

ILLINOIS STATE POLICE
Office of the Statewide 9-1-1 Administrator



State of Illinois

Application for
9-1-1 Modification Plan

911 GENERAL INFORMATION

DATE: March 27, 2020

Type of Change: <input checked="checked" type="checkbox"/> Long Form Modification Plan <input type="checkbox"/> Short Form Modification Plan		
Current System Name:	Population Served	Land Area in Sq Miles
Jo Daviess County ETSB	22,678	619.0

[illegible]

911 System Contact: Tina Brandel

Street Address: 330 N. Bench St.

City, State and Zip Code: Galena, IL 61036

Office Telephone: 815-776-9310

Cellular Telephone: 815-238-7228

Email: tbrandel@jodaviess.org

Wireless Coverage for Consolidated System:

100 % Phase II compliant

100 % Phase I compliant

Please check if applicable:

 X NG9-1-1 capable

☐ Receive 9-1-1 Text

_____ Receive 9-1-1 Video

VERIFICATION

I, Tina Brandel, first being duly sworn upon oath, depose and say that I am 9-1-1 Coordinator, of Jo Daviess County ETSB; that I have read the foregoing plan by me subscribed and know the contents thereof; that said contents are true in substance and in fact, except as to those matters stated upon information and belief, and as to those, I believe same to be true.

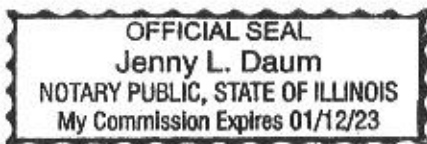
Tina Brandel

911 Coordinator

Subscribed and sworn to before me

this 18 day of July, 20 19.

Jenny L. Daum
NOTARY PUBLIC, ILLINOIS



9-1-1 SYSTEM PROVIDER LETTER OF INTENT

March 27, 2020
(Date)

Martin DeLeonardis

(9-1-1 System Provider Company Representative)

Comtech – NG-911 Inc @ Subsidiary of Comtech Telecommunications Corp

(9-1-1 System Provider Company Name)

3020 Woodcreek Drive Suite A

(Street Address)

Downers Grove, IL 60515

(City, State, Zip Code)

Dear Mr. DeLeonardis,

This letter is to confirm our intent to modify our 9-1-1 System. Enclosed is your copy of our modification plan to be filed with the Department of the Illinois State Police for approval. Thank you for your assistance in this matter.

Sincerely,



Tina Brandel

Communications Sergeant/911 Coordinator

Jo Daviess County ETSB

Enclosure: Modification Plan

Narrative

The Jo Daviess County ETSB is filing its modified plan to implement a Next Generation 911 Hosted System. Jo Daviess ETSB will be switching 9-1-1 System Provider (SSP) at the same time and the new SSP will be NG-911, Inc. NG-911, Inc. is a certificated 9-1-1 Service Provider in Illinois (See Order, August 22, 2012, Illinois Commerce Commission (ICC) Docket No. 12-0093.)

The Jo Daviess ETSB system is IP-based and is fully compliant with all current NENA i3 standards; it is geographically diverse and has a redundant configuration and design to avoid any single points of failure (SPOF). The system architecture is designed and provisioned so that the failure of any one component will not result in a total system failure. All essential system components are protected through the use of redundant components to limit a SPOF.

Jo Daviess County is part of a nine county consortium called Northern Illinois Next Generation Alliance (NINGA). The Alliance includes Boone County, Bureau County, Carroll County, DeKalb County, Ogle County, Stephenson County, Winnebago County and Whiteside County. This system will provide service parity for all potential 9-1-1 callers, and being IP based, can be administered, monitored and managed both locally and remotely. The system will host multiple remote PSAP's in multiple jurisdictions. Each PSAP will be composed of a number of positions plus security appliances and software necessary to prevent intrusion by unauthorized personnel. The system has varying levels of security and administration privileges for managing, configuring, monitoring, maintenance and diagnostics activity. All the counties of NINGA will benefit economically in this collaborative effort.

NG9-1-1, Inc. will be providing the NINGA Esi Net/Network by contracting with a Competitive Local Exchange Carrier (CLEC) Syndeo. Jo Daviess County will be utilizing the NINGA Network with a total of nine (9) counties for NG 9-1-1 Services. There are two (2) geographically diverse, fully redundant NG-911, Inc. operated Data Centers (Data Centers will be used as Term of Art) which house the NG9-1-1 Next Generation Core Services (NGCSs). The two (2) Data Centers are: (1) DeKalb County Sheriff's Department Jail Annex Data Center in 180 E. Exchange St, Sycamore, Illinois, and (2) Belvidere Fire, 353 East 6th Street, Belvidere, IL 61008. By NINGA utilizing the same network, data centers, and other necessary equipment, will provide a collaborative effect to decrease costs for the entire NINGA group.

PSAPs

Jo Daviess County plans to implement a Next Generation 9-1-1 System county-wide with the primary objective to provide the citizens of Jo Daviess County Illinois with a high quality of 9-1-1 services.

Jo Daviess County's Public Safety Answering Point (PSAPs) will answer, process and direct all calls and texts placed to 9-1-1 within their jurisdictional boundaries. Jo Daviess County has One (1) PSAP, the Jo Daviess County Sheriff PSAP with two (2) positions. With this modification we are asking to go from two (2) positions to three (3). The reason for this is Jo Daviess Counties PSAP is the sole PSAP for the entire county, and we would like to have a third position so that if one position goes down, a dispatcher may move to that position. Or in the case they are busy another dispatch could work from the third position to help.

Plan Narrative: Jo Daviess County Illinois ETSB

Jo Daviess Counties PSAP backup is Whiteside County. Jo Daviess Counties PSAP in operation in their present location will be using trained, qualified, and experienced personnel.

PSAP	Backup
Jo Daviess County Sheriff's Office	Whiteside County Sheriff's Office

Radio / Telecommunications

All emergency services within Jo Daviess County, Illinois have the capability to be linked either by radio or telephonically. Details on both primary and secondary communication procedures are contained in the Call Handling Intergovernmental Agreements. The Participating Agency Forms include the Radio and other Dispatch capabilities.

Dispatch to Participating and Adjacent Agencies

Details of the elaborate dispatch system utilized by the PSAPs are included in the Call Handling Agreements plus the Participating Agency and the Adjacent Agency documents.

New system configuration and technological architecture (i.e., network and routing);

The Next Generation 9-1-1 system will increase functionality, redundancy, diversity, and scalability. The new NG9-1-1 system by design has redundancy built in at every point practical to eliminate all SPOF.

The NG9-1-1 system will handle calls from all Carriers that are answered today. The NG9-1-1 ESInet will enable a wide spectrum of users to utilize emergency support services, such as hearing impaired, deaf, speech impaired, and non-English speaking callers (Text to 911 and TTY technology).

Carriers may connect to the ESInet at various points on the Fiber Ring. These points of interface (POI) locations will be mutually agreeable to NG-911, Inc, Syndeo and the Access Carrier. Syndeo may also provide points of interface (POI) for Access Carriers. These POI's specific locations are documented on the Network Diagrams and in the Access Test Plan document.

The NG9-1-1 architecture is comprised of an Emergency Services Internet Protocol Network (ESInet) to connect the PSAP using IP signaling. Carriers will connect to the Host Site. Each Carrier will choose from Legacy (SS7/ISDN) and newer Protocols for trunk signaling (SIP). Where the ESInet appears in a Carrier or Private Switched ALI (PS/ALI) Switch Location, the Carrier or PS/ALI customer may connect to the fiber at that location, thus including a zero-mile access solution. Planning for direct PS/ALI customers is handled the same way as a small direct Carrier to the network.

Plan Narrative: Jo Daviess County Illinois ETSB

Database

The Jo Daviess County ETSB has designed and purchased a comprehensive NENA i3 standards-based system that is highly sophisticated. The system will provide automatic location identification (ALI), automatic number identification (ANI), and selective routing to the PSAP using dynamic routing. In addition, the system will feature geo-spatial, policy-based functionality that will deliver superior service and response to the emergency needs of the citizens of Jo Daviess County. Every structure in Jo Daviess County has been identified and every residence has a street number with a street or road name. Additionally, geo-spatial number has been designed with address points to identify the residence where the 9-1-1 request is made. All database elements comply with NENA Data Formats for ALI, MSAG and GIS.

Jo Daviess County and the other NINGA partners will be utilizing software that will enable NG-911, Inc. to manage the ALI database. The software fully integrates with the other NGCS of the NG9-1-1 system and performs data validation, request/response software, managing data quality and provides real-time communication tools.

Text to 9-1-1 Flow

Text to 9-1-1 will be implemented in Jo Daviess County. Jo Daviess ETSB and NG-911, Inc. the 911 SSP, have chosen Comtech TCS as their Text Control Company (TCC). The NENA Interim Standard which is being implemented best complements a full NENA NG9-1-1 Network, using an IP i3 SIP/MSRP interface to the ESInet and the NG9-1-1 NGCS equipment being deployed. NENA provides instructions for the PSAPs and Carriers to complete the technical aspects of the project and register the PSAPs with the FCC.

Robust, reliable and diverse/redundant network; and whether other 9-1-1 Authorities will be sharing the equipment.

The Design is based on building redundant systems to avoid any SPOF in the ESInet and across the entire NG9-1-1 Architecture. The NG9-1-1 system will provide flexibility in the routing of calls. The ESInet being deployed has all PSAPs connected and can route calls based on not only location, but also by availability. Currently, if a PSAP has only three (3) trunks from a legacy Selective Router, the (4) fourth caller gets a busy signal. In a Next Generation solution, that caller will be answered through intelligent routing. Additionally, there will be more available positions to answer calls because all connected PSAPs will be technically able to answer the call and will be able to dispatch or transfer the call to another PSAP. Refer to General Information 911. Routing methodology is documented in each Application. Based on the number of fixed and portable workstations per PSAP, not all PSAPs will back up each other in NINGA. The size disparity between PSAPs is one reason, and the ability to properly dispatch for one another is the second reason.

The hardware and software are expandable by installing additional components, such as servers, gateways and workstations as needed. The hardware is comprised of off the shelf servers and NENA compliant software. The Workstations used by the Call Takers are Dell computers, so there is not a barrier to replacing equipment if hardware fails.

Plan Narrative: Jo Daviess County Illinois ETSB

If 9-1-1 calls are unable to be answered by the primary PSAP (for whatever reason), calls will be routed to the Backup PSAP designated in the 9-1-1 Plan. Jo Daviess County will utilize existing backup plans for the 1st layer of backup. The IP network allows flexibility to deliver overflow or re-routed calls to pre-determined Backup PSAPs. Calls can be routed to the Backup location through the software.

The key to network reliability is redundancy.

The system will have automatic failover capability between the two Data Centers. Having two Data Centers to serve the PSAPs using the Emergency Services Internet Protocol Network (ESInet) will increase reliability 100%. The new NG9-1-1 system by design has redundancy built in at every point practical to eliminate all SPOF.

The NG9-1-1 ESInet is by design a reliable network. The factors that make it a good network during national security and emergency preparedness situations include:

- The dual Data Centers are more than 30 miles apart.
 - Duplicated capabilities of the NGCS within each Data Center.
 - Having a balanced load on the Data Centers with dual access requested of the Access Carriers makes this a good plan in Disaster Recovery scenarios.
- Each PSAPs is backed up by one (1) or more PSAPs on separate call routes using separate power sources.

Security - Session Border Control

Session Border Controllers (SBCs) provide the access control for protection from unwarranted Cyber Attacks, Denial of Service Attacks and/or focused Network Overloads. The design is in accordance with the NENA i3 Standards. The SBC will act as a sophisticated firewall to protect the NG9-1-1 system from Denial of Service Attacks, malicious or accidental attempts that could cause ESInet network overload, and other intrusive security breach attempts. The SBC satisfies critical security, service assurance, and regulatory requirements and supports multiple protocols including SIP, H.323, MGCP/NCS, H.248 and RTSP and multiple border points.

A Session Border Controller (SBC) firewall is being installed in each of the Data Centers. The same system has been installed and tested extensively at the Illinois Institute of Technology Real Time Communications Laboratory (IIT RTCL) simulating loads well beyond what can be developed in the field.

PSAP Security

All access to the PSAPs is restricted with a code access. The computer network is password secured. Protection extends to the Network's perimeter as well, including E-mail and web filtering, as well as current firewall technology. To maximize that safety and security is provided on all workstations with Security software. All workstations are updated regularly and scanned for threats, including but not limited to viruses, spyware, malware, and root kits. The protection extends to the Network's perimeter as well, including E-mail and web filtering, as well as current firewall technology.

Plan Narrative: Jo Daviess County Illinois ETSB

The ETSB will continue to investigate future Security needs

Map

The IP-based mapping system fully integrates with all the other components of the NG9-1-1 system.

IP Selective Router / Switch

The IP Selective Router equipment and software being deployed meets the redundancy and resiliency that is required by the NG-911, Inc. Additionally, the system has data integration and reporting tools

Monitoring

The NG-911, Inc. monitoring system will alert the NG9-1-1 24 by 7 by 365 NOC personnel to any problem with the Data Centers, the ESInet including Temperature and Power alarms and to alert on any NGCS in the secure collocation space. Monitoring the systems and centers and network will be done during all phases of testing and ongoing after network cutover. Part of the monitoring is the alerting in near real time, the ability to ticket and/or display to systems centers and hand held devices.

The Carriers remain responsible for their own Access Reporting. NG-911, Inc. as the 911 SSP is accountable for the monitoring alerting problem resolution and reporting of all other aspects of the NG9-1-1 network.

The existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system.

The NG9-1-1 system will handle 9-1-1 calls from all Carriers that are answered today plus Text to 9-1-1. The NG9-1-1 ESInet will enable a wide spectrum of users to utilize emergency support services, such as hearing impaired, deaf, speech impaired, and non-English speaking callers. The new system will incorporate the TTY technology that serves hearing and speech impaired end users.

The NG9-1-1 system fully integrates with a local ALI database management system as well as an integrated Mapped-ALI display. The ALI database management system (ALI DBMS) is Internet Protocol (IP)-based system, and for traditional wireline it calls operates exactly as the existing ALI.

NG-911, Inc. will ensure the Database records are received from the Access Carriers reviewed as they are today for location accuracy, accepted, validated and integrated into the active working records.

Most Wireline customer records come from the Service Order Process of the Carriers. The Carriers will transmit the database updates to NG-911, Inc. NG-911, Inc. will work closely with each Carrier directly on Database updates.

Split Exchange call handling records will be handled in the same manner. Service Order updates to the NG9-1-1 ALI records will be accomplished using database management software to process updates from all Carriers

Plan Narrative: Jo Daviess County Illinois ETSB

The ALI Database is hosted onsite in the two (2) Data Centers in the Database NGCS. The NGCS are duplicated and they reflect information that has been accepted, validated and aggregated and is ready to use in the 9-1-1 actual call flow. GIS coding will be added to all Service Order records that update the ALI. NG-911, Inc. will maintain the database in a manner that ensures that customer personnel cannot alter the data. All aspects of the ALI database process will meet NENA database standards. The Service Order updates that will be managed by NG-911, Inc. daily, will utilize multiple logic checks that guard against invalid ALI updates and increase the reliability of data. These invalid updates would include, but are not limited to, ensuring that the address conforms to public record including GIS ECRF data (MSAG) and that the ALI record telephone number is in a valid format. The database system supports direct service order entry, manual update as well as the import and export of NENA format.

Quality of Service Standards

NG-911, Inc. and Jo Daviess County will utilize the Commission's service standards for call blocking and will provide the required P.01 level of service at a minimum. Call set up will remain the same or improve with the use of SIP signaling. SLAs will be in place with Carriers and vendors.

SLAs will be in place with Carriers and vendors.

The ESInet provider including Data Center providers have Service Level Agreements (SLAs) in place with NG9-1-1, Inc. Bandwidth and availability are part of the SLAs over the ESInet and to each PSAP.

Miscellaneous Operations:

The PSAPs in the Jo Daviess County 9-1-1 System meet the following requirements:

- Twenty-four hour a day operation, three hundred sixty-five days a year.
- A call logging recorder capable of recording, and date and time stamping of all 9-1-1 position/calls, texts and radio frequencies which are used to dispatch the assignments.
- An alternate power source, generator, capable of sustaining full operation of the PSAP including communications, should a commercial power outage occur. The PSAP also has UPS to allow continued operation during switch over from commercial power to alternate power.
- TDD service is available at each PSAP to allow the hearing-impaired citizen the same access and availability to call 9-1-1 as all other citizens. TDD calls are delivered to the workstation and do not require a separate device.
- The PSAPs will maintain an electronic log of the 911 calls and texts.
- The Jo Daviess County ETSB PSAPs have adopted a set of standard operating guidelines that include PSAP security.

Plan Narrative: Jo Daviess County Illinois ETSB

Public Information including Text to 9-1-1:

The Jo Daviess County ETSB continues to provide public awareness and information by means of several local media outlets, public presentations and school programs, signage, etc. The Jo Daviess County ETSB plans for increased publicity once the Modification is approved.

Training:

Detailed training will be provided to all persons staffing the PSAP location. The initial PSAP operators will be existing employees of the communications centers where the PSAP is located and all have had previous training in emergency call handling and dispatch. NG-911, Inc. will provide extensive training on all aspects of the equipment.

Initial Cutover Strategy

Initial Cutover Strategy will be cooperative with Carriers.

The Cutover Plan will validate the translations in the network are operational for primary, alternate and disaster situations to ensure the proper response gets to the PSAP even if the network is overloaded.

Cutover will occur Carrier-by-Carrier in the mutually agreeable Carrier and PSAP maintenance window for 9-1-1 services.

The process includes:

- Optimization of physical and logical routes
- Circuit ordering process outlined and confirmed
- Field Testing resulting in Cutover Ready Transition
- Agreement on Primary and Alternate Routing Rules
- Agreement on Split Exchange Routing and Interfaces
- Translations for Load Balance and Routing in the Carrier Network
- Sharing of Carrier Test Numbers
- Addition of Carrier Test Numbers into the NG9-1-1 Database Records
- Selective Router trunking to Data Centers
- Originating Rate Center (NPA-NXX) to PSAP
- Verify PSAP before and after Dispatch
- Make Access Trunks Busy and Verify Load Balance
- Log off workstations and verify Primary / Alternate PSAP

Traffic will be live after all steps are complete.

The legacy network will be available for seven days after successful cutover of the NINGA end to end network Jo Daviess County's ETSB plans to cut to live service after successful network and field testing.

When all tests are successful, the first access traffic load will be delivered to the appropriate PSAP/PSAPs in accordance with the deployment schedule. Include the deployment schedule. Subsequent migration will occur as specified in the deployment schedule.

Disaster Recovery

The NG9-1-1 ESInet is by Design a reliable network. The factors that make it a good network during national security and emergency preparedness situations include:

1. The dual Data Centers in DeKalb and Rockford are more than 40 miles apart.
2. Duplicated capabilities of the NGCS within each Data Center.
3. Having a balanced load on the Data Centers with dual access requested of the Access Carriers makes this a good plan in Disaster Recovery scenarios. Manual switchover to a Disaster Recovery PSAP often requires staffing and physical switching over to a configuration that is only tested occasionally.

Access Carriers will connect in a way that supports Disaster Recovery principles.

1. Dual Trunking
2. Alternate Facilities Routes
3. Commercial Agreements for service quality, problem identification and resolution.
4. Monitoring tools to see problems that are simplex in nature and get them rapidly corrected before they become service affecting for customers trying to reach 9-1-1.

Business Processes are Critical to Disaster Recovery Principles.

1. Planning for Disasters in the ongoing design, engineering and during growth of the network.
2. The need for good records exchange with Carriers, Methods of Procedures for work activities signed off and communicated ahead of a planned event.
3. Use of Maintenance Windows that are strict before any change is made to the network.
4. Proper staffing and coverage and a call out plan for emergencies.
5. Training on the NGCS and on processes and procedures.
6. Communications capabilities using the IP PBX.
7. Use of Conference Bridges and other means of communications during cutovers, planned major activities and during major outages or emergencies. Radios etc.
8. Documented Disaster Plans in case of natural disasters such as earthquakes, floods, tornadoes, electrical grid problems, prison breaks, plane crashes, bomb threats and physical and cyber-attacks on the Data Centers and more.
9. Testing of Scenarios planned and unplanned, exercises involving staged incidents.
10. Offers to participate with Access Carriers, during their annual Disaster Recovery exercises.
11. Use of Best Practices in password protection and physical and logical security protection. Note: FCC provides industry Best Practices. FCC CSRIC includes NG9-1-1. www.fcc.gov.
12. Session Border Controllers (SBCs) to prevent, thwart and alert for unwarranted attacks on the network.
13. Facility diversity where possible and uninterrupted power supply (UPS) and generators to ensure the system can run indefinitely. In event of commercial power failure, UPS systems and generators will be utilized until electrical service is restored.
14. Grounding of the Data Centers to industry requirements.

Plan Narrative: Jo Daviess County Illinois ETSB

15. Jo Daviess County will comply with NENA standards and sound Information Technology policy.
16. Standard procedures to maintain telephony and computer equipment will be utilized, including HVAC and other environmental controls to ensure optimum conditions for the ongoing function

If PSAPs must abandon a physical site, the calls can be rerouted to other PSAPs in real time through changes in software and tables.

Jo Daviess County's system is resilient and fault tolerant. The failure of individual components, such as Local Exchange End Offices, will not bring the NG9-1-1 system down because the components utilized in the NG9-1-1 system are geographically diverse and the network is designed for redundancy and resiliency.

Test Plans Description

1. Description of test plan-
 - a. NG-911, Inc. and Jo Daviess County will oversee all aspects of testing the NG9-1-1 System and will be directly involved with The Network Test Plan. Jo Daviess County will coordinate call through testing for each wireline end office. NG-911, Inc. will obtain from the Access Carriers, test numbers per wire center, per rate exchange, per class of service as appropriate. Phase I and II PS/ALI Customer testing is described in the Test Plans.
 - b. Jo Daviess County will work with NG-911, Inc. to conduct coordinated testing with the telecommunications carriers when any of the following occur:
 - c. New central office switching installations that affect the directly connected carrier(s)
 - d. Network router, Selective Router or functional equivalent installations, upgrades or rehomes;
 - e. NPA (Numbering Plan Area) additions
 - f. Any other event that affects 9-1-1
 - g. Jo Daviess County will perform coordinated testing with private residential or business switch operators who request/require such testing.
 - h. The communities to be tested are listed in the community list attachment.
 - i. Test calls will meet the Administrative Code Part 1325 requirements.
2. List of wireline exchanges to be tested.
 - a. See Carrier listing document
3. List of wireless and VoIP Carriers to be tested
 - a. See Carrier listing document

FINANCIAL INFORMATION

Annual recurring 9-1-1 network costs prior to modification	\$ <u>35,258.40</u>
Projected annual recurring 9-1-1 network costs after modification	\$ <u>70,440.12</u>
Installation cost of the project	\$ <u>116,200.00</u>
Anticipated annual revenues	\$ <u>412,545.00</u>

Jo Daviess County ETSB

Network Justification

02-26-2020

Jo Daviess County will be implementing a NG 9-1-1 System and at the same time change SSP. As you know the new SSP is NG-911 Inc. Jo Daviess County ETSB is providing information on the network and the breakdown of NG-911 Inc., Frontier, AT&T and CenturyLink charges for NG 9-1-1. This new justification of the network charges is because the network design of NINGA has changed since NG-911 Inc. has now contracted with a CLEC of Syndeo. Syndeo is a certified CLEC and doing business with the ICC today. Also, an additional fact is that McHenry and Lee Counties dropped from the NINGA project. There are now 9 systems within NINGA.

The Jo Daviess ETSB system is IP-based and is fully compliant with all current NENA i3 standards; it is geographically diverse and has a redundant configuration and design to avoid any single points of failure (SPOF). The system architecture is designed and provisioned so that the failure of any one component will not result in a total system failure. All essential systems components are protected through the use of redundant components to limit a SPOF. Jo Daviess County did add one more position in the PSAP, taking it from 2 to 3 positions.

The pricing below and on the spreadsheets do not include the charges for portable/remote portions since that is not part of the network today.

The new NG 9-1-1 ISP charges to be paid are as follows:

	<u>Monthly</u>	<u>Yearly</u>
NG-911 Inc.	\$3597.87	\$43174.44
CenturyLink	\$16.20	\$194.40
AT&T	\$256.00	\$3,072.00
Frontier	\$1999.94	\$23,999.28
NG 9-1-1 ISP Billing Total	\$5870.01	\$70,440.12

Current monthly network fees for Jo Daviess County for all numbers billed to ISP 911 is \$2,962.20

Jo Daviess County

NG-911, Inc. State Pricing

State Submitted Charges	Rate	Positions	Total
ESInet – Per Month Jo Daviess County Sheriff's Office	\$748.00	1	\$748.00
ESInet – Core / Datacenters Jo Daviess County Sheriff's Office	\$292.00	1	\$292.00
i3 Core ESRP / Selective Routing Per Position Jo Daviess County Sheriff's Office	\$364.00	3	\$1092.00
ECRF/LVF/DBMS/GIS/ALI/Data Eco System			\$1465.87
Total State Charges			\$3597.87

Brandel, Tina

From: Ventrella, Frank <Frank.Ventrella@centurylink.com>
Sent: Wednesday, July 24, 2019 8:43 AM
To: Brandel, Tina
Subject: FW: NG-911

Tina:
Here is the response I received from my 911 specialist.

Frank M Ventrella
Senior Global Relationship Manager for Illinois Gov't & Education
CenturyLink Business Solutions – Springfield and Chicago
Email: frank.ventrella@centurylink.com
Cell Phone: 630-805-2273
www.centurylink.com



From: Mcleod, James C
Sent: Tuesday, July 23, 2019 10:16 PM
To: Krueger, Betsy <Betsy.Krueger@CenturyLink.com>; Ventrella, Frank <Frank.Ventrella@centurylink.com>
Cc: Serafino, Nancy C <Nancy.C.Serafino@centurylink.com>
Subject: RE: NG-911

Frank,

The database charges will not change based on the number of positions located in the PSAP. Billing will remain the same.

Thanks,

James McLeod
Lead Sales Engineer
Phone:(919) 562-2558
Mobile: (919)673-1390



From: Krueger, Betsy
Sent: Tuesday, July 23, 2019 8:11 AM
To: Mcleod, James C <James.McLeod@centurylink.com>; Ventrella, Frank <Frank.Ventrella@centurylink.com>
Cc: Serafino, Nancy C <Nancy.C.Serafino@centurylink.com>
Subject: RE: NG-911



CenturyLink®

Account Name: ISP JO DAVIESS CO 911
Account Number: 304057735

P.O. Box 4300
Carol Stream, IL 60197-4300

Page: 1 of 4
Bill Date: Oct. 04, 2019

Previous Balance	Payments	Adjustments Credits	Current Charges
71.10	0.00	0.00	16.20

Payment Summary

Previous Balance 71.10
Less Payments 0.00

Balance 71.10

Adjustments/Credits Summary

Adjustments to Previous Balance 0.00

Total Adjustments 0.00

Current Charge Summary

Monthly Charges 16.20
One-Time Charges 0.00
Usage Charges 0.00
Discount 0.00
Adjustments 0.00
Taxes, Fees, and Surcharges 0.00

Total Current Charges 16.20

Due Date Nov. 01, 2019 Amount Due 87.30

Just a friendly reminder that your account is past due. If you have already made your payment, thank you for bringing your account up to date.

IMPORTANT NEWS

OCT 15 19 14:52

PLEASE FOLD, TEAR HERE AND RETURN THIS PORTION WITH YOUR PAYMENT

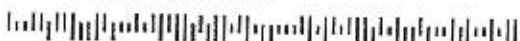
FOR CHANGE OF ADDRESS OR PAYMENT AUTHORIZATION:
☐ Please check here and complete reverse. Thank You.

Account Number: 304057735
Amount Due By Nov. 01, 2019 87.30

02201000 C7 RP 03 20191003 NNNNNNY 009856 0363

ISP JO DAVIESS CO 911
ATTN: 911 ADMINISTRATIVE
801 S 7TH ST
SUPPORT COMMAND
SPRINGFIELD IL 62703-2487

CenturyLink
P.O. Box 4300
Carol Stream, IL 60197-4300



00003040577352000000007110000000000100419000000873054000000



Jo Daviess County, Illinois – conversion of 911SSP

- Install 2 911 end office circuits to the 911 Selective Routing Platform of Jo Daviess County's chosen 911 System Service Provider; build related translations to support delivery of 911 calls from the following exchange:
 - o Galena (815 / 776. 777)

Note: AT&T requires written direction from the Illinois Commerce Commission on a per-ETSB basis to install single-member trunk groups should Jo Daviess County be using a dual-ESRP platform. This pricing reflects an assumption that the ICC will provide such written direction. If the ICC is unwilling to provide this direction, an updated price quote will be required.

- Load AT&T customer records into the ALI database of Jo Daviess County's chosen 911 System Service Provider for call routing and ALI delivery as appropriate
- Complete circuit testing prior to turn-up and conversion of traffic as appropriate

AT&T Illinois 911 charges:

AT&T Originating Line Counts (NENA Company ID: AMTCH) as of 10/1/2019 by exchange:

- Galena – 1,899
- Number of billing units (Total Line Count divided by 1000, rounded to nearest 1000) = 2

Below rates are based on ANI/ALI tariff option (E8V) for Galena exchange

Installation/Non-recurring Charges:

2 E8V billing units @ \$3900.00/unit	\$ 7,800.00
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Total Non-recurring 911 Charges:

\$ 7,800.00

Monthly/Recurring Charges:

2 E8V billing units @ \$128.00/unit	\$ 256.00
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Total Recurring 911 Charges:

\$ 256.00

TOTAL CHARGES:

AT&T Illinois – 911 Non-recurring Charges	total	\$ 7,800.00
AT&T Illinois – 911 Recurring Charges	total	\$ 256.00

Notes:

- All rates obtained from AT&T Illinois Tariff, based on ANI/ALI option (E8V USOC)
- All non-recurring charges to be billed as per direction from the Illinois State Police
- All recurring charges to be billed to the Illinois State Police as per Illinois law

Five year strategic plan

Jo Daviess County ETSB

The Jo Daviess County ETSB is a participant in the nine-county Northern Illinois Next Generation Alliance (NINGA), an ongoing effort to provide consolidated Next Generation 9-1-1 to all existing PSAP's in our eleven county region. The Jo Daviess County ETSB had the foresight and ability to save money for this project over many years, and is in appropriate fiscal condition to be able to completely fund the Jo Daviess County portion of this project.

The five year plan for Jo Daviess County ETSB is to utilize the existing contract with NG-9-1-1 Inc. for the hosted Next Generation 9-1-1 solution proposed in this plan. This system is compliant with the legislative mandate of being Next Generation 9-1-1 by 2020. Jo Daviess anticipates going live the 2nd of third Quarter 2020.

The Jo Daviess County ETSB will continue to look for efficiencies in operations over the next five (5) years and ways to improve service to the citizens and maintain or reduce expenditures. With Next Generation 9-1-1, Jo Daviess County will have increased reliability with the fully diverse solution from a network perspective.

Financial projections indicate a further decline in wireline revenue and flat to slight growth in wireless and VoIP surcharge. The Jo Daviess County ETSB expects operational costs to be flat for the next year and then decline over the next 4 years.

Jo Daviess County has budgeted for capital expenditures for equipment that has been discontinued or no longer able to be repaired for the current 9-1-1 system. This will become more flat and predictable since the hosting party will be responsible for all upgrades and maintenance of the shared core system. Upgrades are shared by all NINGA members.

The system is robust and other counties may choose to join NINGA. Revenue from added members will accrue to all members from a onetime membership fee and any contributions to the common maintenance and ongoing costs will be shared through NINGA membership.

Communities Served

Jo Daviess

2020 Plan

County: Jo Daviess

COMMUNITIES SERVED

Provide a list of all communities to be served by the proposed 9-1-1 System. Please include the name of the community and the official mailing address including street address, city and zip code.

City, Town or Village	Street Address, City, Zip Code
East Dubuque (City of)	261 Sinsinawa Ave, East Dubuque, IL 61025
Galena (City of)	101 Green St, Galena, IL 61036
Scales Mound (Village of)	309 North Ave, Scales Mound, IL 61075
Elizabeth (Village of)	310 N. West St., Elizabeth, IL 61028
Hanover (Village of)	207 Jefferson St., Hanover, IL 61041
Stockton (Village of)	155 W. Front St, Stockton, IL 61085
Warren (Village of)	113 Cole St, Warren, IL 61087
Apple River (Village of)	105 N. Prairie, Apple River, IL 61001
Nora (Village of)	112 W. Chestnut St., Nora, IL 61059

PARTICIPATING AGENCIES

Provide a list of public safety agencies (Police, Fire, EMS etc.) that are to be dispatched by the 9-1-1 System. Each Agencies land area(s) in square miles and estimated population which will have access to the proposed 9-1-1 System. Do not forget to include County Sheriff's jurisdiction and Illinois State Police Districts. Each agency that appears on this list should also have signed a call handling agreement.

9-1-1 Participant Agencies	Street Address, City, Zip Code	Administrative Telephone No.	Direct Dispatch	Transfer	Call Relay
Jo Daviess County Sheriff	330 N. Bench St Galena, IL 61036	815-777-2141	X		
East Dubuque Police Department	193 Sinsinawa Ave. East Dubuque, IL 61025	815-747-3913	X		
East Dubuque Fire and EMS	183 Sinsinawa Ave. East Dubuque, IL 61025	815-747-6619	X		
Menominee Dunleith Fire	201 Thomas Ave. East Dubuque, IL 61025	815-747-3943	X		
Galena Police Department	311 N. Bench St. Galena, IL 61036	815-777-2131	X		
Galena Ambulance	217 Summit St. Galena, IL 61036	815-777-3575	X		
Galena Fire Department	101 S. Bench St Galena, IL 61036	815-777-0025	X		
Stockton Police Department	105 W. North Ave, Stockton, IL 61085	815-947-3157	X		
Stockton Ambulance	113 E. Queen Ave, Stockton, IL 61085	815-947-3500	X		
Stockton Fire Department	127 E. Front Ave, Stockton, IL 61085	815-947-2600	X		
Warren Police Department	516 Anson St., Warren, IL 61087	815-745-2418	X		
Warren Ambulance	103 W. Main St, Warren, IL 61087	815-745-2841	X		
Warren Fire Department	110 S. Warren St, Warren, IL 61087	815-745-2070	X		
Elizabeth Police Department	300 West St, Elizabeth, IL 61028	815-858-3314	X		
Elizabeth Ambulance	111 E. Myrtle St, Elizabeth, IL 61028	815-858-2404	X		
Elizabeth Fire Department	202 N. Madison St. Elizabeth, IL 61028	815-858-3612	X		
Hanover Police Department	207 Jefferson St., Hanover, IL 61041	815-591-2100	X		
Hanover Fire Department	201 Fillmore St., Hanover, IL 61041	815-591-3514	X		
Apple River Police Department	105 N. Prairie St, Apple River, IL 61001	815-594-2363	X		
Apple River Fire Department	100 N. Main St, Apple River, IL 61001	815-594-2414	X		
Scales Mound Fire Department	130 Franklin St, Scales Mound, IL 61075	815-845-2300	X		
Galena Territory Security	2000 Territory Dr., Galena, IL 61036	815-777-2001	X		
Galena Territory Fire Department	611 Territory Dr., Galena, IL 61036	815-777-3160	X		

PARTICIPATING AGENCIES

Provide a list of public safety agencies (Police, Fire, EMS etc.) that are to be dispatched by the 9-1-1 System. Each Agencies land area(s) in square miles and estimated population which will have access to the proposed 9-1-1 System. Do not forget to include County Sheriff's jurisdiction and Illinois State Police Districts. Each agency that appears on this list should also have signed a call handling agreement.

[illegible]

ADJACENT AGENCIES LIST

Provide a list of public safety agencies and existing 9-1-1 Systems that are adjacent to the proposed system's boundaries. Each agency that appears on this list should also have signed a call handling agreement and/or aid outside jurisdictional boundaries.

AGENCY	STREET ADDRESS, CITY, ZIP CODE	TELEPHONE NUMBER
Carroll County Sheriff's Office	301 N. Main St., Mt. Carroll, IL 61053	815-244-9171
Illinois State Police Dist. #16 and #1	801 S. 7th St. Ste 201N and 300-A Springfield, IL 62703	217-524-6569
Lena Fire Department	101 Elm St., Lena, IL 61048	815-369-2715
Savanna Police Department	333 Chicago Ave., Savanna, IL 61074	815-273-2246
Savanna Fire Department	101 Main St., Savanna, IL 61074	815-273-2246
Stephenson County Sheriff's Office	15 N. Galena Ave., Freeport, IL 61032	815-235-8252
Winslow Fire Department	202 Carver St., Winslow, IL 61089	815-238-2859
Benton Fire Department	14 W. Main St., Benton, WI 53803	608-759-2481
Grant County Sheriff's Office	1000 N. Adams St., Lancaster, WI 53818	608-723-2157
Gratiot Fire Department	5835 Sheldon St. Gratiot, WI 53541	608-922-6626
Hazel Green Fire Department	3930 N. Percival St. Hazel Green, WI 53811	608-854-2241
Hazel Green Rescue Squad	3940 N. Percival St. Hazel Green, WI 53811	608-854-2319
Jamestown Fire Department	2135 Elm St., Kieler, WI 53812	608-568-3088
Lafayette County Sheriff's Office	138 W. Catherine St., Darlington, WI 53530	608-776-4870
Shullsburg Fire Department	330 W. Water St., Shullsburg, WI 53586	608-965-8929
South Wayne Fire Department	107 E. Center St., South Wayne, WI 53587	608-439-5395
Savanna Ambulance	827 Chicago Ave., Savanna, IL 61074	815-273-7002
Mt. Carroll Fire Department	318 S. Clay St., Mt. Carroll, IL 61053	815-244-4502
Pearl City Fire and EMS	300 Station Rd., Pearl City, IL 61062	815-443-2514
Mt. Carroll Ambulance	206 E. Seminary St., Mt. Carroll, IL 61053	815-244-1311

County: Jo Daviess

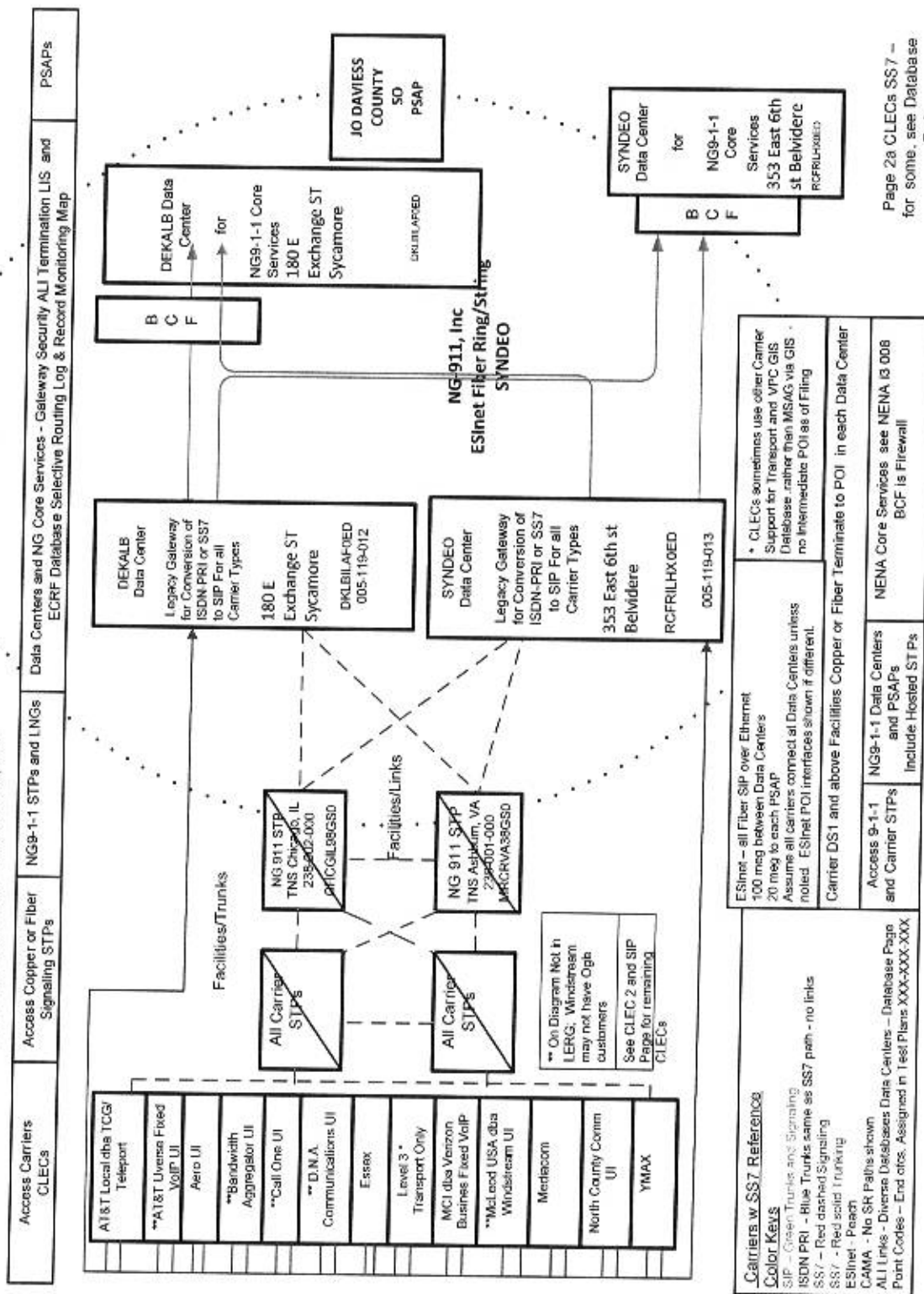
CARRIER LISTING

(Wireline, Wireless, VoIP)

CARRIERS		STREET ADDRESS, CITY, ZIP CODE	TELEPHONE NUMBER
ILEC/RLEC			
ILEC MSAG	AT&T Local (TCG and Teleport) (Fixed VoIP Business)	3100 Cumberland Blvd, Suite 700. Atlanta, GA 30339	(770) 240-8773
CLEC			
CLEC MSAG	Frontier	Rose Soto, 401 Merritt 7, Norwalk CT 06851 Barclay Hall, Barclay.e.hall@ftr.com	(203) 614-5190 (260) 461-2445
CLEC VPC UI	Call One (United Communications System dba Call One)	Katie Wilson, 225 W. Wacker Drive, 8th Floor, Chicago, IL 60606	(312) 681-8300
CLEC Comtech TCS and West VPC	Comcast Corporate using Level 3 Transport	One Comcast Center, Philadelphia PA 19103	(215) 286-7347
CLEC, VoIP and Wireless Transport	Level 3 Communications, LLC	Ernst & Young, 18006 Skypark Circle, Suite 106, Irvine CA 92615	(949) 838-3300
Wireless			
Wireless Comtech TCS MPC	AT&T Mobility w Text	Lawson Dripps; 8089 South Ave., Boardman, Ohio 44512	(513) 657-6270
Wireless Comtech TCS MPC	Intelliquest (Onvoy Spectrum) w Text using Level 3; Live 3-4Q '17 or early '18	1725 Walnut Street, Suite B, Boulder, CO, 80302	(303) 997-2308
Wireless West MPC Ericsson Prof Svcs	Sprint PCS w Text- (SIP using Level 3 SS7 Transport) UI	6200 Sprint Pkwy. Overland Park, KS 66251	(913) 624-6000
Wireless Comtech TCS MPC	T-Mobile w Text (SIP using Level 3 Transport – Level 3 SS7 Transport) UI	Document Processor, Illinois Corp Service Co 801 Adlai Stevenson Dr, Springfield, IL 62703-4261	(217) 544-5900
Wireless West MPC	US Cellular w Text	8410 W. Bryn Mawr, Suite 700, Chicago, IL 60631-3486	(773) 399-8900
Wireless West MPC	Verizon w Text (using ICN Transport)	Kip Skeels (TCS) 2401 Elliott Ave, Suite 200, Seattle, WA 98121 Patrick McHale;1120 Sanctuary Parkway, Suite 150 GASA5E911 Alpharetta, GA 30004	(206) 792-2842 (770) 797-1226
MPC/VPC e2 Links			
VPC	Bandwidth	3100 Cumberland Blvd, Suite 700. Atlanta, GA 30339	(770) 240-8773
MPC/VPC	Comtech TCS	2401 Elliott Avenue, 2 nd Floor, Seattle, Washington 98121	(206) 792-2473
MPC/VPC	West	Sean Smith, Technical Project Manager ssmith2@west.com	(720) 494-5814
Text Control Center			
TCC	Comtech TCS	Eddie Lemaire; 2401 Elliott Avenue, 2 nd Floor, Seattle, Washington 98121	(206) 792-2031

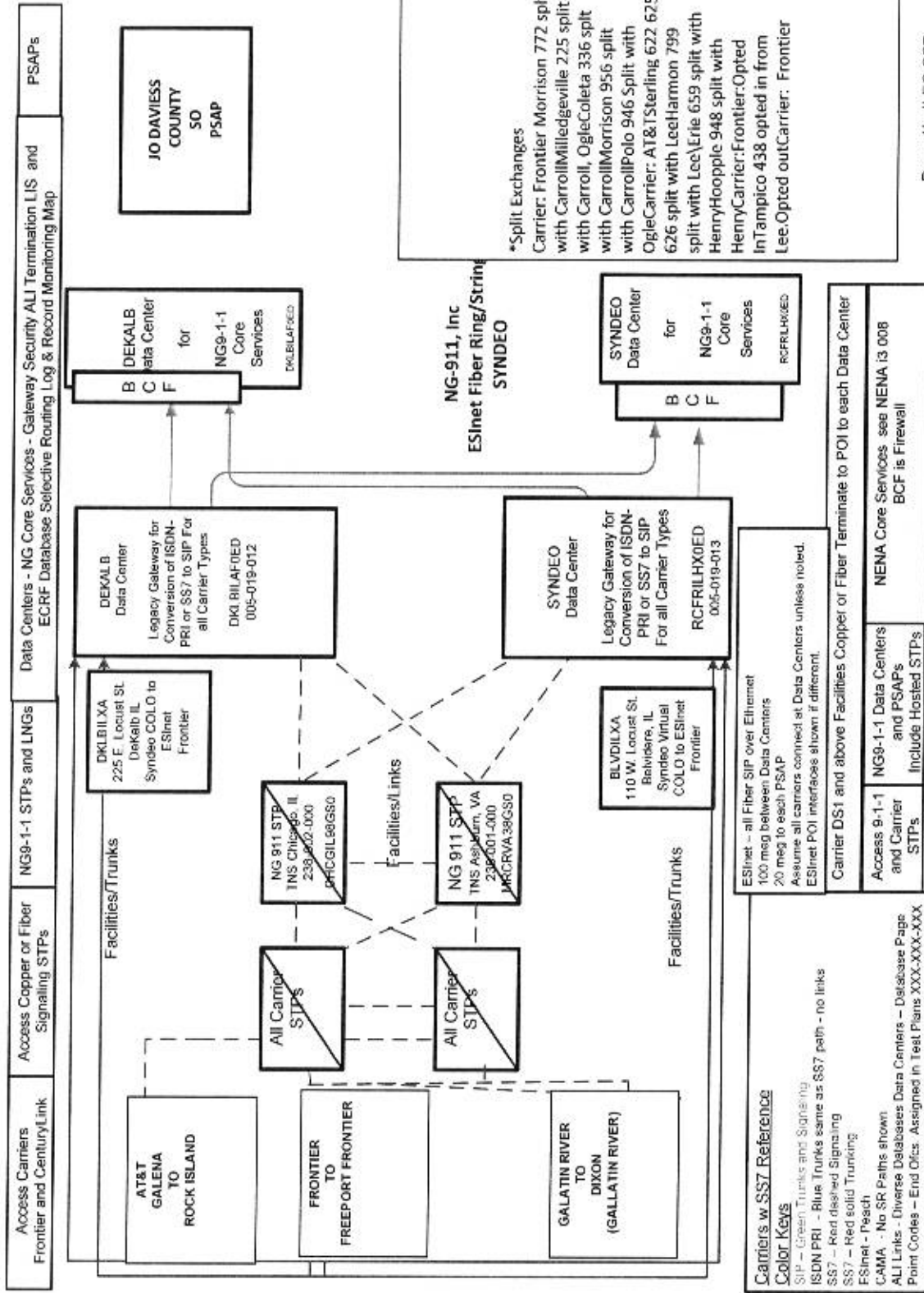
JO DAVIESS

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Carrier Access - Direct SS7 - LATAs: 360, 384

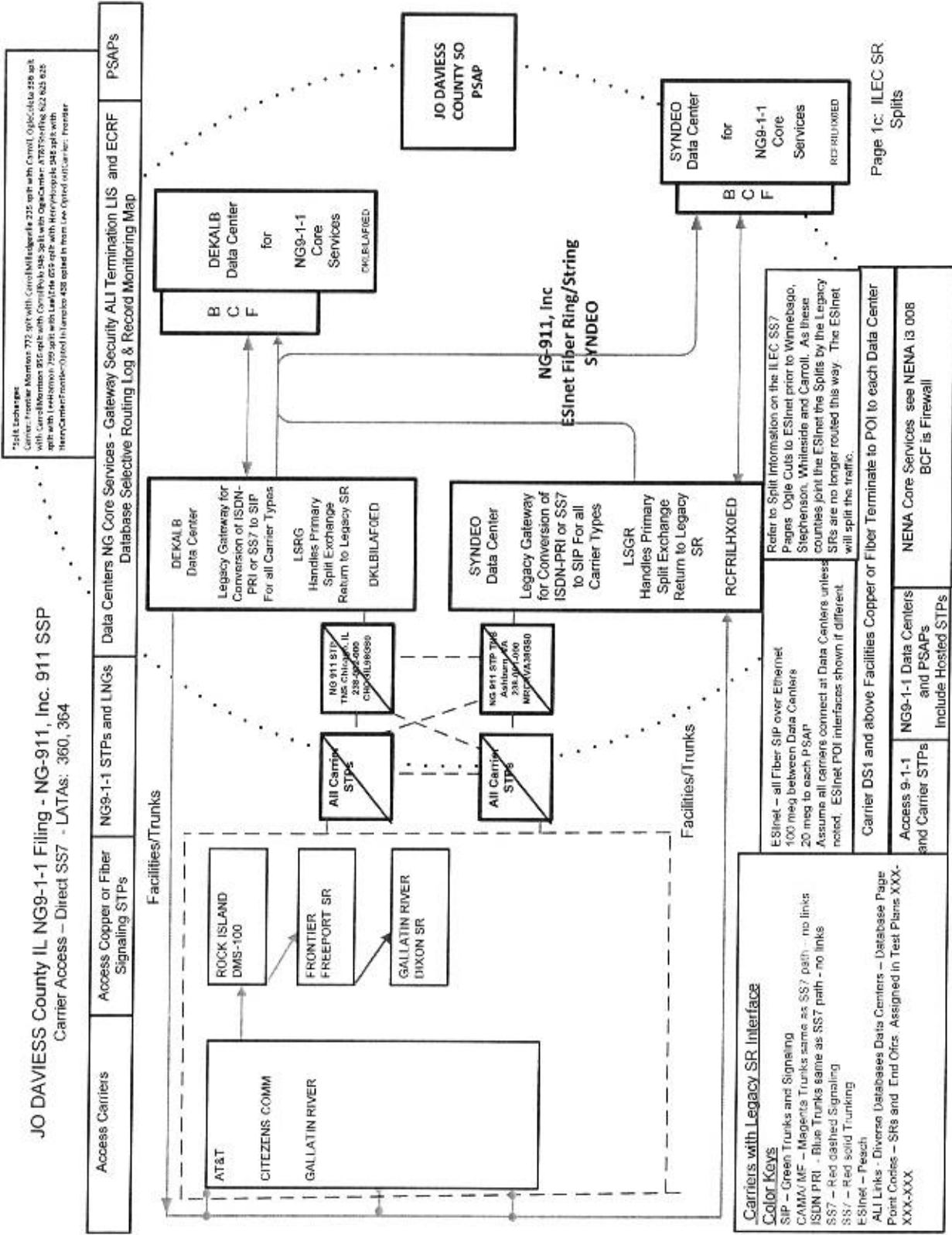


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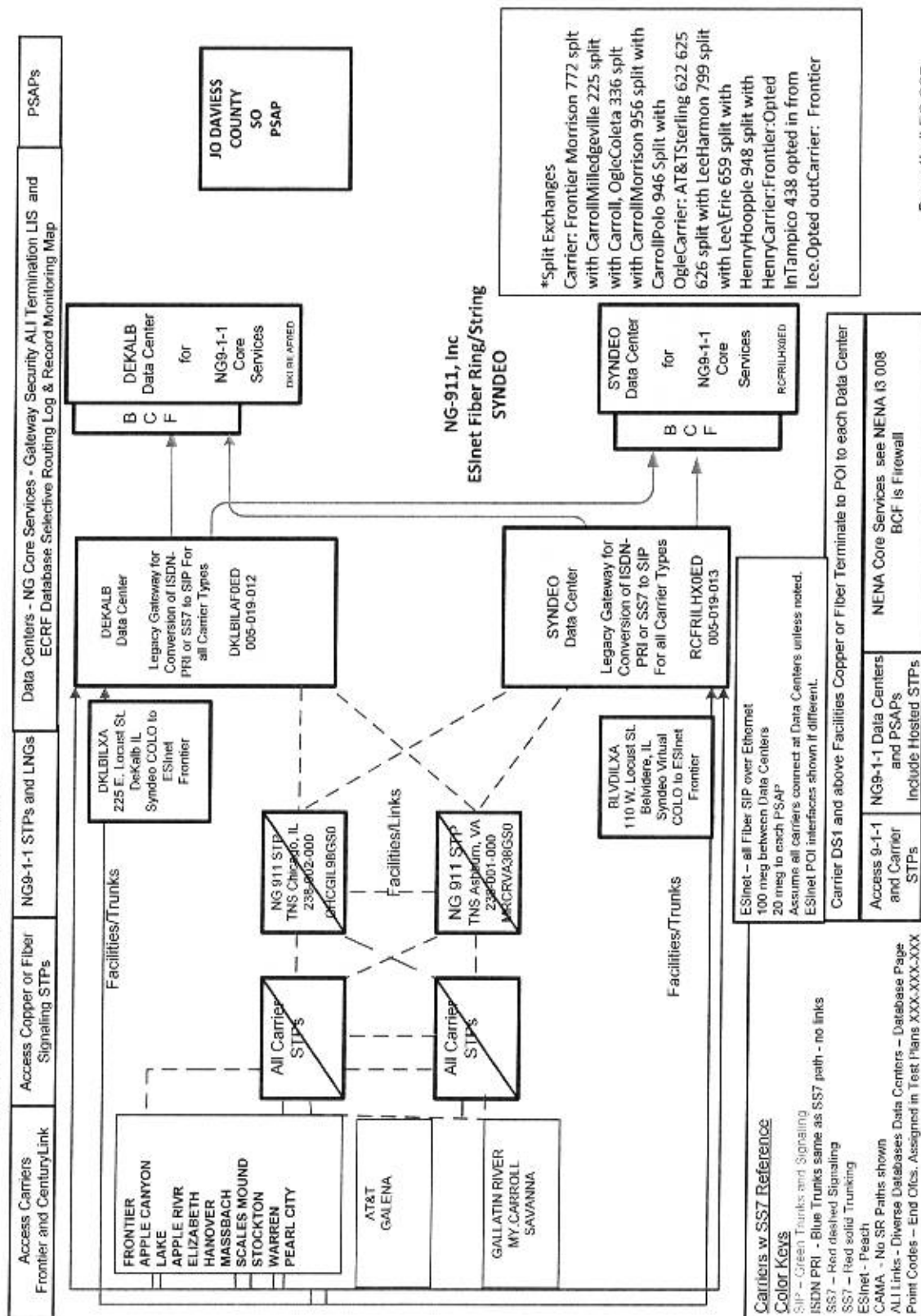
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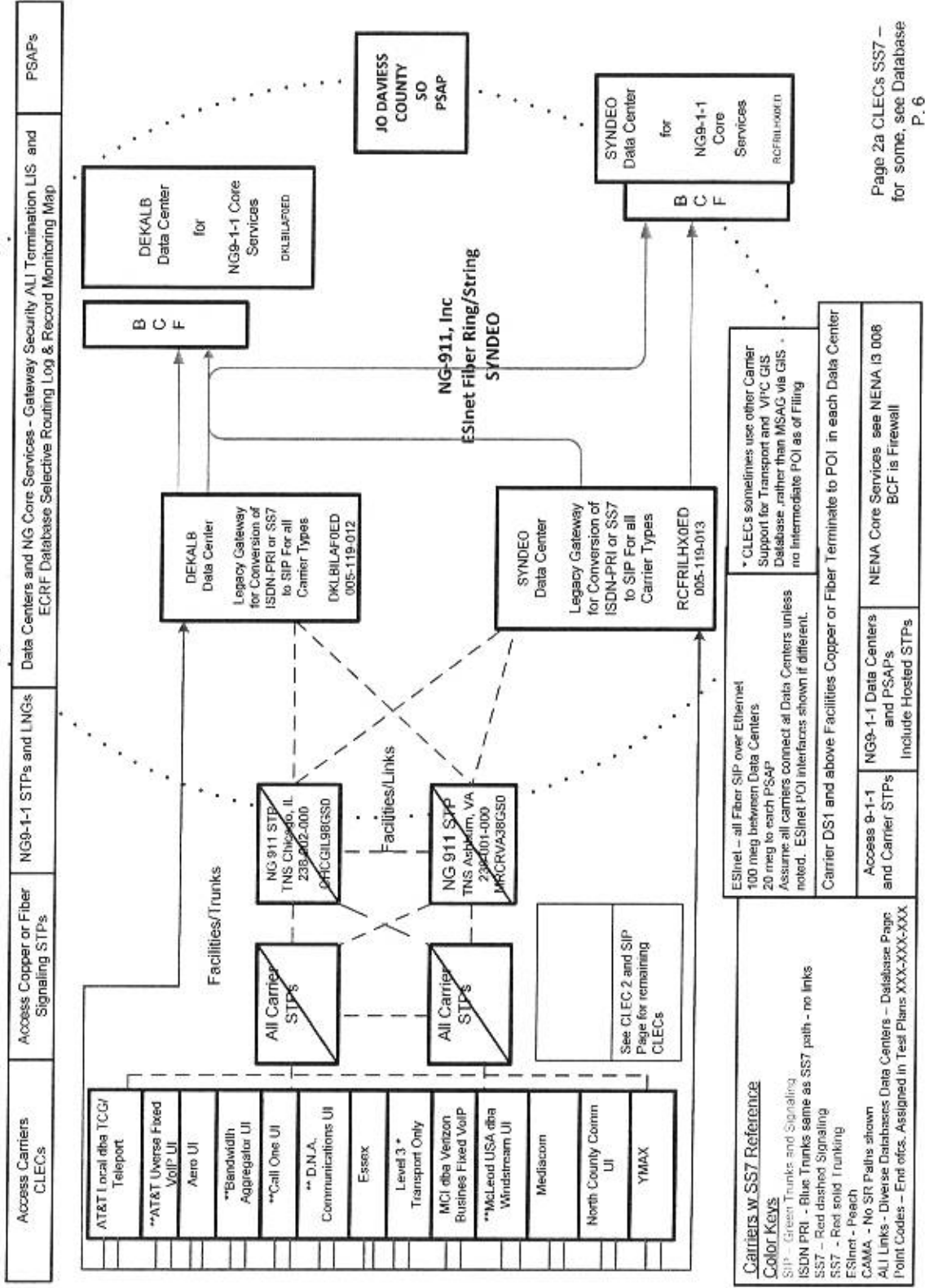
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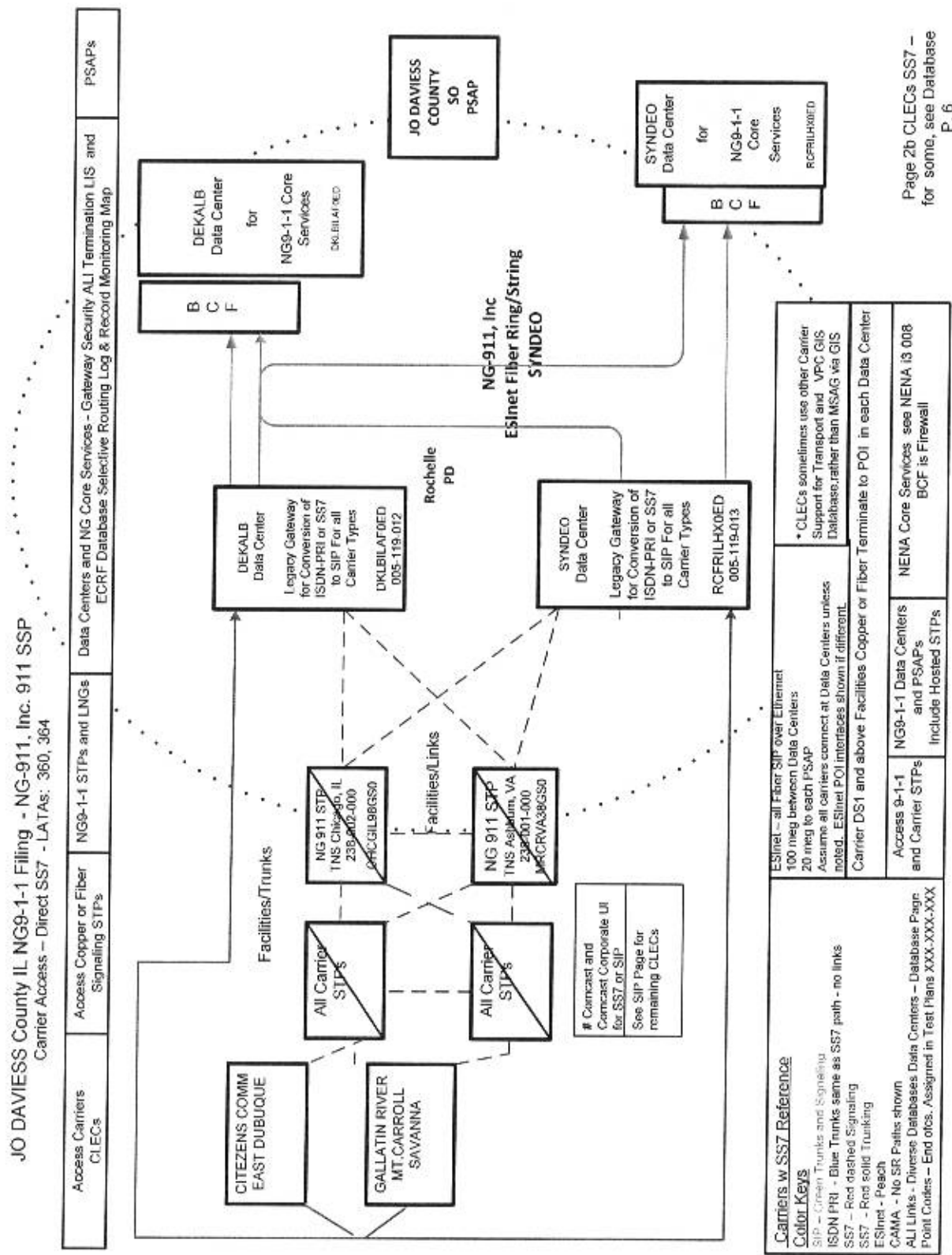


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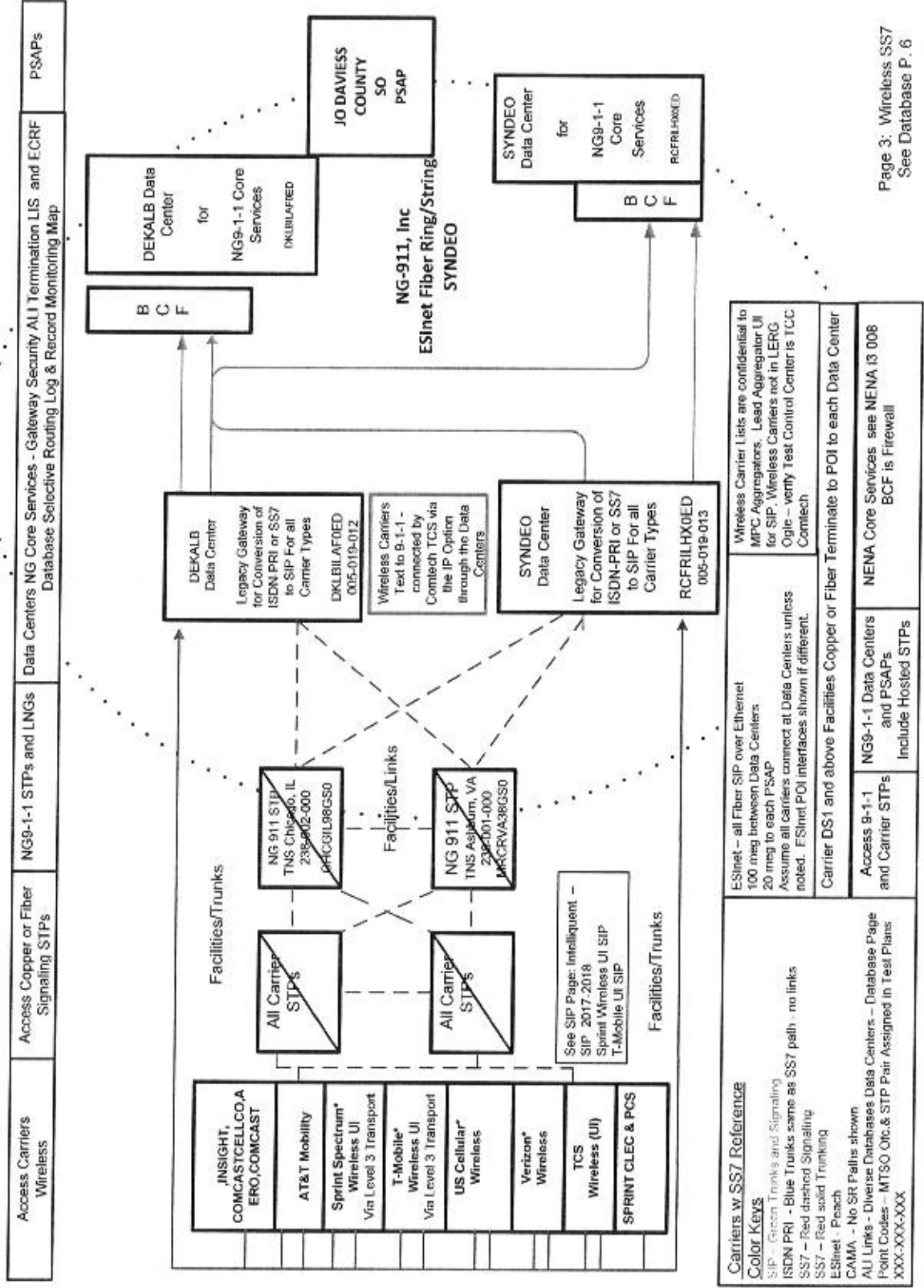


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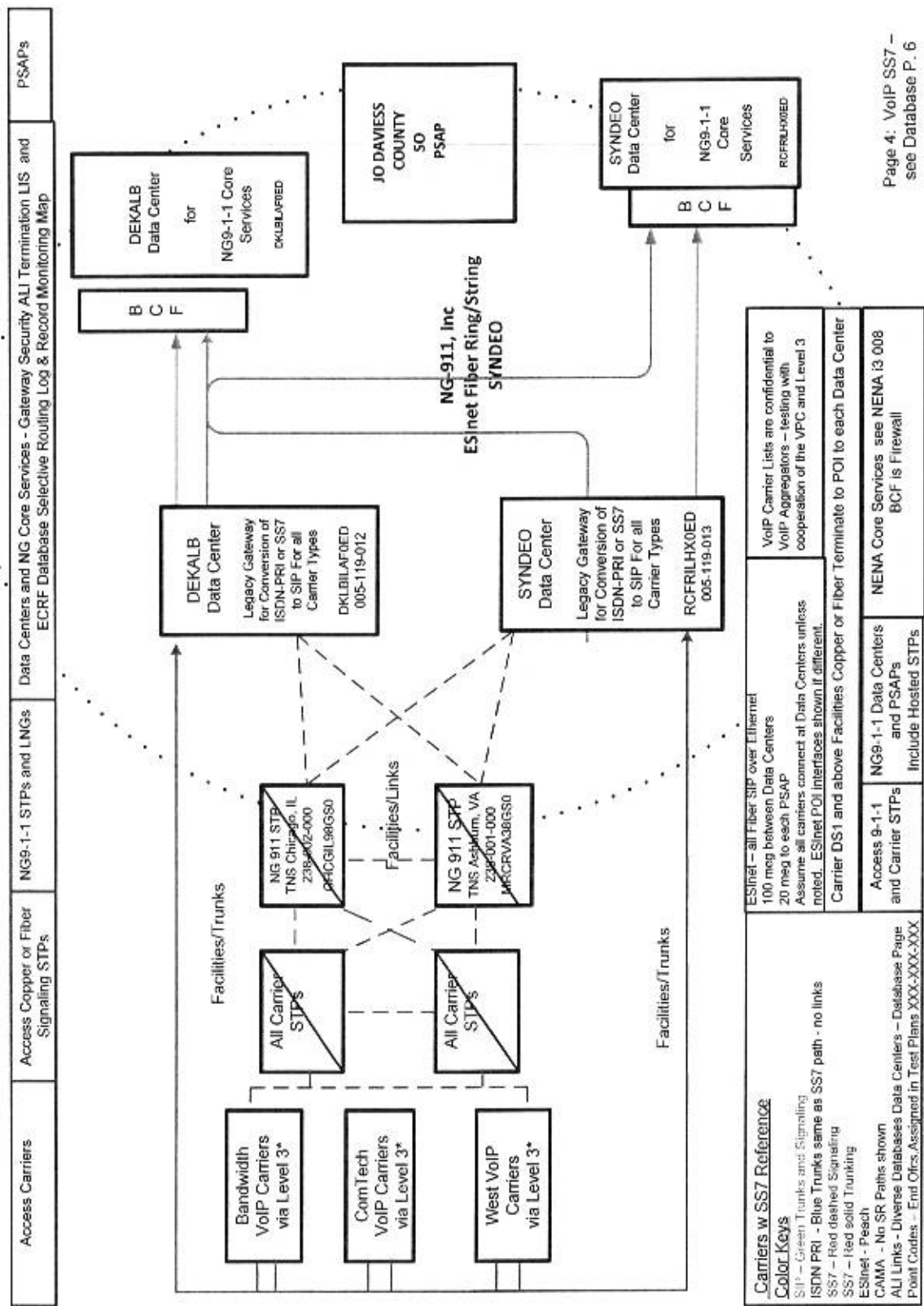
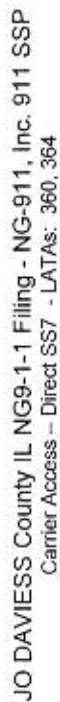




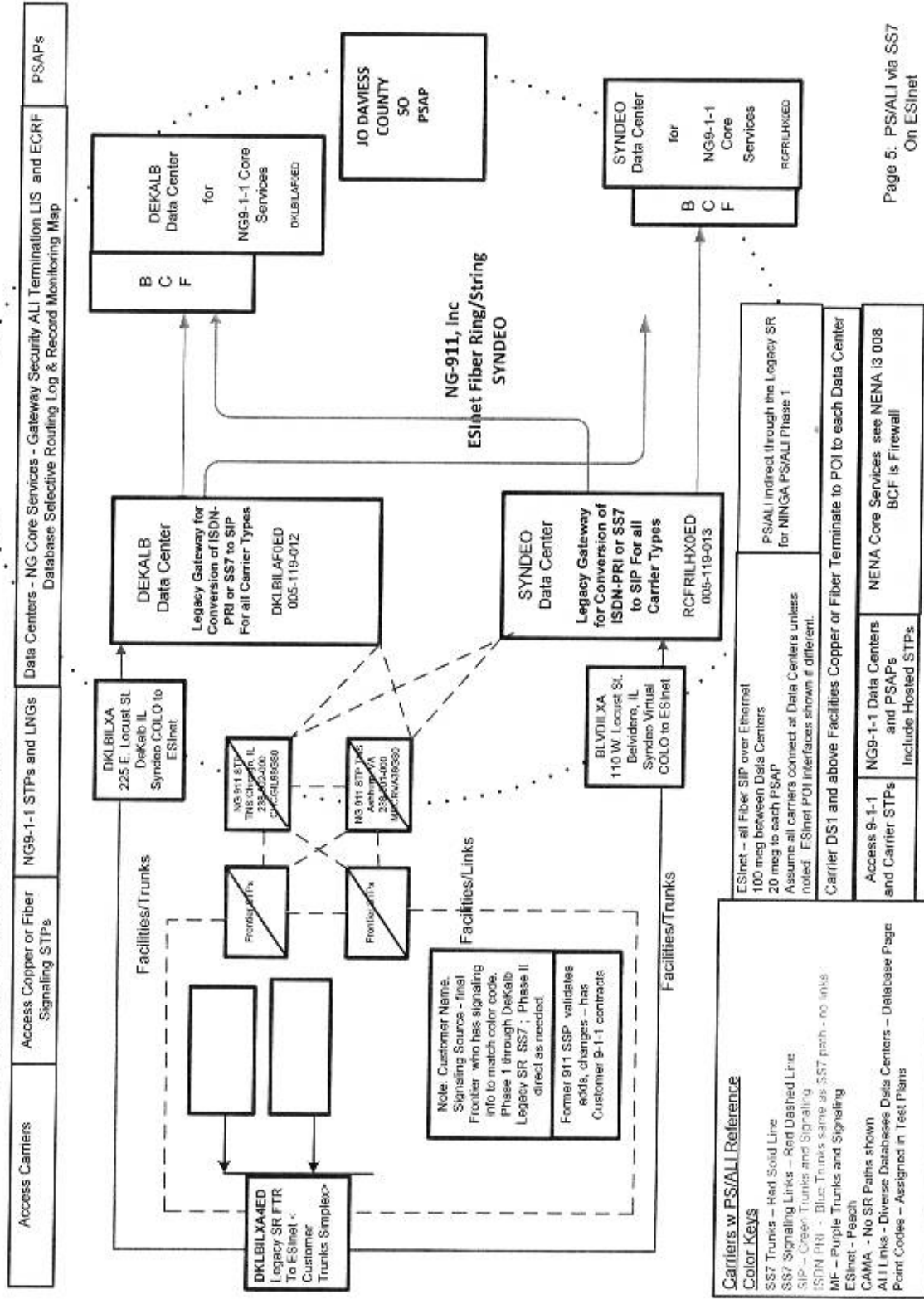
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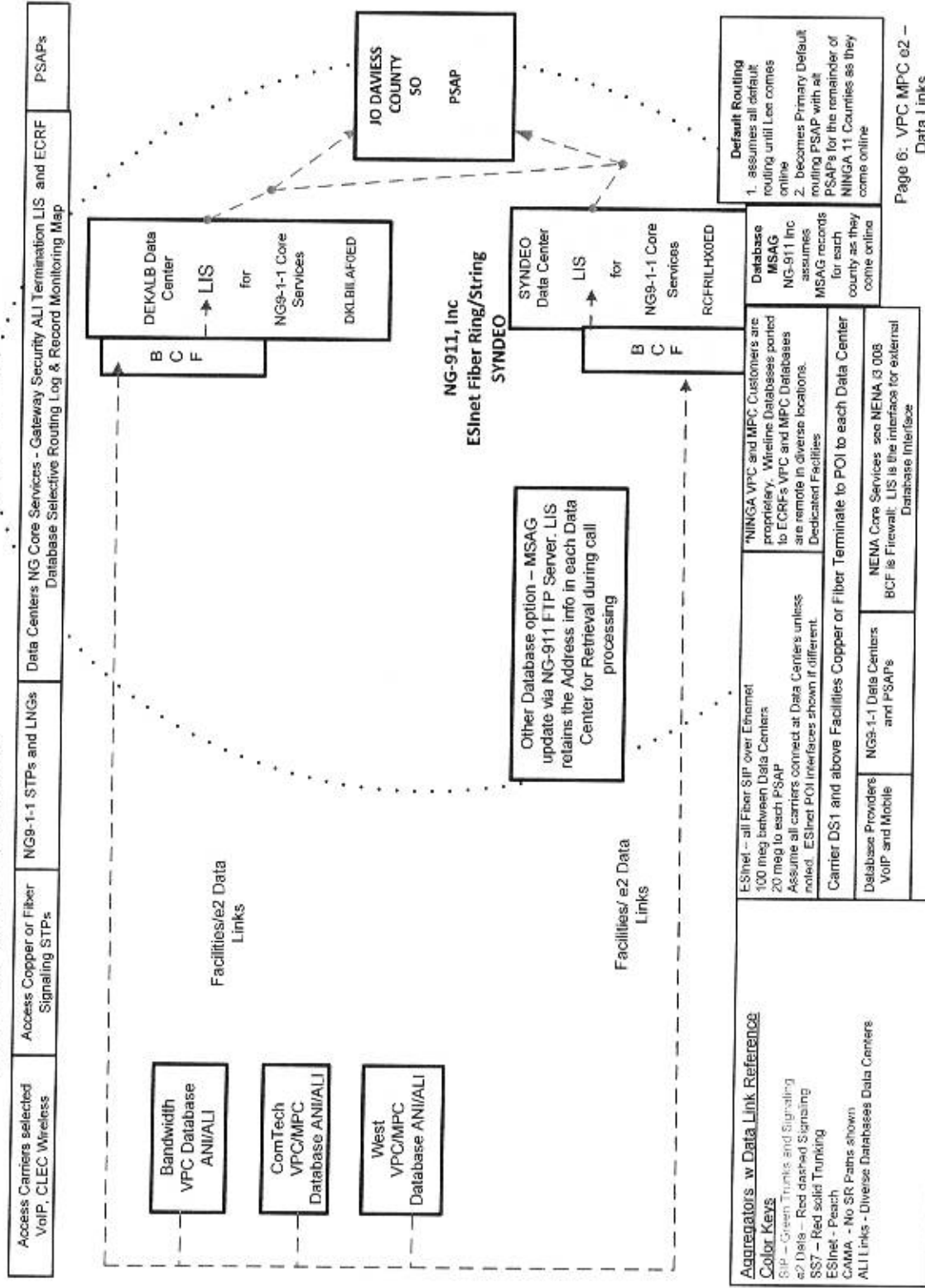
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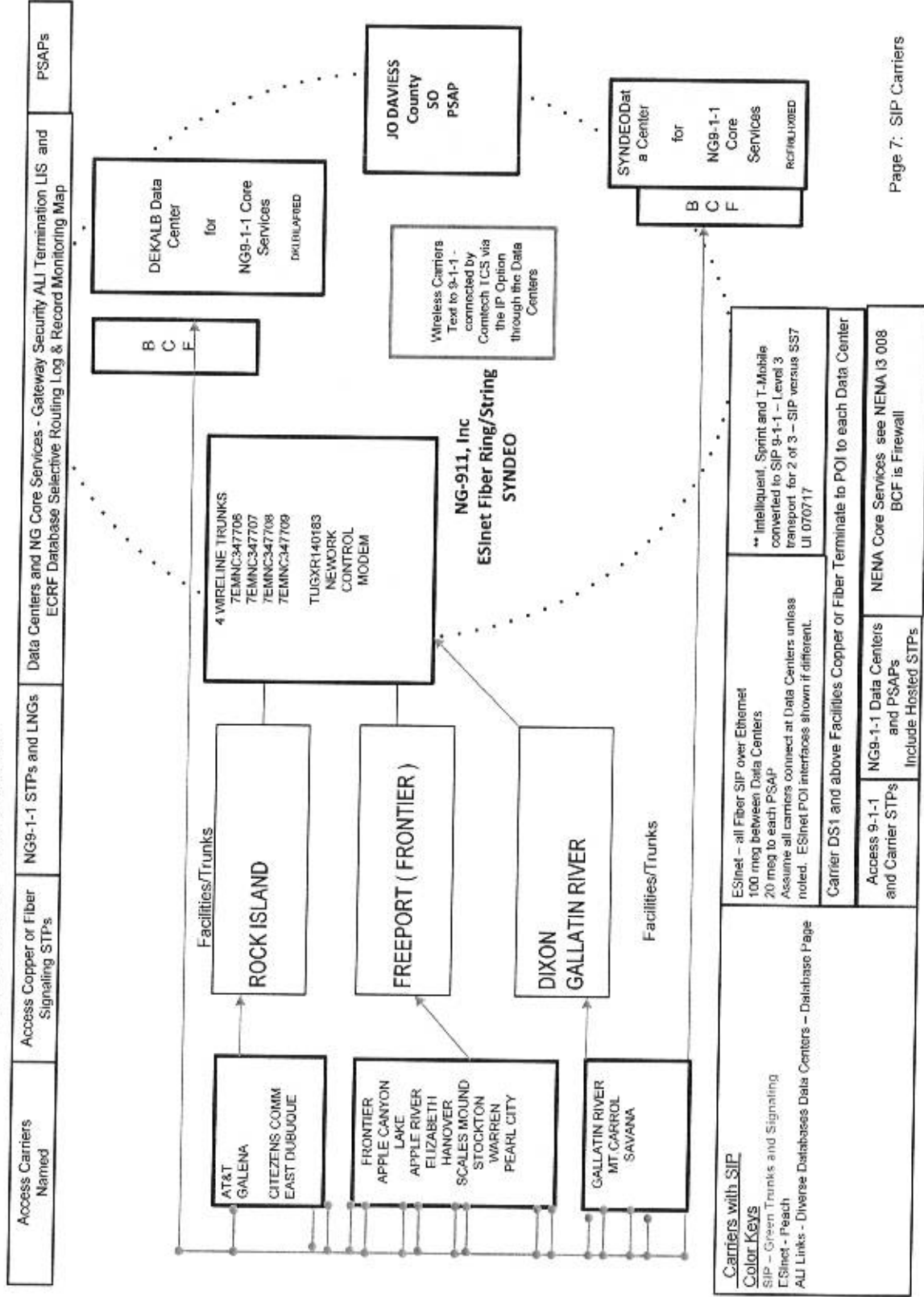
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Carrier Access - Direct SS7 - LATAs: 360, 364



JO DAVIESS County IL NG9-1-1 Filing - NG-911, Inc. 911 SSP
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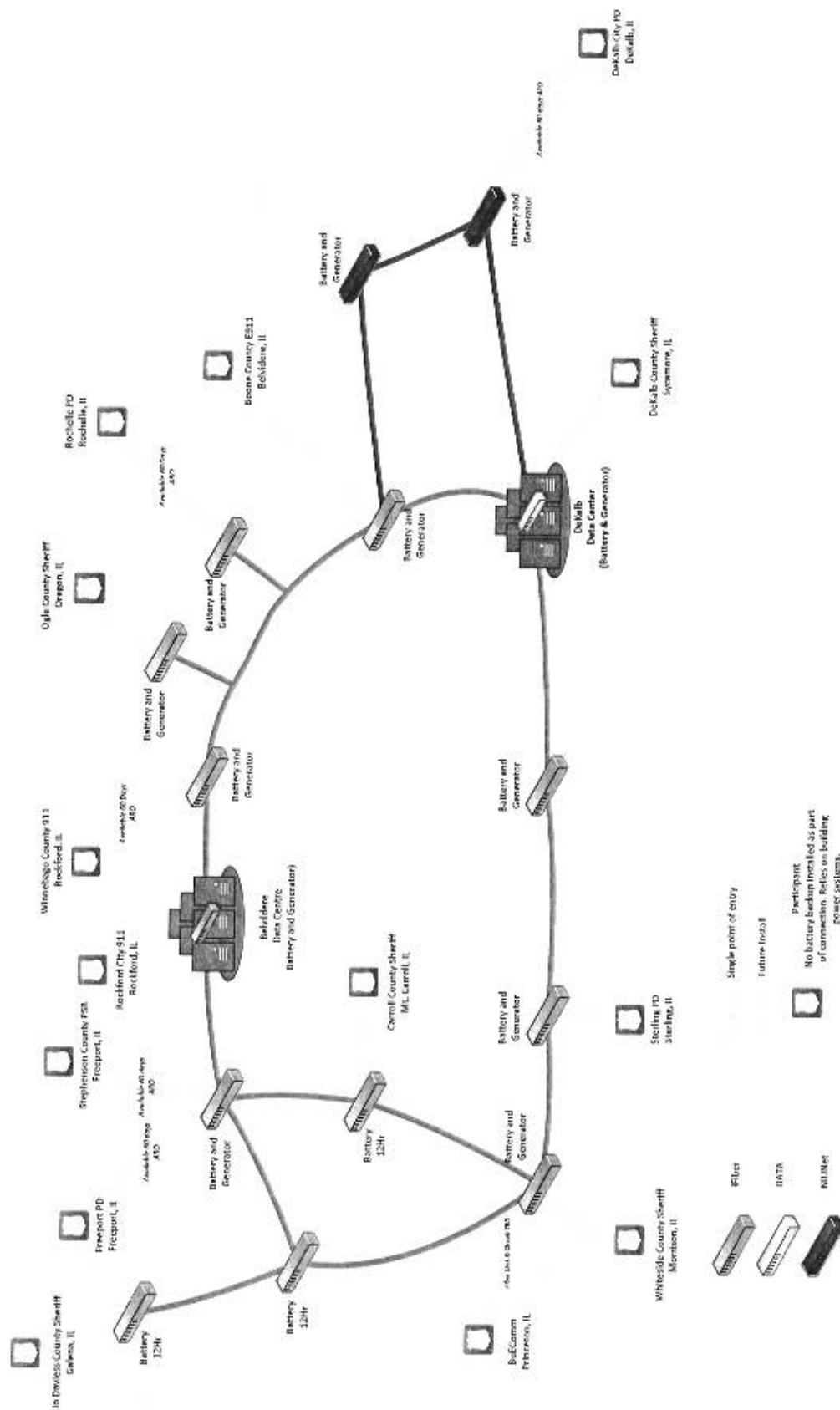


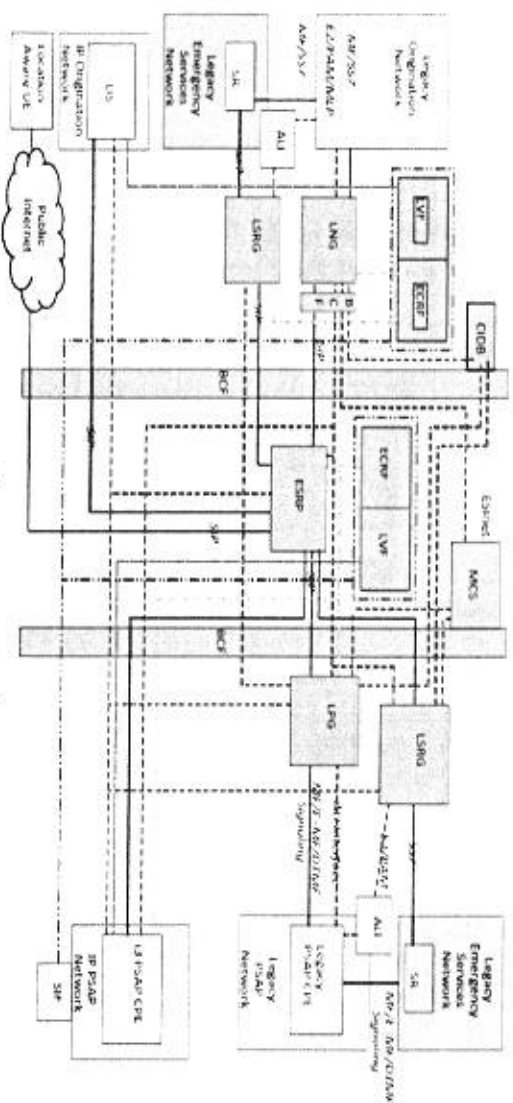
JO DAVIESS County IL NG9-1-1 Filing - NG-911, Inc. 911 SSP
Carrier Access - Direct SS7 - LATAs: 360, 364



JO DAVIESS

NINGA-911 ELAN Network Topology & Power Protection Diagram





API	(Spatial Information ID)	Type	(Location Validation ID)	Location Validation	Processing	Original Source
26	(Spatial Feature Index)	Geo	(Topology: Shape: GML)	Geo	Original Path	US Department of Defense
27	(Topology: SR: GML)	Geo	(Location: Info: Geo)	Geo	Location/Path Retrieval	US Department of Defense
28	(Topology: Network: GML)	Geo	(Topology: Network: GML)	Geo	Location/Path Retrieval	US Department of Defense

9-1-1 SERVICES AGREEMENT

This 9-1-1 Services Agreement ("Agreement") is made by and between NG-911, Inc., an Iowa corporation with its principal offices located at 815 South Highland, Williamsburg, Iowa 52361 ("NG-911"), and the JoDaviess County, Illinois, Emergency Telephone System Board ("County" or "ETSB"), with its offices at 330 N. Bench Street, Galena, IL 61036, (NG-911 and ETSB each a "Party" and collectively, the "Parties").

RECITALS

WHEREAS, ETSB is part of a group of ten (10) Emergency Telephone System Boards ("ETSBs") known as the Northern Illinois Next Generation Alliance ("NINGA"); and

WHEREAS, during August of 2015, NINGA issued a Request for Proposals for a System Integrator for a Next Generation 9-1-1 Host/Remote System (the "RFP"), a copy of which, with the responses of NG-911, is attached hereto as Exhibit A and incorporated herein by reference as though fully set forth; and

WHEREAS, NG-911 responded to the RFP and was selected by the members of NINGA as the System Integrator; and

WHEREAS, the members of NINGA have each agreed to contract with NG-911 individually, but with contracts with substantially identical terms (except for pricing), to provide the services contemplated by the RFP; and

WHEREAS, NG-911, Inc. is certificated as a 9-1-1 System Provider ("SSP") in Illinois pursuant to the order issued by the Illinois Commerce Commission ("ICC") in Docket No. 12-0093, and desires to provide the services contemplated by the RFP; and

WHEREAS, the Parties desire to set forth their agreements with respect to the provision of a Next Generation 9-1-1 Host/Remote System for ETSB by NG-911,

NOW THEREFORE, in consideration of the premises and payments, promises and mutual covenants set forth herein, the receipt and sufficiency of such consideration being hereby acknowledged, the Parties agree as follows:

1. The Project. NG-911 is the System Integrator as defined in the RFP and will design, purchase and implement a complete turn-key hosted Next Generation 9-1-1 system for ETSB, including customer premise equipment (CPE), emergency services Internet protocol network (ESInet) and geographic information system (GIS) as described in the RFP.
2. Scope of Work. NG-911 agrees to perform the work described in the RFP.
 - a. NG-911 will furnish all tools, equipment, materials, supplies, labor, supervision,

transportation, and other accessories, and services required for the performance of its duties and obligations specified in this Agreement and will execute and complete all specified work with due diligence, in accordance with good technical practice and industry standards.

- b. As the System Integrator, NG-911 will be responsible for all aspects of Database Management, GIS Data and Maintenance, and provisioning the Network, as described in the RFP. [REDACTED]

- c. Initial ALI Database Load. [REDACTED] Thereafter, the telephone companies will submit to NG-911 and NG-911 shall directly administer and have responsibility for, Service Order Updates and Error Resolutions. ETSB will cooperate with NG-911 to correct errors by working with NG-911 to update the MSAG or work with the telephone companies to resolve errors and successfully load ALI records into the ALI database.

GIS Data and Maintenance. NG-911 will utilize a format for GIS data consistent with NENA standards, as required by the RFP. If format changes based on updated technology, NENA standards or system requirements require an alternate format, the ETSB agrees to accept the format and make changes to the ETSB's GIS system and data to make the system operational. [REDACTED]

- e. Network. As the 9-1-1 Service Provider which is subject to State and Federal regulatory compliance, NG-911 will have the sole responsibility and authority for the design and deployment of the network, including but not limited to IP assignment, hardware selection and deployment, monitoring, access to the network, remote access to the network, connections to the network, bandwidth requirements, system diagrams, methods and procedures, testing requirements. NG-911 will work cooperatively with NG-911's network sub-contractors and NINGA to produce the network design, seeking input from all parties. NG-911 will make the final decision on design issues considering all parties. The ETSB agrees to cooperate with NG-911 and make such connections as NG-911 shall direct for the network.

- f. Project Management and Regulatory Support. Project Management will be provided by NG-911 in accordance with the RFP. NG-911 will provide regulatory support for the ETSB's State's Attorney or other counsel of ETSB's choice, to navigate the Illinois regulatory process for plan modification approvals, including approval of the change to NG-911 as the System Service Provider. Before any application is filed, NG-911 will engage in discussions with ICC and ISP Staff to ensure that all regulatory concerns have been addressed. ETSB will be required to file an application for approval of an amended plan, either before the ICC or the ISP, or both. The application will be docketed as a separate proceeding (and may be consolidated with other applications). The application will include the proposed amended plan and narrative, network diagrams, test plans and numerous other documents required by Illinois Administrative Regulations. ETSB will file prefiled direct testimony in support of the application, respond to Data Requests from Staff and Intervenors, and file rebuttal testimony and surrebuttal testimony. The ISP and/or the ICC may (and probably will) hold hearings and require submission of proposed findings of fact and conclusions of law and/or legal briefs. It is likely that Access Carriers and other third Parties will intervene, which will require additional attention.

NG-911's counsel cannot represent ETSB, but due to the common interests of the Parties, will assist the ETSB's State's Attorney or other counsel of the ETSB's choice in preparing all filings. NG-911 will assist by providing suggested forms of all pleadings, including applications, schedules and exhibits, suggested testimony, rebuttal testimony, surrebuttal testimony; by providing suggested responses to Data Requests and any other questions from ISP or ICC Staff; by conducting telephone conferences with ETSB's attorney or State's Attorney, and by providing such other assistance as ETSB, its attorney or State's Attorney may reasonably request. In addition, NG-911 will intervene and file testimony in support of the application for approval of the amended plans and file rebuttal testimony, as needed.

- g. Training. NG-911 will provide training as set forth in its RFP response within the ETSB's facility or in a location acceptable to the ETSB.

3. Service Level Agreement.

- a. NG-911 shall provide support 24 hours, 7 days a week, 365 days per year. Twenty-four hour technical and maintenance support shall be available with a response time as set forth below. The Parties acknowledge that a "response" to a Critical or Major service unavailability shall include the remote response of an NG-911 technician.
- **Critical:** System failures that render the system completely unusable or significantly reduce system operability, and are considered to be operationally unacceptable by the ETSB.
 - **Major –** System failures that indicate a severe, service affecting condition has occurred and that immediate corrective action is imperative, regardless of the time of day or day of the week. Escalation to top level personnel is immediate, and

required.

- Minor – Non Service affecting issues – noise-static – single position issues
- b. NG-911 agrees to have two properly trained and certified technicians, one employed by NG-911 and one employed by Solacom, located within the footprint of the NINGA group, with at least one of said technicians available to respond to service unavailability issues within the time limitations set forth below. Each technician will have a back-up technician available at all times. The technicians will be on-site for the installation and cut-over of the ETSB's system.
- c. If the ETSB experiences a Major or Critical service unavailability and NG-911 fails to respond in the time specified, ETSB will be compensated by a service rebate credit as follows:

<u>Service Issue</u>	<u>Response Time</u>	<u>Monetary Credit</u>
Critical	1 Hour	
Major	2 Hours	
Minor	2 Days	

- d. Any Credit due to the ETSB will be credited against the next monthly bill. The maximum credit per month shall not exceed 20% of the monthly recurring charge.
- e. The Service Unavailability Credit shall not apply to Service Unavailability caused by failures or interruptions due to Force Majeure, unauthorized alterations by ETSB or third parties, or planned work and outages, for which NG-911 will give the ETSB advance notice.
- f. The ETSB agrees to promptly report Service Unavailability to NG-911 via the toll-free hotline number provided by NG-911.

4. Term. This Agreement shall be effective [REDACTED]
[REDACTED]
[REDACTED] ("Initial Term"). [REDACTED]
[REDACTED]

[REDACTED]
[REDACTED] ("Renewal Term") [REDACTED]
[REDACTED]

5. Termination. This Agreement is not terminable by either party except that either party may, subject to any applicable breach, notice and cure provision, terminate this Agreement for cause. In the event of termination of this Agreement, the ETSB agrees to timely request regulatory approval of an amended 9-1-1 Plan to delete reference to NG-911 as the SSP and, unless the termination is due to an alleged breach of this Agreement by NG-911, Inc., to hold

NG-911 harmless from any costs associated therewith.

6. Payments. The ETSB shall pay to NG-911, the sums set forth and on the dates set forth in the Payment Schedule attached hereto as Exhibit B and incorporated herein by reference as though fully set forth.

- a. Start Up Cost. The Parties agree that upon payment of the Start Up Cost [REDACTED] NG-911 will commence work. In the event less than all ten (10) of the NINGA Members have [REDACTED] by September 1, 2016, this Agreement will continue in force and effect, except that

[REDACTED]

[REDACTED]

- b. Recurring Monthly Charges. The Parties acknowledge that pursuant to 50 ILCS 750/10, the Illinois Department of State Police ("ISP") is administering the payment of certain 9-1-1 costs described in the statute, and as further developed by the Illinois Administrative Code. NG-911 agrees to submit for payment by the ISP, those sums denominated as such on Exhibit B and to make a good faith effort to obtain payment of those costs from the ISP. However, the ETSB acknowledges that in the event for any reason the ISP cannot or will not pay the amounts submitted to it by NG-911 for payment, upon notice by NG-911, the ETSB will pay the costs. In the event NG-911 subsequently receives payment from the ISP for expenses paid by the ETSB, NG-911 will refund or credit the payment to the ETSB.

7. Participant Fee. Should any ETSB within the State of Illinois elect to not issue an RFP and instead, contract with NG-911 upon terms and pricing acceptable to NG-911, utilizing the same contract with the same terms as the contract between NG-911 and the ten (10) original NINGA members (except for Exhibit B, Pricing, which will vary by customer), NG-911 agrees to collect a one-time fee of \$[REDACTED] as a [REDACTED] to compensate the original ten (10) ETSBs for their labor and expenses. After the Participant remits the [REDACTED], NG-911 will provide a one-time credit of \$[REDACTED] to each of the original ten (10) NINGA members' monthly bills. The foregoing shall not apply to any ETSBs that are current customers of NG-911 or that have been identified by NG-911 as its potential customers before September 1, 2016.

8. Disclosure of Information. The terms of this Agreement, as well as information designated as confidential or proprietary by NG-911 ("Confidential Information"), will be held in

confidence by the ETSB to the fullest extent allowed by law and will not be disclosed to or discussed with third parties, including without limitation, NG-911's competitors. If the ETSB is required to provide Confidential Information to any court or government agency or any other third party pursuant to written court order, subpoena, regulation or process of law, including without limitation, a request under the Freedom of Information Act, the ETSB will immediately inform NG-911 so as to allow NG-911 the opportunity to contest the disclosure or take other measures to protect its interests, as NG-911 deems appropriate. In all cases, the ETSB's only obligations are to notify NG-911 and cooperate with NG-911, at NG-911's cost, to appropriately protect against or limit the scope of such disclosure. ETSB will limit disclosure of information to those with a "need to know" such information; and, except as provided above, will not disclose information clearly designated as proprietary by NG-911 to third parties without the consent of NG-911. The parties acknowledge that the Freedom of Information Act may be applicable to any and all documents in this Agreement, and that the ETSB may be obligated to provide responses to a valid FOIA request.

9. Representations, Warranties and Covenants of NG-911. NG-911 represents, warrants and covenants:
- a. That NG-911 is entering into this Agreement on its own behalf and not on behalf of any undisclosed person, firm or corporation.
 - b. That the officer signing this Agreement on behalf of NG-911 has corporate authority to execute this Agreement.
 - c. That NG-911 is a duly organized corporation, validly existing and in good standing under the laws of the state of Iowa and is duly qualified to conduct business in the state of Illinois and has the power to own or lease its properties and to carry on the business described in the NINGA Project.
 - d. That NG-911 has duly approved the execution of this Agreement by all necessary actions; that this Agreement has been duly and validly executed and delivered by NG-911; and that this Agreement constitutes a valid and binding obligation of NG-911, enforceable against it according to its terms, subject to bankruptcy, insolvency, fraudulent conveyance, reorganization, moratorium and similar laws affecting the enforceability of contractual obligations and creditor's rights generally and by the application of equitable principles by courts of competent jurisdiction, sitting at law or in equity.
 - e. That the execution and delivery of this Agreement by NG-911 and its performance of the obligations hereunder, do not a) conflict with or result in any breach of any provision of the formation or charter documents of NG-911; b) except for any required approvals of the Illinois Commerce Commission ("ICC") or the Illinois Department of State Police ("ISP"), require any consent, approval, authorization or permit of, or filing with or notification to, any governmental authority, except where the failure to obtain such consent, approval, authorization or permit, or to make such filing or notification, would not have a material adverse effect on NG-911 or materially

adversely affect the ability of NG-911 to consummate the transactions contemplated by this Agreement; c) except as would not, individually or in the aggregate, have a material effect on NG-911, conflict with or result in a breach or violation of, or constitute a default under, or result in (or create in any party the right to cause) the acceleration of any performance of NG-911 under, (i) any judgment or law to which it is subject or bound (subject to any consents, approvals, authorizations, permits, filings or notifications required under b) above), or (ii) any mortgage, bond, indenture, agreement, contract, license or other instrument or obligations to which NG-911 is subject or bound.

f. **Non-Discrimination/Equal Employment Opportunity.** NG-911 shall comply with Illinois laws regarding non-discrimination and equal employment opportunity and in accordance with the provisions of 775 ILCS 5/2-105, NG-911 shall:

- i. Refrain from unlawful discrimination and discrimination based on citizenship status in employment and undertake affirmative action to assure equality of employment opportunity and eliminate the effects of past discrimination;
- ii. Comply with the procedures and requirements of the Department's regulations concerning equal employment opportunities and affirmative action;
- iii. Provide such information, with respect to its employees and applicants for employment, and assistance as the Department may reasonably request;
- iv. Have written sexual harassment policies that shall include, at a minimum, the following information: (i) the illegality of sexual harassment; (ii) the definition of sexual harassment under State law; (iii) a description of sexual harassment, utilizing examples; (iv) the vendor's internal complaint process including penalties; (v) the legal recourse, investigative and complaint process available through the Department and the Commission; (vi) directions on how to contact the Department and Commission; and (vii) protection against retaliation as provided by Section 6-101 of this Act. A copy of the policies shall be provided to the Department upon request.

g. All people representing/contracting that will be present in the communications centers with LEADS/NCIC will have to meet the security guidelines as required by the agency, LEADS, and NCIC. This will involve fingerprinting and receipt of a State Identification Number (SID) from the State of Illinois.

10. **Representations, Warranties and Covenants of the ETSB.** The ETSB represents, warrants and covenants:

- a. That the ETSB has the requisite power and authority to approve, authorize, execute and deliver this Agreement.
- b. That the ETSB is a duly appointed and approved county governmental entity, duly organized, validly existing and in good standing under the laws of the state of Illinois

and is duly qualified to conduct its business and purchase the services contemplated by this Agreement.

- c. That the ETSB has duly approved the execution of this Agreement by all necessary actions; that this Agreement has been duly and validly executed and delivered by the ETSB; and that this Agreement constitutes a valid and binding obligation of the ETSB, enforceable against it according to its terms, subject to bankruptcy, insolvency, fraudulent conveyance, reorganization, moratorium and similar laws affecting the enforceability of contractual obligations and creditor's rights generally and by the application of equitable principles by courts of competent jurisdiction, sitting at law or in equity.
 - d. That there is no action, suit, claim, governmental investigation, arbitration or other proceeding pending, or, to the actual knowledge of the ETSB's officers, threatened against the ETSB or any of its officers or directors which, if adversely determined, would have a material effect upon the ETSB's ability to perform its obligations under this Agreement.
11. Regulatory Approval. The Parties acknowledge that this Agreement and NG-911's authority to act as SSP for the ETSB, are subject to the approval and continuing jurisdiction of the ICC and/or the ISP. NG-911 will request approval to act as the SSP as part of the application for approval of the modified 9-1-1 Plan. In the event approval is not granted, the Parties will negotiate in good faith for a resolution.
12. Breach, Notice and Cure. The Parties acknowledge that neither has previously contracted for hosted 9-1-1 services and that there may be issues which arise that were not anticipated by either party. Therefore, the Parties covenant and agree to attempt to resolve by good faith negotiation, any issues which may arise during the term of this agreement.

Following good faith negotiations, in the event of a breach, the non-breaching party shall notify the breaching party of the specific acts or omissions constituting the breach. The breaching party shall have thirty (30) days from the receipt of this notice to cure the breach (except that payment breaches shall be cured within ten (10) days) and if the breach is cured within said thirty (30) day period (or ten (10) days for a payment breach), the breach will be deemed to have not occurred; provided, that if the breach is of a type which cannot be cured within thirty (30) days, the breaching party shall be allowed the opportunity to commence and pursue to completion, good-faith efforts to cure the breach within a reasonable time. If the breaching party fails to cure the breach within thirty (30) days or, if the breach is of a type which cannot be cured within thirty (30) days and the breaching party has not commenced or is not pursuing good-faith efforts to cure the breach within a reasonable time, this Agreement may be terminated by the non-breaching party.

13. Limitation of Liability and Indemnity.

- a. All provisions of NG-911's Non-Competitive 9-1-1 System Provider Tariff presently in effect and hereafter filed with the Chief Clerk of the Illinois Commerce

Commission releasing or limiting NG-911 from liability of any type to any person or party, are incorporated herein by reference as though fully set forth.

- b. Nothing in this Agreement shall limit or restrict either party from pursuing, through civil litigation or other appropriate means, any actual damages arising out of this Agreement.
 - c. NG-911 shall indemnify, defend and hold harmless the ETSB and its officers and directors from and against any and all loss and expense incurred by the ETSB to third parties arising from or in connection with (or alleged to arise from or in connection with): (a) any failure by NG-911 to perform its obligations under this Agreement; or (b) the negligence or willful misconduct of NG-911 or any of its officers, directors, employees, agents or representatives in connection with this Agreement. The ETSB shall promptly notify NG-911 of the assertion of any claim against it for which it is entitled to be indemnified hereunder, and NG-911 shall have the right to assume the defense of the claim in any legal proceeding and to approve any settlement of the claim, which approval shall not be unreasonably withheld. These indemnification provisions are for the protection of the ETSB only and shall not establish any liability to third parties. The provisions of this Section shall survive termination of this Agreement.
 - d. The ETSB shall indemnify, defend and hold harmless NG-911, and its officers and directors, from and against any and all losses and expenses incurred by NG-911 to third parties arising from or in connection with (or alleged to arise from or in connection with): (a) any failure by the ETSB to perform its obligations under this Agreement; or (b) the negligence or willful misconduct of the ETSB or any of its officers, directors, employees, agents or representatives in connection with this Agreement. NG-911 shall promptly notify the ETSB of the assertion of any claim against it for which it is entitled to be indemnified hereunder, and the ETSB shall have the right to assume the defense of the claim in any legal proceeding and to approve any settlement of the claim, which approval shall not be unreasonably withheld. These indemnification provisions are for the protection of NG-911 only and shall not establish any liability to third parties. The provisions of this Section shall survive termination of this Agreement.
14. Relationship of Parties. The relationship of the parties hereunder shall be that of independent contractors. Neither party is intended to have, and neither of them shall represent to any other person that it has, any power, right or authority to bind the other or to assume or create any obligation or responsibility, expressed or implied, on behalf of the other, except as expressly required by this Agreement or as otherwise permitted in writing. Nothing in this Agreement shall be construed to create between the Parties any partnership, joint venture, employment relationship, franchise or agency.
15. Governing Law and Venue. This Agreement shall be governed by and construed and interpreted in accordance with the laws of the State of Illinois applicable to agreements made and to be performed entirely within such state, including all matters of enforcement, validity

and performance. Venue shall lie in the State or Federal courts in Illinois.

16. Recitals. The Recitals set forth on the first page of this Agreement are incorporated herein by reference as though fully set forth.
17. Severability. If any provision of this Agreement shall be held invalid, illegal or unenforceable, the validity, legality or enforceability of the other provisions of this Agreement shall not be affected thereby, and there shall be deemed substituted for the provision at issue a valid, legal and enforceable provision as similar as possible to the provision at issue.
18. Construction of Agreement. The Parties hereto have participated jointly in the negotiation and drafting of this Agreement. In the event an ambiguity or question of intent or interpretation arises, this Agreement shall be construed as if drafted jointly by the Parties hereto, and no presumption or burden of proof shall arise favoring or disfavoring any Party by virtue of the authorship of any of the provisions of this Agreement. Whenever required by the context, any pronoun used in this Agreement shall include the corresponding masculine, feminine, or neuter forms, and the singular form of nouns, pronouns, and verbs shall include the plural and vice versa. The use of the word "including" in this Agreement shall be by way of example rather than by limitation. The use of the words "or," "either," and "any" shall not be exclusive. Any specific provisions of this Agreement shall be deemed to supersede any provisions in the RFP on the same subject and this Agreement and the RFP shall be construed harmoniously, if possible, to give effect to the intent of the Parties.
19. Notices. Any notice required or permitted to be given hereunder shall be in writing shall be: (i) personally delivered; and/or (ii) transmitted by postage pre-paid first class certified United States mail return receipt requested; and/or (iii) transmitted by pre-paid, overnight courier (e.g. FedEx, DHL, UPS, etc.); and/or (iv) transmitted by facsimile (fax); and/or (v) transmitted by e-mail. All notices and other communications shall be deemed to have been duly given, received and effective on the date of actual receipt. Either Party may unilaterally change its address for purposes hereof by notice given to the other Party. Notices hereunder shall be directed to the Parties and their designated agents at the following addresses:

NG-911: NG-911, Inc.
 Attn: Michael Ramsey, CEO
 815 S. Highland
 Williamsburg, IA 52361
 Fax: (319) 668-9369
 Email: mramsey@ng-911inc.com

With a copy to :

Richard W. Hird
Petefish, Immel, Heeb & Hird, LLP
P.O. Box 485 842 Louisiana Street
Lawrence, KS 66044
Fax: 785-843-0407

Email: rhird@petefishlaw.com

ETSB: JoDaviess County Emergency Telephone System Board
Attn: Mike Moser, 911 Coordinator
330 N. Bench Street
Galena, IL 61036
Fax: _____
Email: mmoser@jodaviess.org


20. Further Assurances. The Parties hereby agree to execute, acknowledge and deliver to each other any further writings, documents, transfers, acknowledgements, instruments, powers of attorney, authorizations, filings, applications, reports, etc. that may be reasonably required to give full force and effect to the provisions of this Agreement, and to take such further actions reasonably required in fulfillment of obligations set forth herein or in furtherance of the intent hereof.
21. Amendment. This Agreement may not be modified or amended, except by an instrument in writing signed by the party against whom enforcement of any such modification or amendment is sought. Either party hereto may waive compliance by the other party with any term or provision of this Agreement on the part of the other party to be performed or complied with. The waiver by a party hereto of a breach of any term or provision of this Agreement shall not be construed as a waiver of any subsequent breach.
22. Force Majeure. No delay in, or failure of, performance by either party under this Agreement, except and excluding payments hereunder, will constitute default hereunder or give rise to any claim for damages if and to the extent caused by Force Majeure. Force Majeure shall mean acts of God, strikes, lock-outs or other such industrial disturbances, acts of the public enemy, wars, blockades, insurrections, riots, epidemics, landslides, lightning, earthquakes, fires, tornadoes, storms, floods, high water, washouts, civil disturbances, explosions, breakage or accidents in and to equipment and machinery, and all other causes, whether of the kind herein enumerated or otherwise, not reasonably within the control of the party claiming suspension due to Force Majeure.
23. Binding Agreement. The provisions of this Agreement shall be binding upon, and inure to the benefit of, the Parties hereto and their respective successors and assigns.
24. Counterparts. This Agreement may be executed in counterparts, all of which together shall constitute one Agreement binding on the Parties hereto, notwithstanding that both of the Parties have not signed the same counterpart. Counterpart signatures may be exchanged by pdf file, fax or other electronic communication and shall be considered to be binding originals.
25. Entire Agreement. This Agreement, including agreements incorporated herein, and the schedules and exhibits hereto, contain the entire agreement between the Parties with respect to the subject matter hereof and there are no agreements, understandings, representations or warranties between the Parties other than those set forth or referred to herein.


(The remainder of this page intentionally left blank; signature pages follow.)

9-1-1 Services Agreement

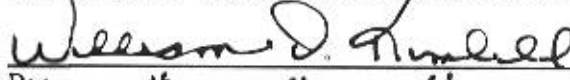
IN WITNESS WHEREOF, the Parties have executed this Agreement as of the date(s) set forth below.

NG-911, INC.


By: Michael Ramsey, President and CEO


Date Signed

JODAVIESS COUNTY
EMERGENCY TELEPHONE SYSTEM BOARD


By: _____
Title: Chair, JDCETSB

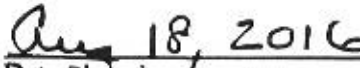

Date Signed

EXHIBIT A

REQUEST FOR PROPOSAL
WITH NG-911, INC. RESPONSES

EXHIBIT B

PAYMENT SCHEDULE

Entire Exhibit Redacted

**INTERGOVERNMENTAL AGREEMENT
FOR BACKUP COMMUNICATION SERVICES**

This intergovernmental Agreement is made this 6th day of August, 2019 by and between the Jo Daviess County Emergency Telephone System Board, a unit of local government, and the Whiteside County Emergency Telephone System Board, a unit of local government.

WHEREAS, the Jo Daviess County Emergency Telephone System Board is an Emergency Telephone System Board created under the terms of the Illinois Emergency Telephone System Act, 50 ILCS 750 by Jo Daviess County, Galena, IL and

WHEREAS, the Whiteside County Emergency Telephone System Board is an Emergency Telephone System Board created under the terms of the Illinois Emergency Telephone System Act, 50 ILCS 750 by Whiteside County, Morrison, IL; and

WHEREAS, Article VII, Section 10 of the Illinois Constitution and the Illinois Intergovernmental Cooperation Act, 5 ILCS 220/1 authorize units of local government to join together to exercise the powers granted to those individual units of local government; and

WHEREAS, the Jo Daviess County Emergency Telephone System Board and the Whiteside County Emergency Telephone System Board both operate Public Safety Answering Points (PSAP) within the terms of the Illinois Emergency Telephone System Act, 50 ILCS 750; and

WHEREAS, both the Jo Daviess County Emergency Telephone System Board and the Whiteside County Emergency Telephone System Board receive 9-1-1 and other emergency calls and dispatch police, fire and emergency medical units to their respective service areas; and

WHEREAS, both the Jo Daviess County Emergency Telephone System Board and the Whiteside County Emergency Telephone System Board desire to provide for backup 9-1-1 and dispatch services in the event of the loss of communication capabilities, dispatch building failure or unsafe environmental conditions within the dispatch center which affect human life in Galena, Jo Daviess County, Illinois.

**INTERGOVERNMENTAL AGREEMENT
FOR BACKUP COMMUNICATION SERVICES**

NOW, THEREFORE, be it agreed as follows:

1. The Whiteside County Emergency Telephone System Board and Whiteside County Sheriff's Office shall serve as the back-up communication center for the Jo Daviess County Emergency Telephone System Board and Jo Daviess County Sheriff's Office should the Jo Daviess County Public Safety Answering Point (PSAP) lose its ability or be physically unable to receive 9-1-1 calls or other emergency telephone calls or dispatch police, fire or emergency medical service units.
2. It is agreed that the Jo Daviess County Emergency Telephone System Board shall be responsible for installing and maintaining the necessary equipment in the Whiteside County Sheriff's Office to enable the dispatch center to receive Jo Daviess County 9-1-1 calls, when there is some form of system impairment or rollover situation and provide the ability to notify Jo Daviess County of the need for emergency public safety dispatch.
3. Neither party to this Agreement will pay or be charged for any service as the back-up dispatch center as long as the outage is for a reasonable period of time. Any outage that is deemed to be extensive and an undue burden on the Whiteside County Sheriff's Office may require a transfer of dispatch personnel from the non-functioning center to the backup center. Additionally, outages for extended periods of days and/or weeks will result in not only transfer of sufficient dispatch personnel, as outlined above, but also may require the payment of other operational costs incurred by the backup centers as a result of the outage.
4. Because the implementation of the backup center implies an emergency situation the parties to this Agreement shall establish standardized and cooperative policies and procedures relative to the operation of the back-up center that may differ significantly from normal dispatch operations.
5. Each party to the Agreement agrees to indemnify, hold harmless and defend the other party and its members, agents and employees from all claims, causes of action, suits, damages, liabilities, costs, liens, fines, penalties, interest, expenses or demands, including without limitation, reasonable attorney's fees and litigation costs incurred as the result of actions taken in fulfillment of this Agreement.
6. Both parties to this Agreement do not waive any of the statutory immunities afforded to them in their function as a backup center.
7. The initial term of this Agreement shall be for a period of five (5) years. Thereafter, the parties may renew the Agreement for such additional five (5) year terms as the parties may agree.

**INTERGOVERNMENTAL AGREEMENT
FOR BACKUP COMMUNICATION SERVICES**

8. Either party to this Agreement may cancel the Agreement by providing one hundred eighty (180) days of prior notice. Such notice of cancellation shall be effective until both parties have secured replacement backup centers and the Illinois Commerce Commission (I.C.C.) has approved the changes.

9. All notices relative to this Agreement shall be provided by first class U.S. Mail to the following persons:

Mr. Karl J. Kovarik
Whiteside County 911 Coordinator
200 E. Knox
Morrison, IL 61270
(815)772-5262

Sgt. Tina Brandel
Jo Daviess County 911 Coordinator
330 N. Bench St.
Galena, IL 61036
(815)776-9310

10. Both Parties to this Agreement will maintain all necessary insurance during the term of this Agreement.

11. Any amendments or modifications to this Agreement shall be in writing and mutually agreed to by both parties.

INTERGOVERNMENTAL AGREEMENT
FOR BACKUP COMMUNICATION SERVICES

IN WITNESS WHEREOF, the parties hereto have caused this Agreement to be executed by the properly authorized officials as of the date written below.

Deean Kinsell

Jo Davless County E.T.S.B. Chairperson

Sept 4, 2019

Date

Kenn W Turner

Jo Daviess County Sheriff's Office

16 SEPT 2019

Date

Jeff B...

Whiteside County E.T.S.B. Chairperson

Sept 30, 2019

Date

Jeff B...

Whiteside County Sheriff's Office

Sept 30, 2019

Date

Exhibits 8 & 9

Agreement

Date: April 1, 2020

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Jo Daviess County Emergency Telephone System Board, hereinafter referred to as "ETSB", and the Jo Daviess County Sheriff's Office for the purpose of effective handling and routing of all 9-1-1 emergency calls.

CALL HANDLING (Exhibit 8)

The Public Safety Answering Point (PSAP) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio / 155.535

Secondary: Radio / 155.820

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records, and service will be the responsibility of the ETSB.

Any agreements or changes in agreements and operating policies must be approved by the ETSB.

Jo Daviess County ETSB

By: William Lind

Title: Chairman

Date: April 1, 2020

Jo Daviess County Sheriff's Office

By: Kevin W. Turner

Title: Sheriff

Exhibits 8 & 9

Agreement

Date: April 1, 2020

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Jo Daviess County Emergency Telephone System Board, hereinafter referred to as "ETSB", and the Jo Daviess County Haz-Mat for the purpose of effective handling and routing of all 9-1-1 emergency calls.

CALL HANDLING (Exhibit 8)

The Public Safety Answering Point (PSAP) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio / 155.820

Secondary: Phone: 815-845-2300

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records, and service will be the responsibility of the ETSB.

Any agreements or changes in agreements and operating policies must be approved by the ETSB.

Jo Daviess County ETSB

By: 

Title: Chairman

Date: April 1, 2020

Jo Daviess County Haz-Mat

By: 

Title: Chief

Exhibit 8 & 9 Agreements

Exhibits 8 & 9

Agreement

Date: December 5, 2018

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Jo Daviess County Emergency Telephone System Board, hereinafter referred to as "ETSB", and the Scales Mound Fire Protection District for the purpose of effective handling and routing of all 9-1-1 emergency calls.

CALL HANDLING (Exhibit 8)

The Public Safety Answering Point (PSAP) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio / 155.820 Apple Canyon Lake Fire Dept and Galena Territory Fire Dept Fall under the Scales Mound Fire Protection District

Secondary: Man stations for Self-Page Phone: 845-2300

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records, and service will be the responsibility of the ETSB.

Any agreements or changes in agreements and operating policies must be approved by the ETSB.

Jo Daviess County ETSB

Scales Mound Fire Protection District

By: [Signature]

Title: Chairman

Date: December 5, 2018

By: [Signature]

Title: Chief

11/3/18

Exhibits 8 & 9

Agreement

Date: December 11, 2019

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Jo Daviess County Emergency Telephone System Board, hereinafter referred to as "ETSB", and the Apple River Police Department for the purpose of effective handling and routing of all 9-1-1 emergency calls.

CALL HANDLING (Exhibit 8)

The Public Safety Answering Point (PSAP) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio / 155.535

Secondary: Phone 815-594-2363

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records, and service will be the responsibility of the ETSB.

Any agreements or changes in agreements and operating policies must be approved by the ETSB.

Jo Daviess County ETSB

By: William Hinkel

Title: Chairman

Date: December 11, 2019

Michael A. Brown

By: Chief of Police

Title: 1-15-20

Exhibits 8 & 9

Agreement

Date:

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Jo Daviess County Emergency Telephone System Board, hereinafter referred to as "ETSB", and the CARROLL COUNTY ETSB for the purpose of effective handling and routing of all 9-1-1 emergency calls.

CALL HANDLING (Exhibit 8)

The Public Safety Answering Point (PSAP) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: TELEPHONE 915-244-2635

Secondary: RADIO 155-370 PORT TO PORT

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records, and service will be the responsibility of the ETSB.

Any agreements or changes in agreements and operating policies must be approved by the ETSB.

Jo Daviess County ETSB

By: William Hinkel

Title: Chairman

Date: _____

CARROLL COUNTY ETSB

By: [Signature]

Title: MATT MABELL

Title: CHAIRMAN

Exhibits 8 & 9

Agreement

Date: December 11, 2019

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Jo Daviess County Emergency Telephone System Board, hereinafter referred to as "ETSB", and the Gratiot Fire Department for the purpose of effective handling and routing of all 9-1-1 emergency calls.

CALL HANDLING (Exhibit 8)

The Public Safety Answering Point (PSAP) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 10 Digit transfer on CPE to Lafayette County 608-776-4444

Secondary: Non-Emergency Phone for Lafayette County 608-776-4444

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records, and service will be the responsibility of the ETSB.

Any agreements or changes in agreements and operating policies must be approved by the ETSB.

Jo Daviess County ETSB

By: William Kimmel

Title: Chairman

Date: December 11, 2019

By: Ralph J. Stutz

By:

Title: Gratiot Fire Department Chief

Exhibits 8 & 9

Agreement

Date: December 11, 2019

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Jo Daviess County Emergency Telephone System Board, hereinafter referred to as "ETSB", and the ISP - District 1 for the purpose of effective handling and routing of all 9-1-1 emergency calls.

CALL HANDLING (Exhibit 8)

The Public Safety Answering Point (PSAP) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Phone / 1-815-632-4076 4000

Secondary: Phone / 1-815-632-4010 ext. 154 Radio Dispatch 155.370-Point to Point

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records, and service will be the responsibility of the ETSB.

Any agreements or changes in agreements and operating policies must be approved by the ETSB.

Jo Daviess County ETSB

By: William Hinkel

Title: Chairman

Date: December 11, 2019

By: R. J. MRC 4764

Title: Bureau Chief

01/07/2020

Exhibits 8 & 9

Agreement

Date: December 11, 2019

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Jo Daviess County Emergency Telephone System Board, hereinafter referred to as "ETSB", and the ISP - District 16 - for the purpose of effective handling and routing of all 9-1-1 emergency calls.

CALL HANDLING (Exhibit 8)

The Public Safety Answering Point (PSAP) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Phone / ~~1-815-632-4074~~ 815-239-1151

Secondary: Phone / ~~1-815-239-1151~~ 815-239-2058

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records, and service will be the responsibility of the ETSB.

Any agreements or changes in agreements and operating policies must be approved by the ETSB.

Jo Daviess County ETSB

By: William Kline

Title: Chairman

Date: December 11, 2019

By: R. M. L. 4764 01/07/2020
Title: Bureau Chief

Exhibits 8 & 9

Agreement

Date: December 11, 2019

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Jo Daviess County Emergency Telephone System Board, hereinafter referred to as "ETSB", and the East Dubuque Police Department for the purpose of effective handling and routing of all 9-1-1 emergency calls.

CALL HANDLING (Exhibit 8)

The Public Safety Answering Point (PSAP) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio / 155.535

Secondary: Phone 815-747-3919

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records, and service will be the responsibility of the ETSB.

Any agreements or changes in agreements and operating policies must be approved by the ETSB.

Jo Daviess County ETSB

By: William Kimmel

Title: Chairman

Date: December 11, 2019

By:

[Signature]
East Dubuque Police

Title:

Chief of Police

Exhibits 8 & 9

Agreement

Date: December 11, 2019

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Jo Daviess County Emergency Telephone System Board, hereinafter referred to as "ETSB", and the Stockton Fire Department for the purpose of effective handling and routing of all 9-1-1 emergency calls.

CALL HANDLING (Exhibit 8)

The Public Safety Answering Point (PSAP) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio / 155.820

Secondary: Phone 815-947-2600

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records, and service will be the responsibility of the ETSB.

Any agreements or changes in agreements and operating policies must be approved by the ETSB.

Jo Daviess County ETSB

By: William Kimer

Title: Chairman

Date: December 11, 2019

By: Bruce P. P. P.

Title: Chief SFPD

Exhibits 8 & 9

Agreement

Date: December 11, 2019

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Jo Daviess County Emergency Telephone System Board, hereinafter referred to as "ETSB", and the Savanna Police Department for the purpose of effective handling and routing of all 9-1-1 emergency calls.

CALL HANDLING (Exhibit 8)

The Public Safety Answering Point (PSAP) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 10 Digit transfer on CPE to Carroll County 815-244-2635

Secondary: Point to Point

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records, and service will be the responsibility of the ETSB.

Any agreements or changes in agreements and operating policies must be approved by the ETSB.

Jo Daviess County ETSB

By: William Kimmel

Title: Chairman

Date: December 11, 2019

By: C. Jeffrey Doran

Title: Chief of Police

Exhibits 8 & 9

Agreement

Date: December 11, 2019

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Jo Daviess County Emergency Telephone System Board, hereinafter referred to as "ETSB", and the Savanna Fire Department for the purpose of effective handling and routing of all 9-1-1 emergency calls.

CALL HANDLING (Exhibit 8)

The Public Safety Answering Point (PSAP) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 10 Digit transfer on CPE to Carroll County 815-244-2635Secondary: Non-Emergency Phone for Carroll County 815-244-2635AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records, and service will be the responsibility of the ETSB.

Any agreements or changes in agreements and operating policies must be approved by the ETSB.

Jo Daviess County ETSB

By: William KinkaidTitle: ChairmanDate: December 11, 2019

By:

Title:

Shawn Pirolo
Shawn Pirolo
Fire Chief

Exhibits 8 & 9

Agreement

Date: December 11, 2019

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Jo Daviess County Emergency Telephone System Board, hereinafter referred to as "ETSB", and the Galena Area EMS District for the purpose of effective handling and routing of all 9-1-1 emergency calls.

CALL HANDLING (Exhibit 8)

The Public Safety Answering Point (PSAP) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio / 155.820

Secondary: Phone 815-777-3575

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records, and service will be the responsibility of the ETSB.

Any agreements or changes in agreements and operating policies must be approved by the ETSB.

Jo Daviess County ETSB

By: William L. Bingham

Title: Chairman

Date: December 11, 2019

WILLIAM L. BINGHAM

By: William L. Bingham

Title: Galena EMS Coordinator

Exhibits 8 & 9

Agreement

Date: December 11, 2019

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Jo Daviess County Emergency Telephone System Board, hereinafter referred to as "ETSB", and the Stockton Police Department for the purpose of effective handling and routing of all 9-1-1 emergency calls.

CALL HANDLING (Exhibit 8)

The Public Safety Answering Point (PSAP) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio / 155.535

Secondary: Phone 815-947-3157

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records, and service will be the responsibility of the ETSB.

Any agreements or changes in agreements and operating policies must be approved by the ETSB.

Jo Daviess County ETSB

By: William Hindle

Title: Chairman

Date: December 11, 2019

STOCKTON POLICE DEPARTMENT

By:

KM St

Title:

Chief

12/12/2019

Exhibits 8 & 9

Agreement

Date: December 11, 2019

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Jo Daviess County Emergency Telephone System Board, hereinafter referred to as "ETSB", and the Hanover Police Department for the purpose of effective handling and routing of all 9-1-1 emergency calls.

CALL HANDLING (Exhibit 8)

The Public Safety Answering Point (PSAP) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio / 155.535

Secondary: Phone 815-591-2100

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records, and service will be the responsibility of the ETSB.

Any agreements or changes in agreements and operating policies must be approved by the ETSB.

Jo Daviess County ETSB

By: William Kimmel

Title: Chairman

Date: December 11, 2019

By:

T. V. 42.60

Title:

CHIEF OF POLICE

Exhibits 8 & 9

Agreement

Date: December 5, 2018

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Jo Daviess County Emergency Telephone System Board, hereinafter referred to as "ETSB", and the Apple Canyon Lake Safety & Security for the purpose of effective handling and routing of all 9-1-1 emergency calls.

CALL HANDLING (Exhibit 8)

The Public Safety Answering Point (PSAP) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio / 155.535

Secondary: Phone 815-492-2436

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records, and service will be the responsibility of the ETSB.

Any agreements or changes in agreements and operating policies must be approved by the ETSB.

Jo Daviess County ETSB

Apple Canyon Lake Safety & Security

By: *William Lind*

By: *Julie Janssen*

Title: Chairman

Title: *Manager of Safety & Security*

Date: December 5, 2018

Title: *Aquatics*

11/28/18

Exhibits 8 & 9

Agreement

Date: December 5, 2018

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Jo Daviess County Emergency Telephone System Board, hereinafter referred to as "ETSB", and the Apple River Fire Department for the purpose of effective handling and routing of all 9-1-1 emergency calls.

CALL HANDLING (Exhibit 8)

The Public Safety Answering Point (PSAP) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio / 155.820

Secondary: Man Station to Self-Page Phone - 815-594-2414

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records, and service will be the responsibility of the ETSB.

Any agreements or changes in agreements and operating policies must be approved by the ETSB.

Jo Daviess County ETSB

Apple River Fire Department

By: [Signature]

Title: Chairman

Date: December 5, 2018

By:

Title:

[Signature]
CHIEF

Exhibits 8 & 9

Agreement

Date: December 5, 2018

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Jo Daviess County Emergency Telephone System Board, hereinafter referred to as "ETSB", and the East Dubuque Fire Department for the purpose of effective handling and routing of all 9-1-1 emergency calls.

CALL HANDLING (Exhibit 8)

The Public Safety Answering Point (PSAP) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio / 155.820

Secondary: Man station for self page Phone - 815-747-6669

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records, and service will be the responsibility of the ETSB.

Any agreements or changes in agreements and operating policies must be approved by the ETSB.

Jo Daviess County ETSB

East Dubuque Fire Department

By: William Hinkel

Title: Chairman

Date: December 5, 2018

By: [Signature]

Title: Fire Chief

Exhibits 8 & 9

Agreement

Date: December 5, 2018

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Jo Daviess County Emergency Telephone System Board, hereinafter referred to as "ETSB", and the Elizabeth Police Department for the purpose of effective handling and routing of all 9-1-1 emergency calls.

CALL HANDLING (Exhibit 8)

The Public Safety Answering Point (PSAP) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio / 155.535

Secondary: Phone 815-858-3314

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records, and service will be the responsibility of the ETSB.

Any agreements or changes in agreements and operating policies must be approved by the ETSB.

Jo Daviess County ETSB

Elizabeth Police Department

By: William Hines

1272

Title: Chairman

By: 12/28/18

Date: December 5, 2018

Title: Chief of Police

Exhibits 8 & 9

Agreement

Date: December 5, 2018

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Jo Daviess County Emergency Telephone System Board, hereinafter referred to as "ETSB", and the Elizabeth Fire Department for the purpose of effective handling and routing of all 9-1-1 emergency calls.

CALL HANDLING (Exhibit 8)

The Public Safety Answering Point (PSAP) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio / 155.820

Secondary: Man Station for Self-Page Phone: 815-858-3612

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records, and service will be the responsibility of the ETSB.

Any agreements or changes in agreements and operating policies must be approved by the ETSB.

Jo Daviess County ETSB

Elizabeth Fire Department

By: [Signature]

Title: Chairman

Date: December 5, 2018

By: [Signature]

Title: EMS Coordinator

Exhibits 8 & 9

Agreement

Date: December 5, 2018

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Jo Daviess County Emergency Telephone System Board, hereinafter referred to as "ETSB", and the Elizabeth Ambulance for the purpose of effective handling and routing of all 9-1-1 emergency calls.

CALL HANDLING (Exhibit 8)

The Public Safety Answering Point (PSAP) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio / 155.820

Secondary: Phone Tree Phone: 815-858-2404

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records, and service will be the responsibility of the ETSB.

Any agreements or changes in agreements and operating policies must be approved by the ETSB.

Jo Daviess County ETSB

Elizabeth Ambulance

By: [Signature]

Title: Chairman

Date: December 5, 2018

By:

Title:

12-3-18
[Signature]
Coordinating

Exhibits 8 & 9

Agreement

Date: December 5, 2018

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Jo Daviess County Emergency Telephone System Board, hereinafter referred to as 'ETSB', and the Galena Police Department for the purpose of effective handling and routing of all 9-1-1 emergency calls.

CALL HANDLING (Exhibit 8)

The Public Safety Answering Point (PSAP) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio / 155.535

Secondary: Phone 815-777-2131

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records, and service will be the responsibility of the ETSB.

Any agreements or changes in agreements and operating policies must be approved by the ETSB.

Jo Daviess County ETSB

Galena Police Department

By: William Kimmel

Title: Chairman

Date: December 5, 2018

By:

Lori Huntington

Title:

Chief of Police 12/5/18

Exhibits 8 & 9

Agreement

Date: December 5, 2018

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Jo Daviess County Emergency Telephone System Board, hereinafter referred to as "ETSB", and the Galena Fire Department for the purpose of effective handling and routing of all 9-1-1 emergency calls.

CALL HANDLING (Exhibit 8)

The Public Safety Answering Point (PSAP) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio / 155.820

Secondary: Man Station for Self-Page Phone: 815-777-0025

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records, and service will be the responsibility of the ETSB.

Any agreements or changes in agreements and operating policies must be approved by the ETSB.

Jo Daviess County ETSB

Galena Fire Department

By: [Signature]

Title: Chairman

Date: December 5, 2018

By: [Signature]

Title: Chief

Exhibits 8 & 9

Agreement

Date: December 5, 2018

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Jo Daviess County Emergency Telephone System Board, hereinafter referred to as "ETSB", and the Galena Territory Security Department for the purpose of effective handling and routing of all 9-1-1 emergency calls.

CALL HANDLING (Exhibit 8)

The Public Safety Answering Point (PSAP) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio / 155.535

Secondary: Phone 815-777-2001

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records, and service will be the responsibility of the ETSB.

Any agreements or changes in agreements and operating policies must be approved by the ETSB.

Jo Daviess County ETSB

Galena Territory Security Department

By: William Hinkel

Title: Chairman

Date: December 5, 2018

By: Scott Greene

Title: Security Coordinator

Exhibits 8 & 9

Agreement

Date: December 5, 2018

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Jo Daviess County Emergency Telephone System Board, hereinafter referred to as "ETSB", and the Hanover Fire Department for the purpose of effective handling and routing of all 9-1-1 emergency calls.

CALL HANDLING (Exhibit 8)

The Public Safety Answering Point (PSAP) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio / 155.820

Secondary: Man Station for Self-Page Phone: 815-591-3514

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records, and service will be the responsibility of the ETSB.

Any agreements or changes in agreements and operating policies must be approved by the ETSB.

Jo Daviess County ETSB

Hanover Fire Department

By: William Kinsler

Title: Chairman

Date: December 5, 2018

By: David P. [Signature]

Title: President

Exhibits 8 & 9

Agreement

Date: December 5, 2018

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Jo Daviess County Emergency Telephone System Board, hereinafter referred to as "ETSB", and the Menominee Dunleith Fire Department for the purpose of effective handling and routing of all 9-1-1 emergency calls.

CALL HANDLING (Exhibit 8)

The Public Safety Answering Point (PSAP) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio / 155.820

Secondary: Man station for self page Phone: 815-747-3943

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records, and service will be the responsibility of the ETSB.

Any agreements or changes in agreements and operating policies must be approved by the ETSB.

Jo Daviess County ETSB

Menominee Dunleith Fire Department

By: William Kimmel

Title: Chairman

Date: December 5, 2018

By: Rich Truesel

Title: P.O.

Exhibits 8 & 9

Agreement

Date: December 5, 2018

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Jo Daviess County Emergency Telephone System Board, hereinafter referred to as "ETSB", and the Savanna Ambulance for the purpose of effective handling and routing of all 9-1-1 emergency calls.

CALL HANDLING (Exhibit 8)

The Public Safety Answering Point (PSAP) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 10 Digit transfer on CPE 815-244-2135

Secondary: Point to Point

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

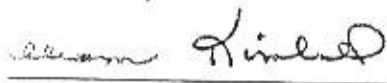
All agreements, management, records, and service will be the responsibility of the ETSB.

Any agreements or changes in agreements and operating policies must be approved by the ETSB.

Jo Daviess County ETSB

Savanna Ambulance

By:



Title: Chairman

Date: December 5, 2018

By:



Title:

BOARD CHAIRMAN

Exhibits 8 & 9

Agreement

Date: December 5, 2018

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Jo Daviess County Emergency Telephone System Board, hereinafter referred to as "ETSB", and the Stephenson County Sheriff's Department for the purpose of effective handling and routing of all 9-1-1 emergency calls.

CALL HANDLING (Exhibit 8)

The Public Safety Answering Point (PSAP) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 10 Digit transfer on CPE 815-235-8251

Secondary: Point to Point

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records, and service will be the responsibility of the ETSB.

Any agreements or changes in agreements and operating policies must be approved by the ETSB.

Jo Daviess County ETSB

By: William Hinkel

Title: Chairman

Date: December 5, 2018

Stephenson County Sheriff's Dept

By: [Signature]

Title: Sheriff

Exhibits 8 & 9

Agreement

Date: December 5, 2018

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Jo Daviess County Emergency Telephone System Board, hereinafter referred to as "ETSB", and the Lafayette County Sheriff's Office for the purpose of effective handling and routing of all 9-1-1 emergency calls.

CALL HANDLING (Exhibit 8)

The Public Safety Answering Point (PSAP) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 10 Digit transfer on CPE 608-776-4444

Secondary: Point to Point

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records, and service will be the responsibility of the ETSB.

Any agreements or changes in agreements and operating policies must be approved by the ETSB.

Jo Daviess County ETSB

By: William Kimmel

Title: Chairman

Date: December 5, 2018

Lafayette County Sheriff's Office

By: Reginald M. Gill

Title: Lafayette County Sheriff

Exhibits 8 & 9

Agreement

Date: December 5, 2018

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Jo Daviess County Emergency Telephone System Board, hereinafter referred to as 'ETSB', and the Warren Area Ambulance for the purpose of effective handling and routing of all 9-1-1 emergency calls.

CALL HANDLING (Exhibit 8)

The Public Safety Answering Point (PSAP) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio / 155.820

Secondary: Phone 815-745-2070

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records, and service will be the responsibility of the ETSB.

Any agreements or changes in agreements and operating policies must be approved by the ETSB.

Jo Daviess County ETSB

Warren Area Ambulance

By: William Hinkel

By: Louis Berger

Title: Chairman

By: Louis Berger

Date: December 5, 2018

Title: Coordinator

Exhibit 8 & 9 Agreements

Exhibits 8 & 9

Agreement

Date: December 5, 2018

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Jo Daviess County Emergency Telephone System Board, hereinafter referred to as "ETSB", and the Stockton Ambulance for the purpose of effective handling and routing of all 9-1-1 emergency calls.

CALL HANDLING (Exhibit 8)

The Public Safety Answering Point (PSAP) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio / 155.820

Secondary: Phone 815-947-3500

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records, and service will be the responsibility of the ETSB.

Any agreements or changes in agreements and operating policies must be approved by the ETSB.

Jo Daviess County ETSB

Stockton Ambulance

By: William Kline

By: Debra Heidmrich

Title: Chairman

By: President

Date: December 5, 2018

Title: 12/1/18

Exhibits 8 & 9

Agreement

Date: December 5, 2018

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Jo Daviess County Emergency Telephone System Board, hereinafter referred to as "ETSB", and the Shullsburg Fire Department for the purpose of effective handling and routing of all 9-1-1 emergency calls.

CALL HANDLING (Exhibit 8)

The Public Safety Answering Point (PSAP) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 10 Digit transfer on CPE 608-716-4444

Secondary: Point to Point

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records, and service will be the responsibility of the ETSB.

Any agreements or changes in agreements and operating policies must be approved by the ETSB.

Jo Daviess County ETSB

Shullsburg Fire Department

By: William Klined

By: Brad Wiegand

Title: Chairman

By: David Wain

Date: December 5, 2018

Title: Fire Chief

Exhibits 8 & 9

Agreement

Date: December 5, 2018

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Jo Daviess County Emergency Telephone System Board, hereinafter referred to as "ETSB", and the Benton Fire Department for the purpose of effective handling and routing of all 9-1-1 emergency calls.

CALL HANDLING (Exhibit 8)

The Public Safety Answering Point (PSAP) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 10 Digit transfer on CPE 608-776-4444

Secondary: Point to Point

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records, and service will be the responsibility of the ETSB.

Any agreements or changes in agreements and operating policies must be approved by the ETSB.

Jo Daviess County ETSB

Benton Fire Department

By: William Hinkel

Date: 12/3/2018

Title: Chairman

By: Richard [Signature]

Date: December 5, 2018

Title: Fire Chief

Exhibits 8 & 9

Agreement

Date: December 5, 2018

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Jo Daviess County Emergency Telephone System Board, hereinafter referred to as "ETSB", and the Warren Police Department for the purpose of effective handling and routing of all 9-1-1 emergency calls.

CALL HANDLING (Exhibit 8)

The Public Safety Answering Point (PSAP) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio / 155.535

Secondary: Phone 815-745-2418

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records, and service will be the responsibility of the ETSB.

Any agreements or changes in agreements and operating policies must be approved by the ETSB.

Jo Daviess County ETSB

Warren Police Department

By: [Signature]

Title: Chairman

Date: December 5, 2018

By: [Signature]

Title: Chief of Police

Exhibits 8 & 9

Agreement

Date: December 5, 2018

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Jo Daviess County Emergency Telephone System Board, hereinafter referred to as "ETSB", and the Winslow Fire Department for the purpose of effective handling and routing of all 9-1-1 emergency calls.

CALL HANDLING (Exhibit 8)

The Public Safety Answering Point (PSAP) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 10 Digit transfer on CPE 815-235-8251

Secondary: Point to Point

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records, and service will be the responsibility of the ETSB.

Any agreements or changes in agreements and operating policies must be approved by the ETSB.

Jo Daviess County ETSB

Winslow Fire Department

By: [Signature]

Title: Chairman

Date: December 5, 2018

By: [Signature]

Title: Chief

815-238-2859

Exhibits 8 & 9

Agreement

Date: December 5, 2018

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Jo Daviess County Emergency Telephone System Board, hereinafter referred to as "ETSB", and the Mt. Carroll Fire Department for the purpose of effective handling and routing of all 9-1-1 emergency calls.

CALL HANDLING (Exhibit 8)

The Public Safety Answering Point (PSAP) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 10 Digit transfer on CPE 815-244-2635

Secondary: Point to Point

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records, and service will be the responsibility of the ETSB.

Any agreements or changes in agreements and operating policies must be approved by the ETSB.

Jo Daviess County ETSB

Mt. Carroll Fire Department

By: William Kinkel

Title: Chairman

Date: December 5, 2018

By:

Title:

Dec. 7, 2018
Ronald A. Buckmaster
Trustee - Pres.

Exhibits 8 & 9

Agreement

Date: December 5, 2018

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Jo Daviess County Emergency Telephone System Board, hereinafter referred to as "ETSB", and the South Wayne Fire Department for the purpose of effective handling and routing of all 9-1-1 emergency calls.

CALL HANDLING (Exhibit 8)

The Public Safety Answering Point (PSAP) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 10 Digit transfer on CPE 608-776-4444

Secondary: Point to Point

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records, and service will be the responsibility of the ETSB.

Any agreements or changes in agreements and operating policies must be approved by the ETSB.

Jo Daviess County ETSB

South Wayne Fire Department

By: William Kline

Eric Berget

Title: Chairman

By: Eric Berget

Date: December 5, 2018

Title: Fire Chief

Exhibits 8 & 9

Agreement

Date: December 5, 2018

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Jo Daviess County Emergency Telephone System Board, hereinafter referred to as "ETSB", and the Jamestown Fire Department for the purpose of effective handling and routing of all 9-1-1 emergency calls.

CALL HANDLING (Exhibit 8)

The Public Safety Answering Point (PSAP) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 10 Digit transfer on CPE 608-723-2157

Secondary: Point to Point

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records, and service will be the responsibility of the ETSB.

Any agreements or changes in agreements and operating policies must be approved by the ETSB.

Jo Daviess County ETSB
William Hinkel

Jamestown Fire Department

By: _____

Harry Obuchowski

Title: Chairman

By: Fire Chief

Date: December 5, 2018

Title: 12/10/18

Exhibits 8 & 9

Agreement

Date: December 5, 2018

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Jo Daviess County Emergency Telephone System Board, hereinafter referred to as "ETSB", and the Hazel Green Rescue Squad for the purpose of effective handling and routing of all 9-1-1 emergency calls.

CALL HANDLING (Exhibit 8)

The Public Safety Answering Point (PSAP) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 10 Digit transfer on CPE 608-723-2157

Secondary: Obtain information and relay to Grant County via Point to Point

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records, and service will be the responsibility of the ETSB.

Any agreements or changes in agreements and operating policies must be approved by the ETSB.

Jo Daviess County ETSB

By: [Signature]

Title: Chairman

Date: December 5, 2018

Hazel Green Rescue Squad

By: [Signature]

By:

Title:

Exhibits 8 & 9

Agreement

Date: December 5, 2018

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Jo Daviess County Emergency Telephone System Board, hereinafter referred to as "ETSB", and the Lena Fire Department for the purpose of effective handling and routing of all 9-1-1 emergency calls.

CALL HANDLING (Exhibit 8)

The Public Safety Answering Point (PSAP) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 10 Digit transfer on CPE 815-235-8251

Secondary: Point to Point

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.


It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records, and service will be the responsibility of the ETSB.


Any agreements or changes in agreements and operating policies must be approved by the ETSB.

Jo Daviess County ETSB

Lena Fire Department

By: 
Title: Chairman

Date: December 5, 2018

By: 
Title: 

Exhibits 8 & 9

Agreement

Date: December 5, 2018

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Jo Daviess County Emergency Telephone System Board, hereinafter referred to as "ETSB", and the Pearl City Fire Protection District for the purpose of effective handling and routing of all 9-1-1 emergency calls.

CALL HANDLING (Exhibit 8)

The Public Safety Answering Point (PSAP) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 10 Digit transfer on CPE 815-235-8251

Secondary: Point to Point

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records, and service will be the responsibility of the ETSB.

Any agreements or changes in agreements and operating policies must be approved by the ETSB.

Jo Daviess County ETSB

Pearl City Fire Protection District

By: William Kinkel

Title: Chairman

Date: December 5, 2018

By:

Title:

Ronald Brown
trustee president

Exhibits 8 & 9

Agreement

Date: December 5, 2018

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Jo Daviess County Emergency Telephone System Board, hereinafter referred to as "ETSB", and the Mt. Carroll Ambulance for the purpose of effective handling and routing of all 9-1-1 emergency calls.

CALL HANDLING (Exhibit 8)

The Public Safety Answering Point (PSAP) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 10 Digit transfer on CPE 815-244-2635

Secondary: Point to Point

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records, and service will be the responsibility of the ETSB.

Any agreements or changes in agreements and operating policies must be approved by the ETSB.

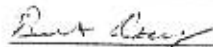
Jo Daviess County ETSB

Mt. Carroll Ambulance

By: 

Title: Chairman

Date: December 5, 2018

By: 

Title: Chief

Exhibits 8 & 9

Agreement

Date: December 5, 2018

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Jo Daviess County Emergency Telephone System Board, hereinafter referred to as "ETSB", and the Grant County Sheriff's Office for the purpose of effective handling and routing of all 9-1-1 emergency calls.

CALL HANDLING (Exhibit 8)

The Public Safety Answering Point (PSAP) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 10 Digit Transfer on CPE 608-723-2157

Secondary: Obtain information and relay to GTSO Dispatch via Point to Point

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records, and service will be the responsibility of the ETSB.

Any agreements or changes in agreements and operating policies must be approved by the ETSB.

Jo Daviess County ETSB

By: William Kimmel

Title: Chairman

Date: December 5, 2018

Grant County Sheriff's Office

[Signature]

By: SEAN MATE DECKMAN

Title: SHERIFF

1-15-19

Exhibits 8 & 9

Agreement

Date: December 5, 2018

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Jo Daviess County Emergency Telephone System Board, hereinafter referred to as "ETSB", and the Warren Fire Department for the purpose of effective handling and routing of all 9-1-1 emergency calls.

CALL HANDLING (Exhibit 8)

The Public Safety Answering Point (PSAP) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio / 155.820

Secondary: Man station for Self-Page Phone: 815-745-2070

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records, and service will be the responsibility of the ETSB.

Any agreements or changes in agreements and operating policies must be approved by the ETSB.

Jo Daviess County ETSB

By: William Kindred

Title: Chairman

Date: December 5, 2018

Warren Fire Department

By:

Title:

Jeff Egan
Chief WFD
JAN 2 2019