

ILLINOIS STATE POLICE
Office of the Statewide 9-1-1 Administrator



State of Illinois

Application for
9-1-1 Modification Plan
Long Form

INTRODUCTION

The following document provides the application for submitting a 9-1-1 Modification Plan that will supply the Illinois State Police (ISP), the Illinois Commerce Commission (ICC), and the Statewide 9-1-1 Administrator (Administrator) with the necessary information about your proposal to modify your 9-1-1 system. All modification plans must comply with 83 Ill. Adm. Code Part 1324.300 and 1324.310.

LONG FORM MODIFICATION PLAN:

NOTE: If the modification results in increased network costs for the State, the costs must be pre-approved by the Administrator pursuant to Section 1326.210 before submitting the Modification Plan.

The following 9-1-1 system changes require Administrator approval:

1. Changing geographic boundaries for wireline, wireless, VoIP, and text where it requires an intergovernmental agreement between 9-1-1 Authorities to modify those boundaries
2. Changes in network configuration, or 9-1-1 system provider except as provided for in subsection 1325.200(h), (i.e., implementation of a Next Generation 9-1-1 (NG9-1-1) system)
3. Change of Backup PSAP arrangement or Pre-Determined Alternate Route(s).

The Modification Plan must include the following documents:

General Information	Contact and 9-1-1 System information.
Verification	Notarized statement of truth regarding information provided in the plan.
Letter of Intent	Letter sent to 9-1-1 System Provider with a copy of the plan.
Narrative Statement	A detailed summary of the changes to the proposed system's operation.
Financial Information	A summary of anticipated implementation costs and annual operating costs of the modified 9-1-1 system that are directly associated with 9-1-1 as well as the anticipated revenues. Include the email request and Administrator's approval that support your network costs.
Communities Served	A list of all communities that are served by the 9-1-1 System.
Participating Agencies	A list of public safety agencies (Police, Fire, EMS, etc.) who are directly dispatched by the 9-1-1 System.
Adjacent 9-1-1 Authorities	List all adjacent 9-1-1 authorities that provide call handling and/or aid outside of your jurisdictional boundary.
Originating Service Providers (OSP)	A list of each OSP's exchange(s), prefix(es), and the 9-1-1 System Providers (OSP) configurations that will be used in the proposed system.
Test Plan	The 9-1-1 System's overall plan detailing how and to what extent the network and database will be tested. A Test Plan is required for all modifications.
Zip Codes	List each Zip Code within the 9-1-1 System boundary.

Attachments (if applicable)

Backup PSAP Agreement

The agreement that establishes back-up service due to interruptions or overflow services between PSAPs.

☒ Backup PSAP Agreement is not Changed/Affected by this Modification.

Call Handling Agreements

Call handling agreements describe the primary and secondary dispatch agreement method(s) to be used by requesting parties within their respective jurisdictions.

☐ Call Handling Agreement(s) are not Changed/Affected by this Modification.

Contracts

The contract for a new NG9-1-1 system provider.

Network Diagram

Provided by the 9-1-1 system provider showing network, backup configuration and pre-determined alternate route(s).

Modification Plans must be filed electronically on the ISP's website at:

<https://isp.illinois.gov/Statewide911Division/ConsolidationPlansAndWaivers> where you will see the box below:



Once the plan is submitted, the ISP and the ICC each have 20 days to provide a technical review of the plan to submit to the Administrator for approval.

GENERAL INFORMATION

DATE: 03/14/2025

SYSTEM NAME	POPULATION SERVED	LAND AREA IN SQ. MILES
Cook County Emergency Telephone System Board	364160	946

[illegible]

911 System Contact: Martin Bennett

Street Address: 9511 Harrison St

City, State and Zip Code: Des Plaines, IL 60016

Office Telephone: 847-294-4744

Cellular Telephone: 312-914-3839

Email: martin.bennett@ccsheriff.org

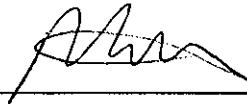
Please check:

- ☒ Receive Integrated 9-1-1 Text (SMS)
- ☒ Receive Integrated 9-1-1 Text (RTT)
- ☒ Receive 9-1-1 Videos/Pictures (MMS)

Text Control Center: Comtech

VERIFICATION

I, Martin Bennett, first being duly sworn upon oath, depose and say that I am Executive Director, of Cook County; that I have read the foregoing plan by me subscribed and know the contents thereof; that said contents are true in substance and in fact, except as to those matters stated upon information and belief, and as to those, I believe same to be true.



Executive Director

Subscribed and sworn to before me

this 14th day of March, 20 25.

Valerie Marie Rhodes
NOTARY PUBLIC, ILLINOIS



9-1-1 SYSTEM PROVIDER LETTER OF INTENT

03/14/2025

(Date)

Joshua Folta

(9-1-1 System Provider Company Representative)

AT&T

(9-1-1 System Provider Company Name)

10 S. Canal St, 25th Floor

(Street Address)

Chicago, IL 60606

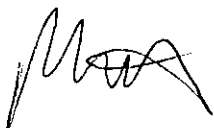
(City, State, Zip Code)

Dear Mr. Folta:

This letter is to confirm our intent to modify our 9-1-1 System. Enclosed is your copy of our Modification Plan to be filed with the Illinois State Police for approval.

Thank you for your assistance in this matter.

Sincerely,



Executive Director, Cook County ETSB

enclosure: Modification Plan

NARRATIVE STATEMENT:

Please answer the questions below and provide a detailed summary to assist the Illinois State Police (ISP), the Illinois Commerce Commission (ICC), and the Statewide 9-1-1 Administrator (Administrator) with an understanding of the plan and the nature of the modification as it applies to this application. Please use additional sheets if necessary.

1. Provide the name and contact information for your certified 9-1-1 system, NGCS, and NOC/SOC provider.

9-1-1 System: AT&T - Joshua Foltz at jf3574@att.com or 312-291-6235, address is 10 S. Canal Street, 25th Flr, Chicago, IL 60606
NGCS: Mercury - Howard Gadorus at guru911@mercsys.com or 630-953-3333, address is 123 Ambassador Dr, Ste 151, Naperville, IL 60540
NOC/SOC: AT&T Resolution Center at 888-424-3911

2. Explain the national standards, protocols and/or operating measures that will be followed.

The Cook County 9-1-1 Center has its own Standard Operating Procedures and follows PowerPhone's Total Response Call Handling Protocol System. The IP phone network is protected by a SonicWall NSA 2700 firewall. In addition to the firewall, the network is monitored by a DarkTrace AI Cybersecurity appliance. The appliance reports security concerns to the Cook County Sheriff's Information Security Office, which is monitored 24x7x365. Computers do not have DNS and internet access is limited by the firewall to the Dark Trace appliance and CrowdStrike Falcon Software.

3. Explain what measures have been taken to create a robust, dependable, and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment.

There are no changes necessary to the existing 9-1-1 system at the Cook County ETSB. AT&T has determined that Cook County ETSB can add the Olympia Fields call load to its existing network. The MAX-CT system was installed in 2015. In 2022, both core servers in Des Plaines and Maywood were upgraded to high-capacity servers to handle the increase in activity since the Cook County ETSB has expanded operations so rapidly.

4. Explain what security measures will be placed on the PSAP's IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it.

Cook County ETSB has a redundant primary center in Maywood that operates 24/7. Overflow calls are routed to NWCDS in the event that additional staff is commuting from Des Plaines to Maywood. The network route from Des Plaines to Maywood is through a closed circuit OPT-E-Man circuit and backed up through a microwave connection. Each location can work independently on its own phone controller.

5. Identify the backup PSAP. (Name and Address)

Northwest Central Dispatch System - 1975 E. Davis Street, Arlington Heights, 60005

6. Indicate the PSAP Name(s) and Address(es) for your predetermined alternate route(s) or specify if none.

Maywood controller - 1401 Maybrook Dr, Maywood, 60153

7. Explain how split exchanges will be managed.

N/A

8. Explain how the GIS database will be maintained and how boundary, address point, and street center line errors will be corrected and updated on a continuing basis.

GIS data is submitted to the AT&T ESINet via web-based Spatial Interface (SI) portal. The portal provides secure GIS file transfer. 9-1-1 authorities can maintain their local database schema and configure database changes using attribute field mapping tools. The SI validation engine logs errors and refers errors back to the originating 9-1-1 authority in comprehensive reports that are retrieved in the 9-1-1 Enterprise Geospatial Database Management System (9-1-1EGDMS). Validation errors are corrected by the 9-1-1 authority within their own GIS database. Updates are submitted and processed on an on-going basis.

9. Indicate who will be responsible for updating and maintaining the data. Updates are required whenever there is a change to the Road Centerline layer that includes a new or changed road name(s) or a database change, or annexation that modifies the Law, Fire, or EMS Boundary Layer, and whenever an updated version of the workflow tool is released.

Cook County ETSB Administrative CAD staff member(s) will be responsible for updating and maintaining databases.

FINANCIAL INFORMATION

Annual Recurring 9-1-1 Network Costs Prior to Modification	\$ 23,000.00
Projected Annual Recurring 9-1-1 Network Costs After Modification	\$ 23,000.00
Installation Cost of the Project	\$ 43,004.00
Additional Recurring Costs as a Result of the Modification – Provide Explanation Below	\$ 6,200.00

A summary of anticipated implementation costs and annual operating costs of the modified 9-1-1 system that are directly associated with 9-1-1 as well as the anticipated revenues. Include the email request and Administrator's approval that support your network costs.

Network costs of 23,000 are ESINet costs Paid by ISP. We don't anticipate incurring any additional costs with the addition of Olympia Fields.

Implementation costs include quoted costs for equipment to on-board Olympia Fields. They have 8 vehicles needing 8 modems, 3 MDTs, and 3 docks. The cost for 3 MDTs and 3 docks together is \$4,788 each. The cost for 8 modems is \$2,930 each. Installation costs will be approximately \$650 each.

Annual operating costs include \$4,500 for phone maintenance and \$1,700 for four Motorola P1 CAD licenses.

With the addition of Olympia Fields, a full year of surcharge revenue for all our agencies is expected to be approximately \$7,432,843.

Re: Olympia Fields Modification Plan

From Barbera-Brelle, Cindy <Cindy.Barbera-Brelle@illinois.gov>

Date Fri 3/14/2025 10:24 AM

To Valerie Rhodes (Sheriff) <Valerie.Rhodes@ccsheriff.org>

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

The costs haven't changed.

Include any costs that the County may incur. For the ESInet costs indicate Paid by ISP.

Cindy Barbera-Brelle


Statewide 9-1-1 Administrator


Illinois State Police

Division of Statewide 9-1-1

801 S. 7th Street - 300A

Springfield, IL 62703

 : 217.782.3200

 : 312.771.7457

 : cindy.barbera-brelle@illinois.gov

From: Valerie Rhodes (Sheriff) <Valerie.Rhodes@ccsheriff.org>

Sent: Friday, March 14, 2025 10:15 AM

To: Barbera-Brelle, Cindy <Cindy.Barbera-Brelle@illinois.gov>

Subject: [External] Re: Olympia Fields Modification Plan

Hi, Cindy,

I see on the new application that it requires email correspondence with you to support our network costs. We were provided 23,000 during our last conversation with State regarding our costs when adding Des Plaines. Have these costs changed? Will you please provide the network costs I should include in my application?

Thank you,

Valerie Rhodes

Director of Support Services

Cook County Sheriff's Police Department

9-1-1 Communications Center

847-294-4733 - Dispatch

847-294-4742 - Office

312-758-0654 - Cell

COMMUNITIES SERVED

Provide a list of all communities to be served by the proposed 9-1-1 System. Include the name of the community and the official mailing address including street address, city and zip code.

(ADD ADDITIONAL PAGES AS NEEDED)

CITY, TOWN OR VILLAGE	STREET ADDRESS, CITY, ZIP CODE
Berkeley	5819 Electric Avenue, Berkeley, 60163
Blue Island	13031 Greenwood Avenue, Blue Island, 60406
Chicago Heights	1601 Chicago Road, Chicago Heights, 60411
Crestwood	13840 South Cicero Avenue, Crestwood, 60418
Des Plaines	1418 Miner Street, Des Plaines, 60016
Ford Heights	1343 Ellis Avenue, Ford Heights, 60411
Golf	1 Briar Road, P.O. Box 216, Golf, 60029
Harvey	15320 Broadway Avenue, Harvey, 60429
Hometown	4331 Southwest Highway, Hometown, 60456
Indian Head Park	201 Acacia Road, Indian Head Park, 60525
Lyons	4200 Lawndale Avenue, Lyons, 60534
Merrionette Park	11720 South Kedzie Avenue, Merrionette Park, 60803
Northlake	55 East North Avenue, Northlake, 60164
Olympia Fields	20040 Governors Hwy, Olympia Fields, 60461
Palos Park	8999 West 123rd Street, Palos Park, 60464
Park Ridge	200 South Vine Avenue, Park Ridge, 60068
Phoenix	629 East 151st Street, Phoenix, 60426
Robbins	3327 West 137th Street, Robbins, 60472
Worth	7112 West 111th Street, Worth, 60482
Unincorporated Cook County	1401 N Maybrook Dr, Mawood, 60153
Cook County Forest Preserves	536 N Harlem Ave, River Forest, 60305
Metra	547 W Jackson Blvd, Chicago, 60661

PARTICIPATING AGENCIES

9-1-1 Participating Agency							
	Street Address	City	Zip	Admin Phone	Direct Dispatch	Transfer	Call Relay
Alisp Fire Department	12600 S. Pulaski Rd.	Alisp	60803	(708) 385-6902		X	
Arlington Heights Fire Department	1150 N. Arlington Hgts. Rd.	Arlington Heights	60004	(847) 368-5450		X	
Barrington Hills Fire District	400 N. Northwest Highway	Barrington	60010	(847) 304-3600		X	
Bedford Park Fire Department	6820 S. Archer Ave.	Bedford Park	60501	(708) 563-4513		X	
Bellwood Fire Department	3200 Washington Blvd.	Bellwood	60104	(708) 547-3524		X	
Bensenville Fire Department	500 S. York Rd.	Bensenville	60106	(630) 350-3441		X	
Berkeley Fire Department	5819 Electric Ave.	Berkeley	60163	(708) 449-9444		X	
Berkeley Police Department	5819 Electric Ave.	Berkeley	60163	(708) 449-9444	X		
Berwyn Fire Department	6700 W. 26th St	Berwyn	60402	(708) 788-2660		X	
Blue Island Fire Department	2450 W. Vermont Street	Blue Island	60406	(708) 396-7070		X	
Blue Island Police Department	13031 Greenwood Ave	Blue Island	60406	(708)385-1313	X		
Bridgeview Fire Department	7500 S. Oketo Ave.	Bridgeview	60455	(708) 924-8250		X	
Broadview Fire Department	2400 S. 25th Ave.	Broadview	60155	(708) 343-6124		X	
Brookfield Fire Department	9001 Shields Ave.	Brookfield	60513	(708) 485-0076		X	
Brookfield Zoo Fire Brigade	3300 Golf	Brookfield	60513	(708) 485-0023		X	
Buffalo Grove Fire Department	1051 Highland Grove Dr.	Buffalo Grove	60089	(847) 537-0995		X	
Burbank Fire Department	6530 West 79th St.	Burbank	60459	(708) 599-7766		X	
Burnham Fire Department	14450 Mainistee Ave.	Burnham	60633	(708) 891-9865		X	
Calumet City Fire Department	684 Wentworth Ave.	Calumet City	60409	(708) 891-8145		X	
Calumet Park Fire Department	12457 S. Ashland Ave.	Calumet Park	60827	(708) 385-0550		X	
Chicago Emergency Comm Center	1411 W. Madison	Chicago	60607	(773) 746-9111		X	
Chicago Fire Department	10 W. 35th Street	Chicago	60616	(312) 745-4200		X	
Chicago Heights Police Department	1601 Halsted St.	Chicago Heights	60411	(708) 754-2121	X		
Chicago Heights Fire Department	83 E. Joe Orr Rd.	Chicago Heights	60411	(708) 756-5370		X	
Cicero Fire Department	5303 West 25th St.	Cicero	60804	(708) 652-0174		X	
Cook Cty Forest Preserve Police	536 N Harlem Ave.	River Forest	60305	(708) 771-1000	X		
Cook Cty Sheriffs Police	1401 S. Maybrook Drive	Maywood	60153	(708) 865-4770	X		
Country Club Hills F.D.	4350 West 183rd St.	Country Club Hills	60478	(708) 798-3270		X	
Crestwood Police Department	13840 S. Cicero Ave.	Crestwood	60445	(224)580-2867	X		
Crestwood Fire Department	13840 S. Cicero Ave.	Crestwood	60445	(708) 371-4805		X	
Des Plaines Police Department	1420 Miner St	Des Plaines	60016	(224) 580-2868	X		
Des Plaines Fire Department	405 S. River Rd.	Des Plaines	60016	(847) 391-5333		X	
Dixmoor Police Department	170 West 145th St.	Dixmoor	60426	(708) 389-9441		X	
Dixmoor Fire Department	170 West 145th St.	Dixmoor	60426	(708) 389-9441		X	
Dolton Fire Department	14022 Park Ave.	Dolton	60419	(708) 201-3250		X	
East Hazel Crest Fire Department	17223 S. Throop St.	East Hazel Crest	60429	(708) 798-3902		X	
Elgin Fire Department	550 Summit St.	Elgin	60120	(847) 931-6175		X	
Elk Grove Village Fire Department	901 Brantwood Ave.	Elk Grove Village	60007	(847) 734-8002		X	

PARTICIPATING AGENCIES

Elmhurst Fire Department	209 North York Road	Elmhurst	60126 (630) 530-3090	X
Elmwood Park Fire Department	7 Conti Parkway	Elmwood Park	60707 (708) 453-2600	X
Evanston Fire Department	909 Lake St.	Evanston	60201 (847) 866-5918	X
Evergreen Park Fire Department	9000 S. Kedzie Ave.	Evergreen Park	60805 (708) 422-2148	X
Flossmoor Fire Department	2828 Flossmoor Rd.	Flossmoor	60422 (708) 798-3885	X
Ford Heights Fire Department	1343 Ellis Ave.	Ford Heights	60411 (708) 758-3451	X
Forest Park Fire Department	7625 Wilcox St.	Forest Park	60130 (708) 366-1234	X
Forest View Fire Department	7010 West 46th St.	Forest View	60402 (708) 788-9769	X
Franklin Park Fire Department	10001 W. Addison St.	Franklin Park	60131 (847) 678-2400	X
Glencoe Fire Department	325 Hazel Ave.	Glencoe	60022 (847) 835-4112	X
Glenview Fire Department	1815 Glenview Rd.	Glenview	60025 (847) 724-2141	X
Glenwood Fire Department	1 Asselborn Way	Glenwood	60425 (708) 753-2440	X
Golf Police Department	1 Briar Rd. P.O. Box 216	Golf	60029 (847) 998-8857	X
Glenview Fire Department	1815 Glenview Rd.	Glenview	60025 (847) 724-2141	X
Hanover Park Fire Department	6850 Barrington Rd.	Hanover Park	60103 (630) 736-6800	X
Harvey Police Department	15301 Dixie Hwy	Harvey	60426 (708) 210-5200	X
Harvey Fire Department	15600 S. Center	Harvey	60426 (708) 331-7720	X
Hazel Crest Fire Department	2903 West 175th St.	Hazel Crest	60429 (708) 335-9630	X
Hillside Fire Department	523 N. Wolf Rd.	Hillside	60162 (708) 547-8684	X
Hines VA Hospital F.D.	P.O. Box 5000 Route 0015	Hines	60141 (708) 202-8387	X
Hinsdale Fire Department	121 Symonds Dr.	Hinsdale	60521 (630) 789-7060	X
Hoffman Estates Fire Department	1900 Hassell Rd.	Hoffman Estates	60169 (847) 843-3825	X
Hometown FPD	4301 SW Hwy	Hometown	60456 (708) 422-3637	X
Hometown Police	4331 SW Hwy	Hometown	60456 (708) 422-2188	X
Homewood Fire Department	17950 Dixie Hwy.	Homewood	60430 (708) 206-3400	X
Indian Head Park PD	201 Acacia Dr	Indian Head Park	60525 (708) 246-4534	X
Justice Roberts Park FPD	7800 Archer Rd.	Justice	60458 (708) 458-1585	X
LaGrange Fire Department	300 W. Burlington Ave.	LaGrange	60525 (708) 579-2338	X
LaGrange Park Fire Department	447 N. Catherine Ave.	LaGrange Park	60526 (708) 354-0225	X
Lansing Fire Department	19300 Burnham	Lansing	60438 (708) 895-7400	X
Lincolnwood Fire Department	6900 N. Lincoln Ave.	Lincolnwood	60712 (847) 673-1545	X
Lynwood Fire Department	3107 E. Glenwood-Dyer Rd.	Lynwood	60411 (708) 758-6102	X
Lyons Fire Department	4043 Joliet Avenue	Lyons	60534 (708) 447-6655	X
Lyons Police Department	4200 Lawndale	Lyons	60534 (708) 447-1225	X
Markham Fire Department	16313 Kedzie Pkwy.	Markham	60428 (708) 331-4905	X
Matteson Fire Department	3445 W. 211th St.	Matteson	60443 (708) 748-5129	X
Maywood Fire Department	700 St. Charles Rd.	Maywood	60153 (708) 681-8860	X
McCook Fire Department	5000 Glencoe Ave.	McCook	60525 (708) 447-7561	X
Melrose Park Fire Department	3601 W. Lake	Melrose Park	60160 (708) 344-1315	X

PARTICIPATING AGENCIES

Merrionette Park Fire Department	3165 West 115th St.	Merrionette Park	60803	(708) 396-3180		X
Merrionette Park Police Department	11750 S Kedzie	Merrionette Park	60808	(708) 396-3170	X	
Metra Police Department	547 W. Jackson Blvd, 9th Flr	Chicago	60661	(312) 322-2800		
Midlothian Fire Department	14801 S. Pulaski Rd.	Midlothian	60445	(708) 489-4742	X	
Morton Grove Fire Department	6250 Lincoln Ave.	Morton Grove	60053	(847) 470-5226	X	
Mount Prospect Fire Department	112 E. Northwest Hwy.	Mount Prospect	60056	(847) 870-5660	X	
Niles Fire Department	8360 W. Dempster St.	Niles	60714	(847) 588-6801	X	
North Riverside Fire Department	2331 S. Des Plaines Ave.	North Riverside	60546	(708) 447-1981	X	
Northbrook Fire Department	740 Dundee Rd.	Northbrook	60062	(847) 498-5545	X	
Northlake Police Department	55 E. North Ave	Northlake	60164	(708) 531-5755	X	
Northfield Fire Department	1800 Winnetka	Northfield	60093	(847) 441-3800	X	
Oak Brook Fire Department	1200 Oak Brook Road	Oak Brook	60523	(630) 990-3040	X	
Oak Brook Fire Department	1200 Oak Brook Road	Oak Brook	60523	(630) 990-3040	X	
Oak Forest Fire Department	5620 James Dr.	Oak Forest	60452	(708) 687-6050	X	
Oak Lawn Fire Department	6451 West 93rd Pl.	Oak Lawn	60453	(708) 499-7700	X	
Oak Park Fire Department	100 N. Euclid	Oak Park	60301	(708) 358-5602	X	
Olympia Fields Police Department	20040 Governors Hwy	Olympia Fields	60461	(708) 503-8100	X	
Olympia Fields (Matteson FD)	1015 Central Ave	Matteson	60443	(815) 277-2247	X	
Palatine Fire Department	39 E. Cofax	Palatine	60067	(847) 202-6340	X	
Palos Park Police Department	8999 123rd St	Palos Park	60464	(708) 448-2191	X	
Park Forest Fire Department	156 Indianwood Blvd,	Park Forest	60466	(708) 748-5606	X	
Park Ridge Police Department	200 Vine St	Park Ridge	60068	(224) 580-2860	X	
Park Ridge Fire Department	901 Devon	Park Ridge	60068	(847) 318-5259	X	
Phoenix Fire Department	625 East 151st St.	Phoenix	60426	(708) 331-2182	X	
Phoenix Police Department	625 East 151st St.	Phoenix	60426	(708) 331-2182	X	
Posen Fire Department	2440 W. Walter Zimny Dr.	Posen	60469	(708) 385-3110	X	
Richton Park Fire Department	4455 Sauk Trail	Richton Park	60471	(708) 481-8985	X	
River Forest Fire Department	400 Park Ave.	River Forest	60305	(708) 366-8500	X	
River Grove Fire Department	2601 Thatcher Ave.	River Grove	60171	(708) 453-1429	X	
Riverdale Fire Department	725 W. 138th Street	Riverdale	60827	(708) 849-2124	X	
Riverside Fire Department	27 Riverside Rd.	Riverside	60546	(708) 447-2123	X	
Robbins Fire Department	3327 West 137th St.	Robbins	60472	(708) 385-8940	X	
Robbins Police Department	3327 West 137th St.	Robbins	60472	(708) 385-8940	X	
Rolling Meadows Fire Department	2455 Plum Grove Rd.	Rolling Meadows	60008	(847) 397-3352	X	
Roselle Fire Department	100 E. Maple	Roselle	60172	(630) 980-2043	X	
Rosemont Fire Department	9501 W. Devon Ave.	Rosemont	60018	(847) 823-1134	X	
Sauk Village Fire Department	1804 East 222nd St.	Sauk Village	60411	(708) 758-2225	X	
Schaumburg Fire Department	1601 N. Roselle Rd.	Schaumburg	60195	(847) 923-6744	X	
Schiller Park Fire Department	9526 W. Irving Park Rd.	Schiller Park	60176	(847) 678-5136	X	

PARTICIPATING AGENCIES

Skokie Fire Department	7424 Niles Center Rd.	Skokie	60077	(847) 982-5300	X
South Chicago Heights F.D.	2729 Jackson Ave.	So. Chgo Heights	60411	(708) 755-9589	X
South Holland Fire Department	16230 Wausau Ave.	South Holland	60473	(708) 331-3123	X
Steger Fire Department	35 West 34th Street	Steger	60475	(708) 754-2625	X
Stickney Fire Department	6433 West 43rd Street	Stickney	60402	(708) 795-6333	X
Stone Park Fire Department	1745 N. 35th Ave.	Stone Park	60165	(708) 450-3217	X
Stone Park Police Department	1745 N. 35th Ave.	Stone Park	60165	(708) 450-3217	X
Streamwood Fire Department	1095 E. Schaumburg Rd.	Streamwood	60107	(630) 736-3650	X
Summit Fire Department	7339 W. 59th Street	Summit	60501	(708) 594-3894	X
Thornton Fire Department	115 E. Margaret St.	Thornton	60476	(708) 877-4459	X
Tinley Park Fire Department	17355 S. 68th Court	Tinley Park	60477	(708) 444-5200	X
University Park Fire Department	698 Burnham Dr.	University Park	60466	(708) 534-0913	X
Westchester Fire Department	10240 W. Roosevelt Rd.	Westchester	60154	(708) 345-0433	X
Western Springs Fire Department	740 Hillgrove Ave.	Western Springs	60558	(708) 246-1800	X
Wheeling Fire Department	255 W. Dundee Rd.	Wheeling	60090	(847) 459-2662	X
Willow Springs Fire Department	8259 Willow Springs Rd.	Willow Springs	60480	(708) 839-5665	X
Wilmette Fire Department	1304 Lake Ave.	Wilmette	60091	(847) 853-7692	X
Winnetka Fire Department	428 Green Bay Rd.	Winnetka	60093	(847) 501-6029	X
Worth North Palos F.P.D	7112 West 111th St.	Worth	60482	(708) 448-1181	X
Worth Police Department	7112 West 111th St.	Worth	60482	(708) 580-2869	X

Adjacent 911 Authorities		
#	PSAP Name	Address
1	DuPage County ETSB	1471 Jeffrey Dr, Addison, 60101
2	Naperville ETSB	1200 East Indian Trail, Aurora, 60505
3	Berwyn ETSB	6401 W 31st St, Berwyn 60402
4	CalComm ETSB	12409 S Throop St, Calumet Park, 60827
5	Calumet City ETSB	1200 Pulaski Rd, Calumet City, 60409
6	Central Dispatch ETSB	1234 Sibley Blvd, Dolton, 60419
7	Chicago OEMC ETSB	1411 W Madison St, Chicago, 60607
8	Cicero Consolidated Dispatch ETSB	5303 W 25th St, Cicero, 60804
9	Deerfield ETSB	850 Waukegan Rd, Deerfield, 60015
10	Des Plaines Valley JETSB	8800 W 87th St, Hickory Hills, 60457
11	E-Comm ETSB	1154 Ridge Rd, Homewood, 60430
12	Eisenhower Emergency Communications ETSB	2350 S 25th Ave, Broadview, 60155
13	Elgin ETSB	151 Douglas Ave, Elgin, 60120
14	Evanston ETSB	1454 Elmwood Ave, Evanston, 60201
15	Glenview ETSB	2500 E Lake Ave, Glenview, 60026 & 1677 Old Deerfield Rd, Highland Park, 60035
16	Southwest Cook JETSB	425 Hillside Ave, Hillside, 60162
17	Lake County ETSB	1300 N Gilmer Rd, Volo, 60073
18	Lansing ETSB	2710 170th St, Lansing, 60438
19	Lyons Township Area Consolidated Communications ETSB	304 W Burlington Ave, LaGrange, 60525
20	Municipal Consolidated Dispatch ETSB	7300 W Wilson Ave, Harwood Heights, 60706
21	Norcomm Public Safety ETSB	395 W Lake St, Flr 4, Elmhurst, 60126
22	Northbrook ETSB	1401 Landwehr Rd, Northbrook, 60062
23	Northwest Central ETSB	1975 E Davis St, Arlington Heights, 60005
24	Oak Lawn ETSB	9446 S Raymond Ave, Oak Lawn, 60453
25	Oak Forest ETSB	15440 S Central Ave, Oak Forest, 60452
26	Orland Joint ETSB	15100 S Ravinia Ave, Orland Park, 60462
27	Proviso-Leyden JETSB	2600 Mannheim Rd, Franklin Park, 60131
28	QuadCom ETSB	505 Elm Ridge Rd, Carpentersville, 60110
29	Skokie ETSB	7300 Niles Center Rd, Skokie, 60077
30	SouthCom ETSB	21113 Dettmerring St, Matteson, 60443
31	Southwest Central ETSB	8911 W 95th St, Palos Hills, 60465
32	Tinley Park ETSB	17355 S 68th Ct, Tinley Park, 60477
33	West Central Consolidated Communications ETSB	2359 S Des Plaines Ave, North Riverside, 60546
34	Will County ETSB	24600 Presidential Ave, Plainfield, 60544
35	West Suburban Consolidated ETSB	400 Park Ave, River Forest, 60305
Phone Number		
		630-543-3080
		630-256-5900
		708-788-4019
		708-653-9965
		708-349-3121
		708-201-3240
		312-742-0911
		708-652-2130
		847-734-6217
		708-598-1313
		708-799-6834
		708-343-2134
		847-289-2700
		847-866-5096
		847-901-6111 & 847-861-9611
		708-449-6450
		847-549-5200
		708-895-7645
		708-352-2131
		708-320-7880
		630-530-2991
		847-272-2131
		847-590-3495
		708-499-7721
		708-687-1376
		708-349-3121
		630-903-2481
		847-428-8784
		847-982-5900
		708-748-6131
		708-448-1527
		708-444-5300
		708-447-9191
		815-267-8300
		708-386-2131

ORIGINATING SERVICE PROVIDERS (OSP)

(Wireline, Wireless, VoIP, Text)

A list of each OSP's exchange(s), prefix(es), and the 9-1-1 System Providers (OSP) configurations that will be used in the proposed system.

(ADD ADDITIONAL PAGES AS NEEDED)

[illegible]

TEST PLAN

1. The Test Plan defines testing with all OSPs and Aggregators who are known, including but not limited to, call testing, system overflow, system backup, pre-determined alternate routing, call transfers, NG9-1-1 address components and functionality, Integrated Text to 9-1-1 for Short Message Service (SMS) or Real Time Text (RTT) and if applicable, Multimedia Messaging Service (MMS), measurement tools, reporting solutions and voice and speech quality. The Test Plan should include Failover Test Cases, Network Equipment Test Cases, Call Handling Equipment Test Cases, Call Processing Test Cases including Text and Split Exchange Testing.

We conduct a call with AT&T and Intrado on cutover and we all work together to switch routers over and test prior to moving onto the next. Officers and Cook County ETSB staff scheduled on-site for cutover conduct landline test calls from the village and station, typically their fax machines. They also participate in testing voice 9-1-1 calls and text-to-911 from all the wireless carriers. Discrepancy Reports are submitted for any misrouted call(s) or text(s).

2. List wireline exchanges to be tested.

228, 323, 355, 441, 503, 575, 668, 843, 856, 898

3. List the Wireless, Text and VoIP Carriers to be tested.

AT&T, Sprint/T-Mobile, and Verizon

ZIP CODES

Provide a list of Zip Codes for the communities within the boundary of your 9-1-1 System along with those being added. The Statewide 9-1-1 Bureau will determine the 9-1-1 Authority's zip code percentage using the NG9-1-1 GIS Address Point data within each Zip Code Boundary.

60004, 60005, 60008, 60007, 60008, 60010, 60015, 60016, 60018, 60022, 60025, 60026, 60029, 60043, 60053, 60056, 60062, 60065, 60067, 60068, 60070, 60074, 60077, 60082, 60089, 60090, 60091, 60093, 60103, 60106, 60107, 60120, 60130, 60131, 60133, 60141, 60153, 60154, 60155, 60160, 60162, 60163, 60164, 60169, 60171, 60172, 60173, 60176, 60192, 60193, 60194, 60195, 60305, 60402, 60406, 60409, 60411, 60412, 60415, 60418, 60419, 60422, 60425, 60426, 60428, 60429, 60430, 60438, 60439, 60443, 60445, 60452, 60453, 60455, 60456, 60457, 60458, 60461, 60462, 60463, 60464, 60465, 60466, 60467, 60469, 60471, 60472, 60473, 60475, 60476, 60477, 60478, 60480, 60482, 60487, 60461, 60521, 60523, 60525, 60526, 60527, 60534, 60546, 60558, 60620, 60628, 60631, 60633, 60634, 60638, 60643, 60652, 60655, 60656, 60706, 60714, 60803, 60804, 60805, 60827

VILLAGE OF OLYMPIA FIELDS

20040 Governors Highway
Olympia Fields, IL 60461
Phone (708) 503-8000 • Fax (708) 503-8002

VILLAGE PRESIDENT

Sterling M. Burke

October 18, 2024

BOARD OF TRUSTEES

Jennifer Bensley

Victor E. Blackwell

Sandra Finley

Kelvin Oliver

Kenneth F. Smith

Howard White

Mr. Martin Bennett, Executive Director
Cook County Sheriff's Police Department
Emergency Communications / 911 Center
9511 W. Harrison
Des Plaines, IL 60016

Re: Village of Olympia Fields-IGA for 911 Services

Dear Director Bennett:

Please be advised that at its board meeting on October 16, 2024, the Village of Olympia Fields' Board of Trustees approved Resolution 2024-12: A Resolution Authorizing Entry into an Intergovernmental Agreement with the Cook County Sheriff's Office for the Delivery of 911 Services to the Village of Olympia Fields.

VILLAGE ADMINISTRATOR/ CHIEF OF STAFF

Jessica Washington

Please find enclosed the resolution and executed Intergovernmental Agreement. Note that on page 2 of the IGA under Roles and Responsibilities, we added language reflecting the pending switchover to Matteson fire/EMS.

BUILDING COMMISSIONER

John M. McDonnell

Please do not hesitate to contact me with any questions. Thank you.

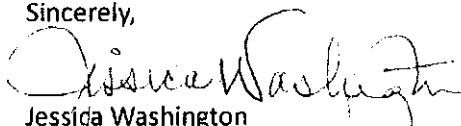
DIRECTOR OF FINANCE

Lisa Fifer-Smith

Sincerely,

CHIEF OF POLICE

Derrick Blasingame


Jessica Washington
Village Administrator/Chief of Staff

DIRECTOR OF PUBLIC WORKS

Art Jones

Cc: Sterling M. Burke, President
Derrick Blasingame, Chief of Police

OFFICE HOURS:

8 a.m. — 5 p.m. Monday—Friday

VILLAGE OF OLYMPIA FIELDS
COOK COUNTY, ILLINOIS

RESOLUTION NO. 2024 - 12

**A RESOLUTION AUTHORIZING
THE ENTRY INTO AN INTERGOVERNMENTAL AGREEMENT WITH
THE COOK COUNTY SHERIFF'S OFFICE FOR THE DELIVERY OF
9-1-1 SERVICES TO THE VILLAGE OF OLYMPIA FIELDS**

**BE IT RESOLVED BY THE PRESIDENT AND BOARD OF TRUSTEES OF THE
VILLAGE OF OLYMPIA FIELDS, COOK COUNTY, ILLINOIS, as follows:**

SECTION 1: Approval. The President and Board of Trustees of the Village of Olympia Fields hereby approve of a certain "Intergovernmental Agreement Between the County of Cook on Behalf of the Cook County Sheriff and Village of Olympia Fields," said Agreement substantially in the form of Exhibit 1 attached to this Resolution.

SECTION 2: Recitals. The Recitals set forth in said Intergovernmental Agreement are hereby incorporated by reference as Recitals to this Resolution.

SECTION 3: Authorization. The Village President and Village Clerk are hereby authorized and directed to execute and attest respectively the attached Intergovernmental Agreement.

SECTION 4: Effective Date. This Resolution shall be in full force and effect immediately upon its adoption.

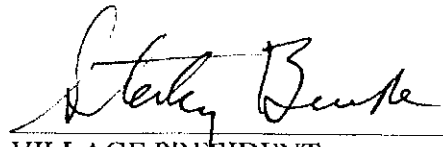
PASSED this 16th day of October, 2024.

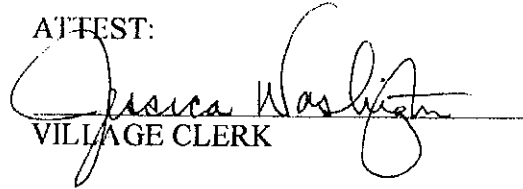
Ayes: Jennifer Beasley, Victor Blackwell, Sandra Finley, Kelvin Oliver, Kenneth Smith,
Howard White

Nays: None

Absent: None

Abstain: None


VILLAGE PRESIDENT

ATTEST:

VILLAGE CLERK

COOK COUNTY EMERGENCY TELEPHONE SYSTEM BOARD

Resolution No. 24-112201

**RESOLUTION TO ACCEPT THE VILLAGE OF OLYMPIA FIELDS
INTO THE COOK COUNTY 9-1-1 SYSTEM**

WHEREAS, the State of Illinois has enacted the Emergency Telephone System Act, 50 ILCS 750/0.01 et seq. ("Act") which enables a county to impose a surcharge on billed subscribers of network connections provided by telecommunications carriers at a rate per network connection in order to implement and maintain a 911 Emergency Telephone System; and


WHEREAS, pursuant to Section 26-79 of Ordinance Number 01-O-35 of the Cook County Code of Ordinances ("Ordinance"), the Cook County Emergency Telephone System Board ("ETSB") has the authority to plan and implement a 9-1-1 system and receive monies from the surcharge imposed under the Ordinance; and

WHEREAS, pursuant to 50 ILCS 15.4(a)(2), the Village of Olympia Fields has requested that it be included in the Cook County 9-1-1 System and has agreed to the payment of the surcharge for such 9-1-1 services as established by the State of Illinois; and

WHEREAS, the ETSB has agreed to accept the Village of Olympia Fields into the Cook County 9-1-1 System subject to approval by the Illinois State Police.

NOW, THEREFORE BE IT RESOLVED, that pursuant to a request by the Village of Olympia Fields, the ETSB hereby approves the inclusion of the Village of Olympia Fields within the Cook County 9-1-1 System to commence upon the approval of the Statewide 9-1-1 Administrator of the Illinois State Police. Upon such approval, all telecommunications carriers shall be notified to impose the applicable surcharge rate for such 9-1-1 services as established by the State of Illinois upon all customers located within the Village of Olympia Fields.

The above Resolution is hereby APPROVED AND ADOPTED this 22nd day of November, 2024.



Martin Bennett
Executive Director
Cook County Emergency Telephone System Board

**INTERGOVERNMENTAL AGREEMENT
BETWEEN
THE COUNTY OF COOK, ON BEHALF OF
THE COOK COUNTY SHERIFF
AND VILLAGE OF OLYMPIA FIELDS**

This Intergovernmental Agreement ("IGA") is entered into by and between the County of Cook ("County") on behalf of the Cook County Sheriff's Office ("CCSO") and the Village of Olympia Fields ("Olympia Fields"), (collectively, the "Parties"), pursuant to authority granted by the Illinois Constitution of 1970, Article VII, Section 10, and The Intergovernmental Cooperation Act, 5 ILCS 220/1 *et seq.*

I. RECITALS

WHEREAS, the Cook County Emergency Telephone Systems Board ("Cook ETSB") operates the Cook County 9-1-1 system ("9-1-1 System") in the unincorporated areas of Cook County and in certain municipalities; and

WHEREAS, the CCSO processes 9-1-1 calls and provides other services for the 9-1-1 System, including call taking, dispatching, and radio monitoring; and

WHEREAS, the budget for the CCSO, through the Annual Appropriation Bill adopted by the County Board, currently funds the salary and benefits for in excess of one hundred and twenty (120) employees who currently staff the 9-1-1 System's communication center; and

WHEREAS, the Village of Olympia Fields Police Department ("Olympia Fields PD") have conducted their dispatch activity on the SouthCom Combined Dispatch Center, but are choosing to consolidate Dispatch Services with another emergency telephone systems board; and

WHEREAS, Olympia Fields desires to obtain the CCSO's 9-1-1 System dispatching services for Olympia Fields PD and agrees to reimburse the CCSO for providing said services pursuant to this IGA; and

WHEREAS, the CCSO agrees to provide 9-1-1 System call answering, dispatching, and call transferring services (collectively, "Dispatch Services") services to Olympia Fields PD twenty-four (24) hours a day, seven (7) days a week; and

WHEREAS, the County, the CCSO and Olympia Fields seek to enter into this IGA where the CCSO will provide Dispatch Services to Olympia Fields PD.

NOW, THEREFORE, in consideration of the mutual covenants and agreements set forth herein, the Parties agree as follows:

II. INCORPORATION OF RECITALS

The recitals set forth above are incorporated herein as though fully set forth.

III. GENERAL PROVISIONS

- A. Term:** The term of this IGA shall begin on upon full execution by all Parties ("Effective Date") and shall continue for five (5) years from the Effective Date ("Termination Date").

B. Termination: Either the CCSO or Olympia Fields may terminate this IGA for any reason or no reason at all at any time after the first three (3) months of the Term upon one hundred eighty (180) days written notice.

C. Roles and Responsibilities:

- 1) The CCSO agrees to provide 9-1-1 System dispatching services to Olympia Fields PD twenty-four (24) hours a day, seven (7) days a week. Olympia Fields PD dispatch will be done on a Cook County 800 mhz frequency. The Dispatch Services will be provided to Olympia Fields in accordance with the County's Standard Operating Procedures ("SOPs") for operation of the 9-1-1 System. The CCSO will make copies of the most current SOPs in place available to Olympia Fields for review promptly upon request. The CCSO will also notify Olympia Fields of any changes to the SOPs that will materially affect the level of service provided to Olympia Fields under this Agreement.
- 2) All calls for Fire/EMS response by Olympia Fields will be transferred to Orland Fire Protection Dispatch in accordance with the County's current agreement and SOPs for call transferring with Orland Fire Protection District. At the time the Village of Matteson takes over responsibility for Olympia Fields' fire/EMS response services, CCSO will transfer all calls for fire/EMS response to Matteson.
- 3) Olympia Fields will adhere to all CCSO-provided current 9-1-1 Center procedures covering radio use and officer safety practices mandated by the CCSO.

D. Operational Reimbursement

- 1) Olympia Fields agrees to reimburse the CCSO on a monthly basis, with the first invoice being sent prior to commencement of services, for all personnel and operational costs associated with this IGA, including but not limited to costs associated with any additional positions necessary for performance of services ("CCSO Reimbursement"). Reimbursements shall take place in accordance with the following schedule, with any partial year prorated based the number of days the IGA has been in effect for that year:

1st year of service - \$88,732.00
2nd year of service - \$92,050.00
3rd year of service - \$96,916.00
4th year of service - \$102,002.00
5th year of service - \$107,431.00

- 2) CCSO will send Olympia Fields a monthly invoice. Payment to the CCSO will be due within thirty (30) days of receipt of invoice. The provisions of the Local Government Prompt Payment Act (50 ILCS 505/1, *et seq.*) will apply to all payments due under this IGA.

IV. INDEMNIFICATION

- A. Olympia Fields agrees to indemnify, defend, save and hold the County and the CCSO, and their respective Commissioners, agents, officers, and employees harmless from and against any and all liabilities, claims, demands or suits brought by any employee of Olympia Fields pursuant to this IGA or member of the public arising out of any negligent act or omission of Olympia Fields and/or its agents, officers, or employees in the performance of this IGA.
- B. The County shall be responsible for the acts of its agents, officers, or employees in the performance of this IGA.

V. DISPUTE RESOLUTION

In the event of a dispute between Olympia Fields and the CCSO concerning this IGA, each shall designate a representative who shall meet to resolve the dispute. If the designated representatives fail to resolve the dispute, then the CCSO's General Counsel and Olympia Fields's General Counsel are responsible for reasonably resolving the dispute in good faith and in a cooperative manner.

VI. NOTICE

Unless otherwise specified, any notice, demand or request required hereunder shall be given in writing at the addresses set forth below, by any of the following means: (a) personal service during regular business hours; (b) facsimile transmission during regular business hours; (c) overnight courier; or (d) first class mail properly addressed with postage prepaid and deposited in the U. S. Mail. Any notice, demand or request served personally or by facsimile transmission as aforesaid shall be effective upon receipt. Any notice, demand or request served by overnight courier shall be deemed received on the business day immediately following deposit with the overnight courier. Any notice, demand or request served by U.S. mail shall be deemed received two (2) business days following deposit in the mail. Notices shall be served at the following addresses or at such other place as the Parties may from time to time designate in writing by notice given hereunder

If to the Cook County Sheriff's Office:

Cook County Sheriff's Office
Attn: General Counsel
50 West Washington, Ste. 704
Chicago, Illinois 60602

If to Olympia Fields:

Village of Olympia Fields
Attn: Village President
20040 Governors Highway
Olympia Fields, Illinois 60461

VII. MISCELLANEOUS

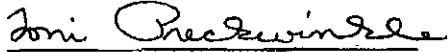
- A. **Compliance with Laws.** The Parties shall at all times observe and comply with all applicable federal, state and local laws, statutes, ordinances, rules, regulations, codes and executive orders, now existing or hereinafter in effect, which may in any manner affect the performance of this IGA.
- B. **Counterparts.** This IGA may be executed in any number of counterparts, each of which shall be deemed an original and all of which, taken together, shall constitute a single, integrated instrument.
- C. **Governing Law and Venue.** This IGA shall be governed by and construed in accordance with the laws of the State of Illinois, without regard to the principles of conflicts of law thereof. If there is a lawsuit under this IGA, each Party hereto agrees to the original jurisdiction of those courts located within the County of Cook, State of Illinois, with regard to any controversy arising out of, relating to, or in any way concerning the execution or performance of this IGA.
- D. **Entire Agreement; Modification.** This IGA constitutes the entire agreement between the Parties with respect to the subject matter hereof and supersedes any prior agreements, negotiations and discussions. This IGA may not be modified or amended in any manner without the prior written consent of the Parties hereto. No term of this IGA may be waived or discharged orally or by any course of dealing, but only by an instrument in writing signed by the Party benefited by such term.

- E. **Severability.** If any term of this IGA or any application thereof is held invalid or unenforceable, the remainder of this IGA shall be construed as if such invalid part were never included herein and this Agreement shall be and remain valid and enforceable to the fullest extent permitted by law.
- F. **Conflicts.** This IGA shall not be legally binding if entered into in violation of the provisions of the Public Officer Prohibited Activities Act, 50 ILCS 105/0.01 *et seq.*
- G. **No Third Party Beneficiaries.** No claim as a third-party beneficiary under this IGA by any person shall be made, or be valid, against CCSO or Olympia Fields.
- H. **Status of Employees.** The CCSO employees providing services under this IGA shall remain employees of CCSO and nothing herein shall be deemed to create any employer-employee relationship between Olympia Fields and such employees.
- I. **Non-Waiver.** No party shall be under any obligation to exercise any of the rights granted to it in this Agreement. The failure of any party to exercise at any time any right granted to such party shall not be deemed or construed to be a waiver of that right, nor shall the failure void or affect the party's right to enforce that right or any other right.
- J. **Rights Cumulative.** Unless expressly provided to the contrary in this Agreement, each and every one of the rights, remedies, and benefits provided by this Agreement shall be cumulative and shall not be exclusive of any other rights, remedies, and benefits allowed by law.

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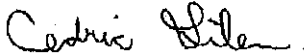
IN WITNESS WHEREOF, the County of Cook, and Olympia Fields have caused this IGA to be executed.

COOK COUNTY EXECUTION: The undersigned, on behalf of the County of Cook, Illinois, a body politic and corporate of the State of Illinois, hereby accept the foregoing Intergovernmental Agreement:



Toni Preckwinkle
President, Cook County Board of Commissioners

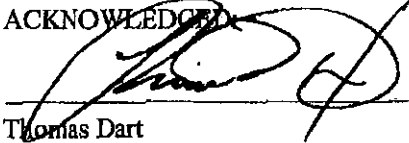
ATTEST:



Dated: 12-18-2024

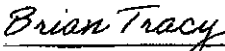
Cedric Giles
Cook County Clerk

ACKNOWLEDGED




Thomas Dart
Cook County Sheriff

Approved as to form:



Assistant State's Attorney

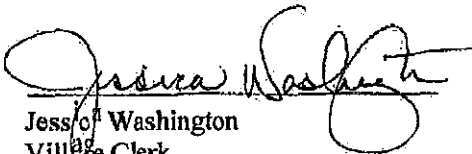
OLYMPIA FIELDS EXECUTION: The undersigned, on behalf of the Village of Olympia Fields, a body politic and corporate of the State of Illinois, hereby accept the foregoing Intergovernmental Agreement:



Dated: 10/16/24

Sterling M. Burke
Village President

ATTEST:



Dated: 10/16/24

Jessica Washington
Village Clerk

AGREEMENT RELATING TO TRANSFER AND REPORTING OF SURCHARGE FUNDS ATTRIBUTABLE TO THE VILLAGE OF OLYMPIA FIELDS, ILLINOIS

Miron **THIS AGREEMENT** (the "Agreement") is made and entered into the 3rd day of March, 2023 (the "Effective Date") by and between the Cook County Emergency Telephone System Board ("Cook County ETSB") and the Southcom Emergency Telephone System Board for the purpose of providing for the transfer of and reporting relating to certain surcharge funds attributable to the Village of Olympia Fields, Illinois ("Village") (the Cook County ETSB and the Southcom ETSB are sometimes referred to herein individually as a "Party" and collectively the "Parties").

WITNESSETH:

WHEREAS, Section 15.4a of the Emergency Telephone System Act, 50 ILCS 750/1 *et seq.* (the "Act"), requires any 9-1-1 Authority, as defined by the Act, in a county with a population of at least 250,000 to consolidate such that no 9-1-1 Authority in the county serves a population of less than 25,000; and

WHEREAS, Cook County ETSB operates the Cook County 9-1-1 system in unincorporated areas of Cook County and certain municipalities; and

WHEREAS, in accordance with the Act, Southcom ETSB, is a Joint ETSB, and the Village of Olympia Fields (the "Village"), along with other municipalities, participates as a member municipality; and

WHEREAS, pursuant to 50 ILCS 15.4(a)(2), the Village requested that it be included in the County 9-1-1 System, and the Cook County ETSB has agreed to accept the Village into the Cook County 9-1-1 System; and

WHEREAS, in accordance with the bylaws adopted by Southcom ETSB, the Village has provided notice of its termination as a member of Southcom ETSB and its intention to join Cook County ETSB; and

WHEREAS, to facilitate the Village's transition from Southcom ETSB to Cook County ETSB, the Parties desire to enter into this Agreement to confirm their understanding that Village will cease to be a member of Southcom ETSB and will become a member of Cook County ETSB; that, thereafter the boundaries for wireless emergency calls of each Party will change such that wireless emergency calls originating in the Village will be handled by Cook County ETSB; and, to provide for the transfer to Cook County ETSB of any funds held by Southcom ETSB attributable to Village, after the effective date of the Village becoming a member of Cook County ETSB, including any surcharge funds (such as those funds commonly known as wireline and hold harmless surcharge funds) collected after the effective date of the Village becoming a member of Cook County ETSB, pursuant to the Act or any other applicable statute or ordinance (the "Funds");

NOW, THEREFORE, in consideration of the promises and mutual covenants hereafter set forth, the Parties agree as follows:

Section 1. Incorporation of Recitals.

The foregoing preambles are hereby incorporated into this Agreement as if fully restated in this Section 1.

Section 2. Village Opt-Out.

Village has provided the notice required by Southcom ETSB bylaws to terminate as a Southcom ETSB member municipality and that upon approval of Cook County ETSB's consolidation plan by the State of Illinois' Office of the Statewide 9-1-1 Administrator, the Village shall become a member of Cook County ETSB.

Section 3. Wireless Call Boundaries.

Upon the Village becoming a Cook County ETSB member municipality, the wireless call boundaries of Cook County ETSB and Southcom ETSB shall change such that all wireless 9-1-1 calls originating in Village shall no longer be handled by Southcom ETSB and instead shall be handled by Cook County ETSB.

Section 4. Funds.

Once the consolidation plan is approved by the State of Illinois' Office of the Statewide 9-1-1 Administrator, Cook County ETSB shall receive all Funds attributable to the Village after the effective date of the Village becoming a member of Cook County ETSB in accordance with the Act. Cook County ETSB will be responsible for all Funds it receives and for the reporting and auditing of all Funds as described in Section 5 below.

Section 5. Financial Reporting of Funds.

Southcom ETSB shall be responsible for all required financial reporting relating to the Funds, including the financial report required by Section 40 of the Act, up to and including the date that Cook County ETSB's consolidation plan is approved by the State of Illinois' Office of the Statewide 9-1-1 Administrator. Thereafter, Cook County ETSB shall be responsible for all such reporting.

Section 6. Term.

The term of this Agreement shall commence on the Effective Date and shall end the later of (1) the date which is one (1) year after the date of approval of Cook County ETSB's consolidation plan by the State of Illinois' Office of the Statewide 9-1-1 Administrator or (2) the date upon which Southcom ETSB files the last financial report relating to funds attributable to Village as required by Section 5 hereof.

Section 7. Counterparts.

This Agreement may be executed in counterparts, each of which shall be deemed to be an original and both of which shall constitute one and the same Agreement.

Section 8. Severability.

If any part of this Agreement shall be held invalid for any reason, the remainder of this Agreement shall remain valid to the maximum extent possible.

Section 9. Governing Law.

This Agreement shall be governed by the laws of the State of Illinois without giving consideration to the principals of conflict of laws.


Section 10. Entire Agreement.

This Agreement represents the entire agreement between the Parties and there are no other promises or conditions in any other agreement whether oral or written.

[SIGNATURE PAGE FOLLOWS]

IN WITNESS WHEREOF, the Parties hereto have caused this Agreement to be executed by their duly authorized officers on the dates set out below.

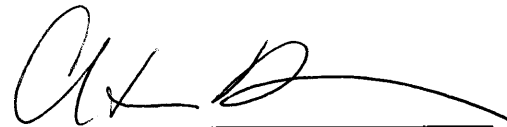
Cook County Emergency Telephone System Board

By: 

Martin Bennett
Executive Director

Date: 3/3/2025

Southcom Emergency Telephone System Board

By: 

7-7-2025
Date: _____

**COUNTY'S ENHANCED 9-1-1 EMERGENCY TELEPHONE
SYSTEM ORDINANCE, AS AMENDED**

WHEREAS, the State of Illinois has enacted into law the Emergency Telephone System Act, Ill. Rev. Stat. ch. 134, para. 30.01 et. seq. (the Act) and

WHEREAS, the Act enables a County to impose a surcharge on billed subscribers of network connections provided by telecommunications carriers at a rate per network connection in order to implement and maintain a "9-1-1" Emergency Telephone System; and

WHEREAS, the Act further provides that before the surcharge may be imposed it must be authorized by a majority of voters in a referendum by the County; and

WHEREAS, the County Board of Cook, its' President, and commissioners deem it to be in the best interest of the County to implement and maintain an enhanced "9-1-1" Emergency Telephone System and to impose a surcharge on billed subscribers of network connections provided by the telecommunications carriers to pay for the cost associated therewith;

NOW, THEREFORE, BE IT ORDAINED by the President and Board of Commissioners of the County of Cook, Cook County Illinois as follows:

NEW CHAPTER - Surcharge for Emergency 9-1-1 Telephone System

Section One

A surcharge is hereby imposed, subject to the provisions of Section Two, upon all telephone subscribers passed through telecommunication carriers engaged in the business of transmitting messages by means of electricity originating within the corporate limits of Cook County. However, the surcharge may not be imposed, unless requested by a municipality, in any incorporated area which has previously approved a surcharge, or in any incorporated area where the corporate authorities have previously entered into a binding contract or letter of intent with a telecommunications carrier to provide 9-1-1 service through municipal funds.

If simultaneous to approval of the county referendum contained in this ordinance, a municipality approves a substantially similar referendum authorizing a surcharge for 9-1-1 services to be provided by the municipality, this ordinance does not apply to that municipality.

Section Two

A referendum shall be placed by the Cook County Clerk on the April 20, 1993, ballot for all legal voters residing in the Unincorporated areas of Cook County and Municipalities of Berkeley, Golf, Ford Heights, Northlake, Phoenix, Robbins, and Stone Park, to vote upon the following question:

Shall the County of Cook impose a surcharge	:	
of up to one and 25/100 dollars (\$1.25) per month	:	YES
per network connection, which surcharge will be	:	
added to the monthly bill you receive for telephone	:	
for telecommunications charges for the purpose of	:	
installing a 9-1-1 Emergency Telephone System	:	NO

Section Three

If a majority of the votes cast upon the question are in favor thereof, a surcharge is hereby imposed at a rate of \$1.25 per month per in service network connection, as hereinafter defined.

Section Four

As used in this Ordinance, the following terms shall have the following meanings: a)"network connection" and "transmitting messages" shall have the same meanings as in the Emergency Telephone System Act, Ill. Rev. Stat. ch. 134, para. 30.01 et seq. (1991); b) "telecommunications carrier" shall have the same meaning as Ill. Rev. Stat. ch. 111 2/3, para. 13-202; c) "board" means the Emergency Telephone System Board of Cook County created pursuant to Section 12 of this Ordinance.

Section Five

The Cook County Clerk shall provide any telecommunication carrier subject to the surcharge with a certified list of those network connections assigned to the municipalities or county to be exempt from imposition of the surcharge. The certified list may be revised by the County of Cook on 60 days prior written notice provided to the telecommunication carriers.

Section Six

The surcharge shall be imposed on the first day of the month following the expiration of 90 days from the date of the Cook County Clerk certifies to the individual telecommunication carriers subject to the surcharge that the referendum referred to in Section Two has passed.

Section Seven

Each telecommunications carrier is hereby authorized and instructed to recover accounting and collection charge, as provided in Section 8, by deducting 3% from the gross amount of surcharge collected otherwise due and owing the County of Cook prior to remittance under Section Eight of this ordinance.

Section Eight

The amount of surcharge collected by the telecommunications carrier shall be paid to the Emergency Telephone System Board of Cook County not later than 30 days after the surcharge is collected, net of any network or other 9-1-1 or sophisticated 9-1-1 system charges then due the particular telecommunication carrier, as shown on an itemized bill and as previously agreed upon by the Board and the carrier and the 3% accounting and collection charge described in Section Seven.

Section Nine

Simultaneously with the remittance described in Section Eight above each telecommunication carrier shall make a return to the Cook County Treasurer for the period to which the remittance applies stating as follows:

1. The name of the telecommunication carrier.
2. The telecommunication carrier's principal place of business.
3. The number of network connections to which the surcharge applies.
4. The amount of surcharge due.
5. Such other reasonable and related information such as the corporate authorities may require.

Section Ten

If it shall appear that an amount of surcharge has been paid which was not due under the provisions of this ordinance, whether as the result of a mistake of fact or an error of law, then such amount shall be credited against any surcharge due, or to become due, under this ordinance from the telecommunication carrier who made the erroneous payments; provided that no amounts erroneously paid more than three(3) years prior to the filing of a claim therefore shall be so credited. Ninety days prior notice shall be given to the Emergency Telephone System Board on any credit against a surcharge due.

Section Eleven

No action to recover any amount of surcharge due under the provisions of this ordinance shall be commenced more than three (3) years after the due date of such amount.

Section Twelve

Upon approval of the referendum, the Emergency Telephone Board System of Cook County shall be established. The Board shall consist of not fewer than five members, appointed by the President of the Cook County Board of Commissioners and approved by the Board of Commissioners.

At least three members of the Board shall be representative of the 9-1-1 public safety agencies, including but not limited to police departments, fire departments, emergency medical services providers, and emergency services and disaster agencies, and appointed on the basis of their ability or experience. Elected officials are also eligible to serve on the board. Members of the board shall serve without compensation but shall be reimbursed for their actual and necessary expenses. Any 2 or more municipalities, counties, or combination thereof, that impose a surcharge may, instead of establishing individual boards, establish by intergovernmental agreement a Joint Emergency Telephone System Board pursuant to this Section. The manner of appointment of such a joint board shall be proscribed in the agreement.

The Board's powers and duties shall include, but are not limited to the following:

1. Planning a 9-1-1 system.
2. Coordinating and supervising the implementation, upgrading or maintenance of the system, including the establishment of equipment specifications and coding systems.
3. Receiving monies from the surcharge imposed under this Ordinance, and from any other source, for deposit into the Emergency Telephone System Fund.
4. Authorizing all disbursements from the fund.
5. Hiring, on a temporary basis, any staff necessary for the implementation or upgrade of the system.

All monies received by a board pursuant to a surcharge imposed under this Ordinance shall be deposited into a separate interest bearing Emergency Telephone System Fund account. The Cook County Treasurer shall be custodian of the fund. All interest accruing on the fund shall remain in the fund. No expenditures may be made from such fund except upon the direction of the board by resolution passed by a majority of all members of the board. Expenditures may be made only to pay for the costs associated with the following:

1. The design of the Emergency Telephone System.
2. The coding of an initial Master Street Address Guide database, and update and maintenance thereof.
3. The repayment of any monies advanced for the implementation of the system.
4. The charges for Automatic Number Identification and Automatic Location Identification equipment, and maintenance, replacement and update thereof.
5. The non-recurring charges related to installation of the Emergency Telephone System and the ongoing network charges.

6. Other products and services necessary for the implementation, upgrade and maintenance of the system and any other purpose related to the operation of the system, including costs attributable directly to the construction, leasing, or maintenance of any buildings or facilities or costs of personnel attributable directly to the operation of the system. Costs attributable directly to the operation of an emergency telephone system do not include the costs of public safety agency personnel who are and equipment that is dispatched in response to an emergency call.

The Board shall complete the database before implementation of the 9-1-1 system. The error ratio of the database shall not at any time exceed 1% of the total database.

Section Thirteen

Civil Liability

No public agency or public safety agency, nor any officer, agent or employee of any public agency or public safety agency, shall be liable for any civil damages as a result of any act or omission, except willful or wanton misconduct, in connection with developing, adopting, operating or implementing any plan or system required by this Ordinance.

No person who gives emergency instructions through a system established under this Ordinance to persons rendering services in an emergency at another location, nor any person following such instructions in rendering such services, shall be liable for any civil damages as a result of issuing or following the instructions, unless issuing or following the instructions constitutes willful or wanton misconduct.

This Section may not be offered as a defense in any judicial proceeding brought by the Attorney General to, compel compliance under Section 12 of the Emergency Telephone Systems Act.

Section Fourteen

The County shall not expend any County funds for the implementation, installation and maintenance or other related costs attributable to providing a 9-1-1 emergency system for the citizens of Cook County. However, the County may pay for the personnel necessary to operate the 9-1-1 system.

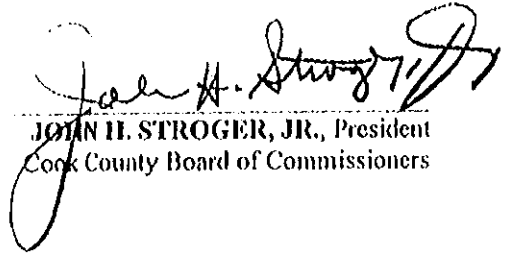
Section Fifteen

Any and all ordinances in conflict herewith, be and the same are hereby repealed.

Section Sixteen

As provided in Section One of this ordinance, and pursuant to the October 11, 2001 request by the Village of Dixmoor to be included in the Cook County 9-1-1 system, upon approval by the Illinois Commerce Commission all telecommunication carriers shall be notified to impose the County surcharge rate of \$1.25 per month per in service network connection, to all customers located within the Village of Dixmoor.

Approved and adopted this 20th day of November 2001.


JOHN H. STROGER, JR., President
Cook County Board of Commissioners

(SEAL)

Attest: 
DAVID ORR, County Clerk

APPROVED AS AMENDED
BY THE BOARD OF COOK COUNTY COMMISSIONERS

NOV 20 2001

COM _____

**COOK COUNTY 9-1-1 SYSTEM
and the
NORTHWEST DISPATCHING CENTRAL 9-1-1 SYSTEM**

ALTERNATE AGREEMENT

This agreement made and entered into between the Cook County 9-1-1 System (hereinafter referred to as "COUNTY") and the Northwest Central 9-1-1 System (hereinafter referred to as "NORTHWEST").

WITNESSETH:

WITTHAS, COUNTY has a fully operational ETS (Emergency Telephone System)

WITTHAS, NORTHWEST has a fully functional ETS and

WITTHAS, under Illinois law which an ETS is required to select a location for alternate routing when all 911 lines to the primary Public Safety Answering Point ("PSAP") are busy or if the primary PSAP closes down for a period of time due to an emergency situation; and

WITTHAS, COUNTY is a PSAP, and

WITTHAS, Article VII, Section 10 of the 1970 Illinois Constitution and Chapter 127, Section 798 of the Illinois Revised Statutes authorized an intergovernmental cooperation association to enter into contract with units of local government, and

WITTHAS, COUNTY and NORTHWEST mutually desire to enter into an Agreement establishing NORTHWEST as the location for alternate routing of 9-1-1 calls as agreed upon in the "Alternate Routing Agreement" and dispatch of EMERGENCY 9-1-1 calls in the event that COUNTY closes down for period of time due to an emergency situation.

NOW, THEREFORE, in consideration of the above premises, and also the mutual covenants contained herein, COUNTY and NORTHWEST do hereby agree as follows:

1). When, at any time COUNTY closes down for a period of time, or has to evacuate/relocate due to an Emergency situation and the "Alternate Routing Agreement" has been applied, NORTHWEST agrees to dispatch any calls that are of an "EMERGENCY" nature until COUNTY personnel relocate to their 9-1-1 Back-up Center located at the Sheriff's Police Headquarters in Maywood, Illinois. NORTHWEST agrees to dispatch calls as set out above as so far as the resources of NORTHWEST permit.

2). COUNTY, upon determining that their 911 Center must evacuate/relocate will contact the NORTHWEST PSAP, advise reason for the alternate routing and provide estimated time of arrival of COUNTY personnel to their back-up center in Maywood, Illinois.

3). COUNTY will provide NORTHWEST with one (1) contact Patrol Supervisor, rank of Sergeant or higher, assigned to North Area Patrol. COUNTY will provide NORTHWEST with the call number and alternate phone/call numbers for the responsible Patrol Supervisor.

4). NORTHWEST agrees to contact this said Supervisor with any EMERGENCY calls needing dispatch, transmitting directly on a radio provided by the COUNTY ICSB and located at NORTHWEST.

5). COUNTY Patrol Supervisor will be responsible for relaying back to NORTHWEST the call number(s) of the appropriate COUNTY Best Officer that will respond to the EMERGENCY call. NORTHWEST then agrees to dispatch this officer(s) to the pending EMERGENCY call.

6). NORTHWEST agrees to maintain radio communication, on the equipment provided by the COUNTY ICSB, with any officer responding to or involved in an EMERGENCY situation.

7). Once COUNTY personnel arrive at the 911 Back-up Center located at the Sheriff's Police Headquarters in Maywood, Illinois all communication (phone/radio) will be handled by COUNTY.

8). NORTHWEST agrees to serve as COUNTY'S backup PSAP without any compensation.

9). Any notice or other communication permitted or required to be given hereunder by COUNTY or NORTHWEST shall be in writing and shall be personally delivered or mailed; by registered or certified U.S. mail, postage prepaid, return receipt required, to the party to receive the same as follows:

COOK COUNTY 9-1-1 SYSTEM
Attention: Marjorie O'Dea, Chief of Police
1401 South Maybrook Drive
Maywood, Illinois 60153

NORTHWEST CENTRAL 9-1-1 SYSTEM
Attention: Executive Director Doug Richards
Northwest Central Dispatch Center
1975 N. Davis
Arlington Heights, Illinois 60001

Notice by mail shall be considered served four (4) days after mailing.

10). This agreement shall be effective when executed by the proper officials of COUNTY and NORTHWEST. NORTHWEST may elect to withdraw from this agreement. The withdrawal shall not be effective until one (1) year after the notice is served. The notice of withdrawal will be sent registered or certified mail to the Chief of Police-Cook County Sheriff's Police. Withdrawal must be in compliance with all applicable rules or requirements of Illinois law and the Illinois Commerce Commission.

11). If the event a Court of proper jurisdiction determines that any paragraph(s) of this Agreement are invalid, the parties agree that such invalidity shall not affect the validity of the remaining portions of this Agreement.

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the 9-1-1 Authority, and the (Public Safety Agency)
Olympia Fields Police Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

(9-1-1 System Name) Cook County ETSB receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: METRO FAR SOUTH (State Specific Procedures if radio frequency-identity number, if talk group-identity name, if telephone-identity telephone number)

Secondary: CK INTEROP 1 (State Specific Procedures if radio frequency-identity frequency number, if talk group-identity name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.


It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.


9-1-1 Authority

By Martin Bennett

Title Executive Director

 #4
Public Safety Agency

By Derrick Blasingame

Title Chief of Police

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the 9-1-1 Authority, and the (Public Safety Agency)

Matteson FD starting 2/17/25 at 0000 hrs , for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

(9-1-1 System Name) Cook County ETSB receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 708-748-6131 (SouthCom 9-1-1) (State Specific Procedures if radio frequency-identity number, if talk group-identity name, if telephone-identity telephone number)

Secondary: CK INTEROP 1 (State Specific Procedures if radio frequency-identity frequency number, if talk group-identity name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

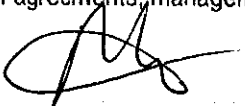
Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.


9-1-1 Authority

By Martin Bennett

Title Executive Director


Public Safety Agency

By Christopher Dedo

Title Deputy Fire Chief

**ADJACENT 9-1-1 AUTHORITIES CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT**

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between Cook County ETSB ("9-1-1 Authority"), and SouthCom ("Adjacent 9-1-1 Authority"), that dispatches the following "Public Safety Agencies" whose boundaries are adjacent to this 9-1-1 Authority for the purpose of effective handling and routing of 9-1-1 Emergency Calls:

- | | |
|-----------------------------|-----|
| 1) Matteson | 6) |
| 2) Park Forest | 7) |
| 3) Richton Park | 8) |
| 4) Olympia Fields <i>AB</i> | 9) |
| 5) | 10) |

CALL HANDLING

Cook County ETSB
(9-1-1 Authority PSAP Name) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: sip:sos@scomilcd1.cook.il.us (state specific procedures - if radio frequency-identify frequency number, if talk group-identify name, if telephone-identity telephone number)

Secondary: CC SOUTHCOM (state specific procedures - if radio frequency-identify frequency etc.)

AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and the location of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority.

Cook County ETSB

SouthCom

9-1-1 Authority Name

Adjacent 9-1-1 Authority Name

Signature Martin F. Bennett Digitally signed by Martin F. Bennett
Date: 2025.02.24 12:48:01 -06'00'

Signature *[Handwritten Signature]*

Title Executive Director

Title *Director*

Date 2/24/2025

Date *2-25-25*

**ADJACENT 9-1-1 AUTHORITIES CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT**

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between Cook County ETSB ("9-1-1 Authority"), and ECom ("Adjacent 9-1-1 Authority"), that dispatches the following "Public Safety Agencies" whose boundaries are adjacent to this 9-1-1 Authority for the purpose of effective handling and routing of 9-1-1 Emergency Calls:

- | | |
|-----------------------|------------------|
| 1) Country Club Hills | 6) Homewood |
| 2) East Hazel Crest | 7) Riverdale |
| 3) Flossmoor | 8) South Holland |
| 4) Glenwood | 9) Thornton |
| 5) Hazel Crest | 10) |

CALL HANDLING

(9-1-1 Authority PSAP Name) Cook County ETSB receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: sip:sos@ecomilrd1.cook.il.us (state specific procedures - if radio frequency-identify frequency number, if talk group-identify name, if telephone-identity telephone number)

Secondary: CC NET 3 (state specific procedures - if radio frequency-identify frequency etc.)

AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and the location of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority.

Cook County ETSB

ECom

9-1-1 Authority Name

Adjacent 9-1-1 Authority Name

Signature Martin F. Bennett Digitally signed by Martin F. Bennett
Date: 2025.02.24 12:48:34 -06'00'

Signature Craig Kowalski Digitally signed by Craig Kowalski
Date: 2025.02.25 05:53:34 -06'00'

Title Executive Director

Title Executive Director

Date 2/24/2025

Date 02/25/2025



EMERGENCY TELEPHONE SYSTEM BOARD

Enhanced 9-1-1 Emergency Service for Cook County

2025 CALL HANDLING AID OUTSIDE JURISDICTIONAL BOUNDARIES

Elizabeth Ryles
Board Member

John Cornier
Board Member

Thomas Fleming
Board Member

Michael Kuryla
Board Member

John Matthews
Board Member

Martin Bennett
Executive Director

Megan Kinsella
Director of Operations

Valerie Rhodes
Director of Support
Services

Carl Campbell
CAD Administrator

Patricia Duffy
CAD Administrator

Jon Walt
CAD Administrator

D'Vante Thomas
CAD Administrator

Dear Public Safety Member,

In accordance with the Emergency Telephone System Act (50 ILCS 750/14, 750/15), our agency is required to annually certify the continuation of a Call Handling – Aid Outside Jurisdictional Boundaries Agreements, as filed in our Authority to Operate a 9-1-1 System; IL Docket 96-0575.

This correspondence shall serve as notice of our intention to continue to operate under the terms of the Call Handling – Aid Outside Jurisdictional Boundaries Agreement between our agencies.

This agreement is made between the Cook County ETSB on behalf of its Public Safety Agencies: Berkeley, Blue Island, Cook County Forest Preserve Police, Cook County Sheriff's Police, Chicago Heights, Crestwood, Des Plaines, Ford Heights, Golf, Harvey, Hometown, Lyons, Merrionette Park, Metra Police, Northlake, Palos Park, Park Ridge, Phoenix and Worth, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

Calls received in Cook County jurisdiction below should be routed as follows:

ESInet to ESInet
Primary 911 Transfer sip:sos@cookilso1.cook.il.us
Manual Transfer On Net 8471194014

Off-Net to On-Net
Primary 911 Transfer 708-911-6120 or 847-911-6134

Berkeley PD
Secondary 708-449-8224 PD

Blue Island PD
Secondary 708-385-1313

Chicago Heights PD
Secondary 708-754-2121

Cook County Forest Preserve Police, Cook County Sheriff's Police, Ford Heights, Golf, and Northlake:
Secondary 708-458-1000
Tertiary ISPERN or Cook County INTEROP1

Crestwood PD
Secondary 708-385-5131 or 224-580-2867

Des Plaines PD
Secondary 224-580-2868

Harvey PD
Secondary 708-331-2131

Hometown PD
Secondary 224-580-2856

Indian Head Park
Secondary 708-246-3161

Lyons PD
Secondary 708-442-4405

Merrionette Park PD
Secondary 708-396-3172

Metra Police
Secondary 312-322-2800

Olympia Fields PD
Secondary 224-580-2840

Palos Park PD
Secondary 708-448-2191

Park Ridge PD
Secondary 224-580-2860

Phoenix PD
Secondary 708-331-2191

Robbins PD
Secondary 224-580-2862

Worth PD
Secondary 708-448-2151 or 224-580-2869

The Cook County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary Telephone transfer via your agency's primary routing number as identified by AT&T.
Secondary via your agency's 10-digit emergency number
Tertiary ISPERN or point to point radio.

Cook County ETSB has moved to the ESInet as of February of 2024.

Aid Outside Jurisdiction Boundaries

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System according to State of Illinois Administrative Rules and internal policy. It shall be the responsibility of your agency to maintain the report of call and the disposition of each call.

There is no need to respond to this notification unless it is your desire to modify this agreement or withdraw from it. Unless we hear from you within ten (10) days, we will assume that agreement remains in full effect. If you have any questions regarding this matter, please feel free to contact Valerie Rhodes (847) 294-4742.

Sincerely,

Martin F. Bennett

Martin F. Bennett
Executive Director ETSB
Cook County 911 System