

STATE OF ILLINOIS
DEPARTMENT OF STATE POLICE

Peoria/Stark Joint ETSB :
: **Case No. 22-C-297**
Application for 9-1-1 Consolidation Plan :

ORDER OF THE STATEWIDE 9-1-1 ADMINISTRATOR

I. Introduction

On February 14, 2022, the Peoria/Stark Joint ETSB (“Applicant”) filed a Consolidation Plan with the Illinois State Police (“Department”) pursuant to the Emergency Telephone System Act (“ETSA”) 50 ILCS 750/15.4a, 83 Ill. Admin. Code 1324 “Consolidation of 9-1-1 Emergency Systems” (“Part 1324”) and 1325 “Standards of Service Applicable to 9-1-1 Emergency Systems” (“Part 1325”). Applicant seeks authorization to consolidate Stark County and to implement an NG9-1-1 System serving Peoria and Stark Counties.

The Peoria/Stark Joint ETSB supported the Plan with documentary materials, including a narrative statement explaining the purpose for modifying the Petitioner’s existing 9-1-1 plan and a network diagram.

The Consolidation Plan was filed pursuant to the Emergency Telephone System Act (“ETSA”), 50 ILCS 750, *et seq.* Under Section 750/15.4a(7) The corporate authorities of each county that has no 9-1-1 service as of January 1, 2016 shall provide enhanced 9-1-1 wireline and wireless enhanced 9-1-1 service for that county by either (i) entering into an intergovernmental agreement with an existing Emergency Telephone System Board to create a new Joint Emergency Telephone System Board, or (ii) entering into an intergovernmental agreement with the corporate authorities that have created an existing Joint Emergency Telephone System Board. As a result, Stark County is required to consolidate and has chosen to consolidate with Peoria County.

The Office of the 9-1-1 Administrator is authorized to coordinate the implementation of systems established under the ETSA. In order to secure compliance with the technical and operational standards for the development of local agency systems, the ETSA empowers the Statewide 9-1-1 Administrator to approve or disapprove plans submitted by the public agencies. Standards of service applicable to 9-1-1 emergency systems, as adopted by the Department, are set forth in 83 Ill. Adm. Code Part 1324 and 1325.

II. Description of Applicant

Applicant operates the 9-1-1 emergency services program in Peoria County, Illinois. The Illinois Commerce Commission (“Commission”) approved Applicant’s 9-1-1 system in Docket No. 92-0217. The system became operational in June 1993 and operates on a countywide basis with two Public

Safety Answering Points, one located at the City of Peoria, 542 Southwest Adams Street, Peoria, Illinois 61602, and one located at the Village of Bartonville, 5918 South Adams Street, Bartonville, Illinois 61607. The 9-1-1 system dispatches police, fire, and ambulance services.

III. Purposed and Description of Proposed Modification

Applicant is requesting to establish a PSAP in Stark County. The PSAP will be located at 130 West Jefferson Street, Toulon, Illinois 61483.

Applicant is requesting to transition to the statewide AT&T NG9-1-1 System.

AT&T's ESInet solution is a combination of their IP network and Next Gen Core Services (NGCS) components that includes industry leading SLAs, management services and tools to help ensure that they provide the best possible service. The design is based on building redundant systems to avoid any single point of failure (SPOF) in the ESInet and the overall NG9-1-1 Network Architecture. The NG9-1-1 system will provide flexibility in the routing of calls. The ESInet being deployed has all PSAPs connected and can route calls based on not only location, but also by availability. In the Next Generation solution, a call will be answered through intelligent routing. Additionally, there will be more available positions to answer calls because all connected and tested PSAPs will be technically able to answer the call and will be able to dispatch or transfer the call to another PSAP.

AT&T's ESInet provides six (6) geographically diverse and fully redundant facilities to increase resiliency and survivability in natural and man-made disaster scenarios, with scalable capacity capable of supporting more than twice the 9-1-1 busy hour call for the entire United States. AT&T has documented business continuity and restoration plans, including complex disaster and evacuation contingencies. The 24x7 operations center employs an Incident Handling process modeled on FEMA's Incident Command System, with notifications built into the process.

AT&T will interconnect to Legacy Selective Routers to transfer and/or receive calls with Automatic Number Identification (ANI) and Automatic Location Identification (ALI) information to the State's NGCS via legacy means through the Legacy Selective Router Gateway (LSRG). Interconnections will also allow legacy PSAPs served by legacy selective routers to serve as the abandonment route for PSAPs served by the AT&T ESInet solution.

Connectivity extends beyond the internal ESInet transport to external network and OSP interfaces. The ESInet supports both TDM and IP OSP ingress at geographically distributed Points of Interconnection (POI's). The ESInet supports standards-based protocol interfaces to external ESInets for call hand-off and call transfers. With pre-established connectivity capabilities, PSAPs on the ESInet have the ability to transfer calls to PSAPs on other ESInets or

PSAPs that have not yet transitioned off legacy selective routers.

The ESInet is monitored 24x7x365 from a NOC with tier 2 and tier 3 technical resources dedicated to the AT&T ESInet. AT&T's 9-1-1 Resolution Center has dedicated public safety resources.

On February 25, 2022, Stacy Ross, 911 Manager, Statewide 9-1-1 Bureau filed a Technical Review to the Application. The Technical Review met the requirements of 83 Illinois Administrative Code Part 1324 and 1325.

Staff recommends the following conditions:

- a. In accordance with 725.405 (i)(26) 9-1-1 system providers are required to cooperate with other 9-1-1 system providers in the installation of a new 9-1-1 system or migration of a system from another 9-1-1 system provider by transitioning system information and participating in bi-weekly implementation conference calls with all parties; applicant, involved originating service providers (OSPs), involved 9-1-1 system provider (Frontier Communications, INdigital, NG9-1-1, Inc.), and Department Staff;
- b. Submission of the Methods of Procedure (MOP), the conversion schedule for cutting over to the new system by carrier and exchange, to be provided to the Statewide 9-1-1 Administrator, Statewide 9-1-1 Bureau and the Commission's Telecommunication Staff; and
- c. Any other reporting as deemed necessary.

IV. Findings and Ordering Paragraphs

WHEREAS, the Findings of Fact, Conclusions of Law, and Recommendations of Administrative Law Judge Katy L. Straub in the above-captioned case have been read and examined; and

WHEREAS, the record has been read and reviewed;

WHEREAS, the Statewide 9-1-1 Advisory Board held a hearing on May 16, 2022, on this Request for Consolidation, at which hearing, the Statewide 9-1-1 Advisory Board voted to recommend approval of the Request for Consolidation;

WHEREAS, the rulings of the Administrative Law Judge on admission of evidence and all motions are correct and hereby concurred in by the Administrator; and

WHEREAS, the Administrator finds that the Findings of Fact and Conclusions of Law, as stated in the Recommended Decision, are correct, they are hereby adopted as the Findings of Fact and Conclusions of Law by the Administrator.

NOW THEREFORE, the Administrator adopts the recommendations as set forth in the Recommended Decision;

IT IS HEREBY ORDERED that pursuant to the Findings of Fact and Conclusions of Law, as set forth in the Recommended Decision, and upon the advice and recommendation of the Statewide 9-1-1 Advisory Board, the Peoria/Stark Joint ETSB request for approval of its consolidation plan pursuant to Section 15.4a of the Emergency Telephone System Act, 50 ILCS 750/15.4a, is approved.

IT IS FURTHER ORDERED that based upon a review of all the information available, the Peoria/Stark Joint ETSB's consolidation plan meets the requirements of 50 ILCS 750/15.4a and 83 Ill. Adm. Code 1324.200.

IT IS FURTHER ORDERED that the Peoria/Stark consolidation will be completed no later than December 31, 2023.

IT IS FURTHER ORDERED that the Peoria/Stark Joint ETSB will file with the Administrator a Wireless 9-1-1 Plan for all Carriers no later than December 1, 2023, with an effective date no later than January 1, 2024.

IT IS FURTHER ORDERED that the Peoria/Stark Joint ETSB shall begin to receive Stark County's wireless surcharge payments as defined in 50 ILCS 750/30 when wireless calls currently being answered by Marshall County are transitioned to the Stark County PSAP.

IT IS FURTHER ORDERED that the Peoria/Stark Joint ETSB shall begin to receive Stark County's wireline and wireless surcharge payments as defined in 50 ILCS 750/30 upon completion of the consolidation.

WHEREAS, The Administrator, having considered the Applicants Consolidation Plan and Department's Staff Review, is of the opinion and finds that:

- (1) Applicant operates the 9-1-1 emergency services program for Peoria and Stark Counties, Illinois under the ETSA;
- (2) AT&T has authority from the Commission to operate as a 9-1-1 system service provider;
- (3) Applicant seeks to consolidate as defined in the 83 Illinois Administrative Code Part 1324.
- (4) Applicant and AT&T seek to implement a NG9-1-1 system as defined in the 83 Illinois Administrative Code Part 1325;
- (5) The Administrator has jurisdiction over Applicant and the subject matter herein;
- (6) The record reflects that Applicant's proposed 9-1-1 System modifications comply with Code Parts 1324 and 1325 and applicable laws; and

- (7) Applicant's proposed 9-1-1 System modification should be approved subject to the following conditions:
- a. In accordance with 725.405 (i)(26) 9-1-1 system providers are required to cooperate with other 9-1-1 system providers in the installation of a new 9-1-1 system or migration of a system from another 9-1-1 system provider by transitioning system information and participating in bi-weekly implementation conference calls with all parties; applicant, involved OSPs, involved 9-1-1 system providers (Frontier Communications, INdigital), and Department Staff;
 - b. Submission of the Methods of Procedure (MOP), the conversion schedule for cutting over to the new system by carrier and exchange, to be provided to the Statewide 9-1-1 Administrator, Statewide 9-1-1 Bureau and the Commission's Telecommunication Staff; and
 - c. Any other reporting as deemed necessary.

IT IS THEREFORE ORDERED by the Statewide 9-1-1 Administrator that pursuant to the Findings of Fact the Peoria/Stark County JETSB's request to consolidate and transition to the State's NG911 System pursuant to paragraphs 1324.200(c) and 1325.200(g)(2) of 83 Illinois Administrative Code Parts is hereby approved.

IT IS FURTHER ORDERED that the authorization herein granted is subject to the conditions set forth in Findings No. 7 above.

This Order is a final administrative decision of the Statewide 9-1-1 Administrator subject to review under the Administrative Review Law, 735 ILCS 5/3-101. In the event you wish to seek review of or appeal this Order, you are advised:

1. Every action seeking review of such final decision shall be commenced by the filing of a Complaint and the issuance of Summons in the Circuit Court within 35 days from the date a copy of the decision was served upon the parties.
2. In your action seeking review you must name in the Complaint, and issue a Summons for, each party of record to the case other than yourself.
3. Attached below is a list of all parties of record to this case, including the name and address of the agency or officer entering the Order, and the addresses of each party where the parties may be served with pleadings, notices, or service of process for any review or further proceedings.
4. You are not required to file any motion or request for reconsideration with the Department or the Statewide 9-1-1 Administrator before filing your action for review in the Circuit Court. The administrative rules of the Department do not require or allow for any further proceedings before the Statewide 9-1-1 Administrator.

Name of Officer who entered the final Order:

Cindy Barbera-Brelle
Statewide 9-1-1 Administrator
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Springfield, Illinois 62703

ENTERED: This 1st day of June 2022.



Cindy Barbera-Brelle
Statewide 9-1-1 Administrator
Illinois State Police
Office of the Statewide 9-1-1 Administrator

CERTIFICATE OF SERVICE

The undersigned certifies that a copy of the foregoing ORDER was served upon the parties of record to the above Consolidation by electronic mail on June 1, 2022, addressed to such parties as shown below. The original was filed with the 9-1-1 Bureau, Office of the 9-1-1 Administrator, Illinois State Police as a part of the permanent file.



Cindy Barbera-Brelle
Statewide 9-1-1 Administrator

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