

ILLINOIS STATE POLICE
Office of the Statewide 9-1-1 Administrator



State of Illinois

Application for
9-1-1 Modification Plan

911 GENERAL INFORMATION

DATE:

Type of Change:	<input checked="" type="checkbox"/> Long Form Modification Plan	<input type="checkbox"/> Short Form Modification Plan
Current System Name:	Population Served	Land Area in Sq Miles
Cook County Emergency Telephone System Board	298,995	946.0

List PSAPs:	Primary	Secondary
Des Plaines - Primary	x	
Maywood - Primary	x	
Northlake - Secondary		x

911 System Contact: Martin Bennett

Street Address: 9511 Harrison Street

City, State and Zip Code: Des Plaines, IL 60016

Office Telephone: (847) 294-4742

Cellular Telephone: (312) 914-3839

Email: Martin.Bennett@ccsheriff.org

Wireless Coverage for Consolidated System:
100 % Phase II compliant
 % Phase I compliant

Please check if applicable:
 X NG9-1-1 capable
 X Receive 9-1-1 Text
 Receive 9-1-1 Video

VERIFICATION

I, Martin Bennett, first being duly sworn upon oath, depose and say that I am Executive Director, of Cook County; that I have read the foregoing plan by me subscribed and know the contents thereof; that said contents are true in substance and in fact, except as to those matters stated upon information and belief, and as to those, I believe same to be true.



Executive Director

Subscribed and sworn to before me

this 02 day of April, 20 24.

Valerie Marie Rhodes

NOTARY PUBLIC, ILLINOIS



9-1-1 SYSTEM PROVIDER LETTER OF INTENT

April 2, 2024

(Date)

Lisa Wirtanen

(9-1-1 System Provider Company Representative)

AT&T

(9-1-1 System Provider Company Name)

4918 W. 95th Street

(Street Address)

Oak Lawn, IL 60453

(City, State, Zip Code)

Dear Ms. Wirtanen _____:

This letter is to confirm our intent to modify our 9-1-1 System. Enclosed is your copy of our modification plan to be filed with the Department of the Illinois State Police for approval. Thank you for your assistance in this matter.

Sincerely,



Martin Bennett
Executive Director
Cook County ETSB

enclosure: Modification Plan

NARRATIVE STATEMENT:

(Provide a detailed summary of system operations for a modified 9-1-1 plan. Also, if incorporating an NG9-1-1 solution, please include the additional items listed below pursuant to 1325.205 b)12).

- 1) Indicate the name of the certified 9-1-1 system provider being utilized.
- 2) Explain the national standards, protocols and/or operating measures that will be followed.
- 3) Explain what measures have been taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment.
- 4) Explain how the existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system.
- 5) Explain how split exchanges will be handled.
- 6) Explain how the databases will be maintained and how address errors will be corrected and updated on a continuing basis.
- 7) Explain who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday.
- 8) Explain what security measures will be placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it.

Plan Narrative:

Upon approval by the Statewide 911 Administrator, the villages of Crestwood and Worth will transition from Southwest Central Dispatch to consolidate with the Cook County ETSB.

1. AT&T

2. The Cook County 9-1-1 Center, in addition to having its own Standard Operation Procedures, follows PowerPhone's Total Response Call Handling Protocol System.

3. There are no changes necessary to the existing 9-1-1 system at the Cook County ETSB. AT&T has already determined that the existing call load from the Village of Crestwood and Village of Worth can be handled by the current infrastructure.

4. Cook County ETSB cutover to the ESINet in February 2024.

5. N/A

6. GIS data is submitted to the AT&T ESINet via a web-based spatial interface (SI) portal. The portal provides secure GIS file transfer. 9-1-1 Authorities can maintain their local database schema and configure database changes using attribute field mapping tools. The Spatial Interface (SI) validation engine logs errors and refers errors back to the originating 9-1-1 Authority in comprehensive reports that are retrieved in the 9-1-1 Enterprise Geospatial Database Management System (9-1-1EGDMS). Validation errors are corrected by the 9-1-1 Authority within their own GIS database. Updates are submitted and processed on an on-going basis.

7. Cook County ETSB Administrative CAD staff member(s) will be responsible for updating and maintaining databases.

8. Cook County ETSB has a redundant primary center in Maywood that is tested every Monday. Overflow calls are routed to NWCDs in the event that staff is commuting from Des Plaines to Maywood. The network route from Des Plaines to Maywood is through a closed circuit OPT-E-Man circuit and backed up through a microwave connection. Each location can work independently on its own phone controller.

FINANCIAL INFORMATION

Annual recurring 9-1-1 network costs prior to modification	\$ <u>59655.02</u>
Projected annual recurring 9-1-1 network costs after modification	\$ <u>59655.02</u>
Installation cost of the project	\$ <u>\$ 443,000.00</u>
Anticipated annual revenues	\$ <u>\$ 5,577,833.00</u>

FIVE YEAR STRATEGIC PLAN FOR MODIFIED PLAN

(Provide a detailed summary of the proposed system's operation, including but not limited to, a five-year strategic plan for implementation of the modified 9-1-1 plan with financial projections)

Narrative:

In anticipation of future consolidations, the Cook County Emergency Telephone System Board and the Cook County Sheriff's Office began expanding 911 operations in July of 2015. Currently, the primary PSAP in Des Plaines has 36 positions. This includes 31 full dispatch positions, and 5 call-taking positions.

The Maywood primary PSAP, which was renovated in 2017, has 13 dispatch positions.

The design of the Cook County NG911-capable phone system from Zetron is unique in that it provides redundancy with a full independent system at both primary sites, Des Plaines and Maywood. The system allows operators to select which controller they are using which essentially allows for a total of 49 call-taking positions between both primary sites.

In 2017, through a partnership with the Illinois Department of Transportation and Cook County expanded the Motorola P1 CAD System to add additional million calls for service per year. This expansion included a refresh of all server software and visualizes the current environment. Infrastructure updates have brought the center up to date on all equipment. This has prepared the Cook County 9-1-1 Center to accept new consolidations without passing the cost of technology or infrastructure onto contract dispatch agencies.

COMMUNITIES SERVED

Provide a list of all communities to be served by the proposed 9-1-1 System. Please include the name of the community and the official mailing address including street address, city and zip code.

USE ADDITIONAL SHEETS AS NECESSARY

City, Town or Village	Street Address, City, Zip Code
Berkeley	5819 Electric Avenue, Berkeley, 60163
Blue Island	13031 Greenwood Avenue, Blue Island, 60406
Chicago Heights	1601 Chicago Road, Chicago Heights, 60411
Crestwood	13840 South Cicero Avenue, Crestwood, 60418
Ford Heights	1343 Ellis Avenue, Ford Heights, 60411
Golf	1 Briar Road, P.O. Box 216, Golf, 60029
Harvey	15320 Broadway Avenue, Harvey, 60429
Hometown	4331 Southwest Highway, Hometown, 60456
Indian Head Park	201 Acacia Road, Indian Head Park, 60525
Lyons	4200 Lawndale Avenue, Lyons, 60534
Merrionette Park	11720 South Kedzie Avenue, Merrionette Park, 60803
Northlake	55 East North Avenue, Northlake, 60164
Palos Park	8999 West 123rd Street, Palos Park, 60464
Park Ridge	200 South Vine Avenue, Park Ridge, 60068
Phoenix	629 East 151st Street, Phoenix, 60426
Robbins	3327 West 137th Street, Robbins, 60472
Worth	7112 West 111th Street, Worth, 60482

PARTICIPATING AGENCIES

Dolton Fire Department	14022 Park Ave.	Dolton	60419 (708) 201-3250	X
East Hazel Crest Fire Department	17223 S. Throop St.	East Hazel Crest	60429 (708) 798-3902	X
Elgin Fire Department	550 Summit St.	Elgin	60120 (847) 931-6175	X
Elk Grove Village Fire Department	901 Brantwood Ave.	Elk Grove Village	60007 (847) 734-8002	X
Elmhurst Fire Department	209 North York Road	Elmhurst	60126 (630) 530-3090	X
Elmwood Park Fire Department	7 Conti Parkway	Elmwood Park	60707 (708) 453-2600	X
Evanston Fire Department	909 Lake St.	Evanston	60201 (847) 866-5918	X
Evergreen Park Fire Department	9000 S. Kedzie Ave.	Evergreen Park	60805 (708) 422-2148	X
Flossmoor Fire Department	2828 Flossmoor Rd.	Flossmoor	60422 (708) 798-3885	X
Ford Heights Fire Department	1343 Ellis Ave.	Ford Heights	60411 (708) 758-3451	X
Forest Park Fire Department	7625 Wilcox St.	Forest Park	60130 (708) 366-1234	X
Forest View Fire Department	7010 West 46th St.	Forest View	60402 (708) 788-9769	X
Franklin Park Fire Department	10001 W. Addison St.	Franklin Park	60131 (847) 678-2400	X
Glencoe Fire Department	325 Hazel Ave.	Glencoe	60022 (847) 835-4112	X
Glenview Fire Department	1815 Glenview Rd.	Glenview	60025 (847) 724-2141	X
Glenwood Fire Department	1 Asselborn Way	Glenwood	60425 (708) 753-2440	X
Golf	1 Briar Rd. P.O. Box 216	Golf	60029 (847) 998-8857	X
Glenview Fire Department	1815 Glenview Rd.	Glenview	60025 (847) 724-2141	X
Hanover Park Fire Department	6850 Barrington Rd.	Hanover Park	60103 (630) 736-6800	X
Harvey Police Department	15301 Dixie Hwy	Harvey	60426 (708) 210-5200	X
Harvey Fire Department	15600 S. Center	Harvey	60426 (708) 331-7720	X
Hazel Crest Fire Department	2903 West 175th St.	Hazel Crest	60429 (708) 335-9630	X
Hillside Fire Department	523 N. Wolf Rd.	Hillside	60162 (708) 547-8684	X
Hines VA Hospital F.D.	P.O. Box 5000 Route 0015	Hines	60141 (708) 202-8387	X
Hinsdale Fire Department	121 Symonds Dr.	Hinsdale	60521 (630) 789-7060	X
Hoffman Estates Fire Department	1900 Hassell Rd.	Hoffman Estates	60169 (847) 843-3825	X
Hometown FPD	4301 SW Hwy	Hometown	60456 (708) 422-3637	X
Hometown Police	4331 SW Hwy	Hometown	60456 (708) 422-2188	X
Homewood Fire Department	17950 Dixie Hwy.	Homewood	60430 (708) 206-3400	X
Indian Head Park PD	201 Acacia Dr	Indian Head Park	60525 (708) 246-4534	x
Justice Roberts Park FPD	7800 Archer Rd.	Justice	60458 (708) 458-1585	X
LaGrange Fire Department	300 W. Burlington Ave.	LaGrange	60525 (708) 579-2338	X
LaGrange Park Fire Department	447 N. Catherine Ave.	LaGrange Park	60526 (708) 354-0225	X
Lansing Fire Department	19300 Burnham	Lansing	60438 (708) 895-7400	X

PARTICIPATING AGENCIES

Lincolnwood Fire Department	6900 N. Lincoln Ave.	Lincolnwood	60712 (847) 673-1545		X
Lynwood Fire Department	3107 E. Glenwood-Dyer Rd.	Lynwood	60411 (708) 758-6102		X
Lyons Fire Department	4043 Joliet Avenue	Lyons	60534 (708) 447-6655		X
Lyons Police Department	4200 Lawndale	Lyons	60534 (708) 447-1225	X	
Markham Fire Department	16313 Kedzie Pkwy.	Markham	60428 (708) 331-4905		X
Matteson Fire Department	3445 W. 211th St.	Matteson	60443 (708) 748-5129		X
Maywood Fire Department	700 St. Charles Rd.	Maywood	60153 (708) 681-8860		X
McCook Fire Department	5000 Glencoe Ave.	McCook	60525 (708) 447-7561		X
Melrose Park Fire Department	3601 W. Lake	Melrose Park	60160 (708) 344-1315		X
Merrionette Park Fire Department	3165 West 115th St.	Merrionette Park	60803 (708) 396-3180		X
Merrionette Park Police Department	11750 S Kedzie	Merrionette Park	60808 (708) 396-3170	X	
Metra Police Department	547 W. Jackson Blvd 9th Fl	Chicago	60661 (312) 322-2800	X	
Midlothian Fire Department	14801 S. Pulaski Rd.	Midlothian	60445 (708) 489-4742		X
Morton Grove Fire Department	6250 Lincoln Ave.	Morton Grove	60053 (847) 470-5226		X
Mount Prospect Fire Department	112 E. Northwest Hwy.	Mount Prospect	60056 (847) 870-5660		X
Niles Fire Department	8360 W. Dempster St.	Niles	60714 (847) 588-6801		X
North Riverside Fire Department	2331 S. Des Plaines Ave.	North Riverside	60546 (708) 447-1981		X
Northbrook Fire Department	740 Dundee Rd.	Northbrook	60062 (847) 498-5545		X
Northlake Police Department	55 E. North Ave	Northlake	60164 (708) 531-5755		X
Northfield Fire Department	1800 Winnetka	Northfield	60093 (847) 441-3800		X
Oak Brook Fire Department	1200 Oak Brook Road	Oak Brook	60523 (630) 990-3040		X
Oak Brook Fire Department	1200 Oak Brook Road	Oak Brook	60523 (630) 990-3040		X
Oak Forest Fire Department	5620 James Dr.	Oak Forest	60452 (708) 687-6050		X
Oak Lawn Fire Department	6451 West 93rd Pl.	Oak Lawn	60453 (708) 499-7700		X
Oak Park Fire Department	100 N. Euclid	Oak Park	60301 (708) 358-5602		X
Olympia Fields (Matteson F.D.)	3445 W. 211th St.	Matteson	60443 (708) 748-5129		X
Palatine Fire Department	39 E. Cofax	Palatine	60067 (847) 202-6340		X
Palos Park Police Department	8999 123rd St	Palos Park	60464 (708) 448-2191	X	
Park Forest Fire Department	156 Indianwood Blvd,	Park Forest	60466 (708) 748-5606		X
Park Ridge Police Department	200 Vine St	Park Ridge	60068 (224) 580-2860	X	
Park Ridge Fire Department	901 Devon	Park Ridge	60068 (847) 318-5259		X
Phoenix Fire Department	625 East 151st St.	Phoenix	60426 (708) 331-2182		X
Phoenix Police Department	625 East 151st St.	Phoenix	60426 (708) 331-2182	X	
Posen Fire Department	2440 W. Walter Zimny Dr.	Posen	60469 (708) 385-3110		X

PARTICIPATING AGENCIES

Richton Park Fire Department	4455 Sauk Trail	Richton Park	60471 (708) 481-8985	X
River Forest Fire Department	400 Park Ave.	River Forest	60305 (708) 366-8500	X
River Grove Fire Department	2601 Thatcher Ave.	River Grove	60171 (708) 453-1429	X
Riverdale Fire Department	725 W. 138th Street	Riverdale	60827 (708) 849-2124	X
Riverside Fire Department	27 Riverside Rd.	Riverside	60546 (708) 447-2123	X
Robbins Fire Department	3327 West 137th St.	Robbins	60472 (708) 385-8940	X
Robbins Police Department	3327 West 137th St.	Robbins	60472 (708) 385-8940	X
Rolling Meadows Fire Department	2455 Plum Grove Rd.	Rolling Meadows	60008 (847) 397-3352	X
Roselle Fire Department	100 E. Maple	Roselle	60172 (630) 980-2043	X
Rosemont Fire Department	9501 W. Devon Ave.	Rosemont	60018 (847) 823-1134	X
Sauk Village Fire Department	1804 East 222nd St.	Sauk Village	60411 (708) 758-2225	X
Schaumburg Fire Department	1601 N. Roselle Rd.	Schaumburg	60195 (847) 923-6744	X
Schiller Park Fire Department	9526 W. Irving Park Rd.	Schiller Park	60176 (847) 678-5136	X
Skokie Fire Department	7424 Niles Center Rd.	Skokie	60077 (847) 982-5300	X
South Chicago Heights F.D.	2729 Jackson Ave.	So. Chgo Heights	60411 (708) 755-9589	X
South Holland Fire Department	16230 Wausau Ave.	South Holland	60473 (708) 331-3123	X
Steger Fire Department	35 West 34th Street	Steger	60475 (708) 754-2625	X
Stickney Fire Department	6433 West 43rd Street	Stickney	60402 (708) 795-6333	X
Stone Park Fire Department	1745 N. 35th Ave.	Stone Park	60165 (708) 450-3217	X
Stone Park Police Department	1745 N. 35th Ave.	Stone Park	60165 (708) 450-3217	X
Streamwood Fire Department	1095 E. Schaumburg Rd.	Streamwood	60107 (630) 736-3650	X
Summit Fire Department	7339 W. 59th Street	Summit	60501 (708) 594-3894	X
Thornton Fire Department	115 E. Margaret St.	Thornton	60476 (708) 877-4459	X
Tinley Park Fire Department	17355 S. 68th Court	Tinley Park	60477 (708) 444-5200	X
University Park Fire Department	698 Burnham Dr.	University Park	60466 (708) 534-0913	X
Westchester Fire Department	10240 W. Roosevelt Rd.	Westchester	60154 (708) 345-0433	X
Western Springs Fire Department	740 Hillgrove Ave.	Western Springs	60558 (708) 246-1800	X
Wheeling Fire Department	255 W. Dundee Rd.	Wheeling	60090 (847) 459-2662	X
Willow Springs Fire Department	8259 Willow Springs Rd.	Willow Springs	60480 (708) 839-5665	X
Wilmette Fire Department	1304 Lake Ave.	Wilmette	60091 (847) 853-7692	X
Winnetka Fire Department	428 Green Bay Rd.	Winnetka	60093 (847) 501-6029	X
Worth North Palos F.P.D	7112 West 111th St.	Worth	60482 (708) 448-1181	X
Worth Police Department	7112 West 111th St.	Worth	60482 (708) 580-2869	X

PARTICIPATING AGENCIES

9-1-1 Participating Agency	Street Address	City	Zip	Admin Phone	Direct Dispatch	Transfer	Call Relay
Alsip Fire Department	12600 S. Pulaski Rd.	Alsip	60803	(708) 385-6902		X	
Arlington Heights Fire Department	1150 N. Arlington Hgts. Rd.	Arlington Heights	60004	(847) 368-5450		X	
Barrington Hills Fire District	400 N. Northwest Highway	Barrington	60010	(847) 304-3600		X	
Bedford Park Fire Department	6820 S. Archer Ave.	Bedford Park	60501	(708) 563-4513		X	
Bellwood Fire Department	3200 Washington Blvd.	Bellwood	60104	(708) 547-3524		X	
Bensenville Fire Department	500 S. York Rd.	Bensenville	60106	(630) 350-3441		X	
Berkeley Fire Department	5819 Electric Ave.	Berkeley	60163	(708) 449-9444	X		
Berkeley Police Department	5819 Electric Ave.	Berkeley	60163	(708) 449-9444	X		
Berwyn Fire Department	6700 W. 26th St	Berwyn	60402	(708) 788-2660		X	
Blue Island Fire Department	2450 W. Vermont Street	Blue Island	60406	(708) 396-7070		X	
Blue Island Police Department	13031 Greenwood Ave	Blue Island	60406	(708)385-1313	X		
Bridgeview Fire Department	7500 S. Oketo Ave.	Bridgeview	60455	(708) 924-8250		X	
Broadview Fire Department	2400 S. 25th Ave.	Broadview	60155	(708) 343-6124		X	
Brookfield Fire Department	9001 Shields Ave.	Brookfield	60513	(708) 485-0076		X	
Brookfield Zoo Fire Brigade	3300 Golf	Brookfield	60513	(708) 485-0023		X	
Buffalo Grove Fire Department	1051 Highland Grove Dr.	Buffalo Grove	60089	(847) 537-0995		X	
Burbank Fire Department	6530 West 79th St.	Burbank	60459	(708) 599-7766		X	
Burnham Fire Department	14450 Manistee Ave.	Burnham	60633	(708) 891-9865		X	
Calumet City Fire Department	684 Wentworth Ave.	Calumet City	60409	(708) 891-8145		X	
Calumet Park Fire Department	12457 S. Ashland Ave.	Calumet Park	60827	(708) 385-0550		X	
Chicago Emergency Comm Center	1411 W. Madison	Chicago	60607	(773) 746-9111		X	
Chicago Fire Department	10 W. 35th Street	Chicago	60616	(312) 745-4200		X	
Chicago Heights Police Department	1601 Halsted St.	Chicago Heights	60411	(708) 754-2121	x		
Chicago Heights Fire Department	83 E. Joe Orr Rd.	Chicago Heights	60411	(708) 756-5370		X	
Cicero Fire Department	5303 West 25th St.	Cicero	60804	(708) 652-0174		X	
Cook Cty Forest Preserve Police	536 N Harlem Ave.	River Forest	60305	(708) 771-1000	X		
Cook Cty Sheriffs Police	1401 S. Maybrook Drive	Maywood	60153	(708) 865-4770	X		
Country Club Hills F.D.	4350 West 183rd St.	Country Club Hills	60478	(708) 798-3270		X	
Crestwood Police Department	13840 S. Cicero Ave.	Crestwood	60445	(224)580-2867	X		
Crestwood Fire Department	13840 S. Cicero Ave.	Crestwood	60445	(708) 371-4805		X	
Des Plaines Fire Department	405 S. River Rd.	Des Plaines	60016	(847) 391-5333		X	
Dixmoor Police Department	170 West 145th St.	Dixmoor	60426	(708) 389-9441		X	
Dixmoor Fire Department	170 West 145th St.	Dixmoor	60426	(708) 389-9441		X	

ADJACENT AGENCIES LIST

Adjacent Agencies

AGENCY	STREET ADDRESS,CITY,ZIPCODE	TELEPHONE NUMBER
Alsip	4500 W. 123rd. St. Alsip IL 60803	7083856902
Arlington Heights	33 S. Arlington Hgts. Rd. Arlington Heights IL 60005	8473685300
Barrington/Inverness	400 N. Northwest Highway Barrington IL 60010	8473043300
Barrington Hills	112 Algonquin Rd. Barrington Hills IL 60010	8475513006
Bartlett	228 S. Main St. Bartlett IL 60103	6308370846
Bedford Park	6701 S. Archer Ave. Bedford Park IL 60501	7084583388
Bellwood	3200 Washington Blvd. Bellwood IL 60104	7085473530
Bensenville	100 N. Church Rd. Bensenville IL 60106	6303503455
Berwyn	6401 W. 31st Street Berwyn IL 60402	7087955600
Bridgeview	7500 S. Oketo Ave. Bridgeview IL 60455	7084582131
Broadview	2350 S. 25th Ave. Broadview IL 60155	7083456550
Brookfield	8820 Brookfield Ave. Brookfield IL 60513	7084858131
Buffalo Grove	46 Raupp Blvd. Buffalo Grove IL 60089	8474592560
Burbank	5650 W. 75th Place Burbank IL 60459	7084990440
Burnham	14450 Manistee Burnham IL 60633	7088912122
Burr Ridge	7660 S. County Line Rd. Burr Ridge IL 60527	6303238181
Calumet City	1200 Pulaski Rd. Calumet City IL 60409	7088682500
Calumet Park	12409 S. Throop St. Calumet Park IL 60827	7083856862
Chgo Comm Center	1411 Madison Chicago IL 60607	3127469236
Chicago Ridge	10425 S. Ridgeland. Chicago Ridge IL 60415	7084257831
Cicero	4932 West 25th Pl. Cicero IL 60804	7086522130
Country Club Hills	3700 West 175th Pl. Country Club Hills IL 60478	7087983191
Countryside	5550 East Ave. Countryside IL 60525	7083546932
Deerfield	850 Waukegan Rd. Deerfield IL 60015	8479458636
Des Plaines	1418 Miner St. Des Plaines IL 60016	8473915450
Dolton	14030 Park Ave. Dolton IL 60419	7088412533
East Hazel Crest	17223 S. Throop St. East Hazel Crest IL 60429	7087982186
Elgin	151 Douglas Elgin IL 60120	8472892740
Elk Grove Village	901 Wellington Ave. Elk Grove Village IL 60007	8473574110
Elmwood Park	7420 Fullerton Ave. Elmwood Park IL 60707	7084532137
Evanston	1454 Elmwood Ave. Evanston IL 60201	8478665005
Evergreen Park	9420 S. Kedzie Ave. Evergreen Park IL 60805	7082298188
Flossmoor	2800 Flossmoor Rd. Flossmoor IL 60422	7089574500
Forest Park	517 Des Plaines Ave. Forest Park IL 60130	7083662425
Forest View	7000 West 46th St. Forest View IL 60402	7087880318
Franklin Park	9545 W. Belmont Ave. Franklin Park IL 60131	8476718200
Glencoe	675 Village Ct. Glencoe IL 60022	8478354112
Glenview	2500 E. Lake Ave Glenview IL 60026	8477295000
Glenwood	One Asselborn Way Glenwood IL 60425	7087586071
Hanover Park	2121 W. Lake St. Hanover Park IL 60103	6303724400
Harwood Heights	7300 W. Wilson Harwood Heights IL 60706-	7088674353
Hazel Crest	3000 West 170th Pl. Hazel Crest IL 60429	7083359640
Hickory Hills	8652 West 95th St. Hickory Hills IL 60457	7085984900
Hillside	425 Hillside Avenue Hillside IL 60162	7082024356

ADJACENT AGENCIES LIST

Hines	P.O. Box 2070 Hines IL 60141	7082022013
Hinsdale	121 Symonds Dr. Hinsdale IL 60521	6307897083
Hodgkins	6015 Lenzi Ave. Hodgkins IL 60525	7083524623
Hoffman Estates	411 W. Higgins Road Hoffman Estates IL 60169	8477812801
Homewood	17950 Dixie Hwy. Homewood IL 60430	7082063420
Justice	7800 S. Archer Road Justice IL 60458	7084582191
Kenilworth	419 Richmond Rd. Kenilworth IL 60043	8472512141
LaGrange	304 W. Burlington Ave. LaGrange IL 60525	7085792334
LaGrange Park	447 N. Catherine Ave. LaGrange Park IL 60526	7083522151
Lansing	2710 170th St. Lansing IL 60438	7088957150
Lemont	14600 127th St Lemont IL 60439	6302572229
Lincolnwood	6900 N. Lincoln Ave. Lincolnwood IL 60712	8476732167
Lynwood	21460 Lincoln Hwy. Lynwood IL 60411	7087584744
Markham	16313 Kedzie Pkwy. Markham IL 60426	7083314905
Matteson	20500 S. Cicero Ave. Matteson IL 60443	7087484085
Maywood	125 South 5th. Ave. Maywood IL 60153	7084504460
McCook	5000 Glencoe Ave. P.O. 1503 McCook IL 60525	7084471234
Melrose Park	1 N. Broadway Ave. Melrose Park IL 60160	7083448409
Morton Grove	6101 Capulina Ave. Morton Grove IL 60053	8474705208
Mount Prospect	112 E. Northwest Hwy. Mount Prospect IL 60056	8478705653
Niles	7200 N. Milwaukee Ave. Niles IL 60714	8475886510
Norridge	4020 N. Olcott Ave. Norridge IL 60706	7084534770
North Riverside	2359 S. Des Plaines Ave. North Riverside IL 60546	7084479191
Northbrook	1401 Landwehr Rd. Northbrook IL 60062	8475642060
Northfield	350 Walnut St. Northfield IL 60093	8474462131
Oak Forest	15440 S. Central Ave. Oak Forest IL 60452	7086871376
Oak Lawn	9446 S. Raymond Ave. Oak Lawn IL 60453	7084997723
Oak Park	123 Madison Oak Park IL 60302-4272	7083863800
Olympia Fields	20701 Governors Hwy. Olympia Fields IL 60461	7085038100
Orland Hills	16039 S. 94th Ave Orland Hills IL 60477	7083494111
Orland Park	15100 Ravinia Ave. Orland Park IL 60462	7083494111
Palatine	200 E. Wood St. Palatine IL 60067	8473599011
Palos Heights	7607 W. College Dr. Palos Heights IL 60463	7084485060
Palos Hills	8555 West 103rd St. Palos Hills IL 60465	7085982992
Park Forest	200 Lakewood Blvd. Park Forest IL 60466	7087488390
Posen	2440 W. Walter Zimny Dr. Posen IL 60469	7083850277
Prospect Heights	14 E. Camp McDonald Rd. Prospect Hgts IL 60070	8473985511
Richton Park	4455 Sauk Trail Richton Park IL 60471	7084818911
River Forest	400 Park Ave. River Forest IL 60305	7083667125
River Grove	2621 Thatcher Ave. River Grove IL 60171	7084532123
Riverdale	14140 S. Tracy Ave. Riverdale IL 60827	7088412203
Riverside	31 Riverside Rd. Riverside IL 60546	7084472127
Rolling Meadows	3600 Kirchoff Rd. Rolling Meadows IL 60008	8472552416
Roselle	103 S. Prospect Roselle IL 60172	6309802030
Rosemont	9501 W. Devon Ave. Rosemont IL 60018	8478231134
Sauk Village	21701 Torrence Ave. Sauk Village IL 60411	7087581331
Schaumburg	1000 W. Schaumburg Rd. Schaumburg IL 60194	8478823534

ADJACENT AGENCIES LIST

Schiller Park	9526 W. Irving Park Rd. Schiller Park IL 60176	8476784794
Skokie	8350 Laramie Skokie IL 600772491	8479825910
South Barrington	30 S. Barrington Rd. South Barrington IL 60010	8473817511
South Chicago Heights	2729 Jackson Ave. P.O. 770 So. Chgo Hgts IL 60412	7087547131
South Holland	16220 Wausau Ave. South Holland IL 60473	7082102945
Steger	3322 Emerald Steger IL 60475	7086721564
Stickney	6533 W. Pershing Rd. Stickney IL 604024018	7087882131
Stone Park	1629 Mannheim Rd, Stone Park, IL 60165	7084503216
Streamwood	401 E. Irving Park Rd. Streamwood IL 60107	6308370953
Summit	5810 S. Archer Rd. Summit IL 60501	7085634830
Thornton	700 Park Thornton IL 60476	7088774440
Tinley Park	7850 West 183rd St. Tinley Park IL 60477	7084445300
University Park	698 Burnham Dr. University Park IL 60466	7085340914
Western Springs	740 Hillgrove Ave. Western Springs IL 60558	7082468540
Wheeling	255 W. Dundee Rd. Wheeling IL 60090	8474592634
Willow Springs	8255 Willow Springs Rd. Willow Springs IL 60480	7088392732
Wilmette	710 Ridge Rd. Wilmette IL 60091	8478537554
Winnetka	410 Green Bay Rd. Winnetka IL 60093	8475016034

CARRIER LISTING

NEXIVA	VOIP
ONSTAR CALL CENTER	VOIP
OOMA	VOIP
PCVOIP STATION	VOIP
POWERNET GLOBAL	VOIP
QWEST COMMUNICATIONS	VOIP
REDSKY GLOBAL	VOIP
RNK COMM. - RNKV	VOIP
SIRIUS XM	VOIP
SORENSEN RELAY CUSTOMER	VOIP
SPEAKEASY	VOIP
TIME WARNER CABLE	VOIP
UNKNOWN CARRIER	VOIP
USLEC	VOIP
VERIZON TELEMATICS	VOIP
VERIZON VOIP	VOIP
VONAGE	VOIP
VONAGE BUSINESS SOLUTIONS	VOIP
YMAX	VOIP

Carrier Listing

Name	Type
AT&T MOBILITY	CELL
CINGULAR WIRELESS	CELL
CRICKET	CELL
METRO PCS	CELL
NEXTEL COMMUNICATIONS	CELL
PRIME CO	CELL
SPRINT PCS	CELL
T-MOBILE USA	CELL
US CELLULAR	CELL
VERIZON WIRELESS	CELL
SLIX	VOIP
8X8 PACKET 8	VOIP
ACN DIGITAL PHONE	VOIP
AFFINITY	VOIP
ALIANZA	VOIP
ALLSTATE ROADSIDE TELEMATICS	VOIP
ALTEON BOWEN MNG	VOIP
AT LAST COMMS	VOIP
AT&T VOIP	VOIP
ATF - CS	VOIP
AT LOCAL NET SRV-ATCS	VOIP
BANDTEL	VOIP
BIG RIVER TELEPHONE COMPANY	VOIP
BROAD VOICE	VOIP
COYOND	VOIP
CENTURYLINK	VOIP
CF COMMUNICATION	VOIP
CMNI	VOIP
COMCAST	VOIP
COMPARTNERS CML	VOIP
CONX	VOIP
CROSS COUNTRY AUTO SERVICE	VOIP
CW 123	VOIP
CYPRUS	VOIP
DASH CARRIER	VOIP
DASH CARRIER SERVICES	VOIP
GLOBAL CROSSING	VOIP
IBCF	VOIP
INTRADO	VOIP
LEVEL 3	VOIP
LINGO	VOIP
MCI	VOIP
MEDIA COM	VOIP
MOTOROLA 1211	VOIP
NETWORK BILLING SYSTEMS	VOIP
NEW GLOBAL TELECOM	VOIP

Wireline Exchanges

Arlington Heights
Aurington
Bartlett
Bellwood
 Bensenville
Blue Island
Columa City
Chicago Heights
 Cicero
 Deerfield
 Des Plaines
 Elk Grove Village
 Evanston
 Glenview
 Harvey
 Hickory Hills
 Hillside
 Homewood
 La Grange
 Morton Grove
 Northbrook
 Oak Lawn
 Oak Park
 Orchard Park
 Palatine
 Palos Park
 Park Forest
 Park Ridge
 River Grove
 Rivertale
 Schaumburg
 Schiller Park
 Skokie
 Summit
 Tinley Park
 Wheeling
 Wilmette
 Winnetka
 Bensenville
 Bolingbrook
 Dundee
 Elgin
 Elmhurst
 Lombard
 Oak Brook
 Roselle
 Frankfort

ATTACHMENTS

Ordinance - The local ordinance which created an ETSB prior to January 1, 2016.

Contracts - The contract for a new 9-1-1 system provider or for NG 9-1-1 service.

Intergovernmental Agreement

Back-up PSAP Agreement - The agreement that establishes back-up service due to interruptions or overflow services between PSAPs.

Network Diagram - Diagram provided by the 9-1-1 System Provider. Re-evaluate P.01 grade of Service for cost savings and network efficiency.

**COUNTY'S ENHANCED 9-1-1 EMERGENCY TELEPHONE
SYSTEM ORDINANCE, AS AMENDED**

WHEREAS, the State of Illinois has enacted into law the Emergency Telephone System Act, Ill. Rev. Stat. ch. 134, para. 30.01 et. seq. (the Act) and

WHEREAS, the Act enables a County to impose a surcharge on billed subscribers of network connections provided by telecommunications carriers at a rate per network connection in order to implement and maintain a "9-1-1" Emergency Telephone System; and

WHEREAS, the Act further provides that before the surcharge may be imposed it must be authorized by a majority of voters in a referendum by the County; and

WHEREAS, the County Board of Cook, its' President, and commissioners deem it to be in the best interest of the County to implement and maintain an enhanced "9-1-1" Emergency Telephone System and to impose a surcharge on billed subscribers of network connections provided by the telecommunications carriers to pay for the cost associated therewith;

NOW, THEREFORE, BE IT ORDAINED by the President and Board of Commissioners of the County of Cook, Cook County Illinois as follows:

NEW CHAPTER - Surcharge for Emergency 9-1-1 Telephone System

Section One

A surcharge is hereby imposed, subject to the provisions of Section Two, upon all telephone subscribers passed through telecommunication carriers engaged in the business of transmitting messages by means of electricity originating within the corporate limits of Cook County. However, the surcharge may not be imposed, unless requested by a municipality, in any incorporated area which has previously approved a surcharge, or in any incorporated area where the corporate authorities have previously entered into a binding contract or letter of intent with a telecommunications carrier to provide 9-1-1 service through municipal funds.

If simultaneous to approval of the county referendum contained in this ordinance, a municipality approves a substantially similar referendum authorizing a surcharge for 9-1-1 services to be provided by the municipality, this ordinance does not apply to that municipality.

Section Two

A referendum shall be placed by the Cook County Clerk on the April 20, 1993, ballot for all legal voters residing in the Unincorporated areas of Cook County and Municipalities of Berkeley, Golf, Ford Heights, Northlake, Phoenix, Robbins, and Stone Park, to vote upon the following question:

Shall the County of Cook impose a surcharge	:	
of up to one and 25/100 dollars (\$1.25) per month	:	YES
per network connection, which surcharge will be	:	
added to the monthly bill you receive for telephone	:	
for telecommunications charges for the purpose of	:	
installing a 9-1-1 Emergency Telephone System	:	NO

Section Three

If a majority of the votes cast upon the question are in favor thereof, a surcharge is hereby imposed at a rate of \$1.25 per month per in service network connection, as hereinafter defined.

Section Four

As used in this Ordinance, the following terms shall have the following meanings: a) "network connection" and "transmitting messages" shall have the same meanings as in the Emergency Telephone System Act, Ill. Rev. Stat. ch. 134, para. 30.01 et seq. (1991); b) "telecommunications carrier" shall have the same meaning as Ill. Rev. Stat. ch. 111 2/3, para. 13-202; c) "board" means the Emergency Telephone System Board of Cook County created pursuant to Section 12 of this Ordinance.

Section Five

The Cook County Clerk shall provide any telecommunication carrier subject to the surcharge with a certified list of those network connections assigned to the municipalities or county to be exempt from imposition of the surcharge. The certified list may be revised by the County of Cook on 60 days prior written notice provided to the telecommunication carriers.

Section Six

The surcharge shall be imposed on the first day of the month following the expiration of 90 days from the date of the Cook County Clerk certifies to the individual telecommunication carriers subject to the surcharge that the referendum referred to in Section Two has passed.

Section Seven

Each telecommunications carrier is hereby authorized and instructed to recover accounting and collection charge, as provided in Section 8, by deducting 3% from the gross amount of surcharge collected otherwise due and owing the County of Cook prior to remittance under Section Eight of this ordinance.

Section Eight

The amount of surcharge collected by the telecommunications carrier shall be paid to the Emergency Telephone System Board of Cook County not later than 30 days after the surcharge is collected, net of any network or other 9-1-1 or sophisticated 9-1-1 system charges then due the particular telecommunication carrier, as shown on an itemized bill and as previously agreed upon by the Board and the carrier and the 3% accounting and collection charge described in Section Seven.

Section Nine

Simultaneously with the remittance described in Section Eight above each telecommunication carrier shall make a return to the Cook County Treasurer for the period to which the remittance applies stating as follows:

1. The name of the telecommunication carrier.
2. The telecommunication carrier's principal place of business.
3. The number of network connections to which the surcharge applies.
4. The amount of surcharge due.
5. Such other reasonable and related information such as the corporate authorities may require.

Section Ten

If it shall appear that an amount of surcharge has been paid which was not due under the provisions of this ordinance, whether as the result of a mistake of fact or an error of law, then such amount shall be credited against any surcharge due, or to become due, under this ordinance from the telecommunication carrier who made the erroneous payments; provided that no amounts erroneously paid more than three(3) years prior to the filing of a claim therefore shall be so credited. Ninety days prior notice shall be given to the Emergency Telephone System Board on any credit against a surcharge due.

Section Eleven

No action to recover any amount of surcharge due under the provisions of this ordinance shall be commenced more than three (3) years after the due date of such amount.

Section Twelve

Upon approval of the referendum, the Emergency Telephone Board System of Cook County shall be established. The Board shall consist of not fewer than five members, appointed by the President of the Cook County Board of Commissioners and approved by the Board of Commissioners.

At least three members of the Board shall be representative of the 9-1-1 public safety agencies, including but not limited to police departments, fire departments, emergency medical services providers, and emergency services and disaster agencies, and appointed on the basis of their ability or experience. Elected officials are also eligible to serve on the board. Members of the board shall serve without compensation but shall be reimbursed for their actual and necessary expenses. Any 2 or more municipalities, counties, or combination thereof, that impose a surcharge may, instead of establishing individual boards, establish by intergovernmental agreement a Joint Emergency Telephone System Board pursuant to this Section. The manner of appointment of such a joint board shall be prescribed in the agreement.

The Board's powers and duties shall include, but are not limited to the following:

1. Planning a 9-1-1 system.
2. Coordinating and supervising the implementation, upgrading or maintenance of the system, including the establishment of equipment specifications and coding systems.
3. Receiving monies from the surcharge imposed under this Ordinance, and from any other source, for deposit into the Emergency Telephone System Fund.
4. Authorizing all disbursements from the fund.
5. Hiring, on a temporary basis, any staff necessary for the implementation or upgrade of the system.

All monies received by a board pursuant to a surcharge imposed under this Ordinance shall be deposited into a separate interest bearing Emergency Telephone System Fund account. The Cook County Treasurer shall be custodian of the fund. All interest accruing on the fund shall remain in the fund. No expenditures may be made from such fund except upon the direction of the board by resolution passed by a majority of all members of the board. Expenditures may be made only to pay for the costs associated with the following:

1. The design of the Emergency Telephone System.
2. The coding of an initial Master Street Address Guide database, and update and maintenance thereof.
3. The repayment of any monies advanced for the implementation of the system.
4. The charges for Automatic Number Identification and Automatic Location Identification equipment, and maintenance, replacement and update thereof.
5. The non-recurring charges related to installation of the Emergency Telephone System and the ongoing network charges.

6. Other products and services necessary for the implementation, upgrade and maintenance of the system and any other purpose related to the operation of the system, including costs attributable directly to the construction, leasing, or maintenance of any buildings or facilities or costs of personnel attributable directly to the operation of the system. Costs attributable directly to the operation of an emergency telephone system do not include the costs of public safety agency personnel who are and equipment that is dispatched in response to an emergency call.

The Board shall complete the database before implementation of the 9-1-1 system. The error ratio of the database shall not at any time exceed 1% of the total database.

Section Thirteen

Civil Liability

No public agency or public safety agency, nor any officer, agent or employee of any public agency or public safety agency, shall be liable for any civil damages as a result of any act or omission, except willful or wanton misconduct, in connection with developing, adopting, operating or implementing any plan or system required by this Ordinance.

No person who gives emergency instructions through a system established under this Ordinance to persons rendering services in an emergency at another location, nor any person following such instructions in rendering such services, shall be liable for any civil damages as a result of issuing or following the instructions, unless issuing or following the instructions constitutes willful or wanton misconduct.

This Section may not be offered as a defense in any judicial proceeding brought by the Attorney General to, compel compliance under Section 12 of the Emergency Telephone Systems Act.

Section Fourteen

The County shall not expend any County funds for the implementation, installation and maintenance or other related costs attributable to providing a 9-1-1 emergency system for the citizens of Cook County. However, the County may pay for the personnel necessary to operate the 9-1-1 system.

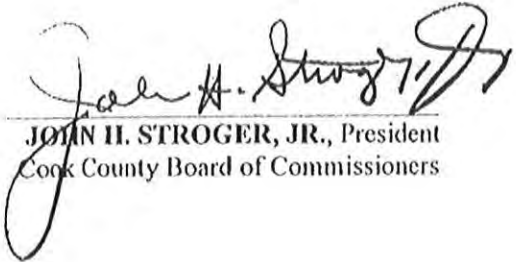
Section Fifteen

Any and all ordinances in conflict herewith, be and the same are hereby repealed.

Section Sixteen

As provided in Section One of this ordinance, and pursuant to the October 11, 2001 request by the Village of Dixmoor to be included in the Cook County 9-1-1 system, upon approval by the Illinois Commerce Commission all telecommunication carriers shall be notified to impose the County surcharge rate of \$1.25 per month per in service network connection, to all customers located within the Village of Dixmoor.

Approved and adopted this 20th day of November 2001.


JOHN H. STROGER, JR., President
Cook County Board of Commissioners

(SEAL)

Attest: 
DAVID ORR, County Clerk

APPROVED AS AMENDED
BY THE BOARD OF COOK COUNTY COMMISSIONERS

NOV 20 2001

COM _____

AGREEMENT RELATING TO TRANSFER AND REPORTING OF SURCHARGE FUNDS ATTRIBUTABLE TO THE VILLAGE OF CRESTWOOD, ILLINOIS

THIS AGREEMENT (the "Agreement") is made and entered into the 30th day of October, 2023 (the "Effective Date") by and between the Cook County Emergency Telephone System Board ("Cook County ETSB") and the Southwest Central 9-1-1 Emergency System Board ("SWC911") for the purpose of providing for the transfer of and reporting relating to certain surcharge funds attributable to the Village of Crestwood, Illinois ("Village") (the Cook County ETSB and the SWC911 are sometimes referred to herein individually as a "Party" and collectively the "Parties").

WITNESSETH:

WHEREAS, Section 15.4a of the Emergency Telephone System Act, 50 ILCS 750/1 *et seq.* (the "Act"), requires any 9-1-1 Authority, as defined by the Act, in a county with a population of at least 250,000 to consolidate such that no 9-1-1 Authority in the county serves a population of less than 25,000; and

WHEREAS, Cook County ETSB operates the Cook County 9-1-1 system in unincorporated areas of Cook County and certain municipalities; and

WHEREAS, in accordance with the Act, SWC911, is a Joint ETSB, and the Village of Crestwood (the "Village"), along with other municipalities, participates as a member municipality; and

WHEREAS, pursuant to 50 ILCS 15.4(a)(2), the Village requested that it be included in the County 9-1-1 System, and the Cook County ETSB has agreed to accept the Village into the Cook County 9-1-1 System; and

WHEREAS, in accordance with the bylaws adopted by SWC911, the Village has provided notice of its termination as a member of SWC911 and its intention to join Cook County ETSB; and

WHEREAS, to facilitate the Village's transition from SWC911 to Cook County ETSB, the Parties desire to enter into this Agreement to confirm their understanding that Village will cease to be a member of SWC911 and will become a member of Cook County ETSB; that, thereafter the boundaries for wireless emergency calls of each Party will change such that wireless emergency calls originating in the Village will be handled by Cook County ETSB; and, to provide for the transfer to Cook County ETSB of any funds held by SWC911 attributable to Village, after the effective date of the Village becoming a member of Cook County ETSB, including any surcharge funds (such as those funds commonly known as wireline and hold harmless surcharge funds) collected after the effective date of the Village becoming a member of Cook County ETSB, pursuant to the Act or any other applicable statute or ordinance (the "Funds");

NOW, THEREFORE, in consideration of the promises and mutual covenants hereafter set forth, the Parties agree as follows:

Section 1. Incorporation of Recitals.

The foregoing preambles are hereby incorporated into this Agreement as if fully restated in this Section 1.

Section 2. Village Opt-Out.

Village has provided the notice required by SWC911's bylaws to terminate as a SWC911 member municipality and that upon approval of Cook County ETSB's consolidation plan by the State of Illinois' Office of the Statewide 9-1-1 Administrator, the Village shall become a member of Cook County ETSB.

Section 3. Wireless Call Boundaries.

Upon the Village becoming a Cook County ETSB member municipality, the wireless call boundaries of Cook County ETSB and SWC911 shall change such that all wireless 9-1-1 calls originating in Village shall no longer be handled by SWC911 and instead shall be handled by Cook County ETSB.

Section 4. Funds.

Once the consolidation plan is approved by the State of Illinois' Office of the Statewide 9-1-1 Administrator, Cook County ETSB shall receive all Funds attributable to the Village after the effective date of the Village becoming a member of Cook County ETSB in accordance with the Act. Cook County ETSB will be responsible for all Funds it receives and for the reporting and auditing of all Funds as described in Section 5 below.

Section 5. Financial Reporting of Funds.

SWC911 shall be responsible for all required financial reporting relating to the Funds, including the financial report required by Section 40 of the Act, up to and including the date that Cook County ETSB's consolidation plan is approved by the State of Illinois' Office of the Statewide 9-1-1 Administrator. Thereafter, Cook County ETSB shall be responsible for all such reporting.

Section 6. Term.

The term of this Agreement shall commence on the Effective Date and shall end the later of (1) the date which is one (1) year after the date of approval of Cook County ETSB's consolidation plan by the State of Illinois' Office of the Statewide 9-1-1 Administrator or (2) the date upon which SWC911 files the last financial report relating to funds attributable to Village as required by Section 5 hereof.

Section 7. Counterparts.

This Agreement may be executed in counterparts, each of which shall be deemed to be an original and both of which shall constitute one and the same Agreement.

Section 8. Severability.

If any part of this Agreement shall be held invalid for any reason, the remainder of this Agreement shall remain valid to the maximum extent possible.

Section 9. Governing Law.

This Agreement shall be governed by the laws of the State of Illinois without giving consideration to the principals of conflict of laws.

Section 10. Entire Agreement.

This Agreement represents the entire agreement between the Parties and there are no other promises or conditions in any other agreement whether oral or written.

[SIGNATURE PAGE FOLLOWS]


IN WITNESS WHEREOF, the Parties hereto have caused this Agreement to be executed by their duly authorized officers on the dates set out below.

Cook County Emergency Telephone System Board

By: 
Martin Bennett
Executive Director

Date: 10/70/2003

Southwest Central 9-1-1 Emergency Telephone System Board

By: 
Chairman, Southwest Central 911 System

Date: 2/21/24

AGREEMENT RELATING TO TRANSFER AND REPORTING OF SURCHARGE FUNDS ATTRIBUTABLE TO THE VILLAGE OF WORTH, ILLINOIS

THIS AGREEMENT (the “Agreement”) is made and entered into the 30th day of October, 2023 (the “Effective Date”) by and between the Cook County Emergency Telephone System Board (“Cook County ETSB”) and the Southwest Central 9-1-1 Emergency System Board (“SWC911”) for the purpose of providing for the transfer of and reporting relating to certain surcharge funds attributable to the Village of Worth, Illinois (“Village”) (the Cook County ETSB and the SWC911 are sometimes referred to herein individually as a “Party” and collectively the “Parties”).

WITNESSETH:

WHEREAS, Section 15.4a of the Emergency Telephone System Act, 50 ILCS 750/1 *et seq.* (the “Act”), requires any 9-1-1 Authority, as defined by the Act, in a county with a population of at least 250,000 to consolidate such that no 9-1-1 Authority in the county serves a population of less than 25,000; and

WHEREAS, Cook County ETSB operates the Cook County 9-1-1 system in unincorporated areas of Cook County and certain municipalities; and

WHEREAS, in accordance with the Act, SWC911, is a Joint ETSB, and the Village of Worth (the “Village”), along with other municipalities, participates as a member municipality; and

WHEREAS, pursuant to 50 ILCS 15.4(a)(2), the Village requested that it be included in the County 9-1-1 System, and the Cook County ETSB has agreed to accept the Village into the Cook County 9-1-1 System; and

WHEREAS, in accordance with the bylaws adopted by SWC911, the Village has provided notice of its termination as a member of SWC911 and its intention to join Cook County ETSB; and

WHEREAS, to facilitate the Village’s transition from SWC911 to Cook County ETSB, the Parties desire to enter into this Agreement to confirm their understanding that Village will cease to be a member of SWC911 and will become a member of Cook County ETSB; that, thereafter the boundaries for wireless emergency calls of each Party will change such that wireless emergency calls originating in the Village will be handled by Cook County ETSB; and, to provide for the transfer to Cook County ETSB of any funds held by SWC911 attributable to Village, after the effective date of the Village becoming a member of Cook County ETSB, including any surcharge funds (such as those funds commonly known as wireline and hold harmless surcharge funds) collected after the effective date of the Village becoming a member of Cook County ETSB, pursuant to the Act or any other applicable statute or ordinance (the “Funds”);

NOW, THEREFORE, in consideration of the promises and mutual covenants hereafter set forth, the Parties agree as follows:

Section 1. Incorporation of Recitals.

The foregoing preambles are hereby incorporated into this Agreement as if fully restated in this Section 1.

Section 2. Village Opt-Out.

Village has provided the notice required by SWC911’s bylaws to terminate as a SWC911 member municipality and that upon approval of Cook County ETSB’s consolidation plan by the State of Illinois’ Office of the Statewide 9-1-1 Administrator, the Village shall become a member of Cook County ETSB.

Section 3. Wireless Call Boundaries.

Upon the Village becoming a Cook County ETSB member municipality, the wireless call boundaries of Cook County ETSB and SWC911 shall change such that all wireless 9-1-1 calls originating in Village shall no longer be handled by SWC911 and instead shall be handled by Cook County ETSB.

Section 4. Funds.

Once the consolidation plan is approved by the State of Illinois' Office of the Statewide 9-1-1 Administrator, Cook County ETSB shall receive all Funds attributable to the Village after the effective date of the Village becoming a member of Cook County ETSB in accordance with the Act. Cook County ETSB will be responsible for all Funds it receives and for the reporting and auditing of all Funds as described in Section 5 below.

Section 5. Financial Reporting of Funds.

SWC911 shall be responsible for all required financial reporting relating to the Funds, including the financial report required by Section 40 of the Act, up to and including the date that Cook County ETSB's consolidation plan is approved by the State of Illinois' Office of the Statewide 9-1-1 Administrator. Thereafter, Cook County ETSB shall be responsible for all such reporting.

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The term of this Agreement shall commence on the Effective Date and shall end the later of (1) the date which is one (1) year after the date of approval of Cook County ETSB's consolidation plan by the State of Illinois' Office of the Statewide 9-1-1 Administrator or (2) the date upon which SWC911 files the last financial report relating to funds attributable to Village as required by Section 5 hereof.

Section 7. Counterparts.

This Agreement may be executed in counterparts, each of which shall be deemed to be an original and both of which shall constitute one and the same Agreement.

Section 8. Severability.

If any part of this Agreement shall be held invalid for any reason, the remainder of this Agreement shall remain valid to the maximum extent possible.

Section 9. Governing Law.

This Agreement shall be governed by the laws of the State of Illinois without giving consideration to the principals of conflict of laws.


Section 10. Entire Agreement.

This Agreement represents the entire agreement between the Parties and there are no other promises or conditions in any other agreement whether oral or written.

[SIGNATURE PAGE FOLLOWS]

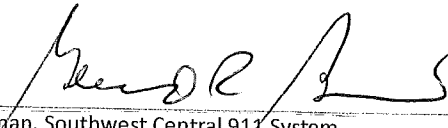
IN WITNESS WHEREOF, the Parties hereto have caused this Agreement to be executed by their duly authorized officers on the dates set out below.

Cook County Emergency Telephone System Board

By: 
Martin Bennett
Executive Director

Date: 10/30/2003

Southwest Central 9-1-1 Emergency Telephone System Board

By: 
Chairman, Southwest Central 911 System

Date: 2/21/24

Agr. 1014-23

**INTERGOVERNMENTAL AGREEMENT
BETWEEN THE COUNTY OF COOK
ON BEHALF OF THE COOK COUNTY SHERIFF
AND VILLAGE OF CRESTWOOD**

This Intergovernmental Agreement (“IGA”) is entered into by and between the County of Cook (“County”) on behalf of the Cook County Sheriff’s Office (“CCSO”) and the Village of Crestwood (“Crestwood”), (collectively, the “Parties”), pursuant to authority granted by the Illinois Constitution of 1970, Article VII, Section 10, and The Intergovernmental Cooperation Act, 5 ILCS 220/1 *et seq.*

I. RECITALS

WHEREAS, the Cook County Emergency Telephone Systems Board (“Cook ETSB”) operates the Cook County 9-1-1 system (“9-1-1 System”) in the unincorporated areas of Cook County and certain municipalities; and

WHEREAS, the CCSO processes 9-1-1 calls and provides other services for the 9-1-1 System, including call taking, dispatching, and radio monitoring; and

WHEREAS, the budget for the CCSO, through the Annual Appropriation Bill adopted by the County Board, currently funds the salary and benefits for in excess of sixty employees who currently staff the 9-1-1 System’s communication center; and

WHEREAS, the Crestwood Police have conducted their dispatch activity on the Southwest Central Dispatch, but are required to consolidate dispatch services with another emergency telephone systems board; and

WHEREAS, Crestwood desires to obtain the CCSO’s 9-1-1 System dispatching services for the Crestwood Police Department and agrees to reimburse the CCSO for providing said services pursuant to this IGA; and

WHEREAS, the CCSO agrees to provide 9-1-1 System dispatching/monitoring services to Crestwood Police twenty-four hours a day, seven days a week; and

WHEREAS, the County, the CCSO and Crestwood seek to enter into this IGA where the CCSO will provide dispatch services to the Crestwood Police.

NOW, THEREFORE, in consideration of the mutual covenants and agreements set forth herein, the Parties agree as follows:

II. INCORPORATION OF RECITALS

The recitals set forth above are incorporated herein as though fully set forth.

III. GENERAL PROVISIONS

- A. Term:** The term of this IGA shall begin on May 1st, 2024 (“Effective Date”) and shall continue for five (5) years from the Effective Date (“Termination Date”).
- B. Termination:** Either the CCSO or Crestwood, may terminate this IGA at any time after the first three (3) months of the Term upon three hundred sixty-five (365) days written notice.

C. Roles and Responsibilities:

- 1) The CCSO agrees to provide 9-1-1 System dispatching services to Crestwood twenty-four hours a day, seven days a week. Crestwood Police Department dispatch will be done on a Cook County 800 mhz frequency.
- 2) Crestwood will adhere to current 9-1-1 Center procedures covering radio use and officer safety practices mandated by the CCSO.

D. Operational Reimbursement

- 1) Crestwood agrees to reimburse the CCSO on a monthly basis, with the first invoice being sent prior to commencement of services, for all personnel and operational costs associated with this IGA, including but not limited to costs associated with any additional positions necessary for performance of services ("CCSO Reimbursement"). Reimbursements shall take place in accordance with the following schedule, with any partial year prorated based the number of days the IGA has been in effect for that year:

1st year of service – \$197,548.00
2nd year of service – \$208,558.00
3rd year of service – \$219,724.00
4th year of service – \$231,644.00
5th year of service – \$244,368.00

- 2) CCSO will send Crestwood a monthly invoice. Payment to the CCSO will be due within thirty (30) days of receipt of invoice.

IV. INDEMNIFICATION

- A. Crestwood agrees to indemnify, defend, save and hold the County and the CCSO, and their respective Commissioners, agents, officers, and employees harmless from and against any and all liabilities, claims, demands or suits brought by any employee of Crestwood pursuant to this IGA or member of the public arising out of any negligent act or omission of Crestwood and/or its agents, officers, or employees in the performance of this IGA.
- B. The County shall be responsible for the acts of its agents, officers, or employees in the performance of this IGA.

V. DISPUTE RESOLUTION

In the event of a dispute between Crestwood and the CCSO concerning this IGA, each shall designate a representative who shall meet to resolve the dispute. If the designated representatives fail to resolve the dispute, then the CCSO's General Counsel and Crestwood's General Counsel are responsible for promptly resolving the dispute in good faith and in a cooperative manner.

VI. NOTICE

Unless otherwise specified, any notice, demand or request required hereunder shall be given in writing at the addresses set forth below, by any of the following means: (a) personal service during regular business

hours; (b) facsimile transmission during regular business hours; (c) overnight courier; or (d) first class mail properly addressed with postage prepaid and deposited in the U. S. Mail. Any notice, demand or request served personally or by facsimile transmission as aforesaid shall be effective upon receipt. Any notice, demand or request served by overnight courier shall be deemed received on the business day immediately following deposit with the overnight courier. Any notice, demand or request served by U.S. mail shall be deemed received two (2) business days following deposit in the mail. Notices shall be served at the following addresses or at such other place as the Parties may from time to time designate in writing by notice given hereunder

If to the Cook County Sheriff's Office:

Cook County Sheriff's Office
Attn: General Counsel
50 West Washington, Ste. 704
Chicago, Illinois 60602

If to Crestwood:

Village of Crestwood
Attn: Village Manager
13800 South Cicero Avenue
Crestwood, Illinois 60418

VII. MISCELLANEOUS

- A. **Compliance with Laws.** The Parties shall at all times observe and comply with all applicable federal, state and local laws, statutes, ordinances, rules, regulations, codes and executive orders, now existing or hereinafter in effect, which may in any manner affect the performance of this IGA.
- B. **Counterparts.** This IGA may be executed in any number of counterparts, each of which shall be deemed an original and all of which, taken together, shall constitute a single, integrated instrument.
- C. **Governing Law and Venue.** This IGA shall be governed by and construed in accordance with the laws of the State of Illinois, without regard to the principles of conflicts of law thereof. If there is a lawsuit under this IGA, each Party hereto agrees to the original jurisdiction of those courts located within the County of Cook, State of Illinois, with regard to any controversy arising out of, relating to, or in any way concerning the execution or performance of this IGA.
- D. **Entire Agreement; Modification.** This IGA constitutes the entire agreement between the Parties with respect to the subject matter hereof and supersedes any prior agreements, negotiations and discussions. This IGA may not be modified or amended in any manner without the prior written consent of the Parties hereto. No term of this IGA may be waived or discharged orally or by any course of dealing, but only by an instrument in writing signed by the Party benefited by such term.
- E. **Severability.** If any term of this IGA or any application thereof is held invalid or unenforceable, the remainder of this IGA shall be construed as if such invalid part were never included herein and this Agreement shall be and remain valid and enforceable to the fullest extent permitted by law.
- F. **Conflicts.** This IGA shall not be legally binding if entered into in violation of the provisions of the Public Officer Prohibited Activities Act, 50 ILCS 105/0.01 *et seq.*

[REMAINDER OF PAGE INTENTIONALLY LEFT BLANK]

IN WITNESS WHEREOF, the County of Cook, and Crestwood have caused this IGA to be executed.

COOK COUNTY EXECUTION: The undersigned, on behalf of the County of Cook, Illinois, a body politic and corporate of the State of Illinois, hereby accept the foregoing Intergovernmental Agreement:



Toni Preckwinkle
President, Cook County Board of Commissioners

ATTEST:



Dated: 12-20-2023

Karen Yarborough
Cook County Clerk

ACKNOWLEDGED:



Thomas Dart
Cook County Sheriff

APPROVED BY THE BOARD OF
COOK COUNTY COMMISSIONERS

DEC 14 2023

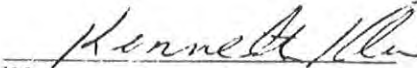
Approved as to form:

COM _____



Assistant State's Attorney

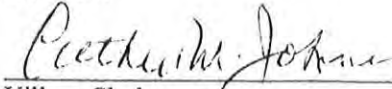
CRESTWOOD EXECUTION: The undersigned, on behalf of the Village of Crestwood, a body politic and corporate of the State of Illinois, hereby accept the foregoing Intergovernmental Agreement:



Mayor

Dated: 12-29-2023

ATTEST:



Village Clerk

Dated: 12/25/23

**INTERGOVERNMENTAL AGREEMENT
BETWEEN
THE COUNTY OF COOK, ON BEHALF OF
THE COOK COUNTY SHERIFF
AND VILLAGE OF WORTH**

This Intergovernmental Agreement (“IGA”) is entered into by and between the County of Cook (“County”) on behalf of the Cook County Sheriff’s Office (“CCSO”) and the Village of Worth (“Worth”), (collectively, the “Parties”), pursuant to authority granted by the Illinois Constitution of 1970, Article VII, Section 10, and The Intergovernmental Cooperation Act, 5 ILCS 220/1 *et seq.*

I. RECITALS

WHEREAS, the Cook County Emergency Telephone Systems Board (“Cook ETSB”) operates the Cook County 9-1-1 system (“9-1-1 System”) in the unincorporated areas of Cook County and in certain municipalities; and

WHEREAS, the CCSO processes 9-1-1 calls and provides other services for the 9-1-1 System, including call taking, dispatching, and radio monitoring; and

WHEREAS, the budget for the CCSO, through the Annual Appropriation Bill adopted by the County Board, currently funds the salary and benefits for in excess of sixty employees who currently staff the 9-1-1 System’s communication center; and

WHEREAS, the Village of Worth Police Department (“Worth PD”) have conducted their dispatch activity on the Southwest Central Dispatch, but are required to consolidate dispatch services with another emergency telephone systems board; and

WHEREAS, Worth desires to obtain the CCSO’s 9-1-1 System dispatching services for Worth PD and agrees to reimburse the CCSO for providing said services pursuant to this IGA; and

WHEREAS, the CCSO agrees to provide 9-1-1 System dispatching/monitoring services to Worth PD twenty-four (24) hours a day, seven (7) days a week; and

WHEREAS, the County, the CCSO and Worth seek to enter into this IGA where the CCSO will provide dispatch services to Worth PD.

NOW, THEREFORE, in consideration of the mutual covenants and agreements set forth herein, the Parties agree as follows:

II. INCORPORATION OF RECITALS

The recitals set forth above are incorporated herein as though fully set forth.

III. GENERAL PROVISIONS

A. Term: The term of this IGA shall begin on upon full execution by all Parties (“Effective Date”) and shall continue until April 30, 2029 (“Termination Date”).

B. Termination: Either the CCSO or Worth, may terminate this IGA for any reason or no reason at all at any time after the first three (3) months of the Term upon one hundred eighty (180) days written notice.

C. Roles and Responsibilities:

- 1) The CCSO agrees to provide 9-1-1 System dispatching services to Worth PD twenty-four (24) hours a day, seven (7) days a week. Worth PD dispatch will be done on a Cook County 800 mhz frequency. The CCSO shall provide comparable services to Worth pursuant to this agreement as it provides to other entities with whom it has entered into comparable agreements.
- 2) Worth will adhere to all CCSO-provided current 9-1-1 Center procedures covering radio use and officer safety practices mandated by the CCSO.

D. Operational Reimbursement

- 1) Worth agrees to reimburse the CCSO on a monthly basis for services rendered by CCSO on and after May 1, 2024, with the first invoice being sent prior to May 1, 2024, for all personnel and operational costs associated with this IGA, including but not limited to costs associated with any additional positions necessary for performance of services (“CCSO Reimbursement”). Reimbursements shall take place in accordance with the following schedule, with any partial year prorated based the number of days the IGA has been in effect for that year:

1st year of service – \$204,462.00 total; \$17,038.50 per month
2nd year of service – \$214,685.00 total; \$17,890.42 per month 3rd
year of service – \$225,420.00 total; \$18,785.00 per month
4th year of service – \$236,691.00 total; \$19,724.25 per month
5th year of service – \$248,525.00 total; \$20,710.42 per month

For the avoidance of doubt, excluding payment of CCSO’s first invoice, Worth will not owe CCSO a monthly payment in accordance with the schedule above until CCSO’s services commence on and after May 1, 2024.

- 2) CCSO will send Worth a monthly invoice. Payment to the CCSO will be due within thirty (30) days of receipt of invoice. The provisions of the Local Government Prompt Payment Act (50 ILCS 505/1, *et seq.*) will apply to all payments due under this IGA.

IV. INDEMNIFICATION

- A. Worth agrees to indemnify, defend, save and hold the County and the CCSO, and their respective Commissioners, agents, officers, and employees harmless from and against any and all liabilities, claims, demands or suits brought by any employee of Worth pursuant to this IGA or member of the public arising out of any negligent act or omission of Worth and/or its agents, officers, or employees in the performance of this IGA.
- B. The County shall be responsible for the acts of its agents, officers, or employees in the performance of this IGA.

V. DISPUTE RESOLUTION

In the event of a dispute between Worth and the CCSO concerning this IGA, each shall designate a representative who shall meet to resolve the dispute. If the designated representatives fail to resolve the dispute, then the CCSO's General Counsel and Worth's General Counsel are responsible for reasonably resolving the dispute in good faith and in a cooperative manner.

VI. NOTICE

Unless otherwise specified, any notice, demand or request required hereunder shall be given in writing at the addresses set forth below, by any of the following means: (a) personal service during regular business hours; (b) facsimile transmission during regular business hours; (c) overnight courier; or (d) first class mail properly addressed with postage prepaid and deposited in the U. S. Mail. Any notice, demand or request served personally or by facsimile transmission as aforesaid shall be effective upon receipt. Any notice, demand or request served by overnight courier shall be deemed received on the business day immediately following deposit with the overnight courier. Any notice, demand or request served by U.S. mail shall be deemed received two (2) business days following deposit in the mail. Notices shall be served at the following addresses or at such other place as the Parties may from time to time designate in writing by notice given hereunder

If to the Cook County Sheriff's Office:

Cook County Sheriff's Office
Attn: General Counsel
50 West Washington, Ste. 704
Chicago, Illinois 60602

If to Worth:

Village of Worth
Attn: Village President
7112 West 111th Street
Worth, Illinois 60482

VII. MISCELLANEOUS

- A. **Compliance with Laws.** The Parties shall at all times observe and comply with all applicable federal, state and local laws, statutes, ordinances, rules, regulations, codes and executive orders, now existing or hereinafter in effect, which may in any manner affect the performance of this IGA.
- B. **Counterparts.** This IGA may be executed in any number of counterparts, each of which shall be deemed an original and all of which, taken together, shall constitute a single, integrated instrument.
- C. **Governing Law and Venue.** This IGA shall be governed by and construed in accordance with the laws of the State of Illinois, without regard to the principles of conflicts of law thereof. If there is a lawsuit under this IGA, each Party hereto agrees to the original jurisdiction of those courts located within the County of Cook, State of Illinois, with regard to any controversy arising out of, relating to, or in any way concerning the execution or performance of this IGA.
- D. **Entire Agreement; Modification.** This IGA constitutes the entire agreement between the Parties with respect to the subject matter hereof and supersedes any prior agreements, negotiations and discussions. This IGA may not be modified or amended in any manner without the prior written consent of the

Parties hereto. No term of this IGA may be waived or discharged orally or by any course of dealing, but only by an instrument in writing signed by the Party benefited by such term.

- E. **Severability**. If any term of this IGA or any application thereof is held invalid or unenforceable, the remainder of this IGA shall be construed as if such invalid part were never included herein and this Agreement shall be and remain valid and enforceable to the fullest extent permitted by law.
- F. **Conflicts**. This IGA shall not be legally binding if entered into in violation of the provisions of the Public Officer Prohibited Activities Act, 50 ILCS 105/0.01 *et seq.*
- G. **No Third Party Beneficiaries**. No claim as a third-party beneficiary under this IGA by any person shall be made, or be valid, against CCSO or Worth.
- H. **Status of Employees**. The CCSO employees providing services under this IGA shall remain employees of CCSO and nothing herein shall be deemed to create any employer-employee relationship between Worth and such employees.
- I. **Non-Waiver**. No party shall be under any obligation to exercise any of the rights granted to it in this Agreement. The failure of any party to exercise at any time any right granted to such party shall not be deemed or construed to be a waiver of that right, nor shall the failure void or affect the party's right to enforce that right or any other right.
- J. **Rights Cumulative**. Unless expressly provided to the contrary in this Agreement, each and every one of the rights, remedies, and benefits provided by this Agreement shall be cumulative and shall not be exclusive of any other rights, remedies, and benefits allowed by law.

[REMAINDER OF PAGE INTENTIONALLY LEFT BLANK]

IN WITNESS WHEREOF, the County of Cook, and Worth have caused this IGA to be executed.

COOK COUNTY EXECUTION: The undersigned, on behalf of the County of Cook, Illinois, a body politic and corporate of the State of Illinois, hereby accept the foregoing Intergovernmental Agreement:

Toni Preckwinkle
Toni Preckwinkle
President, Cook County Board of Commissioners

ATTEST:

Karen B. Yarborough Dated: 03-28-2024 Karen
Yarborough
Cook County Clerk

ACKNOWLEDGED:

Thomas Dart
Thomas Dart
Cook County Sheriff

APPROVED BY THE BOARD OF
COOK COUNTY COMMISSIONERS
FEB 29 2024

COM _____

Approved as to form:

Brian Tracy
Assistant State's Attorney

WORTH EXECUTION: The undersigned, on behalf of the Village of Worth, a body politic and corporate of the State of Illinois, hereby accept the foregoing Intergovernmental Agreement:

Mary M. Werner Dated: 12-20-2023
Mary M. Werner
Village President

ATTEST:

Bonnie M. Price Dated: 12/20/2023
Bonnie M. Price Village
Clerk

COOK COUNTY EMERGENCY TELEPHONE SYSTEM BOARD

Resolution No. 23-081801

**RESOLUTION TO ACCEPT THE VILLAGE OF CRESTWOOD
INTO THE COOK COUNTY 9-1-1 SYSTEM**

WHEREAS, the State of Illinois has enacted the Emergency Telephone System Act, 50 ILCS 750/0.01 et seq. (“Act”) which enables a county to impose a surcharge on billed subscribers of network connections provided by telecommunications carriers at a rate per network connection in order to implement and maintain a 911 Emergency Telephone System; and

WHEREAS, pursuant to Section 26-79 of Ordinance Number 01-O-35 of the Cook County Code of Ordinances (“Ordinance”), the Cook County Emergency Telephone System Board (“ETSB”) has the authority to plan and implement a 9-1-1 system and receive monies from the surcharge imposed under the Ordinance; and

WHEREAS, pursuant to 50 ILCS 15.4(a)(2), the Village of Crestwood has requested that it be included in the Cook County 9-1-1 System and has agreed to the payment of the surcharge for such 9-1-1 services as established by the State of Illinois; and

WHEREAS, the ETSB has agreed to accept the Village of Crestwood into the Cook County 9-1-1 System subject to approval by the Illinois State Police.

NOW, THEREFORE BE IT RESOLVED, that pursuant to a request by the Village of Crestwood, the ETSB hereby approves the inclusion of the Village of Crestwood within the Cook County 9-1-1 System to commence upon the approval of the Statewide 9-1-1 Administrator of the Illinois State Police. Upon such approval, all telecommunications carriers shall be notified to impose the applicable surcharge rate for such 9-1-1 services as established by the State of Illinois upon all customers located within the Village of Crestwood.

The above Resolution is hereby APPROVED AND ADOPTED this 18th day of August, 2023.



Martin Bennett
Executive Director
Cook County Emergency Telephone System Board

COOK COUNTY EMERGENCY TELEPHONE SYSTEM BOARD

Resolution No. 23-102001

**RESOLUTION TO ACCEPT THE VILLAGE OF WORTH
INTO THE COOK COUNTY 9-1-1 SYSTEM**

WHEREAS, the State of Illinois has enacted the Emergency Telephone System Act, 50 ILCS 750/0.01 et seq. (“Act”) which enables a county to impose a surcharge on billed subscribers of network connections provided by telecommunications carriers at a rate per network connection in order to implement and maintain a 911 Emergency Telephone System; and

WHEREAS, pursuant to Section 26-79 of Ordinance Number 01-O-35 of the Cook County Code of Ordinances (“Ordinance”), the Cook County Emergency Telephone System Board (“ETSB”) has the authority to plan and implement a 9-1-1 system and receive monies from the surcharge imposed under the Ordinance; and

WHEREAS, pursuant to 50 ILCS 15.4(a)(2), the Village of Worth has requested that it be included in the Cook County 9-1-1 System and has agreed to the payment of the surcharge for such 9-1-1 services as established by the State of Illinois; and

WHEREAS, the ETSB has agreed to accept the Village of Worth into the Cook County 9-1-1 System subject to approval by the Illinois State Police.

NOW, THEREFORE BE IT RESOLVED, that pursuant to a request by the Village of Worth, the ETSB hereby approves the inclusion of the Village of Worth within the Cook County 9-1-1 System to commence upon the approval of the Statewide 9-1-1 Administrator of the Illinois State Police. Upon such approval, all telecommunications carriers shall be notified to impose the applicable surcharge rate for such 9-1-1 services as established by the State of Illinois upon all customers located within the Village of Worth.

The above Resolution is hereby APPROVED AND ADOPTED this 20th day of October, 2023.



Martin Bennett
Executive Director
Cook County Emergency Telephone System Board

**COOK COUNTY 9-1-1 SYSTEM
and the
NORTHWEST DISPATCHING CENTRAL 9-1-1 SYSTEM**

ALTERNATE AGREEMENT

This agreement made and entered into between the Cook County 9-1-1 System (hereinafter referred to as "COUNTY") and the Northwest Central 9-1-1 System (hereinafter referred to as "NORTHWEST").

WITNESSETH:

WHEREAS, COUNTY has a fully operational ETS (Emergency Telephone System)

WHEREAS, NORTHWEST has a fully functional ETS and

WHEREAS, under Illinois law which an ETS is required to select a location for alternate routing when all 911 lines to the primary Public Safety Answering Point ("PSAP") are busy or if the primary PSAP closes down for a period of time due to an emergency situation; and

WHEREAS, COUNTY is a PSAP, and

WHEREAS, Article VII, Section 10 of the 1970 Illinois Constitution and Chapter 127, Section 798 of the Illinois Revised Statutes authorized an intergovernmental cooperation association to enter into contract with units of local government, and

WHEREAS, COUNTY and NORTHWEST mutually desire to enter into an Agreement establishing NORTHWEST as the location for alternate routing of 9-1-1 calls as agreed upon in the "Alternate Routing Agreement" and dispatch of EMERGENCY 9-1-1 calls in the event that COUNTY closes down for period of time due to an emergency situation.

NOW, THEREFORE, in consideration of the above premises, and also the mutual covenants contained herein, COUNTY and NORTHWEST do hereby agree as follows:

1). When, at any time COUNTY closes down for a period of time, or has to evacuate/relocate due to an Emergency situation and the "Alternate Routing Agreement" has been applied, NORTHWEST agrees to dispatch any calls that are of an "EMERGENCY" nature until COUNTY personnel relocate to their 9-1-1 Back-up Center located at the Sheriff's Police Headquarters in Maywood, Illinois. NORTHWEST agrees to dispatch calls as set out above as so far as the resources of NORTHWEST permit.

2). COUNTY, upon determining that their 911 Center must evacuate/relocate will contact the NORTHWEST PSAP, advise reason for the alternate routing and provide estimated time of arrival of COUNTY personnel to their back-up center in Maywood, Illinois.

3). COUNTY will provide NORTHWEST with one (1) contact Patrol Supervisor, rank of Sergeant or higher, assigned to North Area Patrol. COUNTY will provide NORTHWEST with the call number and alternate phone/cell numbers for the responsible Patrol Supervisor.

4). NORTHWEST agrees to contact this said Supervisor with any EMERGENCY calls needing dispatch, transmitting directly on a radio provided by the COUNTY BCSB and located at NORTHWEST.

5). COUNTY Patrol Supervisor will be responsible for relaying back to NORTHWEST the call number(s) of the appropriate COUNTY Boat Officer that will respond to the EMERGENCY call. NORTHWEST then agrees to dispatch this officer(s) to the pending EMERGENCY call.

6). NORTHWEST agrees to maintain radio communication, on the equipment provided by the COUNTY BCSB, with any officer responding to or involved in an EMERGENCY situation.

7). Once COUNTY personnel arrive at the 911 Back-up Center located at the Sheriff's Police Headquarters in Maywood, Illinois all communication (phone/radio) will be handled by COUNTY.

8). NORTHWEST agrees to serve as COUNTY'S backup PSAP without any compensation.

9). Any notice or other communication permitted or required to be given hereunder by COUNTY or NORTHWEST shall be in writing and shall be personally delivered or mailed, by registered or certified U.S. mail, postage prepaid, return receipt required, to the party to receive the same as follows:

COOK COUNTY 9-1-1 SYSTEM
Attention: Marjorie O'Dea, Chief of Police
1401 South Maybrook Drive
Maywood, Illinois 60153

NORTHWEST CENTRAL 9-1-1 SYSTEM
Attention: Executive Director Doug Edmunds
Northwest Central Dispatch Center
1975 E. Davis
Arlington Heights, Illinois 60003

Notice by mail shall be considered served four (4) days after mailing.

10). This agreement shall be effective when executed by the proper officials of COUNTY and NORTHWEST. NORTHWEST may elect to withdraw from this agreement. The withdrawal shall not be effective until one (1) year after the notice is served. The notice of withdrawal will be sent registered or certified mail to the Chief of Police-Cook County Sheriff's Police. Withdrawal must be in compliance with all applicable rules or requirements of Illinois law and the Illinois Commerce Commission.

11). If the event a Court of proper jurisdiction determines that any paragraph(s) of this Agreement are invalid, the parties agree that such invalidity shall not affect the validity of the remaining portions of this Agreement.

12). This Agreement constitutes the complete, final, and entire Agreement between NORTHWEST and COUNTY and supersedes any prior agreements, either written or oral, between the parties.

13). Any modifications to this Agreement must be in writing and signed by both COUNTY and NORTHWEST to be effective.

14). This Agreement shall be governed and construed in accordance with the laws of the State of Illinois.

IN WITNESS WHEREOF, the undersigned governmental units have caused this agreement to be duly executed.

Cook County 9-1-1 System

Northwest Central 9-1-1 System

Margaret B. White

David G. Daniels
Exec. Director

Date: *22 Feb 05*

Date: *March 24, 2005*

Approval as to Form:

Michael Lopez
Cook County State's Attorney

Date: *1/19/05*

**PARTICIPATING AGENCY CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT**

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between the Cook County ETSB ("9-1-1 Authority")
and Crestwood Police Department (Participating "Public Safety Agency") for the
purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING Cook County ETSB ("9-1-1 Authority") receiving a call for emergency services in
your jurisdiction shall dispatch the call in the following manner:

Primary: METRO SOUTHWEST (state specific procedures - if radio frequency-
identify frequency number, if talk group-identify name, if telephone-identity telephone number)

Secondary: CK INTEROP 1 (state specific procedures - if radio frequency-
identify frequency etc.)

AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall
render its service to the requesting party without regard to whether the unit is operating outside its
normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an
administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and the location of all calls. All records will be available to all
participants of the 9-1-1 System.


It shall be the responsibility of your agency to maintain the report of the call and the disposition of each
call received. All agreements, management, records, and service will be the responsibility of the 9-1-1
Authority.

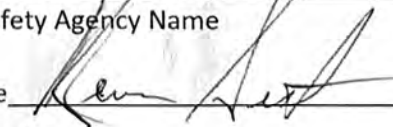
Cook County ETSB

Crestwood Police Department

9-1-1 Authority Name

Public Safety Agency Name

Signature 

Signature 

Title Executive Director

Title Sergeant

Date 4/11/2024

Date 4/16/24

**PARTICIPATING AGENCY CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT**

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between the Cook County ETSB ("9-1-1 Authority")
and Crestwood Fire Department (Participating "Public Safety Agency") for the
purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING Cook County ETSB ("9-1-1 Authority") receiving a call for emergency services in
your jurisdiction shall dispatch the call in the following manner:

Primary: 708-448-6180 (state specific procedures - if radio frequency-
identify frequency number, if talk group-identify name, if telephone-identify telephone number)

Secondary: CK INTEROP 1 (state specific procedures - if radio frequency-
identify frequency etc.)

AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall
render its service to the requesting party without regard to whether the unit is operating outside its
normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an
administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and the location of all calls. All records will be available to all
participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each
call received. All agreements, management, records, and service will be the responsibility of the 9-1-1
Authority.

Cook County ETSB

Crestwood Fire Department

9-1-1 Authority Name

Public Safety Agency Name

Signature

Signature

Executive Director

Chief of Department

Title

Title

Date 4/11/2024

Date 4/12/2024

**PARTICIPATING AGENCY CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT**

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between the Cook County ETSB ("9-1-1 Authority")
and Worth Police Department (Participating "Public Safety Agency") for the
purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING
("9-1-1 Authority") Cook County ETSB receiving a call for emergency services in
your jurisdiction shall dispatch the call in the following manner:

Primary: METRO SOUTHWEST (state specific procedures - if radio frequency-
identify frequency number, if talk group-identify name, if telephone-identity telephone number)

Secondary: CK INTEROP 1 (state specific procedures - if radio frequency-
identify frequency etc.)

AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall
render its service to the requesting party without regard to whether the unit is operating outside its
normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an
administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and the location of all calls. All records will be available to all
participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each
call received. All agreements, management, records, and service will be the responsibility of the 9-1-1
Authority.

Cook County ETSB

9-1-1 Authority Name

Signature

Title Executive Director

Date 4/11/2024

Worth Police Department

Public Safety Agency Name

Signature

Title CHIEF OF POLICE

Date 4/15/24

**PARTICIPATING AGENCY CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT**

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between the _____ (“9-1-1 Authority”) and _____ (Participating “Public Safety Agency”) for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

(“9-1-1 Authority”) _____ receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: _____ (state specific procedures - if radio frequency-identify frequency number, if talk group-identify name, if telephone-identity telephone number)

Secondary: _____ (state specific procedures - if radio frequency-identify frequency etc.)

AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or nonemergency nature shall be referred to your agency’s published telephone number.

The PSAP agrees to keep all records, times, and the location of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority.

9-1-1 Authority Name

Signature _____

Title _____

Date _____

Public Safety Agency Name

Signature _____

Title _____

Date _____



EMERGENCY TELEPHONE SYSTEM BOARD

Enhanced 9-1-1 Emergency Service for Cook County

Elizabeth Ryles
Board Member

John Cornier
Board Member

Thomas Fleming
Board Member

Michael Kuryla
Board Member

John Matthews
Board Member

Tisa Morris
Board Member

Martin Bennett
Executive Director

Megan Kinsella
Director of Operations

Valerie Rhodes
Director of Support
Services

Shereen Gamble
Administrative Analyst

Carl Campbell
CAD Administrator

Patricia Duffy
CAD Administrator

Jon Walt
CAD Administrator

D'Vante Thomas
CAD Administrator

2024 CALL HANDLING AID OUTSIDE JURISDICTIONAL BOUNDARIES

Dear Public Safety Member,

In accordance with the Emergency Telephone System Act (50 ILCS 750/14, 750/15), our agency is required to annually certify the continuation of a Call Handling – Aid Outside Jurisdictional Boundaries Agreements, as filed in our Authority to Operate a 9-1-1 System; IL Docket 96-0575.

This correspondence shall serve as notice of our intention to continue to operate under the terms of the Call Handling – Aid Outside Jurisdictional Boundaries Agreement between our agencies.

This agreement is made between the Cook County ETSB on behalf of its Public Safety Agencies: Berkeley, Blue Island, Cook County Forest Preserve Police, Cook County Sheriff's Police, Chicago Heights, Crestwood, Ford Heights, Golf, Harvey, Hometown, Lyons, Merrionette Park, Metra Police, Northlake, Palos Park, Park Ridge, Phoenix and Worth, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

Calls received in Cook County jurisdiction below should be routed as follows:

ESInet to ESInet
Primary 911 Transfer sip:sos@cookilso1.cook.il.us
Manual Transfer On Net 8471194014

Off-Net to On-Net
Primary 911 Transfer 708-911-6120 or 847-911-6134

Berkeley PD
Secondary 708-449-8224 PD

Blue Island PD
Secondary 708-385-1313

Chicago Heights PD
Secondary 708-754-2121

Cook County Forest Preserve Police, Cook County Sheriff's Police, Ford Heights, Golf, and Northlake:
Secondary 708-458-1000
Tertiary ISPERN or Cook County INTEROPI

Crestwood PD
Secondary 224-580-2867

Harvey PD
Secondary 708-331-2131

Hometown PD

Secondary 224-580-2856

Indian Head Park

Secondary 708-246-3161

Lyons PD

Secondary 708-442-4405

Merrionette Park PD

Secondary 708-396-3172

Metra Police

Secondary 312-322-2800

Palos Park PD

Secondary 708-448-2191

Park Ridge PD

Secondary 224-580-2860

Phoenix PD

Secondary 708-331-2191

Robbins PD

Secondary 224-580-2862

Worth PD

Secondary 224-580-2869

The Cook County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary Telephone transfer via your agency's primary routing number as identified by AT&T.

Secondary via your agency's 10-digit emergency number

Tertiary ISPERN or point to point radio.

Cook County ETSB is scheduled to move the ESI net in February of 2024.

Aid Outside Jurisdiction Boundaries

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System according to State of Illinois Administrative Rules and internal policy. It shall be the responsibility of your agency to maintain the report of call and the disposition of each call.

There is no need to respond to this notification unless it is your desire to modify this agreement or withdraw from it. Unless we hear from you within ten (10) days, we will assume that agreement remains in

full effect. If you have any questions regarding this matter, please feel free to contact Valerie Rhodes (847) 294-4742.

Sincerely,

Martin F. Bennett

Martin F. Bennett
Executive Director ETSB
Cook County 911 System

NARRATIVE STATEMENT:

(Provide a detailed summary of system operations for a modified 9-1-1 plan. Also, if incorporating an NG9-1-1 solution, please include the additional items listed below pursuant to 1325.205 b)12).

- 1) Indicate the name of the certified 9-1-1 system provider being utilized.
- 2) Explain the national standards, protocols and/or operating measures that will be followed.
- 3) Explain what measures have been taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment.
- 4) Explain how the existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system.
- 5) Explain how split exchanges will be handled.
- 6) Explain how the databases will be maintained and how address errors will be corrected and updated on a continuing basis.
- 7) Explain who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday.
- 8) Explain what security measures will be placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it.

Plan Narrative:

Upon approval by the Statewide 911 Administrator, the villages of Crestwood and Worth will transition from Southwest Central Dispatch to consolidate with the Cook County ETSB.

1. AT&T

2. The Cook County 9-1-1 Center, in addition to having its own Standard Operation Procedures, follows PowerPhone's Total Response Call Handling Protocol System.

3. There are no changes necessary to the existing 9-1-1 system at the Cook County ETSB. AT&T has already determined that the existing call load from the Village of Crestwood and Village of Worth can be handled by the current infrastructure.

4. Cook County ETSB cutover to the ESINet in February 2024.

5. N/A

6. GIS data is submitted to the AT&T ESINet via a web-based spatial interface (SI) portal. The portal provides secure GIS file transfer. 9-1-1 Authorities can maintain their local database schema and configure database changes using attribute field mapping tools. The Spatial Interface (SI) validation engine logs errors and refers errors back to the originating 9-1-1 Authority in comprehensive reports that are retrieved in the 9-1-1 Enterprise Geospatial Database Management System (9-1-1EGDMS). Validation errors are corrected by the 9-1-1 Authority within their own GIS database. Updates are submitted and processed on an on-going basis.

7. Cook County ETSB Administrative CAD staff member(s) will be responsible for updating and maintaining databases.

8. Cook County ETSB has a redundant primary center in Maywood that is tested every Monday. Overflow calls are routed to NWCDS in the event that staff is commuting from Des Plaines to Maywood. The network route from Des Plaines to Maywood is through a closed circuit OPT-E-Man circuit and backed up through a microwave connection. Each location can work independently on its own phone controller.

TEST PLAN DESCRIPTION

- 1) Description of test plan (back-up, overflow, failure, database).

Both the Cook County E-911 PSAP and the Northwest Central Dispatch System (NWCDS) PSAP have migrated to the State's AT&T ESINet. Selective routers are no longer in play. Routing 911 calls to NWCDS was established with AT&T as the predetermined alternate route. If the Des Plaines PSAP is busy, calls will route to the Maywood PSAP. The predetermined alternate route is NWCDS. If the Maywood PSAP is busy, calls will route to the Des Plaines PSAP. The predetermined alternate route is NWCDS.

- 2) List wireline exchanges to be tested.

- 3) List of wireless and VoIP Carriers to be tested.