

ILLINOIS STATE POLICE
Office of the Statewide 9-1-1 Administrator



State of Illinois

Application for
9-1-1 Modification Plan

911 GENERAL INFORMATION

DATE: 02/12/2018

Type of Change: <input checked="" type="checkbox"/> Long Form Modification Plan <input type="checkbox"/> Short Form Modification Plan		
Current System Name:	Population Served	Land Area in Sq Miles
Southwest Central 9-1-1 System	122,534	114

[illegible]

911 System Contact: William D. Shanley

Street Address: 7611 West College Drive

City, State and Zip Code: Palos Heights, IL 60463-2071

Office Telephone: (708) 448-6180

Cellular Telephone: _____

Email: bill.shanley@swcd911.org

Wireless Coverage for Consolidated System:

100 % Phase II compliant

100 % Phase I compliant

Please check if applicable:

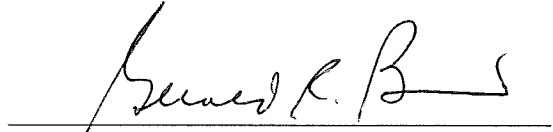
_____ NG9-1-1 capable

_____ Receive 9-1-1 Text

_____ Receive 9-1-1 Video

VERIFICATION


I, Gerald R. Bennett, first being duly sworn upon oath, depose and say that I am Chairman, of Southwest Central 9-1-1 System; that I have read the foregoing plan by me subscribed and know the contents thereof; that said contents are true in substance and in fact, except as to those matters stated upon information and belief, and as to those, I believe same to be true.



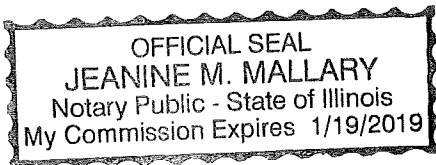
Chairman, Southwest Central 9-1-1 System

Subscribed and sworn to before me

this 12th day of February, 20 18.



NOTARY PUBLIC, ILLINOIS





**9-1-1 SYSTEM PROVIDER
LETTER OF INTENT**

February 9, 2018

Lisa Wirtanen
AT&T 9-1-1 Service Executive
4918 W. 95th Street
Oak Lawn, IL 60453

Dear Ms. Wirtanen,

This letter is to confirm our intent to modify our 9-1-1 System. Enclosed is your copy of our modification plan to be filed with the Department of the Illinois State Police for approval. Thank you for your assistance in this matter.

Sincerely,

William D. Shanley
Secretary

Enclosure: Modification Plan

NARRATIVE STATEMENT:

(Provide a detailed summary of system operations for a modified 9-1-1 plan. Also, if incorporating an NG9-1-1 solution, please include the additional items listed below pursuant to 1325.205 b)12).

- 1) Indicate the name of the certified 9-1-1 system provider being utilized.
- 2) Explain the national standards, protocols and/or operating measures that will be followed.
- 3) Explain what measures have been taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment.
- 4) Explain how the existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system.
- 5) Explain how split exchanges will be handled.
- 6) Explain how the databases will be maintained and how address errors will be corrected and updated on a continuing basis.
- 7) Explain who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday.
- 8) Explain what security measures will be placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it.

Plan Narrative:

The plan narrative statement for Southwest Central 9-1-1 System remains the same.

The purpose for this modification is to update the back-up of the 9-1-1 lines of Southwest Central 9-1-1 System serviced by AT&T Elk Grove Tandem office from Alsip to Oak Lawn Regional Emergency Communications.

An Alternative Routing Agreement and Call Handling Agreements have been established between Southwest Central 9-1-1 System and Oak Lawn Regional Emergency Communications. AT&T has updated our 9-1-1 system network diagram to reflect the changes.

FIVE YEAR STRATEGIC PLAN FOR MODIFIED PLAN

(Provide a detailed summary of the proposed system's operation, including but not limited to, a five-year strategic plan for implementation of the modified 9-1-1 plan with financial projections)

Narrative:

Remains the same

COMMUNITIES SERVED

Provide a list of all communities to be served by the proposed 9-1-1 System. Please include the name of the community and the official mailing address including street address, city and zip code.

USE ADDITIONAL SHEETS AS NECESSARY

[illegible]

PARTICIPATING AGENCIES

Provide a list of public safety agencies (Police, Fire, EMS etc.) that are to be dispatched by the 9-1-1 System. Each Agencies land area(s) in square miles and estimated population which will have access to the proposed 9-1-1 System. Do not forget to include County Sheriff's jurisdiction and Illinois State Police Districts. Each agency that appears on this list should also have signed a call handling agreement.

[illegible]

ADJACENT AGENCIES LIST

Provide a list of public safety agencies and existing 9-1-1 Systems that are adjacent to the proposed system's boundaries. Each agency that appears on this list should also have signed a call handling agreement and/or aid outside jurisdictional boundaries.

[illegible]

CARRIER LISTING

(Wireline, Wireless, VoIP)

Provide a list of each carrier that will be involved in the proposed system.

(USE ADDITIONAL SHEETS AS NECESSARY)

[illegible]

LIST OF ATTACHMENTS

- Alternate Routing Agreement between Southwest Central 9-1-1 System and Oak Lawn Regional Communications
- Call Handling Agreements between Southwest Central 9-1-1 System and Oak Lawn Regional Communications
- AT&T proposed Network Diagram
- Exhibit 3 – System Participants
- Exhibit 4 – Adjacent Agency List
- Carrier Listing

SOUTHWEST CENTRAL 911 SYSTEM AND OAK LAWN REGIONAL
EMERGENCY COMMUNICATIONS, A 9-1-1 AUTHORITY
ALTERNATE ROUTING AGREEMENT

This Agreement made and entered into between the Southwest Central 9-1-1 System, an Intergovernmental Cooperation Association and Emergency Telephone System Board and SWCD Central Dispatch, a Public Safety Answering Point, (herein after referred to as "SWCD") and the Oak Lawn Emergency Regional Communications, a 9-1-1 Authority and a Public Safety Answering Point (hereinafter referred to as "OLREC").

WITNESSETH:

WHEREAS, SWCD currently provides Enhanced 9-1-1 service to the cities of Countryside, Palos Heights, Palos Hills; the Village of Chicago Ridge, Crestwood, Indian Head Park, Lemont, Palos Park and Worth; and

WHEREAS, OLREC currently provides Enhanced 9-1-1 service to the Villages of Oak Lawn, Evergreen Park, Bridgeview, Hodgkins and Alsip; and

WHEREAS, under Illinois law an ETSB is required to select a location for alternate routing when all 9-1-1 lines to the primary Public Safety Answering Point ("PSAP") are busy or if the primary PSAP closes down for a period of time due to an emergency situation; and

WHEREAS, Article VII, Section 10 of the 1970 Illinois Constitution and Chapter 127, Section 748 of the Illinois Revised Statutes authorize an intergovernmental cooperation to enter into contracts with units of local government; and

WHEREAS, SWCD and OLREC mutually desire to enter into an Agreement establishing OLREC as the location for alternate routing of 9-1-1 calls when all 9-1-1 lines to SWCD are busy or in the event that SWCD closes down for a period of time due to an emergency situation,

NOW, THEREFOR, in consideration of the above premises, and also the mutual covenants contained herein, SWCD and OLREC do hereby agree as follows:

1. Beginning upon the effective date of this Agreement, when, at any time, the 9-1-1 lines of SWCD serviced by the AT&T Elk Grove Tandem Office are busy or in the event that SWCD closes down for a period of time due to an emergency situation, SWCD shall instruct AT&T to reroute these 9-1-1 calls to OLREC via their designated 9-1-1 trunks. OLREC agrees to process all calls rerouted to OLREC as set out above.
2. When there is a need for alternate routing, SWCD will contact OLREC and advise the reason for the alternate routing request, the length of time the

alternate routing will need to be in effect (if possible), provide personnel from SWCD to assist OLREC and provide an estimated time of arrival of the SWCD personnel to assist at OLREC dispatch center.

3. OLREC agrees to serve as SWCD'S backup PSAP without any compensation, except as provided in this agreement.
4. Any notice permitted or required to be given hereunder by SWCD or OLREC shall be in writing and shall be personally delivered or mailed, by registered or certified U.S. Mail, postage prepaid, return receipt required, to the party to receive the same as follows:

SOUTHWEST CENTRAL 9-1-1 SYSTEM
Emergency System Telephone Board
ATTN: Chairman
7611 W. College Drive
Palos Heights, IL 60463-2071

OAK LAWN REGIONAL EMERGENCY
COMMUNICATIONS, 9-1-1 AUTHORITY
ATTN: Chairman
9446 S. Raymond
Oak Lawn, IL 60453

Notice by U.S. Mail shall be considered served four (4) days after mailing.

5. This Agreement shall be effective when executed by the proper officials of SWCD and OLREC. Unless otherwise terminated, this Agreement shall remain in effect perpetually until either SWCD or OLREC notifies the other, by means of a one hundred twenty (120) day notice, that this Agreement shall be terminated on a date certain no less than one hundred twenty (120) after service of notice to terminate this Agreement.
6. If in the event a Court of proper jurisdiction determines that any paragraph or paragraphs of this Agreement are invalid the parties agree that such invalidity shall not affect the validity of the remaining portions of this Agreement.
7. This Agreement is not assignable by SWCD or OLREC and any purported assignment of this Agreement by SWCD or OLREC shall be null and void, provided however SWCD or OLREC shall be entitled to assign this agreement to any successor entity of SWCD or OLREC.


8. The persons signing the Agreement on behalf of SWCD or OLREC warrant that they have actual authority to enter into this agreement on behalf of SWCD and OLREC respectively.
9. This Agreement constitutes the complete, final, and entire Agreement between SWCD and OLREC regarding the subject matter of this agreement and supersedes any prior agreements, either written or oral, between the parties.
10. Any modification to this Agreement must be in writing and signed by both SWCD and OLREC.
11. This Agreement shall be governed and construed in accordance with the laws of the State of Illinois.
12. The effective date of this agreement shall be the latest date this agreement is signed by SWCD and OLREC.

IN WITNESS THEREOF, the undersigned governmental units have caused this Agreement to be duly executed.

SWCD

OLREC

BY: 

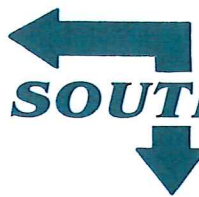
BY: 

TITLE: Secretary, ETSB

Title: Director

Date: January 8, 2018

Date: 1/12/18



SOUTHWEST CENTRAL 9-1-1 SYSTEM

7611 West College Drive • Palos Heights, IL 60463 • (708) 448-6180 • Fax (708) 448-9823

9-1-1

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This Agreement made and entered into between the Southwest Central 9-1-1 System, an Intergovernmental Cooperation Association and Emergency Telephone System Board and SWCD Central Dispatch, a Public Safety Answering Point, (herein after referred to as "SWCD") and the Oak Lawn Regional Emergency Communications, a 9-1-1 Authority and a Public Safety Answering Point (hereinafter referred to as "OLREC")

CALL HANDLING

OLREC receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner to SWCD:

Primary: Telephone Transfer: via your Agency's primary 9-1-1 Routing Number as identified by AT&T.

Secondary: Direct Dispatch via common radio interconnects: VHF 155.370 MHz, Point to Point 9 police agencies); or in the case of Fire/EMS agencies VHF 154.265 MHz, IFERN

Tertiary: Telephone to Southwest Central 9-1-1 System via AT&T 708-448-1527, N/A-- Cell 708-638-8941.

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or nonemergency nature shall be referred to your agency's published telephone number.

The Southwest Central 9-1-1 System PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 authority. Any agreements or changes in agreements and operating policies must be approved by the advisory board.

SWCD

OLREC

By: *William A. Kelly*

By: *Dean J. S. S. S. S.*

Title: Secretary of ETSB

Title: Director

Date: 1/8/2018

Date: 1/12/18



Diana Tousignant
Director

Richard Bessette
Technology Team Leader

Carrie Brouillette
Operations Team Leader

Craig Kowalski
Operations Team Leader

Oak Lawn Police &
Fire Departments

Burbank Police &
Fire Departments

Bridgeview Police &
Fire Departments

Evergreen Park Police &
Fire Departments

Hodgkins Police

Alsip Police and Fire
Departments

Bedford Park
Fire Department

Central Stickney
Fire Protection
District

MABAS Division 21

Oak Lawn Emergency Communications

9446 S. Raymond Avenue, Oak Lawn, Illinois 60453

Telephone: (708) 499-7721 | Facsimile: (708) 422-4266 | www.oaklawn-il.gov

Overflow and Backup Call Handling Agreement

January 04, 2018

For 9-1-1 Emergency Communications

This agreement is made between the 9-1-1 Authority located at the public safety building in Oak Lawn hereinafter referred to as "Oak Lawn Regional Emergency Communications" and Southwest Central Dispatch, for the purpose of effective handling and routing of overflow 9-1-1 emergency calls.

CALL HANDLING

Southwest Central receiving an overflow call for emergency service in the Oak Lawn, Evergreen Park, Burbank, Bridgeview, Hodgkins, and Alsip jurisdiction shall dispatch the call in the following manner:

Primary: Via telephone at Southwest Central Dispatch to OLREC at 708-499-7721.

Secondary: Via telephone at Southwest Central Dispatch to OLREC Supervisor cellphone 708-634-9060 or 708-634-9061

In the event of a complete loss of 9-1-1 service at the Oak Lawn Regional Emergency Communications Center (OLREC), Southwest Central Dispatch agrees to receive all of the 9-1-1 calls for the time required to restore complete 9-1-1 service to Oak Lawn Regional Emergency Communications Center.

Oak Lawn Regional Emergency Communications Center agrees that they will provide additional dispatch personal to the Southwest Central Dispatch to assist with the increased call volume.

It is assumed that this agreement will impose no financial burden to Southwest Central Dispatch.

A handwritten signature in black ink, appearing to read "Diana Tousignant".

Title: Director Oak Lawn Regional
Emergency Communications

A handwritten signature in black ink, appearing to read "William D. Smith".

Title: Director of
Southwest Central Dispatch



SOUTHWEST CENTRAL DISPATCH

RATE CENTER END OFFICE TO SELECTIVE ROUTER

CONTROL OFFICE

ALTERNATIVE PROVIDERS	ALTERNATIVE PROVIDERS	ALTERNATIVE PROVIDERS
<u>BLUE ISLAND EXCHANGE:</u> ALLEGIANCE AT&T IP CEBYOND CIMCO FOCAL GLOBAL COM GLOBAL CROSSING LEVEL 3 MCI MCLEOD MGC PAETEC SPRINT TDS METROCOM XO COMM	<u>HARVEY EXCHANGE:</u> AT&T IP CEBYOND CIMCO FOCAL GLOBAL COM GLOBAL CROSSING LEVEL 3 MCI MCLEOD MGC PAETEC SPRINT TDS METROCOM XO COMM	<u>LAGRANGE EXCHANGE:</u> ALLEGIANCE AT&T IP CEBYOND FOCAL FRONTIER GLOBAL COM LEVEL 3 MCLEOD MPOWER PAETEC WORLD COM XO COMM
<u>CALLUMET CITY EXCHANGE:</u> AT&T IP CEBYOND FOCAL GLOBAL COM GLOBAL CROSSING LEVEL 3 MCI MCLEOD MGC PAETEC SPRINT TDS METROCOM XO COMM	<u>HINDSALE/OAKBROOK EXCHANGE:</u> ALLEGIANCE AT&T IP CEBYOND CIMCO FOCAL FRONTIER GLOBAL COM INTERMEDIA LEVEL 3 MCI MCLEOD MGC PAETEC TDS METROCOM XO COMM	<u>OAK LAWN/PALOS PARK EXCHANGE:</u> ALLEGIANCE AT&T IP CEBYOND FOCAL FRONTIER GLOBAL COM LEVEL 3 MCI MCLEOD MGC MPOWER PAETEC XO COMM
<u>DOWNERS GROVE EXCHANGE:</u> ALLEGIANCE AT&T IP CEBYOND CIMCO FOCAL FRONTIER GLOBAL COM INTERMEDIA LEVEL 3 MCI MCLEOD MGC PAETEC TDS METROCOM XO COMM	<u>LEMONT EXCHANGE:</u> AT&T IP CEBYOND CIMCO FOCAL GLOBAL COM LEVEL 3 MCLEOD MGC PAETEC TDS METROCOM XO COMM	<u>PALOS PARK EXCHANGE:</u> AT&T IP CEBYOND FOCAL GLOBAL COM LEVEL 3 MCI MCLEOD MPOWER PAETEC XO COMM

AT&T

BLUE ISLAND
CALLUMET CITY
HARVEY
PALOS PARK

(6)
(5)
(6)
(4)

BLUE ISLAND (5E)

AT&T

HICKORY HILLS
LAGRANGE
OAK LAWN/PALOS PARK

(5)
(6)
(12)

ELK GROVE
VILLAGE (5E)

AT&T

DOWNERS GROVE
HINDSALE/OAK BROOK
LEMONT

(10)
(11)
(10)

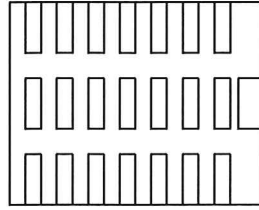
LOMBARD (5E)



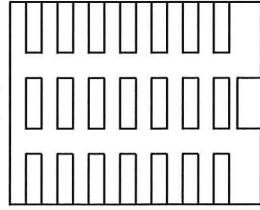
SOUTHWEST CENTRAL DISPATCH

CONTROL OFFICE

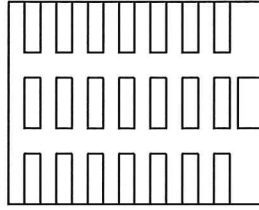
9-1-1 CIRCUITS SELECTIVE ROUTER TO PSAP



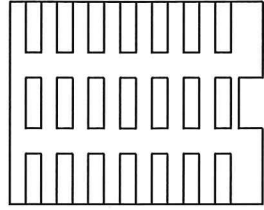
BLUE ISLAND
(5E)



ELK GROVE
VILLAGE (5E)



LOMBARD (5E)



GENEVA (5E)

<u>SOUTHWEST CENTRAL DISPATCH PSAP</u>
(7) BLUE ISLAND S/R TG= 529/WIRELINE CALLS 7EMNC009486 7EMNC009486 7EMNC347587 7EMNC347588 7EMNC347595 7CSNC638241 – MAKE BUSY
TG=1011/WIRELESS CALLS 7EMNC207310 7EMNC207311 5CSNC638262 – MAKE BUSY
(7) ELK GROVE VILLAGE S/R TG= 580/WIRELINE CALLS 7EMNC849801 7EMNC849802 7EMNC849803 7EMNC849804 7EMNC849805 7UGXR038640 – MAKE BUSY
TG=1473/WIRELESS CALLS 7EMNC207303 7EMNC207304 5CSNC051207 – MAKE BUSY
(8) LOMBARD S/R TG= 596/WIRELINE CALLS 7EMNC849550 7EMNC849551 7EMNC849552 7EMNC849553 7EMNC101247 7EMNC103399 7UGXR098511 – MAKE BUSY
TG=1075/WIRELESS CALLS 7EMNC207307 7EMNC207308 5CSNC098932 – MAKE BUSY

SPECIAL NOTE: THE FOLLOWING TRUNK GROUPS ARE FOR SWCD TO HAVE THE ABILITY TO ACT AT COOK COUNTY SHERIFF'S BACK- UP PSAP
(2) BLUE ISLAND S/R TG= 364/WIRELINE CALLS 7EMNC847585 7EMNC847586 5CSNC053526 – MAKE BUSY
(2) GENEVA S/R TG= 454/WIRELINE CALLS 7EMNC847588 7EMNC847589 7UGXR350208 – MAKE BUSY
(2) ELK GROVE VILLAGE S/R TG= 445/WIRELINE CALLS PALOS 7EMNC847635 7EMNC847636 5CSNC099214 – MAKE BUSY
(2) LOMBARD S/R TG= 449/WIRELINE CALLS 7EMNC847641 7EMNC847642 5CSNC099394 – MAKE BUSY

SOUTHWEST CENTRAL DISPATCH
7611 W COLLEGE DRIVE
PALOS HEIGHTS

BACK-UP PSAP:
BLUE ISLAND S/R: ORLAND PARK
ELK GROVE VILLAGE S/R: **OAK
LAWN**
LOMBARD S/R: DUCOMM

7FDDZ694276-NORTHBROOK
3FDDZ694277-SOUTHFIELD

**PROPOSED BACK UP CHANGE
FOR ELK GROVE GROUPS FROM
ALSIP TO OAK LAWN**

PSAP LOCATIONS

ALI DATABASE ACCESS

Exhibit 3

SYSTEM PARTICIPANTS

A list of system participants showing the 9-1-1 land area(s) in square miles and estimated population which will have access to the proposed 9-1-1 System. Do not forget to include County Sheriff's jurisdiction and Illinois State Police Districts. Each agency that appears on this list should also be shown on the maps and should also have signed a call handling agreement. (USE ADDITIONAL SHEETS AS NECESSARY)

System Participants	Street Address, City, Zip Code	Administrative Telephone No.	Population	Land Area	Check Appropriate Box		
					Dispatch	Transfer	Call Relay
Chicago Ridge Police Department	10425 S. Ridgeland Ave. Chicago Ridge, IL 60415	708-425-7831	14,434	2.3	XX		
Chicago Ridge Fire Department	10063 Virginia Chicago Ridge, IL 60415	708-857-4454	14,434	2.3	XX		
Countryside Police Department	5550 East Avenue Countryside, IL 60525	708-352-2171	6,023	4.0	XX		
Crestwood Police Department	13840 S. Cicero Ave. Crestwood, IL 60445	708-371-3740	11,029	3.1	XX		
Crestwood Fire Department	13840 S. Cicero Ave. Crestwood, IL 60445	708-371-4805	11,029	3.1	XX		
Indian Head Park Police Department	201 Acacia Drive Indian Head Park, IL 60525	708-246-4534	3,839	.8	XX		
Lemont Police Department	14600 W. 127 th Street Lemont, IL 60439	630-257-2229	16,661	9.5	XX		
Moraine Valley Community College Police Department	9000 W. College Parkway Palos Hills, IL 60565	708-974-5555	17,444	1.0		XX	
North Palos Fire Protection District	10629 S. Roberts Road Palos Hills, IL 60465	708-974-4474	35,000	15.5	XX		
Palos Fire Protection District	8815 W. 123 rd Street Palos Park, IL 60464	708-448-0369	22,000	16	XX		
Palos Heights Police Department	7607 W. College Drive Palos Heights, IL 60463	708-448-5060	12,597	3.0	XX		
Palos Heights Fire Protection District	12300 S. Harlem Ave. Palos Heights, IL 60463	708-448-4272	12,597	5.0	XX		
Palos Hills Police Department	8555 W. 103 rd Street Palos Hills, IL 60465	708-598-2272	17,627	4.0	XX		
Palos Park Police Department	8999 W. 123 rd Street Palos Park, IL 60464	708-448-0639	4,906	4.9	XX		
Worth Police Department	7112 W. 111 th Street Worth, IL 60482	708-448-3979	10,838	1.5	XX		
Illinois State Police District 2	777 South State Street Elgin, IL 60123	847-931-2405	N/A	N/A		XX	

Exhibit 3

SYSTEM PARTICIPANTS

A list of system participants showing the 9-1-1 land area(s) in square miles and estimated population which will have access to the proposed 9-1-1 System. Do not forget to include County Sheriff's jurisdiction and Illinois State Police Districts. Each agency that appears on this list should also be shown on the maps and should also have signed a call handling agreement. (USE ADDITIONAL SHEETS AS NECESSARY)

System Participants	Street Address, City, Zip Code	Administrative Telephone No.	Population	Land Area	Check Appropriate Box			
					Dispatch	Transfer	Call Relay	
Illinois State Police District Chicago	9511 W. Harrison Des Plaines, IL 60016	847-294-4400	N/A	N/A		XX		
Illinois State Police District 15	2700 Ogden Avenue Downers Grove, IL 60515	630-241-6800	N/A	N/A		XX		
Cook County Forest Preserve Police Department	1 Aloha Lane Hinsdale, IL 60523	708-241-6800	N/A	N/A		XX		
Cook County Sheriffs Police Department	1401 Maybrook Drive Maywood, IL 60153	708-865-4700	N/A	N/A		XX		
DuPage County Sheriffs Police Department	501 North County Farm Road Wheaton, IL 60187	630-407-2400	N/A	N/A		XX		
Laraway Communications Center	16911 W. Laraway Road, Suite 103 Joliet, IL 60433	815-774-6336	N/A	N/A		XX		
Metro Sanitary District Police Department	6001 W. Pershing Road Chicago, IL 60655	773-863-7464	N/A	N/A			XX	

ADJACENT AGENCY LIST

[illegible]

CARRIER LISTING

(Wireline, Wireless, VoIP)

Provide a list of each carrier that will be involved in the proposed system.

(USE ADDITIONAL SHEETS AS NECESSARY)

CARRIERS	STREET ADDRESS, CITY, ZIP CODE	TELEPHONE NUMBER
AT&T		(888) 243-1911
SBC		(866) 730-8154
CLEC		(217) 824-6398
Allegiance		(800) 421-3872
CBeyond		(866) 424-9233
CIMCO		(630) 691-8080
Focal		(877) 453-8353
Frontier		(877) 262-6822
Global COM		(800) 589-1531
Global Crossing		(888) 859-0911
Intermedia		(650) 641-4000
Level 3		(888) 404-9750
MCI		(800) 275-0014
McLeod		(800) 332-2385
MFS-Intelenet		(312) 580-0170
MGC		(480) 719-8556
MPower	(585) 218-6550	(585) 218-6550
Paetec		(800) 345-4484
Sprint		(913) 928-4107
TDS Metrocom		(888) 790-1216
WorldCOM		(800) 844-1001
XO COM		(888) 575-6398
Verizon Wireless		(800) 922-0204
Cricket		(800) 274-2538
T-Mobile		(866) 735-7700
Comcast		(800) 934-6489