

ILLINOIS STATE POLICE
Office of the Statewide 9-1-1 Administrator



State of Illinois

Application for
9-1-1 Modification Plan
Long Form

INTRODUCTION

The following document provides the application for submitting a 9-1-1 Modification Plan that will supply the Illinois State Police (ISP), the Illinois Commerce Commission (ICC), and the Statewide 9-1-1 Administrator (Administrator) with the necessary information about your proposal to modify your 9-1-1 system. All modification plans must comply with 83 Ill. Adm. Code Part 1324.300 and 1324.310.

LONG FORM MODIFICATION PLAN:

NOTE: If the modification results in increased network costs for the State, the costs must be pre-approved by the Administrator pursuant to Section 1326.210 before submitting the Modification Plan.

The following 9-1-1 system changes require Administrator approval:

1. Changing geographic boundaries for wireline, wireless, VoIP, and text where it requires an intergovernmental agreement between 9-1-1 Authorities to modify those boundaries
2. Changes in network configuration, or 9-1-1 system provider except as provided for in subsection 1325.200(h), (i.e., implementation of a Next Generation 9-1-1 (NG9-1-1) system) or Cloud-Based 9-1-1 Call Handling Equipment (Narrative Statement required)
3. Change of Backup PSAP arrangement or Pre-Determined Alternate Route(s).

The Modification Plan must include the following documents:

General Information	Contact and 9-1-1 System information.
Verification	Notarized statement of truth regarding information provided in the plan.
Letter of Intent	Letter sent to 9-1-1 System Provider with a copy of the plan.
Narrative Statement	A detailed summary of the changes to the proposed system's operation.
Financial Information	A summary of anticipated implementation costs and annual operating costs of the modified 9-1-1 system that are directly associated with 9-1-1 as well as the anticipated revenues. Include the email request and Administrator's approval that support your network costs.
Communities Served	A list of all communities that are served by the 9-1-1 System.
Participating Agencies	A list of public safety agencies (Police, Fire, EMS, etc.) who are directly dispatched by the 9-1-1 System.
Adjacent 9-1-1 Authorities	List all adjacent 9-1-1 authorities that provide call handling and/or aid outside of your jurisdictional boundary.
Originating Service Providers (OSP)	A list of each OSP's exchange(s), prefix(es), and the 9-1-1 System Providers (OSP) configurations that will be used in the proposed system.
Test Plan	The 9-1-1 System's overall plan detailing how and to what extent the network and database will be tested. A Test Plan is required for all modifications.
Zip Codes	List each Zip Code within the 9-1-1 System boundary.

Attachments (if applicable)

Backup PSAP Agreement

The agreement that establishes back-up service due to interruptions or overflow services between PSAPs.

Backup PSAP Agreement is not Changed/Affected by this Modification.

Call Handling Agreements

Call handling agreements describe the primary and secondary dispatch agreement method(s) to be used by requesting parties within their respective jurisdictions.

Call Handling Agreement(s) are not Changed/Affected by this Modification.

Contracts

The contract for a new NG9-1-1 system provider.

Network Diagram

Provided by the 9-1-1 system provider showing network, backup configuration and pre-determined alternate route(s).

Modification Plans must be filed electronically on the ISP's website at:

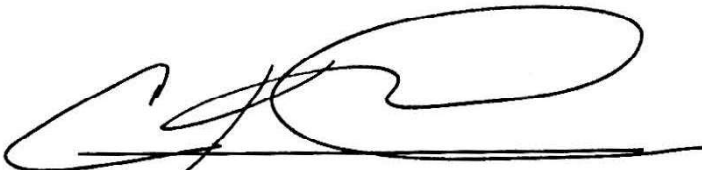
<https://isp.illinois.gov/Statewide911Division/ConsolidationPlansAndWaivers> where you will see the box below:



Once the plan is submitted, the ISP and the ICC each have 20 days to provide a technical review of the plan to submit to the Administrator for approval.

VERIFICATION

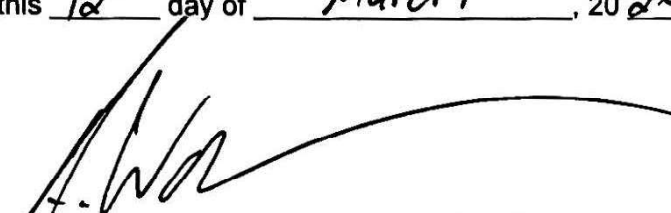
I, Craig Kowalski, first being duly sworn upon oath, depose and say that I am Executive Director of E-COM Dispatch Center; that I have read the foregoing plan by me subscribed and know the contents thereof; that said contents are true in substance and in fact, except as to those matters stated upon information and belief, and as to those, I believe same to be true.



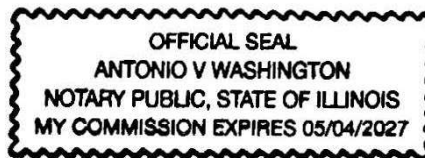
Craig Kowalski

Subscribed and sworn to before me

this 12th day of March, 2026.



NOTARY PUBLIC, ILLINOIS



**9-1-1 SYSTEM PROVIDER
LETTER OF INTENT**

11/05/2025

(Date)

Joshua Folta

(9-1-1 System Provider Company Representative)

AT&T 911 Public Safety

(9-1-1 System Provider Company Name)

4918 West 95th Street

(Street Address)

Oak Lawn, IL 60453


(City, State, Zip Code)

Dear Lisa Wartanen:

This letter is to confirm our intent to modify our 9-1-1 System. Enclosed is your copy of our Modification Plan to be filed with the Illinois State Police for approval.

Thank you for your assistance in this matter.

Sincerely,



Craig Kowalski

enclosure: Modification Plan

NARRATIVE STATEMENT

Please answer the questions below and provide a detailed summary to assist the Illinois State Police (ISP), the Illinois Commerce Commission (ICC), and the Statewide 9-1-1 Administrator (Administrator) with an understanding of the plan and the nature of the modification as it applies to this application. Please use additional sheets if necessary.

1. Explain the reason for submitting the modification and provide the name and contact information for your certified 9-1-1 system provider, NGCS provider, and NOC/SOC provider.

The Village of Riverdale has notified E-COM Dispatch Center of their request to Opt-Out. AT&T, Joshua Folta, jf3574@att.com (312) 291-6235. AT&T Resolution Center (888) 424-3911.

2. Explain the national standards, protocols and/or operating measures that will be followed.

Not applicable and responsibility of Cook County ETSB.

3. Explain what measures have been taken to create a robust, dependable, and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment.

Not applicable and responsibility of Cook County ETSB.

4. Explain what security measures will be placed on the PSAP's IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it.

Not applicable and responsibility of Cook County ETSB.

5. Identify the backup PSAP. (Name and Address)

SouthCom Combined Dispatch Center, 21113 Dettmering St., Matteson, IL 60443

6. Indicate the PSAP Name(s) and Address(es) for your predetermined alternate route(s) or specify if none.

None.

7. Explain how split exchanges will be managed.

Not applicable and responsibility of Cook County ETSB.

8. Explain how the GIS database will be maintained and how boundary, address point, and street center line errors will be corrected and updated on a continuing basis.

Not applicable and responsibility of Cook County ETSB.

9. Indicate who will be responsible for updating and maintaining the data. Updates are required whenever there is a change to the Road Centerline layer that includes a new or changed road name(s) or a database change, or annexation that modifies the Law, Fire, or EMS Boundary Layer, and whenever an updated version of the workflow tool is released.

Not applicable and responsibility of Cook County ETSB.

Narrative Statement - Cloud-Based 9-1-1 Call Handling Equipment

General System Requirements

- Is the cloud-based 911 Call Handling solution NG911-compliant and aligned with NENA i3 standards?
- Is the vendor/system authorized to connect to the state or regional ESInet?
- Does the redundant cloud hosting environment utilize geographically diverse data centers? Provide specific details.
- Is the system architecture scalable to accommodate fluctuating call volumes?
- Are 24/7 monitoring and technical support services available?

Not applicable and responsibility of Cook County ETSB.

Connectivity & Network Readiness

- Are there secure and redundant connection paths to the ESInet? Provide detailed specifications.
- Is Network-to-Network Interface (NNI) configuration supported?
- Does the system utilize IP-based SIP trunking with TLS and SRTP encryption protocols?
- Are Public Safety Grade Service Level Agreements (SLAs) in place? Attach SLAs.
- Have all relevant IP addresses and DNS details been provided to the ESInet provider (AT&T, Aurelian (Comtech), or INdigital)?

Not applicable and responsibility of Cook County ETSB.

Call Handling Capabilities

- Can the cloud-based Call Handling Equipment (CHE) receive SIP-based 911 calls with complete PIDF-LO location information?
- Is Real-Time Text (RTT) supported?
- Does the system provide TTY compatibility?
- Are transfer capabilities to and from adjacent PSAPs over the ESInet supported, including full metadata preservation?
- Are features such as call queuing, priority routing, and selective routing implemented?

Not applicable and responsibility of Cook County ETSB.

Location & Data Handling

- Is the system integrated with a Location Information Server (LIS)?
- Can location data be displayed and acted upon in real time?
- Are logs and records of ALI, PIDF-LO, and routing decisions stored securely and in compliance with applicable standards?
- Does the CHE support NG911 multimedia data types such as video, images, telematics, and sensor data?

Not applicable and responsibility of Cook County ETSB.

Interoperability Testing

- Has the cloud provider successfully completed test scenarios with the ESInet provider?
- Has end-to-end call flow—covering call origination, routing, handling, and transfer—been validated?
- Has the accurate receipt and preservation of SIP headers and metadata been confirmed? Provide test results and outcomes.

Not applicable and responsibility of Cook County ETSB.

Security & Compliance

- Is the system compliant with CJIS security requirements and SOC 2 Type II certified?
- Does the system support end-to-end encryption for both voice and data using TLS 1.2 or higher?
- Are role-based access controls and system audit logs implemented?
- Is a cybersecurity incident response plan in place? Attach the plan.

Not applicable and responsibility of Cook County ETSB.

Training & Documentation

- Provide a training plan for telecommunicators and IT staff.
- Provide detailed documentation covering call flow, failover mechanisms, recovery processes, and maintenance schedules.
- Include Tier 1 and Tier 2 support contact information.
- Include escalation procedures and confirm they have been shared with the ESInet provider.

Not applicable and responsibility of Cook County ETSB.

Go-Live Preparation

- Have test calls been scheduled and coordinated with the ESInet provider? Provide testing schedule.
- Has a cutover plan been developed and shared? Attach the plan.
- Is a backup call routing plan confirmed? Attach the plan.
- Provide a contingency plan for system failure or degraded performance.

Not applicable and responsibility of Cook County ETSB.

FINANCIAL INFORMATION

Annual Recurring 9-1-1 Network Costs Prior to Modification	\$ _____	0.00
Projected Annual Recurring 9-1-1 Network Costs After Modification	\$ _____	0.00
Installation Cost of the Project	\$ _____	0.00
Additional Recurring Costs as a Result of the Modification – Provide Explanation Below	\$ _____	0.00

A summary of anticipated implementation costs and annual operating costs of the modified 9-1-1 system that are directly associated with 9-1-1 as well as the anticipated revenues. Include the email request and Administrator's approval that support your network costs.

Not applicable to 9-1-1 network costs, which remain the responsibility of the Cook County ETSB. E-COM will, however, incur Local Area Network costs as a result of Riverdale's decommissioned membership.

PARTICIPATING AGENCIES

Provide a list of public safety agencies (Police, Fire, EMS etc.) that are directly dispatched by the 9-1-1 System. Do not forget to include County Sheriff's jurisdiction and Illinois State Police Troops, if applicable. Each agency that appears on this list needs to have signed a call handling agreement.

(ADD ADDITIONAL PAGES AS NEEDED)

9-1-1 PARTICIPATING AGENCY	STREET ADDRESS, CITY, ZIP CODE	ADMINISTRATIVE TELEPHONE NO.	DIRECT DISPATCH	TRANSFER
Country Club Hills Police Dept.	3700 W. 175th St., Country Club Hills, IL 60478	(708) 798-3191	X	
East Hazel Crest Fire Department	17223 S. Throop St., East Hazel Crest, IL 60429	(708) 798-3902	X	
East Hazel Crest Police Department	17223 S. Throop St., East Hazel Crest, IL 60429	(708) 798-2171	X	
Flossmoor Fire Department	2828 Flossmoor Rd., Flossmoor, IL 60422	(708) 798-3896	X	
Flossmoor Police Department	2800 Flossmoor Rd., Flossmoor, IL 60422	(708) 957-4500	X	
Glenwood Fire Department	605 E. Glenwood Lansing Rd., Glenwood, IL 60425	(708) 753-2440	X	
Glenwood Police Department	1 Asselborn Way., Glenwood, IL 60425	(708) 753-2420	X	
Hazel Crest Fire Department	2903 W. 175th St., Hazel Crest, IL 60429	(708) 335-9630	X	
Hazel Crest Police Department	3700 W. 170th. Pl., Hazel Crest, IL 60429	(708) 335-9640	X	
Homewood Fire Department	17950 Dixie Hwy., Homewood, IL 60430	(708) 206-3400	X	
Homewood Police Department	17950 Dixie Hwy., Homewood, IL 60430	(708) 206-3420	X	
South Holland Fire Department	16230 Wausau Ave., South Holland, IL 60473	(708) 331-3123	X	
South Holland Police Department	16330 South Park Ave., South Holland, IL 60473	(708) 331-3131	X	
Thornton Fire Department	115 W. Margaret St., Thornton, IL 60476	(708) 877-4459	X	
Thornton Police Department	700 Park Ave., Thornton, IL 60476	(708) 877-4440	X	
ISP Troop 3	9511 W. Harrison St., Des Plaines, IL 60016	(847) 294-4400	X	
Cook County Sheriff	9511 W. Harrison St., Des Plaines, IL 60016	(847) 294-4742	X	

TEST PLAN

1. The Test Plan defines testing with all OSPs and Aggregators who are known, including but not limited to, call testing, system overflow, system backup, pre-determined alternate routing, call transfers, NG9-1-1 address components and functionality, Integrated Text to 9-1-1 for Short Message Service (SMS) or Real Time Text (RTT) and if applicable, Multimedia Messaging Service (MMS), measurement tools, reporting solutions and voice and speech quality. The Test Plan should include Failover Test Cases, Network Equipment Test Cases, Call Handling Equipment Test Cases, Call Processing Test Cases including Text and Split Exchange Testing.

Not applicable and responsibility of Cook County ETSB.

2. List wireline exchanges to be tested.

Not applicable and responsibility of Cook County ETSB.

3. List the Wireless, Text, and VoIP Carriers to be tested.

Not applicable and responsibility of Cook County ETSB.

ZIP CODES

Provide a list of Zip Codes for the communities within the boundary of your 9-1-1 System along with those being added. The Statewide 9-1-1 Bureau will determine the 9-1-1 Authority's zip code percentage using the NG9-1-1 GIS Address Point data within each Zip Code Boundary.

60411
60422
60425
60429
60430
60443
60466
60471
60473
60476
60478
60484

CERTIFICATION

STATE OF ILLINOIS)

)ss

COUNTY OF COOK)

I, Karen Holcomb, do hereby certify that I am duly qualified and elected Village Clerk of the Village of Riverdale, County of Cook and State of Illinois, and as such Clerk I am the keeper of the seal, records, files and proceedings of the corporate authorities of said municipality.

I do hereby certify that the attached is a true and correct copy of

RESOLUTION 2025-01

A RESOLUTION WITHDRAWING THE VILLAGE OF RIVERDALE FROM PARTICIPATION IN THE INTERGOVERNMENTAL COMBINED DISPATCH AND COMMUNICATION SYSTEM AGREEMENT DATED NOVEMBER 30, 2004 (E-COM)

as adopted by the Village of Riverdale Board of Trustees at a meeting held on February 11, 2025

IN WITNESS WHEREOF, I have hereunto affixed my hand and the official seal of the municipality

this 11th day of February, 2025.

Karen Holcomb

Village Clerk

(SEAL)



THE VILLAGE OF RIVERDALE
COOK COUNTY, ILLINOIS

RESOLUTION
NUMBER 2025 - 01

**A RESOLUTION WITHDRAWING THE VILLAGE OF RIVERDALE FROM
PARTICIPATION IN THE INTERGOVERNMENTAL COMBINED DISPATCH AND
COMMUNICATION SYSTEM AGREEMENT DATED NOVEMBER 30, 2004 (E-COM)**

LAWRENCE L. JACKSON, Village President
KAREN HOLCOMB, Village Clerk

RODRICK JEFFERSON
GREGORY LEWIS
CASSANDRA RILEY-PINKNEY
BRADLEY SMITH
BRENDA WILLIAMS
Trustees

RESOLUTION NUMBER 2025-01

A RESOLUTION WITHDRAWING THE VILLAGE OF RIVERDALE FROM PARTICIPATION IN THE INTERGOVERNMENTAL COMBINED DISPATCH AND COMMUNICATION SYSTEM AGREEMENT DATED NOVEMBER 30, 2004 (E-COM)

WHEREAS, the Village of Riverdale, Cook County, Illinois (the "*Village*") is a home rule municipality pursuant to Section 6(a), Article VII of the 1970 Constitution of the State of Illinois, and as such may exercise any power and perform any function pertaining to its government and affairs (the "*Home Rule Powers*"); and

WHEREAS, E-COM 911 Dispatch ("*E-COM*") is a unit of intergovernmental cooperation that operates as an emergency dispatch communication system (also referred to as an Emergency Telephone System Board, or "*ETSB*") for member municipalities; and

WHEREAS, the Village is a participating municipality within E-COM, pursuant to the Intergovernmental Combined Dispatch and Communication System Agreement dated November 30, 2004 (the "*E-COM Agreement*"); and

WHEREAS, Article X of the E-COM Agreement authorizes any participating member municipality to withdraw from E-COM by giving written notice of its intent to withdraw; and

WHEREAS, the Corporate Authorities have determined that withdrawing from E-COM and contracting with other dispatch communication systems will provide a significant financial savings for the Village, while maintaining the same or higher level of service; and

WHEREAS, the President and Board of Trustees of the Village of Riverdale have determined that it is advisable and in the best interest of the health, safety and welfare of the residents of the Village that the Village withdraw from E-COM; and

NOW, THEREFORE, BE IT RESOLVED by the Village President and Board of Trustees of the Village of Riverdale, Cook County, Illinois, by and through its Home Rule Powers, as follows:

Section 1. That the above recitals and legislative findings are found to be true and correct and are hereby incorporated herein and made a part hereof, as if fully set forth in their entirety.

Section 2. That the Village of Riverdale hereby withdraws as a participating member of E-COM, in accordance with Article X of the Intergovernmental Combined Dispatch and Communication System Agreement dated November 30, 2004. This Resolution shall be delivered to E-COM and shall serve as notice of the Village's intent to withdraw.

Section 3. The Village President and Village Clerk are hereby authorized and directed to execute and deliver any and all other documents necessary to implement the provisions, terms and conditions thereof, as therein described.

Section 4. The officials, officers, and employees of the Village are hereby authorized to take such further actions as are necessary to carry out the intent and purpose of this Resolution, including the transmission of a true and correct copy of this Resolution to the E-COM Board of Directors.

Section 5. If any section, paragraph, clause or provision of this Resolution shall be held invalid, the invalidity thereof shall not affect any of the other provisions of this Resolution.

Section 6. All ordinances, resolutions, motions or orders in conflict with this Resolution are hereby repealed to the extent of such conflict.

Section 7. This Resolution shall be in full force and effect upon its passage, approval and publication as provided by law.

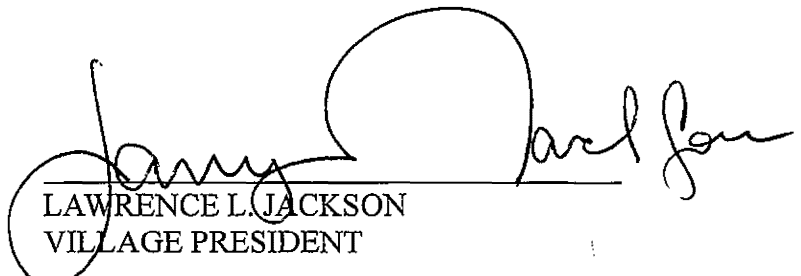
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ADOPTED by the Village President and Board of Trustees of the Village of Riverdale,

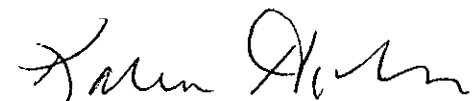
Cook County, Illinois this 11th day of February, 2025 pursuant to a roll call vote, as follows:

	YES	NO	ABSTAIN	ABSENT
JEFFERSON				✓
LEWIS	✓			
RILEY-PINKNEY	✓			
SMITH	✓			
WILLIAMS	2			
PRESIDENT JACKSON				
TOTAL	4			1

APPROVED by the Village President of the Village of Riverdale, Cook County, Illinois on this 11th day of February, 2025.


LAWRENCE L. JACKSON
VILLAGE PRESIDENT

ATTEST:


KAREN HOLCOMB
VILLAGE CLERK

CERTIFICATION

STATE OF ILLINOIS)

)ss

COUNTY OF COOK)

I, Raven Holcomb, do hereby certify that I am duly qualified and elected Village Clerk of the Village of Riverdale, County of Cook and State of Illinois, and as such Clerk I am the keeper of the seal, records, files and proceedings of the corporate authorities of said municipality.

I do hereby certify that the attached is a true and correct copy of

RESOLUTION 2025-02

A RESOLUTION WITHDRAWING THE VILLAGE OF RIVERDALE FROM PARTICIPATION IN THE INTERGOVERNMENTAL COOPERATION AGREEMENT BETWEEN E-COM AND SOUTHCOM PUBLIC SAFETY COMMUNICATIONS TO FORM A JOINT EMERGENCY TELEPHONE SYSTEM AND REPEALING RESOLUTION 2023-37 OF THE VILLAGE CONCERNING THE SAME

as adopted by the Village of Riverdale Board of Trustees at a meeting held on February 11, 2025

IN WITNESS WHEREOF, I have hereunto affixed my hand and the official seal of the municipality

this 11th day of February, 2025.



Village Clerk

(SEAL)

THE VILLAGE OF RIVERDALE
COOK COUNTY, ILLINOIS

RESOLUTION
NUMBER 2025-02

**A RESOLUTION WITHDRAWING THE VILLAGE OF RIVERDALE FROM
PARTICIPATION IN THE INTERGOVERNMENTAL COOPERATION AGREEMENT
BETWEEN E-COM AND SOUTHCOM PUBLIC SAFETY COMMUNICATIONS TO
FORM A JOINT EMERGENCY TELEPHONE SYSTEM AND REPEALING
RESOLUTION 2023-37 OF THE VILLAGE CONCERNING THE SAME**

LAWRENCE L. JACKSON, Village President
KAREN HOLCOMB, Village Clerk

RODRICK JEFFERSON
GREGORY LEWIS
CASSANDRA RILEY-PINKNEY
BRADLEY SMITH
BRENDA WILLIAMS
Trustees

RESOLUTION NUMBER 2025-02

A RESOLUTION WITHDRAWING THE VILLAGE OF RIVERDALE FROM PARTICIPATION IN THE INTERGOVERNMENTAL COOPERATION AGREEMENT BETWEEN E-COM AND SOUTHCOM PUBLIC SAFETY COMMUNICATIONS TO FORM A JOINT EMERGENCY TELEPHONE SYSTEM AND REPEALING RESOLUTION 2023-37 OF THE VILLAGE CONCERNING THE SAME

WHEREAS, the Village of Riverdale, Cook County, Illinois (the "*Village*") is a home rule municipality pursuant to Section 6(a), Article VII of the 1970 Constitution of the State of Illinois, and as such may exercise any power and perform any function pertaining to its government and affairs (the "*Home Rule Powers*"); and

WHEREAS, E-COM 911 Dispatch ("*E-COM*") is a unit of intergovernmental cooperation that operates as an emergency dispatch communication system (also referred to as an Emergency Telephone System Board, or "*ETSB*") for member municipalities; and

WHEREAS, the Village has been a participating municipality within E-COM, pursuant to the Intergovernmental Combined Dispatch and Communication System Agreement dated November 30, 2004 (the "*E-COM Agreement*"); and

WHEREAS, the Corporate Authorities previously adopted Resolution 2023-37 entitled "A Resolution of the Village of Riverdale, Cook County, Illinois, Authorizing and Approving an Intergovernmental Cooperation Agreement between E-COM and SOUTHCOM Public Safety Communications to form a Joint Emergency Telephone System" ("*Resolution 2023-037*"); and

WHEREAS, Resolution 2023-037 memorialized the consolidation of E-COM with SOUTHCOM ("*SOUTHCOM*"), a similar emergency dispatch communication system, to form the E-COM/SOUTHCOM CONSOLIDATED AGENCY, a joint emergency telephone system board ("*Joint ETSB*"), however the Joint ETSB has not yet taken effect; and

WHEREAS, the Corporate Authorities have adopted a resolution (“*Resolution 2025-___*”) withdrawing from E-COM and contracting with other dispatch communication agencies; and

WHEREAS, the Village’s withdrawal from E-COM makes ineffective its prospective participation in the Joint ETSB and necessitates its withdrawal from the same; and

WHEREAS, the President and Board of Trustees of the Village of Riverdale have determined that it is advisable and in the best interest of the health, safety and welfare of the residents of the Village that the Corporate Authorities repeal Resolution 2023-37 and withdraw from future participation in the E-COM/SOUTHCOM Consolidated Agency.

NOW, THEREFORE, BE IT RESOLVED by the Village President and Board of Trustees of the Village of Riverdale, Cook County, Illinois, by and through its Home Rule Powers, as follows:

Section 1. That the above recitals and legislative findings are found to be true and correct and are hereby incorporated herein and made a part hereof, as if fully set forth in their entirety.

Section 2. That Resolution 2023-037, a copy of which is attached hereto and made a part hereof, as Exhibit A, is hereby repealed in its entirety.

Section 3: That the Village Riverdale hereby withdraws as a participating member of the E-COM/SOUTHCOM Joint ETSB, to the extent such withdrawal is necessary to effectuate the repeal of Resolution 2023-037.

Section 4. The Village President and Village Clerk are hereby authorized and directed to execute and deliver any and all other documents necessary to implement the provisions, terms and conditions thereof, as therein described.

Section 5. The officials, officers, and employees of the Village are hereby authorized to take such further actions as are necessary to carry out the intent and purpose of this Resolution.

Section 6. If any section, paragraph, clause or provision of this Resolution shall be held invalid, the invalidity thereof shall not affect any of the other provisions of this Resolution.

Section 7. All ordinances, resolutions, motions or orders in conflict with this Resolution are hereby repealed to the extent of such conflict.

Section 8. This Resolution shall be in full force and effect upon its passage, approval and publication as provided by law.


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ADOPTED by the Village President and Board of Trustees of the Village of Riverdale,

Cook County, Illinois this 11th day of February, 2025 pursuant to a roll call vote, as follows:

	YES	NO	ABSTAIN	ABSENT
JEFFERSON				✓
LEWIS	2			
RILEY-PINKNEY	✓			
SMITH	1			
WILLIAMS	✓			
PRESIDENT JACKSON				
TOTAL	4			1

APPROVED by the Village President of the Village of Riverdale, Cook County, Illinois on this 11th day of February, 2025.


LAWRENCE L. JACKSON
VILLAGE PRESIDENT

ATTEST:


KAREN HOLCOMB
VILLAGE CLERK

Exhibit A

Resolution 2023-37

Exhibit A

Resolution 2023-37



MONTANA
WELCH LLC

Ryan R. Morton, Associate
rmorton@montanawelch.com

February 12, 2025

via email to ckowalski@ecom911.net

Craig Kowalski
Executive Director
E-COM 9-1-1 Dispatch Center
1154 Ridge Road
Homewood, IL 60430

Re: Riverdale Withdrawal from E-COM

Dear Mr. Kowalski,

I sent you an e-mail on January 21, 2025, requesting clarification on issues surrounding the possible withdrawal of the Village of Riverdale from E-COM. I have not yet received a response.

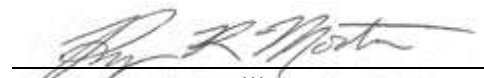
Given the requirement in the 2004 Intergovernmental Combined Dispatch and Communication System Agreement (the "Agreement") to provide a year's notice of withdrawal, the Village did not want to further delay the process. Therefore, on February 11, 2025, the Board of Trustees of the Village of Riverdale voted to withdraw from E-COM. Please accept this letter as the Village's notification of withdrawal, pursuant to Article X of the Agreement.

As mentioned in my previous letter, the Village will be contracting with other dispatching agencies. We anticipate that the Village will no longer require any fire, EMS, or police dispatching services from E-COM as of May 1, 2025. This will allow E-COM to fully transition away from the VHF system as planned without incurring additional costs on E-COM.

I have copied Chief of Police Darkried and Fire Chief Bruce on this letter. Please send us a complete list of costs, whether known or projected, associated with the Village's withdrawal for which you believe the Village is responsible. Please also inform us of any logistical steps the Village needs to perform to complete this transition from E-COM.

Thank you in advance for your assistance. We look forward to making this transition as smooth as possible. Please contact me if you have any questions or concerns.

Sincerely,



Ryan R. Morton, Village Attorney
Village of Riverdale

cc: Mayor Lawrence Jackson; Fire Chief Jon Bruce; Police Chief Willie Darkried; E-COM Attorney
John Kelly

11950 South Harlem Avenue, Suite 102
Palos Heights, Illinois 60463
(708) 448-7005 Main
(708) 448-7007 Fax

192 North York Road
Elmhurst, Illinois 60126
(630) 501-0624 Main
(630) 607-0694 Fax

MEMORANDUM

To: E-COM Board of Directors

From: Executive Director Kowalski

Date: November 5, 2025

Subject: Consideration of Approval Acceptance of the Village of Riverdale Withdrawal

On February 11, 2025, the Village of Riverdale Board of Trustees adopted Resolution 2025-01, formally withdrawing Riverdale from participation in the E-COM Intergovernmental Combined Dispatch and Communication System Agreement dated November 30, 2004. The same evening, Riverdale adopted Resolution 2025-02, repealing its prior approval to participate in the pending consolidation of E-COM and SouthCom Public Safety Communications under the Southland Communications Center Intergovernmental Agreement. On October 22nd, the Southland Communications Center Board of Directors approved the Village of Riverdale's withdrawal from participation.

E-COM received written notification from the Village Attorney on February 12, 2025, and subsequent confirmation on March 21, 2025, affirming Riverdale's withdrawal and planned transition of dispatching services. Pursuant to Article X (Withdrawal, Termination, and Dissolution) of the 2004 E-COM Agreement, a one-year notice is required for withdrawal. Accordingly, Riverdale's withdrawal will become effective no later than February 12, 2026. Until that date, all operational and financial obligations of the Village of Riverdale will continue to be invoiced to the corporate authority of the Village.

This memorandum requests the Board's consideration to formally acknowledge and accept the Village of Riverdale's withdrawal from the E-COM Dispatch Center. The acceptance will allow E-COM to move forward with updates to governance documentation, fiscal allocations, and the fulfillment of Riverdale's remaining financial obligations associated with its existing membership.

On my behalf, it is respectfully recommended that the Board approve acceptance of the withdrawal of the Village of Riverdale from E-COM, effective no later than February 12, 2026. Approval of this action will ensure proper compliance with the existing Intergovernmental Agreement, provide continuity in financial accountability, and maintain alignment between E-COM's governance.

**E-COM BOARD OF DIRECTORS
MEETING MINUTES
November 5, 2025, at 10:30 a.m.**

The meeting of the E-COM Board of Directors was called to order at 10:35 a.m. on Wednesday, November 5, 2025, by Chair Wynsma - Roll call showed the following person's present:

Board Members:

City of Country Club Hills – Director of Finance Kenneth Hoffman
City of Country Club Hills – City Administrator Brian Mitchell
Village of Flossmoor –Village Manager Bridget Wachtel, Fire Chief Robert Kopec
Village of Glenwood – Village Administrator James Patton, Chief Derek Peddycord
Village of Hazel Crest – Village Manager Dante Sawyer, Police Chief Mitchell Davis
Village of Homewood –Village Manager Napoleon Haney, Fire Chief Bob Grabowski
Village of Riverdale – Trustee Cassandra Riley-Pinkney
Village of South Holland – Village Administrator/Chair J. Wynsma, Police Chief Shawn Staples,
Public Representative Lawrence Wilson
Village of Thornton – Police Chief Rick Wesolowski

Absent:

Village of East Hazel Crest – Mayor Thomas Brown, Fire Chief Kevin Welsh, Sr.
Village of Riverdale – Chief Mark Kozeluh
Village of Thornton – Village Administrator Vivian Payne

E-COM Staff:

Executive Director Craig Kowalski
Operations Manager Heidi Krout
Support Services Manager Courtney Wood

Guests:

Deputy Village Administrator/Board Treasurer Pat Mahon
Board Attorney – Meghan Lambert in place of Attorney Kelly

Public Comments – N/A

Minutes – Exhibit A

A motion to approve the minutes on October 1, 2025, Board of Directors Meeting and place it on file was made by Fire Chief Grabowski and second by Village Administrator James Patton.

A vote followed.
The results were:
Ayes – 15
Nays – None

Abstain - None
Motion carried.

Treasurer's Report - Exhibit B

Treasurer Mahon presented the October 2025 Claim Lists for approval. A motion was made by Village Manager Bridget Wachtel and second by Village Administrator James Patton to accept the Treasurer's Reports and approve the Claim Lists for October 2025 in the amount of \$610,573.47.

A voice vote followed.

The results were:

Ayes – Chair Wynsma, Village Administrator Hoffman, City Administrator Mitchell, Village Manager Wachtel, Chief Kopec, Villag Administrator Patton, Chief Peddycord, Village Manger Sawyer, Chief Davis, Village Manager Haney, Chief Grabowski, Village Trustee Riley-Pickney, Public Representative Wilson, Chief Staples, and Chief Wesolowski.

Nays – None

Abstain - None

Motion carried.

Committee Reports

Operating Committee – Chief Kolosh gave an update on the future transitions of the Fire 800 MHz radios. All mobile radios have been delivered and installation is going at the department level. Support Services Manager Wood is working on separating the portables and getting them reprogrammed and performing inventory.

DPW Committee – No report.

New Member Committee – Executive Director Kowalski shared that the 9-1-1 State Administrator reported CalComm's Opt-Out application is expected to be submitted next week. Once that is filed, E-COM's Opt-In application will be submitted to the State for processing.

New Facility Committee – New Facility Chair Sawyer reported that construction at Southland is moving forward and is still on track for completion by the end of the year. He noted that crews are currently installing fixtures and lighting, completing roof patching, and laying flooring. The tower has also been erected and set in place, and inspections are underway.

Finance Committee – Finance Committee Chair Wachtel provided an informal update on E-COM's cash flow. The current operating balance is approximately \$2.8 million, which includes ISP grant reimbursements and member payments from our units of local government, including two payments from Riverdale. There are roughly \$800,000 in outstanding checks that still need to be deposited, including the \$569,000 previously referenced by Director Barnes that will be returned to SouthCom. Operating liabilities for the quarter total \$1.156 million. Even with these obligations, all commitments are being met with the cash on hand.

Cook County has still not issued tax bills, which remains a pressure point. The first installment for 2025 has been pushed back to April, and there is a strong likelihood that we will not receive our tax revenues within this fiscal year. The most recent grant reimbursement for SouthCom has been

reconciled and their payment has been issued. Executive Director Kowalski is completing the reconciliation for E-COM so the remaining grant obligation can be processed.

Executive Director’s Report – Executive Director Kowalski reported that the monthly 9-1-1 State Administrator update letter was submitted to the 9-1-1 Administrator’s Office, which included the update from New Facilities Chair Sawyer. Work with Motorola on the Southland implementation continues to move forward. Train-the-Trainer sessions, including the 40 and 80-hour instructor led courses, are scheduled for December 15, 2025. The grant register has also been updated and reconciled through October 2025.

Old Business – None to report.

New Business

- A. Core Construction Services of Illinois, Inc. Contractor’s Application #8 24-01-008 -**
Consider a motion to approve the expenditure in the amount of \$670,399.11. **Exhibit E.** A motion was made by Fire Chief Grabowski and second by Police Chief Davis to approve the expenditure in the amount of \$867,386.49

A voice vote followed.

The results were:

Ayes – Chair Wynsma, Village Administrator Hoffman, City Administrator Mitchell, Village Manager Wachtel, Chief Kopec, Villag Administrator Patton, Chief Peddycord, Village Manger Sawyer, Chief Davis, Village Manager Haney, Chief Grabowski, Village Trustee Riley-Pickney, Public Representative Wilson, Chief Staples, and Chief Wesolowski.

Nays – None

Abstain - None

Motion carried

- B. ComEd permanent Power Connection for Southland Communications Center**
Consider a motion to approve the expenditure in the amount of \$20,230.89. **Exhibit F.** A motion was made by Village Manager Sawyer and a second by Village Manager Wachtel.

A voice vote followed.

The results were:

Ayes – Chair Wynsma, Village Administrator Hoffman, City Administrator Mitchell, Village Manager Wachtel, Chief Kopec, Villag Administrator Patton, Chief Peddycord, Village Manger Sawyer, Chief Davis, Village Manager Haney, Chief Grabowski, Village Trustee Riley-Pickney, Public Representative Wilson, Chief Staples, and Chief Wesolowski.

Nays – None

Abstain - None

Motion carried

- C. Riverdale Notice of Withdrawal**
Consider a motion to approve the withdrawal of Riverdale. – **Exhibit G.** A motion was made by Chief Kopec and second by Village Administrator Patton for the approval for Riverdale to withdrawal.

A voice vote followed.

The results were:

Ayes – Chair Wynsma, Village Administrator Hoffman, City Administrator Mitchell, Village Manager Wachtel, Chief Kopec, Villag Administrator Patton, Chief Peddycord, Village Manger Sawyer, Chief Davis, Village Manager Haney, Chief Grabowski, Village Trustee Riley-Pickney, Public Representative Wilson, Chief Staples, and Chief Wesolowski.

Nays – None

Abstain – None

Motion carried

Next Meeting Date: December 3, 2025

Motion to adjourn at 11:14 a.m. by Village Administrator Patton and seconded by Chief Davis with a unanimous decision meeting adjourned.

Respectfully Submitted,
Chief Welsh, Vice Chair of the Board

*Minutes prepared by
Operations Manager Krout*

Village of Riverdale Withdrawal from E-COM Dispatch Center

Memorandum Of Understanding (MOU)

This Memorandum of Understanding (“MOU”) is entered into by and between the E-COM Dispatch Center (“E-COM”) and the Village of Riverdale, Illinois (“Village” or “Riverdale”) (collectively, the “Parties”).

1. Purpose

The purpose of this Memorandum of Understanding is to memorialize the terms, conditions, and obligations associated with the Village of Riverdale’s withdrawal from E-COM, including financial reconciliation, payment commitments, Board authority to apply funds, decommissioning and disposition of E-COM-owned equipment, the transition and disposition of Riverdale police, fire, and EMS data, processing of required State of Illinois 9-1-1 modification filings, interim service continuity requirements, and payment direction in the event of E-COM’s dissolution.

This MOU supplements and is intended to be consistent with the E-COM Intergovernmental Agreement (“IGA”), its addendums, and applicable provisions of Illinois law. Should the terms of this MOU conflict with the E-COM Intergovernmental Agreement, its addendums, or applicable provisions of Illinois law, this MOU shall control.

2. Recitals

WHEREAS, E-COM was established pursuant to an Intergovernmental Agreement under Article VII, Section 10 of the Illinois Constitution and the Illinois Intergovernmental Cooperation Act; and

WHEREAS, the Village of Riverdale is a participating member of E-COM pursuant to an executed addendum to the Intergovernmental Agreement on December 22, 2005; and

WHEREAS, the Village of Riverdale provided written notice of its intent to withdraw from E-COM on February 12, 2025; and

WHEREAS, pursuant to the Intergovernmental Agreement, withdrawal shall not take effect for one (1) calendar year from the date of such notification, or until the withdrawing municipality has obtained approval from the Illinois Commerce Commission to utilize an alternative method to provide dispatch services, whichever is later; and

WHEREAS, pursuant to Resolution R25-01 approved on March 5, 2025, and an Order of the Illinois Statewide 9-1-1 Administrator 24-C-398 approved on March 31, 2025, E-COM will dissolve upon and the Corporate Authorities of existing members, including the Village of Riverdale, have had an opportunity to pass and Intergovernmental Agreement to join Southland Communications Center; and

WHEREAS, the Village of Riverdale has opted out of participation in Southland Communications Center as a member agency; and

WHEREAS, the Parties desire to document the financial obligations, fund application authority, decommissioning activities, data management and transition, State of Illinois filing responsibilities, interim service obligations, and successor payment authority associated with Riverdale's withdrawal;

NOW, therefore, in consideration of the mutual covenants contained herein, the Parties agree as follows:

Agreement

3. Notice of Withdrawal and Continuing Obligations

The Parties acknowledge that the effective date of the Village of Riverdale's withdrawal from E-COM membership shall be February 12, 2026, as determined in accordance with the notice period and regulatory approval requirements set forth in the Intergovernmental Agreement and applicable law.

The Village of Riverdale acknowledges that all financial, operational, and compliance obligations under the Intergovernmental Agreement and this Memorandum of Understanding remain in full force and effect until the last date of service has lawfully occurred.

Nothing in this MOU shall be construed to accelerate, waive, or otherwise modify the withdrawal notice period or approval requirements imposed by the Intergovernmental Agreement or applicable state authority.

4. Outstanding Financial Obligations

As of the effective date of this MOU, the Village of Riverdale acknowledges and agrees that it has outstanding financial obligations owed to E-COM as follows.

A. Late Payment Fees

Outstanding late payment fees total Eight Thousand Eight Hundred Two Dollars and Ninety Cents (\$8,802.90), consisting of the following invoices:

- Invoice 1261 – \$1,467.15
- Invoice 1263 – \$1,467.15
- Invoice 1295 – \$1,467.15
- Invoice 1296 – \$1,467.15
- Invoice 1305 – \$1,467.15
- Invoice 1319 – \$1,467.15

B. FY26 Unpaid Operating Costs

The Village of Riverdale further acknowledges that it has not satisfied its E-COM operating cost obligations for Fiscal Year 2026, including:

- FY26 Quarter 3 operating costs: \$146,715.40; and
- FY26 Quarter 4 operating costs: \$146,715.40.

Total FY26 Unpaid Operating Costs:

Two Hundred Ninety-Three Thousand Four Hundred Thirty Dollars and Eighty Cents (\$293,430.80).

C. Decommissioning & Withdrawal Costs

The Village of Riverdale acknowledges it shall have sole responsibility for withdrawal related costs incurred by E-COM as follows:

1. Decommissioning Costs (Chicago Communications): not to exceed \$70,540.53
2. Crossroads GIS, Inc.: \$0.00
3. Motorola Flex Data Archive Export: \$11,760.88
4. Legal Fees: not to exceed \$5,000.00
5. Administrative Costs: not to exceed \$5,000.00

D. Consolidated Outstanding Balance

The Parties acknowledge and agree that the Village of Riverdale's total consolidated outstanding balance consists of the aggregate of the following amounts:

- FY26 Quarter 3 and Quarter 4 unpaid operating costs: \$293,430.80
- All assessed late payment fees: \$8,802.90
- Decommissioning costs: \$70,540.53
- GIS Data Export: \$0.00
- Motorola Flex Data Archive Export: \$11,760.88
- Legal fees: \$5,000.00
- Administrative costs: \$5,000.00

Total Consolidated Outstanding Balance:

Three Hundred Ninety-Six Thousand Two Dollars and Twenty-Six Cents (\$394,535.11).

All amounts identified in this Section are due and owing, are separate and cumulative, and remain enforceable unless satisfied through direct payment or Board-approved application of Riverdale-attributable funds in accordance with this MOU and applicable law.

E. Dissolution of E-COM and Successor Payment Authority

The Parties acknowledge that E-COM Emergency Dispatch Center is in the process of dissolution as part of the regional consolidation of public safety communications services and as required by the Illinois Statewide 9-1-1 Administrator.

If E-COM is unable to accept, process, or receive payment of any amounts due under this MOU due to dissolution and the actions associated with thereof, the Village of Riverdale agrees that all remaining balances owed shall be paid to Southland Communications Center, as the successor public safety communications entity.

Payment to Southland Communications Center under such circumstances shall be deemed full and proper satisfaction of the Village of Riverdale's payment obligations to E-COM to the extent of the amounts paid.

F. Suspension of Additional Late Payment Fees

In good faith, and upon execution of this Memorandum of Understanding, the Parties agree that no additional late payment fees shall accrue or be assessed against the Village of Riverdale under the Intergovernmental Agreement for amounts identified as outstanding in this MOU.

This suspension applies prospectively only and shall not waive, reduce, or forgive any late payment fees, interest, penalties, or other charges already incurred or expressly identified in this Memorandum of Understanding.

In the event the Village of Riverdale fails to comply with the payment obligations or deadlines set forth in this MOU, E-COM, or its successor entity as applicable, reserves the right to reinstate all remedies available under the Intergovernmental Agreement and applicable law, including the assessment of late payment fees to the extent permitted.

5.A. Application of 9-1-1 Surcharge Revenues and Other Riverdale Attributable Funds

The Parties acknowledge that the total available 9-1-1 surcharge revenues attributable to the Village of Riverdale equal One Hundred Fifty-One Thousand Nine Hundred One Dollars and Thirty-Nine Cents (\$151,901.39) as of October 2025 remittance in February 2026.

The Parties further acknowledge that the E-COM Emergency Telephone System Board of Directors holds the authority to review, approve, and ratify the application of Riverdale attributable funds toward the Village of Riverdale's outstanding obligations.

Subject to formal Board action, the Board may authorize the application of the following Riverdale attributable funds toward the satisfaction of the consolidated outstanding balance, in whole or in part:

- 9-1-1 surcharge revenues: \$151,901.39
- FY26 operating reserves: \$146,715.40
- FY26 capital fund balances: \$27,109.00

Total Riverdale Attributable Funds Available for Application:

Three Hundred Twenty-Five Thousand Seven Hundred Twenty-Five Dollars and Seventy-Nine Cents (\$325,725.79).

5.B. Remaining Balance After Application of Funds

If the full amount of Riverdale attributable funds authorized under Section 5, totaling \$325,725.79, is applied to the consolidated outstanding balance of \$394,535.11, the remaining balance due and owing shall be:

Seventy Thousand Two Hundred Seventy-Six Dollars and Forty-Seven Cents (\$68,809.32).

6. Good Faith Payment and Final Payment

The Village of Riverdale commits to making a good faith payment of Thirty Thousand Dollars (\$30,000.00) toward its outstanding obligations on or before March 1, 2026.

After application of the good faith payment to the remaining balance remaining outstanding shall be Forty Thousand Two Hundred Seventy-Six Dollars and Fifty-Seven Cents (\$38,809.32). The Village further agrees that this remaining outstanding balance shall be paid in full on or before April 30, 2026.

Failure to meet either deadline shall constitute a material breach of this MOU.

7. Decommissioning of E-COM Owned Equipment and Equipment Purchase Requests

E-COM shall not be restricted from accessing, disconnecting, removing, disabling, or otherwise decommissioning any E-COM owned equipment, whether such actions are performed by employees, agents, contractors, subcontractors, etc. as reasonably necessary to effectuate the Village of Riverdale's withdrawal and protect E-COM systems and infrastructure.

E-COM owned equipment subject to this section is located at, including but not limited to:

- Riverdale Police Department, 725 W 138th St., Riverdale, IL 60827
- Riverdale School Facilities – 325 W.142nd St., Riverdale, IL 60827

The Village of Riverdale shall provide reasonable access to allow E-COM to complete decommissioning activities in a safe and orderly manner, following reasonable advance notice provided by E-COM.

Any equipment requested to be purchased by the Village of Riverdale in connection with its withdrawal or transition shall be submitted in writing, accompanied by reasonable supporting documentation, and is subject to prior review and approval by the Executive Director.

At the Executive Director's discretion, equipment may be approved for purchase by the Village of Riverdale where such purchase is determined to reduce decommissioning and commissioning costs and to ensure the best use of public funds for both Parties. Any such equipment shall be sold to the Village of Riverdale in "as-is" condition and E-COM shall provide no warranties regarding the continued life of operation of the purchased equipment.

8. Data Transition, State of Illinois 9-1-1 Modification Plan, and Termination of Responsibility

E-COM shall provide the Village of Riverdale with all retained Riverdale police, fire, and EMS data stored on the Motorola Flex production server within a commercially reasonable period of time, following the (i) execution of this Memorandum of Understanding and (ii) the Village of Riverdale's last date of service, subject to applicable state and federal record retention requirements.

In connection with the Village of Riverdale's withdrawal, E-COM shall be responsible for preparing, submitting, and processing the State of Illinois 9-1-1 Modification Plan with the Illinois Statewide 9-1-1 Administrator.

Upon delivery of the retained data:

- E-COM shall have no further custody, responsibility, control, or authority over Riverdale data;
- The Village of Riverdale shall assume full responsibility for all data retention, security, disclosure, and compliance obligations; and
- The Village agrees to release, indemnify, and hold harmless E-COM from any claims arising after withdrawal related to such data.
- After the last date of service provided by E-COM to the Village of Riverdale, E-COM shall refer all requests for Riverdale information and data to the Village of Riverdale.

9. Interim 9-1-1 Service Continuity and Fee-for-Service Requirement

The Parties acknowledge that the Village of Riverdale must maintain uninterrupted 9-1-1 call handling and emergency dispatch services at all times, regardless of the status, readiness, or availability of any future 9-1-1 system provider.

The Parties further acknowledge and agree that E-COM is expected to dissolve as part of the regional consolidation of public safety communications services. In the event that Riverdale's designated successor 9-1-1 provider is not ready or able to accept service due to uncontrollable or unforeseen circumstances, Southland Communications Center shall assume responsibility for providing interim 9-1-1 call handling and emergency dispatch services to the Village of Riverdale to ensure continuity of public safety operations.

Any such interim services shall be provided solely on a fee-for-service basis, at a rate based on the Village of Riverdale's most recent quarterly E-COM operating cost obligation of One Hundred Forty-Six Thousand Seven Hundred Fifteen Dollars and Forty Cents (\$146,715.40), prorated on a daily basis for the duration of interim services.

Interim service charges shall accrue from the first day such services are provided through the effective date of Riverdale's transition to its permanent provider, shall not constitute membership, participation, or governance rights within Southland Communications Center, and shall be subject to approval by applicable oversight authorities, including the Illinois Statewide 9-1-1 Administrator, as required by law.

All 9-1-1 surcharge revenues attributable to the Village of Riverdale received by E-COM and not previously applied toward the Village of Riverdale's outstanding obligations shall be applied to the Village of Riverdale's future obligations under this MOU, subject to the review, approval, and ratification of the E-COM Emergency Telephone System Board of Directors. After the effective date of the Village of Riverdale's transition to its permanent provider, and upon satisfaction of its outstanding balance by the Village of Riverdale, all remaining 9-1-1 surcharge revenues received by E-COM and attributable to the Village shall be remitted to the Village of Riverdale within thirty (30) days of receipt.

Nothing in this section shall be construed to obligate Southland Communications Center to admit the Village of Riverdale as a member agency, nor to extend services beyond the period necessary to maintain continuity pending Riverdale's transition to its designated permanent provider.

For avoidance of doubt, all interim service charges assessed pursuant to this Section constitute new service fees for services rendered and shall not be deemed late payment fees, penalties, or interest under the Intergovernmental Agreement or this Memorandum of Understanding.

10. Dissolution of E-COM and Successor Payment Authority

If E-COM dissolves or is unable to process payments, all remaining balances shall be paid to Southland Communications Center, which is authorized to receive and apply payments as successor solely for the Village of Riverdale's withdrawal and associated administrative actions to effectuate such withdrawal, termination of services and any collection purposes related thereto.

Payment to Southland shall constitute full satisfaction of Riverdale's obligation to E-COM to the extent paid.

11. No Waiver

Nothing herein waives E-COM's or Southland Communications Center's rights to enforce payment or compliance obligations.

12. Amendments

This MOU may be amended only by written agreement approved by the E-COM Board of Directors and the Village of Riverdale.

13. Governing Law

State of Illinois.

14. Effective Date

Effective upon Board approval and execution.

15. Signatures

By signing below, the undersigned agree to the terms and conditions set forth in this MOU.

E-COM Dispatch Center

By: J. Wynsma
J. Wynsma (Feb 11, 2026 16:37:09 CST)

Name: J. Wynsma
Title: E-Com Board Chair
Date: Feb 11, 2026

Village of Riverdale

By: C. Riley-Pinkney

Name: C. Riley-Pinkney
Title: Village President
Date: 2/17/26

03/05/2026 - E-COM received from the Village of Riverdale.