

ILLINOIS STATE POLICE
Office of the Statewide 9-1-1 Administrator



State of Illinois

Application for
9-1-1 Modification Plan

911 GENERAL INFORMATION

DATE: 06/16/2021

Type of Change: <input checked="" type="checkbox"/> Long Form Modification Plan <input type="checkbox"/> Short Form Modification Plan		
Current System Name:	Population Served	Land Area in Sq Miles
Southwest Central 9-1-1 System	107,990	107

List PSAPs:	Primary	Secondary
Southwest Central Dispatch	X	

911 System Contact: William D. Shanley

Street Address: 7611 West College Drive New Facility: 8911 W. 95th Street Palos Hills, IL 60465

City, State and Zip Code: Palos Heights, IL 60463

Office Telephone: (708) 448-6180

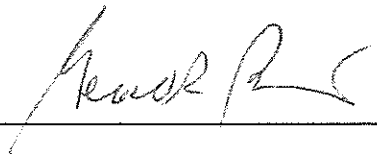
Cellular Telephone: (708) 243-2319

Email: bill.shanley@swcd911.org

Wireless Coverage for Consolidated System: <u> 100 </u> % Phase II compliant <u> 100 </u> % Phase I compliant	Please check if applicable: <input type="checkbox"/> NG9-1-1 capable <input checked="" type="checkbox"/> Receive 9-1-1 Text <input type="checkbox"/> Receive 9-1-1 Video
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VERIFICATION

I, Gerald R. Bennett, first being duly sworn upon oath, depose and say that I am Chairman, of Southwest Central 9-1-1 System; that I have read the foregoing plan by me subscribed and know the contents thereof; that said contents are true in substance and in fact, except as to those matters stated upon information and belief, and as to those, I believe same to be true.

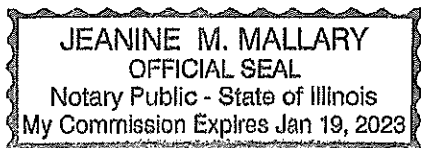


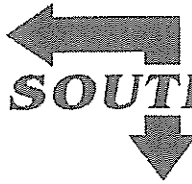
Chairman, Southwest Central 9-1-1 System

Subscribed and sworn to before me
this 16th day of June, 20 21.



NOTARY PUBLIC, ILLINOIS





SOUTHWEST CENTRAL 9-1-1 SYSTEM

7611 West College Drive • Palos Heights, IL 60463-2071 • Fax (708) 448-9823

9-1-1

9-1-1 SYSTEM PROVIDER LETTER OF INTENT

June 24, 2021

Lisa Wirtanen
AT&T 9-1-1 Service Executive
4918 W. 95th Street
Oak Lawn, IL 60453

Dear Ms. Wirtanen,

This letter is to confirm our intent to modify our 9-1-1 System. Enclosed is your copy of our modification plan to be filed with the Department of the Illinois State Police for approval.

Thank you for your assistance in this matter.

Sincerely,

William D. Shanley
Secretary

Enclosure: Modification Plan

NARRATIVE STATEMENT:

(Provide a detailed summary of system operations for a modified 9-1-1 plan. Also, if incorporating an NG9-1-1 solution, please include the additional items listed below pursuant to 1325.205 b)12).

- 1) Indicate the name of the certified 9-1-1 system provider being utilized.
- 2) Explain the national standards, protocols and/or operating measures that will be followed.
- 3) Explain what measures have been taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment.
- 4) Explain how the existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system.
- 5) Explain how split exchanges will be handled.
- 6) Explain how the databases will be maintained and how address errors will be corrected and updated on a continuing basis.
- 7) Explain who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday.
- 8) Explain what security measures will be placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it.

Plan Narrative:

The purpose of this modification is to relocate the physical facility of the PSAP from the City of Palos Heights to the City of Palos Hills. The current implemented SWC911 's ISP/ICC approved plans for wireline and wireless inclusive of 9-1-1 text have been in place for years and will not change. The operations of SWCD will continue in its current operation without change. The methods and means of providing/continuing call dispatch services will continue to function in conformity with legislative requirements and ISP rules.

Within the new facility will be 13 new dispatch consoles equipped with the latest Moducom CPE capable of receiving ANI/ALI with the x, y and z coordinates and approved State GIS data for mapping utilized through the new Central Square CAD. Provisions for multiple fiber telephone service sources have been built into the site for possible future use. All voice and radio communications will be recorded both at the console positions for instant playback and in an Equature logging recorder providing for both instant playback and historical review. The backup power system consists of a 250 KW gas powered generator, redundancy with provisions for a roll up generator and a battery UPS system capable of sustaining the power requirements for critical operations for 1.5 hours in the event of a generator failure. The center generally is not open to the public. External access for any person is restricted by security doors and internal locking devices in conjunction with HD security camera system for external and internal monitoring and recording. Access to the data system is restricted to authorized employees utilizing multiple firewalls requiring multiple levels of security clearances for access by anyone.

The certified 9-1-1 system provider will remain AT&T, currently providing routing through Lombard, Blue Island and Elk Grove AT&T switches. All calls are received with all database information as currently available. The call routing will continue uninterrupted through these switches. SWCD will work with AT&T to insure that routing through the existing switches to the new facility is received as required.

FINANCIAL INFORMATION

Annual recurring 9-1-1 network costs prior to modification	\$ <u>75,182.04</u>
Projected annual recurring 9-1-1 network costs after modification	\$ <u>75,182.04</u>
Installation cost of the project	\$ <u>9,340.31</u>
Anticipated annual revenues	\$ <u>1,070,584.76</u>



June 23, 2021

Implementation of 9-1-1 Service

AT&T Illinois is making available a tariff (ICC IL 22 Part 8 Section 3) to provide selective routing and database management services for 9-1-1 calls.

The intent of this letter is to inform you of the costs associated with 9-1-1 Service Delivery. In addition, this letter will confirm the addition of dedicated 9-1-1 circuits from the 911 Control Office to the SOUTH WEST CENTRAL DISPATCH.

Per the AT&T Illinois tariff, all network elements and rates are subject to the terms and conditions in the appropriate telecommunication carrier's tariffs. AT&T Illinois reserves the right to change the monthly charges in accordance with any subsequent changes in tariffed rates.

If you have any questions or concerns, please contact your dedicated 9-1-1 Operations Manager.

Respectfully,

LISA WIRTANEN

Lisa Wirtanen
AT&T 9-1-1 Service Delivery
Phone – (708) 229-0388



SOUTH WEST CENTRAL DISPATCH in Cook County

- Install 23 9-1-1 circuits/CAMA trunks and build related AT&T switch translations
 - 1 Trunk group, 5 members to Blue Island
 - 1 trunk group, 5 members to Elk Grove
 - 1 Trunk group, 5 members to Lombard
- For Cook County back up:
 - 1 Trunk group, 2 members to Blue Island
 - 1 Trunk group, 2 members to Elk Grove
 - 1 Trunk group, 2 members to Lombard
 - 1 Trunk group, 2 members to Geneva
- Install 7 alternate routing 9-1-1 circuit and build related AT&T switch translations
- Install 1 ALI pair for ALI delivery

9-1-1 charges:

AT&T Illinois – Dedicated 9-1-1 Circuit Charges

Installation/Non-recurring Charges:

30 9-1-1 Voice Circuit @ \$270.41	\$ 8,112.30
7 9-1-1 Order Charge @ 175.43 per trunk group	\$ 1,228.01

Total Non-recurring Circuit Charges: \$ 9,340.31

Monthly/Recurring Charges:

9-1-1 Alternate routing circuit @ \$20.00	\$
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Total Additional Recurring Circuit Charges: \$

TOTAL CHARGES:

AT&T Illinois – 9-1-1 Non-recurring Charges	total \$9,340.31
AT&T Illinois – 9-1-1 Recurring Charges	total \$
(includes current charges)	

AT&T 9-1-1 Agreement



All network element and rates are subject to the terms and conditions in the appropriate telecommunications carrier's tariffs. AT&T Illinois reserves the right to change the monthly charges in accordance with any subsequent changes in tariffed rates.

I concur with the SOUTH WEST CENTRAL DISPATCH 9-1-1 charges as described above.

I understand that installation timeframes for 9-1-1 circuits is approximately 90-120 days from the date of circuit order.

William D. Stanley
(Signature)

Name William D. Stanley

Title Director

Date 6-24-21

AT&T will provide one monthly bill, which will reflect only 9-1-1 charges incurred by this PSAP. Please provide the following information for billing purposes:

Name Southwest Central 9-1-1 System

Address 7611 W. College Dr.

City/State/Zip Palos Heights, IL 60463

Attention William D. Stanley

Contact Phone 708-448-6180

FIVE YEAR STRATEGIC PLAN FOR MODIFIED PLAN

(Provide a detailed summary of the proposed system's operation, including but not limited to, a five-year strategic plan for implementation of the modified 9-1-1 plan with financial projections)

Narrative:

Remains the same.

COMMUNITIES SERVED

Provide a list of all communities to be served by the proposed 9-1-1 System. Please include the name of the community and the official mailing address including street address, city and zip code.

USE ADDITIONAL SHEETS AS NECESSARY

City, Town or Village	Street Address, City, Zip Code
Village of Chicago Ridge	10455 S. Ridgeland Chicago Ridge, IL 60415
Village of Crestwood	13800 S. Cicero Ave. Crestwood, IL 60418
Village of Lemont	418 Main St. Lemont, IL 60439
City of Palos Heights	7607 W. College Dr. Palos Heights, IL 60463
City of Palos Hills	10335 S. Roberts Rd. Palos Hills, IL 60465
Village of Worth	7112 W. 111th St. Worth, IL 60482

PARTICIPATING AGENCIES

Provide a list of public safety agencies (Police, Fire, EMS etc.) that are to be dispatched by the 9-1-1 System. Each Agencies land area(s) in square miles and estimated population which will have access to the proposed 9-1-1 System. Do not forget to include County Sheriff's jurisdiction and Illinois State Police Districts. Each agency that appears on this list should also have signed a call handling agreement.

9-1-1 Participant Agencies	Street Address, City, Zip Code	Administrative Telephone No.	Direct Dispatch	Transfer	Call Relay
see attached Exhibit 3					

Exhibit 3

SYSTEM PARTICIPANTS

A list of system participants showing the 9-1-1 land area(s) in square miles and estimated population which will have access to the proposed 9-1-1 System. Do not forget to include County Sheriff's jurisdiction and Illinois State Police Districts. Each agency that appears on this list should also be shown on the maps and should also have signed a call handling agreement. (USE ADDITIONAL SHEETS AS NECESSARY)

System Participants	Street Address, City, Zip Code	Administrative Telephone No.	Population	Land Area	Check Appropriate Box		
					Dispatch	Transfer	Call Relay
Chicago Ridge Police Department	10425 S. Ridgeland Ave. Chicago Ridge, IL 60415	708-425-7831	14,434	2.3	XX		
Chicago Ridge Fire Department	10063 Virginia Chicago Ridge, IL 60415	708-857-4454	14,434	2.3	XX		
Crestwood Police Department	13840 S. Cicero Ave. Crestwood, IL 60445	708-371-3740	11,029	3.1	XX		
Crestwood Fire Department	13840 S. Cicero Ave. Crestwood, IL 60445	708-371-4805	11,029	3.1	XX		
Lemont Police Department	14600 W. 127 th Street Lemont, IL 60439	630-257-2229	16,661	9.5	XX		
Moraine Valley Community College Police Department	9000 W. College Parkway Palos Hills, IL 60565	708-974-5555	17,444	1.0		XX	
North Palos Fire Protection District	10629 S. Roberts Road Palos Hills, IL 60465	708-974-4474	35,000	15.5	XX		
Palos Heights Police Department	7607 W. College Drive Palos Heights, IL 60463	708-448-5060	12,597	3.0	XX		
Palos Heights Fire Protection District	12300 S. Harlem Ave. Palos Heights, IL 60463	708-448-4272	12,597	5.0	XX		
Palos Hills Police Department	8555 W. 103 rd Street Palos Hills, IL 60465	708-598-2272	17,627	4.0	XX		
Worth Police Department	7112 W. 111 th Street Worth, IL 60482	708-448-3979	10,838	1.5	XX		
Illinois State Police District 2	777 South State Street Elgin, IL 60123	847-931-2405	N/A	N/A		XX	
Illinois State Police District Chicago	9511 W. Harrison Des Plaines, IL 60016	847-294-4400	N/A	N/A		XX	
Illinois State Police District 15	2700 Ogden Avenue Downers Grove, IL 60515	630-241-6800	N/A	N/A		XX	
Cook County Forest Preserve Police Department	536 N. Harlem River Forest, IL 60305	708-241-6800	N/A	N/A		XX	
Cook County Sheriffs Police Department	1401 Maybrook Drive Maywood, IL 60153	708-865-4700	N/A	N/A		XX	
DuPage County Sheriffs Police Department	421 North County Farm Road Wheaton, IL 60187	630-407-2400	N/A	N/A		XX	
Will County Sheriffs Police Department	16911 W Laraway Road Ste. 101 Joliet, IL 60344	815-727-8575	N/A	N/A		XX	
Metro Sanitary District Police Department	6001 W. Pershing Road Chicago, IL 60655	773-863-7464	N/A	N/A			XX

ATTACHMENTS

Ordinance - The local ordinance which created an ETSB prior to January 1, 2016.

Contracts - The contract for a new 9-1-1 system provider or for NG 9-1-1 service.

Intergovernmental Agreement

Back-up PSAP Agreement - The agreement that establishes back-up service due to interruptions or overflow services between PSAPs.

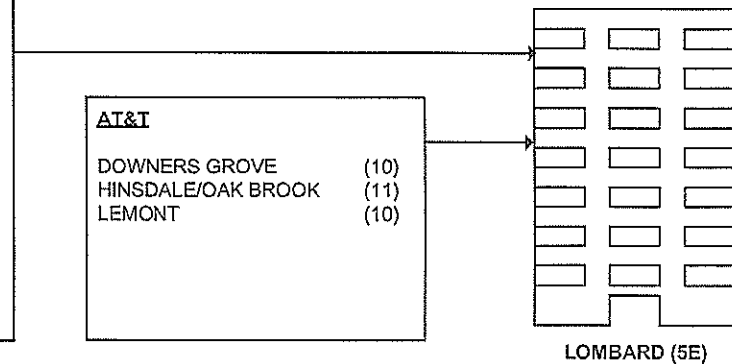
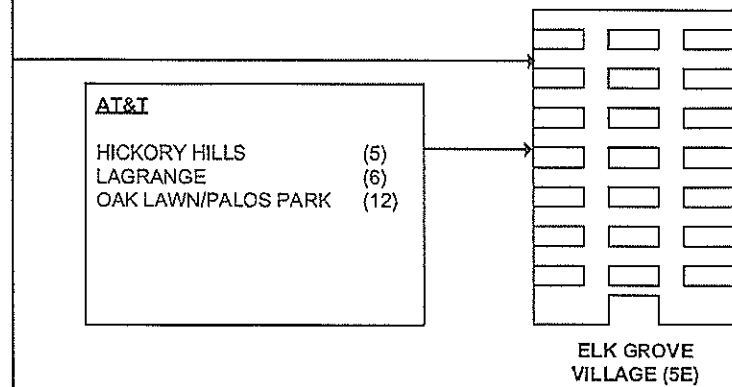
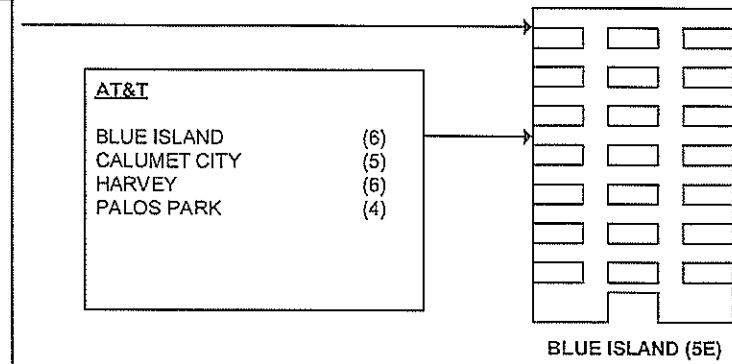
Network Diagram - Diagram provided by the 9-1-1 System Provider. Re-evaluate P.01 grade of Service for cost savings and network efficiency.



RATE CENTER END OFFICE TO SELECTIVE ROUTER

CONTROL OFFICE

ALTERNATIVE PROVIDERS	ALTERNATIVE PROVIDERS	ALTERNATIVE PROVIDERS
<u>BLUE ISLAND EXCHANGE:</u> ALLEGIANCE AT&T IP CEBYOND CIMCO FOCAL GLOBAL COM GLOBAL CROSSING LEVEL 3 MCI MCLEOD MGC PAETEC SPRINT TDS METROCOM XO COMM	<u>HARVEY EXCHANGE:</u> AT&T IP CEBYOND CIMCO FOCAL GLOBAL COM GLOBAL CROSSING LEVEL 3 MCI MCLEOD MGC PAETEC SPRINT TDS METROCOM XO COMM	<u>LAGRANGE EXCHANGE:</u> ALLEGIANCE AT&T IP CEBYOND FOCAL FRONTIER GLOBAL COM LEVEL 3 MCLEOD MPOWER PAETEC WORLD COM XO COMM
<u>CALUMET CITY EXCHANGE:</u> AT&T IP CEBYOND FOCAL GLOBAL COM GLOBAL CROSSING LEVEL 3 MCI MCLEOD MGC PAETEC SPRINT TDS METROCOM XO COMM	<u>HINSDALE/OAKBROOK EXCHANGE:</u> ALLEGIANCE AT&T IP CEBYOND CIMCO FOCAL FRONTIER GLOBAL COM INTERMEDIA LEVEL 3 MCI MCLEOD MGC PAETEC TDS METROCOM XO COMM	<u>OAK LAWN/PALOS PARK EXCHANGE:</u> ALLEGIANCE AT&T IP CEBYOND FOCAL FRONTIER GLOBAL COM LEVEL 3 MCI MCLEOD MGC MPOWER PAETEC XO COMM
<u>DOWNERS GROVE EXCHANGE:</u> ALLEGIANCE AT&T IP CEBYOND CIMCO FOCAL FRONTIER GLOBAL COM INTERMEDIA LEVEL 3 MCI MCLEOD MGC PAETEC TDS METROCOM XO COMM	<u>LEMONT EXCHANGE:</u> AT&T IP CEBYOND CIMCO FOCAL GLOBAL COM LEVEL 3 MCLEOD PAETEC TDS METROCOM XO COMM	<u>PALOS PARK EXCHANGE:</u> AT&T IP CEBYOND FOCAL GLOBAL COM LEVEL 3 MCI MCLEOD MPOWER PAETEC SPRINT TDS METROCOM XO COMM

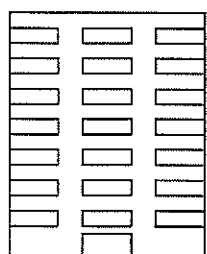




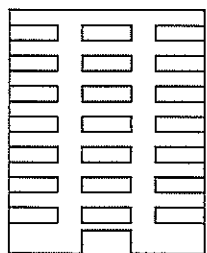
SOUTHWEST CENTRAL DISPATCH PROPOSED NEW BUILDING

CONTROL OFFICE

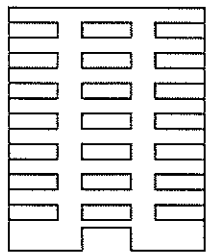
9-1-1 CIRCUITS SELECTIVE ROUTER TO PSAP



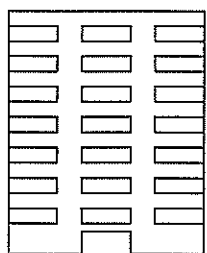
BLUE ISLAND
(5E)



ELK GROVE
VILLAGE (5E)



LOMBARD (5E)



GENEVA (5E)

SOUTHWEST CENTRAL DISPATCH PSAP

(7) BLUE ISLAND S/R
TG= TBD WIRELINE CALLS
TBD
TBD - MAKE BUSY

(7) ELK GROVE VILLAGE S/R
TG= TBD WIRELINE CALLS
TBD
TBD - MAKE BUSY

(8) LOMBARD S/R
TG= TBD WIRELINE CALLS
TBD
TBD - MAKE BUSY

SPECIAL NOTE:
THE FOLLOWING TRUNK GROUPS ARE FOR SWCD TO HAVE THE ABILITY TO ACT AT COOK COUNTY SHERIFF'S BACK-UP PSAP

(2) BLUE ISLAND S/R
TG= TBD WIRELINE CALLS
TBD
TBD - MAKE BUSY

(2) GENEVA S/R
TG= TBD WIRELINE CALLS
TBD
TBD - MAKE BUSY

(2) ELK GROVE VILLAGE S/R
TG= TBD WIRELINE CALLS
TBD
TBD - MAKE BUSY

(2) LOMBARD S/R
TG= TBD WIRELINE CALLS
TBD
TBD - MAKE BUSY

PSAP LOCATIONS

ALI DATABASE ACCESS

SOUTHWEST CENTRAL DISPATCH
8911 W 95TH ST
PALOS HILLS

BACK-UP PSAP:
BLUE ISLAND S/R: ORLAND PARK
ELK GROVE VILLAGE S/R: OAK LAWN
LOMBARD S/R: DUCOMM

TBD-NORTHBROOK
TBD-SOUTHFIELD

SERVING COMMUNITIES:
CHICAGO RIDGE, CRESTWOOD, LEMONT,
PALOS HEIGHTS, PALOS HILLS, WORTH

SOUTHWEST CENTRAL 9-1-1 SYSTEM

INTERGOVERNMENTAL COOPERATION AGREEMENT

THIS AGREEMENT, entered into on the effective date specified hereafter, by and between the units of local government signatory hereto (hereinafter "members") and also those which may hereafter become signatory;

WITNESSETH:

WHEREAS, the members have determined that the implementation of a 9-1-1 Emergency Telephone System would provide a significant public safety enhancement to the citizens of each of the participating municipalities and conform with the purpose of the Illinois Emergency Telephone System Act, Ill. Rev. Stat., Chap. 134, Section 31; and

WHEREAS, the members have determined that a Joint 9-1-1 Emergency Telephone System would be beneficial to all the citizens of the members to this Agreement; and

WHEREAS, Chapter 134, Section 44 of the Illinois Revised Statutes permits the formation of a Joint 9-1-1 Emergency Telephone System to implement and operate a 9-1-1 emergency telephone system; and

WHEREAS, Chapter 127, Section 743 of the Illinois Revised Statutes provides for the joint exercise by two or more units of local government of any power, privilege or authority which each may exercise individually; and

WHEREAS, Southwest Central Dispatch (hereinafter "SWCD"), an intergovernmental association which provides a combined public safety telecommunications system to its members has agreed to enter into a contract with the System Board of the Southwest Central 9-1-1 System to provide a Joint 9-1-1 Emergency Telephone System;

NOW THEREFORE BE IT AGREED BY AND BETWEEN THE MEMBERS AS FOLLOWS:

1. Venture Established. Pursuant to the authorization of Chapter 127, Section 743 and Chapter 134, Section 30.01 et seq. of the Illinois Revised Statutes, the members hereby federate together in a cooperative venture for the joint and mutual operation of a 9-1-1 emergency telephone system, to be known as Southwest Central 9-1-1 System consisting of all members and any other units of local government which may hereafter become signatory to this Agreement.
2. Joint Emergency Telephone System Board. There is hereby established a Joint Emergency Telephone System Board which shall consist of one representative from each of the members and SWCD. Each subsequent participating unit of local

government in the Southwest Central 9-1-1 System shall be entitled to one representative on the Joint Emergency Telephone System Board. Designation of the new participating unit of local government's board representative shall be specified by the participant's enabling ordinance.

3. By-Laws. Southwest Central 9-1-1 System shall be subject to and shall be governed by certain By-Laws which shall be adopted by the Joint Emergency Telephone System Board together with any amendments which may be made in the manner and means provided by the By-Laws.
4. Participation. Each member of the Southwest Central 9-1-1 System, and each unit of local government which may hereafter become a participant, is a member and is entitled to the rights and privileges and is subject to the obligations of membership, all as may be provided in the By-Laws.
5. Termination. Any member of the Southwest Central 9-1-1 System may cease to be a member hereto and may withdraw from participation in the manner and means set forth in the By-Laws.
6. Powers of the Board. The powers and duties of the Emergency Telephone System Board created by this Agreement shall include, but not be limited to, the following:
 1. Planning a 9-1-1 Emergency Telephone System (hereinafter the "9-1-1 System");
 2. Coordinating and supervising the implementation, upgrading, maintenance, repair and operation of the 9-1-1 System including the establishment of equipment specifications and coding systems;
 3. Receiving monies from the surcharge imposed under Section 45.3 of the Emergency Telephone System Act (Ill.Rev.Stat., Chap. 134, Section 45.3) and from any other sources, for deposit into the Emergency Telephone System Fund;
 4. Authorizing all disbursements from the Fund by Resolutions approved by a majority of all System Board members;
 5. Hiring, on a temporary or permanent basis, any staff necessary for the implementation, operation or upgrade of the 9-1-1 System;
 6. Making and entering into contracts;
 7. Acquiring, holding and disposing of property;

8. Incurring debts, liabilities or obligations in accord with applicable law as necessary for the accomplishment of the purposes of the 9-1-1 System;
 9. Purchasing and leasing necessary equipment; and
 10. Exercising all powers necessary and incidental to carrying out the purposes set forth in Article I of the By-Laws, including but not limited to, hiring auditors and attorneys, approving amendments to these By-Laws, accepting new members, approving the annual budget of the 9-1-1 System, and determining the general policy of the 9-1-1 System, provided however, that such policy shall never be inconsistent with the laws of State of Illinois.
7. Amendment. This Agreement may not be amended, except by written agreement and resolution of all the then current members of the Southwest Central 9-1-1 System.
 8. Duration. This Agreement shall continue in effect until rescinded by unanimous consent of the current parties or until terminated in the manner provided in the By-Laws.
 9. Enforcement. Each member shall have the right to enforce this Agreement against any other member. Any member who shall fail or refuse to perform any or all of the member's obligations under this Agreement (hereinafter "member in default") shall be obligated to pay the costs, including reasonable attorney fees and court costs of the member or members who seek to enforce a member in default's performance or the member in default's obligations under this Agreement.
 10. Authorization. Prior to execution of this Agreement, each member shall deliver to the other and to the Director of Southwest Central Dispatch a certified copy of a suitable ordinance authorizing and directing execution of this Agreement.
 11. Effective Date. This Agreement shall become effective when signed by all authorized representatives of the City of Blue Island, the Village of Chicago Ridge, the Village of Dixmoor, the Village of Palos Park, the City of Palos Heights, the City of Palos Hills, the Village of Posen and the Village of Worth.

IN WITNESS WHEREOF, the undersigned units of local government have set their signatures on the dates set forth below. This document may be signed in duplicate originals.

CITY OF BLUE ISLAND

BY: 

ATTEST:

George L. Weisman

DATE: Jan. 22, 1990

VILLAGE OF CHICAGO RIDGE

BY: _____

ATTEST:

DATE: _____

VILLAGE OF DIXMOOR

BY: _____

ATTEST:

DATE: _____

VILLAGE OF PALOS PARK

BY: _____

ATTEST:

DATE: _____

CITY OF PALOS HEIGHTS

BY: _____

ATTEST:

DATE: _____

CITY OF PALOS HILLS

BY: _____

ATTEST:

DATE: _____

ATTEST:

DATE: _____

VILLAGE OF CHICAGO RIDGE

BY: *Jessie L. A.*

ATTEST:

Charles E. John

DATE: 1/17/90

VILLAGE OF DIXMOOR

BY: _____

ATTEST:

DATE: _____

VILLAGE OF PALOS PARK

BY: _____

ATTEST:

DATE: _____

CITY OF PALOS HEIGHTS

BY: _____

ATTEST:

DATE: _____

CITY OF PALOS HILLS

BY: _____

ATTEST:

DATE: _____

ATTEST:

DATE: _____

VILLAGE OF CHICAGO RIDGE

BY: _____

ATTEST:

DATE: _____

VILLAGE OF DIXMOOR

BY: Kenneth Steinbagen

ATTEST:

James H. Young

DATE: 1-10-90

VILLAGE OF PALOS PARK

BY: _____

ATTEST:

DATE: _____

CITY OF PALOS HEIGHTS

BY: _____

ATTEST:

DATE: _____

CITY OF PALOS HILLS

BY: _____

ATTEST:

DATE: _____

ATTEST:

DATE: _____

VILLAGE OF CHICAGO RIDGE

BY: _____

ATTEST:

DATE: _____

VILLAGE OF DIXMOOR

BY: _____

ATTEST:

DATE: _____

VILLAGE OF PALOS PARK

BY: *Rosemary S. Kaptur*
Rosemary S. Kaptur, Mayor

ATTEST:

Patricia L. Jones
Village Clerk
DATE: *January 9, 1990*

CITY OF PALOS HEIGHTS

BY: _____

ATTEST:

DATE: _____

CITY OF PALOS HILLS

BY: _____

ATTEST:

DATE: _____

ATTEST:

DATE: _____

VILLAGE OF CHICAGO RIDGE

BY: _____

ATTEST:

DATE: _____

VILLAGE OF DIXMOOR

BY: _____

ATTEST:

DATE: _____

VILLAGE OF PALOS PARK

BY: _____

ATTEST:

DATE: _____

CITY OF PALOS HEIGHTS

BY: Eugene J. [Signature]

ATTEST:

Charles M. Stanley by Molly Gehri
Deputy Clerk

DATE: 1-25-90

CITY OF PALOS HILLS

BY: _____

ATTEST:

DATE: _____

ATTEST:

DATE: _____

VILLAGE OF CHICAGO RIDGE

BY: _____

ATTEST:

DATE: _____

VILLAGE OF DIXMOOR

BY: _____

ATTEST:

DATE: _____

VILLAGE OF PALOS PARK

BY: _____

ATTEST:

DATE: _____

CITY OF PALOS HEIGHTS

BY: _____

ATTEST:

DATE: _____

CITY OF PALOS HILLS

BY: Richard R. Bennett

ATTEST:

Quincy M. Madaleno

DATE: January 4, 1990

VILLAGE OF POSEN

BY: *[Signature]*

ATTEST:

Charles F. White

DATE: 1-23-90

VILLAGE OF WORTH

BY: _____

ATTEST:

DATE: _____

VILLAGE OF POSEN

BY: _____

ATTEST:

DATE: _____

VILLAGE OF WORTH

BY: David A. Huming

ATTEST:

Donna M. Brewster

DATE: January 25, 1990

CITY OF PALOS HEIGHTS

BY _____

ATTEST:

DATE: _____

CITY OF PALOS HILLS

BY _____

ATTEST:

DATE: _____

VILLAGE OF POSEN

BY _____

ATTEST:

DATE: _____

VILLAGE OF WORTH

BY _____

ATTEST:

DATE: _____

VILLAGE OF LEMONT

BY *Joseph A. Dargatzis, Mayor*

ATTEST:

Charlene M. Swollen

DATE: *11/25/91*

ORDINANCE NO. 2016

**AN ORDINANCE OF THE VILLAGE OF CRESTWOOD
PROVIDING FOR AUTHORITY TO ENTER INTO
AN AGREEMENT WITH SOUTHWEST CENTRAL DISPATCH AND
SOUTHWEST CENTRAL 9-1-1 SYSTEM**

WHEREAS, the Village of Crestwood (the "Village") has the authority to adopt ordinances and to promulgate rules and regulations that pertain to its government and affairs and that protect the public health, safety, and welfare of its citizens; and

WHEREAS, the Village of Crestwood has previously obtained dispatch services for fire and police services from the Village of Alsip; and

WHEREAS, the Village of Alsip has provided notice to the Village of Crestwood of termination of the existing agreement; and

WHEREAS, the Board of Trustees of the Village of Crestwood have determined that it is in the best interest of the citizens of Crestwood to enter into an Intergovernmental Agreement in the form attached hereto as Exhibit A with Southwest Central Dispatch, an Intergovernmental Cooperation Association, and Southwest Central 9-1-1 System, an Intergovernmental Cooperation Association and Emergency Telephone System Board, which Associations/Emergency Telephone System Board will collectively provide wire line and wireless Enhanced 911 services and other emergency and non-emergency dispatching services to the citizens of Crestwood.

NOW, THEREFORE, BE IT ORDAINED by the President and Board of Trustees of the Village of Crestwood, as follows:

Section 1. Recitals. The facts and statements contained in the preamble to this Ordinance are found to be true and correct and are hereby adopted as part of this Ordinance.

Section 2. Approval of Agreements. The Agreement as presented is hereby approved by the Village.

Section 3. Debts and Liabilities. The Village hereby accepts and agrees to pay its allocable portion of all existing and future debts and liabilities of the Southwest Central Dispatch and Southwest Central 9-1-1 System, including, but not limited to, those costs set out in Article 8 of Southwest Central Dispatch's By-laws and to pay all costs required of a member set out in Southwest Central Dispatch's By-laws and Southwest Central 9-1-1 By-laws.

Section 4. Adherence to Requirements. The Village accepts and agrees to comply with all requirements of Southwest Central Dispatch's By-laws and Southwest Central 9-1-1 By-laws, including all the requirements of Southwest Central Dispatch's By-laws and Southwest Central 9-1-1 By-laws relating to new members.

Section 5. Authority to Execute Documents. The Mayor and Village Clerk are hereby authorized and directed to execute Southwest Central Dispatch's Joint Public Safety Agreement and Southwest Central 9-1-1 System's Intergovernmental Agreement for New Members, as well as all other documents necessary to ensure Southwest Central Dispatch and Southwest Central 9-1-1 System will collectively provide wire line and wireless enhanced 911 services and other emergency and non-emergency dispatching services to the citizens of Crestwood.

Section 6. Repeal of Prior Ordinances. Ordinance Number 2012, previously enacted on July 1, 2010, and Ordinance Number 2013, previously enacted on July 1, 2010, and Ordinance 2015, enacted on August 19, 2010, be and are hereby repealed.

Section 7. Severability. If any provision of this Ordinance or the application of any provision of this Ordinance is held unconstitutional or otherwise invalid, such occurrence shall not affect other provisions of this Ordinance or their application that can be given effect without the unconstitutional or invalid provision or its application. Each unconstitutional or invalid provision or application of such provision is severable unless otherwise provided by this Ordinance.

Section 8. Effective Date. This Ordinance shall be in full force and effect from and after its passage and approval and publication as required by law.

PASSED this 2nd day of September, 2010, pursuant to a roll call vote as follows:

Ayes: 5

Nays: 0


Absent: 1

Trustees: Ronald Wasag
Louis Presta
Victor Hirsch
William Wagner
Frank J. Gasmere

James Fowler

Nancy C. Benedetto
NANCY C. BENEDETTO, Village Clerk

Approved by me this 2nd day of
September 2010


ROBERT STRANCZEK, Mayor

Attested and filed in my office this 3th day of
September, 2010.

Nancy C. Benedetto
2 NANCY C. BENEDETTO, Village Clerk

AGREEMENT

This Agreement is entered into between the Village of Crestwood ("Crestwood"), Southwest Central Dispatch ("SWCD"), and Southwest Central 9-1-1 System ("SWC911") on the 19th day of August, 2010 (Crestwood, SWCD, and SWC911 sometimes hereinafter referred to individually as a "Party" and collectively as "Parties"); and

Whereas, Crestwood applied to become a new member of SWCD and a new member of Southwest Central 9-1-1 System ("SWC911"), in accordance with the applicable By-Laws of SWCD and SWC911; and

Whereas, Crestwood requested that SWCD's Board of Directors approve certain incentives for Crestwood's membership in accordance with Section 3.2A of SWCD's By-Laws, those incentives being set out in a certain Crestwood letter dated March 30, 2010, a copy of which is attached hereto; and

Whereas, as stated in the aforesaid Crestwood March 30, 2010 letter; and as required by Section 3.2A of SWCD's By-laws, Crestwood agrees not to deliver to SWCD or SWC911 an effective notice of withdrawal as a member of SWCD or an effective notice of withdrawal as a member of SWC911, as defined in Article 11 of SWCD's By-Laws and Article VII of SWC911's By-Laws, until Crestwood has paid the full assessment required to be paid by SWCD's members for a period of two years, and agrees further that Crestwood will abide by the dates set forth in paragraph 3 below pertaining to the date Crestwood may deliver an effective notice of withdrawal to SWCD and SWC911; and

Whereas, Crestwood acknowledges and agrees that Article 3 of SWCD's By-Laws requires a new member to conform to the requirements of Article 3 in order to become a new member; and

Whereas, Crestwood acknowledges and agrees that Article II of SWC911's By-laws requires a new member to conform to the requirements of Article II in order to become a new member; and

Whereas, Crestwood passed its Ordinance 2015 on August 19, 2010, agreeing to be bound by the terms and provisions of the SWCD Joint Public Safety Agreement and the By-Laws of SWCD; and

Whereas, Crestwood passed its Ordinance 2015 on August 19, 2010, agreeing to be bound by the terms and provisions of the SWC911 Intergovernmental Cooperation Agreement for new members and SWC911's By-laws; and

Whereas, on April 21, 2010, SWCD's Board of Directors conditionally approved Crestwood's request to become a new member and conditionally accepted Crestwood as a new member in accordance with SWCD's applicable By-Laws and approved the incentives requested

by Crestwood in its March 30, 2010 letter, and, in addition, on April 21, 2010, SWC911's Board of Directors conditionally approved Crestwood's request to become a new member of SWC911 and conditionally accepted Crestwood as a new member in accordance with SWC911's applicable By-Laws; the conditions to be satisfied being: (1) entering into this Agreement; and (2) providing all necessary documents and paying all costs required by SWCD's and SWC911's respective By-Laws; and

Whereas, in accordance with the directive of SWCD's Board of Directors, Crestwood shall pay fifty percent (50%) of the existing assessment for one year from the date SWCD and SWC911 begin providing dispatch services to Crestwood after the Illinois Commerce Commission approves SWCD's and SWC911's amended service plan, and seventy-five percent (75%) of the existing assessment for one year from the first anniversary of the date SWCD and SWC911 begin providing dispatch services to Crestwood after the Illinois Commerce Commission approves SWCD's and SWC911's amended service plan, and, thereafter, shall pay one hundred percent (100%) of the existing assessment; and

Whereas, Crestwood intends to install receivers within the geographical boundaries of Crestwood, to wit: one police receiver and one fire receiver at 13840 S. Cicero, Crestwood, Illinois 60445 (hereinafter "the Crestwood two receiver sites"), which Crestwood two receiver sites will be utilized by SWCD and SWC911 in providing dispatching services to Crestwood, other members of SWCD, and members and contract members of SWC911, and which two receiver sites will be maintained by SWCD.

Now, therefore, in consideration of SWCD's and SWC911's acceptance of Crestwood as a member of SWCD and a member of SWC911, the mutual covenants and agreements contained herein, other valuable consideration hereby acknowledged as received by Crestwood, and in accordance with the requirements of SWCD's and SWC911's respective By-Laws:

1. The foregoing Recitals are incorporated herein and made a part of this Agreement, and the Parties agree that this Agreement shall be interpreted in accordance with said Recitals.

2. Crestwood agrees it will provide SWCD and SWC911 all necessary documents and pay all costs required to comply with SWCD's By-Laws for a new member and SWC911's By-Laws for a new member.

3. Crestwood agrees that it will not deliver to SWCD or SWC911 an effective notice of withdrawal, as defined in Article 11 of SWCD's By-Laws and Article VII of SWC911's By-laws, earlier than May 1, 2015, and that any delivery of a notice of withdrawal prior to May 1, 2015, will be deemed null and void, unless SWCD and SWC911, in their sole discretion, upon receipt from Crestwood of a notice of withdrawal prior to May 1, 2015, thereafter delivers written notice to Crestwood that SWCD and SWC911 will accept Crestwood's notice of

withdrawal filed prior to May 1, 2015, then said notice will be deemed an effective notice of withdrawal within the meaning of Article 11 of SWCD's By-Laws and Article VII of SWC911's By-laws, and Crestwood shall be allowed to withdraw in accordance with the dictates of Article 11 of SWCD's By-laws and Article VII of SWC911's By-laws. Crestwood acknowledges and agrees that in the event Crestwood does withdraw from SWCD or SWC911 prior to May 1, 2015, for any reason and in the absence of SWCD's and SWC911's notice it will accept Crestwood's notice of withdrawal filed prior to May 1, 2015, Crestwood shall immediately thereafter be obligated to pay SWCD, within 30 days after Crestwood's effective date of withdrawal the difference between the amount of the assessments which would have been paid by Crestwood in accordance with SWCD's By-Laws absent the incentives approved by SWCD, and the amount of the assessments actually paid by Crestwood while it was a member of SWCD and a member of SWC911.

4. Crestwood agrees that if and when Crestwood withdraws from SWCD and SWC911, SWCD and SWC911 shall be entitled to utilize the Crestwood two receiver sites for a period of two years after the effective date of Crestwood's withdrawal from SWCD and SWC911 and that Crestwood will take all necessary action to ensure SWCD and SWC911 may utilize the Crestwood two receiver sites for a period of two years from the effective date of Crestwood's withdrawal from SWCD and SWC911.

5. In the event Crestwood fails to perform its obligations and promises as set out in this Agreement, Crestwood shall be in default, and, in addition to any and all other remedies which SWCD and SWC911 may have against Crestwood in law or equity, Crestwood shall be liable to SWCD and SWC911 for all costs and expenses incurred by SWCD and SWC911 in enforcing their respective rights hereunder, including, without limitation, court costs and reasonable attorney fees.

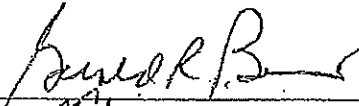
6. The persons signing this Agreement on behalf of Crestwood represent and warrant they have actual authority from Crestwood to execute this Agreement and bind Crestwood to the provisions of this Agreement and, further, that all procedures required to be fulfilled by the laws of the State of Illinois and the ordinances and laws of Crestwood to grant actual authority to the persons signing this Agreement to bind Crestwood have previously been satisfied.

7. This Agreement shall be interpreted in accordance with the laws of the State of Illinois.

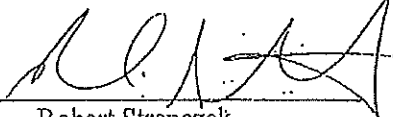
8. This Agreement shall be deemed to have been drafted by the Parties, and the rule of law that a contract shall be construed strictly against the drafter of the contract shall not apply to this Agreement.

This Agreement consists of four (4) pages, including this signature page.


Southwest Central Dispatch

By: 
Title Chairman

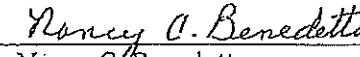
Village of Crestwood

By: 
Robert Stranczek
Mayor

Southwest Central 9-1-1 System

By: 
Title Chairman

Attest:

By: 
Nancy C. Benedetto,
Village Clerk

750007

**SOUTHWEST CENTRAL 9-1-1 SYSTEM/ORLAND ^{OR} ETSB
ALTERNATE ROUTING AGREEMENT**

THIS Agreement made and entered into between the Southwest Central 9-1-1 System, an intergovernmental cooperation association, hereinafter referred to as "SOUTHWEST") and the Orland Joint Emergency Telephone Service Board (hereinafter referred to as "ORLAND").

WITNESSETH:

WHEREAS, SOUTHWEST is currently implementing an Enhanced 9-1-1 emergency telephone system (hereinafter referred to as "ETS"); and

WHEREAS, ORLAND will have a fully operational ETS, December 18, 1991, and

WHEREAS, under Illinois law which ETS is required to select a location for alternate routing when all 9-1-1 lines to the primary Public Safety Answering Point ("P.S.A.P.") are busy or if the primary P.S.A.P. closes down for a period of time due to an emergency situation; and

WHEREAS, SOUTHWEST, upon completion of its ETS, will be a P.S.A.P., and

WHEREAS, Article VII, Section 10 of the 1970 Illinois Constitution and Chapter 127, Section 748 of the Illinois Revised Statutes authorize an intergovernmental cooperation association to enter into contracts with units of local government; and

WHEREAS, SOUTHWEST and ORLAND mutually desire to enter into an agreement establishing ORLAND as the location for alternate routing of 9-1-1 calls when all 9-1-1 lines to SOUTHWEST are busy or in the event SOUTHWEST closes down for a period of time due to an emergency situation.

NOW, THEREFORE, in consideration of the above premises, and also the mutual covenants contained herein, SOUTHWEST and ORLAND do hereby agree as follows:

1. Beginning on March 25, 1992, when, at any time, all 9-1-1 lines of SOUTHWEST'S ETS serviced by the Illinois Bell Telephone Harvey Tandem Office are busy or if SOUTHWEST closes down for a period of time due to an emergency situation, SOUTHWEST shall instruct Illinois Bell Telephone to route all overflow 9-1-1 calls in the event all of SOUTHWEST'S ETS lines are busy, and/or all 9-1-1 calls if SOUTHWEST'S ETS closes down for a period of time due to an emergency situation, to the Orland ETS via their designated 9-1-1 trunks. ORLAND agrees to process all calls re-routed to ORLAND as set out above.

2. When there is a need for alternate routing, Southwest will contact the Orland PSAP, advise reason for the alternate routing request, length of time the alternate routing will need to be in effect (if possible), provide information on personnel at the Southwest Central Dispatch Center, and provide estimated time of arrival of Southwest personnel to assist at the Orland PSAP. Calls received during these times that require dispatch

will be relayed to the Center via Point-to-Point Radio (155.370) or Fire Mutual Aid (154.280).

3. Orland agrees to serve as SOUTHWEST'S backup P.S.A.P. without any compensation.

4. Any notice or other communication permitted or required to be given hereunder by SOUTHWEST or ORLAND shall be in writing and shall be personally delivered or mailed, by registered or certified U.S. Mail, postage prepaid, return receipt required, to the party to receive the same as follows:

SOUTHWEST CENTRAL 9-1-1 SYSTEM
Emergency Telephone Service Board
Attention: Chairman
7611 W. College Drive
Palos Heights, Il 60463-1008

ORLAND JOINT EMERGENCY TELEPHONE SYSTEM BOARD
Attention: Chairman
14600 Ravinia
Orland Park, Il 60462

Notice by mail shall be considered served four (4) days after mailing.

5. This Agreement shall be effective when executed by the proper officials of SOUTHWEST and ORLAND. Unless otherwise terminated, this Agreement shall remain in effect perpetually until either SOUTHWEST or ORLAND notifies the other, by means of a sixty day notice, that this Agreement shall be terminated on a date certain no less than sixty days after service of notice to terminate this Agreement.

6. If the event a court of proper jurisdiction determines that any paragraph or paragraphs of this Agreement are invalid the parties agree that such invalidity shall not affect the validity of the remaining portions of this Agreement.

7. This Agreement is not assignable by ORLAND or SOUTHWEST and any purported assignment of this Agreement by ORLAND or SOUTHWEST shall be deemed null and void, provided however, SOUTHWEST or ORLAND shall be entitled to assign this agreement to any successor entity of SOUTHWEST or ORLAND.

8. The persons signing this Agreement on behalf of ORLAND and SOUTHWEST warrant that they have actual authority to enter into this agreement on behalf of ORLAND and SOUTHWEST respectively and attached to this Agreement are the Resolutions of the respective Board of SOUTHWEST and ORLAND authorizing SOUTHWEST and ORLAND to enter into this Agreement.

9. This Agreement constitutes the complete, final, and entire Agreement between ORLAND and SOUTHWEST, and supersedes any prior agreements, either written or oral, between the parties.

10. Any modification to this Agreement must be in writing and signed by both SOUTHWEST and ORLAND to be effective.

11. This Agreement shall be governed and construed in accordance with the laws of the State of Illinois.

IN WITNESS WHEREOF, the undersigned governmental units have caused this Agreement to be duly executed.

SOUTHWEST CENTRAL 9-1-1 SYSTEM

By: Michael E. Rio
Chairman - ETSB

Date: 11/26/91

ORLAND JOINT ETSB

By: [Signature]
Chairman - ETSB

Date: 11/26/91

SOUTHWEST CENTRAL 911 SYSTEM AND OAK LAWN REGIONAL
EMERGENCY COMMUNICATIONS, A 9-1-1 AUTHORITY
ALTERNATE ROUTING AGREEMENT

This Agreement made and entered into between the Southwest Central 9-1-1 System, an Intergovernmental Cooperation Association and Emergency Telephone System Board and SWCD Central Dispatch, a Public Safety Answering Point, (herein after referred to as "SWCD") and the Oak Lawn Emergency Regional Communications, a 9-1-1 Authority and a Public Safety Answering Point (hereinafter referred to as "OLREC").

WITNESSETH:

WHEREAS, SWCD currently provides Enhanced 9-1-1 service to the cities of Countryside, Palos Heights, Palos Hills; the Village of Chicago Ridge, Crestwood, Indian Head Park, Lemont, Palos Park and Worth; and

WHEREAS, OLREC currently provides Enhanced 9-1-1 service to the Villages of Oak Lawn, Evergreen Park, Bridgeview, Hodgkins and Alsip; and

WHEREAS, under Illinois law an ETSB is required to select a location for alternate routing when all 9-1-1 lines to the primary Public Safety Answering Point ("PSAP") are busy or if the primary PSAP closes down for a period of time due to an emergency situation; and

WHEREAS, Article VII, Section 10 of the 1970 Illinois Constitution and Chapter 127, Section 748 of the Illinois Revised Statutes authorize an intergovernmental cooperation to enter into contracts with units of local government; and

WHEREAS, SWCD and OLREC mutually desire to enter into an Agreement establishing OLREC as the location for alternate routing of 9-1-1 calls when all 9-1-1 lines to SWCD are busy or in the event that SWCD closes down for a period of time due to an emergency situation,

NOW, THEREFOR, in consideration of the above premises, and also the mutual covenants contained herein, SWCD and OLREC do hereby agree as follows:

1. Beginning upon the effective date of this Agreement, when, at any time, the 9-1-1 lines of SWCD serviced by the AT&T Elk Grove Tandem Office are busy or in the event that SWCD closes down for a period of time due to an emergency situation, SWCD shall instruct AT&T to reroute these 9-1-1 calls to OLREC via their designated 9-1-1 trunks. OLREC agrees to process all calls rerouted to OLREC as set out above.
2. When there is a need for alternate routing, SWCD will contact OLREC and advise the reason for the alternate routing request, the length of time the

alternate routing will need to be in effect (if possible), provide personnel from SWCD to assist OLREC and provide an estimated time of arrival of the SWCD personnel to assist at OLREC dispatch center.

3. OLREC agrees to serve as SWCD'S backup PSAP without any compensation, except as provided in this agreement.
4. Any notice permitted or required to be given hereunder by SWCD or OLREC shall be in writing and shall be personally delivered or mailed, by registered or certified U.S. Mail, postage prepaid, return receipt required, to the party to receive the same as follows:

SOUTHWEST CENTRAL 9-1-1 SYSTEM
Emergency System Telephone Board
ATTN: Chairman
7611 W. College Drive
Palos Heights, IL 60463-2071

OAK LAWN REGIONAL EMERGENCY
COMMUNICATIONS, 9-1-1 AUTHORITY
ATTN: Chairman
9446 S. Raymond
Oak Lawn, IL 60453

Notice by U.S. Mail shall be considered served four (4) days after mailing.

5. This Agreement shall be effective when executed by the proper officials of SWCD and OLREC. Unless otherwise terminated, this Agreement shall remain in effect perpetually until either SWCD or OLREC notifies the other, by means of a one hundred twenty (120) day notice, that this Agreement shall be terminated on a date certain no less than one hundred twenty (120) after service of notice to terminate this Agreement.
6. If in the event a Court of proper jurisdiction determines that any paragraph or paragraphs of this Agreement are invalid the parties agree that such invalidity shall not affect the validity of the remaining portions of this Agreement.
7. This Agreement is not assignable by SWCD or OLREC and any purported assignment of this Agreement by SWCD or OLREC shall be null and void, provided however SWCD or OLREC shall be entitled to assign this agreement to any successor entity of SWCD or OLREC.

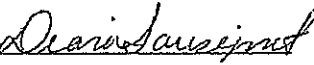
8. The persons signing the Agreement on behalf of SWCD or OLREC warrant that they have actual authority to enter into this agreement on behalf of SWCD and OLREC respectively.
9. This Agreement constitutes the complete, final, and entire Agreement between SWCD and OLREC regarding the subject matter of this agreement and supersedes any prior agreements, either written or oral, between the parties.
10. Any modification to this Agreement must be in writing and signed by both SWCD and OLREC.
11. This Agreement shall be governed and construed in accordance with the laws of the State of Illinois.
12. The effective date of this agreement shall be the latest date this agreement is signed by SWCD and OLREC.

IN WITNESS THEREOF, the undersigned governmental units have caused this Agreement to be duly executed.

SWCD

OLREC

BY: 

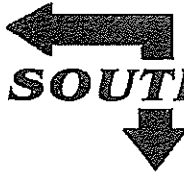
BY: 

TITLE: Secretary, ETSB

Title: Director

Date: January 8, 2018

Date: 1/12/18



SOUTHWEST CENTRAL 9-1-1 SYSTEM

7611 West College Drive • Palos Heights, IL 60463 • (708) 448-6180 • Fax (708) 448-9823

9-1-1

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT For 9-1-1 Emergency Communications

This Agreement made and entered into between the Southwest Central 9-1-1 System, an Intergovernmental Cooperation Association and Emergency Telephone System Board and SWCD Central Dispatch, a Public Safety Answering Point, (herein after referred to as "SWCD") and the Oak Lawn Regional Emergency Communications, a 9-1-1 Authority and a Public Safety Answering Point (hereinafter referred to as "OLREC")

CALL HANDLING

OLREC receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner to SWCD:

Primary: Telephone Transfer: via your Agency's primary 9-1-1 Routing Number as identified by AT&T.

Secondary: Direct Dispatch via common radio interconnects: VHF 155.370 MHz, Point to Point (police agencies); or in the case of Fire/EMS agencies VHF 154.265 MHz, IFERN

Tertiary: Telephone to Southwest Central 9-1-1 System via AT&T 708-448-1527, N/A-- Cell 708-638-8941.

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or nonemergency nature shall be referred to your agency's published telephone number.

The Southwest Central 9-1-1 System PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 authority. Any agreements or changes in agreements and operating policies must be approved by the advisory board.

SWCD

OLREC

By: *William A. Kelly*

By: *Deanna Rose*

Title: Secretary of ETSB

Title: Director

Date: 1/8/2018

Date: 1/12/18



Diana Tousignant
Director

Richard Bessette
Technology Team Leader

Carrie Brouillette
Operations Team Leader

Craig Kowalski
Operations Team Leader

Oak Lawn Police &
Fire Departments

Burbank Police &
Fire Departments

Bridgeview Police &
Fire Departments

Evergreen Park Police &
Fire Departments

Hodgkins Police

Alsip Police and Fire
Departments

Bedford Park
Fire Department

Central Stickney
Fire Protection
District

MABAS Division 21

Oak Lawn Emergency Communications

9446 S. Raymond Avenue, Oak Lawn, Illinois 60453

Telephone: (708) 499-7721 | Facsimile: (708) 422-4266 | www.oaklawn-il.gov

Overflow and Backup Call Handling Agreement

January 04, 2018

For 9-1-1 Emergency Communications

This agreement is made between the 9-1-1 Authority located at the public safety building in Oak Lawn hereinafter referred to as "Oak Lawn Regional Emergency Communications" and Southwest Central Dispatch, for the purpose of effective handling and routing of overflow 9-1-1 emergency calls.

CALL HANDLING

Southwest Central receiving an overflow call for emergency service in the Oak Lawn, Evergreen Park, Burbank, Bridgeview, Hodgkins, and Alsip jurisdiction shall dispatch the call in the following manner:

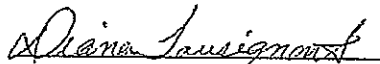
Primary: Via telephone at Southwest Central Dispatch to OLREC at 708-499-7721.


Secondary: Via telephone at Southwest Central Dispatch to OLREC Supervisor cellphone 708-634-9060 or 708-634-9061.

In the event of a complete loss of 9-1-1 service at the Oak Lawn Regional Emergency Communications Center (OLREC), Southwest Central Dispatch agrees to receive all of the 9-1-1 calls for the time required to restore complete 9-1-1 service to Oak Lawn Regional Emergency Communications Center.

Oak Lawn Regional Emergency Communications Center agrees that they will provide additional dispatch personal to the Southwest Central Dispatch to assist with the increased call volume.

It is assumed that this agreement will impose no financial burden to Southwest Central Dispatch.


Title: Director Oak Lawn Regional
Emergency Communications


Title: Director of
Southwest Central Dispatch

SOUTHWEST CENTRAL 911 SYSTEM/DU PAGE COUNTY EMERGENCY
TELEPHONE SYSTEM BOARD
ALTERNATE ROUTING AGREEMENT

This Agreement made and entered into between the Southwest Central 9-1-1 System, an intergovernmental cooperation association and Emergency Telephone System Board, (hereinafter referred to as "SWC911") and the DuPage County Emergency Telephone Systems Board (hereinafter referred to as "DU PAGE").

WITNESSETH:

WHEREAS, under Illinois law an ETSB is required to select a location for alternate routing when all 9-1-1 lines to the primary Public Safety Answering Point ("PSAP") are busy or if the primary PSAP closes down for a period of time due to an emergency situation; and

WHEREAS, Article VII, Section 10 of the 1970 Illinois Constitution and 5 ILCS 220/1 *et seq.* authorize units of local government to enter into intergovernmental cooperation contracts; and

WHEREAS, Downers Grove PSAP (hereinafter referred to as "DU PAGE PSAP") is part of the ICC approved DUPAGE 911 plan and under the control of DU PAGE as a PSAP in DU PAGE'S ICC approved 911 plan; and

WHEREAS, SWC911 and DU PAGE mutually desire to enter into an Agreement establishing the DU PAGE PSAP as the location for alternate routing of 9-1-1 calls when all 9-1-1 lines to SWC911 are busy or on the event that SWC911 closes down for a period of time due to an emergency situation,

NOW, THEREFORE, in consideration of the mutual covenants contained herein, SWC911 and DU PAGE do hereby agree as follows:

1. Beginning upon the execution of this Agreement by both Parties, when, at any time, all the 9-1-1 lines of SWC911 serviced by the Lombard AT&T Tandem Office are busy or in the event SWC911 closes down for a period of time due to an emergency situation, SWC911 shall instruct AT&T to route all 9-1-1 calls to DU PAGE PSAP via its designated 9-1-1 trunks. DU PAGE PSAP agrees to process all calls rerouted to SWC911 as set out above.
2. DU PAGE agrees to designate DU PAGE PSAP as SWC911's backup PSAP without any compensation..
3. Any notice or other communications permitted or required to be given hereunder by SWC911 or DU PAGE shall be in writing and shall be

personally delivered or mailed, by certified U.S. Mail, postage prepaid, return receipt required, to the party to receive the same as follows:

SOUTHWEST CENTRAL 9-1-1 SYSTEM
Emergency System Telephone Board
ATTN: William D. Shanley, Secretary
7611 W. College Drive
Palos Heights, IL 60463-2071

ETSB of DU PAGE COUNTY
ATTN: Linda Zerwin, Executive Director
9-1-1 System Coordinator
421 County Farm Road
Wheaton, IL 60187

Notice delivered by personal delivery shall be effective upon receipt, and notice by U.S. Mail shall be considered served upon receipt or four (4) days after mailing, whichever is sooner.

4. This Agreement shall be effective when executed by authorized officials of SWC911 and DU PAGE. Unless otherwise terminated, this Agreement shall remain in effect perpetually until either SWC911 or DU PAGE notifies the other Party, that this Agreement shall be terminated on a date certain not less one hundred twenty (120) after the effective date of service of the notice to terminate this Agreement.
5. If in the event a court of proper jurisdiction determines that any paragraph or paragraphs of this Agreement are invalid, the parties agree that such invalidity shall not, to the extent permitted by law, affect the validity of the remaining portions of this Agreement.
6. This Agreement shall not be assigned by either SWC911 or DU PAGE and any purported assignment of this Agreement by SWC911 or DU PAGE shall be null and void, provided however, SWC911 or DU PAGE shall be entitled to assign this Agreement to any successor entity of SWC911 or DU PAGE.
7. The persons signing this Agreement on behalf of SWC911 and DU PAGE warrant that they have actual authority to enter into this Agreement on behalf of SWC911 or DUPAGE, as appropriate, and that all necessary action required by law and the bylaws or other applicable rules governing SWC911 and DU PAGE to enter into this agreement have been satisfied and accomplished.

8. This Agreement constitutes the complete, final, and entire Agreement between SWC911 and DU PAGE with regard to the subject matter of this Agreement, and supersedes any prior agreements, either written or oral, between the Parties.
9. Any modification to this Agreement shall be null and void unless the modification is in writing and signed by both SWC911 and DU PAGE.
10. This Agreement shall be governed and construed in accordance with the laws of the State of Illinois.

IN WITNESS THEREOF, the undersigned have caused this Agreement to be duly executed:

Southwest Central 9-1-1 System, ETSB

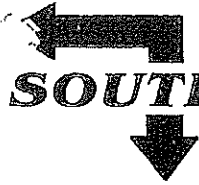
BY: [Signature]
~~CHAIRMAN~~
CHAIRMAN - ETSB

Date: 6-10-2011

Du Page County ETSB

BY: [Signature]
CHAIRMAN ETSB.

Date: 4/26/2011



SOUTHWEST CENTRAL 9-1-1 SYSTEM

7611 West College Drive • Palos Heights, IL 60463 • (708) 448-6180 • Fax (708) 448-9823

9-1-1

December 10, 2020

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Director Delores Temes
Addison Consolidated Dispatch Center
1471 Jeffrey Drive
Addison, IL 60101

RE: 2021 CALL HANDLING AGREEMENTS

Dear Director Temes:

In accordance with the Emergency Telephone Systems Act (50 ILCS 750/14, 750/15) this letter will serve as the annual certification of the continuation of the Call Handling Agreement between the Southwest Central 9-1-1 System, serving the Village of Chicago Ridge, Village of Crestwood, Village of Lemont, City of Palos Heights, City of Palos Hills and the Village of Worth and our intent to continue to operate under the terms of this agreement.

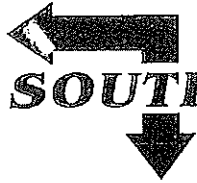
The Southwest Central PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

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There is no need to respond to this letter unless you intend to modify the original agreement. If you wish to change our original Agreement for any reason, please notify our agency, in writing within ten (10) days of receipt of this letter. Unless notice is received within ten (10) days, it is assumed that this agreement remains in full force and effect. If you have any concerns on this matter, please feel free to contact me at (708) 448-6180.

Sincerely,

William D. Shanley
Secretary



SOUTHWEST CENTRAL 9-1-1 SYSTEM

7611 West College Drive • Palos Heights, IL 60463-2071 • Fax (708) 448-9823

9-1-1

December 10, 2020

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Chief Mike Daly
Bridgeview Fire Department
7500 S. Oketo Avenue
Bridgeview, IL 60455

RE: 2021 CALL HANDLING AGREEMENTS

Dear Chief Daly:

In accordance with the Emergency Telephone Systems Act (50 ILCS 750/14, 750/15) this letter will serve as the annual certification of the continuation of the Call Handling Agreement between the Southwest Central 9-1-1 System, serving the Village of Chicago Ridge, Village of Crestwood, Village of Lemont, City of Palos Heights, City of Palos Hills and the Village of Worth and our intent to continue to operate under the terms of this agreement.

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Sincerely,

William D. Shanley
Secretary



SOUTHWEST CENTRAL 9-1-1 SYSTEM
7611 West College Drive • Palos Heights, IL 60463-2071 • Fax (708) 448-9823

9-1-1

December 10, 2020

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Chief Ricardo Mancha
Bridgeview Police Department
7500 S. Oketo Avenue
Bridgeview, IL 60455

RE: 2021 CALL HANDLING AGREEMENTS

Dear Chief Mancha:

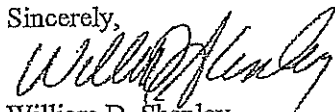
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Sincerely,



William D. Shanley
Secretary



SOUTHWEST CENTRAL 9-1-1 SYSTEM

7611 West College Drive • Palos Heights, IL 60463-2071 • Fax (708) 448-9823

9-1-1

December 10, 2020

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Commissioner Richard C. Ford II
Chicago Fire Dept.
3510 Michigan Ave., 2nd Floor
Chicago, IL 60653

RE: 2021 CALL HANDLING AGREEMENTS

Dear Commissioner Ford II:

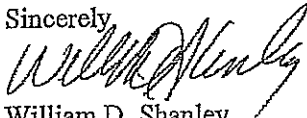
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Sincerely,



William D. Shanley
Secretary

**SOUTHWEST CENTRAL 9-1-1 SYSTEM**
7611 West College Drive • Palos Heights, IL 60463-2071 • Fax (708) 448-9823

9-1-1

December 10, 2020

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Sheriff Thomas Dart
Cook County Sheriff Police Department
1401 Maybrook Drive
Maywood, IL 60153

RE: 2021 CALL HANDLING AGREEMENTS

Dear Sheriff Dart:

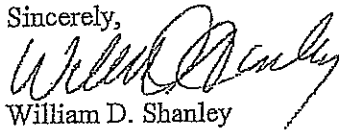
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Sincerely,



William D. Shanley
Secretary



SOUTHWEST CENTRAL 9-1-1 SYSTEM

7611 West College Drive • Palos Heights, IL 60463-2071 • Fax (708) 448-9823

9-1-1

December 10, 2020

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Director Jimmy Ross
Calcomm Regional 9-1-1 Communication Center
12419 S. Ashland Avenue
Calumet Park, IL 60827

RE: 2021 CALL HANDLING AGREEMENT

Dear Director Ross:

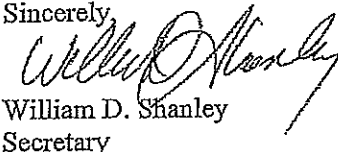
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- Point to Point (police agencies); or in the case of Fire/EMS agencies VHF 154.265 MHz, IFERN
- **Tertiary: Direct Dispatch** via call relaying to CalComm at (708) 653-9965.

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Sincerely,



William D. Shanley
Secretary



SOUTHWEST CENTRAL 9-1-1 SYSTEM

7611 West College Drive • Palos Heights, IL 60463-2071 • Fax (708) 448-9823

9-1-1

December 10, 2020

CERTIFIED MAIL,
RETURN RECEIPT REQUESTED

Sheriff James Mendrick
Du Page County Sheriff's Office
501 N. County Farm Road
Wheaton, IL 60187

RE: 2021 CALL HANDLING AGREEMENTS

Dear Sheriff Mendrick:

In accordance with the Emergency Telephone Systems Act (50 ILCS 750/14, 750/15) this letter will serve as the annual certification of the continuation of the Call Handling Agreement between the Southwest Central 9-1-1 System, serving the Village of Chicago Ridge, Village of Crestwood, Village of Lemont, City of Palos Heights, City of Palos Hills and the Village of Worth and our intent to continue to operate under the terms of this agreement.

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Sincerely,



William D. Shanley
Secretary

**SOUTHWEST CENTRAL 9-1-1 SYSTEM**
7611 West College Drive • Palos Heights, IL 60463-2071 • Fax (708) 448-9823

9-1-1

December 10, 2020

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Chief Kelvin Pope
Cook Co. Forest Preserve PD
1 Aloha Lane
Hinsdale, IL 60523

RE: 2021 CALL HANDLING AGREEMENTS

Dear Chief Pope:

In accordance with the Emergency Telephone Systems Act (50 ILCS 750/14, 750/15) this letter will serve as the annual certification of the continuation of the Call Handling Agreement between the Southwest Central 9-1-1 System, serving the Village of Chicago Ridge, Village of Crestwood, Village of Lemont, City of Palos Heights, City of Palos Hills and the Village of Worth and our intent to continue to operate under the terms of this agreement.

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Sincerely,



William D. Shanley
Secretary



SOUTHWEST CENTRAL 9-1-1 SYSTEM

7611 West College Drive • Palos Heights, IL 60463-2071 • Fax (708) 448-9823

9-1-1

December 10, 2020

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Director Martin Bennett
Cook County 9-1-1 ETSB
9511 W. Harrison Street
Des Plaines, IL 60016

RE: 2021 CALL HANDLING AGREEMENTS

Dear Director Bennett:

In accordance with the Emergency Telephone Systems Act (50 ILCS 750/14, 750/15) this letter will serve as the annual certification of the continuation of the Call Handling Agreement between the Southwest Central 9-1-1 System, serving the Village of Chicago Ridge, Village of Crestwood, Village of Lemont, City of Palos Heights, City of Palos Hills and the Village of Worth and our intent to continue to operate under the terms of this agreement.

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Sincerely,



William D. Shanley
Secretary



SOUTHWEST CENTRAL 9-1-1 SYSTEM
7611 West College Drive • Palos Heights, IL 60463-2071 • Fax (708) 448-9823

9-1-1

December 10, 2020

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Adrienne Larson
Des Plaines Valley ETSB
Hickory Hills Police Dept.
8800 W. 87th Street
Hickory Hills, IL 60457

RE: 2021 CALL HANDLING AGREEMENTS

Dear Adrienne Larson:

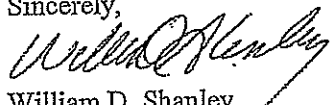
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Sincerely,



William D. Shanley
Secretary



SOUTHWEST CENTRAL 9-1-1 SYSTEM

7611 West College Drive • Palos Heights, IL 60463-2071 • Fax (708) 448-9823

9-1-1

December 10, 2020

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Linda Zerwin
Emergency Telephone System Board
Enhanced 9-1-1 Emergency Service for DuPage County
421 N. County Farm Road
Wheaton, IL 60187

RE: 2021 CALL HANDLING AGREEMENTS

Administrator Zerwin:

In accordance with the Emergency Telephone Systems Act (50 ILCS 750/14, 750/15) this letter will serve as the annual certification of the continuation of the Call Handling Agreement between the Southwest Central 9-1-1 System, serving the Village of Chicago Ridge, Village of Crestwood, Village of Lemont, City of Palos Heights, City of Palos Hills and the Village of Worth and our intent to continue to operate under the terms of this agreement.

The Southwest Central PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Addison Consolidated Dispatch Center

• Primary: 911 transfer 630-911-5316

• Secondary: 847-911-3112 or radio contact on IFERN VHF 154.2650 or PSAP point to point VHF 155.3700

DU-COMM

• Primary: 911 transfer 630-911-5338

• Secondary: 630-911-5348 or radio contact on IFERN VHF 154.2650 or PSAP point to point VHF 155.3700

There is no need to respond to this letter unless you intend to modify the original agreement. If you wish to change our original Agreement for any reason, please notify our agency, in writing within ten (10) days of receipt of this letter. Unless notice is received within ten (10) days, it is assumed that this agreement remains in full force and effect. If you have any concerns on this matter, please feel free to contact me at (708) 448-6180.

Sincerely,



William D. Shanley
Secretary



SOUTHWEST CENTRAL 9-1-1 SYSTEM
7611 West College Drive • Palos Heights, IL 60463-2071 • Fax (708) 448-9823

9-1-1

December 10, 2020

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Exec. Director Alicia Tate-Nadeau
Emergency Mngmt. & Comms.
1411 W. Madison St.
Chicago, IL 60607-1809

RE: 2021 CALL HANDLING AGREEMENTS

Dear Exec. Director Tate-Nadeau:

In accordance with the Emergency Telephone Systems Act (50 ILCS 750/14, 750/15) this letter will serve as the annual certification of the continuation of the Call Handling Agreement between the Southwest Central 9-1-1 System, serving the Village of Chicago Ridge, Village of Crestwood, Village of Lemont, City of Palos Heights, City of Palos Hills and the Village of Worth and our intent to continue to operate under the terms of this agreement.

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William D. Shanley
Secretary



SOUTHWEST CENTRAL 9-1-1 SYSTEM
7611 West College Drive • Palos Heights, IL 60463-2071 • Fax (708) 448-9823

9-1-1

December 10, 2020

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Chief Frank Jareczek
Lemont Fire Protection District
15900 New Avenue
Lemont, IL 60439

RE: 2021 CALL HANDLING AGREEMENTS

Dear Chief Jareczek:


In accordance with the Emergency Telephone Systems Act (50 ILCS 750/14, 750/15) this letter will serve as the annual certification of the continuation of the Call Handling Agreement between Southwest Central 9-1-1 System, serving the Village of Chicago Ridge, Village of Crestwood, Village of Lemont, City of Palos Heights, City of Palos Hills and Village of Worth and our intent to continue to operate under the terms of this agreement.

The Southwest Central PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

- **Primary:** End to End Direct Transfer. Via AT&T 9-1-1 Trunk to the Orland FPD.
- **Secondary:** Call Transfer (630) 257-2221 to the Orland FPD via AT&T

There is no need to respond to this letter unless you intend to modify the original agreement. If you wish to change our original Agreement for any reason, please notify our agency, in writing within ten (10) days of receipt of this letter. Unless notice is received within ten (10) days, it is assumed that this agreement remains in full force and effect. If you have any concerns on this matter, please feel free to contact me at (708) 448-6180.

Sincerely,



William D. Shanley
Secretary



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7611 West College Drive • Palos Heights, IL 60463-2071 • Fax (708) 448-9823

9-1-1

December 10, 2020

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Megan Moore
Illinois State Police
Communications Service Bureau
801 South 7th St., Ste 300-A
Springfield, IL 62703-2487

RE: 2021 CALL HANDLING AGREEMENT

Dear Ms. Moore:

In accordance with the Emergency Telephone Systems Act (50 ILCS 750/14, 750/15) this letter will serve as the annual certification of the continuation of the Call Handling Agreement between the Southwest Central 9-1-1 System, serving the Village of Chicago Ridge, Village of Crestwood, Village of Lemont, City of Palos Heights, City of Palos Hills and the Village of Worth and our intent to continue to operate under the terms of this agreement.

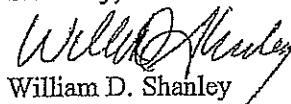
The Southwest Central PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

District Chicago

- **Primary:** 847-294-4843
- **Secondary:** 847-294-4844
- **Third:** 847-294-4845

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Sincerely,



William D. Shanley
Secretary



SOUTHWEST CENTRAL 9-1-1 SYSTEM

7611 West College Drive • Palos Heights, IL 60463-2071 • Fax (708) 448-9823

9-1-1

December 10, 2020

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Anthony Marzano
Will County Emergency Telephone System Board
16911 West Laraway Road, Suite 102
Joliet, IL 60433

RE: 2021 CALL HANDLING AGREEMENTS

Administrator Marzano:

In accordance with the Emergency Telephone Systems Act (50 ILCS 750/14, 750/15) this letter will serve as the annual certification of the continuation of the Call Handling Agreement between the Southwest Central 9-1-1 System, serving the Village of Chicago Ridge, Village of Crestwood, Village of Lemont, City of Palos Heights, City of Palos Hills and the Village of Worth and our intent to continue to operate under the terms of this agreement.

The Southwest Central PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

City of Joliet

- Primary: 911 call transfer to 708-911-2652
- Secondary: 815-726-2491

Laraway Communications Center (LCC)

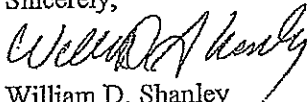
- Primary: 911 call transfer to 708-911-2512
- Secondary: 815-485-2500 or radio contact via IFERN

Western Will County Communications (WESCOM)

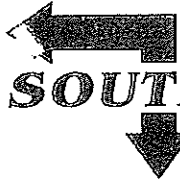
- Primary: 911 call transfer to 708-911-2654
- Secondary: 815-439-2830 or radio contact via STARCOM or IFERN

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Sincerely,



William D. Shanley
Secretary



SOUTHWEST CENTRAL 9-1-1 SYSTEM

7611 West College Drive • Palos Heights, IL 60463-2071 • Fax (708) 448-9823

9-1-1

December 10, 2020

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Chief Mark O'Donnell
Moraine Valley Community College
10900 S. 88th Avenue
Palos Hills, IL 60465

RE: 2021 CALL HANDLING AGREEMENT

Dear Chief O'Donnell:

In accordance with the Emergency Telephone Systems Act (50 ILCS 750/14, 750/15) this letter will serve as the annual certification of the continuation of the Call Handling Agreement between the Southwest Central 9-1-1 System, serving the Village of Chicago Ridge, Village of Crestwood, Village of Lemont, City of Palos Heights, City of Palos Hills and the Village of Worth and our intent to continue to operate under the terms of this agreement.

The Southwest Central PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

- **Primary: Telephone Transfer to 708-974-5555**
- **Secondary: Direct Dispatch via common radio interconnects: VHF 155.370 MHz, Point to Point (police agencies)**

There is no need to respond to this letter unless you intend to modify the original agreement. If you wish to change our original Agreement for any reason, please notify our agency, in writing within ten (10) days of receipt of this letter. Unless notice is received within ten (10) days, it is assumed that this agreement remains in full force and effect. If you have any concerns on this matter, please feel free to contact me at (708) 448-6180.

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William D. Shanley
Secretary



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9-1-1

December 10, 2020

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Chief Daniel Delaney
Midlothian Police Department
14601 S. Pulaski Road
Midlothian, IL 60445

RE: 2021 CALL HANDLING AGREEMENTS

Dear Chief Delaney:

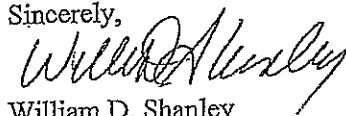
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William D. Shanley
Secretary



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9-1-1

December 10, 2020

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Sheriff Mike Kelley
Office of Will Co. Sheriff
2402 E. Laraway Road
Joliet, IL 60433

RE: 2021 CALL HANDLING AGREEMENTS

Dear Sheriff Kelley:

In accordance with the Emergency Telephone Systems Act (50 ILCS 750/14, 750/15) this letter will serve as the annual certification of the continuation of the Call Handling Agreement between the Southwest Central 9-1-1 System, serving the Village of Chicago Ridge, Village of Crestwood, Village of Lemont, City of Palos Heights, City of Palos Hills and the Village of Worth and our intent to continue to operate under the terms of this agreement.

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Sincerely,



William D. Shanley
Secretary



SOUTHWEST CENTRAL 9-1-1 SYSTEM

7611 West College Drive • Palos Heights, IL 60463-2071 • Fax (708) 448-9823

9-1-1

December 10, 2020

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Diana Tousignant
Oak Lawn Regional Emergency Communications
9446 S. Raymond Avenue
Oak Lawn, IL 60453

RE: 2021 CALL HANDLING AGREEMENTS

Dear Diana Tousignant:

In accordance with the Emergency Telephone Systems Act (50 ILCS 750/14, 750/15) this letter will serve as the annual certification of the continuation of the Call Handling Agreement between the Southwest Central 9-1-1 System, serving the Village of Chicago Ridge, Village of Crestwood, Village of Lemont, City of Palos Heights, City of Palos Hills and the Village of Worth and our intent to continue to operate under the terms of this agreement.

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William D. Shanley
Secretary



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7611 West College Drive • Palos Heights, IL 60463-2071 • Fax (708) 448-9823

9-1-1

December 10, 2020

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Chief Kaye Heidenreich
Metropolitan Water Rec. Dept.
6001 W. Pershing Road
Cicero, IL 60804

RE: 2021 CALL HANDLING AGREEMENTS

Dear Chief Heidenreich:

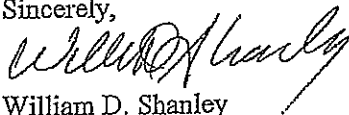
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William D. Shanley
Secretary



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9-1-1

December 10, 2020

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Chief Steven Hotwagner
Midlothian Fire Department
14801 S. Pulaski Road
Midlothian, IL 60445

RE: 2021 CALL HANDLING AGREEMENTS

Dear Chief Hotwagner:

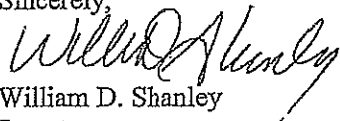
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William D. Shanley
Secretary



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9-1-1

December 10, 2020

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Chief Joseph Mitchell
Orland Park Police Department
15100 Ravina
Orland Park, IL 60462

RE: 2021 CALL HANDLING AGREEMENTS

Dear Chief Mitchell:

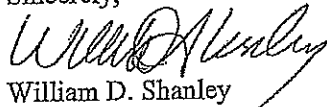
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Sincerely,



William D. Shanley
Secretary

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7611 West College Drive • Palos Heights, IL 60463-2071 • Fax (708) 448-9823

9-1-1

December 10, 2020

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Chief Ken Vrba
Northwest Homer Fire Prot. Dist.
16152 W. 143rd Street
Lockport, IL 60491

RE: 2021 CALL HANDLING AGREEMENTS

Dear Chief Vrba:

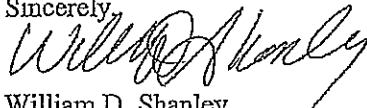
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Sincerely,



William D. Shanley
Secretary



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7611 West College Drive • Palos Heights, IL 60463-2071 • Fax (708) 448-9823

9-1-1

December 10, 2020

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Chief Michael Schofield
Orland Fire Protection District
9790 W. 151st Street
Orland Park, IL 60462

RE: 2021 CALL HANDLING AGREEMENTS

Dear Chief Schofield:

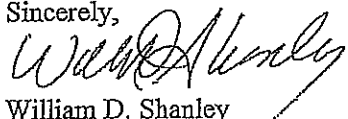
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Sincerely,



William D. Shanley
Secretary



SOUTHWEST CENTRAL 9-1-1 SYSTEM

7611 West College Drive • Palos Heights, IL 60463-2071 • Fax (708) 448-9823

9-1-1

December 10, 2020

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Chief Jeffrey Ketchen
Roberts Park Fire Protection Dist.
8611 W. Roberts Road
Justice, IL 60458

RE: 2021 CALL HANDLING AGREEMENTS

Dear Chief Ketchen:

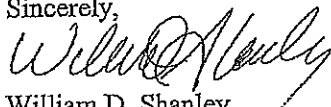
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Secretary



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9-1-1

December 10, 2020

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Chief James Ritz
Willow Springs Police Department
8255 Willow Springs Rd.
Willow Springs, IL 60480

RE: 2021 CALL HANDLING AGREEMENTS

Dear Chief Ritz:

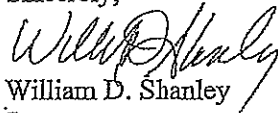
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Sincerely,



William D. Shanley
Secretary

CARRIER LISTING

(Wireline, Wireless, VoIP)

Provide a list of each carrier that will be involved in the proposed system.

(USE ADDITIONAL SHEETS AS NECESSARY)

CARRIERS	STREET ADDRESS, CITY, ZIP CODE	TELEPHONE NUMBER
AT&T		(888) 243-1911
SBC		(866) 730-8154
CLEC		(217) 824-6398
Allegiance		(800) 421-3872
CBeyond		(866) 424-9233
CIMCO		(630) 691-8080
Focal		(877) 453-8353
Frontier		(877) 262-6822
Global COM		(800) 589-1531
Global Crossing		(888) 859-0911
Intermedia		(650) 641-4000
Level 3		(888) 404-9750
MCI		(800) 275-0014
McLeod		(800) 332-2385
MFS-Intelenet		(312) 580-0170
MGC		(480) 719-8556
MPower	(585) 218-6550	(585) 218-6550
Paetec		(800) 345-4484
Sprint		(913) 928-4107
TDS Metrocom		(888) 790-1216
WorldCOM		(800) 844-1001
XO COM		(888) 575-6398
Verizon Wireless		(800) 922-0204
Cricket		(800) 274-2538
T-Mobile		(866) 735-7700
Comcast		(800) 934-6489

TEST PLAN DESCRIPTION

1) Description of test plan (back-up, overflow, failure, database).

Once established in the new facility, SWC911 in conjunction with AT&T, will verify that all trunks are functional and calls properly routed to the new center. Test calls will be made from outside the center both on landline and wireless to confirm in-coming calls are being received and the database is correct. Utilizing the on premise switches, SWC911 will confirm that the calls are being routed to each of the back-up locations.

2) List wireline exchanges to be tested.

AT&T

3) List of wireless and VoIP Carriers to be tested.

ALLEGIANCE
AT&T IP
CEBYOND
CIMCO
FOCAL
GLOBAL COM
GLOBAL CROSSING
LEVEL3
MCI
MCLEOD
MGC
PAETEC
SPRINT
TDS METROCOM
XO COMM

