

STATE OF ILLINOIS

DEPARTMENT OF STATE POLICE

Marion County ETSB :
Application for 9-1-1 Modification Plan : Case No. 23-M-362

ORDER OF THE STATEWIDE 9-1-1 ADMINISTRATOR

I. Introduction

On July 12, 2023, the Marion County ETSB ("Applicant") filed a Modification Plan with the Illinois State Police ("Department") pursuant to 83 Ill. Admin. Code 1325 "Standards of Service Applicable to 9-1-1 Emergency Systems" ("Part 1325"). Applicant seeks authorization to implement an NG9-1-1 System serving Marion County.

The Marion County ETSB supported the Plan with documentary materials, including a narrative statement explaining the purpose for modifying the Petitioner's existing 9-1-1 plan and a network diagram.

The Office of the 9-1-1 Administrator is authorized to coordinate the implementation of systems established under the ETSA. In order to secure compliance with the technical and operational standards for the development of local agency systems, the ETSA empowers the Statewide 9-1-1 Administrator to approve or disapprove plans submitted by the public agencies. Standards of service applicable to 9-1-1 emergency systems, as adopted by the Department, are set forth in 83 Ill. Adm. Code Part 1325.

II. Description of Applicant

Applicant operates the 9-1-1 emergency services program for Marion County. The Illinois Commerce Commission ("Commission") approved Applicant's 9-1-1 system in Docket No. 95-0541.

The system became operational in March 1996 and operates with two primary Public Safety Answering Point located at the Salem Police Department – 200 South Rotan Street, Salem, Illinois 62881 and the Centralia Police Department – 222 South Poplar Street, Centralia, Illinois 62801. The 9-1-1 system dispatches police, fire, and ambulance services.

III. Purpose and Description of Proposed Modification

Applicant is requesting to transition to the statewide AT&T NG9-1-1 System.

AT&T's ESInet solution is a combination of their IP network and Next Gen Core Services (NGCS) components that includes industry leading SLAs, management services and tools to help ensure that they provide the best possible service. The

Staff recommends the following conditions:

- a. The NG9-1-1 and Recording Systems must be capable of processing all types of emergency calls, including voice, text, data, and multimedia information.
- b. In accordance with 725.405 i) 26) 9-1-1 system providers are required to cooperate with other 9-1-1 system providers in the installation of a new 9-1-1 system or migration of a system from another 9-1-1 system provider by transitioning system information and participating in bi-weekly implementation conference calls with all parties; applicant, involved originating service providers (OSPs) and Aggregators, involved 9-1-1 system providers (AT&T), Illinois Commerce Commission Telecommunications Staff and Department Staff;
- c. Submission of the Methods of Procedure (MOP), the conversion schedule for cutting over to the new system by carrier and exchange, to be provided to the Statewide 9-1-1 Administrator, Statewide 9-1-1 Bureau, and the Commission's Telecommunication Staff; and
- d. Any other reporting as deemed necessary.

IV. Findings and Ordering Paragraphs

WHEREAS, the Administrator, having considered the Applicant's Modification Plan and Department Staff Review, is of the opinion and finds that:

- (1) Applicant operates the 9-1-1 emergency services program for Marion County, Illinois under the ETSA;
- (2) AT&T has authority from the Commission to operate as a 9-1-1 system service provider;
- (3) Applicant and AT&T seek to implement a NG9-1-1 i3 capable system as defined in the 83 Illinois Administrative Code Part 1325;
- (4) The Administrator has jurisdiction over Applicant and the subject matter herein;
- (5) The record reflects that Applicant's proposed 9-1-1 System modifications comply with Code Part 1325 and applicable laws; and
- (6) Applicant's proposed 9-1-1 System modification should be approved subject to the following conditions:
 - a. The NG9-1-1 and Recording Systems must be capable of processing all types of emergency calls, including voice, text, data, and multimedia information.
 - b. In accordance with 725.405 (i)(26) 9-1-1 system providers are required to cooperate with other 9-1-1 system providers in the installation of a new 9-1-1 system or migration of a system from

Name of Officer who entered the final Order:

Cindy Barbera-Brelle
Statewide 9-1-1 Administrator
Illinois State Police
801 South Seventh Street, Suite 300-A
Springfield, Illinois 62703

Other Parties of Record:

Office of the Statewide 9-1-1 Administrator
Illinois State Police
801 South Seventh Street, Suite 300-A
Springfield, Illinois 62703

Illinois State Police
c/o Illinois State Police Legal Office
801 South Seventh Street, Suite 1000-S
Springfield, Illinois 62703

ENTERED: This 10th day of August 2023.



Cindy Barbera-Brelle
Statewide 9-1-1 Administrator
Illinois State Police
Office of the Statewide 9-1-1 Administrator