

**STATE OF ILLINOIS**  
**ILLINOIS STATE POLICE**  
**OFFICE OF THE 9-1-1 ADMINISTRATOR**

North Chicago 9-1-1 System	:	
	:	
Plan for Modification of Existing 9-1-1	:	17-M-187
Emergency Telephone System	:	

**ORDER**

By the Office of the 9-1-1 Administrator:

On January 24, 2017 the North Chicago 9-1-1 System (ETSB), Illinois ("North Chicago ETSB"), filed a Plan Modification with the Department of State Police ("Department") seeking authorization to modify its existing 9-1-1 Emergency Telephone System. The Petitioner received an order to operate its Enhanced System from the Illinois Commerce Commission ("Commission") on October 2, 1991, in Docket No. 91-0291.

North Chicago ETSB supported the Plan Modification with documentary materials, including a narrative statement explaining the purpose for modifying the Petitioner's existing 9-1-1 plan. According to the Plan Modification the North Chicago ETSB is requesting to change its backup public safety answering point ("PSAP") to the City of Waukegan.

The City of Waukegan's PSAP, located at 101 N. West Street, Waukegan, IL, meets all the requirements for a Public Safety Answering Point (PSAP) as prescribed in Section 1325.415 of the Illinois Administrative Code Part 1325 – Standards of Service Applicable to 9-1-1 Emergency Systems as it is currently a Primary PSAP.

On February 6, 2017, the Statewide 9-1-1 Bureau, through Marci Elliot, 911 Program Manager, filed a Technical Review to the Petition. The Technical Review met the requirements of 83 Illinois Administrative Code 1325.

The Statewide 9-1-1 Administrator determined that the Petitioner and accompanying material established sufficient documentation for approval of the Petitioner's proposed modification of its existing 9-1-1 plan.

The Plan Modification was filed pursuant to the Emergency Telephone System Act ("ETSA"), 50 ILCS 750, *et seq.* The purpose of the Act is "to establish the number "9-1-1" as the primary emergency telephone number for use in this State and to encourage units of local government and a combination of such units to develop and improve emergency communication procedures and facilities in such a manner as to be able to quickly respond to any person calling the telephone number "9-1-1" seeking police, fire, medical, rescue and other emergency services." 50 ILCS 750/1

The Office of the 9-1-1 Administrator is authorized to coordinate the implementation of systems established under the ETSA. In order to secure compliance with the technical and operational standards for the development of local agency systems, the ETSA empowers the Statewide 9-1-1 Administrator to approve or disapprove plans submitted by the public agencies. Standards of service applicable to 9-1-1 emergency systems, as adopted by the Department, are set forth in 83 Ill. Adm. Code Part 1325.

The Administrator, having considered the entire records herein and being fully advised of the premises, is of the opinion and finds that:

1. Petitioner, North Chicago ETSB, Lake County, Illinois, seeks to change its backup to the City of Waukegan, 101 N. West Street, Waukegan, Lake County, Illinois;
2. The Administrator, pursuant to the provisions of the Act, has jurisdiction over Petitioner and of the subject matter hereof;
3. The facts set forth in the prefatory portion of this Order are supported by the record and are hereby adopted as findings of fact.
4. Administrator approval of Petitioner's modification is in the public interest; authorization should be granted for said modification to be put into service as soon hereafter as practicable;
5. The authorization granted herein is subject to the Petitioner's continued compliance with all rules and regulations relating to 9-1-1 service now in existence or as promulgated by the Department in the future;

IT IS THEREFORE ORDERED that the plan submitted by the Petitioner, the North Chicago Emergency Telephone System Board, Lake County, Illinois, for the modification of its 9-1-1 emergency telephone number system, is hereby authorized effective as soon hereafter as practicable.

IT IS FURTHER ORDERED that the authorization herein granted is subject to the conditions set forth in Findings No. 5 above.

IT IS FURTHER ORDERED that subject to the provisions of 83 ILL. Ad. Code 1324.220, this Order is final; it is subject to judicial review under the Administrative Law Review [735 ILCS 5].

By Order of the Administrator this 7<sup>th</sup> day of February, 2017.

A handwritten signature in black ink, appearing to read "Cindy Barber-Brelle", with a long horizontal flourish extending to the right.

Cindy Barber-Brelle  
Statewide 9-1-1 Administrator