

ILLINOIS STATE POLICE
Office of the Statewide 9-1-1 Administrator



State of Illinois

Application for
9-1-1 Modification Plan

INTRODUCTION

The following document provides the application for submitting a 9-1-1 Modification Plan that will supply the Department of State Police (Department), the Illinois Commerce Commission (ICC), the Statewide 9-1-1 Advisory Board (Advisory Board) and the Statewide 9-1-1 Administrator (Administrator) with the necessary information about your proposal to modify your 9-1-1 system. All modified plans must comply with 83 Ill. Adm. Code Part 1325.

LONG FORM MODIFIED 9-1-1 PLAN:

The following 9-1-1 system changes require Administrator approval:

- 1) Changing boundaries that require an intergovernmental agreement between local governmental entities to exclude or Include residents within the 9-1-1 jurisdiction
- 2) Changing or adding a 9-1-1 system provider
- 3) Changes in network configuration, except as provided for in subsection 1325.200(h), (i.e. implementation of a Next Generation 9-1-1 (NG9-1-1) system)
- 4) Change of Backup PSAP arrangement

The Modified Plan must Include the following documents:

General Information	Contact and 9-1-1 System information.
Verification	Notarized statement of truth regarding information provided in the plan.
Letter of Intent	Letter that is sent to the 9-1-1 System Provider with a copy of the plan.
Plan Narrative	A summary of the changes of the proposed system's operation.
Financial Information	A summary of anticipated implementation costs and annual operating costs of the modified 9-1-1 system that are directly associated with 9-1-1 as well as the anticipated revenues.
5-Year Strategic Plan	A detailed plan for implementation and financial projections.
Communities Served	A list of all communities that are served by the 9-1-1 System.
Participating Agencies	A list of public safety agencies (Police, Fire, EMS, etc.) who are dispatched by the 9-1-1 System.
Adjacent Agencies	A list of public safety agencies (Police, Fire, EMS, etc.) that are adjacent to the 9-1-1 System's jurisdictional boundaries.

Attachments (if applicable):

Ordinance	Any local ordinances which dissolve an existing ETSB or creates a new ETSB.
Intergovernmental Agreement	Any intergovernmental agreements or MOU's creating a joint ETSB or any other agreements pertinent to the 9-1-1 system.
Contracts	Contract(s) with a 9-1-1 system provider or for NG-9-1-1 service.
Back-up PSAP Agreement	Establishes back-up and overflow services between PSAPs.
Network Diagram	Provided by the 9-1-1 system provider showing trunk routing and backup configuration.
Call Handling Agreements	Call handling agreements shall describe the primary and secondary dispatch method to be used by requesting parties within their respective jurisdictions.
Aid Outside Jurisdictional Boundaries Agreements	Aid outside normal jurisdictional boundaries agreements shall provide that once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

Carrier Listing	A list of each carrier telephone company(s), exchange(s), prefix(es), and the various 9-1-1 System configurations that will be used in the proposed system.
Test Plan	The 911 System's overall plan detailing how and to what extent the network and data base will be tested.

These modified 9-1-1 Plans must be filed electronically on the Department's website at:

<http://www.isp.state.il.us/Statewide911/statewide911.cfm> where you will see the box below to submit your plan.



Once the plan is submitted, the Department and the ICC will have 20 days to provide a technical review of the plan to submit to the Administrator for approval.

SHORT FORM MODIFIED 9-1-1 PLAN:

The following modifications do not need to be submitted electronically on the Department's website.

The 9-1-1 Authority must provide written notification to the Administrator at 911_tech_support@isp.state.il.us at least 10 business days prior to making the following changes pursuant to Section 1325.200(h). After review, the Administrator will provide a letter of acknowledgment.

- 1) Permanent relocation of an existing PSAP or backup PSAP facility
- 2) Reduction in 9-1-1 trunks from the selective router to the PSAP
- 3) Further reduction of PSAPs within a 9-1-1 Authority beyond consolidation as required by the Act

The notification should
Include:

General Information Contact and 9-1-1 System information.

Plan Narrative A detailed summary of the changes in the proposed system's operation.

Attachments (if applicable):

Network Diagram Provided by the 9-1-1 system provider showing trunk routing and backup configuration

Call Handling Agreements Call handling agreements shall describe the primary and secondary dispatch method to be used by requesting parties within their respective jurisdictions.

911 GENERAL INFORMATION

DATE:

Type of Change: <input checked="checked" type="checkbox"/> Long Form Modification Plan <input type="checkbox"/> Short Form Modification Plan		
Current System Name:	Population Served	Land Area in Sq Miles
Bureau County ETSB	35600	875

[illegible]

911 System Contact: Diana Stiles

Street Address: 615 Elm Place

City, State and Zip Code: Princeton IL 61356

Office Telephone: 815-879-3803

Cellular Telephone: 815-303-8091

Email: the.director@buecomm.com

Wireless Coverage for Consolidated System:

100 % Phase II compliant

100 % Phase I compliant

Please check if applicable:

X NG9-1-1 capable

Receive 9-1-1 Text

Receive 9-1-1 Video

9-1-1 SYSTEM PROVIDER LETTER OF INTENT

04/24/2020

(Date)

Martin DeLeonardis

(9-1-1 System Provider Company Representative)

Comtech – COMTECH-NG-911, INC. Inc @ Subsidiary of Comtech
Telecommunications Corp

(9-1-1 System Provider Company Name)

3020 Woodcreek Drive Suite A

(Street Address)

Downers Grove, IL 60515

(City, State, Zip Code)

Dear Mr. DeLeonardis,

This letter is to confirm our intent to modify our 9-1-1 System. Enclosed is your copy of our modification plan to be filed with the Department of the Illinois State Police for approval. Thank you for your assistance in this matter.

Sincerely,

Diana Stiles

Director, BuEComm

Enclosure: Modification-Plan

VERIFICATION

I, Diana Stiles, first being duly sworn upon oath, depose and say that I am 911 Director, of Bureau County; that I have read the foregoing plan by me subscribed and know the contents thereof; that said contents are true in substance and in fact, except as to those matters stated upon information and belief, and as to those, I believe same to be true.

Digitally signed by Diana Stiles
DN: cn=Diana Stiles, o=BUEComm,
ou=BUEComm,
email=the.director@buecomm.com, c=US
Date: 2020.04.27 11:28:15 -05'00'

Diana Stiles

Subscribed and sworn to before me

this 12th day of May, 20 20.



A handwritten signature in black ink, appearing to be "T. Kammerer", written over a horizontal line.

NOTARY PUBLIC, ILLINOIS

NARRATIVE STATEMENT:

(Provide a detailed summary of system operations for a modified 9-1-1 plan. Also, if Incorporating an NG9-1-1 solution please Include the additional items listed below pursuant to 1325.205 b)12).

- 1) Indicate the name of the certified 9-1-1 system provider being utilized.
- 2) Explain the national standards, protocols and/or operating measures that will be followed.
 - 3) Explain what measures have been taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment.
 - 4) Explain how the existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system.
- 5) Explain how split exchanges will be handled.
 - 6) Explain how the databases will be maintained and how address errors will be corrected and updated on a continuing basis.
 - 7) Explain who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday.
 - 8) Explain what security measures will be placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it.

Narrative

The Bureau County ETSB is filing its modified plan to implement a Next Generation 911 Hosted System. Bureau County ETSB will be switching 9-1-1 System Provider (SSP) at the same time and the new SSP will be Comtech-Comtech-NG911 Inc. Comtech-Comtech-NG911 Inc. is a certificated 9-1-1 Service Provider in Illinois (See Order, August 22,2012, Illinois Commerce Commission (ICC) Docket No. 12-0093.)

The Bureau County ETSB system is IP-based and is fully compliant with all current NENA i3 standards; it is geographically diverse and has a redundant configuration and design to avoid any single points of failure (SPOF). The system architecture is designed and provisioned so that the failure of any one component will does not result in a total system failure. All essential system components are protected through the use of redundant components to limit a SPOF.

Bureau County is part of a nine-county consortium called Northern Illinois Next Generation Alliance (NINGA). The Alliance Includes Boone County, Ogle County, Carroll County, DeKalb County, Jo Daviess, Stephenson, Winnebago and Whiteside Counties. This system will provide service parity for all potential 9-1-1 callers, and being IP based, can be administered, monitored and managed both locally and remotely. The system will host multiple remote PSAP's in multiple jurisdictions. Each PSAP will be composed of a number of positions plus security appliances and software necessary to prevent intrusion by unauthorized personnel. The system has varying levels of security and administration privileges for managing, configuring, monitoring, maintenance and diagnostics activity. All the counties of NINGA will benefit economically in this collaborative effort.

Comtech-NG911 Inc. will be providing the NINGA ESinet Network by contracting with a Competitive Local Exchange Carrier (CLEC) Syndeo. Bureau County will be utilizing the NINGA Network with a total of nine (9) counties for NG 9-1-1 Services. There are two (2) geographically diverse, fully redundant Comtech-Comtech-NG911 Inc. operated Data Centers (Data Centers will be used as Term of Art) which house the NG9-1-1 Next Generation Core Services (NGCSs). The two (2) Data Centers are: (1) DeKalb County Sheriff's Department Jail Annex Data Center in 180 E. Exchange St., Sycamore, Illinois, and (2)

Belvidere Fire, 353 East 6th, Street, Belvidere, IL 61008. By NINGA utilizing the same network, data centers, and other necessary equipment, will provide a collaborative effect to decrease costs for the entire NINGA group.

PSAP

Bureau County plans to implement a Next Generation 9-1-1 System county-wide with the primary objective to provide the citizens of Bureau County Illinois with a high quality of 9-1-1 service.

Bureau County's Public Safety Answering Points (PSAPs) will collectively answer, process and direct all calls and texts placed to 9-1-1 within their jurisdictional boundaries. Bureau County's PSAP is in operation at their present location and will be using trained, qualified, and experienced personnel.

PSAP	Backup
Bureau County Office	LaSalle County Sheriff's Office

Radio Communications

All emergency services within Bureau County, Illinois have the capability to be linked either by radio or telephonically. Details on both primary and secondary communication procedures are contained in the Call Handling Intergovernmental Agreements. The Participating Agency Forms Include the Radio and other Dispatch capabilities.

Dispatch to Participating and Adjacent Agencies

Details of the elaborate dispatch system utilized by the PSAPs are Included in the Call Handling. Agreements plus the Participating Agency and the Adjacent Agency documents.

New system configuration and technological architecture (i.e., network and routing);

The Next Generation 9-1-1 system will Increase functionality, redundancy, diversity, and scalability. The new NG9-1-1 system by design has redundancy built in at every point practical to eliminate all SPOF.

The NG9-1-1 system will handle calls from all Carriers that are answered today. The NG9-1-1 ESinet will enable a wide spectrum of users to utilize emergency support services, such as hearing impaired, deaf, speech impaired, and non-English speaking callers (Text to 911 and TTY technology).

Carriers may connect to the ESinet at various points on the Fiber Ring. These points of interface (POI) locations will be mutually agreeable to COMTECH-NG-911, INC. , Inc, Syndeo and the Access Carrier. Syndeo may also provide points of interface (POI) for Access Carriers. These POI's specific locations are documented on the Network Diagrams and in the Access Test Plan document.

The NG9-1-1 architecture is comprised of an Emergency Services Internet Protocol Network (ESinet) to connect the PSAP using IP signaling. Carriers will connect to the Host Site. Each Carrier will choose from Legacy (SS7/ISDN) and newer Protocols for trunk signaling (SIP). Where the ESinnet appears in a Carrier or Private Switched AU (PS/AU) Switch Location, the Carrier or PS/AU customer may connect to the fiber at that location, thus including a zero-mile access solution. Planning for direct PS/AU customers is handled the same way as a small direct Carrier to the network.

Database

The Bureau County ETSB has designed and purchased a comprehensive NENA i3 standards-based system that is highly sophisticated. The system will provide automatic location identification (AU), automatic number identification (ANI), and selective routing to the PSAP using dynamic routing. In addition, the system will feature geo-spatial, policy-based functionality that will deliver superior service and response to the emergency needs of the citizens of Bureau County. Every structure in Bureau County has been identified and every residence has a street number with a street or road name. Additionally, geo-spatial number has been designed with address points to identify the residence where the 9-1-1 request is made. All database elements comply with NENA Data Formats for AII, MSAG and GIS.

Bureau County and the other NINGA partners will be utilizing software that will enable NG-911, Inc. to manage the AII database. The software fully integrates with the other NGCS of the NG9-1-1 system and performs data validation, request/response software, managing data quality and provides real-time communication tools.

Text to 9-1-1 Flow

Text to 9-1-1 will be implemented in Bureau County. Bureau County ETSB and Comtech-NG911 Inc. the 911 SSP, have chosen Comtech TCS as their Text Control Company (TCC). The NENA Interim Standard which is being implemented best complements a full NENA NG9-1-1 Network, using an IP i3 SIP/MSRP interface to the ESinnet and the NG9-1-1 NGCS equipment being deployed. NENA provides instructions for the PSAPs and Carriers to complete the technical aspects of the project and register the PSAPs with the FCC.

Robust, reliable and diverse/redundant network; and whether other 9-1-1 Authorities will be sharing the equipment.

The Design is based on building redundant systems to avoid any SPOF in the ESinnet and across the entire NG9-1-1 Architecture. The NG9-1-1 system will provide flexibility in the routing of calls. The ESinnet being deployed has all PSAPs connected and can route calls based on not only location, but also by availability. Currently, if a PSAP has only three (3) trunks from a legacy

Selective Router, the (4) fourth caller gets a busy signal. In a Next Generation solution, that caller will be answered through intelligent routing. Additionally, there will be more available positions to answer calls because all connected PSAPs will be technically able to answer the call and will be able to dispatch or transfer the call to another PSAP. Refer to General Information 911. Routing methodology is documented in each Application. Based on the number of fixed and portable workstations per PSAP, not all PSAPs will back up each other in NINGA. The size disparity between PSAPs is one reason, and the ability to properly dispatch for one another is the second reason.

The hardware and software are expandable by installing additional components, such as servers, gateways and workstations as needed. The hardware is comprised of off the shelf servers and NENA compliant software. The Workstations used by the Call Takers are Dell computers, so there is not a barrier to replacing equipment if hardware fails.

If 9-1-1 calls are unable to be answered by the primary PSAP (for whatever reason), calls will be routed to the Backup PSAP designated in the 9-1-1 Plan. Bureau County will utilize existing backup plans for the 1st layer of backup. The IP network allows flexibility to deliver overflow or re-routed calls to pre-determined Backup PSAPs. Calls can be routed to the Backup location through the software. The Key to Network reliability is redundancy.

The system will have automatic failover capability between the two Data Centers. Having two Data Centers to serve the PSAPs using the Emergency Services Internet Protocol Network (ESinet) will increase reliability 100%. The new NG9-1-1 system by design has redundancy built in at every point practical to eliminate all SPOF.

The NG9-1-1 ESinnet is by design a reliable network. The factors that make it a good network during national security and emergency preparedness situations include:

- The dual Data Centers are more than 30 miles apart.
- Duplicated capabilities of the NGCS within each Data Center.
- Having a balanced load on the Data Centers with dual access requested of the Access Carriers makes this a good plan in Disaster Recovery scenarios.

Each PSAPs is backed up by one (1) or more PSAPs on separate call routes using separate power sources.

Security Session Boarder Control

Session Border Controllers (SBCs) provide the access control for protection from unwarranted Cyber Attacks, Denial of Service Attacks and/or focused Network Overloads. The design is in accordance with the NENA i3 Standards. The SBC will act as a sophisticated firewall to protect the NG9-1-1 system from Denial of Service Attacks, malicious or accidental attempts that could

cause ESinet network overload, and other intrusive security breach attempts. The SBC satisfies critical security, service assurance, and regulatory requirements and supports multiple protocols including SIP, H.323, MGCP/NCS, H.248 and RTSP and multiple border points.

A Session Border Controller (SBC) firewall is being installed in each of the Data Centers. The same system has been installed and tested extensively at the Illinois Institute of Technology Real Time Communications Laboratory (RTCL) simulating loads well beyond what can be developed in the field.

PSAP Security

All access to the PSAPs is restricted with a code access. The computer network is password secured. Protection extends to the Network's perimeter as well, including E-mail and web filtering, as well as current firewall technology. To maximize that safety and security is provided on all workstations with Security software. All workstations are updated regularly and scanned for threats, including but not limited to viruses, spyware, malware, and root kits. The protection extends to the Network's perimeter as well, including E-mail and web filtering, as well as current firewall technology. The ETSB will continue to investigate future Security needs.

Mapping

The IP-based mapping system fully integrates with all the other components of the NG9-1-1 system.

IP Selective Router and IP Switch

The IP Selective Router equipment and software being deployed meets the redundancy and resiliency that is required by Comtech-Comtech-NG911 Inc. Additionally, the system has data integration and reporting tools

Monitoring

The Comtech-NG911 Inc. monitoring system will alert the NG9-1-1 24 by 7 by 365 NOC personnel to any problem with the Data Centers, the ESinet including Temperature and Power alarms and to alert on any NGCS in the secure collocation space. Monitoring the systems and centers and network will be done during all phases of testing and ongoing after network cutover. Part of the monitoring is the alerting in near real time, the ability to ticket and/or display to systems centers and handheld devices.

The Carriers remain responsible for their own Access Reporting. Comtech-NG911 Inc. as the 911 SSP is accountable for the monitoring alerting problem resolution and reporting of all other aspects of the NG911 network.

The existing 9-1-1 traditional legacy wireline, wireless and VOIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system.

The NG9-1-1 system will handle 9-1-1 calls from all Carriers that are answered today plus Text to 9-1-1. The NG9-1-1 ESinet will enable a wide spectrum of users to utilize emergency support services, such as hearing impaired, deaf, speech impaired, and non-English speaking callers. The new system will Incorporate the TTY technology that serves hearing and speech impaired end users.

The NG9-1-1 system fully integrates with a local AU database management system as well as an integrated Mapped-AU display. The AU database management system (AII DBMS) is Internet Protocol (IP)-based system, and for traditional wireline it calls operates exactly as the existing AU.

Comtech-NG911 Inc. will ensure the Database records are received from the Access Carriers reviewed as they are today for location accuracy, accepted, validated and integrated into the active working records.

Most Wireline customer records come from the Service Order Process of the Carriers. The Carriers will transmit the database updates to Comtech-NG911 Inc. Comtech-NG911 Inc. will work closely with each Carrier directly on Database updates.

Split Exchange call handling records will be handled in the same manner. Service Order updates to the NG9-1-1 AU records will be accomplished using database management software to process updates from all Carriers.

The AU Database is hosted onsite in the two (2) Data Centers in the Database NGCS. The NGCS are duplicated and they reflect information that has been accepted, validated and aggregated and is ready to use in the 9-1-1 actual call flow. GIS coding will be added to all Service Order records that update the AII. Comtech-NG911 Inc. will maintain the database in a manner that ensures that customer personnel cannot alter the data. All aspects of the AII database process will meet NENA database standards. The Service Order updates that will be managed by Comtech-NG911 Inc. daily, will utilize multiple logic checks that guard against invalid AU updates and Increase the reliability of data. These invalid updates would Include, but are not limited to, ensuring that the address conforms to public record Including GIS ECRF data (MSAG) and that the AII record telephone number is in a valid format. The database system supports direct service order entry, manual update as well as the import and export of NENA format.

Quality of Service Standards

Comtech-NG911 Inc. and Bureau County will utilize the Commission's service standards for call blocking and will provide the required P.01 level of service at a minimum. Call set up will remain the same or improve with the use of SIP signaling. SLAs will be in

place with Carriers and vendors. SLAs will be in place with Carriers and vendors.

The ESinet provider Including Data Center providers have Service Level Agreements (SLAs) in place with Comtech-NG911 Inc. Bandwidth and availability are part of the SLAs over the ESinet and to each PSAP.

Miscellaneous Operations:

The PSAP in the Bureau County 9-1-1 System meet's the following requirements:

- Twenty-four hour a day operation, three hundred sixty-five days a year.
- A call logging recorder capable of recording, and date and time stamping of all 9-1-1 position/calls, texts and radio frequencies which are used to dispatch the assignments.
- An alternate power source, generator, capable of sustaining full operation of the PSAP Including communications, should a commercial power outage occur. The PSAP also has UPS to allow continued operation during switch over from commercial power to alternate power.
- TDD service is available at each PSAP to allow the hearing-impaired citizen the same access and availability to call 9-1-1 as all other citizens. TOO calls are delivered to the workstation and do not require a separate device.
- The PSAPs will maintain an electronic log of the 911 calls and texts.
- The Bureau County ETSB's PSAP has adopted a set of standard operating guidelines that Include PSAP security.

Public Information Including Text to 9-1-1:

The Bureau County ETSB continues to provide public awareness and information by means of several local media outlets, public presentations and school programs, signage, etc. The Bureau County ETSB plans for Increased publicity once the Modification is approved.

Training

Detailed training will be provided to all persons staffing the PSAP location. The initial PSAP operators will be existing employees of the communications centers where the PSAP is located and all have had previous training in emergency call handling and dispatch. Comtech-NG911 Inc. will provide extensive training on all aspects of the equipment.

Initial Cutover Strategy

Initial Cutover Strategy will be cooperative with the Carriers.

The Cutover Plan will validate the translations in the network are operational for primary, alternate and disaster situations to ensure the proper response gets to the PSAP even if the network is overloaded.

Cutover will occur Carrier-by-Carrier in the mutually agreeable Carrier and PSAP maintenance window for 9-1-1 services.

The Process Includes:

- Optimization of physical and logical routes
- Circuit ordering process outlined and confirmed
- Field Testing resulting in Cutover Ready Transition
- Agreement on Primary and Alternate Routing Rules
- Agreement on Split Exchange Routing and Interfaces
- Translations for Load Balance and Routing in the Carrier Network
- Sharing of Carrier Test Numbers
- Addition of Carrier Test Numbers into the NG9-1-1 Database Records
- Selective Router trunking to Data Centers
- Originating Rate Center (NPA-NXX) to PSAP
- Verify PSAP before and after Dispatch
- Make Access Trunks Busy and Verify Load Balance
- Log off workstations and verify Primary / Alternate PSAP

Traffic will be live after all steps are complete.

The legacy network will be available for seven days after successful cutover of the NINGA end to end network Bureau County's ETSB plans to cut to live service after successful network and field testing.

When all tests are successful, the first access traffic load will be delivered to the appropriate PSAP/PSAPs in accordance with the deployment schedule. Include the deployment schedule. Subsequent migration will occur as specified in the deployment schedule.

Disaster Recovery

The NG9-1-1 ESinet is by Design a reliable network. The factors that make it a good network during national security and emergency preparedness situations Include:

1. The dual Data Centers in Bureau County and Rockford are more than 40 miles apart.
2. Duplicated capabilities of the NGCS within each Data Center.
3. Having a balanced load on the Data Centers with dual access requested of the Access Carriers makes this a good plan in Disaster Recovery scenarios. Manual switchover to a Disaster Recovery PSAP often requires staffing and physical switching over to a configuration that is

only tested occasionally.

Access Carriers will connect in a way that supports Disaster Recovery Principles.

1. Dual Trunking
2. Alternate Facilities Routes
3. Commercial Agreements for service quality, problem identification and resolution.
4. Monitoring tools to see problems that are simplex in nature and get them rapidly corrected before they become service affecting for customers trying to reach 9-1-1.

Business Processes are Critical to Disaster Recovery Principles.

1. Planning for Disasters in the ongoing design, engineering and during-growth of the network.
2. The need for good records exchange with Carriers, Methods of Procedures for work activities signed off and communicated ahead of a planned event
3. Use of Maintenance Windows that are strict before any change is made to the network.
4. Proper staffing and coverage and a call out plan for emergencies.
5. Training on the NGCS and on processes and procedures.
6. Communications capabilities using the IP PBX.
7. Use of Conference Bridges and other means of communications during cutovers, planned major activities and during major outages or emergencies. Radios etc.
8. Documented Disaster Plans in case of natural disasters such as earthquakes, floods, tornadoes, electrical grid problems, prison breaks, plane crashes, bomb threats and physical and cyber-attacks on the Data Centers and more.
9. Testing of Scenarios planned and unplanned, exercises involving staged Incidents.
10. Offers to participate with Access Carriers, during their annual Disaster Recovery exercises.
11. Use of Best Practices in password protection and physical and logical security protection. Note: FCC provides industry Best Practices. FCC CSRIC Includes NG9-1-1. www.fcc.gov.
12. Session Border Controllers (SBCs) to prevent, thwart and alert for unwarranted attacks on the network.
13. Facility diversity where possible and uninterrupted power supply (UPS) and generators to ensure the system can run indefinitely. In event of commercial power failure, UPS systems and generators will be utilized until electrical service is restored.
14. Grounding of the Data Centers to industry requirements.
15. Bureau County will comply with NENA standards and sound Information Technology policy.
16. Standard procedures to maintain telephony and computer equipment will be utilized, Including HVAC and other environmental controls to ensure optimum conditions for the ongoing function.

If PSAPs must abandon a physical site, the calls can be rerouted to other PSAPs in real time through changes in software and tables.

Bureau County's system is resilient and fault tolerant. The failure of individual components, such as Local Exchange End Offices, will not bring the NG9-1-1 system down because the components utilized in the NG9-1-1 system are geographically diverse and the network is designed for redundancy and resiliency.

Test Plans Description

1. Description of test plan-
 - a. Comtech-NG911 Inc. and Bureau County will oversee all aspects of testing the NG9-1-1 System and will be directly involved with The Network Test Plan. Bureau County will coordinate call through testing for each wireline end office. Comtech-NG911 Inc. will obtain from the Access Carriers, test numbers per wire center, per rate exchange, per class of service as appropriate. Phase I and II PS/ALI Customer testing is described in the Test Plans.
 - b. Bureau County will work with Comtech-NG911 Inc. to conduct coordinated testing with the telecommunications carriers when any of the following occur:
 - c. New central office switching installations that affect the directly connected carrier(s)
 - d. Network router, Selective Router or functional equivalent installations, upgrades or rehomes;
 - e. NPA (Numbering Plan Area) additions
 - f. Any other event that affects 9-1-1
 - g. Bureau County will perform coordinated testing with private residential or business switch operators who request/require such testing.
 - h. The communities to be tested are listed in the community list attachment
 - i. Test calls will meet the Administrative Code Part 1325 requirements.
2. List of wireline exchanges to be tested.
 - a. See Carrier Listing Document
3. List of Wireless and VoIP Carriers to be tested.
 - a. See Carrier Listing Document

FINANCIAL INFORMATION

Annual recurring 9-1-1 network costs prior to modification	<u>\$ 101,001.72</u>
Projected annual Recurring 9-1-1 network costs after modification	<u>\$ 96357.24</u>
Installation cost of the project	<u>\$ 116,200.00</u>
Anticipated annual revenues	<u>\$ 576,000.00</u>

FIVE YEAR STRATEGIC PLAN FOR MODIFIED PLAN

(Provide a detailed summary of the proposed system's operation, Including but not limited to, a five-year strategic plan for implementation of the modified 9-1-1 plan with financial projections)

Narrative:

The Bureau County ETSB is a leader and participant in the nine-county Northern Illinois Next Generation Alliance (NINGA), an ongoing effort to provide consolidated Next Generation 9-1-1 to all existing PSAP's in our nine-county region. The Bureau County ETSB has to replace their current 911 system as it is obsolete and no longer supported, parts are very hard to come by and the system is not NG compatible. Bureau County has paid the equipment portion of this project, including installation of Next Generation 9-1-1 to the Bureau County 911 Center. The cost monthly for the system should be no more than what we are currently paying.

The five-year plan for Bureau County ETSB is to utilize the existing contract with Comtech/Solocom. for the hosted Next Generation 9-1-1 solution proposed in this plan. This system is compliant with the legislative mandate of being Next Generation 9-1-1 by 2020. Bureau County anticipates going live 2nd Quarter 2020.

The Bureau county ETSB will implement Text to 9-1-1 along with voice to 9-1-1 with the other 8 NINGA counties, and may incorporate video and static images in the system in the next five years if NENA Standards are finalized and the benefits are tangible.

The Bureau County ETSB will continue to look for efficiencies in operations over the next five years and ways to improve service to the citizens and maintain or reduce expenditures. With Next Generation 9-1-1, Bureau County will have increased reliability with the fully diverse solution from a network perspective. Bureau County has purchased the capability to activate remote 9-1-1 workstations in the event of area wide or localized situations causing greater than normal demand for 9-1-1 service thus improving safety for citizens of Bureau County.

Financial projections indicate a further decline in wireline revenue and flat to slight growth in wireless and VoiP surcharge. The Bureau County ETSB expect operational costs to be flat for the next year and then an increase in 2021 due to unionization of our staff in payroll and hopefully a decline over the next 4 years.

Bureau County has budgeted for capital expenditures for equipment that has been discontinued or no longer able to be repaired for the current 9-1-1 system. This will become flatter and more predictable since the hosting party will be responsible for all upgrades and maintenance of the shared core system. Upgrades are shared by all NINGA members.

COMMUNITIES SERVED

County: Bureau

COMMUNITIES SERVED

Provide a list of all communities to be served by the proposed 9-1-1 System. Please include the name of the community and the official mailing address Including street address, city and zip code.

City, Town, or Village	Street Address, City, Zip Code
Arlington	P.O. Box 46, Arlington, IL 61341
Buda	P.O. box 91, Buda, IL 61314
Bureau	P.O. Box 128, Bureau, IL 61315
Cherry	P.O. Box 171, Cherry, IL 61317
DePue	P.O. Box 478, DePue, IL 61322
Dalzell	114 Richards St. Dalzell, IL 61320
Dover	P.O. Box 58 Dover, IL 61323
Kasbeer	P.O. Box 351, Ohio, IL 61349
Lamoille Fire	P.O. box 351, Lamoille, IL 61330
Lamoille Amb.	P.O. Box 81, Lamoille, IL 61330
Ladd	P.O. Box 305. Ladd, IL 61329
Malden	P.O. Box 214, Malden IL 61337
Manlius	P.O. Box 344, Manlius, IL 61338
Mineral	P.O. Box 236, Mineral, IL 61344
Mineral/Gold	P.O. Box 44, Mineral, IL 61344
Neponset	201 N 2 nd St. Neponset, IL 61345
New Bedford	Village of New Bedford, IL 61346
Ohio	P.O. Box 351, Ohio, IL 61349
Princeton	2 South Main St. Princeton, IL 61356
Seatonville	P.O. Box 132, Seatonville, IL 61359
Sheffield	P.O. box 252, Sheffield, IL 61359
Spring Valley	215 N Greenwood St. Spring Valley, IL 61362
Tiskilwa	135 N High St. Tiskilwa, IL 61368
Van Orin	Village of Van Orin, Van Orin, IL 61374
Walnut	P.O. Box 277 Walnut, IL 61376
Wyanet	P.O. Box 200 Wyanet, IL 61379
Yorktown VFD	481 2700 N Ave. Tampico, IL 61283

SYSTEM PARTICIPANTS

A list of system participants showing the 9-1-1 land area(s) in square miles and estimated population which will have access to the proposed 9-1-1 System. Do not forget to Include Sheriff's jurisdictions and Illinois State Police Districts.

(USE ADDITIONAL SHEETS AS NECESSARY)					Check Appropriate Box		
System Participants	Street Address, City, Zip	Administrative Telephone #	Population	Land Area	Dispatch	Transfer	Call Relay
IL State Police Dist. 17	P.O. Box 1047 LaSalle, IL	815-224-1150	150,000	2838		X	
Bureau County Sheriff	700 S. Main St. Pr Inceton, IL	815-875-3344	35,400	868		X	
Spring Valley PD	215 North Greenwood Spring Valley, IL	815-663-2351	5,200	10		X	
Buda Police Dept.	209 North Center St. Buda, IL	815-699-7739	563	4		X	
Bureau Police Dept.	P.O. Box 397 Bureau, IL	815-875-3344	350	2		X	
Cherry Police Dept.	100 S. Main St. P.O. Box 217 Cherry, IL	815-894-3338	487	2		X	
Dalzell Police Dept.	South Lucy St. Dalzell, IL	815-664-4495	587	2		X	
DePue Police Dept.	111 W Second Street PO Box 685 DePue, Illinois	815-447-2137	1,729	15		X	
Ladd Police Dept.	121 N Main St. Ladd, IL	815-894-2351	1,283	4		X	
LaMoille Police Dept.	68 N Main St. LaMoille, IL	815-638-2242	654	4		X	
Neponset Police Dept.	201 N Second St. P.O. Box 28 Neponset, IL	309-594-5128	517	2		X	

System Participants	Street Address, City, Zip	Administrative Telephone #	Population	Land Area	Dispatch	Transfer	Call Relay
Pr Inceton Police Dept.	605 Elm Place Pr Inceton, IL	815-872-2351	7,200	15		X	
Walnut Police Dept.	115 S. Main St. Walnut, IL	815-379-9000	1,463	2		X	
Wyanet Police Dept.	116 N Locust St. Wyanet, IL	815-699-2500	1,017	4		X	
Sheffield Police Dept.	265 S. Main St. Sheffield, IL	815-454-2499	1,600	4		X	
Tiskilwa Police Dept.	P.O. Box 435 Tiskilwa, IL	815646-4722	850	4		X	
FIRE DEPTS							
Arlington Fire	P.O. Box 46 Arlington, IL	815-638-2329	750	29	X		
Buda Fire	P.O. Box 91 Buda, IL	309-852-2115	1,000	45	X		
Bureau Fire	P.O. Box 128 Bureau, IL	815-875-3344	350	2	X		
Cherry Fire	P.O. Box 171 Cherry, IL	815-894-2525	500	5	X		
Dalzell Fire	402 Lucy St. Dalzell, IL	815-663-7371	600	4	X		
DePue Fire	400 Railroad St. P.O. Box 178 DePue, IL	815-447-2168	2,000	10	X		
Ladd Fire	P.O. Box 269 Ladd, IL	815-894-2511	1,500	2.5	X		
LaMoille Fire	205 W. Main St. LaMoille, IL	815-638-2343	1,000	59	X		

System Participant	Address, City, Zip	Admin Phone #	Population	Land Area	Dispatch	Transfer	Call Relay
Malden Fire	104 W Main St. P.O. box 22 Malden, IL	815-643-2251	560	54	X		
Manlius Fire	P.O. Box 344 Manlius, IL	815-445-3251	1,300	13	X		
Mineral-Gold Fire	P.O. Box 236 Mineral, IL	815-288-3351	400	15	X		
Neponset Fire	205 Commercial St. P.O. Box 22 Neponset, IL	815-594-2341	1,000	99	X		
Ohio Fire	P.O. Box 351 Ohio, IL	815-376-2762	850	24	X		
Pr Inceton Fire	2 South Main St. Pr Inceton, IL	815-875-1861	10,000	100	X		
Peru Fire Dept.	815 West St. Peru, IL	815-223-4444	10,295	5.94		X	
Seatonville Fire	P.O. Box 132 Seatonville, IL	815-894-3344	1,000	36	X		
Sheffield Fire	5 Church St. Sheffield, IL	815-454-2212	1,523	12	X		
Spring Valley Fire	215 North Greenwood Spring Valley, IL	815-664-5160	5,200	50	X		
Tampico Fire	103 N Main St. P.O. Box 368 Tampico, IL	815-438-5511	778	.40	X		
Tiskilwa Fire	135 High St. Tiskilwa, IL	815-646-4722	1,800	93	X		
Walnut Fire	115 Liberty St. P.O. Box 277 Walnut, IL	815-379-2341	2,000	15	X		
Wyanet Fire	101 N King St. P.O. Box 130 Wyanet, IL	815-699-2341	1,807	45	X		
Anawan-Alba Fire	101 S. Main St. P.O. Box 385 Anawan, IL	309-935-6222	872	.68		X	

Bradford Fire	239 W. Main St. Bradford, IL	309-897-2341	500	12		X	
Kewanee Rural Fire	401 E. 3 rd . St Kewanee, IL	309-852-2115	500	12		X	
Mendota Fire - U o	610 Main St. Mendota, IL	815-539-3434	1,530	12		X	
Sublette Fire/EMS	201 N Richmond St. Sublette, IL	815-849-5512	433	.35		X	
System Participant	Street Address, City Zip	Admin Telephone #	Population	Land Area	Dispatch	Transfer	Call Relay
EMS/Ambulance							
Buda	Box 111 Main and Depot St. Buda, IL	309-852-2115	1,000	45	X		
Lamoille	P.O. Box 536 LaMoille, IL	815-638-2343	1,000	59	X		
Manlius	P.O. Box 238 Manlius, IL		1,300	13	X		
Sheffield	403 High St. Sheffield, IL	815-545-2715	1,23	12	X		
Tiskilwa	135 High St. Tiskilwa, IL	815-646-4745	1,800	93	X		
Walnut	115 Liberty St. Walnut, IL	815-379-2341	2,000	15	X		
Wyanet	100 S. Maple St. P.O. Box 200 Wyanet, IL	815-445-4801	1,807	45	X		
10/33	3 Wolfer Industrial Dr. Spring Valley, IL	815-553-6833	8,000	108	X		
Bradford EMS	241 W. Main St Bradford, IL	309-897-4881	500	12		X	
Kewanee	401 E. 3 rd . St Kewanee, IL	309-852-2115	500	12		X	
Pr Inceton Amb	2 South Main St. Pr Inceton, IL	815-875-1861	10,000	100	X		
Peru Ambulance	111 5 th St. Peru, IL	815-223-4444	10,295	5.94		X	

System Participant	Address, City, Zip	Administrative Phone #	Land Area	Population	Dispatch	Transfer	Call Relay
Stark County Amb. Service	P.O. Box 236 Toulon, IL	309-286-2541	5,946	288		X	
Tampico Amb.	P.O. Box 25 Tampico, IL	815-772-4044	1,000	75		X	
Henry County Amb.	216 Railroad Ave. Toulon, IL	309-364-3323	50,155	822		X	
Granville/Hennepin Fire & Ambulance Dist.	P.O. Box 178 Hennepin, IL	815-882-2635	1,388	.96		X	
Standard Fire District	Route 71 Hennepin, IL	815-339-2488	215	.56		X	

County: Bureau

Bureau County Adjacent Agencies List

Henry County

Henry County Sheriff

LaSalle County Sheriff's Police Lee

County ETSB

Lee County Sheriff's

Dixon Police

Lee Fire

Shabbona Fire Paw

Paw Fire

Marshall County

Marshall County Sheriff

Putnam County

Putnam County Sheriff

Stark County

Stark County Sherriff

Whiteside County

Whiteside County Sherriff

County: Bureau County**CARRIER LISTING**

(Wireline, Wireless, VoIP)

CARRIERS	STREET ADDRESS, CITY, ZIP CODE	TELEPHONE NUMBER
8x8		
Access Point	740 Central Pkwy. St. 2028, Longwood, FL 32750	407-260-1011
ACN Communications	8675 W. 96 th St. Ste. 220, Overland Park, KS 66212	913-859-9674
Birch	Tax Dept. 320 Interstate North Pkwy. Atlanta, GA 30339-2213	
Bullseye	8675 W. 96 th St. Ste. 220, Overland Park, KS 66212	913-859-9674
Clear Rate	740 Central Pkwy. St. 2028, Longwood, FL 32750	407-260-1011
Comcast	1701 JFK Blvd. 32 nd Floor, Tax Dept, Philadelphia, PA 19103	
CTC of IL	3 High Ridge Park, Stamford, CT	06905
Cyracom/Nextiva	740 Central Pkwy. St. 2028, Longwood, FL 32750	407-260-1011
Essex Telecom	400 Inverness Pkwy. Ste. 330, Englewood, CO 80112	303-705-6522
First Communications	4301 W. Williman Cannon Ste. B-150, Austin, TX 78749	512-301-1808
Frontier	401 Merritt 7, Norwalk, CT 06851	800-209-9963
Frontier of DePue	3 High Ridge Park, Stamford, CT 06851	203-614-5190
Granite Communications	100 Newport Ave. Qu Incy, MA 02171	
Henry County Tele Co.	P.O. Box 330, Geneseo, IL 61254	309-944-2103
II Bell/AT&T		
Interface Security	1090 medlock Bridge Rd. Johns Creek, GA 30097	
Level 3	1025 Eldorado Blvd. Broomfield, CO 80021	

CARRIERS	STREET ADDRESS, CITY, ZIP CODE	TELEPHONE NUMBER
Lingo	3838 Carson St. Ste. 220, Torrence, CA 90501	
MCI Metro		
Media Com	One Mediacom Way, Mediacom Park, NY 10918	
MetTel		
NOS	740 Central Pkwy. St. 2028, Longwood, FL 32750	407-260-1011
Ring Central	88675 W. 96 th St. Ste 220, Overland Park, KS 66212	913-859-9674
Sage	740 Central Pkwy. St. 2028, Longwood, FL 32750	407-260-1011
TNCI	740 Central Pkwy. St. 2028, Longwood, FL 32750	407-260-1011
VCOM/Quantum Shift	12657 Alcosta Blvd. Ste. 418, San Ramon, CA 94583	
Velocity	1725 Windward Concourse, Ste. 15, Alpharette, GA 30005	
Vonage	8675 W. 96 th St. Overland Park, KS 66212	913-859-9674
YMAX	3838 Carson St. Ste. 20, Torrence, CA 90503	

CONFIDENTIAL AND PROPRIETARY DOCUMENT

9-1-1 SERVICES AGREEMENT

This 9-1-1 Services Agreement ("Agreement") is made by and between COMTECH-NG-911, INC. , Inc., an Iowa corporation with its principal offices located at 815 South Highland, Williamsburg, Iowa 52361 ("COMTECH-NG-911, INC. "), and the Bureau County, Illinois, Emergency Telephone System Board ("County" or "ETSB"), with its offices at Princeton, Illinois (COMTECH-NG-911, INC. and ETSB each a "Party" and collectively, the "Parties").

RECITALS

WHEREAS, ETSB is part of a group often (10) Emergency Telephone System Boards ("ETSBs") known as the Northern Illinois Next Generation Alliance ("NINGA"); and

WHEREAS, during August of 2015, NINGA issued a Request for Proposals for a System Integrator for a Next Generation 9-1-1 Host/Remote System (the "RFP"), a copy of which, with the responses of COMTECH-NG-911, INC. , is attached hereto as Exhibit A and incorporated herein by reference as though fully set forth; and

WHEREAS, COMTECH-NG-911, INC. responded to the RFP and was selected by the members of NINGA as the System Integrator; and

WHEREAS, the members of NINGA have each agreed to contract with COMTECH-NG-911, INC. individually, but with contracts with substantially identical terms (except for pricing), to provide the services contemplated by the RFP; and

WHEREAS, COMTECH-NG-911, INC. , Inc. is certificated as a 9-1-1 System Provider ("SSP") in Illinois pursuant to the order issued by the Illinois Commerce Commission ("ICC") in Docket No. 12-0093, and desires to provide the services contemplated by the RFP; and

WHEREAS, the Parties desire to set forth their agreements with respect to the provision of a Next Generation 9-1-1 Host/Remote System for ETSB by COMTECH-NG-911, INC. ,

NOW THEREFORE, in consideration of the premises and payments, promises and mutual covenants set forth herein, the receipt and sufficiency of such consideration being hereby acknowledged, the Parties agree as follows:

1. The Project. COMTECH-NG-911, INC. is the System Integrator defined in the RFP and will design, purchase and implement a complete turn-key hosted Next Generation 9-1-1 system for ETSB, including customer premise equipment (CPE), emergency services Internet protocol network (ESinet) and geographic information system (GIS) as described in the RFP.
2. Scope of Work. COMTECH-NG-911, INC. agrees to perform the work described in the RFP.
 - a. COMTECH-NG-911, INC. will furnish all tools equipment, materials, supplies, labor, supervision,

9-1-1 Services Agreement

transportation, and other accessories, and services required for the performance of its duties and obligations specified in this Agreement and will execute and complete all specified work with due diligence, in accordance with good technical practice and industry standards.

- b. As the System Integrator, COMTECH-NG-911, INC. will be responsible for all aspects of Database Management, GIS Data and Maintenance, and provisioning the Network, as described in the RFP.

- c. Initial ALI Database Load.

Thereafter, the telephone companies will submit to COMTECH-NG-911, INC. and COMTECH-NG-911, INC. shall directly administer and have responsibility for, Service Order Updates and Error Resolutions. ETSB will cooperate with COMTECH-NG-911, INC. to correct errors by working with COMTECH-NG-911, INC. to update the MSAG or work with the telephone companies to resolve errors and successfully load ALI records into the ALI database.

GIS Data and Maintenance. COMTECH-NG-911, INC. will utilize a format for GIS data consistent with NENA standards, as required by the RFP. If format changes based on updated technology, NENA standards or system requirements require an alternate format, the ETSB agrees to accept the format and make changes to the ETSB's GIS system and data to make the system operational.

- e. Network. As the 9-1-1 Service Provider which is subject to State and Federal regulatory compliance, COMTECH-NG-911, INC. will have the sole responsibility and authority for the design and deployment of the network, Including but not limited to IP assignment, hardware selection and deployment, monitoring, access to the network, remote access to the network, connections to the network, bandwidth requirements, system diagrams, methods and procedures, testing requirements. COMTECH-NG-911, INC. will work cooperatively with COMTECH-NG-911, INC.'s network sub-contractors and NINGA to produce the network design, seeking input from all parties. COMTECH-NG-911, INC. will make the final decision on design issues considering all parties. The ETSB agrees to cooperate with COMTECH-NG-911, INC. and make such connections as COMTECH-NG-911, INC. shall direct for the network.

- f. Project Management and Regulatory Support. Project Management will be provided by COMTECH-NG-911, INC. in accordance with the RFP. COMTECH-NG-911, INC. will provide regulatory support for the ETSB's State's Attorney or other counsel of ETSB's choice, to navigate the Illinois regulatory process for plan modification approvals, including approval of the change to COMTECH-NG-911, INC. as the System Service Provider. Before any application is filed, COMTECH-NG-911, INC. will engage in discussions with ICC and ISP Staff to ensure that all regulatory concerns have been addressed. ETSB will be required to file an application for approval of an amended plan, either before the ICC or the ISP, or both. The application will be docketed as a separate proceeding (and may be consolidated with other applications). The application will include the proposed amended plan and narrative, network diagrams, test plans and numerous other documents required by Illinois Administrative Regulations. ETSB will file prefilled direct testimony in support of the application, respond to Data Requests from Staff and Intervenors, and file rebuttal testimony and rebuttal testimony. The ISP and/or the ICC may (and probably will) hold hearings and require submission of proposed findings of fact and conclusions of law and/or legal briefs. It is likely that Access Carriers and other third Parties will intervene, which will require additional attention.

COMTECH-NG-911, INC. 's counsel cannot represent ETSB, but due to the common interests of the Parties, will assist the ETSB's State's Attorney or other counsel of the ETSB's choice in preparing all filings. COMTECH-NG-911, INC. will assist by providing suggested forms of all pleadings, including applications, schedules and exhibits, suggested testimony, rebuttal testimony, surrebuttal testimony; by providing suggested responses to Data Requests and any other questions from ISP or ICC Staff; by conducting telephone conferences with ETSB's attorney or State's Attorney, and by providing such other assistance as ETSB its attorney or State's Attorney may reasonably request. In addition, COMTECH-NG-911, INC. will intervene and file testimony in support of the application for approval of the amended plans and file rebuttal testimony, as needed.

- g. Training. COMTECH-NG-911, INC. will provide training as set forth in its RFP response within the ETSB's facility or in a location acceptable to the ETSB.

3. Service Level Agreement.

- a. COMTECH-NG-911, INC. shall provide support 24 hours, 7 days a week, 365 days per year. Twenty-four hour technical and maintenance support shall be available with a response time as set forth below. The Parties acknowledge that a "response" to a Critical or Major service unavailability shall include the remote response of an COMTECH-NG-911, INC. technician.
- Critical: System failures that render the system completely unusable or significantly reduce system operability and are considered to be operationally unacceptable by the ETSB.
 - Major – System failures that indicate a severe, service affecting condition has occurred and that immediate corrective action is imperative, regardless of the time

9-1-1 Services Agreement

of day or day of the week. Escalation to top level personnel is immediate and required.

- Minor — Non- Service affecting issues – noise-static – single position issues

- b. COMTECH-NG-911, INC. agrees to have two properly trained and certified technicians, one employed by COMTECH-NG-911, INC. and one employed by Solocom, located within the footprint of the NINGA group, with at least one of said technicians available to respond to service unavailability issues within the time limitations set forth below. Each technician will have a back-up technician available at all times. The technicians will be on-site for the installation and cut over of the ETSB's system.
- c. If the ETSB experiences a Major or Critical service unavailability and COMTECH-NG-911, INC. fails to respond in the time specified, ETSB will be compensated by a service rebate credit as follows:

<u>Service Issue</u>	<u>Response Time</u>	<u>Monetary Credit</u>
Critical	1 Hour	\$ [REDACTED]
Major	2 Hours	\$ [REDACTED]
Minor	2 Days	\$ [REDACTED]

- d. Any Credit due to the ETSB will be credited against the next monthly bill. The maximum credit per month shall not exceed 20% of the monthly recurring charge.
- e. The Service Unavailability Credit shall not apply to Service Unavailability caused by failures or interruptions due to Force Majeure, unauthorized alterations by ETSB or third parties, or planned work and outages, for which COMTECH-NG-911, INC. will give the ETSB advance notice.
- f. The ETSB agrees to promptly report Service Unavailability to COMTECH-NG-911, INC. via the toll-

free hotline number provided by COMTECH-NG-911, INC. [REDACTED]

4. Term. This Agreement shall be effective [REDACTED] [REDACTED] [REDACTED]

("Initial Term").

the Parties will

confirm in writing the date of expiration of the Initial Term. [REDACTED]

("Renewal Term")

5. Termination. This Agreement is not terminable by either party except that either party may, subject to any applicable breach, notice and cure provision, terminate this Agreement for cause. In the event of termination of this Agreement, the ETSB agrees to timely request

9-1-1 Services Agreement

regulatory approval of an amended 9-1-1 Plan to delete reference to COMTECH-NG-911, INC. as the SSP and, unless the termination is due to an alleged breach of this Agreement by Comtech-NG911 Inc., to hold COMTECH-NG-911, INC. harmless from any costs associated therewith.

6. Payments. The ETSB shall pay to COMTECH-NG-911, INC., the sums set forth and, on the dates, set forth in the Payment Schedule attached hereto as Exhibit B and incorporated herein by reference as though fully set forth.

- a. StartUpCost. The Parties agree that upon payment of the Start Up Cost [REDACTED] COMTECH-NG-911, INC. will commence work. In the event less than all ten (10) of the [REDACTED] NINGA Members have

by September 1, 2016, this Agreement will continue in force and effect, except that [REDACTED]

- b. RecurringMonthlyCharges. The Parties acknowledge that pursuant to 50 ILCS 750/10, the Illinois Department of State Police ("ISP") is administering the payment of certain 9-1-1 costs described in the statute, and as further developed by the Illinois Administrative Code. COMTECH-NG-911, INC. agrees to submit for payment by the ISP, those sums denominated as such on-Exhibit B and to make a good faith effort to obtain payment of those costs from the ISP. However, the ETSB acknowledges that in the event for any reason the ISP cannot or will not pay the amounts submitted to it by COMTECH-NG-911, INC. for payment, upon notice by COMTECH-NG-911, INC., the ETSB will pay the costs. In the event COMTECH-NG-911, INC. subsequently receives payment from the ISP for expenses paid by the ETSB, COMTECH-NG-911, INC. will refund or credit the payment to the ETSB.

7. ParticipantFee. Should any ETSB within the State of Illinois elect to not issue an RFP and instead, contract with COMTECH-NG-911, INC. upon terms and pricing acceptable to COMTECH-NG-911, INC., utilizing the same contract with the same terms as the contract between COMTECH-NG-911, INC. and the ten (10) original NINGA members (except for Exhibit B, Pricing, which will vary by customer), COMTECH-NG-911, INC. agrees to collect a one-time fee of \$ [REDACTED] as a [REDACTED] to compensate the original ten (10) ETSBs for their labor and expenses. After the Participant remits the [REDACTED], COMTECH-NG-911, INC. will provide a one-time credit of \$ [REDACTED] to each of the original ten (10) NINGA members' monthly bills. The foregoing shall not apply to any ETSBs that are current customers of COMTECH-NG-911, INC. or that have been identified by COMTECH-NG-911, INC. as its potential customers before September 1,

8. Disclosure of Information. The terms of this Agreement, as well as information designated as confidential or proprietary by COMTECH-NG-911, INC. ("Confidential Information"), will be held in confidence by the ETSB to the fullest extent allowed by law and will not be disclosed to or discussed with third parties, Including without limitation, COMTECH-NG-911, INC. 's competitors. If the ETSB is required to provide Confidential Information to any court or government agency or any other third party pursuant to written court order, subpoena, regulation or process of law, Including without limitation, a request under the Freedom of Information Act, the ETSB will immediately inform COMTECH-NG-911, INC. so as to allow COMTECH-NG-911, INC. the opportunity to contest the disclosure or take other measures to protect its interests, as COMTECH-NG-911, INC. deems appropriate. In all cases, the ETSB's only obligations are to notify COMTECH-NG-911, INC. and cooperate with COMTECH-NG-911, INC. , at COMTECH-NG-911, INC. 's cost, to appropriately protect against or limit the scope of such disclosure. ETSB will limit disclosure of information to those with a "need to know" such information; and, except as provided above, will not disclose information clearly designated as proprietary by COMTECH-NG-911, INC. to third parties without the consent of COMTECH-NG-911, INC. . The parties acknowledge that the Freedom of Information Act may be applicable to any and all documents in this Agreement, and that the ESTB may be obligated to provide responses to a valid FOIA request.
9. Representations, Warranties and Covenants of COMTECH-NG-911, INC. . COMTECH-NG-911, INC. represents, warrants and covenants:
- a. That COMTECH-NG-911, INC. is entering into this Agreement on its own behalf and not on behalf of any undisclosed person, firm or corporation.
 - b. That the officer signing this Agreement on behalf of COMTECH-NG-911, INC. has corporate authority to execute this Agreement.
 - c. That Comtech - COMTECH-NG-911, INC. is a duly organized corporation, validly existing and in good standing under the laws of the state of IL and is duly qualified to conduct business in the state of Illinois and has the power to own or lease its properties and to carry on the business described in the NINGA Project.
 - d. That Comtech- COMTECH-NG-911, INC. has duly approved the execution of this Agreement by all necessary actions; that this Agreement has been duly and validly executed and delivered by Comtech-NG911; and that this Agreement constitutes a valid and binding obligation of Comtech- COMTECH-NG-911, INC. , enforceable against it according to its terms, subject to bankruptcy, insolvency, fraudulent conveyance; reorganization, moratorium and similar laws affecting the enforceability of contractual obligations and creditor's rights generally and by the application of equitable principles by courts of competent jurisdiction, sitting at law or in equity.
 - e. That the execution and delivery of this Agreement by COMTECH-NG-911, INC. and its performance of the obligations hereunder, do not a) conflict with or result in any breach of any provision of the formation or charter documents of Comtech- COMTECH-NG-911, INC. , b) except for any required approvals of the Illinois Commerce Commission ("ICC") or the Illinois Department

Of State Police ("ISP"), require any consent, approval, authorization or permit of, or filing with or notification to, any governmental authority, except where the failure to obtain such consent, approval, authorization or permit, or to make such filing or notification, would not have a material adverse effect on COMTECH-NG-911, INC. or materially adversely affect the ability of COMTECH-NG-911, INC. to consummate the transactions contemplated by this Agreement; c) except as would not, individually or in the aggregate, have a material effect on COMTECH-NG-911, INC. , conflict with or result in a breach or violation of, or constitute a default under, or result in (or create in any party the right to cause) the acceleration of any performance of COMTECH-NG-911, INC. under, (i) any judgment or law to which it is subject or bound (subject to any consents, approvals, authorizations, permits, filings or notifications required under b) above), or (ii) any mortgage, bond, indenture, agreement, contract, license or other instrument or obligations to which COMTECH-NG-911, INC. is subject or bound.

- f. Non-Discrimination/Equal Employment Opportunity. COMTECH-NG-911, INC. shall comply with Illinois laws regarding non-discrimination and equal employment opportunity and in accordance with the provisions of 775 ILCS 5/2-105, COMTECH-NG-911, INC. shall:
1. Refrain from unlawful discrimination and discrimination based on citizenship status in employment and undertake affirmative action to assure equality of employment opportunity and eliminate the effects of past discrimination;
 11. Comply with the procedures and requirements of the Department's regulations concerning equal employment opportunities and affirmative action;
 111. Provide such information, with respect to its employees and applicants for employment, and assistance as the Department may reasonably request;
 - iv. Have written sexual harassment policies that shall include, at a minimum, the following information: (i) the illegality of sexual harassment; (ii) the definition of sexual harassment under State law; (iii) a description of sexual harassment, utilizing examples; (iv) the vendor's internal complaint process including penalties; (v) the legal recourse, investigative and complaint process available through the Department and the Commission; (vi) directions on how to contact the Department and Commission; and (vii) protection against retaliation as provided by Section 6-101 of this Act. A copy of the policies shall be provided to the Department upon request.
- g. All people representing/contracting that will be present in the communications centers with LEADS/NCIC will have to meet the security guidelines as required by the agency, LEADS, and NCIC. This will involve fingerprinting and receipt of a State Identification Number (SID) from the State of Illinois.

10. Representations, Warranties and Covenants of the ETSB. The ETSB represents, warrants and covenants:

9-1-1 Services Agreement

- a. That the ETSB has the requisite power and authority to approve, authorize, execute and deliver this Agreement.
 - b. That the ETSB is a duly appointed and approved county governmental entity, duly organized, validly existing and in good standing under the laws of the state of Illinois and is duly qualified to conduct its business and purchase the services contemplated by this Agreement.
 - c. That the ETSB has duly approved the execution of this Agreement by all necessary actions; that this Agreement has been duly and validly executed and delivered by the ETSB; and that this Agreement constitutes a valid and binding obligation of the ETSB, enforceable against it according to its terms, subject to bankruptcy, insolvency, fraudulent conveyance, reorganization, moratorium and similar laws affecting the enforceability of contractual obligations and creditor's rights generally and by the application of equitable principles by courts of competent jurisdiction, sitting at law or in equity.
 - d. That there is no action, suit, claim, governmental investigation, arbitration or other proceeding pending, or, to the actual knowledge of the ETSB's officers, threatened against the ETSB or any of its officers or directors which, if adversely determined, would have a material effect upon the ETSB's ability to perform its obligations under this Agreement.
11. Regulatory Approval. The Parties acknowledge that this Agreement and COMTECH-NG-911, INC. 's authority to act as SSP for the ETSB, are subject to the approval and continuing jurisdiction of the ICC and/or the ISP. COMTECH-NG-911, INC. will request approval to act as the SSP as part of the application for approval of the modified 9-1-1 Plan. In the event approval is not granted, the Parties will negotiate in good faith for a resolution.
12. Breach, Notice and Cure. The Parties acknowledge that neither has previously contracted for hosted 9-1-1 services and that there may be issues which arise that were not anticipated by either party. Therefore, the Parties covenant and agree to attempt to resolve by good faith negotiation, any issues which may arise during the term of this agreement.

Following good faith negotiations, in the event of a breach, the non-breaching party shall notify the breaching party of the specific acts or omissions constituting the breach. The breaching party shall have thirty (30) days from the receipt of this notice to cure the breach (except that payment breaches shall be cured within ten (10) days) and if the breach is cured within said thirty (30) day period (or ten (10) days for a payment breach), the breach will be deemed to have not occurred; provided, that if the breach is of a type which cannot be cured within thirty (30) days, the breaching party shall be allowed the opportunity to commence and pursue to completion, good-faith efforts to cure the breach within a reasonable time. If the breaching party fails to cure the breach within thirty (30) days or, if the breach is of a type which cannot be cured within thirty (30) days and the breaching party has not commenced or is not pursuing good-faith efforts to cure the breach within a reasonable time, this Agreement

may be terminated by the non-breaching party.

13. Limitation of Liability and Indemnity.

- a. All provisions of COMTECH-NG-911, INC. 's Non-Competitive 9-1-1 System Provider Tariff presently in effect and hereafter filed with the Chief Clerk of the Illinois Commerce Commission releasing or limiting COMTECH-NG-911, INC. from liability of any type to any person or party, are Incorporated herein by reference as though fully set forth.
- b. Nothing in this Agreement shall limit or restrict either party from pursuing, through civil litigation or other appropriate means, any actual damages arising out of this Agreement.
- c. COMTECH-NG-911, INC. shall indemnify, defend and hold harmless the ETSB and its officers and directors from and against any and all loss and expense Incurred by the ETSB to third parties arising from or in connection with (or alleged to arise from or in connection with): (a) any failure by COMTECH-NG-911, INC. to perform its obligations under this Agreement; or (b) the negligence or willful misconduct of COMTECH-NG-911, INC. or any of its officers, directors, employees, agents or representatives in connection with this Agreement. The ETSB shall promptly notify COMTECH-NG-911, INC. of the assertion of any claim against it for which it is entitled to be indemnified hereunder, and COMTECH-NG-911, INC. shall have the right to assume the defense of the claim in any legal proceeding and to approve any settlement of the claim, which approval shall not be unreasonably withheld. These indemnification provisions are for the protection of the ETSB only and shall not establish any liability to third parties. The provisions of this Section shall survive termination of this Agreement.
- d. The ETSB shall indemnify, defend and hold harmless COMTECH-NG-911, INC., and its officers and directors, from and against any and all losses and expenses Incurred by COMTECH-NG-911, INC. to third parties arising from or in connection with (or alleged to arise from or in connection with): (a) any failure by the ETSB to perform its obligations under this Agreement; or (b) the negligence or willful misconduct of the ETSB or any of its officers, directors, employees, agents or representatives in connection with this Agreement. COMTECH-NG-911, INC. shall promptly notify the ETSB of the assertion of any claim against it for which it is entitled to be indemnified hereunder, and the ETSB shall have the right to assume the defense of the claim in any legal proceeding and to approve any settlement of the claim, which approval shall not be unreasonably withheld. These indemnification provisions are for the protection of COMTECH-NG-911, INC. only and shall not establish any liability to third parties. The provisions of this Section shall survive termination of this Agreement.

14. Relationship of Parties. The relationship of the parties hereunder shall be that of independent contractors. Neither party is intended to have, and neither of them shall represent to any other person that it has, any power, right or authority to bind the other or to assume or create any obligation or responsibility, expressed or implied, on behalf of the other, except as expressly

9-1-1 Services Agreement

required by this Agreement or as otherwise permitted in writing. Nothing in this Agreement shall be construed to create between the Parties any partnership, joint venture, employment relationship, franchise or agency.

15. Governing Law and Venue. This Agreement shall be governed by and construed and interpreted in accordance with the laws of the State of Illinois applicable to agreements made and to be performed entirely within such state, Including all matters of enforcement, validity and performance. Venue shall lie in the State or Federal courts in Illinois.
16. Recitals. The Recitals set forth on the first page of this Agreement are Incorporated herein by reference as though fully set forth.
17. Severability. If any provision of this Agreement shall be held invalid, illegal or unenforceable, the validity, legality or enforceability of the other provisions of this Agreement shall not be affected thereby, and there shall be deemed substituted for the provision at issue a valid, legal and enforceable provision as similar as possible to the provision at issue.
18. Construction of Agreement. The Parties hereto have participated jointly in the negotiation and drafting of this Agreement. In the event an ambiguity or question of intent or interpretation arises, this Agreement shall be construed as if drafted jointly by the Parties hereto, and no presumption or burden of proof shall arise favoring or disfavoring any Party by virtue of the authorship of any of the provisions of this Agreement. Whenever required by the context, any pronoun used in this Agreement shall Include the corresponding masculine, feminine, or neuter forms, and the singular form of nouns, pronouns, and verbs shall Include the plural and vice versa. The use of the word " Including" in this Agreement shall be by way of example rather than by limitation. The use of the words "or," "either," and "any" shall not be exclusive. Any specific provisions of this Agreement shall be deemed to supersede any provisions in the RFP on the same subject and this Agreement and the RFP shall be construed harmoniously, if possible, to give effect to the intent of the Parties.
19. Notices. Any notice required or permitted to be given hereunder shall be in writing shall be: (i) personally delivered; and/or (ii) transmitted by postage pre-paid first class certified United States mail return receipt requested; and/or (iii) transmitted by pre-paid, overnight courier (e.g. FedEx, OHL, UPS, etc.); and/or (iv) transmitted by facsimile (fax); and/or (v) transmitted by e-mail. All notices and other communications shall be deemed to have been duly given, received and effective on the date of actual receipt. Either Party may unilaterally change its address for purposes here of by notice given to the other Party. Notices hereunder shall be directed to the Parties and their designated agents at the following addresses:

Comtech-NG911 Inc.
Attn: Martin DeLeonardis
3020 Woodcreek Drive Suite A
Downers Grove, IL 60515

CONFIDENTIAL AND PROPRIETARY DOCUMENT

ETSB : Bureau County Emergency Telephone System Board
Attention Diana Stiles
615 Elm Place
Princeton, IL 61356
Fax – 815-875-1936
Email-the.director@buecomm.com

Further Assurances. The Parties hereby agree to execute, acknowledge and deliver to each other any further writings, documents, transfers, acknowledgements, instruments, powers of attorney, authorizations, filings, applications, reports, etc. that may be reasonably required to give full force and effect to the provisions of this Agreement, and to take such further actions reasonably required in fulfillment of obligations set forth herein or in furtherance of the intent hereof.

21. Amendment. This Agreement may not be modified or amended, except by an instrument in writing signed by the party against whom enforcement of any such modification or amendment is sought. Either party hereto may waive compliance by the other party with any term or provision of this Agreement on the part of the other party to be performed or complied with. The waiver by a party hereto of a breach of any term or provision of this Agreement shall not be construed as a waiver of any subsequent breach.
22. ForceMajeure. No delay in, or failure of, performance by either party under this Agreement, except and excluding payments hereunder, will constitute default hereunder or give rise to any claim for damages if and to the extent caused by Force Majeure. Force Majeure shall mean acts of God, strikes, lock-outs or other such industrial disturbances, acts of the public enemy, wars, blockades, insurrections, riots, epidemics, landslides, lightning, earthquakes, fires, tornadoes, storms, floods, high water, washouts, civil disturbances, explosions, breakage or accidents in and to equipment and machinery, and all other causes, whether of the kind herein enumerated

9-1-1 Services Agreement

or otherwise, not reasonably within the control of the party claiming suspension due to Force Majeure.

23. Binding Agreement. The provisions of this Agreement shall be binding upon, and inure to the benefit of, the Parties hereto and their respective successors and assigns.
24. Counterparts. This Agreement may be executed in counterparts, all of which together shall constitute one Agreement binding on the Parties hereto, notwithstanding that both of the Parties have not signed the same counterpart. Counterpart signatures may be exchanged by pdf file, fax or other electronic communication and shall be considered to be binding originals.
25. Entire Agreement. This Agreement, Including agreements Incorporated herein, and the schedules and exhibits hereto, contain the entire agreement between the Parties with respect to the subject matter hereof and there are no agreements, understandings, representations or warranties between the Parties other than those set forth or referred to herein.

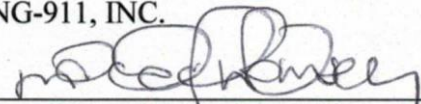
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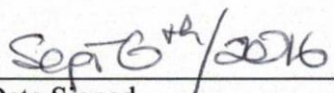
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9-1-1 Services Agreement


IN WITNESS WHEREOF, the Parties have executed this Agreement as of the date(s) set forth below.

NG-911, INC.


By: Michael Ramsey, President and CEO


Date Signed

Bureau _____ COUNTY _____
EMERGENCY TELEPHONE SYSTEM BOARD

Diana Stiles

By: Diana Stiles
Title: 1 Director

07/28/16
Date Signed

EXHIBIT A REQUEST FOR
PROPOSAL
WITHCOMTECH-NG911 INC.
RESPONSES

EXHIBIT B

PAYMENT SCHEDULE

Entire Exhibit Redacted

INTERGOVERNMENTAL AGREEMENT
PROVIDING FOR CENTRALIZED LAW ENFORCEMENT
DISPATCH SERVICES

THIS AGREEMENT entered into this __September 13 2016, by and between the Emergency Telephone System Board of Bureau County, Illinois, hereinafter referred to as "ETSB" and the County of Bureau and Sheriff of Bureau County, Illinois, hereinafter referred to as "County" and the City of Princeton and the Princeton Police Department hereinafter referred to as "City", and collectively hereinafter referred to as "Parties".

WHEREAS, the Article X, Section 7 of the Illinois Constitution of 1970 and the Illinois intergovernmental Cooperation Act, 5 ILCS 220, encourage and authorize unites of local government to act cooperatively and share their powers; and

WHEREAS, the County and City no longer desire to have a managerial interest in the operation and administration of a Dispatch system; and

WHEREAS, the ETSB desires to operate, manage, administer, supervise and control the county-wide public safety communication system to dispatch and communicate regarding the usual and customary functions, and to provide, oversee, and manage all operations, accessibility, and day-to-day procedures and administration of the communication center; and

WHEREAS, the County is willing to continue to provide the physical location for a communication center, hereinafter referred to as Public Safety Answering Point ("PSAP") or communication center ("com-room"); and,

WHEREAS, the PSAP is currently located in the building located at 615 Elm Place, Princeton, Illinois, and

WHEREAS, the ETSB will have access and control of said PSAP and related offices; and

WHEREAS, PSAP currently contains advanced computers, monitors, software, chairs, tables, and other miscellaneous property owned by the ETSB as provided and

WHEREAS, the parties are desirous of memorializing their agreements and understandings with respect to said property and its repairs, maintenance and replacement thereof; and

WHEREAS, ETSB will need additional funding to operate the communication center and its personnel, equipment, and services, and to pay the cost of operations necessary therefore which exceeds the anticipated funds provided by the monthly telephone surcharge tax collected from users within the County, Including the cost of employees, developmental costs, capital equipment, capital assets and operating and maintenance expenses except as set forth below.

IT IS HEREBY AGREED as follows:

1. The ETSB shall provide centralized emergency public safety communication services for the City and the County, for Police, ETSB and other Law emergency functions, Including communications for command personnel, and access to a LEADS system (Law Enforcement Agency Data System), NCIC and IWIN system; and ETSB will, in all regards, administer and operate the Public Safety Answering Point ("PSAP") or communication center ("com-room"), its employees, equipment, services, and procedures.

2. Specifically, ETSB will provide to all parties the following services:

- A. Manage all communication 911 phone lines and provide back-up services for administration lines.
- B. Receive and process information obtained from calls and to direct callers to proper office or dispatch.
- C. Dispatch, via radio, to appropriate police, fire, rescue, medical and emergency agencies for Bureau County.
- D. Maintain telephone and radio logs by utilizing customary software programs, and continue to update said software in cooperation with local governmental agencies.
- E. Monitor and process individual's access to the building.
- F. Utilize paging system to notify emergency crews.
- G. Utilize LEADS and IWIN systems to access Secretary of State Records, and provide said services to the parties as permitted by law.
- H. Maintain computer logs of all activity including LEADS Hot File entries, warrants, CAD and other required software systems.
- L. Establish and enforce policy relative to the receipt and dispatch of emergency calls.
- M. Any other procedures and services reasonably related to the functions and duties of the communication center.

Except as provided in paragraphs ten and eleven herein, ETSB shall provide these services for no additional fee or cost.

3. The ETSB will provide, employ, manage, operate, administer and supervise the necessary staff, including dispatchers, and secretarial and clerical services as required to fulfill its obligations herein, and solely determine the method, manner and means by which the work of the PSAP will be completed.

4. The ETSB shall have sole control, administration and management over the communication center, its employees and operations, and shall have the singular right to hire, supervise, discipline, discharge, and administer its employees. The parties agree that ETSB will interview, select, and hire its own employees to operate the communication center/PSAP, and the parties further agree that ETSB is a separate employer without any connection, interference or direction by any other signatory party.

5. The ETSB shall be responsible for providing and maintaining the utilities and janitorial services for the PSAP and related offices, and to provide and maintain property insurance for all property located in the PSAP and related offices.

6. The parties agree that all property currently located in the communication center/PSAP is the property of the ETSB. And the ETSB has sole access and control of all property (i.e., all equipment hardware and software), inventory, and furniture) currently located in the communication center/PSAP. ETSB agrees to provide maintenance, repairs, upgrades and replacement of said property, as necessary.

7. The parties further agree that any maintenance and repairs to the emergency telephone system operated by ETSB, if it becomes necessary, per the recommendation of ETSB, to upgrade or replace the existing emergency telephone system then said upgrade or replacement costs shall be paid by the ETSB, the parties further agree that all property located at the PSAP shall remain the sole property of the ETSB upon termination of this Agreement.

8. The County agrees to continue providing payroll services to ETSB and its employees. County further agrees to continue allow ETSB to enroll its employees in the Illinois Municipal Retirement Fund (hereinafter "IMRF"), and to allow ETSB to enroll its employees in the County insurance plan. However, the County acknowledges that it does not have any right, either directly or indirectly, to set, request, dictate or recommend wages or benefits for the employees of ETSB. ETSB shall reimburse the County the employer cost of said insurance coverage and for employer contributions to IMRF, which are attributable to ETSB employees.

9. The ETSB will prepare a proposed annual budget, a copy of which will be provided to all parties.

10. In return for the promises and services set forth above, the County agrees to pay the ETSB the sum of Sixty-Thousand Dollars and Zero Cents (\$60,000) per year, paid quarterly with the first payment due on the 1st day July 2017, and the 1st day of each quarterly month thereafter for the length of this Agreement which shall continue until the 30th day of June 2020 (thirty-six (36) months). During the term(s) of this Agreement, said annual fee shall be re-adjusted annually pursuant to paragraph 12 herein.

11. In return for the promises and services set forth above, the City agrees to pay the ETSB the sum of Thirty-Four Thousand Dollars and Zero Cents (\$34,000) per year, paid quarterly with the first payment due on the 1st day July 2017, and the 1st day of each quarterly month thereafter for the length of this Agreement which shall continue until the 30th day of June 2020 (thirty-six (36) months). During the term(s) of this Agreement, said annual fee shall be re-adjusted annually pursuant to paragraph 12 herein.

12. Except for the amount of the annual payment, this Agreement shall automatically be renewed for another three-year term unless either party gives one hundred eighty (180) days' notice in writing of its intent to terminate this Agreement. The amount of the annual fee is based on the funding necessary to operate the centralized dispatch communication center. Said annual fee increases and shall not exceed percent (5%) of the prior year's annual fee, at the end of the 3-year term unless the ETSB and all parties determine there is a funding deficiency that requires a larger increase in the annual fee.

13. So long as permitted by the insurance company, ETSB agrees to name the City of Princeton and Bureau County as an additional insured on all liability insurance policies covering the communication center and its services.

14. This Agreement represents the full and complete understanding of the parties and all prior agreements which pertain to any of the subject matters expressed herein, whether oral or written, are hereby deemed merged into this Agreement and are superseded by the terms and conditions expressed herein. This Agreement may only be modified in writing and pursuant to the express prior written consent of all parties.

15. No party may assign, transfer or otherwise convey its rights or obligations under this Agreement without the prior written consent of the other parties.

16. In all respects, this Agreement shall be interpreted by the laws of the State of Illinois.

17. Notice or other writings which any party is required to, or may wish to, serve upon the other parties in connection with this Agreement shall be in writing and shall be delivered personally or sent registered or certified mail, return receipt requested, postage prepaid and addressed as follows:

A. If to the ETSB:

Bureau County Emergency Telephone System Board
615 Elm Place, Princeton, IL 61356

B. If to the County:

22 Park Ave. W.
Princeton, IL 61356

C. If to the City:

City Manager
2 South Main St.
Princeton, IL 61356

or other such address, or additional persons, as any party may from time to time designate in a written notice to the other parties

18. All parties to this Agreement consent and acknowledge that their respective governing boards have considered and approved this Agreement and authorized the individuals set forth below to execute this Agreement on behalf of the governing body, and that all Federal and State laws have been complied with in regard to the approval and execution of this Agreement.

Notwithstanding the above, after twelve (12) months but no later than eighteen (18) months of the commencement date of this agreement, any party may tender 180 days' notice, in writing, of its intention to terminate this agreement.

4 08/16/16

IN WITNESS WHEREOF, the parties have executed this Agreement the day and date first above written.

COUNTY OF BUREAU AND SHERIFF OF BUREAU COUNTY, ILLINOIS

Bob Anderson 9-13-16 Bureau County Board Chairman-Date
James B. Bledsoe 09/13/16 Bureau County Sheriff-Date

CITY OF PRINCETON, ILLINOIS AND PRINCETON POLICE DEPARTMENT

Tom Root 9-19-16 Princeton Police Chief- Date
Rachel Skaggs 9-19-16 City of Princeton -Date

BUREAU COUNTY ETSB, BUREAU COUNTY, ILLINOIS

Sam S. Shiff EMERGENCY TELEPHONE SYSTEM BOARD CHAIRMAN-Date 9-13-16
Diana Stiles 9-13-16 9-1-1 DIRECTOR -Date

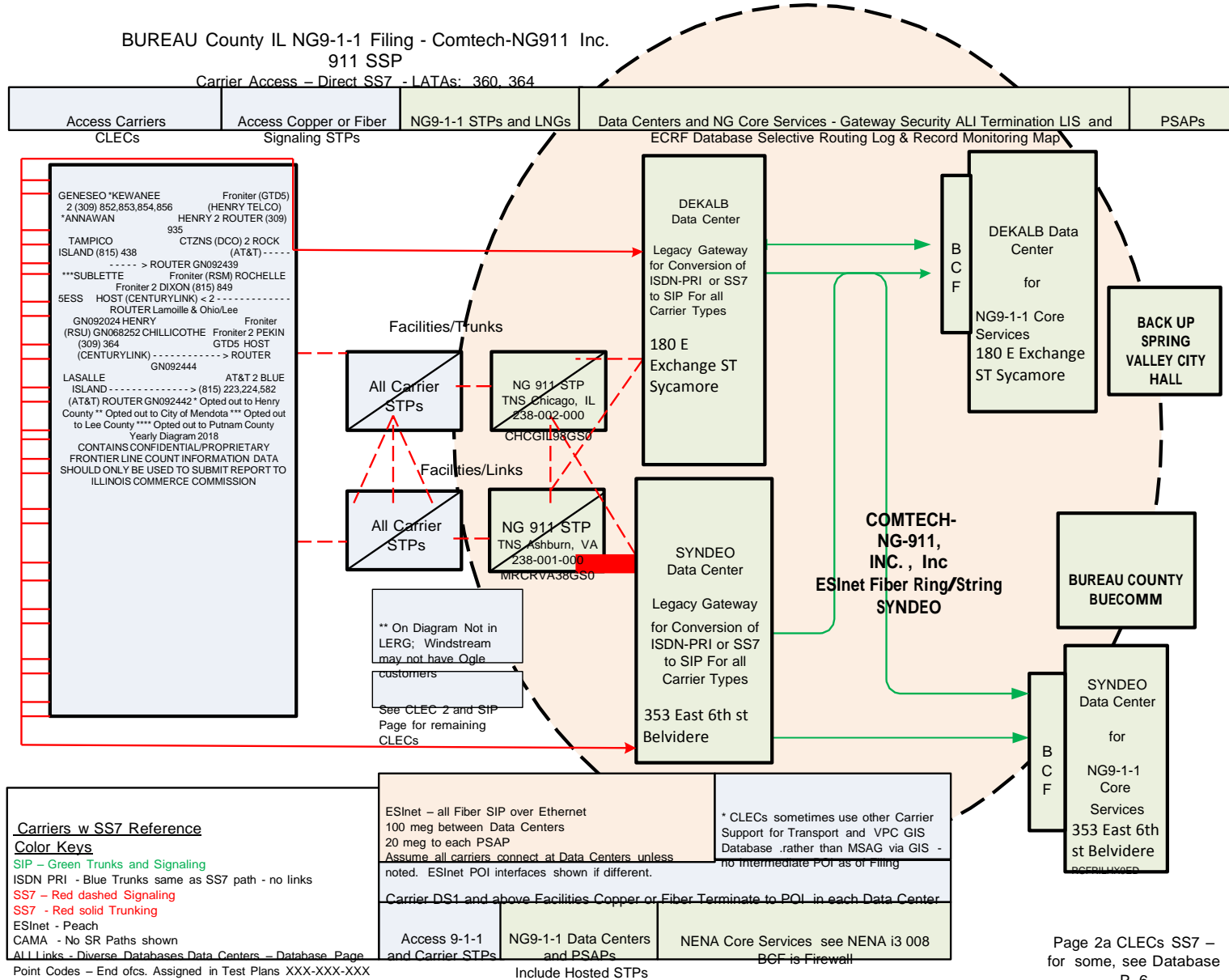
Attest:
Kamela S. McInnis
County Clerk (SEAL)

Attest:
Terry Holmes
ETSB Secretary

Attest:
Ruth Maly
City Clerk (SEAL)

Network Diagrams

BUREAU



**AMENDED
AGREEMENT**

November 30, 2017

For 9-1-1 Emergency Communications

This agreement is made between the Bureau County Public Safety Answering Point, hereinafter referred to as "PSAP", and the Henry County PSAP, hereinafter referred to as Henry County PSAP for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

The Bureau County PSAP receiving a call for emergency services for public safety agencies within Henry County dispatch jurisdiction indicated below shall handle the call in the following manner:

Henry County Sheriff's Office

Primary: Telephone 309-937-3911

Secondary: Radio direct dispatch on 155.370 Mhz (Point to Point)

Kewanee Police Department

Primary: Telephone 309-853-1911

Secondary: Radio direct dispatch on 155.370 Mhz (Point to Point)

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

Henry County ETSB

By: *Jonh. Clemens*

Title *Director*

BuEComm

By: *Diana Stiles*

Title *Director*

Exhibits 8 & 9

**AMENDED
AGREEMENT**

December 13, 2017

For 9-1-1 Emergency Communications

This agreement is made between the Bureau County Public Safety Answering Point, hereinafter referred to as "PSAP", and the IVRD, hereinafter referred to as IVRD, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (Exhibit 8)

The Bureau County PSAP receiving a call for emergency services for public safety agencies within IVRD dispatch jurisdiction indicated below shall handle the call in the following manner:

IVRD (Illinois Valley Regional Dispatch Center)

Primary: Star Code one button Vadon transfer via the Frontier Router

Secondary: Telephone 815-223-2151 (IVRD)

Third: Radio direct dispatch on Point to Point

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

Bureau County PSAP

By: Diana Stiles

Title Director

IVRD Chairman

By: Douglas B. Brunk

Title Chairman - IVRD

Exhibits 8 & 9

**AMENDED
AGREEMENT**

November 30, 2017

For 9-1-1 Emergency Communications

This agreement is made between the Bureau County Public Safety Answering Point, hereinafter referred to as "PSAP", and the LaSalle County ETSB, hereinafter referred to as LaSalle County ETSB, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (Exhibit 8)

The Bureau County PSAP receiving a call for emergency services for public safety agencies within LaSalle County dispatch jurisdiction indicated below shall handle the call in the following manner:

LaSalle County Sheriff's Office

Primary: Telephone 815-433-5142 (LASCO Sheriff's Office)

Secondary: Radio direct dispatch on Point to Point

IVRD (Illinois Valley Regional Dispatch Center)

Primary: Telephone 815-223-2151 (IVRD)

Secondary: Radio direct dispatch on Point to Point

Ottawa Police Department

Primary: Telephone 815-433-2131

Secondary: Radio direct dispatch on Point to Point

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

Bureau County PSAP

By: Diana Sule

Title Director

LaSalle County 911 ETSB

By: [Signature]

Title 911 Director

Exhibits 8 & 9

**AMENDED
AGREEMENT**

December 18, 2017

For 9-1-1 Emergency Communications

This agreement is made between the Lee County Public Safety Answering Point, hereinafter referred to as "PSAP", and the Bureau County PSAP, hereinafter referred to as BuEComm, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (Exhibit 8)

The Lee County PSAP receiving a call for emergency services for public safety agencies within BuEComm dispatch jurisdiction indicated below shall handle the call in the following manner:

Bureau County Sheriff's Office
LaMoille Fire Department
Ohio Fire Protection District
Princeton Fire Department
Walnut Fire Department

Primary: Telephone 815-872-1420 (BuEComm)
Secondary: Radio direct dispatch on 155.370 Mhz (Point to Point)

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

Lee County PSAP

By: Sherry Dallas
Title: Director

BuEComm

By: Debra Isbell
Title: Director

**AMENDED
AGREEMENT**

November 30, 2017

For 9-1-1 Emergency Communications

This agreement is made between the Bureau County Public Safety Answering Point, hereinafter referred to as "PSAP", and the Marshall County PSAP, hereinafter referred to as Marshall County PSAP for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

The Bureau County PSAP receiving a call for emergency services for public safety agencies within Marshall County dispatch jurisdiction indicated below shall handle the call in the following manner:

Primary: Telephone 309-246-2115
Secondary: Radio direct dispatch on 155.370 Mhz (Point to Point)

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

Marshall County ETSB

By: Mike W. Meyer

Title 911 Coordinator

BuEComm

By: Diana Steele

Title 911 Director

**AMENDED
AGREEMENT**

November 30, 2017

For 9-1-1 Emergency Communications

This agreement is made between the Bureau County Public Safety Answering Point, hereinafter referred to as "PSAP", and the Putnam County PSAP, hereinafter referred to as Putnam County PSAP for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

The Bureau County PSAP receiving a call for emergency services for public safety agencies within Putnam County dispatch jurisdiction indicated below shall handle the call in the following manner:

Primary: Telephone 815-925-7015
Secondary: Radio direct dispatch on 155.370 Mhz (Point to Point)

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

Putnam County ETSB

By: 

Title 911 Coordinator

BuEComm

By: 

Title 911 Director

**EXHIBITS 8 & 9
AGREEMENTS**

DATE: November 26, 2019

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Bureau County E9-1-1 Emergency Telephone Systems Board, 615 Elm Place, Princeton IL, hereafter referred to as ETSB and the: **Whiteside County E9-1-1 Emergency Telephone System Board, 200 East Knox St Morrison, IL** for the purpose of effective handling and routing of 9-1-1 emergency calls, from a Public Safety Answering Point (PSAP).

CALL HANDLING (Exhibit 8)

The PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Telephone (815)772-5297

Secondary: Radio Point-to-Point on 155.370 MHz

Other:

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times and places of calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board and the ETSB.

Any agreements or changes in agreements and operating policies must be approved by the advisory and policy board and the ETSB.

Bureau County ETSB
Diana Stiles

Digitally signed by Diana Stiles
DN: cn=Diana Stiles, o=BUEComm,
ou=BUEComm,
email=the.director@buecomm.com, c=US
Date: 2019.11.26 16:59:10 -06'00'

By: _____
Diana Stiles
Title: 9-1-1 Director

PARTICIPATING AGENCY
Whiteside County E9-1-1 ETSB

Title: *911 Coordinator*

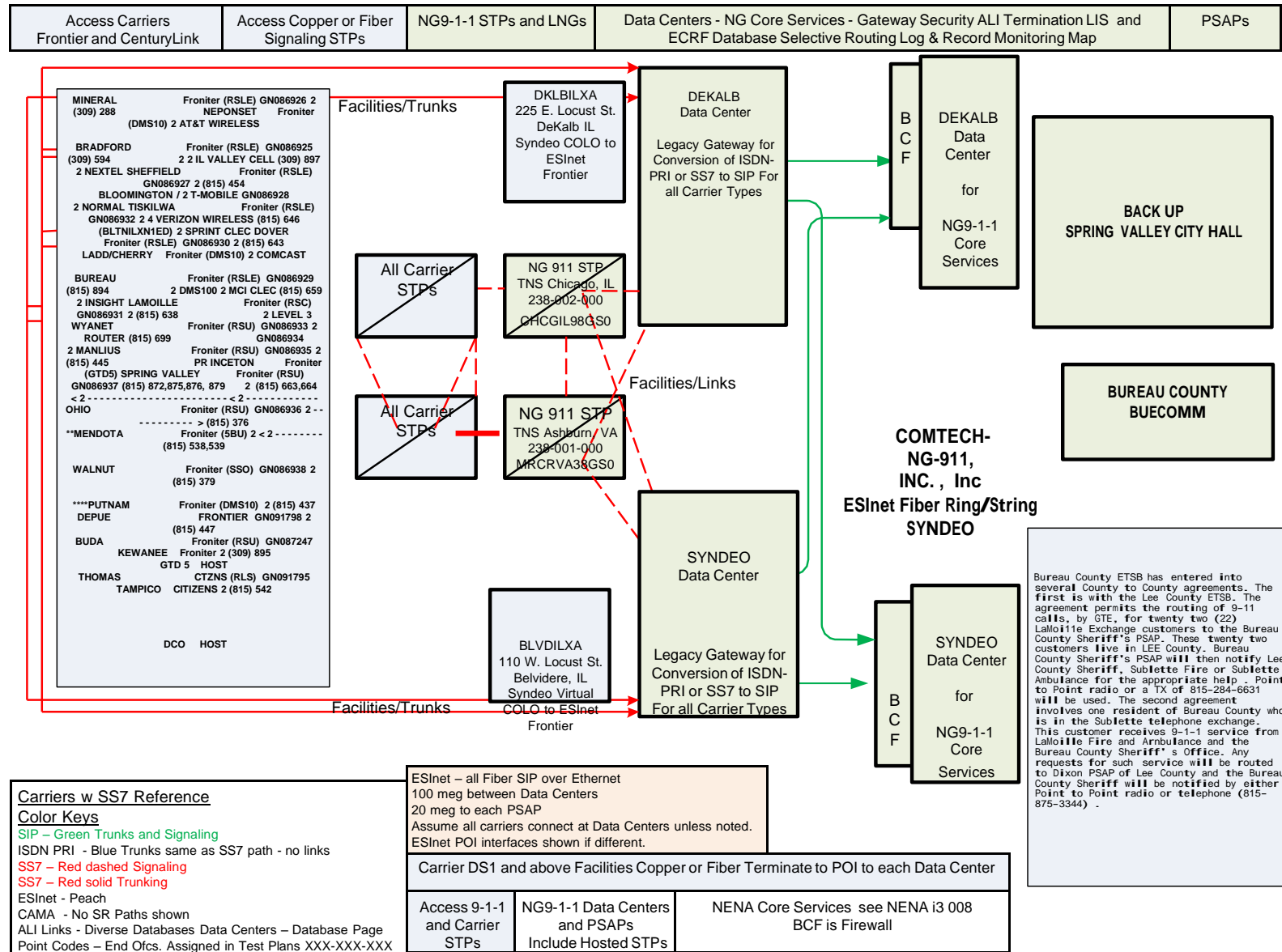
Network Diagrams

BUREAU

BUREAU County IL NG9-1-1 Filing - Comtech-NG911 Inc.

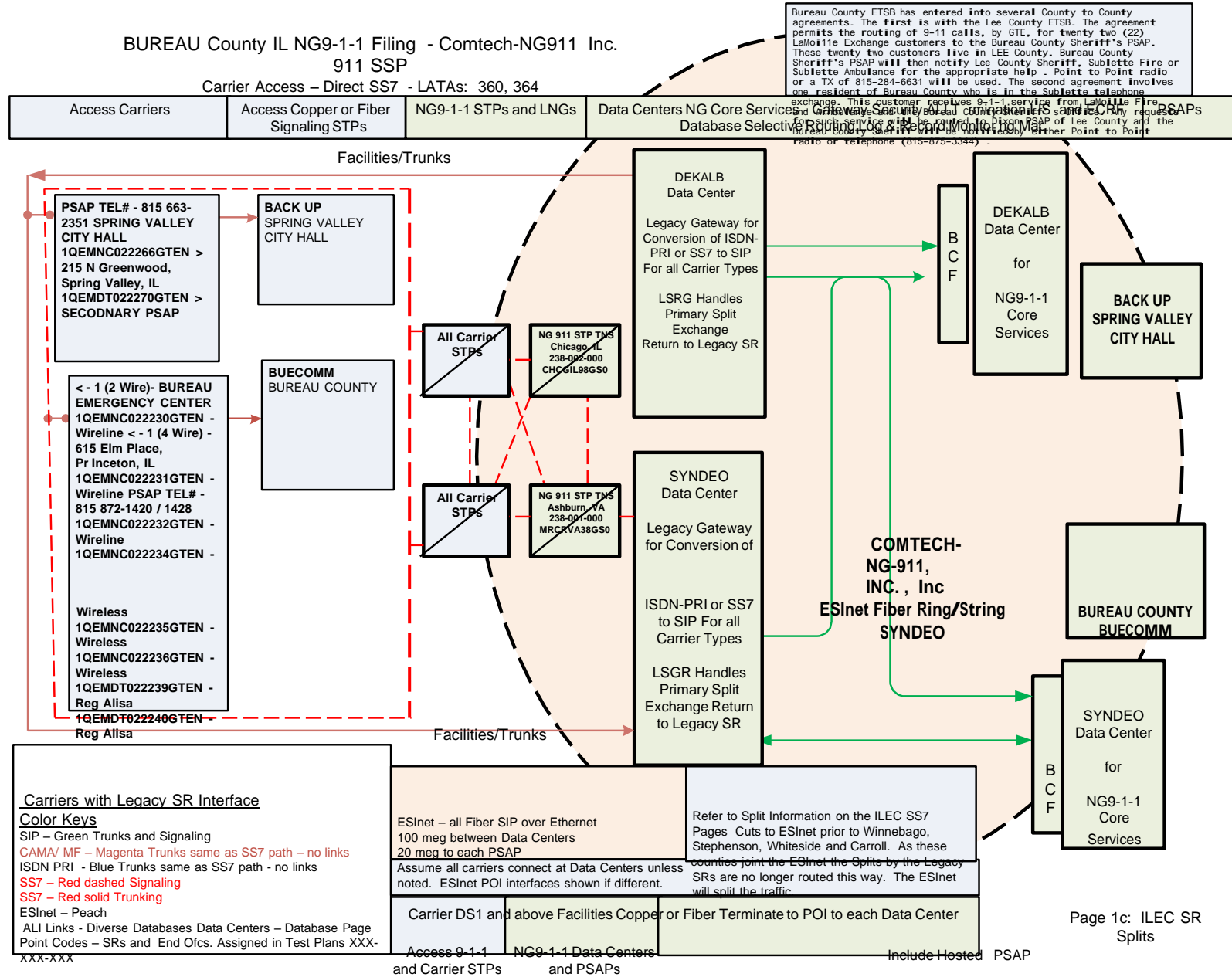
911 SSP

Carrier Access – Direct SS7 - LATAs: 360, 364



Network Diagrams

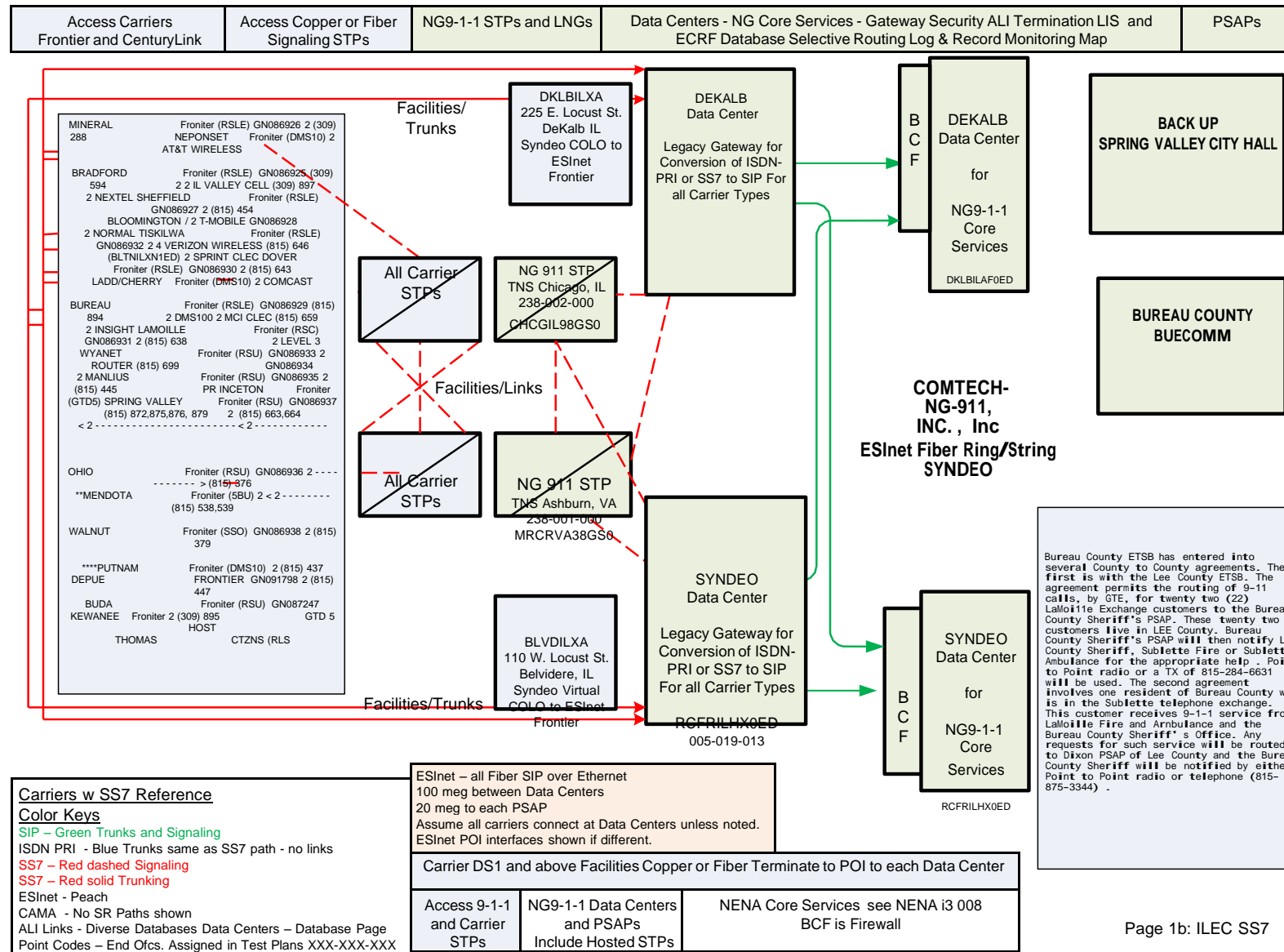
BUREAU



BUREAU

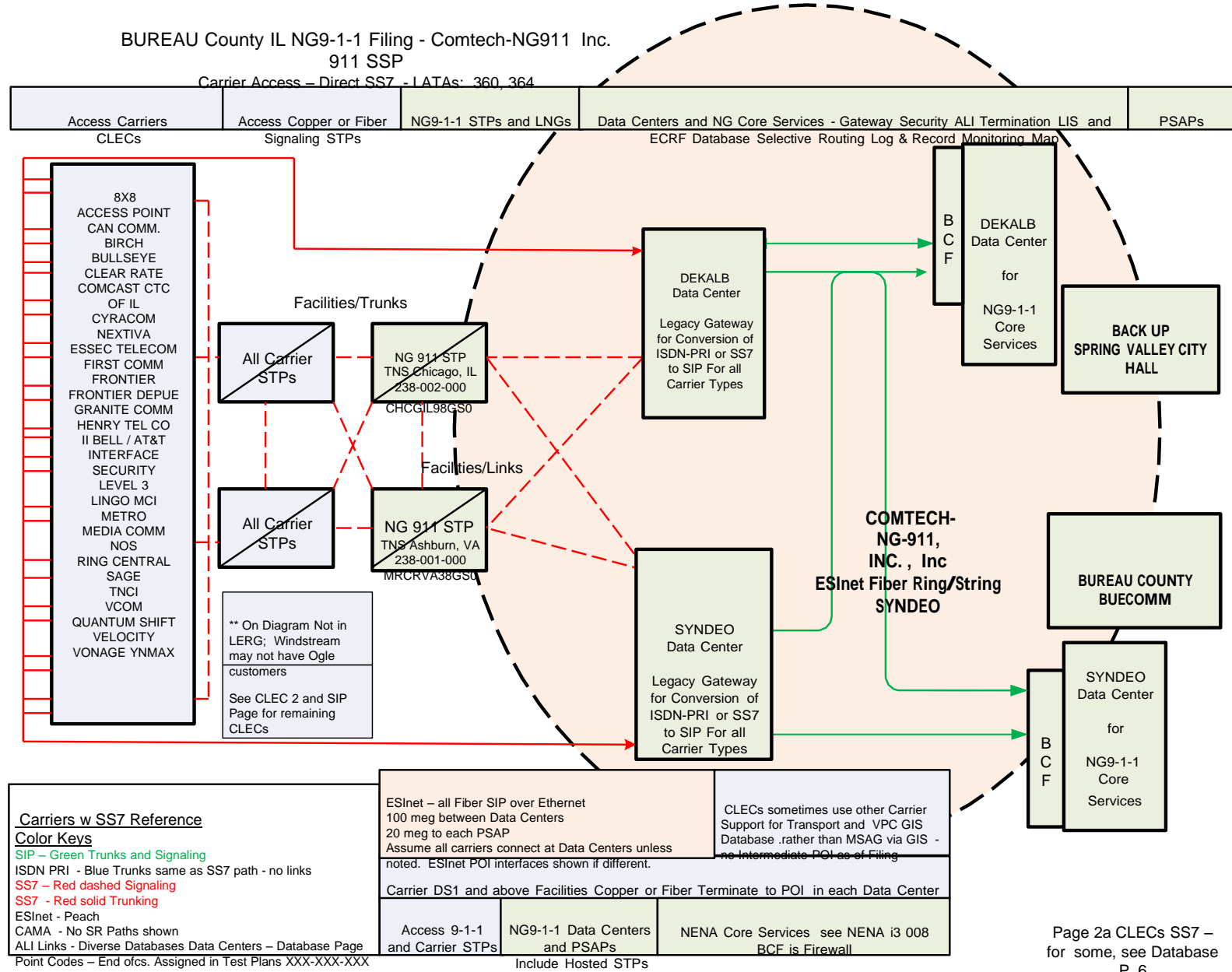
BUREAU County IL NG9-1-1 Filing - Comtech-NG911 Inc.
911 SSP

Carrier Access – Direct SS7 - LATAs: 360, 364

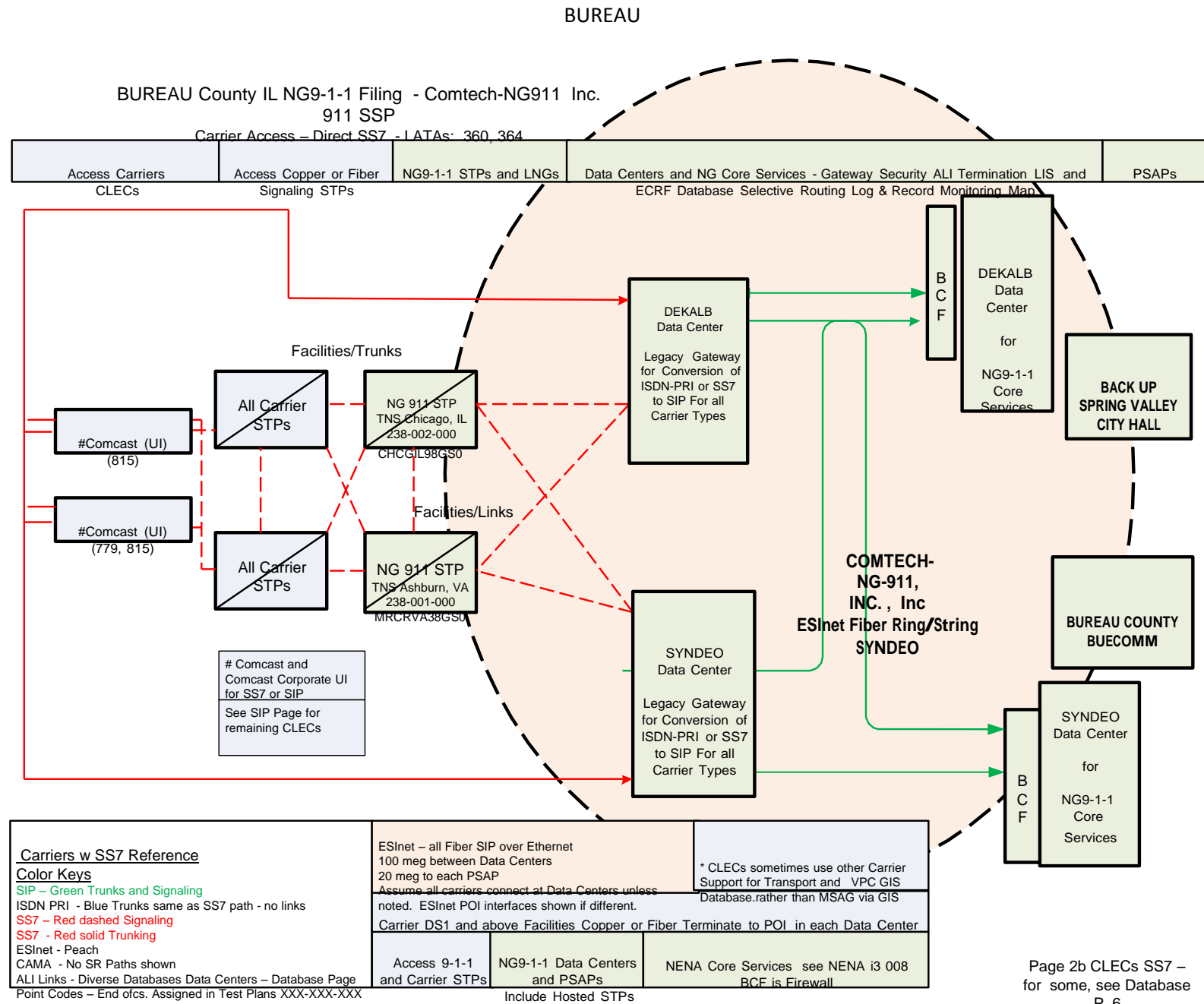


Network Diagrams

BUREAU

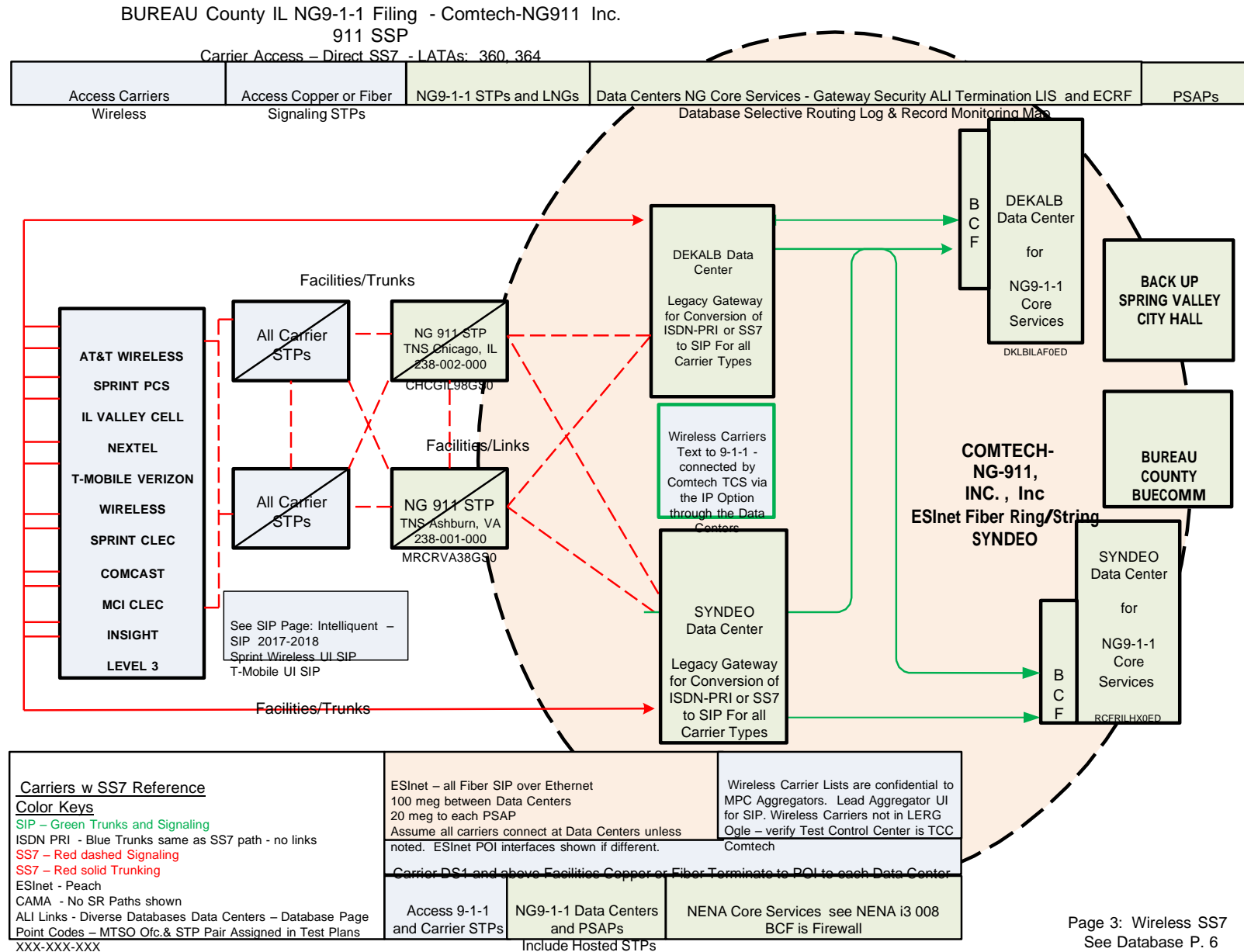


Network Diagrams



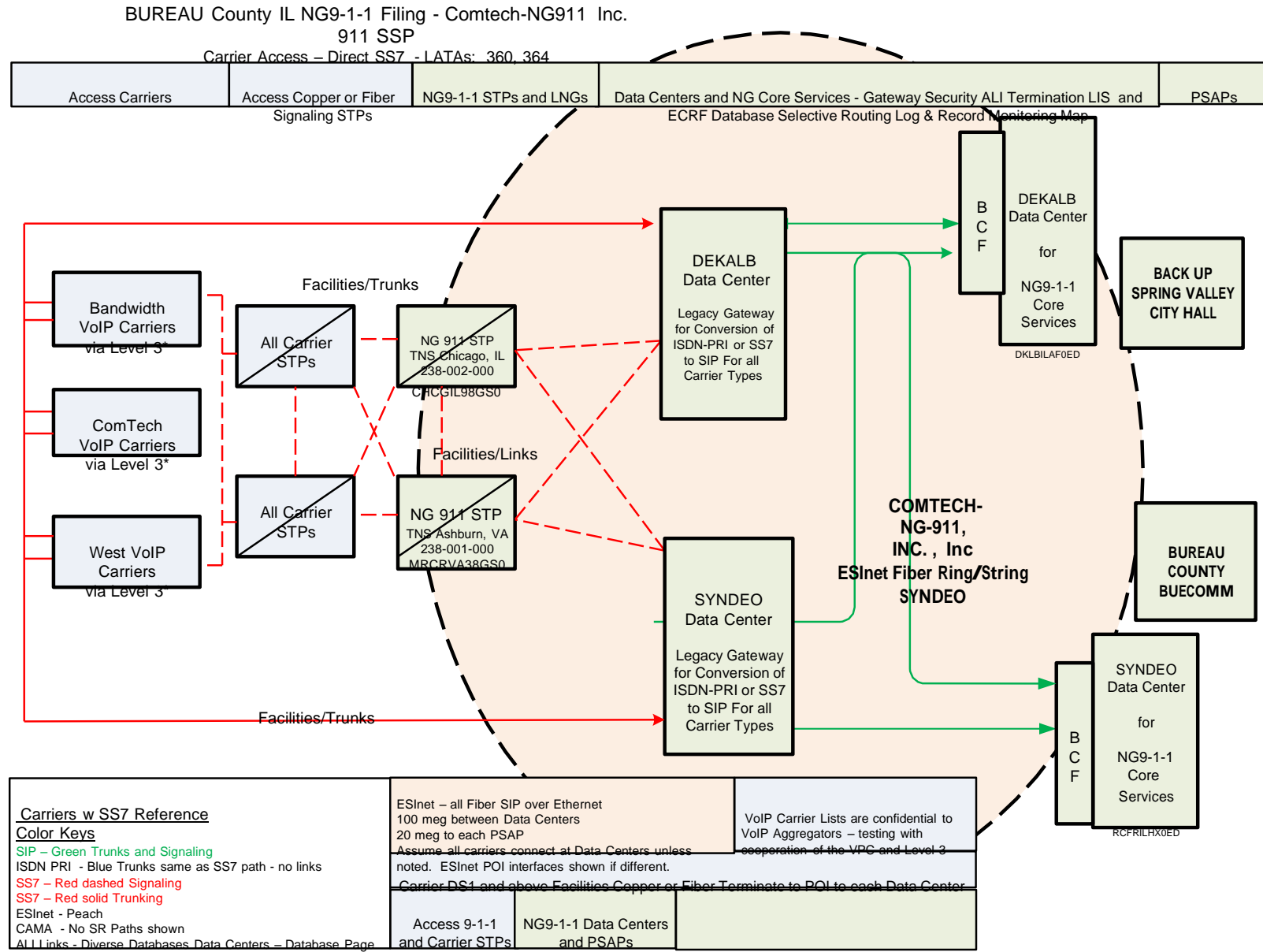
Network Diagrams

BUREAU

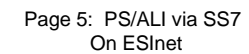


Network Diagrams

BUREAU

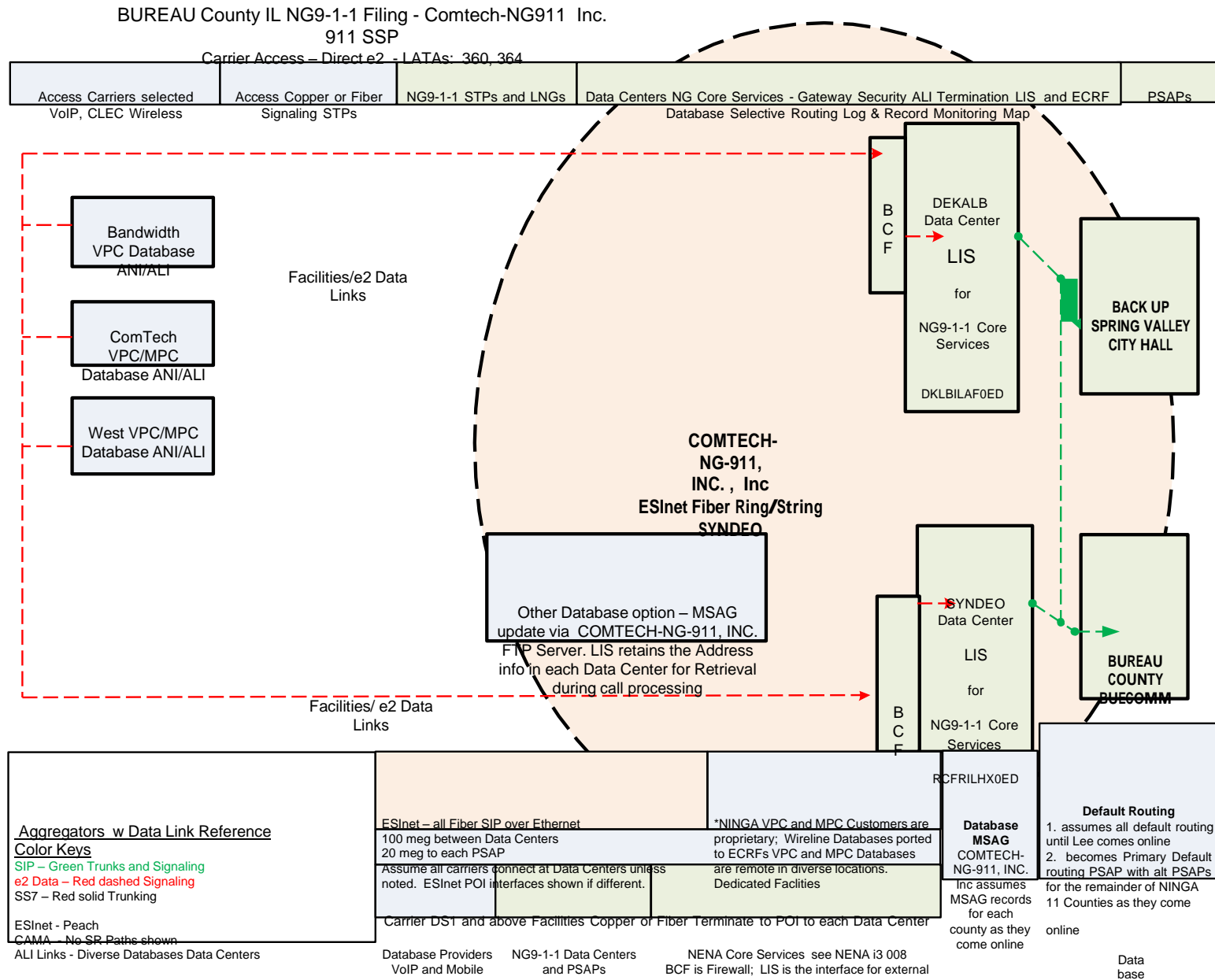


BUREAU



Network Diagrams

BUREAU



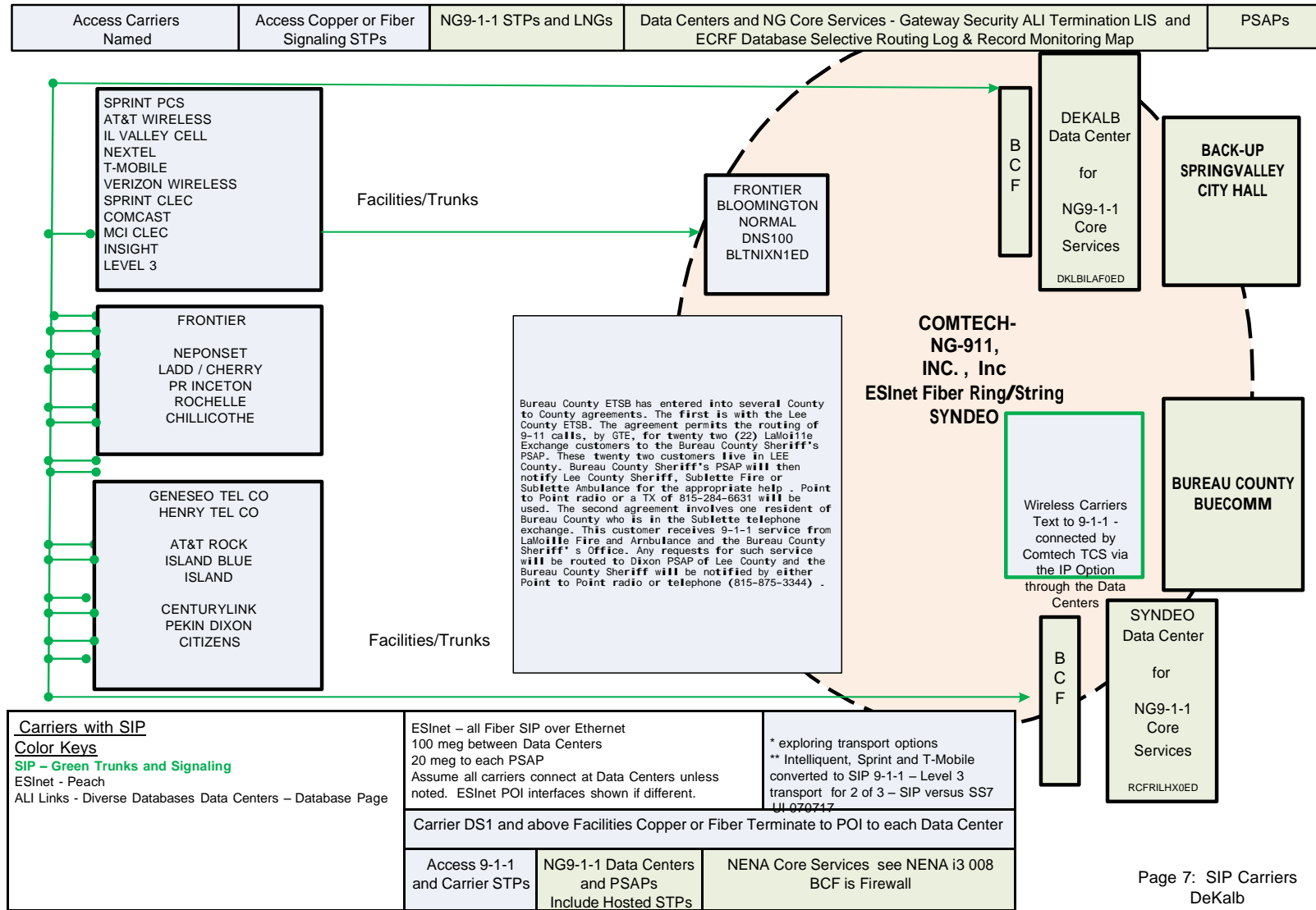
Network Diagrams

BUREAU

BUREAU County IL NG9-1-1 Filing - Comtech-NG911 Inc.

911 SSP

Carrier Access – Direct SS7 - LATAs: 360, 364

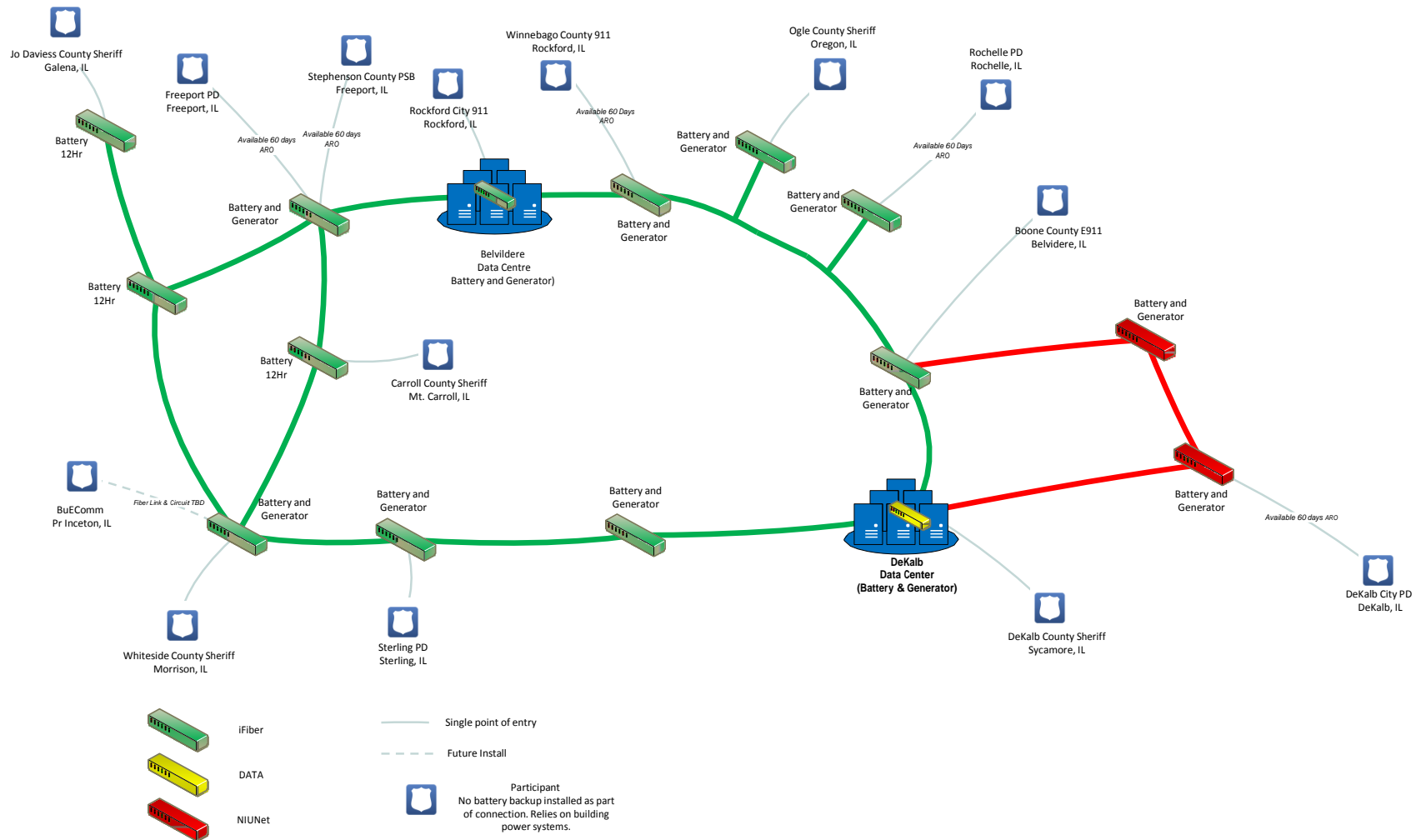


Network Diagrams

BUREAU

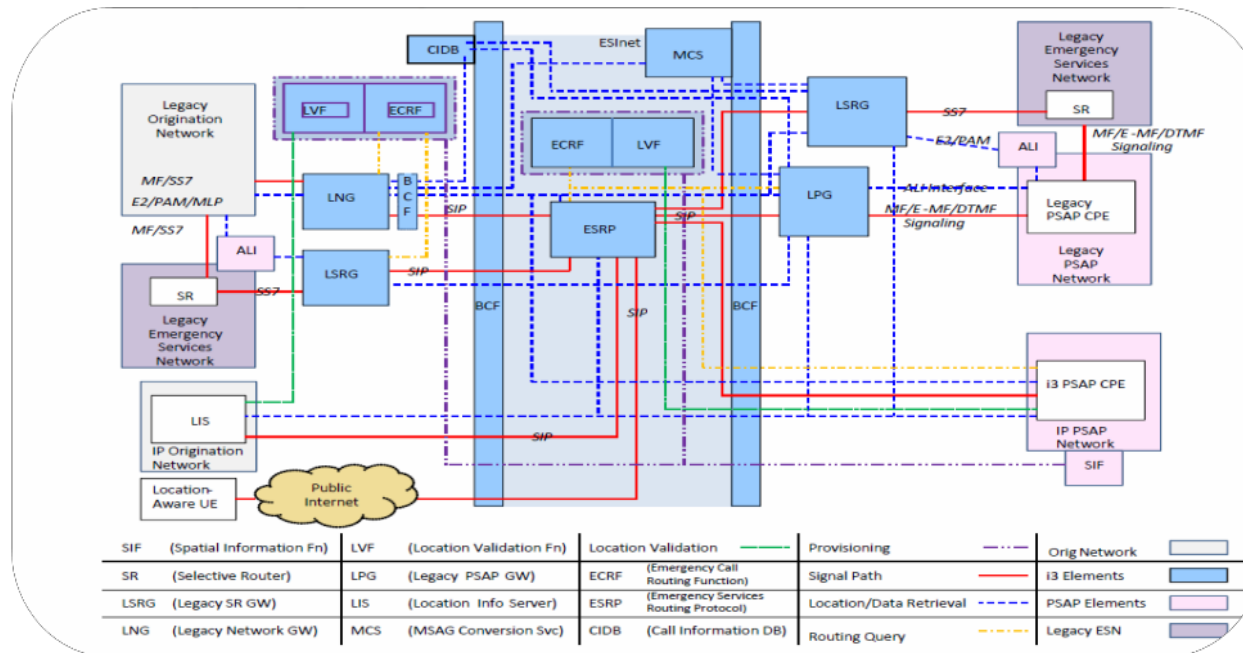
NINGA-911

ELAN Network Topology &
Power Protection Diagram



Network Diagrams

BUREAU



BuEComm

BUREAU EMERGENCY COMMUNICATIONS

Date: December 18, 2006

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Buda Police Department for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau Emergency Communications PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 151.325 MHz

Secondary: 155.430 MHz

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

For: Bureau Emergency Communications

For: Buda Police Department

Douglas E. Miller

Douglas E. Miller, ENP
Director

[Signature] #542

(Signature)
Frankie D. Jackson

(Name/Please type or print)
Chief of Police

(Title)

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the 9-1-1 Authority, and the (Public Safety Agency)
Bureau County Sheriff's Office, for the purpose of effective handling and routing of 9-1-1 Emergency
calls.

CALL HANDLING

(9-1-1 System Name) BuEComm receiving a call for emergency services in your
jurisdiction shall dispatch the call in the following manner:

Primary: 154.965 911 Law BuEComm (State Specific Procedures if radio frequency-identity number,
if talk group-identify name, if telephone-identity telephone number)

Secondary: 155.430 BCSO Channel 2 (State Specific Procedures if radio frequency-identity
frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service
to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-
emergency nature shall be referred to your agency's published telephone number:

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all
participants of the 9-1-1 System:

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

BuEComm

9-1-1 Authority

Diana Stiles

By

911 Director

Title

Digitally signed by Diana Stiles
DN: cn=Diana Stiles, ou=BuEComm, ou=BuEComm,
email=the.director@bucomm.com, c=US
Date: 2017.02.15 10:50:54 -0600

Bureau County Sheriff's Department

Public Safety Agency

By

BUREAU COUNTY SHERIFF

Title

BūEComm

COPY

BUREAU EMERGENCY COMMUNICATIONS

Date: December 18, 2006

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Bureau Police Department for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau Emergency Communications PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 151.325 MHz
Secondary: 155.430 MHz

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

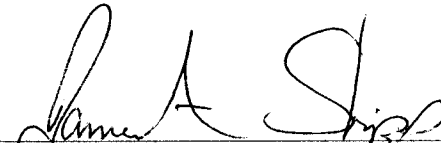
All agreements, management, records, and service will be the responsibility of the advisory and policy board.

For: Bureau Emergency Communications

Douglas E. Miller

Douglas E. Miller, ENP
Director

For: Bureau Police Department


(Signature)
James A. Shipp
(Name/Please type or print)
Chief
(Title)

Bureau County Enhanced 9-1-1

Date: January 19, 2000

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Cherry Police Department for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau County E9-1-1 PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 151.325 MHz

Secondary: 155.430 MHz

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

For: Bureau County ETSB

Douglas E. Miller

Enhanced 9-1-1 Coordinator

For: Cherry Police Department

Michael R. Pater
(Signature)
Chief of Police
(Title)

BuEComm

BUREAU EMERGENCY COMMUNICATIONS

Date: January 11, 2010

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Dalzell Police Department for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau Emergency Communications PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 151.325 MHz

Secondary: 155.430 MHz

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

For: Bureau Emergency Communications

Alan Dale

Alan Dale
Chairman ETSB

For: Dalzell Police Department

[Signature]
(Signature)

Mark A. Manicki #105
(Name/Please type or print)

Officer in Charge
(Title)

BuEComm

BUREAU EMERGENCY COMMUNICATIONS

Date: December 18, 2006

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the DePue Police Department for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau Emergency Communications PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 151.325 MHz

Secondary: 155.430 MHz

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

For: Bureau Emergency Communications

For: DePue Police Department

Douglas E. Miller

Douglas E. Miller, ENP
Director



(Signature)

ERIC BEACH

(Name/Please type or print)

MARSHAL

(Title)

BūEComm

BUREAU EMERGENCY COMMUNICATIONS

Date: December 18, 2006

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Ladd Police Department for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau Emergency Communications PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 151.325 MHz

Secondary: 155.430 MHz

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

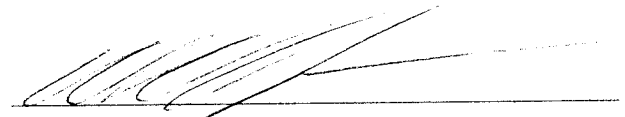
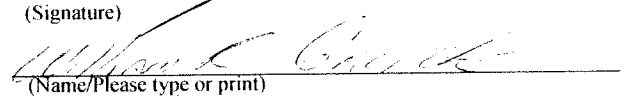
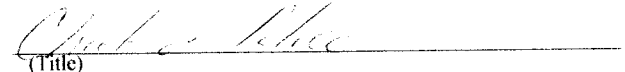
All agreements, management, records, and service will be the responsibility of the advisory and policy board.

For: Bureau Emergency Communications

For: Ladd Police Department

Douglas E. Miller

Douglas E. Miller, ENP
Director


(Signature)

(Name/Please type or print)

(Title)

BūEComm

BUREAU EMERGENCY COMMUNICATIONS

Date: December 18, 2006

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the LaMoille Police Department for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau Emergency Communications PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 151.325 MHz

Secondary: 155.430 MHz

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

For: Bureau Emergency Communications

For: LaMoille Police Department

Douglas E. Miller

Douglas E. Miller, ENP
Director

Terry Cromwell

(Signature)

TERRY CROMWELL

(Name/Please type or print)

Chief

(Title)

Bureau County Enhanced 9-1-1

Date: June 9, 2000

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Neponset Police Department for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau County E9-1-1 PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 151.325 MHz

Secondary: 155.430 MHz

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

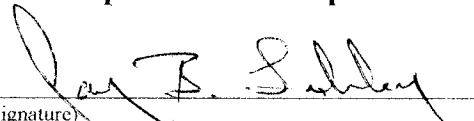
All agreements, management, records, and service will be the responsibility of the advisory and policy board.

For: Bureau County ETSB

Douglas E. Miller

Enhanced 9-1-1 Coordinator

For: Neponset Police Department


(Signature)

Jay B. Sibley
(Name/Please type or print)

Chief of Police
(Title)

BūEComm

BUREAU EMERGENCY COMMUNICATIONS

Date: December 18, 2006

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Princeton Police Department for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau Emergency Communications PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 151.325 MHz
Secondary: 155.430 MHz

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

For: Bureau Emergency Communications

For: Princeton Police Department

Douglas E. Miller

Douglas E. Miller, ENP
Director

Allan K. Beaber

(Signature)

Allan K. Beaber

(Name/Please type or print)

Deputy Chief of Police

(Title)

BuEComm

BUREAU EMERGENCY COMMUNICATIONS

Date: December 18, 2006

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Sheffield Police Department for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau Emergency Communications PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 151.325 MHz

Secondary: 155.430 MHz

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

For: Bureau Emergency Communications

For: Sheffield Police Department

Douglas E. Miller

Douglas E. Miller, ENP
Director

William A. Rosencw

(Signature)

William A. Rosencw

(Name/Please type or print)

MAJOR

(Title)

CALL HANDLING AND AID OUTSIDE OF JURISDICTIONAL BOUNDARIES AGREEMENT

Date: March 30, 2017

For 911 Emergency Communications

This agreement is made between the Bureau County Public Safety Answering Point, hereinafter referred to as BuEComm and the **Spring Valley Police Department** for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau Emergency Communications PSAP receiving a call for emergency services in your jurisdiction shall dispatch the 911 call for Law Enforcement in the following manner:

Primary: Direct (one button) voice transfer via the Frontier Bloomington selective router to 815-223-2311 (IVRD)

Secondary: Point to Point

Third: Administrative 10-digit line 815-663-2351

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times and places of all calls. All call records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records and services will be the responsibility of the advisory and policy board.

For: Bureau Emergency Communications

Diana Stiles
Diana Stiles, Director BuEComm

For: Spring Valley Police Department

Kevin Sangstou 3-30-17
signature & date
KEVIN SANGSTOU
Printed Name
CHIEF
Title

BūEComm

BUREAU EMERGENCY COMMUNICATIONS

Date: December 18, 2006

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Tiskilwa Police Department for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau Emergency Communications PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 151.325 MHz

Secondary: 155.430 MHz

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

For: Bureau Emergency Communications

For: Tiskilwa Police Department

Douglas E. Miller

Douglas E. Miller, ENP
Director

Todd J. Marquez
(Signature)

Todd J. Marquez
(Name/Please type or print)

Chief of Police
(Title)

BuEComm

BUREAU EMERGENCY COMMUNICATIONS

Date: December 18, 2006

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Walnut Police Department for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau Emergency Communications PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 151.325 MHz

Secondary: 155.430 MHz

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

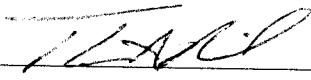
All agreements, management, records, and service will be the responsibility of the advisory and policy board.

For: Bureau Emergency Communications

For: Walnut Police Department

Douglas E. Miller

Douglas E. Miller, ENP
Director


(Signature)

THOMAS A PRATER
(Name/Please type or print)

CHIEF
(Title)

BūEComm

BUREAU EMERGENCY COMMUNICATIONS

Date: December 18, 2006

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Wyandot Police Department for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau Emergency Communications PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 151.325 MHz

Secondary: 155.430 MHz

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

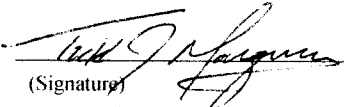
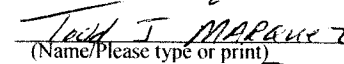
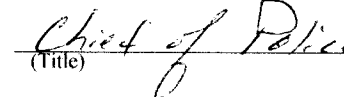
All agreements, management, records, and service will be the responsibility of the advisory and policy board.

For: Bureau Emergency Communications

For: Wyandot Police Department

Douglas E. Miller

Douglas E. Miller, ENP
Director


(Signature)

(Name/Please type or print)

(Title)

Date: December 07, 2012

For 911 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP" and the Annawan Fire Department for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau Emergency Communications PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 154.190 MHz (County Wide Paging Channel)

Secondary: 154.010 MHz (County Wide Fire Channel)

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times and places of all calls. All call records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records and services will be the responsibility of the advisory and policy board.

For: Bureau Emergency Communications

Diana Stiles
Diana Stiles, Director BuEComm

For: Annawan Fire Department

Daniel A. Johnson 12-7-2012
signature & date

Daniel A. Johnson 12-7-2012
Printed Name

Chief

Title

BūEComm

BUREAU EMERGENCY COMMUNICATIONS

Date: December 18, 2006

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Arlington Fire Department for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau Emergency Communications PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 154.010 MHz (Countywide Paging Channel)

Secondary: 151.190 MHz (Countywide Fire Channel)

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

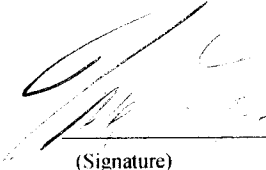
All agreements, management, records, and service will be the responsibility of the advisory and policy board.

For: Bureau Emergency Communications

For: Arlington Fire Department

Douglas E. Miller

Douglas E. Miller, ENP
Director


(Signature)

(Name/Please type or print)

(Title)

Bureau County Enhanced 9-1-1

Date: January 19, 2000

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Bradford Fire Department for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau County E9-1-1 PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 309-897-2341

Secondary: 155.220 MHz

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

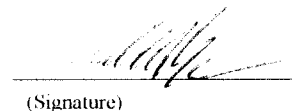
All agreements, management, records, and service will be the responsibility of the advisory and policy board.

For: Bureau County ETSB

Douglas E. Miller

Enhanced 9-1-1 Coordinator

For: Bradford Fire Department


(Signature)

SHARON LICK CHIEF
(Title)

Bureau County Enhanced 9-1-1

Date: January 19, 2000

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Bradford Rescue Squad for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau County E9-1-1 PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 309-897-2341

Secondary: 155.220 MHz

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

For: Bureau County ETSB

Douglas E. Miller

Enhanced 9-1-1 Coordinator

For: Bradford Rescue Squad

Sharon Stettin

(Signature)

President

(Title)

Bureau County ETSB

EMERGENCY TELEPHONE SYSTEM BOARD

Voice: (815) 879-3803

Fax: (815) 875-1936

615 Elm Place

Princeton, IL 61356-1464

BuEComm

BUREAU EMERGENCY COMMUNICATIONS

Voice: (815) 872-1420

Fax: (815) 872-1370

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Randy
Philhower

Don Prince

Dan Rabe

Kevin Sangston

Chuck Woolley

**Coordinator/
Director**

Diana Stiles

March 25, 2019

For 9-1-1 Communications

This agreement is made between the Public Safety Answering Point (BuEComm) hereinafter referred to as "PSAP" and Buda Fire Protection District for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau County PSAP receiving a call for emergency services for public safety agencies within Buda Rescue's dispatch jurisdiction shall handle the call in the following manner:

Stark County Ambulance Service

Primary: Radio direct page SCA on 155.370 Mhz (Point to Point) to Stark County Sheriff's Office and Buda Rescue First Responders via 154.010 (County Wide Paging Channel)

Secondary: (309) 286-7141 Land Line call to the Stark County Sheriff's Office

Third: Radio direct dispatch on 151.220 Mhz (Countywide Ambulance Channel)

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.


It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received. All agreements, management, records and service will be the responsibility of the advisory and policy board.

Bureau Emergency Communications

Diana Stiles

Diana Stiles 911 Director

Buda Fire Protection District


Buda Fire Protection District Chief
for

Bureau County ETSB

EMERGENCY TELEPHONE SYSTEM BOARD

Voice: (815) 879-3803

Fax: (815) 875-1936

615 Elm Place

Princeton, IL 61356-1464

BuEComm

BUREAU EMERGENCY COMMUNICATIONS

Voice: (815) 872-1420

Fax: (815) 872-1370

CHAIRMAN
James Shipp

VICE
CHAIRMAN
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Tom
Kammerer

Randy
Philhower

Don Prince

Dan Rabe

Kevin Sangston

Chuck Woolley

Coordinator/
Director

Diana Stiles

March 25, 2019

For 9-1-1 Communications

This agreement is made between the Public Safety Answering Point (BuEComm) hereinafter referred to as "PSAP" and Stark County Ambulance for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau County PSAP receiving a call for emergency services for public safety agencies within Buda Rescue's dispatch jurisdiction shall handle the call in the following manner:

Stark County Ambulance Service

Primary: Radio direct dispatch on 155.370 Mhz (Point to Point) Stark County Sheriff's Office

Secondary: (309) 286-2541 Land Line call to the Stark County Sheriff's Office

Third: Radio direct dispatch on 151.220 Mhz (Countywide Ambulance Channel) once SCA is in Bureau County, Buda Rescue District.

AID OUTSIDE JURISDICTION BOUNDARY


Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries. If SCA is unable to respond, Mutual aid will be sent per Bureau County 911 SOP, sending the next closest agency to caller jurisdiction.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received. All agreements, management, records and service will be the responsibility of the advisory and policy board.

Bureau Emergency Communications


Diana Stiles 911 Director

Buda Rescue

Buda Rescue Director/Chief

To whom it may concern:

This is to inform you of the decision we, the Buda Fire Protection District trustees, have made concerning the proposed Western Bureau County Ambulance Service.

BFPD has lost the ability to give service to our taxpayers for rescue service and, after weighing our options, have decided to rescind our commitment letter to the proposed Western Bureau County Rescue Service since it is not financially feasible at this time.

We will be contracting to a paid service and entering into a contract with them.

We would like to remain included in future talks and meetings about the Western Bureau County Rescue Service. We would also state that if it does become financially feasible we might at that time decide to join when our contract would expire with the paid service.

We will also be unable to provide service to Neponset District for their rescue service.

Sincerely,

Buda Fire Protection District Trustees

John Jooz
Gary Clarke
Kevin Bratton

BūEComm

BUREAU EMERGENCY COMMUNICATIONS

Date: December 18, 2006

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Bureau Fire Department for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau Emergency Communications PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 154.010 MHz (Countywide Paging Channel)
Secondary: 151.190 MHz (Countywide Fire Channel)

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

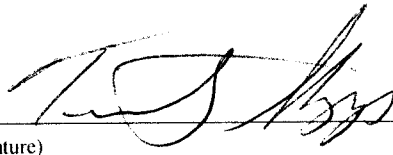
All agreements, management, records, and service will be the responsibility of the advisory and policy board.

For: Bureau Emergency Communications

For: Bureau Fire Department

Douglas E. Miller

Douglas E. Miller, ENP
Director


(Signature)
Timothy SHIPP
(Name/Please type or print)
Chief
(Title)

BūEComm

BUREAU EMERGENCY COMMUNICATIONS

Date: December 18, 2006

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Cherry Fire Department for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau Emergency Communications PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 154.010 MHz (Countywide Paging Channel)

Secondary: 151.190 MHz (Countywide Fire Channel)

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

For: Bureau Emergency Communications

For: Cherry Fire Department

Douglas E. Miller

Douglas E. Miller, ENP
Director

James Hoscheid
(Signature)

JAMES HOSCHIED
(Name/Please type or print)

CHIEF
(Title)

BūEComm

BUREAU EMERGENCY COMMUNICATIONS

Date: December 18, 2006

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Dalzell Fire Department for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau Emergency Communications PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 154.010 MHz (Countywide Paging Channel)
Secondary: 151.190 MHz (Countywide Fire Channel)

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

For: Bureau Emergency Communications

For: Dalzell Fire Department

Douglas E. Miller

Douglas E. Miller, ENP
Director

Dick Chrysant
(Signature)

DICK CHRYSANT
(Name/Please type or print)

FILE CHIEF
(Title)

BūEComm

BUREAU EMERGENCY COMMUNICATIONS

Date: December 18, 2006

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the DePue Fire Department for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau Emergency Communications PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 154.010 MHz (Countywide Paging Channel)

Secondary: 151.190 MHz (Countywide Fire Channel)

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

For: Bureau Emergency Communications

For: DePue Fire Department

Douglas E. Miller

Douglas E. Miller, ENP
Director

Steven Rauch

(Signature)
STEVEN RAUCH

(Name/Please type or print)
CHIEF

(Title)

BūEComm

BUREAU EMERGENCY COMMUNICATIONS

Date: December 18, 2006

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Henry Community Ambulance Service for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau Emergency Communications PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 155.370 MHz (Point to Point to Marshall County)
Secondary: 309-246-2115

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

For: Bureau Emergency Communications

For: Henry Community Ambulance Serv.

Douglas E. Miller

Douglas E. Miller, ENP
Director

Sarah Bogner
(Signature)
Sarah Bogner
(Name/Please type or print)
Director
(Title)

BūEComm

BUREAU EMERGENCY COMMUNICATIONS

Date: December 18, 2006

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Kewanee Rural Fire Department and Kewanee Fire/Ambulance Department for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau Emergency Communications PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 309-852-2114

Secondary: 155.370 MHz (Point to Point to Kewanee Police Department)

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

For: Bureau Emergency Communications

**For: Kewanee Rural Fire Department
Kewanee Fire/Ambulance Dept.**

Douglas E. Miller

Douglas E. Miller, ENP
Director

Thomas Weston

(Signature)

Thomas Weston

(Name/Please type or print)

Fire Chief

(Title)

BuEComm

BUREAU EMERGENCY COMMUNICATIONS

Date: December 24, 2007

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Ladd Fire Department for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau Emergency Communications PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 154.010 MHz (Countywide Paging Channel)
Secondary: 151.190 MHz (Countywide Fire Channel)

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.


All agreements, management, records, and service will be the responsibility of the advisory and policy board.

For: Bureau Emergency Communications

For: Ladd Fire Department

Douglas E. Miller

Douglas E. Miller, ENP
Director


(Signature)
Richard Nauman
(Name/Please type or print)
President LFPD
(Title)

Bureau County ETSB

EMERGENCY TELEPHONE SYSTEM BOARD

BuEComm

BUREAU EMERGENCY COMMUNICATIONS

Voice: (815) 879-3803

Fax: (815) 875-1936

615 Elm Place
Princeton, IL 61356-1464

Voice: (815) 872-1420

Fax: (815) 872-1370

Date: November 14, 2011

For 911 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP" and the LaMoille Fire Department for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau Emergency Communications PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 154.010 MHz (County Wide Paging Channel)

Secondary: 151.190 MHz (County Wide Fire Channel)

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times and places of all calls. All call records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records and services will be the responsibility of the advisory and policy board.

For: Bureau Emergency Communications

Diana Stiles

Diana Stiles, Director BuEComm

For: LaMoille Fire Department

Edward Street 12-12-11

signature & date

Edward Street

Printed Name

Fire Chief

Title

ENHANCED 9-1-1

BūEComm

BUREAU EMERGENCY COMMUNICATIONS

Date: December 18, 2006

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the LaMoille Ambulance Service for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau Emergency Communications PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 154.010 MHz (Countywide Paging Channel)

Secondary: 151.220 MHz (Countywide Ambulance Channel)

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

For: Bureau Emergency Communications

For: LaMoille Ambulance Service

Douglas E. Miller

Douglas E. Miller, ENP
Director

Sarah E. Stuepfert
(Signature)
Sarah E. Stuepfert
(Name/Please type or print)
Director
(Title)

BuEComm

BUREAU EMERGENCY COMMUNICATIONS

Date: January 14, 2008

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Malden Fire Protection District for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau Emergency Communications PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 154.010 MHz (Countywide Paging Channel)

Secondary: 151.190 MHz (Countywide Fire Channel)

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

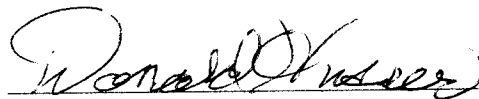
All agreements, management, records, and service will be the responsibility of the advisory and policy board.

For: Bureau Emergency Communications

For: Malden Fire Protection District

Douglas E. Miller

Douglas E. Miller, ENP
Director



(Signature)

Donald Husser

(Name/Please type or print)

Treasurer

(Title)

BūEComm

BUREAU EMERGENCY COMMUNICATIONS

Date: December 18, 2006

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Manlius Ambulance Service for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau Emergency Communications PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 154.010 MHz (Countywide Paging Channel)
Secondary: 151.220 MHz (Countywide Ambulance Channel)

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

For: Bureau Emergency Communications

For: Manlius Ambulance Service

Douglas E. Miller

Douglas E. Miller, ENP
Director

Michael R Rowland
(Signature)

Michael R Rowland
(Name/Please type or print)

President MCAS
(Title)

BūEComm

BUREAU EMERGENCY COMMUNICATIONS

Date: February 18, 2010

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Mendota Fire Department/EMS for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau Emergency Communications PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 815-539-3434
Secondary: 155.370 MHz (Point to Point)

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

For: Bureau Emergency Communications

Alan Dale

Alan Dale
Chairman ETSB

For: Mendota Fire/EMS Department

Dennis J. Rutishauser

(Signature)

Dennis J. Rutishauser

(Name/Please type or print)

Fire Chief

(Title)

Bureau County ETSB

EMERGENCY TELEPHONE SYSTEM BOARD

Voice: (815) 879-3803

Fax: (815) 875-1936

615 Elm Place
Princeton, IL 61356-1464

BuEComm

BUREAU EMERGENCY COMMUNICATIONS

Voice: (815) 872-1420

Fax: (815) 872-1370

Date: November 14, 2011

For 911 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP" and the Mineral Fire Department for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau Emergency Communications PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 154.010 MHz (County Wide Paging Channel)

Secondary: 151.190 MHz (County Wide Fire Channel)

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times and places of all calls. All call records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records and services will be the responsibility of the advisory and policy board.

For: Bureau Emergency Communications

Diana Stiles

Diana Stiles, Director BuEComm

For: Mineral Fire Department

Jon Blackert 11/23/2011

signature & date

Jon Blackert

Printed Name

CHIEF

Title

ENHANCED 9-1-1

Bureau County ETSB

EMERGENCY TELEPHONE SYSTEM BOARD

Voice: (815) 879-3803

Fax: (815) 875-1936

615 Elm Place

Princeton, IL 61356-1464

BuEComm

BUREAU EMERGENCY COMMUNICATIONS

Voice: (815) 872-1420

Fax: (815) 872-1370

CHAIRMAN
James Shipp

**VICE
CHAIRMAN**
Jim Hoscheid

SECRETARY
Terry Himes

**COMMITTEE
MEMBERS**

Keith
Ackerman Jon

Jon Blackert

Todd Bogatitus

Rodger Bruyn

Jon Davis

Bob Hoschied

Tom
Kammerer

Randy
Philhower

Don Prince

Dan Rabe

Kevin Sangston

Chuck Woolley

**Coordinator/
Director**

Diana Stiles

March 25, 2019

For 9-1-1 Communications

This agreement is made between the Public Safety Answering Point (BuEComm) hereinafter referred to as "PSAP" and Neponset Ambulance for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau County PSAP receiving a call for emergency services for public safety agencies within Neponset Ambulance dispatch jurisdiction shall handle the call in the following manner:

Primary: 154.010 MHZ (Countywide Paging Channel)

Secondary: 151.220 MHZ (Countywide Ambulance Channel)

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries, for Mutual Aid pages, Buda Rescue will no longer service Neponset Ambulance's district, following BuEComm's SOP for mutual aid, 9-1-1 will dispatch next closest jurisdictional EMS provider to the call.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received. All agreements, management, records and service will be the responsibility of the advisory and policy board.

Bureau Emergency Communications

Diana Stiles

Diana Stiles 911 Director

Neponset Ambulance

Neponset Ambulance Director/Chief

the notice by electronic mail to the correct electronic mail address of the recipient, as confirmed in electronic notice to the sender. Notices will be directed to the Chief of each party.

25. **RELATIONSHIP OF PARTIES.** Nothing in this Agreement shall constitute, be construed to be, or create a partnership, joint venture, or lease between Kewanee EMS and Neponset. Kewanee EMS and Neponset Fire Department are independent parties under this Agreement.
26. **THIRD PARTIES.** This Agreement is for the benefit of the parties, their successors and assigns, and is not for the benefit of any third party.
27. **AMBIGUITIES.** Any term of this Agreement which is found to be ambiguous shall not be construed against either party on the basis of authorship or otherwise.
28. **CERTIFICATION OF AUTHORITY TO SIGN AGREEMENT.** The persons signing on behalf of the Parties to this Agreement certify by their signatures that they are duly authorized to sign this Agreement on behalf of said Parties and that this Agreement has been authorized by said Parties.

IN WITNESS WHEREOF, the authorized representatives of the Parties have fully signed and entered into this Agreement on the day and year first above written.

ATTEST:

By: Don Mueller

Title: Treasurer

Neponset Fire Protection District

By: James W. Dike

Title: President

City of Kewanee

ATTEST:

By: Kevin J. Shook

Title: Fire Chief

By: Mary Bradley

Title: City Manager

BuEComm

BUREAU EMERGENCY COMMUNICATIONS

Date: December 18, 2006

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Ohio Fire Department for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau Emergency Communications PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 154.010 MHz (Countywide Paging Channel)
Secondary: 151.190 MHz (Countywide Fire Channel)

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

For: Bureau Emergency Communications

For: Ohio Fire Department

Douglas E. Miller

Douglas E. Miller, ENP
Director

Keith P. Ackerman

(Signature)

Keith Ackerman

(Name/Please type or print)

chief

(Title)

Date: November 14, 2011

For 911 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP" and the Princeton Emergency Services for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau Emergency Communications PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 154.010 MHz (County Wide Paging Channel)

Secondary: 151.190 MHz (County Wide Fire Channel)

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times and places of all calls. All call records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

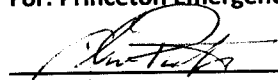
All agreements, management, records and services will be the responsibility of the advisory and policy board.

For: Bureau Emergency Communications



Diana Stiles, Director BuEComm

For: Princeton Emergency Services

 NOV. 23, 2011

signature & date
JOHN TETAKIS

Printed Name

FIRE CHIEF

Title

BūEComm

BUREAU EMERGENCY COMMUNICATIONS

Date: December 24, 2007

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Seatonville Fire Department for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau Emergency Communications PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 154.010 MHz (Countywide Paging Channel)

Secondary: 151.190 MHz (Countywide Fire Channel)

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

For: Bureau Emergency Communications

For: Seatonville Fire Department

Douglas E. Miller

Douglas E. Miller, ENP
Director

Mark J. Hoffert
(Signature)
MARK J. HOFFERT
(Name/Please type or print)
CHIEF
(Title)

BūEComm

BUREAU EMERGENCY COMMUNICATIONS

Date: December 18, 2006

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Sheffield Fire Department for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau Emergency Communications PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 154.010 MHz (Countywide Paging Channel)
Secondary: 151.190 MHz (Countywide Fire Channel)

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

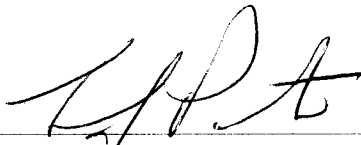
All agreements, management, records, and service will be the responsibility of the advisory and policy board.

For: Bureau Emergency Communications

For: Sheffield Fire Department

Douglas E. Miller

Douglas E. Miller, ENP
Director


(Signature)
Leif Porter 12-26-06
(Name/Please type or print)
Fire Chief
(Title)

BūEComm

BUREAU EMERGENCY COMMUNICATIONS

Date: December 18, 2006

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and Sheffield Rescue for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau Emergency Communications PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 154.010 MHz (Countywide Paging Channel)
Secondary: 151.220 MHz (Countywide Ambulance Channel)

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

For: Bureau Emergency Communications

For: Sheffield Rescue

Douglas E. Miller

Douglas E. Miller, ENP
Director

Mark W. Hameister
(Signature)
Mark W. Hameister
(Name/Please type or print)
Director
(Title)

CALL HANDLING AND AID OUTSIDE OF JURISDICTIONAL BOUNDARIES AGREEMENT

Date: March 30, 2017

For 911 Emergency Communications

This agreement is made between the Bureau County Public Safety Answering Point, hereinafter referred to as BuEComm and the **Spring Valley Fire Department** for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau Emergency Communications PSAP receiving a call for emergency Fire services in your jurisdiction shall dispatch the 911 call for Fire Department Calls in the following manner:

Primary: Direct (one button) voice transfer via the Frontier Bloomington selective router to 815-223-2311 (IVRD)

Secondary: 911Fire RX 151.1900 PX 159.4500 PL Tone 103.5

Third: SPV Administrative 10-digit line 815-663-2351

The Bureau County Emergency Telephone systems board (ETSB) will also allow the Illinois Valley Regional Dispatch Center (IVRD) to install and utilize the Bureau County 911 County Wide Fire Paging Frequency 151.190 for the purpose of Dispatching the Spring Valley Fire Department only.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times and places of all calls. All call records will be available to all participants of the 9-1-1 system.

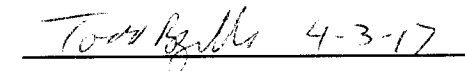
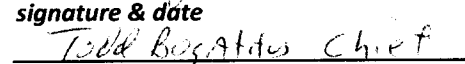
It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records and services will be the responsibility of the advisory and policy board.

For: Bureau Emergency Communications


Diana Stiles, Director BuEComm

For: Spring Valley Fire Department


signature & date

Printed Name & Title



BUREAU EMERGENCY COMMUNICATIONS

Date: January 11, 2010

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Standard Fire & Ambulance Department for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau Emergency Communications PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 815-339-2144 ← *change to secondary*
Secondary: 815-925-7015 ← *change to primary*

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

For: Bureau Emergency Communications

Alan Dale

Alan Dale
Chairman ETSB

For: Standard Fire & Ambulance Dept.

[Signature]
(Signature)

Michael Skowron
(Name/Please type or print)

FIRE CHIEF
(Title)

EMERGENCY TELEPHONE SYSTEM BOARD

BUREAU EMERGENCY COMMUNICATIONS

Voice: (815) 879-3803

Fax: (815) 875-1936

615 Elm Place

Princeton, IL 61356-1464

Voice: (815) 872-1420

Fax: (815) 872-1370

March 27, 2019

For 9-1-1 Communications

This agreement is made between the Public Safety Answering Point (BuEComm) hereinafter referred to as "PSAP" and Stark County Ambulance for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau County PSAP receiving a call for emergency services for public safety agencies within Buda Fire Protection District jurisdiction shall handle the call in the following manner:

Stark County Ambulance Service

Primary: Radio direct page SCA on 155.370 Mhz (Point to Point) to Stark County Sheriff's Office and Buda Fire Protection District First Responders via 154.010 (County Wide Paging Channel)

Secondary: (309) 286-7141 Land Line call to the Stark County Sheriff's Office

Third: Radio direct dispatch on 151.220 Mhz (Countywide Ambulance Channel)

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received. All agreements, management, records and service will be the responsibility of the advisory and policy board.

Bureau Emergency Communications

Diana Stiles

Diana Stiles 911 Director

Stark County Ambulance


Stark County Ambulance CMO

CHAIRMAN
James Shipp

**VICE
CHAIRMAN**
Jim Hoscheid

SECRETARY
Terry Himes

**COMMITTEE
MEMBERS**

Keith
Ackerman

Jon Blackert

Todd Bogatitus

Rodger Bruvn

Jon Davis

Bob Hoschied

Tom
Kammerer

Randy
Philhower

Don Prince

Dan Rabe

Kevin Sangston

Chuck Woolley

**Coordinator/
Director**

Diana Stiles

BūEComm

BUREAU EMERGENCY COMMUNICATIONS

Date: December 18, 2006

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Sublette Fire Department for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau Emergency Communications PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 155.370 MHz (Point to Point to Lee County)
Secondary: 815-284-6631 (Lee County Sheriff)

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

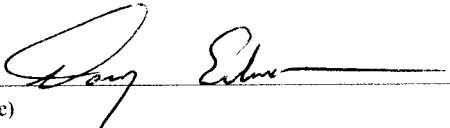
All agreements, management, records, and service will be the responsibility of the advisory and policy board.

For: Bureau Emergency Communications

For: Sublette Fire Department

Douglas E. Miller

Douglas E. Miller, ENP
Director


(Signature)
Doug Erbes
(Name/Please type or print)
Chief 12/23/06
(Title)

BūEComm

BUREAU EMERGENCY COMMUNICATIONS

Date: July 21, 2008

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Sunset Ridge Ambulance Service for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau Emergency Communications PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 815-878-7805

Secondary: 815-760-0695

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

For: Bureau Emergency Communications

For: Sunset Ridge Ambulance Service

James Hoscheid

Vice-Chairman
Bureau County ETSB

Jan Pistole PARN

(Signature)

Jan PISTOLE PARN

(Name/Please type or print)

Director

(Title)

Bureau County Enhanced 9-1-1

Date: January 19, 2000

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Tampico Fire Department for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau County E9-1-1 PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 815-438-5511

Secondary: 155.430 MHz

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

For: Bureau County ETSB

Douglas E. Miller

Enhanced 9-1-1 Coordinator

For: Tampico Fire Department

Larry J. Sandrock 282000
(Signature)
Chief
(Title)

BūEComm

BUREAU EMERGENCY COMMUNICATIONS

Date: December 18, 2006

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Tampico Ambulance Service for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau Emergency Communications PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 815-438-5511 - 611
Secondary: 815-772-4044
Other: 155.370 MHz (Point to Point to Whiteside County)

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

For: Bureau Emergency Communications

For: Tampico Ambulance Service

Douglas E. Miller

Douglas E. Miller, ENP
Director

Sheri E. Fetrus *Kathy A. Leathers*
(Signature) # 815-438-5354 815-438-3082
Sheri E. Fetrus *Kathy A. Leathers*
(Name/Please type or print)
Co-ordinators, Administration
(Title)

12-31-06

Contact = N.E. Station - 815-438-2082
E-Mail = tampicoems@the-wisp.net

BūEComm

BUREAU EMERGENCY COMMUNICATIONS

Date: December 18, 2006

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Tiskilwa Ambulance Service for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau Emergency Communications PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 154.010 MHz (Countywide Paging Channel)
Secondary: 151.220 MHz (Countywide Ambulance Channel)

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

For: Bureau Emergency Communications

For: Tiskilwa Ambulance Service

Douglas E. Miller

Douglas E. Miller, ENP
Director

Art Waites
(Signature)
Art Waites
(Name/Please type or print)
Director Tiskilwa Ambulance
(Title)

BūEComm

BUREAU EMERGENCY COMMUNICATIONS

Date: December 18, 2006

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Tiskilwa Fire Department for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau Emergency Communications PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 154.010 MHz (Countywide Paging Channel)
Secondary: 151.190 MHz (Countywide Fire Channel)

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

For: Bureau Emergency Communications

For: Tiskilwa Fire Department

Douglas E. Miller

Douglas E. Miller, ENP
Director

Randy Philhower
(Signature)
Randy Philhower
(Name/Please type or print)
Fire Chief
(Title)

Bureau County ETSB

EMERGENCY TELEPHONE SYSTEM BOARD

Voice: (815) 879-3803

Fax: (815) 875-1936

615 Elm Place
Princeton, IL 61356-1464

BuEComm

BUREAU EMERGENCY COMMUNICATIONS

Voice: (815) 872-1420

Fax: (815) 872-1370

Date: November 14, 2011

For 911 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP" and the Walnut Fire Department for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau Emergency Communications PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 154.010 MHz (County Wide Paging Channel)

Secondary: 151.190 MHz (County Wide Fire Channel)

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times and places of all calls. All call records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

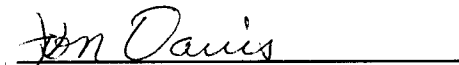
All agreements, management, records and services will be the responsibility of the advisory and policy board.

For: Bureau Emergency Communications



Diana Stiles, Director BuEComm

For: Walnut Fire Department



signature & date

JON DAVIS 11/26/11

Printed Name

CHIEF

Title

ENHANCED 9-1-1

BūEComm

BUREAU EMERGENCY COMMUNICATIONS

Date: December 18, 2006

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Wyanet Rescue Unit for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau Emergency Communications PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 154.010 MHz (Countywide Paging Channel)
Secondary: 151.220 MHz (Countywide Ambulance Channel)

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

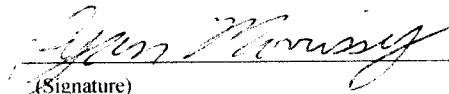
All agreements, management, records, and service will be the responsibility of the advisory and policy board.

For: Bureau Emergency Communications

For: Wyanet Rescue

Douglas E. Miller

Douglas E. Miller, ENP
Director


(Signature)

Ryan Morrissey
(Name/Please type or print)

Director
(Title)

BūEComm

BUREAU EMERGENCY COMMUNICATIONS

Date: December 18, 2006

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Wyandot Fire Department for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau Emergency Communications PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 154.010 MHz (Countywide Paging Channel)

Secondary: 151.190 MHz (Countywide Fire Channel)

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

For: Bureau Emergency Communications

For: Wyandot Fire Department

Douglas E. Miller

Douglas E. Miller, ENP
Director

Donald Prince
(Signature)
DONALD PRINCE
(Name/Please type or print)
FIRE CHIEF
(Title)

BūEComm

BUREAU EMERGENCY COMMUNICATIONS

Date: December 18, 2006

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and 10/33 Ambulance Service for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Bureau Emergency Communications PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 154.010 MHz (Countywide Paging Channel)
Secondary: 151.220 MHz (Countywide Ambulance Channel)

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

For: Bureau Emergency Communications

For: 10/33 Ambulance Service

Douglas E. Miller

Douglas E. Miller, ENP
Director

Bob Moscheid

(Signature)

BOB MOSCHEID

(Name/Please type or print)

MANAGING DIRECTOR

(Title)