

**STATE OF ILLINOIS**

**DEPARTMENT OF STATE POLICE**

**E-Com and SouthCom JETSB** :  
 : **Case No. 26-M-416**  
**Application for 9-1-1** :  
**Modification Plan** :

**ORDER OF THE STATEWIDE 9-1-1 ADMINISTRATOR**

**WHEREAS** the E-Com and SouthCom JETSB submitted a modification plan with the Office of the Statewide 9-1-1 Administrator on May 29, 2026, seeking to opt in the City of Markham.

**WHEREAS** the modification plan has been read and reviewed by the 9-1-1 Bureau and the Administrator; and

**WHEREAS** the modification plan seeks to opt in the City of Markham into the E-Com and SouthCom JETSB from the CalComm ETSB;

**WHEREAS**, Section 30 of the Emergency Telephone System Act (ETSA) directs the Illinois State Police Division of Statewide 9-1-1 to make monthly disbursements of surcharge funds to the appropriate 9-1-1 Authority currently receiving 9-1-1 calls, based on the primary place of use (PPU) for zip code wireless subscribers, for amounts received for wireline and wireless surcharge. Accordingly, the Intergovernmental Agreement (IGA) specifies the boundary change resulting from the disengagement of the City of Markham from the CalComm ETSB, and its joining with the E-Com and SouthCom JETSB. The IGA further provides that the E-Com and SouthCom JETSB will be responsible for accounting for such funds in its audited annual financial reports, as required under Section 40 of the ETSA.

**WHEREAS** the CalComm ETSB and the E-Com and SouthCom JETSB have entered into an IGA concerning the payment of 9-1-1 surcharge, the financial reporting and auditing of the funds, and other specifics concerning the addition of the City of Markham to the E-Com and SouthCom JETSB.

**NOW THEREFORE**, the Administrator orders the following;

**IT IS HEREBY ORDERED** that the E-Com and SouthCom JETSB's request for approval of its modification plan as follows:

Opting in the City of Markham from the CalComm ETSB into the E-Com and SouthCom JETSB pursuant to Title 83: Public Utilities Chapter IV: Illinois State Police Part 1325 - Standards of Service Applicable to 9-1-1 Emergency Systems Section 205, is hereby approved subject to the requirements of this Order.

**IT IS FURTHER ORDERED** that the E-Com and SouthCom JETSB modification and the direct delivery of 9-1-1 calls within the City of Markham to the E-Com and SouthCom JETSB will be completed no later than November 1, 2026.

**IT IS FURTHER ORDERED** that the City of Markham surcharge remittances currently being remitted to the CalComm ETSB shall begin to be distributed to the E-Com and SouthCom JETSB as defined in 50 ILCS 750/30 beginning with the November 2026 remit period.

ENTERED: This 10<sup>th</sup> day of July 2026.



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Alicia Atkinson  
Statewide 9-1-1 Administrator  
Office of the Statewide 9-1-1 Administrator  
Illinois State Police

### CERTIFICATE OF SERVICE

The undersigned certifies that a copy of the foregoing ORDER was served upon the parties of record to the above Modification by electronic mail on July 10, 2026, addressed to such parties as shown below. The original was filed with the 9-1-1 Bureau as a part of the permanent file.



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Alicia Atkinson  
Statewide 9-1-1 Administrator

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