

**STATE OF ILLINOIS  
ILLINOIS STATE POLICE**

<b>E-COM ETSB &amp; SouthCom ETSB</b>	:	
	:	<b>Case No. 24-C-398</b>
<b>Application for 9-1-1</b>	:	
<b>Consolidation Plan</b>	:	

**AMENDED ORDER OF THE STATEWIDE 9-1-1 ADMINISTRATOR**

**I. Introduction**

On November 27, 2024, the E-COM ETSB and SouthCom ETSB (“Applicant”) filed a Consolidation Plan Application with the Illinois State Police (“ISP”) pursuant to the Emergency Telephone System Act (“ETSA”) 50 ILCS 750/, 83 Ill. Admin. Code 1324 “Consolidation of 9-1-1 Emergency Systems” (“Part 1324”) and 1325 “Standards of Service Applicable to 9-1-1 Emergency Systems” (“Part 1325”). Applicant seeks authorization to consolidate the E-COM ETSB and the SouthCom ETSB to the E-COM/SouthCom JETSB as required by the Emergency Telephone System Act;

The E-COM ETSB and the SouthCom ETSB supported the Plan with documentary materials, including a narrative statement explaining the purpose for modifying the Petitioner’s existing 9-1-1 plan and a network diagram.

The Consolidation Plan was filed pursuant to the Emergency Telephone System Act (“ETSA”), 50 ILCS 750, *et seq.* Under Section 750/15.4a(a)(2).

The Office of the 9-1-1 Administrator is authorized to coordinate the implementation of systems established under the ETSA. In order to secure compliance with the technical and operational standards for the development of local agency systems, the ETSA empowers the Statewide 9-1-1 Administrator to approve or disapprove plans submitted by the public agencies. Standards of service applicable to 9-1-1 emergency systems, as adopted by the Department, are set forth in 83 Ill. Adm. Code Part 1324 and 1325.

**II. Description of Applicant**

E-COM operates the 9-1-1 emergency services program for the City of Country Club Hills, Villages of East Hazel Crest, Flossmoor, Glenwood, Hazel Crest, Homewood, Riverdale, South Holland, and Thornton, in Cook County, Illinois. The Illinois Commerce Commission (“Commission”) approved E-COM’s 9-1-1 system in Docket No. 05-0574. The system became operational in December 2005. SouthCom operates the 9-1-1 emergency services program for the Villages of Matteson, Park Forest and Richton Park in Cook County, Illinois. The Illinois Commerce Commission (“Commission”) approved Applicant’s 9-1-1 system in Docket No. 01-0576. The system became operational in October 2001.

### III. Purpose and Description of Proposed Consolidation

Applicant is requesting to consolidate the E-COM and SouthCom 9-1-1 Systems. The E-COM/SouthCom JETSB will operate the 9-1-1 emergency services program for the City of Country Club Hills, Villages of East Hazel Crest, Flossmoor, Glenwood, Hazel Crest, Homewood, Matteson, Park Forest, Richton park, Riverdale, South Holland, and Thornton, in Cook County, Illinois. The consolidated Public Safety Answering Point, Southland Communications Center, will be located at 3700 West 183rd Street, Hazel Crest, 60429. The PSAP will dispatch police, fire, and EMS.

On December 10, 2024, Catherine Dailey, 911 Analyst, Statewide 9-1-1 Bureau filed a Technical Review of the Application. The Technical Review met the requirements of 83 Illinois Administrative Code Part 1325.

### IV. Findings and Ordering Paragraphs

**WHEREAS**, the Findings of Fact, Conclusions of Law, and Recommendations of Administrative Law Judge Kerry Sutton in the above-captioned case have been read and examined; and

**WHEREAS**, the record has been read and reviewed;

**WHEREAS**, the rulings of the Administrative Law Judge on admission of evidence and all motions are correct and hereby concurred in by the Administrator; and

**WHEREAS**, the Administrator finds that the Findings of Fact and Conclusions of Law, as stated in the Recommended Decision, are correct, they are hereby adopted as the Findings of Fact and Conclusions of Law by the Administrator.

**WHEREAS**, the Statewide 9-1-1 Advisory Board held a hearing on March 10, 2025, on this Request for Consolidation, at which hearing, the Statewide 9-1-1 Advisory Board voted to recommend approval of the Request for Consolidation;

**NOW THEREFORE**, the Administrator adopts the recommendations set forth in the Recommended Decision.

**IT IS HEREBY ORDERED** that pursuant to the Findings of Fact and Conclusions of Law, as set forth in the Recommended Decision, and upon the advice and recommendation of the Statewide 9-1-1 Advisory Board, the E-Com and SouthCom ETSB request for approval of its consolidation plan pursuant to Section 15.4a of the Emergency Telephone System Act, 50 ILCS 750/15.4a, is approved.

**IT IS HEREBY ORDERED** that based upon a review of all of the information available, the E-COM/SouthCom ETSB consolidation plan meets the requirements of 50 ILCS 750/15.4a and 83 Ill. Adm. Code 1324.200.

**IT IS FURTHER ORDERED** that the E-COM/SouthCom consolidation will be completed no later than March 31, 2026.

**IT IS FURTHER ORDERED** that coordination with AT&T will be is required to determine ESInet changes that may be required to support the Southland Communications Center PSAP before completing the consolidation.

**IT IS FURTHER ORDERED** that E-COM PSAP and ETSB and the SouthCom PSAP and ETSB will continue to operate in their current configuration until the Southland Communication Center is fully operational, at which time, the E-COM ETSB and the SouthCom ETSB will be dissolved and the new JETSB assumes control.

**IT IS FURTHER ORDERED** that the E-COM and SouthCom ETSB Accounts Receivable must remain open to receive payments, pay operating expenses, and transfer all remaining operational and reserve funds to the E-COM/SouthCom JETSB for 120 days following the month in which the Southland Communications Center PSAP becomes fully operational. Beginning the month after the Southland Communications Center PSAP is fully operational, the E-COM/SouthCom JETSB will be eligible to receive surcharge. The E-COM/SouthCom JETSB will start receiving surcharge distributions 90 days after the remit month, as defined in 50 ILCS 750/30.

**IT IS FURTHER ORDERED** that the E-COM ETSB and the SouthCom ETSB must submit a close out AFR for the period of January 1, 2026, through the month that the Southland Communication Center is fully operational. The closeout report is due no later 120 days after the Southland Communications Center PSAP is operational. The AFR will include the reporting of surcharge, other revenue received, expenditures and transfer of operational and reserve funds.

**IT IS FURTHER ORDERED** that the E-COM/SouthCom JETSB is responsible for managing and accounting for these funds through the annual financial reporting and auditing process. 50 ILCS 750/40 and 50 ILCS 750/50; and must ensure an accounting procedure is in place to track revenues, expenses, assets, and reserves; and audits must be performed in accordance with generally accepted auditing standards.

**IT IS FURTHER ORDERED** that the E-COM ETSB and the SouthCom ETSB will be required to file a Progress Report on or before April 30, 2025, and last day of every month thereafter until the consolidation is completed, that details the steps that have been taken and the progress that has been made toward completing its consolidation to the Office of the Statewide 9-1-1 Administrator.

This Order is a final administrative decision of the Statewide 9-1-1 Administrator subject to review under the Administrative Review Law, 735 ILCS 5/3-101. In the event you wish to seek review of or appeal this Order, you are advised:

1. Every action seeking review of such final decision shall be commenced by the filing of a Complaint and the issuance of Summons in the Circuit Court within 35 days from the date a copy of the decision was served upon the parties.
2. In your action seeking review you must name in the Complaint, and issue a Summons for each party of record to the case other than yourself.
3. Attached below is a list of all parties of record to this case, including the name and address of the agency or officer entering the Order, and the addresses of each party where the parties may be served with pleadings, notices, or service of process for any review or further proceedings.
4. You are not required to file any motion or request for reconsideration with the ISP or the Statewide 9-1-1 Administrator before filing your action for review in the Circuit Court. The administrative rules of the ISP do not require or allow for any further proceedings before the Statewide 9-1-1 Administrator.

Name of Officer who entered the final Order:

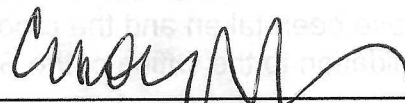
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Other Parties of Record:

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Illinois State Police  
c/o Illinois State Police Legal Office  
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ENTERED: This 31<sup>st</sup> day of March 2025.

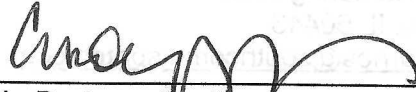


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Cindy Barbera-Brelle  
Statewide 9-1-1 Administrator  
Office of the Statewide 9-1-1 Administrator  
Illinois State Police

**CERTIFICATE OF SERVICE**

The undersigned certifies that a copy of the foregoing ORDER was served upon the parties of record to the above Consolidation by electronic mail on March 31, 2025, addressed to such parties as shown below. The original was filed with the 9-1-1 Bureau, Office of the Statewide 9-1-1 Administrator, Illinois State Police as a part of the permanent file.



Cindy Barbera-Brelle  
Statewide 9-1-1 Administrator

*(Faint, mirrored text from the reverse side of the page, including contact information for the Statewide 9-1-1 Administrator and various service providers.)*

**SERVICE LIST**

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