

ILLINOIS STATE POLICE
Office of the Statewide 9-1-1 Administrator



State of Illinois

Application for
9-1-1 Modification Plan

INTRODUCTION

The following document provides the application for submitting a 9-1-1 Modification Plan that will supply the Department of State Police (Department), the Illinois Commerce Commission (ICC), the Statewide 9-1-1 Advisory Board (Advisory Board) and the Statewide 9-1-1 Administrator (Administrator) with the necessary information about your proposal to modify your 9-1-1 system. All modified plans must comply with 83 Ill. Adm. Code Part 1325.

LONG FORM MODIFIED 9-1-1 PLAN:

The following 9-1-1 system changes require Administrator approval:

- 1) Changing boundaries that require an intergovernmental agreement between local governmental entities to exclude or include residents within the 9-1-1 jurisdiction
- 2) Changing or adding a 9-1-1 system provider
- 3) Changes in network configuration, except as provided for in subsection 1325.200(h), (i.e. implementation of a Next Generation 9-1-1 (NG9-1-1) system)
- 4) Change of Backup PSAP arrangement

The Modified Plan must include the following documents:

General Information	Contact and 9-1-1 System information.
Verification	Notarized statement of truth regarding information provided in the plan.
Letter of Intent	Letter that is sent to the 9-1-1 System Provider with a copy of the plan.
Plan Narrative	A summary of the changes of the proposed system's operation.
Financial Information	A summary of anticipated implementation costs and annual operating costs of the modified 9-1-1 system that are directly associated with 9-1-1 as well as the anticipated revenues.
5-Year Strategic Plan	A detailed plan for implementation and financial projections.
Communities Served	A list of all communities that are served by the 9-1-1 System.
Participating Agencies	A list of public safety agencies (Police, Fire, EMS, etc.) who are dispatched by the 9-1-1 System.
Adjacent Agencies	A list of public safety agencies (Police, Fire, EMS, etc.) that are adjacent to the 9-1-1 System's jurisdictional boundaries.

Attachments (if applicable):

Ordinance	Any local ordinances which dissolve an existing ETSB or creates a new ETSB.
Intergovernmental Agreement	Any intergovernmental agreements or MOU's creating a joint ETSB or any other agreements pertinent to the 9-1-1 system.
Contracts	Contract(s) with a 9-1-1 system provider or for NG-9-1-1 service.
Back-up PSAP Agreement	Establishes back-up and overflow services between PSAPs.
Network Diagram	Provided by the 9-1-1 system provider showing trunk routing and backup configuration.
Call Handling Agreements	Call handling agreements shall describe the primary and secondary dispatch method to be used by requesting parties within their respective jurisdictions.
Aid Outside Jurisdictional Boundaries Agreements	Aid outside normal jurisdictional boundaries agreements shall provide that once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

Carrier Listing	A list of each carrier telephone company(s), exchange(s), prefix(es), and the various 9-1-1 System configurations that will be used in the proposed system.
Test Plan	The 911 System's overall plan detailing how and to what extent the network and data base will be tested.

These modified 9-1-1 Plans must be filed electronically on the Department's website at:
<https://isp.illinois.gov/Statewide911Division/ConsolidationPlansAndWaivers> where you will see the box below.



Once the plan is submitted, the Department and the ICC will have 20 days to provide a technical review of the plan to submit to the Administrator for approval.

SHORT FORM MODIFIED 9-1-1 PLAN:

The following modifications do not need to be submitted electronically on the Department's website.
 The 9-1-1 Authority must provide written notification to the Administrator at ISP.911Tech@illinois.gov at least 10 business days prior to making the following changes pursuant to Section 1325.200(h). After review, the Administrator will provide a letter of acknowledgment.

- 1) Permanent relocation of an existing PSAP or backup PSAP facility
- 2) Reduction in 9-1-1 trunks from the selective router to the PSAP
- 3) Further reduction of PSAPs within a 9-1-1 Authority beyond consolidation as required by the Act

The notification should include:

General Information	Contact and 9-1-1 System information.
Plan Narrative	A detailed summary of the changes in the proposed system's operation.

Attachments (if applicable):

Network Diagram	Provided by the 9-1-1 system provider showing trunk routing and backup configuration
Call Handling Agreements	Call handling agreements shall describe the primary and secondary dispatch method to be used by requesting parties within their respective jurisdictions.

VERIFICATION

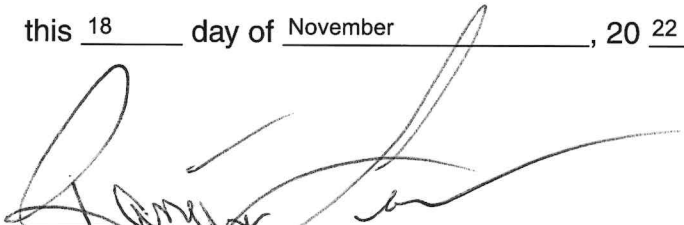
I, Joseph Beckwith, first being duly sworn upon oath, depose and say that I am Executive Director, of South West Cook County; that I have read the foregoing plan by me subscribed and know the contents thereof; that said contents are true in substance and in fact, except as to those matters stated upon information and belief, and as to those, I believe same to be true.

Joseph Beckwith

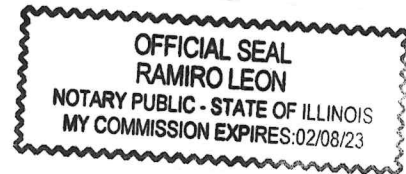
Joseph Beckwith, Executive Director

Subscribed and sworn to before me

this 18 day of November, 20 22.



NOTARY PUBLIC, ILLINOIS



9-1-1 SYSTEM PROVIDER LETTER OF INTENT

11/18/2022

(Date)

Craig Bennet

(9-1-1 System Provider Company Representative)

AT&T

(9-1-1 System Provider Company Name)

240 N. Meridian St. Room 1670

(Street Address)

Indianapolis, Indiana 46204

(City, State, Zip Code)

Dear Craig:

This letter is to confirm our intent to modify our 9-1-1 System. Enclosed is your copy of our modification plan to be filed with the Department of the Illinois State Police for approval. Thank you for your assistance in this matter.

Sincerely,



(Name) JOSEPH S. BECKWITH

(Title) EXECUTIVE DIRECTOR

enclosure: Modification Plan

NARRATIVE STATEMENT:

(Provide a detailed summary of system operations for a modified 9-1-1 plan. Also, if incorporating an NG9-1-1 solution, please include the additional items listed below pursuant to 1325.205 b)12).

- 1) Indicate the name of the certified 9-1-1 system provider being utilized.
- 2) Explain the national standards, protocols and/or operating measures that will be followed.
- 3) Explain what measures have been taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment.
- 4) Explain how the existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system.
- 5) Explain how split exchanges will be handled.
- 6) Explain how the databases will be maintained and how address errors will be corrected and updated on a continuing basis.
- 7) Explain who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday.
- 8) Explain what security measures will be placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it.

Plan Narrative:

1.) Forest View Police and Fire dispatch is moving from the Justice dispatch center to the Cicero dispatch center in December of 2022. Cicero will take over and be responsible for all of the Forest View data maintenance duties and requirements.

FINANCIAL INFORMATION

Annual recurring 9-1-1 network costs prior to modification	\$ <u>N/A</u>
Projected annual recurring 9-1-1 network costs after modification	\$ <u>N/A</u>
Installation cost of the project	\$ <u>N/A</u>
Anticipated annual revenues	\$ <u>N/A</u>

FIVE YEAR STRATEGIC PLAN FOR MODIFIED PLAN

(Provide a detailed summary of the proposed system's operation, including but not limited to, a five-year strategic plan for implementation of the modified 9-1-1 plan with financial projections)

Narrative:

PARTICIPATING AGENCIES

Provide a list of public safety agencies (Police, Fire, EMS etc.) that are to be dispatched by the 9-1-1 System. Each Agencies land area(s) in square miles and estimated population which will have access to the proposed 9-1-1 System. Do not forget to include County Sheriff’s jurisdiction and Illinois State Police Districts. Each agency that appears on this list should also have signed a call handling agreement.

9-1-1 Participant Agencies	Street Address, City, Zip Code	Administrative Telephone No.	Direct Dispatch	Transfer	Call Relay
Hillside Police Department	425 N. Hillside, Hillside IL 60162	(708) 449-6131	x		
Hillside Fire Department	425 N. Hillside, Hillside IL 60162	(708) 449-6131	x		
Berkeley Fire Department	5819 Electric Ave, Berkeley, IL 60163	(708) 449-6131	x		
Westchester Fire Department	10300 Roosevelt Rd, Westchester, IL 60154	(708) 449-6131	x		
Westchester Police	10300 Roosevelt Rd, Westchester, IL 60154	(708) 449-6131	x		
Justice Police	7800 Archer Rd. Justice, IL 60458	(708) 458-2192	x		
Willow Springs Police	1 Village Circle, Willow Springs, IL 60480	(708) 458-2192	x		

ADJACENT AGENCIES LIST

Provide a list of public safety agencies and existing 9-1-1 Systems that are adjacent to the proposed system's boundaries. Each agency that appears on this list should also have signed a call handling agreement and/or aid outside jurisdictional boundaries.

AGENCY	STREET ADDRESS, CITY, ZIP CODE	TELEPHONE NUMBER
Eisenhower 911 ETSB	2350 S. 25th Ave, Broadview, IL 60155	708-645-6550
-Village of Broadview	2350 S. 25th Ave, Broadview, IL 60155	708-345-6550
-Village of Maywood	40 Madison St, Maywood, IL 60153	708-345-6300
Proviso Leyden ETSB	395 W. Lake Street, Elmhurst, IL 60126	708-547-3500
-Village of Bellwood	3200 Washington Blvd, Bellwood, IL 60104	708-547-3528
Illinois State Police	801 S. Seventh Street Suite 300, Springfield, IL 62703	847-294-4400
Cook County Sheriffs Office	9511 W. Harrison, Des Plaines, IL 60016	847-294-4733
-Cook County Forest Preserve		847-294-4733
-Village of Berkeley	5819 Electric Ave, Berkeley, IL 60163	708-449-8840
-Village of Lyons	4200 Lawndale Ave, Lyons, IL 60534	708-442-4500
DuPage County ETSB	421 N. County Farm Rd, Wheaton, IL 60187	630-550-7743
-DuPage Public Safety Communications DuComm	420 N. County Farm Rd, Wheaton, IL 60187	708-442-4500
-Addison Consolidated Dispatch Center	1471 W. Jeffrey Dr, Addison, IL 60101	(630) 833-9112
-DuPage County Sheriff	501 N. County Farm Rd, Wheaton, IL 60187	(630) 407-2400
DesPlaines Valley ETSB	6701 S. Archer Ave, Bedford Park, IL 60501	708-458-3388
-Village of Bedford Park	6701 S. Archer Ave, Bedford Park, IL 60501	708-458-3388
-City of Hickory Hills	8652 W. 95th St, Hickory Hills, IL 60457	708-598-4900
Oak Lawn Regional Emergency Communications	9446 Raymond Drive, Oak Lawn, IL 60453	708-422-8292
-Village of Bridgeview	7500 S. Oketo Ave, Bridgeview, IL 60455	708-458-2131
Cicero 911	4901 W. Cermak Rd, Cicero, IL 60804	708-652-2130
-Stickney	6533 Pershing Rd, Stickney, IL 60402	708-788-2131
Chicago OEMC	121 N. LaSalle St, Chicago, IL 60602	312-746-9111
LTACC	304 W. Burlington Ave, La Grange, IL 60526	(708) 352-2059
West Central Consolidated Communications	2359 S. DesPlaines Ave, North Riverside, IL 60546	708-447-9191
-McCook	5000 Glencoe Ave, McCook, IL 60525	708-447-9030

ATTACHMENTS

Ordinance - The local ordinance which created an ETSB prior to January 1, 2016.

Contracts - The contract for a new 9-1-1 system provider or for NG 9-1-1 service.

Intergovernmental Agreement

Back-up PSAP Agreement - The agreement that establishes back-up service due to interruptions or overflow services between PSAPs.

Network Diagram - Diagram provided by the 9-1-1 System Provider. Re-evaluate P.01 grade of Service for cost savings and network efficiency.

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the 9-1-1 Authority and the (Public Safety Agency) CITY OF CHICAGO (OEMC), for the purpose of effective call handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

(9-1-1 System Name) SOUTH WEST COOK COUNTY ETSB receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Primary 9-1-1 Routing Number from AT&T: 312-742-0911 (State Specific Procedures if radio frequency-identity number, if talk group identify name, if telephone-identify telephone number)

Secondary: Direct Telephone Number: 312-746-6000 (State Specific Procedures if radio frequency-identity number, if talk group identify name, if telephone-identify telephone number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that the 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.


The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority.

South West Cook County ETSB

9-1-1 Authority

By:  Joseph Beckwith

Title: 911 Director

City of Chicago Office of Emergency
Public Safety Agency Management + Communications

By:  _____

Title: Executive Director

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the 9-1-1 Authority and the (Public Safety Agency) CICERO 911 ETSB, for the purpose of effective call handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

(9-1-1 System Name) SOUTH WEST COOK COUNTY ETSB receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Primary 9-1-1 Routing Number from AT&T: 847-911-3182 (State Specific Procedures if radio frequency-identity number, if talk group identify name, if telephone-identify telephone number)

Secondary: Direct Telephone Number: 708-652-2130 (State Specific Procedures if radio frequency-identity number, if talk group identify name, if telephone-identify telephone number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that the 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority.

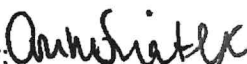
South West Cook County ETSB

CERCCC ETSB

9-1-1 Authority

Public Safety Agency

By:  Joseph Beckwith

By:  Corinne Swiatek

Title: 911 Director

Title: Deputy Director

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the 9-1-1 Authority and the (Public Safety Agency) COOK COUNTY ETSB, for the purpose of effective call handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

(9-1-1 System Name) SOUTH WEST COOK COUNTY ETSB receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Primary 9-1-1 Routing Number from AT&T: 847-911-3222 (State Specific Procedures if radio frequency-identity number, if talk group identify name, if telephone-identify telephone number)

Secondary: Direct Telephone Number: 708-458-1000 (State Specific Procedures if radio frequency-identity number, if talk group identify name, if telephone-identify telephone number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that the 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority.

South West Cook County ETSB

9-1-1 Authority

COOK COUNTY ETSB

Public Safety Agency

By:  Joseph Beckwith

By: 

Title: 911 Director

Title: EXECUTIVE DIRECTOR

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the 9-1-1 Authority and the (Public Safety Agency) DESPLAINES VALLEY ETSB, for the purpose of effective call handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

(9-1-1 System Name) SOUTH WEST COOK COUNTY ETSB receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Primary 9-1-1 Routing Number from AT&T: 847-911-3927 (State Specific Procedures if radio frequency-identity number, if talk group identify name, if telephone-identify telephone number)

Secondary: Direct Telephone Number: 708-458-3388 (State Specific Procedures if radio frequency-identity number, if talk group identify name, if telephone-identify telephone number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that the 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.


The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority.

South West Cook County ETSB

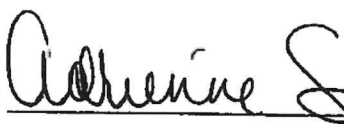
9-1-1 Authority

By:  Joseph Beckwith

Title: 911 Director

DesPlaines Valley ETSB

Public Safety Agency

By:  ADRIENNE SVETICH

Title: 911 Coordinator

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the 9-1-1 Authority and the (Public Safety Agency) DUPAGE COUNTY ETSB, for the purpose of effective call handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

(9-1-1 System Name) SOUTH WEST COOK COUNTY ETSB receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Primary 9-1-1 Routing Number from AT&T: (State Specific Procedures if radio frequency-identity number, if talk group identify name, if telephone-identify telephone number)

Secondary: Direct Telephone Number: 630-833-9112 (State Specific Procedures if radio frequency-identity number, if talk group identify name, if telephone-identify telephone number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that the 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority.

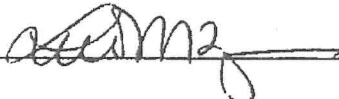
South West Cook County ETSB

DuPage County ETSB

9-1-1 Authority

Public Safety Agency

By:  _____
Joseph Beckwith

By:  _____

Title: 911 Director

Title: Executive Director

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the 9-1-1 Authority and the (Public Safety Agency) EISENHOWER JOINT ETSB, for the purpose of effective call handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

(9-1-1 System Name) SOUTH WEST COOK COUNTY ETSB receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Primary 9-1-1 Routing Number from AT&T: 847-911-3952 (State Specific Procedures if radio frequency-identity number, if talk group identify name, if telephone-identify telephone number)

343-2134

Secondary: Direct Telephone Number: 708-343-6650 (State Specific Procedures if radio frequency-identity number, if talk group identify name, if telephone-identify telephone number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that the 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority.


South West Cook County ETSB

9-1-1 Authority

Eisenhower Emergency Telephone System Board

Public Safety Agency

By:  _____ Joseph Beckwith

By:  _____ Paul Kurtzner

Title: 911 Director

Title: Director

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the 9-1-1 Authority and the (Public Safety Agency) **ILLINOIS STATE POLICE**, for the purpose of effective call handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

(9-1-1 System Name) **SOUTH WEST COOK COUNTY ETSB** receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Primary 9-1-1 Routing Number from AT&T: 847-294-4444 (State Specific Procedures if radio frequency-identity number, if talk group identify name, if telephone-identify telephone number)

Secondary: Direct Telephone Number: 847-294-4843 (State Specific Procedures if radio frequency-identity number, if talk group identify name, if telephone-identify telephone number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that the 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority.

South West Cook County ETSB

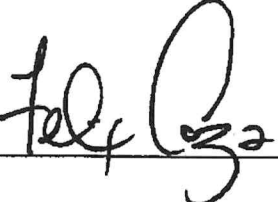
9-1-1 Authority

By:  Joseph Beckwith

Title: 911 Director

I.S.P

Public Safety Agency

By:  _____

Title: BUREAU CHIEF

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the 9-1-1 Authority and the (Public Safety Agency) LYONS TOWNSHIP AREA COMMUNICATIONS CENTER (LTACC), for the purpose of effective call handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

(9-1-1 System Name) SOUTH WEST COOK COUNTY ETSB receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Primary 9-1-1 Routing Number from AT&T: 847-911-3062 (State Specific Procedures if radio frequency-identity number, if talk group identify name, if telephone-identify telephone number)

Secondary: Direct Telephone Number: 708-352-2059 (State Specific Procedures if radio frequency-identity number, if talk group identify name, if telephone-identify telephone number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that the 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority.

South West Cook County ETSB

9-1-1 Authority

LYONS TOWNSHIP AREA Comm CTR/ETSB

Public Safety Agency

By:  Joseph Beckwith

By:  MICHAEL O'CONNOR

Title: 911 Director

Title: EXECUTIVE DIRECTOR

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the 9-1-1 Authority and the (Public Safety Agency) Oak Lawn Regional Emergency Communications, for the purpose of effective call handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

(9-1-1 System Name) SOUTH WEST COOK COUNTY ETSB receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Primary 9-1-1 Routing Number from AT&T: 847-911-3102 (State Specific Procedures if radio frequency-identity number, if talk group identify name, if telephone-identify telephone number)

Secondary: Direct Telephone Number: 708-499-7721 (State Specific Procedures if radio frequency-identity number, if talk group identify name, if telephone-identify telephone number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that the 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority.

South West Cook County ETSB

9-1-1 Authority

Oak Lawn Regional Emergency Communications

Public Safety Agency

By:  Joseph Beckwith

By:  Diana Tousignant

Title: 911 Director

Title: Director

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the 9-1-1 Authority and the (Public Safety Agency) WEST CENTRAL CONSOLIDATED COMMUNICATIONS, for the purpose of effective call handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

(9-1-1 System Name) SOUTH WEST COOK COUNTY ETSB receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Primary 9-1-1 Routing Number from AT&T: 847-911-3092 (State Specific Procedures if radio frequency-identity number, if talk group identify name, if telephone-identify telephone number)

Secondary: Direct Telephone Number: 708-447-9191 (State Specific Procedures if radio frequency-identity number, if talk group identify name, if telephone-identify telephone number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that the 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority.

South West Cook County ETSB

West Central Consolidated Comm

9-1-1 Authority

Public Safety Agency

By:  Joseph Beckwith

By: Jason Rodgers

Title: 911 Director

Title: 911 Director

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the 9-1-1 Authority and the (Public Safety Agency) WESTCHESTER POLICE DEPARTMENT, for the purpose of effective call handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

(9-1-1 System Name) SOUTH WEST COOK COUNTY ETSB receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Cook County Radio Band Net 17A or Net 17B (State Specific Procedures if radio frequency-identity number, if talk group identify name, if telephone-identify telephone number)

Secondary: MDT Terminals (State Specific Procedures if radio frequency-identity number, if talk group identify name, if telephone-identify telephone number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that the 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority.

South West Cook County ETSB

Westchester Police Department

9-1-1 Authority

Public Safety Agency

By:  Joseph Beckwith

By: Steve Stelter 

Title: 911 Director

Title: Police Chief

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the 9-1-1 Authority and the (Public Safety Agency) **WESTCHESTER FIRE DEPARTMENT**, for the purpose of effective call handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

(9-1-1 System Name) **SOUTH WEST COOK COUNTY ETSB** receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: **Direct Fire Station Alerting / Tone Out** (State Specific Procedures if radio frequency-identity number, if talk group identify name, if telephone-identify telephone number)

Secondary: **MABAS Division 20 Radio Band** (State Specific Procedures if radio frequency-identity number, if talk group identify name, if telephone-identify telephone number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that the 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority.

South West Cook County ETSB

9-1-1 Authority

By:



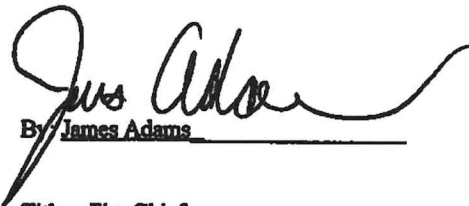
Joseph Beckwith

Title: 911 Director

Westchester Fire Department

Public Safety Agency

By: James Adams



Title: Fire Chief

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the 9-1-1 Authority and the (Public Safety Agency) **HILLSIDE POLICE DEPARTMENT**, for the purpose of effective call handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

(9-1-1 System Name) **SOUTH WEST COOK COUNTY ETSB** receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Cook County Radio Band Net 17A or Net 17B (State Specific Procedures if radio frequency-identity number, if talk group identify name, if telephone-identify telephone number)

Secondary: MDT Terminals (State Specific Procedures if radio frequency-identity number, if talk group identify name, if telephone-identify telephone number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that the 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority.

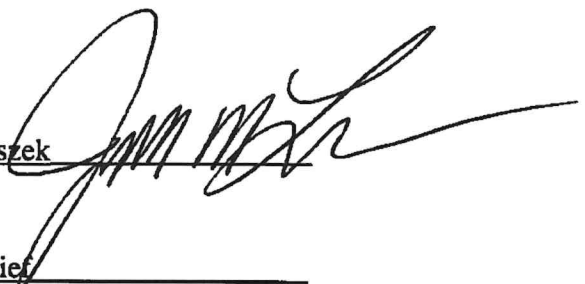
South West Cook County ETSB

Hillside Police Department

9-1-1 Authority

Public Safety Agency

By:  Joseph Beckwith

By:  Joseph Lukaszek

Title: 911 Director

Title: Police Chief

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the 9-1-1 Authority and the (Public Safety Agency) **HILLSIDE FIRE DEPARTMENT**, for the purpose of effective call handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

(9-1-1 System Name) **SOUTH WEST COOK COUNTY ETSB** receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: **Scan Am – Tone Out. Fire Tie Line** (State Specific Procedures if radio frequency-identity number, if talk group identify name, if telephone-identify telephone number)

Secondary: **MABAS Division 20 Radio Band** (State Specific Procedures if radio frequency-identity number, if talk group identify name, if telephone-identify telephone number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that the 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority.

South West Cook County ETSB

Hillside Fire Department

9-1-1 Authority

Public Safety Agency

By:  Joseph Beckwith

By:  Jeff Pilz

Title: 911 Director

Title: Fire Chief

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the 9-1-1 Authority and the (Public Safety Agency) WILLOW SPRINGS POLICE DEPARTMENT, for the purpose of effective call handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

(9-1-1 System Name) SOUTH WEST COOK COUNTY ETSB receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Cook County Radio Band Net 10 (State Specific Procedures if radio frequency-identity number, if talk group identify name, if telephone-identify telephone number)

Secondary: MDT Terminals (State Specific Procedures if radio frequency-identity number, if talk group identify name, if telephone-identify telephone number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that the 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority.

South West Cook County ETSB

Willow Springs Police Department

9-1-1 Authority

Public Safety Agency

By:  _____
Joseph Beckwith

By:  _____

Title: 911 Director

Title: Police Chief

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the 9-1-1 Authority and the (Public Safety Agency) **TRI-STATE FIRE PROTECTION DISTRICT**, for the purpose of effective call handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

(9-1-1 System Name) **SOUTH WEST COOK COUNTY ETSB** receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: **Direct Fire Station Alerting / Tone Out** (State Specific Procedures if radio frequency-identity number, if talk group identify name, if telephone-identify telephone number)

Secondary: **MABAS Division 10 Radio Band** (State Specific Procedures if radio frequency-identity number, if talk group identify name, if telephone-identify telephone number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that the 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority.

South West Cook County ETSB

Tri-State Fire Protection District

9-1-1 Authority

Public Safety Agency

By:  Joseph Beckwith

By:  _____

Title: 911 Director

Title: FSAE Chief

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the 9-1-1 Authority and the (Public Safety Agency) **JUSTICE POLICE DEPARTMENT**, for the purpose of effective call handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

(9-1-1 System Name) **SOUTH WEST COOK COUNTY ETSB** receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Cook County Radio Band Net 10 (State Specific Procedures if radio frequency-identity number, if talk group identify name, if telephone-identify telephone number)

Secondary: MDT Terminals (State Specific Procedures if radio frequency-identity number, if talk group identify name, if telephone-identify telephone number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that the 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority.

South West Cook County ETSB

Justice Police Department

9-1-1 Authority

Public Safety Agency

By: 
Joseph Beckwith

By: Kraig McDermott 

Title: 911 Director

Title: Police Chief

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the 9-1-1 Authority and the (Public Safety Agency) **ROBERTS PARK FIRE PROTECTION DISTRICT**, for the purpose of effective call handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

(9-1-1 System Name) **SOUTH WEST COOK COUNTY ETSB** receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Direct Fire Station Alerting / Tone Out (State Specific Procedures if radio frequency-identity number, if talk group identify name, if telephone-identify telephone number)

Secondary: MABAS Division 21 Radio Band (State Specific Procedures if radio frequency-identity number, if talk group identify name, if telephone-identify telephone number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that the 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority.

South West Cook County ETSB

Roberts Park Fire Protection District

9-1-1 Authority

Public Safety Agency

By:  Joseph Beckwith

By: 

Title: 911 Director

Title: Fire Chief

Des Plaines Valley ETSB

By: Alan Voshick
Police Chief
Acting on Behalf of:
Des Plaines Valley ETSB

South West Cook County Consolidated Dispatch ETSB

By: Chap. Allen
Police Chief
Acting on Behalf of:
Southwest Consolidated Dispatch

TEST PLAN DESCRIPTION

- 1) Description of test plan (back-up, overflow, failure, database).

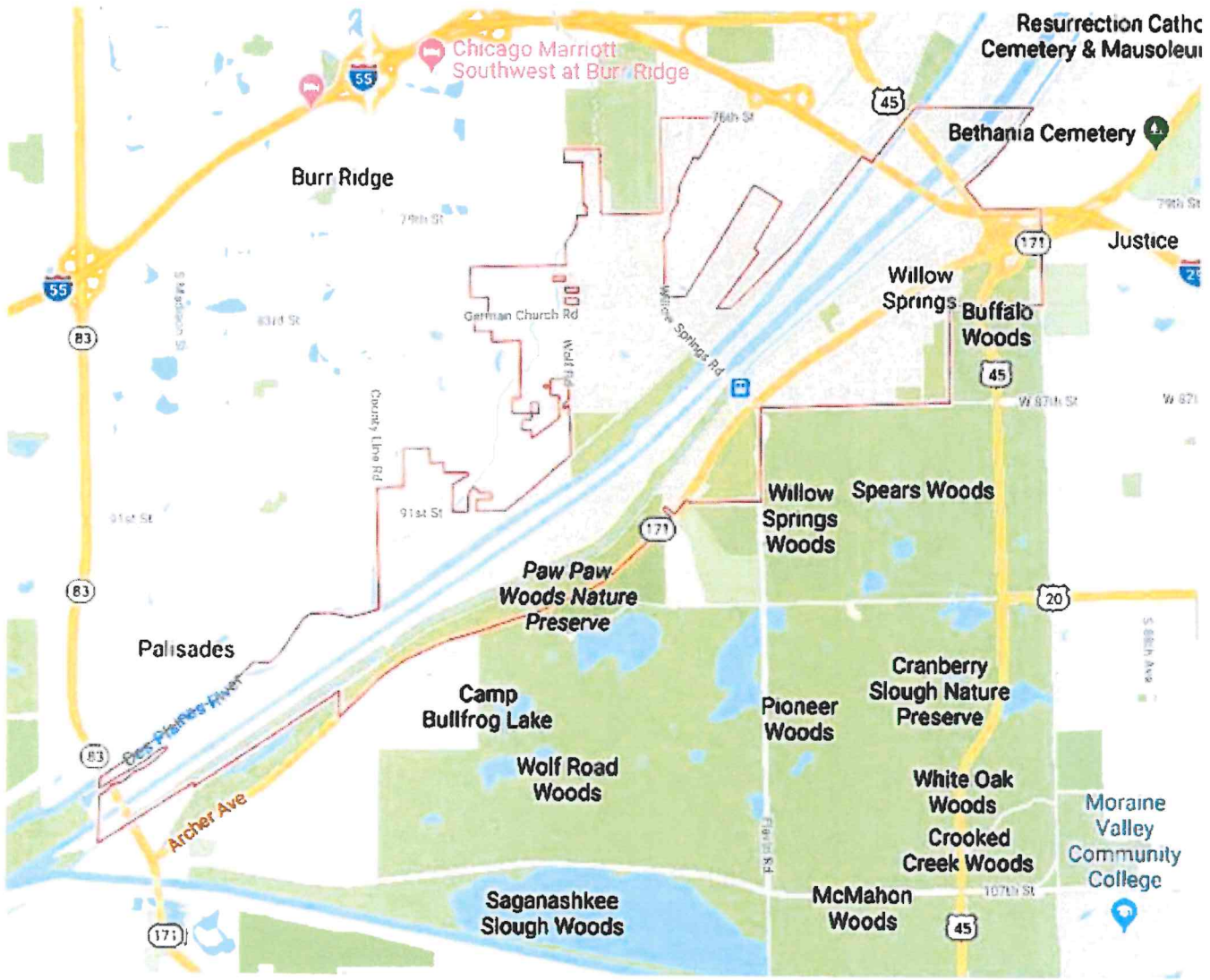
Tested at day of cutover and as needed afterwards.

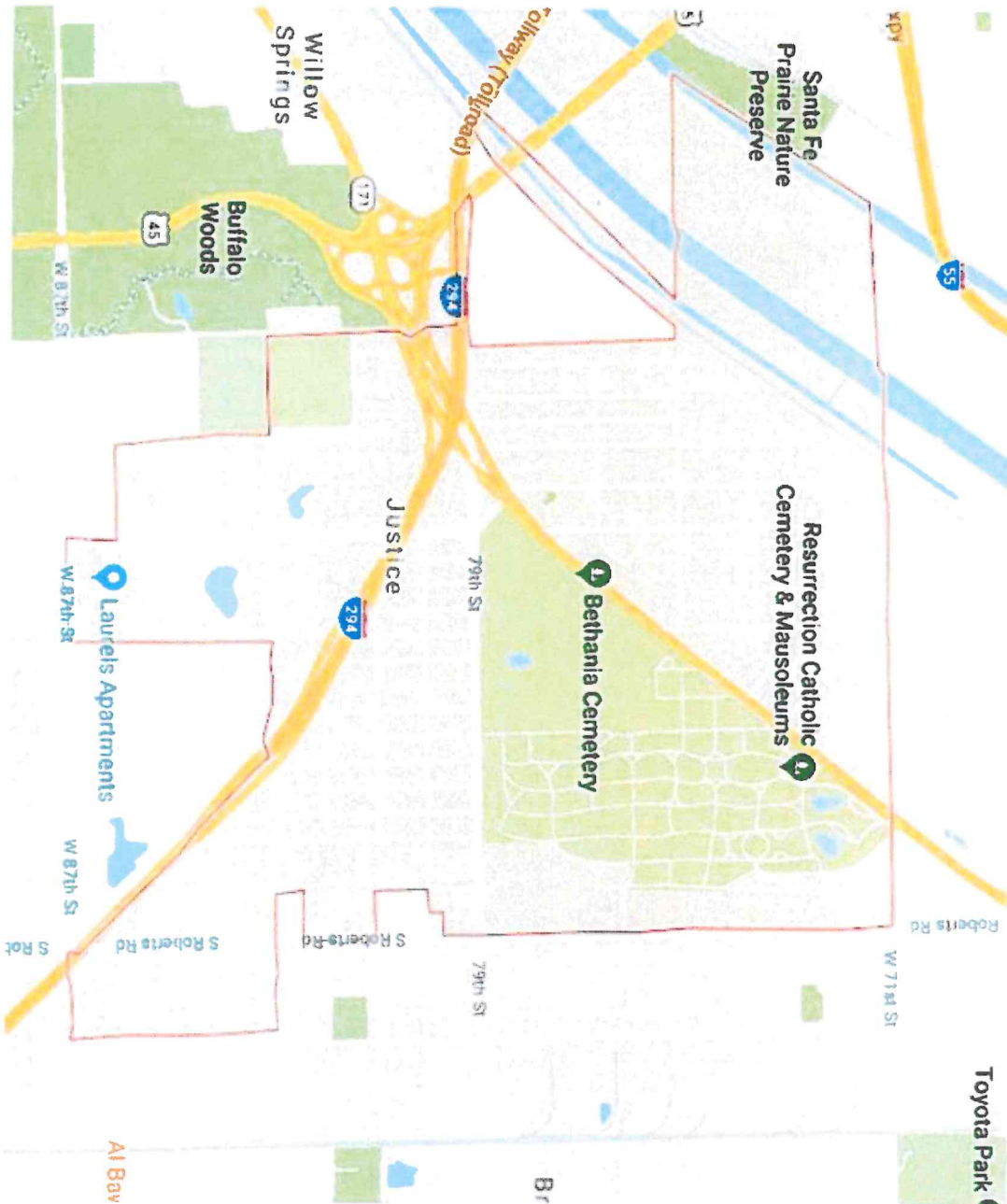
- 2) List wireline exchanges to be tested.

Tested at day of cutover

- 3) List of wireless and VoIP Carriers to be tested.

Tested at day of cutover





Santa Fe
Prairie Nature
Preserve

Resurrection Catholic
Cemetery & Mausoleums

Bethania Cemetery

Willow
Springs

Buffalo
Woods

Toyota Park

Alton

Laurels Apartments

Justice

79th St

79th St

Br

S Roberts Rd

S Roberts Rd

W 87th St

W 87th St

W 71st St

S Rot

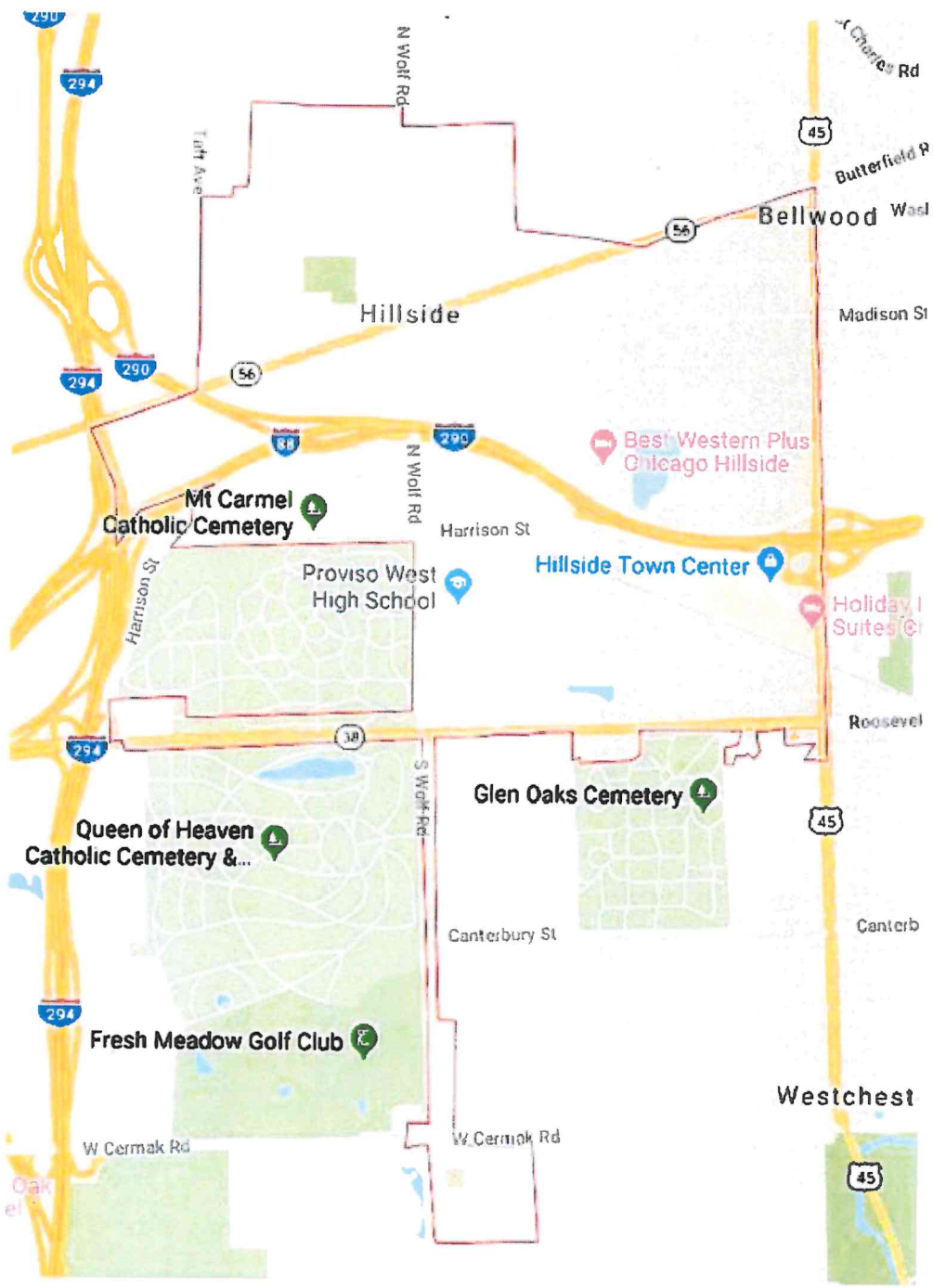
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171

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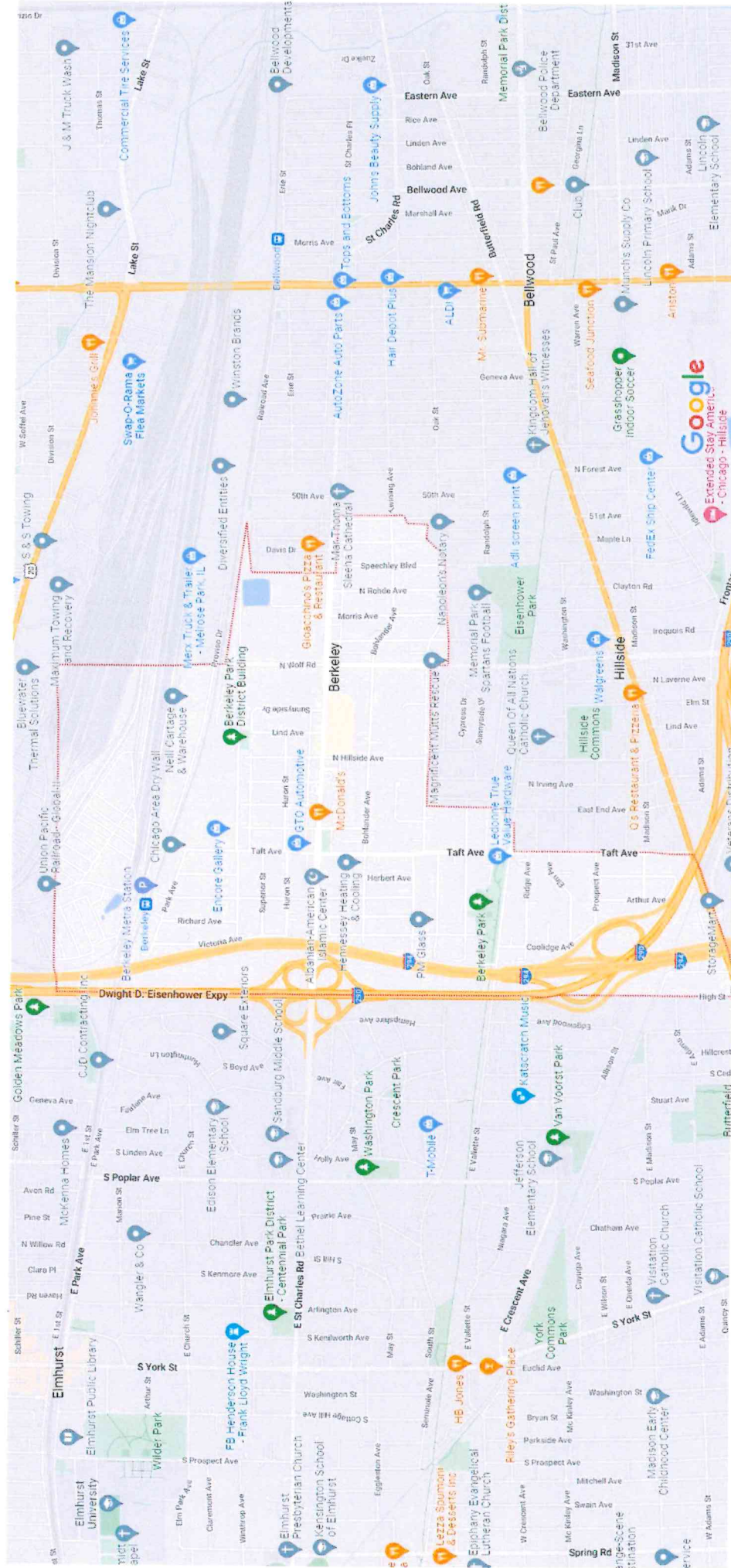
294

Oakway (Tollroad)





Google Maps Berkeley



Map data ©2022 1000 ft