## ILLINOIS STATE POLICE Office of the Statewide 9-1-1 Administrator



State of Illinois

# Application for 9-1-1 Modification Plan

## 911 GENERAL INFORMATION

DATE:			
Type of Change:	Long Form Modification Plan	Short Form Modification	Plan
Current System Na	me:	Population Served	Land Area in Sq Miles

List PSAPs:	Primary	Secondary

11 System Contact:	
reet Address:	
ity, State and Zip Code:	
ffice Telephone:	
ellular Telephone:	
mail:	

## Wireless Coverage for Consolidated System:

\_\_\_\_% Phase II compliant

\_\_\_\_% Phase I compliant

### Please check if applicable:

- \_\_\_\_\_NG9-1-1 capable
- \_\_\_\_\_ Receive 9-1-1 Text
- \_\_\_\_\_ Receive 9-1-1 Video

## 9-1-1 SYSTEM PROVIDER LETTER OF INTENT

(Date)

(9-1-1 System Provider Company Representative)

(9-1-1 System Provider Company Name)

(Street Address)

(City, State, Zip Code)

Dear \_\_\_\_\_:

This letter is to confirm our intent to modify our 9-1-1 System. Enclosed is your copy of our modification plan to be filed with the Department of the Illinois State Police for approval. Thank you for your assistance in this matter.

Sincerely,

Hellan

Anthony Marzano Chief Administrator / CEO

enclosure: Modification Plan

## VERIFICATION

1, <u>Anthony Marzano</u>, first being duly sworn upon oath, depose and say that I am <u>Chief Administrator / CEO</u>, of <u>the Will County 9-1-1 System</u>; that I have read the foregoing plan by me subscribed and know the contents thereof; that said contents are true in substance and in fact, except as to those matters stated upon information and belief, and as to those, I believe same to be true.

Anthony Marzano

Subscribed and sworn to before me

this  $\mathcal{I}$ , 20<sup>24</sup>

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NOTARY PUBLIC, ILLINOIS



## NARRATIVE STATEMENT:

(Provide a detailed summary of system operations for a modified 9-1-1 plan. Also, if incorporating an NG9-1-1 solution, please include the additional items listed below pursuant to 1325.205 b)12).

- 1) Indicate the name of the certified 9-1-1 system provider being utilized.
- 2) Explain the national standards, protocols and/or operating measures that will be followed.
- 3) Explain what measures have been taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment.
- 4) Explain how the existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system.
- 5) Explain how split exchanges will be handled.
- 6) Explain how the databases will be maintained and how address errors will be corrected and updated on a continuing basis.
- 7) Explain who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday.
- 8) Explain what security measures will be placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it.

Plan Narrative:

Plan Narrative:

### Plan Narrative:

9001:2008-compliant for immediate escalation, notification, resolution, and reporting. All buildings, NOC, and Data Center access are monitored by 24x7 security and access control systems.

Will County currently receives Text to 9-1-1 services through Intrado as the text provider.

Will County's system design provides for backup capabilities within the 9-1-1 System. Laraway Communications is the backup for WESCOM and secondary for Joliet, and WESCOM is the backup for Laraway Communications and primary for Joliet. Will County is planning on pre-determined alternate routing between these locations as may be necessary to support this configuration on the ESInet.

## FINANCIAL INFORMATION

Annual recurring 9-1-1 network costs prior to modification	N/A
Projected annual recurring 9-1-1 network costs after modification	TBD
Installation cost of the project	TBD
Anticipated annual revenues	N/A

## FIVE YEAR STRATEGIC PLAN FOR MODIFIED PLAN

(Provide a detailed summary of the proposed system's operation, including but not limited to, a five-year strategic plan for implementation of the modified 9-1-1 plan with financial projections)

Narrative:

## **COMMUNITIES SERVED**

Provide a list of all communities to be served by the proposed 9-1-1 System. Please include the name of the community and the official mailing address including street address, city and zip code.

### USE ADDITIONAL SHEETS AS NECESSARY

City, Town or Village	Street Address, City, Zip Code

## **COMMUNITIES SERVED**

Provide a list of all communities to be served by the proposed 9-1-1 System. Please include the name of the community and the official mailing address including street address, city and zip code.

### USE ADDITIONAL SHEETS AS NECESSARY

City, Town or Village	Street Address, City, Zip Code

## PARTICIPATING AGENCIES

Provide a list of public safety agencies (Police, Fire, EMS etc.) that are to be dispatched by the 9-1-1 System. Each Agencies land area(s) in square miles and estimated population which will have access to the proposed 9-1-1 System. Do not forget to include County Sheriff's jurisdiction and Illinois State Police Districts. Each agency that appears on this list should also have signed a call handling agreement.

9-1-1 Participant Agencies	Street Address, City, Zip Code	Administrative Telephone No.	Direct Dispatch	Transfer	Call Relay
Beecher Fire Protection District	711 Penfield, PO Box 759,Beecher,IL 60401	(708) 946-6585	Х		
Beecher Police Department	724 Penfield,PO Box1114,Beecher,IL 60401	(708) 946-2341	Х		
Bolingbrook Fire Department	375 W Briarcliff Rd, Bolingbrook, IL 60439	(630) 226-8540	Х		
Bolingbrook Police Department	375 W Briarcliff Rd, Bolingbrook, IL 60439	(630) 226-8600	Х		
Braidwood Fire Department	275 W Main Street, Braidwood, IL 60408	(815) 458-2000	Х		
Braidwood Police Department	141 W Main Street, Braidwood, IL 60408	(815) 458-2341	Х		
Channahon Police Department	24555 S Navajo Dr, Channahon, IL 60410	(815) 467-6767	Х		
Crest Hill Police Department	20590 City Center Blvd, Crest Hill, IL 60403	(815) 741-5111	Х		
Crete Fire Department	524 W Exchange Street, Crete, IL 60417	(708) 672-2727	Х		
Crete Police Department	1370 Benton Street, Crete, IL 60417	(708) 672-0912	Х		
Custer Fire Prot District	21750 W Rt 113, Custer Park, IL 60481	(815) 666-3266	Х		
East Joliet Fire Department	911 S Briggs St, Joliet, IL 60433	(815) 723-1504	Х		
Elwood Fire Prot District	309 W Mississippi Ave, Elwood, IL 60421	(815) 423-5224	Х		
Elwood Police Department	201 E Mississippi Ave, Elwood, IL 60421	(815) 423-5411	Х		
Frankfort Fire Prot District	333 W Nebraska, St, Frankfort, IL 60423	(815) 469-1700	X		
Frankfort Police Department	20602 Lincoly-Way Ln, Frankfort, IL 60423	(815) 469-9435	Х		
Homer Twp Fire Prot District	16050 S Cedar Rd, Lockport, IL 60441	(815) 838-5006	Х		
Joliet Fire Department	150 E Clinton, Joliet, IL 60432	(815) 724-3521	Х		
Joliet Police Department	150 W Washington St, Joliet, IL 60432	(815) 724-3100	Х		
Joliet Junior College	1215 Houbollt Rd, Joliet, IL 60431	(815) 280-2234	Х		
Lockport Police Department	1212 Farrell Road, Lockport, IL 60441	(815) 838-2132	Х		
Lockport Park District Police	1811 S Lawrence Ave, Lockport, IL 60441	(815) 838-1183	X		
Lockport Twp Fire Prot District	19623 Renwick Rd, Lockport, IL 60441	(815) 838-3287	Х		
Manhattan Fire Prot District	100 S Park Road, Manhattan, IL 60442	(815) 478-3197	Х		
Manhattan Police Department	260 Market Place, Manhattan, IL 60442	(815) 478-4408	Х		

## PARTICIPATING AGENCIES

Provide a list of public safety agencies (Police, Fire, EMS etc.) that are to be dispatched by the 9-1-1 System. Each Agencies land area(s) in square miles and estimated population which will have access to the proposed 9-1-1 System. Do not forget to include County Sheriff's jurisdiction and Illinois State Police Districts. Each agency that appears on this list should also have signed a call handling agreement.

9-1-1 Participant Agencies	Street Address, City, Zip Code	Administrative Telephone No.	Direct Dispatch	Transfer	Call Relay
Minooka Fire Prot District	7901 E Minooka Rd, Minooka, IL 60447	(815) 467-5637	Х		
Mokena Fire Prot District	19853 S Wolf Rd, Mokena, IL 60448	(708) 479-5371	Х		
Mokena Police Department	10907 Front Street, Mokena, IL 60448	(708) 479-3912	Х		
Monee Fire Prot District	P O Box 351, Monee, IL 60449	(708) 235-0472	Х		
Monee Police Department	5357 W Main Street, Monee, IL 60449	(708) 534-8541	Х		
New Lenox Fire Prot District	261 E Maple Street, New Lenox, IL 60451	(815) 485-7121	Х		
New Lenox Police Department	200 Veterans Parkway, New Lenox,IL 60451	(815) 485-3188	Х		
Northwest Homer Fire Prot Dis	16151 W 143rd Street, Lockport, IL 60441	(815) 838-0180	х		
Peotone Police Department	208 E Main St,PO Box 459,Peotone,IL60468	(708) 258-3003	Х		
Plainfield Fire Prot District	23748 W 135th Street, Plainfield, IL 60585	(815) 436-5335	Х		
Plainfield Police Department	14300 Coil Plus Drive, Plainfield, IL 60544	(815) 436-6544	х		
Rockdale Fire Prot District	603 Otis Ave, Rockdale, IL 60436	(815) 725-6928	Х		
Rockdale Police Department	79 Moen Ave, Rockdale, IL 60436	(815) 725-0360	Х		
Romeoville Fire Department	18 Montrose Drive, Romeoville, IL 60446	(815) 886-7227	Х		
Romeoville Police Department	1050 W Romeo Road, Romeoville, 60446	(815) 886-7219	х		
Shorewood Police Department	903 W Jefferson St, Shorewood, IL 60404	(815) 725-1460	Х		
So. Chicago Hts Fire Dept	185 w Sauk Trail, So. Chicago Hts, IL 60411	(708) 755-9589	Х		
So. Chicago Hts Police Dept	2729 Jackson Ave,So. Chicago Hts,IL 60411	(708) 754-7131	Х		
Steger Estates Fire Dept	23940 S Kings Rd, Crete, IL 60417	(708) 748-4816	Х		
Steger Fire Department	3320 Lewis Street, Steger, IL 60475	(708) 754-1729	Х		
Steger Police Department	35 W 34th Street, Steger, IL 60475	(708) 754-8121	Х		
Troy Fire Prot District	700 Cottage Street, Shorewood, IL 60404	(815) 725-2149	Х		
University Park Fire Dept	698 S Burnham Dr, University Park,IL 60466	(708) 534-0913	Х		
University Park Police Dept	698 S Burnham Dr, University Park,IL 60466	(708) 534-0914	Х		

## ADJACENT AGENCIES LIST

Provide a list of public safety agencies and existing 9-1-1Systems that are adjacent to the proposed system's boundaries. Each agency that appears on this list should also have signed a call handling agreement and/or aid outside jurisdictional boundaries.

AGENCY	STREET ADDRESS, CITY, ZIP CODE	TELEPHONE NUMBER

## **CARRIER LISTING**

(Wireline, Wireless, VoIP)

Provide a list of each carrier that will be involved in the proposed or current system.

### (USE ADDITIONAL SHEETS AS NECESSARY)

CARRIER	STREET ADDRESS, CITY, ZIP CODE	TELEPHONE NUMBER
T-Mobile	Seattle, WA	888-662-4662
1-Moone	Seattle, WA	888-002-4002
Verizon	1120 Sanctuary Pkwy, Ste # 105, Alpharetta, GA	800-451-5242
ATT Mobility	16331 NW 72 <sup>nd</sup> Way, Redmond, WA	800-635-6840, opt 4
Intrado	1601 Dry Creek Dr, Longmont, CO	800-586-1062
Comcast / Xfinity		800-266-2278
ConX	(another name for Intrado)	800-586-1062
MCI	(still uses MCI but owned by Verizon)	800-483-0911
ATT/Ameritech		800-992-3201
BAND	1855 Blake St, Ste#101, Denver, CO 80202	855-864-7776
Level / LVL3	Lumen – CenturyLink, 100 CenturyLink Dr, Monroe, LA	800-357-0911
BSO 01	Bosch Service Solutions, 6301 NW 5 Way #4000, Fort Lauderdale, FL	954-745-4426
CCAS	Cross Country Automotive Services, 4040 Mystic Valley, Pkwy, Medford, MA	800-824-6678
PLNW	Peerless Network LLC, 222 S Riverside Plz, Ste \$1900. Chicago, IL	312-506-0940
RST	Red Sky Technologies, Inc, 333 N Michigan Ave, Ste #1600, Chicago, IL	833-306-5146
TCG	AT&T Local Srvcs, 200 Laurel Ave, D1-2D15, Middletown, NJ	888-249-4980
TCNA	Toyota Connected, 5905 Legacy Dr, Ste #210, Plano, TX	469-315-1146
Vonage	23 Main St., Holmdel, NJ 07733	877-817-3847
VNBS	Vonage, 1375 Peachtree St NE, Ste #200, Atlanta, GA	866-901-0242
YMX 00	Ymax Communications, 931 Village Blvd, Ste # 905, Box # 386, West Palm Beach, FL	800-357-4911
CIMCO	1 Tower Ln, Ste #2200, Oakbrook Terrace, IL	800-860-2934

## **Test Plan Description**

TEST #	TEST CASE	ТҮРЕ
1	Trunk Verification (SIP)	Call Routing
2	Trunk Verification (SS7 Ingress from LSR)	Call Routing
3	Trunk Verification (SS7 Egress from AGC to LSR)	Call Routing
4	Perform reboot and validation on each AT&T network edge router at PSAP	Failover test
5	Perform WAN interface shutdown and validation on each AT&T network	Failover
6	edge router at PSAP Perform reboot and validation on each ATT Interface Router (between CPE	
0	and AT&T router)	
7	Wireline Call Routed to PSAP through AT&T ESInet	Equipment
8	Wireless Call Routed to PSAP through AT&T Esinet	
		Equipment
9	VOIP Call Routed to PSAP through AT&T ESInet	Equipment
10	CPE bids i3 Components	Call Handling
11	i3 Routing Fails, Routing via SRDB for Wireline call	Call Routing
12	i3 Routing via ECRF for Wireline call	Call Routing
13	i3 Transfer: Fixed Bridge Conferencing Confirmation (Call to IP PSAP then	Call Handling
	bridge to i3 PSAP if available – willing PSAP)	
14	S/R Transfer: Selective Bridge Conferencing Confirmation, if used by the PSAP	Call Handling
15	S/R Transfer: Fixed Bridge Conferencing Confirmation	Call Handling
16	S/R Transfer: Fixed Bridge Conferencing Confirmation	Call Handling
17	PSTN Transfer: Fixed Bridge Conferencing Confirmation	Call Handling
18	Manual Transfer to valid local TN	Call Handling
19	Manual conference bridging to invalid unassigned number	Call Handling
20	Manual conference bridging to a valid 8YY number	Call Handling
21	Manual conference bridging to a valid Busy number	Call Handling
22	Manual conference bridging to a Multi-Party Conference	Call Handling
23	Manual conference bridging to a valid long-distance cell	Call Handling
24	Alternate Routing	Call Routing
25	Ring no Answer Timer	Call Routing
26	No position Logged In	Call Routing
27	Abandonment Routing	Call Routing
28	Un-Abandonment Routing	Call Routing
29	Abandonment Routing – PAD Testing (if PAD available)	Call Routing
30	Un-Abandonment Routing – PAD Testing (if PAD available)	Call Routing
31	Test line appearances that appear on each CPE	Call Processing
32	TTY call	Call Handling
33	TTY conference call	Call Handling

The following Test Plan was provided by the Illinois State Police:

## **ATTACHMENTS**

Ordinance - The local ordinance which created an ETSB prior to January 1, 2016.

A copy of the Will County ETSB Ordinance is attached for reference. It should be noted that at present the Will County Board is in the process of updating ordinances, and the ETSB by-laws may reflect more current practices post-consolidation. The Ordinances may also be retrieved online at:

https://codelibrary.amlegal.com/codes/willcounty/latest/willcounty\_il/0-0-0-1459

A current copy of ETSB by-laws is available by contacting the Will County 9-1-1 office.

**Contracts** - The contract for a new 9-1-1 system provider or for NG 9-1-1 service.

*Will County is unable to provide a copy of the NG9-1-1 service contract as it has not been provided to Will County by the State of Illinois.* 

#### **Intergovernmental Agreement**

Not applicable to Will County.

**Back-up PSAP Agreement** - The agreement that establishes back-up service due to interruptions or overflow services between PSAPs.

The Will County 9-1-1 System maintains backup capabilities for each System PSAP under a backup configuration previously approved by the Statewide 9-1-1 Administrator on March 6, 2018 (Case 18-M-215) and that configuration remains unchanged. The System maintains a comprehensive Continuity of Operations Plan (COOP) detailing the backup processes which is maintained under separate cover and contains controlled unclassified information (CUI). Questions regarding this plan should be made to the Will County 9-1-1 Office.

**Network Diagram** - Diagram provided by the 9-1-1 System Provider. Re-evaluate P.01 grade of Service for cost savings and network efficiency.

An AT&T-provided network diagram is attached for reference.

#### **Call Handling Agreements**

Updated call handling agreements for Will County 9-1-1 System participating agencies are attached for reference.

#### 9-1-1 EMERGENCY TELEPHONE SYSTEM BOARD

#### § 34.105 PURPOSE.

(A) The County Emergency Telephone System Board (hereinafter referred to as the ETS Board) is established pursuant to ILCS Ch. 50, Act 750, as amended by P.A. 85-978 and P.A. 86-101 and pursuant to Resolutions 89-193 and 89-214 of the County Board, adopted August 17, 1989, and Resolution 90-11 of the County Board adopted January 18, 1990.

(B) The County Executive is the appointing authority for the ETS Board with the advise and consent of the County Board, in accordance with ILCS Ch. 50, Act 750, as amended in P.A. 85-978 and 86-101 and as may be subsequently amended and pursuant to Resolutions 89-193 and 89-214 of the County Board adopted January 18, 1990.

(1980 Code, § 34.55) (Res. 96-135, passed 6-20-1996)

#### § 34.106 POWERS AND DUTIES.

The powers and duties of the ETS Board shall be those powers and duties necessary and incidental to carry out the purpose and responsibilities of the ETS Board provided by ILCS Ch. 50, Act 750, as amended in P.A. 85-978 and P.A. 86-101 and as may be subsequently amended and pursuant to in Resolutions 89-193 and 89-214 of the County Board adopted January 18, 1990.

(1980 Code, § 34.56) (Res. 96-135, passed 6-20-1996)

#### § 34.107 MEMBERSHIP.

The ETS Board shall be reorganized effective October 18, 2007 and shall have 16 members as set forth below.

(A) Public safety representation.

(1) Law enforcement. Two law enforcement representatives shall be appointed by the County Executive with the advice and consent of the County Board. The representatives will be selected from a list of three names submitted by the Police Chiefs Association of the county.

(2) *Fire service.* Two fire service representatives shall be appointed by the County Executive with the advice and consent of the County Board. The representative will be selected from a list of three names with one name being submitted from each of the three county MABAS Divisions (15, 18 and 27).

(3) *Emergency management.* The County Emergency Management Agency Director or his or her designee will serve on the ETSB with the approval and appointment of the County Executive and with the advice and consent of the County Board.

#### (B) PSAP representation.

(1) The county-wide PSAPs will have seven positions on the ETSB. All nine of the 9-1-1 Emergency Telephone System PSAPs will have representation on the ETSB as follows. Each will be represented on the ETSB by the individual PSAP Director or his or her designee.

- (a) Joliet;
- (b) Wescom;
- (c) Sheriff's office;
- (d) Lincolnway;
- (e) Eastcom; and
- (f) Romeoville.

(2) The remaining PSAPs will work together to select one PSAP director or his or her designee as their representative on the ETSB.

(3) In the event that any member PSAP dissolves or merges with another member PSAP, the size of the Board shall decrease by one number.

(4) The PSAP directors or their designee's names will be submitted to the County Executive for approval and appointment with the advice and consent of the County Board.

(C) Elected officials representation. Two representatives from county government will serve on the ETSB as follows.

(1) One ETS Board member will represent the County Executive's office as designated and appointed by the County Executive with the consent and approval of the County Board.

(2) One ETS Board member will represent the County Board as designated and appointed by the County Executive in consultation with the County Board Chairperson and the consent and approval of the County Board.

(D) *Citizen-at-large representation.* One representative from the citizens of the County Emergency Telephone System will be appointed by the County Executive from a list of applications submitted. The appointment will be approved with the

advice and consent of the County Board.

(E) Technology representation.

(1) The ETSB shall form a committee of the Board designated as the Technology Committee. Members serving on this Committee shall include:

- (a) Director of the county 800 MHZ radio department or his or her designee;
- (b) Director of the county GIS Department or his or her designee;
- (c) Director of the county ICT Department and his or her designee; and
- (d) Other technology experts from agencies within the county who may be appointed to the ETSB.

(2) The Chairperson of the Technology Committee will serve as a representative on the ETSB. The Chair of the Technology Committee shall be submitted to the County Executive for appointment to the ETSB with the advice and consent of the County Board.

(1980 Code, § 34.57) (Res. 96-135, passed 6-20-1996; Res. 02-82, passed 2-21-2002; Res. 07-415, passed 10-8-2007)

#### § 34.108 ORGANIZATION AND TERMS OF OFFICE.

(A) Vacancy. A vacancy on the ETS Board may be occasioned by the resignation, death, physical or mental incapacity of three consecutive unexcused absences from scheduled meetings by the member. The units of local government represented by the members shall have the power to determine the existence of a vacancy consistent with the above conditions. They shall within 60 days recommend a replacement to the county executive for appointment to the unexpired term.

(B) Voting.

- (1) A quorum shall be a majority of the membership of the ETS Board.
- (2) Each member of the ETS Board shall have one vote.
- (3) Proxy votes will not be allowed.

(C) *Terms of office.* The reorganized Board shall be appointed to three-year staggered terms. To begin the terms a lottery will be held for five members to serve one-year terms, five members to serve two-year terms and six members to serve three-year terms. Members appointed after the first three staggered terms will then serve a three-year appointment.

(1980 Code, § 34.58) (Res. 96-135, passed 6-20-1996; Res. 07-415, passed 10-18-2007)

#### § 34.109 GENERAL ADMINISTRATION.

(A) The principal location shall be the County 9-1-1 Administrative Offices, 830 South State Street, Lockport, Illinois 60441.

(B) Meetings will be held bi-monthly on the second Thursday of every even numbered month at 8:30 a.m. Special meetings may also be called by the Chairperson or by one-third of the membership of the ETS Board. Bi-monthly date and time may be changed by the majority of the ETS Board present.

(C) Meetings of the ETS Board shall be subject to the provisions of the State Open Meetings Act.

(D) Except as otherwise required by these bylaws, laws of the state or ordinances of the county, meetings shall be conducted by the latest revised edition of *Robert's Rules of Order*.

(E) Proceedings of the meetings shall be recorded and copies distributed to each member of the ETS Board.

(1980 Code, § 34.59) (Res. 96-135, passed 6-20-1996)

#### § 34.110 OFFICERS.

(A) A Chairperson shall be elected for two years at the ETS Board's annual meeting in April of even numbered years. The Chairperson shall preside over meetings of the ETS Board and authenticate by his or her signature when necessary, all the acts, orders and proceedings of the ETS Board. The Chairperson may be re-elected.

(B) A Vice-Chairperson shall be elected for two years as the ETS Board's annual meeting in April in even numbered years and shall act for the Chairperson during his or her absence from the chair, and in case the position of Chairperson becomes vacant shall act as Chairperson until the position is again filled as set forth below. The Vice- Chairperson may be re-elected.

(C) A Secretary shall be elected for two years at the ETS Board's annual meeting in April in even numbered years. The Secretary shall be the recording officer of the ETS Bard and shall oversee the filing of its records to be kept at the location of the ETS Board's principal offices as stated in § 34.109(A). The Secretary may be re-elected.

(D) The Treasurer of the ETS Board shall be the County Treasurer as provided for in ILCS Ch. 50, Act 750 as amended in P.A. 85-978 and 86-101 and as may be subsequently amended.

(E) In the event there exists a vacancy in the position of Chairperson, Vice-Chairperson or Secretary, the ETS Board shall elect from among its membership someone to fill the unexpired term of the vacancy.

(1980 Code, § 34.60) (Res. 96-135, passed 6-20-1996)

#### § 34.111 COMMITTEES.

(A) Standing committees of the ETS Board shall be:

- (1) Equipment Review/Finance Committee;
- (2) Long Range Planning/Consolidation/ Standards Enforcement Committee; and
- (3) Training/Public Education Committee.

(B) Other committees may be established, by the Chairperson, upon the advise and consent of the majority of the ETS Board.

(C) Appointments to the Committee are made by the Chairperson with the consent of the ETS Board.

(1980 Code, § 34.61) (Res. 96-135, passed 6-20-1996)

#### § 34.112 AMENDMENTS.

(A) Any proposed amendments shall be submitted to the Secretary of the ETS Board at least 30 days prior to the next regular meeting of the ETS Board and placed on the agenda for the meeting, at which the amendment is to be considered.

(B) A three-fifths vote of the ETS Board shall be required to adopt any amendments to these bylaws.

(1980 Code, § 34.62) (Res. 96-135, passed 6-20-1996)

#### § 34.113 REVISIONS.

These bylaws shall be reviewed in their entirety every two years immediately after the election of the officers.

(1980 Code, § 34.63) (Res. 96-135, passed 6-20-1996)

This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a 9-1-1 Authority as defined in 50 ILCS 750/2, its constituent Public Safety Answering Point (PSAP) the LARAWAY COMMUNICATIONS CENTER (LCC), and the BEECHER FIRE PROTECTION DISTRICT, a *participating agency* as defined in 50 ILCS 750/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

#### **CALL ROUTING**

WC9-1-1 receiving a call for emergency services in the jurisdiction of the Participating Agency shall route the call to LCC for call handling and dispatch in accordance with the current *ETSB Policy* 111 Call Routing & Transfer.

#### CALL HANDLING

LCC shall dispatch calls received for the Participating Agency as follows and in accordance with LCC's current standard operating procedures:

Primary: Via radio on mutually agreed upon frequency / talk group

Secondary: Via directed CAD resources directly to on-duty unit(s) and/or direct telephone call

#### AID OUTSIDE JURISDICTIONAL BOUNDARIES

Once an emergency unit is dispatched in response to a request through the WC9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

9-1-1 is intended for emergency calls only. All calls of an administrative or nonemergency nature shall be referred to Participating Agency's published telephone number in accordance with LCC's standard operating procedures.

LCC agrees to keep all records, times, and places of all calls. All records shall be made available to all participants of the 9-1-1 System. It shall be the responsibility of the Participating Agency to maintain the report of the call and the disposition of each call received in accordance with your Agency's standard operating procedures.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority. This agreement shall remain in effect until amended, rescinded, or terminated in writing by any party.

FOR THE 9-1-1 AUTHORITY:

System Administrator

2024

Date

FOR LARAWAY COMMUNICATIONS CENTER

Director Date

FOR THE PARTICIPATING AGENCY:

Signature

11-21-2023

<u>Fiv</u>

This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a 9-1-1 Authority as defined in 50 ILCS 750/2, its constituent Public Safety Answering Point (PSAP) the LARAWAY COMMUNICATIONS CENTER (LCC), and the BEECHER POLICE DEPARTMENT, a participating agency as defined in 50 ILCS 750/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

#### **CALL ROUTING**

WC9-1-1 receiving a call for emergency services in the jurisdiction of the Participating Agency shall route the call to LCC for call handling and dispatch in accordance with the current ETSB Policy 111 Call Routing & Transfer.

#### CALL HANDLING

LCC shall dispatch calls received for the Participating Agency as follows and in accordance with LCC's current standard operating procedures:

Primary: Via radio on mutually agreed upon frequency / talk group

Secondary: Via directed CAD resources directly to on-duty unit(s) and/or direct telephone call

#### AID OUTSIDE JURISDICTIONAL BOUNDARIES

Once an emergency unit is dispatched in response to a request through the WC9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

9-1-1 is intended for emergency calls only. All calls of an administrative or nonemergency nature shall be referred to Participating Agency's published telephone number in accordance with LCC's standard operating procedures.

LCC agrees to keep all records, times, and places of all calls. All records shall be made available to all participants of the 9-1-1 System. It shall be the responsibility of the Participating Agency to maintain the report of the call and the disposition of each call received in accordance with your Agency's standard operating procedures.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority. This agreement shall remain in effect until amended, rescinded, or terminated in writing by any party.

FOR THE 9-1-1 AUTHORITY:

System Administrator

7024

Date

FOR LARAWAY COMMUNICATIONS CENTER:

Director

Date

FOR THE PARTICIPATING AGENCY:

Date

EMMIN'E F. DX+TTP:-

This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a 9-1-1 Authority as defined in 50 ILCS 750/2, its constituent Public Safety Answering Point (PSAP) the WESTERN WILL COUNTY COMMUNICATIONS CENTER (WESCOM), and the BOLINGBROOK FIRE DEPARTMENT, a participating agency as defined in 50 ILCS 750/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

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FOR THE 9-1-1 AUTHORITY:

System Administrator

Date

FOR WESTERN WILL COUNTY COMMUNICATIONS:

Martal (Ka 119/2024

FOR THE PARTICIPATING AGENCY:

Signature

11/09/2023

Date

Jeffery R. LaJole **Printed Name** 

Fire Chief Title

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FOR THE 9-1-1 AUTHORITY:

System Administrator

Date

FOR WESTERN WILL COUNTY COMMUNICATIONS:

Director

FOR THE PARTICIPATING AGENCY:

Signature

Date

**Printed Name** 

Title

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FOR THE 9-1-1 AUTHORITY:

System Administrator

Date

FOR WESTERN WILL COUNTY COMMUNICATIONS:

Mulad Ca

FOR THE PARTICIPATING AGENCY:

Signature

11-13-20

Date

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FOR THE 9-1-1 AUTHORITY:

System Administrator

Date

FOR WESTERN WILL COUNTY COMMUNICATIONS:

FOR THE PARTICIPATING AGENCY:

Signature

Date

Chief OF

Title

This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a 9-1-1 Authority as defined in 50 ILCS 750/2, its constituent Public Safety Answering Point (PSAP) the WESTERN WILL COUNTY COMMUNICATIONS CENTER (WESCOM), and the CHANNAHON FIRE PROTECTION DISTRICT, a participating agency as defined in S0 ILCS 750/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

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FOR THE 9-1-1 AUTHORITY:

System Administrator

202

Date

FOR WESTERN WILL COUNTY COMMUNICATIONS:

\_\_\_\_\_\_\_ Director \_\_\_\_\_\_\_\_\_\_\_\_\_\_

FOR THE PARTICIPATING AGENCY:

Signatúre Date TRAKIS Printed Name

IDECHLEF

Title

This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a 9-1-1 Authority as defined in 50 ILCS 750/2, its constituent Public Safety Answering Point (PSAP) the WESTERN WILL COUNTY COMMUNICATIONS CENTER (WESCOM), and the CHANNAHON POLICE DEPARTMENT, a participating agency as defined in 50 ILCS 750/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

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FOR THE 9-1-1 AUTHORITY:

System Administrator

Date

FOR WESTERN WILL COUNTY COMMUNICATIONS:

Marlad Can Director \_\_\_\_\_\_\_

FOR THE PARTICIPATING AGENCY:

Signature

11-08-2023

Shaw P. Casa

Chief of Police

This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a 9-1-1 Authority as defined in 50 ILCS 750/2, its constituent Public Safety Answering Point (PSAP) the WESTERN WILL COUNTY COMMUNICATIONS CENTER (WESCOM), and the CREST HILL POLICE DEPARTMENT, a participating agency as defined in 50 ILCS 750/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

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FOR THE 9-1-1 AUTHORITY:

System Administrator

Date

FOR WESTERN WILL COUNTY COMMUNICATIONS:

Marlad Con Director 1/17/2024

FOR THE PARTICIPATING AGENCY:

Signature

<u>II-8-2023</u> Date <u>Edward Clark</u> Printed Name <u>Chief of Police</u>

This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a *9-1-1 Authority* as defined in 50 ILCS 750/2, its constituent Public Safety Answering Point (PSAP) the LARAWAY COMMUNICATIONS CENTER (LCC), and the CRETE FIRE DEPARTMENT, a *participating agency* as defined in 50 ILCS 750/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

#### CALL ROUTING

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FOR THE 9-1-1 AUTHORITY:

System Administrator

1/11/2024

Date

FOR LARAWAY COMMUNICATIONS CENTER:

Director Date

FOR THE PARTICIPATING AGENCY:

**5ignature** 

12-19-2023

Date .

MICHAELS. EINHORN

Printed Name

VILLAGE PRESIDENT

Title

This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a 9-1-1 Authority as defined in 50 ILCS 750/2, its constituent Public Safety Answering Point (PSAP) the LARAWAY COMMUNICATIONS CENTER (LCC), and the CRETE POLICE DEPARTMENT, a participating agency as defined in 50 ILCS 750/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

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FOR THE 9-1-1-AUTHORITY:

System Administrator

024 Date

FOR LARAWAY COMMUNICATIONS-CENTER:

Date

FOR THE PARTICIPATING AGENCY:

Signature

Title

This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a 9-1-1 Authority as defined in 50 ILCS 750/2, its constituent Public Safety Answering Point (PSAP) the LARAWAY COMMUNICATIONS CENTER (LCC), and the CRETE TOWNSHIP FIRE PROTECTION DISTRICT, a participating agency as defined in 50 ILCS 750/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

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FOR THE 9-1-1-AUTHORITY:

System Administrator

2024 Date

FOR LARAWAY COMMUNICATIONS CEN

Director

Date

FOR THE PARTICIPATING AGENCY:

Signature

11/08/ Date

Dowald R Ma **Printed Name** 

Title

This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a 9-1-1 Authority as defined in 50 ILCS 750/2, its constituent Public Safety Answering Point (PSAP) the LARAWAY COMMUNICATIONS CENTER (LCC), and the EAST JOLIET FIRE DEPARTMENT, a participating agency as defined in 50 ILCS 750/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

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FOR THE 9 AUTHORITY:

System Administrator

Date

FOR JARAWAY COMMUNICATIONS CENTER:

Directo Date

#### FOR THE PARTICIPATING AGENCY:

Signature Date Printed Name

Title

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FOR THE 9-1-1 AUTHORITY:

System Administrator

Date

FOR WESTERN WILL COUNTY COMMUNICATIONS:

Marlad Clen Director \_\_\_\_\_\_\_\_\_\_

FOR THE PARTICIPATING AGENCY:

Signature

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FOR THE 9-1-1 AUTHORITY:

System Administrator

12

Date

FOR WESTERN WILL COUNTY COMMUNICATIONS:

Maskad Ca Director 1/17/2024

FOR THE PARTICIPATING AGENCY:

Signature

Hayes . L Police

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LCC agrees to keep all records, times, and places of all calls. All records shall be made available to all participants of the 9-1-1 System. It shall be the responsibility of the Participating Agency to maintain the report of the call and the disposition of each call received in accordance with your Agency's standard operating procedures.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority. This agreement shall remain in effect until amended, rescinded, or terminated in writing by any party.

FOR THE 9-1-1 AUTHORITY:

System Administrator

2024 Date

FOR LARAWAY COMMUNICATIONS CENTER:

Director

Date

FOR THE PARTICIPATING AGENCY:

Signature

<u>11/8/2023</u>

Date

Sean Fierce Printed Name

Fire Chief Frankfort Fire
This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a 9-1-1 Authority as defined in 50 ILCS 750/2, its constituent Public Safety Answering Point (PSAP) the LARAWAY COMMUNICATIONS CENTER (LCC), and the FRANKFORT POLICE DEPARTMENT, a participating agency as defined in 50 ILCS 750/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

## **CALL ROUTING**

WC9-1-1 receiving a call for emergency services in the jurisdiction of the Participating Agency shall route the call to LCC for call handling and dispatch in accordance with the current *ETSB Policy* 111 Call Routing & Transfer.

#### CALL HANDLING

LCC shall dispatch calls received for the Participating Agency as follows and in accordance with LCC's current standard operating procedures:

Primary: Via radio on mutually agreed upon frequency / talk group

Secondary: Via directed CAD resources directly to on-duty unit(s) and/or direct telephone call

### AID OUTSIDE JURISDICTIONAL BOUNDARIES

Once an emergency unit is dispatched in response to a request through the WC9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

9-1-1 is intended for emergency calls only. All calls of an administrative or nonemergency nature shall be referred to Participating Agency's published telephone number in accordance with LCC's standard operating procedures.

LCC agrees to keep all records, times, and places of all calls. All records shall be made available to all participants of the 9-1-1 System. It shall be the responsibility of the Participating Agency to maintain the report of the call and the disposition of each call received in accordance with your Agency's standard operating procedures.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority. This agreement shall remain in effect until amended, rescinded, or terminated in writing by any party.

FOR THE 9-1-1 AUTHORITY:

System Administrator

Date

FOR LARAWAY COMMUNICATIONS CENTER: Director Date

FOR THE PARTICIPATING AGENCY:

Date

Printed Name

This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a 9-1-1 Authority as defined in 50 ILCS 750/2, its constituent Public Safety Answering Point (PSAP) the WESTERN WILL COUNTY COMMUNICATIONS CENTER (WESCOM), and the HOMER TOWNSHIP FIRE PROTECTION DISTRICT, a participating agency as defined in 50 ILCS 750/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

### **CALL ROUTING**

WC9-1-1 receiving a call for emergency services in the jurisdiction of the Participating Agency shall route the call to WESCOM for call handling and dispatch in accordance with the current ETSB Policy 111 Call Routing & Transfer.

### CALL HANDLING

WESCOM shall dispatch calls received for the Participating Agency as follows and in accordance with WESCOM's current standard operating procedures:

Primary: Via radio on mutually agreed upon frequency / talk group

Secondary: Via directed CAD resources directly to on-duty unit(s) and/or direct telephone call

#### AID OUTSIDE JURISDICTIONAL BOUNDARIES

Once an emergency unit is dispatched in response to a request through the WC9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

9-1-1 is intended for emergency calls only. All calls of an administrative or nonemergency nature shall be referred to Participating Agency's published telephone number in accordance with WESCOM's standard operating procedures.

WESCOM agrees to keep all records, times, and places of all calls. All records shall be made available to all participants of the 9-1-1 System. It shall be the responsibility of the Participating Agency to maintain the report of the call and the disposition of each call received in accordance with your Agency's standard operating procedures.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority. This agreement shall remain in effect until amended, rescinded, or terminated in writing by any party.

FOR THE 9-1-1 AUTHORITY:

System Administrator

2024

Date

FOR WESTERN WILL COUNTY COMMUNICATIONS:

FOR THE PARTICIPATING AGENCY:

Signature Date Printed Name

Titlo

This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a 9-1-1 Authority as defined in 50 ILCS 750/2, its constituent Public Safety Answering Point (PSAP) the JOLIET COMMUNICATIONS CENTER (PSAP), and the JOLIET JUNIOR COLLEGE POLICE DEPARTMENT, a participating agency as defined in 50 ILCS 750/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

## **CALL ROUTING**

WC9-1-1 receiving a call for emergency services in the jurisdiction of the JOLIET JUNIOR COLLEGE POLICE DEPARTMENT shall route the call to PSAP for call handling and dispatch in accordance with the current *ETSB Policy 111 Call Routing & Transfer.* 

#### CALL HANDLING

The PSAP shall dispatch calls received for the JOLIET JUNIOR COLLEGE POLICE DEPARTMENT as follows and in accordance with the PSAP's current standard operating procedures:

Primary: Via radio on mutually agreed upon frequency / talk group

Secondary: Via directed CAD resources directly to on-duty unit(s) and/or direct telephone call

#### AID OUTSIDE JURISDICTIONAL BOUNDARIES

Once an emergency unit is dispatched in response to a request through the WC9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

9-1-1 is intended for emergency calls only. All calls of an administrative or nonemergency nature shall be referred to JOLIET POLICE DEPARTMENT's published telephone number in accordance with PSAP's standard operating procedures.

The PSAP agrees to keep all records, times, and places of all calls. All records shall be made available to all participants of the 9-1-1 System. It shall be the responsibility of the JOLIET POLICE DEPARTMENT to maintain the report of the call and the disposition of each call received in accordance with your Agency's standard operating procedures.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority. This agreement shall remain in effect until amended, rescinded, or terminated in writing by any party.

FOR THE 9-1-1 AUTHORITY:

System Administrator

Date

FOR JOLIET COMMUNICATIONS CENTER:

Director Date

FOR THE JOLIET JUNIOR COLLEGE POLICE DEPART:

Signature

<u>11-27-2023</u> Date

Brandon Campbell

Printed Name

Chief of Police

This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a 9-1-1 Authority as defined in 50 ILCS 750/2, its constituent Public Safety Answering Point (PSAP) the JOLIET COMMUNICATIONS CENTER (PSAP), and the JOLIET FIRE DEPARTMENT, a participating agency as defined in 50 ILCS 750/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

### CALL ROUTING

WC9-1-1 receiving a call for emergency services in the jurisdiction of the JOLIET FIRE DEPARTMENT shall route the call to PSAP for call handling and dispatch in accordance with the current ETSB Policy 111 Call Routing & Transfer.

### CALL HANDLING

The PSAP shall dispatch calls received for the JOLIET FIRE DEPARTMENT as follows and in accordance with the PSAP's current standard operating procedures:

Primary: Via Radio on mutually agreed upon frequency / talk group

Secondary: Via directed CAD resources directly to on-duty unit(s) and/or direct telephone call

## AID OUTSIDE JURISDICTIONAL BOUNDARIES

Once an emergency unit is dispatched in response to a request through the WC9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

9-1-1 is intended for emergency calls only. All calls of an administrative or nonemergency nature shall be referred to JOLIET FIRE DEPARTMENT's published telephone number in accordance with PSAP's standard operating procedures.

The PSAP agrees to keep all records, times, and places of all calls. All records shall be made available to all participants of the 9-1-1 System. It shall be the responsibility of the JOLIET FIRE DEPARTMENT to maintain the report of the call and the disposition of each call received in accordance with your Agency's standard operating procedures.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority. This agreement shall remain in effect until amended, rescinded, or terminated in writing by any party.

FOR THE 9-1-5 AUTHORITY:

System Administrator

2024 Date

FOR JOLIET COMMUNICATIONS CENTER:

Director

Date

FOR THE JOLIET FIRE DEPARTMENT:

Jeffery Carec

Printed Name

Fire Chief

This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a 9-1-1 Authority as defined in 50 ILCS 750/2, its constituent Public Safety Answering Point (PSAP) the JOLIET COMMUNICATIONS CENTER (PSAP), and the JOLIET POLICE DEPARTMENT, a participating agency as defined in 50 ILCS 750/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

## **CALL ROUTING**

WC9-1-1 receiving a call for emergency services in the jurisdiction of the JOLIET POLICE DEPARTMENT shall route the call to PSAP for call handling and dispatch in accordance with the current ETSB Policy 111 Call Routing & Transfer.

#### **CALL HANDLING**

The PSAP shall dispatch calls received for the JOLIET POLICE DEPARTMENT as follows and in accordance with the PSAP's current standard operating procedures:

Primary: Via radio on mutually agreed upon frequency / talk group

Secondary: Via directed CAD resources directly to on-duty unit(s) and/or direct telephone call

## AID OUTSIDE JURISDICTIONAL BOUNDARIES

Once an emergency unit is dispatched in response to a request through the WC9-1-1 system, such unit shail render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

9-1-1 is intended for emergency calls only. All calls of an administrative or nonemergency nature shall be referred to JOLIET POLICE DEPARTMENT's published telephone number in accordance with PSAP's standard operating procedures.

The PSAP agrees to keep all records, times, and places of all calls. All records shall be made available to all participants of the 9-1-1 System. It shall be the responsibility of the JOLIET POLICE DEPARTMENT to maintain the report of the call and the disposition of each call received in accordance with your Agency's standard operating procedures.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority. This agreement shall remain in effect until amended, rescinded, or terminated in writing by any party.

FOR THE 9-1-1 AUTHORITY;

System Administrator

2024 Date

FOR JOLIET COMMUNICATIONS CENTER:

Director Date

FOR THE JOLIET POLICE DEPARTMENT:

Signature

Date

Printed Name

This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a 9-1-1 Authority as defined in 50 ILC5 750/2, its constituent Public Safety Answering Point (PSAP) the WESTERN WILL COUNTY COMMUNICATIONS CENTER (WESCOM), and the LOCKPORT FIRE PROTECTION DISTRICT, a participating agency as defined in 50 ILCS 750/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

### **CALL ROUTING**

WC9-1-1 receiving a call for emergency services in the jurisdiction of the Participating Agency shall route the call to WESCOM for call handling and dispatch in accordance with the current ETSB Policy 111 Call Routing & Transfer.

## CALL HANDLING

WESCOM shall dispatch calls received for the Participating Agency as follows and in accordance with WESCOM's current standard operating procedures:

Primary: Via radio on mutually agreed upon frequency / talk group

Secondary: Via directed CAD resources directly to on-duty unit(s) and/or direct telephone call

#### AID OUTSIDE JURISDICTIONAL BOUNDARIES

Once an emergency unit is dispatched in response to a request through the WC9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

9-1-1 is intended for emergency calls only. All calls of an administrative or nonemergency nature shall be referred to Participating Agency's published telephone number in accordance with WESCOM's standard operating procedures.

WESCOM agrees to keep all records, times, and places of all calls. All records shall be made available to all participants of the 9-1-1 System. It shall be the responsibility of the Participating Agency to maintain the report of the call and the disposition of each call received in accordance with your Agency's standard operating procedures.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority. This agreement shall remain in effect until amended, rescinded, or terminated in writing by any party.

FOR THE 9-1-1 AUTHORITY:

System Administrator

Date

FOR WESTERN WILL COUNTY COMMUNICATIONS:

<u>Madad</u> <u>C</u> Director <u>1/17/2024</u>

FOR THE PARTICIPATING AGENCY:

Signature

Date

Printed Name

John O'lonnon nted Name FINE Chief, Lockanes

This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a 9-1-1 Authority as defined in 50 ILCS 750/2, its constituent Public Safety Answering Point (PSAP) the WESTERN WILL COUNTY COMMUNICATIONS CENTER (WESCOM), and the LOCKPORT PARK DISTRICT POLICE DEPARTMENT, a participating agency as defined in 50 ILCS 750/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

## CALL ROUTING

WC9-1-1 receiving a call for emergency services in the jurisdiction of the Participating Agency shall route the call to WESCOM for call handling and dispatch in accordance with the current ETSB Policy 111 Call Routing & Transfer.

## **CALL HANDLING**

WESCOM shall dispatch calls received for the Participating Agency as follows and in accordance with WESCOM's current standard operating procedures:

Primary: Via radio on mutually agreed upon frequency / talk group

Secondary: Via directed CAD resources directly to on-duty unit(s) and/or direct telephone call

## AID OUTSIDE JURISDICTIONAL BOUNDARIES

Once an emergency unit is dispatched in response to a request through the WC9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

9-1-1 is intended for emergency calls only. All calls of an administrative or nonemergency nature shall be referred to Participating Agency's published telephone number in accordance with WESCOM's standard operating procedures.

WESCOM agrees to keep all records, times, and places of all calls. All records shall be made available to all participants of the 9-1-1 System. It shall be the responsibility of the Participating Agency to maintain the report of the call and the disposition of each call received in accordance with your Agency's standard operating procedures.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority. This agreement shall remain in effect until amended, rescinded, or terminated in writing by any party.

FOR THE 9-1-1 AUTHORITY:

System Administrator

FOR WESTERN WILL COUNTY COMMUNICATIONS:

Markad Con Director

FOR THE PARTICIPATING AGENCY:

ígnature

Date

John Chyweller

Printed Name

ilector of fushe

This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a 9-1-1 Authority as defined in 50 ILCS 7S0/2, its constituent Public Safety Answering Point (PSAP) the WESTERN WILL COUNTY COMMUNICATIONS CENTER (WESCOM), and the LOCKPORT POLICE DEPARTMENT, a participating agency as defined in 50 ILCS 750/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

#### CALL ROUTING

WC9-1-1 receiving a call for emergency services in the jurisdiction of the Participating Agency shall route the call to WESCOM for call handling and dispatch in accordance with the current ETSB Policy 111 Call Routing & Transfer.

### **CALL HANDLING**

WESCOM shall dispatch calls received for the Participating Agency as follows and in accordance with WE5COM's current standard operating procedures:

Primary: Via radio on mutually agreed upon frequency / talk group

Secondary: Via directed CAD resources directly to on-duty unit(s) and/or direct telephone call

### AID OUTSIDE JURISDICTIONAL BOUNDARIES

Once an emergency unit is dispatched in response to a request through the WC9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries,

9-1-1 is intended for emergency calls only. All calls of an administrative or nonemergency nature shall be referred to Participating Agency's published telephone number in accordance with WESCOM's standard operating procedures.

WESCOM agrees to keep all records, times, and places of all calls. All records shall be made available to all participants of the 9-1-1 System. It shall be the responsibility of the Participating Agency to maintain the report of the call and the disposition of each call received in accordance with your Agency's standard operating procedures.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority. This agreement shall remain in effect until amended, rescinded, or terminated in writing by any party.

FOR THE 9-1-1 AUTHORITY:

System Administrator

Date

FOR WESTERN WILL COUNTY-COMMUNICATIONS:

FOR THE PARTICIPATING AGENCY:

Signature

11 Date

**Printed Name** 

CHIEF OF Pr Title .

This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a 9-1-1 Authority as defined in 50 ILCS 750/2, its constituent Public Safety Answering Point (PSAP) the LARAWAY COMMUNICATIONS CENTER (LCC), and the MANHATTAN FIRE PROTECTION DISTRICT, a participating agency as defined in 50 ILCS 750/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

#### CALL ROUTING

WC9-1-1 receiving a call for emergency services in the jurisdiction of the Participating Agency shall route the call to LCC for call handling and dispatch in accordance with the current *ETSB Policy* 111 Call Routing & Transfer.

### CALL HANDLING

LCC shall dispatch calls received for the Participating Agency as follows and in accordance with LCC's current standard operating procedures:

<u>Primary</u>: Via radio on mutually agreed upon frequency / talk group

Secondary: Via directed CAD resources directly to on-duty unit(s) and/or direct telephone call

## AID OUTSIDE JURISDICTIONAL BOUNDARIES

Once an emergency unit is dispatched in response to a request through the WC9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

9-1-1 is intended for emergency calls only. All calls of an administrative or nonemergency nature shall be referred to Participating Agency's published telephone number in accordance with LCC's standard operating procedures.

LCC agrees to keep all records, times, and places of all calls. All records shall be made available to all participants of the 9-1-1 System. It shall be the responsibility of the Participating Agency to maintain the report of the call and the disposition of each call received in accordance with your Agency's standard operating procedures.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority. This agreement shall remain in effect until amended, rescinded, or terminated in writing by any party.

FOR THE 9-1-1 AUTHORITY:

System Administrator

111/2024

Date

FOR LARAWAY COMMUNICATIONS CENTER:

2024 Date

FOR THE PARTICIPATING AGENCY:

······

Signature

Date

Printed Name

This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a *9-1-1 Authority* as defined in 50 ILCS 750/2, its constituent Public Safety Answering Point (PSAP) the LARAWAY COMMUNICATIONS CENTER (LCC), and the MANHATTAN POLICE DEPARTMENT, a *participating agency* as defined in 50 ILCS 750/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

### CALL ROUTING

WC9-1-1 receiving a call for emergency services in the jurisdiction of the Participating Agency shall route the call to LCC for call handling and dispatch in accordance with the current *ETSB Policy* 111 Call Routing & Transfer.

## CALL HANDLING

LCC shall dispatch calls received for the Participating Agency as follows and in accordance with LCC's current standard operating procedures:

Primary: Via radio on mutually agreed upon frequency / talk group

Secondary: Via directed CAD resources directly to on-duty unit(s) and/or direct telephone calls

## AID OUTSIDE JURISDICTIONAL BOUNDARIES

Once an emergency unit is dispatched in response to a request through the WC9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

9-1-1 is intended for emergency calls only. All calls of an administrative or nonemergency nature shall be referred to Participating Agency's published telephone number in accordance with LCC's standard operating procedures.

LCC agrees to keep all records, times, and places of all calls. All records shall be made available to all participants of the 9-1-1 System. It shall be the responsibility of the Participating Agency to maintain the report of the call and the disposition of each call received in accordance with your Agency's standard operating procedures.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority. This agreement shall remain in effect until amended, rescinded, or terminated in writing by any party.

FOR THE 9-1-1 AUTHORITY:

System Administrator

Date

FOR LARAWAY COMMUNICATIONS CONTER:

Director Date

FOR THE PARTICIPATING AGENCY:

signature

-

JEFF WOLD

Printed Name

CHERF OF POLECE

This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a 9-1-1 Authority as defined in 50 ILCS 750/2, its constituent Public Safety Answering Point (PSAP) the WESTERN WILL COUNTY COMMUNICATIONS CENTER (WESCOM), and the MINOOKA FIRE PROTECTION DISTRICT, a participating agency as defined in 50 ILCS 750/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

## CALL ROUTING

WC9-1-1 receiving a call for emergency services in the jurisdiction of the Participating Agency shall route the call to WESCOM for call handling and dispatch in accordance with the current ETSB Policy 111 Call Routing & Transfer.

#### **CALL HANDLING**

WESCOM shall dispatch calls received for the Participating Agency as follows and in accordance with WESCOM's current standard operating procedures:

Primary: Via radio on mutually agreed upon frequency / talk group

Secondary: Via directed CAD resources directly to on-duty unit(s) and/or direct telephone call

#### AID OUTSIDE JURISDICTIONAL BOUNDARIES

Once an emergency unit is dispatched in response to a request through the WC9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

9-1-1 is intended for emergency calls only. All calls of an administrative or nonemergency nature shall be referred to Participating Agency's published telephone number in accordance with WESCOM's standard operating procedures.

WESCOM agrees to keep all records, times, and places of all calls. All records shall be made available to all participants of the 9-1-1 System. It shall be the responsibility of the Participating Agency to maintain the report of the call and the disposition of each call received in accordance with your Agency's standard operating procedures.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority. This agreement shall remain in effect until amended, rescinded, or terminated in writing by any party.

FOR THE 9-1-1 AUTHORITY:

System Administrator

Date

FOR WESTERN WILL COUNTY COMMUNICATIONS:

<u>Markad</u> (C) Director

FOR THE PARTICIPATING AGENCY:

Name

This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a *9-1-1 Authority* as defined in 50 ILCS 750/2, its constituent Public Safety Answering Point (PSAP) the LARAWAY COMMUNICATIONS CENTER (LCC), and the MOKENA FIRE PROTECTION DISTRICT, a *participating agency* as defined in 50 ILCS 750/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

## CALL ROUTING

WC9-1-1 receiving a call for emergency services in the jurisdiction of the Participating Agency shall route the call to LCC for call handling and dispatch in accordance with the current *ETSB Policy* 111 Call Routing & Transfer.

#### CALL HANDLING

LCC shall dispatch calls received for the Participating Agency as follows and in accordance with LCC's current standard operating procedures:

Primary: Via radio on mutually agreed upon frequency / talk group

Secondary: Via directed CAD resources directly to on-duty unit(s) and/or direct telephone call

#### AID OUTSIDE JURISDICTIONAL BOUNDARIES

Once an emergency unit is dispatched in response to a request through the WC9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

9-1-1 is intended for emergency calls only. All calls of an administrative or nonemergency nature shall be referred to Participating Agency's published telephone number in accordance with LCC's standard operating procedures.

LCC agrees to keep all records, times, and places of all calls. All records shall be made available to all participants of the 9-1-1 System. It shall be the responsibility of the Participating Agency to maintain the report of the call and the disposition of each call received in accordance with your Agency's standard operating procedures.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority. This agreement shall remain in effect until amended, rescinded, or terminated in writing by any party.

FOR THE 9-1-1 AUTHORITY:

System Administrator

Date

FOR LARAWAY COMMUNICATIONS CENTER:

Director

Date

and the state of the second second

FOR THE PARTICIPATING AGENCY:

rseph Cirelli

Signature

11/8/2023

Date

Joseph Cirelli

**Printed Name** 

Fire Chief / Administrator

This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a 9-1-1 Authority as defined in 50 ILCS 750/2, its constituent Public Safety Answering Point (PSAP) the LARAWAY COMMUNICATIONS CENTER (LCC), and the MOKENA POLICE DEPARTMENT, a participating agency as defined in 50 ILCS 750/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

### **CALL ROUTING**

WC9-1-1 receiving a call for emergency services in the jurisdiction of the Participating Agency shall route the call to LCC for call handling and dispatch in accordance with the current *ETSB Policy* 111 Call Routing & Transfer.

### CALL HANDLING

LCC shall dispatch calls received for the Participating Agency as follows and in accordance with LCC's current standard operating procedures:

Primary: Via radio on mutually agreed upon frequency / talk group

Secondary: Via directed CAD resources directly to on-duty unit(s) and/or direct telephone call

#### AID OUTSIDE JURISDICTIONAL BOUNDARIES

Once an emergency unit is dispatched in response to a request through the WC9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

9-1-1 is intended for emergency calls only. All calls of an administrative or nonemergency nature shall be referred to Participating Agency's published telephone number in accordance with LCC's standard operating procedures.

LCC agrees to keep all records, times, and places of all calls. All records shall be made available to all participants of the 9-1-1 System. It shall be the responsibility of the Participating Agency to maintain the report of the call and the disposition of each call received in accordance with your Agency's standard operating procedures.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority. This agreement shall remain in effect until amended, rescinded, or terminated in writing by any party.

FOR THE 9-1-1 AUTHORITY:

System Administrator

202 Date

FOR LARAWAY COMMUNICATIONS CENTER: Director Date

FOR THE PARTICIPATING AGENCY:

Signature Date Printed Name

This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a *9-1-1 Authority* as defined in 50 ILCS 750/2, its constituent Public Safety Answering Point (PSAP) the LARAWAY COMMUNICATIONS CENTER (LCC), and the MONEE FIRE PROTECTION DISTRICT, a *participating agency* as defined in 50 ILCS 750/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

#### **CALL ROUTING**

WC9-1-1 receiving a call for emergency services in the jurisdiction of the Participating Agency shall route the call to LCC for call handling and dispatch in accordance with the current *ETSB Policy* 111 Call Routing & Transfer.

#### CALL HANDLING

LCC shall dispatch calls received for the Participating Agency as follows and in accordance with LCC's current standard operating procedures:

Primary: Via radio on mutually agreed upon frequency / talk group

Secondary: Via directed CAD resources directly to on-duty unit(s) and/or direct telephone call

### AID OUTSIDE JURISDICTIONAL BOUNDARIES

Once an emergency unit is dispatched in response to a request through the WC9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

9-1-1 is intended for emergency calls only. All calls of an administrative or nonemergency nature shall be referred to Participating Agency's published telephone number in accordance with LCC's standard operating procedures.

LCC agrees to keep all records, times, and places of all calls. All records shall be made available to all participants of the 9-1-1 System. It shall be the responsibility of the Participating Agency to maintain the report of the call and the disposition of each call received in accordance with your Agency's standard operating procedures.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority. This agreement shall remain in effect until amended, rescinded, or terminated in writing by any party.

FOR THE 9-1-1 AUTHORITY:

System Administrator

12 Date

FOR LARAWAY COMMUNICATIONS CENTER

Director

Date

FOR THE PARTICIPATING AGENCY: MOUSE FPD

Signature

Date

This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a 9-1-1 Authority as defined in 50 ILCS 750/2, its constituent Public Safety Answering Point (PSAP) the LARAWAY COMMUNICATIONS CENTER (LCC), and the MONEE POLICE DEPARTMENT, a participating agency as defined in 50 ILCS 750/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

## CALL ROUTING

WC9-1-1 receiving a call for emergency services in the jurisdiction of the Participating Agency shall route the call to LCC for call handling and dispatch in accordance with the current ETSB Policy 111 Call Routing & Transfer.

### **CALL HANDLING**

LCC shall dispatch calls received for the Participating Agency as follows and in accordance with LCC's current standard operating procedures:

Primary: Via radio on mutually agreed upon frequency / talk group

Secondary: Via directed CAD resources directly to on-duty unit(s) and/or direct telephone call

## **AID OUTSIDE JURISDICTIONAL BOUNDARIES**

Once an emergency unit is dispatched in response to a request through the WC9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

9-1-1 is intended for emergency calls only. All calls of an administrative or nonemergency nature shall be referred to Participating Agency's published telephone number in accordance with LCC's standard operating procedures.

LCC agrees to keep all records, times, and places of all calls. All records shall be made available to all participants of the 9-1-1 System. It shall be the responsibility of the Participating Agency to maintain the report of the call and the disposition of each call received in accordance with your Agency's standard operating procedures.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority. This agreement shall remain in effect until amended, rescinded, or terminated in writing by any party.

FOR THE 9-1-1 AUTHORITY:

System Administrator

2024 Date

FOR LARAWAY COMMUNICATIONS CENTER Director 12024 Date

FOR THE PARTICIPATING AGENCY:

5U

Signature

Date

SCOTT KOERNER Printed Name CUIEF OF POLICE

This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a 9-1-1 Authority as defined in 50 ILCS 750/2, its constituent Public Safety Answering Point (PSAP) the LARAWAY COMMUNICATIONS CENTER (LCC), and the NEW LENOX FIRE PROTECTION DISTRICT, a participating agency as defined in 50 ILCS 750/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

## CALL ROUTING

WC9-1-1 receiving a call for emergency services in the jurisdiction of the Participating Agency shall route the call to LCC for call handling and dispatch in accordance with the current *ETSB Pallcy* 111 Call Routing & Transfer.

## CALL HANDLING

LCC shall dispatch calls received for the Participating Agency as follows and in accordance with LCC's current standard operating procedures:

Primary: Via radio on mutually agreed upon frequency / talk group

Secondary: Via directed CAD resources directly to on-duty unit(s) and/or direct telephone call

## AID OUTSIDE JURISDICTIONAL BOUNDARIES

Once an emergency unit is dispatched in response to a request through the WC9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

9-1-1 is intended for emergency calls only. All calls of an administrative or nonemergency nature shall be referred to Participating Agency's published telephone number in accordance with LCC's standard operating procedures.

LCC agrees to keep all records, times, and places of all calls. All records shall be made available to all participants of the 9-1-1 System. It shall be the responsibility of the Participating Agency to maintain the report of the call and the disposition of each call received in accordance with your Agency's standard operating procedures.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority. This agreement shall remain in effect until amended, rescinded, or terminated in writing by any party.

FOR THE 9-1-1 AUTHORITY:

System Administrator

Δ Date

FOR LARAWAY COMMUNICATIONS CENTER: Director

1/16/2024 Date FOR THE PARTICIPATING AGENCY:

Printed Name

This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a 9-1-1 Authority as defined in 50 ILCS 7S0/2, its constituent Public Safety Answering Point (PSAP) the LARAWAY COMMUNICATIONS CENTER (LCC), and the NEW LENOX POLICE DEPARTMENT, a participating agency as defined in 50 ILCS 750/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

#### **CALL ROUTING**

WC9-1-1 receiving a call for emergency services in the jurisdiction of the Participating Agency shall route the call to LCC for call handling and dispatch in accordance with the current *ETSB Policy* 111 Call Routing & Transfer.

### **CALL HANDLING**

LCC shall dispatch calls received for the Participating Agency as follows and in accordance with LCC's current standard operating procedures:

<u>Primary</u>: Via radio on mutually agreed upon frequency / talk group

Secondary: Via directed CAD resources directly to on-duty unit(s) and/or direct telephone call

## AID OUTSIDE JURISDICTIONAL BOUNDARIES

Once an emergency unit is dispatched in response to a request through the WC9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

9-1-1 is intended for emergency calls only. All calls of an administrative or nonemergency nature shall be referred to Participating Agency's published telephone number in accordance with LCC's standard operating procedures.

LCC agrees to keep all records, times, and places of all calls. All records shall be made available to all participants of the 9-1-1 System. It shall be the responsibility of the Participating Agency to maintain the report of the call and the disposition of each call received in accordance with your Agency's standard operating procedures.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority. This agreement shall remain in effect until amended, rescinded, or terminated in writing by any party.

FOR THE 9-1-1 AUTHORITY:

System Administrator

2024

Date

FOR LARAWAY COMMUNICATIONS CENTER: Director Date

FOR THE PARTICIPATING AGENCY:

Signature

**Printed Name** 

This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a 9-1-1 Authority as defined in 50 ILCS 750/2, its constituent Public Safety Answering Point (PSAP) the WESTERN WILL COUNTY COMMUNICATIONS CENTER (WESCOM), and the NORTHWEST HOMER TOWNSHIP FIRE PROTECTION DISTRICT, a participating agency as defined in 50 ILCS 750/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

## CALL ROUTING

WC9-1-1 receiving a call for emergency services in the jurisdiction of the Participating Agency shall route the call to WESCOM for call handling and dispatch in accordance with the current ETSB Policy 111 Call Routing & Transfer.

## CALL HANDLING

WESCOM shall dispatch calls received for the Participating Agency as follows and in accordance with WESCOM's current standard operating procedures:

Primary: Via radio on mutually agreed upon frequency / talk group

Secondary: Via directed CAD resources directly to on-duty unit(s) and/or direct telephone call

## AID OUTSIDE JURISDICTIONAL BOUNDARIES

Once an emergency unit is dispatched in response to a request through the WC9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

9-1-1 is intended for emergency calls only. All calls of an administrative or nonemergency nature shall be referred to Participating Agency's published telephone number in accordance with WESCOM's standard operating procedures.

WESCOM agrees to keep all records, times, and places of all calls. All records shall be made available to all participants of the 9-1-1 System. It shall be the responsibility of the Participating Agency to maintain the report of the call and the disposition of each call received in accordance with your Agency's standard operating procedures.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority. This agreement shall remain in effect until amended, rescinded, or terminated in writing by any party.

FOR THE 9-1-1 AUTHORITY:

System Administrator

Date

FOR WESTERN WILL COUNTY COMMUNICATIONS:

FOR THE PARTICIPATING AGENCY:

Signature

11/09/ Date

KEN VRBA Printed Name

FIRE CHIEF Title

This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a 9-1-1 Authority as defined in 50 ILCS 750/2, its constituent Public Safety Answering Point (PSAP) the LARAWAY COMMUNICATIONS CENTER (LCC), and the PEOTONE POLICE DEPARTMENT, a participating agency as defined in 50 ILCS 750/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

#### **CALL ROUTING**

WC9-1-1 receiving a call for emergency services in the jurisdiction of the Participating Agency shall route the call to LCC for call handling and dispatch in accordance with the current ETSB Policy 111 Call Routing & Transfer.

#### **CALL HANDLING**

LCC shall dispatch calls received for the Participating Agency as follows and in accordance with LCC's current standard operating procedures:

Primary: Via radio on mutually agreed upon frequency / talk group

Secondary: Via directed CAD resources directly to on-duty unit(s) and/or direct telephone call

#### AID OUTSIDE JURISDICTIONAL BOUNDARIES

Once an emergency unit is dispatched in response to a request through the WC9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

9-1-1 is intended for emergency calls only. All calls of an administrative or nonemergency nature shall be referred to Participating Agency's published telephone number in accordance with LCC's standard operating procedures.

LCC agrees to keep all records, times, and places of all calls. All records shall be made available to all participants of the 9-1-1 System. It shall be the responsibility of the Participating Agency to maintain the report of the call and the disposition of each call received in accordance with your Agency's standard operating procedures.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority. This agreement shall remain in effect until amended, rescinded, or terminated in writing by any party.

FOR THE 9-1-1 AUTHORITY:

System Administrator

Date

FOR LARAWAY COMMUNICATIONS CENTER

024

Director Date

FOR THE PARTICIPATING AGENCY:

Signature

Date

Police

This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a 9-1-1 Authority as defined in 50 ILCS 7SO/2, its constituent Public Safety Answering Point (PSAP) the WESTERN WILL COUNTY COMMUNICATIONS CENTER (WESCOM), and the PLAINFIELD FIRE PROTECTION DISTRICT, a participating agency as defined in 50 ILCS 750/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

### **CALL ROUTING**

WC9-1-1 receiving a call for emergency services in the jurisdiction of the Participating Agency shall route the call to WESCOM for call handling and dispatch in accordance with the current ETSB Policy 111 Call Routing & Transfer.

#### CALL HANDLING

WESCOM shall dispatch calls received for the Participating Agency as follows and in accordance with WESCOM's current standard operating procedures:

Primary: Via radio on mutually agreed upon frequency / talk group

Secondary: Via directed CAD resources directly to on-duty unit(s) and/or direct telephone call

## AID OUTSIDE JURISDICTIONAL BOUNDARIES

Once an emergency unit is dispatched in response to a request through the WC9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

9-1-1 is intended for emergency calls only. All calls of an administrative or nonemergency nature shall be referred to Participating Agency's published telephone number in accordance with WESCOM's standard operating procedures.

WESCOM agrees to keep all records, times, and places of all calls. All records shall be made available to all participants of the 9-1-1 System. It shall be the responsibility of the Participating Agency to maintain the report of the call and the disposition of each call received in accordance with your Agency's standard operating procedures.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority. This agreement shall remain in effect until amended, rescinded, or terminated in writing by any party.

FOR THE 9-1-1 AUTHORITY:

System Administrator

Date

FOR WESTERN WILL COUNTY COMMUNICATIONS:

Mulad Cen Director 1/17/2024

FOR THE PARTICIPATING AGENCY:

Signature

Printed Name

FIRE CHIE

This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a 9-1-1 Authority as defined in 50 ILCS 750/2, its constituent Public Safety Answering Point (PSAP) the WESTERN WILL COUNTY COMMUNICATIONS CENTER (WESCOM), and the PLAINFIELD POLICE DEPARTMENT, a participating agency as defined in 50 ILCS 750/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

## **CALL ROUTING**

WC9-1-1 receiving a call for emergency services in the jurisdiction of the Participating Agency shall route the call to WESCOM for call handling and dispatch in accordance with the current ETSB Policy 111 Call Routing & Transfer.

#### **CALL HANDLING**

WESCOM shall dispatch calls received for the Participating Agency as follows and in accordance with WESCOM's current standard operating procedures:

Primary: Via radio on mutually agreed upon frequency / talk group

Secondary: Via directed CAD resources directly to on-duty unit(s) and/or direct telephone call

## AID OUTSIDE JURISDICTIONAL BOUNDARIES

Once an emergency unit is dispatched in response to a request through the WC9-1-1 system, such unit shall render Its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

9-1-1 is intended for emergency calls only. All calls of an administrative or nonemergency nature shall be referred to Participating Agency's published telephone number in accordance with WESCOM's standard operating procedures.

WESCOM agrees to keep all records, times, and places of all calls. All records shall be made available to all participants of the 9-1-1 System. It shall be the responsibility of the Participating Agency to maintain the report of the call and the disposition of each call received in accordance with your Agency's standard operating procedures.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority. This agreement shall remain in effect until amended, rescinded, or terminated in writing by any party.

FOR THE 9-1-1 AUTHORITY:

System Administrator

Date

FOR WESTERN WILL COUNTY COMMUNICATIONS:

FOR THE PARTICIPATING AGENCY:

Signature

Date

CHIEF OF POLICE

This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a 9-1-1 Authority as defined in 50 ILCS 750/2, its constituent Public Safety Answering Point (PSAP) the LARAWAY COMMUNICATIONS CENTER (LCC), and the ROCKDALE FIRE PROTECTION DISTRICT, a participating agency as defined in 50 ILCS 750/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

#### **CALL ROUTING**

WC9-1-1 receiving a call for emergency services in the jurisdiction of the Participating Agency shall route the call to LCC for call handling and dispatch in accordance with the current ETSB Policy 111 Call Routing & Transfer.

## CALL HANDLING

LCC shall dispatch calls received for the Participating Agency as follows and in accordance with LCC's current standard operating procedures:

Primary: Via radio on mutually agreed upon frequency / talk group

Secondary: Via directed CAD resources directly to on-duty unit(s) and/or direct telephone call

## AID OUTSIDE JURISDICTIONAL BOUNDARIES

Once an emergency unit is dispatched in response to a request through the WC9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

9-1-1 is intended for emergency calls only. All calls of an administrative or nonemergency nature shall be referred to Participating Agency's published telephone number in accordance with LCC's standard operating procedures.

LCC agrees to keep all records, times, and places of all calls. All records shall be made available to all participants of the 9-1-1 System. It shall be the responsibility of the Participating Agency to maintain the report of the call and the disposition of each call received in accordance with your Agency's standard operating procedures.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority. This agreement shall remain in effect until amended, rescinded, or terminated in writing by any party.

FOR THE 9-1-1 AUTHORITY:

System Administrator

202 11

Date

FOR LARAWAY COMMUNICATIONS CENTER: Director Date

FOR THE PARTICIPATING AGENCY:

Signature

Date

ac Printed Name

This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a 9-1-1 Authority as defined in 50 ILCS 750/2, its constituent Public Safety Answering Point (PSAP) the LARAWAY COMMUNICATIONS CENTER (LCC), and the ROCKDALE POLICE DEPARTMENT, a participating agency as defined in 50 ILCS 750/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

## CALL ROUTING

WC9-1-1 receiving a call for emergency services in the jurisdiction of the Participating Agency shall route the call to LCC for call handling and dispatch in accordance with the current *ETSB Policy* 111 Call Routing & Transfer.

## CALL HANDLING

LCC shall dispatch calls received for the Participating Agency as follows and in accordance with LCC's current standard operating procedures:

Primary: Via radio on mutually agreed upon frequency / talk group

Secondary: Via directed CAD resources directly to on-duty unit(s) and/or direct telephone call

## AID OUTSIDE JURISDICTIONAL BOUNDARIES

Once an emergency unit is dispatched in response to a request through the WC9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

9-1-1 is intended for emergency calls only. All calls of an administrative or nonemergency nature shall be referred to Participating Agency's published telephone number in accordance with LCC's standard operating procedures.

LCC agrees to keep all records, times, and places of all calls. All records shall be made available to all participants of the 9-1-1 System. It shall be the responsibility of the Participating Agency to maintain the report of the call and the disposition of each call received in accordance with your Agency's standard operating procedures.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority. This agreement shall remain in effect until amended, rescinded, or terminated in writing by any party.

FOR THE 9-1-1 AUTHORITY:

02

System Administrator

Date

FOR/LARAWAY COMMUNICATIONS GEI Director Date

FOR THE PARTICIPATING AGENCY:

November 8, 2023

Date

Robert Dykstra

Printed Name

Chief of Police

Títle

This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a *9-1-1 Authority* as defined in 50 ILCS 750/2, its constituent Public Safety Answering Point (PSAP) the LARAWAY COMMUNICATIONS CENTER (LCC), and the ROMEOVILLE FIRE DEPARTMENT, a *participating agency* as defined in 50 ILCS 750/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

### **CALL ROUTING**

WC9-1-1 receiving a call for emergency services in the jurisdiction of the Participating Agency shall route the call to LCC for call handling and dispatch in accordance with the current *ETSB Policy* 111 Call Routing & Transfer.

### **CALL HANDLING**

LCC shall dispatch calls received for the Participating Agency as follows and in accordance with LCC's current standard operating procedures:

Primary: Via radio on mutually agreed upon frequency / talk group

Secondary: Via directed CAD resources directly to on-duty unit(s) and/or direct telephone call

## AID OUTSIDE JURISDICTIONAL BOUNDARIES

Once an emergency unit is dispatched in response to a request through the WC9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

9-1-1 is intended for emergency calls only. All calls of an administrative or nonemergency nature shall be referred to Participating Agency's published telephone number in accordance with LCC's standard operating procedures.

LCC agrees to keep all records, times, and places of all calls. All records shall be made available to all participants of the 9-1-1 System. It shall be the responsibility of the Participating Agency to maintain the report of the call and the disposition of each call received in accordance with your Agency's standard operating procedures.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority. This agreement shall remain in effect until amended, rescinded, or terminated in writing by any party.

FOR THE 9-1-1 AUTHORITY:

System Administrator

Date

FOR LARAWAY COMMUNICATIONS CENTER: Director Date

FOR THE PARTICIPATING AGENCY:

Signature

Date

Printed Name

This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a *9-1-1 Authority* as defined in 50 ILCS 750/2, its constituent Public Safety Answering Point (PSAP) the LARAWAY COMMUNICATIONS CENTER (LCC), and the ROMEOVILLE POLICE DEPARTMENT, a *participating agency* as defined in 50 ILCS 750/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

### **CALL ROUTING**

WC9-1-1 receiving a call for emergency services in the jurisdiction of the Participating Agency shall route the call to LCC for call handling and dispatch in accordance with the current *ETSB Policy* 111 Call Routing & Transfer.

## **CALL HANDLING**

LCC shall dispatch calls received for the Participating Agency as follows and in accordance with LCC's current standard operating procedures:

Primary: Via radio on mutually agreed upon frequency / talk group

Secondary: Via directed CAD resources directly to on-duty unit(s) and/or direct telephone call

#### AID OUTSIDE JURISDICTIONAL BOUNDARIES

Once an emergency unit is dispatched in response to a request through the WC9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

9-1-1 is intended for emergency calls only. All calls of an administrative or nonemergency nature shall be referred to Participating Agency's published telephone number in accordance with LCC's standard operating procedures.

LCC agrees to keep all records, times, and places of all calls. All records shall be made available to all participants of the 9-1-1 System. It shall be the responsibility of the Participating Agency to maintain the report of the call and the disposition of each call received in accordance with your Agency's standard operating procedures.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority. This agreement shall remain in effect until amended, rescinded, or terminated in writing by any party.

FOR THE 9-1-1 AUTHORITY:

System Administrator

2024

Date

FOR/LARAWAY COMMUNICATIONS CENTER Director Date

FOR THE PARTICIPATING AGENCY:

Cignaturo

Printed Nan

This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a 9-1-1 Authority as defined in 50 ILCS 750/2, its constituent Public Safety Answering Point (PSAP) the WESTERN WILL COUNTY COMMUNICATIONS CENTER (WESCOM), and the SHOREWOOD POLICE DEPARTMENT, a participating agency as defined in S0 ILCS 750/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

### **CALL ROUTING**

WC9-1-1 receiving a call for emergency services in the jurisdiction of the Participating Agency shall route the call to WESCOM for call handling and dispatch in accordance with the current ETSB Policy 111 Call Routing & Transfer.

## CALL HANDLING

WESCOM shall dispatch calls received for the Participating Agency as follows and in accordance with WESCOM's current standard operating procedures:

Primary: Via radio on mutually agreed upon frequency / talk group

Secondary: Via directed CAD resources directly to on-duty unit(s) and/or direct telephone call

## AID OUTSIDE JURISDICTIONAL BOUNDARIES

Once an emergency unit is dispatched in response to a request through the WC9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

9-1-1 is intended for emergency calls only. All calls of an administrative or nonemergency nature shall be referred to Participating Agency's published telephone number in accordance with WESCOM's standard operating procedures.

WESCOM agrees to keep all records, times, and places of all calls. All records shall be made available to all participants of the 9-1-1 System. It shall be the responsibility of the Participating Agency to maintain the report of the call and the disposition of each call received in accordance with your Agency's standard operating procedures.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority. This agreement shall remain in effect until amended, rescinded, or terminated in writing by any party.

FOR THE 9-1-1 AUTHORITY:

System Administrator

Date

FOR WESTERN WILL COUNTY COMMUNICATIONS:

FOR THE PARTICIPATING AGENCY:

Signature

09 November 2023 Date

Phillip Arnold Printed Name

Chief of Police Title

This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a 9-1-1 Authority as defined in 50 ILCS 7SO/2, its constituent Public Safety Answering Point (PSAP) the LARAWAY COMMUNICATIONS CENTER (LCC), and the SOUTH CHICAGO HEIGHTS FIRE DEPARTMENT, a participating agency as defined in 50 ILCS 7SO/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

### CALL ROUTING

WC9-1-1 receiving a call for emergency services in the jurisdiction of the Participating Agency shall route the call to LCC for call handling and dispatch in accordance with the current *ETSB Policy 111 Call Routing & Transfer.* 

#### **CALL HANDLING**

LCC shall dispatch calls received for the Participating Agency as follows and in accordance with LCC's current standard operating procedures:

Primary: Via radio on mutually agreed upon frequency / talk group

Secondary: Via directed CAD resources directly to on-duty unit(s) and/or direct telephone call

### AID OUTSIDE JURISDICTIONAL BOUNDARIES

Once an emergency unit is dispatched in response to a request through the WC9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

9-1-1 is intended for emergency calls only. All calls of an administrative or nonemergency nature shall be referred to Participating Agency's published telephone number in accordance with LCC's standard operating procedures.

LCC agrees to keep all records, times, and places of all calls. All records shall be made available to all participants of the 9-1-1 System. It shall be the responsibility of the Participating Agency to maintain the report of the call and the disposition of each call received in accordance with your Agency's standard operating procedures.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority. This agreement shall remain in effect until amended, rescinded, or terminated in writing by any party.

FOR THE 9-1-1 AUTHORITY:

System Administrator

09 Date

FOR LARAWAY COMMUNICATIONS CENTER: Director Date

FOR THE PARTICIPATING AGENCY:

VILLAGE PRESIDEN:

This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a 9-1-1 Authority as defined in 50 ILCS 750/2, its constituent Public Safety Answering Point (PSAP) the LARAWAY COMMUNICATIONS CENTER (LCC), and the SOUTH CHICAGO HEIGHTS POLICE DEPARTMENT, a participating agency as defined in 50 ILCS 750/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

### **CALL ROUTING**

Ĭ

WC9-1-1 receiving a call for emergency services in the jurisdiction of the Participating Agency shall route the call to LCC for call handling and dispatch in accordance with the current *ETSB Policy* 111 Call Routing & Transfer.

## **CALL HANDLING**

LCC shall dispatch calls received for the Participating Agency as follows and in accordance with LCC's current standard operating procedures:

Primary: Via radio on mutually agreed upon frequency / talk group

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## AID OUTSIDE JURISDICTIONAL BOUNDARIES

Once an emergency unit is dispatched in response to a request through the WC9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

9-1-1 is intended for emergency calls only. All calls of an administrative or nonemergency nature shall be referred to Participating Agency's published telephone number in accordance with LCC's standard operating procedures.

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All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority. This agreement shall remain in effect until amended, rescinded, or terminated in writing by any party.

FOR THE 9-1-1 AUTHORITY:

System Administrator

1/24/2024 Date

FOR LARAWAY COMMUNICATIONS CENTER:

Director Date

FOR THE PARTICIPATING AGENCY:

Date

Printed Name

VISLAGE PRAS

This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a 9-1-1 Authority as defined in 50 ILCS 750/2, its constituent Public Safety Answering Point (PSAP) the LARAWAY COMMUNICATIONS CENTER (LCC), and the STEGER FIRE DEPARTMENT, a *participating agency* as defined in 50 ILCS 750/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

### CALL ROUTING

WC9-1-1 receiving a call for emergency services in the jurisdiction of the Participating Agency shall route the call to LCC for call handling and dispatch in accordance with the current ETSB Policy 111 Call Routing & Transfer,

#### CALL HANDLING

LCC shall dispatch calls received for the Participating Agency as follows and in accordance with LCC's current standard operating procedures:

Primary: Via radio on mutually agreed upon frequency / talk group

Secondary: Via directed CAD resources directly to on-duty unit(s) and/or direct telephone call

### AID OUTSIDE JURISDICTIONAL BOUNDARIES

Once an emergency unit is dispatched in response to a request through the WC9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

9-1-1 is intended for emergency calls only. All calls of an administrative or nonemergency nature shall be referred to Participating Agency's published telephone number in accordance with LCC's standard operating procedures.

LCC agrees to keep all records, times, and places of all calls. All records shall be made available to all participants of the 9-1-1 System. It shall be the responsibility of the Participating Agency to maintain the report of the call and the disposition of each call received in accordance with your Agency's standard operating procedures.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority. This agreement shall remain in effect until amended, rescinded, or terminated in writing by any party.

FOR THE 9-1-1 AUTHORITY:

System Administrator

Date

FOR LARAWAY COMMUNICATIONS CENTER:

Director

202 Date

FOR THE PARTICIPATING AGENCY:

Bilature

Date

This egreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a 9-1-1 Authority as defined in 50 ILCS 750/2, its constituent Public Safety Answering Point (PSAP) the LARAWAY COMMUNICATIONS CENTER (LCC), and the STEGER ESTATES FIRE DEPARTMENT, a participating agency as defined in 50 ILCS 750/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

#### **CALL ROUTING**

WC9-1-1 receiving a call for emergency services in the jurisdiction of the Participating Agency shall route the call to LCC for call handling and dispatch in accordance with the current *ETSB Policy* 111 Call Routing & Transfer.

#### CALL HANDLING

LCC shall dispatch calls received for the Participating Agency as follows and in accordance with LCC's current standard operating procedures:

Primary: Via radio on mutually agreed upon frequency / talk group

Secondary: Via directed CAD resources directly to on-duty unit(s) and/or direct telephone call

#### AID OUTSIDE JURISDICTIONAL BOUNDARIES

Once an emergency unit is dispatched in response to a request through the WC9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

9-1-1 is intended for emergency calls only. All calls of an administrative or nonemergency nature shall be referred to Participating Agency's published telephone number in accordance with LCC's standard operating procedures.

LCC agrees to keep all records, times, and places of all calls. All records shall be made available to all participants of the 9-1-1 System. It shall be the responsibility of the Participating Agency to maintain the report of the call and the disposition of each call received in accordance with your Agency's standard operating procedures.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority. This egreement shall remain in effect until amended, rescinded, or terminated in writing by any party.

FOR THE & AUTHORITY: System Administrator Date Date AWAY COMMUNICATIONS GENTER: FOR Title Directo

Date

FOR THE PARTICIPATING AGENCY:

Signatu

Printed Name ER ESTATES F.P.D.

This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a 9-1-1 Authority as defined in 50 ILCS 750/2, its constituent Public Safety Answering Point (PSAP) the LARAWAY COMMUNICATIONS CENTER (LCC), and the STEGER POLICE DEPARTMENT, a participating agency as defined in 50 ILCS 750/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

### **CALL ROUTING**

WC9-1-1 receiving a call for emergency services in the jurisdiction of the Participating Agency shall route the call to LCC for call handling and dispatch in accordance with the current *ETSB Policy* 111 Call Routing & Transfer.

## CALL HANDLING

LCC shall dispatch calls received for the Participating Agency as follows and in accordance with LCC's current standard operating procedures:

Primary: Via radio on mutually agreed upon frequency / talk group

Secondary: Via directed CAD resources directly to on-duty unit(s) and/or direct telephone call

## AID OUTSIDE JURISDICTIONAL BOUNDARIES

Once an emergency unit is dispatched in response to a request through the WC9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

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LCC agrees to keep all records, times, and places of all calls. All records shall be made available to all participants of the 9-1-1 System. It shall be the responsibility of the Participating Agency to maintain the report of the call and the disposition of each call received in accordance with your Agency's standard operating procedures.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority. This agreement shall remain in effect until amended, rescinded, or terminated in writing by any party.

FOR THE 9-1-1 AUTHORITY:

System Administrator

1/11/2024

Date

FOR LARAWAY COMMUNICATIONS DEN Director Date

FOR THE PARTICIPATING AGENCY:

Signature

Date

This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a 9-1-1 Authority as defined in 50 ILCS 750/2, its constituent Public Safety Answering Point (PSAP) the WESTERN WILL COUNTY COMMUNICATIONS CENTER (WESCOM), and the TROY FIRE PROTECTION DISTRICT, a participating agency as defined in 50 ILCS 750/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

#### **CALL ROUTING**

WC9-1-1 receiving a call for emergency services in the jurisdiction of the Participating Agency shall route the call to WESCOM for call handling and dispatch in accordance with the current ETSB Policy 111 Call Routing & Transfer.

## CALL HANDLING

WESCOM shall dispatch calls received for the Participating Agency as follows and in accordance with WESCOM's current standard operating procedures:

Primary: Via radio on mutually agreed upon frequency / talk group

Secondary: Via directed CAD resources directly to on-duty unit(s) and/or direct telephone call

## AID OUTSIDE JURISDICTIONAL BOUNDARIES

Once an emergency unit is dispatched in response to a request through the WC9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

9-1-1 is intended for emergency calls only. All calls of an administrative or nonemergency nature shall be referred to Participating Agency's published telephone number in accordance with WESCOM's standard operating procedures.

WESCOM agrees to keep all records, times, and places of all calls. All records shall be made available to all participants of the 9-1-1 System. It shall be the responsibility of the Participating Agency to maintain the report of the call and the disposition of each call received in accordance with your Agency's standard operating procedures.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority. This agreement shall remain in effect until amended, rescinded, or terminated in writing by any party.

FOR THE 9-1-1 AUTHORITY:

System Administrator

FOR WESTERN WILL COUNTY COMMUNICATIONS:

Martad Q 1/17/2024

FOR THE PARTICIPATING AGENCY:

Signatu

8 - 202: Date

Printed Name

FIRE CHIEF, TROY FPD

This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a *9-1-1 Authority* as defined in 50 ILCS 750/2, its constituent Public Safety Answering Point (PSAP) the LARAWAY COMMUNICATIONS CENTER (LCC), and the UNIVERSITY PARK FIRE DEPARTMENT, a *participating agency* as defined in 50 ILCS 750/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

## CALL ROUTING

WC9-1-1 receiving a call for emergency services in the jurisdiction of the Participating Agency shall route the call to LCC for call handling and dispatch in accordance with the current *ETSB Policy* 111 Call Routing & Transfer.

## CALL HANDLING

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Primary: Via radio on mutually agreed upon frequency / talk group

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## AID OUTSIDE JURISDICTIONAL BOUNDARIES

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All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority. This agreement shall remain in effect until amended, rescinded, or terminated in writing by any party.

FOR THE 9-1-1 AUTHORITY:

System Administrator

1/11/2024

Date

FOR LARAWAY COMMUNICATIONS CENTER Director Date

FOR THE PARTICIPATING AGENCY:

Signature

11-09-23

Date

BRIAN D. CHELLINS **Printed Name** 

FIRE CHIEF

This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a 9-1-1 Authority as defined in 50 ILCS 750/2, its constituent Public Safety Answering Point (PSAP) the LARAWAY COMMUNICATIONS CENTER (LCC), and the UNIVERSITY PARK POLICE DEPARTMENT, a *participating agency* as defined in 50 ILCS 750/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

## CALL ROUTING

WC9-1-1 receiving a call for emergency services in the jurisdiction of the Participating Agency shall route the call to LCC for call handling and dispatch in accordance with the current *ETSB Policy* 111 Call Routing & Transfer.

## **CALL HANDLING**

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FOR THE 9-1-1 AUTHORITY:

System Administrator

202

Date

FOR LARAWAY COMMUNICATIONS CENTER

16/2024

Director

Date

FOR THE PARTICIPATING AGENCY:

Signatu

Date

Printed Name

This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a 9-1-1 Authority as defined in 50 ILCS 7SO/2, its constituent Public Safety Answering Point (PSAP) the LARAWAY COMMUNICATIONS CENTER (LCC), and the WILL COUNTY FOREST PRESERVE POLICE DEPARTMENT, a participating agency as defined in 50 ILCS 7SO/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

## CALL ROUTING

WC9-1-1 receiving a call for emergency services in the jurisdiction of the Participating Agency shall route the call to LCC for call handling and dispatch in accordance with the current *ETSB Policy* 111 Coll Routing & Transfer.

## CALL HANDLING

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FOR THE 9-1-1 AUTHORITY:

**System Administrator** 

02 Date

FOR LARAWAY COMMUNICATIONS CENTER: Director

FOR THE PARTICIPATING AGENCY:

0¢ HEF Title

Date

This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a 9-1-1 Authority as defined in 50 ILC5 750/2, its constituent Public Safety Answering Point (PSAP) the LARAWAY COMMUNICATIONS CENTER (LCC), and the WILL COUNTY SHERIFF POLICE DEPARTMENT, a participating agency as defined in 50 ILCS 750/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

## **CALL ROUTING**

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FOR THE 9-1-1 AUTHORITY:

System Administrator

2024 Date FOR LARAWAY COMMUNICATIONS C Director Date

FOR THE PARTICIPATING AGENCY:

Date

This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a 9-1-1 Authority as defined in 50 ILCS 750/2, its constituent Public Safety Answering Point (PSAP) the WESTERN WILL COUNTY COMMUNICATIONS CENTER (WESCOM), and the WILMINGTON FIRE PROTECTION DISTRICT, a participating agency as defined in 50 ILCS 750/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

#### **CALL ROUTING**

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FOR THE 9-1-1 AUTHORITY:

System Administrator

020 Date

FOR WESTERN WILL COUNTY COMMUNICATIONS:

Markad Cas Director

FOR THE PARTICIPATING AGENCY:

Signature

Date

Printed Name

This agreement is made between the WILL COUNTY EMERGENCY TELEPHONE SYSTEM (WC9-1-1), a 9-1-1 Authority as defined in 50 ILCS 750/2, its constituent Public Safety Answering Point (PSAP) the WESTERN WILL COUNTY COMMUNICATIONS CENTER (WESCOM), and the WILMINGTON POLICE DEPARTMENT, a participating agency as defined in S0 ILCS 750/14, concerning the effective routing, handling, and dispatch of 9-1-1 emergency calls.

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FOR THE 9-1-1 AUTHORITY:

System Administrator

020 Date

FOR WESTERN WILL COUNTY COMMUNICATIONS:

1/17/2024

FOR THE PARTICIPATING AGENCY:

Signature