

ILLINOIS STATE POLICE
Office of the Statewide 9-1-1 Administrator



State of Illinois

Application for
9-1-1 Consolidation Plan

INTRODUCTION

The following document provides the application for submitting a 9-1-1 Consolidation Plan that will supply the Department of State Police (Department), the Illinois Commerce Commission (ICC), the Statewide 9-1-1 Advisory Board (Advisory Board) and the Statewide 9-1-1 Administrator (Administrator) with the necessary information about your proposal to consolidate your 9-1-1 system. All consolidations plans must comply with 83 Ill. Adm. Code Part 1324.

The Emergency Telephone System Act ("ETSA" or "Act") (50 ILCS 750) Section 15.4a(b) states that each 9-1-1 authority or qualified governmental entity required to consolidate must file a consolidation plan by July 1, 2016.

There are three consolidation categories. Please find below the documents that need to be included when filing a consolidation plan for each category.

- 1) Consolidation of an unserved county with an existing 9-1-1 authority and the creation of a Joint ETSB
- 2) Consolidation of either paper ETSB's or multiple ETSB's resulting in the creation of a Joint ETSB and consolidation of individual PSAP's
- 3) Consolidation of PSAPs within an ETSB

Consolidation Plans defined under categories 1) and 2) above, must include the following documents when submitting a consolidation plan:

General Information	Contact and 9-1-1 System information.
Verification	Notarized statement of truth regarding information provided in the plan.
Letter of Intent	Letter that is sent to the 9-1-1 System Provider with a copy of the plan.
Plan Narrative	A summary of the changes of the proposed system's operation.
Financial Information	A summary of anticipated implementation costs and annual operating costs of the consolidated or modified 9-1-1 system that are directly associated with 9-1-1 as well as the anticipated revenues.
5-Year Strategic Plan	A detailed plan for implementation and financial projections.
Communities Served	A list of all communities that are served by the 9-1-1 System.
Participating Agencies	A list of public safety agencies (Police, Fire, EMS, etc.) who are dispatched by the 9-1-1 System.
Adjacent Agencies	A list of public safety agencies (Police, Fire, EMS, etc.) that are adjacent to the 9-1-1 System's jurisdictional boundaries.
Attachments (if applicable):	
Ordinance	Any local ordinances which dissolve an existing ETSB or creates a new ETSB.
Intergovernmental Agreement	Any intergovernmental agreements or MOU's creating a joint ETSB or any other agreements pertinent to the 9-1-1 system.
Contracts	Contract(s) with a 9-1-1 system provider or for NG-9-1-1 service.
Back-up PSAP Agreement	Establishes back-up and overflow services between PSAPs.
Network Diagram	Provided by the 9-1-1 system provider showing trunking routing and backup configuration.
Call Handling Agreements	Call handling agreements shall describe the primary and secondary dispatch method to be used by requesting parties within their respective jurisdictions.
Aid Outside Jurisdictional	Aid outside normal jurisdictional boundaries agreements shall provide that once an emergency unit is dispatched in response to a request through the system, such unit

Boundaries Agreements	shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.
Carrier Listing	A list of each carrier telephone company(s), exchange(s), prefix(es), and the various 9-1-1 System configurations that will be used in the proposed system.
Test Plan	The 911 System's overall plan detailing how and to what extent the network and data base will be tested.

These consolidation Plans must be filed electronically on the Department's website at:

<http://www.isp.state.il.us/Statewide911/statewide911.cfm> where you will see the box below to submit your plan.



The Department and the ICC have 20 days to complete the technical review of your plan. An Administrative Law Judge (ALJ) will then have 20 days to hold a hearing and make a recommendation to the Advisory Board. From that point the Advisory Board has 20 days to hold a public hearing on the plan and provide a recommendation to the Administrator. Upon receipt of the Advisory Board's recommendation, the Administrator will have 30 days to provide a written decision to the applicant.

Consolidations Plans defined under category 3) above do not need to be submitted electronically on the Department's website.

The 9-1-1 Authority must provide written notification to the Administrator at 911_tech_support@isp.state.il.us at least 10 business days prior to making the following changes pursuant to Section 1325.200(h). After review, the Administrator will provide a letter of acknowledgment. The following documents must be included in this notification:

General Information	Contact and 9-1-1 System information.
Plan Narrative	A detailed summary of the changes in the proposed system's operation.
Attachments (if applicable):	
Network Diagram	Provided by the 9-1-1 system provider showing trunking routing and backup configuration
Call Handling Agreements	Call handling agreements shall describe the primary and secondary dispatch method to be used by requesting parties within their respective jurisdictions.

VERIFICATION

I, John J. Siozi s, first being duly sworn upon oath, depose and say that I am Public Safety Agency Representative, of Deerfield Bannockburn ETSB; that I have read the foregoing plan by me subscribed and know the contents thereof; that said contents are true in substance and in fact, except as to those matters stated upon information and belief, and as to those, I believe same to be true.

John J. Siozi s
CHIEF of POLICE

Subscribed and sworn to before me

this 5 day of February, 20 19.

[Signature]

NOTARY PUBLIC ILLINOIS
OFFICIAL SEAL
IRENE QUILL
NOTARY PUBLIC - STATE OF ILLINOIS
MY COMMISSION EXPIRES:08/04/19

Letter of Intent



Deerfield Police Department

850 Waukegan Road
Deerfield, IL 60015
(847) 945-8636
Fax: (847) 945-5080
www.deerfield.il.us

John J. Sliozis
Chief of Police

9-1-1 System Provider Letter of Intent

February 6, 2019

Ms. Lisa Wirtanen- 9-1-1 System Provider Company Representative
AT&T- 9-1-1 System Provider Company Name
4918 West 95th Street
Oak Lawn, IL 60453

Dear Ms. Wirtanen:

This letter is to confirm our intent to consolidate our 9-1-1 System with Deerfield, Bannockburn, Riverwoods, and Lincolnshire. Enclosed is your copy of our consolidation plan to be filed with the Department of the Illinois State Police for approval. Thank you for your assistance in this matter.

Sincerely,

A handwritten signature in black ink that reads "John J. Sliozis".

John J. Sliozis
Chief of Police
Deerfield, IL

enclosure: Consolidation Plan



PLAN NARRATIVE

Please answer the questions below, and provide a detailed narrative to assist the Statewide 9-1-1 Advisory Board and the Statewide 9-1-1 Administrator with an understanding of the plan as it applies to this application. Please use additional sheets if necessary.

1.	Do all of your PSAPs meet all of the requirements defined in 1325.415 and 1325.515	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
2.	Type of Radio/Telecommunications systems compatible with participating and adjacent agencies. 9-1-1 Zetron Max Conventional VHF Patch to STARCOMM21	<input type="checkbox"/> STARCOMM21 <input type="checkbox"/> STARCOMM21 ITTF channels only <input checked="" type="checkbox"/> Other, explain below
3.	Will all PSAPs remaining after consolidation direct dispatch all emergency calls pursuant to section 1324.200b)3)?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
4.	Have you included maps to show the territory covered by the system?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Plans submitted without this documentation will be rejected.
5.	Have you included a listing of all telephone companies?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Plans submitted without this documentation will be rejected.
6.	Have you included a copy of the intergovernmental agreement, ordinance, resolution and/or contracts?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Plans submitted without this documentation will be rejected.
7.	Have you included a list of participating and adjacent agencies?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Plans submitted without this documentation will be rejected.
8.	Have you included financial information?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Plans submitted without this documentation will be rejected.
9.	Public education. <input type="checkbox"/> This is an unserved county that will require public education. (See attachment.) <input checked="" type="checkbox"/> This is an existing 9-1-1 system(s) and does not require public education.	
10.	Training. <input type="checkbox"/> This is an unserved county that will require training. (See attachment.) <input checked="" type="checkbox"/> This is an existing 9-1-1 system(s) and does not require internal training/similar/ongoing training for any GIS annexation or change of policy from agencies served.	
11.	Use of TTY's and Training <input type="checkbox"/> This is a unserved county that will require training. (See attachment.) <input checked="" type="checkbox"/> This is an existing 9-1-1 system(s) and does not require internal training/similar/ongoing training for any GIS annexation or change of policy from agencies served.	

<p>12. Have you included call handling and aid outside jurisdictional boundary agreements?</p>	<p><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>Plans submitted without this documentation will be rejected.</p>
<p>13. Have you included a new system diagram?</p>	<p><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>Plans submitted without this documentation will be rejected.</p>
<p>13a. Does the new system diagram include all PSAP(s) and backup PSAP location(s)?</p>	<p><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>Plans submitted without this documentation will be rejected.</p>
<p>14. Have or will all areas within the 9-1-1 system be addressed for the database? If no, please explain.</p>	<p><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p>
<p>14a. Explain all aspects of the database, i.e., how often is it updated, where is it located, etc.</p> <p>The database is updated as needed and maintained by Intrado/West Safety Services.</p>	
<p>15. Who is the 9-1-1 system provider for your 911 system? Please explain whether the system will be legacy based, next generation based or a combination.</p> <p>AT&T is our system provider. The system is a combination of legacy and next generation ready.</p>	

(Please include additional pages if needed.)

NARRATIVE STATEMENT:

(Provide a detailed summary of system operations for either a consolidation or modified plan. If incorporating an NG9-1-1 solution, please include the additional items listed below pursuant to 1325.205b)12).

- 1) Indicate the name of the certified 9-1-1 system provider being utilized.
- 2) Explain the national standards, protocols and/or operating measures that will be followed.
- 3) Explain what measures have been taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment.
- 4) Explain how the existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system.
- 5) Explain how split exchanges will be handled.
- 6) Explain how the databases will be maintained and how address errors will be corrected and updated on a continuing basis.
- 7) Explain who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday.
- 8) Explain what security measures will be placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it.

Plan Narrative:

The consolidation is being requested by the Villages of Deerfield, Bannockburn, & Lincolnshire for Deerfield Dispatch (The Center) to provide E9-1-1 dispatch services to the three communities. The Center currently provides E9-1-1 call handling and emergency communications for the following agencies: Deerfield & Bannockburn per the authority of the Illinois Commerce Commission. In anticipation of this modified consolidation, the three communities have entered into intergovernmental agreements securing Deerfield Dispatch as their E9-1-1 public safety answering point (a single PSAP). The efficiencies of one PSAP include information and resource sharing, streamlined staffing, and immediate as well as long-term infrastructure cost savings.

The Center is located at 850 Waukegan Road, Deerfield, IL 60015, on the first floor of the Deerfield Police Department. Security measure are rigorous: physical security is in place restricting access to authorized personnel only, video surveillance is provided 24/7, documentation is secured, and network security has been implemented based on best practices and standards.

In order to add Lincolnshire, the Deerfield-Bannockburn ETSB will be dissolved, and Vernon Hills ETSB will opt-out Lincolnshire. Related, intergovernmental agreements and resolutions have been established to allow the creation of a new Joint Emergency Telephone System Board between Deerfield, Bannockburn, & Lincolnshire, the communities receiving E9-1-1 services from Deerfield Dispatch.

AT&T is the certified 9-1-1 system provider utilized.

The Center utilizes a Zetron Max solution for the E9-1-1 phone and radio system. The Zetron solution, which is NextGen ready, can be expanded to handle additional 9-1-1 trunks and 10-digit emergency lines required to be relocated from the current Vernon Hills PSAP (for Lincolnshire). All split exchanges will continue to operate in the same manner as they do today. Address errors will continue to be corrected and updated in the same way they are done today and through Zetron (currently corrected within 24 hours of being identified) by the Communications Director. The Center will be working with AT&T to complete line busy studies and related matters.

The integrity of the 9-1-1 system and network is ensured through the separation of a fire wall and access control rules. The security is treated in a manner consistent with and approved by CJIS (as demonstrated by our recent successful audit). Glenview North dispatch serves as our back-up and overflow PSAP in the event of a system fail.

Narrative Plan:

The Center utilizes a Zetron Max solution for the E9-1-1 phone and radio system. The Zetron solution, which is NextGen ready, can be expanded to handle additional 9-1-1 trunks and 10-digit emergency lines required to be relocated from the current Vernon Hills PSAP (for Lincolnshire). All split exchanges will continue to operate in the same manner as they do today. Address errors will continue to be corrected and updated in the same way they are done today and through Zetron (currently corrected within 24 hours of being identified) by the Communications Director. The Center will be working with AT&T to complete line busy studies and related matters.

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The Center utilizes a Tyler software package that includes: Enterprise CAD, Records Management, and Mobile suites. The system supports AVL, field-based reporting, is interfaced with LEADS and NCIC, and supports multi-jurisdictional dispatching functionality. The existing CAD (Tyler Systems) and 9-1-1 (Zetron) systems include the ability to transition to Next Generation 9-1-1 with ESI Net and other NG911 components available.

The radio system is a combined Conventional VHF and STARCOMM21 (via a patch) network to ensure interoperability with the consolidated and adjacent communities. The radio infrastructure combines a dozen transmit and receive sites complemented by a microwave system. The logging recorder is a NextLog Eventide solution including an interface at each dispatch position which accommodates both analog and IP recordings. The Center manages several video feeds that provide access to security cameras at a variety of locations including: Lake County Passage intersections; booking and related views of Deerfield, Riverwoods, and Lincolnshire; designated schools; and a train station (expansion of this is possible and probable). The Center is supported by back-up generator power and critical systems are protected by UPS.

Telecommunicators enter call information into the computer aided dispatch (CAD) system which then validates the call location, displays prior call history, hazards, and other appropriate information. The unit assignment is then transmitted to the responding agencies via radio and/or mobile data computer. The telecommunicators transfer any misdirected E-9-1-1 calls to adjacent agencies using the preprogrammed transfer keys (in the Zetron). The system forwards ANI/ALI information to the receiving agency. The Center staff gather critical information from the caller, including callback information, prior to initiating the call transfer to ensure the appropriate response is completed. Radio communication will continue to be available and supplement communications to adjacent agencies.

The Center will be staffed 24 hours a day, 7 days a week, without exception. Each dispatch position is equipped with ANI/ALI, rebid, integrated TTY service, and Text-to-9-1-1 abilities. The Center utilizes CALEA accredited general orders and directives, APCO training standards, and our current communications manual to meet or exceed Illinois Administrative Code Section 83 part 725. We remain committed to training and drills, both on site and off, as well as ride-alongs to ensure proficiency and familiarity in tactics, trends, and geography.

FINANCIAL INFORMATION

Name of ETSB(s) that are being dissolved	Total Reserves to be transferred to the Joint ETSB
Deerfield Bannockburn	\$ _____
_____	\$ _____

Dispatch Staff and Positions

- 4 Number of answering positions prior to the consolidation (total for all entities)
- 4 Number of answering positions in the consolidated system
- 8 Number of full time dispatchers/call takers prior to the consolidation (total for all entities)
- 8 Number of full time dispatchers/call takers in the consolidated system
- 5 Number of part time dispatchers/call takers prior to the consolidation (total for all entities)
- 5 Number of part time dispatchers/call takers in the consolidated system

Total amount (and percentage) of salaries paid for by 9-1-1 authority prior to consolidation:

\$ _____ \$ 0.00 _____ 0 %

Total amount (and percentage) of salaries to be paid for by 9-1-1 authority after consolidation:

\$ _____ \$ 0.00 _____ 0 %

9-1-1 Network Cost (per year)

- | | |
|--|------------------------|
| a) Total network cost for each entity prior to the consolidation | \$ _____ \$ 325,932.00 |
| b) Total network cost of consolidated system | \$ _____ \$ 325,932.00 |
| c) Net change in network costs: | \$ _____ \$ 0.00 |

If no cost savings in network please explain:

The Center has been operating in a consolidated manner since 1970 for Deerfield and Bannockburn, in 2013, Riverwoods was added to the center. Adding Lincolnshire, we anticipate cost savings over time as four agencies will be contributing to the infrastructure and sharing resources.

FINANCIAL INFORMATION

Identify Network Costs that the ETSB believes the State will pay for the Consolidated System:

Network Cost	Estimated Amount (per year)
Phone Lines	\$ 35,000.00
_____	\$ _____
_____	\$ _____
_____	\$ _____
_____	\$ _____
_____	\$ _____

Other Consolidation Cost

PSAP, CPE, CAD Equipment, logging recorders	\$ _____
MSAG and Mapping Development or changes	\$ _____
Radio Consoles	\$ _____
Construction or Remodel of PSAP	\$ _____
Personnel	\$ _____
Other (Please place total amount in the blank at the right and explain below).	\$ _____

Recurring and Nonrecurring Cost (per year)

Estimated nonrecurring cost for consolidation	\$ _____
a) Recurring costs prior to consolidations (all entities)	\$ 325,932.00
b) Proposed recurring cost for consolidated system	\$ 325,932.00
c) Net change in recurring costs: a – b = c	\$ 0.00
Revenue (per year)	
Projected surcharge revenue	\$ 598,061.00
Projected revenue from local governments	\$ _____
Projected revenue from other sources (grants)	\$ _____
Revenue in reserves	\$ 1,071,465.00
Total Revenue	\$ 1,669,526.00

FIVE YEAR STRATEGIC PLAN FOR CONSOLIDATION PLAN

(Provide a detailed summary of the proposed system's operation, including but not limited to, a five-year strategic plan for implementation of the consolidation plan with financial projections)

Narrative:

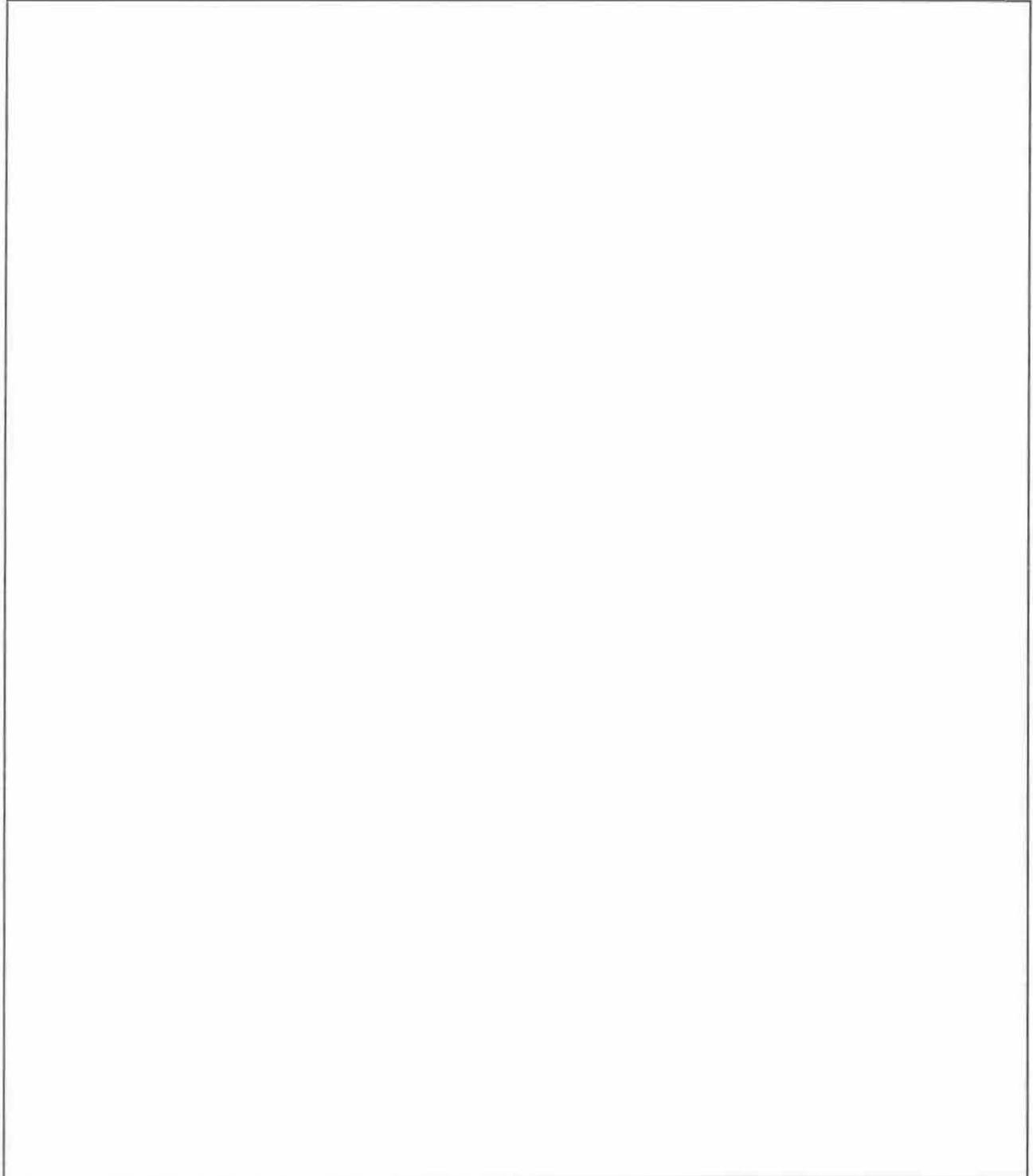
A large, empty rectangular box with a thin black border, intended for the user to provide a detailed narrative summary of the proposed system's operation and a five-year strategic plan for implementation of the consolidation plan with financial projections.

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DEERFIELD POLICE DEPARTMENT STRATEGIC PLAN



2014 - 2018

Message from the Chief



It is with a strong sense of pride and accomplishment that I present the Deerfield Police Department's strategic plan. The planning initiative was designed to create a long-range plan that would identify organizational priorities and be the foundation for the agency's future.

This strategic plan is a dynamic document that is in a state of constant review and updating. The goal was to establish the plan not as a document but as a philosophy based on shared responsibility to ensure accountability and sustainability. This plan is a process that is designed to change as the community and the police department changes.

The development of this plan was an arduous task that involved many individuals and groups. I would like to thank the men and women of the Deerfield Police Department, especially the volunteers of the Strategic Plan Committee, and all members of the community for their input. The project captured our vision of improving organizational accountability and the development of leadership. The result embodies a single guiding document drawn from surveys, research and data compiled to align budget goals, performance measures and operational plans into one strategic plan.

Working together we will continue to make the Village of Deerfield a safe place to live, work, learn and visit.

Sincerely,

A handwritten signature in black ink that reads "John J. Sliozis". The signature is written in a cursive, flowing style.

John J. Sliozis
Chief of Police

About the Village

The Village of Deerfield was incorporated in 1903 and is located 27 miles north of downtown Chicago, in the Township of West Deerfield. The 2010 Census of 18,225 reflects a minor (about 1%) decrease in Deerfield's population from the 2000 Census; whereas the 2010 number of housing units of 6,907 reflects a 1% increase from the 2000 census of 6,518. It should be noted that 96% of Deerfield housing units are occupied. Median family income figures from the 2010 Census estimates demonstrate that the average income of Deerfield residents far exceeds county and state averages. According to the Census Bureau, Deerfield's 2010 median family income was \$154,698, compared to \$68,236 for the State of Illinois and \$62,982 for the United States. This ranked Deerfield among the wealthiest communities in the State of Illinois. The median family income has increased approximately 30% from the 2000 Census figure. Of those who responded to a community survey, 79% of community members have lived in the village 11 years or longer.

Deerfield Public School Districts 109 and 113 serve village residents, and are made up of four elementary schools, two middle schools and one high school. There are also two private elementary schools and one private high school. Other services available to the residents of Deerfield are a public library, the Jewett Park Community Center, the Deerfield Golf and Learning Center, the Patty Turner Senior Center and two public pools.

Deerfield is located one mile west of the Edens Expressway and one-half mile east of the Tri-State Tollway, between Chicago and the Wisconsin border. Commuters in Deerfield have access to the Milwaukee District North Metra Rail Line from two train stations. Shuttle bus service provides morning and evening weekday rush hour service to nearby businesses. Deerfield is home to many corporate headquarters including, Baxter International, Walgreen's Co., and Takeda Pharmaceuticals North. Due to the large corporate presence within the village there are six major hotels/motels.

About the Police Department

The Deerfield Police Department began in 1903 as one of many duties for the town constable. Today the department is overseen by the Chief of Police and two Deputy Chiefs responsible for the patrol and administrative divisions. The patrol division is composed of 36 sworn officers who are assigned to three watches (shifts) and an investigations unit. Additionally, there is a civilian crossing guard section attached to the second watch. The administrative division retains a staff of 14 full-time and 3 part-time civilian employees assigned to records, communications, social services, and

Police department
began as one of many
duties for the
town constable

community service sections. Additionally, a full-time sworn officer serves as the Accreditation Manager under the administrative division. The department is accredited by the Commission on Accreditation for Law Enforcement Agencies.

With published annual reports, the police department also takes extensive steps to evaluate progress and report on numerous statistics and actions taken by officers. When asked to rate their overall satisfaction with the Deerfield Police Department, 90% of community members who responded to a survey rated the overall service of the department good or excellent.

Recent

Past Five-Year Accomplishments

accomplishments

- Developed inaugural strategic plan
- In 2008 and 2011 the department received full Accreditation status from the Commission on Accreditation for Law Enforcement Agencies (CALEA). Deerfield has been an accredited agency since July, 2005 and is currently working toward reaccreditation in 2014.
- Installed and implemented Blackboard Connect-CTY, a reverse 9-1-1 system
- Updated radios and related equipment to meet FCC Narrowband mandates
- Joined Lake County Passage which allows video monitoring of designated intersections within the Village
- Partnered with Save-A-Star Drug Awareness Foundation to initiate a prescription pill collection and disposal program.
- Through the use of a grant secured from the Bureau of Justice Assistance, the department purchased and implemented "Project Lifesaver"
- Expanded the existing early warning tornado system through financial considerations in the amount of \$14,000 from business sponsors which resulted in the installation of a tornado siren in the area of Lake Cook and Saunders Roads
- Began serving as a resource agency to host and manage a cache of portable radio equipment for use in or around Lake County for the Interoperable Communications Council of Lake County (ICCLC) under the authority of the Lake County Emergency Management Agency (LCEMA)
- Worked with Infrastructure Management Services and Village of Deerfield Engineers to develop an inventory of signs (parking restrictions, stop, etc.) through the use of Geographic Information System mapping layers.
- Reviewed, evaluated and revised the Village of Deerfield's Emergency Operations Plan and submitted to the Lake and Cook County Emergency Management Agencies for approval.
- Replaced the automated inkless fingerprint system originally purchased in 2003 with a version of Live Scan that is integrated with the department's computerized Records Management System and enables the department to transmit an arrestee's fingerprints electronically to the Illinois Bureau of Identification and receive an almost immediate response
- Implemented DocView and IyeTek system to streamline accident reporting and victim access to reports in a more effective and efficient manner

- Purchased and installed additional New World software system modules including mapping, a demographic profiling compilation system, and other upgrades
- Assigned a full-time School Resource Officer to Deerfield High School with partial reimbursement from School District 113
- Increased the strength of full-time, sworn officers in the department from 39 to 40
- On October 1, 2013 the Deerfield Police Department began to provide telecommunications services to the Riverwoods Police Department
- Hired twelve new sworn officers who successfully passed the field training program and several civilian employees in Administration, Communications, and Social Services. Five sworn officers received promotions to Sergeant or Commander
- Increased the available specialty positions by joining the Ruse Burglary Task Force and adding an Investigator to the Lake County Major Crimes Task Force
- Expanded the police vehicle fleet with the addition of utility vehicles
- Developed a social media committee to research, create, and implement a social media policy and maintain department profiles on Facebook and Twitter
- Continually stressed the importance of community and charitable efforts. Department members raised over \$70,000 in the past five years

Environmental forces, both internal and external, can shift the focus and priorities of an institution over time. In planning for the future of the Deerfield Police Department, several areas were examined, including finances, service history and top service issues affecting public safety, police departments and Deerfield in particular.

Financials

Village of Deerfield

The Village's financials from 2007 to 2012 reflect a slow but positive recovery in the national and state economy as witnessed by a slight increase in the Village base sales tax revenue which represents 1% of the total eligible sales. While a number of retailers closed this year, Walgreen's activity increased from the prior years. The two largest sources of revenue for the Village in 2012 were property tax and sales tax. Substantial additional debt was incurred over the past two years to support the Village's capital program for the \$32 million treatment plant project and to provide initial funding for the Deerfield Public Library project. Despite this, the Village has maintained its AAA bond rating through these issues and although this debt will carry a full faith and credit backing to provide for the lowest possible interest rate, the Village has applied for and received significant savings through the Federal Build America Bonds and Qualified Energy Conservation Bonds programs. Also, the interest rate environment recently has allowed the Village to receive historically low interest rates on its tax exempt debt. As a result of the past five years budgeting decisions, a low tax composition relative to other similarly situated communities, the conservative spending that has taken place coupled with the relative strength of the micro economy in Deerfield, and our strong fund balance, the village has been able to maintain current programs and service levels and has not had to implement the drastic personnel and program reductions that many local governments have found necessary. Generally, the funds of the village are in sound condition.

Deerfield Police Department

Spending on public safety has remained very stable over the past five years and in fact showed reductions in fiscal years 2010 and 2012. Administrative services costs have shown the most growth in recent fiscal years, mainly attributed to an increase in contractual services. The police department remains committed to an educated and well-trained staff logging more than 9,000 training and development hours this past year.

Capital spending

Capital spending for the police department comes out of the Vehicle and Equipment Replacement Fund (VERF), which includes purchases of vehicles and equipment amounting to more than \$5,000. Each operating department sets aside an annual amount to this fund in order to offset these more expensive

items from impacting the budget in any one given year. The police department utilized VERF funds to upgrade several marked and appropriately equipped squads in 2013 as well as purchase Next Generation 9-1-1 equipment.

Top Public Safety Issues

Property and Financial Crimes

In recent years, the Deerfield Police Department has experienced an increased number of burglary, theft, trespass to motor vehicle, and identity theft investigations. Many of the burglary to motor vehicle investigations involve unlocked vehicles with items that are plainly visible to the offender. Frequent stolen items include purses, laptop computers, GPS units, and radar detectors. Many of these crimes go unsolved unless the suspect is identified after selling the stolen items or using stolen credit cards.

45% of those surveyed internally see burglaries as a major concern

The results of the internal survey suggest that the community would benefit from additional education to prevent them from becoming victims of property and financial crimes. The Village of Deerfield continues to be one of the safest communities in Illinois according to data published in the most recent Illinois State Police Annual Uniform Crime Report.

Traffic

The Deerfield Police Department conducted its third triennial survey of the citizens of Deerfield. The survey was conducted through water billing mailings and via the internet through the Village's website during the fall of 2013. Most of the comments addressed a common thread of traffic issues. For nearly every negative comment about too much traffic enforcement, there is a contrary but positive comment praising us for the strict enforcement of the exact same issue. Areas of unsafe driving, general traffic laws and enforcement continue to be an issue for most residents making comments.

Facilitating the safe movement of traffic is a top priority for Deerfield. Situated between Route 41 and I-94, Deerfield sees a high volume of traffic. Additionally, with numerous corporate headquarters in the village, the number of vehicles traveling through or to the village significantly increases during rush hours. Knowing that traffic incidents are a top concern among residents, the police department has identified the intersections with high traffic incidents and will continue to evaluate solutions for problem areas. In 2013 major improvements to Lake Cook Road were completed by Cook County Department of Transportation and Highways. Lake Cook Road was widened from four to six lanes between Pfyngsten and Waukegan roads and dual left turn lanes were added from Waukegan onto Lake

High volume of traffic

Cook. The Lake Cook/Waukegan intersection sees the highest volume of traffic in the village, with approximately 40,000 vehicles a day driving through the intersection. With the Lake Cook Road improvements complete and additional traffic safety initiatives, the department hopes to a decrease in the number of traffic accidents in the coming years.

Distracted Driving

New legislation in Illinois went into effect January 1, 2010 that prohibits electronic messaging (“texting”) while driving. That includes not only text messages sent on a cell phone, but Internet searches, instant messaging and e-mail checks on smart phones, PDAs and computers while behind the wheel. Effective November 1, 2011 the Village of Deerfield adopted a local ordinance banning the use of handheld wireless telephones and electronic devices while operating a motor vehicle within Village limits. The ordinance was consistent with the Illinois Vehicle Code at the time, which prohibited the use of wireless telephones while operating a motor vehicle on the roadway in a school zone, or on a highway in a construction zone.

During the first several months for both new laws, the police department sought to educate citizens through community outreach and written warnings. The department distributed flyers to businesses throughout town and posted information on the Village of Deerfield website, D-Tales, and cable channel 10. The patrol division participated in several rounds of cell phone enforcement initiatives in conjunction with surrounding communities. Even with the existing education and enforcement efforts, employees who took part in the internal survey see distracted driving as a public safety concern. The Illinois Vehicle Code was updated effective January 1, 2014 to prohibit the use of wireless telephones while operating a motor vehicle statewide.

Illegal Drugs and Underage Alcohol Abuse

Increases in illegal drug use and alcohol use by minors were identified in the internal survey as problems in the community and potential threats for the future. According to the National Institute on Alcohol Abuse and Alcoholism, by age 15, half of teens have had at least one alcoholic drink. By age 18, more than 70% of teens have had at least one drink.

In 2010 the US Department of Health and Human Services conducted a national survey on drug use and health. According to the survey results, 10.1% of youths aged 12 to 17 were current illicit drug users, meaning they had used an illicit drug during the month prior to the survey interview. For the purpose of this survey, the term “illicit drug” includes; marijuana, nonmedical psychotherapeutic drugs, inhalants, hallucinogens, and cocaine. The rate of current (past month) illicit drug use was higher among young adults aged 18 to 25 (21.5%).

The Deerfield Police Department has taken measures to reduce underage drinking in the community by conducting periodic liquor license compliance checks and supplying a representative to the Lake County Underage Drinking Task Force.

Community Relations

Some Deerfield Police staff members indicated that there is a lack of connection between the department and the community. While the police department strives to be actively involved in the community through various programs, respondents explained that the citizens would benefit from additional information on the role of the police department in the community.

Outreach to the community and actively providing support in terms of programs and information is a top priority for the department. In the previous internal survey 35% of department staff members indicated a need to share more information with the community in terms of department successes, educational programs, FAQs and more. Another 21% recommended having more personal interactions with community members as a way to improve community relations. Since that time the department has increased the level of communication with its citizens through the use of the department website and social media accounts.

Currently, the Deerfield Police Department is actively engaged in the Village of Deerfield on many levels. Specifically, the department has participated in or coordinated the following community activities:

- School Resource Officer
- DARE Program
- Social Services
- Special Olympics Illinois Fundraising Activities
- Relay for Life
- Child Safety Seat Program
- Community Services Day
- Investigative Bulletins
- Child Fingerprinting Expositions
- Middle School Health Fair
- Park District "Touch a Truck"
- Parent Internet Safety Presentations
- Bike Safety Talks
- Gun Safety Talks
- Boy/Girl Scout Merit Badge Requirements
- Personal Safety and Home Security Presentations
- Identity Theft Presentations
- Toys for Tots
- Lutheran General Hospital Christmas Visit
- Bannockburn Community Services Day and Car Seat Check Point
- Cell Phone Safety Presentations
- Food Drives

In its effort to move forward with strategic planning, the Deerfield Police Department conducted an internal survey of its employees with the intention of isolating each of the department's strengths, weaknesses, opportunities and threats. The original survey took place in 2007. An appropriate amount of time passed with a significant amount of employee turnover from time of the previous survey. The department utilized an online platform to distribute the survey in the form of 30 questions allowing the employees two weeks to complete it. The insight gleaned from this survey will allow management to review the current set of goals and make the necessary adjustments. Thirty-six out of forty-nine qualified employees completed the survey.

Strengths

- Personnel
- Job motivation/Morale
- Community oriented
- Discretion/Crime prevention/Problem solving
- Education
- Officer initiative
- Ability to conduct follow-up investigation
- Quality service to residents
- Participation in philanthropic events

The department has numerous strengths beginning with the level of education. Officers are required to have a bachelor's degree to apply as a new officer and at least 60 hours of college level education to laterally transfer from another department. Deerfield dedicates a great deal of time and energy toward the community with such programs as child seat inspections, Project Lifesaver, Drug Awareness Resistance Education (DARE), and school presentations. Deerfield officers also contribute their personal time to four different philanthropic events geared toward raising funds for Special Olympics of Illinois.

Another strength identified by the survey is the current level of morale and job motivation. Sixty-one percent of respondents stated their current level of job motivation was very high, somewhat high. A total of 80% had a response of very high, somewhat high or neutral. The respondents most notably emphasized the "personnel" of the department as its most competent strength. Words and phrases describing this strength were diverse, ethical, professional, hardworking and high quality.

Strengths
Weaknesses
Opportunities
Threats

Weaknesses

- Communication
- Lack of Internet access
- Limitations on training
- Failing equipment/technology
- Administration's focus on the negative
- "Numbers oriented" focus from administration
- Lack of positive recognition
- Uniform order challenges

The survey indicated the primary weaknesses to be training, equipment/technology, Internet access and communication. Respondents pinpointed the lack of training provided or allowed with several responses focusing on weapons and defensive tactics training. The department's current equipment is viewed as old and outdated with respect to squad cars and computers. Internet access was labeled as a necessary tool the officers did not have at their disposal in a work capacity. There is a common perception that a lack of trust exists between the administration and the officers when it comes to handling the responsibility of Internet privileges as well as carrying of their mobile phones. Poor communication from the administration to patrol was identified as the most common concern amongst the patrol officers.

Opportunities

- Improve technology/equipment
- Training offerings
- Improved personnel evaluation procedure
- Alternative weapons
- Citizen Police Academy
- More informative website
- Student Resource Officer
- Improved communication amongst police personnel
- Employee recognition

Numerous opportunities for improvement and expansion exist for the department in the categories of equipment/technology, training, community outreach and internal communication. A large amount of responses hinged upon updating current equipment and technology which the majority felt was outdated. When asked to rate the usefulness of Less Lethal Weapon Alternatives, 81% responded with an approval rating with a focus on TASERs. More diversified training outside of the current offerings was considered a priority by most respondents.

Suggestions on improving the connection with the community focused on reimplementing of the Citizen's Police Academy and introduction of a "Frequently Asked Questions" section to the Police department's website. A School Resource Officer position was viewed as a positive addition to the department and a strong networking opportunity with the high school and youth of the community.

Lastly, improvements to the vertical communication structure appeared to be the most important opportunity. Included in the category of communication was the suggestion for a revised personnel evaluation system with regards to performance. Furthermore, a shift to more consistent positive recognition and feedback on employee performance from the administration was suggested.

Threats

- Increase in vehicle crashes
- Economic downturn/Decrease in Budget
- Centralized telecommunication
- Turnover in administrative regime
- Changes to pension system
- Negative public perception
- School violence

Threats to the department materialized in the form of traffic crashes, economic concerns, centralized telecommunication, administrative turnover, department image, and school violence. A significant increase in traffic collisions has become a major concern for the department with distracted driving becoming more prominent amongst licensed drivers. The main factor contributing to the distractions are handheld electronic devices. Economic challenges in the community were cited as the cause of decreasing police department budgets. A decrease in the budget may lead to the elimination of the internal dispatch center and a transition to an offsite, centralized telecommunication center. This was considered a threat to how the department currently operates.

The potential for a vast administrative turnover has created questions and concerns as to how the department will operate with new personnel filling the top positions. Each new election poses the possibility of legislative changes to the current pension system which has become a concern amongst the officers.

Due to specific standards put in place by the administration, Deerfield residents experience a high level of traffic enforcement. Officers fear that this contributes to the negative public image for the department. The most feared threat to date is the high frequency of school violence incidents. The “active shooter” phenomenon has become mainstream since the late 1990’s and a serious possibility in any town anywhere in the country.

Strategic Planning Process

Strategic planning is a disciplined process that produces clear direction and shapes how an organization moves into the future. All decisions are linked to the strategic plan, which can help guide organizations to make better, more thoughtful choices and ensure that specific goals are met. The process of strategic thinking facilitates communication, decision making based on facts and analysis, improved performance, and participation by a wide range of individual and cross-functioning units and staff. Conducting long-range planning also helps to identify trends, community needs, and goals for improved organizational performance. With well-defined objectives and goals, the Deerfield Police Department's strategic plan serves as a five-year roadmap that steers the department and promotes effective resource allocation and budget planning.

In general, strategic planning is a complex process and should not be started unless there is a clear consensus to do so. This must also be combined with support from leadership to ensure the plan is implemented and maintained. The benefits of engaging in planning exercises allow organizations and leaders to focus on implementation and measurement, resulting in a more effective, high-performing unit able to navigate in any environment.

Development of the Strategic Plan

In 2007, Chief of Police John Sliozis called for creation and implementation of the agency's first-ever comprehensive strategic plan. To create the plan and facilitate strategic thinking, the Deerfield Police Department partnered with the University of Illinois at Chicago's College of Urban Planning and Public Affairs (UIC). Three master's students in the public administration program worked as consultants by facilitating discussion, gathering data and developing the agency's strategic plan as part of their course work for the spring 2008 semester.

The UIC students evaluated various alternatives before developing the scope and process for the strategic plan. The first step consisted of evaluating strategic documents from other agencies. Accreditation requirements from CALEA were also reviewed to ensure that the plan met the standards for best practices.

Internal and External Input

Involvement by various internal staff and external stakeholders is a key component to developing effective and meaningful strategic plans. To ensure that all members of the police department and the village community had a chance to provide input, multiple mechanisms were created for gathering feedback, including committee meetings, staff meetings, and anonymous surveys. Department administration reviewed drafts of the strategic plan to ensure the document reflected the leadership's plans and vision.

Revision of the Strategic Plan

In 2013 the Deerfield Police Department established a Strategic Plan Committee to evaluate and revise the original strategic plan for 2014 – 2018. Employees from different units and different ranks were tasked with reenergizing the concept and implementing a new strategic plan. The Strategic Plan Committee members will act as champions for the plan, encouraging acceptance and buy-in among co-workers.

Staff Involvement

To ensure that all police department employees had the opportunity to weigh in on the department's future, an anonymous online survey was created in February 2013. Thirty-six employees responded to the survey (see Appendix III). Participants were asked about the top issues affecting the work place, strengths, weaknesses, opportunities and threats affecting the agency, and the staff's vision for the future of the department. More than 69% of staff respondents viewed the department's strategic plan as an important and useful tool.

During subsequent meetings and discussions, Chief Sliozis and the Strategic Plan Committee assessed and refined information gleaned from the survey to determine the strategic plan's direction and to clarify goals and supporting objectives.

Community Involvement

Insight from the Deerfield community played an important role in helping understand the public's interest in the police force and key areas in which to focus during the next five years. Specifically, 516 village residents responded to a survey mailed with their utility bill in the spring of 2013 (see Appendix II). The survey was also available online.

The survey asked residents about their concerns and the important issues in their neighborhood. The strategic goals of the department are based on information learned through the community survey.

Strategic plan
goals are based on
information from
community and
internal surveys

Mission Statement, Vision and Values

The mission statement of an organization reflects its core purpose for existence. As a brief sentence, the mission is intended to keep stakeholders aware of an agency's objectives and responsibilities.

The current mission statement of the Deerfield Police Department was created based on the following themes:

- Value of employees
- Action-oriented staff
- Respect and dignity
- Community partnerships

The agency's purpose is identified in the following mission statement:

“With respect and dignity, the Deerfield Police Department will provide professional and ethical service through partnership with citizens and proactively identifying risks to Deerfield's quality of life.”

The police department has identified nine continuing goals that help accomplish this mission:

- Prevention of crime
- Apprehension of offenders
- Recovery and return of property
- Safe movement of traffic
- Provision of services unavailable from other public and private welfare agencies
- Prevent of substance abuse in the community
- Education of juveniles, informing them of their legal responsibilities
- Education of the public in steps it can take to reduce the probabilities of becoming the victim of criminal attack
- Participation in the implementation of disasters and disorder services

Mission statement
reflects **core** purpose
for **existence**

Vision Statement

As an overview of long-term goals that an organization aims to achieve, a vision statement is a vital element of strategic planning. Laying a foundation for the future, vision statements must be clear and articulate exactly what an organization hopes to accomplish.

“The Deerfield Police Department will be a leading, highly trained, professional criminal justice organization and a focal point in the community by developing mutually beneficial partnerships in the village.”

Vision and
values

Values

Core values guide and inform all of the organization’s interactions with the community and reflect the agency’s identity. A basic understanding of the department’s values ensures that each staff member is clear on the ideals needed to achieve goals and objectives. The Deerfield Police Department has identified the following values:

- **Professionalism** in day-to-day activities of law enforcement and serving the community
- A community that is **safe** for its residents and visitors
- A **balance** of service, training, career development, and personal time that provides staff with the opportunity for success at the work place and home
- **Human rights** that are the foundation of the country and society

Goals, Objectives and Measures

Goals

In strategic planning, overarching goals define what an organization is trying to accomplish and becomes a rallying point for the organization. The Deerfield Police Department has identified the following goals:

Strategic Goals
1. Secure, Motivate and Retain Staff in an Organization of Excellence
2. Lead and Implement Problem-Solving Programs in Partnership with the Community
3. Facilitate Safe Movement of Traffic
4. Research and Implement Effective Technology Solutions

Objectives and Measures

Objectives begin to give the strategic plan action steps. Expanding on the goals, objectives clearly articulate what needs to be achieved to make the vision a reality. By adding measures, deadlines and targets, the police department will be able realize its vision for the future. Draft measures were developed for the department and can be further customized based on staff levels and activities/programs that are vital to meeting the agency's vision and mission.

Accountability

The Deerfield Police Department is committed to the successful implementation of the strategic plan. Several department members have been named as sponsors of the strategic plan objectives because identifying specific leaders to execute and see the goals/objectives to completion will enable the department to work efficiently and ensure accountability of the agency's long-rang plans. As sponsors, they work together as a team to assign leaders, develop targets and deadlines, and balance resources as the department moves forward with the plan.

To further ensure accountability, a Goal Accomplishment Log was created and will be updated, revised, and closely monitored by the Strategic Plan Committee.

Budgeting for the Strategic Plan

Important to the process of strategic planning is the evaluation of department goals and objectives in light of their impact on the overall budget. Objectives that require additional headcount, technology, or equipment purchases must be evaluated for feasibility as to whether there will be sufficient funds for additional spending. For longer-range or more expensive objectives, advance planning is needed to ensure adequate funding in the budget.

A detailed analysis of the budget required to complete Deerfield Police Department's strategic activities was completed by the Strategic Plan Committee. The Deerfield Police Department will work within the Village of Deerfield budget guidelines and the purchasing policy for all necessary expenditures.

Evaluate **goals** and
measures and
determine **costs**
involved

Goal 1—Secure, Motivate and Retain Staff in an Organization of Excellence

The Deerfield Police Department believes in a highly skilled, motivated and professional police force committed to serving the village. The department looks to emphasize effective, quality training to enhance skills and career development as well as more opportunities to partner and learn from one another. It is important that the agency create an environment in which each employee takes pride in the department, a career in public safety and feels recognized for their individual contribution in meeting department and community goals.

Objective 1.1: Improve Departmental Communication

Sponsors: Chief of Police, Communications Director

Measure: Develop quarterly e-mail communication from the Chief to internal department providing updates about activities in the department, progress on strategic plan goals, recognition of individuals, etc.

Measure: Hold department-wide “All Hands on Deck” meeting hosted by the Chief.

Objective 1.2: Prioritize Training Needs

Sponsor: Deputy Chief of Patrol

Measure: Determine what training is mandatory and effective for all levels of the department for developing individual skills and careers.

Measure: Along with specific law enforcement training, ensure courses are also available for leadership development, customer service and professional development.

Objective 1.3: Create Career Roadmaps

Sponsor: Deputy Chief of Patrol

Measure: Identify potential for all members of the department and develop plans with the training and experience needed for those individuals to progress through the organization.

Measure: Management provides career counseling to employees.

Measure: Expand opportunities to work on special assignments.

Objective 1.4: Establish a Culture of Accountability and Recognition

Sponsors: Chief of Police, Supervisory Staff

Measure: Ensure annual performance evaluations are performed for all members of the department.

Measure: Create an internal acknowledgement program that highlights individual and team accomplishments through formal and informal means.

Measure: Integrate five-year strategic planning goals with department and individual performance measures.

Measure: Establish department performance measure tracking and analysis process.

Objective 1.5: Promote Interaction and Learning Throughout Chain of Command

Sponsors: Chief of Police, Supervisory Staff

Measure: Involve all staff in strategic planning development and evaluation to ensure clear communication of mission, values, vision and overall strategy.

Measure: Establish feedback as part of the promotional process.

Measure: Establish a department mentoring program.

Objective 1.6: Ensure all Staff Follow Consistent Standard Operating Procedures

Sponsors: Deputy Chief of Patrol, Deputy Chief of Administration

Measure: Develop and train all officers on standard delivery of customer service and heightened employee awareness of measurement standards.

Measure: Build review of individual service delivery into annual performance evaluations for all staff.

Goal 2—Lead and Implement Problem-Solving Programs in Partnership with the Community

The Deerfield Police Department believes that an important part of providing public safety to the community of Deerfield is to be advocates for victims. There is also a belief that citizens will feel safer if they are involved and engaged in their neighborhood and have a relationship with their local police department. The Deerfield Police Department views educational programs and personal interactions with residents as an effective mechanism to help build awareness about the department and improve policing efforts. Policing in the community should focus on officers and empowering citizens so they will have a sense of responsibility for their own safety and neighborhoods. The Deerfield Police Department is committed to creating problem-solving relationships with all members of the community, means of timely and consistent communication, and education about policing in the community.

Objective 2.1: Leverage Internal and Traditional Media to Communicate Performance

Sponsors: Chief of Police, Deputy Chief of Administration, Communications Director

Measure: Create communications to the village about the five-year strategic plan, informing them of the key goals and objectives and allow for feedback.

Measure: Provide accurate and timely information about the department's progress towards its goals.

Measure: Distribute "human interest" stories with positive recognition about the department as a whole and individuals. Include the volunteer and/or donation programs where members of the Deerfield Police Department are working with local charitable organizations.

Measure: Raise awareness of the Deerfield Police Department website and what information and alerts can be found on the site.

Measure: Leverage the Deerfield Police Department website and social media to post community announcements, appropriate updates on investigations, and other relevant topics to keep the community informed.

Objective 2.2: Raise Community Awareness

Sponsor: Communications Director, Administrative Secretary

Measure: Maintain frequently asked questions fliers and information on the department website with information that clearly explains how and when to file complaints and report crime, with contact numbers and what to expect from responding officers at the time of response and afterwards.

Measure: Publish information on the website on when and how to effectively use 911 services.

Objective 2.3: Expand Community-Based Public Safety Programs

Sponsors: Deputy Chief of Patrol, Investigations Supervisor

Measure: Maintain a program that aligns personnel (sworn and civilian) with different community groups and school programs. Allow personnel to build direct relationships in the community and for residents to have interaction with the department in collaborative, problem-solving settings.

Measure: Enhance visibility of the DARE, Citizen Police Academy, and other community outreach programs.

Measure: Establish quarterly speaking events in the community for the police department to either host or participate, sharing ways residents can ensure their own safety. Possible topics: Internet safety and protecting privacy on the Internet.

Measure: Evaluate opportunities to develop new Elder Care Programs and opportunity to obtain federal or grant money.

Objective 2.4: Create Opportunities for Greater Partnerships within the Community

Sponsors: Chief of Police, Deputy Chief of Administration, Supervisory Staff

Measure: Revive annual department open house program to invite the community into the police department to tour the facility and learn general knowledge about the department.

Measure: Facilitate a triennial community survey to gather feedback on police department interactions and service delivery.

Measure: Maintain regular opportunities for sharing of information between department units.

Measure: Have officer(s) attend and participate at community events such as Farmers Markets, Fourth of July festivities, and charitable fundraisers.

Objective 2.5: Establish Victim-Advocacy Within the Department

Sponsor: Chief of Police, Communications Director, Investigations Supervisor

Measure: Develop more victim-friendly features on the department website and social media.

Measure: Include customer satisfaction as part of the department's community survey.

Measure: Look for opportunities to obtain federal or state grants and other outside funding to develop new victim-advocacy programs.

Measure: Support the Social Worker role to increase opportunities to facilitate community programs for victims and troubled families.

Measure: Win International Association of Chiefs of Police Excellence in Victim Services Award.

Goal 3—Facilitate Safe Movement of Traffic

Public Safety is a priority for the Deerfield Police Department. As Deerfield is a town with low to nonexistent violent crime rates, the safe movement of traffic is a major safety issue for the Village. Since 2008, the number of traffic collisions has remained fairly constant along with the average number of citations issued. The numbers reported were greatly impacted by two major road construction projects in the village during that time period with another planned for 2015. Traffic safety will remain a focal point for the community and department with a focus on Driving Under the Influence (DUI) enforcement and the use of handheld electronic devices.

Objective 3.1: Implement an Effective DUI Program

Sponsor: Deputy Chief of Patrol

Measure: Establish a DUI enforcement checkpoint policy and program.

Measure: Create a DUI education program to be delivered to Deerfield area high school students.

Measure: Provide and maintain standard field sobriety training to all officers.

Objective 3.2: Implement an Effective Road Safety Program

Sponsors: Watch Commanders

Measure: Use speed analysis and traffic count equipment on rotation in different high-traffic areas of the city to identify speeding patterns and look for opportunities to distribute results.

Measure: Create a public traffic safety campaign to increase public awareness of driver safety concerns.

Measure: Coordinate with surrounding community law enforcement agencies to ensure consistent traffic enforcement with areas bordering Deerfield.

Measure: Win the Illinois Traffic Safety Challenge.

Goal 4—Research and Implement Effective Technology Solutions

Due to technology's quick pace of evolution and its widespread availability, it is important for the department to retain current policing equipment. The agency's list of five-year accomplishments beginning on page five reflects major investment in new technologies and equipment. It is the Deerfield Police Department's goal to evaluate and obtain technology that both enhances public safety in the community and makes sense fiscally, avoiding trends that do not add value.

Objective 4.1: Retain Technology that Allows for Proactive Crime Prevention

Sponsor: Deputy Chief of Administration

Measure: Have staff members attend relative technological conferences.

Measure: Seek input to determine what services require new technologies and whether current resources are necessary.

Measure: Make effort to utilize, obtain, and deploy technology that is upgradeable, instead of requiring replacement.

Objective 4.2: Maintain Skills in Traditional Law Enforcement Methods

Sponsors: Deputy Chief of Administration, Communications Director

Measure: Ensure the department has updated and executable Disaster Recovery Plan that details what technology must be restored in a disaster, relevant timeframes and who is responsible for restoration.

Measure: Ensure the department has a Business Continuity Plan that details the alternate, and often manual/paper-based, procedures that would be necessary with a loss of power, radio/telecommunications, computer network or physical building structures in order to continue providing public safety in the village.

Measure: Conduct annual training on operating the department without current technology.

Objective 4.3: Leverage Technology to Make Better Management Decisions

Sponsor: Deputy Chief of Patrol

Measure: Optimize use of existing technology and data in decisions on manpower deployment and resource allocation.

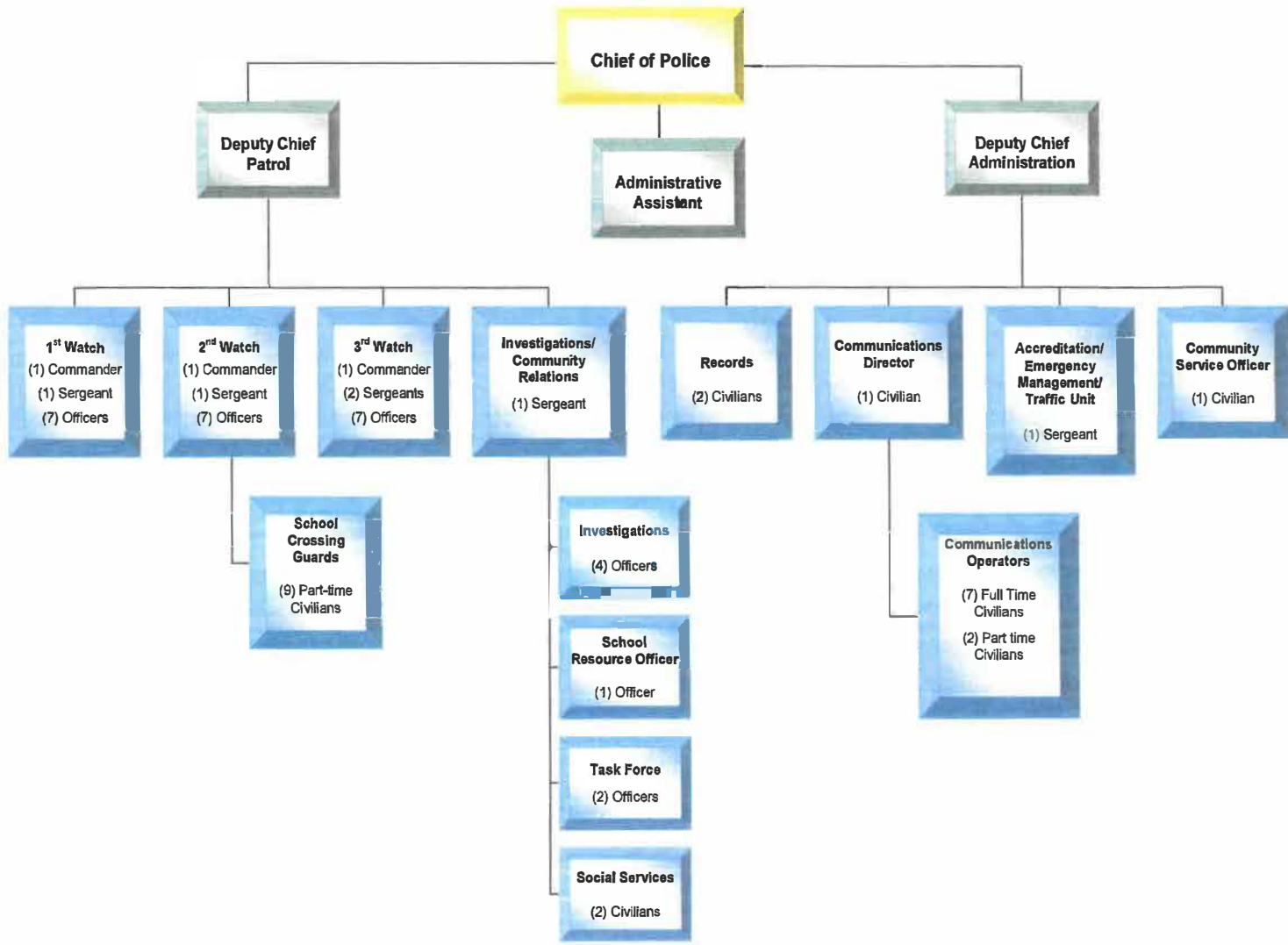
Monitoring and Evaluating the Plan

Chief Sliozis along with the Strategic Plan Committee will track and measure the success of the plan through successful completion of the goals, objectives, and measures within the defined period. By integrating the strategic plan goals, objectives and measures into individual performance evaluations, the department will be able to clearly define projects and tasks associated with the vision of the agency.

Tracking and Measurement

Similarly, sponsors have been assigned to each objective and will play a leadership role in facilitating implementation of each objective.

The Strategic Plan Committee will meet quarterly to discuss the status of the goals and set targets and deadlines for outstanding measures. Regular status reports and communication to the department from the chief and supervisors regarding the strategic plan goals and updates will ensure that the plan is not forgotten and becomes part of the culture of the organization.



Appendix I: DPD Organizational Chart

Appendix II: Community Survey Feedback

The Deerfield Police Department conducted its fourth triennial survey of the citizens of Deerfield. The survey was conducted through water billing mailings (approximately 7000) and via the internet through the Village's website during the spring of 2013.

The goal in conducting surveys is to assess two general areas of operations through the eyes and opinions of the residents: The overall feeling of safety within the Village of Deerfield and the courtesy factor; encompassing details such as quality of service, knowledge, problem solving, conduct, competency and helpfulness. The results of the survey help set priorities for the department as part of our planning process and identify services that need enhancement.

This year 516 survey responses were received; this is about a 7% response rate. A plus/minus 2% variance is considered in the calculations to compensate for incomplete surveys and rounding margins. It's important to note that while 7% seems low, the national response rate for direct mailings is usually around 1%. This is an extremely high return rate taking that fact into consideration.

The specific topics of the survey included:

Safety Rating

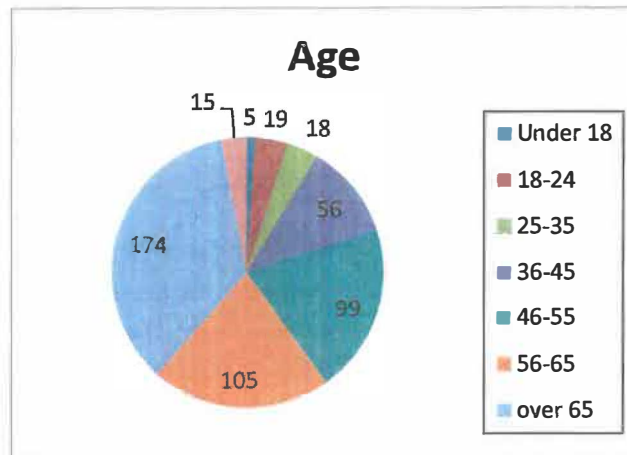
Safety of the neighborhoods
Safety on the Village streets at night
Safety in the shopping areas
Overall safety of the Village
Police visibility

Courtesy Rating

1. Overall quality of service
2. Courtesy
3. Helpfulness
4. Knowledge
5. Fairness
6. Problem solving
7. Put at ease
8. Professional conduct
9. Appearance
10. Response time
11. Overall competency
12. Overall response

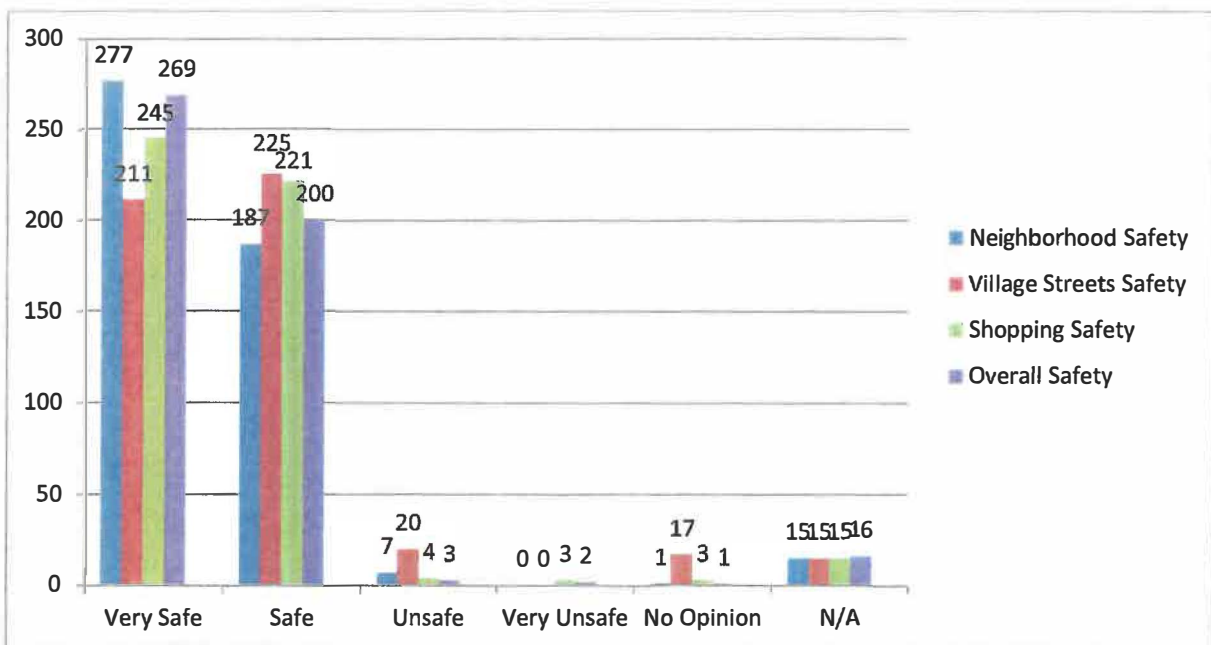
Demographics of Respondents

Over 35% of the responses came from the “over 65” age group category. The “56-65” and “46-55” age group were almost even at 21% and 20% respectively. About 11% came from the “36-45” group. The remaining 7% was 35 and below. Approximately 3% of the respondents did not answer the question.



Safety

There were five choices to choose from when evaluating public safety in four categories. Of the 516 responses, 464 (90%) indicated they felt Very Safe or Safe. Only 20 responses indicated “Unsafe” or “Very Unsafe” which is less than 4%. Fifteen of the respondents did not answer this question.



Courtesy

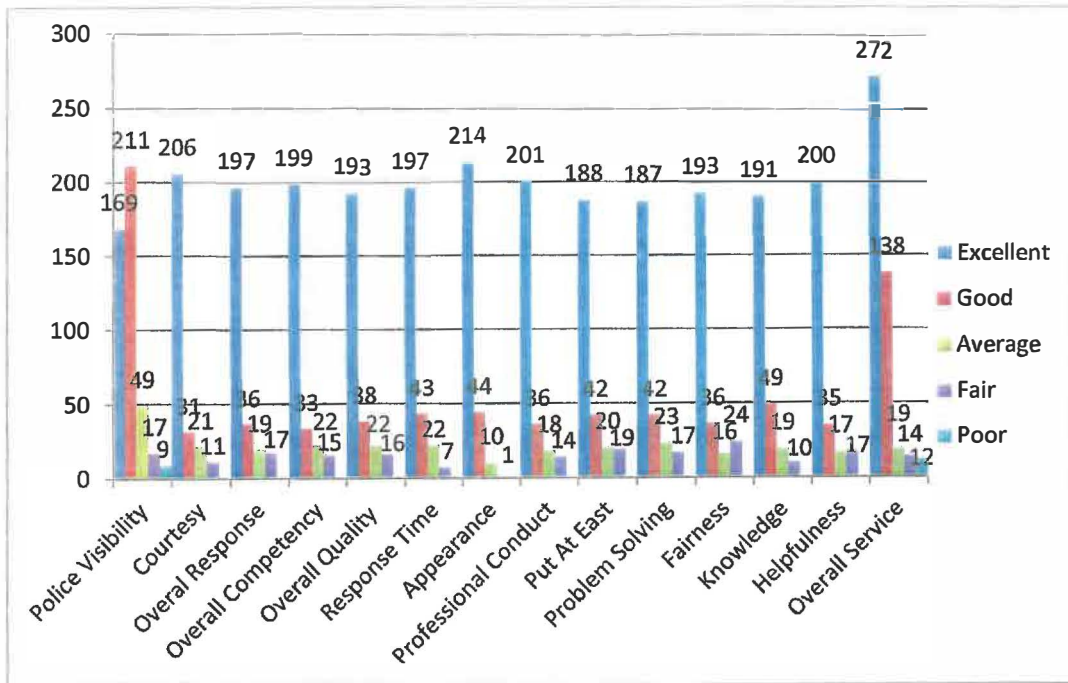
Of the 516 completed surveys, only 266 responded to the courtesy ratings as the responses were only indicated if the respondent had contact with an employee of the department. This part of the survey included 14 categories to indicate their rating of the people with whom they had contact.

The first 12 categories:

Courtesy, Helpfulness, Knowledge, Fairness, Problem Solving, Put at Ease, Professionalism, Appearance, Response Time, Overall Quality, Overall Competence and Overall Response.

The last two categories are Visibility and Overall Service. It's important to note that these two categories each had 455 responses which are 88% of total surveys and only 61 less than the 516 total surveys.

The first 12 categories indicated an average "excellent" rating at nearly 73%. The "good" category averaged a 14% response. The "average" category yielded a 7% response. The "fair" category held a 5% response. Leaving the "poor" category with a 1% response, and none of the 266 was left blank.



General Comments

There were 202 comments left out of the 516 surveys that were completed. This represents 39% of the respondents that took the time to leave a comment. Of these 202 comments, 63% of them were positive. This is a 15% increase from the 2010 survey comments that came in positive.

Most of the comments address a common thread of traffic issues. Areas of unsafe driving, general traffic laws and enforcement continue to be an issue for most residents making comments.

A good number of comments were requesting more patrol in what they felt were trouble spots. Conversely, there were comments praising the department for aggressive patrol and keeping those same areas safe.

There were a significant number of comments relating to non-police matters and matters over which the police do not have control such as private property parking and general lighting in neighborhoods and parks.

Conclusion

The Deerfield Police Department is pleased that this survey reflects that department members are providing residents with a feeling of safety in their community. The overwhelming positive responses are a testimony to the diligence and commitment to provide safe neighborhoods, parks and shopping for residents.

The overall courtesy factor which encompasses those 14 categories is a tribute to the impression the department makes upon citizens. The results were positive but the surveys also highlight possible improvements that the department will strive to deliver wherever possible. The department will review and take into consideration all of the comments posted and use them to improve overall productiveness and concentration in the areas indicated. As in the past these results were taken into consideration throughout the strategic planning process and to help prioritize goals.

The department appreciates everyone who completed the survey and took the time to provide feedback in the form of constructive comments and criticism to help the department improve service to the community.

Comparison with Past Surveys

The Deerfield Police Department has conducted four citizen surveys since 2004 (2004, 2007, 2010 and 2013). There were somewhat insignificant variances between 2004, and 2007 in the amount of positive responses regarding courtesy, a large increase in 2010 and a slight decline in 2013. In 2004 and 2007 excellent or good responses to the courtesy categories averaged 70% and 63% respectively. The 2010 an average of 97% of those surveyed gave positive courtesy ratings and the 2013 survey reflected an average of 86% positive responses.

A high percentage of residents continue to indicate a feeling of safety in Deerfield. Over the first three surveys the department maintained a 97% safety rating. For 2013 survey the safety rating was 90%. In spite of some high-profile incidents since 2007 that made national headlines putting Deerfield Police in the spotlight, the department is extremely pleased that these numbers have held steady.

The first survey conducted in 2004 had a response rate of 7% with that number almost doubling to 13% in 2007. The response rate declined slightly in 2010 at an 11% and again in 2013 with a 7% response rate. It is important to note that response rates to direct mail can vary depending on the subject matter and industry, but in recent years average rates across most industries vary between 1% and 2.6%. (Gaebler.com)

Appendix III: Internal Survey Feedback

The Deerfield Police Department conducted an internal survey of employees (sworn and civilian) to solicit feedback on the challenges they see in the community and internally within the department. The survey was available online for a period of two weeks in February 2013 and participation was voluntary and anonymous.

The survey focused on what the department believes to be top concerns in the community, ideas on educating the community, and anticipated issues over the next five years. In addition, the survey also solicited feedback on work-related issues, tools needed to do a good job and the importance of strategic planning. There were a total of 36 respondents and the complete list of survey answers begins on the following page.

ADJACENT AGENCIES LIST

Provide a list of public safety agencies and existing 9-1-1 Systems that are adjacent to the proposed system's boundaries. Each agency that appears on this list should also have signed a call handling agreement and/or aid outside jurisdictional boundaries.

AGENCY	STREET ADDRESS, CITY, ZIP CODE	TELEPHONE NUMBER
Wheeling Police Department	1 Community Blvd, Wheeling 60090	(847) 459-2632
ISP District 2	801 S. Seventh St Suite 300-A, Springfield 62703	(847) 931-2401
ISP District Chicago	801 S. Seventh St Suite 300-A, Springfield 62703	(847) 294-4843
ISP Toll Highway Authority	2700 Ogden, Downers Grove 60515	(630) 271-7586
Lake County Sheriff's Office	25 S. Utica, Waukegan 60085	(847) 549-5200
Vernon Hills Police Department	740 Lakeview Parkway, Vernon Hills 60061	(847) 362-4449
Northbrook Fire Department	740 Dundee Rd, Northbrook 60062	(847) 272-2141
Highland Park Fire Department	1130 Central Rd, Highland Park 60035	(847) 433-3110
Deerfield Bannockburn Fire Protection District	500 Waukegan Rd, Deerfield 60015	(847) 945-2121
Buffalo Grove Police Department	46 Raupp Blvd, Buffalo Grove 60089	(847) 459-2560
Lake Forest Police Department	255 W. Deerpath, Lake Forest 60045	(847) 234-2601
Northbrook Police Department	1401 Lanwehr Rd, Northbrook 60062	(847) 635-1188
Northwest Central Dispatch	1975 E. Davis, Arlington Heights 60005	(847) 234-2601
Lincolnshire Riverwoods Fire Department	115 Schelter Rd, Lincolnshire 60069	(847) 634-2512
Highland Park Police Department	1677 Old Deerfield Rd, Highland Park 60035	(847) 432-7730
Highwood Police Department	17 Highwood Ave, Highwood 60040	(847) 604-8992
Cook County Sheriff's Office	50 W. Washington, Chicago 60602	(847) 635-1188
Riverwood Police Department	845 Saunders Road, Riverwoods, IL 60015	(847) 945 1130

CARRIER LISTING

(Wireline, Wireless, VoIP)

Provide a list of each carrier that will be involved in the proposed system.

(USE ADDITIONAL SHEETS AS NECESSARY)

CARRIERS	STREET ADDRESS, CITY, ZIP CODE	TELEPHONE NUMBER
AT&T		
Verizon Wireless		
Sprint		
T-Mobile		
US Cellular		
Comcast		
Dish		
Frontier Wireless		
ATTMO		
ITEX		
VERIZON WIRELESS		
T-MOBILE USA		
ALT1		
AMTCH		
AOINC		
ATTIS		
CIMCO		
EQUIV		
FOCAL		
LVL3		
MCI		
MCLDU		
METRO		
PSMCI		
PUA		
TCG		
XOXO		

Call Handling

&

Aid Outside Jurisdictional Boundaries Agreement



Deerfield Police Department

850 Waukegan Road
Deerfield, IL 60015
(847) 945-8636
Fax: (847) 945-5080
www.deerfield.il.us

John J. Sliozis
Chief of Police

March 20, 2019

Mary Anne Glowacz
850 Waukegan Road
Deerfield, IL 60015

Re: 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement

Dear Communications Director Glowacz:

The Deerfield Unified Center ETSB Board wishes to notify you of a modification to our original ICC application. Effective on or about May 1, 2019, the Lincolnshire Police Department will begin contracting with the Deerfield Unified Center for all 9-1-1 emergency call handling and dispatching of public safety resources.

Pursuant to the requirements of Chapter 50, Section 750/14, of the Illinois Compiled Statutes and Public Act 99-006, please find enclosed two (2) originals of a 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement as an Alternate Public Safety Answering Point between your agency and the South Lake County Consolidated Center ETSB Public Safety Answering Point.

Please review the Agreements, if all information is correct, please sign and return one (1) of the original Agreements in the return envelope provided. The second copy of said Agreement is for your records. If an error is found in the information, please contact Communications Director Mary Anne Glowacz as soon as possible at 847-794-7501 for a revised document.

Please allow this new document to replace any prior call handling agreements that you have on file for the Deerfield, Bannockburn, Riverwoods, and Lincolnshire Police Departments.

Thank you for your attention in this matter.

Sincerely,

A handwritten signature in black ink that reads "John J. Sliozis".

John J. Sliozis
Chief of Police
Deerfield Police Department





Deerfield Police Department

850 Waukegan Road
Deerfield, IL 60015
(847) 945-8636
Fax: (847) 945-5080
www.deerfield.il.us

John J. Sliozis
Chief of Police

Enhanced, Cellular & Wireless 9-1-1 Annual Joint Agreement (2019)

This agreement is made between the Deerfield Unified Center ETSB Public Safety Answering Point, hereinafter referred to as "PSAP" and the Deerfield Police Department for the purpose of effective handling and routing of E-9-1-1 and wireless 9-1-1 emergency calls.

CALL HANDLING

The Deerfield Unified Center ETSB Public Safety Answering Point receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Direct Dispatch by Radio via VHF 155.73000.

Secondary: Direct telephone transfer to 847-945-8490.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.


The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

PSAP
Deerfield Police Department

AGENCY
Village of Deerfield

BY: 

BY: 

Title: Chief of Police

Title: Village Manager





Deerfield Police Department

850 Waukegan Road
Deerfield, IL 60015
(847) 945-8636
Fax: (847) 945-5080
www.deerfield.il.us

John J. Sliozis
Chief of Police

March 20, 2019

Chief Dayno
845 Saunders Road
Riverwoods, IL 60015

Re: 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement

Dear Chief Dayno,

The Deerfield Unified Center ETSB Board wishes to notify you of a modification to our original ICC application. Effective on or about May 1, 2019, the Lincolnshire Police Department will begin contracting with the Deerfield Unified Center for all 9-1-1 emergency call handling and dispatching of public safety resources.

Pursuant to the requirements of Chapter 50, Section 750/14, of the Illinois Compiled Statutes and Public Act 99-006, please find enclosed two (2) originals of a 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement as an Alternate Public Safety Answering Point between your agency and the South Lake County Consolidated Center ETSB Public Safety Answering Point.

Please review the Agreements, if all information is correct, please sign and return one (1) of the original Agreements in the return envelope provided. The second copy of said Agreement is for your records. If an error is found in the information, please contact Communications Director Mary Anne Glowacz as soon as possible at 847-794-7501 for a revised document.

Please allow this new document to replace any prior call handling agreements that you have on file for the Deerfield, Bannockburn, Riverwoods, and Lincolnshire Police Departments.

Thank you for your attention in this matter.

Sincerely,

A handwritten signature in black ink that reads "John J. Sliozis".

John J. Sliozis
Chief of Police
Deerfield Police Department





Deerfield Police Department

850 Waukegan Road
Deerfield, IL 60015
(847) 945-8636
Fax: (847) 945-5080
www.deerfield.il.us

John J. Sliozis
Chief of Police

Enhanced, Cellular & Wireless 9-1-1 Annual Joint Agreement (2019)

This agreement is made between the Deerfield Unified Center ETSB Public Safety Answering Point, hereinafter referred to as "PSAP" and the Riverwoods Police Department for the purpose of effective handling and routing of E-9-1-1 and wireless 9-1-1 emergency calls.

CALL HANDLING

The Deerfield Unified Center ETSB Public Safety Answering Point receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Direct Dispatch by Radio via VHF 155.73000.

Secondary: Direct telephone transfer to 847-945-1130.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

PSAP
Deerfield Police Department

AGENCY
Riverwoods Police Department

BY: John J. Sliozis

BY: Bruce Dyer

Title: Chief of Police

Title: Chief of Police





Deerfield Police Department

850 Waukegan Road
Deerfield, IL 60015
(847) 945-8636
Fax: (847) 945-5080
www.deerfield.il.us

John J. Sliozis
Chief of Police

March 20, 2019

Chief Leonas
1 Olde Half Day Road
Lincolnshire, IL 60069

Re: 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement

Dear Chief Leonas,

The Deerfield Unified Center ETSB Board wishes to notify you of a modification to our original ICC application. Effective on or about May 1, 2019, the Lincolnshire Police Department will begin contracting with the Deerfield Unified Center for all 9-1-1 emergency call handling and dispatching of public safety resources.

Pursuant to the requirements of Chapter 50, Section 750/14, of the Illinois Compiled Statutes and Public Act 99-006, please find enclosed two (2) originals of a 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement as an Alternate Public Safety Answering Point between your agency and the South Lake County Consolidated Center ETSB Public Safety Answering Point.

Please review the Agreements, if all information is correct, please sign and return one (1) of the original Agreements in the return envelope provided. The second copy of said Agreement is for your records. If an error is found in the information, please contact Communications Director Mary Anne Glowacz as soon as possible at 847-794-7501 for a revised document.

Please allow this new document to replace any prior call handling agreements that you have on file for the Deerfield, Bannockburn, Riverwoods, and Lincolnshire Police Departments.

Thank you for your attention in this matter.

Sincerely,

A handwritten signature in black ink that reads "John J. Sliozis".

John J. Sliozis
Chief of Police
Deerfield Police Department





Deerfield Police Department

John J. Sliozis
Chief of Police

850 Waukegan Road
Deerfield, IL 60015
(847) 945-8636
Fax: (847) 945-5080
www.deerfield.il.us

Enhanced, Cellular & Wireless 9-1-1 Annual Joint Agreement (2019)

This agreement is made between the Deerfield Unified Center ETSB Public Safety Answering Point, hereinafter referred to as "PSAP" and the Lincolnshire Police Department for the purpose of effective handling and routing of E-9-1-1 and wireless 9-1-1 emergency calls.

CALL HANDLING

The Deerfield Unified Center ETSB Public Safety Answering Point receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Direct Dispatch by Radio via VHF 155.73000.

Secondary: Direct telephone transfer to 847-883-9900.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

PSAP
Deerfield Police Department

AGENCY
Lincolnshire Police Department

BY: John J. Sliozis

Title: Chief of Police

BY: [Signature]

Title: 3/20/19





Deerfield Police Department

850 Waukegan Road
Deerfield, IL 60015
(847) 945-8636
Fax: (847) 945-5080
www.deerfield.il.us

John J. Sliozis
Chief of Police

March 20, 2019

Chief Price
2275 Telegraph Road
Bannockburn, IL 60015

Re: 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement

Dear Chief Price,

The Deerfield Unified Center ETSB Board wishes to notify you of a modification to our original ICC application. Effective on or about May 1, 2019, the Lincolnshire Police Department will begin contracting with the Deerfield Unified Center for all 9-1-1 emergency call handling and dispatching of public safety resources.

Pursuant to the requirements of Chapter 50, Section 750/14, of the Illinois Compiled Statutes and Public Act 99-006, please find enclosed two (2) originals of a 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement as an Alternate Public Safety Answering Point between your agency and the South Lake County Consolidated Center ETSB Public Safety Answering Point.

Please review the Agreements, if all information is correct, please sign and return one (1) of the original Agreements in the return envelope provided. The second copy of said Agreement is for your records. If an error is found in the information, please contact Communications Director Mary Anne Glowacz as soon as possible at 847-794-7501 for a revised document.

Please allow this new document to replace any prior call handling agreements that you have on file for the Deerfield, Bannockburn, Riverwoods, and Lincolnshire Police Departments.

Thank you for your attention in this matter.

Sincerely,

A handwritten signature in black ink that reads "John J. Sliozis".

John J. Sliozis
Chief of Police
Deerfield Police Department





Deerfield Police Department

850 Waukegan Road
Deerfield, IL 60015
(847) 945-8636
Fax: (847) 945-5080
www.deerfield.il.us

John J. Sliozis
Chief of Police

Enhanced, Cellular & Wireless 9-1-1 Annual Joint Agreement (2019)

This agreement is made between the Deerfield Unified Center ETSB Public Safety Answering Point, hereinafter referred to as "PSAP" and the Bannockburn Police Department for the purpose of effective handling and routing of E-9-1-1 and wireless 9-1-1 emergency calls.

CALL HANDLING

The Deerfield Unified Center ETSB Public Safety Answering Point receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Direct Dispatch by Radio via VHF 155.73000.

Secondary: Direct telephone transfer to 847-945-8490.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

PSAP
Deerfield Police Department

AGENCY
Bannockburn Police Department

BY: *John J. Sliozis*

BY: *Ronald Pini*

Title: Chief of Police

Title: CHIEF OF POLICE





Deerfield Police Department

Deerfield, IL 60015
(847) 945-8636
Fax: (847) 945-5080
www.deerfield.il.us

John J. Slizis
Chief of Police

February 7, 2019

Chief Ian Kazian
Deerfield-Bannockburn Fire Protection District
500 Waukegan Rd.
Deerfield, IL 60015

Re: 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement

Dear Chief Kazian,

The Deerfield Unified ETSB Board wishes to notify you of a modification to our original ICC application. Effective on or about May 1, 2019, the Lincolnshire Police Department will begin contracting with the Deerfield Unified Center for all 9-1-1 emergency call handling and dispatching of public safety resources.

Pursuant to the requirements of Chapter 50, Section 750/14, of the Illinois Compiled Statutes and Public Act 99-00 please find enclosed two (2) originals of a 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement as an Alternate Public Safety Answering Point between your agency and the Deerfield Unified Center ETSB Public Safety Answering Point.

Please review the Agreements, if all information is correct, please sign and return one (1) of the original Agreements in the return envelope provided. The second copy of said Agreement is for your records. If an error is found in the information, please contact Communications Director Mary Anne Glowacz as soon as possible at 847-794-7501 for a revised document.

Please allow this new document to replace any prior call handling agreements that you have on file for the Deerfield Bannockburn, Riverwoods, and Lincolnshire Police Departments.

Thank you for your attention in this matter.

Sincerely,

A handwritten signature in cursive script that reads "John J. Slizis".

John J. Slizis
Chief of Police
Deerfield Police Department



Enhanced, Cellular & Wireless 9-1-1 Annual Joint Agreement (2019)

This agreement is made between the Deerfield Unified Center ETSB Public Safety Answering Point, hereinafter referred to as "PSAP" and the Deerfield Bannockburn Fire Protection District for the purpose of effective handling and routing of E-9-1-1 and wireless 9-1-1 emergency calls.

CALL HANDLING

The Deerfield Unified Center ETSB Public Safety Answering Point receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 9-1-1 transfer 847-911-3253, 9-1-1 Wireless transfer 847-911-3253.

Secondary: Direct telephone transfer to 847-945-2121.

AID OUTSIDE JURISDICTION BOUNDARY

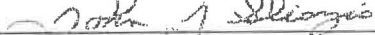
Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

PSAP
Deerfield Police Department

BY: 

Title: Chief of Police

AGENCY
Deerfield Bannockburn Fire Protection District

BY: 

Title: Fire chief



Deerfield Police Department

Deerfield, IL 60015
(847) 945-8636
Fax: (847) 945-5080
www.deerfield.il.us

John J. Sliozis
Chief of Police

February 7, 2019

Chief Tom Krueger
Lincolnshire/Riverwoods Fire Department
115 Schelter Rd.
Lincolnshire, IL 60069

Re: 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement

Dear Chief Krueger,

The Deerfield Unified Center ETSB Board wishes to notify you of a modification to our original ICC application. Effective on or about May 1, 2019, the Lincolnshire Police Department will begin contracting with the Deerfield Unified Center for all 9-1-1 emergency call handling and dispatching of public safety resources.


Pursuant to the requirements of Chapter 50, Section 750/14, of the Illinois Compiled Statutes and Public Act 99-006, please find enclosed two (2) originals of a 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement as an Alternate Public Safety Answering Point between your agency and the South Lake County Consolidated Center ETSB Public Safety Answering Point.

Please review the Agreements, if all information is correct, please sign and return one (1) of the original Agreements in the return envelope provided. The second copy of said Agreement is for your records. If an error is found in the information, please contact Communications Director Mary Anne Glowacz as soon as possible at 847-794-7501 for a revised document.

Please allow this new document to replace any prior call handling agreements that you have on file for the Deerfield, Bannockburn, Riverwoods, and Lincolnshire Police Departments.

Thank you for your attention in this matter.

Sincerely,


John J. Sliozis
Chief of Police
Deerfield Police Department



Enhanced, Cellular & Wireless 9-1-1 Annual Joint Agreement (2019)

This agreement is made between the Deerfield Unified Center ETSB Public Safety Answering Point, hereinafter referred to as "PSAP" and the Lincolnshire / Riverwoods Fire Department for the purpose of effective handling and routing of E-9-1-1 and wireless 9-1-1 emergency calls.

CALL HANDLING

The Deerfield Unified Center ETSB Public Safety Answering Point receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 9-1-1 transfer (RED Center) 847-911-3253, 9-1-1 Wireless transfer 847-911-3253.

Secondary: Direct telephone transfer to 847-634-2512.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

PSAP
Deerfield Police Department

BY: _____

Title: Chief of Police

AGENCY
Lincolnshire/Riverwoods Fire Department

BY: _____

Title: FIRE CHIEF



Deerfield Police Department

850 Waukegan Road
Deerfield, IL 60015
(847) 945-8636
Fax: (847) 945-5080
www.deerfield.il.us

John J. Sliozis
Chief of Police

February 7, 2019

Wheeling Police Department
Chief James Dunne
1 Community Blvd.
Wheeling, IL 60090

Re: 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement

Dear Chief Dunne,

The Deerfield Unified Center ETSB Board wishes to notify you of a modification to our original ICC application. Effective on or about May 1, 2019, the Lincolnshire Police Department will begin contracting with the Deerfield Unified Center for all 9-1-1 emergency call handling and dispatching of public safety resources.

Pursuant to the requirements of Chapter 50, Section 750/14, of the Illinois Compiled Statutes and Public Act 99-006, please find enclosed two (2) originals of a 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement as an Alternate Public Safety Answering Point between your agency and the South Lake County Consolidated Center ETSB Public Safety Answering Point.

Please review the Agreements, if all information is correct, please sign and return one (1) of the original Agreements in the return envelope provided. The second copy of said Agreement is for your records. If an error is found in the information, please contact Communications Director Mary Anne Glowacz as soon as possible at 847-794-7501 for a revised document.

Please allow this new document to replace any prior call handling agreements that you have on file for the Deerfield, Bannockburn, Riverwoods, and Lincolnshire Police Departments.

Thank you for your attention in this matter.

Sincerely,


John J. Sliozis
Chief of Police
Deerfield Police Department



Enhanced, Cellular & Wireless 9-1-1 Annual Joint Agreement (2019)

This agreement is made between the Deerfield Unified Center ETSB Public Safety Answering Point, hereinafter referred to as "PSAP" and the Wheeling Police Department for the purpose of effective handling and routing of E-9-1-1 and wireless 9-1-1 emergency calls.

CALL HANDLING

The Deerfield Unified Center ETSB Public Safety Answering Point receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 9-1-1 transfer 847-911-3897, 9-1-1 Wireless transfer 847-911-5998.

Secondary: Direct telephone transfer to 847-459-2632.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.


It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

PSAP
Deerfield Police Department

BY: 

Title: Chief of Police

AGENCY
Wheeling Police Department

BY: 

Title: Chief of Police



Deerfield Police Department

John J. Sliozis
Chief of Police

850 Waukegan Road
Deerfield, IL 60015
(847) 945-8636
Fax: (847) 945-5080
www.deerfield.il.us

February 7, 2019

Illinois State Police
Communications Services Bureau
801 S. Seventh St.
Suite 300-A
Springfield, IL 62703-2487

Re: 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement

Dear 9-1-1 Coordinator:

The Deerfield Unified Center ETSB Board wishes to notify you of a modification to our original ICC application. Effective on or about May 1, 2019, the Lincolnshire Police Department will begin contracting with the Deerfield Unified Center for all 9-1-1 emergency call handling and dispatching of public safety resources.

Pursuant to the requirements of Chapter 50, Section 750/14, of the Illinois Compiled Statutes and Public Act 99-006, please find enclosed two (2) originals of a 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement as an Alternate Public Safety Answering Point between your agency and the Deerfield Unified Consolidated Center ETSB Public Safety Answering Point.

Please review the Agreements, if all information is correct, please sign and return one (1) of the original Agreements in the return envelope provided. The second copy of said Agreement is for your records. If an error is found in the information, please contact Communications Director Mary Anne Glowacz as soon as possible at 847-794-7501 for a revised document.

Please allow this new document to replace any prior call handling agreements that you have on file for the Deerfield, Bannockburn, Riverwoods, and Lincolnshire Police Departments.

Thank you for your attention in this matter.

Sincerely,


John J. Sliozis
Chief of Police
Deerfield Police Department

RECEIVED

FEB 14 2019

Illinois State Police
COMM. SER. BUR.

Accredited by the Commission on Accreditation for Law Enforcement Agencies, Inc.



Enhanced, Cellular & Wireless 9-1-1 Annual Joint Agreement (2019)

This agreement is made between the Deerfield Unified Center ETSB Public Safety Answering Point, hereinafter referred to as "PSAP" and the Illinois State Police for the purpose of effective handling and routing of E-9-1-1 and wireless 9-1-1 emergency calls. ~~D-2~~

CALL HANDLING

The Deerfield Unified Center ETSB Public Safety Answering Point receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 9-1-1 transfer 847-931-2400, 9-1-1 Wireless transfer 847-931-2400.

Secondary: Direct telephone transfer to 847-931-2401.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

PSAP
Deerfield Police Department

AGENCY
Illinois State Police

BY: 

BY: 

Title: Chief of Police

Title: Bureau Chief

2-15-19



Deerfield Police Department

850 Waukegan Road
Deerfield, IL 60015
(847) 945-8636
Fax: (847) 945-5080
www.deerfield.il.us

John J. Sliozis
Chief of Police

February 7, 2019

Illinois State Police
Communications Services Bureau
801 S. Seventh St.,
Suite 300-A
Springfield, IL 62703-2487

Re: 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement

Dear 9-1-1 Coordinator:

The Deerfield Unified Center ETSB Board wishes to notify you of a modification to our original ICC application. Effective on or about May 1, 2019, the Lincolnshire Police Department will begin contracting with the Deerfield Unified Center for all 9-1-1 emergency call handling and dispatching of public safety resources.


Pursuant to the requirements of Chapter 50, Section 750/14, of the Illinois Compiled Statutes and Public Act 99-006, please find enclosed two (2) originals of a 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement as an Alternate Public Safety Answering Point between your agency and the South Lake County Consolidated Center ETSB Public Safety Answering Point.

Please review the Agreements, if all information is correct, please sign and return one (1) of the original Agreements in the return envelope provided. The second copy of said Agreement is for your records. If an error is found in the information, please contact Communications Director Mary Anne Glowacz as soon as possible at 847-794-7501 for a revised document.

Please allow this new document to replace any prior call handling agreements that you have on file for the Deerfield, Bannockburn, Riverwoods, and Lincolnshire Police Departments.

Thank you for your attention in this matter.

Sincerely,


John J. Sliozis
Chief of Police
Deerfield Police Department

RECEIVED

FEB 14 2019

Illinois State Police
COMM SER. BUR



Enhanced, Cellular & Wireless 9-1-1 Annual Joint Agreement (2019)

This agreement is made between the Deerfield Unified Center ETSB Public Safety Answering Point, hereinafter referred to as "PSAP" and the Illinois State Police for the purpose of effective handling and routing of E-9-1-1 and wireless 9-1-1 emergency calls. *D-Chicago*

CALL HANDLING

The Deerfield Unified Center ETSB Public Safety Answering Point receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 9-1-1 transfer 847-294-4843, 9-1-1 Wireless transfer 847-294-4843. ✓

Secondary: Direct telephone transfer to 847-294-4844.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

PSAP
Deerfield Police Department

BY: *John J. Aliano*

Title: Chief of Police

AGENCY
Illinois State Police

BY: *Felix Lopez*

Title: Bureau Chief

2-15-19



Deerfield Police Department

850 Waukegan Road
Deerfield, IL 60015
(847) 945-8636
Fax: (847) 945-5080
www.deerfield.il.us

John J. Sliozis
Chief of Police

February 13, 2019

Illinois State Toll Highway Authority
9-1-1 Coordinator
2700 Ogden
Downers Grove, IL 60515

Re: 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement

Dear Mr. Lundt (9-1-1 Coordinator),

The Deerfield Unified Center ETSB Board wishes to notify you of a modification to our original ICC application. Effective on or about May 1, 2019, the Lincolnshire Police Department will begin contracting with the Deerfield Unified Center for all 9-1-1 emergency call handling and dispatching of public safety resources.

Pursuant to the requirements of Chapter 50, Section 750/14, of the Illinois Compiled Statutes and Public Act 99-006, please find enclosed two (2) originals of a 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement as an Alternate Public Safety Answering Point between your agency and the South Lake County Consolidated Center ETSB Public Safety Answering Point.

Please review the Agreements, if all information is correct, please sign and return one (1) of the original Agreements in the return envelope provided. The second copy of said Agreement is for your records. If an error is found in the information, please contact Communications Director Mary Anne Glowacz as soon as possible at 847-794-7501 for a revised document.

Please allow this new document to replace any prior call handling agreements that you have on file for the Deerfield, Bannockburn, Riverwoods, and Lincolnshire Police Departments.

Thank you for your attention in this matter.

Sincerely,

A handwritten signature in black ink that reads "John J. Sliozis".

John J. Sliozis
Chief of Police
Deerfield Police Department



Enhanced, Cellular & Wireless 9-1-1 Annual Joint Agreement (2019)

This agreement is made between the Deerfield Unified Center ETSB Public Safety Answering Point, hereinafter referred to as "PSAP" and the Illinois State Toll Highway Authority, for the purpose of effective handling and routing of E-9-1-1 and wireless 9-1-1 emergency calls.

CALL HANDLING

The Deerfield Unified Center ETSB Public Safety Answering Point receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 9-1-1 transfer 630-271-7535, 9-1-1 Wireless transfer 630-271-7535.

Secondary: Direct telephone transfer to 630-271-7586.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

PSAP
Deerfield Police Department

BY: 
Title: Chief of Police

AGENCY
Illinois State Toll Highway Authority

BY: 
Title: DISPATCH MANAGER



Deerfield Police Department

850 Waukegan Road
Deerfield, IL 60015
(847) 945-8636
Fax: (847) 945-5080
www.deerfield.il.us

John J. Sliozis
Chief of Police
February 7, 2019

Sheriff Idleburg
Lake County Sheriff's Office
25 S. Utica
Waukegan, IL 60085

Re: 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement

Dear Sheriff Idleburg,

The Deerfield Unified Center ETSB Board wishes to notify you of a modification to our original ICC application. Effective on or about May 1, 2019, the Lincolnshire Police Department will begin contracting with the Deerfield Unified Center for all 9-1-1 emergency call handling and dispatching of public safety resources.

Pursuant to the requirements of Chapter 50, Section 750/14, of the Illinois Compiled Statutes and Public Act 99-006, please find enclosed two (2) originals of a 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement as an Alternate Public Safety Answering Point between your agency and the South Lake County Consolidated Center ETSB Public Safety Answering Point.

Please review the Agreements, if all information is correct, please sign and return one (1) of the original Agreements in the return envelope provided. The second copy of said Agreement is for your records. If an error is found in the information, please contact Communications Director Mary Anne Glowacz as soon as possible at 847-794-7501 for a revised document.

Please allow this new document to replace any prior call handling agreements that you have on file for the Deerfield, Bannockburn, Riverwoods, and Lincolnshire Police Departments.

Thank you for your attention in this matter.

Sincerely,


John J. Sliozis
Chief of Police
Deerfield Police Department



Enhanced, Cellular & Wireless 9-1-1 Annual Joint Agreement (2019)

This agreement is made between the Deerfield Unified Center ETSB Public Safety Answering Point, hereinafter referred to as "PSAP" and the Lake County Sheriff's Department for the purpose of effective handling and routing of E-9-1-1 and wireless 9-1-1 emergency calls.

CALL HANDLING

The Deerfield Unified Center ETSB Public Safety Answering Point receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 9-1-1 transfer 847-911-3702, 9-1-1 Wireless transfer 847-911-3197.

Secondary: Direct telephone transfer to 847-549-5200.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

PSAP
Deerfield Police Department

AGENCY
Lake County Sheriff's Department

BY: John J. DiGiorgio

BY: John D. Solteburg

Title: Chief of Police

Title: SHERIFF



Deerfield Police Department

850 Waukegan Road
Deerfield, IL 60015
(847) 945-8636
Fax: (847) 945-5080
www.deerfield.il.us

John J. Sliozis
Chief of Police

February 7, 2019

Chief of Police
Patrick L. Kreis
740 Lakeview Parkway
Vernon Hills, IL 60061

Re: 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement

Dear Chief Kreis,

The Deerfield Unified Center ETSB Board wishes to notify you of a modification to our original ICC application. Effective on or about May 1, 2019, the Lincolnshire Police Department will begin contracting with the Deerfield Unified Center for all 9-1-1 emergency call handling and dispatching of public safety resources.

Pursuant to the requirements of Chapter 50, Section 750/14, of the Illinois Compiled Statutes and Public Act 99-006, please find enclosed two (2) originals of a 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement as an Alternate Public Safety Answering Point between your agency and the South Lake County Consolidated Center ETSB Public Safety Answering Point.

Please review the Agreements, if all information is correct, please sign and return one (1) of the original Agreements in the return envelope provided. The second copy of said Agreement is for your records. If an error is found in the information, please contact Communications Director Mary Anne Glowacz as soon as possible at 847-794-7501 for a revised document.

Please allow this new document to replace any prior call handling agreements that you have on file for the Deerfield, Bannockburn, Riverwoods, and Lincolnshire Police Departments.

Thank you for your attention in this matter.

Sincerely,

A handwritten signature in black ink that reads "John J. Sliozis".

John J. Sliozis
Chief of Police
Deerfield Police Department



Enhanced, Cellular & Wireless 9-1-1 Annual Joint Agreement (2019)

This agreement is made between the Deerfield Unified Center ETSB Public Safety Answering Point, hereinafter referred to as "PSAP" and the Vernon Hills Police Department for the purpose of effective handling and routing of E-9-1-1 and wireless 9-1-1 emergency calls.

CALL HANDLING

The Deerfield Unified Center ETSB Public Safety Answering Point receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 9-1-1 transfer 847-911-3887, 9-1-1 Wireless transfer 847-911-3887.

Secondary: Direct telephone transfer to 847-362-4449.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

PSAP
Deerfield Police Department

BY: 

Title: Chief of Police

AGENCY
Vernon Hills Police Department

BY: 

Title: Chief of Police



Deerfield Police Department

850 Waukegan Road
Deerfield, IL 60015
(847) 945-8636
Fax: (847) 945-5080
www.deerfield.il.us

John J. Sliozis
Chief of Police

February 7, 2019

Chief Andy Carlson
Northbrook Fire Department
740 Dundee Rd.
Northbrook, IL 60062

Re: 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement

Dear Chief Carlson,

The Deerfield Unified Center ETSB Board wishes to notify you of a modification to our original ICC application. Effective on or about May 1, 2019, the Lincolnshire Police Department will begin contracting with the Deerfield Unified Center for all 9-1-1 emergency call handling and dispatching of public safety resources.

Pursuant to the requirements of Chapter 50, Section 750/14, of the Illinois Compiled Statutes and Public Act 99-006, please find enclosed two (2) originals of a 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement as an Alternate Public Safety Answering Point between your agency and the South Lake County Consolidated Center ETSB Public Safety Answering Point.

Please review the Agreements, if all information is correct, please sign and return one (1) of the original Agreements in the return envelope provided. The second copy of said Agreement is for your records. If an error is found in the information, please contact Communications Director Mary Anne Glowacz as soon as possible at 847-794-7501 for a revised document.

Please allow this new document to replace any prior call-handling agreements that you have on file for the Deerfield, Bannockburn, Riverwoods, and Lincolnshire Police Departments.

Thank you for your attention in this matter.

Sincerely,

A handwritten signature in black ink that reads "John J. Sliozis".

John J. Sliozis
Chief of Police
Deerfield Police Department



Enhanced, Cellular & Wireless 9-1-1 Annual Joint Agreement (2019)

This agreement is made between the Deerfield Unified Center ETSB Public Safety Answering Point, hereinafter referred to as "PSAP" and the Northbrook Fire Department for the purpose of effective handling and routing of E-9-1-1 and wireless 9-1-1 emergency calls.

CALL HANDLING

The Deerfield Unified Center ETSB Public Safety Answering Point receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 9-1-1 transfer (RED Center) 847-911-3253, 9-1-1 Wireless transfer 847-911-3253.

Secondary: Direct telephone transfer to 847-272-2141.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

PSAP
Deerfield Police Department

BY: John J. Sciaris

Title: Chief of Police

AGENCY
Northbrook Fire Department

BY: Andrew Carlson

Title: Fire Chief



Deerfield Police Department

850 Waukegan Road
Deerfield, IL 60015
(847) 945-8636
Fax: (847) 945-5080
www.deerfield.il.us

John J. Sliozis
Chief of Police

Fire Chief Larry Amidei
Highland Park Fire Department
1130 Central Rd.
Highland Park, IL 60035

Re: 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement

Dear Chief Amidei,

The Deerfield Unified Center ETSB Board wishes to notify you of a modification to our original ICC application. Effective on or about May 1, 2019, the Lincolnshire Police Department will begin contracting with the Deerfield Unified Center for all 9-1-1 emergency call handling and dispatching of public safety resources.

Pursuant to the requirements of Chapter 50, Section 750/14, of the Illinois Compiled Statutes and Public Act 99-006, please find enclosed two (2) originals of a 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement as an Alternate Public Safety Answering Point between your agency and the South Lake County Consolidated Center ETSB Public Safety Answering Point.

Please review the Agreements, if all information is correct, please sign and return one (1) of the original Agreements in the return envelope provided. The second copy of said Agreement is for your records. If an error is found in the information, please contact Communications Director Mary Anne Glowacz as soon as possible at 847-794-7501 for a revised document.

Please allow this new document to replace any prior call handling agreements that you have on file for the Deerfield, Bannockburn, Riverwoods, and Lincolnshire Police Departments.

Thank you for your attention in this matter.

Sincerely,

A handwritten signature in cursive script that reads "John J. Sliozis".

John J. Sliozis
Chief of Police
Deerfield Police Department



Enhanced, Cellular & Wireless 9-1-1 Annual Joint Agreement (2019)

This agreement is made between the Deerfield Unified Center ETSB Public Safety Answering Point, hereinafter referred to as "PSAP" and the Highland Park Fire Department for the purpose of effective handling and routing of E-9-1-1 and wireless 9-1-1 emergency calls.

CALL HANDLING

The Deerfield Unified Center ETSB Public Safety Answering Point receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 9-1-1 transfer 847-911-3807, 9-1-1 Wireless transfer 847-911-3809.

Secondary: Direct telephone transfer to 847-433-3110.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

PSAP
Deerfield Police Department

AGENCY
Highland Park Fire Department

BY: John J. Sciorio

BY: Yama Antu

Title: Chief of Police

Title: Fire Chief



Deerfield Police Department

850 Waukegan Road
Deerfield, IL 60015
(847) 945-8636
Fax: (847) 945-5080
www.deerfield.il.us

John J. Sliozis
Chief of Police

February 7, 2019

Chief Ian Kazian
Deerfield Bannockburn Fire Protection District
500 Waukegan Rd.
Deerfield, IL 60015

Re: 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement

Dear Chief Kazian,

The Deerfield Unified ETSB Board wishes to notify you of a modification to our original ICC application. Effective on or about May 1, 2019, the Lincolnshire Police Department will begin contracting with the Deerfield Unified Center for all 9-1-1 emergency call handling and dispatching of public safety resources.

Pursuant to the requirements of Chapter 50, Section 750/14, of the Illinois Compiled Statutes and Public Act 99-006, please find enclosed two (2) originals of a 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement as an Alternate Public Safety Answering Point between your agency and the Deerfield Unified Center ETSB Public Safety Answering Point.

Please review the Agreements, if all information is correct, please sign and return one (1) of the original Agreements in the return envelope provided. The second copy of said Agreement is for your records. If an error is found in the information, please contact Communications Director Mary Anne Glowacz as soon as possible at 847-794-7501 for a revised document.

Please allow this new document to replace any prior call handling agreements that you have on file for the Deerfield, Bannockburn, Riverwoods, and Lincolnshire Police Departments.

Thank you for your attention in this matter.

Sincerely,

A handwritten signature in cursive script that reads 'John J. Sliozis'.

John J. Sliozis
Chief of Police
Deerfield Police Department



Enhanced, Cellular & Wireless 9-1-1 Annual Joint Agreement (2019)

This agreement is made between the Deerfield Unified Center ETSB Public Safety Answering Point, hereinafter referred to as "PSAP" and the Deerfield Bannockburn Fire Protection District for the purpose of effective handling and routing of E-9-1-1 and wireless 9-1-1 emergency calls.

CALL HANDLING

The Deerfield Unified Center ETSB Public Safety Answering Point receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 9-1-1 transfer 847-911-3253, 9-1-1 Wireless transfer 847-911-3253.

Secondary: Direct telephone transfer to 847-945-2121.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

PSAP
Deerfield Police Department

BY: 

Title: Chief of Police

AGENCY
Deerfield Bannockburn Fire Protection District

BY: 

Title: Fire chief



Deerfield Police Department

850 Waukegan Road
Deerfield, IL 60015
(847) 945-8636
Fax: (847) 945-5080
www.deerfield.il.us

John J. Sliozis
Chief of Police

February 7, 2019

Chief Casstevens,
Buffalo Grove Police Department
46 Raupp Blvd,
Buffalo Grove, IL 60089

Re: 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement

Dear Chief Casstevens,

The Deerfield Unified Center ETSB Board wishes to notify you of a modification to our original ICC application. Effective on or about May 1, 2019, the Lincolnshire Police Department will begin contracting with the Deerfield Unified Center for all 9-1-1 emergency call handling and dispatching of public safety resources.


Pursuant to the requirements of Chapter 50, Section 750/14, of the Illinois Compiled Statutes and Public Act 99-006, please find enclosed two (2) originals of a 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement as an Alternate Public Safety Answering Point between your agency and the South Lake County Consolidated Center ETSB Public Safety Answering Point.

Please review the Agreements, if all information is correct, please sign and return one (1) of the original Agreements in the return envelope provided. The second copy of said Agreement is for your records. If an error is found in the information, please contact Communications Director Mary Anne Glowacz as soon as possible at 847-794-7501 for a revised document.

Please allow this new document to replace any prior call handling agreements that you have on file for the Deerfield, Bannockburn, Riverwoods, and Lincolnshire Police Departments.

Thank you for your attention in this matter.

Sincerely,


John J. Sliozis
Chief of Police
Deerfield Police Department



Enhanced, Cellular & Wireless 9-1-1 Annual Joint Agreement (2019)

This agreement is made between the Deerfield Unified Center ETSB Public Safety Answering Point, hereinafter referred to as "PSAP" and the Buffalo Grove Police Department for the purpose of effective handling and routing of E-9-1-1 and wireless 9-1-1 emergency calls.

CALL HANDLING

The Deerfield Unified Center ETSB Public Safety Answering Point receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 9-1-1 transfer 630-911-5852, 9-1-1 Wireless transfer 630-911-5863.

Secondary: Direct telephone transfer to 847-459-2560.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.


The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

PSAP
Deerfield Police Department

AGENCY
Buffalo Grove Police Department

BY: 
Title: Chief of Police

BY: 
Title: Chief of Police



Deerfield Police Department

850 Waukegan Road
Deerfield, IL 60015
(847) 945-8636
Fax: (847) 945-5080
www.deerfield.il.us

John J. Sliozis
Chief of Police

February 7, 2019

Chief Walldorf
Lake Forest Police
255 W. Deerpath
Lake Forest, IL 60045

Re: 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement

Dear Chief Walldorf,

The Deerfield Unified Center ETSB Board wishes to notify you of a modification to our original ICC application. Effective on or about May 1, 2019, the Lincolnshire Police Department will begin contracting with the Deerfield Unified Center for all 9-1-1 emergency call handling and dispatching of public safety resources.

Pursuant to the requirements of Chapter 50, Section 750/14, of the Illinois Compiled Statutes and Public Act 99-006, please find enclosed two (2) originals of a 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement as an Alternate Public Safety Answering Point between your agency and the Deerfield Police 9-1-1 Communications System.

Please review the Agreements, if all information is correct, please sign and return one (1) of the original Agreements in the return envelope provided. The second copy of said Agreement is for your records. If an error is found in the information, please contact Communications Director Mary Anne Glowacz as soon as possible at 847-794-7501 for a revised document.

Please allow these new document to replace any prior call handling agreements that you have on file for the Deerfield, Bannockburn, and Riverwoods Police Departments.

Thank you for your attention in this matter.

Sincerely,

A handwritten signature in black ink that reads "John J. Sliozis".

John J. Sliozis
Chief of Police
Deerfield Police Department



Enhanced, Cellular & Wireless 9-1-1 Annual Joint Agreement (2019)

This agreement is made between the Deerfield Unified Center, hereinafter referred to as "PSAP" and the Lake Forest Police Department, for the purpose of effective handling and routing of E-9-1-1 and wireless 9-1-1 emergency calls.

CALL HANDLING

The Deerfield Unified Center PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 9-1-1 transfer 847-911-3827, 9-1-1 Wireless transfer 847-911-3786.

Secondary: Direct telephone transfer to 847-234-2601.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

PSAP
Deerfield Police 9-1-1 Communications System

AGENCY
Lake Forest Police Department

BY: *John J. Sliomis*

BY: *Ken Wallig 16.5*

Title: Chief of Police

Title: CHIEF OF POLICE



Deerfield Police Department

850 Waukegan Road
Deerfield, IL 60015
(847) 945-8636
Fax: (847) 945-5080
www.deerfield.il.us

John J. Sliozis
Chief of Police

February 7, 2019

Chief Roger Adkins
Northbrook Police Department
1401 Landwehr Rd.
Northbrook, IL 60062

Re: 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement

Dear Chief Adkins,

The Deerfield Unified Center ETSB Board wishes to notify you of a modification to our original ICC application. Effective on or about May 1, 2019, the Lincolnshire Police Department will begin contracting with the Deerfield Unified Center for all 9-1-1 emergency call handling and dispatching of public safety resources.

Pursuant to the requirements of Chapter 50, Section 750/14, of the Illinois Compiled Statutes and Public Act 99-006, please find enclosed two (2) originals of a 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement as an Alternate Public Safety Answering Point between your agency and the South Lake County Consolidated Center ETSB Public Safety Answering Point.

Please review the Agreements, if all information is correct, please sign and return one (1) of the original Agreements in the return envelope provided. The second copy of said Agreement is for your records. If an error is found in the information, please contact Communications Director Mary Anne Glowacz as soon as possible at 847-794-7501 for a revised document.

Please allow this new document to replace any prior call handling agreements that you have on file for the Deerfield, Bannockburn, Riverwoods, and Lincolnshire Police Departments.

Thank you for your attention in this matter.

Sincerely,

A handwritten signature in black ink that reads "John J. Sliozis".

John J. Sliozis
Chief of Police
Deerfield Police Department



Enhanced, Cellular & Wireless 9-1-1 Annual Joint Agreement (2019)

This agreement is made between the Deerfield Unified Center ETSB Public Safety Answering Point, hereinafter referred to as "PSAP" and the Northbrook Police Department for the purpose of effective handling and routing of E-9-1-1 and wireless 9-1-1 emergency calls.

CALL HANDLING

The Deerfield Unified Center ETSB Public Safety Answering Point receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 9-1-1 transfer 847-911-3862, 9-1-1 Wireless transfer 847-911-3864.

Secondary: Direct telephone transfer to 847-635-1188.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

PSAP
Deerfield Police Department

BY: John J. Blizozio

Title: Chief of Police

AGENCY
Northbrook Police Department

BY: Det. Ryan Kelly #187

Title: Chief of Police
02/02/19



Deerfield Police Department

850 Waukegan Road
Deerfield, IL 60015
(847) 945-8636
Fax: (847) 945-5080
www.deerfield.il.us

John J. Sliozis
Chief of Police

February 7, 2019

Northwest Central Dispatch
Executive Director John Ferraro
1975 E. Davis
Arlington Heights, IL 60005

Re: 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement

Dear Director Ferraro,

The Deerfield Unified Center ETSB Board wishes to notify you of a modification to our original ICC application. Effective on or about May 1, 2019, the Lincolnshire Police Department will begin contracting with the Deerfield Unified Center for all 9-1-1 emergency call handling and dispatching of public safety resources.

Pursuant to the requirements of Chapter 50, Section 750/14, of the Illinois Compiled Statutes and Public Act 99-006, please find enclosed two (2) originals of a 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement as an Alternate Public Safety Answering Point between your agency and the South Lake County Consolidated Center ETSB Public Safety Answering Point.

Please review the Agreements, if all information is correct, please sign and return one (1) of the original Agreements in the return envelope provided. The second copy of said Agreement is for your records. If an error is found in the information, please contact Communications Director Mary Anne Glowacz as soon as possible at 847-794-7501 for a revised document.

Please allow this new document to replace any prior call handling agreements that you have on file for the Deerfield, Bannockburn, Riverwoods, and Lincolnshire Police Departments.

Thank you for your attention in this matter.

Sincerely,


John J. Sliozis
Chief of Police
Deerfield Police Department



Enhanced, Cellular & Wireless 9-1-1 Annual Joint Agreement (2019)

This agreement is made between the Deerfield Unified Center ETSB Public Safety Answering Point, hereinafter referred to as "PSAP" and the Lake Forest Fire Department for the purpose of effective handling and routing of E-9-1-1 and wireless 9-1-1 emergency calls.

CALL HANDLING

The Deerfield Unified Center South Lake County Consolidated Center ETSB Public Safety Answering Point receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 9-1-1 transfer 847-911-3827, 9-1-1 Wireless transfer 847-911-3786.

Secondary: Direct telephone transfer to 847-234-2601.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.


The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

PSAP
Deerfield Police Department

AGENCY
Lake Forest Fire Department

BY: 
Title: Chief of Police

BY: 
Title: Fire Chief



Deerfield Police Department

850 Waukegan Road
Deerfield, IL 60015
(847) 945-8636
Fax: (847) 945-5080
www.deerfield.il.us

John J. Sliozis
Chief of Police

February 7, 2019

Chief Tom Krueger
Lincolnshire/Riverwoods Fire Department
115 Schelster Rd.
Lincolnshire, IL 60069

Re: 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement

Dear Chief Krueger,

The Deerfield Unified Center ETSB Board wishes to notify you of a modification to our original ICC application. Effective on or about May 1, 2019, the Lincolnshire Police Department will begin contracting with the Deerfield Unified Center for all 9-1-1 emergency call handling and dispatching of public safety resources.

Pursuant to the requirements of Chapter 50, Section 750/14, of the Illinois Compiled Statutes and Public Act 99-006, please find enclosed two (2) originals of a 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement as an Alternate Public Safety Answering Point between your agency and the South Lake County Consolidated Center ETSB Public Safety Answering Point.

Please review the Agreements, if all information is correct, please sign and return one (1) of the original Agreements in the return envelope provided. The second copy of said Agreement is for your records. If an error is found in the information, please contact Communications Director Mary Anne Glowacz as soon as possible at 847-794-7501 for a revised document.

Please allow this new document to replace any prior call handling agreements that you have on file for the Deerfield, Bannockburn, Riverwoods, and Lincolnshire Police Departments.

Thank you for your attention in this matter.

Sincerely,


John J. Sliozis
Chief of Police
Deerfield Police Department



Enhanced, Cellular & Wireless 9-1-1 Annual Joint Agreement (2019)

This agreement is made between the Deerfield Unified Center ETSB Public Safety Answering Point, hereinafter referred to as "PSAP" and the Lincolnshire / Riverwoods Fire Department for the purpose of effective handling and routing of E-9-1-1 and wireless 9-1-1 emergency calls.

CALL HANDLING

The Deerfield Unified Center ETSB Public Safety Answering Point receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 9-1-1 transfer (RED Center) 847-911-3253, 9-1-1 Wireless transfer 847-911-3253.

Secondary: Direct telephone transfer to 847-634-2512.

AID OUTSIDE JURISDICTION BOUNDARY


Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

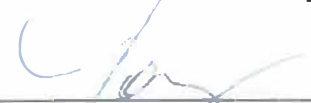
It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

PSAP
Deerfield Police Department

BY: 

Title: Chief of Police

AGENCY
Lincolnshire/Riverwoods Fire Department

BY: 

Title: FIRE CHIEF



Deerfield Police Department

850 Waukegan Road
Deerfield, IL 60015
(847) 945-8636
Fax: (847) 945-6080
www.deerfield.il.us

John J. Sliozis
Chief of Police

February 7, 2019

Chief Lou Jogmen
Highland Park Police Department
1677 Old Deerfield
Highland Park, IL 60035

Re: 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement

Dear Chief Jogmen,

The Deerfield Unified Center ETSB Board wishes to notify you of a modification to our original ICC application. Effective on or about May 1, 2019, the Lincolnshire Police Department will begin contracting with the Deerfield Unified Center for all 9-1-1 emergency call handling and dispatching of public safety resources.


Pursuant to the requirements of Chapter 50, Section 750/14, of the Illinois Compiled Statutes and Public Act 99-006, please find enclosed two (2) originals of a 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement as an Alternate Public Safety Answering Point between your agency and the South Lake County Consolidated Center ETSB Public Safety Answering Point.

Please review the Agreements, if all information is correct, please sign and return one (1) of the original Agreements in the return envelope provided. The second copy of said Agreement is for your records. If an error is found in the information, please contact Communications Director Mary Anne Glowacz as soon as possible at 847-794-7501 for a revised document.

Please allow this new document to replace any prior call handling agreements that you have on file for the Deerfield, Bannockburn, Riverwoods, and Lincolnshire Police Departments.

Thank you for your attention in this matter.

Sincerely,


John J. Sliozis
Chief of Police
Deerfield Police Department



Enhanced, Cellular & Wireless 9-1-1 Annual Joint Agreement (2019)

This agreement is made between the Deerfield Unified Center ETSB Public Safety Answering Point, hereinafter referred to as "PSAP" and the Highland Park Police Department for the purpose of effective handling and routing of E-9-1-1 and wireless 9-1-1 emergency calls.

CALL HANDLING

The Deerfield Unified Center ETSB Public Safety Answering Point receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 9-1-1 transfer 847-911-3807, 9-1-1 Wireless transfer 847-911-3809.

Secondary: Direct telephone transfer to 847-432-7730.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

PSAP
Deerfield Police Department

BY: *John J. DiAngelo*

Title: Chief of Police

AGENCY
Highland Park Police Department

BY: *Glenn S. Clark*

Title: City Manager

APPROVED AS TO FORM ONLY
CORPORATION COUNSEL



Deerfield Police Department

850 Waukegan Road
Deerfield, IL 60015
(847) 945-8636
Fax: (847) 945-5080
www.deerfield.il.us

John J. Sliozis
Chief of Police

February 7, 2019

Chief Wentz
Highwood Police Department
17 Highwood Ave.
Highwood, IL 60040

Re: 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement

Dear Chief Wentz,

The Deerfield Unified Center ETSB Board wishes to notify you of a modification to our original ICC application. Effective on or about May 1, 2019, the Lincolnshire Police Department will begin contracting with the Deerfield Unified Center for all 9-1-1 emergency call handling and dispatching of public safety resources.

Pursuant to the requirements of Chapter 50, Section 750/14, of the Illinois Compiled Statutes and Public Act 99-006, please find enclosed two (2) originals of a 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement as an Alternate Public Safety Answering Point between your agency and the South Lake County Consolidated Center ETSB Public Safety Answering Point.

Please review the Agreements, if all information is correct, please sign and return one (1) of the original Agreements in the return envelope provided. The second copy of said Agreement is for your records. If an error is found in the information, please contact Communications Director Mary Anne Glowacz as soon as possible at 847-794-7501 for a revised document.

Please allow this new document to replace any prior call handling agreements that you have on file for the Deerfield, Bannockburn, Riverwoods, and Lincolnshire Police Departments.

Thank you for your attention in this matter.

Sincerely,

A handwritten signature in black ink that reads "John J. Sliozis".

John J. Sliozis
Chief of Police
Deerfield Police Department



Enhanced, Cellular & Wireless 9-1-1 Annual Joint Agreement (2019)

This agreement is made between the Deerfield Unified Center ETSB Public Safety Answering Point, hereinafter referred to as "PSAP" and the Highwood Police Department for the purpose of effective handling and routing of E-9-1-1 and wireless 9-1-1 emergency calls.

CALL HANDLING

The Deerfield Unified Center ETSB Public Safety Answering Point receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 9-1-1 transfer 847-911-3829, 9-1-1 Wireless transfer 847-911-3829.

Secondary: Direct telephone transfer to 847-604-8992.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.


The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

PSAP
Deerfield Police Department

BY: 
Title: Chief of Police

AGENCY
Highwood Police Department

BY: 
Title: Chief of Police



Deerfield Police Department

850 Waukegan Road
Deerfield, IL 60015
(847) 945-8636
Fax: (847) 945-5080
www.deerfield.il.us

John J. Sliozis
Chief of Police

February 7, 2019

Sheriff Thomas J. Dart
50 W. Washington
Chicago, Illinois 60602

Re: 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement

Dear Sheriff Dart,

The Deerfield Unified Center ETSB Board wishes to notify you of a modification to our original ICC application. Effective on or about May 1, 2019, the Lincolnshire Police Department will begin contracting with the Deerfield Unified Center for all 9-1-1 emergency call handling and dispatching of public safety resources.

Pursuant to the requirements of Chapter 50, Section 750/14, of the Illinois Compiled Statutes and Public Act 99-006, please find enclosed two (2) originals of a 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement as an Alternate Public Safety Answering Point between your agency and the South Lake County Consolidated Center ETSB Public Safety Answering Point.

Please review the Agreements, if all information is correct, please sign and return one (1) of the original Agreements in the return envelope provided. The second copy of said Agreement is for your records. If an error is found in the information, please contact Communications Director Mary Anne Glowacz as soon as possible at 847-794-7501 for a revised document.

Please allow this new document to replace any prior call handling agreements that you have on file for the Deerfield, Bannockburn, Riverwoods, and Lincolnshire Police Departments.

Thank you for your attention in this matter.

Sincerely,

A handwritten signature in black ink that reads "John J. Sliozis".

John J. Sliozis
Chief of Police
Deerfield Police Department



Enhanced, Cellular & Wireless 9-1-1 Annual Joint Agreement (2019)

This agreement is made between the Deerfield Unified Center ETSB Public Safety Answering Point, hereinafter referred to as "PSAP" and the Cook County Sheriff's Police for the purpose of effective handling and routing of E-9-1-1 and wireless 9-1-1 emergency calls.

CALL HANDLING

The Deerfield Unified ETSB Public Safety Answering Point receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 9-1-1 transfer 847-911-3222, 9-1-1 Wireless transfer 847-911-3241.

Secondary: Direct telephone transfer to 847-635-1188.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

PSAP
Deerfield Police Department

BY: 

Title: Chief of Police

AGENCY
Cook County Sheriff's Police

BY: 

Title: EXECUTIVE DIRECTOR

ATTACHMENTS

ORDINANCES, RESOLUTIONS, AGREEMENTS & PLANS

DEERFIELD: An ordinance suspending the operations of the Village of Deerfield and Village of Bannockburn joint emergency telephone system board.

BANNOCKBURN: An ordinance suspending the operation of the Village of Deerfield and Village of Bannockburn joint emergency telephone system board.

JETSB:2019:DEERFIELD, BANNOCKBURN, AND LINCOLNSHIRE: Intergovernmental agreement establishing a joint emergency telephone systems board.

BANNOCKBURN: A resolution authorizing the approval of an intergovernmental agreement establishing a joint emergency telephone systems board.

LINCOLNSHIRE: Emergency dispatch services agreement between #2056 the Village of Deerfield and Village of Lincolnshire.

DEERFIELD/VERNON HILLS FOR LINCOLNSHIRE: IGA regarding transfer of and reporting relating to certain surcharge funds attributable to the Village of Lincolnshire.

ALTERNATE PSAP AGREEMENT

DISPATCH JURISDICTIONAL BOUNDARIES

NETWORK DIAGRAM

ORDINANCE NO. O-19-5

**AN ORDINANCE SUSPENDING THE OPERATIONS OF THE
VILLAGE OF DEERFIELD AND VILLAGE OF BANNOCKBURN
JOINT EMERGENCY TELEPHONE SYSTEM BOARD**

WHEREAS, the Village of Deerfield became a 9-1-1 system under Illinois Commerce Commission docket no. 88-0254 and has a previously established Emergency Telephone System Board hereinafter referred to as the "DEERFIELD ETSB"; and

WHEREAS, in 2004, the Village of Deerfield and the Village of Bannockburn established a Joint Emergency Telephone System Board under the authority of the Emergency Telephone System Act, 50 ILCS 750/1 et seq.; and

WHEREAS, on February 19, 2019, the Board of Trustees of the Village of Deerfield approved and adopted an Intergovernmental Agreement (hereinafter referred to as IGA); which joined Deerfield into a centralized dispatch and communication system known as the "Deerfield, Bannockburn and Lincolnshire Joint Emergency Telephone System Board (hereinafter sometimes referred to as "JETSBB") for the purpose of providing facilities, equipment, personnel, software, data processing and all other services necessary or incidental to the provisions of emergency and/or municipal dispatch and communication services to its members; and,

WHEREAS, the IGA establishes the JETSBB as a Joint Emergency Telephone System Board in conformity with Section 15.4 of the Illinois Emergency Telephone Act, 50 ILCS 750/1 et seq. and outlines and defines the duties and powers of the Board in compliance with the Illinois Emergency Telephone System Act; and

WHEREAS, upon the Village of Deerfield joining as a member of the Deerfield, Bannockburn and Lincolnshire Joint Emergency Telephone System Board and becoming operational and providing enhanced emergency fire and police dispatching services to its members, the IGA provides that all surcharge funds received by the Deerfield Bannockburn Joint Emergency Telephone System Board pursuant to Section 20 of the Emergency Telephone System Act shall be transferred to the Deerfield, Bannockburn and Lincolnshire Joint Emergency Telephone System Board; and

WHEREAS, upon the Village of Deerfield joining the Deerfield, Bannockburn and Lincolnshire Joint Emergency Telephone System Board and becoming operational and providing enhanced emergency fire and police dispatching services to its members, and upon the approval of the Illinois Statewide 9-1-1 Administrator ("Administrator") as evidenced by an order of the Administrator, the Illinois Emergency Telephone Act provides the future 9-1-1 surcharge funds collected thereafter in compliance with Section 20 of the Illinois Emergency Telephone System Act shall be

deposited with the Deerfield, Bannockburn and Lincolnshire Joint Emergency Telephone System Board; and

WHEREAS, upon the Villages of Deerfield, Bannockburn and Lincolnshire becoming jointly operational as the Deerfield, Bannockburn and Lincolnshire Joint Emergency Telephone System Board and providing enhanced emergency fire and police dispatching to its members and upon approval of the Statewide 9-1-1 Administrator as evidenced by an order of the Administrator, the IGA provides that the Village of Deerfield and the Village of Bannockburn shall suspend the operation of its Joint Emergency Telephone System Board; and

WHEREAS, the Village of Deerfield and the Village of Bannockburn shall not operate as a Joint Emergency Telephone System Board unless and until they would terminate their membership in the Deerfield, Bannockburn and Lincolnshire Joint Emergency Telephone System Board and receive approval of the Administrator as evidenced by an order of the Administrator to once again operate as a Joint Emergency Telephone System Board and receive surcharge funds collected pursuant to Section 20 of the Emergency Telephone System Act.

NOW, THEREFORE, BE IT ORDAINED by the President and Board of Trustees of the Village of Deerfield, Cook and Lake Counties, Illinois as follows:

SECTION 1: Recitals. The foregoing recitals are a material part of this Ordinance and incorporated herein as if they were fully set forth in this section.

SECTION 2: Suspension of the Deerfield Bannockburn JETSB; Transfer of JETSB Funds to the Deerfield, Bannockburn and Lincolnshire Joint ETSB. The Deerfield Bannockburn JETSB shall suspend operating as a Joint Emergency Telephone System Board as of the date the Statewide 9-1-1 Administrator permits it to operate with the Deerfield, Bannockburn and Lincolnshire Joint ETSB as the Joint Emergency Telephone System for its members. The Deerfield Bannockburn JETSB shall not again operate as a Joint Emergency Telephone System Board and receive surcharge funds collected pursuant to Section 20 of the Emergency Telephone System A.

SECTION 3: Repealer. The specific terms and conditions of this ordinance shall prevail against other existing ordinances of the Village to the extent there may be any conflict. All existing ordinances of the Village which directly conflict with the terms of this ordinance are herein repealed.

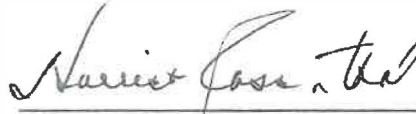
SECTION 4: Effective Date. This ordinance shall be in full force and effect on May 1, 2019 after its passage, approval and publication in pamphlet form as provided by law.

PASSED THIS ___19th___ DAY OF February, 2019.

AYES: Benton, Jester, Oppenheim, Seiden, Shapiro, Struthers

NAYS: None

ABSENT: None



Village President

ATTEST:



Village Clerk

VILLAGE OF BANNOCKBURN

ORDINANCE NO. 2019-__

AN ORDINANCE SUSPENDING THE OPERATIONS OF THE VILLAGE OF DEERFIELD AND VILLAGE OF BANNOCKBURN JOINT EMERGENCY TELEPHONE SYSTEM BOARD

WHEREAS, in 2004 the Village of Bannockburn became a member of the Deerfield Bannockburn Joint Emergency Telephone System under Illinois Commerce Commission Docket No. 90-0354; and

WHEREAS, in 2004, the Village of Deerfield and the Village of Bannockburn established a Joint Emergency Telephone System Board under the authority of the Emergency Telephone System Act, 50 ILCS 750/1 et seq.; and

WHEREAS, on February 11, 2019, the Board of Trustees of the Village of Bannockburn approved and adopted an Intergovernmental Agreement (hereinafter referred to as IGA); which joined Bannockburn into a centralized dispatch and communication system known as the Deerfield, Bannockburn and Lincolnshire Joint Emergency Telephone System Board (hereinafter sometimes referred to as "JETSBB") for the purpose of providing facilities, equipment, personnel, software, data processing and all other services necessary or incidental to the provisions of emergency and/or municipal dispatch and communication services to its members; and,

WHEREAS, the IGA establishes the JETSBB as a Joint Emergency Telephone System Board in conformity with Section 15.4 of the Illinois Emergency Telephone Act, 50 ILCS 750/1 et seq. and outlines and defines the duties and powers of the Board in compliance with the Illinois Emergency Telephone System Act; and

WHEREAS, upon the Village of Bannockburn joining as a member of the Deerfield, Bannockburn and Lincolnshire Joint Emergency Telephone System Board and becoming operational and providing enhanced emergency fire and police dispatching services to its members, the IGA provides that all surcharge funds received by the Deerfield Bannockburn Joint Emergency Telephone System Board pursuant to Section 20 of the Emergency Telephone System Act shall be transferred to the Deerfield, Bannockburn and Lincolnshire Joint Emergency Telephone System Board; and

WHEREAS, upon the Village of Bannockburn joining the Deerfield, Bannockburn and Lincolnshire Joint Emergency Telephone System Board and becoming operational and providing enhanced emergency fire and police dispatching services to its members, and upon the approval of the Illinois Statewide 9-1-1 Administrator ("Administrator") as evidenced by an order of the Administrator, the Illinois Emergency Telephone Act provides the future 9-1-1 surcharge funds collected thereafter in compliance with Section 20 of the Illinois Emergency Telephone System Act shall be deposited with the Deerfield, Bannockburn and Lincolnshire Joint Emergency Telephone System Board; and

WHEREAS, upon the Villages of Deerfield, Bannockburn and Lincolnshire becoming jointly operational as the Deerfield, Bannockburn and Lincolnshire Joint Emergency Telephone System Board and providing enhanced emergency fire and police dispatching to its members and upon approval of the Statewide 9-1-1 Administrator as evidenced by an order of the Administrator, the IGA provides that the Village of Deerfield and the Village of Bannockburn shall suspend the operation of its Joint Emergency Telephone System Board; and

WHEREAS, the Village of Deerfield and the Village of Bannockburn shall not operate as a Joint Emergency Telephone System Board unless and until they would terminate their membership in the Deerfield, Bannockburn and Lincolnshire Joint Emergency Telephone System Board and receive approval of the Administrator as evidenced by an order of the Administrator to once again operate as a Joint Emergency Telephone System Board and receive surcharge funds collected pursuant to Section 20 of the Emergency Telephone System Act.

NOW, THEREFORE, BE IT ORDAINED by the President and Board of Trustees of the Village of Bannockburn, Lake County, Illinois as follows:

SECTION 1: Recitals. The foregoing recitals are a material part of this Ordinance and incorporated herein as if they were fully set forth in this section.

SECTION 2: Suspension of the Deerfield Bannockburn JETSB; Transfer of JETSB Funds to the Deerfield, Bannockburn and Lincolnshire Joint ETSB. The Deerfield Bannockburn JETSB shall suspend operating as a Joint Emergency Telephone System Board as of the date the Statewide 9-1-1 Administrator permits it to operate with the Deerfield, Bannockburn and Lincolnshire Joint ETSB as the Joint Emergency Telephone System for its members. The Deerfield Bannockburn JETSB shall not again

operate as a Joint Emergency Telephone System Board and receive surcharge funds collected pursuant to Section 20 of the Emergency Telephone System A.

- **SECTION 3: Repealer.** The specific terms and conditions of this ordinance shall prevail against other existing ordinances of the Village to the extent there may be any conflict. All existing ordinances of the Village which directly conflict with the terms of this ordinance are herein repealed.

SECTION 4: Effective Date. This ordinance shall be in full force and effect on the later of May 1, 2019 and the effective date of the IGA after its passage, approval and publication in pamphlet form as provided by law.

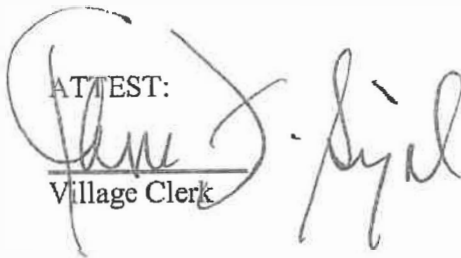
PASSED THIS 11th day of February, 2019.

AYES:

NAYS:

ABSENT:

APPROVED THIS 11th day of February, 2019.

ATTEST:

Village Clerk


Village President

**VILLAGE OF DEERFIELD
LAKE AND COOK COUNTIES, ILLINOIS**

RESOLUTION NO. R-19-4

**A RESOLUTION AUTHORIZING THE APPROVAL OF AN
INTERGOVERNMENTAL AGREEMENT ESTABLISHING
A JOINT EMERGENCY TELEPHONE SYSTEM BOARD**

WHEREAS, the Village of Deerfield has previously created a Joint Emergency Telephone System Board with the Village of Bannockburn to provide for 9-1-1 service and the operation of a Public Safety Answering Point (PSAP) to the residents of the Village of Deerfield and the Village of Bannockburn; and

WHEREAS, the Village of Lincolnshire previously operated its own Emergency Telephone System Board and contracted for dispatch service from the Village of Vernon Hills; and

WHEREAS, the Village of Lincolnshire has determined to suspend the operation of its Emergency Telephone System Board and join with the Village of Deerfield and the Village of Bannockburn to establish the Deerfield, Bannockburn and Lincolnshire Joint Emergency Telephone System Board; and

WHEREAS, joint emergency telephone system boards are authorized pursuant to the terms of Sections 15.4 and 15.4a of the Illinois Emergency Telephone System Act, 50 ILCS 750/1 et seq.; and

WHEREAS, Article VII, Section 10 of the Illinois Constitution of 1970 and the Intergovernmental Cooperation Act, 5 ILCS 220/1 et seq. provide for intergovernmental cooperation between units of local government, including the power to contract or otherwise associate among themselves to obtain or share services and to exercise, combine, or transfer any power or function in any manner not prohibited by law or ordinance; and

WHEREAS, the Village of Deerfield, the Village of Bannockburn and the Village of Lincolnshire have determined that it is in their mutual best interests, and in the furtherance of public health, safety, and welfare to enter into an Intergovernmental Agreement creating the Deerfield, Bannockburn and Lincolnshire Joint Emergency Telephone System Board.

NOW THEREFORE, BE IT RESOLVED BY THE PRESIDENT AND THE BOARD OF TRUSTEES OF THE VILLAGE OF DEERFIELD, LAKE AND COOK COUNTIES, ILLINOIS as follows:

SECTION 1: The President and Village Clerk of the Village of Deerfield are hereby authorized and directed to respectively execute and attest a certain “Intergovernmental Agreement Establishing a Joint Emergency Telephone System Board with the Villages of Bannockburn and Lincolnshire” a copy of which is attached hereto as Exhibit A, for and on behalf of the Village of Deerfield.

SECTION 2: That this Resolution shall be in full force and effect from and after its passage and approval as provided by law.

PASSED this 19th day of February, 2019.

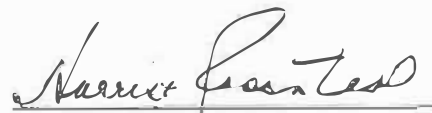
AYES: Benton, Jester, Oppenheim, Seiden, Shapiro, Struthers

NAYS: None

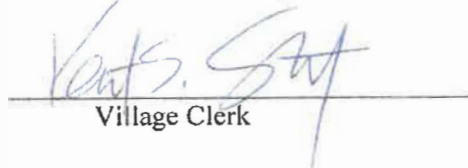
ABSENT: None

ABSTAIN: None

APPROVED this 20th day of February, 2019.


Village President

ATTEST:


Village Clerk

**INTERGOVERNMENTAL AGREEMENT ESTABLISHING
A JOINT EMERGENCY TELEPHONE SYSTEMS BOARD**

THIS INTERGOVERNMENTAL AGREEMENT (the "Agreement") is made and entered into as of February 19, 2019 (the "Effective Date"), by and between the Village of Deerfield, an Illinois home rule municipal corporation (hereinafter, "Deerfield"), the Village of Bannockburn, an Illinois home rule municipal corporation (hereinafter, "Bannockburn"), and the Village of Lincolnshire, an Illinois home rule municipal corporation (hereinafter, "Lincolnshire"), (For convenience, Deerfield, Bannockburn, Lincolnshire, may be referred to individually as a "Party" and collectively as the "Parties.")

RECITALS

- A. Deerfield operates a full service dispatch center from a facility located at 850 Waukegan Road, Deerfield, Illinois (the "Deerfield Communication Center").
- B. The Deerfield Communication Center is a public safety answering point ("PSAP"), as defined in the Emergency Telephone Systems Act, 50 ILCS 750/0.01, *et seq.* (the "Act").
- C. Bannockburn and Lincolnshire have each entered into intergovernmental agreements with Deerfield (collectively, the "Dispatch Service Agreements"), pursuant to which Deerfield provides dispatch services to each of those Parties.
- D. Each of Deerfield, Bannockburn and Lincolnshire either has an emergency telephone systems board, as defined in the Act, appointed by its corporate authorities or is a member of another Joint Emergency Telephone Systems Board.
- E. Section 15.4 of the Act authorizes any two or more municipalities, counties, or combinations thereof, to establish by intergovernmental agreement a joint emergency telephone system board, as defined therein.
- F. Moreover, Section 15.4a of the Act sets forth certain consolidation requirements to ensure, among other things, that no 9-1-1 Authority, as defined in the Act, serves a population of less than 25,000, and that any 9-1-1 Authority without a PSAP in its jurisdiction be consolidated through an intergovernmental agreement with an existing 9-1-1 Authority that has a PSAP to create a joint emergency telephone systems board.
- G. Article VII, Section 10 of the Illinois Constitution of 1970 provides for

intergovernmental cooperation between units of local government, including the power to contract or otherwise associate among themselves to obtain or share services and to exercise, combine, or transfer any power or function in any manner not prohibited by law or by ordinance.
- H. The Illinois Intergovernmental Cooperation Act, 5 ILCS 220/1 *et seq.*, provides that any power or powers, privileges or authority exercised or which may be exercised by a unit of local government may be exercised and enjoyed jointly with any other unit of local government.

I. The Parties are units of local government, and Deerfield and Lincolnshire are home rule municipalities.

J. Deerfield, Bannockburn and Lincolnshire desire to establish a new joint emergency telephone system board to comply with the consolidation requirements of Section 15.4a of the Act, as described above.

K. Public Act 99-0006 created a uniform statewide surcharge and centralized collection and distribution of 9-1-1 surcharge revenues under the Illinois State Police ("ISP"), and provides that ISP will distribute surcharge revenues to joint emergency telephone system boards.

L. The Parties have determined that it is their mutual best interests, and in furtherance of the public health, safety, and welfare, to enter into this Agreement.

NOW, THEREFORE, in consideration of the foregoing, and for other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged by the Parties, the Parties hereby agree as follows:

Section 1. Incorporation of Recitals. The foregoing recitals are material to this Agreement and are incorporated herein as if set forth in full. In the event of any ambiguity in the enforcement and implementation of this Agreement, it is the Parties' intent for the Agreement to be construed to most completely accomplish the purposes described in the foregoing recitals.

Section 2. Dispatch Service Agreements. The Parties expressly acknowledge and agree that the Dispatch Service Agreements remain in full force and effect, and are not amended, modified, or superseded in any way by this Agreement. To the extent that there are any conflicts between the provisions of the Dispatch Service Agreements and this Agreement, the provisions of the Dispatch Service Agreements shall prevail.

Section 3. Creation of JETSB. Effective May 1, 2019 (the "Commencement Date"), the Parties establish a joint emergency telephone system board (the "JETSB" or the "Board"), as defined in the Act. The organization and powers of the JETSB shall be as set forth both herein and in Section 15.4 of the Act. Pursuant to Section 15.4(e) of the Act, the corporate authorities of each Party shall rescind the ordinance or ordinances creating that Party's individual emergency telephone system boards or their current membership in another joint emergency telephone system board, effective upon the creation of the JETSB on the Commencement Date, subject to regulatory approval of the consolidation plan to which this Agreement pertains (the "Consolidation Plan") by the Statewide 9-1-1 Administrator. In the event the Consolidation Plan is not approved, the parties will work together to resubmit the Consolidation Plan for approval. Notwithstanding anything herein to the contrary, the Commencement Date shall not occur before the Consolidation Plan is approved by the Statewide 9-1-1 Administrator.

Section 4. Board Composition.

A. Each Party to this Agreement shall be represented by two members of the Board (each, a "Board Member"). Each Party's Board Member shall be designated by the governing board of each of the parties. One Board Member from each Party shall

represent such Party's public safety agencies, including but not limited to the police department, fire department or emergency medical services provider, and shall be appointed on the basis of their ability or experience. The other Board Member from each Party is permitted to be an elected or appointed official or an employee of such Party. At least one Board Member from Deerfield shall be a representative of the PSAP.

B. Each Party may designate an alternate (each, an "Alternate") to attend regular and special Board meetings, with the same voting power as a Board Member, when a Board Member is incapable of attending.

C. One additional member of the Board shall be a public member who is a resident of the local exchange service territory included in the 9-1-1 coverage area served by the JETSB. Each Party to this Agreement shall take turns appointing the public member, commencing in alphabetical order by Party name. The public member need not be a resident of the Party making the appointment so long as the public member is a resident of the 9-1-1 coverage area served by the JETSB. Each public member shall serve a three (3) year term.

D. At the first meeting of the Board, the Board shall elect a Chairman from among its members, who shall preside over all Board meetings. The term of the first Chairman shall be for a one-year term, or until April 30, 2020, whichever occurs first. In each subsequent year, the Chairman will rotate through each of the Parties for a one-year term. In the absence of the Chairman at any meeting, the Board shall elect a temporary chair to preside over the meeting.

E. At the first meeting of the Board in each fiscal year, the Board shall elect a Secretary from among its Members, who shall be responsible for keeping the Board's records and for taking minutes of all Board meetings. The term of the Secretary shall be one year.

F. At the first meeting of the Board, the Board shall select which Board Members shall serve an initial term of 1, 2 or 3 years. Upon the expiration of each Board Member's initial term, the succeeding term shall be for three years.

G. The JETSB's fiscal year shall be from May 1 to April 30.

H. The Deerfield Finance Director, as ex officio Treasurer, shall act as the treasurer and FOIA compliance officer. The Treasurer shall not be a voting member of the Board nor count towards a quorum.

Section 5. Board Powers.

The powers of the JETSB shall be limited to the following:

A. Maintaining control over the Fund, defined in Section 7 hereof, including:

1. Receiving monies from the surcharge imposed under Section 15.3 of the Act, or disbursed to it under Section 30 of the Act, and from any other source, for deposit into the Fund, as defined in Section 7, herein; and

2. Authorizing all disbursements from the Fund pursuant to Section 7 of this Agreement.

B. Planning and maintaining the System (defined herein). On behalf of the Board, Deerfield shall exercise these powers pursuant to the Dispatch Service Agreements, including:

1. Planning a 9-1-1 system (the "System");

2. Coordinating and supervising any implementation, upgrading, or maintenance of the System approved by the Board, including the establishment of equipment specifications and coding systems and maintenance of a Master Street Address Guide database that meets the requirements of Section 15.4(d) of the Act;

3. Hiring, on a temporary or permanent basis, any staff necessary for the implementation or upgrade of the System;

4. Contracting with telecommunications providers to service the System and reviewing and approving all Network Costs incurred in the provision of such services; and

5. Preparing all annual reports required to be provided to the Statewide 9-1-1 Administrator or any other government agency pursuant to the Act.

C. Any other powers conferred upon it by the Act.

Section 6. Board Meetings and FOIA

A. The Board shall adopt an annual regular meeting schedule in accordance with the Open Meetings Act, 5 ILCS 120/1, et seq. (the "OMA").

B. Special meetings of the Board may be called by the Chairman or by Members representing a majority of a quorum of the Board.

C. A majority of all Board Members then holding office shall constitute a quorum for the transaction of all business by the Board.

D. All meetings of the JETSB shall comply with the requirements of the OMA.

E. A simple majority vote of all Board Members present shall be required to pass any motion or resolution.

F. Each Board Member shall be entitled to one vote on each matter of business considered by the Board.

G. No Board Member shall be permitted to vote by proxy.

H. A Board Member shall be allowed to attend a meeting electronically and participate in such meetings, and exercise all rights and privileges of a Board Member, whenever the following criteria are satisfied:

1. A quorum of the Board is physically present for the meeting;
2. The Board Member has given notice to the Board Secretary at least 24 hours in advance of the meeting of the Board Member's absence and the reasons therefor;
3. The Board Member's absence is caused by (i) personal illness or disability; (ii) employment purposes or the business of Board or the Member's public body; or (iii) a family or other emergency; and
4. An audio and/or video conference is established which is capable of permitting all Members of the Board participating in the meeting to be heard by each other.

When a Member participates in a meeting electronically, all votes shall be taken by roll call and the votes of each Member shall be recorded in the Board's minutes.

I. The Board may adopt bylaws, rules for public comment and additional rules of procedure it deems appropriate for conducting business.

J. Unless otherwise provided in rules of procedure adopted by the Board, Board meetings shall be conducted in accordance with the current edition of Robert's Rules of Order.

K. All FOIA requests for the JETSB are to be submitted to the Treasurer.

Section 7. Emergency Telephone System Fund and Distribution.

A. Effective on the Commencement Date, there shall be created an Emergency Telephone System Fund (hereafter the "Fund") into which all 9-1-1 surcharge revenues and reserve balances of the Parties' respective ETSB funds received by the Board shall be deposited. The Fund shall have a separate interest-bearing account. All interest accruing in the Fund shall remain in the Fund, until such time as it is disbursed, on a pro-rata basis, using month-end balances attributable to each Party, by resolution of the Board.

B. No expenditures of 9-1-1 surcharge revenues may be made except upon direction of the Board. The Parties agree that at the Board's regular meetings, the Board will, in addition to any other business, consider Parties' requests for disbursements made in accordance with Section 7.D.4 hereof.

C. The Parties agree that accounting of money deposited to and distributions made from the Fund shall occur as follows:

1. ISP will distribute 9-1-1 surcharge revenues to the Fund in

exercised by a unit of local government may be exercised and enjoyed jointly with any other unit of local government.

I. The Parties are units of local government, and Deerfield and Lincolnshire are home rule municipalities.

J. Deerfield, Bannockburn and Lincolnshire desire to establish a new joint emergency telephone system board to comply with the consolidation requirements of Section 15.4a of the Act, as described above.

K. Public Act 99-0006 created a uniform statewide surcharge and centralized collection and distribution of 9-1-1 surcharge revenues under the Illinois State Police ("ISP"), and provides that ISP will distribute surcharge revenues to joint emergency telephone system boards.

L. The Parties have determined that it is their mutual best interests, and in furtherance of the public health, safety, and welfare, to enter into this Agreement.

NOW, THEREFORE, in consideration of the foregoing, and for other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged by the Parties, the Parties hereby agree as follows:

Section 1. Incorporation of Recitals. The foregoing recitals are material to this Agreement and are incorporated herein as if set forth in full. In the event of any ambiguity in the enforcement and implementation of this Agreement, it is the Parties' intent for the Agreement to be construed to most completely accomplish the purposes described in the foregoing recitals.

Section 2. Dispatch Service Agreements. The Parties expressly acknowledge and agree that the Dispatch Service Agreements remain in full force and effect, and are not amended, modified, or superseded in any way by this Agreement. To the extent that there are any conflicts between the provisions of the Dispatch Service Agreements and this Agreement, the provisions of the Dispatch Service Agreements shall prevail.

Section 3. Creation of JETSB. Effective May 1, 2019 (the "Commencement Date"), the Parties establish a joint emergency telephone system board (the "JETSB" or the "Board"), as defined in the Act. The organization and powers of the JETSB shall be as set forth both herein and in Section 15.4 of the Act. Pursuant to Section 15.4(e) of the Act, the corporate authorities of each Party shall rescind the ordinance or ordinances creating that Party's individual emergency telephone system boards or their current membership in another joint emergency telephone system board, effective upon the creation of the JETSB on the Commencement Date, subject to regulatory approval of the consolidation plan to which this Agreement pertains (the "Consolidation Plan") by the Statewide 9-1-1 Administrator. In the event the Consolidation Plan is not approved, the parties will work together to resubmit the Consolidation Plan for approval. Notwithstanding anything herein to the contrary, the Commencement Date shall not occur before the Consolidation Plan is approved by the Statewide 9-1-1 Administrator.

Section 4. Board Composition.

A. Each Party to this Agreement shall be represented by two members of the Board (each, a "Board Member"). Each Party's Board Member shall be designated by the governing board of each of the parties. One Board Member from each Party shall represent such Party's public safety agencies, including but not limited to the police department, fire department or emergency medical services provider, and shall be appointed on the basis of their ability or experience. The other Board Member from each Party is permitted to be an elected or appointed official or an employee of such Party. At least one Board Member from Deerfield shall be a representative of the PSAP.

B. Each Party may designate an alternate (each, an "Alternate") to attend regular and special Board meetings, with the same voting power as a Board Member, when a Board Member is incapable of attending.

C. One additional member of the Board shall be a public member who is a resident of the local exchange service territory included in the 9-1-1 coverage area served by the JETSB. Each Party to this Agreement shall take turns appointing the public member, commencing in alphabetical order by Party name. The public member need not be a resident of the Party making the appointment so long as the public member is a resident of the 9-1-1 coverage area served by the JETSB. Each public member shall serve a three (3) year term.

D. At the first meeting of the Board, the Board shall elect a Chairman from among its members, who shall preside over all Board meetings. The term of the first Chairman shall be for a one-year term, or until April 30, 2020, whichever occurs first. In each subsequent year, the Chairman will rotate through each of the Parties for a one-year term. In the absence of the Chairman at any meeting, the Board shall elect a temporary chair to preside over the meeting.

E. At the first meeting of the Board in each fiscal year, the Board shall elect a Secretary from among its Members, who shall be responsible for keeping the Board's records and for taking minutes of all Board meetings. The term of the Secretary shall be one year.

F. At the first meeting of the Board, the Board shall select which Board Members shall serve an initial term of 1, 2 or 3 years. Upon the expiration of each Board Member's initial term, the succeeding term shall be for three years.

G. The JETSB's fiscal year shall be from May 1 to April 30.

H. The Deerfield Finance Director, as ex officio Treasurer, shall act as the treasurer and FOIA compliance officer. The Treasurer shall not be a voting member of the Board nor count towards a quorum.

Section 5. Board Powers.

The powers of the JETSB shall be limited to the following:

A. Maintaining control over the Fund, defined in Section 7 hereof, including:

1. Receiving monies from the surcharge imposed under Section 15.3 of the Act, or disbursed to it under Section 30 of the Act, and from any other source, for deposit into the Fund, as defined in Section 7, herein; and

2. Authorizing all disbursements from the Fund pursuant to Section 7 of this Agreement.

B. Planning and maintaining the System (defined herein). On behalf of the Board, Deerfield shall exercise these powers pursuant to the Dispatch Service Agreements, including:

1. Planning a 9-1-1 system (the "System");

2. Coordinating and supervising any implementation, upgrading, or maintenance of the System approved by the Board, including the establishment of equipment specifications and coding systems and maintenance of a Master Street Address Guide database that meets the requirements of Section 15.4(d) of the Act;

3. Hiring, on a temporary or permanent basis, any staff necessary for the implementation or upgrade of the System;

4. Contracting with telecommunications providers to service the System and reviewing and approving all Network Costs incurred in the provision of such services; and

5. Preparing all annual reports required to be provided to the Statewide 9-1-1 Administrator or any other government agency pursuant to the Act.

C. Any other powers conferred upon it by the Act.

Section 6. Board Meetings and FOIA

A. The Board shall adopt an annual regular meeting schedule in accordance with the Open Meetings Act, 5 ILCS 120/1, et seq. (the "OMA").

B. Special meetings of the Board may be called by the Chairman or by Members representing a majority of a quorum of the Board.

C. A majority of all Board Members then holding office shall constitute a quorum for the transaction of all business by the Board.

D. All meetings of the JETSB shall comply with the requirements of the OMA.

E. A simple majority vote of all Board Members present shall be required to pass any motion or resolution.

F. Each Board Member shall be entitled to one vote on each matter of

business considered by the Board.

G. No Board Member shall be permitted to vote by proxy.

H. A Board Member shall be allowed to attend a meeting electronically and participate in such meetings, and exercise all rights and privileges of a Board Member, whenever the following criteria are satisfied:

1. A quorum of the Board is physically present for the meeting;
2. The Board Member has given notice to the Board Secretary at least 24 hours in advance of the meeting of the Board Member's absence and the reasons therefor;
3. The Board Member's absence is caused by (i) personal illness or disability; (ii) employment purposes or the business of Board or the Member's public body; or (iii) a family or other emergency; and
4. An audio and/or video conference is established which is capable of permitting all Members of the Board participating in the meeting to be heard by each other.

When a Member participates in a meeting electronically, all votes shall be taken by roll call and the votes of each Member shall be recorded in the Board's minutes.

I. The Board may adopt bylaws, rules for public comment and additional rules of procedure it deems appropriate for conducting business.

J. Unless otherwise provided in rules of procedure adopted by the Board, Board meetings shall be conducted in accordance with the current edition of Robert's Rules of Order.

K. All FOIA requests for the JETSB are to be submitted to the Treasurer.

Section 7. Emergency Telephone System Fund and Distribution.

A. Effective on the Commencement Date, there shall be created an Emergency Telephone System Fund (hereafter the "Fund") into which all 9-1-1 surcharge revenues and reserve balances of the Parties' respective ETSB funds received by the Board shall be deposited. The Fund shall have a separate interest-bearing account. All interest accruing in the Fund shall remain in the Fund, until such time as it is disbursed, on a pro-rata basis, using month-end balances attributable to each Party, by resolution of the Board.

B. No expenditures of 9-1-1 surcharge revenues may be made except upon direction of the Board. The Parties agree that at the Board's regular meetings, the Board will, in addition to any other business, consider Parties' requests for disbursements made in accordance with Section 7.D.4 hereof.

C. The Parties agree that accounting of money deposited to and distributions

made from the Fund shall occur as follows:

1. ISP will distribute 9-1-1 surcharge revenues to the Fund in accordance with the Act and any applicable administrative rules;

2. 9-1-1 surcharge revenues will be accounted for according to each Party's jurisdiction where the revenue was collected based on the funding level set forth in the Act, as the Act may be amended from time to time;

3. The Treasurer shall account for and report 9-1-1 surcharge revenues collected by the Board and attributed to each Party;

4. At any meeting of the Board, a Party may request approval from the Board to use 9-1-1 surcharge revenue in satisfaction of allowable expenditures under the Act ("Allowable Expenditures") for which the requesting Party has legally obligated itself as of the date of the disbursement request. No later than 5 business days prior to the Board meeting, a requesting Party shall submit to the Treasurer a certified statement detailing the nature and amounts of such Allowable Expenditures for which disbursement is sought, together with supporting documentation concerning such Allowable Expenditures ("Supporting Documentation"), the sufficiency of which shall be determined by the Treasurer. Such Supporting Documentation may include, without limitation, approved and executed contracts and/or purchase orders. The Board shall consider and act promptly upon all such requests properly submitted.

5. At its first meeting during any fiscal year, the Board may approve disbursements to each Party for Allowable Expenditures that constitute the applicable percentage of that year's annual amounts due under each Party's Dispatch Service Agreement. Such action shall authorize the Treasurer to disburse said amounts to each Party as surcharge revenues attributable to that Party are received and deposited in the Fund, without further action by the Board during that fiscal year, subject to Section 7.C.6, below.

6. No Party shall be entitled to receive any disbursement in excess of the balance held in the Fund that is attributable to that Party at the time of its request for disbursement.

7. Upon approval by the Board, the Treasurer shall execute approved disbursements from the Fund to each Party within 10 business days.

8. Moneys other than 9-1-1 surcharge revenues that are related to the operation of the System and properly received by the Board, including, but not limited to grant funds, shall be placed in the Fund and disbursed pursuant to direction of the Board.

D. As of the Commencement Date, if a Party has a reserve balance of 9-1-1 surcharge revenues, or if that Party receives additional 9-1-1 surcharge revenues directly from the State of Illinois, or if that Party receives a disbursement upon withdrawing from another joint emergency telephone system board, that Party shall transfer such revenues into the Fund and such revenues will be recorded as attributable

to that Party.

E. Each Party shall have the right to review the records and conduct, at its sole expense, an independent audit of the deposits into and expenditures from the Fund by the Board upon ten business days' notice. The Treasurer will take all commercially reasonable steps to cooperate and assist any Party seeking to conduct such a review or audit. If the Party's independent audit demonstrate that the Fund contains an error of greater than 5% of the balance attributable to such Party, the Board shall reimburse the Party for the costs of the audit.

F. The Treasurer shall maintain detailed books and records related to consolidation grants and surcharge disbursements received and the use of those funds in accordance with applicable law and generally accepted accounting principles. The Treasurer shall maintain such books and records for a minimum of five years. All such books and records shall be available for review or audit by the Department of State Police, its representatives, the Illinois Auditor General, and other governmental entities with monitoring authority, upon reasonable notice and during normal business hours. The Treasurer and the Board shall cooperate fully with any such review or audit.

Section 8. Entry and Termination.

A. Each municipality or county that becomes a party to this Agreement after the Effective Date hereof (each, a "Subsequent Party") shall be entitled to representation on the Board in the same manner as described in Section 4.A. of this Agreement. Each Subsequent Party shall rescind its ordinance or ordinances creating its individual emergency telephone system board, and shall eliminate such emergency telephone system board, upon becoming a Subsequent Party. Alternatively, each Subsequent Party shall rescind its ordinance or ordinances joining another joint emergency telephone system board and withdraw therefrom effective upon becoming a Subsequent Party.

B. Any municipality or county wishing to become a Subsequent Party may make application for such status (each, a "Subsequent Party Application") to the JETSB. Any Subsequent Party Application shall include a copy of a resolution duly adopted by the corporate authorities of the applying entity expressing that entity's desire and intent to become a Subsequent Party and approving the same, subject to the approval of the JETSB. The JETSB shall review any Subsequent Party Application and determine, by vote of all Board Members then holding office, whether to admit the applying entity as a Subsequent Party. Each Party and Subsequent Party delegates to its respective Board Member the express authority to act on behalf of that Party or Subsequent Party in accordance with the provisions of this Section 8.

C. As a condition to becoming a Subsequent Party, each Subsequent Party must enter into an agreement pursuant to which Deerfield shall provide dispatch services to that Subsequent Party, similar in form and scope to the Dispatch Service Agreements for the other Parties.

D. Any Party or Subsequent Party may terminate its status as such and withdraw from the Board by providing written notice to the Treasurer identifying the joint

emergency telephone system board that such Party or Subsequent Party will join upon termination and withdrawal from the Board. The effective date of any Party's termination under this paragraph shall be the end of the fiscal year which occurs not less than twelve months after the date of notice of intent to withdraw. Notwithstanding the foregoing, if applicable law is amended such that the Parties' participation in a joint emergency telephone systems board is no longer required, then any Party may terminate its status as a Party and withdraw from the Board upon thirty (30) days written notice to the Treasurer, and without the need to identify any other joint emergency telephone systems board that it intends to join.

E. Any Party or Subsequent Party that terminates its status and withdraws from the Board, shall, after the effective date of the withdrawal, receive a final distribution from the Fund in proportion to its remaining balance of funds in the Fund. Such distribution shall be made in accordance with Section 7 of this Agreement and any other Board rules and procedures with respect to Fund expenditures.

F. Upon expiration or termination of any Party's Dispatch Service Agreement with Deerfield, the Board Shall, in its discretion and upon passage of a resolution, terminate that Party's participation in the JETSB. In that event, the termination of that Party's participation in the JETSB shall be effective upon 120 days written notice by the JETSB.

Section 9. 9-1-1 Authority. The Parties acknowledge that Title 83, Parts 1325 and 1328 of the Illinois Administrative Code (the "Rules") sets forth standards of service applicable to 9-1-1 emergency systems and standards of service applicable to wireless 9-1-1 emergency systems. The Parties further acknowledge and agree that Deerfield shall perform the administrative functions of the "9-1-1 Authority" described in the Rules. For all other purposes, the Board shall serve as, and perform the functions of, the "9-1-1 Authority" as referenced elsewhere in the Rules.

As additional consideration for Deerfield performing the administrative functions of the 9-1-1 Authority, the Board shall indemnify and hold Deerfield harmless and free from liability of any kind whatsoever arising from third party claims resulting from the acts or conduct of Deerfield, their agents, representatives and employees in the performance of the administrative functions of the 9-1-1 Authority, except to the extent caused by the Intentional or gross negligence acts or omissions of Deerfield, its agents, representatives, employees, officers and anyone for whom it may be held liable. The Parties agree that the indemnity described herein is not intended to apply to (a) claims by the Parties that Deerfield has breached this Agreement, or (b) the performance of dispatch services, which is addressed separately in the Dispatch Service Agreements. Nothing herein waives any immunities Deerfield may assert.

Section 10. General Provisions.

A. **Notice.** Any notice or communication required or permitted to be given under this Agreement shall be in writing and shall be delivered (i) personally, (ii) by a reputable overnight courier, or (iii) by certified mail, return receipt requested, and deposited in the U.S. Mail, postage prepaid. Unless otherwise provided in this Agreement, notices shall be deemed received after the first to occur of (a) the date of actual receipt; or (b) the date that is one (1)

business day after deposit with an overnight courier as evidenced by a receipt of deposit; or (b) the date that is three (3) business days after deposit in the U.S. mail, as evidenced by a return receipt. Notices to the Parties and to the Treasurer shall be addressed as follows:

Parties:

Village of Deerfield
850 Waukegan Road
Deerfield, Illinois 60015
Attention: Village Manager

With a copy to: John Kelly
Ottson, Britz, Kelly, Cooper, Gilbert & DiNolfo, Ltd
1804 North Naper Boulevard, Suite 350
Naperville, IL 60563

Village of Bannockburn
2275 Telegraph Road
Bannockburn, Illinois 60015
Attention: Village Manager

With copy to: Victor P. Filippini, Jr.
Filippini Law Firm
990 Grove Street, Suite 220
Evanston, Illinois 60201

Village of Lincolnshire
One Olde Half Day Road
Lincolnshire, IL 60069
Attention: Village Manager

With a copy to: Adam B. Simon
Ancel, Glink, Diamond, Bush, DiCianni & Krafthefer, P.C.
175 E. Hawthorn Parkway, Suite 145
Vernon Hills, IL 60061

Treasurer:

Village of Deerfield
850 Waukegan Road
Deerfield, Illinois 60015
Attn: Finance Director

B. Time of the Essence. Time is of the essence in the performance of this Agreement.

C. Governing Law. This Agreement shall be governed by, and enforced in accordance with, the laws of the State of Illinois. Venue for any disputes arising under this Agreement shall lie exclusively in the Circuit Court of Lake County, Illinois.

D. Severability. It is hereby expressed to be the intent of the Parties that should any provision, covenant, agreement, or portion of this Agreement or its application to any person or property be held invalid by a court of competent jurisdiction, the remaining provisions of this Agreement shall not be impaired thereby, but the remaining provisions shall be interpreted, applied, and enforced so as to achieve, as near as may be, the purpose and intent of this Agreement to the greatest extent permitted by law.

E. Amendments and Modifications. No amendment or modification to this Agreement shall be effective until it is reduced to writing and approved and executed by all Parties.

F. Changes in Laws. Unless otherwise provided in this Agreement, any reference to laws, statutes, ordinances, rules, or regulations shall be deemed to include any modifications of, or amendments to, such laws, statutes, ordinances, rules, or regulations that may occur in the future, except to the extent such amendment may frustrate the essential purpose of this Agreement.

G. Authority to Execute. Each Party hereby warrants and represents to the other Parties that the persons executing this Agreement on its behalf have been properly authorized to do so by the corporate authorities of such Party.

H. No Third Party Beneficiaries. No claim as a third party beneficiary under this Agreement by any person shall be made, or be valid, against the Parties.

I. Counterparts. This Agreement may be executed in counterparts, each of which shall be deemed an original and all of which together shall be deemed one and the same instrument.

J. Effective Date. The Effective Date of this Agreement shall be May 1, 2017.

[Signature page follows.]

IN WITNESS WHEREOF, the Parties have executed this Agreement as of the dates set forth below.

VILLAGE OF DEERFIELD

By *Marino Perrotta*
Village President

Attest

Kate S. Smith
Village Clerk

Date 2-19-19

VILLAGE OF BANNOCKBURN

By *[Signature]*
Village President

Attest

[Signature]
Village Clerk

Date Feb 12, 2019

VILLAGE OF LINCOLNSHIRE

By *Elizabeth J. Brandt*
Mayor

Attest

Barbara Mastandrea
Village Clerk

Date 02-11-19

VILLAGE OF BANNOCKBURN
RESOLUTION NO. 2019-R-06

**A RESOLUTION AUTHORIZING THE APPROVAL OF AN INTERGOVERNMENTAL
AGREEMENT ESTABLISHING
A JOINT EMERGENCY TELEPHONE SYSTEM BOARD**

WHEREAS, the Village of Bannockburn has previously created a Joint Emergency Telephone System Board with the Village of Deerfield to provide for 9-1-1 service and the operation of a Public Safety Answering Point (PSAP) to the residents of the Village of Bannockburn and the Village of Deerfield; and

WHEREAS, the Village of Lincolnshire previously operated its own Emergency Telephone System Board and contracted for dispatch service from the Village of Vernon Hills; and

WHEREAS, the Village of Lincolnshire has determined to suspend the operation of its Emergency Telephone System Board and join with the Village of Bannockburn and the Village of Deerfield to establish the Deerfield, Bannockburn and Lincolnshire Joint Emergency Telephone System Board; and

WHEREAS, joint emergency telephone system boards are authorized pursuant to the terms of Sections 15.4 and 15.4a of the Illinois Emergency Telephone System Act, 50 ILCS 750/1 et seq.; and

WHEREAS, Article VII, Section 10 of the Illinois Constitution of 1970 and the Intergovernmental Cooperation Act, 5 ILCS 220/1 et seq. provide for intergovernmental cooperation between units of local government, including the power to contract or otherwise associate among themselves to obtain or share services and to exercise, combine, or transfer any power or function in any manner not prohibited by law or ordinance; and

WHEREAS, the Village of Bannockburn, the Village of Deerfield and the Village of Lincolnshire have determined that it is in their mutual best interests, and in the furtherance of

public health, safety, and welfare to enter into an Intergovernmental Agreement creating the Deerfield, Bannockburn and Lincolnshire Joint Emergency Telephone System Board.

NOW THEREFORE, BE IT RESOLVED, by the President and Board of Trustees of the Village of Bannockburn, County of Lake, State of Illinois, as follows:

SECTION ONE: Recitals. The foregoing recitals are incorporated into and made a part of this Resolution as if fully set forth in this Section One.

SECTION TWO: Authorization. The President and Village Clerk of the Village of Bannockburn are hereby authorized and directed to respectively execute and attest a certain “Intergovernmental Agreement Establishing a Joint Emergency Telephone System Board,” in substantially the form attached hereto and made a part hereof as Exhibit “A”, for and on behalf of the Village of Bannockburn.

SECTION THREE: Effective Date. That this Resolution shall be in full force and effect from and after its passage and approval as provided by law.

PASSED THIS 11th day of February, 2019.

AYES: ANSARI, Boyle, Kocer, LACKNER, MARTIN

NAYS: NONE

ABSENT: HERMANN

APPROVED THIS 11th day of February, 2019.

ATTEST:

Village Clerk


Village President

Exhibit A

Intergovernmental Agreement Establishing a Joint Emergency Telephone System Board

**INTERGOVERNMENTAL AGREEMENT ESTABLISHING
A JOINT EMERGENCY TELEPHONE SYSTEMS BOARD**

THIS INTERGOVERNMENTAL AGREEMENT (the "Agreement") is made and entered into as of February 19, 2019 (the "Effective Date"), by and between the Village of Deerfield, an Illinois home rule municipal corporation (hereinafter, "Deerfield"), the Village of Bannockburn, an Illinois home rule municipal corporation (hereinafter, "Bannockburn"), and the Village of Lincolnshire, an Illinois home rule municipal corporation (hereinafter, "Lincolnshire"), (For convenience, Deerfield, Bannockburn, Lincolnshire, may be referred to individually as a "Party" and collectively as the "Parties.")

RECITALS

A. Deerfield operates a full service dispatch center from a facility located at 850 Waukegan Road, Deerfield, Illinois (the "Deerfield Communication Center").

B. The Deerfield Communication Center is a public safety answering point ("PSAP"), as defined in the Emergency Telephone Systems Act, 50 ILCS 750/0.01, *et seq.* (the "Act").

C. Bannockburn and Lincolnshire have each entered into intergovernmental agreements with Deerfield (collectively, the "Dispatch Service Agreements"), pursuant to which Deerfield provides dispatch services to each of those Parties.

D. Each of Deerfield, Bannockburn and Lincolnshire either has an emergency telephone systems board, as defined in the Act, appointed by its corporate authorities or is a member of another Joint Emergency Telephone Systems Board.

E. Section 15.4 of the Act authorizes any two or more municipalities, counties, or combinations thereof, to establish by intergovernmental agreement a joint emergency telephone system board, as defined therein.

F. Moreover, Section 15.4a of the Act sets forth certain consolidation requirements to ensure, among other things, that no 9-1-1 Authority, as defined in the Act, serves a population of less than 25,000, and that any 9-1-1 Authority without a PSAP in its jurisdiction be consolidated through an intergovernmental agreement with an existing 9-1-1 Authority that has a PSAP to create a joint emergency telephone systems board.

G. Article VII, Section 10 of the Illinois Constitution of 1970 provides for

intergovernmental cooperation between units of local government, including the power to contract or otherwise associate among themselves to obtain or share services and to exercise, combine, or transfer any power or function in any manner not prohibited by law or by ordinance.

H. The Illinois Intergovernmental Cooperation Act, 5 ILCS 220/1 *et seq.*, provides that any power or powers, privileges or authority exercised or which may be exercised by a unit of local government may be exercised and enjoyed jointly with any other unit of local government.

I. The Parties are units of local government, and Deerfield and Lincolnshire are home rule municipalities.

J. Deerfield, Bannockburn and Lincolnshire desire to establish a new joint emergency telephone system board to comply with the consolidation requirements of Section 15.4a of the Act, as described above.

K. Public Act 99-0006 created a uniform statewide surcharge and centralized collection and distribution of 9-1-1 surcharge revenues under the Illinois State Police ("ISP"), and provides that ISP will distribute surcharge revenues to joint emergency telephone system boards.

L. The Parties have determined that it is their mutual best interests, and in furtherance of the public health, safety, and welfare, to enter into this Agreement.

NOW, THEREFORE, in consideration of the foregoing, and for other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged by the Parties, the Parties hereby agree as follows:

Section 1. Incorporation of Recitals. The foregoing recitals are material to this Agreement and are incorporated herein as if set forth in full. In the event of any ambiguity in the enforcement and implementation of this Agreement, it is the Parties' intent for the Agreement to be construed to most completely accomplish the purposes described in the foregoing recitals.

Section 2. Dispatch Service Agreements. The Parties expressly acknowledge and agree that the Dispatch Service Agreements remain in full force and effect, and are not amended, modified, or superseded in any way by this Agreement. To the extent that there are any conflicts between the provisions of the Dispatch Service Agreements and this Agreement, the provisions of the Dispatch Service Agreements shall prevail.

Section 3. Creation of JETSB. Effective May 1, 2019 (the "Commencement Date"), the Parties establish a joint emergency telephone system board (the "JETSB" or the "Board"), as defined in the Act. The organization and powers of the JETSB shall be as set forth both herein and in Section 15.4 of the Act. Pursuant to Section 15.4(e) of the Act, the corporate authorities of each Party shall rescind the ordinance or ordinances creating that Party's individual emergency telephone system boards or their current membership in another joint emergency telephone system board, effective upon the creation of the JETSB on the Commencement Date, subject to regulatory approval of the consolidation plan to which this Agreement pertains (the "Consolidation Plan") by the Statewide 9-1-1 Administrator. In the event the Consolidation Plan is not approved, the parties will work together to resubmit the Consolidation Plan for approval. Notwithstanding anything herein to the contrary, the Commencement Date shall not occur before the Consolidation Plan is approved by the Statewide 9-1-1 Administrator.

Section 4. Board Composition.

A. Each Party to this Agreement shall be represented by two members of the Board (each, a "Board Member"). Each Party's Board Member shall be designated by the governing board of each of the parties. One Board Member from each Party shall

represent such Party's public safety agencies, including but not limited to the police department, fire department or emergency medical services provider, and shall be appointed on the basis of their ability or experience. The other Board Member from each Party is permitted to be an elected or appointed official or an employee of such Party. At least one Board Member from Deerfield shall be a representative of the PSAP.

B. Each Party may designate an alternate (each, an "Alternate") to attend regular and special Board meetings, with the same voting power as a Board Member, when a Board Member is incapable of attending.

C. One additional member of the Board shall be a public member who is a resident of the local exchange service territory included in the 9-1-1 coverage area served by the JETSB. Each Party to this Agreement shall take turns appointing the public member, commencing in alphabetical order by Party name. The public member need not be a resident of the Party making the appointment so long as the public member is a resident of the 9-1-1 coverage area served by the JETSB. Each public member shall serve a three (3) year term.

D. At the first meeting of the Board, the Board shall elect a Chairman from among its members, who shall preside over all Board meetings. The term of the first Chairman shall be for a one-year term, or until April 30, 2020, whichever occurs first. In each subsequent year, the Chairman will rotate through each of the Parties for a one-year term. In the absence of the Chairman at any meeting, the Board shall elect a temporary chair to preside over the meeting.

E. At the first meeting of the Board in each fiscal year, the Board shall elect a Secretary from among its Members, who shall be responsible for keeping the Board's records and for taking minutes of all Board meetings. The term of the Secretary shall be one year.

F. At the first meeting of the Board, the Board shall select which Board Members shall serve an initial term of 1, 2 or 3 years. Upon the expiration of each Board Member's initial term, the succeeding term shall be for three years.

G. The JETSB's fiscal year shall be from May 1 to April 30.

H. The Deerfield Finance Director, as ex officio Treasurer, shall act as the treasurer and FOIA compliance officer. The Treasurer shall not be a voting member of the Board nor count towards a quorum.

Section 5. Board Powers.

The powers of the JETSB shall be limited to the following:

A. Maintaining control over the Fund, defined in Section 7 hereof, including:

1. Receiving monies from the surcharge imposed under Section 15.3 of the Act, or disbursed to it under Section 30 of the Act, and from any other source, for deposit into the Fund, as defined in Section 7, herein; and

2. Authorizing all disbursements from the Fund pursuant to Section 7 of this Agreement.

B. Planning and maintaining the System (defined herein). On behalf of the Board, Deerfield shall exercise these powers pursuant to the Dispatch Service Agreements, including:

1. Planning a 9-1-1 system (the "System");

2. Coordinating and supervising any implementation, upgrading, or maintenance of the System approved by the Board, including the establishment of equipment specifications and coding systems and maintenance of a Master Street Address Guide database that meets the requirements of Section 15.4(d) of the Act;

3. Hiring, on a temporary or permanent basis, any staff necessary for the implementation or upgrade of the System;

4. Contracting with telecommunications providers to service the System and reviewing and approving all Network Costs incurred in the provision of such services; and

5. Preparing all annual reports required to be provided to the Statewide 9-1-1 Administrator or any other government agency pursuant to the Act.

C. Any other powers conferred upon it by the Act.

Section 6. Board Meetings and FOIA

A. The Board shall adopt an annual regular meeting schedule in accordance with the Open Meetings Act, 5 ILCS 120/1, et seq. (the "OMA").

B. Special meetings of the Board may be called by the Chairman or by Members representing a majority of a quorum of the Board.

C. A majority of all Board Members then holding office shall constitute a quorum for the transaction of all business by the Board.

D. All meetings of the JETSB shall comply with the requirements of the OMA.

E. A simple majority vote of all Board Members present shall be required to pass any motion or resolution.

F. Each Board Member shall be entitled to one vote on each matter of business considered by the Board.

G. No Board Member shall be permitted to vote by proxy.

H. A Board Member shall be allowed to attend a meeting electronically and participate in such meetings, and exercise all rights and privileges of a Board Member, whenever the following criteria are satisfied:

1. A quorum of the Board is physically present for the meeting;
2. The Board Member has given notice to the Board Secretary at least 24 hours in advance of the meeting of the Board Member's absence and the reasons therefor;
3. The Board Member's absence is caused by (i) personal illness or disability; (ii) employment purposes or the business of Board or the Member's public body; or (iii) a family or other emergency; and
4. An audio and/or video conference is established which is capable of permitting all Members of the Board participating in the meeting to be heard by each other.

When a Member participates in a meeting electronically, all votes shall be taken by roll call and the votes of each Member shall be recorded in the Board's minutes.

I. The Board may adopt bylaws, rules for public comment and additional rules of procedure it deems appropriate for conducting business.

J. Unless otherwise provided in rules of procedure adopted by the Board, Board meetings shall be conducted in accordance with the current edition of Robert's Rules of Order.

K. All FOIA requests for the JETSB are to be submitted to the Treasurer.

Section 7. Emergency Telephone System Fund and Distribution.

A. Effective on the Commencement Date, there shall be created an Emergency Telephone System Fund (hereafter the "Fund") into which all 9-1-1 surcharge revenues and reserve balances of the Parties' respective ETSB funds received by the Board shall be deposited. The Fund shall have a separate interest-bearing account. All interest accruing in the Fund shall remain in the Fund, until such time as it is disbursed, on a pro-rata basis, using month-end balances attributable to each Party, by resolution of the Board.

B. No expenditures of 9-1-1 surcharge revenues may be made except upon direction of the Board. The Parties agree that at the Board's regular meetings, the Board will, in addition to any other business, consider Parties' requests for disbursements made in accordance with Section 7.D.4 hereof.

C. The Parties agree that accounting of money deposited to and distributions made from the Fund shall occur as follows:

1. ISP will distribute 9-1-1 surcharge revenues to the Fund in

exercised by a unit of local government may be exercised and enjoyed jointly with any other unit of local government.

I. The Parties are units of local government, and Deerfield and Lincolnshire are home rule municipalities.

J. Deerfield, Bannockburn and Lincolnshire desire to establish a new joint emergency telephone system board to comply with the consolidation requirements of Section 15.4a of the Act, as described above.

K. Public Act 99-0006 created a uniform statewide surcharge and centralized collection and distribution of 9-1-1 surcharge revenues under the Illinois State Police ("ISP"), and provides that ISP will distribute surcharge revenues to joint emergency telephone system boards.

L. The Parties have determined that it is their mutual best interests, and in furtherance of the public health, safety, and welfare, to enter into this Agreement.

NOW, THEREFORE, in consideration of the foregoing, and for other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged by the Parties, the Parties hereby agree as follows:

Section 1. Incorporation of Recitals. The foregoing recitals are material to this Agreement and are incorporated herein as if set forth in full. In the event of any ambiguity in the enforcement and implementation of this Agreement, it is the Parties' intent for the Agreement to be construed to most completely accomplish the purposes described in the foregoing recitals.

Section 2. Dispatch Service Agreements. The Parties expressly acknowledge and agree that the Dispatch Service Agreements remain in full force and effect, and are not amended, modified, or superseded in any way by this Agreement. To the extent that there are any conflicts between the provisions of the Dispatch Service Agreements and this Agreement, the provisions of the Dispatch Service Agreements shall prevail.

Section 3. Creation of JETSB. Effective May 1, 2019 (the "Commencement Date"), the Parties establish a joint emergency telephone system board (the "JETSB" or the "Board"), as defined in the Act. The organization and powers of the JETSB shall be as set forth both herein and in Section 15.4 of the Act. Pursuant to Section 15.4(e) of the Act, the corporate authorities of each Party shall rescind the ordinance or ordinances creating that Party's individual emergency telephone system boards or their current membership in another joint emergency telephone system board, effective upon the creation of the JETSB on the Commencement Date, subject to regulatory approval of the consolidation plan to which this Agreement pertains (the "Consolidation Plan") by the Statewide 9-1-1 Administrator. In the event the Consolidation Plan is not approved, the parties will work together to resubmit the Consolidation Plan for approval. Notwithstanding anything herein to the contrary, the Commencement Date shall not occur before the Consolidation Plan is approved by the Statewide 9-1-1 Administrator.

Section 4. Board Composition.

A. Each Party to this Agreement shall be represented by two members of the Board (each, a "Board Member"). Each Party's Board Member shall be designated by the governing board of each of the parties. One Board Member from each Party shall represent such Party's public safety agencies, including but not limited to the police department, fire department or emergency medical services provider, and shall be appointed on the basis of their ability or experience. The other Board Member from each Party is permitted to be an elected or appointed official or an employee of such Party. At least one Board Member from Deerfield shall be a representative of the PSAP.

B. Each Party may designate an alternate (each, an "Alternate") to attend regular and special Board meetings, with the same voting power as a Board Member, when a Board Member is incapable of attending.

C. One additional member of the Board shall be a public member who is a resident of the local exchange service territory included in the 9-1-1 coverage area served by the JETSB. Each Party to this Agreement shall take turns appointing the public member, commencing in alphabetical order by Party name. The public member need not be a resident of the Party making the appointment so long as the public member is a resident of the 9-1-1 coverage area served by the JETSB. Each public member shall serve a three (3) year term.

D. At the first meeting of the Board, the Board shall elect a Chairman from among its members, who shall preside over all Board meetings. The term of the first Chairman shall be for a one-year term, or until April 30, 2020, whichever occurs first. In each subsequent year, the Chairman will rotate through each of the Parties for a one-year term. In the absence of the Chairman at any meeting, the Board shall elect a temporary chair to preside over the meeting.

E. At the first meeting of the Board in each fiscal year, the Board shall elect a Secretary from among its Members, who shall be responsible for keeping the Board's records and for taking minutes of all Board meetings. The term of the Secretary shall be one year.

F. At the first meeting of the Board, the Board shall select which Board Members shall serve an initial term of 1, 2 or 3 years. Upon the expiration of each Board Member's initial term, the succeeding term shall be for three years.

G. The JETSB's fiscal year shall be from May 1 to April 30.

H. The Deerfield Finance Director, as ex officio Treasurer, shall act as the treasurer and FOIA compliance officer. The Treasurer shall not be a voting member of the Board nor count towards a quorum.

Section 5. Board Powers.

The powers of the JETSB shall be limited to the following:

A. Maintaining control over the Fund, defined in Section 7 hereof, including:

1. Receiving monies from the surcharge imposed under Section 15.3 of the Act, or disbursed to it under Section 30 of the Act, and from any other source, for deposit into the Fund, as defined in Section 7, herein; and

2. Authorizing all disbursements from the Fund pursuant to Section 7 of this Agreement.

B. Planning and maintaining the System (defined herein). On behalf of the Board, Deerfield shall exercise these powers pursuant to the Dispatch Service Agreements, including:

1. Planning a 9-1-1 system (the "System");

2. Coordinating and supervising any implementation, upgrading, or maintenance of the System approved by the Board, including the establishment of equipment specifications and coding systems and maintenance of a Master Street Address Guide database that meets the requirements of Section 15.4(d) of the Act;

3. Hiring, on a temporary or permanent basis, any staff necessary for the implementation or upgrade of the System;

4. Contracting with telecommunications providers to service the System and reviewing and approving all Network Costs incurred in the provision of such services; and

5. Preparing all annual reports required to be provided to the Statewide 9-1-1 Administrator or any other government agency pursuant to the Act.

C. Any other powers conferred upon it by the Act.

Section 6. Board Meetings and FOIA

A. The Board shall adopt an annual regular meeting schedule in accordance with the Open Meetings Act, 5 ILCS 120/1, et seq. (the "OMA").

B. Special meetings of the Board may be called by the Chairman or by Members representing a majority of a quorum of the Board.

C. A majority of all Board Members then holding office shall constitute a quorum for the transaction of all business by the Board.

D. All meetings of the JETSB shall comply with the requirements of the OMA.

E. A simple majority vote of all Board Members present shall be required to pass any motion or resolution.

F. Each Board Member shall be entitled to one vote on each matter of

business considered by the Board.

G. No Board Member shall be permitted to vote by proxy.

H. A Board Member shall be allowed to attend a meeting electronically and participate in such meetings, and exercise all rights and privileges of a Board Member, whenever the following criteria are satisfied:

1. A quorum of the Board is physically present for the meeting;
2. The Board Member has given notice to the Board Secretary at least 24 hours in advance of the meeting of the Board Member's absence and the reasons therefor;
3. The Board Member's absence is caused by (i) personal illness or disability; (ii) employment purposes or the business of Board or the Member's public body; or (iii) a family or other emergency; and
4. An audio and/or video conference is established which is capable of permitting all Members of the Board participating in the meeting to be heard by each other.

When a Member participates in a meeting electronically, all votes shall be taken by roll call and the votes of each Member shall be recorded in the Board's minutes.

I. The Board may adopt bylaws, rules for public comment and additional rules of procedure it deems appropriate for conducting business.

J. Unless otherwise provided in rules of procedure adopted by the Board, Board meetings shall be conducted in accordance with the current edition of Robert's Rules of Order.

K. All FOIA requests for the JETSB are to be submitted to the Treasurer.

Section 7. Emergency Telephone System Fund and Distribution.

A. Effective on the Commencement Date, there shall be created an Emergency Telephone System Fund (hereafter the "Fund") into which all 9-1-1 surcharge revenues and reserve balances of the Parties' respective ETSB funds received by the Board shall be deposited. The Fund shall have a separate interest-bearing account. All interest accruing in the Fund shall remain in the Fund, until such time as it is disbursed, on a pro-rata basis, using month-end balances attributable to each Party, by resolution of the Board.

B. No expenditures of 9-1-1 surcharge revenues may be made except upon direction of the Board. The Parties agree that at the Board's regular meetings, the Board will, in addition to any other business, consider Parties' requests for disbursements made in accordance with Section 7.D.4 hereof.

C. The Parties agree that accounting of money deposited to and distributions

made from the Fund shall occur as follows:

1. ISP will distribute 9-1-1 surcharge revenues to the Fund in accordance with the Act and any applicable administrative rules;

2. 9-1-1 surcharge revenues will be accounted for according to each Party's jurisdiction where the revenue was collected based on the funding level set forth in the Act, as the Act may be amended from time to time;

3. The Treasurer shall account for and report 9-1-1 surcharge revenues collected by the Board and attributed to each Party;

4. At any meeting of the Board, a Party may request approval from the Board to use 9-1-1 surcharge revenue in satisfaction of allowable expenditures under the Act ("Allowable Expenditures") for which the requesting Party has legally obligated itself as of the date of the disbursement request. No later than 5 business days prior to the Board meeting, a requesting Party shall submit to the Treasurer a certified statement detailing the nature and amounts of such Allowable Expenditures for which disbursement is sought, together with supporting documentation concerning such Allowable Expenditures ("Supporting Documentation"), the sufficiency of which shall be determined by the Treasurer. Such Supporting Documentation may include, without limitation, approved and executed contracts and/or purchase orders. The Board shall consider and act promptly upon all such requests properly submitted.

5. At its first meeting during any fiscal year, the Board may approve disbursements to each Party for Allowable Expenditures that constitute the applicable percentage of that year's annual amounts due under each Party's Dispatch Service Agreement. Such action shall authorize the Treasurer to disburse said amounts to each Party as surcharge revenues attributable to that Party are received and deposited in the Fund, without further action by the Board during that fiscal year, subject to Section 7.C.6, below.

6. No Party shall be entitled to receive any disbursement in excess of the balance held in the Fund that is attributable to that Party at the time of its request for disbursement.

7. Upon approval by the Board, the Treasurer shall execute approved disbursements from the Fund to each Party within 10 business days.

8. Moneys other than 9-1-1 surcharge revenues that are related to the operation of the System and properly received by the Board, including, but not limited to grant funds, shall be placed in the Fund and disbursed pursuant to direction of the Board.

D. As of the Commencement Date, if a Party has a reserve balance of 9-1-1 surcharge revenues, or if that Party receives additional 9-1-1 surcharge revenues directly from the State of Illinois, or if that Party receives a disbursement upon withdrawing from another joint emergency telephone system board, that Party shall transfer such revenues into the Fund and such revenues will be recorded as attributable

to that Party.

E. Each Party shall have the right to review the records and conduct, at its sole expense, an independent audit of the deposits into and expenditures from the Fund by the Board upon ten business days' notice. The Treasurer will take all commercially reasonable steps to cooperate and assist any Party seeking to conduct such a review or audit. If the Party's independent audit demonstrate that the Fund contains an error of greater than 5% of the balance attributable to such Party, the Board shall reimburse the Party for the costs of the audit.

F. The Treasurer shall maintain detailed books and records related to consolidation grants and surcharge disbursements received and the use of those funds in accordance with applicable law and generally accepted accounting principles. The Treasurer shall maintain such books and records for a minimum of five years. All such books and records shall be available for review or audit by the Department of State Police, its representatives, the Illinois Auditor General, and other governmental entities with monitoring authority, upon reasonable notice and during normal business hours. The Treasurer and the Board shall cooperate fully with any such review or audit.

Section 8. Entry and Termination.

A. Each municipality or county that becomes a party to this Agreement after the Effective Date hereof (each, a "Subsequent Party") shall be entitled to representation on the Board in the same manner as described in Section 4.A. of this Agreement. Each Subsequent Party shall rescind its ordinance or ordinances creating its individual emergency telephone system board, and shall eliminate such emergency telephone system board, upon becoming a Subsequent Party. Alternatively, each Subsequent Party shall rescind its ordinance or ordinances joining another joint emergency telephone system board and withdraw therefrom effective upon becoming a Subsequent Party.

B. Any municipality or county wishing to become a Subsequent Party may make application for such status (each, a "Subsequent Party Application") to the JETSB. Any Subsequent Party Application shall include a copy of a resolution duly adopted by the corporate authorities of the applying entity expressing that entity's desire and intent to become a Subsequent Party and approving the same, subject to the approval of the JETSB. The JETSB shall review any Subsequent Party Application and determine, by vote of all Board Members then holding office, whether to admit the applying entity as a Subsequent Party. Each Party and Subsequent Party delegates to its respective Board Member the express authority to act on behalf of that Party or Subsequent Party in accordance with the provisions of this Section 8.

C. As a condition to becoming a Subsequent Party, each Subsequent Party must enter into an agreement pursuant to which Deerfield shall provide dispatch services to that Subsequent Party, similar in form and scope to the Dispatch Service Agreements for the other Parties.

D. Any Party or Subsequent Party may terminate its status as such and withdraw from the Board by providing written notice to the Treasurer identifying the joint

emergency telephone system board that such Party or Subsequent Party will join upon termination and withdrawal from the Board. The effective date of any Party's termination under this paragraph shall be the end of the fiscal year which occurs not less than twelve months after the date of notice of intent to withdraw. Notwithstanding the foregoing, if applicable law is amended such that the Parties' participation in a joint emergency telephone systems board is no longer required, then any Party may terminate its status as a Party and withdraw from the Board upon thirty (30) days written notice to the Treasurer, and without the need to identify any other joint emergency telephone systems board that it intends to join.

E. Any Party or Subsequent Party that terminates its status and withdraws from the Board, shall, after the effective date of the withdrawal, receive a final distribution from the Fund in proportion to its remaining balance of funds in the Fund. Such distribution shall be made in accordance with Section 7 of this Agreement and any other Board rules and procedures with respect to Fund expenditures.

F. Upon expiration or termination of any Party's Dispatch Service Agreement with Deerfield, the Board Shall, in its discretion and upon passage of a resolution, terminate that Party's participation in the JETSB. In that event, the termination of that Party's participation in the JETSB shall be effective upon 120 days written notice by the JETSB.

Section 9. 9-1-1 Authority. The Parties acknowledge that Title 83, Parts 1325 and 1328 of the Illinois Administrative Code (the "Rules") sets forth standards of service applicable to 9-1-1 emergency systems and standards of service applicable to wireless 9-1-1 emergency systems. The Parties further acknowledge and agree that Deerfield shall perform the administrative functions of the "9-1-1 Authority" described in the Rules. For all other purposes, the Board shall serve as, and perform the functions of, the "9-1-1 Authority" as referenced elsewhere in the Rules.

As additional consideration for Deerfield performing the administrative functions of the 9-1-1 Authority, the Board shall indemnify and hold Deerfield harmless and free from liability of any kind whatsoever arising from third party claims resulting from the acts or conduct of Deerfield, their agents, representatives and employees in the performance of the administrative functions of the 9-1-1 Authority, except to the extent caused by the Intentional or gross negligence acts or omissions of Deerfield, its agents, representatives, employees, officers and anyone for whom it may be held liable. The Parties agree that the indemnity described herein is not intended to apply to (a) claims by the Parties that Deerfield has breached this Agreement, or (b) the performance of dispatch services, which is addressed separately in the Dispatch Service Agreements. Nothing herein waives any immunities Deerfield may assert.

Section 10. General Provisions.

A. **Notice.** Any notice or communication required or permitted to be given under this Agreement shall be in writing and shall be delivered (i) personally, (ii) by a reputable overnight courier, or (iii) by certified mail, return receipt requested, and deposited in the U.S. Mail, postage prepaid. Unless otherwise provided in this Agreement, notices shall be deemed received after the first to occur of (a) the date of actual receipt; or (b) the date that is one (1)

business day after deposit with an overnight courier as evidenced by a receipt of deposit; or (b) the date that is three (3) business days after deposit in the U.S. mail, as evidenced by a return receipt. Notices to the Parties and to the Treasurer shall be addressed as follows:

Parties:

Village of Deerfield
850 Waukegan Road
Deerfield, Illinois 60015
Attention: Village Manager

With a copy to: John Kelly
Ottsen, Britz, Kelly, Cooper, Gilbert & DiNolfo, Ltd
1804 North Naper Boulevard, Suite 350
Naperville, IL 60563

Village of Bannockburn
2275 Telegraph Road
Bannockburn, Illinois 60015
Attention: Village Manager

With copy to: Victor P. Filippini, Jr.
Filippini Law Firm
990 Grove Street, Suite 220
Evanston, Illinois 60201

Village of Lincolnshire
One Olde Half Day Road
Lincolnshire, IL 60069
Attention: Village Manager

With a copy to: Adam B. Simon
Ancel, Glink, Diamond, Bush, DiCianni & Krafthefer, P.C.
175 E. Hawthorn Parkway, Suite 145
Vernon Hills, IL 60061

Treasurer:

Village of Deerfield
850 Waukegan Road
Deerfield, Illinois 60015
Attn: Finance Director

B. Time of the Essence. Time is of the essence in the performance of this Agreement.

C. Governing Law. This Agreement shall be governed by, and enforced in accordance with, the laws of the State of Illinois. Venue for any disputes arising under this Agreement shall lie exclusively in the Circuit Court of Lake County, Illinois.

D. Severability. It is hereby expressed to be the intent of the Parties that should any provision, covenant, agreement, or portion of this Agreement or its application to any person or property be held invalid by a court of competent jurisdiction, the remaining provisions of this Agreement shall not be impaired thereby, but the remaining provisions shall be interpreted, applied, and enforced so as to achieve, as near as may be, the purpose and intent of this Agreement to the greatest extent permitted by law.

E. Amendments and Modifications. No amendment or modification to this Agreement shall be effective until it is reduced to writing and approved and executed by all Parties.

F. Changes in Laws. Unless otherwise provided in this Agreement, any reference to laws, statutes, ordinances, rules, or regulations shall be deemed to include any modifications of, or amendments to, such laws, statutes, ordinances, rules, or regulations that may occur in the future, except to the extent such amendment may frustrate the essential purpose of this Agreement.

G. Authority to Execute. Each Party hereby warrants and represents to the other Parties that the persons executing this Agreement on its behalf have been properly authorized to do so by the corporate authorities of such Party.

H. No Third Party Beneficiaries. No claim as a third party beneficiary under this Agreement by any person shall be made, or be valid, against the Parties.

I. Counterparts. This Agreement may be executed in counterparts, each of which shall be deemed an original and all of which together shall be deemed one and the same instrument.

J. Effective Date. The Effective Date of this Agreement shall be May 1, 2017.

[Signature page follows.]

IN WITNESS WHEREOF, the Parties have executed this Agreement as of the dates set forth below.

VILLAGE OF DEERFIELD

By *Marisa Pucateo*
Village President

Attest

Kate S. Saff
Village Clerk

Date 2-19-19

VILLAGE OF BANNOCKBURN

By *[Signature]*
Village President

Attest

[Signature]
Village Clerk

Date Feb 12, 2019

VILLAGE OF LINCOLNSHIRE

By *Elizabeth J. Brandt*
Mayor

Attest

Barbara Mastandrea
Village Clerk

Date 02-11-19

**EMERGENCY DISPATCH SERVICES AGREEMENT BETWEEN #2056
THE VILLAGE OF DEERFIELD AND VILLAGE OF LINCOLNSHIRE**

THIS AGREEMENT is made as of November 12th, 2018, by and between the VILLAGE OF DEERFIELD, an Illinois home rule municipal corporation ("*Deerfield*") and the VILLAGE OF LINCOLNSHIRE, an Illinois home rule municipal corporation ("*Lincolnshire*"). In consideration of the mutual promises of the parties hereto made each to the other and other good and valuable consideration, Deerfield and Lincolnshire hereby agree as follows:

Section 1. Background.

- A. Article VII, Section 10 of the Illinois Constitution of 1970 provides for intergovernmental cooperation between units of local government such as Deerfield and Lincolnshire, including the power to contract or otherwise associate among themselves to obtain or share services and to exercise, combine, or transfer any power or function in any manner not prohibited by law or by ordinance and to use their credit, revenues, and other resources to pay costs related to intergovernmental activities. The Illinois Intergovernmental Cooperation Act, 5 ILCS 220/1 *et seq.*, provides that any power or powers, privileges or authority exercised or which may be exercised by a unit of local government may be exercised and enjoyed jointly with any other unit of local government.
- B. Deerfield and Lincolnshire are units of local government.
- C. Deerfield operates an emergency dispatch center, and Lincolnshire is seeking to have Deerfield perform emergency dispatch services for Lincolnshire's police department and other services as hereinafter described.
- D. Deerfield and Lincolnshire have determined that it is in the best interests of each party to this Agreement and the public health, safety and welfare of persons and property within Deerfield and Lincolnshire to enter into this Agreement providing that Deerfield shall provide emergency dispatch services to Lincolnshire.

Section 2. Provision of Emergency Dispatch Services by Deerfield and Corresponding Obligations of Lincolnshire.

- A. Operation of Full Service Emergency Dispatch Center by Deerfield. Deerfield shall continue to operate directly an emergency dispatch center to provide emergency dispatch services to Lincolnshire. Services to be provided by Deerfield to Lincolnshire (collectively, "*Dispatch Services*") shall include, without limitation, the following, and shall be conducted at a level equal to the overall service level provided to Deerfield's residents and non-resident customers:
 - 1. Provide 24-hour a day answering of all emergency 9-1-1 and police 10 digit emergency telephone calls emanating from within the borders of Lincolnshire, and
 - 2. Maintain updated telephone lists of Lincolnshire staff and employees
 - 3. Implement and utilize call-out procedures agreed upon and adopted by the parties for emergencies and non-emergencies.

4. Provide answering of all calls made to the public safety non-emergency ten (10) digit Police Department telephone number after normal business hours of the Police Department, as may be designated from time to time by the Chief of the Lincolnshire Police Department (typically between 1630 hours and 0800 hours).
5. Provide administrative phone call relief in limited circumstances during normal business hours, when a Lincolnshire Record's Clerk is temporarily unavailable.
6. Provide audio and video monitoring of Lincolnshire Police Officers during the prisoner booking process.
7. Provide 24-hour a day emergency dispatching for all Lincolnshire Police Department calls for service and related activities as well as after-hours' notification of Lincolnshire Public Works as requested by the Lincolnshire Police.
8. Maintain and operate radio and computer communications with Lincolnshire for all Police Department emergency dispatch calls, utilizing dispatching procedures agreed upon and adopted by the parties.
9. Maintain daily employee staffing levels sufficient, in Deerfield's reasonable discretion, for Deerfield to provide Lincolnshire with the Dispatch Services.
10. Perform, in accordance with procedures agreed upon and adopted by the parties, supervised transfers of 9-1-1 calls for fire or EMS service to Lincolnshire-Riverwoods Fire Protection District's designated dispatch facility for such calls at no additional cost.
11. Provide general information to and answer questions related to public health and safety issues (i.e. boll orders or street closures) and general information related to Police and other Lincolnshire services asked by Lincolnshire residents, non-resident customers, and others in accordance with informational materials provided by Lincolnshire.
12. Upon request by Lincolnshire, provide copies of reports on call volume, LEADS reports, officer time usage, and any other reasonably requested reports routinely maintained by a law enforcement agency.
13. Maintain a call logging and recording system of all telephone calls and, upon written request, provide copies of recorded calls to the Lincolnshire Police Department. Deerfield will further provide assistance in timely responding to litigation related discovery involving Lincolnshire' emergency calls or properly submitted Freedom of Information Act requests.
14. Conduct, at Lincolnshire' request, Lincolnshire's required operations pertaining to the Law Enforcement Data System program ("**LEADS**") and the National Crime Information Center program ("**NCIC**"), including, without limitation, any of the following activities:
 - a. Assist and cooperate with all audits of the LEADS and NCIC program files and operations.
 - b. Enter information into LEADS or NCIC as requested by Lincolnshire, including without limitation warrants and sex offenders.

- c. Maintain and manage hot files.
 - d. Maintain and manage all LEADS and NCIC files.
 - e. Remove from the LEADS and NCIC files information and data that is no longer current or accurate.
 - f. Update and validate, on a regular basis, LEADS and NCIC data and files, with information provided by Lincolnshire.
15. Maintain and operate mutual aid Dispatch Services for Lincolnshire in accordance with the emergency response plans and programs established by the Northern Illinois Police Alarm System ("*NIPAS*"), the Illinois Law Enforcement Alarm System ("*ILEAS*"), the North Regional Major Crimes Task Force ("*NORTAF*"), the Lake County Major Crime Task Force ("*LCMCTF*"), Illinois Terrorism Task Force ("*ITTF*") and the Major Crash Assistance Team ("*MCAT*"), as well as any other applicable public safety organizations; provided, however, that Deerfield's obligations in this regard are limited to monitoring, dispatching, documenting, and updating of system information, based upon data provided by Lincolnshire.
 16. To encourage mutual personnel interactions, direct its emergency dispatch personnel to accompany Lincolnshire Police officers on "ride-a-longs" to become familiar with local geography and Lincolnshire Police Department procedures. Such "ride-a-longs" may be conducted on no less than an annual basis, at no additional charge to Lincolnshire. The Deerfield Police Chief will designate specific dispatch personnel to attend Lincolnshire Police Department meetings and other events as mutually agreed upon by the parties throughout the term of this Agreement.
 17. Utilize, at the request of the Lincolnshire Police Department Command Staff, Lincolnshire's citizen alert/mass notification software to activate community and/or police department notifications for emergency circumstances only. The Lincolnshire Police Department shall provide all scripts for citizen alert calls.
 18. Maintain exclusive control, supervision and direction over Deerfield personnel all times during the term of this Agreement.
 19. Provide other related services as mutually agreed upon by Deerfield and Lincolnshire.
- B. Obligations of Lincolnshire. Lincolnshire agrees to perform the following in order to enable Deerfield to efficiently and properly fulfill its obligations under this Agreement:
1. Provide timely updated telephone lists, call-out procedures and suggested telephone answering procedures.
 2. Provide timely notification of a Lincolnshire Police Department employee designated to receive notice in the absence of the Police Chief.
 3. Provide informational materials on public safety issues for dissemination to residents of Lincolnshire.

4. Provide timely reports and other data needed for Deerfield to comply with LEADS and NCIC requirements.
 5. Lincolnshire will be responsible for all costs relating to the initial connection of dispatch services.
- C. New Recipients of Dispatch Services. Deerfield may attempt to solicit other municipalities to enter into agreements by which Deerfield may provide emergency dispatch services and Deerfield retains the power, in its sole discretion, to enter into such agreements provided that such additional agreements do not result in the unreasonable diminishment of service to Lincolnshire.

Section 3. Determination and Payment of Costs by Lincolnshire.

- A. Annual Fee for Dispatch Services. Lincolnshire agrees to pay to Deerfield a fee for Dispatch Services, as described in section 2.A, in the amounts set forth in the attached *Exhibit A* ("*Annual Fee*"), attached hereto and incorporated by reference herein; the parties acknowledge and agree that the Annual Fee includes ongoing expenses to upgrade, improve, and enhance the Dispatch Services and the equipment and facilities relating thereto. In recognition of the costs that Deerfield must incur in advance of the start of dispatch services, Lincolnshire shall, in addition to the Annual Fee for the first annual period of this Agreement, deliver to Deerfield a payment in the amount of **\$57,000** no later than thirty (30) days after execution of this Agreement by all parties ("*Commencement Payment*"). The purpose of the Commencement Payment is to reimburse Deerfield for the capital expenditures required to provide the Dispatch Services to Lincolnshire on the Commencement Date. The provisions of the Local Government Prompt Payment Act 50 ILCS 505/1 shall apply to all payments due hereunder.
- B. Credits upon Termination. In the event that this Agreement is terminated prior to the expiration date set forth in Section 8.A, with the exception of a termination due to a default by Lincolnshire, the portion of the Annual Fee corresponding the remainder of the current annual period will be refunded to Lincolnshire on a *pro rata* basis. Such refund will be paid by Deerfield to Lincolnshire no later than 30 days after the termination of the Agreement.
- C. Additional Expenses. To the extent that this Agreement provides for Lincolnshire to bear expenses other than those set forth in *Exhibit A* and relating to the Dispatch Services, such other expenses shall also be due and payable according to the provisions of the Local Government Prompt Payment Act (50 ILCS 505/1).
- D. A payment equal to $\frac{1}{4}$ of the Annual Fee shall be paid to Deerfield on a quarterly basis during the term of this Agreement no later than the first day of each quarter to which the payment applies. The Initial Lincolnshire quarterly payment will be paid within thirty (30) days after commencement of dispatch services ("*Dispatch Services Payment*").

Section 4. Insurance; Indemnification.

- A. Coverage Provided. Deerfield agrees to provide the following insurance coverages for the Dispatch Services:
1. Commercial General Liability;

2. **Business Liability** for any equipment used in the provision of the Dispatch Services under this Agreement;
3. **First Party Property**;
4. **Workers' Compensation**; and
5. **Employers' Liability** for employees of Deerfield who perform the Dispatch Services under this Agreement.

Such coverages shall be in amounts no less than what Deerfield maintains for itself in its normal course of business.

- B. **Proof of Coverage by Deerfield.** Deerfield agrees to furnish to Lincolnshire certificate of coverage detailing the self-insurance or commercial insurance as provided by its insurer. The certificate shall be delivered to Lincolnshire within thirty (30) days after the effective date of this Agreement. All liability coverage carried by Deerfield shall be endorsed to name Lincolnshire as an additional insured. All certificates memorializing the coverages set forth in Section 4.A shall express that Lincolnshire is an additional insured.
- C. **Termination of Coverage.** All policies carried by Deerfield shall contain a provision which requires notice of intent to cancel or modify coverage not less than thirty (30) days prior to the effective date thereof. If Deerfield receives notice of its insurer's intent to cancel or modify coverage, as provided by its insurer, or its coverage is terminated for any reason:
1. Deerfield shall promptly notify Lincolnshire in writing of receipt of any such notice; and
 2. Deerfield agrees to use its best efforts to provide comparable coverage either through membership in a joint risk management association or through commercial insurance carriers.
- D. **Coverage by Lincolnshire.** Lincolnshire agrees to provide commercial general liability coverage for their operations as provided herein, and workers compensation coverage and employers' liability for their employees who will perform obligations of Lincolnshire under this Agreement, and to provide proof of insurance at Deerfield's request.
- E. **Indemnification.**
1. Deerfield does hereby indemnify and holds Lincolnshire harmless from and against any and all claims which may arise out of the provision of Dispatch Services by Deerfield under this Agreement, except to the extent caused by the negligence or willful and wanton conduct of Lincolnshire, as the case may be.
 2. Lincolnshire does hereby indemnify and holds Deerfield harmless from and against any and all claims which may arise out of the obligations of Lincolnshire under this Agreement, or any obligation related to the provision of police and/or public works services, except to the extent caused by the negligence or willful and wanton conduct of Deerfield.

3. Nothing expressed in this Agreement is intended to result in the waiver of any defenses or immunities provided by statute or common law. The reciprocal indemnity described herein is solely for the benefit of the parties hereto and there are no third party beneficiaries intended or created by the parties' allocation of risk.

F.

Section 5. Promotion of Interaction and Communication. The parties agree that they desire to establish a variety of means to enhance and promote communication and cooperation between Deerfield and Lincolnshire. In addition to those matters otherwise addressed in this Agreement, the parties also wish to establish the following:

- A. Access to Information about Service Delivery. Lincolnshire shall have access to Deerfield's records pertaining to the Dispatch Services Deerfield provides Lincolnshire. Deerfield will provide such records for the purposes of inspection by any authorized representatives of Lincolnshire (during regular business hours, upon reasonable notice), to the same extent as such records are available for inspection by any authorized representatives of Deerfield.
- B. Complaint Procedure. Deerfield shall establish a procedure for responding to complaints concerning the provision of the Dispatch Services. Deerfield agrees to inform Lincolnshire, within 48 hours, when specific complaints are brought by Lincolnshire's residents or customers, including without limitation the date and time of the call, complainant's contact information, and a description of the complaint. In addition, Deerfield agrees to inform Lincolnshire of the actions taken by Deerfield to resolve the complaint.
- B. Regular Meetings. The parties agree that representatives of each of the parties shall meet initially to consider the implementation of mutually agreed upon operational rules and procedures for the provision of the Dispatch Services pursuant to this Agreement. The parties further agree that their representatives shall meet on a regular basis to discuss this Agreement and the Dispatch Services provided pursuant to this Agreement, including without limitation issues relating to the operation of the Dispatch Services and the complaint procedures described in Subsection 5.B of this Agreement.

Section 6. Records. Deerfield shall establish and keep a file and record system for data relative to the Dispatch Services. The parties shall provide and exchange records in accordance with the provisions and limitations of the Health Insurance Portability and Accountability Act (HIPAA) and any other applicable federal or State laws and regulations, the provisions of which shall supersede any conflicting requirement of this Section. Deerfield will also promptly provide all records that Lincolnshire may require to respond to a properly submitted request under the Freedom of Information Act (5 ILCS 140/1 *et seq.*) or litigation related discovery.

Section 7. Dispute Resolution.

- A. **Negotiation.** The parties desire to avoid and settle without litigation any future disputes that may arise between them relative to this Agreement. Accordingly, the parties agree to engage in good faith negotiations to resolve any such dispute. If any party has a dispute about a violation, interpretation, or application of a provision of this Agreement, or a dispute regarding a party's failure to comply with this Agreement, then that party may serve on the other party written notice, delivered as provided in Section 10 of this Agreement, setting forth in detail the dispute, the provisions of this Agreement to which the dispute is related, and all facts and circumstances pertinent to the dispute. The parties then, within seven (7) days, shall schedule a date certain for representatives of the parties to meet in a conference to resolve the dispute. Such conference shall be conducted within thirty (30) days after notice of the dispute has been delivered as provided herein. If a resolution is not reached within such 30-day period (or such longer period to which the parties may mutually agree), then either party may pursue remedies available under this Agreement, including termination.
- B. **Continuation of Services and Payments.** During all negotiation proceedings and any subsequent proceedings provided for in this Section 7, Deerfield and Lincolnshire shall continue to fulfill the terms of this Agreement to the fullest extent possible. Deerfield shall continue to provide Dispatch Services to Lincolnshire as provided by this Agreement. Lincolnshire shall continue to make all payments to Deerfield for the Dispatch Services as provided by this Agreement, including all payments about which there may be a dispute.
- C. **Remedies.** Provided that the parties have met their obligations under Section 7.A, the parties shall be entitled to pursue such remedies as may be available in law and equity, including an action to secure the performance of the covenants, agreements, conditions, and obligations contained herein. The parties agree that any such action must be brought in the Circuit Court of Lake County, Illinois. The requirements of Section 7.A shall be waived in the event of either significant risk of irreparable harm or significant jeopardy to public health and safety. The non-prevailing party in such a dispute shall pay the attorney's fees and court costs of the prevailing party.

Section 8. Term; Termination.

- A. **Term.** The term of this Agreement shall be for *Five (5) years* following the Commencement Date, terminating on *December 31, 2023*, (the "*Initial Term*") or such other date thereafter as the parties may mutually agree. Lincolnshire and Deerfield may renew the Agreement for an additional *Three* year term (the "*Renewal Term*") by mutual written agreement no less than one hundred eighty (180) days before the expiration of the Initial Term. The parties agree to negotiate in good faith on the issue of pricing for the Renewal Term. After the expiration of the Renewal Term, the parties may agree to extend the Agreement upon such terms and conditions as are mutually agreeable.
- B. **Termination.** This Agreement may be terminated pursuant to one of the following procedures:
1. By written agreement of the parties duly authorized by the appropriate legislative action of each party; or
 2. In the event of a material default under this Agreement, and provided that the parties have failed to resolve matters pursuant to the provisions of Section 7, the non-defaulting party may notify a defaulting party in writing setting forth the nature of the

material default and the requested remedy of such material default. The defaulting party shall thereafter have ten (10) days to correct the material default prior to the non-defaulting party's terminating this Agreement; provided that said 10-day period shall be extended, for a reasonable time not exceeding ninety (90) days, if said default cannot reasonably be cured within said 10-day period. If a defaulting party fails to cure the material default within the cure period provided in this Section, the non-defaulting party shall have the right to terminate this Agreement by written notice of termination to the defaulting party, which termination will be effective immediately (or by such other date, not beyond the term of this Agreement, as the non-defaulting party may determine). A party that terminates this Agreement pursuant to this Section 8.B.2. shall retain its rights to pursue any and all other remedies that may be available, either in law or in equity under this Agreement; or

3. In the event Deerfield merges its dispatch services with any other dispatch center during the term of this Agreement, Deerfield shall notify Lincolnshire not less than 180 (180) days prior to the date of such merger, and at that time, either party may terminate the Agreement.
4. Either party may cancel this agreement without cause with advance written notice of at least twelve (12) months.

In the event that this Agreement is terminated pursuant to this Section 8, the parties will cooperate and coordinate efforts to allow Lincolnshire to transition its emergency call answering and dispatching to another dispatching facility with no disruptions in service. After termination any transferred equipment shall remain in possession of Deerfield.

Section 9. Miscellaneous.

- A. Unfunded Mandates. The parties acknowledge that significant changes have occurred in legal requirements of Emergency Dispatch Services over the past decade and are likely to occur in the future. In the event that unfunded mandates arise from legislation or regulations adopted or imposed by the State of Illinois or the federal government of the United States of America which impose dispatch service obligations on Deerfield over and above current obligations, then the parties agree to negotiate a sharing of the costs incurred to comply with said mandates, and the parties agree to be responsible for their fair share of said costs. This provision shall not apply to any legislative or administrative actions taken by Deerfield.
- B. Effective Date. This Agreement shall be effective as of the date it is signed by both parties; provided, however, that Deerfield will not be required to commence provision of the Dispatch Services until the Commencement Date.
- C. Commencement Date. To be mutually agreed upon and set by Lincolnshire, upon sixty (60) days advance written notice to Deerfield, after consultation with Deerfield's Police Chief, but in no case shall the Commencement Date occur later than 200 days after the approval and execution of this Agreement by both parties.

Section 10. General Provisions.

- A. Notice. All notices required or permitted to be given under this Agreement must be given by the Parties by: (i) personal delivery; (ii) deposit in the United States mail, enclosed in a sealed envelope with first class postage thereon; or (iii) deposit with a nationally recognized overnight delivery service, addressed as stated in this Section 10.A. The address of any Party may be changed by written notice to the other Parties. Any mailed notice will be deemed to have been given and received within three days after the same has been mailed and any notice given by overnight courier will be deemed to have been given and received within 24 hours after deposit. Notices and communications to the Parties will be addressed to, and delivered at, the following addresses:

If to Deerfield:

Village of Deerfield
850 Waukegan Road
Deerfield, IL 60015
Attention: Village Manager

with a copy to:

Holland & Knight LLP
131 S. Dearborn Street, 30th Floor
Chicago, IL 60603
Attn: Steven M. Elrod, Village Attorney

If to Lincolnshire:

Village of Lincolnshire
One Olde Half Day Road
Lincolnshire, IL 60069
Attention: Village Manager

with a copy to:

Ancel, Glink, P.C.
175 East Hawthorn Parkway, Suite 145
Vernon Hills, IL 60061
ATTN: Adam Simon, Village Attorney

- B. Time of the Essence. Time is of the essence in the performance of this Agreement.
- C. Rights Cumulative. Unless expressly provided to the contrary in this Agreement, each and every one of the rights, remedies, and benefits provided by this Agreement shall be cumulative and shall not be exclusive of any other rights, remedies, and benefits allowed by law.
- D. Non-Waiver. No party shall be under any obligation to exercise any of the rights granted to it in this Agreement. The failure of any party to exercise at any time any right granted to such party shall not be deemed or construed to be a waiver of that right, nor shall the failure void or affect the party's right to enforce that right or any other right.
- E. Ownership of Dispatch System. Deerfield will own the entire dispatch system, including the Transferred Equipment.
- F. Consents. Unless otherwise provided in this Agreement, whenever the consent, permission, authorization, approval, acknowledgement, or similar indication of assent of any party to this Agreement, or of any duly authorized officer, employee, agent, or representative of any party to this Agreement, is required in this Agreement, the consent, permission, authorization,

approval, acknowledgement, or similar indication of assent shall be in writing and shall not be unreasonably withheld, conditioned or delayed.

- G. Governing Law. This Agreement shall be governed by, and enforced in accordance with, the internal laws, but not the conflicts of laws rules, of the State of Illinois.
- H. Severability. It is hereby expressed to be the intent of the parties to this Agreement that should any provision, covenant, agreement, or portion of this Agreement or its application to any person or property be held invalid by a court of competent jurisdiction, the remaining provisions of this Agreement and the validity, enforceability, and application to any person or property shall not be impaired thereby, but the remaining provisions shall be interpreted, applied, and enforced so as to achieve, as near as may be, the purpose and intent of this Agreement to the greatest extent permitted by applicable law.
- I. Entire Agreement. This Agreement constitutes the entire agreement between the parties and supersedes any and all prior agreements and negotiations between the parties, whether written or oral, relating to the subject matter of this Agreement.
- J. Interpretation. This Agreement shall be construed without regard to the identity of the party who drafted the various provisions of this Agreement. Moreover, each and every provision of this Agreement shall be construed as though all parties to this Agreement participated equally in the drafting of this Agreement. As a result of the foregoing, any rule or construction that a document is to be construed against the drafting party shall not be applicable to this Agreement.
- K. Exhibits. ~~Exhibits~~ Exhibits A, attached to this Agreement is, by this reference, incorporated in, and made a part of this Agreement. In the event of a conflict between an exhibit and the text of this Agreement, the text of this Agreement shall control.
- L. Amendments and Modifications. No amendment or modification to this Agreement shall be effective until it is reduced to writing and approved and executed by all parties to this Agreement in accordance with applicable law.
- M. Changes in Laws. Unless otherwise provided in this Agreement, any reference to laws, statutes, ordinances, rules, or regulations shall be deemed to include any modifications of, or amendments to, such laws, statutes, ordinances, rules, or regulations that may occur in the future.
- N. Authority to Execute. Each party hereby warrants and represents to the other parties that the persons executing this Agreement on its behalf have been properly authorized to do so by the corporate authorities of such party.
- O. No Third Party Beneficiaries. No claim as a third party beneficiary under this Agreement by any person shall be made, or be valid, against Deerfield and Lincolnshire.

[SIGNATURE PAGE FOLLOWS]

IN WITNESS HEREOF, the parties hereto have caused this Agreement to be executed and attested to as of the day and year first above written.

VILLAGE OF DEERFIELD

By *Marie Courtois*
Mayor

Attest *Kate St*
Village Clerk

VILLAGE OF LINCOLNSHIRE

By *Elizabeth J Brandt*
Mayor

Attest *Bradley J Busch*
Village Clerk

EXHIBIT A
PAYMENT SCHEDULE

- Year 1: **\$185,000**
- Year 2: **\$190,844**
- Year 3: **\$197,227**
- Year 4: **\$203,868**
- Year 5: **\$210,958**

AGREEMENT RELATING TO TRANSFER AND REPORTING OF SURCHARGE FUNDS ATTRIBUTABLE TO THE VILLAGE OF LINCOLNSHIRE, ILLINOIS

THIS AGREEMENT (the “*Agreement*”) is made and entered into as of the 12 day of March, 2019 (the “*Effective Date*”) by and between the Village of Vernon Hills Emergency Telephone System Board (“Vernon Hills”) and the Village of Deerfield Emergency Telephone System Board (“Deerfield”) for the purpose of providing for the transfer of and reporting relating to certain surcharge funds attributable to the Village of Lincolnshire, Illinois (“Lincolnshire”).

WITNESSETH:

WHEREAS, Section 15.4a of the Emergency Telephone System Act, 50 ILCS 750/1 *et seq.* (the “*Act*”), requires any 9-1-1 Authority, as defined by the Act, in a county with a population of at least 250,000 to consolidate such that no 9-1-1 Authority in the county serves a population of less than 25,000; and,

WHEREAS, in accordance with the Act, a Joint ETSB, as defined by the Act, was created with its initial participating member municipalities being the Villages of Vernon Hills, Libertyville and Lincolnshire; and,

WHEREAS, a Joint ETSB, is being formed to meet the Act’s consolidation requirements with its initial member municipalities being the Villages Deerfield, , Bannockburn and Lincolnshire; and,

WHEREAS, in accordance with the bylaws adopted by Vernon Hills, Lincolnshire has provided notice of its termination as a member of Vernon Hills and intends to join Deerfield; and,

WHEREAS, to facilitate Lincolnshire’s transition from Vernon Hills to Deerfield, the parties desire to enter into this Agreement to confirm their understanding that Lincolnshire will cease to be a member of Vernon Hills and become a member of Deerfield ; that thereafter the boundaries for wireless emergency calls of each party will change such that wireless emergency calls originating in Lincolnshire will be handled by Deerfield ; and, to provide for the transfer to

of any funds held by Vernon Hills attributable to Lincolnshire , including any surcharge funds (such as those funds commonly known as wireline and hold harmless surcharge funds) collected pursuant to the Act or any other applicable statute or ordinance (the “*Funds*”); and,

NOW, THEREFORE, in consideration of the promises and mutual covenants hereafter set forth, the Parties agree as follows:

Section 1. Incorporation of Recitals. The foregoing preambles are hereby incorporated into this Agreement, as if fully restated in this Section 1.

Section 2. Opt-Out. Lincolnshire has provided the notice required under applicable bylaws to terminate its status as a member municipality of Vernon Hills and that upon approval of Deerfield’s consolidation plan by the State of Illinois’ Office of the Statewide 9-1-1 Administrator, Lincolnshire shall become a member of Deerfield.

Section 3. Wireless Call Boundaries. Upon becoming a member municipality of Deerfield, the wireless call boundaries of Vernon Hills and Deerfield shall change such that all wireless 9-1-1 calls originating in Lincolnshire shall no longer be handled by Vernon Hills and instead shall be handled by Deerfield.

Section 4. Transfer of Funds. Upon the date that Deerfield’s consolidation plan is approved by the State of Illinois’ Office of the Statewide 9-1-1 Administrator, all Funds attributable to Lincolnshire that are currently held by Vernon Hills in accordance with its bylaws and those thereafter coming due shall be transferred to Deerfield in accordance with Section 30(d) of the Act.

Section 5. Financial Reporting of Funds. Vernon Hills shall be responsible for all required financial reporting relating to the Funds, including the financial report required by Section 40 of the Act, up to and including the date that Deerfield’s consolidation plan is approved by the State of Illinois’ Office of the Statewide 9-1-1 Administrator. Thereafter, Deerfield shall be responsible for all such reporting.

Section 6. Term. The term of this Agreement shall commence on the Effective Date and shall end at the later of (1) the date which is one year after the date of approval of Deerfield’s

consolidation plan by the State of Illinois' Office of the Statewide 9-1-1 Administrator or (2) the date upon which Vernon Hills files the last financial report relating to funds attributable to Lincolnshire as required by Section 5 hereof.

Section 7. Counterparts. This Agreement may be executed in counterparts, each of which shall be deemed to be an original and both of which shall constitute one and the same Agreement.

Section 8. Severability. If any part of this Agreement shall be held invalid for any reason, the remainder of this Agreement shall remain valid to the maximum extent possible.

Section 9. Governing Law. This Agreement shall be governed by the laws of the State of Illinois without giving consideration to the principals of conflict of laws.

Section 10. Entire Agreement. This Agreement represents the entire agreement between the parties and there are no other promises or conditions in any other agreement whether oral or written.


IN WITNESS WHEREOF, the parties hereto have caused this Agreement to be executed by their duly authorized officers on the date first written above.

Vernon Hills Emergency Telephone System Board



By: Patrick L. Koels
Acting on Behalf of: Vernon Hills ETSB

Deerfield Emergency Telephone System Board



By: JOHN J. SLONIZ 03-19-19
Acting on Behalf of: Deerfield ETSB



Deerfield Police Department

John J. Sliozis
Chief of Police

850 Waukegan Road
Deerfield, IL 60015
(847) 945-8636
Fax: (847) 945-5080
www.deerfield.il.us

AGREEMENT

Alternate Public Safety Answering Point

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as Glenview Public Safety Dispatch Center - North (GPSDC-N) for the purpose of effective handling and routing of E9-1-1 and wireless 9-1-1 emergency calls for police/fire assistance.

Call Handling


When the volume of emergency calls at the Deerfield Unified Consolidated Center ETSB PSAP is such that an overflow of emergency calls is produced, the overflow of emergency calls will be transferred to the Glenview Public Safety Dispatch Center - North (GPSDC-N), located at 1677 Old Deerfield Road, Highland Park, IL 60035, on the first floor of the Highland Park Police Department. It will serve as the secondary PSAP, and will be utilized in the event that the primary Deerfield Unified Consolidated Center ETSB PSAP becomes inoperable, providing the Glenview Public Safety Dispatch Center-North (GPSDC-N) is physically capable of receiving such calls.

Deerfield Police Department



John J. Sliozis

Glenview Public Safety Dispatch Center - North



Brent M. Reynolds

2-22-19

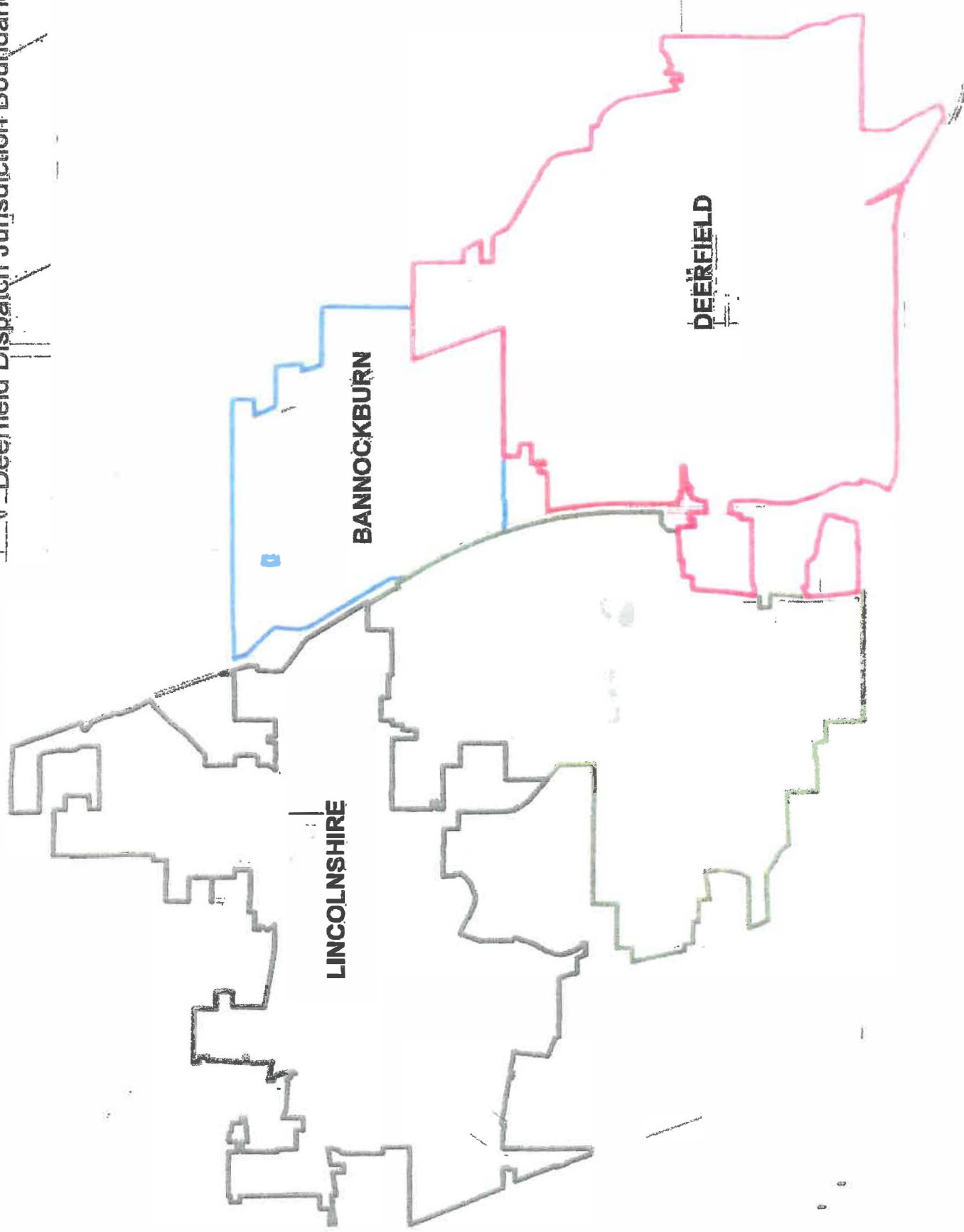
Date

02/22/2019

Date



Deerfield Dispatch Jurisdiction Boundaries



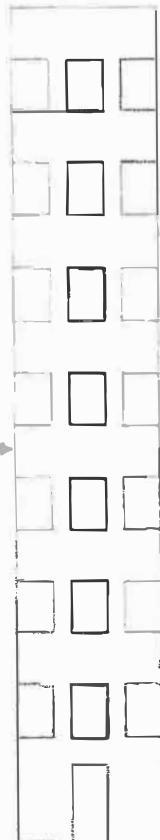
RATE CENTER END OFFICE
TO SELECTIVE ROUTER

PROPOSED CONSOLIDATION
DEERFIELD/BANNOCKBURN ETSB
DEERFIELD AND BANNOCKBURN



AT&T	
DEERFIELD	(5)
LAKE FOREST	(4)
NORTHBROOK/WEST	(10)
ALTERNATE PROVIDERS	
DEERFIELD EXCHANGE:	
AT&T IP	
FOCAL	
GLOBAL COMM	
OVATION	
MCLEOD	
PAETEC	
TDS METROCOM	
TELEPORT	
WINSTAR	
WORLDCOM	
XO COMM	
LAKE FOREST EXCHANGE:	
ALLEGIANCE	
AT&T IP	
FOCAL	
GLOBAL COMM	
MGC COMM	
OVATION	
PAETEC	
TDS METROCOM	
TELEPORT	
WINSTAR	
WORLDCOM	
XO COMM	
NORTHBROOK/WEST EXCHANGE:	
ALLEGIANCE	
AT&T IP	
CORECOM	
FOCAL	
GLOBAL COMM	
INTERMEDIA	
MGC COMM	
OVATION	
PAETEC	
TDS METROCOM	
TELEPORT	
WINSTAR	
WORLDCOM	
XO COMM	

CONTROL OFFICE



ELK GROVE
VILLAGE (5E)

9-1-1 CIRCUITS
SELECTIVE ROUTER TO PSAP

PROPOSED CONSOLIDATION:

DEERFIELD/BANNOCKBURN PSAP WILL REMAIN OPEN

LINCOLNSHIRE WILL MOVE FROM LIBERTYVILLE COMBINED DB COUNT AS OF 12/1/18= 138734

WIRELINE P.01 RECOMMENDATION=6 EXISTING TRUNKS=4

WIRELESS P.01 RECOMMENDATION= 4 EXISTING TRUNKS=2

RECOMMENDED P.01 TRUNKING WHICH CAN BE ACHIEVED BY MOVING TO COMBINED TRAFFIC

PSAP LOCATIONS

DEERFIELD PSAP
650 WAUKEGAN ROAD, DEERFIELD
BACK-UP PSAP: GLENVIEW NORTH

AT&T ALI ACCESS

7FDD2694936-NORTHBROOK
3FD0Z694937-SOUTHFIELD

TEST PLAN DESCRIPTION

1) Description of test plan (back-up, overflow, failure, database).

Upon the installation of the 9-1-1 circuits, proper testing of circuits will be completed to confirm they are in proper operation. Random test calls from locations within the JETSB's area will be performed, including transferring to other PSAP's and forwarding of calls to the backup PSAP (Glenview North Dispatch).

9-1-1 telecommunicators will make test 9-1-1 calls from random locations to confirm proper routing and receipt of ANI/ALI. Test calls that need to be transferred to neighboring agencies will occur using the automated Zetron transfers to confirm the star codes are accurate and working properly. Upon completion the switch to the backup PSAP will be activated and the same testing will be repeated to ensure the backup PSAP can perform the same duties.

Upon completion of the backup ASAP testing the switch will be deactivated and additional test calls will be completed to ensure the 9-1-1 circuits are terminating properly in the 9-1-1 Center.

2) List wireline exchanges to be tested.

Existing 9-1-1 system.

3) List of wireless and VoIP Carriers to be tested.

Existing 9-1-1 system.