System Name: Cook County Case # 19-M-232

Date Filed: 3/14/19

## **Department Review of Plan Modification**

Requirement	Information Included	Staff Comment
Contact and 9-1-1 System information	Yes ⊠ No □	Martin Bennett 9511 W. Harrison Des Plaines, IL 60016 Martin.bennett@cookcountyil.gov
Verification	Yes ⊠ No □	
Letter of Intent	Yes ⊠ No □	
Plan Narrative (if incorporating an NG9-1-1 solution, narrative must include the following: )	Yes ⊠ No □	With this modification, Cook County ETSB is requesting to opt in the Village of Indian Head Park from the Southwest Central 9-1-1 System. Southwest Central 9-1-1 System has also filed a modification requesting to opt out the Village of Indian Head Park to the Cook County 9-1-1 System.
Name of certified 9-1-1 system provider	Yes □ No □ N/A ⊠	
Explanation of the national standards, protocols and/or operating measures that will be followed	Yes □ No □ N/A ⊠	
Explanation of measures taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment	Yes □ No □ N/A ⊠	
Explanation of how the existing 9- 1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system	Yes □ No □ N/A ⊠	

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	Explanation of how split exchanges will be handled	Yes □ No □ N/A ⊠	
	Explanation of how the databases will be maintained and how address errors will be corrected and updated on a continuing basis	Yes □ No □ N/A ⊠	
	Explanation of who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday	Yes □ No □ N/A ⊠	
	Explanation of security measures placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it	Yes □ No □ N/A ⊠	
Financial Information			
	Annual recurring 9-1-1 network costs prior to modification	Yes ⊠ No □	\$115,639.00
	Projected annual recurring 9-1-1 network costs after modification	Yes ⊠ No □	\$115,639.00
	Installation cost of the project	Yes ⊠ No □	\$2500.00
	Anticipated annual revenues	Yes ⊠ No □	\$3,052,052.00
Fiv	e Year Strategic Plan	Yes ⊠ No □	
Со	mmunities Served	Yes ⊠ No □	

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Participating Agencies		Yes ⊠ No □	
Adjacent Agencies		Yes ⊠ No □	
Carrier Listing		Yes ⊠ No □	
At	achments	If changes necessitate new versions	
	Ordinances	Yes ⊠ No □	Indian Head Park Ordinance approving the IGA between the Cook County ETSB and the Village of Indian Head Park withdrawing from Southwest Central ETSB and joining Cook County ETSB.  Indian Head Park Ordinance approving the IGA between the Cook County Sheriff and the Village of Indian Head Park for dispatching
	Intergovernmental agreement(s)	Yes ⊠ No □	IGA between Cook County ETSB and Southwest Central ETSB entered into an intergovernmental agreement agreeing to modify their boundaries whereby the Village of Indian Head Park will no longer be a part of the Southwest Central ETSB and is joining the Cook County ETSB. 9-1-1 calls for Indian Head Park will now be directed to Cook County's 9-1-1 system. In addition, the wireline money ("Hold Harmless") associated with Indian Head Park's prior ETSB and wireless money should be transferred by the ISP to Cook County's ETSB.  IGA between Cook County ETSB and Indian Head Park for the distribution of 9-1-1 Surcharge Funds.  IGA between Cook County Sheriff and Indian Head Park for dispatch.
	Contracts	Yes ⊠ No □	Cook County and Village of Indian Head Park Contract for dispatch.
	Back-up PSAP agreement	Yes ⊠ No □	No change
	Network Diagram	Yes ⊠ No □	

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Call-Handling and Aid outside jurisdictional boundaries agreements	Yes ⊠ No □	
Test Plan	Yes ⊠ No □	

## **Conclusions:**

This plan modification opts the Village of Indian Head Park in to the Cook County 9-1-1 System from the Southwest Central 9-1-1 System. Southwest Central 9-1-1 System has also filed a plan modification requesting to opt the Village of Indian Head Park out of its 911 system to the Cook County 9-1-1 System.

Reviewed by: Marci Elliott

Date: April 3, 2019