

ILLINOIS STATE POLICE
Office of the Statewide 9-1-1 Administrator



State of Illinois

Application for
9-1-1 Modification Plan

INTRODUCTION

The following document provides the application for submitting a 9-1-1 Modification Plan that will supply the Department of State Police (Department), the Illinois Commerce Commission (ICC), the Statewide 9-1-1 Advisory Board (Advisory Board) and the Statewide 9-1-1 Administrator (Administrator) with the necessary information about your proposal to modify your 9-1-1 system. All modified plans must comply with 83 Ill. Adm. Code Part 1325.

LONG FORM MODIFIED 9-1-1 PLAN:

The following 9-1-1 system changes require Administrator approval:

- 1) Changing boundaries that require an intergovernmental agreement between local governmental entities to exclude or include residents within the 9-1-1 jurisdiction
- 2) Changing or adding a 9-1-1 system provider
- 3) Changes in network configuration, except as provided for in subsection 1325.200(h), (i.e. implementation of a Next Generation 9-1-1 (NG9-1-1) system)
- 4) Change of Backup PSAP arrangement

The Modified Plan must include the following documents:

General Information	Contact and 9-1-1 System information.
Verification	Notarized statement of truth regarding information provided in the plan.
Letter of Intent	Letter that is sent to the 9-1-1 System Provider with a copy of the plan.
Plan Narrative	A summary of the changes of the proposed system's operation.
Financial Information	A summary of anticipated implementation costs and annual operating costs of the modified 9-1-1 system that are directly associated with 9-1-1 as well as the anticipated revenues.
5-Year Strategic Plan	A detailed plan for implementation and financial projections.
Communities Served	A list of all communities that are served by the 9-1-1 System.
Participating Agencies	A list of public safety agencies (Police, Fire, EMS, etc.) who are dispatched by the 9-1-1 System.
Adjacent Agencies	A list of public safety agencies (Police, Fire, EMS, etc.) that are adjacent to the 9-1-1 System's jurisdictional boundaries.

Attachments (if applicable):

Ordinance	Any local ordinances which dissolve an existing ETSB or creates a new ETSB.
Intergovernmental Agreement	Any intergovernmental agreements or MOU's creating a joint ETSB or any other agreements pertinent to the 9-1-1 system.
Contracts	Contract(s) with a 9-1-1 system provider or for NG-9-1-1 service.
Back-up PSAP Agreement	Establishes back-up and overflow services between PSAPs.
Network Diagram	Provided by the 9-1-1 system provider showing trunk routing and backup configuration.
Call Handling Agreements	Call handling agreements shall describe the primary and secondary dispatch method to be used by requesting parties within their respective jurisdictions.
Aid Outside Jurisdictional Boundaries Agreements	Aid outside normal jurisdictional boundaries agreements shall provide that once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

Carrier Listing	A list of each carrier telephone company(s), exchange(s), prefix(es), and the various 9-1-1 System configurations that will be used in the proposed system.
Test Plan	The 911 System's overall plan detailing how and to what extent the network and data base will be tested.

These modified 9-1-1 Plans must be filed electronically on the Department's website at:

<http://www.isp.state.il.us/Statewide911/statewide911.cfm> where you will see the box below to submit your plan.



Once the plan is submitted, the Department and the ICC will have 20 days to provide a technical review of the plan to submit to the Administrator for approval.

SHORT FORM MODIFIED 9-1-1 PLAN:

The following modifications do not need to be submitted electronically on the Department's website.

The 9-1-1 Authority must provide written notification to the Administrator at 911_tech_support@isp.state.il.us at least 10 business days prior to making the following changes pursuant to Section 1325.200(h). After review, the Administrator will provide a letter of acknowledgment.

- 1) Permanent relocation of an existing PSAP or backup PSAP facility
- 2) Reduction in 9-1-1 trunks from the selective router to the PSAP
- 3) Further reduction of PSAPs within a 9-1-1 Authority beyond consolidation as required by the Act

The notification should include:

General Information Contact and 9-1-1 System information.

Plan Narrative A detailed summary of the changes in the proposed system's operation.

Attachments (if applicable):

Network Diagram Provided by the 9-1-1 system provider showing trunk routing and backup configuration

Call Handling Agreements Call handling agreements shall describe the primary and secondary dispatch method to be used by requesting parties within their respective jurisdictions.

911 GENERAL INFORMATION

DATE:

Type of Change: <input type="checkbox"/> Long Form Modification Plan <input checked="" type="checkbox"/> Short Form Modification Plan		
Current System Name:	Population Served	Land Area in Sq Miles
Des Plaines Valley ETSB	26236	17.275

[illegible]

911 System Contact: Charles Hobart

Street Address: 8800 W. 87th Street

City, State and Zip Code: Hickory Hills, IL 60457

Office Telephone: (708) 430-7171

Cellular Telephone:

Email: chobart@hickoryhillspd.us

Wireless Coverage for Consolidated System:

100 % Phase II compliant

100 % Phase I compliant

Please check if applicable:

 X NG9-1-1 capable

_____ Receive 9-1-1 Text

... Receive 9-1-1 Video

VERIFICATION

I, Thomas Hansen, first being duly sworn upon oath, depose and say that I am Chairman, of Des Plaines Valley ETSB; that I have read the foregoing plan by me subscribed and know the contents thereof; that said contents are true in substance and in fact, except as to those matters stated upon information and belief, and as to those, I believe same to be true.



Thomas Hansen

Subscribed and sworn to before me

this 9 day of June, 20 20.


NOTARY PUBLIC, ILLINOIS

9-1-1 SYSTEM PROVIDER LETTER OF INTENT

01-Aug-2020

(Date)

Ms. Lisa Wirtenan

(9-1-1 System Provider Company Representative)

AT&T 9-1-1 Service Executive

(9-1-1 System Provider Company Name)

4918 W. 95th Street

(Street Address)

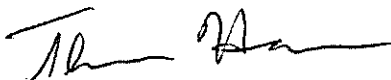
Oak Lawn, IL 60453

(City, State, Zip Code)

Dear Ms. Wirtenan:

This letter is to confirm our intent to modify our 9-1-1 System. Enclosed is your copy of our modification plan to be filed with the Department of the Illinois State Police for approval. Thank you for your assistance in this matter.

Sincerely,



Thomas Hansen
Chairman Des Plaines Valley ETSB
Village of Bedford Park Chief of Police

enclosure: Modification Plan

NARRATIVE STATEMENT:

(Provide a detailed summary of system operations for a modified 9-1-1 plan. Also, if incorporating an NG9-1-1 solution, please include the additional items listed below pursuant to 1325.205 b)12).

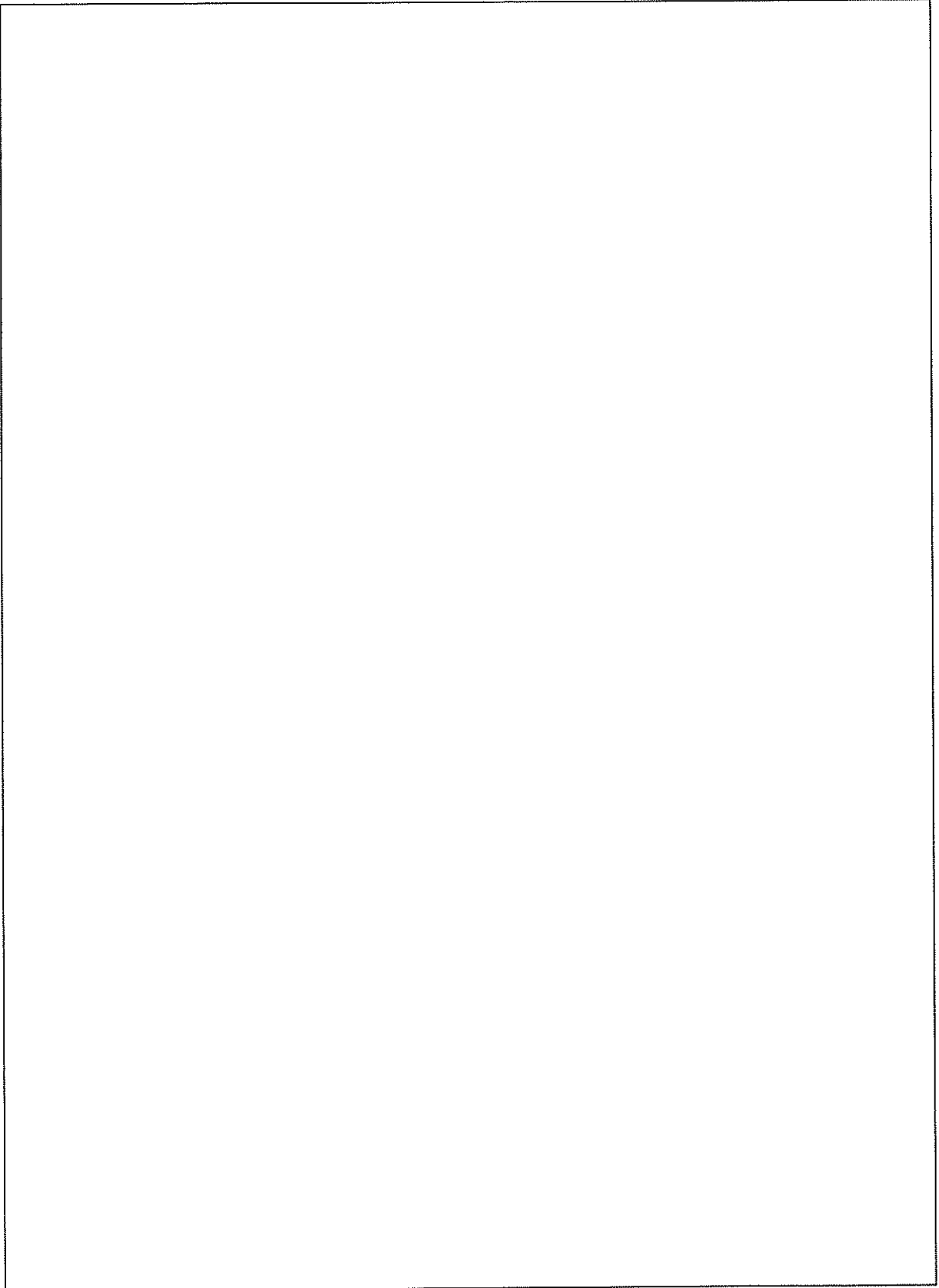
- 1) Indicate the name of the certified 9-1-1 system provider being utilized.
- 2) Explain the national standards, protocols and/or operating measures that will be followed.
- 3) Explain what measures have been taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment.
- 4) Explain how the existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system.
- 5) Explain how split exchanges will be handled.
- 6) Explain how the databases will be maintained and how address errors will be corrected and updated on a continuing basis.
- 7) Explain who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday.
- 8) Explain what security measures will be placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it.

Plan Narrative:

The plan narrative statement for the Des Plaines Valley ETSB remains the same except that the Bedford Park PSAP will be dissolved.

The Bedford Park PSAP will dissolve and the Hickory Hills PSAP will serve as the lone PSAP for the Des Plaines Valley ETSB. The Village of Bedford Park has entered into an intergovernmental agreement with the City of Hickory Hills to have the Hickory Hills PSAP dispatch for the Bedford Park Police Department. The Village of Summit has also entered into an intergovernmental agreement with the City of Hickory Hills to have the Hickory Hills PSAP dispatch for the Village of Summit Police and Fire Departments. The proposed effective date for the closure of the Bedford Park PSAP and for Hickory Hills PSAP to handle the dispatching services for the Bedford Park Police Department and the Summit Police and Fire Departments is August 1, 2020. This consolidation will result in the reduction of overall operating expenses for the Des Plaines Valley ETSB. As such, the purpose of this modification is to authorize the closure of the Bedford Park PSAP with the Hickory Hills PSAP handling the dispatching for the Hometown Fire Protection District, Hickory Hills Police Department, Roberts Park Fire Protection District, Bedford Park Police Department, Summit Police Department, and the Summit Fire Department.

Plan Narrative:

A large, empty rectangular box with a thin black border, intended for the Plan Narrative. It occupies the majority of the page area below the header and above the footer.

FINANCIAL INFORMATION

Annual recurring 9-1-1 network costs prior to modification	\$ <u>532,245.00</u>
Projected annual recurring 9-1-1 network costs after modification	\$ <u>412,426.00</u>
Installation cost of the project	\$ <u>94,176.00</u>
Anticipated annual revenues	\$ <u>671448.00</u>

FIVE YEAR STRATEGIC PLAN FOR MODIFIED PLAN

(Provide a detailed summary of the proposed system's operation, including but not limited to, a five-year strategic plan for implementation of the modified 9-1-1 plan with financial projections)

Narrative:

The Village of Bedford Park has decided to close its PSAP and has entered in to an intergovernmental agreement with the City of Hickory Hills for the Hickory Hills PSAP to provide dispatching services for the Bedford Park Police Department. The target date for Hickory Hills to begin providing dispatching services for the Bedford Park Police Department is August 1, 2020.

The Village of Summit has decided to close its PSAP and has entered in to an intergovernmental agreement with the City of Hickory Hills for the Hickory Hills PSAP to provide dispatching services for the Summit Police Department and Fire Department. The target date for Hickory Hills to begin providing dispatching services for the Village of Summit is August 1, 2020.

The estimated cost to add Summit and Bedford Park to the Hickory Hills PSAP is \$94,176 .

The closing of the Bedford Park PSAP will result in Hickory Hills becoming the sole PSAP for the Des Plaines Valley ETSB. This consolidation will result in the reduction of overall operating expenses for the Des Plaines Valley ETSB. As such, the purpose of this modification is to authorize the closure of the Bedford Park PSAP with the Hickory Hills PSAP handling the dispatching for the Hometown Fire Protection District, Hickory Hills Police Department, Roberts Park Fire Protection District, Bedford Park Police Department, Summit Police Department, and the Summit Fire Department.

COMMUNITIES SERVED

Provide a list of all communities to be served by the proposed 9-1-1 System. Please include the name of the community and the official mailing address including street address, city and zip code.

USE ADDITIONAL SHEETS AS NECESSARY

[illegible]

COMMUNITIES SERVED

Provide a list of all communities to be served by the proposed 9-1-1 System. Please include the name of the community and the official mailing address including street address, city and zip code.

USE ADDITIONAL SHEETS AS NECESSARY

[illegible]

Provide a list of public safety agencies (Police, Fire, EMS etc.) that are to be dispatched by the 9-1-1 System. Each Agencies land area(s) in square miles and estimated population which will have access to the proposed 9-1-1 System. Do not forget to include County Sheriff's jurisdiction and Illinois State Police Districts. Each agency that appears on this list should also have signed a call handling agreement.

[illegible]

PARTICIPATING AGENCIES

Provide a list of public safety agencies (Police, Fire, EMS etc.) that are to be dispatched by the 9-1-1 System. Each Agencies land area(s) in square miles and estimated population which will have access to the proposed 9-1-1 System. Do not forget to include County Sheriff's jurisdiction and Illinois State Police Districts. Each agency that appears on this list should also have signed a call handling agreement.

[illegible]

ADJACENT AGENCIES LIST

Provide a list of public safety agencies and existing 9-1-1 Systems that are adjacent to the proposed system's boundaries. Each agency that appears on this list should also have signed a call handling agreement and/or aid outside jurisdictional boundaries.

AGENCY	STREET ADDRESS, CITY, ZIP CODE	TELEPHONE NUMBER
Belt Railroad	6600 S. Central Ave., Bedford Park, IL 60501	(708) 496-4000
Bridgeview Fire Department	7500 S. Oketo Ave., Bridgeview, IL 60455	(708) 594-2526
Bridgeview Police Department	7500 S. Oketo Ave., Bridgeview, IL 60455	(708) 458-2135
Burbank Fire Department	6530 W. 79th St., Burbank, IL 60459	(708) 599-5500
Burbank Police Department	5650 W. 75th Pl., Burbank, IL 60459	(708) 924-7300
Cook County Sheriff's Police	9511 Harrison, Des Plaines, IL	(847) 294-4746
Santa Fe Railroad	3611 W. 38th Street, Chicago, IL 60632	(800) 832-5452
Metropolitan Water Reclamation	100 East Erie, Chicago, IL 60611	(312) 751-5600
Oak Lawn PSAP	9446 Raymond, Oak Lawn, IL 60453	(780) 636-4400
Southwest Central PSAP	7611 W. College Dr., Palos Heights, IL 60463	(708) 352-9229
Justice Police Department	7800 Archer Rd., Justice, IL 60458	(708) 458-2191
Pleasantview PSAP	1970 Plainfield Rd. LaGrange Highlands, IL 60525	(708) 352-9229
CSX Railroad	7000 W. 71st St., Bedford Park, IL 60501	(708) 563-1900
Chicago PSAP	1411 W. Madison St., Chicago, IL 60607	(312) 746-9111
Indiana Harbor Belt Railroad	2721-161st St., Hammond, IN 46320	(219) 989-4955
Illinois State Police District Chicago	1411 W. Madison St., Chicago, IL 60607	(847) 294-4744
Forestview Police	7000 W. 46th St., Forestview, IL 60402	(708) 788-0318
Lyons Police Department	4200 Lawndale Ave., Lyons, IL 60534	(708) 442-4500
McCook Fire Department	5000 Glencoe Ave., McCook, IL 60525	(708) 447-7561
McCook Police Department	5000 Glencoe Ave., McCook, IL 60525	(708) 447-1234
Metra Police Department	547 W. Jackson Blvd., Chicago, IL 60661	(847) 294-4746
North Palos Fire Protection	10629 S. Roberts Rd., Palos Hills, IL 60465	(708) 974-4474
Tri-State Fire Protection	419 Plainfield Rd., Darien, IL 60561	(708) 323-0524
West Central Communications	2359 S. Des Plaines Ave., North Riverside, IL 60546	(708) 447-9191

ADJACENT AGENCIES LIST

Provide a list of public safety agencies and existing 9-1-1 Systems that are adjacent to the proposed system's boundaries. Each agency that appears on this list should also have signed a call handling agreement and/or aid outside jurisdictional boundaries.

[illegible]

CARRIER LISTING

(Wireline, Wireless, VoIP)

Provide a list of each carrier that will be involved in the proposed system.

(USE ADDITIONAL SHEETS AS NECESSARY)

[illegible]

CARRIER LISTING

(Wireline, Wireless, VoIP)

Provide a list of each carrier that will be involved in the proposed system.

(USE ADDITIONAL SHEETS AS NECESSARY)

[illegible]

ATTACHMENTS

Ordinance - The local ordinance which created an ETSB prior to January 1, 2016.

Contracts - The contract for a new 9-1-1 system provider or for NG 9-1-1 service.

Intergovernmental Agreement

Back-up PSAP Agreement - The agreement that establishes back-up service due to interruptions or overflow services between PSAPs.

Network Diagram - Diagram provided by the 9-1-1 System Provider. Re-evaluate P.01 grade of Service for cost savings and network efficiency.

TEST PLAN DESCRIPTION

1) Description of test plan (back-up, overflow, failure, database).

The Bedford Park PSAP is the current back-up center to the Hickory Hills PSAP. We are currently in discussions and exploring back up possibilities for Hickory Hills with three multi-juridical consolidated centers. They are Oak Lawn Regional Emergency Center, Southwest Central, and Mid-South Communication ETSB. The ultimate goal is to find a center with as much interoperability as possible. The selection of a back up center would be completed prior to August 1st, 2020 cut over and go live of the consolidation of Bedford Park and Summit to Hickory Hills PSAP. AT&T, wireless, and VoIP providers will be advised of the consolidation so their internal processes can begin and the Hickory Hills PSAP will work with the providers for routing testing and accuracy on or before the cut-over.

2) List wireline exchanges to be tested.

When Bedford Park and Summit consolidates with the Hickory Hills PSAP we will work with AT&T to test and verify the wire lines.

3) List of wireless and VoIP Carriers to be tested.

Wireless and VOIP carriers will be notified of the consolidation so their routing and Phase II service can be tested for accuracy during the consolidation process.

**INTERGOVERNMENTAL AGREEMENT BETWEEN THE
CITY OF HICKORY HILLS AND THE VILLAGE OF SUMMIT**

THIS AGREEMENT made this 18 day of May, 2020, by and between the City of Hickory Hills ("City") and the Village of Summit ("Village") (collectively referred to as "Parties").

WITNESSETH

WHEREAS, Section 10 of Article VII of the Illinois Constitution of 1970 provides for intergovernmental cooperation; and

WHEREAS, the Illinois Intergovernmental Cooperation Act, 5 ILCS 220/1 *et seq.*, further authorizes intergovernmental cooperation; and

WHEREAS, the City and the Village desire to enter into a contractual relationship for the City to provide police and fire dispatch services to the Village.

NOW THEREFORE, in consideration of the mutual promises that the Parties have made to each other, and other good and valuable consideration, the Parties hereby agree as follows:

1. **Recitals.** The above recitals are hereby incorporated as though fully set forth herein.
2. **Term.** This Agreement shall be for a term commencing on August 1, 2020 and terminating on December 31, 2025, unless sooner terminated as provided for herein.
3. **Provision of Dispatch Services.** The City agrees to provide reasonable and customary police and fire dispatch services, including, but not limited to, criminal activity, hazardous material, fire and fire alarm activations, technical rescue, complaints of hazardous conditions, trapped individuals, emergency medical services and related services, for the Village on a 24-hour basis. The Village agrees to promptly provide the City with any and all written documentation or other information necessary to provide the dispatch services for the Village.
4. **Response Times.** The City shall answer emergency calls within nationally accepted times and considering the circumstances and the other obligations of the City and Village at the time of the call. All calls shall be handled in the order received by the City and in accordance with priority as to the nature of the call. The Village shall not use as grounds for terminating this Agreement any unintentional or non-negligent failures by the City to adhere to national response times according to the above standards.

5. Compensation.

- A. The Village shall pay the City the sum of \$103,750, paid in equal monthly installments, for the first five-month period of this Agreement, from August 1, 2020 through December 31, 2020. All payments are due on or before the 5th day of each month. The compensation paid by the Village to the City shall increase as follows: \$256,000 commencing January 1, 2021 through December 31, 2021; \$263,000 for the period covering January 1, 2022 through December 31, 2022; \$270,000 for the period covering January 1, 2023 through December 31, 2023; \$277,000 for the period covering January 1, 2024 through December 31, 2024; and \$284,000 for the period covering January 1, 2025 through December 31, 2025; After this initial five year and five month term, the compensation paid by the Village to the City shall increase 2.5% per annum for each subsequent 12 month period.
- B. In addition to the monthly payments in Paragraph 5A, the Village shall be responsible for its proportionate share of any future capital costs associated with maintaining and/or replacing the equipment necessary to provide emergency dispatch services to the extent that such capital costs are not authorized to be paid using 9-1-1 surcharge funds. The Village's proportionate share shall be calculated based upon the percentage of the call volume attributable to the Village, including any additional parties to whom the City currently provides 9-1-1 dispatch services or with whom the City contracts to provide such services in the future. The City agrees to provide the Village with an itemized bill relating to all capital expenditures for which the Village is required to contribute funding. The Village agrees to remit payment within 60 days of receipt of the invoice.
- C. The services provided under Paragraph 6 of this Agreement shall be included in the charges contained in A.

6. Prisoner Detention

- A. The City agrees to provide prisoner detention services on a 24-hour basis for the Village and further agrees to provide any and all personnel necessary to fulfill its obligations under this subparagraph.
- B. The City is responsible for providing meals to prisoners, conducting regular prisoner checks, and otherwise complying with the Municipal Jail and Lockup Standards promulgated by the Illinois Department of Corrections.

- C. The City is authorized to reject a prisoner if injured or in need of medical attention. The Village shall transport all prisoners in need of medical attention. The Village is solely responsible for supervising any prisoner transportation from the City's lockup facility to a hospital or other medical facility and is also solely responsible for monitoring the prisoner while at the hospital or other medical facility. The Village is similarly responsible for any prisoner transportation from the City's lockup facility to court or other off-site location.
- D. The Village will be allowed reasonable access to the interview room at the lockup facility.
- E. The City is authorized to release prisoners if directed to do so by the Village.
- F. The Village will abide by all Rules and Regulations of the City of Hickory Hills Police Department while at the City's lockup facility.
- G. The Village will use its best efforts to bond and release all arrestees that qualify for release, including those arrestees eligible for an I-bond, prior to the use of the City's lockup facility.

7. **Liability.** The City agrees to use its best effort to transmit messages to the Village, but shall not be responsible for failure to transmit said messages due to damage to its equipment, caused by acts of sabotage, vandalism, or natural disaster or because demand for its services due to emergency calls related to the City or future parties. The determination of the priority of emergency matters shall not be done in an arbitrary or capricious manner.

8. **Indemnification.**

- A. To the fullest extent provided by law, the Village agrees to save, keep and hold the City, including its agents, employees and elected officials, harmless from any and all claims, causes of action, or damages of every kind, nature and description, including attorneys' fees, arising from or relating to the obligations undertaken by the Village under this Agreement.
- B. The City shall be responsible for the acts of its agents, officers or employees in the performance of this Agreement. The City agrees to indemnify, defend, save and hold the Village, its elected officials, agents, officers and employees harmless from and against any and all liabilities, claims, damages or suits brought by any employee of the City pursuant to this Agreement or member of the public arising out of any negligent act or omission of the City and/or its agents, officer or employees in the performance of this Agreement.

9. **Consequential Damages.** In no event shall the City be liable to the Village for any special, incidental or consequential damages, including, but not limited to, loss of income, loss of revenue, loss of profits, loss of use, loss of capital, rental expenses, financing, reputation, overhead expenses, or interest, whether based on contract, tort, negligence, strict liability, or otherwise and arising from any cause whatsoever by performance under this Agreement or breach of this Agreement.

10. **Future Parties.** The City may at any time enter into agreements with future parties based upon the determination that there is adequate capacity to serve such parties. Any agreement with a future party shall be similar in form and substance to this Agreement. In the event the City provides 9-1-1 emergency dispatch services to other jurisdictions, a determination of the District's proportionate share allocable to future capital costs, shall include the populations of any future parties to this Agreement.

11. **Termination.** After the initial five-year and five month term, this Agreement may be terminated by either party upon 180 days written notice of the effective date of said termination from the terminating party. Upon termination of this Agreement, the City shall have no obligation to provide any services covered by this Agreement.

12. **Force Majeure.** If by reason of an act of God, such as an earthquake, hurricane, tornado, flooding or other natural disaster, or in the case of war, action of foreign enemies, terrorist activities, a labor dispute or strike, government sanction, declared pandemic or a failure of electrical service, a party shall not be held liable for failing to perform its obligations under this Agreement. No force majeure which renders a Party unable to perform under this Agreement shall relieve a Party of its obligation to make the payments under Paragraph 5 of this Agreement. However, in the event of a force majeure lasting more than 120 days which causes a severe and unforeseen economic hardship, the Parties agree to meet and confer relating to adjusting the compensation under Paragraph 5 of this Agreement.

13. **Notices.** All notices or communications provided for herein shall be in writing and shall be delivered to the other party either in person, by a reputable overnight carrier or by United States certified mail return receipt requested. Notice shall be served as follows:

City of Hickory Hills
Mayor Mike Howley
8652 West 95th Street
Hickory Hills, IL 60457

Village of Summit
Mayor Sergio Rodriguez
7321 West 59th Street
Summit, IL 60458

14. **Severability.** Should any part, term or provisions of this Agreement be determined by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining portions or provisions shall not be affected thereby.

15. **Section and Other Headings.** Sections or other headings contained in this Agreement are for reference purposes only and shall not affect in any way the meaning or interpretation of this Agreement.

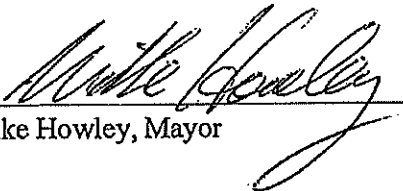
16. **Choice of Law.** This Agreement shall be governed by and construed in accordance with the laws of the State of Illinois.

17. **Construction.** This Agreement is the end result of the combined effort of the Parties and has been jointly negotiated, drafted and reviewed by each Party and its respective attorneys. No one Party shall be deemed to have drafted this Agreement and no ambiguity in this Agreement shall be interpreted or construed against any Party. The City and the Village acknowledge that the law firm of Louis F. Cainkar Ltd. performs legal services for the Parties and has participated in drafting this Agreement.

18. **Execution in Counterparts.** This Agreement may be executed in any number of counterparts, all of which shall be regarded for all purposes as one original and shall constitute and be but one and the same.

IN WITNESS WHEREOF, the Parties listed below have set their hands and seals the day and year above written.

CITY OF HICKORY HILLS


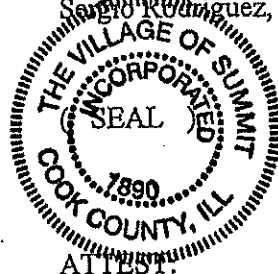

Mike Howley, Mayor

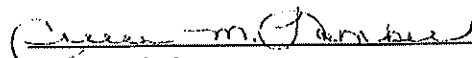
(SEAL)

ATTEST:


City Clerk

VILLAGE OF SUMMIT


Sergio Rodriguez, President

ATTEST:


Village Clerk

**INTERGOVERNMENTAL AGREEMENT BETWEEN THE
CITY OF HICKORY HILLS AND THE VILLAGE OF BEDFORD PARK**

THIS AGREEMENT made this 11th day of July, 2020, by and between the City of Hickory Hills ("City") and the Village of Bedford Park ("Village") (collectively referred to as "Parties").

WITNESSETH

WHEREAS, Section 10 of Article VII of the Illinois Constitution of 1970 provides for intergovernmental cooperation; and

WHEREAS, the Illinois Intergovernmental Cooperation Act, 5 ILCS 220/1 *et seq.*, further authorizes intergovernmental cooperation; and

WHEREAS, the City and the Village desire to enter into a contractual relationship for the City to provide police dispatch services to the Village.

NOW THEREFORE, in consideration of the mutual promises that the Parties have made to each other, and other good and valuable consideration, the Parties hereby agree as follows:

1. **Recitals.** The above recitals are hereby incorporated as though fully set forth herein.
2. **Term.** That this Agreement shall be for a term commencing on August 1, 2020 and shall terminate on July 31, 2024. The Agreement shall automatically be extended for one (1) year increments unless either party sends notification that it is terminating the Agreement. Said notification shall be sent at least 180 days in advance of the renewal.
3. **Provision of Dispatch Services.** The City agrees to be responsible for the maintenance and upkeep of all the electronic equipment and records which are used or generated in connection with this Agreement in a Criminal Justice Information System (CJIS) compliant manner exclusively utilizing ETSB funds to fulfill its obligation under this paragraph.
4. **Response Times.** The City shall answer emergency calls within nationally accepted times and considering the circumstances and the other obligations of the City and Village at the time of the call. All calls shall be handled in the order received by the City and in accordance with priority as to the nature of the call. The Village shall not use as grounds for terminating this Agreement any unintentional or non-negligent failures by the City to adhere to national response times according to the above standards.

5. Compensation.

- A. The Village shall pay the City the sum of \$140,000, paid in equal monthly installments, for the first twelve-month period of this Agreement. All payments are due on or before the 5th day of each month. The compensation paid by the Village to the City shall increase as follows: \$144,000 for the subsequent 12-month period (August 1, 2021 through July 31, 2022); \$148,000 for the period covering August 1, 2022 through July 31, 2023; \$152,000 for the period covering August 1, 2023 through July 31, 2024; and if renewed after the initial four year term, \$156,000 for the period covering August 1, 2024 through July 31, 2025. The compensation paid by the Village to the City for additional annual renewals shall increase 2.5% per annum for each subsequent 12 month period.
- B. In addition to the monthly payments in Paragraph 5A, the Village shall be responsible for its proportionate share of any future capital costs associated with maintaining and/or replacing the equipment necessary to provide emergency dispatch services to the extent that such capital costs are not authorized to be paid using 9-1-1 surcharge funds. The Village's proportionate share shall be calculated based upon the percentage of the call volume attributable to the Village, including any additional parties to whom the City currently provides 9-1-1 dispatch services or with whom the City contracts to provide such services in the future. The City agrees to provide the Village with an itemized bill relating to all capital expenditures for which the Village is required to contribute funding. The Village agrees to remit payment within 60 days of receipt of the invoice.
- C. For the services provided under Paragraph 6 of this Agreement, the Village shall pay to the City the sum of \$100 per day, paid monthly, for the first twelve-month period of this Agreement. A day shall be deemed any amount of time up to 24 hours, anything over 24 hours and less the 48 hours shall be two days, with each subsequent portion of a 24-hour day requiring an additional per day charge. All payments are due on or before the 5th of each month. The compensation paid by the Village to the City shall increase 2.5% per annum for each subsequent twelve-month period.

6. Prisoner Detention

- A. The City agrees to provide prisoner detention services on a 24-hour basis for the Village and further agrees to provide any and all personnel necessary to fulfill its obligations under this subparagraph.

- B. The City is responsible for providing meals to prisoners, conducting regular prisoner checks, and otherwise complying with the Municipal Jail and Lockup Standards promulgated by the Illinois Department of Corrections.
- C. The City is authorized to reject a prisoner if injured or in need of medical attention. The City shall direct the Roberts Park Fire Department or any authorized EMS agency to transport all prisoners in need of medical attention. A Village Police Officer shall accompany the transport of the prisoner. The Village is solely responsible for supervising any prisoner transportation from the City's lockup facility to a hospital or other medical facility and is also solely responsible for monitoring the prisoner while at the hospital or other medical facility. The Village is similarly responsible for any prisoner transportation from the City's lockup facility to court or other off-site location.
- D. The Village will be allowed reasonable access to the interview room at the lockup facility.
- E. The City is authorized to release prisoners if directed to do so by the Village.
- F. The Village will abide by all Rules and Regulations of the City of Hickory Hills Police Department while at the City's lockup facility.

7. **Liability.** The City agrees to use its best effort to transmit messages to the Village, but shall not be responsible for failure to transmit said messages due to damage to its equipment, caused by acts of sabotage, vandalism, or natural disaster or because demand for its services due to emergency calls related to the City or future parties. The determination of the priority of emergency matters shall not be done in an arbitrary or capricious manner.

8. **Indemnification.**

- A. To the fullest extent provided by law, the Village agrees to save, keep and hold the City, including its agents, employees and elected officials, harmless from any and all claims, causes of action, or damages of every kind, nature and description, including attorneys' fees, arising from or relating to the obligations undertaken by the Village under this Agreement. The Village agrees to name the City as additional insured on its insurance policy. Any additional premium to be paid from ETSB funds.
- B. The City shall be responsible for the acts of its agents, officers or employees in the performance of this Agreement. The City agrees to indemnify, defend, save and hold the Village, its elected officials, agents, officers and employees harmless from and against any and all liabilities, claims, damages or suits brought by any employee of the City pursuant to this Agreement or member of the public arising out of any negligent

act or omission of the City and/or its agents, officer or employees in the performance of this Agreement. The City agrees to name the Village as additional insured on its liability insurance policy. Any additional premium to be paid from ETSB funds.

9. **Consequential Damages.** In no event shall the City be liable to the Village for any special, incidental or consequential damages, including, but not limited to, loss of income, loss of revenue, loss of profits, loss of use, loss of capital, rental expenses, financing, reputation, overhead expenses, or interest, whether based on contract, tort, negligence, strict liability, or otherwise and arising from any cause whatsoever by performance under this Agreement or breach of this Agreement.

10. **Future Parties.** The City may at any time enter into agreements with future parties based upon the determination that there is adequate capacity to serve such parties. Any agreement with a future party shall be similar in form and substance to this Agreement. In the event the City provides 9-1-1 emergency dispatch services to other jurisdictions, a determination of the District's proportionate share allocable to future capital costs, shall include the populations of any future parties to this Agreement.

11. **Force Majeure.** If by reason of an act of God, such as an earthquake, hurricane, tornado, flooding or other natural disaster, or in the case of war, action of foreign enemies, terrorist activities, a labor dispute or strike, government sanction, declared pandemic or a failure of electrical service, a party shall not be held liable for a failure to perform its obligations under this Agreement. No force majeure which renders a Party unable to perform under this Agreement shall relieve a Party of its obligation to make the payments under Paragraph 5 of this Agreement. However, in the event of a force majeure lasting more than 120 days which causes a severe and unforeseen economic hardship, the Parties agree to meet and confer relating to adjusting the compensation under Paragraph 5 of this Agreement.

12. **Notices.** All notices or communications provided for herein shall be in writing and shall be delivered to the other party either in person, by a reputable overnight carrier or by United States certified mail return receipt requested. Notice shall be served as follows:

City of Hickory Hills
Mayor Mike Howley
West 95th Street
Hickory Hills, IL 60457

Village of Bedford Park
President David R. Brady
6701 S. Archer Road
Bedford Park, IL 60501

13. **Severability.** Should any part, term or provisions of this Agreement be determined by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining portions or provisions shall not be affected thereby.

14. **Section and Other Headings.** Sections or other headings contained in this Agreement are for reference purposes only and shall not affect in any way the meaning or interpretation of this Agreement.

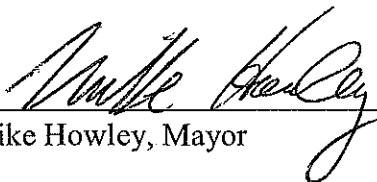
15. **Choice of Law.** This Agreement shall be governed by and construed in accordance with the laws of the State of Illinois.

16. **Construction.** This Agreement is the end result of the combined effort of the Parties and has been jointly negotiated, drafted and reviewed by each Party and its respective attorneys. No one Party shall be deemed to have drafted this Agreement and no ambiguity in this Agreement shall be interpreted or construed against any Party.

17. **Execution in Counterparts.** This Agreement may be executed in any number of counterparts, all of which shall be regarded for all purposes as one original and shall constitute and be but one and the same.

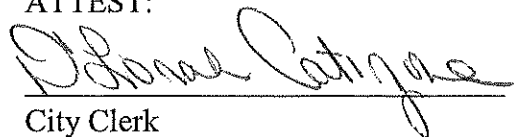
IN WITNESS WHEREOF, the Parties listed below have set their hands and seals the day and year above written.

CITY OF HICKORY HILLS

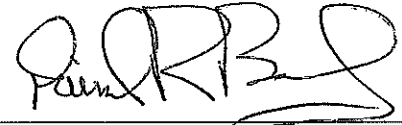

Mike Howley, Mayor

(SEAL)

ATTEST:

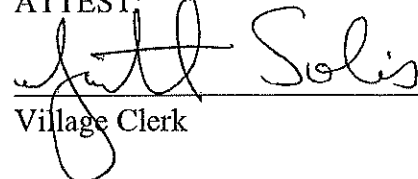

City Clerk

VILLAGE OF BEDFORD PARK


David R. Brady, President

(SEAL)

ATTEST:


Village Clerk

RESOLUTION NO. 20-005

**A RESOLUTION AUTHORIZING THE EXECUTION OF AN INTERGOVERNMENTAL
AGREEMENT WITH THE CITY OF HICKORY HILLS**

WHEREAS, the Village of Bedford Park ("Village") and the City of Hickory Hills ("City") have conducted discussions relative to the dispatch services; and

WHEREAS, the Village and the City desire to memorialize an agreement wherein the City would provide such services to the Village; and

WHEREAS, the Illinois Intergovernmental Cooperation Act 5 ILCS 220/1 authorizes municipalities to enter into contracts with other public agencies for the performance of services, activities and undertakings; and

WHEREAS, the Village Board deems it to be in the best interest of the Village to enter into the attached Intergovernmental Agreement.

NOW, THEREFORE, BE IT RESOLVED by the President and Board of Trustees of the Village of Bedford Park, Illinois, a Home Rule Unit of Government, as follows:

Section One. Preambles. That the preambles set forth above are hereby incorporated into this Ordinance.

Section Two. Execution of Intergovernmental Agreement. That the Mayor is hereby authorized to execute the attached Intergovernmental Agreement upon behalf of the Village of Bedford Park.

Section Three. Repealer. That all Ordinances or parts of Ordinances in conflict herewith are expressly repealed.

Section Four. Savings Clause. That in the event any portion of this Ordinance is declared to be void, that such other parts or remainder of this Ordinance shall not be adversely effected and shall otherwise remain effective and valid.


Section Five. Adoption Clause. That this Ordinance shall be in full force and effect from and after its approval, adoption and publication as required by law.

APPROVED AND ADOPTED this 4th day of June, 2020.



Village President of the Board of Trustees
Of the Village of Bedford Park,
County of Cook, State of Illinois

ATTEST:



Village Clerk of the Village of
Bedford Park, County of Cook,
State of Illinois.

The vote of the foregoing Resolution
was as follows:

YEAS: 5

NAYS: 0

ABSENT: 1

Lawrence R. Gryczewski
Village Attorney Bedford Park
10660 W. 143rd Street, Suite A
Orland Park, IL 60462
(708) 403-5600

bpardres/res auth execution IGA Hickory Hills

9-1-1 System Name DesPlaines Valley ETSB

List of Carriers who submit local 9-1-1 Surcharge

Carrier Name	Contact Phone Number	Street Address	City	State	Zip Code
SLinx	(407) 260-1011	740 Florida Central Parkway, Suite 2028	Longwood	FL	32750
Access One, Inc	(407) 260-1011	740 Florida Central Parkway, Suite 2028	Longwood	FL	32750
ACN Communications Inc	(913) 859-9674	8675 W 96th Street, Suite 220	Overland Park	KS	66212-3382
AT&T Corp	(770) 240-8849	3100 Cumberland Boulevard, Suite 700	Atlanta	GA	30339
Bandwith.Com, Inc	(770) 240-8773	3100 Cumberland Boulevard, Suite 700	Atlanta	GA	30339
Birch Telecom of the Great Lakes, Inc	(770) 240-8815	3100 Cumberland Boulevard, Suite 700	Atlanta	GA	30339
Budget Prepay, Inc		3838 Carson Street, Suite 200	Torrance	CA	90503
Cincinnati Bell Ad Regulatory Cincinnati Bell Any Distance	(770) 240-8889	3100 Cumberland Boulevard, Suite 700	Atlanta	GA	30339
Clear Rate Communications, Inc	(407) 260-1011	740 Florida Central Parkway, Suite 2028	Longwood	FL	32750
Comcast Phone of Illinois, LLC	(215) 286-7347	1701 JFK Blvd 32nd Floor C/O Tax Department	Philadelphia	PA	19103
Comcast IP Phone II, LLC	(215) 286-7347	1701 JFK Blvd 32nd Floor C/O Tax Department	Philadelphia	PA	19103
Enhanced Communications Network, Inc	(949) 868-3300	18006 Skypark Circle, Suite 106	Irvine	CA	362614
First Communications LLC	(512) 301-1808	4301 W. William Cannon, Ste. B-150 #291	Austin	TX	78749
Granite Telecommunications LLC	(770) 240-8889	3100 Cumberland Boulevard, Suite 700	Atlanta	GA	30339
Interface Security Systems, LLC		3838 Carson Street, Suite 200	Torrance	CA	90503
IP Networked Services	(770) 240-8773	3100 Cumberland Boulevard, Suite 700	Atlanta	GA	30339
Level 3 Communications LLC	(949) 838-3300	18006 Skypark Circle, Suite 106	Irvine	CA	362614
Matrix Telecom, Inc		3838 Carson Street, Suite 200	Torrance	CA	90503
MCIMetro Access Transmission Svcs, LLC	(770) 240-8748	3100 Cumberland Boulevard, Suite 700	Atlanta	GA	30339
MCLeodUSA Telecommunicatin Services, LLD	(501) 748-5407	4001 Rodney Parham Road, Attn: Corp TAX - E911	Little Rock	AR	72212
MegaPath Corporation	(770) 240-8889	3100 Cumberland Boulevard, Suite 700	Atlanta	GA	30339
Nextiva, Inc	(407) 260-1011	740 Florida Central Parkway, Suite 2028	Longwood	FL	32750
Ooma, Inc	(407) 260-1011	740 Florida Central Parkway, Suite 2028	Longwood	FL	32750
Preferred Long Distance	(913) 859-9674	8675 W 96th Street, Suite 220	Overland Park	KS	66212-3382
Royal Phone Company LLC	(847) 541-2775	750 W Lake Cook Road, Suite 110	Buffalo Grove	IL	60089
Sage Telecom Communications LLC	(407) 260-1011	740 Florida Central Parkway, Suite 2028	Longwood	FL	32750
State Of Illinois	(217) 557-6689				
Talk America, Inc	(501) 748-5407	4001 Rodney Parham Road, Attn: Corp TAX - E911	Little Rock	AR	72212
Teleport Communications America LLC	(770) 240-8849	3100 Cumberland Boulevard, Suite 700	Atlanta	GA	30339
United Comm Sys Inc dba Cell One	(312) 681-8329	225 West Wacker Drive, 8th Floor	Chicago	IL	60606-1260
Vonage America	(913) 859-9674	8675 W 96th Street, Suite 220	Overland Park	KS	66212-3382
Vonage Business Solutions Inc	(913) 859-9674	8675 W 96th Street, Suite 220	Overland Park	KS	66212-3382
Windstream Norlight, LLC	(501) 748-5407	4001 Rodney Parham Road, Attn: Corp TAX - E911	Little Rock	AR	72212
Windstream Nuvox, LLC	(501) 748-5407	4001 Rodney Parham Road, Attn: Corp TAX - E911	Little Rock	AR	72212
XCLUTEL Communications	(512) 301-1808	4301 W. William Cannon, Ste. B-150 #291	Austin	TX	78749
XO Communications Services LLC	(770) 240-8815	3100 Cumberland Boulevard, Suite 700	Atlanta	GA	30339
Ymax Communications Corp		3838 Carson Street, Suite 200	Torrance	CA	90503



P.01 Grade of Service Information

P.01 is a recognized Telecommunications Industry Standard, adopted by NENA for 9-1-1 trunk group sizing. The AT&T Illinois 9-1-1 Tariff lists P.01 as its standard of service in its terms and conditions.

P.01 reviews performed by AT&T begin with a comparison of an aggregate record count in the 9-1-1 ALI database (including Wireless ESRKs and VoIP ESQKs (pANIs)) to the Neal-Wilkinson Table, a standard P.01 measurement guide. This table makes recommendations for trunk group sizing based on the number of lines served by a single trunk group.

If requested, AT&T will initiate a busy study on a customer's 9-1-1 trunk group(s). A busy study is set up to run for a period of 30 days in which advance data is collected (retroactive data is not available). Once completed AT&T compiles the results, in 4 distinct sections:

- Incoming call counts
- Outgoing call counts – for 9-1-1 trunk groups this represents the number of calls transferred to other agencies as transfers are the only type of outgoing call allowed with 9-1-1 trunks
- Overflow call counts – number of calls sent to overflow route
- Trunk group usage – breaks down amount of time in which entire trunk group was in use (Note: this section includes data in which the selective router completes an algorithm and makes a P.01 sizing requirement based on actual trunk group usage patterns)

The P.01 sizing requirement as indicated by a network busy study has proven to be accurate 99.999% of the time. Once a P.01 sizing requirement is made by the switch as part of a busy study, AT&T may adjust a 9-1-1 trunk group in size accordingly.

As a rule, AT&T does not trunk for exigent circumstances, but bases trunk group sizing on regular call patterns. AT&T offers overflow routing to accommodate exigent circumstances as allowed by the Selective Router software.

Combined 9-1-1 Traffic Delivery

For those customers who are currently using separate trunk groups for wireline and wireless 9-1-1 call delivery, AT&T offers an option to combine the traffic into a single trunk group for more efficient call delivery. If a customer wishes to pursue this option, it is first performed on a trial basis. During the trial period, AT&T will temporarily route all 9-1-1 calls to the same trunk group, while leaving the other trunk group in place (not in use). A busy study is run in parallel to the trial period to verify combined traffic delivery is successful for that agency. Once the busy study results prove the success of combined traffic, permanent routing changes are made and the unused network elements are disconnected.

Example: PSAP A has 2 trunk groups, 1 group of 6 trunks dedicated to wireline traffic, 1 group of 4 trunks dedicated to wireless traffic. Initial P.01 review shows the total number of lines supported by PSAP A requires 4 trunks total for both wireline and wireless 9-1-1 calls. A combined traffic trial is initiated and all 9-1-1 calls are directed to existing 6-member trunk group. A network busy study is run concurrently with the trial. Busy Study results show the required number of trunks to support all calls in a single group is 5 trunks. Once approved by the agency requesting the trial and the final number of trunks are agreed upon, permanent routing changes are made and unused network elements are disconnected.

DESPLAINES VALLEY 911 ETSB

6701 S. ARCHER ROAD BEDFORD PARK, IL 60501

Proudly serving the communities of Bedford Park, Hickory Hills and Summit

Tom Hansen, Chairman

Ed Zeman, Vice Chairman

Willow Springs Police Department
8255 Willow Springs Rd
Willow Springs, IL 60480

January 31, 2020

RE: Recertification of 911 Call Handling Agreement

Dear Director:

Please let this letter serve as official notification to your agency that the Call Handling Agreement between the DesPlaines Valley 911, (serving the Village of Bedford Park Police, Village of Summit Police and Fire departments, City of Hickory Hills Police and the Hometown Fire Protection District) and your agency is hereby extended for a period of one (1) year effective January 1, 2020 and December 31, 2020. All information contained in the original agreement shall remain in full force and effect.

The DesPlaines Valley 911 dispatching PSAP receiving a call for emergency service in your jurisdiction will dispatch in the following manner:

- Primary: Telephone transfer via your agency's primary 911 routing number, as identified by AT&T.
- Secondary: Direct dispatch via common radio interconnect: VHF 155.370; point to point or in case of Fire/EMS agencies VHF 154.265; IFERN; or VHF 154.280; Mutual Aid

Receipt of this letter will serve as your agency agreeing to continue the original agreement, as specified by the State of Illinois, Illinois Commerce Commission, Chapter 83 of the Illinois Administrative Code, part 725 and as annual certified notification, per the Emergency Telephone Systems Act (50 ILCS Act 750/14, 750/15). If you wish to change the original agreement, please notify this agency in writing within ten (10) days receipt of this letter.

Please feel free to contact me directly at (708) 458-3388 regarding any questions you may have.

Sincerely,

Adrienne Larson
911 Coordinator

Cc: Justice PD

DESPLAINES VALLEY 911 ETSB

6701 S. ARCHER ROAD BEDFORD PARK, IL 60501

Proudly serving the communities of Bedford Park, Hickory Hills and Summit

Tom Hansen, Chairman

Ed Zeman, Vice Chairman

West Central Consolidated Communications
Director of 911 Services
2359 S. DesPlaines Ave.
North Riverside, IL 60546

January 31, 2020

RE: Recertification of 911 Call Handling Agreement

Dear Director:

Please let this letter serve as official notification to your agency that the Call Handling Agreement between the DesPlaines Valley 911, (serving the Village of Bedford Park Police, Village of Summit Police and Fire departments, City of Hickory Hills Police and the Hometown Fire Protection District) and your agency is hereby extended for a period of one (1) year effective January 1, 2019 and December 31, 2019. All information contained in the original agreement shall remain in full force and effect.

The DesPlaines Valley 911 dispatching PSAP receiving a call for emergency service in your jurisdiction will dispatch in the following manner:

- Primary: Telephone transfer via your agency's primary 911 routing number, as identified by AT&T.
- Secondary: Direct dispatch via common radio interconnect: VHF 155.370; point to point or in case of Fire/EMS agencies VHF 154.265; IFERN; or VHF 154.280; Mutual Aid

Receipt of this letter will serve as your agency agreeing to continue the original agreement, as specified by the State of Illinois, Illinois Commerce Commission, Chapter 83 of the Illinois Administrative Code, part 725 and as annual certified notification, per the Emergency Telephone Systems Act (50 ILCS Act 750/14, 750/15). If you wish to change the original agreement, please notify this agency in writing within ten (10) days receipt of this letter.

Please feel free to contact me directly at (708) 458-3388 regarding any questions you may have.

Sincerely,

Adrienne Larson
911 Coordinator

Cc: McCook PD FD

DESPLAINES VALLEY 911 ETSB

6701 S. ARCHER ROAD BEDFORD PARK, IL 60501

Proudly serving the communities of Bedford Park, Hickory Hills and Summit

Tom Hansen, Chairman

Ed Zeman, Vice Chairman

Metropolitan Water Reclamation
Director of Emergency Services
100 E. Erie St
Chicago, IL 60611

January 31, 2020

RE: Recertification of 911 Call Handling Agreement

Dear Director:

Please let this letter serve as official notification to your agency that the Call Handling Agreement between the DesPlaines Valley 911, (serving the Village of Bedford Park Police, Village of Summit Police and Fire departments, City of Hickory Hills Police and the Hometown Fire Protection District) and your agency is hereby extended for a period of one (1) year effective January 1, 2020 and December 31, 2020. All information contained in the original agreement shall remain in full force and effect.

The DesPlaines Valley 911 dispatching PSAP receiving a call for emergency service in your jurisdiction will dispatch in the following manner:

- Primary: Telephone transfer via your agency's primary 911 routing number, as identified by AT&T.
- Secondary: Direct dispatch via common radio interconnect: VHF 155.370; point to point or in case of Fire/EMS agencies VHF 154.265; IFERN; or VHF 154.280; Mutual Aid

Receipt of this letter will serve as your agency agreeing to continue the original agreement, as specified by the Stat of Illinois, Illinois Commerce Commission, Chapter 83 of the Illinois Administrative Code, part 725 and as annual certified notification, per the Emergency Telephone Systems Act (50 ILCS Act 750/14, 750/15). If you wish to change the original agreement, please notify this agency in writing within ten (10) days receipt of this letter.

Please feel free to contact me directly at (708) 458-3388 regarding any questions you may have.

Sincerely,

Adrienne Larson
911 Coordinator

DESPLAINES VALLEY 911 ETSB

6701 S. ARCHER ROAD BEDFORD PARK, IL 60501

Proudly serving the communities of Bedford Park, Hickory Hills and Summit

Tom Hansen, Chairman

Ed Zeman, Vice Chairman

Tri-State Fire Protection District
419 Plainfield Rd
Darien, IL 60561

January 31, 2020

RE: Recertification of 911 Call Handling Agreement

Dear Director:

Please let this letter serve as official notification to your agency that the Call Handling Agreement between the DesPlaines Valley 911, (serving the Village of Bedford Park Police, Village of Summit Police and Fire departments, City of Hickory Hills Police and the Hometown Fire Protection District) and your agency is hereby extended for a period of one (1) year effective January 1, 2020 and December 31, 2020. All information contained in the original agreement shall remain in full force and effect.

The DesPlaines Valley 911 dispatching PSAP receiving a call for emergency service in your jurisdiction will dispatch in the following manner:

- Primary: Telephone transfer via your agency's primary 911 routing number, as identified by AT&T.
- Secondary: Direct dispatch via common radio interconnect: VHF 155.370; point to point or in case of Fire/EMS agencies VHF 154.265; IFERN; or VHF 154.280; Mutual Aid

Receipt of this letter will serve as your agency agreeing to continue the original agreement, as specified by the Stat of Illinois, Illinois Commerce Commission, Chapter 83 of the Illinois Administrative Code, part 725 and as annual certified notification, per the Emergency Telephone Systems Act (50 ILCS Act 750/14, 750/15). If you wish to change the original agreement, please notify this agency in writing within ten (10) days receipt of this letter.

Please feel free to contact me directly at (708) 458-3388 regarding any questions you may have.

Sincerely,

Adrienne Larson
911 Coordinator

DESPLAINES VALLEY 911 ETSB

6701 S. ARCHER RD BEDFORD PARK, IL 60501

Proudly serving the communities of Bedford Park, Hickory Hills and Summit

Tom Hansen, Chairman

Ed Zeman, Vice Chairman

Southwest Central 911
Director of 911 Services
7611 W. College Dr.
Palos Heights, IL 60463

January 31, 2020

RE: Recertification of 911 Call Handling Agreement

Dear Director:

Please let this letter serve as official notification to your agency that the Call Handling Agreement between the DesPlaines Valley 911, (serving the Village of Bedford Park Police, Village of Summit Police and Fire departments, City of Hickory Hills Police and the Hometown Fire Protection District) and your agency is hereby extended for a period of one (1) year effective January 1, 2020 and December 31, 2020. All information contained in the original agreement shall remain in full force and effect.

The DesPlaines Valley 911 dispatching PSAP receiving a call for emergency service in your jurisdiction will dispatch in the following manner:

- Primary: Telephone transfer via your agency's primary 911 routing number, as identified by AT&T.
- Secondary: Direct dispatch via common radio interconnect: VHF 155.370; point to point or in case of Fire/EMS agencies VHF 154.265; IFERN; or VHF 154.280; Mutual Aid

Receipt of this letter will serve as your agency agreeing to continue the original agreement, as specified by the Stat of Illinois, Illinois Commerce Commission, Chapter 83 of the Illinois Administrative Code, part 725 and as annual certified notification, per the Emergency Telephone Systems Act (50 ILCS Act 750/14, 750/15). If you wish to change the original agreement, please notify this agency in writing within ten (10) days receipt of this letter.

Please feel free to contact me directly at (708) 458-3388 regarding any questions you may have.

Sincerely,

Adrienne Larson
911 Coordinator

DESPLAINES VALLEY 911 ETSB

6701 S. ARCHER ROAD BEDFORD PARK, IL 60501

Proudly serving the communities of Bedford Park, Hickory Hills and Summit

Tom Hansen, Chairman

Ed Zeman, Vice Chairman

Roberts Park Fire Protection District
8611 S. Roberts Rd
Justice, IL 60458

January 15, 2020

RE: Recertification of 911 Call Handling Agreement

Dear Director:

Please let this letter serve as official notification to your agency that the Call Handling Agreement between the DesPlaines Valley 911, (serving the Village of Bedford Park Police, Village of Summit Police and Fire departments, City of Hickory Hills Police and the Hometown and Roberts Park Fire Protection Districts) and your agency is hereby extended for a period of one (1) year effective January 1, 2020 and December 31, 2020. All information contained in the original agreement shall remain in full force and effect.

The DesPlaines Valley 911 dispatching PSAP receiving a call for emergency service in your jurisdiction will dispatch in the following manner:

- Primary: Telephone transfer via your agency's primary 911 routing number, as identified by AT&T.
- Secondary: Direct dispatch via common radio interconnect: VHF 155.370; point to point or in case of Fire/EMS agencies VHF 154.265; IFERN; or VHF 154.280; Mutual Aid

Receipt of this letter will serve as your agency agreeing to continue the original agreement, as specified by the State of Illinois, Illinois Commerce Commission, Chapter 83 of the Illinois Administrative Code, part 725 and as annual certified notification, per the Emergency Telephone Systems Act (50 ILCS Act 750/14, 750/15). If you wish to change the original agreement, please notify this agency in writing within ten (10) days receipt of this letter.

Please feel free to contact me directly at (708) 458-3388 regarding any questions you may have.

Sincerely,

Adrienne Larson
911 Coordinator

CC: Hickory Hills

DESPLAINES VALLEY 911 ETSB

6701 S. ARCHER ROAD BEDFORD PARK, IL 60501

Proudly serving the communities of Bedford Park, Hickory Hills, Hometown and Summit

Tom Hansen, Chairman

Ed Zeman, Vice Chairman

Oak Lawn Police Department
Diana Tousignant
Director of 911 Services
9446 S. Raymond Ave
Oak Lawn, IL 60453

January 15, 2020

RE: Recertification of 911 Call Handling Agreement

Dear Director:

Please let this letter serve as official notification to your agency that the Call Handling Agreement between the DesPlaines Valley 911, (serving the Village of Bedford Park Police, Village of Summit Police and Fire departments, City of Hickory Hills Police and the Hometown Fire Protection District) and your agency is hereby extended for a period of one (1) year effective January 1, 2020 and December 31, 2020. All information contained in the original agreement shall remain in full force and effect.

The DesPlaines Valley 911 dispatching PSAP receiving a call for emergency service in your jurisdiction will dispatch in the following manner:

- Primary: Telephone transfer via your agency's primary 911 routing number, as identified by AT&T.
- Secondary: Direct dispatch via common radio interconnect: VHF 155.370; point to point or in case of Fire/EMS agencies VHF 154.265; IFERN; or VHF 154.280; Mutual Aid

Receipt of this letter will serve as your agency agreeing to continue the original agreement, as specified by the Stat of Illinois, Illinois Commerce Commission, Chapter 83 of the Illinois Administrative Code, part 725 and as annual certified notification, per the Emergency Telephone Systems Act (50 ILCS Act 750/14, 750/15). If you wish to change the original agreement, please notify this agency in writing within ten (10) days receipt of this letter.

Please feel free to contact me directly at (708) 458-3388 regarding any questions you may have.

Sincerely,

Adrienne Larson
911 Coordinator

DESPLAINES VALLEY 911 ETSB

6701 S. ARCHER ROAD BEDFORD PARK, IL 60501

Proudly serving the communities of Bedford Park, Hickory Hills and Summit

Tom Hansen, Chairman

Ed Zeman, Vice Chairman

North Palos Fire Protection District
10629 S. Roberts Rd
Palos Hills, IL 60465

January 31, 2020

RE: Recertification of 911 Call Handling Agreement

Dear Director:

Please let this letter serve as official notification to your agency that the Call Handling Agreement between the DesPlaines Valley 911, (serving the Village of Bedford Park Police, Village of Summit Police and Fire departments, City of Hickory Hills Police and the Hometown Fire Protection District) and your agency is hereby extended for a period of one (1) year effective January 1, 2020 and December 31, 2020. All information contained in the original agreement shall remain in full force and effect.

The DesPlaines Valley 911 dispatching PSAP receiving a call for emergency service in your jurisdiction will dispatch in the following manner:

- Primary: Telephone transfer via your agency's primary 911 routing number, as identified by AT&T.
- Secondary: Direct dispatch via common radio interconnect: VHF 155.370; point to point or in case of Fire/EMS agencies VHF 154.265; IFERN; or VHF 154.280; Mutual Aid

Receipt of this letter will serve as your agency agreeing to continue the original agreement, as specified by the Stat of Illinois, Illinois Commerce Commission, Chapter 83 of the Illinois Administrative Code, part 725 and as annual certified notification, per the Emergency Telephone Systems Act (50 ILCS Act 750/14, 750/15). If you wish to change the original agreement, please notify this agency in writing within ten (10) days receipt of this letter.

Please feel free to contact me directly at (708) 458-3388 regarding any questions you may have.

Sincerely,

Adrienne Larson
911 Coordinator

DESPLAINES VALLEY 911 ETSB

6701 S. ARCHER ROAD BEDFORD PARK, IL 60501

Proudly serving the communities of Bedford Park, Hickory Hills and Summit

Tom Hansen, Chairman

Ed Zeman, Vice Chairman

Metra Police
Director of Emergency Services
547 W. Jackson Blvd
Chicago, IL 60661

January 15, 2019

RE: Recertification of 911 Call Handling Agreement

Dear Director:

Please let this letter serve as official notification to your agency that the Call Handling Agreement between the DesPlaines Valley 911, (serving the Village of Bedford Park Police, Village of Summit Police and Fire departments, City of Hickory Hills Police, City of Hometown Police and the Hometown Fire Protection District) and your agency is hereby extended for a period of one (1) year effective January 1, 2019 and December 31, 2019. All information contained in the original agreement shall remain in full force and effect.

The DesPlaines Valley 911 dispatching PSAP receiving a call for emergency service in your jurisdiction will dispatch in the following manner:

- Primary: Telephone transfer via your agency's primary 911 routing number, as identified by AT&T.
- Secondary: Direct call 312-322-2800

Receipt of this letter will serve as your agency agreeing to continue the original agreement, as specified by the Stat of Illinois, Illinois Commerce Commission, Chapter 83 of the Illinois Administrative Code, part 725 and as annual certified notification, per the Emergency Telephone Systems Act (50 ILCS Act 750/14, 750/15). If you wish to change the original agreement, please notify this agency in writing within ten (10) days receipt of this letter.

Please feel free to contact me directly at (708) 458-3388 regarding any questions you may have.

Sincerely,

Adrienne Svetich
911 Coordinator

CC: Cook Co

DESPLAINES VALLEY 911 ETSB

6701 S. ARCHER ROAD BEDFORD PARK, IL 60501

Proudly serving the communities of Bedford Park, Hickory Hills and Summit

Tom Hansen, Chairman

Ed Zeman, Vice Chairman

McCook Police & Fire Departments
5000 W. Glencoe Ave
McCook, IL 60525

January 31, 2020

RE: Recertification of 911 Call Handling Agreement

Dear Director:

Please let this letter serve as official notification to your agency that the Call Handling Agreement between the DesPlaines Valley 911, (serving the Village of Bedford Park Police, Village of Summit Police and Fire departments, City of Hickory Hills Police and the Hometown Fire Protection District) and your agency is hereby extended for a period of one (1) year effective January 1, 2020 and December 31, 2020. All information contained in the original agreement shall remain in full force and effect.

The DesPlaines Valley 911 dispatching PSAP receiving a call for emergency service in your jurisdiction will dispatch in the following manner:

- Primary: Telephone transfer via your agency's primary 911 routing number, as identified by AT&T.
- Secondary: Direct dispatch via common radio interconnect: VHF 155.370; point to point or in case of Fire/EMS agencies VHF 154.265; IFERN; or VHF 154.280; Mutual Aid

Receipt of this letter will serve as your agency agreeing to continue the original agreement, as specified by the Stat of Illinois, Illinois Commerce Commission, Chapter 83 of the Illinois Administrative Code, part 725 and as annual certified notification, per the Emergency Telephone Systems Act (50 ILCS Act 750/14, 750/15). If you wish to change the original agreement, please notify this agency in writing within ten (10) days receipt of this letter.

Please feel free to contact me directly at (708) 458-3388 regarding any questions you may have.

Sincerely,

Adrienne Larson
911 Coordinator

Cc: WC3

DESPLAINES VALLEY 911 ETSB

6701 S. ARCHER ROAD BEDFORD PARK, IL 60501

Proudly serving the communities of Bedford Park, Hickory Hills and Summit

Tom Hansen, Chairman

Ed Zeman, Vice Chairman

Lyons Police Department
4200 Lawndale Ave
Lyons, IL 60534

January 31, 2020

RE: Recertification of 911 Call Handling Agreement

Dear Director:

Please let this letter serve as official notification to your agency that the Call Handling Agreement between the DesPlaines Valley 911, (serving the Village of Bedford Park Police, Village of Summit Police and Fire departments, City of Hickory Hills Police and the Hometown Fire Protection District) and your agency is hereby extended for a period of one (1) year effective January 1, 2020 and December 31, 2020. All information contained in the original agreement shall remain in full force and effect.

The DesPlaines Valley 911 dispatching PSAP receiving a call for emergency service in your jurisdiction will dispatch in the following manner:

- Primary: Telephone transfer via your agency's primary 911 routing number, as identified by AT&T.
- Secondary: Direct call to 708-442-4405

Receipt of this letter will serve as your agency agreeing to continue the original agreement, as specified by the Stat of Illinois, Illinois Commerce Commission, Chapter 83 of the Illinois Administrative Code, part 725 and as annual certified notification, per the Emergency Telephone Systems Act (50 ILCS Act 750/14, 750/15). If you wish to change the original agreement, please notify this agency in writing within ten (10) days receipt of this letter.

Please feel free to contact me directly at (708) 458-3388 regarding any questions you may have.

Sincerely,

Adrienne Svetich
911 Coordinator

Cc: Cook Co

DESPLAINES VALLEY 911 ETSB

6701 S. ARCHER ROAD BEDFORD PARK, IL 60501

Proudly serving the communities of Bedford Park, Hickory Hills and Summit

Tom Hansen, Chairman

Ed Zeman, Vice Chairman

Justice Police Department
Director of 911 Services
7800 S. Archer Rd
Justice, IL 60458

January 31, 2020

RE: Recertification of 911 Call Handling Agreement

Dear Director:

Please let this letter serve as official notification to your agency that the Call Handling Agreement between the DesPlaines Valley 911, (serving the Village of Bedford Park Police, Village of Summit Police and Fire departments, City of Hickory Hills Police, Roberts Park Fire Protection District and the Hometown Fire Protection District) and your agency is hereby extended for a period of one (1) year effective January 1, 2020 and December 31, 2020. All information contained in the original agreement shall remain in full force and effect.

The DesPlaines Valley 911 dispatching PSAP receiving a call for emergency service in your jurisdiction will dispatch in the following manner:

- Primary: Telephone transfer via your agency's primary 911 routing number, as identified by AT&T.
- Secondary: Direct dispatch via common radio interconnect: VHF 155.370; point to point or in case of Fire/EMS agencies VHF 154.265; IFERN; or VHF 154.280; Mutual Aid

Receipt of this letter will serve as your agency agreeing to continue the original agreement, as specified by the State of Illinois, Illinois Commerce Commission, Chapter 83 of the Illinois Administrative Code, part 725 and as annual certified notification, per the Emergency Telephone Systems Act (50 ILCS Act 750/14, 750/15). If you wish to change the original agreement, please notify this agency in writing within ten (10) days receipt of this letter.

Please feel free to contact me directly at (708) 458-3388 regarding any questions you may have.

Sincerely,

Adrienne Larson
911 Coordinator

DESPLAINES VALLEY 911 ETSB

6701 S. ARCHER ROAD BEDFORD PARK, IL 60501

Proudly serving the communities of Bedford Park, Hickory Hills and Summit

Tom Hansen, Chairman

Ed Zeman, Vice Chairman

Illinois State Police
Director of 911 Services
801 S. 7th St
Suite 300 Annex
Springfield, IL 62703

January 31, 2020

RE: Recertification of 911 Call Handling Agreement

Dear Director:

Please let this letter serve as official notification to your agency that the Call Handling Agreement between the DesPlaines Valley 911, (serving the Village of Bedford Park Police, Village of Summit Police and Fire departments, City of Hickory Hills Police and the Hometown Fire Protection District) and your agency is hereby extended for a period of one (1) year effective January 1, 2020 and December 31, 2020. All information contained in the original agreement shall remain in full force and effect.

The DesPlaines Valley 911 dispatching PSAP receiving a call for emergency service in your jurisdiction will dispatch in the following manner:

- Primary: Telephone transfer via your agency's primary 911 routing number, as identified by AT&T.
- Secondary: Direct dispatch via common radio interconnect: VHF 155.370; point to point or in case of Fire/EMS agencies VHF 154.265; IFERN; or VHF 154.280; Mutual Aid

Receipt of this letter will serve as your agency agreeing to continue the original agreement, as specified by the Stat of Illinois, Illinois Commerce Commission, Chapter 83 of the Illinois Administrative Code, part 725 and as annual certified notification, per the Emergency Telephone Systems Act (50 ILCS Act 750/14, 750/15). If you wish to change the original agreement, please notify this agency in writing within ten (10) days receipt of this letter.

Please feel free to contact me directly at (708) 458-3388 regarding any questions you may have.

Sincerely,

Adrienne Svetich
911 Coordinator

DESPLAINES VALLEY 911 ETSB

6701 S. ARCHER ROAD BEDFORD PARK, IL 60501

Proudly serving the communities of Bedford Park, Hickory Hills and Summit

Tom Hansen, Chairman

Ed Zeman, Vice Chairman

Indiana Harbor Belt Rail
Director of Emergency Services
4407 Railroad Ave
East Chicago, IN 46312

January 31, 2020

RE: Recertification of 911 Call Handling Agreement

Dear Director:

Please let this letter serve as official notification to your agency that the Call Handling Agreement between the DesPlaines Valley 911, (serving the Village of Bedford Park Police, Village of Summit Police and Fire departments, City of Hickory Hills Police and the Hometown Fire Protection District) and your agency is hereby extended for a period of one (1) year effective January 1, 2020 and December 31, 2020. All information contained in the original agreement shall remain in full force and effect.

The DesPlaines Valley 911 dispatching PSAP receiving a call for emergency service in your jurisdiction will dispatch in the following manner:

- Primary: Telephone transfer via your agency's primary 911 routing number, as identified by AT&T.
- Secondary: Direct dispatch via common radio interconnect: VHF 155.370; point to point or in case of Fire/EMS agencies VHF 154.265; IFERN; or VHF 154.280; Mutual Aid

Receipt of this letter will serve as your agency agreeing to continue the original agreement, as specified by the Stat of Illinois, Illinois Commerce Commission, Chapter 83 of the Illinois Administrative Code, part 725 and as annual certified notification, per the Emergency Telephone Systems Act (50 ILCS Act 750/14, 750/15). If you wish to change the original agreement, please notify this agency in writing within ten (10) days receipt of this letter.

Please feel free to contact me directly at (708) 458-3388 regarding any questions you may have.

Sincerely,

Adrienne Larson
911 Coordinator

DESPLAINES VALLEY 911 ETSB

6701 S. ARCHER ROAD BEDFORD PARK, IL 60501

Proudly serving the communities of Bedford Park, Hickory Hills and Summit

Tom Hansen, Chairman

Ed Zeman, Vice Chairman

Indiana Harbor Belt Rail
Director of Emergency Services
4407 Railroad Ave
East Chicago, IN 46312

January 31, 2020

RE: Recertification of 911 Call Handling Agreement

Dear Director:

Please let this letter serve as official notification to your agency that the Call Handling Agreement between the DesPlaines Valley 911, (serving the Village of Bedford Park Police, Village of Summit Police and Fire departments, City of Hickory Hills Police and the Hometown Fire Protection District) and your agency is hereby extended for a period of one (1) year effective January 1, 2020 and December 31, 2020. All information contained in the original agreement shall remain in full force and effect.

The DesPlaines Valley 911 dispatching PSAP receiving a call for emergency service in your jurisdiction will dispatch in the following manner:

- Primary: Telephone transfer via your agency's primary 911 routing number, as identified by AT&T.
- Secondary: Direct dispatch via common radio interconnect: VHF 155.370; point to point or in case of Fire/EMS agencies VHF 154.265; IFERN; or VHF 154.280; Mutual Aid

Receipt of this letter will serve as your agency agreeing to continue the original agreement, as specified by the Stat of Illinois, Illinois Commerce Commission, Chapter 83 of the Illinois Administrative Code, part 725 and as annual certified notification, per the Emergency Telephone Systems Act (50 ILCS Act 750/14, 750/15). If you wish to change the original agreement, please notify this agency in writing within ten (10) days receipt of this letter.

Please feel free to contact me directly at (708) 458-3388 regarding any questions you may have.

Sincerely,

Adrienne Larson
911 Coordinator

DESPLAINES VALLEY 911 ETSB

6701 S. ARCHER ROAD BEDFORD PARK, IL 60501

Proudly serving the communities of Bedford Park, Hickory Hills and Summit

Tom Hansen, Chairman

Ed Zeman, Vice Chairman

Forestview Police Department
7000 W. 46th Street
Forestview, IL 60402

January 31, 2020

RE: Recertification of 911 Call Handling Agreement

Dear Director:

Please let this letter serve as official notification to your agency that the Call Handling Agreement between the DesPlaines Valley 911, (serving the Village of Bedford Park Police, Village of Summit Police and Fire departments, City of Hickory Hills Police and the Hometown Fire Protection District) and your agency is hereby extended for a period of one (1) year effective January 1, 2020 and December 31, 2020. All information contained in the original agreement shall remain in full force and effect.

The DesPlaines Valley 911 dispatching PSAP receiving a call for emergency service in your jurisdiction will dispatch in the following manner:

- Primary: Telephone transfer via your agency's primary 911 routing number, as identified by AT&T.
- Secondary: Direct dispatch via common radio interconnect: VHF 155.370; point to point or in case of Fire/EMS agencies VHF 154.265; IFERN; or VHF 154.280; Mutual Aid

Receipt of this letter will serve as your agency agreeing to continue the original agreement, as specified by the Stat of Illinois, Illinois Commerce Commission, Chapter 83 of the Illinois Administrative Code, part 725 and as annual certified notification, per the Emergency Telephone Systems Act (50 ILCS Act 750/14, 750/15). If you wish to change the original agreement, please notify this agency in writing within ten (10) days receipt of this letter.

Please feel free to contact me directly at (708) 458-3388 regarding any questions you may have.

Sincerely,

Adrienne Larson
911 Coordinator

DESPLAINES VALLEY 911 ETSB

6701 S. ARCHER ROAD BEDFORD PARK, IL 60501

Proudly serving the communities of Bedford Park, Hickory Hills and Summit

Tom Hansen, Chairman

Ed Zeman, Vice Chairman

CSX Railroad
Director of Emergency Services
13600 S. Halstead
Riverdale, IL 60827

January 31, 2020

RE: Recertification of 911 Call Handling Agreement

Dear Director:

Please let this letter serve as official notification to your agency that the Call Handling Agreement between the DesPlaines Valley 911, (serving the Village of Bedford Park Police, Village of Summit Police and Fire departments, City of Hickory Hills Police and the Hometown Fire Protection District) and your agency is hereby extended for a period of one (1) year effective January 1, 2020 and December 31, 2020. All information contained in the original agreement shall remain in full force and effect.

The DesPlaines Valley 911 dispatching PSAP receiving a call for emergency service in your jurisdiction will dispatch in the following manner:

- Primary: Telephone transfer via your agency's primary 911 routing number, as identified by AT&T.
- Secondary: Direct dispatch via common radio interconnect: VHF 155.370; point to point or in case of Fire/EMS agencies VHF 154.265; IFERN; or VHF 154.280; Mutual Aid

Receipt of this letter will serve as your agency agreeing to continue the original agreement, as specified by the Stat of Illinois, Illinois Commerce Commission, Chapter 83 of the Illinois Administrative Code, part 725 and as annual certified notification, per the Emergency Telephone Systems Act (50 ILCS Act 750/14, 750/15). If you wish to change the original agreement, please notify this agency in writing within ten (10) days receipt of this letter.

Please feel free to contact me directly at (708) 458-3388 regarding any questions you may have.

Sincerely,

Adrienne Larson
911 Coordinator

DESPLAINES VALLEY 911 ETSB

6701 S. ARCHER ROAD BEDFORD PARK, IL 60501

Proudly serving the communities of Bedford Park, Hickory Hills and Summit

Tom Hansen, Chairman

Ed Zeman, Vice Chairman

Cook County Sheriff & Forest Preserve Police
Martin Bennett
Director of 911 Services
9511 W. Harrison
DesPlaines, IL 60016

January 31, 2020

RE: Recertification of 911 Call Handling Agreement

Dear Director:

Please let this letter serve as official notification to your agency that the Call Handling Agreement between the DesPlaines Valley 911, (serving the Village of Bedford Park Police, Village of Summit Police and Fire departments, City of Hickory Hills Police and the Hometown Fire Protection District) and your agency is hereby extended for a period of one (1) year effective January 1, 2020 and December 31, 2020. All information contained in the original agreement shall remain in full force and effect.

The DesPlaines Valley 911 dispatching PSAP receiving a call for emergency service in your jurisdiction will dispatch in the following manner:

- Primary: Telephone transfer via your agency's primary 911 routing number, as identified by AT&T.
- Secondary: for Cook County Sheriff, Cook County Forest Preserve 708-458-1000,
- Hometown PD 224-580-2856, Lyons PD 708-442-4405, Metra PD 312-322-2800

Receipt of this letter will serve as your agency agreeing to continue the original agreement, as specified by the Stat of Illinois, Illinois Commerce Commission, Chapter 83 of the Illinois Administrative Code, part 725 and as annual certified notification, per the Emergency Telephone Systems Act (50 ILCS Act 750/14, 750/15). If you wish to change the original agreement, please notify this agency in writing within ten (10) days receipt of this letter.

Please feel free to contact me directly at (708) 458-3388 regarding any questions you may have.

Sincerely,

Adrienne Larson
911 Coordinator

DESPLAINES VALLEY 911 ETSB

6701 S. ARCHER ROAD BEDFORD PARK, IL 60501

Proudly serving the communities of Bedford Park, Hickory Hills and Summit

Tom Hansen, Chairman

Ed Zeman, Vice Chairman

Chicago Office of Emergency Management
Rich Guidice, Executive Director
1411 W. Madison St.
Chicago, IL 60607

January 31, 2020

RE: Recertification of 911 Call Handling Agreement

Dear Director:

Please let this letter serve as official notification to your agency that the Call Handling Agreement between the DesPlaines Valley 911, (serving the Village of Bedford Park Police, Village of Summit Police and Fire departments, City of Hickory Hills Police and the Hometown Fire Protection District) and your agency is hereby extended for a period of one (1) year effective January 1, 2020 and December 31, 2020. All information contained in the original agreement shall remain in full force and effect.

The DesPlaines Valley 911 dispatching PSAP receiving a call for emergency service in your jurisdiction will dispatch in the following manner:

- Primary: Telephone transfer via your agency's primary 911 routing number, as identified by AT&T.
- Secondary: Direct dispatch via common radio interconnect: VHF 155.370; point to point or in case of Fire/EMS agencies VHF 154.265; IFERN; or VHF 154.280; Mutual Aid

Receipt of this letter will serve as your agency agreeing to continue the original agreement, as specified by the Stat of Illinois, Illinois Commerce Commission, Chapter 83 of the Illinois Administrative Code, part 725 and as annual certified notification, per the Emergency Telephone Systems Act (50 ILCS Act 750/14, 750/15). If you wish to change the original agreement, please notify this agency in writing within ten (10) days receipt of this letter.

Please feel free to contact me directly at (708) 458-3388 regarding any questions you may have.

Sincerely,

Adrienne Larson
911 Coordinator

DESPLAINES VALLEY 911 ETSB

6701 S. ARCHER ROAD BEDFORD PARK, IL 60501

Proudly serving the communities of Bedford Park, Hickory Hills and Summit

Tom Hansen, Chairman

Ed Zeman, Vice Chairman

Bridgeview Police Department
7500 S. Oketo Ave.
Bridgeview, IL 60455

January 31, 2020

RE: Recertification of 911 Call Handling Agreement

Dear Director:

Please let this letter serve as official notification to your agency that the Call Handling Agreement between the DesPlaines Valley 911, (serving the Village of Bedford Park Police, Village of Summit Police and Fire departments, City of Hickory Hills Police and the Hometown Fire Protection District) and your agency is hereby extended for a period of one (1) year effective January 1, 2020 and December 31, 2020. All information contained in the original agreement shall remain in full force and effect.

The DesPlaines Valley 911 dispatching PSAP receiving a call for emergency service in your jurisdiction will dispatch in the following manner:

- Primary: Telephone transfer via your agency's primary 911 routing number, as identified by AT&T.
- Secondary: Direct dispatch via common radio interconnect: VHF 155.370; point to point or in case of Fire/EMS agencies VHF 154.265; IFERN; or VHF 154.280; Mutual Aid

Receipt of this letter will serve as your agency agreeing to continue the original agreement, as specified by the State of Illinois, Illinois Commerce Commission, Chapter 83 of the Illinois Administrative Code, part 725 and as annual certified notification, per the Emergency Telephone Systems Act (50 ILCS Act 750/14, 750/15). If you wish to change the original agreement, please notify this agency in writing within ten (10) days receipt of this letter.

Please feel free to contact me directly at (708) 458-3388 regarding any questions you may have.

Sincerely,

Adrienne Larson
911 Coordinator

Cc: Oak Lawn Central

DESPLAINES VALLEY 911 ETSB

6701 S. ARCHER ROAD BEDFORD PARK, IL 60501

Proudly serving the communities of Bedford Park, Hickory Hills and Summit

Tom Hansen, Chairman

Ed Zeman, Vice Chairman

Bridgeview Fire Department
7500 S. Oketo Ave.
Bridgeview, IL 60455

January 31, 2020

RE: Recertification of 911 Call Handling Agreement

Dear Director:

Please let this letter serve as official notification to your agency that the Call Handling Agreement between the DesPlaines Valley 911, (serving the Village of Bedford Park Police, Village of Summit Police and Fire departments, City of Hickory Hills Police and the Hometown Fire Protection District) and your agency is hereby extended for a period of one (1) year effective January 1, 2020 and December 31, 2020. All information contained in the original agreement shall remain in full force and effect.

The DesPlaines Valley 911 dispatching PSAP receiving a call for emergency service in your jurisdiction will dispatch in the following manner:

- Primary: Telephone transfer via your agency's primary 911 routing number, as identified by AT&T.
- Secondary: Direct dispatch via common radio interconnect: VHF 155.370; point to point or in case of Fire/EMS agencies VHF 154.265; IFERN; or VHF 154.280; Mutual Aid

Receipt of this letter will serve as your agency agreeing to continue the original agreement, as specified by the Stat of Illinois, Illinois Commerce Commission, Chapter 83 of the Illinois Administrative Code, part 725 and as annual certified notification, per the Emergency Telephone Systems Act (50 ILCS Act 750/14, 750/15). If you wish to change the original agreement, please notify this agency in writing within ten (10) days receipt of this letter.

Please feel free to contact me directly at (708) 458-3388 regarding any questions you may have.

Sincerely,

Adrienne Larson
911 Coordinator

Cc: Oak Lawn Central

DESPLAINES VALLEY 911 ETSB

6701 S. ARCHER ROAD BEDFORD PARK, IL 60501

Proudly serving the communities of Bedford Park, Hickory Hills and Summit

Tom Hansen, Chairman

Ed Zeman, Vice Chairman

Burlington Northern Santa Fe Rail
Director of Emergency Services
3611 W. 38th St
Chicago, IL 60632

February 1, 2020

RE: Recertification of 911 Call Handling Agreement

Dear Director:

Please let this letter serve as official notification to your agency that the Call Handling Agreement between the DesPlaines Valley 911, (serving the Village of Bedford Park Police, Village of Summit Police and Fire departments, City of Hickory Hills Police and the Hometown Fire Protection District) and your agency is hereby extended for a period of one (1) year effective January 1, 2020 and December 31, 2020. All information contained in the original agreement shall remain in full force and effect.

The DesPlaines Valley 911 dispatching PSAP receiving a call for emergency service in your jurisdiction will dispatch in the following manner:

- Primary: Telephone transfer via your agency's primary 911 routing number, as identified by AT&T.
- Secondary: Direct dispatch via common radio interconnect: VHF 155.370; point to point or in case of Fire/EMS agencies VHF 154.265; IFERN; or VHF 154.280; Mutual Aid

Receipt of this letter will serve as your agency agreeing to continue the original agreement, as specified by the Stat of Illinois, Illinois Commerce Commission, Chapter 83 of the Illinois Administrative Code, part 725 and as annual certified notification, per the Emergency Telephone Systems Act (50 ILCS Act 750/14, 750/15). If you wish to change the original agreement, please notify this agency in writing within ten (10) days receipt of this letter.

Please feel free to contact me directly at (708) 458-3388 regarding any questions you may have.

Sincerely,

Adrienne Larson
911 Coordinator

DESPLAINES VALLEY 911 ETSB

6701 S. ARCHER ROAD BEDFORD PARK, IL 60501

Proudly serving the communities of Bedford Park, Hickory Hills and Summit

Tom Hansen, Chairman

Ed Zeman, Vice Chairman

Belt Railroad
Chief Conoboy
6900 S. Central Ave
Bedford Park, IL 60638

February 1, 2020

RE: Recertification of 911 Call Handling Agreement

Dear Director:

Please let this letter serve as official notification to your agency that the Call Handling Agreement between the DesPlaines Valley 911, (serving the Village of Bedford Park Police, Village of Summit Police and Fire departments, City of Hickory Hills Police and the Hometown Fire Protection District) and your agency is hereby extended for a period of one (1) year effective January 1, 2020 and December 31, 2020. All information contained in the original agreement shall remain in full force and effect.

The DesPlaines Valley 911 dispatching PSAP receiving a call for emergency service in your jurisdiction will dispatch in the following manner:

- Primary: Telephone transfer via your agency's primary 911 routing number, as identified by AT&T.
- Secondary: Direct dispatch via common radio interconnect: VHF 155.370; point to point or in case of Fire/EMS agencies VHF 154.265; IFERN; or VHF 154.280; Mutual Aid

Receipt of this letter will serve as your agency agreeing to continue the original agreement, as specified by the Stat of Illinois, Illinois Commerce Commission, Chapter 83 of the Illinois Administrative Code, part 725 and as annual certified notification, per the Emergency Telephone Systems Act (50 ILCS Act 750/14, 750/15). If you wish to change the original agreement, please notify this agency in writing within ten (10) days receipt of this letter.

Please feel free to contact me directly at (708) 458-3388 regarding any questions you may have.

Sincerely,

Adrienne Larson
911 Coordinator

**SOUTHWEST CENTRAL 911 SYSTEM AND DES PLAINES VALLEY EMERGENCY
TELEPHONE SYSTEM BOARD
ALTERNATE ROUTING AGREEMENT**

This Agreement made and entered into between the Southwest Central 9-1-1 System, an intergovernmental cooperation association and Emergency Telephone System Board and Southwest Central Dispatch, an intergovernmental cooperation association and Public Safety Answering Point, (herein after referred to as "SOUTHWEST911") and the Des Plaines Valley Emergency Telephone System Board, a 9-1-1 Authority and a Public Safety Answering Point (hereinafter referred to as "DVETSB").

WITNESSETH:

Whereas, DVETSB currently provides Enhanced 9-1-1 service to the City of Hickory Hills and the Villages of Bedford Park and Summit; and

Whereas, SOUTHWEST911 currently provides Enhanced 9-1-1 service to the Cities Palos Heights, Palos Hills and the Villages of Chicago Ridge, Crestwood, Lemont and Worth; and

Whereas, under Illinois law an ETSB is required to select a location for alternate routing when all 9-1-1 lines to the primary Public Safety Answering Point ("PSAP") are busy or if the primary PSAP closes down for a period of time due to an emergency situation; and

Whereas, Article VII, Section 10 of the 1970 Illinois Constitution and Chapter 127, Section 748 of the Illinois Revised Statutes authorize an intergovernmental cooperation to enter into contracts with units of local government; and

Whereas, SOUTHWEST911 and DVETSB mutually desire to enter into an Agreement establishing SOUTHWEST911 as the location for alternate routing of 9-1-1 calls when all 9-1-1 lines to DVETSB are busy or in the event that DVETSB closes down for a period of time due to an emergency situation,

Now, Therefore, in consideration of the above premises, and also the mutual covenants contained herein, SOUTHWEST911 and DVETSB do hereby agree as follows:

1. Beginning upon the effective date of this Agreement, when, at any time, the 9-1-1 lines of DVETSB serviced by the AT&T Elk Grove Tandem Office are busy or in the event that DVETSB closes down for a period of time due to an emergency situation, DVETSB shall instruct AT&T to reroute these 9-1-1 calls to SOUTHWEST911 via their designated 9-1-1 trunks. SOUTHWEST911 agrees to process all calls rerouted to SOUTHWEST911 as set out above.

2. When there is a need for alternate routing, DVETSB will contact SOUTHWEST911 and advise the reason for the alternate routing request, the length of time the alternate routing will need to be in effect (if possible), provide personnel from DVETSB to assist SOUTHWEST911 and provide an estimated time of arrival of the DVETSB personnel to assist at SOUTHWEST911 dispatch center.
3. SOUTHWEST911 agrees to serve as DVETSB's backup PSAP without any compensation, except as provided in this Agreement.
4. Any notice permitted or required to be given hereunder by DVETSB or SOUTHWEST911 shall be in writing and shall be personally delivered or mailed, by registered or certified US Mail, postage prepaid, return receipt required, to the party to receive the same as follows:

Southwest Central 9-1-1 System
Emergency System Telephone Board
ATTN: Chairman
7611 W. College Drive
Palos Heights, IL 60463-2071

Des Plaines Valley ETSB
ATTN: Chief of Police
8800 W. 87 Street
Hickory Hills, IL 60457

Notice by US Mail shall be considered served four (4) days after mailing.

5. This Agreement shall be effective when executed by the proper officials of SOUTHWEST911 and DVETSB. Unless otherwise terminated, this Agreement shall remain in effect perpetually until either SOUTHWEST911 or DVETSB notifies the other, by means of a one hundred and twenty (120) day notice, that this Agreement shall be terminated on a date no less than one hundred twenty (120) days after service of notice to terminate this Agreement.
6. If in the event a Court of proper jurisdiction determines that any paragraph or paragraphs of this Agreement are invalid, the parties agree that such invalidity shall not affect the validity of the remaining portions of this Agreement.
7. This Agreement is not assignable by SOUTHWEST911 nor DVETSB and any purported assignment of this Agreement by SOUTHWEST911 or DVETSB shall be null and void, provided however SOUTHWEST911 or DVETSB shall be entitled to assign this Agreement to any successor entity of SOUTHWEST911 and DVETSB.

8. The persons signing the Agreement on behalf of SOUTHWEST911 or DVETSB warrant that they have actual authority to enter into this Agreement on behalf of SOUTHWEST911 and DVETSB respectively.
9. This Agreement constitutes the complete, final, and entire Agreement between SOUTHWEST911 and DVETSB regarding the subject matter of this Agreement.
10. Any modification to this Agreement must be in writing and signed by both SOUTHWEST911 and DVETSB.
11. This Agreement shall be governed and construed in accordance with the laws of the State of Illinois.
12. The effective date of this agreement shall be the latest date this Agreement is signed by SOUTHWEST911 and DVETSB.

IN WITNESS THEREOF, the undersigned governmental units have caused this Agreement to be duly executed.

SOUTHWEST911

By: _____

Gerald Bennett

Title: Chairman, ETSB

Date: _____

7/17/2020

DVETSB

By: _____

Charles Hobart

Title: ETSB Board Member-Authorized Signer

Date: _____

07-17-20

DES PLAINES VALLEY ETSB
BEDFORD PARK, HICKORY HILLS, SUMMIT
PROPOSED CHANGING BACK UP FOR HICKORY HILLS

