

ILLINOIS STATE POLICE
Office of the Statewide 9-1-1 Administrator



State of Illinois

Application for
9-1-1 Modification Plan

911 GENERAL INFORMATION

DATE: January 17, 2020

Type of Change	<input checked="" type="checkbox"/> Long Form Modification Plan	
Current System Name:	Population Served	Land Area in Sq. Miles
Winnebago County ETSB	287,078	513

List PSAPs:	Primary	Secondary
Rockford 9-1-1	XX	
Winnebago County 9-1-1	XX	

911 System Contact Derek Bergsten
Street Address 204 S. 1st. Street
City, State and Zip Code: Rockford, IL 61104
Office Telephone 779-500-6526
Cellular Telephone 815-979-0411
Email: Derek.Bergsten@rockfordil.gov

Wireless Coverage for Consolidated System:
100 % Phase II compliant
100 % Phase I compliant

Please check if applicable:
 NG9-1-1 capable
 Receive 9-1-1 Text
 Receive 9-1-1 Video

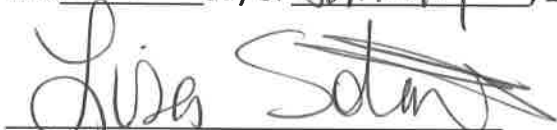
VERIFICATION

I, Sandy Stansell, first being duly sworn upon oath, depose and say that I am 9-1-1 NG Project Manager, of Winnebago County ETSB; that I have read the foregoing plan by me subscribed and know the contents thereof; that said contents are true in substance and in fact, except as to those matters stated upon information and belief, and as to those, I believe same to be true.



Subscribed and sworn to before me

This 29th day of January, 2020.



NOTARY PUBLIC, ILLINOIS



9-1-1 SYSTEM PROVIDER LETTER OF INTENT

March 27, 2020

(Date)

Martin DeLeonardis

(9-1-1 System Provider Company Representative)

Comtech – NG-911 Inc @ Subsidiary of Comtech Telecommunications Corp

(9-1-1 System Provider Company Name)

3020 Woodcreek Drive Suite A

(Street Address)

Downers Grove, IL 60515

(City, State, Zip Code)

Dear Mr. DeLeonardis,

This letter is to confirm our intent to modify our 9-1-1 System. Enclosed is your copy of our modification plan to be filed with the Department of the Illinois State Police for approval. Thank you for your assistance in this matter.

Sincerely,



Sandy Stansell

NG 911 Project Manager

Winnebago County ETSB

Enclosure: Modification Plan

9-1-1 SYSTEM PROVIDER
LETTER OF INTENT

1.29.20

(Date)

Michael Ramsey

(9-1-1 System Provider Company Representative)

NG-911 Inc

(9-1-1 System Provider Company Name)

815 South Highland

(Street Address)

Williamsburg, IA 52361

(City, State, Zip Code)

Dear Michael

This letter is to confirm our intent to modify our 9-1-1 System. Enclosed is your copy of our Modification plan to be filed with the Department of the Illinois State Police for approval. Thank you for your assistance in this matter.

Sincerely,



9-1-1 NG Project Manager,
Winnebago County ETSB

Narrative

The Winnebago County ETSB is filing its modified plan to implement a Next Generation 911 Hosted System. Winnebago ETSB will be switching 9-1-1 System Provider (SSP) at the same time and the new SSP will be NG-911, Inc. NG-911, Inc. is a certificated 9-1-1 Service Provider in Illinois (See Order, August 22, 2012, Illinois Commerce Commission (ICC) Docket No. 12-0093.)

The Winnebago County ETSB system is IP-based and is fully compliant with all current NENA i3 standards; it is geographically diverse and has a redundant configuration and design to avoid any single points of failure (SPOF). The system architecture is designed and provisioned so that the failure of any one component will not result in a total system failure. All essential system components are protected through the use of redundant components to limit a SPOF.

Winnebago County is part of a nine county consortium called Northern Illinois Next Generation Alliance (NINGA). The Alliance includes Boone County, Bureau County, Carroll County, DeKalb County, JoDaviess County, Ogle County, Stephenson County, Whiteside; along with Winnebago.

The system will provide service parity for all potential 9-1-1 callers, and being IP based, can be administered, monitored and managed both locally and remotely. The system will host multiple remote PSAPS in multiple jurisdictions. Each PSAP will be composed of a number of positions plus security appliances and software necessary to prevent intrusion by unauthorized personnel. Each individual PSAP will have a diverse IP transport network between the remote PSAPS and the system cores. The system has varying levels of security and administration privileges for managing, configuring, monitoring, maintenance and diagnostic activities. All the counties of NINGA will benefit economically in this collaborative effort.

~~NG-911 Inc will be providing the NINGA ESInet/Network by contracting with a Competitive Local Exchange Carrier (CLEC), Syndeo. Winnebago will be utilizing the NINGA network with a total of nine (9) counties for NG 9-1-1 services. There are two (2) geographically diverse, fully redundant NG-911, Inc operated Data Centers (Data Centers will be used as Term of Art) which house the NG 9-1-1 Next Generation Core Services (NGCSs). The two (2) Data Centers are: (1) DeKalb County Sheriff Department Jail Annex Data Center at 180 E. Exchange St, Sycamore, Illinois and (2) Belvidere Fire, 353 East 6th Street, Belvidere, Illinois 61008. The collaborative effect for the utilization of the same network, data centers and other necessary equipment will have positive impact on decreasing the costs for the entire NINGA group.~~

PSAPs

Winnebago County plans to implement a Next Generation 9-1-1 System county-wide with the primary objective to provide the citizens of Winnebago County Illinois with a high quality of 9-1-1 services.

Winnebago County's Public Safety Answering Points (PSAPs) will collectively answer, process and direct all calls and texts placed to 9-1-1 within their jurisdictional boundaries. Winnebago County has two (2) PSAPs, Rockford 9-1-1 with sixteen (16) positions, and Winnebago County 9-1-1 has fourteen (14) positions.

Plan Narrative: Winnebago County Illinois ETSB

Both Winnebago County PSAPs backup each other. Both Winnebago County PSAPs, in operation and at their present location, will be using trained, qualified, and experienced personnel.

PSAP	Backup
Rockford 9-1-1	Winnebago County 9-1-1
Winnebago County 9-1-1	Rockford 9-1-1

Radio/Telecommunications

All emergency services within Winnebago County, Illinois have the capacity to be linked either by radio or telephonically. Details on both primary and secondary communication procedures are contained in the Call Handling Intergovernmental Agreements. The Participating Agency Forms include the radio and dispatch capabilities.

Dispatch to Participating and Adjacent Agencies

Details of the elaborate dispatch system utilized by the PSAPS are included in the Call Handling Agreements plus the Participating Agency and Adjacent Agency documents.

New system configuration and technological architecture (i.e., network and routing);

The Next Generation 9-1-1 system will increase functionality, redundancy, diversity, and scalability. The new NG9-1-1 system by design has redundancy built in at every point practical to eliminate all SPOF.

The NG9-1-1 system will handle calls from all Carriers that are answered today. The NG9-1-1 ESInet will enable a wide spectrum of users to utilize emergency support services, such as hearing impaired, deaf, speech impaired, and non-English speaking callers (Text to 911 and TTY technology).

Carriers may connect to the ESInet at various points on the Fiber Ring. These points of interface (POI) locations will be mutually agreeable to NG-911 Inc., Syndeo and the Access Center. Syndeo may also provide points of interface (POI) for Access Carriers. These POI's specific locations are documented on the Network Diagrams and in the Access Test Plan document.

The NG9-1-1 architecture is comprised of an Emergency Services Internet Protocol Network (ESInet) to connect the PSAP using IP signaling. Carriers will connect to the Host Site. Each Carrier will choose from Legacy (SS7/ISDN) and newer Protocols for trunk signaling (SIP). Where the ESInet appears in a Carrier or Private Switched ALI (PS/ALI) Switch Location, the Carrier or PS/ALI customer may connect to the fiber at that location, thus including a zero-mile access solution. Planning for direct PS/ALI customers is handled the same way as a small direct Carrier to the network.

Database

The Winnebago County ETSB has designed and purchased a comprehensive NENA i3 standards-based system that is highly sophisticated. The system will provide automatic location identification (ALI), automatic number identification (ANI), and selective routing to the PSAP using dynamic routing. In addition, the system will feature geo-spatial, policy-based functionality that will deliver superior service and response to the emergency needs of the citizens of Winnebago County. Every structure

Plan Narrative: Winnebago County Illinois ETSB

in Winnebago County has been identified and every residence has a street number with a street or road name. Additionally, geo-spatial number has been designed with address points to identify the residence where the 9-1-1 request is made. All database elements comply with NENA Data Formats for ALI, MSAG and GIS. Winnebago County and the other NINGA partners will be utilizing software that will enable NG-911, Inc. to manage the ALI database. The software fully integrates with the other NGCS of the NG9-1-1 system and performs data validation, request/response software, managing data quality and provides real-time communication tools.

Text to 9-1-1 Flow

Text to 9-1-1 will be implemented in Winnebago County. Winnebago ETSB and NG-911, Inc. the 911 SSP, have chosen Comtech TCS as their Text Control Company (TCC). The NENA Interim Standard which is being implemented best complements a full NENA NG9-1-1 Network, using an IP i3 SIP/MSRP interface to the ESInet and the NG9-1-1 NGCS equipment being deployed. NENA provides instructions for the PSAPs and Carriers to complete the technical aspects of the project and register the PSAPs with the FCC.

Robust, reliable and diverse/redundant network; and whether other 9-1-1 Authorities will be sharing the equipment.

The Design is based on building redundant systems to avoid any SPOF in the ESInet and across the entire NG9-1-1 Architecture. The NG9-1-1 system will provide flexibility in the routing of calls. The ESInet being deployed has all PSAPS connected and can route calls based on not only location, but also availability. Currently, if a PSAP has only three (3) trunks from a legacy Selective Router, the (4) fourth caller gets a busy signal. In a Next Generation solution, that caller will be answered through intelligent routing. Additionally, there will be more available positions to answer calls because all connected PSAPS will be technically able to answer the call and will be able to dispatch or transfer the call to another PSAP. Refer to General information 911. Routing methodology is documented in each Application. Based on the number of fixed and portable workstations per PSAP, not all PSAPS will back up each other in NINGA. The size disparity between PSAPS is one reason, and the ability to properly dispatch for one another is the second reason.

The hardware and software are expandable by installing additional components, such as servers, gateways and workstations as needed. The hardware is comprised of off the shelf servers and NENA compliant software. The Workstations used by the Call Takers are Dell computers, so there are no barriers in replacing equipment if hardware fails.

If 9-1-1 calls are unable to be answered by the primary PSAP (for whatever reason) calls will be routed to the Backup PSAP designated in the 9-1-1 Plan. Winnebago County will utilize existing backup plans for the 1st layer of backup. The IP network allows flexibility to deliver overflow or re-routed calls to pre-determined Backup PSAPS. Calls can be routed to the Backup location through the software.

The key to network reliability is redundancy

The system will have automatic failover capability between the two Data Centers. Having two Data Centers to serve the PSAPs using the Emergency Services Internet Protocol Network (ESInet) will

Plan Narrative: Winnebago County Illinois ETSB

increase liability 100%. The new NG 9-1-1 system by design has redundancy built in at every point practical to eliminate all SPOF.

The NG9-1-1 ESInet is by design a reliable network. The factors that make it a good network during national security and emergency preparedness situations include:

- The dual Data Centers are more than 30 miles apart
- Duplicated capabilities of the NGCS within each Data Center
- Having a balanced load on the Data Centers with dual access requested of the Access
- Carriers makes this a good plan in Disaster Recovery scenarios.
- Each PSAP is backed up by one (1) or more PSAPS on separate call routes using separate power sources.

Security – Session Border Control

Session Border Controllers (SBCs) provide the access control for protection from unwarranted Cyber Attacks, Denial of Service Attacks and/or focused Network Overloads. The design is in accordance with the NENA i3 Standards. The SBC will act as a sophisticated firewall to protect the NG9-1-1 system from Denial of Service Attacks, malicious or accidental attempts that could cause ESInet network overload, and other intrusive security breach attempts. The SBC satisfies critical security, service assurance, and regulatory requirements and supports multiple protocols including SIP, H.323 MGCP/NCS, H.248 and RTSP and multiple border points.

A Session Border Controller (SBC) firewall is being installed in each of the Data Centers. The same system has been installed and tested extensively at the Illinois Institute of Technology Real Time Communications Laboratory (IIT RTCL) simulating loads well beyond what can be developed in the field.

PSAP Security

All access to the PSAPS is restricted with a code access. The computer network is password secured. Protection extends to the Network's perimeter as well, including E-mail and web filtering, as well as current firewall technology. To maximize that safety and security is provided on all workstations with Security software. All workstations are updated regularly and scanned for threats, including but not limited to viruses, spyware, malware, and root kits. The protection extends to the Network's perimeter as well, including E-mail and web filtering, as well as current firewall technology.

The ETSB will continue to investigate future Security needs.

Map

The IP-based mapping system fully integrates with all the other components of the NG9-1-1 system.

IP Selective Router / Switch

The IP Selective Router equipment and software being deployed meets the redundancy and resiliency that is required by the NG-911, Inc. Additionally, the system has data integration and reporting tools.

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Monitoring

The NG-911, Inc. monitoring system will alert the NG9-1-1 24 by 7 by 365 NOC personnel to any problem with the Data Centers, the ESInet including Temperature and Power alarms and to alert on any NGCS in the secure collocation space. Monitoring the systems and centers and network will be done during all phases of testing and ongoing after network cutover. Part of the monitoring is the alerting in near real time, the ability to ticket and/or display to systems centers and hand held devices.

The Carriers remain responsible for their own Access Reporting. NG-911, Inc. as the 911 SSP is accountable for the monitoring alerting problem resolution and reporting of all other aspects of the NG9-1-1 network.

The existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system.

The NG9-1-1 system will handle 9-1-1 calls from all Carriers that are answered today plus Text to 9-1-1. The NG9-1-1 ESInet will enable a wide spectrum of users to utilize emergency support services, such as hearing impaired, deaf, speech impaired, and non-English speaking callers. The new system will incorporate the TTY technology that serves hearing and speech impaired end users.

The NG9-1-1 system fully integrates with a local ALI database management system as well as an integrated Mapped-ALI display. The ALI database management system (ALI DBMS) is Internet Protocol (IP) – based system, and for traditional wireline calls it operates exactly as the existing ALI

NG9-1-1, Inc. will ensure the Database records are received from the Access Carriers reviewed as they are today for location accuracy, accepted, validated and integrated into the active working records.

Most wireline customer records come from the Service Order Process of the Carriers. The Carriers will transmit the database updates to NG-911, Inc. NG-911, Inc will work closely with each Carrier directly on Database updates.

Split Exchange call handling records will be handled in the same manner. Service Order updates to the NG9-1-1 ALI records will be accomplished using database management software to process updates from all Carriers.

The ALI Database is hosted onsite in the two (2) Data Centers in the Database NGCS. The NGCS are duplicated and they reflect information that has been accepted, validated and aggregated and is ready to use in the 9-1-1 actual call flow. GIS coding will be added to all Service Order records that update the ALI. NG-911, Inc. will maintain the database in a manner that ensures that customer personnel cannot alter the data. All aspects of the ALI database process will meet NENA database standards. The Service Order updates that will be managed by NG-911, Inc. daily, will utilize multiple logic checks that guard against invalid ALI updates and increase the reliability of data. These invalid updates would include, but are not limited to, ensuring that the address conforms to public record including GIS ECRF

Plan Narrative: Winnebago County Illinois ETSB

data (MSAG) and that the ALI record telephone number is in a valid format. The database system supports direct service order entry, manual update as well as the import and export of NENA format.

Quality of Service Standards

NG-911, Inc. and Winnebago County will utilize the Commission's service standards for call blocking and will provide the required P.01 level of service at a minimum. Call set up will remain the same or improve with the use of SIP signaling. SLAs will be in place with Carriers and vendors. The ESInet provider including Data Center providers have Service Level Agreements (SLAs) in place with NG9-1-1, Inc. Bandwidth and availability are part of the SLAs over the ESInet and to each PSAP.

Miscellaneous Operations

The PSAPS in the Winnebago County 9-1-1 System meet the following requirements:

- Twenty-four hour a day operation, three hundred sixty-five days a year
- A call logging recorder capable of recording and date and time stamping all 9-1-1 position/calls, texts and radio frequencies which are used to dispatch the assignments
- An alternate power source, generator; capable of sustaining full operation of the PSAP including communications, should a commercial power outage occur. The PSAP also has UPS to allow continued operation during switch over from commercial power to alternate power.
- TDD service is available at each PSAP to allow the hearing-impaired citizen the same access and availability to call 9-1-1 as all other citizens. TDD calls are delivered to the workstation and do not require a separate device.
- The PSAPS will maintain an electronic log of the 911 calls and texts
- The Winnebago County ETSB PSAPs have adopted a set of standard operating guidelines that include PSAP security

Public Information including Text to 9-1-1:

The Winnebago County ETSB continues to provide public awareness and information by means of several local media outlets, public presentations and school programs, signage, etc. The Winnebago County ETSB plans for increased publicity once the Modification is approved.

Training

Detailed training will be provided to all persons staffing the PSAP locations. The initial PSAP operators will be existing employees of the communications centers where the PSAP's are located and all have had previous training in emergency call handling and dispatch. NG-911, Inc. will provide extensive training on all aspects of the equipment.

Initial Cutover Strategy

Initial Cutover Strategy will be cooperative with Carriers.

The Cutover Plan will validate the translations in the network are operational for primary, alternate and disaster situations to ensure the proper response gets to the PSAP even if the network is overloaded.

Plan Narrative: Winnebago County Illinois ETSB

Cutover will occur Carrier-by-Carrier in the mutually agreeable Carrier and PSAP maintenance window for 9-1-1 services.

The process includes:

- Optimization of physical and logical routes
- Circuit ordering process outlined and confirmed
- Field Testing resulting in Cutover Ready Transition
- Agreement on Primary and Alternate Routing Rules
- Agreement on Split Exchange Routing and interfaces
- Translations for Load Balance and Routing in the Carrier Network
- Sharing of Carrier Test Numbers
- Addition of Carrier Test Numbers into the NG9-1-1 Database Records
- Selective Router Trunking to Data Centers
- Originating Rate Center (NPA-NXX) to PSAP
- Verify PSAP before and after Dispatch
- Make Access Trunks Busy and Verify Load Balance
- Log off workstations and verify Primary/Alternate PSAP

Traffic will be live after all steps are complete

The legacy network will be available for seven days after successful cutover of the NINGA end to end network. Winnebago County's ETSB plans to cut live service after successful network field testing.

When all tests are successful, the first access traffic load will be delivered to the appropriate PSAP/PSAPs in accordance with the deployment schedule. Include the deployment schedule.

Subsequent migration will occur as specified in the deployment schedule.

Disaster Recovery

The NG9-1-1 ESInet is by design a reliable network. The factors that make it a good network during national security and emergency preparedness situations include:

1. The dual Data Centers in Belvidere and Sycamore are more than 20 miles apart
2. Duplicated capabilities of the NGCS within each Data Center
3. Having a balanced load on the Data Centers with dual access requested of the Access Carriers makes this a good plan in Disaster Recovery scenarios. Manual switchover to a Disaster Recovery PSAP often requires staffing and physical switching over to a configuration that is only testing occasionally.

Access Carriers will connect in a way that supports Disaster Recovery principles

1. Dual Trunking
2. Alternate Facilities Routes
3. Commercial Agreements for service quality, problem identification and resolution
4. Monitoring tools to see problems that are simplex in nature and get them rapidly corrected before they become service affecting for customers trying to reach 9-1-1

Plan Narrative: Winnebago County Illinois ETSB

Business Process are Critical to Disaster Recovery principles

1. Planning for disasters in the ongoing design, engineering and during growth of the network
2. The need for good records exchange with Carriers, Methods of Procedures for work activities signed off and communicated ahead of a planned event
3. Use of maintenance windows that are strict before any change is made to the network
4. Proper staffing and coverage and a call out plan for emergencies
5. Training on the NGCS and on processes and procedures
6. Communications capabilities using the IP PBX
7. Use of conference bridges and other means of communications during cutovers, planned major activities and during major outages or emergencies. Radios etc.
8. Documented disaster plans in case of natural disasters such as earthquakes, floods, tornadoes, electrical grid problems, prison breaks, plane crashes, bomb threats and physical and cyber-attacks on the Data Centers and more
9. Testing of scenarios planned and unplanned, exercises involving staged incidents
10. Offers to participate with Access Carriers, during their annual disaster recovery exercises
11. Use of best practices in password protection and physical and logical security protection.
Note: FCC provides industry best practices. FCC CSRIC includes NG9-1-1 . www.fcc.gov
12. Session Border Controllers (SBCs) to prevent, thwart and alert for unwarranted attacks on the network
13. Facility diversity where possible and uninterrupted power supply (UPS) and generators to ensure the system can run indefinitely. In event of commercial power failure, UPS systems and generators will be utilized until electrical service is restored
14. Grounding of the Data Centers to industry requirements
15. Winnebago County will comply with NENA standards and sound information technology policy
16. Standard procedures to maintain telephony and computer equipment will be utilized, including HVAC and other environmental controls to ensure optimum conditions for the ongoing function of the hardware.

If PSAPS must abandon a physical site, the calls can be rerouted to other PSAPs in real time through changes in software and tables.

Winnebago County's system is resilient and fault tolerant. The failure of individual components, such as Local Exchange End Offices, will not bring the NG9-1-1 system down because the components utilized in the NG9-1-1 system are geographically diverse and the network is designed for redundancy and resiliency.

Test Plans - Description

- a. NG-911, Inc. and Winnebago County will oversee all aspects of testing the NG9-1-1 System and will be directly involved with The Network Test Plan. Winnebago County will coordinate call through testing for each wireline end office. NG-911, Inc. will obtain from the Access Carriers, test numbers per wire center, per rate exchange, per class of service as appropriate. Phase I and II PS/ALI Customer testing is described in the Test Plans.
- b. Winnebago County will work with NG-911, Inc. to conduct coordinated testing with the telecommunications carriers when any of the following occur:

Plan Narrative: Winnebago County Illinois ETSB

- c. New central office switching installations that affect the directly connected carrier(s)
- d. Network router, Selective Router or functional equivalent installations, upgrades or rehomes;
- e. NPA (Numbering Plan Area) additions
- f. Any other event that affects 9-1-1
- g. Winnebago County will perform coordinated testing with private residential or business switch operators who request/require such testing
- h. The communities to be tested are listed in the community list attachment
- i. Test calls will meet the Administrative Code Part 1325 requirements

List of Wireline Exchanges to be tested

- a. See Carrier listing document

List of Wireless and VoIP Carriers to be tested

- a. See Carrier listing document

FINANCIAL INFORMATION

Annual recurring 9-1-1 network costs prior to modification	\$ <u>461,526</u>
Projected annual recurring 9-1-1 network costs after modification	\$ <u>424,974</u>
Installation cost of the project	\$ <u>116,650</u>
Anticipated annual revenues	\$ <u>3,760,811</u>

FIVE YEAR STRATEGIC PLAN FOR MODIFIED PLAN

(Provide a detailed summary of the proposed system's operation, including but not limited to, a five-year strategic plan for implementation of the modified 9-1-1 plan with financial projections)

Narrative:

The Winnebago County ETSB has had the foresight and ability to save money for this project over the past several years, and is in appropriate fiscal condition to be able to completely fund the Winnebago County portion of this project, including installation of Next Generation 911 to both Winnebago County PSAPs.

The Five year plan for Winnebago ETSB is to utilize the existing contract with NG-911, Inc. for the hosted Next Generation 9-1-1 solution proposed in this plan. This system is compliant with the legislative mandate of being Next Generation 911 by 2020.

The Winnebago County ETSB will implement Interim Text to 9-1-1 along with voice to 9-1-1 and may incorporate video and static images in the system in the next five years if NENA standards are finalized and the benefits are tangible.

The Winnebago County ETSB will continue to look for efficiencies in operations over the next five (5) years and ways to improve service to the citizens and maintain or reduce expenditures. With Next Generation 9-1-1, Winnebago County will have increased reliability with the fully diverse solution from a network perspective. Winnebago has purchased the capability to activate remote 9-1-1 workstations in the event of area wide or localized situations causing greater than normal demand for 9-1-1 service thus improving safety for citizens of Winnebago County.

Winnebago has budgeted for capital expenditures for peaks and valleys as equipment became manufacture discontinued or broken down for the current 911 System. This will be smoothed out and predictable since the hosting party will be responsible for all upgrades and maintenance of the shared core system.

At an additional expense to Winnebago County ETSB they have purchased two remote 9-1-1 positions that could be used in their Command Post for large incidents or if a PSAP is disabled for a long period of time.

Addition Purchases in the past year:

1. Winnebago County ETSB purchased a County-wide CAD (Computer Aided Dispatch) system and the City of Rockford, Winnebago County governments along with the various police and fire agencies within Winnebago County purchased a county wide Records Management system that will interface with CAD, which will provide a source for sharing information to all agencies involved.
2. Keltron dispatch alerting system

Winnebago County PARTICIPATING AGENCIES

PSAPs: (1) Rockford 911 Center (2) Winnebago County 911 Center

9-1-1 Participant Agencies	Address, City, Zip Code	Administrative Telephone No./Contact	Direct Dispatch	Transfer	Call Relay	Agency square miles	Estimated population
ATS Ambo	6419 Material Ave Loves Park, IL	Andy Schultz 815-963-5001	n/a	n/a	n/a	520	290,666
Blackhawk Fire Protection	3738 S. Main St Rockford, IL 61102	Chief Kunce 815-962-1584	151.175	n/a	n/a	25	2,500
Cherry Valley Fire Protection	120 E. State. St. Cherry Valley, IL 61016	Chief Corl 815-332-5382	151.175	n/a	n/a	45	27,000
Cherry Valley Police Dept	806 E. State St Cherry Valley, IL	Chief Nevelle 815-332-3432	155.415	n/a	n/a	31.35	3,135
Durand/Winn Co Dis 1 Fire Protection	115 W. Howard Durand, IL 61024	Chief Steward 815-248-2696	n/a	n/a	n/a	100	4,768
Durand (Village of)	308 W. Main St. Durand, IL 61024	Chief Bob Corwin 815-248-4194	n/a	154.755	n/a	29.62	1,073
Harlem-Roscoe Fire Protection	10544 Main St. Roscoe, IL 61073	Chief Shoevlin 815-623-7867	n/a	n/a	n/a	90	20,000
Illinois State Toll/Highway Authority	2700 Ogden Ave Downers Grove, IL 60515	Craig Lundt Clundt@getipass.com	n/a	n/a	n/a		
Illinois State District 16	16450 W. State St Pecatonica, IL	Capt. Mark Karczewski 815-239-1152	n/a	815-239-1144	n/a	520	290,666
Lifeline Ambulance	318 Roxbury Rd Rockford, IL 61107	Mgr. Maggie Carlson 815-877-4177	n/a	n/a	815-877-4177	520	290,666
City of Loves Park - Fire	400 Grand Ave. Loves Park, IL	Chief Foley 815-654-5046	n/a	815-968-9873	n/a	16	15,000
City of Loves Park - Police	540 Loves Park Dr. Loves Park, IL	Chief Lynde 815-654-5015	155.415	n/a	n/a	16	15,000
Metro Ambulance	5112 Forest Hills Ct. Loves Park, IL 61111	Mgr. Stuart Brown 815-633-6388	n/a	n/a	815-968-9873	520	290,666
New Milford Fire Protection	2177 Will James Rd Rockford, IL 61109	Chief Carlson 815-874-4880	151.175	n/a	n/a	12.5	4,500
North Park Fire Dept	600 Wood Ave Machesney Park, IL 61111	815-636-3051 Chief Joel Hallstrom	n/a	815-877-4177	n/a	14.5	13,562
Northwest Fire Protection	3222 N. Central Av Rockford, IL 61103	M. Kirschbaum	151.175	n/a	n/a	28	2,800

9-1-1 Participant Agencies	Address, City, Zip Code	Administrative Telephone No./Contact	Direct Dispatch	Transfer	Call Relay	Agency square miles	Estimated population
Village of Pecatonica - Fire Protection	1221 Main St Pecatonica, IL 61063	Chief VanVleck	n/a	815-968-9873	n/a	69	4,500
Village of Pecatonica – Police	405 Main St. Pecatonica, IL 61063	Chief Smith 815-239-2373	154.755	n/a	n/a	35.49	1,800
City of Rockford – Fire	204 S. 1 st Str Rockford, IL 61104	Chief Bergsten 779-348-7171	151.175	n/a	n/a	61	148,278
City of Rockford – Police	557 South Newtown Dr Rockford, IL 61108	Chief O’Shea 815-449-2490	Starcom 851.4125	n/a	n/a	61	148,278
Village of Rockton Fire Protection	201 N. Blackhawk Rockton, IL 61072	Chief Wilson 815-624-6010	n/a	815-968-9873	n/a	66	7,000
Village of Rockton Police	110 E. Main St. Rockton, IL 61072	Chief Dickson	151.175	n/a	n/a	37.42	7,613
Village of Roscoe Police	10595 Main St Roscoe, IL 61073	Chief Evans 815-623-1152	155.415	n/a	n/a	31.27	2,250
Shirland – Winn Co District 1 Fire Protection	13086 Mitchell St Shirland, Illinois	Chief Weaver 815-629-2406	n/a	815-239-1144	n/a		
City of South Beloit - Fire	429 Gardner St. South Beloit, IL 61080	Chief Morsen 815-389-3401	n/a	n/a	815-389-3401	6.13	7,773
City of South Beloit - Police	519 Blackhawk Blvd South Beloit, IL 61080	Chief Truman 815-389-3491	154.755	n/a	n/a	6.13	7,773
Stillman Fire Protection Dist.	200 S. Rural St. Stillman Valley, IL 61084	815-645-8110	n/a	Transfer Ogle Co 911	n/a	15	
Superior Ambulance	6822 Forest Hills Rd Loves Park, IL 61111	Mgr. Bob Esmond 815-636-0911	n/a	n/a	815-968-9873	520	290,666
West Suburban Fire Protection	3816 W. State St Rockford, IL 61102	Chief Mesch 815-964-3441	151.175	n/a	n/a	14.2	3,750
Village of Winnebago, IL Police	100 W. Soper Ave Winnebago, IL 61088	815-335-2351	154.755	n/a	n/a	33.04	3,050
Winnebago Co Sheriff’s Dept	650 W. State St Rockford, IL 61101	Sheriff Caruana 815-319-6600	154.755 155.190 155.415	n/a	n/a	520	290,666
Winn-Burr-Sew Fire Protection	100 E. Main St Winnebago, IL 61088	Chief Martin 815-335-2651	n/a	815-968-9873	n/a	65	5,000

WINNEBAGO COUNTY 9-1-1

EMERGENCY CALL HANDLING AGREEMENT

THIS AGREEMENT dated this 1st day of July, 2005 by and between the County of Winnebago, and Illinois body politic and corporate, by it's Emergency Telephone System Board, and the ATS Medical Services, Inc., for the purpose of effective handling and routing of 9-1-1 emergency telephone calls.

THE PARTIES HEREBY AGREE AS FOLLOWS:

CALL HANDLING:

All calls for emergency services made in your jurisdiction by calling the 9-1-1 emergency telephone number shall be received by the Winnebago County Central Dispatch System and it's Public Safety Answering Point ("PSAP"). Should the PSAP be unusable for any reason, the Loves Park Police Dispatch Center will receive the calls as the Secondary PSAP. All such emergency calls received shall be dispatched in the following manner:

PRIMARY: Ambulance owner and other personnel of the ATS Medical Services, Inc., shall be contacted and alerted to respond to the location of an event requiring ambulance service assistance that was reported on a 9-1-1 telephone call by means of a seven digit telephone number listed as (815) 963-5001.

SECONDARY: Dispatch call information by means of radio and pager. ATS Medical Services, Inc. will then dispatch the units according to it's policies and procedures.

AID OUTSIDE JURISDICTION BOUNDARY:

Once an emergency unit is dispatched in response to a request through the system, such unit shall render it's service to the requesting party without regard to whether the unit is operating outside it's normal jurisdiction boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be approved by the advisory board.

Winnebago County 9-1-1 PSAP

By: G. Dahm
Georgeann Dahm

Title: 911 Division Administrator

Date: July 1, 2005

ATS Medical Services, Inc.

By: Andrew T. Schultz

Title: President

Date: July 5, 2005

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP", and the Blackhawk Fire Protection District, d/b/a the Blackhawk Fire Department, for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Fire Officials and other personnel of the Blackhawk Fire Department shall be contacted and alerted to respond to the location of an event requiring fire department assistance that was reported on a 9-1-1 telephone call. Telephone: 964-3321.
Radio Frequencies: 154.130

Secondary:

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board.

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP", and the Cherry Valley Fire Protection District, d/b/a/ the Cherry Valley Fire Department for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Fire Officials and other personnel of the Cherry Valley Fire Protection District shall be contacted and alerted to respond to the location of an event requiring fire department assistance that was reported on a 9-1-1 telephone call. Telephone: 332-4444
Radio Frequencies: 154.190 154.370 154.265

Secondary:

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all call of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

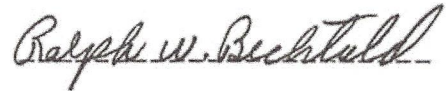
All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board

Any agreements or changes in agreements and operating policies must be approved by the Winnebago Emergency Telephone System Board.

COUNTY OF WINNEBAGO

Fire Protection Dist. of Cherry Valley
AGENCY

BY 

BY 

TITLE County Board Chairman

TITLE SECRETARY

DATE September 24, 1990

DATE July 27, 1990

AGREEMENT

For 9-1-1 Emergency Communications.

This Agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP," and the Village of Cherry Valley, an Illinois municipal corporation, d/b/a the Cherry Valley Police Department for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

PRIMARY

Police Officials and other personnel of the Cherry Valley Police Department shall be contacted and alerted to respond to the location of an event requiring police department assistance that was reported on a 9-1-1 telephone call. Telephone number 332-3431. Radio Frequencies: Primary, 155.415, Secondary, 158.730.

SECONDARY

The contact shall originate from the Loves Park Police Department Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.


The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.


It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board. Any agreements or changes in agreements and operating policies must be approved by the Winnebago Emergency Telephone System Board.

COUNTY OF WINNEBAGO

CHERRY VALLEY POLICE
DEPARTMENT

BY: 
Thomas Currier,
Chairman, County Board
of the County of
Winnebago, Illinois

BY: 
Stephen Appella
President,
Cherry Valley Board of
Trustees

DATED: 6/13/91

DATED: 6/7/91

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereafter referred to as "PSAP", and the Winnebago County Fire Protection District #1, d/b/a/ the Durand Fire Department, for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Fire Officials and other personnel of the Durand Fire Department shall be contacted and alerted to respond to the location of an event requiring fire department assistance that was reported on a 9-1-1 telephone call. Telephone: 248-2100.
Radio frequencies: 154.370

Secondary:

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1- be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board.

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP", and the Village of Durand, an Illinois Municipal Corporation, d/b/a the Durand Police Department, for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Police Officials and other personnel of the Durand Police Department shall be contacted and alerted to respond to the location of an event requiring law enforcement assistance that was reported on a 9-1-1 telephone call. Telephone: 248-4194.
Radio Frequencies: *Transmit 158.865*

Secondary:

REC 154.755
CTCS 156.7

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board.

Any agreements or changes in agreements and operating policies must be approved by the Winnebago Emergency Telephone System Board.

COUNTY OF WINNEBAGO

BY

[Signature]

TITLE County Board Chairman

DATE: September 24, 1990

Village of Durand
AGENCY

BY

[Signature]

TITLE

Mayor

7/19/90

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP", and the Harlem-Roscoe Fire Protection District, d/b/a the Harlem-Roscoe Fire Department, for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Fire Officials and other personnel of the Harlem-Roscoe Fire Department shall be contacted and alerted to respond to the location of an event requiring fire department assistance that was reported on a 9-1-1 telephone call. Telephone: 623-2341.
Radio Frequencies: *154.370*

Secondary:

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board.

WINNEBAGO COUNTY E9-1-1

204 S. 1ST Street, Rockford, IL 61104
(779) 348-7171

**CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNITATIONS**

This agreement is made between Winnebago County ETSB, and the Illinois State Toll Highway Authority for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING:

Winnebago County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: CPE transfer (630) 271 - 7535

Secondary: Telephone (630) 271-7586

Illinois State Toll Highway Authority

AID OUTSIDE JURISDICTIONAL BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call the disposition of each call received.

All agreements, management, records and service will be the responsibility of the 9-1-1 authority.

Winnebago County ETSB

By T. C. Stapp

Title: 9-1-1 Division Administrator

Date: 4/17/2020

Illinois State Tollway Highway Authority

By [Signature]

Title: Dispatch Manager

Date: 4/1/2020

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP", and the Illinois State Police, District 16, for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Officials and other personnel of the Illinois State Police, District 16, shall be contacted and alerted to respond to the location of an event requiring police department assistance that was reported on a 9-1-1 telephone call. Telephone: 815/963-7687

Radio Frequencies: 42.70 MHZ

Secondary: 155.520 MHZ

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.


The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board.

Any agreements or changes in agreements and operating policies must be approved by the Winnebago Emergency Telephone System Board.

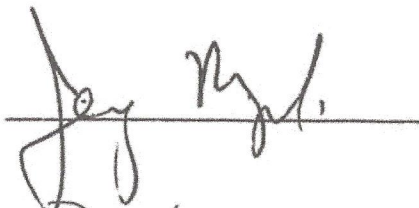
Thomas E. Currier
COUNTY OF WINNEBAGO

BY 

TITLE Chairman of the Board

DATE 11-26-90

ILLINOIS STATE POLICE

BY 

TITLE DIRECTOR

DATE 11/1/90

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP", and the Life Line Ambulance Service, for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Ambulance owner and other personnel of the Life Line Ambulance Service shall be contacted and alerted to respond to the location of an event requiring ambulance service assistance that was reported on a 9-1-1 telephone call. Telephone: 877-4177.
Radio Frequencies: 155.220

Secondary:

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board.

1000
ON
EX. 3 of 4

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP", and the City of Loves Park, an Illinois Municipal Corporation, d/b/a the Loves Park Fire Department, for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Fire Officials and other personnel of the Loves Park Fire Department shall be contacted and alerted to respond to the location of an event requiring fire department assistance that was reported on a 9-1-1 telephone call. Telephone: 633-8800. Radio Frequencies: *154.430*

Secondary: *153.950*

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board.

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP", and the City of Loves Park, an Illinois Municipal Corporation, d/b/a the Loves Park Police Department, for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Police Officials and other personnel of the Loves Park Police Department shall be contacted and alerted to respond to the location of an event requiring law enforcement assistance that was reported on a 9-1-1 telephone call. Telephone: 633-8800. Radio Frequencies: *158.790*

Secondary: *155.190*

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board.

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP", and the Metro Ambulance Service, for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Ambulance owner and other personnel of the Metro Ambulance Service shall be contacted and alerted to respond to the location of an event requiring ambulance service assistance that was reported on a 9-1-1 telephone call. Telephone: 633-6388
Radio Frequencies: 155.220

Secondary:

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board.

Any agreements or changes in agreements and operating policies must be approved by the Winnebago Emergency Telephone System Board.

COUNTY OF WINNEBAGO

Metro Ambulance Service
AGENCY

BY *Charles P. ...*

BY *Harold D. B...*

TITLE County Board Chairman

TITLE PRESIDENT

DATE: September 24, 1990

Date 8/14/90

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP", and the New Milford Fire Protection District (d/b/a New Milford Fire Department), for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Officials and other personnel of the New Milford Fire Department shall be contacted and alerted to respond to the location of an event requiring fire department assistance that was reported on a 9-1-1 telephone call. Telephone: 874-4880

Radio Frequencies: 154.190 and 154.235

Secondary:

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all call of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board

Any agreements or changes in agreements and operating policies must be approved by the Winnebago Emergency Telephone System Board.

COUNTY OF WINNEBAGO

NEW MILFORD FIRE
PROTECTION DISTRICT

BY

[Signature]

BY

[Signature: John H. Baxter]

TITLE County Board Chairman

TITLE

[Signature: Pres]

DATE September 24, 1990

DATE

9/13/90

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP", and the North Park Fire Protection District, d/b/a the North Park Fire Department, for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Fire Officials and other personnel of the North Park Fire Department shall be contacted and alerted to respond to the location of an event requiring fire department assistance that was reported on a 9-1-1 telephone call. Telephone: 633-6611.
Radio Frequencies: *154.370*

Secondary: *None Monitored Dispatch Telephone 395-5499*

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board.

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP", and the Northwest Fire Protection District, d/b/a the Northwest Fire Department, for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Fire Officials and other personnel of the Northwest Fire Department shall be contacted and alerted to respond to the location of an event requiring fire department assistance that was reported on a 9-1-1 telephone call. Telephone: 964-3321.
Radio Frequencies: 154.190

Secondary:

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board.

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP", and the Pecatonica Fire Protection District, d/b/a/ the Pecatonica Fire Department, for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Fire Officials and other personnel of the Pecatonica Fire Department shall be contacted and alerted to respond to the location of an event requiring fire department assistance that was reported on a 9-1-1 telephone call. Telephone: 624-4341. (FIRE)
Radio Frequencies: 154.190

Secondary: 155.340

239-1221 (AMBULANCE)
239-2500 (PEC FIRE)
247-8521 (SEWARD)

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all call of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

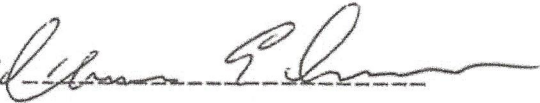
All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board

Any agreements or changes in agreements and operating policies must be approved by the Winnebago Emergency Telephone System Board.


COUNTY OF WINNEBAGO

Pecatonica Fire Protection District
AGENCY

BY



BY



TITLE County Board Chairman

TITLE

Pres.

DATE September 24, 1990

DATE

7-26-90

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP", and the Village of Pecatonica, an Illinois Municipal Corporation, d/b/a the Pecatonica Police Department, for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Police Officials and other personnel of the Pecatonica Police Department shall be contacted and alerted to respond to the location of an event requiring law enforcement assistance that was reported on a 9-1-1 telephone call. Telephone: 239-2373.

Radio Frequencies: 42.44

Secondary: 42.70
42.50 155.520

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board.

Any agreements or changes in agreements and operating policies must be approved by the Winnebago Emergency Telephone System Board.

COUNTY OF WINNEBAGO

BY *Alvin G. L...*

TITLE County Board Chairman

DATE: September 24, 1990

Village of Pecatonica
AGENCY

BY *Jose J. Dabron*

TITLE Mayor

Date 7-28-90

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP", and the City of Rockford, an Illinois Municipal Corporation, d/b/a the Rockford Fire Department, for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Fire Officials and other personnel of the Rockford Fire Department shall be contacted and alerted to respond to the location of an event requiring fire department assistance that was reported on a 9-1-1 telephone call. Telephone: 964-3321.
Radio Frequencies: *154.190*

Secondary:

154.235

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board.

Any agreements or changes in agreements and operating policies must be approved by the Winnebago Emergency Telephone System Board.

COUNTY OF WINNEBAGO

BY 

TITLE County Board Chairman

DATE: September 24, 1990

City of Rockford
AGENCY

BY 

TITLE _____

l.t.e

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP", and the City of Rockford, an Illinois Municipal Corporation, d/b/a the Rockford Police Department, for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Police Officials and other personnel of the Rockford Police Department shall be contacted and alerted to respond to the location of an event requiring law enforcement assistance that was reported on a 9-1-1 telephone call. Telephone: 987-5800.

Radio Frequencies:

155.565

Secondary:

155.625

CTCS 156.7

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board.

Any agreements or changes in agreements and operating policies must be approved by the Winnebago Emergency Telephone System Board.

COUNTY OF WINNEBAGO

BY 

TITLE County Board Chairman

DATE: September 24, 1990

City of Rockford
AGENCY

BY 

TITLE _____

Date

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP", and the Rockton Fire Protection District (d/b/a Rockton Fire Department), for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Officials and other personnel of the Rockton Fire Department shall be contacted and alerted to respond to the location of an event requiring fire department assistance that was reported on a 9-1-1 telephone call. Telephone: *624-4341*

Radio Frequencies: *154.370*

Secondary:

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all call of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

Any agreements or changes in agreements and operating policies must be approved by the Winnebago Emergency Telephone System Board.

[Signature]
COUNTY OF WINNEBAGO

Rockton Fire Protection District
AGENCY

BY _____

BY *William Campbell*

TITLE County Board Chairman

TITLE PRES.

DATE October 16, 1990

DATE 9-10-90

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP", and the Village of Rockton, an Illinois Municipal Corporation, d/b/a the Rockton Police Department, for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Police Officials and other personnel of the Rockton Police Department shall be contacted and alerted to respond to the location of an event requiring law enforcement assistance that was reported on a 9-1-1 telephone call. Telephone: 624-4351.
* Radio Frequencies: 155.250 PL 5A

Secondary:

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board.

Any agreements or changes in agreements and operating policies must be approved by the Winnebago Emergency Telephone System Board.

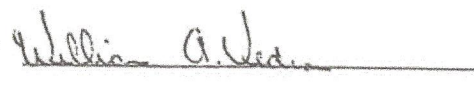
COUNTY OF WINNEBAGO

BY 

TITLE County Board Chairman

DATE: September 24, 1990

Village of Rockton
AGENCY

BY 

TITLE Village Resident

DATE September 17, 1990

BY 

TITLE Village Clerk

DATE September 17, 1990

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP", and the Village of Roscoe, an Illinois Municipal Corporation, d/b/a the Roscoe Police Department, for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Police Officials and other personnel of the Roscoe Police Department shall be contacted and alerted to respond to the location of an event requiring law enforcement assistance that was reported on a 9-1-1 telephone call. Telephone: 623-7338. Radio Frequencies: *155.250*

Secondary:

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board.

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereafter referred to as "PSAP", and the Winnebago County Fire Protection District #1, d/b/a/ the Shirland Fire Department, for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Fire Officials and other personnel of the Shirland Fire Department shall be contacted and alerted to respond to the location of an event requiring fire department assistance that was reported on a 9-1-1 telephone call. Telephone: 629-2341.
Radio frequencies: 154.370

Secondary:

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1- be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.


It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

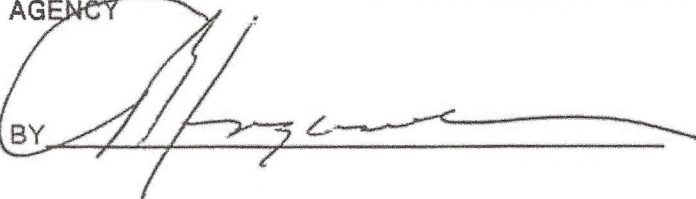
All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board.

Any agreements or changes in agreements and operating policies must be approved by the Winnebago Emergency Telephone System Board.

COUNTY OF WINNEBAGO

Winnebago County Fire Protection District #1 (Shirland)
AGENCY

BY 

BY 

TITLE County Board Chairman TITLE PRESIDENT

DATE September 24, 1990

DATE 9/10/90

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP", and the City of South Beloit, an Illinois Municipal Corporation, d/b/a the South Beloit Fire Department, for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Fire Officials and other personnel of the South Beloit Fire Department shall be contacted and alerted to respond to the location of an event requiring fire department assistance that was reported on a 9-1-1 telephone call. Telephone: 389-3401. Radio Frequencies: *154.310*

Secondary:

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board.

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP", and the City of South Beloit, an Illinois Municipal Corporation, d/b/a the South Beloit Police Department, for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Police Officials and other personnel of the South Beloit Police Department shall be contacted and alerted to respond to the location of an event requiring law enforcement assistance that was reported on a 9-1-1 telephone call. Telephone: 389-3491.
Radio Frequencies: *155.250*

Secondary:

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board.

Any agreements or changes in agreements and operating policies must be approved by the Winnebago Emergency Telephone System Board.

COUNTY OF WINNEBAGO

BY



TITLE County Board Secretary

DATE: September 24, 1990

City of South Beloit
AGENCY

BY



TITLE

MAYOR

DATE

9-17-90

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP", and the Stillman Fire Protection District, d/b/a/ the Stillman Fire Department for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Fire Officials and other personnel of the Stillman Fire Department shall be contacted and alerted to respond to the location of an event requiring fire department assistance that was reported on a 9-1-1 telephone call. Telephone: ~~645~~-2441. Radio Frequencies: *154.190*

Secondary:

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all call of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board

Any agreements or changes in agreements and operating policies must be approved by the Winnebago Emergency Telephone System Board.

COUNTY OF WINNEBAGO

Stillman Fire Protection District
AGENCY

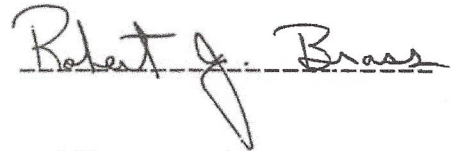
BY



TITLE County Board Chairman

DATE September 24, 1990

BY



TITLE

President - Board of Trustees

DATE

July 28, 1990

WINNEBAGO COUNTY 9-1-1

EMERGENCY CALL HANDLING AGREEMENT

THIS AGREEMENT dated this 13th day of July, 2005 by and between the County of Winnebago, and Illinois body politic and corporate, by it's Emergency Telephone System Board, and the Superior Ambulance Service, for the purpose of effective handling and routing of 9-1-1 emergency telephone calls.

THE PARTIES HEREBY AGREE AS FOLLOWS:

CALL HANDLING:

All calls for emergency services made in your jurisdiction by calling the 9-1-1 emergency telephone number shall be received by the Winnebago County Central Dispatch System and it's Public Safety Answering Point ("PSAP"). Should the PSAP be unusable for any reason, the Loves Park Police Dispatch Center will receive the calls as the Secondary PSAP. All such emergency calls received shall be dispatched in the following manner:

PRIMARY: Ambulance owner and other personnel of the Superior Ambulance Service, shall be contacted and alerted to respond to the location of an event requiring ambulance service assistance that was reported on a 9-1-1 telephone call by means of a seven digit telephone number listed as (815) 968-8800.

SECONDARY: Dispatch call information by means of radio and pager. Superior Ambulance Service will then dispatch the units according to it's policies and procedures.

AID OUTSIDE JURISDICTION BOUNDARY:

Once an emergency unit is dispatched in response to a request through the system, such unit shall render it's service to the requesting party without regard to whether the unit is operating outside it's normal jurisdiction boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be approved by the advisory board.

Winnebago County 9-1-1 PSAP

By: Georgeann Dahm

Georgeann Dahm

Title: Division Administrator

Date: July 13, 2005

KEITH MELVIN

By: Keith Melvin

Title: Superior Dispatch Supervisor

Date: 7-16-05

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP", and the West Suburban Fire Protection District, d/b/a the West Suburban Fire Department, for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Fire Officials and other personnel of the West Suburban Fire Department shall be contacted and alerted to respond to the location of an event requiring fire department assistance that was reported on a 9-1-1 telephone call. Telephone: 964-3321.
Radio Frequencies: *154.190* *964-3441*

Secondary:

154.235

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board.

Any agreements or changes in agreements and operating policies must be approved by the Winnebago Emergency Telephone System Board.

COUNTY OF WINNEBAGO

BY

James E. ...

TITLE County Board Chairman

DATE: September 24, 1990

West Suburban Fire Protection District
AGENCY

BY

Barth ...

TITLE

CHIEF

Date 13 SEPT 90

AUG 2 1981

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP", and the Village of Winnebago, for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Officials and other personnel of the Village of Winnebago Police Department shall be contacted and alerted to respond to the location of an event requiring police department assistance that was reported on a 9-1-1 telephone call. Telephone: 335-2351

Radio Frequencies: 154.755

Secondary:

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all call of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board

Any agreements or changes in agreements and operating policies must be approved by the Winnebago Emergency Telephone System Board.

COUNTY OF WINNEBAGO

Village of Winnebago Police Dept.
AGENCY

BY

Charles G. Curran

BY

Steve Jankin

TITLE County Board Chairman

TITLE President, Village of Winnebago, I.

DATE September 24, 1990

DATE

Aug 27 1990

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP", and the Winnebago County Sheriff's Department, for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Sheriff's Police and other personnel of the Winnebago County Sheriff's Department shall be contacted and alerted to respond to the location of an event requiring law enforcement assistance that was reported on a 9-1-1 telephone call.

Telephone: 987-5800. Radio Frequencies: *154.755 MHz*
155.415 MHz

Secondary:

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board.

Any agreements or changes in agreements and operating policies must be approved by the Winnebago Emergency Telephone System Board.

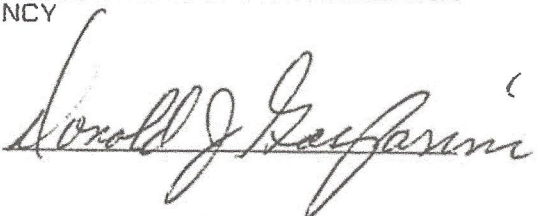
COUNTY OF WINNEBAGO

BY 

TITLE County Board Chairman

DATE: September 24, 1990

Winnebago County Sheriff's Department
AGENCY

BY 

TITLE Sheriff

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP", and the Win-Bur-Sew Fire Protection District, d/b/a the Win-Bur-Sew Fire Department, for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Fire Officials and other personnel of the Win-Bur-Sew Fire Department shall be contacted and alerted to respond to the location of an event requiring fire department assistance that was reported on a 9-1-1 telephone call. Telephone: 335-2341. Radio Frequencies: *154.370*

Secondary:

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board.

Any agreements or changes in agreements and operating policies must be approved by the Winnebago Emergency Telephone System Board.

COUNTY OF WINNEBAGO

BY *Allen P. [Signature]*

TITLE County Board Chairman

DATE: September 24, 1990

Win-Bur-Sew Fire Protection District
AGENCY

BY *T. L. Bowman*

TITLE *Trustee Secy.*

DATE *aug 14, 1990*

Adjacent Agencies

County: Winnebago

PSAP(s): Rockford 9-1-1 and Winnebago County 9-1-1

ADJACENT AGENCIES LIST

Provide a list of public safety agencies and existing 9-1-1 Systems that are adjacent to the proposed system's boundaries. Each agency that appears on this list should also have signed a call handling agreement and/or aid outside jurisdictional boundaries.

Agency/County/State	Street Address, City, Zip Code	Telephone Number
Beloit Fire & Police	100 State St. Beloit, WI 53511	(608) 364-6801
Boone Co Sheriff, Boone County, IL	615 Main St, Belvidere, IL 61008	(815) 544-9322
Boone Co Fire Protection Districts 1, 2 & 3	1777 Henry Luckow LN, Belvidere, IL 61008	(815) 544-3336
Broadhead WI Fire Dept	1100 W. 3 rd Ave Broadhead, WI 53520	(608) 897-4270
Capron Fire Rescue	105 W. Main Capron, IL 61012	(815) 569-2815
Davis Fire Protection Dist	602 N. Stanton St Davis, IL 61019	(815) 865-5616
DeKalb County	150 North Main St. Sycamore, IL 60178	(815) 895-2155
German Valley Fire Protection	600 Church St. German Valley, IL 61039	(815) 362-2245
Kirkland Fire Protection	3891 IL 72 Kirkland, IL 60146	(815) 522-4414
Monroe Center Fire Protection	104 West St. Monroe Center, IL 61052	(815) 393 - 4222
Ogle County	202 S. 1 st St, Oregon, IL 61061	(815) 732-2132
Orfordville WI Fire Dept.	173 N Wright St, Orfordville, WI 53576	(608) 879-2122
Rock County WI Sheriff Stephenson Co	200 East US HY 14 15 N. Galena St Freeport, IL 61032	(608) 757-8000 (815) 235-8252
Tri District Ambulance Service	2927 6 th Monroe, WI 53566	(815) 393-9400
Turtle Township Fire & Police	6916 S. County Rd J Beloit, WI 53511	(608) 757-2244

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP", and the Beloit Fire Department, for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Officials and other personnel of the Beloit Fire Department shall be contacted and alerted to respond to the location of an event requiring fire department assistance that was reported on a 9-1-1 telephone call. Telephone: (608) 365-6633

Radio Frequencies: 154.310

Secondary:

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all call of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board

FILE NO. 4883

NOV 5 1990
Packet #18

Return to City Clerk

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP", and the Beloit Police Department, for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Officials and other personnel of the Beloit Police Department shall be contacted and alerted to respond to the location of an event requiring police department assistance that was reported on a 9-1-1 telephone call. Telephone: (608) 365-3344

Radio Frequencies: TAC I RX 460.075 TX 465.075 TAC II RX 460.200 TX 465.200

Secondary:

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all call of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

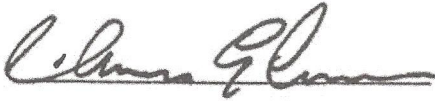
It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

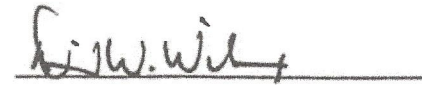
All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board

Any agreements or changes in agreements and operating policies must be approved by the Winnebago Emergency Telephone System Board.

Thomas E. Currier
COUNTY OF WINNEBAGO

BELOIT POLICE
DEPARTMENT

BY 

BY 

TITLE County Board Chairman

TITLE City Manager

DATE 11-28-90

DATE 11-14-90

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP", and the Boone County Sheriff, for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Sheriff's Police and other personnel of the Boone County Sheriff's Department shall be contacted and alerted to respond to the location of an event requiring law enforcement assistance that was reported on a 9-1-1 telephone call.

Telephone: 544-2144. Radio Frequencies: 155.070

Secondary:

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board.

Any agreements or changes in agreements and operating policies must be approved by the Winnebago Emergency Telephone System Board.

COUNTY OF WINNEBAGO

BY *[Signature]*

TITLE County Board Chairman

DATE: September 24, 1990

Boone County
AGENCY

BY *[Signature]*

TITLE *Sheriff*

July 27, 1990

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP", and the Boone County Fire Protection District #1, for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Fire Officials and other personnel of the Boone County Fire Protection District #1 shall be contacted and alerted to respond to the location of an event requiring fire department assistance that was reported on a 9-1-1 telephone call. Telephone: 544-2144
Radio Frequencies: 154.370

Secondary:

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all call of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board

11/07
07/04
30/04

Any agreements or changes in agreements and operating policies must be approved by the Winnebago Emergency Telephone System Board.

COUNTY OF WINNEBAGO

BY James Gates

TITLE President

DATE 7/25/90

Boone County Fire Protection Dist. #1
AGENCY

BY John S. Lane

TITLE Trustee

DATE 7/25/90

COUNTY OF WINNEBAGO

BY John E. Lane

TITLE County Board Chairman

DATE: September 25, 1990

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP", and the Boone County Fire Protection District #2, for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Fire Officials and other personnel of the Boone County Fire Protection District #2 shall be contacted and alerted to respond to the location of an event requiring fire department assistance that was reported on a 9-1-1 telephone call. Telephone: 544-2909
Radio Frequencies: *156.370*

Secondary:

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all call of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board

Any agreements or changes in agreements and operating policies must be approved by the Winnebago Emergency Telephone System Board.

COUNTY OF WINNEBAGO

Boone County Fire Protection Dist. #2
AGENCY

BY 

BY 

TITLE County Board Chairman

TITLE President

DATE September 24, 1990

DATE aug. 6, 1990

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP", and the Boone County Fire Protection District #3. d/b/a/ the Boone County Fire Department, for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Fire Officials and other personnel of the Boone County Fire District 3 shall be contacted and alerted to respond to the location of an event requiring fire department assistance that was reported on a 9-1-1 telephone call. Telephone: 544-2144
Radio Frequencies: *154-370*

Secondary:

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all call of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board

Any agreements or changes in agreements and operating policies must be approved by the Winnebago Emergency Telephone System Board.

COUNTY OF WINNEBAGO

BY

[Handwritten Signature]

TITLE County Board Chairman

DATE September 24, 1990

Boone County Fire District #3

AGENCY

BY

[Handwritten Signature]

TITLE

[Handwritten Title]

DATE

[Handwritten Date]

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP", and the Broadhead Wisconsin Fire Department, for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Fire Officials and other personnel of the Broadhead Fire Department shall be contacted and alerted to respond to the location of an event requiring fire department assistance that was reported on a 9-1-1 telephone call.

Telephone: (608)897-2112. Radio Frequencies: ~~154.310~~
154.160

Secondary:

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board.

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP", and the Capron Rescue Squad, for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Fire Officials and other personnel of the Capron Rescue Squad shall be contacted and alerted to respond to the location of an event requiring fire department assistance that was reported on a 9-1-1 telephone call. Telephone: 544-2144.

Radio Frequencies:

154.370

Secondary:

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all call of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board

Any agreements or changes in agreements and operating policies must be approved by the Winnebago Emergency Telephone System Board.

COUNTY OF WINNEBAGO

BY

[Handwritten Signature]

TITLE County Board Chairman

DATE September 24, 1990

Capron Rescue Squad

AGENCY

BY

[Handwritten Signature]

TITLE

Chief

DATE

7-25-90

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP", and the Davis Fire Protection District, d/b/a/ the Davis Fire Department, for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Fire Officials and other personnel of the Davis Fire Department shall be contacted and alerted to respond to the location of an event requiring fire department assistance that was reported on a 9-1-1 telephone call. Telephone: ~~645-2551~~ (LWP)

Radio Frequencies: 154.190 865-5211

Secondary:

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all call of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board

Any agreements or changes in agreements and operating policies must be approved by the Winnebago Emergency Telephone System Board.

COUNTY OF WINNEBAGO

Davis Fire Protection District
AGENCY

BY



BY



TITLE County Board Chairman

TITLE

PRE.

DATE September 24, 1990

DATE

7, 24, 90

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP", and the Dekalb County Sheriff's Department, for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Sheriff's Police and other personnel of the Dekalb County Sheriff's Department shall be contacted and alerted to respond to the location of an event requiring law enforcement assistance that was reported on a 9-1-1 telephone call.

Telephone: 895-2155. Radio Frequencies: 155.970 Repeat In 154.86 Repeat Receive
Tone Squelch (Repeater)
141.3 hz

Secondary:

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.


All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board.

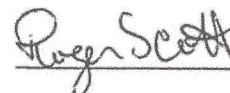
Any agreements or changes in agreements and operating policies must be approved by the Winnebago Emergency Telephone System Board.

COUNTY OF WINNEBAGO

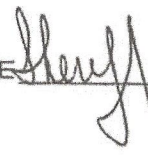
Dekalb County

AGENCY

BY 

BY  7-27-90

TITLE County Board Chairman

TITLE 

DATE: September 24, 1990

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP", and the German Valley Fire Protection District, d/b/a/ the German Valley Department, for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Fire Officials and other personnel of the German Valley Fire Department shall be contacted and alerted to respond to the location of an event requiring fire department assistance that was reported on a 9-1-1 telephone call. Telephone: 362-2005.
Radio Frequencies: *154.140*

Secondary:

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all call of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board

Any agreements or changes in agreements and operating policies must be approved by the Winnebago Emergency Telephone System Board.

COUNTY OF WINNEBAGO

German Valley Fire Protection District
AGENCY

BY *Clara G. L.*

BY *Jack Rose*

TITLE County Board Chairman

TITLE President

DATE September 24, 1990

DATE 8-2-90

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP", and the Kirkland Fire Protection District, d/b/a/ the Kirkland Department, for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Fire Officials and other personnel of the Kirkland Fire Department shall be contacted and alerted to respond to the location of an event requiring fire department assistance that was reported on a 9-1-1 telephone call. Telephone: 522-3313
Radio Frequencies: *154.070*

Secondary:

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all call of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board

Any agreements or changes in agreements and operating policies must be approved by the Winnebago Emergency Telephone System Board.

COUNTY OF WINNEBAGO

Kirkland Fire Protection District

AGENCY

BY *William E. Linn*

BY *Gene R. Lane*

TITLE County Board Chairman

TITLE *President*

DATE September 24, 1990

DATE *Aug. 7, 1990*

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP", and the Monroe Center Fire Protection District, d/b/a/ the Monroe Center Fire Department, for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Fire Officials and other personnel of the Monroe Center Fire Department shall be contacted and alerted to respond to the location of an event requiring fire department assistance that was reported on a 9-1-1 telephone call. Telephone: 393-4466. Radio Frequencies: *154.190*

Secondary:

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all call of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board

Any agreements or changes in agreements and operating policies must be approved by the Winnebago Emergency Telephone System Board.

COUNTY OF WINNEBAGO

Monroe Center Fire Protection District
AGENCY

BY



BY



TITLE County Board Chairman

TITLE

Pres.

DATE September 24, 1990

DATE

July 23, 1990

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP", and the Ogle County Sheriff's Department, for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Sheriff's Police and other personnel of the Ogle County Sheriff's Department shall be contacted and alerted to respond to the location of an event requiring law enforcement assistance that was reported on a 9-1-1 telephone call.

Telephone: 732-6666. Radio Frequencies: 155.370

Secondary:

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board.

Any agreements or changes in agreements and operating policies must be approved by the Winnebago Emergency Telephone System Board.

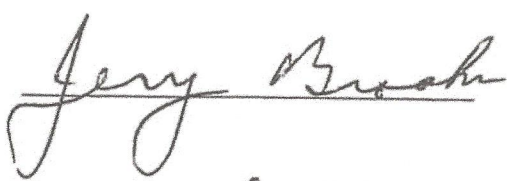
COUNTY OF WINNEBAGO

BY 

TITLE County Board Chairman

DATE: September 24, 1990

Ogle County
AGENCY

BY 

TITLE Sheriff

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP", and the Orfordville Wisconsin Fire Department, for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Fire Officials and other personnel of the Orfordville Fire Department shall be contacted and alerted to respond to the location of an event requiring fire department assistance that was reported on a 9-1-1 telephone call.

Telephone: (608)879-2971. Radio Frequencies: *154.310*

Secondary:

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board.

Any agreements or changes in agreements and operating policies must be approved by the Winnebago Emergency Telephone System Board.

COUNTY OF WINNEBAGO

Orfordville Wisconsin Fire Dept.
AGENCY

BY 

BY Ronald D Nelson

TITLE County Board Chairman

TITLE Chief

DATE: September 24, 1990

DATE Sept 12, 1990

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP", and the Rock County Wisconsin Sheriff's Department, for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Sheriff's Police and other personnel of the Rock County Sheriff's Department shall be contacted and alerted to respond to the location of an event requiring law enforcement assistance that was reported on a 9-1-1 telephone call.

Telephone: (608)755-2255. Radio Frequencies: *154.800*

Secondary:

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board.

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP", and the Stephenson County Sheriff's Department, for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Sheriff's Police and other personnel of the Stephenson County Sheriff's Department shall be contacted and alerted to respond to the location of an event requiring law enforcement assistance that was reported on a 9-1-1 telephone call.

Telephone: 235-8252. Radio Frequencies: 154.875

Secondary:

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board.

Any agreements or changes in agreements and operating policies must be approved by the Winnebago Emergency Telephone System Board.

COUNTY OF WINNEBAGO

BY *William E. ...*

TITLE County Board Chairman

DATE: September 24, 1990

Stephenson County
AGENCY

BY *Samuel Herbert*

TITLE *Sheriff*

Date *July 27, 1990*

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP", and the Tri District Ambulance Service for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Fire Officials and other personnel of the Tri District Ambulance Service shall be contacted and alerted to respond to the location of an event requiring fire department assistance that was reported on a 9-1-1 telephone call. Telephone: 235-8252.

Radio Frequencies: ~~154.875~~ 154.875

Secondary:

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all call of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

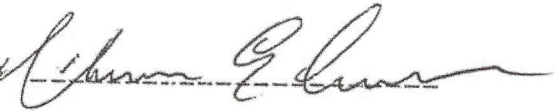
All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board

Any agreements or changes in agreements and operating policies must be approved by the Winnebago Emergency Telephone System Board.

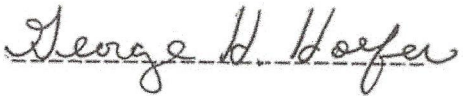
COUNTY OF WINNEBAGO

Tri District Ambulance Service
AGENCY

BY



BY



TITLE County Board Chairman

TITLE

President

DATE September 24, 1990

DATE

8-8-90

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP", and the Turtle Township Police Department, for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Officials and other personnel of the Turtle Township Police Department shall be contacted and alerted to respond to the location of an event requiring fire department assistance that was reported on a 9-1-1 telephone call. Telephone: 608

Radio Frequencies: 154, 800

364-4046

Secondary:

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all call of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the County of Winnebago, an Illinois body politic and corporate, hereinafter referred to as "PSAP", and the Turtle Township Fire Department, for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

The Winnebago County Central Dispatch System PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:

Officials and other personnel of the Turtle Township Fire Department shall be contacted and alerted to respond to the location of an event requiring fire department assistance that was reported on a 9-1-1 telephone call. Telephone: 362-1662

Radio Frequencies: 154.310

Secondary:

The contact shall originate from the Loves Park Police Dispatch Center if the Central Dispatch System is unusable for any reason.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all call of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the Winnebago Emergency Telephone System Board

Any agreements or changes in agreements and operating policies must be approved by the Winnebago Emergency Telephone System Board.

COUNTY OF WINNEBAGO

TURTLE TOWNSHIP
FIRE DEPARTMENT

BY *[Signature]*

BY *Richard E. McLeod*

TITLE *County Board Chairman*

TITLE *Fire Chief*

DATE *October 11, 1990*

DATE *October 1, 1990*

County: Winnebago

CARRIER LISTING

(Wireline, Wireless, VoIP)

CARRIERS		STREET ADDRESS, CITY, ZIP CODE	TELEPHONE NUMBER
ILEC/RLEC			
ILEC MSAG	AT&T	3100 Cumberland Blvd, Suite 700 Atlanta, GA 30339	(770) 240-8773
CLEC			
CLEC MSAG	Frontier	401 Merritt 7, Norwalk, CT 06851	(203) 614-5190/(260) 461-2445
CLEC VPC UI	Call One (United Communications System dba Call One)	Katie Wilson, 225 W. Wacker Drive, 8th Floor, Chicago, IL 60606	(312) 681-8300
CLEC Comtech TCS and West VPC	Comcast Corporate using Level 3 Transport	One Comcast Center, Philadelphia PA 19103	(215) 286-7347
CLEC, VoIP and Wireless Transport	Level 3 Communications, LLC	Ernst & Young, 18006 Skypark Circle, Suite 106, Irvine CA 92615	(949) 838-3300
Wireless			
Wireless Comtech TCS MPC	AT&T Mobility w Text	Lawson Dripps; 8089 South Ave., Boardman, Ohio 44512	(513) 657-6270
Wireless Comtech TCS MPC	Intelliquent (Onvoy Spectrum) w Text using Level 3; Live 3-4Q '17 or early '18	1725 Walnut Street, Suite B, Boulder, CO, 80302	(303) 997-2308
Wireless West MPC Ericsson Prof Svcs	Sprint PCS w Text-(SIP using Level 3 SS7 Transport) UI	6200 Sprint Pkwy. Overland Park, KS 66251	(913) 624-6000
Wireless Comtech TCS MPC	T-Mobile w Text (SIP using Level 3 Transport – Level 3 SS7 Transport) UI	Document Processor, Illinois Corp Service Co 801 Adlai Stevenson Dr, Springfield, IL 62703-4261	(217) 544-5900
Wireless West MPC	US Cellular w Text	8410 W. Bryn Mawr, Suite 700, Chicago, IL 60631-3486	(773) 399-8900
Wireless West MPC	Verizon w Text (using ICN Transport)	Kip Skeels (TCS) 2401 Elliott Ave, Suite 200, Seattle, WA 98121 Patrick McHale; 1120 Sanctuary Parkway, Suite 150 GASA5E911 Alpharetta, GA 30004	(206) 792-2842 (770) 797-1226
MPC/VPC e2 Links			
VPC	Bandwidth	3100 Cumberland Blvd, Suite 700. Atlanta, GA 30339	(770) 240-8773
MPC/VPC	Comtech TCS	2401 Elliott Avenue, 2 nd Floor, Seattle, Washington 98121	(206) 792-2473
MPC/VPC	West	Sean Smith, Technical Project Manager ssmith2@west.com	(720) 494-5814
Text Control Center			
TC	Comtech TCS	Eddie Lemaire; 2401 Elliott Avenue, 2 nd Floor, Seattle, Washington 98121	(206) 792-2031

911 CALL HANDLING PROCEDURES
ROCKFORD & WINNEBAGO COUNTY
911 CENTERS

- I. 911 Emergency Call Handling Protocol
 - a. Landline calls should route to the appropriate Center by virtue of their hard wired pathway. Wireless calls are divided by cellular tower sectors. These sectors cannot be separated to follow jurisdictional boundaries. An entire sector must be declared by a single PSAP.
 - b. When an emergency call is received, the calltaker answering the incoming call will question the caller to determine the location of occurrence. If it is immediately determined that the call belongs to the opposite 911 Center, a one button transfer will be done. If a CAD ticket was created during the questioning process, it will be routed to the appropriate PSAP for continued handling.
 - c. If uncertainty exists regarding jurisdiction of a wireless 911 call, the calltaker will create and route the CAD ticket while transferring the caller to the appropriate Center.
 - d. The caller must be informed at the start of the call that their call is being processed. If the caller cannot remain on the phone due to a life threatening situation, a CAD ticket will be created. A call to the following numbers will be made if the call is pending longer than one minute.
 - i. Rockford E-911 – for a fire or medical call 815/987-5648 or 5649. If those lines are busy, call the Shift Supervisor at 815/987-5809.
 - ii. Winnebago County E-911 – Sergeant’s desk 815/639-4670. If that line is busy, call 815/639-4741 or 4742.

NOTE: The Sheriff’s Department responds to fire and medical calls; however, the Rockford Police Department does not. County personnel should not associate a law ticket. Rockford Fire dispatch will create a CAD ticket if a police response is needed.

- II. 911 Wireless or Cellular Hang-ups
 - a. All wireless or cellular hang-ups will be handled by the receiving calltaker regardless of the jurisdiction. A callback will be made to check the welfare of the caller and a CAD ticket will be created with the answering agencies police case number and immediately disposed of. These calls should not be routed.
 - b. Wireless or cellular calls that present suspicious circumstances such as voice or noise in the background of a suspicious nature or an open line should be handled in accordance with S.O.P. guidelines.
- III. Non-Emergency Calls
 - a. Non-emergency calls received at the wrong Center will be handled by giving the caller the seven (7) digit non-emergency number for the correct Center.
 - i. Rockford E-911 non-emergency number is 815/966-2900
 - ii. Winnebago County E-911 non-emergency number is 815/282-2600
 - b. If a call is received on the non-emergency line and it is indeed an emergency, the caller will be transferred to the appropriate Center and handled per the 911 emergency call handling protocol. A CAD ticket will be created prior to or during the transfer process.

- IV. Fire and Medical Calls (checks and balances)
- a. Signing on with all Rural Fire Departments' agency codes will eliminate any missed calls.
 - b. All calltakers and Supervisors will sign on incorporating all Fire agencies. This will provide a checks and balances for all personnel that the CAD ticket they created was routed to the appropriate location and dispatched.

Example: BK, CF, DF, HR, LF, NM, NP, NW, PF, RF, RK, SF, SL, SV, WN, WS
 – in addition to each Center's respective police agencies.

- V. CAD Ticket Structure
- a. When creating a CAD ticket, the first line of the text field should always indicate if the call is a 10-17 (meet with the complainant) or a 10-60 (check the area).

Example: 1017 with comp at NW corner of intersection corner (City)
 Meet with comp at NW corner of intersection (County)
 1060 for subj walking in middle of the road (City)
 Check the area for subj walking in middle of the road (County)

This Agreement has been agreed to and will be adhered to by all Rockford 911 and Winnebago County 911 personnel.

Rockford 911


 Division Administrator's Signature

LEIGH STERRENBURG

Printed Name

8/29/2019

Date

Winnebago County 911


 Director's Signature

Thad Martin

Printed Name

August 28th, 2019

Date

9-1-1 SERVICES AGREEMENT

This 9-1-1 Services Agreement ("Agreement") is made by and between NG-911, Inc., an Iowa corporation with its principal offices located at 815 South Highland, Williamsburg, Iowa 52361 ("NG-911"), and the WINNEBAGO County, Illinois, Emergency Telephone System Board ("County" or "ETSB"), with its offices at 2645 1st St, Rockford, Illinois (NG-911 and ETSB each a "Party" and collectively, the "Parties").

RECITALS

WHEREAS, ETSB is part of a group of ten (10) Emergency Telephone System Boards ("ETSBs") known as the Northern Illinois Next Generation Alliance ("NINGA"); and

WHEREAS, during August of 2015, NINGA issued a Request for Proposals for a System Integrator for a Next Generation 9-1-1 Host/Remote System (the "RFP"), a copy of which, with the responses of NG-911, is attached hereto as Exhibit A and incorporated herein by reference as though fully set forth; and

WHEREAS, NG-911 responded to the RFP and was selected by the members of NINGA as the System Integrator; and

WHEREAS, the members of NINGA have each agreed to contract with NG-911 individually, but with contracts with substantially identical terms (except for pricing), to provide the services contemplated by the RFP; and

WHEREAS, NG-911, Inc. is certificated as a 9-1-1 System Provider ("SSP") in Illinois pursuant to the order issued by the Illinois Commerce Commission ("ICC") in Docket No. 12-0093, and desires to provide the services contemplated by the RFP; and

WHEREAS, the Parties desire to set forth their agreements with respect to the provision of a Next Generation 9-1-1 Host/Remote System for ETSB by NG-911,

NOW THEREFORE, in consideration of the premises and payments, promises and mutual covenants set forth herein, the receipt and sufficiency of such consideration being hereby acknowledged, the Parties agree as follows:

1. The Project. NG-911 is the System Integrator as defined in the RFP and will design, purchase and implement a complete turn-key hosted Next Generation 9-1-1 system for ETSB, including customer premise equipment (CPE), emergency services Internet protocol network (ESInet) and geographic information system (GIS) as described in the RFP.
2. Scope of Work. NG-911 agrees to perform the work described in the RFP.
 - a. NG-911 will furnish all tools, equipment, materials, supplies, labor, supervision,

9-1-1 Services Agreement

transportation, and other accessories, and services required for the performance of its duties and obligations specified in this Agreement and will execute and complete all specified work with due diligence, in accordance with good technical practice and industry standards.

- b. As the System Integrator, NG-911 will be responsible for all aspects of Database Management, GIS Data and Maintenance, and provisioning the Network, as described in the RFP. [REDACTED]

- c. Initial ALI Database Load. [REDACTED] Thereafter, the telephone companies will submit to NG-911 and NG-911 shall directly administer and have responsibility for, Service Order Updates and Error Resolutions. ETSB will cooperate with NG-911 to correct errors by working with NG-911 to update the MSAG or work with the telephone companies to resolve errors and successfully load ALI records into the ALI database.

GIS Data and Maintenance. NG-911 will utilize a format for GIS data consistent with NENA standards, as required by the RFP. If format changes based on updated technology, NENA standards or system requirements require an alternate format, the ETSB agrees to accept the format and make changes to the ETSB's GIS system and data to make the system operational. [REDACTED]

- e. Network. As the 9-1-1 Service Provider which is subject to State and Federal regulatory compliance, NG-911 will have the sole responsibility and authority for the design and deployment of the network, including but not limited to IP assignment, hardware selection and deployment, monitoring, access to the network, remote access to the network, connections to the network, bandwidth requirements, system diagrams, methods and procedures, testing requirements. NG-911 will work cooperatively with NG-911's network sub-contractors and NINGA to produce the network design, seeking input from all parties. NG-911 will make the final decision on design issues considering all parties. The ETSB agrees to cooperate with NG-911 and make such connections as NG-911 shall direct for the network.

- f. Project Management and Regulatory Support. Project Management will be provided by NG-911 in accordance with the RFP. NG-911 will provide regulatory support for the ETSB's State's Attorney or other counsel of ETSB's choice, to navigate the Illinois regulatory process for plan modification approvals, including approval of the change to NG-911 as the System Service Provider. Before any application is filed, NG-911 will engage in discussions with ICC and ISP Staff to ensure that all regulatory concerns have been addressed. ETSB will be required to file an application for approval of an amended plan, either before the ICC or the ISP, or both. The application will be docketed as a separate proceeding (and may be consolidated with other applications). The application will include the proposed amended plan and narrative, network diagrams, test plans and numerous other documents required by Illinois Administrative Regulations. ETSB will file prefiled direct testimony in support of the application, respond to Data Requests from Staff and Intervenors, and file rebuttal testimony and surrebuttal testimony. The ISP and/or the ICC may (and probably will) hold hearings and require submission of proposed findings of fact and conclusions of law and/or legal briefs. It is likely that Access Carriers and other third Parties will intervene, which will require additional attention.

NG-911's counsel cannot represent ETSB, but due to the common interests of the Parties, will assist the ETSB's State's Attorney or other counsel of the ETSB's choice in preparing all filings. NG-911 will assist by providing suggested forms of all pleadings, including applications, schedules and exhibits, suggested testimony, rebuttal testimony, surrebuttal testimony; by providing suggested responses to Data Requests and any other questions from ISP or ICC Staff; by conducting telephone conferences with ETSB's attorney or State's Attorney, and by providing such other assistance as ETSB, its attorney or State's Attorney may reasonably request. In addition, NG-911 will intervene and file testimony in support of the application for approval of the amended plans and file rebuttal testimony, as needed.

- g. Training. NG-911 will provide training as set forth in its RFP response within the ETSB's facility or in a location acceptable to the ETSB.

3. Service Level Agreement.

- a. NG-911 shall provide support 24 hours, 7 days a week, 365 days per year. Twenty-four hour technical and maintenance support shall be available with a response time as set forth below. The Parties acknowledge that a "response" to a Critical or Major service unavailability shall include the remote response of an NG-911 technician.
- Critical: System failures that render the system completely unusable or significantly reduce system operability, and are considered to be operationally unacceptable by the ETSB.
 - Major – System failures that indicate a severe, service affecting condition has occurred and that immediate corrective action is imperative, regardless of the time

of day or day of the week. Escalation to top level personnel is immediate, and required.

- Minor – Non Service affecting issues – noise-static – single position issues

- NG-911 agrees to have two properly trained and certified technicians, one employed by NG-911 and one employed by Solacom, located within the footprint of the NINGA group, with at least one of said technicians available to respond to service unavailability issues within the time limitations set forth below. Each technician will have a back-up technician available at all times. The technicians will be on-site for the installation and cut-over of the ETSB’s system.
- If the ETSB experiences a Major or Critical service unavailability and NG-911 fails to respond in the time specified, ETSB will be compensated by a service rebate credit as follows:

<u>Service Issue</u>	<u>Response Time</u>	<u>Monetary Credit</u>
Critical	1 Hour	[REDACTED]
Major	2 Hours	[REDACTED]
Minor	2 Days	[REDACTED]

- Any Credit due to the ETSB will be credited against the next monthly bill. The maximum credit per month shall not exceed 20% of the monthly recurring charge.
- The Service Unavailability Credit shall not apply to Service Unavailability caused by failures or interruptions due to Force Majeure, unauthorized alterations by ETSB or third parties, or planned work and outages, for which NG-911 will give the ETSB advance notice.
- The ETSB agrees to promptly report Service Unavailability to NG-911 via the toll-free hotline number provided by NG-911.

4. Term. This Agreement shall be effective [REDACTED]
 [REDACTED]
 [REDACTED] (“Initial Term”). [REDACTED] the Parties will confirm in writing the date of expiration of the Initial Term.

[REDACTED]
 (“Renewal Term”) [REDACTED]
 [REDACTED]

5. Termination. This Agreement is not terminable by either party except that either party may, subject to any applicable breach, notice and cure provision, terminate this Agreement for cause. In the event of termination of this Agreement, the ETSB agrees to timely request

9-1-1 Services Agreement

regulatory approval of an amended 9-1-1 Plan to delete reference to NG-911 as the SSP and, unless the termination is due to an alleged breach of this Agreement by NG-911, Inc., to hold NG-911 harmless from any costs associated therewith.

6. Payments. The ETSB shall pay to NG-911, the sums set forth and on the dates set forth in the Payment Schedule attached hereto as Exhibit B and incorporated herein by reference as though fully set forth.

a. Start Up Cost. The Parties agree that upon payment of the Start Up Cost [REDACTED] NG-911 will commence work. In the event less than all ten (10) of the NINGA Members have [REDACTED] by September 1, 2016, this Agreement will continue in force and effect, except that

- [REDACTED]
- [REDACTED]

b. Recurring Monthly Charges. The Parties acknowledge that pursuant to 50 ILCS 750/10, the Illinois Department of State Police ("ISP") is administering the payment of certain 9-1-1 costs described in the statute, and as further developed by the Illinois Administrative Code. NG-911 agrees to submit for payment by the ISP, those sums denominated as such on Exhibit B and to make a good faith effort to obtain payment of those costs from the ISP. However, the ETSB acknowledges that in the event for any reason the ISP cannot or will not pay the amounts submitted to it by NG-911 for payment, upon notice by NG-911, the ETSB will pay the costs. In the event NG-911 subsequently receives payment from the ISP for expenses paid by the ETSB, NG-911 will refund or credit the payment to the ETSB.

7. Participant Fee. Should any ETSB within the State of Illinois elect to not issue an RFP and instead, contract with NG-911 upon terms and pricing acceptable to NG-911, utilizing the same contract with the same terms as the contract between NG-911 and the ten (10) original NINGA members (except for Exhibit B, Pricing, which will vary by customer), NG-911 agrees to collect a one-time fee of [REDACTED] as a [REDACTED] to compensate the original ten (10) ETSBs for their labor and expenses. After the Participant remits the [REDACTED] NG-911 will provide a one-time credit of \$ [REDACTED] to each of the original ten (10) NINGA members' monthly bills. The foregoing shall not apply to any ETSBs that are current customers of NG-911 or that have been identified by NG-911 as its potential customers before September 1, 2016.

8. Disclosure of Information. The terms of this Agreement, as well as information designated as confidential or proprietary by NG-911 ("Confidential Information"), will be held in confidence by the ETSB to the fullest extent allowed by law and will not be disclosed to or discussed with third parties, including without limitation, NG-911's competitors. If the ETSB is required to provide Confidential Information to any court or government agency or any other third party pursuant to written court order, subpoena, regulation or process of law, including without limitation, a request under the Freedom of Information Act, the ETSB will immediately inform NG-911 so as to allow NG-911 the opportunity to contest the disclosure or take other measures to protect its interests, as NG-911 deems appropriate. In all cases, the ETSB's only obligations are to notify NG-911 and cooperate with NG-911, at NG-911's cost, to appropriately protect against or limit the scope of such disclosure. ETSB will limit disclosure of information to those with a "need to know" such information; and, except as provided above, will not disclose information clearly designated as proprietary by NG-911 to third parties without the consent of NG-911. The parties acknowledge that the Freedom of Information Act may be applicable to any and all documents in this Agreement, and that the ETSB may be obligated to provide responses to a valid FOIA request.
9. Representations, Warranties and Covenants of NG-911. NG-911 represents, warrants and covenants:
- a. That NG-911 is entering into this Agreement on its own behalf and not on behalf of any undisclosed person, firm or corporation.
 - b. That the officer signing this Agreement on behalf of NG-911 has corporate authority to execute this Agreement.
 - c. That NG-911 is a duly organized corporation, validly existing and in good standing under the laws of the state of Iowa and is duly qualified to conduct business in the state of Illinois and has the power to own or lease its properties and to carry on the business described in the NINGA Project.
 - d. That NG-911 has duly approved the execution of this Agreement by all necessary actions; that this Agreement has been duly and validly executed and delivered by NG-911; and that this Agreement constitutes a valid and binding obligation of NG-911, enforceable against it according to its terms, subject to bankruptcy, insolvency, fraudulent conveyance, reorganization, moratorium and similar laws affecting the enforceability of contractual obligations and creditor's rights generally and by the application of equitable principles by courts of competent jurisdiction, sitting at law or in equity.
 - e. That the execution and delivery of this Agreement by NG-911 and its performance of the obligations hereunder, do not a) conflict with or result in any breach of any provision of the formation or charter documents of NG-911; b) except for any required approvals of the Illinois Commerce Commission ("ICC") or the Illinois Department

of State Police ("ISP"), require any consent, approval, authorization or permit of, or filing with or notification to, any governmental authority, except where the failure to obtain such consent, approval, authorization or permit, or to make such filing or notification, would not have a material adverse effect on NG-911 or materially adversely affect the ability of NG-911 to consummate the transactions contemplated by this Agreement; c) except as would not, individually or in the aggregate, have a material effect on NG-911, conflict with or result in a breach or violation of, or constitute a default under, or result in (or create in any party the right to cause) the acceleration of any performance of NG-911 under, (i) any judgment or law to which it is subject or bound (subject to any consents, approvals, authorizations, permits, filings or notifications required under b) above), or (ii) any mortgage, bond, indenture, agreement, contract, license or other instrument or obligations to which NG-911 is subject or bound.

- f. **Non-Discrimination/Equal Employment Opportunity.** NG-911 shall comply with Illinois laws regarding non-discrimination and equal employment opportunity and in accordance with the provisions of 775 ILCS 5/2-105, NG-911 shall:
- i. Refrain from unlawful discrimination and discrimination based on citizenship status in employment and undertake affirmative action to assure equality of employment opportunity and eliminate the effects of past discrimination;
 - ii. Comply with the procedures and requirements of the Department's regulations concerning equal employment opportunities and affirmative action;
 - iii. Provide such information, with respect to its employees and applicants for employment, and assistance as the Department may reasonably request;
 - iv. Have written sexual harassment policies that shall include, at a minimum, the following information: (i) the illegality of sexual harassment; (ii) the definition of sexual harassment under State law; (iii) a description of sexual harassment, utilizing examples; (iv) the vendor's internal complaint process including penalties; (v) the legal recourse, investigative and complaint process available through the Department and the Commission; (vi) directions on how to contact the Department and Commission; and (vii) protection against retaliation as provided by Section 6-101 of this Act. A copy of the policies shall be provided to the Department upon request.
- g. All people representing/contracting that will be present in the communications centers with LEADS/NCIC will have to meet the security guidelines as required by the agency, LEADS, and NCIC. This will involve fingerprinting and receipt of a State Identification Number (SID) from the State of Illinois.

10. Representations, Warranties and Covenants of the ETSB. The ETSB represents, warrants and covenants:

9-1-1 Services Agreement

- a. That the ETSB has the requisite power and authority to approve, authorize, execute and deliver this Agreement.
 - b. That the ETSB is a duly appointed and approved county governmental entity, duly organized, validly existing and in good standing under the laws of the state of Illinois and is duly qualified to conduct its business and purchase the services contemplated by this Agreement.
 - c. That the ETSB has duly approved the execution of this Agreement by all necessary actions; that this Agreement has been duly and validly executed and delivered by the ETSB; and that this Agreement constitutes a valid and binding obligation of the ETSB, enforceable against it according to its terms, subject to bankruptcy, insolvency, fraudulent conveyance, reorganization, moratorium and similar laws affecting the enforceability of contractual obligations and creditor's rights generally and by the application of equitable principles by courts of competent jurisdiction, sitting at law or in equity.
 - d. That there is no action, suit, claim, governmental investigation, arbitration or other proceeding pending, or, to the actual knowledge of the ETSB's officers, threatened against the ETSB or any of its officers or directors which, if adversely determined, would have a material effect upon the ETSB's ability to perform its obligations under this Agreement.
11. Regulatory Approval. The Parties acknowledge that this Agreement and NG-911's authority to act as SSP for the ETSB, are subject to the approval and continuing jurisdiction of the ICC and/or the ISP. NG-911 will request approval to act as the SSP as part of the application for approval of the modified 9-1-1 Plan. In the event approval is not granted, the Parties will negotiate in good faith for a resolution.
12. Breach, Notice and Cure. The Parties acknowledge that neither has previously contracted for hosted 9-1-1 services and that there may be issues which arise that were not anticipated by either party. Therefore, the Parties covenant and agree to attempt to resolve by good faith negotiation, any issues which may arise during the term of this agreement.

Following good faith negotiations, in the event of a breach, the non-breaching party shall notify the breaching party of the specific acts or omissions constituting the breach. The breaching party shall have thirty (30) days from the receipt of this notice to cure the breach (except that payment breaches shall be cured within ten (10) days) and if the breach is cured within said thirty (30) day period (or ten (10) days for a payment breach), the breach will be deemed to have not occurred; provided, that if the breach is of a type which cannot be cured within thirty (30) days, the breaching party shall be allowed the opportunity to commence and pursue to completion, good-faith efforts to cure the breach within a reasonable time. If the breaching party fails to cure the breach within thirty (30) days or, if the breach is of a type which cannot be cured within thirty (30) days and the breaching party has not commenced or is not pursuing good-faith efforts to cure the breach within a reasonable time, this Agreement

may be terminated by the non-breaching party.

13. Limitation of Liability and Indemnity.

- a. All provisions of NG-911's Non-Competitive 9-1-1 System Provider Tariff presently in effect and hereafter filed with the Chief Clerk of the Illinois Commerce Commission releasing or limiting NG-911 from liability of any type to any person or party, are incorporated herein by reference as though fully set forth.
- b. Nothing in this Agreement shall limit or restrict either party from pursuing, through civil litigation or other appropriate means, any actual damages arising out of this Agreement.
- c. NG-911 shall indemnify, defend and hold harmless the ETSB and its officers and directors from and against any and all loss and expense incurred by the ETSB to third parties arising from or in connection with (or alleged to arise from or in connection with): (a) any failure by NG-911 to perform its obligations under this Agreement; or (b) the negligence or willful misconduct of NG-911 or any of its officers, directors, employees, agents or representatives in connection with this Agreement. The ETSB shall promptly notify NG-911 of the assertion of any claim against it for which it is entitled to be indemnified hereunder, and NG-911 shall have the right to assume the defense of the claim in any legal proceeding and to approve any settlement of the claim, which approval shall not be unreasonably withheld. These indemnification provisions are for the protection of the ETSB only and shall not establish any liability to third parties. The provisions of this Section shall survive termination of this Agreement.
- d. The ETSB shall indemnify, defend and hold harmless NG-911, and its officers and directors, from and against any and all losses and expenses incurred by NG-911 to third parties arising from or in connection with (or alleged to arise from or in connection with): (a) any failure by the ETSB to perform its obligations under this Agreement; or (b) the negligence or willful misconduct of the ETSB or any of its officers, directors, employees, agents or representatives in connection with this Agreement. NG-911 shall promptly notify the ETSB of the assertion of any claim against it for which it is entitled to be indemnified hereunder, and the ETSB shall have the right to assume the defense of the claim in any legal proceeding and to approve any settlement of the claim, which approval shall not be unreasonably withheld. These indemnification provisions are for the protection of NG-911 only and shall not establish any liability to third parties. The provisions of this Section shall survive termination of this Agreement.

14. Relationship of Parties. The relationship of the parties hereunder shall be that of independent contractors. Neither party is intended to have, and neither of them shall represent to any other person that it has, any power, right or authority to bind the other or to assume or create any obligation or responsibility, expressed or implied, on behalf of the other, except as expressly

9-1-1 Services Agreement

required by this Agreement or as otherwise permitted in writing. Nothing in this Agreement shall be construed to create between the Parties any partnership, joint venture, employment relationship, franchise or agency.

15. Governing Law and Venue. This Agreement shall be governed by and construed and interpreted in accordance with the laws of the State of Illinois applicable to agreements made and to be performed entirely within such state, including all matters of enforcement, validity and performance. Venue shall lie in the State or Federal courts in Illinois.
16. Recitals. The Recitals set forth on the first page of this Agreement are incorporated herein by reference as though fully set forth.
17. Severability. If any provision of this Agreement shall be held invalid, illegal or unenforceable, the validity, legality or enforceability of the other provisions of this Agreement shall not be affected thereby, and there shall be deemed substituted for the provision at issue a valid, legal and enforceable provision as similar as possible to the provision at issue.
18. Construction of Agreement. The Parties hereto have participated jointly in the negotiation and drafting of this Agreement. In the event an ambiguity or question of intent or interpretation arises, this Agreement shall be construed as if drafted jointly by the Parties hereto, and no presumption or burden of proof shall arise favoring or disfavoring any Party by virtue of the authorship of any of the provisions of this Agreement. Whenever required by the context, any pronoun used in this Agreement shall include the corresponding masculine, feminine, or neuter forms, and the singular form of nouns, pronouns, and verbs shall include the plural and vice versa. The use of the word "including" in this Agreement shall be by way of example rather than by limitation. The use of the words "or," "either," and "any" shall not be exclusive. Any specific provisions of this Agreement shall be deemed to supersede any provisions in the RFP on the same subject and this Agreement and the RFP shall be construed harmoniously, if possible, to give effect to the intent of the Parties.
19. Notices. Any notice required or permitted to be given hereunder shall be in writing shall be: (i) personally delivered; and/or (ii) transmitted by postage pre-paid first class certified United States mail return receipt requested; and/or (iii) transmitted by pre-paid, overnight courier (e.g. FedEx, DHL, UPS, etc.); and/or (iv) transmitted by facsimile (fax); and/or (v) transmitted by e-mail. All notices and other communications shall be deemed to have been duly given, received and effective on the date of actual receipt. Either Party may unilaterally change its address for purposes hereof by notice given to the other Party. Notices hereunder shall be directed to the Parties and their designated agents at the following addresses:

NG-911: NG-911, Inc.
 Attn: Michael Ramsey, CEO
 815 S. Highland
 Williamsburg, IA 52361
 Fax: (319) 668-9369
 Email: mramsey@ng-911inc.com

With a copy to :

Richard W. Hird
Petefish, Immel, Heeb & Hird, LLP
P.O. Box 485 842 Louisiana Street
Lawrence, KS 66044
Fax: 785-843-0407
Email: rhird@petefishlaw.com

ETSB: _____ County Emergency Telephone System Board

Attn: _____

Fax: _____

Email: _____

With a copy to:

Fax: _____

Email: _____

- 20. **Further Assurances.** The Parties hereby agree to execute, acknowledge and deliver to each other any further writings, documents, transfers, acknowledgements, instruments, powers of attorney, authorizations, filings, applications, reports, etc. that may be reasonably required to give full force and effect to the provisions of this Agreement, and to take such further actions reasonably required in fulfillment of obligations set forth herein or in furtherance of the intent hereof.
- 21. **Amendment.** This Agreement may not be modified or amended, except by an instrument in writing signed by the party against whom enforcement of any such modification or amendment is sought. Either party hereto may waive compliance by the other party with any term or provision of this Agreement on the part of the other party to be performed or complied with. The waiver by a party hereto of a breach of any term or provision of this Agreement shall not be construed as a waiver of any subsequent breach.
- 22. **Force Majeure.** No delay in, or failure of, performance by either party under this Agreement, except and excluding payments hereunder, will constitute default hereunder or give rise to any claim for damages if and to the extent caused by Force Majeure. Force Majeure shall mean acts of God, strikes, lock-outs or other such industrial disturbances, acts of the public enemy, wars, blockades, insurrections, riots, epidemics, landslides, lightning, earthquakes, fires, tornadoes, storms, floods, high water, washouts, civil disturbances, explosions, breakage or accidents in and to equipment and machinery, and all other causes, whether of the kind herein enumerated

9-1-1 Services Agreement

or otherwise, not reasonably within the control of the party claiming suspension due to Force Majeure.


23. Binding Agreement. The provisions of this Agreement shall be binding upon, and inure to the benefit of, the Parties hereto and their respective successors and assigns.
24. Counterparts. This Agreement may be executed in counterparts, all of which together shall constitute one Agreement binding on the Parties hereto, notwithstanding that both of the Parties have not signed the same counterpart. Counterpart signatures may be exchanged by pdf file, fax or other electronic communication and shall be considered to be binding originals.
25. Entire Agreement. This Agreement, including agreements incorporated herein, and the schedules and exhibits hereto, contain the entire agreement between the Parties with respect to the subject matter hereof and there are no agreements, understandings, representations or warranties between the Parties other than those set forth or referred to herein.

(The remainder of this page intentionally left blank; signature pages follow.)

9-1-1 Services Agreement

IN WITNESS WHEREOF, the Parties have executed this Agreement as of the date(s) set forth below.

NG-911, INC


By: Michael Ramsey, President and CEO

6th Sept 2016
Date Signed

Winnebago COUNTY
EMERGENCY TELEPHONE SYSTEM BOARD

By: 
Title: ETSB chairman

8-29-16
Date Signed

EXHIBIT A

REQUEST FOR PROPOSAL
WITH NG-911, INC. RESPONSES

EXHIBIT B

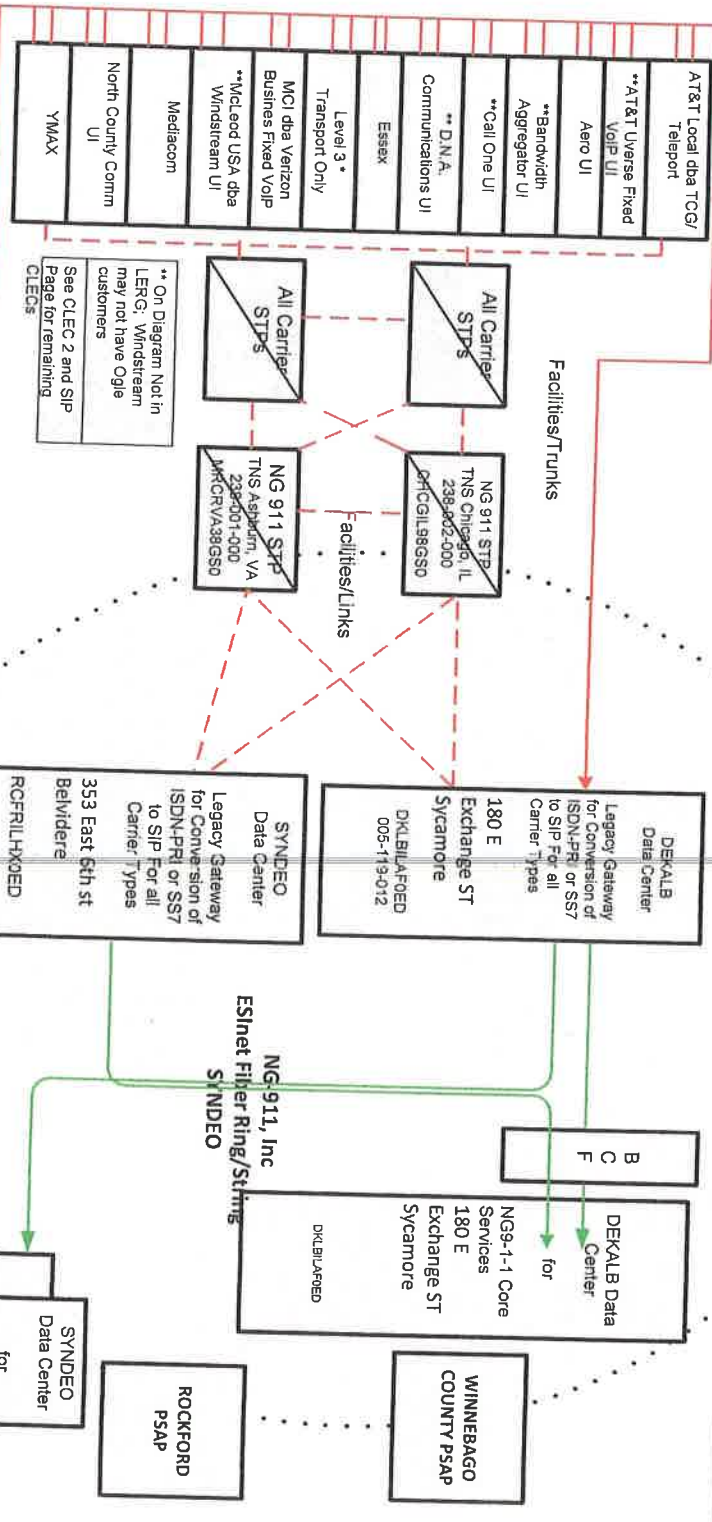
PAYMENT SCHEDULE

Entire Exhibit Redacted

WINNEBAGO

WINNEBAGO County IL NG9-1-1 Filing - NG-911, Inc. 911 SSP
 Carrier Access - Direct SS7 - LATAs: 360, 364

Access Carriers CLECs	Access Copper or Fiber Signaling STPs	NG9-1-1 STPs and LNGs	Data Centers and NG Core Services - Gateway Security All Termination LIS and ECRF Database Selective Routing Log & Record Monitoring Map	PSAPs
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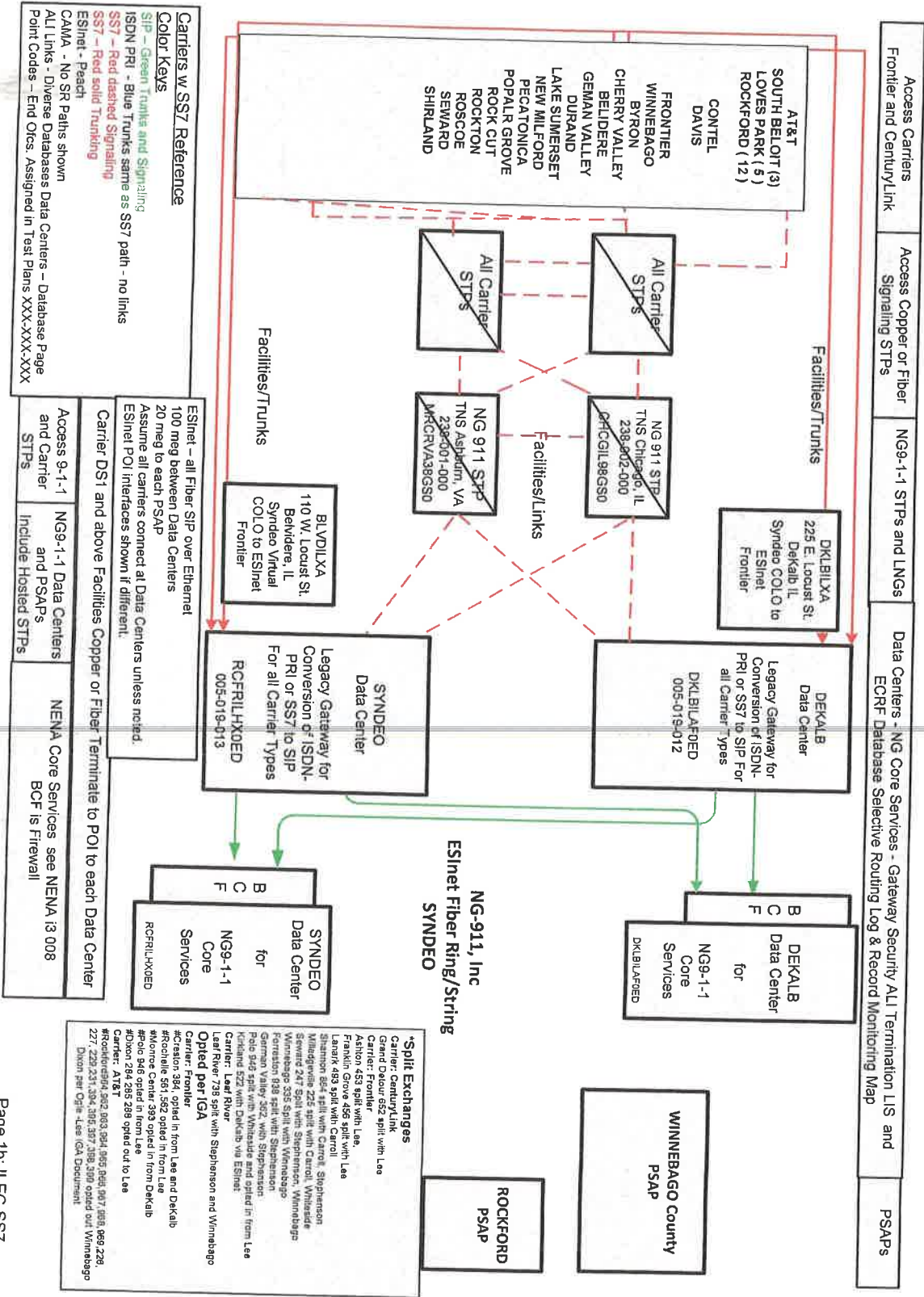


<p>Carriers w SS7 Reference</p> <p>Color Keys</p> <p>SIP - Green Trunk and Signaling</p> <p>ISDN PRI - Blue Trunks same as SS7 path - no links</p> <p>SS7 - Red dashed Signaling</p> <p>SS7 - Red solid Trunking</p> <p>ESInet - Peach</p> <p>CAMA - No SR Paths shown</p> <p>All Links - Diverse Databases Data Centers - Database Page Print Codes - End ofcs. Assigned in Text Plans XXX-XXX-XXX</p>	<p>ESInet - all Fiber SIP over Ethernet 100 meg between Data Centers 20 meg to each PSAP Assume all carriers connect at Data Centers unless noted. ESInet POI interfaces shown if different.</p> <p>Carrier DS1 and above Facilities Copper or Fiber Terminate to POI in each Data Center</p> <p>* CLECs sometimes use other Carrier Support for Transport and VPC GIS Database rather than MSAG via GIS - no intermediate POI as of Filing</p>	<p>Access 9-1-1-1 and Carrier STPs</p> <p>NG9-1-1 Data Centers and PSAPs</p> <p>Include Hosted STPs</p> <p>NENA Core Services see NENA 13 008 BCF is Firewall</p>
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Page 2a CLECs SS7 -
for some, see Database
P. 6

WINNEBAGO

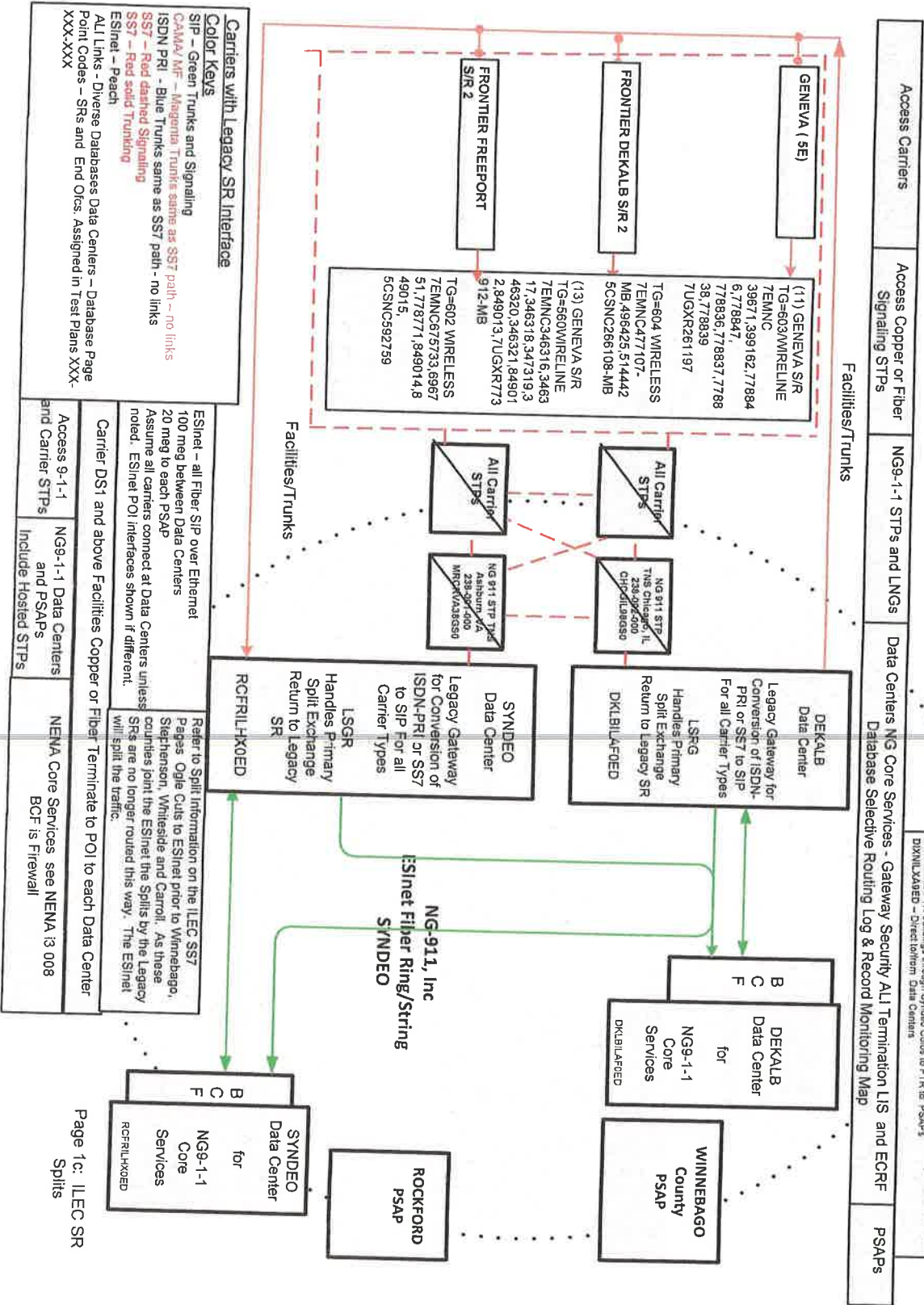
WINNEBAGO County IL NG9-1-1 Filing - NG-911, Inc. 911 SSP
 Carrier Access - Direct SS7 - LATAS: 360, 364



WINNEBAGO

WINNEBAGO County IL NG9-1-1 Filing - NG-911, Inc. 911 SSP
 Carrier Access - Direct SS7 - LATAs: 360, 364

**GENEVA, GARDNER and ROCKFORDS1 Legacy AT&T SRs
 via POA: DKLBLA200 E. Railroad St. Sandwich and DKLBLA225 E. Locust St.
 ** DKLBLA200 E. Railroad St. Sandwich and DKLBLA225 E. Locust St.
 via POA: DKLBLA225 E. Locust St. DeKalb, and DKLBLA210 W. Locust St. Belleville
 to Eshnet to FTR buildings through Syndeo, Coler to FTR to PSAPs
 DIXNLLXAABD - Direct to/from Data Centers



Access Carriers	Access Copper or Fiber Signaling STPs	NG9-1-1 STPs and LNGs	Data Centers NG Core Services - Gateway Security All Termination LIS and ECRF Database Selective Routing Log & Record Monitoring Map	PSAPs
GENEVA (SE)	(11) GENEVA S/R TG=603/WIRELINE TEMNC 39671,399162,77884 6,778847, 778836,778837,7788 38,778839 7UGXR261197	NG 911 STP TMS Ashburn, VA 239-974-4000 MTCXVA@addresso	DEKALB Data Center Legacy Gateway for Conversion of SDN-PRI or SS7 to SIP For all Carrier Types Returns to Legacy SR	WINNEBAGO County PSAP
FRONTIER DEKALB S/R 2	FRONTIER DEKALB S/R 2 TG=604 WIRELESS TEMNC477107- MB 496425, 514442 SC5NC26108-MB	NG 911 STP TMS Chicago, IL 238-924-5000 CHIC@addresso	DEKALB Data Center Legacy Gateway for Conversion of SDN-PRI or SS7 to SIP For all Carrier Types Returns to Legacy SR	WINNEBAGO County PSAP
FRONTIER FREEPORT S/R 2	FRONTIER FREEPORT S/R 2 (13) GENEVA S/R TG=603/WIRELINE TEMNC346316,3463 17,346318,347319,3 46320,346321,84901 2,849013,7UGXR773 912-MB	All Carrier STPs	SYNDEO Data Center Legacy Gateway for Conversion of ISDN-PRI or SS7 to SIP For all Carrier Types Returns to Legacy SR	ROCKFORD PSAP

Carriers with Legacy SR Interface
 Color Keys
 SIP - Green Trunks and Signaling
 CAMMAY MF - Magenta Trunks same as SS7 path - no links
 ISDN PRI - Blue Trunks same as SS7 path - no links
 SS7 - Red dashed Signaling
 SS7 - Red solid Trunking
 Eshnet - Peach
 All Links - Diverse Databases Data Centers - Database Page Point Codes - SRS and End Ofcs. Assigned in Test Plans XXX-XXX-XXX

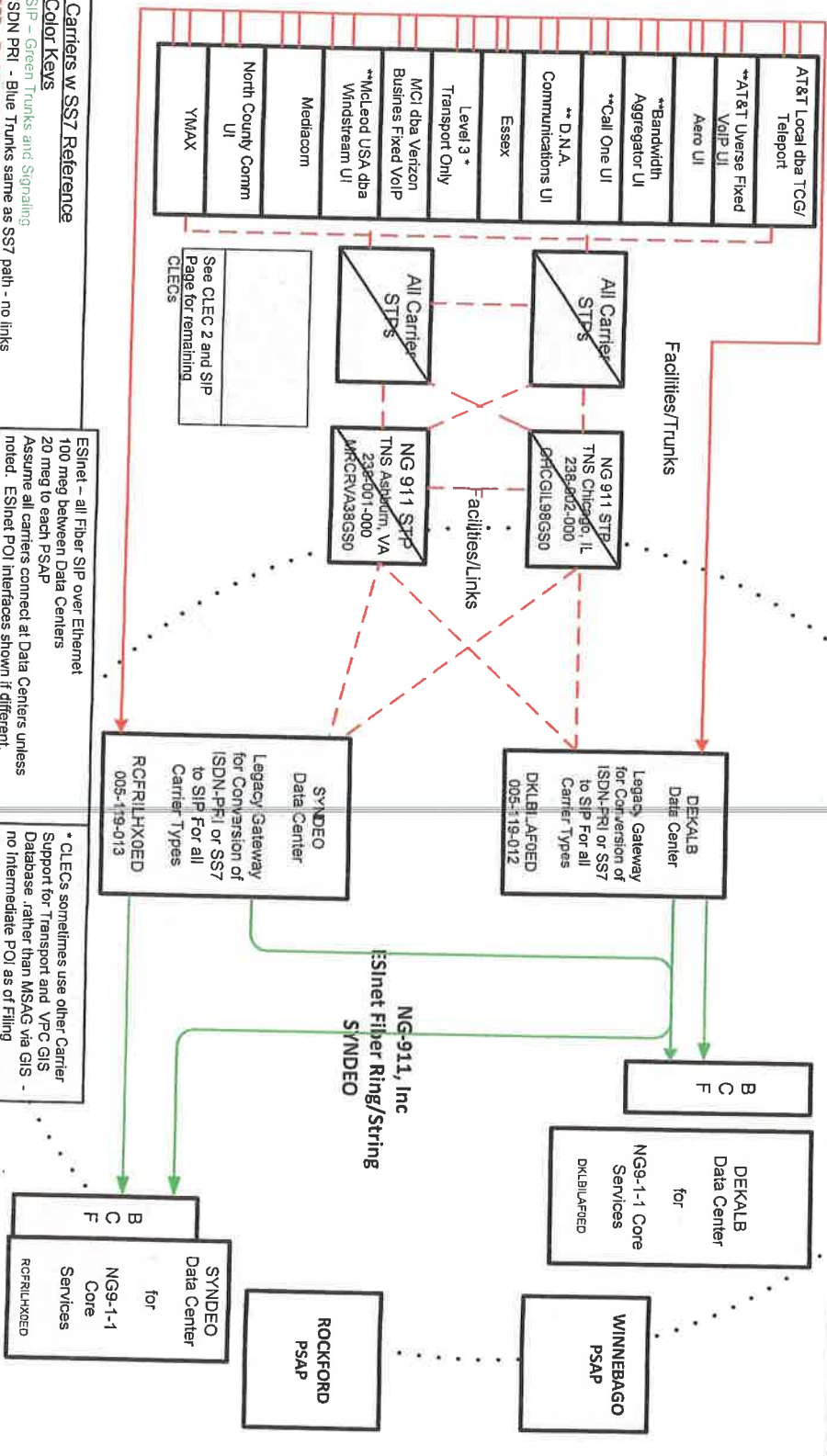
Facilities/Trunks
 Eshnet - all Fiber SIP over Ethernet
 100 meg between Data Centers
 20 meg to each PSAP
 Assume all carriers connect at Data Centers unless noted. Eshnet POI interfaces shown if different.
 Carrier DS1 and above Facilities Copper or Fiber Terminate to POI to each Data Center
 Access 9-1-1 and Carrier STPs
 NG9-1-1 Data Centers and PSAPs Include Hosted STPs
 NENA Core Services see NENA 3 008 BCF is Firewall

Refer to Split information on the ILEC SS7 Pages. Ogle Cuts to Eshnet prior to Winnebago, Stephenson, Whiteside and Carroll. As these counties join the Eshnet the Splits by the Legacy SRs are no longer routed this way. The Eshnet will split the traffic.
 NG-911, Inc
 Eshnet Fiber Ring/String
 SYNDEO

WINNEBAGO

WINNEBAGO County IL NG9-1-1 Filing - NG-911, Inc. 911 SSP
 Carrier Access - Direct SS7 - LATAs: 360, 364

Access Carriers CLECs	Access Copper or Fiber Signaling STPs	NG9-1-1 STPs and LNGs	Data Centers and NG Core Services - Gateway Security, All Termination LIS and ECRF Database Selective Routing Log & Record Monitoring Map	PSAPs
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Carriers w SS7 Reference

Color Keys

- SIP - Green Trunks and Signaling
- ISDN PRI - Blue Trunks same as SS7 path - no links
- SS7 - Red dashed Signaling
- SS7 - Red solid Trunking
- ESInet - Peach
- CAMA - No SR Paths shown
- All Links - Diverse Databases Data Centers - Database Page
- Point Codes - End ofcs. Assigned in Test Plans XXX-XXX-XXX

ESInet - all Fiber SIP over Ethernet
 100 meg between Data Centers
 20 meg to each PSAP
 Assume all carriers connect at Data Centers unless noted. ESInet POI interfaces shown if different.

Carrier DS1 and above Facilities Copper or Fiber Terminate to POI in each Data Center

Access 9-1-1 and Carrier STPs

NG9-1-1 Data Centers and PSAPs

Include Hosted STPs

NENA Core Services see NENA 13 008 BCF is Firewall

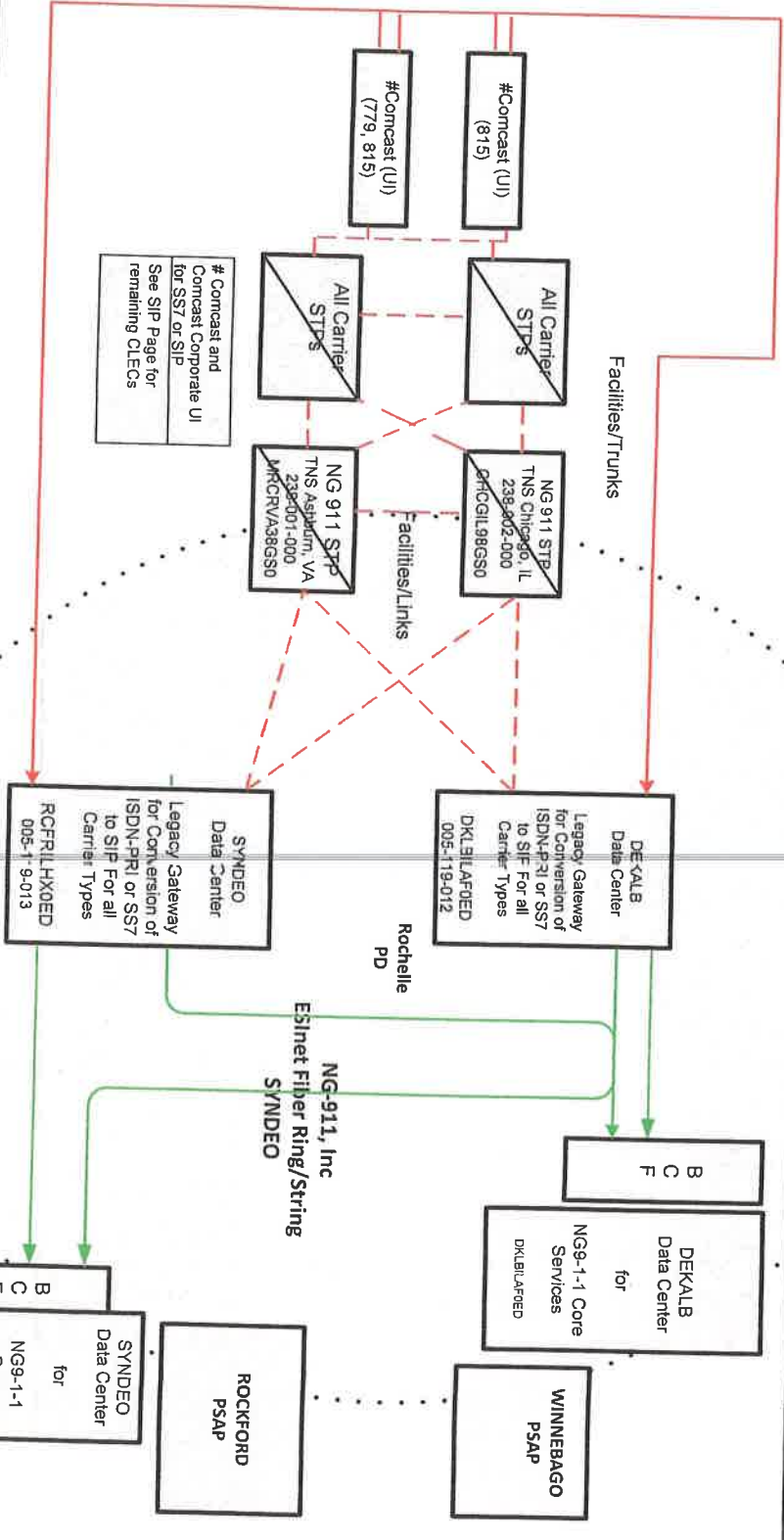
Page 2a CLECs SS7 -
 for some, see Database
 P. 6

WINNEBAGO

WINNEBAGO County IL NG9-1-1 Filing - NG-911, Inc. 911 SSP

Carrier Access - Direct SST - LATAs: 360, 364

Access Carriers CLECs	Access Copper or Fiber Signaling STPs	NG9-1-1 STPs and LNGs	Data Centers and NG Core Services - Gateway Security All Termination LIS and ECRF Database Selective Routing Log & Record Monitoring Map	PSAPs
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Carriers w SST Reference

Color Keys

- SIP - Green Trunks and Signaling
- ISDN PRI - Blue Trunks same as SST path - no links
- SST - Red dashed Signaling
- ESinet - Peach
- CAMA - No SR Paths shown
- ALL Links - Diverse Databases Data Centers - Database Page Point Codes - End ofcs: Assigned In Test Plans XXX-XXX-XXX

ESinet - all Fiber SIP over Ethernet
100 meg between Data Centers
20 meg to each PSAP
Assume all carriers connect at Data Centers unless noted. Esinet POI interfaces shown if different.
Carrier DS1 and above Facilities Copper or Fiber Terminate to POI in each Data Center

* CLECs sometimes use other Carrier Support for Transport and VPC GIS Database rather than MSAG via GIS

Access 9-1-1-1 and Carrier STPs

NG9-1-1 Data Centers and PSAPs

Include Hosted STPs

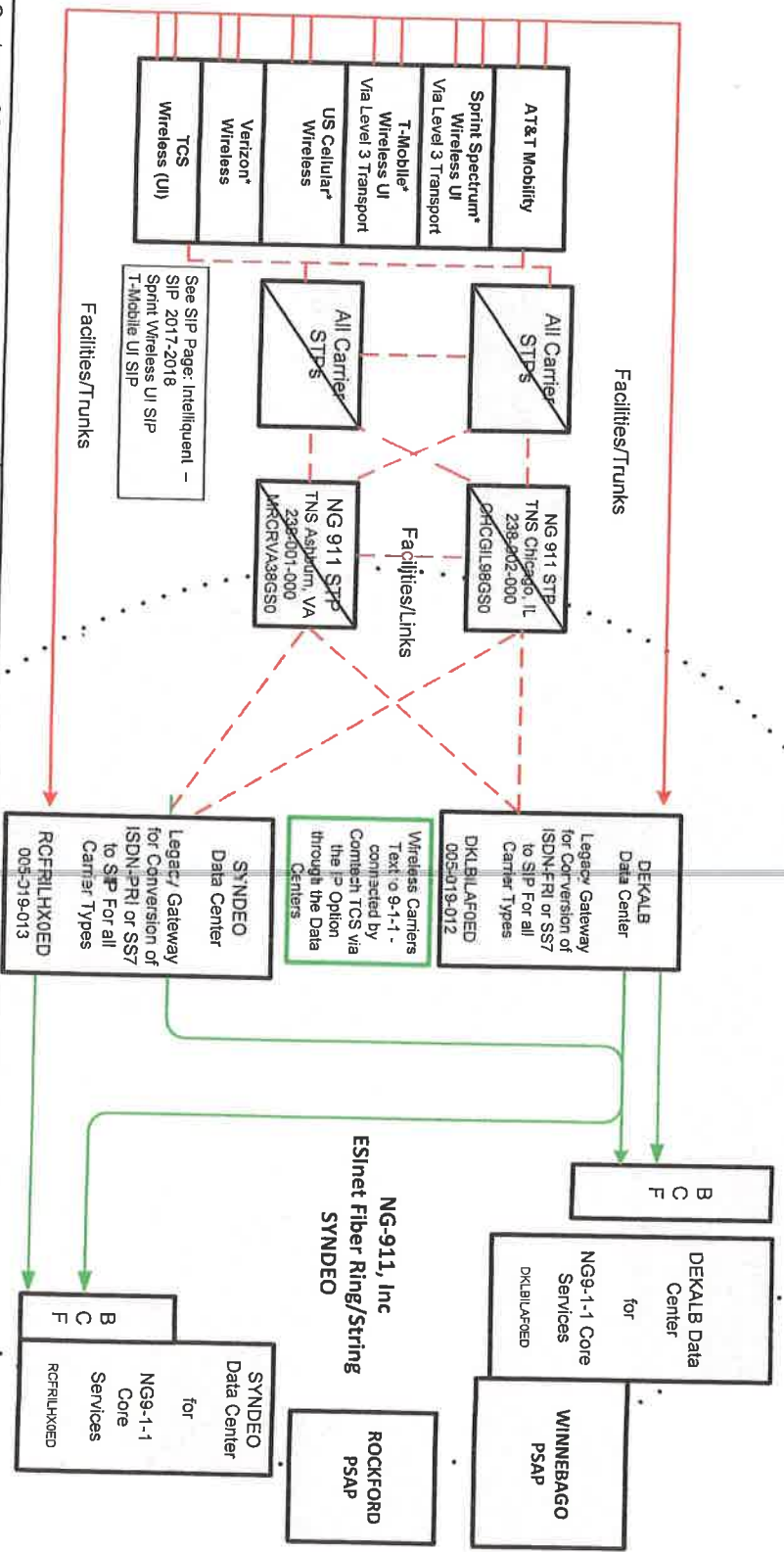
NENA Core Services see NENA 3 008 BCF is Firewall

Page 2b CLECs SST --
for some, see Database
P. 6

WINNEBAGO

WINNEBAGO County IL NG9-1-1 Filing - NG-911, Inc. 911 SSP
 Carrier Access - Direct SS7 - LATAS: 360, 364

Access Carriers Wireless	Access Copper or Fiber Signaling STPs	NG9-1-1 STPs and LNGs	Data Centers NG Core Services - Gateway Security All Termination LIS and ECRF Database Selective Routing Log & Record Monitoring Map	PSAPs
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Carriers w SS7 Reference

Color Keys

- SIP - Green Trunks and Signaling
- ISDN PRI - Blue Trunks same as SS7 path - no links
- SS7 - Red dashed Signaling
- SS7 - Red solid Trunking
- ESInet - Peach
- CAMA - No SR Paths shown
- ALI Links - Diverse Databases Data Centers - Database Page Point Codes - MTSO Ofc. & STP Pair Assigned in Test Plans XXX-XXX-XXX

ESInet - all Fiber SIP over Ethernet
 100 meg between Data Centers
 20 meg to each PSAP
 Assume all carriers connect at Data Centers unless noted. ESInet POI interfaces shown if different.

Carrier DS1 and above Facilities Copper or Fiber Terminate to POI to each Data Center

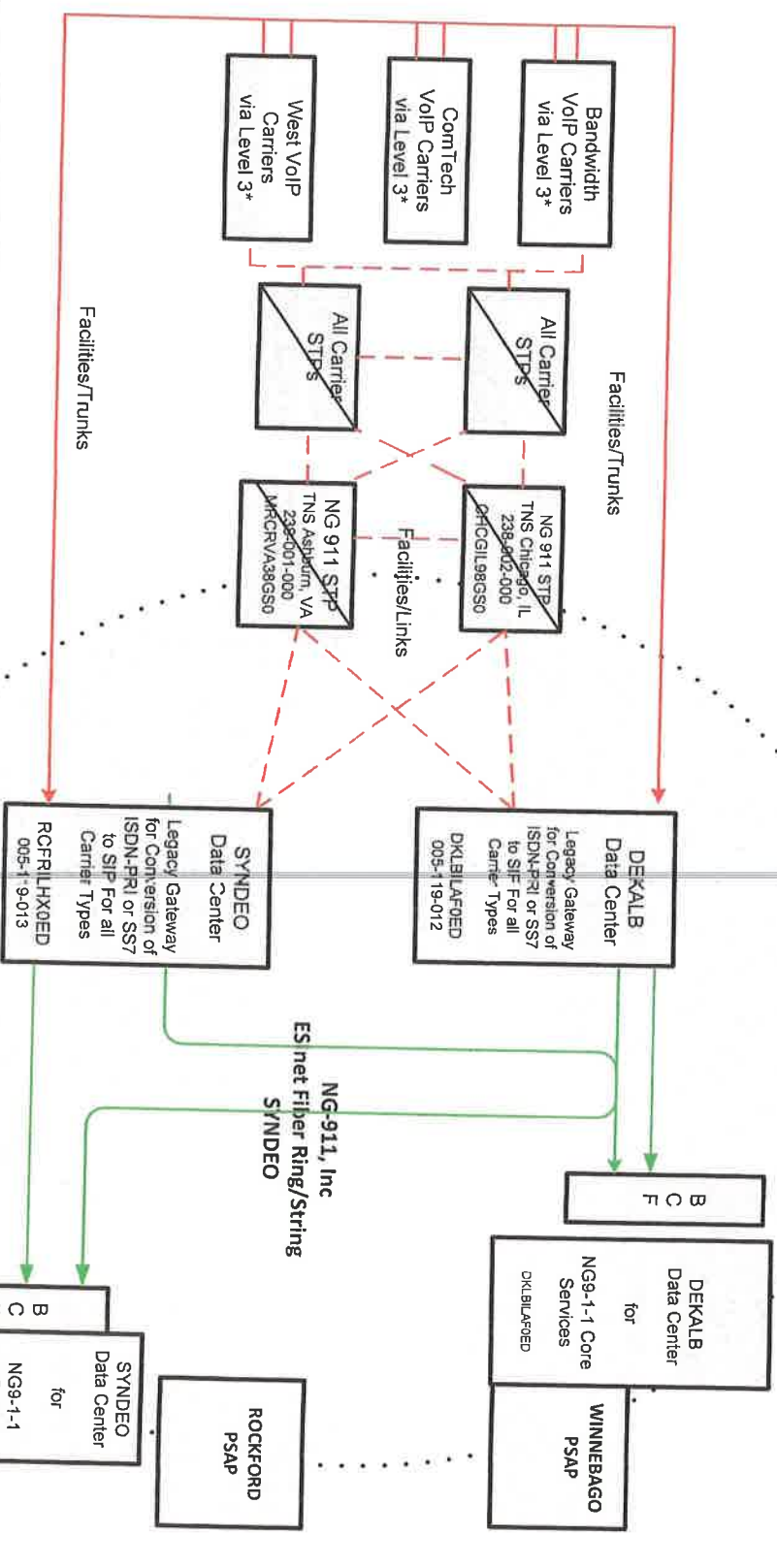
Access 9-1-1 and Carrier STPs	NG9-1-1 Data Centers and PSAPs Include Hosted STPs	NENA Core Services BCF is Firewall
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Wireless Carrier Lists are confidential to MPC Aggregators. Lead Aggregator UI for SIP. Wireless Carriers not in LERG Ogle - verify Test Control Center is TCC Comtech

WINNEBAGO

WINNEBAGO County IL NG9-1-1 Filing - NG-911, Inc. 911 SSP
 Carrier Access - Direct SS7 - LATAs: 360, 364

Access Carriers	Access Copper or Fiber Signaling STPs	NG-9-1-1 STPs and LNGs	Data Centers and NG Core Services - Gateway Security All Termination LIS and ECRF Database Selective Routing Log & Record Monitoring Map	PSAPs
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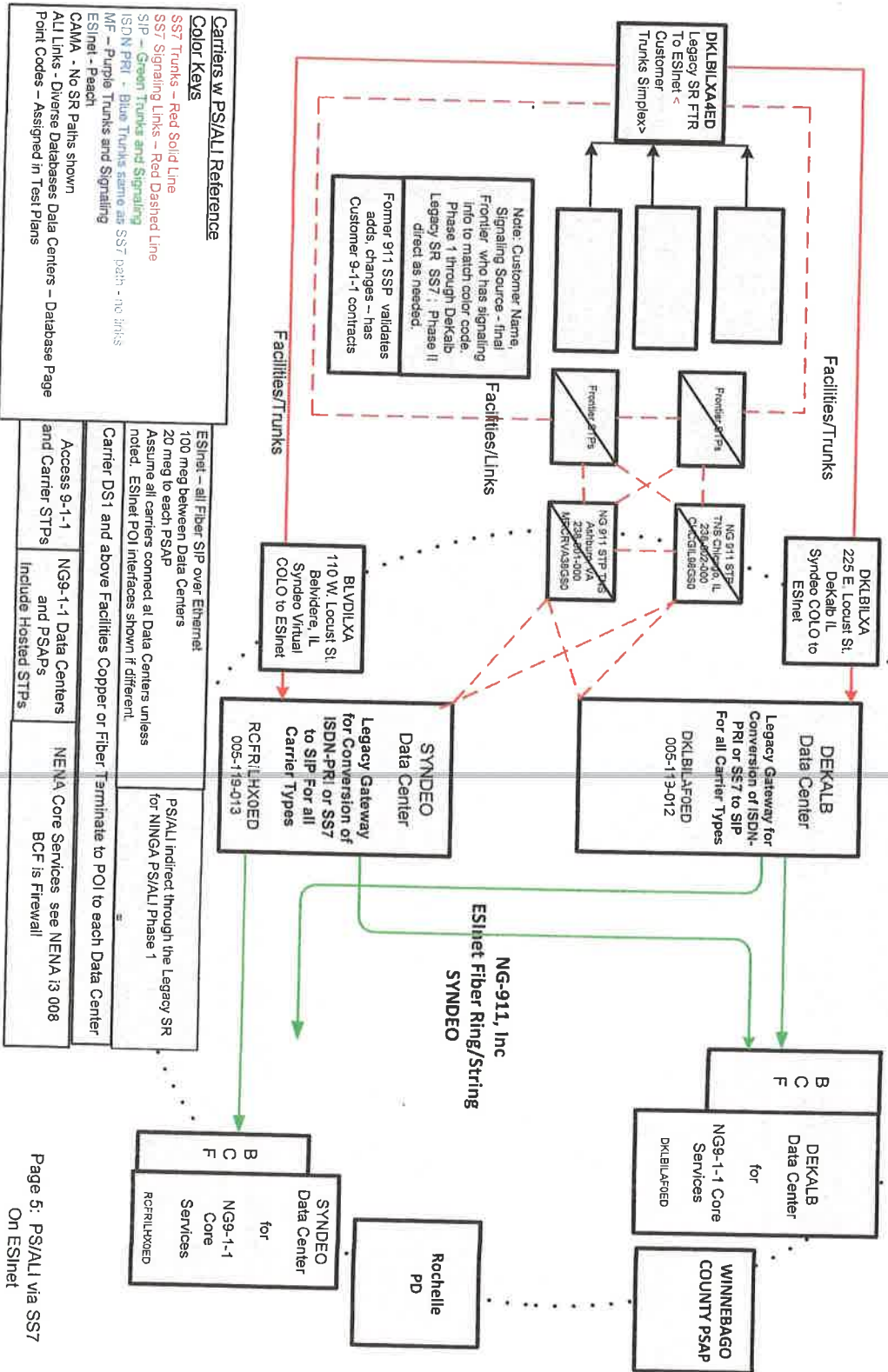
Carriers w SS7 Reference	ESInet - all Fiber SIP over Ethernet 100 meg to each Data Centers 20 meg to each PSAP Assume all carriers connect at Data Centers unless noted. ESInet POI interfaces shown if different.	Carrier DS1 and above Facilities Copper or Fiber Terminate to POI to each Data Center	VoIP Carrier Lists are confidential to VoIP Aggregators - testing with cooperation of the VPC and Level 3
Color Keys	SIP - Green Trunks and Signaling ISDN PRI - Blue Trunks same as SS7 path - no links SS7 - Red dashed Signaling SS7 - Red solid Trunking ESInet - Peach CAMA - No SR Paths shown AU Links - Diverse Databases Data Centers - Database Page Point Codes - End Ofcs. Assigned in Test Plans XXX:XXX:XXX	Access 9-1-1-1 and Carrier STPs	Access 9-1-1-1 Data Centers and PSAPs Include Hosted STPs
		NENA Core Services see NENA 13 008 BCF is Firewall	

Page 4: VoIP SS7 - see Database P. 6

WINNEBAGO

WINNEBAGO County IL NG9-1-1 Filing - NG-911, Inc. 911 SSP
 Carrier Access - Direct SS7 - LATAs: 360, 364

Access Carriers	Access Copper or Fiber	NG9-1-1 STPs and LMGs	Data Centers - NG Core Services - Gateway Security All Termination LIS and ECRF Database Selective Routing Log & Record Monitoring Map	PSAPs
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Color Keys

- SS7 Trunks - Red Solid Line
- SS7 Signaling Links - Red Dashed Line
- SIP - Green Trunks and Signaling
- ISDN PRI - Blue Trunks same as SS7 path - no dots
- MF - Purple Trunks and Signaling
- Esinet - Peach
- CAMA - No SR Paths shown
- All Links - Diverse Databases Data Centers - Database Page
- Point Codes - Assigned in Test Plans

Carriers w PS/ALL Reference

- Esinet - all Fiber SIP over Ethernet
- 100 meg between Data Centers
- 20 meg to each PSAP
- Assume all carriers connect at Data Centers unless noted. Esinet POI interfaces shown if different.
- Carrier DS1 and above Facilities Copper or Fiber Terminate to POI to each Data Center
- Access 9-1-1 and Carrier STPs
- NG9-1-1 Data Centers and PSAPs
- Include Hosted STPs
- Access 9-1-1 and Carrier STPs
- NG9-1-1 Data Centers and PSAPs
- Include Hosted STPs
- Access 9-1-1 and Carrier STPs
- NG9-1-1 Data Centers and PSAPs
- Include Hosted STPs
- Access 9-1-1 and Carrier STPs
- NG9-1-1 Data Centers and PSAPs
- Include Hosted STPs

PS/ALL indirect through the Legacy SR for NINGA PS/ALL Phase 1

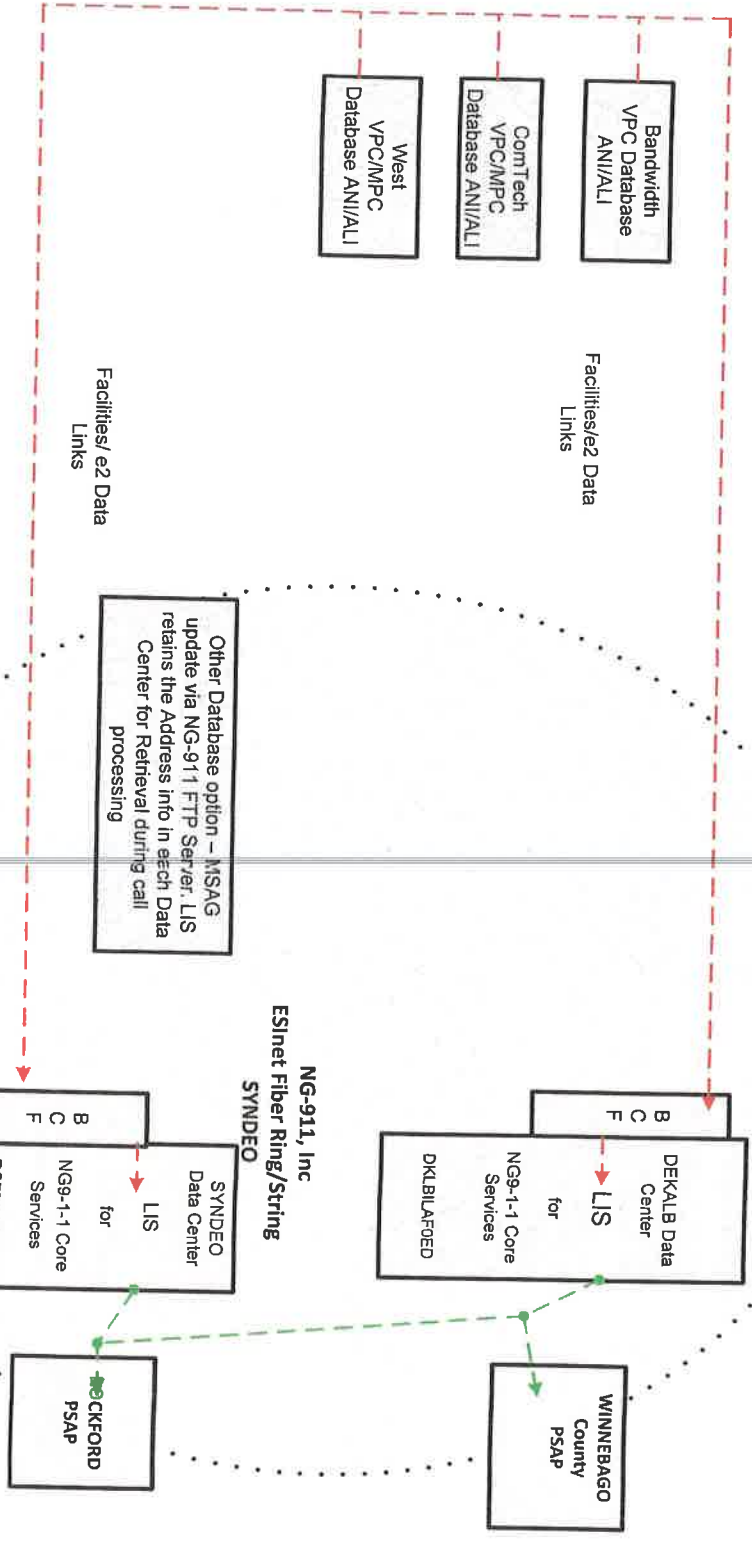
PS/ALL Core Services see NENA 13 008 BCF is Firewall

Page 5: PS/ALL via SS7 On Esinet

WINNEBAGO

WINNEBAGO County IL NG9-1-1 Filing - NG-911, Inc. 911 SSP
 Carrier Access - Direct e2 - LATAs: 360, 364

Access Carriers selected VoIP, CLEC Wireless	Access Copper or Fiber Signaling STPs	NG9-1-1 STPs and LNGs	Data Centers NG Core Services - Gateway Security ALL Termination LIS and ECRF Database Selective Routing Log & Record Monitoring Map	PSAPs
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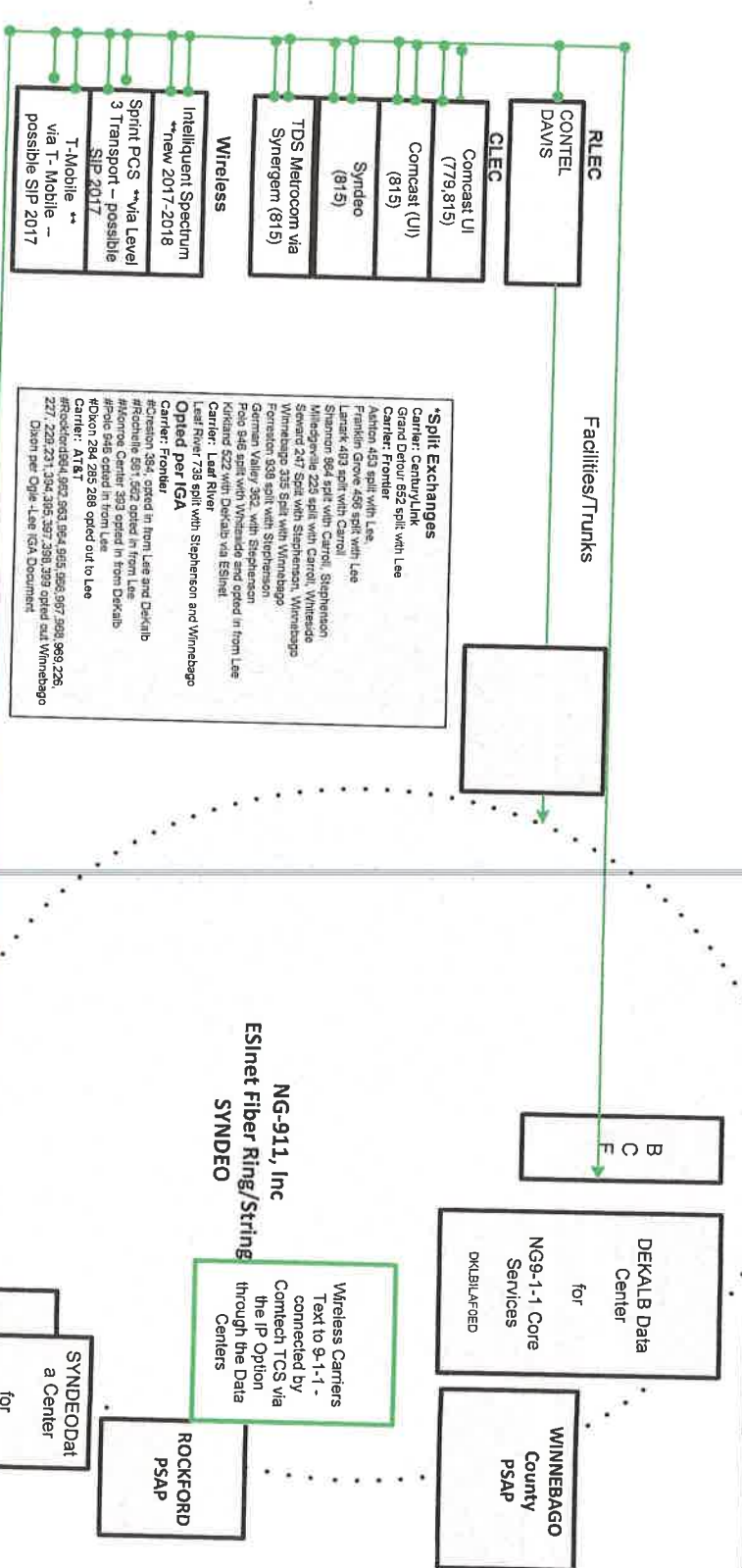


Aggregators w Data Link Reference			
Color Keys			
SIP - Green Trunks and Signaling			
e2 Data - Red dashed Signaling			
SS7 - Red solid Trunking			
E911 - Peach			
CAMA - No SR paths shown			
ALI Links - Diverse Databases Data Centers			
ESInet - all Fiber SIP over Ethernet 100 meg Between Data Centers 20 meg to each PSAP Assume all carriers connect at Data Centers unless noted. ESInet POI interfaces shown if different.	WINNAGA VPC and MPC Customers are proprietary. Wiring Databases ported to ECRF/VPC and MPC Databases are remote in diverse locations. Dedicated Facilities	Database MSAG NG-911 Inc assumes routing PSAP with all PSAPs for the remainder of WINNAGA 11 Counties as they come online	Default Routing 1. assumes all default routing until late comes online 2. becomes Primary Default routing PSAP with all PSAPs for the remainder of WINNAGA 11 Counties as they come online
Carrier DS1 and above Facilities Copper or Fiber Terminate to POI to each Data Center	Database Providers VoIP and Mobile	NG9-1-1 Data Centers and PSAPs	NENA Core Services see NENA 3 008 BCF is Trunk. LIS is the interface for external Database Interface

WINNEBAGO

WINNEBAGO County IL NG9-1-1 Filing - NG-911, Inc. 911 SSP
 Carrier Access - Direct SS7 - LATAs: 360, 364

Access Carriers Named	Access Copper or Fiber Signaling STPs	NG9-1-1 STPs and LNGs	Data Centers and NG Core Services - Gateway Security All Termination LIS and ECRF-Database Selective Routing Log & Record Monitoring Map	PSAPs
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<p>Carriers with SIP</p> <p>Color Keys</p> <p>SIP - Green Trunks and Signaling</p> <p>ESinet - Peach</p> <p>All Links - Diverse Databases Data Centers - Database Page</p>	<p>ESinet - all Fiber SIP over Ethernet 100 meg to each Data Centers 20 meg to each PSAP Assume all carriers connect at Data Centers unless noted. ESinet POI interfaces shown if different.</p> <p>Carrier DS1 and above Facilities Copper or Fiber Terminate to POI to each Data Center</p>	<p>Access 9-1-1-1 and Carrier STPs</p> <p>NG9-1-1 Data Centers and PSAPs Include Hosted STPs</p>	<p>NENA Core Services see NENA 13 008 BCF is Firewall</p>
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Page 7: SIP Carriers

