

**STATE OF ILLINOIS**

**DEPARTMENT OF STATE POLICE**

**Effingham County ETSB** :  
: **Case No. 19-M-230**  
**Application to Modify 9-1-1 System** :  
**Plan** :

**ORDER OF THE STATEWIDE 9-1-1 ADMINISTRATOR**

**I. INTRODUCTION**

On January 22, 2019, the Effingham County ETSB (“Applicant”) filed a Plan Modification Application with the Department of the Illinois State Police (“Department”) pursuant to the Emergency Telephone System Act (“ETSA”) 50 ILCS 750/ and 83 Ill. Admin. Code 1325 “Standards of Service Applicable to 9-1-1 Emergency Systems” (“Part 1325”). Applicant seeks to inform the Department that the Effingham City Police Department PSAP will be relocating to a newly constructed building.

The Effingham County ETSB supported the Plan Modification with documentary materials, including a narrative statement explaining the purpose for modifying the Petitioner’s existing 9-1-1 plan and a network diagram.

The Plan Modification was filed pursuant to the Emergency Telephone System Act (“ETSA”), 50 ILCS 750, *et seq.* The purpose of the Act is “to establish the number “9-1-1” as the primary emergency telephone number for use in this State and to encourage units of local government and a combination of such units to develop and improve emergency communication procedures and facilities in such a manner as to be able to quickly respond to any person calling the telephone number “9-1-1” seeking police, fire, medical, rescue and other emergency services.” 50 ILCS 750/1

The Office of the 9-1-1 Administrator is authorized to coordinate the implementation of systems established under the ETSA. In order to secure compliance with the technical and operational standards for the development of local agency systems, the ETSA empowers the Statewide 9-1-1 Administrator to approve or disapprove plans submitted by the public agencies. Standards of service applicable to 9-1-1 emergency systems, as adopted by the Department, are set forth in 83 Ill. Adm. Code Part 1325.

**II. DESCRIPTION OF APPLICANT**

Applicant operates the 9-1-1 emergency services program in Effingham County, Illinois. The Illinois Commerce Commission (“Commission”) approved Applicant’s 9-1-1 system in Docket No. 99-0162. The system became operational in July 2000 and operates on a countywide basis with two Public Safety Answering Points, located at the Effingham County Sheriff’s

Police Department, 201 E Jefferson, Effingham, Illinois. The 9-1-1 system dispatches police, fire, and ambulance services.

### **III. PURPOSES AND DESCRIPTION OF PROPOSED MODIFICATION**

Applicant is requesting to relocate the Effingham City Police Department PSAP to a newly constructed building located at 110 South 3<sup>rd</sup> Street, Effingham, Illinois.

In addition, applicant is also changing their CPE to a hosted Solacom 911 call taking system provided by INdigital, Inc., changing their mapping system to Solacom Guardian Mapping, adding INdigital's MEVO backup platform for both PSAPs. Both PSAPs back each other up and this will provide an additional layer of backup. They are adding INdigital's Texty service that will allow both PSAPs to receive text to 911 calls as well as providing the PSAPs with the capability of initiate text calls to outside callers.

On January 29, 2019, Stacy Ross, 911 Technical Analyst, Statewide 9-1-1 Bureau filed a Technical Review to the Application. The Technical Review met the requirements of 83 Illinois Administrative Code 1325.

Staff recommends the following conditions:

- a. submission of the Methods of Procedure (MOP) conversion schedule for cutting over to the new building by carrier and exchange to be provided to the Statewide 9-1-1 Administrator and Commission's Telecommunication Staff; and
- b. complete testing as defined in section 1325.500.b.2 and provide other reports as deemed necessary.

### **IV. FINDINGS AND ORDERING PARAGRAPHS**

The Administrator, having considered the Applicants Plan Modification Application and Department's Staff Review, is of the opinion and finds that:

- (1) Applicant operates the 9-1-1 emergency services program for Effingham County, Illinois under the ETSA;
- (2) The Administrator has jurisdiction over Applicant and the subject matter herein;
- (3) Applicant's proposed 9-1-1 System modification should be approved subject to the following conditions:
  - a. submission of the Methods of Procedure (MOP) conversion

- schedule for cutting over to the new building by carrier and exchange to be provided to the Statewide 9-1-1 Administrator and Commission's Telecommunication Staff; and
- b. complete testing as defined in section 1325.500.b.2 and provide other reports as deemed necessary.

**IT IS THEREFORE ORDERED** by the Statewide 9-1-1 Administrator that pursuant to the Findings of Fact the Effingham County ETSB's request to relocate their 9-1-1 PSAP pursuant to paragraph 1325.200(h)(1) of the 83 Illinois Administrative Code is hereby approved.

**IT IS FURTHER ORDERED** that the Effingham City Police Department PSAP located at 110 South 3<sup>rd</sup> Street, Effingham, Illinois must meet all of the requirements defined in section 1325.415 and 1325.515 of the 83 Illinois Administrative Code.

**IT IS FURTHER ORDERED** that the authorization herein granted is subject to the conditions set forth in Findings No. 3 above.

This Order is a final administrative decision of the Statewide 9-1-1 Administrator subject to review under the Administrative Review Law, 735 ILCS 5/3-101. In the event you wish to seek review of or appeal this Order, you are advised:

1. Every action seeking review of such final decision shall be commenced by the filing of a Complaint and the issuance of Summons in the Circuit Court within 35 days from the date a copy of the decision was served upon the parties.
2. In your action seeking review you must name in the Complaint, and issue a Summons for, each party of record to the case other than yourself.
3. Attached below is a list of all parties of record to this case, including the name and address of the agency or officer entering the Order, and the addresses of each party where the parties may be served with pleadings, notices, or service of process for any review or further proceedings.
4. You are not required to file any motion or request for reconsideration with the Department or the Statewide 9-1-1 Administrator before filing your action for review in the Circuit Court. The administrative rules of the Department do not require or allow for any further proceedings before the Statewide 9-1-1 Administrator.

Name of Officer who entered the final Order:

Cindy Barbera-Brelle  
Statewide 9-1-1 Administrator  
Illinois State Police  
801 South Seventh Street, Suite 300-S  
Springfield, Illinois 62703

Other Parties of Record:

Office of the Statewide 9-1-1 Administrator  
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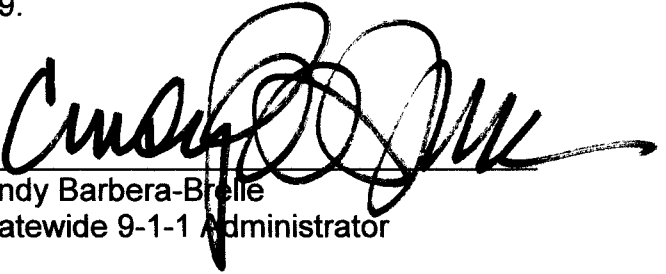
ENTERED: This 1<sup>st</sup> day of February 2019.



Cindy Barbera-Brelle  
Statewide 9-1-1 Administrator  
Office of the Statewide 9-1-1 Administrator  
Illinois State Police

**CERTIFICATE OF SERVICE**

I hereby certify that copies of the foregoing document were served upon all parties listed below by electronic mail on February 1, 2019.



Cindy Barbera-Brelle  
Statewide 9-1-1 Administrator

**SERVICE LIST**

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