

ILLINOIS STATE POLICE
Office of the Statewide 9-1-1 Administrator



State of Illinois

Application for
9-1-1 Modification Plan
Long Form

INTRODUCTION

The following document provides the application for submitting a 9-1-1 Modification Plan that will supply the Illinois State Police (ISP), the Illinois Commerce Commission (ICC), and the Statewide 9-1-1 Administrator (Administrator) with the necessary information about the proposal to modify your 9-1-1 system. The modification plan must comply with 83 Ill. Adm. Code Part 1324.

LONG FORM MODIFICATION PLAN:

NOTE: If the modification results in increased network costs for the State, the costs must be pre-approved by the Administrator pursuant to Section 1326.210 before submitting the Modification Plan.

The following 9-1-1 system changes require Administrator approval:

1. Changing geographic boundaries for wireline, wireless, VoIP, and text where it requires an intergovernmental agreement between 9-1-1 Authorities to modify those boundaries (Opt In/Opt Out)
2. Changes in network configuration, or NG9-1-1 system provider, implementation of a Next Generation 9-1-1 (NG9-1-1) system, deploying a Cloud-Based 9-1-1 call handling solution (Narrative Statement required)
3. Change of Backup PSAP

The Modification Plan must include the following documents:

General Information	Contact and 9-1-1 System information.
Verification	Signed and Notarized statement of truth regarding information provided in the plan.
Letter of Intent	Letter sent to the NG9-1-1 system provider with a copy of the plan. (Signature required)
Narrative Statement	A detailed summary of the changes to the proposed system's operation, including but not limited to a complete explanation of the 9-1-1 Authority's boundary that the 9-1-1 system will cover all types of emergency calls, including voice, text, data, and multimedia information along with staffing, training, and revised operational policy implications.
Narrative Statement – Cloud-Based 9-1-1 Call Handling System	A detailed explanation for a Cloud-Based 9-1-1 Call Handling System implementation. ☐ Check box if Cloud-Based 9-1-1 Call Handling System is a component of your Modification.
Financial Information	A summary of anticipated implementation costs and annual recurring operating costs of the proposed modified 9-1-1 system that is directly associated with 9-1-1, as well as the anticipated revenues. Include the email request and Administrator's approval that support your network costs.
Communities Served	A list of all communities that are served by the 9-1-1 System.
Participating Agencies	A list of public safety agencies (Police, Fire, EMS) that are directly dispatched by the 9-1-1 System, including the County Sheriff and ISP Troop(s). Include address, telephone number and form of dispatch.
Adjacent 9-1-1 Authorities	List all adjacent 9-1-1 Authorities that surround the 9-1-1 Authorities geographic boundary.

Originating Service Providers (OSPs) & Local Exchange Carriers (LECs)

Provide a comprehensive list of Originating Service Providers (OSPs), including aggregators and Local Exchange Carriers (LECs), that are known by the applicant to deliver service within the jurisdiction of the 9-1-1 System. This list should include the relevant exchange(s), prefix(es), and the 9-1-1 System Providers (OSPs) configuration that will be implemented in the proposed system. Refer to your 9-1-1 System Network Diagram to support and illustrate the proposed configuration.

Test Plan

Provide the 9-1-1 System's overall test plan that defines testing with all 9-1-1 System Providers, OSPs, LECs and Aggregators who are known. Explain how the 9-1-1 Authority plans to perform its testing in conjunction with the 9-1-1 system providers and carriers. The test plan for the 9-1-1 System establishes a comprehensive framework to validate the operation readiness, functionality, and performance of the emergency communication infrastructure in alignment with NENA standards and best practices. The Test Plan ensures that all Next Generation 9-1-1 functional elements, interfaces, and data exchanges meet NENA-defined interoperability and performance requirements. Testing activities are coordinated among all relevant stakeholders, including 9-1-1 System Providers, Other Service Providers (OSPs), Local Exchange Carriers (LECs), and Aggregators. It integrates testing with all relevant system providers. Testing covers a broad range of use cases, from basic voice call routing to advanced NG9-1-1 services, ensuring that all components of the system are fully operational in the event of an emergency. Areas of testing include 9-1-1 Call Handling, Split Exchange Scenarios, TDD/TTY Accessibility, Network Trunking and Load Management, System Overflow and Failover Protocols, Backup and Alternate Routing Capabilities, Call Transfer Functionality, and NG9-1-1 Addressing, NGCS 9-1-1 GIS Database Validation, Integrated Text to 9-1-1 (SMS/RTT/MMS), API Interoperability, Measurement and Reporting Tools and Voice and Speech Quality Assessment.

Zip Codes

Provide a list of USPS Zip Codes for the communities within the boundary of the 9-1-1 System along with all Zip Codes being added. The Statewide 9-1-1 Bureau will determine the 9-1-1 Authority's Zip Code percentage using the NG9-1-1 GIS Address Point data within each Zip Code Boundary.

Attachments (if applicable)

Agreements

Include the local ordinance(s) or resolution(s) that formally dissolve any existing ETSB or Joint ETSB, as well as those that establish the new Joint ETSB. Additionally, provide the Intergovernmental Agreement(s) (IGAs) that authorize the creation of the Joint ETSB. All relevant IGAs, ordinances, resolutions, or contracts associated with the modification should be included. IGAs must contain explicit language confirming mutual agreement on the transfer of surcharge revenues and reserve funds.

Bylaws

That define the structure, membership requirements, voting procedures, decision-making process, financial management, and operational guidelines, ensuring equitable representation and transparent governance while adhering to relevant legal frameworks, with key elements including purpose statement, membership criteria, board composition, financial obligations, dispute resolution mechanisms, and amendment procedures.

Contracts

New NG9-1-1 system provider and call handling system contracts entered into as a result of the modification.

Backup PSAP Agreement

The Agreement that establishes back-up and overflow services due to interruptions and pre-determined alternate routing between 9-1-1 Authorities or PSAPs within those Authorities, which must detail and confirm the backup PSAPs capability to direct dispatch or otherwise transfer emergency calls directly to all authorized entities within the 9-1-1 Authority's boundary for whom they are serving as a backup.

☒ Backup PSAP Agreement is not Changed/Affected by this Modification.

Call Handling Agreements

Include a primary and secondary means of dispatch (i.e., radio frequency/talk group, 10-digit 24x7 directly answered transfer telephone number) entered into as a result of the modification.

☐ Call Handling Agreement(s) are not Changed/Affected by this modification.

Network Diagram

A proprietary diagram which will not be posted to the website, which is provided by the 9-1-1 system provider showing a list of all known OSPs, LECs, and Aggregators transporting all 9-1-1 traffic from the end user to the PSAP and all system components including ingress and egress, trunking, interconnection points, NGCS components, and routing configuration, predetermined alternate routes, Text to 9-1-1 capabilities, PSAPs, SAPs, Backups, Unmanned Backups and Communities served by the system.

Modification Plans must be filed electronically on the ISP's website at:

<https://isp.illinois.gov/Statewide911Division/ConsolidationPlansAndWaivers> where you will see the box below:



Once the plan is submitted, the ISP and the ICC each have 20 days to provide a technical review of the plan to submit to the Administrator for approval.

GENERAL INFORMATION

DATE: 02/23/2026

TYPE OF MODIFICATION (Check all that apply)

- ☒ Changing geographic boundaries for wireline, wireless, VOIP, and text where it requires an intergovernmental agreement between 9-1-1 Authorities to modify those boundaries (Opt In/Opt Out)
- ☐ Changes in network configuration, or NG9-1-1 system provider except as provided for in subsection 1325.200(h), (i.e., implementation of a Next Generation 9-1-1 (NG9-1-1) system) or deploying a Cloud-Based 9-1-1 call handling solution (Narrative Statement required)
- ☐ Change of Backup PSAP arrangement

Description of Current 9-1-1 System

Provide a summary of your existing 9-1-1 system, including:

9-1-1 Authority Name	Population Served	Area in Sq. Miles
Cook County Emergency Telephone System Board	403,574	946
Number of PSAPs:	3	
Call Volume (annual):	220,548	

LIST PSAPs, SAPs, and VAPs	ADDRESS	PRIMARY	SAP
Des Plaines	9511 Harrison St, Des Plaines, 60016	x	
Maywood	1401 Maybrook Dr, Maywood, 60153	x	
Northlake	55 North Ave, Northlake, 60164		x

9-1-1 Authority Contact: Martin Bennett

Street Address: 9511 Harrison St

City, State and Zip Code: Des Plaines, IL 60016

Office Telephone: 847-294-4744

Cellular Telephone: 312-914-3839

Email: martin.bennett@ccsheriff.org

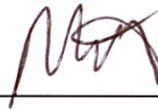
Please check:

- ☒ Receive Integrated 9-1-1 Text (SMS)
- ☒ Receive Integrated 9-1-1 Text (RTT)
- ☒ Receive 9-1-1 Videos/Pictures (MMS)

Text Control Center: Comtech

VERIFICATION

I, Martin Bennett, first being duly sworn upon oath, depose and say that I am
Executive Director, of Cook County; that I have read the
foregoing plan by me subscribed and know the contents thereof; that said contents are true in
substance and in fact, except as to those matters stated upon information and belief, and as to those,
I believe same to be true.



Executive Director

Subscribed and sworn to before me

This 23rd day of February, 20 26.



NOTARY PUBLIC, ILLINOIS



9-1-1 SYSTEM PROVIDER LETTER OF INTENT

2/23/2026

(Date)

Joshua Folta

(9-1-1 System Provider Company Representative)

AT&T

(9-1-1 System Provider Company Name)

10 S. Canal Street, 25th Floor

(Street Address)

Chicago, IL 60606

(City, State, Zip Code)

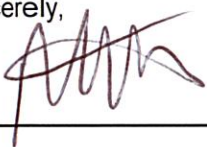
Dear Mr. Folta:

This letter is to confirm our intent to modify our 9-1-1 System.

Enclosed is your copy of our Modification Plan to be filed with the Illinois State Police for approval.

Thank you for your assistance in this matter.

Sincerely,



Executive Director, Cook County

enclosure: Modification Plan

NARRATIVE STATEMENT

Please answer the questions below by providing a detailed narrative that outlines your plan as it relates to this application. Your responses will assist the Illinois State Police (ISP), Illinois Commerce Commission (ICC), and the Statewide 9-1-1 Administrator (Administrator) in evaluating the proposal. The information you provide will help the 9-1-1 System Authority determine the feasibility of the modification and ensure it enhances the overall efficiency and effectiveness of public safety operations. All 9-1-1 Authorities and PSAPs must comply with the requirements outlined in Part 1324.

Explain the reason for submitting the modification and provide the name and contact information for your Certified 9-1-1 system provider, NGCS provider, and NOC/SOC provider.

The reason for submitting the modification is because the Villages of Franklin Park and River Grove expressed interest in coming to Cook County ETSB for 9-1-1 call answering and dispatching services. All parties signed Intergovernmental Agreements to add both municipalities to the Cook County ETSB System.
9-1-1 System: AT&T - Joshua Foltz jf3574@att.com or 312-291-6235, address is 10 S. Canal St, 25th Flr, Chicago, IL 60606. NGCS: Mercury - Howard Gadorus guru911@mercsys.com or 630-953-3333, address is 123 Ambassador Dr, Ste 151, Naperville, IL 60540. NOC/SOC: AT&T Resolution Center 888-424-3911

Explain the national standards, protocols and/or operating measures that will be followed.

The Cook County 9-1-1 Center has its own Standard Operating Procedures and follows PowerPhone's Total Response Call Handling Protocol System. The IP phone network is protected by a SonicWall NSA 2700 firewall. In addition to the firewall, the network is monitored by a DarkTrace AI Cybersecurity appliance. The appliance reports security concerns to the Cook County Sheriff's Information Security Office, which is monitored 24x7x365. Computers do not have DNS and internet access is limited by the firewall to the CrowdStrike Falcon Software.

Explain what measures have been taken to create a robust, dependable, and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the system.

There are no changes necessary to the existing 9-1-1 system at the Cook County ETSB. AT&T has determined that Cook County ETSB can add the call load for Franklin Park and River Grove to its existing network. The MAX-CT system was installed in 2015. In 2022, both core servers in Des Plaines and Maywood were upgraded to high-capacity servers to handle the increase in activity since the Cook County ETSB has expanded operations so rapidly.

Explain what security measures will be placed on the PSAP's IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system's operation. What degree of confidentiality measures will be implemented within the system to prevent access by unauthorized individuals?

Cook County ETSB has a redundant primary center in Maywood that operates 24/7. Overflow calls are routed to NWCDS in the event that additional staff is commuting from Des Plaines to Maywood. The network route from Des Plaines to Maywood is through a closed circuit OPT-E-Man circuit and backed up through a microwave connection. Each location can work independently on its own phone controller.

Identify the Backup PSAP. (Name and Address)

Maywood Controller - 1401 Maybrook Dr, Maywood, 60153

Provide the name(s) and physical address(es) of the Public Safety Answering Point(s) (PSAPs) designated as your predetermined alternate route(s). If no alternate routing has been established, indicate "None."

Northwest Central Dispatch System - 1975 E. Davis Street, Arlington Heights, 60005

Explain how split exchanges will be managed.

We are on ESINet and no longer utilize exchanges, split or otherwise.

Explain how the GIS database will be maintained and how boundary, address point, and street center line errors will be corrected and updated on a continuing basis.

GIS data is submitted to the AT&T ESINet via web-based Spatial Interface (SI) portal. The portal includes secure GIS file transfer. 9-1-1 authorities can maintain their local database schema and configure database changes using attribute field mapping tools. The SI validation engine logs errors and refers errors back to the originating 9-1-1 authority in comprehensive reports that are retrieved in the 9-1-1 Enterprise Geospatial Database Management System (9-1-1EGDMS). Validation errors are corrected by the 9-1-1 authority within their own GIS database. Updates are submitted and processed on an on-going basis.

Indicate who will be responsible for updating and maintaining GIS data. Provide the LDS and Data Maintainer's Name and contact information. Updates are required whenever there is a change to the Road Centerline layer that includes new or changed road name(s), a database change, an annexation that modifies the Law, Fire, or EMS Boundary Layer, and whenever an updated version of the workflow tool is released.

Cook County ETSB Administrative CAD staff member(s) and GeoComm 1100 W. Saint Germain Street, Suite 300 in Saint Cloud, MN 56301 will be responsible for updating and maintaining databases.

FINANCIAL INFORMATION

Complete all applicable fields. Enter \$0 where not applicable.

Current Annual 9-1-1 Network Costs (Before Modification)	\$ <u>23,000.00</u>
Projected Annual 9-1-1 Network Costs (After Modification)	\$ <u>23,000.00</u>
One-Time Installation / Implementation Cost	\$ <u>226,170.00</u>
Additional Recurring Costs (if any)	\$ <u>22,027.00</u>
Anticipated Revenues (if any)	\$ <u>0.00</u>
Total Estimated Project Cost:	\$ <u>226,170.00</u>

Include a summary of anticipated implementation costs and annual recurring operating costs of the proposed modified 9-1-1 system.

Network costs of 23,000 for ESINet are paid by ISP. We don't anticipate incurring any additional costs with the addition of Franklin Park or River Grove.

Implementation costs include quoted costs for equipment needed to on-board both agencies.

River Grove requires 14 modems, 14 modem mounts, 14 modem antennas, 14 power supplies, and 14 data cables. Equipment costs for River Grove's fleet total \$30,170. The installation costs will total \$11,900.

Franklin Park requires 15 modems, 15 modem mounts, 15 modem antennas, 15 power supplies, 15 MDTs, 15 MDT docks, 15 mounting components for docks, and 15 data cables. Equipment costs for Franklin Park's fleet total \$99,660. The installation costs will total \$12,750.

Additionally, a full position will be installed and populated in the 9-1-1 center. The cost for a console is \$27,695, a CAD workstation is \$3,735, and a phone position is \$40,260, for a total of \$71,690.

The grand total implementation cost to on-board Franklin Park and River Grove is \$226,170.

Recurring annual costs include \$7,045 for phone maintenance and \$14,982 for 29 Motorola P1 Mobile CAD licenses, totaling \$22,027 per year.

Communities Served

#	Community Name	Street Address	City	Zip
1	Berkeley	5819 Electric Avenue	Berkeley	60163
2	Blue Island	13031 Greenwood Avenue	Blue Island	60406
3	Chicago Heights	1601 Chicago Road	Chicago Heights	60411
4	Crestwood	13800 South Cicero Avenue	Crestwood	60418
5	Des Plaines	1420 Miner Street	Des Plaines	60016
6	Franklin Park	9500 Belmont Street	Franklin Park	60131
7	Ford Heights	1343 Ellis Avenue	Ford Heights	60411
8	Golf	1 Briar Road, P.O. Box 216	Golf	60029
9	Harvey	15320 Broadway Avenue	Harvey	60426
10	Hometown	4331 Southwest Highway	Hometown	60456
11	Indian Head Park	201 Acacia Drive	Indian Head Park	60525
12	Lyons	4200 Lawndale Avenue	Lyons	60534
13	Merrionette Park	11720 South Kedzie Avenue	Merrionette Park	60803
14	Northlake	55 East North Avenue	Northlake	60164
15	Olympia Fields	20040 Governors Highway	Olympia Fields	60461
16	Palos Park	8999 West 123rd Street	Palos Park	60464
17	Park Ridge	505 Butler Place	Park Ridge	60068
18	Phoenix	633 East 151st Street	Phoenix	60426
19	River Grove	2621 North Thatcher Avenue	River Grove	60171
20	Riverdale	157 West 144th Street	Riverdale	60827
21	Robbins	3327 West 137th Street	Robbins	60472
22	Worth	7112 West 111th Street	Worth	60482
23	Unincorporated Cook County	1401 South Maybrook Drive	Maywood	60153
24	Cook County Forest Preserve	536 North Harlem Avenue	River Forest	60305
25	Metra	547 West Jackson Blvd, 9th Floor	Chicago	60661

PARTICIPATING AGENCIES

9-1-1 Participating Agency	Street Address	City	Zip	Admin Phone	Direct Dispatch	Transfer	Call Relay
Alsip Fire Department	12600 S. Pulaski Rd.	Alsip	60803	(708) 385-6902		X	
Arlington Heights Fire Department	1150 N. Arlington Hgts. Rd.	Arlington Heights	60004	(847) 368-5450		X	
Barrington Hills Fire District	400 N. Northwest Highway	Barrington	60010	(847) 304-3600		X	
Bedford Park Fire Department	6820 S. Archer Ave.	Bedford Park	60501	(708) 563-4513		X	
Bellwood Fire Department	3200 Washington Blvd.	Bellwood	60104	(708) 547-3524		X	
Bensenville Fire Department	500 S. York Rd.	Bensenville	60106	(630) 350-3441		X	
Berkeley Fire Department	5819 Electric Ave.	Berkeley	60163	(708) 449-9444		X	
Berkeley Police Department	5819 Electric Ave.	Berkeley	60163	(708) 449-9444	X		
Berwyn Fire Department	6700 W. 26th St	Berwyn	60402	(708) 788-2660		X	
Blue Island Fire Department	2450 W. Vermont Street	Blue Island	60406	(708) 396-7070		X	
Blue Island Police Department	13031 Greenwood Ave	Blue Island	60406	(708)385-1313	X		
Bridgeview Fire Department	7500 S. Oketo Ave.	Bridgeview	60455	(708) 924-8250		X	
Broadview Fire Department	2400 S. 25th Ave.	Broadview	60155	(708) 343-6124		X	
Brookfield Fire Department	9001 Shields Ave.	Brookfield	60513	(708) 485-0076		X	
Brookfield Zoo Fire Brigade	3300 Golf	Brookfield	60513	(708) 485-0023		X	
Buffalo Grove Fire Department	1051 Highland Grove Dr.	Buffalo Grove	60089	(847) 537-0995		X	
Burbank Fire Department	6530 West 79th St.	Burbank	60459	(708) 599-7766		X	
Burnham Fire Department	14450 Manistee Ave.	Burnham	60633	(708) 891-9865		X	
Calumet City Fire Department	684 Wentworth Ave.	Calumet City	60409	(708) 891-8145		X	
Calumet Park Fire Department	12457 S. Ashland Ave.	Calumet Park	60827	(708) 385-0550		X	
Chicago Emergency Comm Center	1411 W. Madison	Chicago	60607	(773) 746-9111		X	
Chicago Fire Department	10 W. 35th Street	Chicago	60616	(312) 745-4200		X	
Chicago Heights Police Department	1601 Halsted St.	Chicago Heights	60411	(708) 754-2121	X		
Chicago Heights Fire Department	83 E. Joe Orr Rd.	Chicago Heights	60411	(708) 756-5370		X	
Cicero Fire Department	5303 West 25th St.	Cicero	60804	(708) 652-0174		X	
Cook County Forest Preserve Police	536 N Harlem Ave.	River Forest	60305	(708) 771-1000	X		
Cook County Sheriffs Police	1401 S. Maybrook Drive	Maywood	60153	(708) 865-4770	X		
Country Club Hills Fire Department	4350 West 183rd St.	Country Club Hills	60478	(708) 798-3270		X	
Crestwood Police Department	13840 S. Cicero Ave.	Crestwood	60445	(224)580-2867	X		
Crestwood Fire Department	13840 S. Cicero Ave.	Crestwood	60445	(708) 371-4805		X	
Des Plaines Police Department	1420 Miner St	Des Plaines	60016	(224) 580-2868	X		
Des Plaines Fire Department	405 S. River Rd.	Des Plaines	60016	(847) 391-5333		X	

PARTICIPATING AGENCIES

Dixmoor Police Department	170 West 145th St.	Dixmoor	60426 (708) 389-9441	X
Dixmoor Fire Department	170 West 145th St.	Dixmoor	60426 (708) 389-9441	X
Dolton Fire Department	14022 Park Ave.	Dolton	60419 (708) 201-3250	X
East Hazel Crest Fire Department	17223 S. Throop St.	East Hazel Crest	60429 (708) 798-3902	X
Elgin Fire Department	550 Summit St.	Elgin	60120 (847) 931-6175	X
Elk Grove Village Fire Department	901 Brantwood Ave.	Elk Grove Village	60007 (847) 734-8002	X
Elmhurst Fire Department	209 North York Road	Elmhurst	60126 (630) 530-3090	X
Elmwood Park Fire Department	7 Conti Parkway	Elmwood Park	60707 (708) 453-2600	X
Evanston Fire Department	909 Lake St.	Evanston	60201 (847) 866-5918	X
Evergreen Park Fire Department	9000 S. Kedzie Ave.	Evergreen Park	60805 (708) 422-2148	X
Flossmoor Fire Department	2828 Flossmoor Rd.	Flossmoor	60422 (708) 798-3885	X
Ford Heights Fire Department	1343 Ellis Ave.	Ford Heights	60411 (708) 758-3451	X
Forest Park Fire Department	7625 Wilcox St.	Forest Park	60130 (708) 366-1234	X
Forest View Fire Department	7010 West 46th St.	Forest View	60402 (708) 788-9769	X
Franklin Park Police Department	9451 West Belmont Street	Franklin Park	60131 (847) 678-2400	X
Franklin Park Fire Department	10001 W. Addison St.	Franklin Park	60131 (847) 678-2400	X
Glencoe Fire Department	325 Hazel Ave.	Glencoe	60022 (847) 835-4112	X
Glenview Fire Department	1815 Glenview Rd.	Glenview	60025 (847) 724-2141	X
Glenwood Fire Department	1 Asselborn Way	Glenwood	60425 (708) 753-2440	X
Golf Police Department	1 Briar Rd. P.O. Box 216	Golf	60029 (847) 998-8857	X
Glenview Fire Department	1815 Glenview Rd.	Glenview	60025 (847) 724-2141	X
Hanover Park Fire Department	6850 Barrington Rd.	Hanover Park	60103 (630) 736-6800	X
Harvey Police Department	15301 Dixie Hwy	Harvey	60426 (708) 210-5200	X
Harvey Fire Department	15600 S. Center	Harvey	60426 (708) 331-7720	X
Hazel Crest Fire Department	2903 West 175th St.	Hazel Crest	60429 (708) 335-9630	X
Hillside Fire Department	523 N. Wolf Rd.	Hillside	60162 (708) 547-8684	X
Hines VA Hospital F.D.	P.O. Box 5000 Route 0015	Hines	60141 (708) 202-8387	X
Hinsdale Fire Department	121 Symonds Dr.	Hinsdale	60521 (630) 789-7060	X
Hoffman Estates Fire Department	1900 Hassell Rd.	Hoffman Estates	60169 (847) 843-3825	X
Hometown Fire Protection District	4301 SW Hwy	Hometown	60456 (708) 422-3637	X
Hometown Police	4331 SW Hwy	Hometown	60456 (708) 422-2188	X
Homewood Fire Department	17950 Dixie Hwy.	Homewood	60430 (708) 206-3400	X
Illinois State Police - Troop 3	9511 W. Harrison St	Des Plaines	60016 (847) 294-4400	X
Indian Head Park PD	201 Acacia Dr	Indian Head Park	60525 (708) 246-4534	X

PARTICIPATING AGENCIES

Justice Roberts Park Fire Protection Dist.	7800 Archer Rd.	Justice	60458 (708) 458-1585	X
LaGrange Fire Department	300 W. Burlington Ave.	LaGrange	60525 (708) 579-2338	X
LaGrange Park Fire Department	447 N. Catherine Ave.	LaGrange Park	60526 (708) 354-0225	X
Lansing Fire Department	19300 Burnham	Lansing	60438 (708) 895-7400	X
Lincolnwood Fire Department	6900 N. Lincoln Ave.	Lincolnwood	60712 (847) 673-1545	X
Lynwood Fire Department	3107 E. Glenwood-Dyer Rd.	Lynwood	60411 (708) 758-6102	X
Lyons Fire Department	4043 Joliet Avenue	Lyons	60534 (708) 447-6655	X
Lyons Police Department	4200 Lawndale	Lyons	60534 (708) 447-1225	X
Markham Fire Department	16313 Kedzie Pkwy.	Markham	60428 (708) 331-4905	X
Matteson Fire Department	3445 W. 211th St.	Matteson	60443 (708) 748-5129	X
Maywood Fire Department	700 St. Charles Rd.	Maywood	60153 (708) 681-8860	X
McCook Fire Department	5000 Glencoe Ave.	McCook	60525 (708) 447-7561	X
Melrose Park Fire Department	3601 W. Lake	Melrose Park	60160 (708) 344-1315	X
Merrionette Park Fire Department	3165 West 115th St.	Merrionette Park	60803 (708) 396-3180	X
Merrionette Park Police Department	11750 S Kedzie	Merrionette Park	60808 (708) 396-3170	X
Metra Police Department	547 W. Jackson Blvd, 9th Flr	Chicago	60661 (312) 322-2800	X
Midlothian Fire Department	14801 S. Pulaski Rd.	Midlothian	60445 (708) 489-4742	X
Morton Grove Fire Department	6250 Lincoln Ave.	Morton Grove	60053 (847) 470-5226	X
Mount Prospect Fire Department	112 E. Northwest Hwy.	Mount Prospect	60056 (847) 870-5660	X
Niles Fire Department	8360 W. Dempster St.	Niles	60714 (847) 588-6801	X
North Riverside Fire Department	2331 S. Des Plaines Ave.	North Riverside	60546 (708) 447-1981	X
Northbrook Fire Department	740 Dundee Rd.	Northbrook	60062 (847) 498-5545	X
Northlake Police Department	55 E. North Ave	Northlake	60164 (708) 531-5755	X
Northfield Fire Department.	1800 Winnetka	Northfield	60093 (847) 441-3800	X
Oak Brook Fire Department	1200 Oak Brook Road	Oak Brook	60523 (630) 990-3040	X
Oak Brook Fire Department	1200 Oak Brook Road	Oak Brook	60523 (630) 990-3040	X
Oak Forest Fire Department	5620 James Dr.	Oak Forest	60452 (708) 687-6050	X
Oak Lawn Fire Department	6451 West 93rd Pl.	Oak Lawn	60453 (708) 499-7700	X
Oak Park Fire Department	100 N. Euclid	Oak Park	60301 (708) 358-5602	X
Olympia Fields Police Department	20040 Governors Hwy	Olympia Fields	60461 (708) 503-8100	X
Olympia Fields (Matteson FD)	1015 Central Ave	Matteson	60443 (815) 277-2247	X
Palatine Fire Department	39 E. Cofax	Palatine	60067 (847) 202-6340	X
Palos Park Police Department	8999 123rd St	Palos Park	60464 (708) 448-2191	X
Park Forest Fire Department	156 Indianwood Blvd,	Park Forest	60466 (708) 748-5606	X

PARTICIPATING AGENCIES

Park Ridge Police Department	200 Vine St	Park Ridge	60068 (224) 580-2860	X	
Park Ridge Fire Department	901 Devon	Park Ridge	60068 (847) 318-5259		X
Phoenix Fire Department	625 East 151st St.	Phoenix	60426 (708) 331-2182		X
Phoenix Police Department	625 East 151st St.	Phoenix	60426 (708) 331-2182	X	
Posen Fire Department	2440 W. Walter Zimny Dr.	Posen	60469 (708) 385-3110	X	
Richton Park Fire Department	4455 Sauk Trail	Richton Park	60471 (708) 481-8985		X
River Forest Fire Department	400 Park Ave.	River Forest	60305 (708) 366-8500		X
River Grove Police Department	2601 Thatcher Ave.	River Grove	60171 (708) 453-1429	X	
River Grove Fire Department	2601 Thatcher Ave.	River Grove	60171 (708) 453-1429	X	
Riverdale Fire Department	725 W. 138th Street	Riverdale	60827 (708) 849-2122		X
Riverdale Police Department	725 W. 138th Street	Riverdale	60827 (708) 841-2203	X	
Riverside Fire Department	27 Riverside Rd.	Riverside	60546 (708) 447-2123		X
Robbins Fire Department	3327 West 137th St.	Robbins	60472 (708) 385-8940		X
Robbins Police Department	3327 West 137th St.	Robbins	60472 (708) 385-8940	X	
Rolling Meadows Fire Department	2455 Plum Grove Rd.	Rolling Meadows	60008 (847) 397-3352		X
Roselle Fire Department	100 E. Maple	Roselle	60172 (630) 980-2043	X	
Rosemont Fire Department	9501 W. Devon Ave.	Rosemont	60018 (847) 823-1134	X	
Sauk Village Fire Department	1804 East 222nd St.	Sauk Village	60411 (708) 758-2225	X	
Schaumburg Fire Department	1601 N. Roselle Rd.	Schaumburg	60195 (847) 923-6744	X	
Schiller Park Fire Department	9526 W. Irving Park Rd.	Schiller Park	60176 (847) 678-5136	X	
Skokie Fire Department	7424 Niles Center Rd.	Skokie	60077 (847) 982-5300	X	
South Chicago Heights Fire Department	2729 Jackson Ave.	So. Chgo Heights	60411 (708) 755-9589	X	
South Holland Fire Department	16230 Wausau Ave.	South Holland	60473 (708) 331-3123	X	
Steger Fire Department	35 West 34th Street	Steger	60475 (708) 754-2625	X	
Stickney Fire Department	6433 West 43rd Street	Stickney	60402 (708) 795-6333	X	
Stone Park Fire Department	1745 N. 35th Ave.	Stone Park	60165 (708) 450-3217	X	
Stone Park Police Department	1745 N. 35th Ave.	Stone Park	60165 (708) 450-3217	X	
Streamwood Fire Department	1095 E. Schaumburg Rd.	Streamwood	60107 (630) 736-3650	X	
Summit Fire Department	7339 W. 59th Street	Summit	60501 (708) 594-3894	X	
Thornton Fire Department	115 E. Margaret St.	Thornton	60476 (708) 877-4459	X	
Tinley Park Fire Department	17355 S. 68th Court	Tinley Park	60477 (708) 444-5200	X	
University Park Fire Department	698 Burnham Dr.	University Park	60466 (708) 534-0913	X	
Westchester Fire Department	10240 W. Roosevelt Rd.	Westchester	60154 (708) 345-0433	X	
Western Springs Fire Department	740 Hillgrove Ave.	Western Springs	60558 (708) 246-1800	X	

PARTICIPATING AGENCIES

Wheeling Fire Department	255 W. Dundee Rd.	Wheeling	60090 (847) 459-2662	X
Willow Springs Fire Department	8259 Willow Springs Rd.	Willow Springs	60480 (708) 839-5665	X
Winnetta Fire Department	1304 Lake Ave.	Winnetta	60091 (847) 853-7692	X
Winnetka Fire Department	428 Green Bay Rd.	Winnetka	60093 (847) 501-6029	X
Worth North Palos Fire Protection Dist.	7112 West 111th St.	Worth	60482 (708) 448-1181	X
Worth Police Department	7112 West 111th St.	Worth	60482 (708) 580-2869	X

#	PSAP Name	Adjacent 911 Authorities	Address	Phone Number
1	DuPage County ETSB	1471 Jeffrey Dr, Addison, 60101		630-543-3080
2	Naperville ETSB	1200 East Indian Trail, Aurora, 60505		630-256-5900
3	Berwyn ETSB	6401 W 31st St, Berwyn 60402		708-788-4019
4	CalComm ETSB	12409 S Throop St, Calumet Park, 60827		708-653-9965
5	Calumet City ETSB	1200 Pulaski Rd, Calumet City, 60409		708-349-3121
6	Central Dispatch ETSB	1234 Sibley Blvd, Dolton, 60419		708-201-3240
7	Chicago OEMC ETSB	1411 W Madison St, Chicago, 60607		312-742-0911
8	Cicero Consolidated Dispatch ETSB	5303 W 25th St, Cicero, 60804		708-652-2130
9	Deerfield ETSB	850 Waukegan Rd, Deerfield, 60015		847-734-6217
10	Des Plaines Valley JETS	8800 W 87th St, Hickory Hills, 60457		708-598-1313
11	E-Comm ETSB	1154 Ridge Rd, Homewood, 60430		708-799-6834
12	Eisenhower Emergency Communications ETSB	2350 S 25th Ave, Broadview, 60155		708-343-2134
13	Elgin ETSB	151 Douglas Ave, Elgin, 60120		847-289-2700
14	Evanston ETSB	1454 Elmwood Ave, Evanston, 60201		847-866-5096
15	Glenview ETSB	2500 E Lake Ave, Glenview, 60026 & 1677 Old Deerfield Rd, Highland Park, 60035		847-901-6111 & 847-861-9611
16	Southwest Cook JETS	425 Hillside Ave, Hillside, 60162		708-449-6450
17	Lake County ETSB	1300 N Gilmer Rd, Volo, 60073		847-549-5200
18	Lansing ETSB	2710 170th St, Lansing, 60438		708-895-7645
19	Lyons Township Area Consolidated Communications ETSB	304 W Burlington Ave, LaGrange, 60525		708-352-2131
20	Municipal Consolidated Dispatch ETSB	7300 W Wilson Ave, Harwood Heights, 60706		708-320-7880
21	Norcomm Public Safety ETSB	395 W Lake St, Flr 4, Elmhurst, 60126		630-530-2991
22	Northbrook ETSB	1401 Landwehr Rd, Northbrook, 60062		847-272-2131
23	Northwest Central ETSB	1975 E Davis St, Arlington Heights, 60005		847-590-3495
24	Oak Lawn ETSB	9446 S Raymond Ave, Oak Lawn, 60453		708-499-7721
25	Oak Forest ETSB	15440 S Central Ave, Oak Forest, 60452		708-687-1376
26	Orland Joint ETSB	15100 S Ravinia Ave, Orland Park, 60462		708-349-3121
27	Proviso-Leyden JETS	2600 Mannheim Rd, Franklin Park, 60131		630-903-2481
28	QuadCom ETSB	505 Elm Ridge Rd, Carpentersville, 60110		847-428-8784
29	Skokie ETSB	7300 Niles Center Rd, Skokie, 60077		847-982-5900
30	SouthCom ETSB	21113 Dettmerring St, Matteson, 60443		708-748-6131
31	Southwest Central ETSB	8911 W 95th St, Palos Hills, 60465		708-448-1527
32	Tinley Park ETSB	17355 S 68th Ct, Tinley Park, 60477		708-444-5300
33	West Central Consolidated Communications ETSB	2359 S Des Plaines Ave, North Riverside, 60546		708-447-9191
34	Will County ETSB	24600 Presidential Ave, Plainfield, 60544		815-267-8300
35	West Suburban Consolidated ETSB	400 Park Ave, River Forest, 60305		708-386-2131

(Wireline, Wireless, VoIP, Text)

Use Additional Sheets as Necessary

[illegible]

TEST PLAN

Provide the 9-1-1 System's overall test plan that defines testing with all 9-1-1 System Providers, OSPs , LECs and Aggregators who are known. Explain how the 9-1-1 Authority plans to perform its testing in conjunction with the 9-1-1 system providers and carriers. The test plan for the 9-1-1 System establishes a comprehensive framework to validate the operational readiness, functionality, and performance of the emergency communication infrastructure in alignment with NENA standards and best practices. The Test Plan ensures that all Next Generation 9-1-1 functional elements, interfaces And data exchanges meet NENA-defined interoperability and performance requirements. Testing activities are coordinated along all relevant stakeholders, including 9-1-1 System Providers, Other Service Providers (OSPs), Local Exchange Carriers (LECs), and Aggregators. It integrates testing with all relevant system providers. Testing covers a broad range of use cases, from basic voice call routing to advanced NG9-1-1 services, ensuring that all components of the system are fully operational in the event of an emergency. Areas of testing include 9-1-1 Call Handling, Split Exchange Scenarios, TDD/TTY accessibility, Network Trunking and Load Management, System Overflow and Failover Protocols, Backup and Alternate Routing Capabilities, Call Transfer Functionality, NG9-1-1 Addressing, NGCS 9-1-1 GIS Database Validation, Integrated Text to 9-1-1 (SMS/RTT/MMS), API Interoperability, Measurement and Reporting Tools and Voice and Speech Quality Assessment.

Identify areas to be tested.

We conduct a call with AT&T and Intrado on cutover and we all work together to switch URIs over then test. Officers and Cook County ETSB staff that are scheduled on-site for cutover conduct landline test calls from the city and station, typically their fax machines. They also participate in testing voice 9-1-1 calls and text-to-911 from all the wireless carriers. Discrepancy Reports are submitted for any misrouted call(s) or text(s).

List wireline exchanges to be tested.

Franklin Park - 224, 708, 847
River Grove - 224, 708, 773

List the Wireless, Text, and VoIP Carriers to be tested.

AT&T, Sprint/T-Mobile, and Verizon

ZIP CODES

Provide a list of Zip Codes for the communities within the boundary of your 9-1-1 System along with Zip Codes being added. The Statewide 9-1-1 Bureau will determine the 9-1-1 Authority's Zip Code percentage using the NG9-1-1 GIS Address Point data within each Zip Code Boundary.

60004, 60005, 60008, 60007, 60008, 60010, 60015, 60016, 60018, 60022, 60025, 60026,
60029, 60043, 60053, 60056, 60062, 60065, 60067, 60068, 60070, 60074, 60077, 60082,
60089, 60090, 60091, 60093, 60103, 60106, 60107, 60120, 60130, 60131, 60133, 60141,
60153, 60154, 60155, 60160, 60162, 60163, 60164, 60169, 60171, 60172, 60173, 60176,
60192, 60193, 60194, 60195, 60305, 60402, 60406, 60409, 60411, 60412, 60415, 60418,
60419, 60422, 60425, 60426, 60428, 60429, 60430, 60438, 60439, 60443, 60445, 60452,
60453, 60455, 60456, 60457, 60458, 60461, 60462, 60463, 60464, 60465, 60466, 60467,
60469, 60471, 60472, 60473, 60475, 60476, 60477, 60478, 60480, 60482, 60487, 60461,
60521, 60523, 60525, 60526, 60527, 60534, 60546, 60558, 60620, 60628, 60631, 60633,
60634, 60638, 60643, 60652, 60655, 60656, 60706, 60714, 60803, 60804, 60805, 60827

COOK COUNTY EMERGENCY TELEPHONE SYSTEM BOARD

Resolution No. 25-1114-03

**RESOLUTION TO ACCEPT THE VILLAGE OF FRANKLIN PARK
INTO THE COOK COUNTY 9-1-1 SYSTEM**

WHEREAS, the State of Illinois has enacted the Emergency Telephone System Act, 50 ILCS 750/0.01 et seq. ("Act") which enables a county to impose a surcharge on billed subscribers of network connections provided by telecommunications carriers at a rate per network connection in order to implement and maintain a 911 Emergency Telephone System; and

WHEREAS, pursuant to Section 26-79 of Ordinance Number 01-O-35 of the Cook County Code of Ordinances ("Ordinance"), the Cook County Emergency Telephone System Board ("ETSB") has the authority to plan and implement a 9-1-1 system and receive monies from the surcharge imposed under the Ordinance; and

WHEREAS, pursuant to 50 ILCS 15.4(a)(2), the Village of Franklin Park has requested that it be included in the Cook County 9-1-1 System and has agreed to the payment of the surcharge for such 9-1-1 services as established by the State of Illinois; and

WHEREAS, the ETSB has agreed to accept the Village of Franklin Park into the Cook County 9-1-1 System subject to approval by the Illinois State Police.

NOW, THEREFORE BE IT RESOLVED, that pursuant to a request by the Village of Franklin Park, the ETSB hereby approves the inclusion of the Village of Franklin Park within the Cook County 9-1-1 System to commence upon the approval of the Statewide 9-1-1 Administrator of the Illinois State Police. Upon such approval, all telecommunications carriers shall be notified to impose the applicable surcharge rate for such 9-1-1 services as established by the State of Illinois upon all customers located within the Village of Franklin Park.

The above Resolution is hereby APPROVED AND ADOPTED this 14th day of November, 2025.



Martin Bennett
Executive Director
Cook County Emergency Telephone System Board

COOK COUNTY EMERGENCY TELEPHONE SYSTEM BOARD

Resolution No. 25-1114-02

**RESOLUTION TO ACCEPT THE VILLAGE OF RIVER GROVE
INTO THE COOK COUNTY 9-1-1 SYSTEM**

WHEREAS, the State of Illinois has enacted the Emergency Telephone System Act, 50 ILCS 750/0.01 et seq. ("Act") which enables a county to impose a surcharge on billed subscribers of network connections provided by telecommunications carriers at a rate per network connection in order to implement and maintain a 911 Emergency Telephone System; and

WHEREAS, pursuant to Section 26-79 of Ordinance Number 01-O-35 of the Cook County Code of Ordinances ("Ordinance"), the Cook County Emergency Telephone System Board ("ETSB") has the authority to plan and implement a 9-1-1 system and receive monies from the surcharge imposed under the Ordinance; and

WHEREAS, pursuant to 50 ILCS 15.4(a)(2), the Village of River Grove has requested that it be included in the Cook County 9-1-1 System and has agreed to the payment of the surcharge for such 9-1-1 services as established by the State of Illinois; and

WHEREAS, the ETSB has agreed to accept the Village of River Grove into the Cook County 9-1-1 System subject to approval by the Illinois State Police.

NOW, THEREFORE BE IT RESOLVED, that pursuant to a request by the Village of River Grove, the ETSB hereby approves the inclusion of the Village of River Grove within the Cook County 9-1-1 System to commence upon the approval of the Statewide 9-1-1 Administrator of the Illinois State Police. Upon such approval, all telecommunications carriers shall be notified to impose the applicable surcharge rate for such 9-1-1 services as established by the State of Illinois upon all customers located within the Village of River Grove.

The above Resolution is hereby APPROVED AND ADOPTED this 14th day of November , 2025 .



Martin Bennett
Executive Director
Cook County Emergency Telephone System Board

**INTERGOVERNMENTAL AGREEMENT
BETWEEN THE COUNTY OF COOK, ON BEHALF OF
THE COOK COUNTY SHERIFF'S OFFICE
AND THE VILLAGE OF FRANKLIN PARK**

This Intergovernmental Agreement ("IGA") is entered into by and between the County of Cook ("County") on behalf of the Cook County Sheriff's Office ("CCSO") and the Village of Franklin Park ("Franklin Park"), (each a "Party", collectively, the "Parties"), pursuant to authority granted by the Illinois Constitution of 1970, Article VII, Section 10, and The Intergovernmental Cooperation Act, 5 ILCS 220/1 *et seq.*

I. RECITALS

WHEREAS, the Cook County Emergency Telephone Systems Board ("Cook ETSB") operates the Cook County 9-1-1 System ("9-1-1 System") in the unincorporated areas of Cook County and certain municipalities; and

WHEREAS, the CCSO processes 9-1-1 calls and provides other services for the 9-1-1 System, including call taking, dispatching, and radio monitoring; and

WHEREAS, the budget for the CCSO, through the Annual Appropriation Bill adopted by the County Board, currently funds the salary and benefits for in excess of sixty employees who currently staff the 9-1-1 System's communication center; and

WHEREAS, Franklin Park has conducted its dispatch activity via Norcomm Public Safety Communications, Inc., but is required to consolidate dispatch services with another emergency telephone systems board; and

WHEREAS, Franklin Park desires to obtain the CCSO's 9-1-1 System dispatching services for the Franklin Park Police Department ("Franklin Park PD") and the Franklin Park Fire Department ("Franklin Park FD"), and agrees to reimburse the CCSO for providing said services pursuant to this IGA; and

WHEREAS, the CCSO agrees to provide 9-1-1 System dispatching/monitoring services to Franklin Park PD and Franklin Park FD twenty-four (24) hours per day, seven (7) days per week; and

WHEREAS, the County, the CCSO and Franklin Park seek to enter into this IGA where the CCSO will provide dispatch services to the Franklin Park PD and Franklin Park FD.

NOW, THEREFORE, in consideration of the mutual covenants and agreements set forth herein, the Parties agree as follows:

II. INCORPORATION OF RECITALS

The recitals set forth above are incorporated herein as though fully set forth.

III. GENERAL PROVISIONS

- A. Term:** The term of this IGA shall begin on upon full execution by all Parties ("Effective Date") and shall continue for five (5) years from the Effective Date ("Termination Date").

B. Termination: Either the CCSO or Franklin Park may terminate this IGA at any time after the first three (3) months of the Term upon three hundred and sixty-five (365) days written notice.

C. Roles and Responsibilities:

- 1) The CCSO agrees to provide 9-1-1 System dispatching services to Franklin Park for the Franklin Park PD and Franklin Park FD twenty-four (24) hours per day, seven (7) days per week. Franklin Park PD and Franklin Park FD dispatch will be done on a Cook County 800 mhz frequency.
- 2) Franklin Park will adhere to current 9-1-1 System procedures covering radio use, officer safety, and firefighter safety practices mandated by the CCSO, a copy of which has been provided to Franklin Park.

D. Operational Reimbursement

- 1) Franklin Park agrees to reimburse the CCSO for services provided under this IGA on a monthly basis, with the first invoice being sent prior to commencement of services, for all personnel and operational costs associated with this IGA, including but not limited to costs associated with any additional positions necessary for performance of services ("CCSO Reimbursements"). The CCSO Reimbursements shall take place in accordance with the following schedule, with any partial year prorated based on the number of days the IGA has been in effect for that year:

1st year of service - \$691,539.00
2nd year of service - \$719,201.00
3rd year of service - \$747,969.00
4th year of service - \$777,887.00
5th year of service - \$809,003.00

- 2) CCSO will send Franklin Park a monthly invoice for one-twelfth of that year's annual payment amount. Payment to the CCSO will be due within thirty (30) days of receipt of invoice. The provisions of the Local Government Prompt Payment Act (50 ILCS 505/1, *et seq.*) will apply to all payments due under this IGA.

E. Late Payment; Audit Rights: If Franklin Park fails to make the payment(s) required by Section III.D, above, for two (2) or more consecutive months, Franklin Park shall give the CCSO full access to all Franklin Park's finances to determine if such non-payment is due to insufficient financial resources. If such non-payment is due to insufficient financial resources, the Parties to this IGA shall negotiate in good faith a new monthly fee. If, in the sole discretion of the CCSO, the non-payment is not due to insufficient financial resources, Franklin Park shall have thirty (30) days to cure any default in payment and become current on the outstanding amount. If Franklin Park fails to cure its nonpayment, the CCSO shall provide Franklin Park with a notice of its intent to terminate this IGA at least thirty (30) days prior to termination of the IGA. If either Party files a lawsuit related to the non-payment of fees, the CCSO shall continue to provide the services in this IGA until the lawsuit is resolved.

IV. INDEMNIFICATION AND INSURANCE

- A. Except as to liabilities, claims, demands or suits arising out of any negligent act or omission of the County and/or the CCSO, or their respective elected officials, officers, agents or employees,

Franklin Park agrees to indemnify, defend, save and hold, to the maximum extent permitted by law, the County and the CCSO, and their respective Commissioners, agents, officers, and employees harmless from and against any and all liabilities, claims, demands or suits brought by any employee of Franklin Park pursuant to this IGA or member of the public arising out of any negligent act or omission of Franklin Park and/or its agents, officers, or employees in the performance of this IGA.

- B. The County shall be responsible for the acts of its agents, officers, or employees in the performance of this IGA.
- C. The Parties each acknowledge and represent that they are presently insured through insurance with a financially sound and reputable insurance company, self-insurance or risk pooling agreement in such amounts and covering such risks as the Parties reasonably believe are sufficient for their performance under this IGA.
- D. Nothing in this IGA shall constitute a waiver of any privileges, defenses, or immunities that any Party to this IGA may have under the Local Government and Governmental Employees Tort Immunity Act, 745 ILCS 10/1 *et seq.*, with respect to any claim brought by a third party.

V. DISPUTE RESOLUTION

In the event of a dispute between Franklin Park and the CCSO concerning this IGA, each shall designate a representative who shall meet to resolve the dispute. If the designated representatives fail to resolve the dispute, then the CCSO's General Counsel and Franklin Park's General Counsel are responsible for promptly resolving the dispute in good faith and in a cooperative manner.

VI. NOTICE

Unless otherwise specified, any notice, demand or request required hereunder shall be given in writing at the addresses set forth below, by any of the following means: (a) personal service during regular business hours; (b) facsimile transmission during regular business hours; (c) overnight courier; or (d) first class mail properly addressed with postage prepaid and deposited in the U. S. Mail. Any notice, demand or request served personally or by facsimile transmission as aforesaid shall be effective upon receipt. Any notice, demand or request served by overnight courier shall be deemed received on the business day immediately following deposit with the overnight courier. Any notice, demand or request served by U.S. mail shall be deemed received two (2) business days following deposit in the mail. Notices shall be served at the following addresses or at such other place as the Parties may from time to time designate in writing by notice given hereunder

If to the CCSO:

Cook County Sheriff's Office
Attn: General Counsel
50 West Washington, Ste. 704
Chicago, Illinois 60602

If to Franklin Park:

Village of Franklin Park
Attn: Barrett F. Pedersen, Mayor
9500 Belmont Avenue
Franklin Park, IL 60131

VII. MISCELLANEOUS

- A. **Compliance with Laws.** The Parties shall at all times observe and comply with all applicable federal, state and local laws, statutes, ordinances, rules, regulations, codes and executive orders, now existing or hereinafter in effect, which may in any manner affect the performance of this IGA.
- B. **Counterparts.** This IGA may be executed in any number of counterparts, each of which shall be deemed an original and all of which, taken together, shall constitute a single, integrated instrument.
- C. **Governing Law and Venue.** This IGA shall be governed by and construed in accordance with the laws of the State of Illinois, without regard to the principles of conflicts of law thereof. If there is a lawsuit under this IGA, each Party hereto agrees to the original jurisdiction of those courts located within the County of Cook, State of Illinois, with regard to any controversy arising out of, relating to, or in any way concerning the execution or performance of this IGA.
- D. **Entire Agreement: Modification.** This IGA constitutes the entire agreement between the Parties with respect to the subject matter hereof and supersedes any prior agreements, negotiations and discussions. This IGA may not be modified or amended in any manner without the prior written consent of the Parties hereto. No term of this IGA may be waived or discharged orally or by any course of dealing, but only by an instrument in writing signed by the Party benefited by such term.
- E. **Severability.** If any term of this IGA or any application thereof is held invalid or unenforceable, the remainder of this IGA shall be construed as if such invalid part were never included herein and this Agreement shall be and remain valid and enforceable to the fullest extent permitted by law.
- F. **Conflicts.** This IGA shall not be legally binding if entered into in violation of the provisions of the Public Officer Prohibited Activities Act, 50 ILCS 105/0.01 *et seq.*

[REMAINDER OF PAGE INTENTIONALLY LEFT BLANK]

IN WITNESS WHEREOF, the County of Cook, and the Village of Franklin Park have caused this IGA to be executed.

COOK COUNTY EXECUTION: The undersigned, on behalf of the County of Cook, Illinois, a body politic and corporate of the State of Illinois, hereby accept the foregoing Intergovernmental Agreement:

Toni Preckwinkle

Toni Preckwinkle
President, Cook County Board of Commissioners

ATTEST:

Monica Gordon

Dated: 12-22-2025

Monica Gordon
Cook County Clerk

ACKNOWLEDGED:

Thomas Dart

Thomas Dart
Cook County CCSO

APPROVED BY THE BOARD OF
COOK COUNTY COMMISSIONERS

DEC 18 2025

COM _____

Approved as to form:

Brian Tracy

Assistant State's Attorney

VILLAGE OF FRANKLIN PARK EXECUTION: The undersigned, on behalf of the Village of Franklin Park, a body politic and corporate of the State of Illinois, hereby accept the foregoing Intergovernmental Agreement:

Barrett F. Pedersen

Dated: 10/22/25

Barrett F. Pedersen, Mayor
Village of Franklin Park

ATTEST:

April Arellano

Dated: 10/22/25

April Arellano, Village Clerk
Village of Franklin Park

**INTERGOVERNMENTAL AGREEMENT
BETWEEN THE COUNTY OF COOK, ON BEHALF OF
THE COOK COUNTY SHERIFF'S OFFICE
AND THE VILLAGE OF RIVER GROVE**

This Intergovernmental Agreement ("IGA") is entered into by and between the County of Cook ("County") on behalf of the Cook County Sheriff's Office ("CCSO") and the Village of River Grove ("River Grove"), (each a "Party", collectively, the "Parties"), pursuant to authority granted by the Illinois Constitution of 1970, Article VII, Section 10, and The Intergovernmental Cooperation Act, 5 ILCS 220/1 *et seq.*

I. RECITALS

WHEREAS, the Cook County Emergency Telephone Systems Board ("Cook ETSB") operates the Cook County 9-1-1 System ("9-1-1 System") in the unincorporated areas of Cook County and certain municipalities; and

WHEREAS, the CCSO processes 9-1-1 calls and provides other services for the 9-1-1 System, including call taking, dispatching, and radio monitoring; and

WHEREAS, the budget for the CCSO, through the Annual Appropriation Bill adopted by the County Board, currently funds the salary and benefits for in excess of sixty employees who currently staff the 9-1-1 System's communication center; and

WHEREAS, River Grove has conducted its dispatch activity via Norcomm Public Safety Communications, Inc., but is required to consolidate dispatch services with another emergency telephone systems board; and

WHEREAS, River Grove desires to obtain the CCSO's 9-1-1 System dispatching services for the River Grove Police Department ("River Grove PD") and the River Grove Fire Department ("River Grove FD"), and agrees to reimburse the CCSO for providing said services pursuant to this IGA; and

WHEREAS, the CCSO agrees to provide 9-1-1 System dispatching/monitoring services to River Grove PD and River Grove FD twenty-four (24) hours per day, seven (7) days per week; and

WHEREAS, the County, the CCSO and River Grove seek to enter into this IGA where the CCSO will provide dispatch services to the River Grove PD and River Grove FD.

NOW, THEREFORE, in consideration of the mutual covenants and agreements set forth herein, the Parties agree as follows:

II. INCORPORATION OF RECITALS

The recitals set forth above are incorporated herein as though fully set forth.

III. GENERAL PROVISIONS

A. Term: The term of this IGA shall begin on upon full execution by all Parties ("Effective Date") and shall continue for five (5) years from the Effective Date ("Termination Date").

B. Termination: Either the CCSO or River Grove, may terminate this IGA at any time after the first three (3) months of the Term upon three hundred and sixty-five (365) days written notice.

C. Roles and Responsibilities:

- 1) The CCSO agrees to provide 9-1-1 System dispatching services to River Grove for the River Grove PD and River Grove FD twenty-four (24) hours per day, seven (7) days per week. River Grove PD and River Grove FD dispatch will be done on a Cook County 800 mhz frequency.
- 2) River Grove will adhere to current 9-1-1 System procedures covering radio use, officer safety, and firefighter safety practices mandated by the CCSO, a copy of which has been provided to River Grove.

D. Operational Reimbursement

- 1) Commencing on the effective terminated date of the Emergency Dispatch Services Agreement between River Grove and Norcomm Public Safety Communications, Inc., River Grove agrees to reimburse the CCSO for services provided under this IGA on a monthly basis, with the first invoice being sent prior to commencement of services, for all personnel and operational costs associated with this IGA, including but not limited to costs associated with any additional positions necessary for performance of services ("CCSO Reimbursements"). The CCSO Reimbursements shall take place in accordance with the following schedule, with any partial year prorated based on the number of days the IGA has been in effect for that year:

1st year of service - \$346,229.00 (2025)
2nd year of service - \$360,078.00 (2026)
3rd year of service - \$374,481.00 (2027)
4th year of service - \$389,461.00 (2028)
5th year of service - \$405,039.00 (2029)

- 2) CCSO will send River Grove a monthly invoice for one-twelfth of that year's annual payment amount. Payment to the CCSO will be due within thirty (30) days of receipt of invoice. The provisions of the Local Government Prompt Payment Act (50 ILCS 505/1, *et seq.*) will apply to all payments due under this IGA.

E. Late Payment; Audit Rights: If River Grove fails to make the payment(s) required by Section III.D, above, for two (2) or more consecutive months, River Grove shall give the CCSO full access to all River Grove's finances to determine if such non-payment is due to insufficient financial resources. If such non-payment is due to insufficient financial resources, the Parties to this IGA shall negotiate in good faith a new monthly fee. If, in the sole discretion of the CCSO, the non-payment is not due to insufficient financial resources, River Grove shall have thirty (30) days to cure any default in payment and become current on the outstanding amount. If River Grove fails to cure its nonpayment, the CCSO shall provide River Grove with a notice of its intent to terminate this IGA at least thirty (30) days prior to termination of the IGA. If either Party files a lawsuit related to the non-payment of fees, the CCSO shall continue to provide the services in this IGA until the lawsuit is resolved.

IV. INDEMNIFICATION AND INSURANCE

- A. Except as to liabilities, claims, demands or suits arising out of any negligent act or omission of the County and/or the CCSO, or their respective elected officials, officers, agents or employees, River Grove agrees to indemnify, defend, save and hold, to the maximum extent permitted by law, the

County and the CCSO, and their respective Commissioners, agents, officers, and employees harmless from and against any and all liabilities, claims, demands or suits brought by any employee of River Grove pursuant to this IGA or member of the public arising out of any negligent act or omission of River Grove and/or its agents, officers, or employees in the performance of this IGA.

- B. The County shall be responsible for the acts of its agents, officers, or employees in the performance of this IGA.
- C. The Parties each acknowledge and represent that they are presently insured through insurance with a financially sound and reputable insurance company, self-insurance or risk pooling agreement in such amounts and covering such risks as the Parties reasonably believe are sufficient for their performance under this IGA.
- D. Nothing in this IGA shall constitute a waiver of any privileges, defenses, or immunities that any Party to this IGA may have under the Local Government and Governmental Employees Tort Immunity Act, 745 ILCS 10/1 *et seq.*, with respect to any claim brought by a third party.

V. DISPUTE RESOLUTION

In the event of a dispute between River Grove and the CCSO concerning this IGA, each shall designate a representative who shall meet to resolve the dispute. If the designated representatives fail to resolve the dispute, then the CCSO's General Counsel and River Grove's General Counsel are responsible for promptly resolving the dispute in good faith and in a cooperative manner.

VI. NOTICE

Unless otherwise specified, any notice, demand or request required hereunder shall be given in writing at the addresses set forth below, by any of the following means: (a) personal service during regular business hours; (b) facsimile transmission during regular business hours; (c) overnight courier; or (d) first class mail properly addressed with postage prepaid and deposited in the U. S. Mail. Any notice, demand or request served personally or by facsimile transmission as aforesaid shall be effective upon receipt. Any notice, demand or request served by overnight courier shall be deemed received on the business day immediately following deposit with the overnight courier. Any notice, demand or request served by U.S. mail shall be deemed received two (2) business days following deposit in the mail. Notices shall be served at the following addresses or at such other place as the Parties may from time to time designate in writing by notice given hereunder

If to the CCSO:

Cook County Sheriff's Office
Attn: General Counsel
50 West Washington, Ste. 704
Chicago, Illinois 60602

If to River Grove:

Village of River Grove
Attn: David B. Guerin, Village President
2621 N Thatcher Avenue
River Grove, IL 60171

VII. MISCELLANEOUS

- A. **Compliance with Laws.** The Parties shall at all times observe and comply with all applicable federal, state and local laws, statutes, ordinances, rules, regulations, codes and executive orders, now existing or hereinafter in effect, which may in any manner affect the performance of this IGA.
- B. **Counterparts.** This IGA may be executed in any number of counterparts, each of which shall be deemed an original and all of which, taken together, shall constitute a single, integrated instrument.
- C. **Governing Law and Venue.** This IGA shall be governed by and construed in accordance with the laws of the State of Illinois, without regard to the principles of conflicts of law thereof. If there is a lawsuit under this IGA, each Party hereto agrees to the original jurisdiction of those courts located within the County of Cook, State of Illinois, with regard to any controversy arising out of, relating to, or in any way concerning the execution or performance of this IGA.
- D. **Entire Agreement; Modification.** This IGA constitutes the entire agreement between the Parties with respect to the subject matter hereof and supersedes any prior agreements, negotiations and discussions. This IGA may not be modified or amended in any manner without the prior written consent of the Parties hereto. No term of this IGA may be waived or discharged orally or by any course of dealing, but only by an instrument in writing signed by the Party benefited by such term.
- E. **Severability.** If any term of this IGA or any application thereof is held invalid or unenforceable, the remainder of this IGA shall be construed as if such invalid part were never included herein and this Agreement shall be and remain valid and enforceable to the fullest extent permitted by law.
- F. **Conflicts.** This IGA shall not be legally binding if entered into in violation of the provisions of the Public Officer Prohibited Activities Act, 50 ILCS 105/0.01 *et seq.*

[REMAINDER OF PAGE INTENTIONALLY LEFT BLANK]

IN WITNESS WHEREOF, the County of Cook, and the Village of River Grove have caused this IGA to be executed.

COOK COUNTY EXECUTION: The undersigned, on behalf of the County of Cook, Illinois, a body politic and corporate of the State of Illinois, hereby accept the foregoing Intergovernmental Agreement:

Toni Preckwinkle

Toni Preckwinkle
President, Cook County Board of Commissioners

ATTEST:

Monica Gordon

Dated: 11-28-2025

Monica Gordon
Cook County Clerk

ACKNOWLEDGED:

Thomas Dart

Thomas Dart
Cook County CCSO

Approved as to form:

Brian Tracy

Assistant State's Attorney

VILLAGE OF RIVER GROVE EXECUTION: The undersigned, on behalf of the Village of River Grove, a body politic and corporate of the State of Illinois, hereby accept the foregoing Intergovernmental Agreement:

D. B. Guerin

Dated: 10-6-2025

David B. Guerin, Village President
Village of River Grove

ATTEST:

Marjorie A. Manchen

Dated: 10-6-2025

Marjorie A. Manchen, Village Clerk
Village of River Grove



Barrett F. Pedersen
President

Thomas Ferris
Chief of Police

FRANKLIN PARK POLICE DEPARTMENT

9451 West Belmont Avenue
Franklin Park, Illinois 60131
(847) 671-8200

February 5th, 2026

Martin Bennett, ENP
Executive Director, Emergency Communications / 911 Center
Cook County ETSB
Cook County Sheriff's Police Department

To Whom It May Concern,

This letter authorizes the Executive Director of the Cook County Sheriff's Police Emergency Communications / 911 Center, Martin Bennett, to discuss and make changes regarding AT&T, specifically information on traffic studies and capacities for calls to their 911 Dispatcher Center.

Respectfully Submitted,

A handwritten signature in blue ink, appearing to read "Thomas Ferris", written over a horizontal line.

Thomas Ferris – Chief of Police

David B. Guerin
Mayor



Michael Konwinski
Chief of Police

DEPARTMENT OF POLICE
VILLAGE OF RIVER GROVE

2621 Thatcher Ave • River Grove, IL 60171
708-453-2121 Fax 708-453-9593

November 14, 2025

Martin Bennett, ENP
Executive Director, Emergency Communications/9-1-1 Center
Cook County Sheriff's Police

To Whom It May Concern,

This letter authorizes the Executive Director of the Emergency Communication/9-1-1 Center Cook County Sheriff's Police, Martin Bennett, to discuss and make changes regarding AT&T, specifically information on traffic studies and capacities for calls to their 9-1-1 Dispatch Center.

Respectfully Submitted

A handwritten signature in black ink that reads "Michael Konwinski". The signature is written in a cursive style and is positioned above a horizontal line.

Michael Konwinski – Chief of Police



EMERGENCY TELEPHONE SYSTEM BOARD

Enhanced 9-1-1 Emergency Service for Cook County

2026 CALL HANDLING AID OUTSIDE JURISDICTIONAL BOUNDARIES

John Cornier
Board Member

Timothy Doherty
Board Member

Thomas Fleming
Board Member

Tom Gadomski
Board Member

Arthur Jackson
Board Member

Michael Kuryla
Board Member

John Matthews
Board Member

Arturo Robles
Board Member

Kevin Sisk
Board Member

Martin Bennett
Executive Director

Matthew Carlson
Director of Support
Services

Megan Kinsella
Director of Operations

Chris Lienhardt
Director Fire Operations

Valerie Rhodes
Director of
Administration

Carl Campbell
CAD Administrator

Patricia Duffy
CAD Administrator

D'Vante Thomas
CAD Administrator

Dear Public Safety Member,

In accordance with the Emergency Telephone System Act (50 ILCS 750/14, 750/15), our agency is required to annually certify the continuation of a Call Handling – Aid Outside Jurisdictional Boundaries Agreements, as filed in our Authority to Operate a 9-1-1 System; IL Docket 96-0575.

This correspondence shall serve as notice of our intention to continue to operate under the terms of the Call Handling – Aid Outside Jurisdictional Boundaries Agreement between our agencies.

This agreement is made between the Cook County ETSB on behalf of its Public Safety Agencies: Berkeley, Blue Island, Cook County Forest Preserve Police, Cook County Sheriff's Police, Chicago Heights, Crestwood, Des Plaines, Franklin Park, Ford Heights, Golf, Harvey, Hometown, Lyons, Merrionette Park, Metra Police, Northlake, Olympia Fields, Palos Park, Park Ridge, Phoenix, River Grove, Riverdale and Worth, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

Calls received in Cook County jurisdiction below should be routed as follows:

ESInet to ESInet
Primary 911 Transfer sip:sos@cookilso1.cook.il.us
Manual Transfer On Net 8471194014

Off-Net to On-Net
Primary 911 Transfer 708-911-6120 or 847-911-6134

Berkeley PD
Secondary 708-449-8224

Blue Island PD
Secondary 708-385-1313

Chicago Heights PD
Secondary 708-754-2121

Cook County Forest Preserve Police, Cook County Sheriff's Police, Ford Heights, Golf, and Northlake:
Secondary 708-458-1000
Tertiary ISPERN or Cook County INTEROP1

Crestwood PD
Secondary 708-385-5131 or 224-580-2867

Des Plaines PD

Secondary 224-580-2868
Franklin Park PD
Secondary 224-580-2826

Franklin Park FD
Secondary 224-580-2827

Harvey PD
Secondary 708-331-2131

Hometown PD
Secondary 224-580-2856

Indian Head Park
Secondary 708-246-3161

Lyons PD
Secondary 708-442-4405

Merrionette Park PD
Secondary 708-396-3172

Metra Police
Secondary 312-322-2800

Olympia Fields PD
Secondary 224-580-2840

Palos Park PD
Secondary 708-448-2191

Park Ridge PD
Secondary 224-580-2860

Phoenix PD
Secondary 708-331-2191

River Grove PD
Secondary 224-580-2824

River Grove FD
Secondary 224-580-2825

Riverdale PD
Secondary 224-580-2876

Robbins PD
Secondary 224-580-2862

Worth PD
Secondary 708-448-2151 or 224-580-2869

The Cook County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

9511 W. Harrison □ Des Plaines, IL 60016 □ (847) 294-4742 □ Fax (847) 294-4745

Primary Telephone transfer via your agency's primary routing number as identified by AT&T.
Secondary via your agency's 10-digit emergency number
Tertiary ISPERN or point to point radio.

Cook County ETSB has moved to the ESInet as of February of 2024.

Aid Outside Jurisdiction Boundaries

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System according to State of Illinois Administrative Rules and internal policy. It shall be the responsibility of your agency to maintain the report of call and the disposition of each call.

There is no need to respond to this notification unless it is your desire to modify this agreement or withdraw from it. Unless we hear from you within ten (10) days, we will assume that agreement remains in full effect. If you have any questions regarding this matter, please feel free to contact Valerie Rhodes (847) 294-4742.

Sincerely,

Martin F. Bennett

Martin F. Bennett
Executive Director ETSB
Cook County 911 System

**PARTICIPATING AGENCY CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT**

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between the Cook County ETSB ("9-1-1 Authority")
and Franklin Park Police Department (Participating "Public Safety Agency") for the
purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING Cook County ETSB
("9-1-1 Authority") receiving a call for emergency services in
your jurisdiction shall dispatch the call in the following manner:

Primary: METRO LEYDEN (state specific procedures - if radio frequency-
identify frequency number, if talk group-identify name, if telephone-identify telephone number)

Secondary: CK INTEROP 1 (state specific procedures - if radio frequency-
identify frequency etc.)

AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall
render its service to the requesting party without regard to whether the unit is operating outside its
normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an
administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and the location of all calls. All records will be available to all
participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each
call received. All agreements, management, records, and service will be the responsibility of the 9-1-1
Authority.

Martin Bennett

9-1-1 Authority Name

Signature

Executive Director

Title

Date 2/2/2026

Thomas Ferris

Public Safety Agency Name

Signature

Police Chief

Title

Date 02/03/2026

**PARTICIPATING AGENCY CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT**

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between the Cook County ETSB ("9-1-1 Authority")
and Franklin Park Fire Department (Participating "Public Safety Agency") for the
purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING Cook County ETSB
("9-1-1 Authority") receiving a call for emergency services in
your jurisdiction shall dispatch the call in the following manner:

Primary: CCFD (state specific procedures - if radio frequency-
identify frequency number, if talk group-identify name, if telephone-identity telephone number)

Secondary: CCFD2 (state specific procedures - if radio frequency-
identify frequency etc.)

AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall
render its service to the requesting party without regard to whether the unit is operating outside its
normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an
administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and the location of all calls. All records will be available to all
participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each
call received. All agreements, management, records, and service will be the responsibility of the 9-1-1
Authority.

Martin Bennett

9-1-1 Authority Name

Signature

Title Executive Director

Date 2/2/2026

Mark Stewart

Public Safety Agency Name

Signature

Title Fire Chief

Date

2/3/2026

**PARTICIPATING AGENCY CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT**

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between the Cook County ETSB ("9-1-1 Authority")
and River Grove Police Department (Participating "Public Safety Agency") for the
purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING Cook County ETSB
("9-1-1 Authority") receiving a call for emergency services in
your jurisdiction shall dispatch the call in the following manner:

Primary: METRO LEYDEN (state specific procedures - if radio frequency-
identify frequency number, if talk group-identify name, if telephone-identity telephone number)

Secondary: CK INTEROP 1 (state specific procedures - if radio frequency-
identify frequency etc.)

AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall
render its service to the requesting party without regard to whether the unit is operating outside its
normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an
administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and the location of all calls. All records will be available to all
participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each
call received. All agreements, management, records, and service will be the responsibility of the 9-1-1
Authority.

Martin Bennett

9-1-1 Authority Name

Signature

Title Executive Director

Date 2/2/2026

Michael Konwinski

Public Safety Agency Name

Signature

Title Police Chief

Date February 3, 2026

**PARTICIPATING AGENCY CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT**

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between the Cook County ETSB ("9-1-1 Authority")
and River Grove Fire Department (Participating "Public Safety Agency") for the
purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING Cook County ETSB
("9-1-1 Authority") receiving a call for emergency services in
your jurisdiction shall dispatch the call in the following manner:

Primary: CCFD (state specific procedures - if radio frequency-
identify frequency number, if talk group-identify name, if telephone-identity telephone number)

Secondary: CCFD2 (state specific procedures - if radio frequency-
identify frequency etc.)

AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall
render its service to the requesting party without regard to whether the unit is operating outside its
normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an
administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and the location of all calls. All records will be available to all
participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each
call received. All agreements, management, records, and service will be the responsibility of the 9-1-1
Authority.

Martin Bennett

9-1-1 Authority Name

Signature

Title Executive Director

Date 2/2/2026

Sean Flynn

Public Safety Agency Name

Signature

Title Fire Chief

Date 2-3-26

**ADJACENT 9-1-1 AUTHORITIES CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT**

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between Cook County ETSB ("9-1-1 Authority"), and DuPage ETSB on behalf of the Addison Consolidated Dispatch Center and DU-COMM ("Adjacent 9-1-1 Authority"), that dispatches the following "Public Safety Agencies" whose boundaries are adjacent to this 9-1-1 Authority for the purpose of effective handling and routing of 9-1-1 Emergency Calls:

- | | |
|----|-----|
| 1) | 6) |
| 2) | 7) |
| 3) | 8) |
| 4) | 9) |
| 5) | 10) |

CALL HANDLING

(9-1-1 Authority PSAP Name) Cook County ETSB receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

ACDC 630-911-5316
Primary: DU-COMM 630-911-5338 (state specific procedures - if radio frequency-identify frequency number, if talk group-identify name, if telephone-identity telephone number)

ACDC 630-911-5328
Secondary: DU-COMM 630-833-9112 (state specific procedures - if radio frequency-identify frequency etc.)

AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and the location of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority.

Martin Bennett

9-1-1 Authority Name

Signature

Title Executive Director

Date 2/17/26

Emergency Telephone System Board of DuPage County

Adjacent 9-1-1 Authority Name

Signature

Title Executive Director/911 System Manager

Date 2/17/26

**ADJACENT 9-1-1 AUTHORITIES CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT**

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between Cook County ETSB ("9-1-1 Authority"), and Municipal Consolidated Dispatch ("Adjacent 9-1-1 Authority"), that dispatches the following "Public Safety Agencies" whose boundaries are adjacent to this 9-1-1 Authority for the purpose of effective handling and routing of 9-1-1 Emergency Calls:

- | | |
|--|-----|
| 1) Harwood Heights | 6) |
| 2) Norridge | 7) |
| 3) Norwood Park Fire Protection District | 8) |
| 4) Schiller Park | 9) |
| 5) | 10) |

CALL HANDLING

(9-1-1 Authority PSAP Name) Cook County ETSB receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: sip:sos@mncnild1.cook.il.us (state specific procedures - if radio frequency-identify frequency number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 708-320-7880 (state specific procedures - if radio frequency-identify frequency etc.)

AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and the location of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority.

Martin Bennett

Ronald Gross

9-1-1 Authority Name

Adjacent 9-1-1 Authority Name

Signature

Signature

Executive Director

Executive Director

Date 2/3/2026

Date 02/03/2026

**ADJACENT 9-1-1 AUTHORITIES CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT**

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between Cook County ETSB ("9-1-1 Authority"), and NORCOMM ("Adjacent 9-1-1 Authority"), that dispatches the following "Public Safety Agencies" whose boundaries are adjacent to this 9-1-1 Authority for the purpose of effective handling and routing of 9-1-1 Emergency Calls:

- | | |
|-----------------|-----|
| 1) Bellwood | 6) |
| 2) Elmwood Park | 7) |
| 3) Melrose Park | 8) |
| 4) Rosemont | 9) |
| 5) Stone Park | 10) |

CALL HANDLING

Cook County ETSB
(9-1-1 Authority PSAP Name) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: sip:sos@nrcmilcd1fkln.cook.il.us (state specific procedures - if radio frequency-identify frequency number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 708-344-2124 (state specific procedures - if radio frequency-identify frequency etc.)

AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and the location of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority.

Martin Bennett

9-1-1 Authority Name

Signature

Executive Director

Title

Date 2/3/2026

Corinne Swiatek

Adjacent 9-1-1 Authority Name

Signature

Director

Date 02/09/2026