

ILLINOIS STATE POLICE
Office of the Statewide 9-1-1 Administrator



State of Illinois

Application for
9-1-1 Modification Plan

INTRODUCTION

The following document provides the application for submitting a 9-1-1 Modification Plan that will supply the Department of State Police (Department), the Illinois Commerce Commission (ICC), the Statewide 9-1-1 Advisory Board (Advisory Board) and the Statewide 9-1-1 Administrator (Administrator) with the necessary information about your proposal to modify your 9-1-1 system. All modified plans must comply with 83 Ill. Adm. Code Part 1325.

LONG FORM MODIFIED 9-1-1 PLAN:

The following 9-1-1 system changes require Administrator approval:

- 1) Changing boundaries that require an intergovernmental agreement between local governmental entities to exclude or include residents within the 9-1-1 jurisdiction
- 2) Changing or adding a 9-1-1 system provider
- 3) Changes in network configuration, except as provided for in subsection 1325.200(h), (i.e. implementation of a Next Generation 9-1-1 (NG9-1-1) system)
- 4) Change of Backup PSAP arrangement

The Modified Plan must include the following documents:

General Information	Contact and 9-1-1 System information.
Verification	Notarized statement of truth regarding information provided in the plan.
Letter of Intent	Letter that is sent to the 9-1-1 System Provider with a copy of the plan.
Plan Narrative	A summary of the changes of the proposed system's operation.
Financial Information	A summary of anticipated implementation costs and annual operating costs of the modified 9-1-1 system that are directly associated with 9-1-1 as well as the anticipated revenues.
5-Year Strategic Plan	A detailed plan for implementation and financial projections.
Communities Served	A list of all communities that are served by the 9-1-1 System.
Participating Agencies	A list of public safety agencies (Police, Fire, EMS, etc.) who are dispatched by the 9-1-1 System.
Adjacent Agencies	A list of public safety agencies (Police, Fire, EMS, etc.) that are adjacent to the 9-1-1 System's jurisdictional boundaries.

Attachments (if applicable):

Ordinance	Any local ordinances which dissolve an existing ETSB or creates a new ETSB.
Intergovernmental Agreement	Any intergovernmental agreements or MOU's creating a joint ETSB or any other agreements pertinent to the 9-1-1 system.
Contracts	Contract(s) with a 9-1-1 system provider or for NG-9-1-1 service.
Back-up PSAP Agreement	Establishes back-up and overflow services between PSAPs.
Network Diagram	Provided by the 9-1-1 system provider showing trunk routing and backup configuration.
Call Handling Agreements	Call handling agreements shall describe the primary and secondary dispatch method to be used by requesting parties within their respective jurisdictions.
Aid Outside Jurisdictional Boundaries Agreements	Aid outside normal jurisdictional boundaries agreements shall provide that once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

Carrier Listing	A list of each carrier telephone company(s), exchange(s), prefix(es), and the various 9-1-1 System configurations that will be used in the proposed system.
Test Plan	The 911 System's overall plan detailing how and to what extent the network and data base will be tested.

These modified 9-1-1 Plans must be filed electronically on the Department's website at:

<http://www.isp.state.il.us/Statewide911/statewide911.cfm> where you will see the box below to submit your plan.



Once the plan is submitted, the Department and the ICC will have 20 days to provide a technical review of the plan to submit to the Administrator for approval.

SHORT FORM MODIFIED 9-1-1 PLAN:

The following modifications do not need to be submitted electronically on the Department's website.

The 9-1-1 Authority must provide written notification to the Administrator at 911_tech_support@isp.state.il.us at least 10 business days prior to making the following changes pursuant to Section 1325.200(h). After review, the Administrator will provide a letter of acknowledgment.

- 1) Permanent relocation of an existing PSAP or backup PSAP facility
- 2) Reduction in 9-1-1 trunks from the selective router to the PSAP
- 3) Further reduction of PSAPs within a 9-1-1 Authority beyond consolidation as required by the Act

The notification should include:

General Information Contact and 9-1-1 System information.

Plan Narrative A detailed summary of the changes in the proposed system's operation.

Attachments (if applicable):

Network Diagram Provided by the 9-1-1 system provider showing trunk routing and backup configuration

Call Handling Agreements Call handling agreements shall describe the primary and secondary dispatch method to be used by requesting parties within their respective jurisdictions.

911 GENERAL INFORMATION

DATE: 11/28/2017

Type of Change: <input checked="checked" type="checkbox"/> Long Form Modification Plan <input type="checkbox"/> Short Form Modification Plan		
Current System Name:	Population Served	Land Area in Sq Miles
Tinley Park 911 Center	53,702	16.02 square miles

[illegible]

911 System Contact: Lisa Kortum

Street Address: 17355 68th Ct

City, State and Zip Code: Tinley Park, IL 60477

Office Telephone: (708) 444-5300

Cellular Telephone: (708) 475-1771

Email: lkortum@tinleypark.org

Wireless Coverage for Consolidated System:

100 % Phase II compliant

100 % Phase I compliant

Please check if applicable:

X NG9-1-1 capable

 X Receive 9-1-1 Text

_____ Receive 9-1-1 Video

VERIFICATION

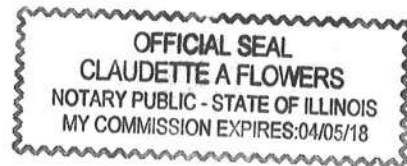
I, Lisa Kortum, first being duly sworn upon oath, depose and say that I am Operations Coordinator, of Tinley Park 911 Center; that I have read the foregoing plan by me subscribed and know the contents thereof; that said contents are true in substance and in fact, except as to those matters stated upon information and belief, and as to those, I believe same to be true.

Lisa Kortum

Subscribed and sworn to before me

this 19 day of January, 20 18.

Claudette A. Flowers
NOTARY PUBLIC, ILLINOIS



9-1-1 SYSTEM PROVIDER LETTER OF INTENT

01/19/2018

(Date)

John Vande Werken

(9-1-1 System Provider Company Representative)

AT&T

(9-1-1 System Provider Company Name)

4918 w. 95th St, FI #2 E-911 group

(Street Address)

Oak Lawn IL 60453

(City, State, Zip Code)

Dear Mr Vande Werken :

This letter is to confirm our intent to modify our 9-1-1 System. Enclosed is your copy of our modification plan to be filed with the Department of the Illinois State Police for approval. Thank you for your assistance in this matter.

Sincerely,



Lisa Kortum,
Operations Coordinator

enclosure: Modification Plan

NARRATIVE STATEMENT:

(Provide a detailed summary of system operations for a modified 9-1-1 plan. Also, if incorporating an NG9-1-1 solution, please include the additional items listed below pursuant to 1325.205 b)12).

- 1) Indicate the name of the certified 9-1-1 system provider being utilized.
- 2) Explain the national standards, protocols and/or operating measures that will be followed.
- 3) Explain what measures have been taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment.
- 4) Explain how the existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system.
- 5) Explain how split exchanges will be handled.
- 6) Explain how the databases will be maintained and how address errors will be corrected and updated on a continuing basis.
- 7) Explain who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday.
- 8) Explain what security measures will be placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it.

Plan Narrative:

Village of Tinley Park desires to change our Back up responsibility and operations from the City of Oak Forest to the City Calumet Park, CalComm 911.

FINANCIAL INFORMATION

Annual recurring 9-1-1 network costs prior to modification	\$ _____	\$ 0.00
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Projected annual recurring 9-1-1 network costs after modification	\$ _____	\$ 0.00
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Installation cost of the project	\$ _____	\$ 0.00
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Anticipated annual revenues	\$ _____	\$ 0.00
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FIVE YEAR STRATEGIC PLAN FOR MODIFIED PLAN

(Provide a detailed summary of the proposed system's operation, including but not limited to, a five-year strategic plan for implementation of the modified 9-1-1 plan with financial projections)

Narrative:

The Village of Tinley Park is exploring migration from E-911 to NG-911 (ESINet). Tinley Park is in negotiations with Indigital and expects this migration to occur within the next 8 months.

Tinley Park has implemented texting and anticipates the move to NG-911 with Indigital to provide the ability to receive full texting, video and migration to all features applicable with the State's NG-911 protocol.

COMMUNITIES SERVED

Provide a list of all communities to be served by the proposed 9-1-1 System. Please include the name of the community and the official mailing address including street address, city and zip code.

USE ADDITIONAL SHEETS AS NECESSARY

[illegible]

COMMUNITIES SERVED

Provide a list of all communities to be served by the proposed 9-1-1 System. Please include the name of the community and the official mailing address including street address, city and zip code.

USE ADDITIONAL SHEETS AS NECESSARY

[illegible]

PARTICIPATING AGENCIES

Provide a list of public safety agencies (Police, Fire, EMS etc.) that are to be dispatched by the 9-1-1 System. Each Agencies land area(s) in square miles and estimated population which will have access to the proposed 9-1-1 System. Do not forget to include County Sheriff's jurisdiction and Illinois State Police Districts. Each agency that appears on this list should also have signed a call handling agreement.

[illegible]

PARTICIPATING AGENCIES

Provide a list of public safety agencies (Police, Fire, EMS etc.) that are to be dispatched by the 9-1-1 System. Each Agencies land area(s) in square miles and estimated population which will have access to the proposed 9-1-1 System. Do not forget to include County Sheriff's jurisdiction and Illinois State Police Districts. Each agency that appears on this list should also have signed a call handling agreement.

[illegible]

ADJACENT AGENCIES LIST

Provide a list of public safety agencies and existing 9-1-1 Systems that are adjacent to the proposed system's boundaries. Each agency that appears on this list should also have signed a call handling agreement and/or aid outside jurisdictional boundaries.

[illegible]

ADJACENT AGENCIES LIST

Provide a list of public safety agencies and existing 9-1-1 Systems that are adjacent to the proposed system's boundaries. Each agency that appears on this list should also have signed a call handling agreement and/or aid outside jurisdictional boundaries.

AGENCY	STREET ADDRESS, CITY, ZIP CODE	TELEPHONE NUMBER
Alsip Fire Dept.	12600 Pulaski Rd. Alsip, IL. 60803	(708) 385-6139
Alsip Police Dept.	4500 W 123Rd. St. Alsip, IL. 60803	(708) 385-6131
C.S.X. Railroad Police	733 W. 136th St. Riverdale, IL. 60627	(708) 201-5188
Chicago Police Dept.	1121 S. State St. Chicago, IL. 60605	(312) 645-0000
Chicago Fire Dept.	1121 N LaSalle St. Chicago, IL. 60605	(312) 747-1257
Cook County Forest Preserve Police.	536 N Harlem Ave. River Forest, IL. 60305	(708) 771-1000
Cook County Sheriff's Police	1401 S Maybrook Dr. Maywood, IL. 60153	(708) 458-1000
Blue Island Police Dept.	13031 Greenwood Ave. Blue Island IL. 60406	(708) 385-1313
Blue Island Fire Dept.	2450 Vermont St. Blue Island, IL. 60406	(708) 388-5778
Dixmoor Fire Dept.	170 w 145th St. Dixmoor, IL. 60426	
Dixmoor Police Dept.	170 w 145th. St. Dixmoor, IL. 60426	(708) 385-8131
Metropolitan Water Reclamation District		
of Grater Chicago	100 E. Eire. Chicago, IL. 60611	(312) 751-6565
Harvey Police Dept.	15301 Dixie Highway, Harvey, IL. 60426	(708) 331-3030
Harvey Fire Dept.	15600 Center Ave. Harvey, IL. 60426	(708) 331-2112
I.H.B. Railroad Police.	2721 161st. St. Hammond In. 46323	(219) 989-4802
Illinois State Police District Chicago	9511 W Harrison, Des Plaines, IL. 60016	(847) 294-4400
Markham Police Dept.	16313 S Kedzie, Markham, IL. 60428	(708) 385-2121
Markham Fire Dept.	16313 S Kedzie, Markham, IL. 60428	(708) 385-2121
Merrionette Park Police Dept.	3165 w 115th St. Merrionette Park, IL. 60655	(708) 385-7131
Merrionette Park Fire Dept	3165 W 115th St. Merrionette Park, IL. 60655	(708) 385-7131
Posen Police Dept.	2440 Walter Zimney Dr. Posen, IL. 60469	(708) 385-3131
Posen Fire Dept.	2440 Walter Zimney Dr. Posen, IL. 60469	(708) 385-3131
Robbins Fire Dept.	3327 W. 137th. St. Robbins, IL. 60472	(708) 385-4121
Robbins Police Dept.	3327 W. 137th. St. Robbins, IL. 60472	(708) 385-4121
Southwest Central Dispatch	7611 W College Dr. Palos Heights, IL. 60463	(708) 385-8131
U.S. Coast Guard	2420 S. Lincoln Memorial Dr. Milwaukee, WI. 53207	(414) 474-7181

ADJACENT AGENCIES LIST

Provide a list of public safety agencies and existing 9-1-1 Systems that are adjacent to the proposed system's boundaries. Each agency that appears on this list should also have signed a call handling agreement and/or aid outside jurisdictional boundaries.

[illegible]

CARRIER LISTING

(Wireline, Wireless, VoIP)

Provide a list of each carrier that will be involved in the proposed system.

(USE ADDITIONAL SHEETS AS NECESSARY)

CARRIERS	STREET ADDRESS, CITY, ZIP CODE	TELEPHONE NUMBER
AT&T	P.O. Box 97061 Redmond WA. 98073	(800) 635-6840
Sprint Nextel Erickson	6391 Sprint Pkwy. Overland Pk. KS. 66251	(913) 226-6735
T-Mobile	4 Sullivan Pkwy, Parlsppany NY. 07054	(877) 653-7911
Verizon	180 Washington Valley Rd. Bednunster, NJ 07921	(866) 730-8154
SBC Global	P.O. Box 97061 Redmond WA. 98073	(866) 730-8154
Cricket	10307 Pacific Center Ct. San Diego CA. 92121	(800) 274-2538
Comcast	1701 JFK Blvd. Philadelphia. PA 19103	(800) 934-6489
TDS Metrocom	901 N. Florida Ave. Alamogordo, NM 88310	(888) 790-1216
Global Com	461 s Milpitas Blvd, Milpitas CA. 95035	(800) 589-1531
Vonage	23 Main St. Holmdel, NJ. 07733	(866) 293-5674
Frontier	63 Stone Street, 2nd Floor Rochester NY 14646	(877) 262-6822
MCI	22001 LOUDOUN COUNTY Pkwy ASHBURN,VA 20147	(800) 275-0014
MFS Intelenet	100 N LaSalle Chicago IL. 60602	(312) 580-0170
Allegiance	707 W. Saratoga St. Shawnee, OK 74804	(800) 937-1397
Cimco Communications	1901 s Meyers Rd. Oak Brook Terrace IL. 60181	(630) 691-8080
World Com	22001 LOUDOUN COUNTY Pkwy ASHBURN,VA 20147	(800) 844-1001
Magic Jack/Max Com	(561) 586-3380	(561) 586-3380
Focal	9641-82 Ave EDMONTON, AB T6C 0Z9	(877) 453-8353
McLeod	8306 HIGHWAY 90A SUGAR LAND,TX 77478	(800) 332-2385

CARRIER LISTING

(Wireline, Wireless, VoIP)

Provide a list of each carrier that will be involved in the proposed system.

(USE ADDITIONAL SHEETS AS NECESSARY)

[illegible]

ATTACHMENTS

Ordinance - The local ordinance which created an ETSB prior to January 1, 2016.

Contracts - The contract for a new 9-1-1 system provider or for NG 9-1-1 service.

Intergovernmental Agreement

Back-up PSAP Agreement - The agreement that establishes back-up service due to interruptions or overflow services between PSAPs.

Network Diagram - Diagram provided by the 9-1-1 System Provider. Re-evaluate P.01 grade of Service for cost savings and network efficiency.

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the 9-1-1 Authority, and the (Public Safety Agency)
CalComm, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

(9-1-1 System Name) Tinley Park 911 Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 708-444-5300 (State Specific Procedures if radio frequency-identity number, if talk group-identity name, if telephone-identity telephone number)

Secondary: Cook County Interop 154.99500 or 155.64000 (State Specific Procedures if radio frequency-identity frequency number, if talk group-identity name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

<u>Tinley Park 911 Center</u>	<u>Calcomm 911</u>
9-1-1 Authority	Public Safety Agency
By <u>Lisa Kortum</u>	By <u>Gerard Corrigan</u>
Title <u>Operations Coordinator</u>	Title <u>Director</u>

TEST PLAN DESCRIPTION

- 1) Description of test plan (back-up, overflow, failure, database).

Tinley Park 911 will perform the following tests:

- 1) Throw the re-routing switch to ensure all calls are routed to Calcomm as a secondary PSAP
- 2) Perform a system wide loss of service in the mid hours of the morning to ensure our 911 LEC receives notification of issues with the system and appropriately re-routes the calls.
- 3) During the re-routing of calls in both directions from Tinley Park to Calcomm and Calcomm to Tinley Park databases will be confirmed as being both operational and correct.

- 2) List wireline exchanges to be tested.

AT&T

- 3) List of wireless and VoIP Carriers to be tested.

Verizon
AT&T
Sprint
T-Mobile
Comcast

TINLEY PARK PROPOSED



RATE CENTER END OFFICE
TO SELECTIVE ROUTER

AT&T
FRANKFORT (6)
HOMEWOOD (5)
TINLEY PARK (6)

ALTERNATE PROVIDERS

HOMEWOOD EXCHANGE:

ALLEGIANCE
AT&T IP
CBeyond
FOCAL
GLOBAL COMM
LEVEL 3
MCI
MCLEOD
MGC
PAETEC
SPRINT
TDS METROCOM
XO COMM
ACCESS ONE
CBeyond

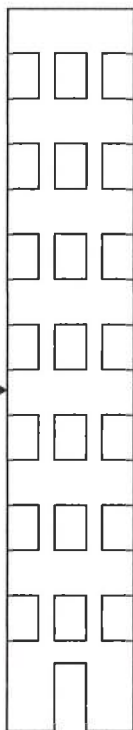
FRANKFORT EXCHANGE:

TELEPORT
LEVEL 3
MCI
SPRINT
VERIZON BUSINESS

TINLEY EXCHANGE:

AT&T IP
CBeyond
FOCAL
GLOBAL COM
GLOBAL CROSSING
LEVEL 3
MCI
MCLEOD
MGC COMM
PAETEC
SPRINT
TDS METROCOM
XO COMM
CIMCO
COMCAST
SIGECOM
ALLEGIANCE

CONTROL OFFICE



BLUE ISLAND
(5E)

9-1-1 CIRCUITS
SELECTIVE ROUTER TO PSAP

TINLEY PSAP

(8) BLUE ISLAND S/R
TG= 535 /CALLS
7EMNC347827
7EMNC347828
7EMNC009482
7EMNC009483
7EMNC202724
7EMNC212542
7EMNC586792
7EMNC588279
(7UGXR293509 - MB)

PSAP LOCATIONS

AT&T ALI ACCESS

TINLEY PARK PSAP
6823 W 173RD PLACE

BACK-UP PSAP: CALCOMM

FDDZ387679-NORTHBROOK
FDDZ387678-SOUTHFIELD

STATE OF ILLINOIS)
COUNTY OF COOK)
COUNTY OF WILL)

CLERK'S CERTIFICATE

I, FRANK W. GERMAN, JR., the duly elected qualified, and acting Village Clerk of the Village of Tinley Park, Cook and Will Counties, Illinois, do hereby certify that the attached hereto is a true and correct copy of that Ordinance now on file in my office, entitled:

ORDINANCE NUMBER 92-0- 023

AN ORDINANCE AMENDING TITLE 3 OF THE TINLEY PARK VILLAGE
CODE IN REGARD TO THE ESTABLISHMENT OF AN EMERGENCY TELEPHON
SYSTEM BOARD

which Ordinance was passed by the Board of Trustees of the Village of Tinley Park, at a regular meeting held on the 4TH day AUGUST 1992, at which meeting a quorum was present, and approved by the President of the Village of Tinley Park on the 4TH day of AUGUST 1992.

I FURTHER CERTIFY that the vote on the question of the passage of the said Ordinance by the Board of Trustees of the Village of Tinley Park was taken by the Ayes and Nays and recorded in the Journal of Proceedings of the Board of Trustees of the Village of Tinley Park, and that the result of said vote was as follows, to-wit:


AYES: FULTON, HANNON, MATUSHEK, REA, SEAMAN, VANDENBERG

NAYS: NONE

ABSENT: NONE

I DO FURTHER CERTIFY that the original Ordinance, of which the attached is a true copy, is entrusted to my care for safekeeping, and that I am the lawful keeper of the same.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed the seal of the Village of Tinley Park, this 5th day of August 1992.


FRANK W. GERMAN, JR.
VILLAGE CLERK

ORDINANCE NO. 92-0-023

AN ORDINANCE AMENDING TITLE 3 OF THE TINLEY PARK
VILLAGE CODE IN REGARD TO THE ESTABLISHMENT
OF AN EMERGENCY TELEPHONE SYSTEM BOARD

WHEREAS, pursuant to Ordinance, a referendum was placed on the March 17, 1992, ballot for all legal voters residing in the Village of Tinley Park, Cook and Will Counties, Illinois, to vote upon a question of whether a surcharge of up to seventy-five cents (75¢) per month per network connection on telecommunication carriers should be imposed upon the residents of the Village of Tinley Park for the purposes of maintaining and improving a 9-1-1 emergency telephone system; and

WHEREAS, a majority of the votes cast at the March 17, 1992, election were cast in favor of imposing a surcharge for maintaining and improving the Village's 9-1-1 emergency telephone system; and

WHEREAS, the Emergency Telephone System Act, Ill. Rev. Stat., ch. 134, §30.01 et seq. provides that the Corporate Authorities of any municipality that imposes a surcharge for maintaining and improving a 9-1-1 emergency telephone system shall establish an Emergency Telephone System Board;

NOW, THEREFORE, Be It Ordained by the President and Board of Trustees of the Village of Tinley Park, Cook and Will Counties, Illinois, as follows:

SECTION 1: That Title 3 of the Tinley Park Village Code is hereby amended by adding new Sections 32.225 through 32.229 thereto which shall read in their entirety as follows:

"EMERGENCY TELEPHONE SYSTEM BOARD

§32.225: BOARD CREATED, COMPOSITION:

There is hereby created an Emergency Telephone System Board consisting of seven (7) members who shall be appointed by the Village President with the consent of the Board of Trustees of the Village of Tinley Park on the basis of their ability or experience. Said membership shall consist of three (3) Village Trustees, one (1) representative of the Police Department, one (1) representative of the Fire Department, one (1) representative of the Village's Emergency Services and Disaster Agency (ESDA), and one (1) representative of the Public Works Department. Members of the Emergency Telephone System Board shall serve without compensation but shall be reimbursed for their actual and necessary expenses. Members of the Board shall serve for a term of one (1) year and shall be appointed annually at the first Village Board meeting in May of each year.

§32.226: POWERS AND DUTIES:

The powers and duties of the Emergency Telephone System Board shall be as follows:

- A. Planning a 9-1-1 system.
- B. Coordinating and supervising the implementation, upgrading and maintenance of the system, including the establishment of equipment specifications and coding systems.
- C. Receiving monies from the surcharge imposed by Chapter 127 of this Code, as amended from time to time, and from any other source, for deposit into the Emergency Telephone System Fund.
- D. Authorizing all disbursements from the Fund, subject to the approval of the President and Board of Trustees.
- E. Hiring, on a temporary basis, any staff necessary for the implementation or upgrade of the system, subject to the approval of the President and Board of Trustees.

§32.227: RECEIPT AND DEPOSIT OF SURCHARGE FUNDS:

All monies received by the Emergency Telephone System Board pursuant to the surcharge imposed under Chapter 127 of this Code, as amended from time to time, shall be deposited into a Emergency Telephone System Fund account. The Treasurer of the Village shall be custodian of the Fund. All interest accruing on the fund shall remain in the fund.

§32.228: AUTHORIZED EXPENDITURES:

A. No expenditures may be made from such fund except upon the direction of the Emergency Telephone System Board by resolution passed by a majority of all members of the Board.

B. Expenditures may be made only to pay for the costs associated with the following:

1. The design of the Emergency Telephone System.
2. The coding of an initial Master Street Address Guide data base, and update and maintenance thereof.
3. The repayment of any monies advanced for the implementation of the system.
4. The charges for Automatic Number Identification and Automatic Location Identification equipment, and maintenance, replacement and update thereof.
5. The non-recurring charges related to installation of the Emergency Telephone System and the ongoing network charges.
6. Other products and services necessary for the implementation, upgrade

and maintenance of the system and any other purpose related to the operation of the system, including costs attributable directly to the construction, leasing, or maintenance of any buildings or facilities or costs of personnel attributable directly to the operation of the system. Costs attributable directly to the operation of an emergency telephone system do not include the costs of public safety agency personnel who are and equipment that is dispatched in response to an emergency call.

§32.229: ACCURACY OF DATA BASE:

The Emergency Telephone System Board shall be responsible for making sure that the error ratio of the 9-1-1 data base does not at any time exceed one percent (1%) of the total data base."

SECTION 2: That this Ordinance shall be in full force and effect from and after its adoption, approval and publication in pamphlet form as provided by law.

ADOPTED this 4th day of August, 1992, pursuant to a roll call vote as follows:

AYES: FULTON, HANNON, MATUSHEK, REA, SEAMAN, VANDENBERG

NAYS: NONE

ABSENT: NONE

APPROVED by me this 4th day of August, 1992.


VILLAGE PRESIDENT

ATTEST:


VILLAGE CLERK

Published by me in pamphlet form this 5th day of August, 1992.


VILLAGE CLERK

SMR\TINLEY PARK\ORDINANCES\TLPH-SYS.REV

ORDINANCE NO. 92-0-034

AN ORDINANCE
AMENDING TITLE 11, CHAPTER 127, SECTION 127.04
OF THE TINLEY PARK VILLAGE CODE IN REGARD TO
THE IMPOSITION OF A SURCHARGE TO MAINTAIN AND
IMPROVE THE VILLAGE'S 9-1-1 EMERGENCY TELEPHONE SYSTEM

BE IT ORDAINED by the President and Board of Trustees of the Village of Tinley Park, Cook and Will Counties, Illinois as follows:

SECTION 1: That Title 11, Chapter 127, Section 127.04 of the Tinley Park Village Code is hereby amended to read in its entirety as follows:

"§127.04: EFFECTIVE DATE OF SURCHARGE:

The surcharge shall be imposed on the first day of the month following the expiration of ninety (90) days from the date the Village Clerk certifies to any of the telecommunications carriers who are subject to the surcharge that this Chapter is in full force and effect."

SECTION 2: Any and all ordinances in conflict herewith, be and the same are hereby repealed.

SECTION 3: This Ordinance shall be in full force and effect from and after its adoption, approval, and publication in pamphlet form as provided by law.

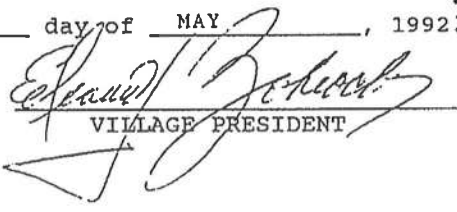
ADOPTED this 5th day of MAY, 1992, pursuant to a roll call vote as follows:

AYES: FULTON, HANNON, MATUSHEK, SEAMAN, VANDENBERG

NAYS: NONE

ABSENT: REA

APPROVED by me this 5TH day of MAY, 1992:


VILLAGE PRESIDENT

ATTEST:


VILLAGE CLERK

[SEAL]

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VILLAGE CLERK

**INTERGOVERNMENTAL AGREEMENT BY AND BETWEEN CALCOMM AND THE
VILLAGE OF TINLEY PARK FOR THE FOR THE PROVISION OF BACK-UP
AGREEMENT FOR EMERGENCY 9-1-1 RESPONSE SERVICES**

WHEREAS, CALCOMM ("CALCOMM") is a public safety answering point ("PSAP"), authorized by the Illinois Commerce Commission ("ICC") to provide 9-1-1 emergency telephone services, ("9-1-1 services") currently for the residents in the Village of Calumet Park and the Village of Sauk Village, in Cook County, Illinois, including, but not limited to, emergency telephone services for the police and fire services; and

WHEREAS, CALCOMM is currently in the process of finalizing their Consolidation Plan Application to submit to the Illinois State Police's Statewide 9-1-1 Advisory Board and Administrator for review and approval of the consolidation of CALCOMM and the Village of Midlothian and the Village of Posen; and

WHEREAS, the Village of Tinley Park ("TINLEY PARK" or "Back-up PSAP") is a PSAP authorized by the ICC to provide 9-1-1 emergency telephone services for residents in TINLEY PARK; and

WHEREAS, CALCOMM has requested that TINLEY PARK provide a Back-up for 9-1-1 services in the event that the CALCOMM 9-1-1 emergency system is unable to provide those services for one or more of the reasons described below in this Agreement; and

WHEREAS, standards promulgated by the Illinois Commerce Commission require emergency telephone systems to have a Back-up PSAP; and

WHEREAS, CALCOMM and TINLEY PARK each believe it is in the best interest of the general public for TINLEY PARK to provide Back-up 9-1-1 services to CALCOMM

in accordance with the terms and conditions of this Agreement and the need to identify the most efficient, effective and equitable means of delivering said Back-up services; and

WHEREAS, Article VII, Section 10 of the 1970 Constitution of the State of Illinois authorizes units of local government to cooperate with each other in order to accomplish common goals and objectives, and to contract to exercise, combine or transfer any power or function not prohibited to them by law or ordinance; and

WHEREAS, the Illinois Intergovernmental Cooperation Act (5 ILCS 220/1 et seq.) authorizes units of local government, to exercise jointly with any public agency of the State, including other units of local government, any power, privilege or authority which may be exercised by a unit of local government individually, and to enter into contracts for the performance of governmental services, activities and undertakings; and

WHEREAS, CALCOMM and TINLEY PARK have duly authorized their respective presiding officers to enter into and execute this Agreement.

NOW, THEREFORE, for good and valuable consideration, including the mutual promises and covenants set forth herein, CALCOMM and TINLEY PARK hereby agree as follows:

1. **Incorporation.** Each of the recitals set forth above are incorporated herein by reference as if fully set forth herein, and they constitute material terms and provisions of this Agreement.

2. **Term of Agreement.** This Agreement shall become effective on _December 5th_____, 2016 and, unless sooner terminated as hereinafter provided, shall be in force for a term of __5__ years from that date, provided that this Agreement shall

automatically be renewed for an additional one-year term at the conclusion of any term unless one of the Parties hereto provides written notice to the other Party, a minimum of 180 days prior to, termination of the current term, of an election not to renew for that additional one-year term.

3. **Costs of Back-up Services.** The PSAP shall be responsible for reimbursing the Back-up PSAP for certain costs incurred by the Back-up PSAP for providing the requested services. Such costs shall include the following:

Personnel Costs, including overtime payments, for additional personnel called in to the Back-up PSAP; Reprogramming of Customer Premise Equipment; 9-1-1 Network Routing Changes; Mapping Updates; Equipment and Software Updates or Changes.

4. **Initial Configuration of Equipment and Facilities to Facilitate Performance of Requested Services.** The PSAP and the Back-up PSAP will each, upon execution of this Agreement, promptly take the necessary steps to contact and coordinate with AT&T, the 9-1-1 service provider, to modify 9-1-1 call routing protocols to allow 9-1-1 calls to be properly routed when necessary to provide the requested services, and notify any other necessary telephone system providers.

5. **Operational Guidelines.** The PSAP and the Back-up PSAP agree to develop and, as needed, revise operational guidelines to describe in more detail the Parties' respective responsibilities in facilitating the Back-up PSAP's performance of the requested services.

6. **Relationship Between the Parties.** In consideration of the mutual services provided herein, both Parties agree that nothing contained herein is intended or should

be construed in any manner to create an agency relationship between the Parties. The individual Parties are and shall remain independent entities with respect to all services performed under this Agreement. Each Party agrees that in the performance of any of the requested services, its employees shall not require nor be entitled to any compensation, rights or benefits of any kind whatsoever from the other Party.

7. **Requested Services.** The Back-up PSAP, subject to being operable and available, agrees to provide Back-up 9-1-1 services, hereinafter referred to as the "requested services", for the PSAP at the TINLEY PARK facility ("Back-up PSAP Facility") in the event that the PSAP becomes inoperable or cannot otherwise adequately handle the volume of incoming 9-1-1 emergency calls because of one or more of the following reasons:

- a. Equipment and/or facilities necessary for the proper functioning of the PSAP are damaged as a result of a natural disaster, electrical failure, or any other occurrence that results in the PSAP becoming inoperable, or put out of order or otherwise made non-functional.
- b. Scheduled downtime to facilitate 9-1-1 service system maintenance or upgrades.
- c. There exists an emergency which generates a volume of 9-1-1 emergency calls that overloads the capacity of the PSAP.

8. **No Dispatch Service.** The Back-up PSAP shall not provide dispatch of the emergency services of the PSAP as a part of this Agreement. In accordance with protocols agreed to by the PSAP and the Back-up PSAP, the "requested service" to be provided by the Back-up PSAP shall consist of receiving calls forwarded to the Back-up PSAP from the PSAP and then forwarding the emergency information so received via telephone to a designated agency of the PSAP for its dispatch of emergency personnel.

PSAP shall provide to the Back-up PSAP such equipment, information, software, maps, guides, etc. as are necessary for the Back-up PSAP to immediately determine the location of the emergency and the proper response service to be contacted.

9. **Dispatch of PSAP employees to assist in providing requested services.**

- a. **Emergency Back-up Services.** When the PSAP is in need of the requested services because of an unscheduled, emergency situation as described in this Agreement, the PSAP will immediately contact the on-duty supervisor at the Back-up PSAP Facility ("Back-up PSAP Supervisor") by telephone to provide notice of the need for said services and coordinate with said Supervisor the prompt dispatch of a minimum of two (2) PSAP employees ("Loaned Dispatchers") to the Back-up PSAP Facility for purposes of assisting with the provision of the requested services.
- b. **Scheduled Back-up Service.** When the Back-up PSAP is asked to provide the requested services for interruption of 9-1-1 services caused by the need to temporarily suspend said services during scheduled maintenance of the PSAP facilities or equipment, the PSAP shall provide the Back-up PSAP with written notice of said scheduled service interruption a minimum of forty-eight (48) hours prior to said interruption. The written notice shall provide a good faith estimate of the duration of the interruption of services. The PSAP agrees to provide, at the request of the Back-up PSAP Supervisor, a minimum of two (2) Loaned Dispatchers to perform 9-1-1 services on the premises of the Back-up PSAP Facility for the duration of the time the Back-up PSAP is performing the requested services.

10. **Other Liabilities.** The PSAP agrees to defend, indemnify and hold harmless the Back-up PSAP from any claims alleging bodily injury, including death, and/or property damage, arising out of the performance of the loaned 9-1-1 dispatchers during times that they are providing the requested services. Nothing in this Agreement is intended in any way to waive or in any manner diminish any immunities from civil liability that either CALCOMM or TINLEY PARK or any employees or agents of either entity otherwise are granted by State law, including but not limited to, the Local Governmental

and Governmental Employees Tort Immunity Act. (745 ILCS 10/1-101 et seq), or the Emergency Telephone System Act 50 ILCS 750/1. Et seq.

11. **Termination.** This Agreement may be terminated without cause prior to the term set forth above by either Party upon prior written notice to the other Party provided a minimum of 180 days prior to the proposed date of termination.

12. **Written Modification.** This Agreement may not be changed, revised, modified, waived, discharged, terminated or otherwise abrogated, diminished or impaired other than by an instrument in writing duly authorized and executed by both CALCOMM and TINLEY PARK.

13. **Notices.**

Notices and communications to CALCOMM pursuant to this Agreement shall be addressed to and delivered at the following address:

Executive Director Mark Davis
CALCOMM
12419 S. Ashland Avenue, Calumet Park, IL 60827
DirectorMDavis@aol.com

Notices and communications to TINLEY PARK pursuant to this Agreement shall be addressed to and delivered at the following address:

Director of Emergency Management Patrick Carr
Tinley Park Communications Center
17355 S. 68th Court
Tinley Park, IL 60477
(708)444-5300
pcarr@tinleypark.org

14. **Rights Cumulative.** Unless expressly provided to the contrary in this Agreement, each and every one of the rights, remedies and benefits provided by this Agreement shall be cumulative and shall not be exclusive of any other rights, remedies, and benefits allowed by law.

15. **Non-Waiver.** Neither Party shall be under any obligation to exercise any of the rights granted to it in this Agreement. The failure of either Party to exercise at any time any rights granted to it shall not be deemed or construed to be a waiver of that right, nor shall the failure void or affect the Party's right to enforce that right or any other right.

16. **Subject to State Approval.** This Agreement shall be subject to approval by the Illinois State Police Statewide 9-1-1 Advisory Board and Administrator as part of the Consolidation Plan Application submitted by CALCOMM.

17. **Governing Law.** This Agreement shall be governed by, and enforced in accordance with the laws of the State of Illinois.

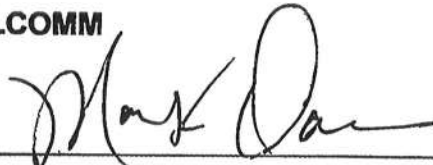
18. **Severability.** It is hereby expressed to be the intent of the Parties to this Agreement that should any provision, covenant, agreement, or portion of this Agreement or its application to any Person or property be held invalid by a court of competent jurisdiction, the remaining provisions of this Agreement and the validity, enforceability, and application to any Person or property shall not be impaired thereby, but the remaining provisions shall be interpreted, applied, and enforced so as to achieve, as near as may be, the purpose and intent of this Agreement to the greatest extent permitted by applicable law.

19. **Entire Agreement.** This Agreement constitutes the entire agreement between the Parties and supersedes any and all prior agreements and negotiations between the Parties, whether written or oral, relating to the subject matter of this Agreement.

IN WITNESS WHEREOF, the Parties hereto, pursuant to the authority vested in each according to law and pursuant to duly enacted ordinances or resolutions of their corporate authorities respectively, have hereunto caused this Agreement to be signed by its duly authorized officers and the corporate seals to be properly affixed thereto.

DATED this 5th day of December, 2016.

CALCOMM

By: 
Its Executive Director

ATTEST:


Its Secretary

VILLAGE OF TINLEY PARK

By: 
Director, Emergency Management/911

ATTEST:

