System Name: Cook County ETSB Case # 20-M-263

Date Filed: 4/16/20

## **Department Review of Plan Modification**

Requirement	Information Included	Staff Comment
Contact and 9-1-1 System information	Yes ⊠ No □	Martin Bennett 9511 W. Harrison St. Des Plaines, IL 60016 Martin.bennett@cookcountyil.gov (847)294-4746
Verification	Yes ⊠ No □	
Letter of Intent	Yes ⊠ No □	
Plan Narrative (if incorporating an NG9-1-1 solution, narrative must include the following: )	Yes ⊠ No □	With this modification, the Cook County ETSB is requesting to opt in the Village of Palos Park from the Southwest Central 9-1-1 (SWC911) System. SWC911 has also filed a modification requesting to opt out the Village of Palos Park to the Cook County 9-1-1 System.
Name of certified 9-1-1 system provider	Yes □ No □ N/A ⊠	
Explanation of the national standards, protocols and/or operating measures that will be followed	Yes □ No □ N/A ⊠	
Explanation of measures taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment	Yes □ No □ N/A ⊠	
Explanation of how the existing 9- 1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system	Yes □ No □ N/A ⊠	

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	Explanation of how split exchanges will be handled	Yes □ No □ N/A ⊠	
	Explanation of how the databases will be maintained and how address errors will be corrected and updated on a continuing basis	Yes □ No □ N/A ⊠	
	Explanation of who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday	Yes □ No □ N/A ⊠	
	Explanation of security measures placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it	Yes □ No □ N/A ⊠	
Fin	ancial Information		
	Annual recurring 9-1-1 network costs prior to modification	Yes ⊠ No □	\$115,639.00
	Projected annual recurring 9-1-1 network costs after modification	Yes ⊠ No □	\$115,639.00
	Installation cost of the project	Yes ⊠ No □	\$100,000.00
	Anticipated annual revenues	Yes ⊠ No □	\$3,152,052.00
Fiv	e Year Strategic Plan	Yes ⊠ No □	
Со	mmunities Served	Yes ⊠ No □	

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Pa	rticipating Agencies	Yes ⊠ No □	
Ad	jacent Agencies	Yes ⊠ No □	
Са	rrier Listing	Yes ⊠ No □	
Att	tachments	If changes necessitate new versions	
	Ordinances	Yes □ No ⊠	
	Intergovernmental agreement(s)	Yes ⊠ No □	An intergovernmental agreement (IGA) was included in the plan between the Cook County ETSB and SWC911 whereby the Village of Palos Park will no longer be a part of the SWC911 System and will be joining the Cook County ETSB. All 9-1-1 calls for Palos Park will be directed to Cook County's 9-1-1 system. Any funds held by SWC911 attributable to Palos Park will be transferred to the Cook County ETSB including any surcharge funds collected after Palos Park ceases to be a member of the Southwest Central ETSB and joins the Cook County ETSB.  An IGA between Cook County ETSB and Palos Park for the distribution of 9-1-1 Surcharge Funds was included in the plan.  An IGA between Cook County Sheriff and Palos Park for dispatch services was also included in the plan.
	Contracts	Yes □ No ⊠	
	Back-up PSAP agreement	Yes ⊠ No □	No change
	Network Diagram	Yes ⊠ No □	
	Call-Handling and Aid outside jurisdictional boundaries agreements	Yes ⊠ No □	

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Test Plan Yes ⊠ No □
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## **Conclusions:**

This plan modification opts the Village of Palos Park in to the Cook County 9-1-1 System from the SWC9-1-1 System. SWC9-1-1 System has also filed a plan modification requesting to opt the Village of Palos Park out of its 911 system to the Cook County 9-1-1 System.

Reviewed by: Stacy Ross

**Date:** April 29, 2020