

**STATE OF ILLINOIS  
ILLINOIS STATE POLICE**

**Northwest Central 9-1-1 System** :  
: **Case No. 24-C-388**  
**Application for 9-1-1** :  
**Consolidation Plan** :

**ORDER OF THE STATEWIDE 9-1-1 ADMINISTRATOR**

**I. Introduction**

On June 7, 2024, the Northwest Central 9-1-1 System (“Applicant”) filed a Consolidation Plan Application with the Illinois State Police (“ISP”) pursuant to the Emergency Telephone System Act (“ETSA”) 50 ILCS 750/, 83 Ill. Admin. Code 1324 “Consolidation of 9-1-1 Emergency Systems” (“Part 1324”) and 1325 “Standards of Service Applicable to 9-1-1 Emergency Systems” (“Part 1325”). Applicant seeks authorization to consolidate the Village of Wheeling as required by the Emergency Telephone System Act;

The Northwest Central 9-1-1 System supported the Plan with documentary materials, including a narrative statement explaining the purpose for modifying the Petitioner’s existing 9-1-1 plan and a network diagram.

The Consolidation Plan was filed pursuant to the Emergency Telephone System Act (“ETSA”), 50 ILCS 750, *et seq.* Under Section 750/15.4a(a)(2).

The Office of the 9-1-1 Administrator is authorized to coordinate the implementation of systems established under the ETSA. In order to secure compliance with the technical and operational standards for the development of local agency systems, the ETSA empowers the Statewide 9-1-1 Administrator to approve or disapprove plans submitted by the public agencies. Standards of service applicable to 9-1-1 emergency systems, as adopted by the Department, are set forth in 83 Ill. Adm. Code Part 1324 and 1325.

**II. Description of Applicant**

Applicant operates the 9-1-1 emergency services program for 12 Police Departments and 12 Fire Departments/Fire Protection Districts in northwest suburban Cook County, Illinois. The Illinois Commerce Commission (“Commission”) approved Applicant’s 9-1-1 system in Docket No. 91-0107. The system became operational in August 1991 and operates one Public Safety Answering Point located at 1975 East Davis, Street, Arlington Heights, Illinois 60005. The 9-1-1 system dispatches police, fire, and ambulance services.

### III. Purpose and Description of Proposed Modification

Applicant is requesting to consolidate the Village of Wheeling.

On June 17, 2024, Catherine Dailey, 911 Analyst, Statewide 9-1-1 Bureau filed a Technical Review of the Application. The Technical Review met the requirements of 83 Illinois Administrative Code Part 1325.

### IV. Findings and Ordering Paragraphs

**IT IS FURTHER ORDERED** that based upon a review of all of the information available, Northwest Central 9-1-1 System's consolidation plan meets the requirements of 50 ILCS 750/15.4a and 83 Ill. Adm. Code 1324.200.

**IT IS FURTHER ORDERED** that the Northwest Central 9-1-1 System consolidation of the Village of Wheeling will be completed no later than January 31, 2025.

**IT IS FURTHER ORDERED** that the Northwest Central 9-1-1 System's 9-1-1 System Service Provider will coordinate with AT&T to determine if any ESInet changes are required to serve the Village of Wheeling in advance of completing the consolidation.

**IT IS FURTHER ORDERED** that the Northwest Central 9-1-1 System's PSAP, must direct dispatch the necessary first responders and may not transfer calls for emergency service to or take the pertinent information from a caller and relay it to the Wheeling Police Department.

**IT IS FURTHER ORDERED** that Wheeling will submit their 2024 AFR Report by February 1, 2025, that will include the reporting of surcharge and other revenue received, and expenditures made from January 1, 2024, through December 31, 2024.

**IT IS FURTHER ORDERED** that the Wheeling-Des Plaines JETSB will be operational until consolidation with Northwest Central takes place no later than January 31, 2025.

**IT IS FURTHER ORDERED** that the Wheeling-Des Plaines JETSB Accounts Receivable must remain open for receipt of payments until the April distribution is received.

**IT IS FURTHER ORDERED** that the Northwest Central 9-1-1 System shall begin to receive Wheeling surcharge payments as defined in 50 ILCS 750/30 beginning with the May 2025 distribution for the February 2025 remit period.

**IT IS FURTHER ORDERED** that the Wheeling-Des Plaines JETSB must submit a close out AFR for the period of January 1, 2025, through April 30, 2025, no later than May 15, 2025, that will include the reporting of surcharge, other revenue received, expenditures and any transfer of funds. If the Wheeling-DesPlaines JETSB has not submitted their 2025 AFR in advance of the May 2025 distribution, surcharge shall be withheld until their 2025 AFR Close Out Report has been filed and accepted.

This Order is a final administrative decision of the Statewide 9-1-1 Administrator subject to review under the Administrative Review Law, 735 ILCS 5/3-101. In the event you wish to seek review of or appeal this Order, you are advised:

1. Every action seeking review of such final decision shall be commenced by the filing of a Complaint and the issuance of Summons in the Circuit Court within 35 days from the date a copy of the decision was served upon the parties.
2. In your action seeking review you must name in the Complaint, and issue a Summons for each party of record to the case other than yourself.
3. Attached below is a list of all parties of record to this case, including the name and address of the agency or officer entering the Order, and the addresses of each party where the parties may be served with pleadings, notices, or service of process for any review or further proceedings.
4. You are not required to file any motion or request for reconsideration with the ISP or the Statewide 9-1-1 Administrator before filing your action for review in the Circuit Court. The administrative rules of the ISP do not require or allow for any further proceedings before the Statewide 9-1-1 Administrator.

Name of Officer who entered the final Order:

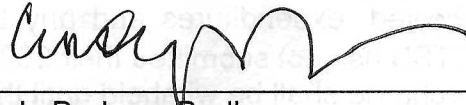
Cindy Barbera-Brelle  
Statewide 9-1-1 Administrator  
Illinois State Police  
801 South Seventh Street, Suite 300-A  
Springfield, Illinois 62703

Other Parties of Record:

Office of the Statewide 9-1-1 Administrator  
Illinois State Police  
801 South Seventh Street, Suite 300-S  
Springfield, Illinois 62703

Illinois State Police  
c/o Illinois State Police Legal Office  
801 South Seventh Street, Suite 1000-S  
Springfield, Illinois 62703

ENTERED: This 9<sup>th</sup> day of January 2025.



Cindy Barbera-Brelle  
Statewide 9-1-1 Administrator  
Office of the Statewide 9-1-1 Administrator  
Illinois State Police

**CERTIFICATE OF SERVICE**

The undersigned certifies that a copy of the foregoing ORDER was served upon the parties of record to the above Consolidation by electronic mail on January 9, 2025, addressed to such parties as shown below. The original was filed with the 9-1-1 Bureau, Office of the 9-1-1 Administrator, Illinois State Police as a part of the permanent file.



\_\_\_\_\_  
Cindy Barbera-Brelle  
Statewide 9-1-1 Administrator

**SERVICE LIST**

John Ferraro  
Northwest Central 9-1-1 System  
1975 East Davis Street  
Arlington Heights, Illinois 60005  
[jferraro@nwcads.org](mailto:jferraro@nwcads.org)

Rocella Rogers  
Wheeling Police Department  
1 Community Boulevard  
Wheeling, Illinois 60090  
[rrogers@wheelingil.gov](mailto:rrogers@wheelingil.gov)

F. Elizabeth Lepic, Assistant Deputy Chief Counsel  
Illinois State Police  
801 South Seventh Street, Suite 1000  
Springfield, Illinois 62703  
[Elizabeth.lepic@illinois.gov](mailto:Elizabeth.lepic@illinois.gov)

Assistant Deputy Director Michael Yokley, Chair  
Statewide 9-1-1 Advisory Board  
801 South Seventh Street, Suite 300  
Springfield, Illinois 62703  
[Michael.Yokley@illinois.gov](mailto:Michael.Yokley@illinois.gov)

Lisa Wirtanen  
Professional – Technical Service Management  
Customer Service & Operations  
AT&T Services, Inc.  
10 South Canal Street – 25th Floor  
Chicago, Illinois 60606  
[lb9261@att.com](mailto:lb9261@att.com)

Joshua Flota  
Senior Tech Service Management  
Customer Service & Operations  
AT&T Services, Inc.  
10 South Canal Street – 25th Floor  
Chicago, Illinois 60606  
[joshua.m.flota@att.com](mailto:joshua.m.flota@att.com)

Office of the Statewide 9-1-1 Administrator  
801 South Seventh Street, Suite 300-S  
Springfield, Illinois 62703  
[ISP.911Admin@illinois.gov](mailto:ISP.911Admin@illinois.gov)  
[ISP.911Tech@illinois.gov](mailto:ISP.911Tech@illinois.gov)