System Name: West Suburban Consolidated Dispatch Center

Case # 20-M-283 Date Filed: 11/19/20

## **Department Review of Plan Modification**

Requirement	Information Included	Staff Comment
Contact and 9-1-1 System information	Yes ⊠ No □	Brian Staunton 400 Park Avenue River Forest, IL 60305 bstaunton@wscdc.org (708) 771-9110
Verification	Yes ⊠ No □	
Letter of Intent	Yes ⊠ No □	
Plan Narrative (if incorporating an NG9-1-1 solution, narrative must include the following: )	Yes ⊠ No □	With this modification, West Suburban Consolidated Dispatch Center (WSCDC) is requesting to opt out the City of Park Ridge to the Cook County 9-1-1 System. The Cook County ETSB has also filed a modification requesting to opt in the City of Park Ridge from WSCDC.
Name of certified 9-1-1 system provider	Yes □ No □ N/A ⊠	
Explanation of the national standards, protocols and/or operating measures that will be followed	Yes □ No □ N/A ⊠	
Explanation of measures taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment	Yes □ No □ N/A ⊠	
Explanation of how the existing 9- 1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system	Yes □ No □ N/A ⊠	

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	Explanation of how split exchanges will be handled	Yes □ No □ N/A ⊠	
	Explanation of how the databases will be maintained and how address errors will be corrected and updated on a continuing basis	Yes □ No □ N/A ⊠	
	Explanation of who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday	Yes □ No □ N/A ⊠	
	Explanation of security measures placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it	Yes □ No □ N/A ⊠	
Financial Information			
	Annual recurring 9-1-1 network costs prior to modification	Yes ⊠ No □	\$114,448.55
	Projected annual recurring 9-1-1 network costs after modification	Yes ⊠ No □	\$114,448.550
	Installation cost of the project	Yes ⊠ No □	\$0.00
	Anticipated annual revenues	Yes ⊠ No □	#3,615,418.50
Fiv	re Year Strategic Plan	Yes ⊠ No □	Remains the same.
Communities Served		Yes ⊠ No □	

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Participating Agencies		Yes ⊠ No □	
Adjacent Agencies		Yes ⊠ No □	
Carrier Listing		Yes ⊠ No □	
Attachments		If changes necessitate new versions	
	Ordinances	Yes ⊠ No □	An ordinance from the City of Park Ridge withdrawing from the WSCDC Joint ETSB was included in the plan.
	Intergovernmental agreement(s)	Yes ⊠ No □	An intergovernmental agreement (IGA) has been signed whereby the City of Park Ridge will no longer be a part of the WSCDC Joint ETSB and will be joining the Cook County ETSB. All 9-1-1 calls for Park Ridge will be directed to the Cook County 9-1-1 System.  An IGA has been entered into relating to the transfer and reporting of surcharge funds attributable to the City of Park Ridge which previously had an ETSB before joining WSCDC. Any funds attributable to Park Ridge will be transferred to the Cook County ETSB including any surcharge funds collected after Park Ridge becomes a member of the Cook County ETSB. Wireless surcharge will also be transferred to the Cook County ETSB going forward once a wireless plan is filed and approved.
	Contracts	Yes □ No ⊠	
	Back-up PSAP agreement	Yes □ No ⊠	No change
	Network Diagram	Yes ⊠ No □	
	Call-Handling and Aid outside jurisdictional boundaries agreements	Yes □ No ⊠	No change
Te	st Plan	Yes □ No ⊠	Testing will be done by the Cook County 9-1-1 System.

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## **Conclusions:**

This plan modification opts the City of Park Ridge out of WSCDC into the Cook County 9-1-1 System. The Cook County 9-1-1 System has also filed a plan modification requesting to opt the City of Park Ridge into its 9-1-1 System. WSCDC's population served will remain above 25,000 after this modification.

**Reviewed by:** Stacy Ross **Date:** December 4, 2020