

STATE OF ILLINOIS

DEPARTMENT OF STATE POLICE

Winnebago County ETSB

Application for 9-1-1 Modification Plan

:
:
:
:

Case No. 23-M-338

AMENDED ORDER OF THE STATEWIDE 9-1-1 ADMINISTRATOR

I. Introduction

On or about October 7, 2022, a letter was sent to Sheriff Gary Caruana in his capacity as the Winnebago County ETSB Chairman regarding the need to bring the Winnebago County ETSB, and more specifically, the ROCKCOM Dispatch Center into compliance with the Emergency Telephone System Act. On or about January 25, 2023, an Order of the Statewide 9-1-1 Administrator was issued with respect to the above referenced Application for 9-1-1 Modification Plan.

II. Purpose of Modified Order

The purpose of this amended order is to stipulate that the order previously issued incorporates by reference the deadline provided in the October 7, 2022, correspondence. The January 25th order is incorporated herein by reference in its entirety.

III. Findings and Order

The findings of the January 25th order are not altered. The Order is amended as follows:

IT IS THEREFORE ORDERED by the Statewide 9-1-1 Administrator that pursuant to the Findings of Fact that the Winnebago County 911's request to add a Secondary Answering Point to their 9-1-1 System pursuant to paragraph 1325.415 of the 83 Illinois Administrative Code Parts is hereby approved;

All procedural changes required by the plan to bring the Winnebago County ETSB into compliance with the Emergency Telephone System Act are to be completed no later than June 1, 2023; and

This Order is a final administrative decision of the Statewide 9-1-1 Administrator subject to review under the Administrative Review Law, 735 ILCS 5/3-101. In the event you wish to seek review of or appeal this Order, you are advised:

1. Every action seeking review of such final decision shall be commenced by the filing of a Complaint and the issuance of Summons in the Circuit Court within 35 days from the date a copy of the decision was served upon the parties.

2. In your action seeking review you must name in the Complaint, and issue a Summons for, each party of record to the case other than yourself.
3. Attached below is a list of all parties of record to this case, including the name and address of the agency or officer entering the Order, and the addresses of each party where the parties may be served with pleadings, notices, or service of process for any review or further proceedings.
4. You are not required to file any motion or request for reconsideration with the Department or the Statewide 9-1-1 Administrator before filing your action for review in the Circuit Court. The administrative rules of the Department do not require or allow for any further proceedings before the Statewide 9-1-1 Administrator.

Name of Officer who entered the final Order:

Cindy Barbera-Brelle
Statewide 9-1-1 Administrator
Illinois State Police
801 South Seventh Street, Suite 300-A
Springfield, Illinois 62703

Other Parties of Record:

Office of the Statewide 9-1-1 Administrator
Illinois State Police
801 South Seventh Street, Suite 300-A
Springfield, Illinois 62703

Illinois Department of State Police
c/o Illinois State Police Legal Office
801 South Seventh Street, Suite 1000-S
Springfield, Illinois 62703

ENTERED: This 23rd day of March 2023.



Cindy Barbera-Brelle
Statewide 9-1-1 Administrator
Illinois State Police
Office of the Statewide 9-1-1 Administrator

CERTIFICATE OF SERVICE

The undersigned certifies that a copy of the foregoing ORDER was served upon the parties of record to the above Modification by electronic mail on March 23, 2023, addressed to such parties as shown below. The original was filed with the 9-1-1 Bureau, Office of the Statewide 9-1-1 Administrator, Illinois State Police as a part of the permanent file.



Cindy Barbera-Breile
Statewide 9-1-1 Administrator

SERVICE LIST

Elizabeth Russell/911 Coordinator
Winnebago County ETSB
204 S. 1st Street
Rockford, Illinois 61104
elizabeth.russell@rockfordil.gov

Suzanne L. Y. Bond, Legal Counsel
Illinois State Police
801 South Seventh Street, Suite 1000-S
Springfield, Illinois 62703
Suzanne.Bond@illinois.gov

Colonel Kelly Walter, Chair
Statewide 9-1-1 Advisory Board
801 South Seventh Street, Suite 300-A
Springfield, Illinois 62703
Kelly.Walter@illinois.gov

Lisa Wirtanen
9-1-1 Service Executive
National Business | Enhanced Client Services
4918 West 95th Street
Floor 2/9-1-1 Office
Oak Lawn, IL 60453
lb9261@att.com

Office of the Statewide 9-1-1 Administrator
801 South Seventh Street, Suite 300-S
Springfield, Illinois 62703
ISP.911Tech@illinois.gov
ISP.911Admin@illinois.gov

STATE OF ILLINOIS

DEPARTMENT OF STATE POLICE

Winnebago County ETSB

Application for 9-1-1 Modification Plan

:
:
:
:

Case No. 23-M-338

ORDER OF THE STATEWIDE 9-1-1 ADMINISTRATOR

I. Introduction

On, December 21, 2022 the Winnebago County ETSB (“Applicant”) filed a Modification Plan Application with the Illinois State Police (“Agency”) pursuant to the Emergency Telephone System Act (“ETSA”) 50 ILCS 750/ and 83 Ill. Admin. Code 1325 “Standards of Service Applicable to 9-1-1 Emergency Systems” (“Part 1325”). Applicant seeks to add Mercy Hospital/ROCKCOM as a Secondary Answering Point (SAP). Mercy Hospital/ROCKCOM has been receiving 911 transfers from Winnebago County since 1991 and dispatches for eight rural fire protection districts but had not been included as a SAP in the Winnebago County 911 System.

The Winnebago County ETSB supported the Plan with documentary materials, including a narrative statement explaining the purpose for modifying the Petitioner’s existing 9-1-1 plan.

The Mercy Hospital/ROCKCOM Dispatch Center completed a Secondary Answering Point (SAP) Operational-Technical Assessment on July 25, 2022.

The Office of the 9-1-1 Administrator is authorized to coordinate the modification of systems established under the ETSA. In order to secure compliance with the technical and operational standards for the development of local agency systems, the ETSA empowers the Statewide 9-1-1 Administrator to approve or disapprove plans submitted by the public agencies. Standards of service applicable to 9-1-1 emergency systems, as adopted by the Department, are set forth in 83 Ill. Adm. Code Part 1325.

II. Description of Applicant

Applicant operates the 9-1-1 emergency services program in Winnebago County, Illinois. The Illinois Commerce Commission (“Commission”) approved Applicant’s 9-1-1 system in Docket No. 90-0440. The system became operational in January 1991. The System operates on a countywide basis with two primary Public Safety Answering Points, located at the Winnebago County Sheriff’s E-911 Center, 4511 North Main Street, Rockford, Illinois and the Rockford E911 Center, 204 South 1st Street, Rockford, Illinois. The Winnebago County PSAP dispatches police and the Rockford PSAP dispatches police, fire, and ambulance

services.

III. Purposed and Description of Proposed Modification

Applicant is requesting to include the Mercy Hospital/ROCKCOM center located at 2400 North Rockton Avenue, Rockford, Illinois as a secondary answering point in their 9-1-1 System. The Mercy Hospital/ROCKCOM Center meets all the requirements for a SAP as prescribed in Section 1325.415 of Illinois Administrative Code Part 1325.

On January 10, 2023, Catherine Dailey, 911 Analyst, Statewide 9-1-1 Bureau filed a Technical Review to the Application. The Technical Review met the requirements of 83 Illinois Administrative Code Part 1325.

IV. Findings and Ordering Paragraphs

WHEREAS the modification plan seeks to add a SAP to their 9-1-1 System; and

WHEREAS the Mercy Hospital/ROCKCOM Center, located at 2400 North Rockton Avenue, Rockford, Illinois, meets all the requirements for a SAP as prescribed in Section 1325.415 of the Illinois Administrative Code Part 1325 – Standards of Service Applicable to 9-1-1 Emergency Systems.

IT IS THEREFORE ORDERED by the Statewide 9-1-1 Administrator that pursuant to the Findings of Fact that the Winnebago County 911's request to add a Secondary Answering Point to their 9-1-1 System pursuant to paragraph 1325.415 of the 83 Illinois Administrative Code Parts is hereby approved; and

This Order is a final administrative decision of the Statewide 9-1-1 Administrator subject to review under the Administrative Review Law, 735 ILCS 5/3-101. In the event you wish to seek review of or appeal this Order, you are advised:

1. Every action seeking review of such final decision shall be commenced by the filing of a Complaint and the issuance of Summons in the Circuit Court within 35 days from the date a copy of the decision was served upon the parties.
2. In your action seeking review you must name in the Complaint, and issue a Summons for, each party of record to the case other than yourself.
3. Attached below is a list of all parties of record to this case, including the name and address of the agency or officer entering the Order, and the addresses of each party where the parties may be served with pleadings, notices, or service of process for any review or further proceedings.
4. You are not required to file any motion or request for reconsideration with the Department or the Statewide 9-1-1 Administrator before filing your action for review in the Circuit Court. The administrative rules of the Department do not require or allow for any further proceedings before the Statewide 9-1-1 Administrator.

Name of Officer who entered the final Order:
Cindy Barbera-Brelle
Statewide 9-1-1 Administrator
Illinois State Police
801 South Seventh Street, Suite 300-A
Springfield, Illinois 62703

Other Parties of Record:

Office of the Statewide 9-1-1 Administrator
Illinois State Police
801 South Seventh Street, Suite 300-A
Springfield, Illinois 62703

Illinois Department of State Police
c/o Illinois State Police Legal Office
801 South Seventh Street, Suite 1000-S
Springfield, Illinois 62703

ENTERED: This 25th day of January 2023.



Cindy Barbera-Brelle
Statewide 9-1-1 Administrator
Illinois State Police
Office of the Statewide 9-1-1 Administrator

CERTIFICATE OF SERVICE

The undersigned certifies that a copy of the foregoing ORDER was served upon the parties of record to the above Modification by electronic mail on January 25, 2023, addressed to such parties as shown below. The original was filed with the 9-1-1 Bureau, Office of the Statewide 9-1-1 Administrator, Illinois State Police as a part of the permanent file.



Cindy Barbera-Brelle
Statewide 9-1-1 Administrator

SERVICE LIST

Elizabeth Russell/911 Coordinator
Winnebago County ETSB
204 S. 1st Street
Rockford, Illinois 61104
elizabeth.russell@rockfordil.gov

Suzanne L. Y. Bond, Legal Counsel
Illinois State Police
801 South Seventh Street, Suite 1000-S
Springfield, Illinois 62703
Suzanne.Bond@illinois.gov

Colonel Kelly Walter, Chair
Statewide 9-1-1 Advisory Board
801 South Seventh Street, Suite 300-A
Springfield, Illinois 62703
Kelly.Walter@illinois.gov

Lisa Wirtanen
9-1-1 Service Executive
National Business | Enhanced Client Services
4918 West 95th Street
Floor 2/9-1-1 Office
Oak Lawn, IL 60453
lb9261@att.com

Office of the Statewide 9-1-1 Administrator
801 South Seventh Street, Suite 300-S
Springfield, Illinois 62703
ISP.911Tech@illinois.gov
ISP.911Admin@illinois.gov



ILLINOIS STATE POLICE
Office of the Statewide 9-1-1 Administrator

JB Pritzker
Governor

Brendan F. Kelly
Director

October 7, 2022

Sheriff Gary Caruana
Winnebago County ETSB Chairman
650 W. State Street
Rockford, IL 61102

SUBJECT: RockCom

Sheriff Caruana:

As we have previously discussed, the Winnebago County ETSB is currently not in compliance with the Emergency Telephone System Act. See 50 ILCS 750/7. In order to come into compliance, the ETSB will need to submit a modification plan no later than November 7, 2022. Since the RockCom Dispatch Center is currently receiving and dispatching fire and EMS calls within the Winnebago 911 System, the most expeditious remedy to this problem would likely be to have RockCom establish as a Secondary Answering Point (SAP).

However, whether the ETSB prefers this route or having the County PSAP dispatch its fire and EMS calls is a matter of local concern. Regardless, an approved modification plan and all procedural changes required by such plan to allow for either RockCom or the County PSAP to receive voice and data with the transfer of 9-1-1 fire and EMS calls must be completed by June 1, 2023.

Sincerely,

A handwritten signature in black ink, appearing to read "Cindy Barbera-Brelle".

Cindy Barbera-Brelle
Administrator

cc: RockCom