

**System Name: Southwest Central 911**  
**Case # 24-M-384**  
**Date Filed: 04/18/2024**

**Illinois State Police (ISP) Review of Plan Modification**

Requirement	Information Included	Staff Comment
<b>Contact and 9-1-1 System information</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	William D. Shanley 8911 W. 95 <sup>th</sup> St. Palos Hills, IL 60465-1011 708-448-6180 (O) 708-243-2319 (C) <a href="mailto:bill.shanley@swcd911.org">bill.shanley@swcd911.org</a>
<b>Verification</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
<b>Letter of Intent</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
<b>Plan Narrative (if incorporating an NG9-1-1 solution, narrative must include the following:</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	<p>The Village of Crestwood has determined that they no longer desire to be a member of Southwest Central 911 System, an ETSB, and receive dispatch services for their police department. It is the intent of the Village of Crestwood to opt out of Southwest Central 911 System, an ETSB and join the Cook County ETSB. The Village of Crestwood will remain a member of Southwest Central Dispatch and continue to have Southwest Central Dispatch and Southwest Central 911 System provide dispatching services for the Crestwood Fire Department's 911 calls transferred from Cook County ETSB to Southwest Central Dispatch.</p> <p>The purpose of this modification plan is to authorize the Village of Crestwood to opt out of the Southwest Central 911 System.</p> <p>This amended plan modification Narrative verifies the fact that, upon approval from the Illinois State Police Office of the Statewide 9-1-1-Administrator, the Village of Crestwood will no longer be a member of the Southwest Central 911 System, an ETSB, as of the effective date of the approval and Order issued by the Administrator.</p>
Name of certified 9-1-1 system provider	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	

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	Explanation of the national standards, protocols and/or operating measures that will be followed	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of measures taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of how the existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of how split exchanges will be handled	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of how the databases will be maintained and how address errors will be corrected and updated on a continuing basis	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of security measures placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	

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<b>Financial Information</b>			
	Annual recurring 9-1-1 network costs prior to modification	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	\$0.00
	Projected annual recurring 9-1-1 network costs after modification	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	\$0.00
	Installation cost of the project	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	\$0.00
	Anticipated annual revenues	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	\$0.00
<b>Five Year Strategic Plan</b>		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Remains the same.
<b>Communities Served</b>		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
<b>Participating Agencies</b>		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
<b>Adjacent Agencies</b>		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
<b>Carrier Listing</b>		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
<b>Attachments</b>		If changes necessitate new versions	
	Ordinances	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Ordinance No. 2023-43 and 2023-42 were passed and approved by the president and board of trustees of the Village of Worth.  The Crestwood Police Department submitted Agreement 1015-23 to withdraw from the Southwest Central 911 ETSB.
	Intergovernmental agreement(s)	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	The Village of Crestwood and the Village of Worth have entered into an Intergovernmental Agreement with the Cook County ETSB and will no longer be a part of the Southwest Central 911 system. All 9-1-1 calls from the Villages of Crestwood and Worth will now be directed to the Cook County ETSB.

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			<p>Southwest Dispatch 911 and Southwest Central 911 have submitted an agreement relating to the transfer and reporting of surcharge funds attributable to the Village of Crestwood and the Village of Worth.</p> <p>The Crestwood Police Department and the Village of Worth are part of the Southwest Central 911 ETSB which has a hold harmless agreement. A portion of the hold harmless amount attributable to the Crestwood Police Department and the Village of Worth should be transferred to the Cook County ETSB.</p> <p>Wireless surcharge will be transferred to Cook County ETSB once a wireless plan adding the Crestwood Police Department and the Village of Worth is filed and approved by the Statewide 9-1-1 Administrator.</p>
	Contracts	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
	Back-up PSAP agreement	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
	Network Diagram	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
	Call-Handling and Aid outside jurisdictional boundaries agreements	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
	<b>Test Plan</b>	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	

**Conclusions:**

The Village of Crestwood has determined that they no longer desire to be a member of Southwest Central 911 System, an ETSB, and receive dispatch services for their police department. It is the intent of the Village of Crestwood to opt out of Southwest Central 911 System, an ETSB and join the Cook County ETSB. The Village of Crestwood will remain a member of Southwest Central Dispatch and continue to have Southwest Central Dispatch and Southwest Central 911 System provide dispatching services for the Crestwood Fire Department's 911 calls transferred from Cook County ETSB to Southwest Central Dispatch. This plan modification also meets the requirements for a modified plan filing under Illinois Administrative Code Part 1325.205. A portion of the hold harmless amount attributable to the Crestwood Police Department and the Village of Worth

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should be transferred to the Cook County ETSB. The wireless surcharge attributable to the Crestwood Police Department and the Village of Worth should be transferred to Cook County ETSB once a wireless plan adding the Crestwood Police Department and the Village of Worth is filed and approved by the Statewide 9-1-1 Administrator.

**Reviewed by:** Catherine Dailey

**Date:** 04/25/2024