anticipation of the transition, all but one Lincolnwood E-911 Dispatcher has retired or resigned to accept employment elsewhere, leaving Lincolnwood with critically low staffing levels to continue to operate a Dispatch Center. The Village has been forced to utilize part-time dispatchers from neighboring communities and Police Officers (on overtime) to assist with staffing while preparation for the transfer of services occurs. This interim measure has had several negative consequences including an additional cost to the Village, a burden on staff, and less trained personnel providing emergency Police and Fire dispatch services.

It is the Village's understanding that the Combined Communications Plan may take up to 90 days for approval from the Illinois State Police. Due to the critically low staffing levels that the Village of Lincolnwood is experiencing the Village is requesting that you authorize the re-routing of E 9-111 calls from AT&T on March 1, 2017 while the plan is under review. Per your conversation with Lincolnwood Chief of Police Robert LaMantia on February 14, 2017 it is my understanding that you verbally agreed to grant temporary approval pending review and receipt of the Combined Communications Plan from Skokie. The Village appreciates your assistance with this matter. Should you have any questions or need any additional documentation please contact Ashley Engelmann, Assistant Village Manager at 847-745-4711 or via email at aengelmann@lwd.org.

Sincerely,


Timothy C. Wiberg
Village Manager



DISPATCH SERVICES INTERGOVERNMENTAL AGREEMENT BETWEEN THE VILLAGE OF SKOKIE AND VILLAGE OF LINCOLNWOOD

THIS AGREEMENT is entered into on November 7, 2016, by and between the VILLAGE OF SKOKIE, an Illinois home rule municipal corporation (hereinafter "**Skokie**") and the VILLAGE OF LINCOLNWOOD, an Illinois municipal corporation (hereinafter "**Lincolnwood**") (hereinafter collectively "**Parties**"). In consideration of the mutual promises of the **Parties** hereto made each to the other and other good and valuable consideration, **Skokie** and **Lincolnwood** hereby agree as follows:

RECITALS

WHEREAS, **Skokie** receives telephone calls and other electronic communications from residents and people within the borders of **Skokie**, concerning emergencies, suspicious activity, health and safety and other urgent matters (hereinafter "**Emergency Calls**"); and

WHEREAS, **Skokie** operates and provides staff at its own facility for the express purpose of receiving **Emergency Calls** and dispatching emergency responders and other resources to aid and resolve the **Emergency Calls** (hereinafter "**Dispatch Call Center**"); and

WHEREAS, **Lincolnwood** has operated its own center for dispatching its emergency resources, however it has a population of less than 25,000 and therefore, pursuant to 50 ILCS 750/1 *et seq.*, it must terminate its center for receiving **Emergency Calls** and dispatching emergency responders and instead obtain such services from larger municipalities to continue receiving its 9-1-1 surcharge revenues; and

WHEREAS, **Lincolnwood** has resolved to obtain and purchase services from **Skokie's Dispatch Call Center** for all of **Lincolnwood's** municipal **Emergency Calls** and for **Skokie** to receive **Emergency Calls** from **Lincolnwood** residents and people within its borders and dispatch **Lincolnwood** emergency responders and other resources to aid and resolve **Lincolnwood Emergency Calls**; and

WHEREAS, **Lincolnwood** has agreed to pay for these services on terms as set forth below with the understanding that **Skokie** shall continue to operate its **Dispatch Call Center** as a Qualified Governmental Entity pursuant to 50 ILCS 750/1 *et seq.* in a manner it determines to be to the highest standards and consistent with law enforcement best practices; and

WHEREAS, Article VII, Section 10 of the Illinois Constitution of 1970 provides for intergovernmental cooperation between units of local government, including the power to contract or otherwise associate among themselves to obtain or share services and to exercise, combine or transfer any power or function in any manner not prohibited by law or by ordinance; and

WHEREAS, the Illinois Intergovernmental Cooperation Act, 5 ILCS 220/1 *et seq.*, provides that any power or powers, privileges or authority exercised or which may be exercised by a unit of local government may be exercised and enjoyed jointly with any other unit of local government; and

WHEREAS, the Parties are home rule units of local government; and

WHEREAS, to obtain services of **Skokie's Dispatch Call Center**, **Lincolnwood** enters into this intergovernmental agreement as set forth and pursuant to the terms and conditions

below.

DEFINITIONS

"Annual Fee" means the yearly fee paid by **Lincolnwood** to **Skokie** for the services of **Skokie's Dispatch Call Center**.

"Corporate Authorities" means the Mayor and Board of Trustees of **Skokie** and the Village President and Board of Trustees of **Lincolnwood**, respectively.

"Commencement Date" means March 1, 2017.

"Computerized Hot File" means online database records of wanted persons, missing persons and stolen vehicles and property.

"Dispatch Call Center" means **Skokie's** Police/Fire Dispatch Facility, located at 7300 Niles Center Road, Skokie, Illinois, 60077, which reviews Emergency Calls and dispatches emergency responders and other resources to resolve Emergency Calls.

"Emergency Calls" means any call received by the **Dispatch Call Center** from a wireline or cellular caller requesting fire, police or EMS services concerning an emergency, suspicious activity, health and safety and other urgent matters.

"Interface" means a software interface that will allow **Skokie's** call answering/dispatch personnel to enter data from **Skokie's** CAD system into **Lincolnwood's** New World Records Management System and Mobile Reporting System.

"System Unification Improvements" means those improvements and modifications described in Article IV that **Lincolnwood** will be required to install or implement, or cause to be installed or implemented, in order to receive **Dispatch Call Center** services.

ARTICLES

Article I: Term and Cost of Services

A. Term. The term of this Agreement shall commence on March 1, 2017 (hereinafter "**Commencement Date**"), and terminate on April 30, 2022 (hereinafter "**Initial Term**"). Either party may renew the Agreement for an additional five (5) year term (hereinafter "**Renewal Term**") by providing written notice of the intent to renew no less than one hundred eighty (180) days before the expiration of the **Initial Term**. Should both **Parties** issue an intent to renew, negotiations for the renewal must be completed ninety (90) days before the expiration of the **Initial Term**, unless the period for negotiation is mutually extended. Should the **Parties** be unable to successfully negotiate terms for a **Renewal Term**, this Agreement shall terminate on May 1, 2022. After the expiration of the **Renewal Term**, the **Parties** may agree to extend the Agreement upon such terms and conditions as are mutually agreeable.

B. Annual Fee. **Lincolnwood** agrees to pay to **Skokie** a fee for the services of **Skokie's Dispatch Call Center**, as described in Article III, in the amounts set forth in the attached Exhibit A (hereinafter "**Annual Fee**"), attached hereto and incorporated by reference. The **Parties** acknowledge and agree that the **Annual Fee** includes ongoing expenses to upgrade, improve and enhance the **Dispatch Call Center** as determined by **Skokie**. The **Annual Fee** shall be paid in prospective monthly installments to **Skokie** on the 15th of each month

for the term of this Agreement.

C. Prompt Payment Act. The provisions of the Local Government Prompt Payment Act (50 ILCS 505/1) shall apply to all payments due hereunder.

D. New Recipients of Dispatch Services. **Skokie** retains the authority, in its sole discretion, to enter into such agreements with other municipalities to provide **Dispatch Call Center** services provided that **Skokie** represents and warrants that the standards of performance for the **Dispatch Call Center** shall not materially diminish, and shall be equal to the service level provided to **Skokie's Emergency Calls**. In the event that **Skokie** enters into an agreement with additional municipalities, the **Annual Fee** shall be adjusted as determined by **Skokie** based on its assessment of cost savings in capital and operational expenses based on Lincolnwood's proportional call volume into the Dispatch Call Center in the first year of operation with the new municipality. In no event shall Lincolnwood be required to pay for or contribute to any capital costs or expenses incurred by **Skokie** for the sole purpose of accommodating the inclusion of additional municipalities being serviced by the **Dispatch Call Center**.

Article II: Obligations of Lincolnwood

Lincolnwood shall provide and perform the following in order to enable **Skokie** to efficiently and properly fulfill its obligations under this Agreement, which shall be a condition for **Skokie** to provide its services:

- A. Provide timely updated telephone lists, call out procedures and suggested telephone answering procedures.
- B. Provide timely notification of a **Lincolnwood** designee for receiving notice in the absence of Police Chief or Fire Chief.
- C. Provide timely reports and other data needed for **Skokie** to comply with LEADS requirements.
- D. Provide periodic training to **Lincolnwood** Police and Fire department staff regarding **Skokie** procedures and best practices.
- E. Invite **Skokie** dispatch personnel to **Lincolnwood** Police and Fire training exercises and provide reasonable notification thereof. Any compensation for **Skokie** personnel time shall be included in the **Annual Fee**.
- F. Adhere to law enforcement agency best practices for keeping confidential and/or sensitive information and/or records secure.
- G. Obtain, at **Lincolnwood's** expense, the licensing necessary to operate **Skokie** compatible audio and visual security systems.
- H. Reconfigure **Lincolnwood's** alarm and video infrastructure as necessary to achieve compatibility with **Skokie's** systems, redirect and transition Lincolnwood's systems to the **Skokie Dispatch Call Center**, and assume all costs associated. Should **Skokie's Dispatch Call Center** require **Lincolnwood** to make further

reconfiguration to its system and infrastructure, it shall also be at its own expense.

- I. **Lincolnwood** shall use its very best efforts not to release **Emergency Call** content or transcripts from **Skokie** personnel without notifying **Skokie** prior to releasing it.
- J. **Lincolnwood** may maintain, at its own cost, a video system and image of its facilities, so long as such video system has a dual stream capability, which **Lincolnwood**, also at its cost, provides to the **Skokie Dispatch Call Center**.

Article III: Operation of Dispatch Call Center

Skokie shall continue to operate its **Dispatch Call Center** to provide services to **Lincolnwood** through the **Initial Term** as follows:

- A. Provide 24-hour a day answering of all emergency 9-1-1 and police 10 digit **Emergency Calls** emanating from within the borders of **Lincolnwood** based on the most recent telephone lists of **Lincolnwood** staff and employees as provided by **Lincolnwood** and implement and utilize call-out procedures for emergencies and non-emergencies.
- B. Provide 24-hour a day dispatching for all **Lincolnwood** Police Department, **Lincolnwood** Fire Department, Emergency Medical Service (EMS), and Emergency Medical Dispatch (EMD) calls for service and related activities and after-hours' notification of **Lincolnwood** Public Works as requested by **Lincolnwood**. During the period from the **Commencement Date** until June 1, 2017, **Skokie** will transfer calls for fire or EMS response to RED Center for dispatch.
- C. Provide answering of **Lincolnwood's** administrative or other non-emergency telephone lines 24 hours a day on Saturday, Sunday and **Lincolnwood's** observed Holidays, and from 5:00 PM to 9:00 AM, Monday through Friday. **Skokie** will not be required to monitor **Lincolnwood's** jail cells.
- D. Maintain and operate (NORCOM and/or STARCOM 21) radio and computer communications with **Lincolnwood** for all Police, Fire and EMS emergency dispatch calls, utilizing dispatching procedures adopted and agreed upon by the parties.
- E. Maintain daily employee staffing levels sufficient for **Skokie** to provide **Lincolnwood** with agreed-upon services.
- F. Monitor the following:
 - 1. burglar, fire, and elevator alarms located within **Lincolnwood** and dispatch appropriate Police, Fire, or EMS response to alarm calls;
 - 2. **Lincolnwood** Fire Department's Ring Down Box located on the exterior of the Hose Tower facing Lincoln Avenue;
 - 3. video kiosk located in the vestibule of the **Lincolnwood** Police Department via **Skokie's** audio and visual security systems;

4. **Lincolnwood's** water, heat, boiler and generator alarms;
 5. emergency call boxes on bike paths via **Skokie's** visual security system; and
 6. video surveillance at the following **Lincolnwood** facilities via **Skokie's** audio and visual security systems:
 - i. Municipal Center: 6900 N. Lincoln Ave.
 - ii. Public Works Facility: 7001 N. Lawndale Ave.
 - iii. Water Standpipe: 7015 N. Central Ave.
 - iv. Water Pump House: 6441 N. Crawford Ave.
- G. Provide general information regarding and answer questions related to public health and safety issues (*i.e.* boil orders or street closures) and general information related to **Lincolnwood** services asked by **Lincolnwood** citizens and others in accordance with informational materials provided by **Lincolnwood**.
- H. Forward to **Lincolnwood** all non-emergency calls received during regular business hours.
- I. Upon request by **Lincolnwood**, provide copies of reports on call volume, LEADS reports, officer time usage, and any other reasonably requested reports.
- J. Provide personnel employed by **Lincolnwood** with access to **Skokie's** voice logging and recording system for **Emergency Calls** received from **Lincolnwood** and people within its borders to allow **Lincolnwood** personnel to respond to FOIA requests, subpoenas and personnel complaints.
- K. Conduct, at **Lincolnwood's** request, **Lincolnwood's** required operations pertaining to the LEADS and the National Crime Information Center program ("NCIC"), including, without limitation, any of the following activities:
1. Assist and cooperate with all audits of the LEADS and NCIC program files and operations;
 2. Enter information into LEADS or NCIC as requested by **Lincolnwood**, including without limitation warrants and sex offenders;
 3. Maintain and manage **Computerized Hot Files**;
 4. Maintain and manage all LEADS and NCIC files;
 5. Remove from the LEADS and NCIC files information and data that is no longer current or accurate;
 6. Update and validate, on a regular basis, LEADS and NCIC data and files, with information provided by **Lincolnwood**.
- L. Maintain and operate mutual aid dispatch services for **Lincolnwood** in

accordance with the emergency response plans and programs established by the Northern Illinois Police Alarm System ("**NIPAS**"), the Illinois Law Enforcement Alarm System ("**ILEAS**"), the North Regional Major Crimes Task Force ("**NORTAF**"), Illinois Terrorism Task Force ("**ITTF**") and the Major Crash Assistance Team ("**MCAT**"), and Mutual Aid Box Alarm System ("**MABAS**"), as well as any other applicable public safety organizations; provided, however, that **Skokie's** obligations in this regard are limited to monitoring, dispatching, documenting, and updating of system information, based upon data provided by **Lincolnwood**.

- M. Direct its emergency dispatch personnel, in furtherance of mutual personnel interactions, to accompany **Lincolnwood** Police officers and Fire fighters on "ride-alongs" to become familiar with local geography and **Lincolnwood** Police Department procedures. Such "ride-alongs" shall be conducted as schedule permits, without incurring overtime, consistent with current **Skokie** Communications practices, and at no additional charge to **Lincolnwood**.
- N. Activate the emergency weather warning siren on behalf of **Lincolnwood** as necessary, and test the emergency weather warning siren in conjunction with **Skokie's** own siren testing on the first Tuesday of every month at 10:00 AM, provided that **Lincolnwood** takes full responsibility and covers all costs in ensuring that **Lincolnwood's** emergency weather warning siren is operable through **Skokie's** software system.
- O. Maintain and observe protocols for keeping confidential and/or sensitive data and records secure in accordance with police and fire department agencies' best practices including but not limited to ICJIA, LEADS, State of Illinois, National Fire Protection Agency (NFPA), and Healthcare Information Privacy Act (HIPAA), etc.
- P. Respond to any problems in services provided to **Lincolnwood** in the same manner as problems with services provided to **Skokie**, through **Skokie's** vendor and the Skokie Police Department IT staff, pursuant to the performance goals and targeted response times set forth below:

PRIORITY TYPE	DESCRIPTION	RESPONSE GOAL
1-Urgent	A support issue is considered Urgent when it produces an emergency situation in which the Component System(s) is not performing a process which has caused a complete work stoppage and no workaround exists, revenue is impacted, or data is corrupted.	1 hour
2-High	A support issue is considered High when it prevents the completion of critical processes where an "acceptable" workaround is NOT available. "Acceptable" is defined as a workaround that is not cumbersome or time-consuming.	2 hours
3-Medium	A support issue is considered Medium when it hinders the completion of a critical process where an "Acceptable" workaround is available. An issue that is non-critical and no workaround is available will be	8 hours

	considered a Medium priority.	
4-Low	A support issue is considered Low when it does not affect processing. This may include cosmetic issues, general questions, and how to use certain features of the system.	24 hours

- Q. Provide **Lincolnwood** with advance notice, to the extent that it is reasonably possible, of its intention to implement any upgrades, enhancements, or replacements to its CAD system to allow **Lincolnwood** to budget for concurrent implementation of such changes.
- R. Provide **Lincolnwood** with **Skokie's** records pertaining to the services. Such records shall be expeditiously provided.
- S. Establish a procedure for logging in and responding to complaints concerning the provision of the services. **Skokie** agrees to inform **Lincolnwood**, within a reasonable period of time, when specific complaints are brought by their respective residents or customers, including without limitation the date and time of the call, complainant's contact information, and a description of the complaint. In addition, **Skokie** agrees to inform **Lincolnwood** of the actions taken by **Skokie** to resolve the complaint.

Article IV: System Unification Improvements.

Prior to the **Commencement Date**, **Lincolnwood**, shall, at its sole cost and expense, install or implement, or cause to be installed or implemented, the **System Unification Improvements**, as described in detail below. **Lincolnwood** acknowledges that the full and complete installation and implementation, to **Skokie's** sole satisfaction, of the **System Unification Improvements** is a prerequisite for commencement of **Skokie's** provision of the services. Any failure on the part of **Skokie** to provide services due to **Lincolnwood's** failure to complete and maintain the **System Unification Improvements** shall not constitute default on the part of **Skokie** under Article VI. The **System Unification Improvements** include:

- A. **Network Connections.** Work with **Skokie** to cause a telecommunications provider to install dedicated fiber connections between the Communication Center and **Lincolnwood's** Village Hall and Public Works facilities with 1 Gbps capacity. **Skokie** will pay for all monthly service charges necessary to maintain the network connections. **Lincolnwood** will not be responsible for directly paying the telecommunications provider for the costs associated with the network connections and will compensate **Skokie** for such costs through a separate monthly line item charge. This monthly service fee will likely commence before the cut-over date of January 1st, 2017, and then remain in effect until the end of the Agreement.
- B. **CAD/RMS Interface.** Contract with **Skokie's** provider of Computer Aided Dispatch (CAD) services to program, configure, install and maintain a software interface (hereinafter "**Interface**") that will allow **Skokie's** call answering/dispatch personnel to enter data from **Skokie's** CAD system into **Lincolnwood's** New World Records Management System (RMS) and Mobile Reporting System. **Skokie** will coordinate and cooperate with **Lincolnwood** to allow **Skokie's** CAD

system to access, configure and optimize the **Interface** between **Skokie's** CAD system and **Lincolnwood's** Police Mobile RMS to allow appropriate vendor access for configuration, testing and optimization of **Interface**. **Interface** to be primarily used for **Lincolnwood** Police Records Management updates.

- C. Firehouse-Compatible Sungard Software Licenses. **Lincolnwood** will contract with Sungard to procure software licenses that will allow mobile devices in **Lincolnwood** Fire Department vehicles to interface with **Lincolnwood's** Firehouse Software, a Xerox Solution.
- D. CAD Compatible Equipment. Procure and cause to be installed CAD compatible mobile equipment and software licenses in all necessary **Lincolnwood** Police and Fire Department vehicles to allow dispatch of such vehicles via **Skokie's** CAD system. **Skokie** and **Lincolnwood** will cooperate in all testing and optimization of CAD software on **Lincolnwood** mobile equipment.
- E. Radio Frequency Transition. Procure equipment and licenses necessary to allow **Lincolnwood** Fire Department radios to access and broadcast on the frequency currently used by **Skokie's** Fire Department.
- F. In Station Alerting Equipment. Procure equipment and licenses necessary to allow **Skokie** Communications to alert **Lincolnwood** Fire Department.
- G. Wireless Alarm Transition. Contract with **Skokie's** wireless alarm vendor to re-program all Keltron Wireless Radios to match **Skokie's** cipher code.

Article V: Insurance; Indemnification.

- A. Coverage Provided. **Skokie** agrees to provide the following insurance coverages for the **Dispatch Call Center**:
 - Commercial General Liability;
 - Commercial Property;
 - Workers' Compensation; and
 - Employers' Liability for employees of **Skokie** who perform services under this Agreement.

Such coverages shall be in amounts no less than what **Skokie** maintains for itself in its normal course of business. **Skokie** may provide these coverages through traditional insurance policies, coverage offered by a risk-management pool or self-insurance.

- B. Proof of Coverage by Skokie. **Skokie** agrees to furnish to **Lincolnwood** certificate of coverage detailing the self-insurance, risk management pool or commercial insurance as provided by its insurer. The certificate shall be delivered to **Lincolnwood** within thirty (30) days after the effective date of this Agreement, and shall name **Lincolnwood** as an additional insured. **Skokie** agrees to name **Lincolnwood** as additional insured on applicable insurance coverage relating to services provided by the **Dispatch Call Center**. **Lincolnwood** acknowledges and understands that **Skokie** is

self-insured.

- C. Coverage by Lincolnwood. **Lincolnwood** agrees to provide commercial general liability coverage for their operations as provided herein, and workers compensation coverage and employers' liability for their employees who will perform obligations of **Lincolnwood** under this Agreement, and to provide proof of insurance to **Skokie** within thirty (30) days after the effective date of this Agreement and as requested thereafter.
- D. Indemnification.
 - 1. **Skokie** does hereby indemnify and holds **Lincolnwood** harmless from and against any and all claims which may arise solely out of the operation of the **Dispatch Call Center** by **Skokie**, except to the extent caused by the negligence or willful and wanton conduct of **Lincolnwood**. This indemnification does not cover any actions of any kind by **Lincolnwood** employees or due to **Lincolnwood's** failure to provide any items contained in Articles II and IV, or from providing inadequate information in those items or failing to keep those updated.
 - 2. **Lincolnwood** does hereby indemnify and holds **Skokie** harmless from and against any and all claims which may arise out of the obligations of **Lincolnwood** under this Agreement, or any actions or inactions of **Lincolnwood** employees, except to the extent caused by the negligence or willful and wanton conduct of **Skokie**.

Article VI: Termination.

This Agreement may be terminated pursuant to one of the following procedures:

- A. By written amendment to this Agreement duly authorized by the appropriate legislative action of each of the **Parties**; or
- B. In the event of a material default under this Agreement, and provided that the **Parties** have failed to resolve matters pursuant to the provisions of Section VII, the non-defaulting party may notify a defaulting party in writing, setting forth the nature of the default and the requested remedy of such default. The defaulting party shall thereafter have ten (10) days to correct the default prior to the non-defaulting party terminating this Agreement; provided that said 10-day period shall be extended, for a reasonable time not exceeding ninety (90) days, if said default cannot reasonably be cured within said 10-day period. If a defaulting party fails to cure the default within the cure period provided in this Section, the non-defaulting party shall have the right to terminate this Agreement by written notice of termination to the defaulting party, which termination will be effective immediately (or by such other date, not beyond the term of this Agreement, as the non-defaulting party may determine). A party that terminates this Agreement pursuant to this Section VI.B. shall retain its rights to pursue any and all other remedies that may be available, either in law or in equity under this Agreement; or

- C. In the event **Skokie** discontinues its **Dispatch Call Center**.
1. If such event occurs, **Skokie** shall notify **Lincolnwood** not less than three hundred sixty-five (365) days prior to the date of the discontinuation. After receiving such notice, **Lincolnwood** shall have one hundred eighty (180) days to terminate this Agreement. If **Lincolnwood** chooses not to terminate this Agreement, **Skokie** shall take all actions necessary to continue to provide **Lincolnwood** with **Dispatch Call Center** services through the **Dispatch Call Center** handling **Skokie's** calls.
- D. In the event that this Agreement is terminated pursuant to this Article, the **Parties** will cooperate and coordinate efforts to allow **Lincolnwood** to transition its **Emergency Calls** to another dispatching facility without disruption, if reasonably possible.

Article VII: Dispute Resolution.

- A. Negotiation. The parties desire to avoid and settle without litigation any future disputes that may arise between them relative to this Agreement. Accordingly, the parties agree to engage in good faith negotiations to resolve any such dispute. If any party has a dispute about a violation, interpretation, or application of a provision of this Agreement, or a dispute regarding a party's failure to comply with this Agreement, then that party may serve on the other party written notice, delivered as provided in Section VIII.B. of this Agreement, setting forth in detail the dispute, the provisions of this Agreement to which the dispute is related, and all facts and circumstances pertinent to the dispute. The parties then, within seven (7) days, shall schedule a date certain for representatives of the parties to meet in a conference to resolve the dispute. Such conference shall be conducted within thirty (30) days after notice of the dispute has been delivered as provided herein. If a resolution is not reached within such 30-day period (or such longer period to which the **Parties** may mutually agree), then either party may pursue remedies available under this Agreement, including termination.
- B. Continuation of Services and Payments. During all negotiation proceedings and any subsequent proceedings provided for in this Section VII, **Skokie** and **Lincolnwood** shall continue to fulfill the terms of this Agreement to the fullest extent possible. **Skokie** shall continue to provide services to **Lincolnwood** as provided by this Agreement. **Lincolnwood** shall continue to make all payments to **Skokie** for the services as provided by this Agreement, including all payments about which there may be a dispute.
- C. Remedies. Provided that the **Parties** have met their obligations under Section VII.A., the **Parties** shall be entitled to pursue such remedies as may be available in law and equity, including an action to secure the performance of the covenants, agreements, conditions, and obligations contained herein. The **Parties** agree that any such action must be brought in the Circuit Court of Cook County, Illinois. The requirements of Section VII.A. shall be waived in the event of either significant risk of irreparable harm or significant jeopardy to public health and safety. The non-prevailing party in such dispute shall pay the attorneys' fees and

court costs of the prevailing party.

Article VIII. General Provisions.

- A. Unfunded Mandates. The **Parties** acknowledge that significant changes have occurred in legal requirements for a **Dispatch Call Center** over the past decade and are likely to occur in the future. In the event that unfunded mandates arise which impose obligations on **Skokie** over and above current obligations, then the **Parties** agree to share in the cost based upon the proportional amount of call volume in the **Dispatch Call Center** for the prior year. For the first Agreement year, **Lincolnwood's** *pro rata* share of any additional costs will be set at 22.6%.
- B. Notice. Any notice or communication required or permitted to be given under this Agreement shall be in writing and shall be delivered (i) personally, (ii) by a reputable overnight courier, or (iii) by certified mail, return receipt requested, and deposited in the U.S. Mail, postage prepaid.

Notices and communications to **Skokie** shall be addressed to, and delivered at, the following address:

John Lockerby, Village Manager
Village of Skokie
5127 Oakton Street
Skokie, IL 60077

with a copy to: Michael M. Lorge, Corporation Counsel
Village of Skokie
5127 Oakton Street
Skokie, IL 60077

Notices and communications to **Lincolnwood** shall be addressed to, and delivered at, the following address:

Timothy C. Wiberg, Village Manager
Village of Lincolnwood
6900 N. Lincoln Ave
Lincolnwood, IL 60712

with a copy to: Steven M. Elrod, Village Attorney
Holland & Knight
131 S. Dearborn, 30th Floor
Chicago, Illinois 60603

- C. Ownership and Capital Costs. **Skokie** will own the entire dispatch system, with the exception of equipment installed within **Lincolnwood** buildings and vehicles.
- D. Governing Law. This Agreement shall be governed by, and enforced in accordance with the laws of the State of Illinois.

- E. Severability. It is hereby expressed to be the intent of the **Parties** to this Agreement that should any provision, covenant, agreement, or portion of this Agreement or its application to any person or property be held invalid by a court of competent jurisdiction, the remaining provisions of this Agreement and the validity, enforceability, and application to any person or property shall not be impaired thereby, but the remaining provisions shall be interpreted, applied, and enforced so as to achieve, as near as may be, the purpose and intent of this Agreement to the greatest extent permitted by applicable law.
- F. Entire Agreement. This Agreement constitutes the entire agreement between the **Parties** and supersedes any and all prior agreements and negotiations between the parties, whether written or oral, relating to the subject matter of this Agreement.
- G. Amendments and Modifications. No amendment or modification to this Agreement shall be effective until it is reduced to writing and approved and executed by all **Parties** to this Agreement in accordance with applicable law.
- H. Changes in Laws. Unless otherwise provided in this Agreement, any reference to laws, statutes, ordinances, rules, or regulations shall be deemed to include any modifications of, or amendments to, such laws, statutes, ordinances, rules, or regulations that may occur in the future.
- I. Authority to Execute. Each party hereby warrants and represents to the other **Parties** that the persons executing this Agreement on its behalf have been properly authorized to do so by the Corporate Authorities of such party.

IN WITNESS HEREOF, **Skokie** and **Lincolnwood**, respectively, have caused this Agreement to be executed by their respective Mayor and attested by their respective Village Clerk as of the day and year first above written.

VILLAGE OF SKOKIE

By: 
George Van Dusen, Mayor

Attest: 
Village Clerk

VILLAGE OF LINCOLNWOOD

By: 
Gerald Turry, Mayor


Attest: 
Deputy Village Clerk

EXHIBIT A

PAYMENT SCHEDULE

Dispatch services costs for Lincolnwood

Year 1	03/01/17 - 04/30/18	\$736,791 *
Year 2	05/01/18 - 04/30/19	\$773,631
Year 3	05/01/19 - 04/30/20	\$812,313
Year 4	05/01/20 - 04/30/21	\$852,928
Year 5	05/01/21 - 04/30/22	\$895,575

Network and software licensing expenses:

Two-1 Gbps fibers from Skokie PD and VH to Lincolnwood PW and VH	\$24,000/year
Two Smart Net Support Agreements for capital equipment	\$800/year
Two Cisco switches with fiber uplink	\$7,000 one-time capital cost
SunGard licensing or interface application	TBD

*- Annualized fee, which is \$61,399.25 monthly. "Year one" is to be calculated over 14 months at this monthly fee.

**AGREEMENT REGARDING THE DISTRIBUTION OF STATE OF ILLINOIS 911
SURCHARGE REVENUE REFERENCED IN THE INTERGOVERNMENTAL
AGREEMENT BETWEEN THE VILLAGE OF SKOKIE AND VILLAGE OF
LINCOLNWOOD, DATED NOVEMBER 7, 2016**

THIS AGREEMENT is entered into on February 23, 2017, by and between the **VILLAGE OF SKOKIE**, an Illinois home rule municipal corporation (hereinafter "**Skokie**") and the **VILLAGE OF LINCOLNWOOD**, an Illinois municipal corporation (hereinafter "**Lincolnwood**") (hereinafter collectively "**Parties**"). In consideration of the mutual promises of the **Parties** contained below and other good and valuable consideration, **Skokie** and **Lincolnwood** hereby agree as follows:

1. On or about November 7, 2016, Skokie and Lincolnwood entered into an Intergovernmental Agreement (hereinafter "IGA"), pertaining to combining dispatch services for the two (2) communities, pursuant to 50 ILCS 750/15.42.
2. Effective on the Commencement Date of the aforementioned IGA, Skokie shall also serve as the Official 9-1-1 Authority, (hereinafter "Authority") as described in (50 ILCS 750/2). Skokie, in the capacity as Authority, shall serve as the recipient of all 9-1-1 surcharge revenues owed to both Skokie and Lincolnwood, which are disbursed by the State of Illinois (hereinafter "State").
3. Skokie shall review all of the 9-1-1 surcharge revenues attributable to both **Parties**, and shall remit to Lincolnwood its proportional share of 9-1-1 surcharge revenue within 10 business days of receipt of those funds. Each party's proportional share shall be determined by the State and Skokie shall remit to Lincolnwood only what is indicated on the transmittal for the disbursement.
4. A copy of any transmittal from the State to Skokie, specifically concerning the disbursement of 9-1-1 Surcharge Revenues to Skokie and Lincolnwood, shall be sent along with a check for the amount indicated for Lincolnwood, to Lincolnwood.
5. Any discrepancy between the State's calculation or the State's distribution to Lincolnwood and Lincolnwood's calculation or expectation of 9-1-1 surcharge revenue shall be resolved by Lincolnwood with the State and Skokie shall not be responsible to resolve any such dispute.

IN WITNESS HEREOF, **Skokie** and **Lincolnwood**, respectively, have caused this Agreement to be executed by their respective Village Managers and attested by their respective Village Clerk as of the day and year first above written.

VILLAGE OF SKOKIE

VILLAGE OF LINCOLNWOOD

By: _____
John T. Lockerby, Village Manager

By: _____
Timothy Wiberg, Village Manager

Attest: _____
Village Clerk

Attest: _____
Village Clerk

Mutual Back-up Services For
Public Safety Answering Point Agreement

This Agreement made this 17th day of February, 2017 between the Village of Skokie, as a Qualified Government Entity pursuant to 50 ILCS 750/1 et seq. and the Village of Northbrook as a Police Dispatch Center, is entered into for the provision of mutual back-up Public Safety Answering Point (hereinafter "PSAP") (hereinafter collectively "Parties") services and other consideration and obligations as set forth below.

The Parties acknowledge that circumstances could arise from time to time, albeit remote, when interruptions to their PSAP services could arise or heavy volume in their PSAP center could require additional services to handle calls.

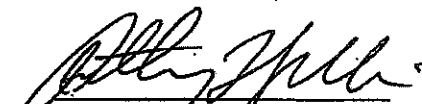
This Agreement contemplates a mutual back-up between the Parties for the purpose of effective handling and routing of E-9-1-1 and wireless 9-1-1 emergency calls for police/fire assistance in such circumstances and other unforeseen emergencies.

Further, this Agreement contemplates a mutual back-up between the Parties for the purpose of providing redundancies in the Parties' crucial and critical E-9-1-1 and wireless 9-1-1 emergency call services.

Therefore, the Northbrook Police Dispatch Center, located at 1401 Landwehr Road, Northbrook, IL 60062, will serve as the backup Public Safety Answering Point for Village of Skokie, and will be utilized in the event that the primary Public Safety Answering Point becomes inoperable or its services are interrupted, providing the Northbrook Police Dispatch Center is physically capable of receiving such calls. In such circumstances it would then become the receiving center for all emergency public safety services provided to the Skokie Police/Fire Public Safety Answering Point (PSAP). When the Northbrook Police Dispatch Center receives an emergency call for service originating from the Village of Skokie or the Village of Lincolnwood, it will notify the Skokie Police/Fire Communications Center via telephone or local radio channels to have an emergency unit respond to the call for assistance.

Additionally, therefore, the Skokie Police/Fire Communications Center, located at 7300 Niles Center Road, Skokie, IL 60077, will serve as the backup Public Safety Answering Point for Village of Northbrook, and will be utilized in the event that the primary Public Safety Answering Point becomes inoperable or its services are interrupted, providing the Skokie Police/Fire Communications Center is physically capable of receiving such calls. In such circumstances it would then become the receiving center for all emergency public safety services provided to the Northbrook Police Public Safety Answering Point (PSAP). When the Skokie Police/Fire Communications Center receives an emergency call for service originating from the Village of Northbrook, it will notify the Northbrook Police Dispatch Center via telephone or local radio channels to have an emergency unit respond to the call for assistance. The Skokie Police/Fire Communications Center will transfer all fire calls to the Regional Emergency Dispatch (RED) Center.

Skokie Police Department


Chief of Police

VOSDOCS-#510383

Northbrook Police Department


Chief of Police



Police Department

7300 Niles Center Road
Skokie, Illinois 60077

Phone (847) 982-5900
Fax (847) 982-5978

www.skokie.org
SkokieVision Municipal Cable
1660 AM Skokie

Council-Manager Government

Mayor	George Van Dusen
Clerk	Pramod C. Shah
Trustees	Michele L. Bromberg
	Karen Gray-Keeler
	Ralph Klein
	Randall E. Roberts
	Edie Sue Sutker
	Ilonka Ulrich
Manager	John T. Lockerby
Counsel	Michael M. Lorge

Awards and Distinctions

All America City Finalist
American Public Works Association
(APWA) Accreditation
Commission on Fire Accreditation
International (CFAI)
Fitch IBCA AAA
Financial Bond Rating
Gold Level Clean Air Counts
Community
Governor's Hometown Award
Government Finance Officers
Association Budget Award
Government Finance Officers
Association Certificate of
Achievement for Excellence in
Financial Reporting
Illinois Law Enforcement
Accreditation (ILEAP)
Insurance Services Office (ISO)
Class One Fire Department
State of Illinois Certified Health
Department
Tree City U.S.A. Distinction

Village of Skokie

February 23, 2017

Chief Anthony Scarpelli
Skokie Police Department
7300 Niles Center Road
Skokie, IL 60077

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the 9-1-1 Authority, and the Skokie Police Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

Skokie Police/Fire Communications Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Direct Dispatch
Secondary: Direct Dispatch

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Skokie Police/Fire Communications Center
9-1-1 Authority

By: John Barkhoo
John Barkhoo, Communications Coord.

Skokie Police Department
Public Safety Agency

By: Anthony F. Scarpelli
Anthony F. Scarpelli
Print Name

CHIEF OF POLICE
Title



Police Department

7300 Niles Center Road
Skokie, Illinois 60077

Phone (847) 982-5900
Fax (847) 982-5978

www.skokie.org
SkokieVision Municipal Cable
1660 AM Skokie

Council-Manager Government

Mayor	George Van Dusen
Clerk	Pramod C. Shah
Trustees	Michele L. Bromberg
	Karen Gray-Keeler
	Ralph Klein
	Randall E. Roberts
	Edie Sue Sutker
	Ilonka Ulrich
Manager	John T. Lockerby
Counsel	Michael M. Lorge

Awards and Distinctions

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(APWA) Accreditation

Commission on Fire Accreditation
International (CFAI)

Fitch IBCA AAA
Financial Bond Rating

Gold Level Clean Air Counts
Community

Governor's Hometown Award

Government Finance Officers
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Illinois Law Enforcement
Accreditation (ILEAP)

Insurance Services Office (ISO)
Class One Fire Department

State of Illinois Certified Health
Department

Tree City U.S.A. Distinction

Village of Skokie

February 23, 2017

Chief James Walters
Skokie Fire Department
7424 Niles Center Road
Skokie, IL 60077

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the 9-1-1 Authority, and the Skokie Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

Skokie Police/Fire Communications Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Direct Dispatch
Secondary: Direct Dispatch

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Skokie Police/Fire Communications Center
9-1-1 Authority

By: John Barkhoo
John Barkhoo, Communications Coord.

Skokie Fire Department
Public Safety Agency

By: James G. Walters
James G. Walters
Print Name

CHIEF
Title



Police Department

7300 Niles Center Road
Skokie, Illinois 60077

Phone (847) 982-5900
Fax (847) 982-5978

www.skokie.org
SkokieVision Municipal Cable
1660 AM Skokie

Council-Manager Government

Mayor	George Van Dusen
Clerk	Pramod C. Shah
Trustees	Michele L. Bromberg
	Karen Gray-Keeler
	Ralph Klein
	Randall E. Roberts
	Edie Sue Sutker
	Ilonka Ulrich
Manager	John T. Lockerby
Counsel	Michael M. Lorge

Awards and Distinctions

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(APWA) Accreditation

Commission on Fire Accreditation
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Fitch IBCA AAA
Financial Bond Rating

Gold Level Clean Air Counts
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Governor's Hometown Award

Government Finance Officers
Association Budget Award

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Achievement for Excellence in
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Illinois Law Enforcement
Accreditation (ILEAP)

Insurance Services Office (ISO)
Class One Fire Department

State of Illinois Certified Health
Department

Tree City U.S.A. Distinction

Village of Skokie

February 23, 2017

Chief Michael Hansen
Lincolnwood Fire Department
6900 North Lincoln Avenue
Lincolnwood, IL 60712

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the 9-1-1 Authority, and the Lincolnwood Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

Skokie Police/Fire Communications Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Direct Dispatch
Secondary: Direct Dispatch

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Skokie Police/Fire Communications Center
9-1-1 Authority

By: J. Barkhoo
John Barkhoo, Communications Coord.

Lincolnwood Fire Department
Public Safety Agency

By: Ray White
RAY white
Print Name

Deputy Fire Chief
Title



Police Department

7300 Niles Center Road
Skokie, Illinois 60077

Phone (847) 982-5900
Fax (847) 982-5978

www.skokie.org
SkokieVision Municipal Cable
1660 AM Skokie

Council-Manager Government

Mayor	George Van Dusen
Clerk	Pramod C. Shah
Trustees	Michele L. Bromberg
	Karen Gray-Keeler
	Ralph Klein
	Randall E. Roberts
	Edie Sue Sutker
	Ilonka Ulrich
Manager	John T. Lockerby
Counsel	Michael M. Lorge

Awards and Distinctions

All America City Finalist
American Public Works Association
(APWA) Accreditation
Commission on Fire Accreditation
International (CFAI)
Fitch IBCA AAA
Financial Bond Rating
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Community
Governor's Hometown Award
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Achievement for Excellence in
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Illinois Law Enforcement
Accreditation (ILEAP)
Insurance Services Office (ISO)
Class One Fire Department
State of Illinois Certified Health
Department
Tree City U.S.A. Distinction

Village of Skokie

February 23, 2017

Chief Robert LaMantia
Lincolnwood Police Department
6900 North Lincoln Avenue
Lincolnwood, IL 60712

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the 9-1-1 Authority, and the Lincolnwood Police Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

Skokie Police/Fire Communications Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Direct Dispatch
Secondary: Direct Dispatch

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Skokie Police/Fire Communications Center
9-1-1 Authority

By: JLBK
John Barkhoo, Communications Coord.

Lincolnwood Police Department
Public Safety Agency

By: Robert LaMantia
Robert LaMantia
Print Name
Chief of Police
Title



Police Department

7300 Niles Center Road
Skokie, Illinois 60077

Phone (847) 982-5900
Fax (847) 982-5978

www.skokie.org
SkokieVision Municipal Cable
1660 AM Skokie

Council-Manager Government

Mayor	George Van Dusen
Clerk	Pramod C. Shah
Trustees	Michele L. Bromberg
	Karen Gray-Keeler
	Ralph Klein
	Randall E. Roberts
	Edie Sue Sutker
	Ilonka Ulrich
Manager	John T. Lockerby
Counsel	Michael M. Lorge

Awards and Distinctions

All America City Finalist

American Public Works Association
(APWA) Accreditation

Commission on Fire Accreditation
International (CFAI)

Fitch IBCA AAA
Financial Bond Rating

Gold Level Clean Air Counts
Community

Governor's Hometown Award

Government Finance Officers
Association Budget Award

Government Finance Officers
Association Certificate of
Achievement for Excellence in
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Illinois Law Enforcement
Accreditation (ILEAP)

Insurance Services Office (ISO)
Class One Fire Department

State of Illinois Certified Health
Department

Tree City U.S.A. Distinction

Village of Skokie

February 23, 2017

Chief Mike Simo
Morton Grove Police Department
6101 Capulina
Morton Grove, IL 60053

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the 9-1-1 Authority, and the Morton Grove Police Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

Skokie Police/Fire Communications Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Primary 9-1-1 routing number as identified by AT&T
Secondary: APERN UHF 470.9625

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Skokie Police/Fire Communications Center
9-1-1 Authority

By: John Barkhoo
John Barkhoo, Communications Coord.

Morton Grove Police Department
Public Safety Agency

By: Michael Simo

Print Name

Chief of Police
Title



Police Department

7300 Niles Center Road
Skokie, Illinois 60077

Phone (847) 982-5900
Fax (847) 982-5978

www.skokie.org
SkokieVision Municipal Cable
1660 AM Skokie

Council-Manager Government

Mayor	George Van Dusen
Clerk	Pramod C. Shah
Trustees	Michele L. Bromberg
	Karen Gray-Keeler
	Ralph Klein
	Randall E. Roberts
	Edie Sue Sutker
	Ilonka Ulrich
Manager	John T. Lockerby
Counsel	Michael M. Lorge

Awards and Distinctions

All America City Finalist
American Public Works Association
(APWA) Accreditation
Commission on Fire Accreditation
International (CFAI)
Fitch IBCA AAA
Financial Bond Rating
Gold Level Clean Air Counts
Community
Governor's Hometown Award
Government Finance Officers
Association Budget Award
Government Finance Officers
Association Certificate of
Achievement for Excellence in
Financial Reporting
Illinois Law Enforcement
Accreditation (ILEAP)
Insurance Services Office (ISO)
Class One Fire Department
State of Illinois Certified Health
Department
Tree City U.S.A. Distinction

Village of Skokie

February 23, 2017

Chief Frank Rodgers
Morton Grove Fire Department
6250 Lincoln Avenue
Morton Grove, IL 60053

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the 9-1-1 Authority, and the Morton Grove Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

Skokie Police/Fire Communications Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Primary 9-1-1 routing number as identified by AT&T
Secondary: IFERN VHF 154.2650

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Skokie Police/Fire Communications Center
9-1-1 Authority

By: JLBK
John Barkhoo, Communications Coord.

Morton Grove Fire Department
Public Safety Agency

By: FRANK RODGERS
Print Name

FIRE CHIEF
Title



Police Department

7300 Niles Center Road
Skokie, Illinois 60077

Phone (847) 982-5900
Fax (847) 982-5978

www.skokie.org
SkokieVision Municipal Cable
1660 AM Skokie

Council-Manager Government

Mayor	George Van Dusen
Clerk	Pramod C. Shah
Trustees	Michele L. Bromberg
	Karen Gray-Keeler
	Ralph Klein
	Randall E. Roberts
	Edie Sue Sutker
	Ilonka Ulrich
Manager	John T. Lockerby
Counsel	Michael M. Lorge

Awards and Distinctions

All America City Finalist
American Public Works Association
(APWA) Accreditation
Commission on Fire Accreditation
International (CFAI)
Fitch IBCA AAA
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Community
Governor's Hometown Award
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Accreditation (ILEAP)
Insurance Services Office (ISO)
Class One Fire Department
State of Illinois Certified Health
Department
Tree City U.S.A. Distinction

Village of Skokie

February 23, 2017

Chief Steve Borkowski
Niles Fire Department
8360 West Dempster
Niles, IL 60714

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the 9-1-1 Authority, and the Niles Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

Skokie Police/Fire Communications Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Primary 9-1-1 routing number as identified by AT&T
Secondary: IFERN VHF 154.2650

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Skokie Police/Fire Communications Center
9-1-1 Authority

By: John Barkhoo
John Barkhoo, Communications Coord.

Niles Fire Department
Public Safety Agency

By: Steven Borkowski
Print Name
Title Fire Chief



Police Department

7300 Niles Center Road
Skokie, Illinois 60077

Phone (847) 982-5900
Fax (847) 982-5978

www.skokie.org
SkokieVision Municipal Cable
1660 AM Skokie

Council-Manager Government

Mayor	George Van Dusen
Clerk	Pramod C. Shah
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	Ralph Klein
	Randall E. Roberts
	Edie Sue Sutker
	Ilonka Ulrich
Manager	John T. Lockerby
Counsel	Michael M. Lorge

Awards and Distinctions

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Insurance Services Office (ISO)
Class One Fire Department
State of Illinois Certified Health
Department
Tree City U.S.A. Distinction

Village of Skokie

February 23, 2017

Chief Dennis McEnerney
Niles Police Department
7200 North Milwaukee
Niles, IL 60714

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the 9-1-1 Authority, and the Niles Police Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

Skokie Police/Fire Communications Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Primary 9-1-1 routing number as identified by AT&T
Secondary: APERN UHF 470.9625

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Skokie Police/Fire Communications Center
9-1-1 Authority

By: John Barkhoo
John Barkhoo, Communications Coord.

Niles Police Department
Public Safety Agency

By: Dennis T. McEnerney
Dennis T. McEnerney
Print Name
CHIEF OF POLICE
Title



Police Department

7300 Niles Center Road
Skokie, Illinois 60077

Phone (847) 982-5900
Fax (847) 982-5978

www.skokie.org
SkokieVision Municipal Cable
1660 AM Skokie

Council-Manager Government

Mayor	George Van Dusen
Clerk	Pramod C. Shah
Trustees	Michele L. Bromberg
	Karen Gray-Keeler
	Ralph Klein
	Randall E. Roberts
	Edie Sue Sutker
	Ilonka Ulrich
Manager	John T. Lockerby
Counsel	Michael M. Lorge

Awards and Distinctions

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Accreditation (ILEAP)
Insurance Services Office (ISO)
Class One Fire Department
State of Illinois Certified Health
Department
Tree City U.S.A. Distinction

Village of Skokie

February 23, 2017

Chief Brian King
Wilmette Police Department
710 Ridge Road
Wilmette, IL 60091

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the 9-1-1 Authority, and the Wilmette Police Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

Skokie Police/Fire Communications Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Primary 9-1-1 routing number as identified by AT&T
Secondary: APERN UHF 470.9625

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Skokie Police/Fire Communications Center
9-1-1 Authority

By: J. Barkhoo
John Barkhoo, Communications Coord.

Wilmette Police Department
Public Safety Agency

By: Brian King
BRIAN KING
Print Name
Chief of Police
Title



Police Department

7300 Niles Center Road
Skokie, Illinois 60077

Phone (847) 982-5900
Fax (847) 982-5978

www.skokie.org
SkokieVision Municipal Cable
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Council-Manager Government

Mayor	George Van Dusen
Clerk	Pramod C. Shah
Trustees	Michele L. Bromberg
	Karen Gray-Keeler
	Ralph Klein
	Randall E. Roberts
	Edie Sue Sutker
	Ilonka Ulrich
Manager	John T. Lockerby
Counsel	Michael M. Lorge

Awards and Distinctions

All America City Finalist
American Public Works Association
(APWA) Accreditation
Commission on Fire Accreditation
International (CFAI)
Fitch IBCA AAA
Financial Bond Rating
Gold Level Clean Air Counts
Community
Governor's Hometown Award
Government Finance Officers
Association Budget Award
Government Finance Officers
Association Certificate of
Achievement for Excellence in
Financial Reporting
Illinois Law Enforcement
Accreditation (ILEAP)
Insurance Services Office (ISO)
Class One Fire Department
State of Illinois Certified Health
Department
Tree City U.S.A. Distinction

Village of Skokie

February 23, 2017

Chief Michael McGreal
Wilmette Fire Department
1304 Lake Avenue
Wilmette, IL 60091

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the 9-1-1 Authority, and the Wilmette Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

Skokie Police/Fire Communications Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Primary 9-1-1 routing number as identified by AT&T
Secondary: IFERN VHF 154.2650

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Skokie Police/Fire Communications Center
9-1-1 Authority

By: [Signature]
John Barkhoo, Communications Coord.

Wilmette Fire Department
Public Safety Agency

By: [Signature]
Michael A. McGreal
Print Name
Fire Chief
Title



Police Department

7300 Niles Center Road
Skokie, Illinois 60077

Phone (847) 982-5900
Fax (847) 982-5978

www.skokie.org
SkokieVision Municipal Cable
1660 AM Skokie

Council-Manager Government

Mayor	George Van Dusen
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	Ralph Klein
	Randall E. Roberts
	Edie Sue Sutker
	Ilonka Ulrich
Manager	John T. Lockerby
Counsel	Michael M. Lorge

Awards and Distinctions

All America City Finalist

American Public Works Association
(APWA) Accreditation

Commission on Fire Accreditation
International (CFAI)

Fitch IBCA AAA
Financial Bond Rating

Gold Level Clean Air Counts
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Governor's Hometown Award

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Achievement for Excellence in
Financial Reporting

Illinois Law Enforcement
Accreditation (ILEAP)

Insurance Services Office (ISO)
Class One Fire Department

State of Illinois Certified Health
Department

Tree City U.S.A. Distinction

Village of Skokie

February 23, 2017

Chief Ralph Ensign
Glenview Fire Department
1815 Glenview Road
Glenview, IL 60025

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the 9-1-1 Authority, and the Glenview Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

Skokie Police/Fire Communications Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Primary 9-1-1 routing number as identified by AT&T
Secondary: IFERN VHF 154.2650

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.


It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Skokie Police/Fire Communications Center
9-1-1 Authority

By: 
John Barkhoo, Communications Coord.

Glenview Fire Department
Public Safety Agency

By: 
RALPH ENSIGN
Print Name

FIRE CHIEF
Title



Police Department

7300 Niles Center Road
Skokie, Illinois 60077

Phone (847) 982-5900
Fax (847) 982-5978

www.skokie.org
SkokieVision Municipal Cable
1660 AM Skokie

Council-Manager Government

Mayor	George Van Dusen
Clerk	Pramod C. Shah
Trustees	Michele L. Bromberg
	Karen Gray-Keeler
	Ralph Klein
	Randall E. Roberts
	Edie Sue Sutker
	Ilonka Ulrich
Manager	John T. Lockerby
Counsel	Michael M. Lorge

Awards and Distinctions

All America City Finalist
American Public Works Association
(APWA) Accreditation
Commission on Fire Accreditation
International (CFAI)
Fitch IBCA AAA
Financial Bond Rating
Gold Level Clean Air Counts
Community
Governor's Hometown Award
Government Finance Officers
Association Budget Award
Government Finance Officers
Association Certificate of
Achievement for Excellence in
Financial Reporting
Illinois Law Enforcement
Accreditation (ILEAP)
Insurance Services Office (ISO)
Class One Fire Department
State of Illinois Certified Health
Department
Tree City U.S.A. Distinction

Village of Skokie

February 23, 2017

Chief William Fitzpatrick
Glenview Police Department
2500 East Lake Avenue
Glenview, IL 60025

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the 9-1-1 Authority, and the Glenview Police Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

Skokie Police/Fire Communications Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Primary 9-1-1 routing number as identified by AT&T
Secondary: APERN UHF 470.9625

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Skokie Police/Fire Communications Center
9-1-1 Authority

By: JLB
John Barkhoo, Communications Coord.

Glenview Police Department
Public Safety Agency

By: William T. Fitzpatrick
Print Name
CHIEF OF POLICE
Title



Police Department

7300 Niles Center Road
Skokie, Illinois 60077

Phone (847) 982-5900
Fax (847) 982-5978

www.skokie.org
SkokieVision Municipal Cable
1660 AM Skokie

Council-Manager Government

Mayor	George Van Dusen
Clerk	Pramod C. Shah
Trustees	Michele L. Bromberg
	Karen Gray-Keeler
	Ralph Klein
	Randall E. Roberts
	Edie Sue Sutker
	Ilonka Ulrich
Manager	John T. Lockerby
Counsel	Michael M. Lorge

Awards and Distinctions

All America City Finalist
American Public Works Association
(APWA) Accreditation
Commission on Fire Accreditation
International (CFAI)
Fitch IBCA AAA
Financial Bond Rating
Gold Level Clean Air Counts
Community
Governor's Hometown Award
Government Finance Officers
Association Budget Award
Government Finance Officers
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Achievement for Excellence in
Financial Reporting
Illinois Law Enforcement
Accreditation (ILEAP)
Insurance Services Office (ISO)
Class One Fire Department
State of Illinois Certified Health
Department
Tree City U.S.A. Distinction

Village of Skokie

February 23, 2017

Chief Richard Eddington
Evanston Fire Department
909 Lake Street
Evanston, IL 60201

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the 9-1-1 Authority, and the Evanston Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

Skokie Police/Fire Communications Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Primary 9-1-1 routing number as identified by AT&T
Secondary: IFERN VHF 154.2650

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Skokie Police/Fire Communications Center
9-1-1 Authority

By: J. Barkhoo
John Barkhoo, Communications Coord.

Evanston Fire Department
Public Safety Agency

By: Brian Scott
BRIAN SCOTT
Print Name

FIRE CHIEF
Title



Police Department

7300 Niles Center Road
Skokie, Illinois 60077

Phone (847) 982-5900
Fax (847) 982-5978

www.skokie.org
SkokieVision Municipal Cable
1660 AM Skokie

Council-Manager Government

Mayor	George Van Dusen
Clerk	Pramod C. Shah
Trustees	Michele L. Bromberg
	Karen Gray-Keeler
	Ralph Klein
	Randall E. Roberts
	Edie Sue Sutker
	Ilonka Ulrich
Manager	John T. Lockerby
Counsel	Michael M. Lorge

Awards and Distinctions

All America City Finalist

American Public Works Association
(APWA) Accreditation

Commission on Fire Accreditation
International (CFAI)

Fitch IBCA AAA
Financial Bond Rating

Gold Level Clean Air Counts
Community

Governor's Hometown Award

Government Finance Officers
Association Budget Award

Government Finance Officers
Association Certificate of
Achievement for Excellence in
Financial Reporting

Illinois Law Enforcement
Accreditation (ILEAP)

Insurance Services Office (ISO)
Class One Fire Department

State of Illinois Certified Health
Department

Tree City U.S.A. Distinction

Village of Skokie

February 23, 2017

Chief Richard Eddington
Evanston Police Department
1454 Elmwood
Evanston, IL 60201

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the 9-1-1 Authority, and the Evanston Police Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

Skokie Police/Fire Communications Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Primary 9-1-1 routing number as identified by AT&T
Secondary: APERN UHF 470.9625

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

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It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Skokie Police/Fire Communications Center
9-1-1 Authority

By: John Barkhoo
John Barkhoo, Communications Coord.

Evanston Police Department
Public Safety Agency

By: Richard Eddington
RICHARD EDDINGTON
Print Name
CHIEF OF POLICE
Title



Police Department

7300 Niles Center Road
Skokie, Illinois 60077

Phone (847) 982-5900
Fax (847) 982-5978

www.skokie.org
SkokieVision Municipal Cable
1660 AM Skokie

Council-Manager Government

Mayor	George Van Dusen
Clerk	Pramod C. Shah
Trustees	Michele L. Bromberg
	Karen Gray-Keeler
	Ralph Klein
	Randall E. Roberts
	Edie Sue Sutker
	Ilonka Ulrich
Manager	John T. Lockerby
Counsel	Michael M. Lorge

Awards and Distinctions

All America City Finalist
American Public Works Association
(APWA) Accreditation
Commission on Fire Accreditation
International (CFAI)
Fitch IBCA AAA
Financial Bond Rating
Gold Level Clean Air Counts
Community
Governor's Hometown Award
Government Finance Officers
Association Budget Award
Government Finance Officers
Association Certificate of
Achievement for Excellence in
Financial Reporting
Illinois Law Enforcement
Accreditation (ILEAP)
Insurance Services Office (ISO)
Class One Fire Department
State of Illinois Certified Health
Department
Tree City U.S.A. Distinction

Village of Skokie

February 24, 2017

Mr. Martin Bennett
Cook County E.T.S.B.
9511 West Harrison
Des Plaines, IL 60016

Re: Skokie Lincolnwood 9-1-1 Consolidation

Dear Mr. Bennett,

Enclosed please find the Call Handling and Aid Outside Jurisdictional Boundaries Agreement for the Skokie Combined Communications Center. Please sign the agreement and return it to us in the enclosed stamped envelope at your earliest convenience.

I appreciate your attention to this matter. Please do not hesitate to contact me at 847/982-5904 with any questions you may have.

Sincerely,

John Barkhoo
Communications Coordinator

Enc.

JB/sk



Police Department

7300 Niles Center Road
Skokie, Illinois 60077

Phone (847) 982-5900
Fax (847) 982-5978

www.skokie.org
SkokieVision Municipal Cable
1660 AM Skokie

Council-Manager Government

Mayor	George Van Dusen
Clerk	Pramod C. Shah
Trustees	Michele L. Bromberg
	Karen Gray-Keeler
	Ralph Klein
	Randall E. Roberts
	Edie Sue Sutker
	Ilonka Ulrich
Manager	John T. Lockerby
Counsel	Michael M. Lorge

Awards and Distinctions

All America City Finalist
American Public Works Association
(APWA) Accreditation
Commission on Fire Accreditation
International (CFAI)
Fitch IBCA AAA
Financial Bond Rating
Gold Level Clean Air Counts
Community
Governor's Hometown Award
Government Finance Officers
Association Budget Award
Government Finance Officers
Association Certificate of
Achievement for Excellence in
Financial Reporting
Illinois Law Enforcement
Accreditation (ILEAP)
Insurance Services Office (ISO)
Class One Fire Department
State of Illinois Certified Health
Department
Tree City U.S.A. Distinction

Village of Skokie

February 23, 2017

Mr. Martin Bennett
Cook County E.T.S.B.
9511 West Harrison
Des Plaines, IL 60016

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the 9-1-1 Authority, and the Cook County E.T.S.B., for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

Skokie Police/Fire Communications Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Primary 9-1-1 routing number as identified by AT&T
Secondary: Point-to-Point VHF 155.370

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Skokie Police/Fire Communications Center
9-1-1 Authority

Cook County E.T.S.B.
Public Safety Agency

By: _____
John Barkhoo, Communications Coord.

By: _____

Print Name

Title

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Des Plaines, IL 60016

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Police Department

7300 Niles Center Road
Skokie, Illinois 60077

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Fax (847) 982-5978

www.skokie.org
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Council-Manager Government

Mayor	George Van Dusen
Clerk	Pramod C. Shah
Trustees	Michele L. Bromberg
	Karen Gray-Keeler
	Ralph Klein
	Randall E. Roberts
	Edie Sue Sutker
	Ilonka Ulrich
Manager	John T. Lockerby
Counsel	Michael M. Lorge

Awards and Distinctions

All America City Finalist
American Public Works Association
(APWA) Accreditation
Commission on Fire Accreditation
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Fitch IBCA AAA
Financial Bond Rating
Gold Level Clean Air Counts
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Governor's Hometown Award
Government Finance Officers
Association Budget Award
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Achievement for Excellence in
Financial Reporting
Illinois Law Enforcement
Accreditation (ILEAP)
Insurance Services Office (ISO)
Class One Fire Department
State of Illinois Certified Health
Department
Tree City U.S.A. Distinction

Village of Skokie

February 24, 2017

Chief John J. Roberts
Cook County Forest Preserve
1 Aloha Lane
Hinsdale, IL 60523

Re: Skokie Lincolnwood 9-1-1 Consolidation

Dear Chief Roberts,

Enclosed please find the Call Handling and Aid Outside Jurisdictional Boundaries Agreement for the Skokie Combined Communications Center. Please sign the agreement and return it to us in the enclosed stamped envelope at your earliest convenience.

I appreciate your attention to this matter. Please do not hesitate to contact me at 847/982-5904 with any questions you may have.

Sincerely,

John Barkhoo
Communications Coordinator

Enc.

JB/sk



Police Department

7300 Niles Center Road
Skokie, Illinois 60077

Phone (847) 982-5900
Fax (847) 982-5978

www.skokie.org
SkokieVision Municipal Cable
1660 AM Skokie

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	Randall E. Roberts
	Edie Sue Sutker
	Honka Ulrich
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Counsel	Michael M. Lorge

Awards and Distinctions

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(APWA) Accreditation
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Class One Fire Department
State of Illinois Certified Health
Department
Tree City U.S.A. Distinction

Village of Skokie

February 23, 2017

Chief John J. Roberts
Cook County Forest Preserve
1 Aloha Lane
Hinsdale, IL 60523

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the 9-1-1 Authority, and the Cook County Forest Preserve, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

Skokie Police/Fire Communications Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Primary 9-1-1 routing number as identified by AT&T
Secondary: Point-to-Point VHF 155.370

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Skokie Police/Fire Communications Center
9-1-1 Authority

Cook County Forest Preserve
Public Safety Agency

By: _____
John Barkhoo, Communications Coord.

By: _____

Print Name _____

Title _____

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Cook County Forest Preserve
1 Aloha Lane

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Police Department

7300 Niles Center Road
Skokie, Illinois 60077

Phone (847) 982-5900
Fax (847) 982-5978

www.skokie.org
SkokieVision Municipal Cable
1660 AM Skokie

Council-Manager Government

Mayor	George Van Dusen
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	Ralph Klein
	Randall E. Roberts
	Edie Sue Sutker
	Ilonka Ulrich
Manager	John T. Lockerby
Counsel	Michael M. Lorge

Awards and Distinctions

All America City Finalist
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Community
Governor's Hometown Award
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Association Budget Award
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Association Certificate of
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Illinois Law Enforcement
Accreditation (ILEAP)
Insurance Services Office (ISO)
Class One Fire Department
State of Illinois Certified Health
Department
Tree City U.S.A. Distinction

Village of Skokie

February 24, 2017

Capt. Felix Canizares
Illinois State Police
801 South 7th Street, 300A
Springfield, IL 62702

Re: Skokie Lincolnwood 9-1-1 Consolidation

Dear Capt. Canizares,

Enclosed please find the Call Handling and Aid Outside Jurisdictional Boundaries Agreement for the Skokie Combined Communications Center. Please sign the agreement and return it to us in the enclosed stamped envelope at your earliest convenience.

I appreciate your attention to this matter. Please do not hesitate to contact me at 847/982-5904 with any questions you may have.

Sincerely,

John Barkhoo
Communications Coordinator

Enc.

JB/sk



Police Department

7300 Niles Center Road
Skokie, Illinois 60077

Phone (847) 982-5900
Fax (847) 982-5978

www.skokie.org
SkokieVision Municipal Cable
1660 AM Skokie

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	Karen Gray-Keeler
	Ralph Klein
	Randall E. Roberts
	Edie Sue Sutker
	Honka Ulrich
Manager	John T. Lockerby
Counsel	Michael M. Lorge

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Accreditation (ILEAP)
Insurance Services Office (ISO)
Class One Fire Department
State of Illinois Certified Health
Department
Tree City U.S.A. Distinction

Village of Skokie

February 23, 2017

Capt. Felix Canizares
Illinois State Police
801 South 7th Street, 300A
Springfield, IL 62702

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the 9-1-1 Authority, and the Illinois State Police, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

Skokie Police/Fire Communications Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:	Primary 9-1-1 routing number as identified by AT&T
Secondary:	Point-to-Point VHF 155.370

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

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It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Skokie Police/Fire Communications Center
9-1-1 Authority

Illinois State Police
Public Safety Agency

By: _____
John Barkhoo, Communications Coord.

By: _____

Print Name

Title

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Illinois State Police
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www.skokie.org
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Council-Manager Government

Mayor	George Van Dusen
Clerk	Pramod C. Shah
Trustees	Michele L. Bromberg
	Karen Gray-Keeler
	Ralph Klein
	Randall E. Roberts
	Edie Sue Sutker
	Ilonka Ulrich
Manager	John T. Lockerby
Counsel	Michael M. Lorge

Awards and Distinctions

All America City Finalist

American Public Works Association
(APWA) Accreditation

Commission on Fire Accreditation
International (CFAI)

Fitch IBCA AAA
Financial Bond Rating

Gold Level Clean Air Counts
Community

Governor's Hometown Award

Government Finance Officers
Association Budget Award

Government Finance Officers
Association Certificate of
Achievement for Excellence in
Financial Reporting

Illinois Law Enforcement
Accreditation (ILEAP)

Insurance Services Office (ISO)
Class One Fire Department

State of Illinois Certified Health
Department

Tree City U.S.A. Distinction

Village of Skokie

February 24, 2017

Alicia Tate-Nadeau, Executive Director
OEM, Chicago Police Department
OEM, Chicago Fire Dept.
1411 West Madison Street
Chicago, IL 60607

Re: Skokie Lincolnwood 9-1-1 Consolidation

Dear Ms. Tate-Nadeau,

Enclosed please find the Call Handling and Aid Outside Jurisdictional Boundaries Agreements for the Skokie Combined Communications Center with OEM, Chicago Police Department and OEM, Chicago Fire Department. Please sign the agreements and return both documents to us in the enclosed stamped envelope at your earliest convenience.

I appreciate your attention to this matter. Please do not hesitate to contact me at 847/982-5904 with any questions you may have.

Sincerely,

John Barkhoo
Communications Coordinator

Enc.

JB/sk



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Village of Skokie

February 23, 2017

Alicia Tate-Nadeau
OEM, Chicago Fire Dept.
1411 West Madison Street
Chicago, IL 60607

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the 9-1-1 Authority, and the OEM, Chicago Fire Dept., for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

Skokie Police/Fire Communications Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Primary 9-1-1 routing number as identified by AT&T
Secondary: 312-742-0911

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Skokie Police/Fire Communications Center
9-1-1 Authority

OEM, Chicago Fire Dept.
Public Safety Agency

By: _____
John Barkhoo, Communications Coord.

By: _____

Print Name _____

Title _____



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Village of Skokie

February 23, 2017

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Skokie Police/Fire Communications Center
9-1-1 Authority

OEM, Chicago Police Dept.
Public Safety Agency

By: _____
John Barkhoo, Communications Coord.

By: _____

Print Name _____

Title _____

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Alicia Tate-Nadeau, Exec. Dir.

OEM, Chicago Police Dept.

OEM, Chicago Fire Dept.

1411 West Madison Street

Chicago, IL 60607

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or PO Box N

City, State, Zip