

System Name: Southwest Central 9-1-1 System**Case # 20-M-270****Date Filed: 5/14/20****Department Review of Plan Modification**

Requirement		Information Included	Staff Comment
Contact and 9-1-1 System information		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	William D. Shanley 7611 West College Drive Palos Heights, IL 60463 Bill.shanley@swcd911.org (708) 243-2319
Verification		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Letter of Intent		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Plan Narrative (if incorporating an NG9-1-1 solution, narrative must include the following:)		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	With this modification, the Southwest Central 9-1-1 (SWC911) System is requesting to opt out the City of Countryside to the Lyons Township Area Communications Center (LTACC). LTACC has also filed a modification requesting to opt in the City of Countryside from the SWC911 System.
	Name of certified 9-1-1 system provider	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of the national standards, protocols and/or operating measures that will be followed	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of measures taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of how the existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	

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	Explanation of how split exchanges will be handled	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of how the databases will be maintained and how address errors will be corrected and updated on a continuing basis	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of security measures placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
Financial Information			
	Annual recurring 9-1-1 network costs prior to modification	Yes <input checked="" type="checkbox"/> No <input checked="" type="checkbox"/>	\$76,700.00
	Projected annual recurring 9-1-1 network costs after modification	Yes <input checked="" type="checkbox"/> No <input checked="" type="checkbox"/>	\$76,700.00
	Installation cost of the project	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	\$0.00
	Anticipated annual revenues	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	No change.
Five Year Strategic Plan		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Remains the same.
Communities Served		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	

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Participating Agencies		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Adjacent Agencies		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Carrier Listing		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Attachments		If changes necessitate new versions	
	Ordinances	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Ordinances from the City of Countryside withdrawing from Southwest Central Dispatch and Southwest Central 9-1-1 System were included.
	Intergovernmental agreement(s)	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	<p>An intergovernmental agreement (IGA) has been signed whereby the City of Countryside will no longer be a part of the SWC911 System and will be joining the LTACC JETSB. All 9-1-1 calls for Countryside will be directed to LTACC.</p> <p>An IGA has been entered into between LTACC and SWC911 relating to the transfer and reporting of surcharge funds attributable to the City of Countryside. Any funds held by SWC911 attributable to Countryside will be transferred to the LTACC JETSB including any surcharge funds collected after Countryside becomes a member of the LTACC JETSB. Since Countryside did not previously have an ETSB, there is no hold harmless amount attributable to Countryside. Wireless surcharge is the only surcharge amount that will be transferred to LTACC going forward once a wireless plan is filed and approved.</p>
	Contracts	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
	Back-up PSAP agreement	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	No change
	Network Diagram	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
	Call-Handling and Aid outside jurisdictional boundaries agreements	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	No changes

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Test Plan	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Testing will be done by LTACC.
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Conclusions:

This plan modification opts the City of Countryside out of the SWC911 System into LTACC. LTACC has also filed a plan modification requesting to opt the City of Countryside in to its 9-1-1 System. SWC911 System's population served will remain above 25,000 after this modification.

Reviewed by: Stacy Ross

Date: May 27, 2020