# ILLINOIS STATE POLICE Office of the Statewide 9-1-1 Administrator



State of Illinois

# **Application for** 9-1-1 Modification Plan

## INTRODUCTION

The following document provides the application for submitting a 9-1-1 Modification Plan that will supply the Department of State Police (Department), the Illinois Commerce Commission (ICC), the Statewide 9-1-1 Advisory Board (Advisory Board) and the Statewide 9-1-1 Administrator (Administrator) with the necessary information about your proposal to modify your 9-1-1 system. All modified plans must comply with 83 Ill. Adm. Code Part 1325.

### **LONG FORM MODIFIED 9-1-1 PLAN:**

The following 9-1-1 system changes require Administrator approval:

- 1) Changing boundaries that require an intergovernmental agreement between local governmental entities to exclude or include residents within the 9-1-1 jurisdiction
- 2) Changing or adding a 9-1-1 system provider
- 3) Changes in network configuration, except as provided for in subsection 1325,200(h), (i.e. implementation of a Next Generation 9-1-1 (NG9-1-1) system)
- 4) Change of Backup PSAP arrangement

The Modified Plan must include the following documents:

General Information Contact and 9-1-1 System information.

Verification Notarized statement of truth regarding information provided in the plan. Letter of Intent Letter that is sent to the 9-1-1 System Provider with a copy of the plan.

Plan Narrative A summary of the changes of the proposed system's operation.

Financial Information A summary of anticipated implementation costs and annual operating costs of the

modified 9-1-1 system that are directly associated with 9-1-1 as well as the anticipated

revenues.

5-Year Strategic Plan A detailed plan for implementation and financial projections. **Communities Served** A list of all communities that are served by the 9-1-1 System.

**Participating Agencies** A list of public safety agencies (Police, Fire, EMS, etc.) who are dispatched by the 9-1-1

System.

Adjacent Agencies A list of public safety agencies (Police, Fire, EMS, etc.) that are adjacent to the 9-1-1

System's jurisdictional boundaries.

Attachments (if applicable):

Ordinance Any local ordinances which dissolve an existing ETSB or creates a new ETSB.

Intergovernmental Any intergovernmental agreements or MOU's creating a joint ETSB or any other

Agreement agreements pertinent to the 9-1-1 system.

Contracts Contract(s) with a 9-1-1 system provider or for NG-9-1-1 service.

Back-up PSAP

Establishes back-up and overflow services between PSAPs.

Agreement

**Network Diagram** Provided by the 9-1-1 system provider showing trunk routing and backup configuration.

Call Handling Call handling agreements shall describe the primary and secondary dispatch method

Agreements to be used by requesting parties within their respective jurisdictions.

Aid Outside Jurisdictional Boundaries

Aid outside normal jurisdictional boundaries agreements shall provide that once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is

Agreements operating outside its normal jurisdictional boundaries. Carrier Listing

A list of each carrier telephone company(s), exchange(s), prefix(es), and the various 9-1-

1 System configurations that will be used in the proposed system.

Test Plan

The 911 System's overall plan detailing how and to what extent the network and data

base will be tested.

These modified 9-1-1 Plans must be filed electronically on the Department's website at:

http://www.isp.state.il.us/Statewide911/statewide911.cfm where you will see the box below to submit your plan.

# Submit Completed 911 Plans/Waivers

Once the plan is submitted, the Department and the ICC will have 20 days to provide a technical review of the plan to submit to the Administrator for approval.

### **SHORT FORM MODIFIED 9-1-1 PLAN:**

The following modifications do not need to be submitted electronically on the Department's website.

The 9-1-1 Authority must provide written notification to the Administrator at 911\_tech\_support@isp.state.il.us at least 10 business days prior to making the following changes pursuant to Section 1325.200(h). After review, the Administrator will provide a letter of acknowledgment.

- 1) Permanent relocation of an existing PSAP or backup PSAP facility
- 2) Reduction in 9-1-1 trunks from the selective router to the PSAP
- 3) Further reduction of PSAPs within a 9-1-1 Authority beyond consolidation as required by the Act

The notification should include:

**General Information** 

Contact and 9-1-1 System information.

Plan Narrative

A detailed summary of the changes in the proposed system's operation.

Attachments (if applicable):

**Network Diagram** 

Provided by the 9-1-1 system provider showing trunk routing and backup configuration

Call Handling Agreements Call handling agreements shall describe the primary and secondary dispatch method

to be used by requesting parties within their respective jurisdictions.

# 911 GENERAL INFORMATION

DATE:				
Type of Change:	Short Form Modification I	Plan		
Current System Name:	Population Served	Land Area in Sq Miles		
Fayette County ETSB	22,06	0	720	
List PSAPs:		Primary	Secondary	
Fayette County Sheriff's Office	······································	X		
221 S. 7th., Vandalia, II. 62471	77 P1867774 6V-1			
Vandalia Police Dept.		x		
221 S. 5th St., Vandalia, II. 62471				
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	Control of the Contro			
		· · ·		
911 System Contact: Kevin Jenne				
Street Address: 219 S. Fifth				
City, State and Zip Code: Vandalia, II. 62471				
Office Telephone: <u>(618)</u> 283-7241	***************************************			
Cellular Telephone: (217) 264-4518				
Email: fc911@fayettecountyillinois.org				
Wireless Coverage for Consolidated System:	Please check if applicable	:		
0 % Phase II compliant	NG9-1-1 capable	=		
% Phase I compliant	Receive 9-1-1 Text	:		
	Receive 9-1-1 Vide			

# **VERIFICATION**

, Kevin Jenne	, first being duly sworn ι	upon oath, depose and say that
I am 911 coordinator	, of Fayette County	; that I have read the
foregoing plan by me subscribed a	and know the contents therec	of; that said contents are true in
substance and in fact, except as to	those matters stated upon in	nformation and belief, and as to
those, I believe same to be true.		
	heik	
Subscribed and sworn to before me	9	
this 27 day of March	<u>, 20 17</u> .	
LOLU STUDIO NOTARY PUBLIC, ILLINOIS	OFFICIAL S KATY STRO NOTARY PUBLIC, STA MY COMMISSION E	SEAL OBEL ATE OF ILLINOIS XPIRES 7/26/17

# **FAYETTE COUNTY**

EMERGENCY TELEPHONE SYSTEM BOARD ED TAYLOR, CHARIMAN KEVIN JENNE 911 COORDINATOR

Fayette County Building 221 South Seventh Street Vandalia, IL 62471 618-283-7241 FC911@fayettecountyillinois.org

March 27, 2017

AT&T Rhett Beekman

Dear Rhett

This letter is to confirm our intent to modify our 9-1-1 System. Enclosed is your copy of our modification plan to be filed with the Department of the Illinois State Police for approval. Thank you for your assistance in this matter.

Sincerely.

KEVAN JENNE 911 COORDINATOR FAYETTE COUNTY E.T.S.B.

OFFICE: 618-283-7241

FC911@fayettecountyillinois.org kienne@fayettecountyillinois.org

## **NARRATIVE STATEMENT:**

(Provide a detailed summary of system operations for a modified 9-1-1 plan. Also, if incorporating an NG9-1-1 solution, please include the additional items listed below pursuant to 1325.205 b)12).

- 1) Indicate the name of the certified 9-1-1 system provider being utilized.
- 2) Explain the national standards, protocols and/or operating measures that will be followed.
- 3) Explain what measures have been taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment.
- 4) Explain how the existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system.
- 5) Explain how split exchanges will be handled.
- 6) Explain how the databases will be maintained and how address errors will be corrected and updated on a continuing basis.
- 7) Explain who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday.
- 8) Explain what security measures will be placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it.

Pla	Plan Narrative:			
	SEE ATTACHED NARRATIVE.			
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### FAYETTE COUNTY ETSB PLAN NARRATIVE

The Fayette County Emergency Telephone Systems Board, Fayette County, Illinois, formally request an order to operate under the new state law.

In November of 2008 the voters of Fayette County approved by referendum to begin the implementation of an enhanced 911 system in the county. Since that time the Fayette County ETSB has been working toward that goal.

The ETSB plans to have 2 separate PSAP's in our county. One will be located at the Fayette County Sheriff's office, and the second is located at the Vandalia City Police Dept. Both of our PSAP's will back each other up. We also have an agreement with Bond County ETSB who will act as a Backup for both of our PSAP's.

The Fayette County Sheriff's Dispatch center has one dispatcher on at all times with the possibility of calling in a second dispatcher on an as needed basis. The Fayette County dispatch center dispatches for 5 law enforcement agencies including:

Fayette County Sheriff's Office Ramsey Police Department Brownstown Police Department St Elmo Police Department Farina Police Department.

The Fayette County Sheriff's Dispatch is the primary dispatch point for 6 fire Depts.

Ramsey Fire Protection District Brownstown Fire Protection District St Elmo Fire Protection District St Petér Fire Protection District Farina Fire Protection District Tri County Fire Protection District

The Fayette County Sheriff's Dispatch is the primary dispatch point for 3 EMS Agencies

Fayette County EMS Altamont/Vandalia Area EMS Farina EMS

The Vandalia Police dispatch center has one dispatcher on at all times with the possibility of calling in another on an as needed basis. The Vandalia Police dispatch center dispatches for the Vandalia Police Dept. along with the Vandalia Fire Dept. The Vandalia Police dispatch also dispatches Fayette County EMS and the Vandalia Area Ambulance Service for EMS calls within the city.

The Fayette County ETSB has been working towards upgrading the dispatch equipment to meet the needs of an enhanced 911 system. Since 2008 the Fayette County ETSB has spent approximately \$1,136,000.00 on upgrading the equipment, and preparing for 911 service. Following is a description of work and equipment purchased.

### 911 Mapping

The 911 mapping was created first. The board hired a firm to create the map, centerlines, esn's and address points.

### MSAG/911 Database

The board hired a contractor to create the MSAG and ESN's and also provided telephone record corrections to the land line telephone service providers in Fayette County. Telephone corrections have been made, and the MSAG has been loaded into the 911 database.

#### 911 Coordinator

In August of 2012 the ETSB hired a 911 coordinator. The coordinators duties are but not limited to, addressing and corrections, maintaining the MSAG, Administrator of the CAD system, Radio system, EMD and all other 911 associate functions.

### **Fiber Optic Connection**

The ETSB installed a fiber optic cable connection between the 2 dispatch centers. The fiber is used to interconnect the centers radio dispatch consoles and the CAD system.

The ETSB replaced the dispatch radio consoles used by both dispatch agencies. Along with the Console the board purchased P25 Radio repeater System. This gave interoperability for all law enforcement agencies in the county.

The fire and EMS radio dispatch system was also created. The ETSB created a single frequency throughout the county. This single frequency is used for county wide EMS, and rural fire paging.

### Computer aided dispatch

In September of 2015 the ETSB purchased a computer aided dispatch system, and is fully operational.

## 911 Call taking equipment

Also in 2015 the ETSB purchase the 911 call taking equipment. There are 2 separate systems. One system will be installed at the Sheriff's office dispatch, and the other system at the Vandalia Police dispatch center. Both systems have the capability of interconnectivity with each other via the fiber optic cable. Both systems are NG911 compatable.

### **Emergency Medical Dispatch**

The ETSB has implemented EMD protocols in both dispatch centers. The ETSB has paid for the dispatchers training and the materials necessary to implement the EMD protocols.

### 911 Recorders/Logging Equipment

In 2015 the ETSB purchased Recorders for both the Count and the City dispatch centers.

Traditional secured AT&T 9-1-1 network will be installed. Fayette County's 9-1-1 network will be a closed IP network.

It will be password protected. And will be a physically secured facility.

### Summary

In summary, Fayette County has been working on the implementation of the 911 system since 2008 and feel we are ready to implement it. AT&T is the lead Telco and the trunks have been ordered.

# FINANCIAL INFORMATION

Annual recurring 9-1-1 network costs prior to modification	\$ \$ 0.00
Projected annual recurring 9-1-1 network costs after modification	\$ \$ 4,657.00
Installation cost of the project	\$ \$ 1,136,000.00
Anticipated annual revenues	\$ \$ 269,145.00

# FIVE YEAR STRATEGIC PLAN FOR MODIFIED PLAN

(Provide a detailed summary of the proposed system's operation, including but not limited to, a five-year strategic plan for implementation of the modified 9-1-1 plan with financial projections)

### Narrative:

#### Year 1

We will continue to work towards activation of E911 service in Fayette County. Upon activation of E911 service with landlines, we will work towards activation of E911 wireless service. We do not have any further needed equipment at this time. We will use our surcharge money for the contractual maintenance agreements that are already in place. We will do renovations to the PSAP's to ensure they are more secure.

#### Year 2

If needed we will continue working towards activation of e911 wireless service. We will work towards full NG911 service in the county. We will continue to pay our contractual maintenance agreements. We will continue with renovations to the PSAP's.

#### Year 3

If needed, we will continue working towards full NG911 service in the county. We will continue to pay our contractual agreements. We will begin planning for enhancements in the law enforcement, and fire, EMS communications systems in the county. The enhancements will be additional sites in the Law repeater system, as well as the addition of a county wide Fire/EMS repeater system.

#### Year 4

We will continue to pay for our contractual Maintenance agreements. We will continue with our Communication systems enhancements. We will begin developing our equipment upgrading or replacement program. We will begin negotiating new maintenance agreements with our equipment vendors.

### Year 5

We will continue to pay our contractual Maintenance agreements. We will continue with our communications systems enhancements. We will continue with our equipment upgrading or replacement program. We will continue to negotiate maintenance contracts.

# **COMMUNITIES SERVED**

Provide a list of all communities to be served by the proposed 9-1-1 System. Please include the name of the community and the official mailing address including street address, city and zip code.

## USE ADDITIONAL SHEETS AS NECESSARY

City, Town or Village	Street Address, City, Zip Code
City of Vandalia	431 W. Gallatin, Vandalia, II. 62471
Village of St Peter	704 W. Third St., St Peter IL 62880
City of St Elmo	411 N. Main St., St Elmo, IL 62458
Village of Farina	106 S. Oak St., Farina, IL 62838
Village of Brownstown	114 E. Main St., Brownstown, IL 62418
Village of Ramsey	401 S. Superior St. Ramsey, IL 62080
Village of Bingham	630 S. Main St., Bingham, IL 62011
TOWNSHIPS (UNINCORPORATED)	
AVENA TOWNSHIP	2205 E. 2300 AVE., ST. ELMO, IL 62458
BEAR GROVE TOWNSHIP	263 E. 1450 AVE., VANDALIA, IL 62471
BOWLING GREEN TOWNSHIP	3111 N. 1650 ST., HERRICK, IL 62431
CARSON TOWNSHIP	1238 E. 2900 AVE., RAMSEY, IL 62080
KASKASKIA TOWNSHIP	869 N. 750 ST., SHOBONIER, IL 62885
LA CLEDE TOWNSHIP	2684 E. 900 AVE., FARINA, IL 62838
LONE GROVE TOWNSHIP	604 W. THIRD ST., ST PETER, IL 62880
LOUDON TOWNSHIP	2010 E. 2900 AVE., RAMSEY, IL 62080
NORTH HURRICANE TOWNSHIP	2866 N. 425 ST., RAMSEY, IL 62080
OTEGO TOWNSHIP	1541 N. 1525 ST., BROWNSTOWN, IL 62418
POPE TOWNSHIP	426 E. 100 AVE., PATOKA, IL 62875
RAMSEY TOWNSHIP	2764 US 51, RAMSEY, IL 62080
SEFTON TOWNSHIP	2224 N. 1400 ST., BROWNSTOWN, IL 62418
SEMINARY TOWNSHIP	988 N. 300 ST., VANDALIA, IL 62471
SHAFTER TOWNSHIP	2296 N. 250 ST., BINGHAM, IL 62011
SHARON TOWNSHIP	2063 N. 725 ST., RAMSEY, IL 62080
SOUTH HURRICANE TOWNSHIP	202 E. 2800 AVE., BINGHAM, IL 62011

# **COMMUNITIES SERVED**

Provide a list of all communities to be served by the proposed 9-1-1 System. Please include the name of the community and the official mailing address including street address, city and zip code.

# USE ADDITIONAL SHEETS AS NECESSARY

City, Town or Village	Street Address, City, Zip Code
VANDALIA TOWNSHIP	110 WOODLAND HILLS, VANDALIA, IL 62471
WHEATLAND TOWNSHIP	1683 N. 2150 ST., ST ELMO, IL 62458
WILBURTON TOWNSHIP	1228 E. 1000 AVE., SHOBONIER, IL 62885

# PARTICIPATING AGENCIES

Provide a list of public safety agencies (Police, Fire, EMS etc.) that are to be dispatched by the 9-1-1 System. Each Agencies land area(s) in square miles and estimated population which will have access to the proposed 9-1-1 System. Do not forget to include County Sheriff's jurisdiction and Illinois State Police Districts. Each agency that appears on this list should also have signed a call handling agreement.

9-1-1 Participant Agencies	Street Address, City, Zip Code	Administrative Telephone No.	Direct Dispatch	Transfer	Call Relay
Illinois State Police, Dist 12	401 Industrial AVE, Effingham IL 62401	(217) 347-2711	•	x	
Fayette County Sheriff's Office	221 S. 7th, Vandalia, II 62471	(618) 283-2141	X		
Vandalia Police Dept.	221 S. 5th, Vandalia, II. 62471	(618) 283-0556	×		
Ramsey Police Dept.	401 S. Superior, Ramsey, II. 62080	(618) 553-2024	×		
St. Elmo Police Dept.	411 N. Main, St. Elmo, II. 62458	(618) 829-3319	×		
Farina Police Dept.	106 S. Oak St., Farina, II. 62838	(618) 245-2201	x		
Brownstown Police Dept.	114 E. Main St., Brownstown, II. 62418	(618) 427-3345	х		
Vandalia Fire Dept.	219 S. 5th St., Vandalia, II. 62471	(618) 283-1198	х		
St. Peter Fire Protection Dist.	301 E. 3rd., St. Peter, II. 62880	(618) 554-7054	х		
St. Elmo Fire Protection Dist.	810 Franklin St, Carlyle, IL 62231	(618) 829-9701	х		
Ramsey Fire Dept.	203 S. Front St., Ramsey, II. 62080	(618) 594-4555		×	
Brownstown Fire Protection Di	306 E. Cumberland Rd., Brownstown, II	(618) 427-3345	х		
Farina Fire Protection Dist.	300 E. Madison St. Farina, II. 62838	(618) 245-6533	х		
Fayette County Hosp. Amb.	750 N. Taylor, Vandalia, II. 62471	(618) 283-1234	×		
Altamont Ambulance Service	2 S. Main, Altamont, II. 62411	(618) 483-6804	x		
Farina Ambulance Service	300 E. Madison St., Farina, II. 62838	(618) 322-6166	x		
Rural Med. Ambulance Service	100 S. Oak St., Farina, II. 62838	(618) 245-9111	×		
Altamont Fire District	PO Box 155, Altamont IL 62411	(217) 246-3619		Х	
Edgewood Bi-County Fire Dist.	306 Oak St. Edgewood, IL 62426	(618) 238-4295		×	
Tri County Fire District	101 E. Poplar, Beecher City, IL 62414	(618) 487-5700	×		
Cowden Fire District	100 N. Grand Ave, Cowden, IL 62422	(217) 783-2341		Х	
Herrick Fire Department	PO Box 48, Herrick, IL 62431			X	
Oconee Fire Dept	PO Box 162, Oconee, IL 62553	(217) 246-3619		Х	<del></del>
Nokomis Area FPD	22 South Cedar ST. Nokomis, IL 62075	(217) 825-7955		X	
Fillmore Community FPD	PO Box 32, Fillmore, IL 62032	(217) 538-2661		Х	

# PARTICIPATING AGENCIES

Provide a list of public safety agencies (Police, Fire, EMS etc.) that are to be dispatched by the 9-1-1 System. Each Agencies land area(s) in square miles and estimated population which will have access to the proposed 9-1-1 System. Do not forget to include County Sheriff's jurisdiction and Illinois State Police Districts. Each agency that appears on this list should also have signed a call handling agreement.

9-1-1 Participant Agencies	Street Address, City, Zip Code	Administrative Telephone No.	Direct Dispatch	Transfer	Call Relay
Mulberry Grove Fire Dist	1897 US Rt 40, Mulberry Grove IL 62262	(618) 326-9025		Х	
Keyesport Fire Dist.	901 Mulberry St., Keyesport, IL 62253	(618) 749-5591		X	
Patoka Fire Dist.	202 W. Fayette, Patoka IL 62875	(618) 432-5336		×	
Kinmundy Alma Fire Dist	PO Box 181, Kinmundy, IL 62854	(618) 547-7237		X	
Illinois State Police D10	611 S. Chestnut, Pesotum, IL 61863	(217) 867-2050		Х	
Illinois State Police D11	1100 Eastport Plaza Dr. Collinsville IL 62234	(618) 346-3990		Х	
Illinois State Police D18	102 IL Rt 16, Litchfield, IL 62056	(217) 324-4900		X	
Bond County Sheriffs Office	403 S. Second, Greenville, IL 62246	(618) 664-0243		Х	
Clay County Sheriffs Office	300 Broadway St, Louisville, IL 62858	(618) 665-3321		X	
Clinton County Sheriffs Office	810 Franklin St, Carlyle, IL 62231	(618) 594-4555		х	
Effingham County Sheriffs Offi	101 N. Fourth St, Effingham, IL 62401	(217) 342-2101		X	
Marion County Sheriffs Office	204 N. Washington St, Salem, IL 62881	(618) 548-2141		×	
Montgomery County Sheriff	140 N. Main St., Hillsboro, IL 62049	(217) 532-9511		X	
Shelby County Sheriffs Office	151 N. Morgan St., Shelbyville, IL 62565	(217) 774-3941		Х	
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# ADJACENT AGENCIES LIST

Provide a list of public safety agencies and existing 9-1-1Systems that are adjacent to the proposed system's boundaries. Each agency that appears on this list should also have signed a call handling agreement and/or aid outside jurisdictional boundaries.

AGENCY	STREET ADDRESS, CITY, ZIP CODE	TELEPHONE NUMBER
Effingham County ETSB	101 N 4th, Effingham, II 62401	(217) 342-2101
Bond County ETSB	403 S. 2nd, Greenville, II. 62446	(618) 664-2151
Marion County ETSB	1999 S. Main, Salem, II. 62881	(618) 548-3685
Clinton County Sheriff's Office	Carlyle, II. 62231	(618) 523-4712
Bond County Sheriff's Office	403 S. 2nd, Greenville, II. 62446	(618) 664-2151
Montgomery County Sherrif's Office	140 N. Main, Hillsboro, II. 62049	(217) 532-9563
Shelby County Sheriff's Office	151 N. Morgan, Shelbyville, II. 62565	(217) 774-1011
Clay County Sheriff's Office	300 Broadway, Louisville, II. 62858	(618) 665-3316
Marion County Sheriff's Office	204 N. Washington, Salem, II. 62881	(618) 547-7237
Mulberry Grove Police Dept.	205 N. Wood St., Mulberry Grove, II. 62262	(618) 326-8815
Kinmunday/Alma Fire Prot. Dist.	610 S. Jefferson, Kinmundy, II. 62854	(618) 547-7237
Patoka Fire Protection Dist.	202 W. Fayette, Patoka, II. 62875	(618) 432-7258
Mulberry Grove Fire Protection Dist.	1897 U.S. Highway 40, Mulberry Grove, II 62262	(618) 326-9025
Filmore Fire Protection Dist.	P.O. Box 32, Filmore, II. 62032	(217) 538-2661
Oconee Fire Protection Dist.	P.O. Box 162, Oconee, II. 62553	(217) 246-3619
Nokomis Fire Protection Dist.	22 South Cedar Street, Nokomis, II. 62075	(217) 825-7955
Herrick Fire Protection Dist.	P.O. Box 48 Herrick, II. 62431	(618) 292-7836
Cowden Fire Protection Dist.	100 N, Grand Ave., Cowden, II. 62422	(217) 783-2341
Tri County Fire Protection Dist.	101 E. Poplar, Beccher City, II. 62414	(618) 487-5880
Altamont Fire Protection Dist.	P.O. Box 155, Altamont, II. 62411	(618) 483-6161
Bi County Fire Protection Dist.	855 E. Pearl St. Mason, II. 62443	(618) 238-9098
Keysport Fire District	901 Mulberry St., Keysport, II. 62253	(618) 749-5591

# **CARRIER LISTING**

(Wireline, Wireless, VoIP)

Provide a list of each carrier that will be involved in the proposed system.

## (USE ADDITIONAL SHEETS AS NECESSARY)

CARRIERS	STREET ADDRESS, CITY, ZIP CODE	TELEPHONE NUMBER
Access Point	1100 Crescent Green, Suite 109, Cary N.C. 27513	(877) 419-4274
AT&T	3100 Cumberland Blvd., Suite 700 Atlanta Ga. 30339	(770) 240-8849
Artisan Communications (VOIP)	12400 St. Hwy, 71 West Austin Tx, 78745	(866) 733-8878
Big River Telephone Co. (VOIP)	24 S. Minnesota,Cape Girardeau, Mo. 63703	(800) 455-1201
Bullseye (VOIP)	25925 Telegraph Rd. Suite 210 Southfield Mi. 48075	(888) 825-2254
Calls One	225 W. Wacker Drv. 8th Fl. Chicago, II. 60606	(312) 681-8300
Consolidated Communications	121 S. 7th St. Mattoon, II. 61938	(800) 879-2107
CTC of Illinois	137 Harrison St. Gloversville, NY 12078	(800) 779-0570
Frontier Communications	137 Harrison St. Gloversville, NY 12078	(800) 779-0570
Granite Telecom (VOIP)	100 Newport Ave. Quincy MA 02169	(866) 847-1500
Illinois Consolidated	121 S. 7th.St. Mattoon, II. 61938	(800) 879-2107
Fairpoint Communications	102 E. Kirkwood St. Odin, II. 62870	(800) 503-0423
Sage Telecom (VOIP)	3300 E, Renner Rd, Suite 305 Richardson Tx 75080	(888) 449-4940
Talk America (VOIP)	10802 Executive Center Dr. Little Rock Ar. 72212	(855) 546-5000
Windstream Communications	4001 Rodney Parham Rd. Little Rock Ar. 72212	(800) 345-4484
Vonage (VOIP)	23 Main St. Holmdel NJ 07733	(866) 293-5674
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This agreement is made between the Fayette County Public Safety Answering Point, hereinafter referred to as "PSAP" and Altamont Ambulance Service for the purpose of effective handling and routing of 9-1-1 Emergency calls

### **CALL HANDLING**

Fayette County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary:

Radio/Pager Dispatch

Secondary:

Telephone

#### AID WITHIN JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside it normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Fayette County PSAP

Agency: Altamont Ambulance Service

BY: Ie | Will

Title: 9-1-1 Coordinator

Title: EMS DIRECTOR.

This agreement is made between the 9-1-1 Altamont Fire Protection Dist, f calls.	Authority, and the (Public Safety Agency) or the purpose of effective handling and routing of 9-1-1 Emergenc
CALL HANDLING	
(9-1-1 System Name) Fayette County 91 jurisdiction shall dispatch the call in the follow	
Primary: 217-342-2101 if talk group-identify name, if telephone-identi	(State Specific Procedures if radio frequency-identity number ty telephone number)
Secondary: Telephone 618-483-6161	• • • • • • • • • • • • • • • • • • • •
AID OUTSIDE JURISDICTION BOUNDARIE	S
	onse to a request through the system, such unit shall render its service er the unit is operating outside its normal jurisdictional boundaries.
The legislative intent is that 9-1-1 be used for non-emergency nature shall be referred to y	or emergency calls only. Therefore, all calls of an administrative or your agency's published telephone number.
The PSAP Center agrees to keep all record participants of the 9-1-1 System.	s, times, and places of all calls. All records will be available to all
It shall be the responsibility of your agency t	o maintain the report of the call and the disposition of each call
received. All agreements, management, rec	ords, and service will be the responsibility of the 9-1-1 authority.
FAYETTE COUNTY ETSB	ALTAMONT FIRE PROTECTION DISTRICT
9-1-1 Authority	Public Safety Agency
By flex fine	By Chin Stirember
Title 9/1 Coordinator	Title ACTHMONE FINE PLET DIST TIRUSTEE

This agreement is made between the 9-1-1 Auth	· · · · · · · · · · · · · · · · · · ·		
Bond County ETSB , for	the purpose of effective handling and routing of 9-1-1 Emergency		
calls.			
CALL HANDLING			
(9-1-1 System Name) Fayette Count	y ETSB receiving a call for emergency services in your		
jurisdiction shall dispatch the call in the following			
2131			
	(State Specific Procedures if radio frequency-identity number,		
if talk group-identify name, if telephone-identity t			
, 3 <del>Г</del>	,		
Secondary:LEADS	(State Specific Procedures if radio frequency-identity		
frequency number, if talk group-identify name, if	telephone-identity number)		
AID OUTSIDE JURISDICTION BOUNDARIES			
Once an emergency unit is dispatched in respon to the requesting party without regard to whether	se to a request through the system, such unit shall render its service or the unit is operating outside its normal jurisdictional boundaries.		
The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.			
The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.			
It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.			
All agreements, management, records, and serv	rice will be the responsibility of the 9-1-1 authority.		
Fayette County ETSB	Bond County 911		
9-1-1 Authority	Public Safety Agency		
- 1/. // -	011. 17		
By Mi fame	By Mu Da.		
Title 911 Coardinator	Title 9-1-1 CoonDZAT.		
Title 911 Coordinator	Title 9-1-1 (COONDZAT.		

This agreement is made between the 9-1-1 Authority, and the (Public Safety Agency)
Bond County Sheriff's Office , for the purpose of effective handling and routing of 9-1-1 Emergence calls.
CALL HANDLING
(9-1-1 System Name)Fayette County ETSB receiving a call for emergency services in you jurisdiction shall dispatch the call in the following manner:
Primary:
Secondary: LEADS (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)
AID OUTSIDE JURISDICTION BOUNDARIES
Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.
The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non- emergency nature shall be referred to your agency's published telephone number.
The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.
It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.
All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.
Fayette County ETSB Bond County Sheriff's Office
Public Safety Agency  By  By  Public Safety Agency
Title 911 Coordinator Title Sheriff

## For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Fayette County Public Safety Answering Point, hereinafter referred to as "PSAP" and Brownstown Fire Protection Dist. for the purpose of effective handling and routing of 9-1-1 Emergency calls

### **CALL HANDLING**

Fayette County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary:

Radio/Pager Dispatch

Secondary:

Telephone

#### AID WITHIN JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside it normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

## For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Fayette County Public Safety Answering Point, hereinafter referred to as "PSAP" and Brownstown Police Dept. for the purpose of effective handling and routing of 9-1-1 Emergency calls

#### **CALL HANDLING**

Fayette County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary:

Radio Dispatch

Secondary:

Telephone

### AID WITHIN JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside it normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Fevette County PSAP

SAL TOYELLE COUNTY F SAF

Title: 9-1-1 Coordinator

Agency: Brownstown Police Dept.

BY: し

THE LAND

This agreement is made between the 9-1-1 Aut Christian/Shelby County ETSB , for calls.	thority, and the (Public Safety Agency) the purpose of effective handling and routing of 9-1-1 Emergency	
CALL HANDLING		
(9-1-1 System Name) Fayette County 911 jurisdiction shall dispatch the call in the followin	receiving a call for emergency services in you g manner:	
Primary: <u>Telephone 247-824-4729</u> if talk group-identify name, if telephone-identity	(State Specific Procedures if radio frequency-identity number telephone number)	
Secondary: <u>LEADS</u> frequency number, if talk group-identify name, i	(State Specific Procedures if radio frequency-identity f telephone-identity number)	
AID OUTSIDE JURISDICTION BOUNDARIES		
Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.		
The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.		
The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.		
It shall be the responsibility of your agency-to-	maintain the report of the call and the disposition of each call	
received. All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.		
FAYETTE COUNTY ETSB	CHRISTIAN/SHELBY COUNTY ETSB	
9-1-1 Authority  By Mis Jane	Public Safety Agency  By Michie Eurhardt	
Title 9/1 Coordinator	Mickie Ehrhardt  Title 9-1-1 Administrator	

This agreement is made between the 9-1-1 Au  Clay County ETSB , for calls.  CLAY COUNTY 911  123 N. LOCUST FLORA, IL 62839	thority, and the (Public Safety Agency) the purpose of effective handling and routing of 9-1-1 Emergency
CALL HANDLING	
jurisdiction shall dispatch the call in the following	ng manner:
レタレルス・9111 Primary: <u>Telephone 818-662-7070</u> if talk group-identify name, if telephone-identity	(State Specific Procedures if radio frequency-identity number, telephone number)
Secondary: <u>LEADS</u> frequency number, if talk group-identify name,	(State Specific Procedures if radio frequency-identity if telephone-identity number)
AID OUTSIDE JURISDICTION BOUNDARIES	
Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.	
The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.	
The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.	
- It-shall-be the responsibility of your agency to	maintain the report of the call and the disposition of each call
received. All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.	
FAYETTE COUNTY ETSB	CLAY COUNTY ETSB
9-1-1 Authority	Public Safety Agency
By Meister	By Jenny Brawn
Title 911 Coordinator	Title 911 (1005descator 10-24-16

This agreement is made between the 9-1-1 Authority, a Clay County Sheriff's Office , 1 calls.	and the (Public Safety Agency) for the purpose of effective handling and routing of 9-1-1 Emergency
CALL HANDLING	
(9-1-1 System Name) <u>Fayette County 911</u> receiving a call in the following manner:	Il for emergency services in your Jurisdiction shall dispatch the
Primary:Telephone 618-662-7070 if talk group-identify name, if telephone-identity telephone	(State Specific Procedures if radio frequency-identity number one number)
Secondary: <u>LEADS</u> frequency number, if talk group-identify name, if teleph	(State Specific Procedures if radio frequency-identity one-identity number)
AID OUTSIDE JURISDICTION BOUNDARIES	
Once an emergency unit is dispatched in response to a requesting party without regard to whether the unit is operat	nest through the system, such unit shall render its service to the ing outside its normal jurisdictional boundaries.
The legislative intent is that 9-1-1 be used for emergency can nature shall be referred to your agency's published telephon	lls only. Therefore, all calls of an administrative or non-emergency e number.
The PSAP Center agrees to keep all records, times, and pla 9-1-1 System.	ces of all calls. All records will be available to all participants of the
it shall be the responsibility of your agency to maintain the re	eport of the call and the disposition of each call received. All
agreements, management, records, and service will be the responsibility of the 9-1-1 authority.	
FAYETTE COUNTY ETSB CLAY	Y COUNTY SHERIFF'S OFFICE
9-1-1 Authority Public	Safety Agency
By Alisan By _	Shriff by My
TITLE: 911 Coordinator TITLE	Sherith

This agreement is made between the 9-1-1 Authority, and the (Public Safety Agency) <u>Clinton County ETSB</u> , for the purpose of effective handling and routing of 9-1-1 Emergency calls.	
CALL HANDLING	
(9-1-1 System Name) Fayette County 911 receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:  (a) 8 59 4 - 4 5 55 gad-  Primary: Telephone 918 523 4713 (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)	
Secondary: <u>LEADS</u> (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)	
AID OUTSIDE JURISDICTION BOUNDARIES	
Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.	
The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.	
The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.	
It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call	
received. All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.	
FAYETTE COUNTY ETSB 9-1-1 Authority  By Man By Somm Chair  Title 911 Coordinator  Title Chairman Clinton County ETSB	
Title /// Courcinator Intel Minima Character CT 013	

This agreement is made between the 9-1-1 Autho	ority, and the (Public Safety Agency) he purpose of effective handling and routing of 9-1-1 Emergency
calls.	no parposo di onocaro manamigi and rocarig et e e e e e e e e e e e e e e e e e e
CALL HANDLING	
(9-1-1 System Name) Fayette County jurisdiction shall dispatch the call in the following	ETSB receiving a call for emergency services in your manner:
Primary:Telephone 618-523-4712 if talk group-identify name, if telephone-identity te	(State Specific Procedures if radio frequency-identity number, lephone number)
Secondary: LEADS frequency number, if talk group-identify name, if to	(State Specific Procedures if radio frequency-identity elephone-identity number)
AID OUTSIDE JURISDICTION BOUNDARIES	
Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.	
The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non- emergency nature shall be referred to your agency's published telephone number.	
The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.	
It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.	
All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.	
Fayette County ETSB	Clinton County Sheriff's Office
	Public Safety Agency
By Mi fine	By Long Marie
04 (- )	Title _ Shere!!

3 ,	
This agreement is made between the 9-1-1 Automotion Cowden Fire Protection Dist., for calls.	thority, and the (Public Safety Agency) the purpose of effective handling and routing of 9-1-1 Emergenc
CALL HANDLING	
(9-1-1 System Name) Fayette County 911 jurisdiction shall dispatch the call in the following	
Primary: <u>Telephone 217-774-3942</u> if talk group-identify name, if telephone-identity	(State Specific Procedures if radio frequency-identity number telephone number)
Secondary: Radio 154.430 frequency number, if talk group-identify name, i	(State Specific Procedures if radio frequency-identit f telephone-identity number)
AID OUTSIDE JURISDICTION BOUNDARIES	
	se to a request through the system, such unit shall render its service the unit is operating outside its normal jurisdictional boundaries.
The legislative intent is that 9-1-1 be used for non-emergency nature shall be referred to yo	emergency calls only. Therefore, all calls of an administrative or ur agency's published telephone number.
The PSAP Center agrees to keep all records, participants of the 9-1-1 System.	times, and places of all calls. All records will be available to all
It shall be the responsibility of your agency to	maintain the report of the call-and the disposition of each call
received. All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.	
FAYETTE COUNTY ETSB	COWDEN FIRE PROTECTION DISTRICT Public Safety Agency
9-1-1 Authority	By James & all Age
Title 911-Coordinator	Title CHIEF

This agreement is made between the 9-1-1 Authority, and the (Public Safety Agency)  Edgewood Bi-County Fire Protection Dist, for the purpose of effective handling and routing of 9-1-1 Emergency calls.		
CALL HANDLING		
(9-1-1 System Name) Fayette County 911 receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:		
Primary: 217-342-2101 (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)		
Secondary: Telephone 618-238-9998 (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)		
AID OUTSIDE JURISDICTION BOUNDARIES		
Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.		
The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.		
The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.		
It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call		
received. All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.		
FAYETTE COUNTY ETSB EDGEWOOD BI COUNTY FIRE PROTECTION DISTRICT		
9-1-1 Authority Public Safety Agengy		
By Wiffens By Mithael Bournas		
Title Coordinator Title President		

# For 9-1-1 Emergency Communications This agreement is made between the 9-1-1 Authority, and the (Public Safety Agency) Effingham County ETSB , for the purpose of effective handling and routing of 9-1-1 Emergency calls. CALL HANDLING (9-1-1 System Name) \_\_\_\_\_ Fayette County ETSB \_\_\_\_\_ receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner: Call transfer 217-342-2101 (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number) (State Specific Procedures if radio frequency-identity LEADS frequency number, if talk group-identify name, if telephone-identity number) AID OUTSIDE JURISDICTION BOUNDARIES Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or nonemergency nature shall be referred to your agency's published telephone number. The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System. It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 authority. Effingham County ETSB Fayette County ETSB Public Safety Agency 9-1-1 Authørity

SHERVIFF

Title

This agreement is made between the 9-1-1 Auth <u>Effingham County Sheriff's Office</u> , for calls.	nority, and the (Public Safety Agency) the purpose of effective handling and routing of 9-1-1 Emergency	
CALL HANDLING		
(9-1-1 System Name) Fayette Count jurisdiction shall dispatch the call in the following	y ETSB receiving a call for emergency services in your gmanner:	
Primary: Call transfer 217-342-2101	(State Specific Procedures if radio frequency-identity number,	
if talk group-identify name, if telephone-identity t	telephone number)	
Secondary: LEADS	(State Specific Procedures if radio frequency-identity	
frequency number, if talk group-identify name, if	telephone-identity number)	
AID OUTSIDE JURISDICTION BOUNDARIES		
Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.		
The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.		
The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.		
It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.		
All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.		
Fayette County ETSB	Effingham County Sheriff's Office	
9-1-1 Authority	Public Safety Agency	
By His Jan	By L. Daile	
Title 911 Coordinator	Title EH. Co. Comm. Super.	

This agreement is made between the Fayette County Public Safety Answering Point, hereinafter referred to as "PSAP" and Farina Fire Protection Dist. for the purpose of effective handling and routing of 9-1-1 Emergency calls

#### CALL HANDLING

Fayette County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: Radio/Pager Dispatch

Secondary: Telephone

## AID WITHIN JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside it normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

All agreements, management, record and service will be the responsibility of the advisory and policy boards. The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: FAYETTE COUNTY ETSB

TITLE: 911 COORDINATOR

TITLE: ASST Chief

AGENCY: FARINA FIRE PROTECTION DISTRICT

## For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Fayette County Public Safety Answering Point, hereinafter referred to as "PSAP" and Farina Police Dept. for the purpose of effective handling and routing of 9-1-1 Emergency calls

### **CALL HANDLING**

Fayette County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary:

Radio Dispatch

Secondary:

Telephone

#### AID WITHIN JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside it normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Favette County PSAP

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Title: 9-1-1 Coordinator

Agency: Faring-Police Dept.

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Title

### For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Fayette County Public Safety Answering Point, hereinafter referred to as "PSAP" and Fayette County Hosp. Ambulance for the purpose of effective handling and routing of 9-1-1 Emergency calls

### **CALL HANDLING**

Fayette County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary:

Radio/Pager Dispatch

Secondary:

Telephone

### AID WITHIN JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside it normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Fayette County PSAP	Agency: Fayette County Hosp
BY:	BY:
Title: 9-1-1 Coordinator	Title: (FO
litle: 9-1-1 Coordinator	litle:CEO

This agreement is made between the Fayette County Public Safety Answering Point, hereinafter referred to as "PSAP" and Fayette County Sheriff's Office for the purpose of effective handling and routing of 9-1-1 Emergency calls

#### **CALL HANDLING**

Fayette County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary:

Radio Dispatch

Secondary:

Telephone

# AID WITHIN JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside it normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Fayette County PSAP

Agency: Fayette County Sheriff's Office

Titla

Title: 9-1-1 Coordinator

This agreement is made between the Fayette County Public Safety Answering Point, hereinafter referred to as "PSAP" and Fillmore Fire Protection Dist. for the purpose of effective handling and routing of 9-1-1 Emergency calls

#### **CALL HANDLING**

Fayette County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary:

**MONTGOMERY COUNTY 911** 

Secondary: Telephone

#### AID WITHIN JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside it normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Fayette County PSAP

Title: 9-1-1/Coordinator

Agency: Fillmore Fire Protection Dist.

BY: Chery Short
Title: Secretary

This agreement is made between the Fayette County Public Safety Answering Point, hereinafter referred to as "PSAP" and Herrick Fire Protection Dist. for the purpose of effective handling and routing of 9-1-1 Emergency calls

#### **CALL HANDLING**

Fayette County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary:

SHELBY COUNTY SHERIFF'S OFFICE

Secondary: Telephone

#### AID WITHIN JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside it normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP Favette County PSAP

Title: 9-1-1 Coordinator

Agency: Herrick Fire Protection Dist.

€ .

This agreement is made between the Fayette County Public Safety Answering Point, hereinafter referred to as "PSAP" and Illinois State Police for the purpose of effective handling and routing of 9-1-1 Emergency calls

CALL HANDLING

Fayette County PSAP receiving a call for emergency services in your Jurisdiction shall dispatch the call in the

Primary:

Telephone (217) 867-2211

Secondary:

Leads (217) 867-2212

## AID WITHIN JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside it normal Jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Fayett@County PSAP

Agency: Illinois State/Police

Title: 9-1-1 Coordinator

This agreement is made between the Fayette County Public Safety Answering Point, hereinafter referred to as "PSAP" and Illinois State Police, for the purpose of effective handling and routing of 9-1-1 Emergency calls

#### **CALL HANDLING**

Fayette County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary:

Telephone (618)346-3830

Secondary:

(618)346-3831

#### AID WITHIN JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside it normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Fayett@County PSAP

Title: 9-1-1 Coordinator

Agency: Illinois State Police

This agreement is made between the Fayette County Public Safety Answering Point, hereinafter referred to as "PSAP" and Illinois State Police for the purpose of effective handling and routing of 9-1-1 Emergency calls

#### CALL HANDLING

Fayette County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the

Primary:

Telephone (217) 347-2677

Secondary:

(an) 347-27/1

### AID WITHIN JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside it normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Favetta County PSAP

Agency: Illinois State Police

Title: 9-1-1 Coordinator

This agreement is made between the Fayette County Public Safety Answering Point, hereinafter referred to as "PSAP" and Illinois State Police, for the purpose of effective handling and routing of 9-1-1 Emergency calls DISTRICT IR

Fayette County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary:

Telephone (217) 324-2151

Secondary:

(217) 324-2152

#### AID WITHIN JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside it normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Fayette County PSAP

Agency: Illinois State Police

Title: 9-1-1 Coordinator

This agreement is made between the Fayette County Public Safety Answering Point, hereinafter referred to as "PSAP" and Keyesport Fire Dist. for the purpose of effective handling and routing of 9-1-1 Emergency calls

#### **CALL HANDLING**

Fayette County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary:

**BOND COUNTY 911** 

Secondary: Telephone

#### AID WITHIN JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside it normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Fayette County PSAP

Title: 9-1-1 Coordinator

Agency: Keysport Fire Dist

BY: Jim Golder
Title: Fire Chief

This agreement is made between the 9-1-1 Authority, and the (Public Safety Agency)  Kinmundy Fire Protection Dist. , for the purpose of effective handling and routing of 9-1-1 Emergency			
calls.			
CALL HANDLING			
(9-1-1 System Name) Fayette County ETSB receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:			
Primary: Call transfer 618-548-3685 (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)			
Secondary: Telephone 618-547-7237 (State Specific Procedures if radio frequençy-identity frequency number, if talk group-identify name, if telephone-identity number)			
AID OUTSIDE JURISDICTION BOUNDARIES			
Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.			
The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.			
The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.			
It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.			
All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.			
Fayette County ETSB  Kinmundy/Alma Fire Protection Dist.  9-1-1 Authority  By  By  Man  Man  Man  Man  Man  Man  Man  Ma			
Title 911 Coordinator Title President, Board of Trustees			

This agreement is made between the 9-1-1 Authority  Marion County ETSB , for the calls.	, and the (Public Safety Agency) purpose of effective handling and routing of 9-1-1 Emergency
CALL HANDLING	
(9-1-1 System Name) Fayette County ET: jurisdiction shall dispatch the call in the following ma	receiving a call for emergency services in your nner:
Primary: Call transfer 618-548-3685 if talk group-identify name, if telephone-identity telep	(State Specific Procedures if radio frequency-identity number, hone number)
Secondary: LEADS frequency number, if talk group-identify name, if tele	(State Specific Procedures if radio frequency-identity phone-identity number)
AID OUTSIDE JURISDICTION BOUNDARIES	
Once an emergency unit is dispatched in response to the requesting party without regard to whether the	o a request through the system, such unit shall render its service unit is operating outside its normal jurisdictional boundaries.
The legislative intent is that 9-1-1 be used for emergency nature shall be referred to your agency's	gency calls only. Therefore, all calls of an administrative or non- published telephone number.
The PSAP Center agrees to keep all records, tim participants of the 9-1-1 System.	es, and places of all calls. All records will be available to all
It shall be the responsibility of your agency to mainta	in the report of the call and the disposition of each call received.
All agreements, management, records, and service	will be the responsibility of the 9-1-1 authority.
Fayette County ETSB	Marion County ETSB
9-1-1 Authority Pu	iblic Safety Agency
By August By	October 25, 2016 Steven A. Fox, Marion County Clerk & Clerk of the
Title 911 Coor dinator Tit	County Board le
c	c. Doppie Brooks, Marion County ESDA Coordinator

This agreement is made between the 9-1-1 Au  Marion County Sheriff's Office , for	thority, and the (Public Safety Agency) or the purpose of effective handling and routing of 9-1-1 Emergency
calls.	
CALL HANDLING	
(9-1-1 System Name) Fayette Cour	
jurisdiction shall dispatch the call in the following	ng manner:
Primary:Telephone 618-548-2141	(State Specific Procedures if radio frequency-identity number,
if talk group-identify name, if telephone-identity	telephone number)
Secondary: LEADS	(State Specific Procedures if radio frequency-identity
frequency number, if talk group-identify name, i	if telephone-identity number)
AID OUTSIDE JURISDICTION BOUNDARIES	
	nse to a request through the system, such unit shall render its service er the unit is operating outside its normal jurisdictional boundaries.
The legislative intent is that 9-1-1 be used for emergency nature shall be referred to your age	emergency calls only. Therefore, all calls of an administrative or non- ncy's published telephone number.
The PSAP Center agrees to keep all records participants of the 9-1-1 System.	, times, and places of all calls. All records will be available to all
It shall be the responsibility of your agency to m	aintain the report of the call and the disposition of each call received.
All agreements, management, records, and ser	vice will be the responsibility of the 9-1-1 authority.
Fayette County ETSB	Marion County Sheriff's Office
9-1-1 Authority	Public Safety Agency
By Migh	By Mich Stevenson
Title 911 Coordinator	Title Meriff

,	
This agreement is made between the 9-1-1 Aut  Montgomery County ETSB , for  calls.	thority, and the (Public Safety Agency) the purpose of effective handling and routing of 9-1-1 Emergency
CALL HANDLING	
(9-1-1 System Name) Fayette County 9 jurisdiction shall dispatch the call in the following	11receiving a call for emergency services in your g manner:
Primary: <u>Telephone 217-532-9512</u> if talk group-identify name, if telephone-identity	(State Specific Procedures if radio frequency-identity number telephone number)
Secondary: <u>LEADS</u> frequency number, if talk group-identify name, i	(State Specific Procedures if radio frequency-identity if telephone-identity number)
AID OUTSIDE JURISDICTION BOUNDARIES	
Once an emergency unit is dispatched in respon- to the requesting party without regard to whether	se to a request through the system, such unit shall render its service the unit is operating outside its normal jurisdictional boundaries.
The legislative intent is that 9-1-1 be used for non-emergency nature shall be referred to yo	emergency calls only. Therefore, all calls of an administrative or ur agency's published telephone number.
The PSAP Center agrees to keep all records, participants of the 9-1-1 System.	times, and places of all calls. All records will be available to all
It shall be the responsibility of your agency to	maintain the report of the call and the disposition of each call
received. All agreements, management, reco	rds, and service will be the responsibility of the 9-1-1 authority.
FAYETTE COUNTY ETSB	MONTGOMERY COUNTY ETSB Public Safety Agency
9-1-1 Authority	By St. M.
911- Coordinator	Cantain
Title	Title

This agreement is made between the 9-1-1 Auti	nority, and the (Public Safety Agency) the purpose of effective handling and routing of 9-1-1 Emergency		
calls.			
CALL HANDLING			
(9-1-1 System Name) Fayette Count jurisdiction shall dispatch the call in the following			
Primary:Telephone 217-532-9563 if talk group-identify name, if telephone-identity	(State Specific Procedures if radio frequency-identity number, telephone number)		
Secondary: LEADS frequency number, if talk group-identify name, if	(State Specific Procedures if radio frequency-identity telephone-identity number)		
AID OUTSIDE JURISDICTION BOUNDARIES			
	se to a request through the system, such unit shall render its service or the unit is operating outside its normal jurisdictional boundaries.		
The legislative intent is that 9-1-1 be used for elemergency nature shall be referred to your ager	mergency calls only. Therefore, all calls of an administrative or non- ncy's published telephone number.		
The PSAP Center agrees to keep all records, participants of the 9-1-1 System.	times, and places of all calls. All records will be available to all		
It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.			
All agreements, management, records, and serv	rice will be the responsibility of the 9-1-1 authority.		
Fayette County ETSB	Montgomery County Sheriff's Office		
9-1-1 Authority	Public Safety Agency		
By King	By Sheef It		
Title 911 Coordinatar	Title Montgomen, Co. Shote 18F		

This agreement is made between the Fayette County Public Safety Answering Point, hereinafter referred to as "PSAP" and Mulberry Grove Fire Protection Dist. for the purpose of effective handling and routing of 9-1-1 Emergency calls

#### **CALL HANDLING**

Fayette County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary:

**BOND COUNTY 911** 

Secondary: Telephone

#### AID WITHIN JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside it normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Favetté County PSAP

Agency: Mulberry Grove Fire Protection Dist.

Title: 9-1-1 Coordinator

Title:

#### For 9-1-1 Emergency Communications

This agreement is made between the 9-1-1 Authority, and the (Public Safety Agency)

Oconee Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING	
(9-1-1 System Name)Fayette County jurisdiction shall dispatch the call in the follow	
Primary: Shelby County Sheriffs Office if talk group-identify name, if telephone-identify $25450$	
Secondary: (217) 246-3619 frequency number, if talk group-identify name	(State Specific Procedures if radio frequency-identity , if telephone-identity number)
AID OUTSIDE JURISDICTION BOUNDARIES	S
Once an emergency unit is dispatched in respo- to the requesting party without regard to whether	nse to a request through the system, such unit shall render its service or the unit is operating outside its normal jurisdictional boundaries.
The legislative intent is that 9-1-1 be used fo non-emergency nature shall be referred to ye	or emergency calls only. Therefore, all calls of an administrative or our agency's published telephone number.
The PSAP Center agrees to keep all records participants of the 9-1-1 System.	s, times, and places of all calls. All records will be available to all
It shall be the responsibility of your agency to	maintain the report of the call and the disposition of each call
received. All agreements, management, rece	ords, and service will be the responsibility of the 9-1-1 authority.
FAYETTE COUNTY ETSB	OCONEE FIRE DEPARTMENT
9-1-1 Authority	Public Safety Agency  By  Agency
hevin Jonne	Steve Hoehn
Title 911 Coordinator	Title (hitf

This agreement is made between the 9-1-1 Au PATOKA FIRE DISTRICT , for calls.	uthority, and the (Public Safety Agency) r the purpose of effective handling and routing of 9-1-1 Emergency
CALL HANDLING	
(9-1-1 System Name) <u>Fayette County 9</u> jurisdiction shall dispatch the call in the following	· · · · · · · · · · · · · · · · · ·
Primary: CENTRAILIA PSAP 618-533-7602 if talk group-identify name, if telephone-identity	(State Specific Procedures if radio frequency-identity number, relephone number) $   56.220 - 0654 $
· · · · · · · · · · · · · · · · · · ·	v# it is Not Makes
	nse to a request through the system, such unit shall render its service rethe unit is operating outside its normal jurisdictional boundaries.
The legislative intent is that 9-1-1 be used for non-emergency nature shall be referred to yo	r emergency calls only. Therefore, all calls of an administrative or our agency's published telephone number.
The PSAP Center agrees to keep all records, participants of the 9-1-1 System.	, times, and places of all calls. All records will be available to all
It shall be the responsibility of your agency to	maintain the report of the call and the disposition of each call
received. All agreements, management, reco	rds, and service will be the responsibility of the 9-1-1 authority.
FAYETTE COUNTY ETSB 9-1-1 Authority 3y (Light)	PATOKA FIRE Public Safety Agency By A Asland Agency
TITLE9//-Coordinator	TITLE Chief

This agreement is made between the Fayette County Public Safety Answering Point, hereinafter referred to as "PSAP" and Ramsey Fire Dept. for the purpose of effective handling and routing of 9-1-1 Emergency calls

#### **CALL HANDLING**

Fayette County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary:

Radio/Pager Dispatch

Secondary:

Telephone

#### AID WITHIN JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside it normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Fayétte County PSAP

Agency: Ramsey Fire Dept.

Title: 9-1-1 Coordinator

Title: F.RE NEGT PREGIAENT

This agreement is made between the Fayette County Public Safety Answering Point, hereinafter referred to as "PSAP" and Ramsey Police Dept. for the purpose of effective handling and routing of 9-1-1 Emergency calls

#### **CALL HANDLING**

Fayette County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary:

Radio Dispatch

Secondary:

Telephone

#### AID WITHIN JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside it normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Fayette County PSAP

Agency: Ramsey Police Dept.

Title: 9-1-1 Coordinator

BY: Larry Coults

Title: CHIEF

This agreement is made between the Fayette County Public Safety Answering Point, hereinafter referred to as "PSAP" and Rural Med Ambulance Service for the purpose of effective handling and routing of 9-1-1 Emergency calls

#### **CALL HANDLING**

Fayette County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary:

Radio/Pager Dispatch

Secondary:

Telephone

#### AID WITHIN JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside it normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Favette County PSAP

Title: 9-1-1 Coordinator

Agency: Rural Med Ambulance Service

This agreement is made between the 9-1-1 Author Shelby County Sheriff's Office , for the calls.	ority, and the (Public Safety Agency) he purpose of effective handling and routing of 9-1-1 Emergency
CALL HANDLING	
(9-1-1 System Name) Fayette County jurisdiction shall dispatch the call in the following r	
Primary:	(State Specific Procedures if radio frequency-identity number, lephone number)
Secondary: LEADS frequency number, if talk group-identify name, if to	(State Specific Procedures if radio frequency-identity elephone-identity number)
AID OUTSIDE JURISDICTION BOUNDARIES	
	e to a request through the system, such unit shall render its service the unit is operating outside its normal jurisdictional boundaries.
The legislative intent is that 9-1-1 be used for emergency nature shall be referred to your agence	ergency calls only. Therefore, all calls of an administrative or non-y's published telephone number.
The PSAP Center agrees to keep all records, t participants of the 9-1-1 System.	imes, and places of all calls. All records will be available to all
It shall be the responsibility of your agency to mair	ntain the report of the call and the disposition of each call received.
All agreements, management, records, and service	e will be the responsibility of the 9-1-1 authority.
Fayette County ETSB	Spelby County Sheriff's Office
9-1-1 Authority	Public Safety Agency
By Mi gla !	By After Jance
Title 911 Coordinator	Fitle Sheriff of Shelby County

This agreement is made between the Fayette County Public Safety Answering Point, hereinafter referred to as "PSAP" and St. Elmo Fire Protection Dist. for the purpose of effective handling and routing of 9-1-1 Emergency calls

#### **CALL HANDLING**

Fayette County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: Radio/Pager Dispatch

Secondary: Telephone

#### AID WITHIN JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside it normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

All agreements, management, record and service will be the responsibility of the advisory and policy boards. The advisory board must approve any agreement or changes in agreement and operating policies.

AGENCY: ST ELMO FIRE PROTECTION DISTRICT

PSAP: FAYETTE COUNTY ETSB

TITLE: 911 COORDINATOR

This agreement is made between the Fayette County Public Safety Answering Point, hereinafter referred to as "PSAP" and St. Elmo Police Dept. for the purpose of effective handling and routing of 9-1-1 Emergency calls

#### **CALL HANDLING**

Fayette County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary:

Radio Dispatch

Secondary:

Telephone

#### AID WITHIN JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside it normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Fayette County PSAP

Agency: St. Elmo Police Dept.

Title: 9-1-1 Coordinator

Title:

This agreement is made between the Fayette County Public Safety Answering Point, hereinafter referred to as "PSAP" and St. Peter Fire Protection Dist. for the purpose of effective handling and routing of 9-1-1 Emergency calls

#### **CALL HANDLING**

Fayette County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary:

Radio/Pager Dispatch

Secondary:

Telephone

#### AID WITHIN JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside it normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Favette County PSAP

Agency: St. Peter Fire Protection Dist.

Title: 9-1-1 Coordinator

Tifle

This agreement is made between the Fayette County Public Safety Answering Point, hereinafter referred to as "PSAP" and Tri-County Fire Protection Dist. for the purpose of effective handling and routing of 9-1-1 Emergency calls

#### **CALL HANDLING**

Fayette County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary:

Radio/Pager Dispatch

Secondary:

Telephone

#### AID WITHIN JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside it normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

DCADE EAUNTE COUNTY DCAD

Title: 9-1-1 Coordinator

Agency: Tri-County Fire Protection Dist.

Title

Iden) ICFPL

This agreement is made between the Fayette County Public Safety Answering Point, hereinafter referred to as "PSAP" and Vandalia Fire Dept. for the purpose of effective handling and routing of 9-1-1 Emergency calls

#### CALL HANDLING

Fayette County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary:

Radio/Pager Dispatch

Secondary:

Telephone

#### AID WITHIN JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside it normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Favette County PSAP

Agency: Vandalia Fire Dept.

Title: 9-1-1 Coordinator

Title.

This agreement is made between the Fayette County Public Safety Answering Point, hereinafter referred to as "PSAP" and Vandalia Police Dept. for the purpose of effective handling and routing of 9-1-1 Emergency calls

#### **CALL HANDLING**

Fayette County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary:

Radio Dispatch

Secondary:

Telephone

#### AID WITHIN JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside it normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Favette County PSAP

Agency: Vandalia Police Dept.

"//

7:41

Title: 9-1-1 Coordinator

#### **ATTACHMENTS**

Ordinance - The local ordinance which created an ETSB prior to January 1, 2016.

Contracts - The contract for a new 9-1-1 system provider or for NG 9-1-1 service.

#### Intergovernmental Agreement

**Back-up PSAP Agreement** - The agreement that establishes back-up service due to interruptions or overflow services between PSAPs.

**Network Diagram** - Diagram provided by the 9-1-1 System Provider. Re-evaluate P.01 grade of Service for cost savings and network efficiency.

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STATE OF ILLINOIS	)	ORDINANCE – ENHANCED 9-1-1
COUNTY OF FAYETTE	)	NO: 2008-07-10. A

WHEREAS, the State of Illinois has enacted into law the Emergency Telephone System Act as amended, (the "ACT") pursuant to 50 ILCS 750/0.01 et. Seq. of the 2006 Illinois Compiled Statutes: and

WHEREAS, the Act enables counties and municipalities to impose a surcharge on monthly billed subscribers of telecommunication carriers at a rate per network connection in order to implement and/or upgrade and maintain a "9-1-1" emergency telephone system; and

WHEREAS, the Act requires the telecommunication carriers to collect the surcharge from its monthly billed subscribers residing within the corporate limits of the county; and

WHEREAS, the Act allows the telecommunications carriers to deduct and retain 3% of the gross amount of surcharge collected for reimbursement of the expense of accounting and collecting the surcharge; and

WHEREAS, the Act further provides that before the surcharge may be imposed it must be authorized by a majority of the voters in a referendum by the county or municipality; and

WHEREAS, the County Board of Fayette County deem it to be in the best interest of the county to implement and/or upgrade and maintain a "9-1-1" emergency telephone system and to impose a surcharge on the monthly billed subscribers of telecommunications carrier residing within the county or municipality to pay for the costs associated therewith;

NOW, THEREFORE, be it ordained by the County Board of Fayette County, Illinois, as follows:

SECTION ONE. A surcharge is hereby imposed, subject to the provisions of Section Two, upon the monthly billed subscribers of telecommunication carriers residing within the county for funding of a "9-1-1" emergency telephone system.

<u>SECTION TWO.</u> A referendum shall be placed by the County Clerk on the November 4, 2008 ballot for all legal voters residing in the county to vote upon the following question:

Shall the County of Fayette impose a surcharge of up to \$2.75 per month per network connection, which surcharge will be added to the monthly bill you receive for telephone or telecommunications	YES	
charges, for the purpose of installing or improving a 9-1-1 Emergency Telephone System?	NO	

<u>SECTION THREE.</u> If a majority of the votes cast upon the question are in favor thereof, a surcharge is hereby imposed on monthly billed subscribers of telecommunication carriers residing within the county at a rate of \$2.75 per month per network connection hereinafter defined.

<u>SECTION FOUR.</u> A monthly billed subscriber shall be deemed to reside within the taxing jurisdiction if the service address, as hereinafter defined is located within the county.

SECTION FIVE. For purpose of this ordinance, the following definitions shall apply;

- a. "Network Connection" means the number of voice grade communication channels directly between a subscriber and a telecommunications carrier's public switched network without the intervention of any other telecommunications carriers switched network which would be required to carry the subscriber's interpremises traffic.
- b. "Service Address" means the location of the subscriber's telecommunications facilities accessing the network connection or connection(s) that are subject to the surcharge. If this is not a defined location, service address shall mean the location of a subscriber's primary use of the network connection as defined by telephone number, authorization code or location in Illinois where bills are sent.
- c. "Telecommunications Carrier" means any natural individual, firm, trust, estate, partnership, association, joint stock company, joint adventure, corporation, municipal corporation or political subdivision of this State, or a receiver, trustee, conservator of other representative appointed by order of any court engaged in the business of transmitting messages by means of electricity.

SECTION SIX. The Fayette County Board shall have the authority to exempt network connection assigned to governmental units, charitable organizations, and 9-1-1 system providers from the imposition of the surcharge. The County Board shall provide the County Clerk with the information concerning what network connections are to be exempt.

The County Clerk shall provide any telecommunication carrier collecting the surcharge with a certified list of those network connections assigned to the county to be exempt from imposition of the surcharge. The certified list may be revised by the county 60 days prior written notice provided to the telecommunication carriers.

<u>SECTION SEVEN.</u> The surcharge shall be imposed on the first day of the month following the expiration of 90 days from the date the County Clerk certifies to any of the telecommunication carriers who are required to collect the surcharge that the referendum referred to in Section Two has passed.

<u>SECTION EIGHT.</u> Each telecommunication carrier is hereby authorized and instructed to deduct 3% from the gross amount of surcharge collected prior to remittance under Section Nine of this ordinance in reimbursement for the expense of accounting and collection the surcharge.

SECTION NINE. Every telecommunication carrier shall remit to the County Treasurer the amount of surcharge collected for each month to which the surcharge applies, net of any network or other "9-1-1" or sophisticated "9-1-1" system charge then due to the particular telecommunication carrier as shown on an itemized bill and the 3% accounting and collection charge described in Section Eight.

SECTION TEN. Simultaneously with the remittance described in Section Nine above each telecommunication carrier shall make a return to the County Treasurer for the period to which the remittance applies stating as follows:

- 1. The name of the telecommunication carrier.
- 2. The telecommunication carrier's principal place of business.
- 3. The number of network connections to which the surcharge applies.
- 4. The amount of surcharge collected.
- 5. Such other reasonable and related information as the corporate authorities may require.

SECTION ELEVEN. If it shall appear that an amount of surcharge has been paid which was not due under the provisions of this ordinance, whether as the result of a mistake of fact or an error of law, then such amount shall be credited against any surcharge due, or to become due, under this ordinance; provided that no amounts erroneously paid more than three (3) years prior to the filing of a claim therefore shall be

so credited. Ninety days prior notice shall be given to the Emergency Telephone System Board on any credit against a surcharge due.

SECTION TWELVE. No action to recover any amount of surcharge due under the provisions of this ordinance shall be commenced more than three (3) years after the due date of such amount.

This Ordinance adopted by the Fayette County Board at its regularly scheduled meeting on the 10th day of July, 2008, and subject to the limits contained herein, effective immediately.

YEA: 13

NAY: \_\_\_\_O\_\_\_

ABSENT: \_\_\_ |

Stephen L. Knebel, Chairman Fayette County Board

ATTEST:

Terri D. Braun, Clerk

Fayette County Board

### ANVASS BY VOTING PRECINCT

Canvass by Voting Precincts of the Votes Cast at the General Election in Fayette County and State of Illinois, on November 4, 2008 on the following proposition:

FAYETTE COUNTY ENHANCED 9-1-1	
Shall the County of Fayette impose a surcharge of up to \$2.75 per mo notwork connection, which surcharge will be added to the monthly bit receive for telephone or telecommunications charges, for the purposinstalling or improving a 9-1-1 Emergency Totephone System?	li ye se (

 YES  $\bigcirc$  NO

Election Jurisdictions	Vates Received YES	Vates Received NO
Avena #1	270	158
Ayena #2	278	171
Bear Grove #1	201	108
Bowling Green #1	82	120
Carson#1	48	28
Hurricane #1	56	62
South Hurricane #1	69	70
Kaskaskia #1	189	82
LaClede #1	166	123
LaClede #2	29	24
Lone Grove #1	273	86
Loudon #1	197	210
Otego #1	246	102
Otego #2	i 188	128
Pope #1	51	60
Ramsey #1.	193	133
Ramsey #2	236	160
Sefton #1	203	108
Seminary #1	173	107
Shafter #1	169	112
Sharon #1	361	172
Vandalia #1	113	68
Vandalia #2	177	94
Vandalia #3	174	83
Vandalia #4	172	96
Vandalia #5	146	69
Vandalia #6	388	168
Vandalia #7	294	148
Vandalia #8	318	155
Vandalia #9	184	108
Wheatland #1	132	96
Wilberton #1	149	62
Total	5,925	3,471

CERTIFICA	TE
State of Illinois ) ) SS.	
Fayette County )	
Fayette County Election Authority, Terri D. Braun, does herebin the different precincts at the Election held on November 4, 2008 for the Election Authority	by certify the foregoing is a correct tabulation of the votes cas the proposition herein set forth.
Witness	Witness

#### ENHANCED 9-1-1 NETWORK SERVICE CUSTOMER ACCEPTANCE AGREEMENT (COUNTY SYSTEMS ONLY)

This confirms an agreement between AT&T Global Services and Fayette County Emergency Telephone Service Board ("Customer") located at 221 South 7<sup>th</sup> Street, Vandalia, Illinois 62471 to install Enhanced 9-1-1 service as described in AT&T's I.C.C. Tariff No. 20, Part 8, Section 3. Customer's Service Area is defined as the area within the boundaries of Fayette County.

This contract becomes effective when signed and shall automatically terminate upon 30 days advanced written notice by either party.

In the event the Customer cancels this Agreement prior to establishment of the Enhanced 9-1-1 service, AT&T will be reimbursed by the Customer for all costs incurred.

Enhanced 9-1-1 is a telecommunications service which provides certain features such as Automatic Number Identification ("ANI"), Automatic Location Identification ("ALI") and Selective Routing of 9-1-1 calls to a specific Public Safety Answering Point ("PSAP") which is selected from the various PSAP's servicing customers within the Enhanced 9-1-1 customer's service area. Enhanced 9-1-1 is further defined by tariff.

The customer elects to pay Enhanced 9-1-1 subject to the following conditions.

- A. Customer elects a contract period of month to month. During this period the monthly rate for Enhanced 9-1-1 is \$ 150.00 per 1000 exchange access lines and is not subject to AT&T initiated rate changes.
- B. The Customer shall be responsible for Enhanced 9-1-1 monthly rates each month until the service is terminated. The maximum termination charges associated with this Agreement are one month's charges.
- C. An Initial Non-Recurring Charge ("I.N.C.") of \$4,000.00 per 1000 exchange access lines (\$32,000.00) is applicable at the time of installation of Enhanced 9-1-1 service. No portion of the I.N.C. will be refunded. Customer shall be responsible for all I.N.C. and monthly charges and applicable taxes.
- D. Customer may elect to prepay all or a portion of the monthly rate in accordance with the Regulations of I.C.C. Tariff No. 20.

AT&T has entered into agreements with companies referred to as AT&T Authorized Representatives.

AT&T Authorized Representatives are independent companies. If selected by you, they are compensated by AT&T to assist you in the selection and ordering of AT&T products and services under applicable AT&T agreements.

AT&T's Authorized Representatives may offer their own line of non-AT&T products and services under separate agreements for price, terms, and conditions. The evaluation, selection and performance of these non-A1&1 products, and integration thereof, should be done independently of AT&T's offerings.

The service and performance standards of AT&T's network offerings are governed by tariff. AT&1 ultimately is only responsible for proper performance of its network offerings.

All terms and conditions of the Enhanced 9-1-1 service offering are set forth in the applicable tariff, which fully determines the rights and obligations of the Customer and AT&T.

NO REPRESENTATIONS OR AGREEMENTS, EITHER WRITTEN OR ORAL, SHALL ALTER OR IN ANY WAY AFFECT THESE RIGHTS OR OBLIGATIONS.

Customer: Fayette County 911 System	AT&T
By: Men dans	By: for har
Title: 911 Coordinator	Title: ATITYSS SALES MANAGA
Date: 3/20/17	Date. 2/36/17
	•
Authorized Representative:	AND ADDRESS OF THE PARTY OF THE
Date:	

## RESOLUTION NO.: 2009-6-15-G

# A RESOLUTION AUTHORIZING EXECUTION OF AN INTERGOVERNMENTAL AGREEMENT BETWEEN THE CITY OF VANDALIA AND THE FAYETTE COUNTY EMERGENCY TELEPHONE SYSTEMS BOARD

WHEREAS, the residents of Fayette County, including residents of the City of Vandalia, heretofore approved by referendum the implementation of E 9-1-1 emergency service for all residents and non-resident users in Fayette County, and

WHEREAS, the Fayette County Emergency Telephone Systems Board has tendered to the City of Vandalia an Intergovernmental Agreement to facilitate use of the Vandalia Police Department Communication as an E 9-1-1 Primary Safety Answering Point, and

WHEREAS, the tendered Intergovernmental Agreement delineates the duties and responsibilities of each of the parties toward the end of both permitting and causing the Vandalia Police Department to provide a fully enhanced 9-1-1 backup to the Fayette County Sheriff's Office PSAP, and

WHEREAS, it is in the best interests of the residents of the City of Vandalia that the tendered Intergovernmental Agreement be approved and executed,

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF VANDALIA:

Section 1: The tendered Intergovernmental Agreement between the City of Vandalia and the Fayette County Emergency Telephone Systems Board is approved. The Mayor and Clerk are both authorized and directed to execute the same and to take such further and additional steps as shall be required to effectuate the purposes thereof.

Section 2: This Resolution shall be in full and force and effect forthwith upon its passage and approval.

Passed this 15th day of June, A.D., 2009, by "yea" and "nay" vote with the Aldermen voting as follows:

CABLE	yea)
HOBLER	_absert
BROSMAN	-yew_
BENNETT	- Yer
FELDPOUCH	-yeu
SWARM	<u>4900</u>
McNUTT	-yen
BLACK	yew_

Approved this <u>15<sup>th</sup></u> day of June, A.D., 2009.

// MAYO

ATTEST:

CITY CLERK

### Intergovernmental Agreement

This agreement made this \_\_\_\_\_\_\_, day of \_\_\_\_\_\_\_\_, 2009, between the Fayette County Emergency Telephone Systems Board, hereinafter referred to as "the Board", and the City of Vandalia, Illinois, hereinafter referred to as "Vandalia."

Whereas, the residents of Fayette County, which includes the city of Vandalia, have heretofore approved by referendum the implementation of E 9-1-1 emergency service for all the residents and non-resident users in Fayette County; and

Whereas, it is the desire of the Board to establish an E 9-1-1 Primary Safety Answering Point, hereinafter referred to as "PSAP", within the communications center of the Fayette County Sheriff's Office and within the communications center of the Vandalia Police Department; and

Whereas, it is the desire of the Board that, in the event of an emergency or overflow call, the Fayette County Sheriff's Office provide fully enhanced 9-1-1 back up to the Vandalia Police Department PSAP and that the Vandalia Police Department provide fully enhanced 9-1-1 back up to the Fayette County Sheriff's Office PSAP;

### NOW, THEREFORE, IT IS HEREBY AGREED as follows:

- 1. Vandalia agrees to permit the Board to utilize, for the protection of residents and non-resident users of the E 9-1-1 System in Fayette County, the Vandalia Police Department communications center as a PSAP, giving the Board the necessary access and authorization to install and maintain equipment for the purpose of operation of the E 9-1-1 System.
- 2. The Board will assume all costs for installation and maintenance of the equipment it deems necessary to the E 9-1-1 System.

- 3. Vandalia assumes all costs for installing and maintaining communications or non-communications equipment that Vandalia deems necessary for the successful operation of non-E 9-1-1 communications. Vandalia assumes all costs and responsibility for providing telecommunications personnel necessary to operate the PSAP, it being understood that the telecommunicators working in the PSAP are the employees of the city of Vandalia, and it being further understood that Vandalia is responsible for decisions concerning numbers of personnel in the PSAP and the expenditures made for those personnel.
- 4. Vandalia and the Board agree that the E 9-1-1 Coordinator employed by the Board will have necessary access to the PSAP and necessary authority to give direction to personnel in the operation of the E 9-1-1 System.
- 5. Vandalia agrees to allow the Board to utilize the Vandalia Police Department PSAP as a fully enhanced E 9-1-1 back up system to the Fayette County Sheriff's Office PSAP, to answer emergency calls and relay the necessary information to Fayette County Sheriff's office or to an appropriate agency (i.e. State Police or fire department) so that Fayette County Sheriff's Office or another appropriate agency can respond to said calls in the event that the Fayette County Sheriff's Office PSAP is unable to answer and until such time as answering capabilities are restored.
- 6. The parties to this agreement agree that it is not the purpose of this Agreement to impose any obligation upon the Vandalia Police Department or the Fayette County Sheriff's Office or any public safety or emergency services agency in Fayette County to respond to any call received by either PSAP by dispatching emergency units. This paragraph does not prevent either jurisdiction from requesting and receiving mutual aid responses from each other or other emergency agencies.
- 7. This agreement shall be for a period of two years from the date the Fayette County E 9-1-1 system becomes operational. This Agreement may be extended

by mutual agreement of the parties. This Agreement may be terminated after a 360 day written notification by either party to the other.

Fayette County Emergency Telephone System Board

Title:

<u>Chairman</u>

City of Vandalia, Illinois

Title:

Ву:

<u>Mayor</u>

## INTERGOVERNMENTAL AGREEMENT Backup PSAP

Whereas, the residents of Fayette County approved by referendum the implementation of E-911 Emergency Service for all the resident and Non-resident users in Fayette County: and

Whereas, it is the desire of the board to establish an E-911 Primary Safety Answering Point, hereinafter referred to as "PSAP" within Fayette County: and

Whereas, it is the desire of the board that, in the event of an emergency or overflow call, the Bond County ETSB provide fully enhanced 9-1-1 backup to Fayette County.

Fayette County will assume all cost for installation and Maintenance of the equipment it deems necessary to the E-9-1-1 system.

Fayette County will provide the necessary Mapping Data it deems necessary to the E-9-1-1 system.

If Fayette County experiences an E-9-1-1 service outage for a period of time exceeding 12 hours, Fayette County will send a dispatcher to the Bond County PSAP to help with communications for the duration of the outage.

The parties to this agreement agree that it is not the purpose of this Agreement to impose any obligation upon Fayette County ETSB or Bond County ETSB or any public safety or emergency services agency in Fayette County to respond to any call received by either PSAP by dispatching Emergency units.

This agreement shall be for a period of two years from the date the Fayette County E-9-1-1 system becomes operational. This agreement may be extended by Mutual agreement of the parties. This agreement may be terminated after a 360 day written notification by either party to the other.

FAYETTE COUNTY EMERGENCY TELEPHONE SYSTEMS BOARD

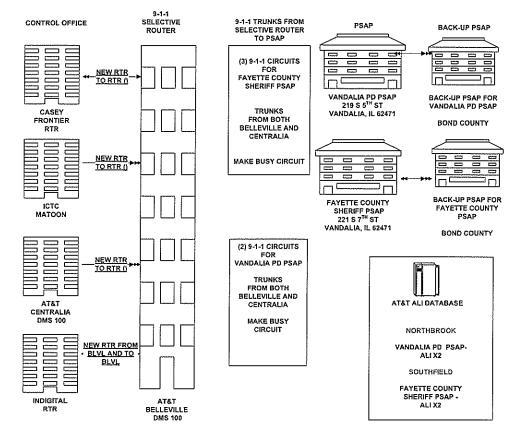
Title: Chairman

BOND COUNTY EMERGENCY TELEPHONE SYSTEMS BOARD

Title Chowmer

#### RATE CENTER END OFFICE TO SR

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### **TEST PLAN DESCRIPTION**

1) Description of test plan (back-up, overflow, failure, database).
SEE ATTACHMENT NEXT PAGE

2) List wireline exchanges to be tested.

SEE ATTACHMENT LAST 2 PAGES

List of wireless and VoIP Carriers to be tested.None at this time

#### **FAYETTE COUNTY 9-1-1 TEST PLAN**

#### 1. Description of test plan (back-up, overflow, failure, database)

The new E9-1-1 network design for the Fayette County Sheriff's Office and the Vandalia Police Department consists of two trunks from the AT&T Selective Router in Belleville, IL to both the Fayette County Sheriff's Office at 221 S. Seventh St, Vandalia IL, and the Vandalia Police Department at 219 S. Fifth St. Vandalia IL. The 9-1-1 trunks will be programmed in the Belleville Selective Router with an overflow route to each other's PSAP. Should both trunks in the in the trunk group to the Fayette County PSAP become busy or be taken out of service, the AT&T Selective Router will determine if 9-1-1 calls can be re-routed to the overflow route to the Vandalia Police Department PSAP. Likewise, should both trunks in the trunk group to the Vandalia Police Department PSAP become busy or be taken out of service, the AT&T Selective Router will determine if 9-1-1 calls can be re-routed to the overflow route to the Fayette County Sheriff's Office PSAP.

There are 3 telephone service providers in Fayette County: AT&T, Frontier Communications, and Fairpoint Communications. All three landline telephone services providers will conduct call-through testing using local 7 digit numbers from their respective central offices in Fayette County. These test calls will ensure proper routing of 9-1-1 test calls to the AT&T Selective Router and to Fayette County Sheriff's Office PSAP and the Vandalia Police Department PSAP. Both ANI and ALI are required. Test calls will be placed on both 9-1-1 trunks to the Fayette County Sheriff's Office PSAP and the Vandalia Police Department PSAP. Also, AT&T will busy out the trunk group to the Fayette County Sheriff's Office PSAP to ensure that overflow is going to the 9-1-1 trunk at the Vandalia Police Department PSAP. AT&T will then busy out the trunk group to the Vandalia Police Department PSAP to ensure the over is going to the 9-1-1 trunks at the Fayette County Sheriff's Office PSAP.

AT&T will provide a telephone extract of all customers in the 9-1-1 database. The telephone records will be sorted by their respective NPA/NXX using excel spreadsheets. Testing of at least 10% of each NPA/NXX will be done to ensure the 9-1-1 test call is delivered correctly to either the Fayette County Sheriff's Office PSAP or the Vandalia Police Department PSAP and proper ANI/ALI is displayed. Each test 9-1-1 call will be recorded in the NPA/NXX spreadsheet as either a successful or unsuccessful 9-1-1 test call. This spreadsheet will be provided to the ISP.

Test calls should be made on telephone numbers not in the ALI database to ensure proper default routing of 9-1-1 call with no ALI. Also, the PSAP's will place call backs to some 9-1-1 test calls to confirm that call back to 9-1-1 test calls can be done.

### FAYETTE COUNTY 9-1-1 TEST PLAN

#### 2. List wireline exchanges to be tested.

618-283	Vandalia	AT& <b>T</b>
217-538	Fillmore	Frontier
618-245	Farina	Frontier
618-349	Saint Peter	Frontier
618-487	Beecher City	Frontier
618-829	Saint Elmo	Frontier
618-326	Mulberry Grove	Frontier
618-423	Ramsey	Frontier
618-483	Altamont	Frontier
618-425	Pittsburg	Frontier
618-238	Edgewood	Frontier
618-432	Patoka	Frontier
618-846	Shobonier	Fairpoint

#### FAYETTE COUNTY TELEPHONE EXCHANGES

Exchange	CLLI	HOST	NPA-NXX (s)	B9-1-1/E9-1-1
Vandalia	VAND I LVARSO	CENLILCEDSO	618-283	B9-1-1
Ramsey	RMSYILXEDSO	HOST	618-423	B9-1-1
Fillmore	FLMRILXRCRSO	MTOLILXCDSO	217-538	E9-1-1 Montgomery
Mulberry Grove	MLGVILXERSO	SNDVILXEDSO	618-326	E9-1-1 Bond
Pittsburg	PSBG ILXERSO	SNDVILXEDSO	618-425	E9-1-1 Bond
Patoka	PATKILXERSO	SNDVILXEDSO	618-432	E9-1-1 Marion/Clinton
St. Peter	STPRILXERSO	ALMTILXEDSO	618-349	E9-1-1 Marion/Effingham
Farinia	<b>FARNILXERSO</b>	ALMTILXEDSO	618-245	E9-1-1 Marion/Effingham
St Elmo	STEM ILXERSO	ALMTILXEDSO	618-829	E9-1-1 Effingham
Altamont	ALMTILXEDSO	HOST	618 <del>-4</del> 83	E9-1-1 Effingham
Edgewood	EDW DILXERSO	ALMTILXEDSO	618-238	E9-1-1 Effingham
Beecher City	BCCYILXERSO	ALMTILXEDSO	618-487	E9-1-1 Effingham
Herrick	HRCKILXEDSO	HOST	618-428	B9-1-1
Oconee	OCNEILXCRSO	HRCKILXEDSO	217-539	E9-1-1 Montgomery
Sefton	SFTNILXERSO	HRCKILXEDSO	618-347	B9-1-1
Brownstown	BRTW ILXERSO	ALMTILXEDSO	618-427	B9-1-1
Cowden	CW DN ILXCRSO	MTONILXCDSO	217-783	B9-1-1
Nokomis	NKMSILXCRSO	TYVLILXCDSO	217-563	E9-1-1 Montgomery
Shobonier	SBNRILXEDSO	HOST	618-846	E9-1-1 Marion
Kimmundy	KMND ILKYRSO	CENLILCEDSO	618-547	E9-1-1 Marion
Keyesport	KYPTILXERSO	SNDVILXEDSO	618-749	E9-1-1 Bond/Clinton