

ILLINOIS STATE POLICE
Office of the Statewide 9-1-1 Administrator



State of Illinois

Application for
9-1-1 Modification Plan

INTRODUCTION

The following document provides the application for submitting a 9-1-1 Modification Plan that will supply the Department of State Police (Department), the Illinois Commerce Commission (ICC), the Statewide 9-1-1 Advisory Board (Advisory Board) and the Statewide 9-1-1 Administrator (Administrator) with the necessary information about your proposal to modify your 9-1-1 system. All modified plans must comply with 83 Ill. Adm. Code Part 1325.

LONG FORM MODIFIED 9-1-1 PLAN:

The following 9-1-1 system changes require Administrator approval:

- 1) Changing boundaries that require an intergovernmental agreement between local governmental entities to exclude or include residents within the 9-1-1 jurisdiction
- 2) Changing or adding a 9-1-1 system provider
- 3) Changes in network configuration, except as provided for in subsection 1325.200(h), (i.e. implementation of a Next Generation 9-1-1 (NG9-1-1) system)
- 4) Change of Backup PSAP arrangement

The Modified Plan must include the following documents:

General Information	Contact and 9-1-1 System information.
Verification	Notarized statement of truth regarding information provided in the plan.
Letter of Intent	Letter that is sent to the 9-1-1 System Provider with a copy of the plan.
Plan Narrative	A summary of the changes of the proposed system's operation.
Financial Information	A summary of anticipated implementation costs and annual operating costs of the modified 9-1-1 system that are directly associated with 9-1-1 as well as the anticipated revenues.
5-Year Strategic Plan	A detailed plan for implementation and financial projections.
Communities Served	A list of all communities that are served by the 9-1-1 System.
Participating Agencies	A list of public safety agencies (Police, Fire, EMS, etc.) who are dispatched by the 9-1-1 System.
Adjacent Agencies	A list of public safety agencies (Police, Fire, EMS, etc.) that are adjacent to the 9-1-1 System's jurisdictional boundaries.

Attachments (if applicable):

Ordinance	Any local ordinances which dissolve an existing ETSB or creates a new ETSB.
Intergovernmental Agreement	Any intergovernmental agreements or MOU's creating a joint ETSB or any other agreements pertinent to the 9-1-1 system.
Contracts	Contract(s) with a 9-1-1 system provider or for NG-9-1-1 service.
Back-up PSAP Agreement	Establishes back-up and overflow services between PSAPs.
Network Diagram	Provided by the 9-1-1 system provider showing trunk routing and backup configuration.
Call Handling Agreements	Call handling agreements shall describe the primary and secondary dispatch method to be used by requesting parties within their respective jurisdictions.
Aid Outside Jurisdictional Boundaries Agreements	Aid outside normal jurisdictional boundaries agreements shall provide that once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

Carrier Listing	A list of each carrier telephone company(s), exchange(s), prefix(es), and the various 9-1-1 System configurations that will be used in the proposed system.
Test Plan	The 911 System's overall plan detailing how and to what extent the network and data base will be tested.

These modified 9-1-1 Plans must be filed electronically on the Department's website at:

<http://www.isp.state.il.us/Statewide911/statewide911.cfm> where you will see the box below to submit your plan.



Once the plan is submitted, the Department and the ICC will have 20 days to provide a technical review of the plan to submit to the Administrator for approval.

SHORT FORM MODIFIED 9-1-1 PLAN:

The following modifications do not need to be submitted electronically on the Department's website.

The 9-1-1 Authority must provide written notification to the Administrator at 911_tech_support@isp.state.il.us at least 10 business days prior to making the following changes pursuant to Section 1325.200(h). After review, the Administrator will provide a letter of acknowledgment.

- 1) Permanent relocation of an existing PSAP or backup PSAP facility
- 2) Reduction in 9-1-1 trunks from the selective router to the PSAP
- 3) Further reduction of PSAPs within a 9-1-1 Authority beyond consolidation as required by the Act

The notification should include:

General Information Contact and 9-1-1 System information.

Plan Narrative A detailed summary of the changes in the proposed system's operation.

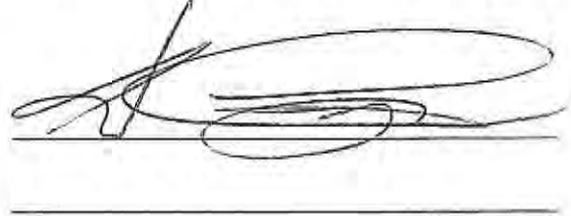
Attachments (if applicable):

Network Diagram Provided by the 9-1-1 system provider showing trunk routing and backup configuration

Call Handling Agreements Call handling agreements shall describe the primary and secondary dispatch method to be used by requesting parties within their respective jurisdictions.

VERIFICATION

I, Gerard Corrigan, first being duly sworn upon oath, depose and say that I am Gerard Corrigan, of 12419 Ashland Ave; that I have read the foregoing plan by me subscribed and know the contents thereof; that said contents are true in substance and in fact, except as to those matters stated upon information and belief, and as to those, I believe same to be true.



Subscribed and sworn to before me

this 24th day of September, 20 19.



NOTARY PUBLIC, ILLINOIS



9-1-1 SYSTEM PROVIDER LETTER OF INTENT

06/04/2020

(Date)

Lisa Wirtanen

(9-1-1 System Provider Company Representative)

AT&T

(9-1-1 System Provider Company Name)

4918 West 95th Street

(Street Address)

Oak Lawn, Illinois 60453

(City, State, Zip Code)

Dear Ms. Wirtanen _____:

This letter is to confirm our intent to modify our 9-1-1 System. Enclosed is your copy of our modification plan to be filed with the Department of the Illinois State Police for approval. Thank you for your assistance in this matter.

Sincerely,



Jimmy Ross
Executive Director
CalComm Regional 911 Center

enclosure: Modification Plan



THE VILLAGIDF
CALUMET PARK

CALUMET PARK REGIONAL 911
COMMUNICATIONS CENTER

MAYOR HON RONALD DENSON

GERARD CORRIGAN
EXECUTIVE DIRECTOR

SUSAN STACEY
ADMINISTRATIVE SUPERVISOR

SEPTEMBER 24, 2019

Ms. Cindy Barbera-Brelle

Illinois State Police

Office of the Statewide 911

Administrator 801 South 7th St.

Springfield, IL 62703

Dear Ms. Barbera-Brelle

This letter is to confirm our intent to modify our 911 system. Enclosed is your copy of our Modification Plan to be filed with the Department of Illinois State Police for approval. Thank you

Mr. John Allen

9-1-1 system provider company representative

Chicago Communcations, LLC

200 Spangler Ave.

Elmhurst, IL. 60560

NARRATIVE STATEMENT:

(Provide a detailed summary of system operations for a modified 9-1-1 plan. Also, if incorporating an NG9-1-1 solution, please include the additional items listed below pursuant to 1325.205 b)12).

- 1) Indicate the name of the certified 9-1-1 system provider being utilized.
- 2) Explain the national standards, protocols and/or operating measures that will be followed.
- 3) Explain what measures have been taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment.
- 4) Explain how the existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system.
- 5) Explain how split exchanges will be handled.
- 6) Explain how the databases will be maintained and how address errors will be corrected and updated on a continuing basis.
- 7) Explain who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday.
- 8) Explain what security measures will be placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it.

Plan Narrative:

Calumet Park, Sauk Village, Midlothian, Posen and Markham operate a JOINT ETSB members from each community having seats on the board. Each of the member communities are serviced by the Calumet Park Regional Dispatch Center (CalComm), and said center will operate as the main PSAP for the member communities. Robbins is to join the ETSB and also be served by the CalComm PSAP. Any additional communities entering the PSAP will be absorbed into the ETSB following the passing of the appropriate ordinances and execution of intergovernmental agreements, and with the approval of the state board.

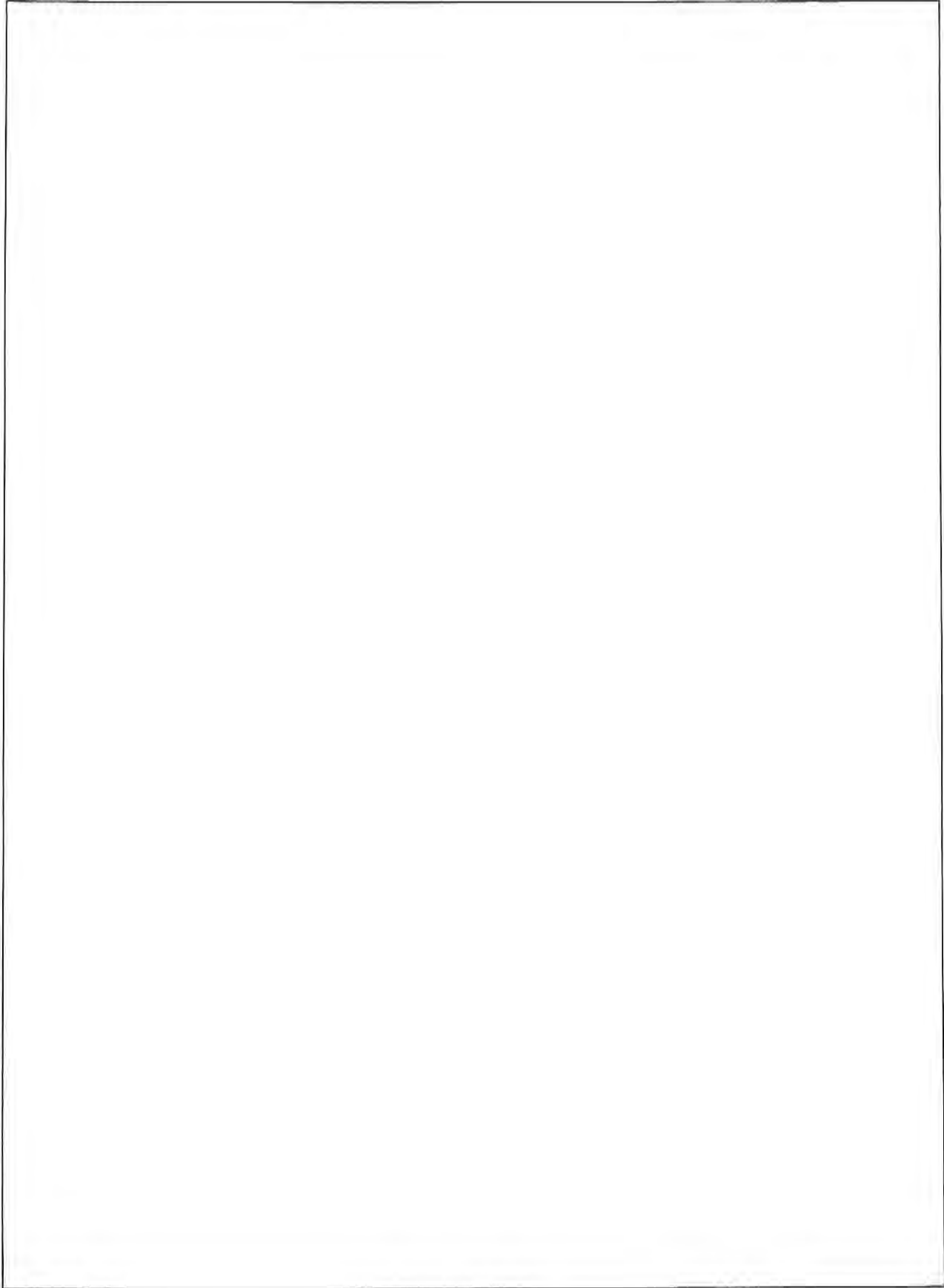
CalComm utilizes a NG911 Compliant Airbus OS Communications VESTA 9-1-1 calltaking solution with VESTA LOCATE mapping solution provided and serviced by Chicago Communications LLC. The calltaking solution and processes used by CalComm is compliant with the latest NENA National Standards and Protocols.

The current configuration of the Airbus OS Communications solution is a single hosted on site solution on a closed LAN that is capable of being split into a Geo-Diverse WAN configuration. The VESTA 9-1-1 solution's purpose built Internet Protocol (IP) softswitch design delivers uninterrupted, mission critical SIP telephony. This included IP voice support on i3 Emergency Services IP Networks (ESINets) using Request for Assistance Interface (RFAI) protocol, and advanced telephony functions like Automatic Call Distribution (ACD) and dynamic conferencing. CalComm's power facility is backed up by a generator and a UPS system with diversified circuit distribution.

CalComm's VESTA 9-1-1 solution currently utilizes CAMA 911 (Copper) Trunks for landline and wireless 911 and VoIP emergency calls and dual rollover redundant ISDN PRI administrative connections and dual ALI database links to West/Intrado of premise databases. The system was purchased with the Airbus i3 ESINet interface providing dual firewall protected interfaces to a NG911 i3 IP delivery. Firewall protection of NG911 delivery will be established when the ESJNet delivered to the PSAP.

The Vesta 9-1-1 solution has an ALI Discrepancy report feature that allows the calltaker to verify the ALI database integrity and then gives them the ability to provide corrected information in the report. This report is then saved on the Aurora MIS solution for the supervisor/director to

Plan Narrative:

A large, empty rectangular box with a thin black border, intended for the user to enter the Plan Narrative. The box occupies most of the page's vertical space.

FINANCIAL INFORMATION

Annual recurring 9-1-1 network costs prior to modification	\$ <u>19,713.12</u>
Projected annual recurring 9-1-1 network costs after modification	\$ <u>19,713.12</u>
Installation cost of the project	\$ <u>0.00</u>
Anticipated annual revenues	\$ <u>60,000</u>

FIVE YEAR STRATEGIC PLAN FOR MODIFIED PLAN

(Provide a detailed summary of the proposed system's operation, including but not limited to, a five-year strategic plan for implementation of the modified 9-1-1 plan with financial projections)

Narrative:

5 Year plan for the Calumet Park Regional 911 Center (CalComm)

The Calumet Park Regional 911 center plans to fill its eight positions with communities from the area that are in need of dispatching services. CalComm currently has IGA's with 6 communities serving a total population of 57,218. Services provided by the center are 911 services for Police, Fire and EMS.

CalComm provides and will continue to provide the latest and most up to date technology available including a NG-911 compliant platform. CalComm has created a capital improvement fund into which member communities are required to contribute in order to keep the PSAP on the cutting edge of technology.

CalComm provides training to its telecommunications officers to meet APCO standards, and includes EMD training. We will continue to strive to provide the most qualified personnel available in the dispatching community to our member communities.

With the addition of new member communities CalComm will continue to grow and provide the highest levels of service and technology to our member communities.

CalComm and its combined ETSB can provide the above services at a much reduced cost versus individual communities providing the same level of technology and service, and thereby keep with the state mandate of consolidation of PSAPs and ETSBs.

CalComm plans on continuing to add communities at the rate of one or two per year until we are at full capacity. By slowly adding the new member communities we can insure that the new members are added properly with an eye on connectivity and making sure our member communities meet required standards for technology (CAD, Mapping, MDTs etc.) it should be noted that it takes several months fully integrate a new community after approval is given depending on technology levels and proximity in that community.

- We must survey the new community and determine connectivity requirements
- We require two high speed connections (1 main and 1 Backup)
- Reorganization of radio circuits
- Provisioning of 911 circuits (CAMA trunks)
- Addition and installation of CAD system for incoming community
- Provisioning and installation of additional required equipment
- Testing and optimization
- Training

ADJACENT AGENCIES LIST

Provide a list of public safety agencies and existing 9-1-1 Systems that are adjacent to the proposed system's boundaries. Each agency that appears on this list should also have signed a call handling agreement and/or aid outside jurisdictional boundaries.

AGENCY	STREET ADDRESS, CITY, ZIP CODE	TELEPHONE NUMBER
Alsip Fire Dept	12600 Pulaski Rd Alsip Il 60803	(708) 385-6139
Alsip Police Department	4500 W 123rd St Alsip Il 60803	(708) 385-6131
CSX Railroad Police	733 W 136th St Riverdale Il 60827	(708) 201-5188
Chicago Police Department	1121 State St Chicago Il 60605	(312) 645-0000
Chicago Fire Department	1121 N Lasalle Ave Chicago Il 60605	(312) 747-1000
Cook County Forest Perserve Police	536 N Harlem Ave River Forest Il 60305	(708) 771-1000
Cook County Sheriffs Police	1401 S Maybrook Dr maywood Il 601543	(708) 458-1000
Blue Island Police Department	13031 Greenwood Blue Island Il 60406	(708) 385-1313
Blue Island Fire Department	2450 Vermont St Blue Island Il 60406	(708) 388-5778
Dixmoor Fire Department	170 W 145th St Dixmoor Il 60426	(312) 751-6565
Dixmoor Police Department	170 W 145th St Dixmoor Il 60436	(708) 388-3340
Metropolitan Water Rec Dist Police	100 E Erie Chicago Il 60611	(312) 751-6565
East Hazel Crest Police Department	17223 Throop St East Hazel Crest Il 60429	(708) 798-2186
East Hazel Crest Fire Department	17223 Throop St East Hazel Crest Il 60429	(708) 789-3902
Harvey Police Department	15301 Dixie Hgw Harvey Il 60426	(708) 331-3030
Harvey Fire Department	15600 Center Ave Harvey Il 60426	(708) 331-3112
IHB Railroad Police	2721 161st St Hammond In	(219) 989-4802
Illinois Sate Police	9511 Harrison Ave Des plaines Il 60016	(847) 294-4400
Marrionette Park Police Department	3165 W 115th St Marrionette Park Il 60655	(708) 385-7131
Marrionette Park Fire Department	3165 W 115th St Marrionette Park Il 60655	(708) 385-7131
Southwest Central Dispatch	7611 W College Dr Palos Heights Il 60463	(708) 385-8131
US Coast Guard	2420 Lincoln Memorial Dr Milwaukee Wi 53027	(414) 474-7181
Country Club Hills Police Department	3700 w 175th Pl Country Club Hills Il 60478	(708) 798-8509
Country Club Hills Fire Department	4350 W 183rd St Country Club Hills Il 60478	(708) 798-3270
Crestwood Police Department	13850 Cicero Ave Crestwood Il 60418	(708) 385-5131
Crestwood Fire Department	13840 Cicero Ave Crestwood Il 60418	(708) 371-4805
Oak Forest Police Department	15440 Central Ave Oak Forest Il 60452	708-687-1376

ADJACENT AGENCIES LIST

Provide a list of public safety agencies and existing 9-1-1 Systems that are adjacent to the proposed system's boundaries. Each agency that appears on this list should also have signed a call handling agreement and/or aid outside jurisdictional boundaries.

AGENCY	STREET ADDRESS, CITY, ZIP CODE	TELEPHONE NUMBER
Oak Forest Fire Department	5620 James Dr Oak Forest Il 60452	(708) 687-6050
Riverdale Police Department	725 W 138th St Riverdale Il 60827	(708) 841-2203
Riverdale Fire Department	725 W 138th St Riverdale Il 60827	(708) 849-2122
Steger Police Department	35 W 34th St Steger Il 60475	(708) 672-1584
Steger Fire Department	3320 Lewis Ave Steger Il 60475	(708) 754-2625
Chicago Heights Police department	1601 S Halsted Chicago Heights Il 60411	(708) 756-6400
Chicago Heights Fire Department	83 E Joe Orr rd Chicago Heights Il 60411	(708) 756-5370
Blue Island Police Department	13031 Greenwood Blue Island Il 60406	(708) 385-1313
South Chicago Heights Police department	2729 Jackson Ave. south Chicago Heights Il 60411	(708) 754-7131
South Chicago Heights Fire department	2729 Jackson Ave. south Chicago Heights Il 60411	(708) 755-9589
Hazel Crest Police Department	300 W 170th PL Hazel Crest Il 60429	(708) 335-9640
Hazel Crest Fire Department	2903 W 175th St hazel Crest Il 60429	(708) 335-9630
Lynwood Police Department	21460 E Lincoln Hwy, Lynwood, IL 60411	(708) 758-6100
Lynwood Fire Department	21460 E Lincoln Hwy, Lynwood, IL 60411	(708) 758-6100

ATTACHMENTS

Ordinance - The local ordinance which created an ETSB prior to January 1, 2016.

Contracts - The contract for a new 9-1-1 system provider or for NG 9-1-1 service.

Intergovernmental Agreement

Back-up PSAP Agreement - The agreement that establishes back-up service due to interruptions or overflow services between PSAPs.

Network Diagram - Diagram provided by the 9-1-1 System Provider. Re-evaluate P.01 grade of Service for cost savings and network efficiency.



Master Services Agreement

This Services Agreement (the "Agreement") is entered into as of the 30th day of October 2014 (the "Effective Date"), by and between Village of Colton Park, with an office at 12409 S. Thayer St ("Customer"), and Chicago Communications LLC, with an office at 200 Spangler Avenue, Elmhurst, Illinois, 60126 ("Vendor").

WHEREAS, Customer may, from time to time, request that Vendor provide services ("Services") and Vendor desires to provide such Services;

WHEREAS, Vendor desires to sell to Customer certain equipment and related materials and Customer desires to purchase such equipment and related materials; and

WHEREAS, the parties desire to set forth herein their respective rights and obligations with respect to such equipment and related materials.

NOW, THEREFORE, in consideration of the mutual agreements below, and intending to be legally bound, the parties agree:

1. Scope. Vendor will perform and deliver Services and Products under duly executed statements of work under this Agreement, (hereinafter, "Work Order"), in accordance with the milestones, delivery dates, specifications and requirements as set forth in such Work Order. Except as otherwise provided herein, if any of the terms or conditions of this Agreement conflict with any of the terms or conditions of any Work Order, the terms or conditions of such Work Order will control solely with respect to the Services covered under such Work Order. Only these terms and conditions apply to the transaction, notwithstanding any inconsistent or additional terms and conditions contained in the purchase order or Customer solicitation.

2. Definitions.

"Affiliate" means an entity which directly or indirectly controls, or is under common control with, or is controlled by, Customer. As used in this definition, "control" (including, with its correlative meanings, "controlled by" or "under common control with") means possession, directly or indirectly, of the power to direct or cause the direction of management or policies (whether through ownership of securities or partnership or other ownership interests, by contract or otherwise).

"Work Order" means a written statement of work that may be issued by Customer to Vendor for a specific Project. Each Work Order must be signed by both the Vendor and Customer and will include details regarding the specific scope of Work to be performed by Vendor for such Project including, but not limited to, location of the Work site or sites, Vendor and Customer requirements and pricing.

200 Spangler Ave.
Elmhurst, IL 60126
Phone (630) 832-3311
Fax (630) 832-7800

2100 S Peoria
Chicago, IL 60608
Phone (312) 620-8700
Fax (312) 620-5157



Upon acceptance by Vendor, any Work Order will be subject to and be a part of this Agreement. In the event of a conflict between the general requirements of this Agreement and those set forth in a particular executed Work Order, the specific requirements defined in the Task Order shall take precedence.

"Work" means all deliverables, tasks and responsibilities to be furnished and performed by Vendor for a Project (or the various separately identified parts thereof identified in a Work Order). Work includes, without limitation, the performing or furnishing of all services and the submission or uploading of all documents required by a Customer under a specific Work Order, any applicable Task Order and/or this Agreement.

"Project" means each specific project that is subject to the terms of this Agreement and the applicable Work Order.

3. Term. The term of this Agreement shall commence on the Effective Date and shall continue in effect for a period of three (3) years (the "Initial Term"). Upon the expiration of the Initial Term, this Agreement shall be automatically renewed for consecutive additional one-year periods (each a "Renewal Term"), unless sooner terminated as permitted in Article 11. Either party may terminate this Agreement at the end of the Initial Term or any Renewal Term by providing the other party with notice of termination at least one hundred twenty (120) days prior to the end of the Initial Term or such Renewal Term. Notwithstanding the expiration or termination of this Agreement for any reason, but subject to Article 11, each Work Order issued by Customer and accepted by Vendor under this Agreement prior to the date of such expiration or termination will remain in full force and effect and will continue to be subject to the terms and conditions of this Agreement.

4. Scope of Agreement and Affiliate Rights. For purposes hereof, the term "Agreement" shall mean and include (i) this Agreement, (ii) any Work Order which has been issued by Customer and accepted by Vendor; and (iii) all attachments to this Agreement. All such documentation and the terms and conditions set forth within such documentation are incorporated herein by this reference. Customer may obtain services pursuant to this Agreement for the benefit of and use by Affiliates. Affiliates and their respective employees are entitled to acquire services in accordance with this Agreement and any applicable Work Order and have and are entitled to all rights, benefits, and protections granted to Customer pursuant to this Agreement and any such Work Order. Additionally any Affiliate may transact business under this Agreement and enter into Work Orders with Vendor that incorporates the terms and conditions of this Agreement. When an Affiliate enters into such an order with Vendor under this Agreement or when an Affiliate otherwise transacts business with Vendor under this Agreement, then the name "Customer" is deemed to refer to such Affiliate. An Affiliate is solely responsible for its own obligations including, but not limited to, all charges incurred in connection with an order or transaction.

5. Work Initiation. Vendor will perform the Work as described in a Work Order, as applicable, for the fees set forth in such Work Order. Fees may be based on one of the following pricing methods:

Corporate Headquarters
200 Spangler Ave.
Elmhurst, IL 60120
Phone (630) 833-3311
Fax (630) 833-7800

Chicago Location
2100 S Peoria
Chicago, IL 60608
Phone (312) 629-2700
Fax (312) 629-5167

- (a) Quoted Price. If the Work Order created by Customer is for a Quoted Price, Vendor will submit a formal price quote to Customer based upon the Work to be provided under the Work Order. Vendor's submission of a formal price quote is Vendor's agreement to perform such Work for the price quoted and will be deemed Vendor's acceptance of the Work Order for purposes of this Agreement. Customer may accept or reject such price quote. The lead time for any accepted Quoted Price shall be mutually agreed to in writing by the Parties.
- (b) Hourly Rate Project. Vendor will perform the Work as described in each specific Work Order, on an hourly rate basis at the rates agreed to in writing by the parties.

For purposes of clarification, Vendor will not commence any Work under this Agreement, unless Customer and Vendor execute a Work Order and/or Change Order specifically covering any such Work or services.

6. Project Change Orders. Either party may request changes within the general scope of a particular Work Order. If a requested change causes an increase or decrease in the cost of or time required for the performance of the contract, Vendor will agree to an equitable adjustment in the contract price or performance schedule, or both. Vendor is not obligated to comply with requested changes unless and until both parties execute a written change order.

7. Price and Payment Terms. Customer shall pay Vendor for Work on either a (i) Quote Price basis, or (ii) Hourly Rate Project basis. The applicable payment method will be set for the in each specific Work Order. Unless stated otherwise in the Work Order, the milestone payment schedule will be as follows. The Price is exclusive of applicable sales, use, or similar taxes and freight. Chicago Communications LLC ordering procedures and Payment Terms are enclosed. Customer will make payments to Vendor within thirty (30) days after the invoice date. All freight charges will be pre-paid by Vendor and added to the invoices, when applicable. Title and risk of loss to equipment or parts will pass to Customer upon shipment. Vendor will pack and ship all equipment, parts or software in accordance with good commercial practices.

STANDARD PAYMENT TERMS:

- 45% - AT Time of Contract
- 25% - Upon Delivery
- 20% - Upon Installation
- 10% - Upon System Acceptance or Beneficial Use

8. Software. Any software owned by a third party ("Non-Chicago Communications LLC Software") is licensed to Customer in accordance with the standard license, terms, and restrictions of the copyright owner unless the owner has granted to Vendor the right to sublicense such software. Vendor makes no representations or warranties of any kind regarding such Software.

Corporate Headquarters
 200 Spangler Ave.
 Elmhurst, IL 60128
 Phone (630) 832-3311
 Fax (630) 832-7599

Chicago Location
 2100 S Peoria
 Chicago, IL 60608
 Phone (312) 820-2700
 Fax (312) 820-8187

9. Express Limited Warranty and Warranty Disclaimer. All Third Party Equipment is warranted under manufacturers warranty for a period in accordance with the Proposal. Vendor warrants that the equipment and parts under normal use and service are free from material defects in material and workmanship. These warranties do not apply to: defects or damage resulting from use of the equipment in other than its normal, customary, and authorized manner; defects or damage occurring from misuse, accident, liquids, neglect, or acts of God; defects or damage occurring from testing, maintenance, disassembly, repair, installation, alteration, modification, or adjustment not provided or authorized in writing by Vendor; breakage of or damage to antennas unless caused directly by defects in material or workmanship; defects or damage caused by Customer's failure to comply with all applicable industry and OSHA standards; equipment that has had the serial number removed or made illegible; freight costs to ship equipment or parts to the repair depot; scratches or other cosmetic damage to equipment surfaces that does not affect the operation of the equipment; and normal or customary wear and tear. These express limited warranties are extended by Vendor to the original user purchasing the products for commercial, industrial, or governmental use only, and are not assignable or transferable. If Customer gives notice of a valid warranty claim before the expiration of the warranty period, Vendor will (at its option and at no additional charge to Customer) repair the defective product or replace it with the same or equivalent product. Such action will be the full extent of Vendor's liability hereunder. Repaired or replaced product is warranted for the balance of the original applicable Warranty Period. All replaced products or parts will become the property of Vendor. THESE WARRANTIES ARE THE COMPLETE WARRANTIES AND ARE GIVEN IN LIEU OF ALL OTHER WARRANTIES. VENDOR DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

10. Delays and Disputes. Neither party will be liable for its non-performance or delayed performance if caused by an event, circumstance, or act of a third party that is beyond a party's reasonable control (a "Force Majeure"). Each party will notify the other if it becomes aware of a Force Majeure that will significantly delay performance.

The parties will try to settle any dispute arising from this Agreement (except for a claim relating to intellectual property or breach of confidentiality provisions) through good faith negotiations. If necessary, the parties will escalate the dispute to their appropriate higher-level managers. If negotiations fail, the parties will jointly select a mediator to mediate the dispute and will share equally the mediation costs. Neither party will assert a breach of this Agreement without first giving the other party written notice and a thirty (30) day period to cure the alleged breach.

11. Termination. If a party materially breaches this Agreement or any Work Order (the "Defaulting Party"), and the Defaulting Party does not cure such breach within thirty (30) days after written notice of material breach, the non-defaulting party may terminate the relevant Work Order upon written notice to the Defaulting Party. Termination of a Work Order or this Agreement will be without prejudice to any other rights and remedies that the non-defaulting party may have under this Agreement or at law or in equity.

Corporation Headquarters
200 Spangler Ave.
Elmhurst, IL 60126
Phone (630) 832-3311
Fax (630) 832-7699

Chicago Location
2100 S Peoria
Chicago, IL 60608
Phone (312) 629-2700
Fax (312) 629-6167

In the event of any termination for convenience or expiration of this Agreement or a Work Order, Customer will be liable to make any payments which are due hereunder to Vendor for work performed in accordance with the terms and conditions set forth in this Agreement and for any reasonable, verifiable expenses which have been incurred as a direct result of the termination of the Work. Customer shall also pay Vendor for any Work performed under a Work Order that has been issued by Customer and accepted by Vendor prior to termination or expiration of the Agreement if such Work Order is not also terminated; provided that Vendor continues to comply with the terms and conditions of this Agreement.

Each party shall cooperate with the other to provide reasonable assistance throughout the termination process.

12. LIMITATION OF LIABILITY. Except for personal injury or death, Vendor's total liability, whether for breach of contract, warranty, negligence, strict liability in tort, or otherwise, will be limited to the direct damages recoverable under law, but not to exceed the purchase price of the products or services for which losses or damages are claimed. VENDOR WILL NOT BE LIABLE FOR ANY COMMERCIAL LOSS; INCONVENIENCE; LOSS OF USE, TIME, DATA, GOOD WILL, REVENUES, PROFITS OR SAVINGS; OR OTHER SPECIAL, INCIDENTAL, INDIRECT, OR CONSEQUENTIAL DAMAGES IN ANY WAY RELATED TO OR ARISING FROM THIS AGREEMENT, THE SALE OR USE OF THE PRODUCTS, OR THE PERFORMANCE OF SERVICES BY VENDOR PURSUANT TO THIS AGREEMENT. No action for breach of this Agreement or otherwise relating to the transactions contemplated by this Agreement may be brought more than one year after the accrual of such cause of action. This limitation of liability will survive the expiration or termination of this Agreement.

13. Confidential Information and Preservation of Proprietary Rights. If any information marked "Confidential" is provided by one party to the other, the receiving party will maintain the confidentiality of such information and not disclose it to any third party; take necessary and appropriate precautions to protect such information; and use such information only to further the performance of this Agreement. Confidential information is and shall remain the property of the disclosing party, and no grant of proprietary rights as it relates to the confidential information is given or intended to be given to the Customer by the Vendor. Any copyright owner of Software, and any third party manufacturer own and retain all of their respective proprietary rights in the equipment, parts and software, and nothing herein is intended to restrict their proprietary rights. This Agreement does not grant any right, title or interest in Vendor's or Third Party proprietary rights, or a license under any patent or patent application.

14. Non-solicitation. During the term of this Agreement and continuing for a period of two (2) years thereafter, Customer will not hire, engage on contract, solicit the employment of, or recommend employment to any third party of any employee of Vendor or its subcontractors without the prior written authorization of Vendor. This provision applies only to those employees of Vendor or its subcontractors who are responsible for rendering services under this

Corporate Headquarters
200 Spangler Ave.
Elmhurst, IL 60120
Phone (630) 832-3311
Fax (630) 832-7899

Chicago Location
2100 S Peoria
Chicago, IL 60603
Phone (312) 820-2700
Fax (312) 820-5187

Agreement. If this provision is found to be overly broad under applicable law, it will be modified as necessary to conform to applicable law.

15. Miscellaneous. Each party will comply with all applicable federal, state and local laws, regulations and rules concerning the performance of this Agreement or use of the products. Customer will obtain and comply with all FCC licenses and authorizations required for the installation, operation and use of the products. This Agreement and the rights and duties of the parties will be governed by and interpreted in accordance with the laws of the State in which the products are installed. This Agreement, and the Work Order, the ordering procedures, and the Payment Terms, constitute the entire agreement of the parties regarding this transaction, supersede all previous agreements and proposals relating to this subject matter, and may be amended only by a written instrument executed by both parties. Vendor is not making, and Customer is not relying upon, any representation or warranty except those expressed herein. There are no certifications or commitments binding Vendor applicable to this transaction unless they are in writing and signed by an authorized signatory of Vendor.

Vendor:

By: Chicago Communications, LLC
Name and Title: Cindy Glashagel
Principal

Date: 10-30-2014

Cynthia A Glashagel
Signature

Customer:

By: Ronald Benson
Name and Title:

Date: 10-28-14

Ronald Benson
Signature

Corporate Headquarters
200 Spangler Ave.
Elmhurst, IL 60126
Phone (630) 832-3311
Fax (630) 832-7800

Chicago, Illinois
2100 S. Paulina
Chicago, IL 60608
Phone (312) 820-2700
Fax (312) 820-5157



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)
12/19/2013

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER T.A. Cummings Jr. Co. 4153 Main St. Stokola IL 60076		CONTACT NAME Rhonda Jaines	
		PHONE (Area, Ext, Work) (847) 679-7330	FAX (Area, Ext) (847) 679-7363
		E-MAIL ADDRESS:	
INSURERS AFFORDING COVERAGE			
INSURER		NAIC #	
Travelers Indemnity Co of Conn		25682	
Travelers Charter Oak Fire Ins Co		25615	
Travelers Property Casualty Co		25674	
Travelers Indemnity Co of Amex		25656	
INSURER NUMBER:			
INSURER NUMBER:			

COVERAGES **CERTIFICATE NUMBER:** Revised 11/14 **REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR	TYPE OF INSURANCE	ADDITIONAL	POLICY NUMBER	POLICY EFF	POLICY EXP	LIMITS
CLASS		COVERAGES		(MM/DD/YYYY)	(MM/DD/YYYY)	
A	GENERAL LIABILITY <input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR GENL AGGREGATE LIMIT APPLIES PER: <input type="checkbox"/> POLICY <input checked="" type="checkbox"/> PRO-ECT <input checked="" type="checkbox"/> LOC		11-630-3DU96662-TCT-13	10/1/2013	10/1/2014	EACH OCCURRENCE \$ 1,000,000 DAMAGE TO RENTED PREMISES (Per occurrence) \$ 300,000 MED EXP (Any one person) \$ 10,000 PERSONAL & ADV INJURY \$ 1,000,000 GENERAL AGGREGATE \$ 2,000,000 PRODUCTS - COMP/OP AGG \$ 2,000,000
B	AUTOMOBILE LIABILITY <input checked="" type="checkbox"/> ANY AUTO <input checked="" type="checkbox"/> ALL OWNED AUTOS <input type="checkbox"/> SCHEDULED AUTOS <input checked="" type="checkbox"/> HIRED AUTOS <input checked="" type="checkbox"/> UNOWNED AUTOS		11A6A566030-13-TRC	10/1/2013	10/1/2014	COMBINED SINGLE LIMIT (Per accident) \$ 1,000,000 BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$
C	<input checked="" type="checkbox"/> UMBRELLA LIAB <input checked="" type="checkbox"/> OCCUR <input type="checkbox"/> EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE <input type="checkbox"/> MED <input checked="" type="checkbox"/> RETENTION \$ 10,000		EDM-COP-5D996662-TXL-13	10/1/2013	10/1/2014	EACH OCCURRENCE \$ 5,000,000 AGGREGATE \$ 5,000,000
D	WORKERS COMPENSATION AND EMPLOYERS LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/OWNER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	Y/N Y	1000-3D45000-9-13	10/1/2013	10/1/2015	<input checked="" type="checkbox"/> WE BY/AL <input type="checkbox"/> OPA <input type="checkbox"/> TORY LIMITED <input type="checkbox"/> ER EL EACH ACCIDENT \$ 1,000,000 EL DISEASE - ON EMPLOYEE \$ 1,000,000 EL DISEASE - POLICY LIMIT \$ 1,000,000
E	Garagekeepers		11A6A566030-13-TRC	10/1/2013	10/1/2014	Limit \$25,000 Comp & Coll Products \$1,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (Attach ACORD 101, Additional Remarks Schedule, if more space is required)
Subject to Policy Terms and Conditions.

CERTIFICATE HOLDER	CANCELLATION
For Informational Purposes Only	SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. AUTHORIZED REPRESENTATIVE Scott Cummings/M03701 <i>Scott Cummings</i>

COMMENTS/REMARKS

Travelers Property Casualty Company
Policy #ZLP-14T10811-13-15
Effective 10/1/2013 - 10/1/2014
Professional Liability Limit:
Each Wrongful Act: \$5,000,000/\$5,000,000 General Aggregate
Deductible: \$10,000

OPREMARK

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**AN INTERGOVERNMENTAL AGREEMENT TO ESTABLISH
A JOINT 9-1-1 AUTHORITY**

THIS AGREEMENT, entered into on the effective date specified hereafter, by and between the local governments signatory hereto and also those which may hereafter become signatory:

WITNESSETH:

WHEREAS, the signatories have determined that the implementation of a Joint 9-1-1 Authority would provide a significant public safety enhancement to the citizens of each participating municipality or district; and

WHEREAS, the signatories have determined that a Joint 9-1-1 Authority would be beneficial on an individual and mutual basis; and

WHEREAS, The Illinois Emergency Telephone System Act 50 ILCS 705/15.4a requires any existing 9-1-1 Authority serving a population of less than 25,000 to consolidate; and

WHEREAS, The Intergovernmental Cooperation Act 5 ILCS 220/1 *et seq.* provides for the joint exercises by two or more local governments of any power common to them.

NOW THEREFORE BE IT AGREED BY AND BETWEEN THE PARTIES AS FOLLOWS:

1. Venture Established. Pursuant to the joint powers authorization of the Intergovernmental Cooperation Act and the Illinois Emergency Telephone System Act the undersigned hereby join together in a cooperative venture for the joint and mutual operation of a Joint 9-1-1 Emergency Telephone System, consisting of all local governments which may hereafter become signatory, to be known as CalComm Regional Joint ETSB.
2. Joint 9-1-1 Authority. There is hereby established a Joint 9-1-1 Authority which shall consist of public safety members from the Village of Calumet Park, the Village of Sauk Village, the Village of Midlothian, the Village of Posen, and the City of Markham. The number of members for this Joint 9-1-1 Authority shall be set forth in the Bylaws. Designation of the new participating municipalities shall be specified by the participant's enabling ordinance.
3. Bylaws. The Joint 9-1-1 Authority shall be subject to and shall be governed by certain Bylaws which shall be adopted by the Joint 9-1-1 Authority together with any amendments which may be made in the manner and means provided in the Bylaws.
4. Participation. Each participating municipality, and each municipality which may hereafter become a participant, is a member and is entitled to the rights and privileges and is subject to the obligations of membership, all as may be provided in the Bylaws.
5. Established Use of Surcharge Funds. All 911 surcharge funds utilized to perform dispatch services by the one designated PSAP prior to this consolidation agreement shall continue to be used for the operation of the one designated PSAP. All additional costs,

(personnel and equipment), related to PSAP consolidation shall also be paid for with the combined ETSB surcharge funds.

6. Termination. Any party to this Agreement may cease to be a party hereto and may withdraw from participation in the manner and means set forth in the Bylaws.
7. Powers of the Joint 9-1-1 Authority. The powers and duties of the Joint 9-1-1 Authority created by this Agreement shall be as follows:
 - a. Planning a 9-1-1 system
 - b. Coordinating and supervising the implementation, upgrading and maintenance of the system, including the establishment of equipment specifications and coding systems.
 - c. Receiving monies from the surcharge imposed under Section 15.3 of the Emergency Telephone System Act, and from any other source for deposit into the Joint 9-1-1 Authority Fund.
 - d. Authorizing all disbursements from the fund.
 - e. Hiring, on a temporary basis, any staff necessary for the implementation or upgrade of the system.
 - f. Making and entering into all necessary contracts.
 - g. Acquiring, holding and disposing of property.
 - h. Incurring debts, liabilities or obligations necessary for the accomplishment of its purposes.
8. Amendment. This Agreement may not be amended, except by written agreement and resolution of all the then current parties thereto.
9. Duration. This Agreement shall continue in effect until rescinded by unanimous consent of the current parties or until terminated in the manner provided in the Bylaws.
10. Enforcement. Each member shall have the right to enforce this Agreement against any other member. If suit is necessary, a defaulting member shall pay reasonable attorney's fees adjudicated by the Court.
11. Authorization. Prior to execution of this Agreement, each member shall deliver to the other a certified copy of a suitable ordinance or resolution authorizing and directing executing of this agreement.
12. Effective Date. This Agreement shall become effective when signed by all respective representatives of the Village of Calumet Park, the Village of Sauk Village, the Village of Midlothian, the Village of Posen, and the City of Markham and upon approval of the consolidation plan application by Illinois State Police, the Illinois Statewide 9-1-1 Advisory Board, and the Illinois Statewide 9-1-1 Administrator.

IN WITNESS WHEREOF, the Parties hereto have caused their respective corporate seals to be hereunto affixed and attested and these presents to be signed by their respective officers.

("This space intentionally left blank.")

VILLAGE OF CALUMET PARK

By: Ronald Demso

Its: Mayor

ATTESTED: [Signature]
Municipal Clerk

[SEAL]

DATED: June 22, 2017

VILLAGE OF SAUK VILLAGE

By: 

Its: PRESIDENT

ATTESTED:


Municipal Clerk

[SEAL]

DATED: JULY 25, 2017

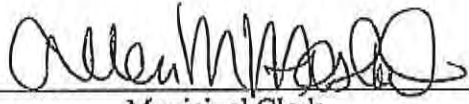


VILLAGE OF MIDLOTHIAN

By: Gayann

Its: VILLAGE PRESIDENT

ATTESTED:


Municipal Clerk

[SEAL]

DATED: 07/26, 2017

VILLAGE OF POSEN

By: *Phil Belee*

Its: VILLAGE PRESIDENT

ATTESTED:

 Sharon M. Kraus
Municipal Clerk

[SEAL]

DATED: JULY 25th , 2017

CITY OF MARKHAM

By: Ernest Polivina

Its: Mayor Pro Tem

ATTESTED:

[Signature]
Municipal Clerk

[SEAL]

DATED: October 18, 2017

RESOLUTION NO. 9-17-19

A RESOLUTION AUTHORIZING INTERGOVERNMENTAL AGREEMENT BY AND BETWEEN THE VILLAGE OF ROBBINS AND THE VILLAGE OF CALUMET PARK FOR THE PROVISION OF EMERGENCY RESPONSE COMMUNICATIONS AND DISPATCHING SERVICES

WHEREAS, the Village of Robbins is a Home Rule Unit by virtue of the provisions of the Constitution of the United States of Illinois; and

WHEREAS, Calumet Park has a 9-1-1 facility ("CALCOMM") located at 12419 S. Ashland Avenue, Calumet Park, Illinois; and

WHEREAS, CALCOMM will have the space and equipment to provide emergency response and dispatch services for up to ten (10) municipalities; and

WHEREAS, Robbins desires to have Calumet Park, through a Private Emergency Dispatching Service, handle regular and routine communications from the inhabitants of Robbins, Illinois, requesting emergency response services, as well as regular and routine communications to or dispatching of Robbins's emergency response personnel and equipment in response to those requests; and

WHEREAS, the Mayor and Board of Trustees believe and hereby declare that it is in the best interests of the Village and its residents to approve and authorize the execution of the Intergovernmental Agreement with Calumet Park for Emergency Response Communications and Dispatching Services ("the IGA") in substantially the form as Exhibit A as attached hereto.

NOW, THEREFORE, BE IT RESOLVED by the Mayor and Board of Trustees of the Village of Robbins, Cook County, Illinois, in the exercise of Robbins's home rule powers as follows:

Section 1: The foregoing recitals shall be and are hereby incorporated as findings of fact as if said recitals were freely set forth herein.

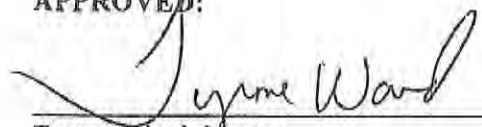
Section 2: The Mayor and the Board of Trustees hereby approve and authorize the execution of the Intergovernmental Agreement with Calumet Park for the provision of emergency communications and dispatching services in substantially the form as Exhibit A attached hereto.

Section 3: Any policy, resolution or ordinance of the Village that conflicts with the provisions of this ordinance shall be and is hereby repealed to the extent of such conflict.

Section 4: This resolution shall be in full force and effect from and after its passage in a manner consistent with applicable laws.

ADOPTED this day of ^{17th} September, 2019.

APPROVED:


Tyrone Ward, Mayor

ATTEST:


Debra Yates, Village Clerk

EXHIBIT "A"

**INTERGOVERNMENTAL AGREEMENT BY AND BETWEEN THE VILLAGE OF
ROBBINS AND THE VILLAGE OF CALUMET PARK FOR THE PROVISION OF
EMERGENCY RESPONSE COMMUNICATIONS AND DISPATCHING SERVICES**

CERTIFICATION

State of Illinois)
) ss.
County of Cook)

I, Debra Yates, do hereby certify that I am the duly qualified and acting Village Clerk of the Village of Robbins, Cook County, Illinois, and as such official I am the keeper of the records and files of the Village of Robbins.

I further certify that the foregoing or attached is a complete, true and correct copy of Resolution No. 9-17-19, entitled, "A RESOLUTION AUTHORIZING INTERGOVERNMENTAL AGREEMENT BY AND BETWEEN THE VILLAGE OF ROBBINS AND THE VILLAGE OF CALUMET PARK FOR THE PROVISION OF EMERGENCY RESPONSE COMMUNICATIONS AND DISPATCHING SERVICES", which was adopted by the Mayor and Board of Trustees on 9-17, 2019.

IN WITNESS WHEREOF, I have hereunto set my hand in the County of Cook and State of Illinois, on 9-17, 2019.


Debra Yates, Village Clerk

(CORPORATE SEAL)

**INTERGOVERNMENTAL AGREEMENT BY AND BETWEEN
THE VILLAGE OF CALUMET PARK AND THE VILLAGE OF ROBBINS
FOR THE PROVISION OF EMERGENCY RESPONSE
COMMUNICATIONS AND DISPATCHING SERVICES**

This Agreement is made and entered into this 17th day of September 2019, by and between the Village of Calumet Park ("CALUMET PARK"), and the Village of Robbins ("ROBBINS").

WHEREAS, CALUMET PARK has a 9-1-1 facility ("CALCOMM") located at 12419 S. Ashland Avenue, Calumet Park, Illinois; and

WHEREAS, CALCOMM will have the space and equipment to provide emergency response and dispatch services for up to ten (10) municipalities; and

WHEREAS, ROBBINS desires to have CALUMET PARK, through a PRIVATE EMERGENCY DISPATCHING SERVICE, handle regular and routine communications from the inhabitants of ROBBINS, Illinois, requesting emergency response services, as well as regular and routine communications to or dispatching of ROBBINS's emergency response personnel and equipment in response to those requests; and

WHEREAS, CALUMET PARK desires to handle, through a PRIVATE EMERGENCY DISPATCHING SERVICE, regular and routine communications from the inhabitants of ROBBINS requesting emergency response services, as well as regular and routine communications to or dispatching of ROBBINS's emergency response personnel and equipment in response to those requests; and

WHEREAS, CALUMET PARK and ROBBINS have each determined that it is mutually beneficial to both entities to establish centralized emergency response communications and dispatching services as such services can efficiently and economically serve the needs of both entities; and

WHEREAS, CALUMET PARK and ROBBINS desire to set forth herein the terms and conditions whereby CALUMET PARK, through a PRIVATE EMERGENCY DISPATCHING SERVICE, will provide emergency response communications and dispatching services to Robbins, Illinois, and the inhabitants thereof; and

WHEREAS, Article VII, Section 10 of the 1970 Constitution of the State of Illinois authorizes units of local government to cooperate with each other in order to accomplish common goals and objectives, and to contract to exercise, combine or transfer any power or function not prohibited to them by law or ordinance; and

WHEREAS, the Illinois Intergovernmental Cooperation Act (5 ILCS 220/1 *et seq.*) authorizes units of local government, to exercise jointly with any public agency of the State, including other units of local government, any power, privilege or authority which may be exercised by a unit of local government individually, and to enter into contracts for the performance of governmental services, activities and undertakings; and

WHEREAS, CALUMET PARK and ROBBINS have duly authorized their respective presiding officers to enter into and execute this Agreement.

NOW, THEREFORE, for good and valuable consideration, including the mutual promises and covenants set forth herein, CALUMET PARK and ROBBINS hereby agree as follows:

1. **Incorporation.** Each of the recitals set forth above are incorporated herein by reference as if fully set forth herein, and they constitute material terms and provisions of this Agreement.

2. **Term/Duration.** This Agreement shall commence at 12:00 a.m. on September 1, 2019 for a five (5) year term expiring at 11:59 p.m. on September 1, 2024, unless otherwise

extended, amended or cancelled as fully set forth herein. Following completion of the initial five (5) year term, this Agreement shall automatically renew for successive periods of one (1) year unless ROBBINS gives written notice of its intent to terminate this Agreement no later than one hundred twenty (120) days before the expiration of the current term.

3. **Services.** CALUMET PARK, through a duly licensed, trained and insured provider, a PRIVATE EMERGENCY DISPATCHING SERVICE, shall employ legally qualified telecommunications personnel to handle regular and routine communications from the inhabitants of or any other person within the corporate limits of Robbins, Illinois, requesting emergency response services, as well as to communicate with or otherwise dispatch ROBBINS's emergency personnel in response to those requests. CALUMET PARK warrants and agrees that the individuals performing dispatching services are legally qualified to perform said acts and that said systems and performance will comport with both State and Federal law including, but not limited to, the Emergency Medical Services Systems Act, 210 ILCS 50/1 *et seq.* and the Emergency Telephone System Act, 50 ILCS 750/1 *et seq.* Moreover, it is understood and agreed that any persons providing services for CALUMET PARK or its PRIVATE EMERGENCY DISPATCHING SERVICE shall not be considered employees or agents of ROBBINS. It will provide the following services:

- a. CALUMET PARK and/or its PRIVATE EMERGENCY DISPATCHING SERVICE shall handle through its emergency response communications and dispatch center regular and routine communications from the inhabitants of or persons within the jurisdictional boundaries of ROBBINS requesting emergency response services, as well as regular and routine communications to or dispatching of ROBBINS's emergency response personnel and equipment in response to those requests, as set forth in this Agreement.
- b. CALUMET PARK and/or its PRIVATE EMERGENCY DISPATCHING SERVICE shall immediately communicate with or otherwise dispatch ROBBINS's emergency response personnel and equipment upon receipt of communications from the inhabitants or persons within the jurisdictional

boundaries of ROBBINS requesting or otherwise seeking the aid of CALUMET PARK's emergency response personnel and equipment.

- c. CALUMET PARK and/or its PRIVATE EMERGENCY DISPATCHING SERVICE shall make every effort to communicate with or otherwise dispatch only ROBBINS's emergency response personnel and equipment to properties located within the corporate boundaries of ROBBINS unless it is determined that additional persons and/or entities providing mutual aid are necessary and/or advisable.
- d. CALUMET PARK and/or its PRIVATE EMERGENCY DISPATCHING SERVICE shall provide the foregoing emergency response services to ROBBINS, twenty-four (24) hours a day for each and every day this Agreement is in effect.
- e. To the extent permitted by law, any communication between inhabitants or persons within the jurisdictional boundaries of ROBBINS and CALUMET PARK and/or its PRIVATE EMERGENCY DISPATCHING SERVICE, as well as any communication between CALUMET PARK, its PRIVATE EMERGENCY DISPATCHING SERVICE and ROBBINS's emergency response personnel shall be strictly confidential and shall be disclosed in accordance with law. It is understood and agreed that the Village President, Fire Chief and/or Police Chief of ROBBINS are authorized to request and receive any communications within a reasonable time from the date of request.

4. **Priority of Calls.** ROBBINS recognizes and acknowledges that CALCOMM has the capacity and ability to provide emergency response communications and dispatching services to municipalities other than CALUMET PARK and ROBBINS. As such CALUMET PARK may provide services to other municipalities during the term of the Agreement provided, however, the provision of these services to other municipalities will not impair or impede the level or quality of services provided to ROBBINS. CALUMET PARK and/or its PRIVATE EMERGENCY DISPATCHING SERVICE, will determine the priority of emergency response communications to and from its emergency response communications and dispatch center in a manner that is neither arbitrary nor otherwise capricious and which is otherwise consistent with best practices for emergency dispatch services.

5. **Equipment and Information.**

- a. CALUMET PARK will maintain an emergency response communications or dispatch center or system to provide ROBBINS and the inhabitants thereof with the emergency response services required by this Agreement.
- b. CALUMET PARK will also maintain an emergency generator capable of supplying backup electrical power as well as automatic audio-recording equipment for the receipt and recordation of all radio and telephonic communications.
- c. Any and all audio recordings will be kept and stored by CALUMET PARK for a period of thirty (30) days, or any other period required by law, and will be made available to ROBBINS as requested. In the event that ROBBINS desires to keep or otherwise preserve any particular audio recording for longer than thirty (30) days, it will so notify CALUMET PARK within thirty (30) days of the recorded event. In the event that ROBBINS requests a copy of any audio recording, ROBBINS will return the media upon which the audio recording is made to CALUMET PARK upon completion of its use.
- d. At each location within ROBBINS served by CALCOMM, ROBBINS shall maintain, at its cost and expense, necessary communication and networking equipment, all of which must be approved by CALUMET PARK and which said approval shall not be unreasonably withheld. In addition, ROBBINS will maintain, at its cost and expense, at CALCOMM, necessary communication and networking equipment which are the property of ROBBINS. Said equipment will be promptly returned to ROBBINS upon the expiration of this Agreement.
- e. ROBBINS will maintain at its cost and expense all radio equipment and telephone lines needed for CALCOMM to effectively handle all communications in and out of each location within ROBBINS.
- f. ROBBINS will maintain a Computer Aided Dispatch ("CAD") System compatible with CALUMET PARK's CAD System.
- g. CALCOMM is responsible for maintaining and repairing all of its equipment as well as the cost or expense thereof.
- h. Upon execution of this Agreement, ROBBINS shall provide CALUMET PARK with a map listing streets and properties located therein and shall provide CALUMET PARK with regular updates to said map regarding the streets and properties located therein as those updates occur. ROBBINS shall also provide CALUMET PARK share files for GIS/911 mapping purposes.

6. **Damage to Equipment.** CALUMET PARK will use its best efforts to provide emergency response communications and dispatching services to the inhabitants of ROBBINS, as well as to ROBBINS's emergency response personnel and equipment, but CALUMET PARK will not be responsible for failure to provide emergency response communications and dispatching services to the inhabitants of ROBBINS, as well as to ROBBINS's emergency response personnel and equipment due to damage to CALCOMM's emergency response communications and dispatch center, system and/or equipment caused by acts of sabotage, vandalism, natural disaster or acts of God.

7. **Approvals.** ROBBINS will secure and maintain appropriate approvals from the Illinois State Police and shall list CALUMET PARK/CALCOMM emergency response as its dispatching location. ROBBINS will also secure and maintain appropriate approvals which may be required by any emergency response entities or agencies, public or private, which are necessary for the performance of this Agreement.

8. **Training and Compliance.** ROBBINS shall, at its cost, cause its officers to participate in any training classes required by CALUMET PARK emergency response communications and dispatch center provided said amount does not exceed Two Thousand Five Hundred Dollars (\$2,500.00) in any given calendar year and to comply with CALUMET PARK's emergency response communications and dispatch center's procedures, rules and regulations.

9. **Payment.** In consideration of the emergency communications and dispatching services provided to ROBBINS by CALUMET PARK and/or its PRIVATE EMERGENCY DISPATCHING SERVICE pursuant to this Agreement, ROBBINS agrees to pay or cause to be paid the following sums:

- a. For the first full calendar year of this Agreement, ROBBINS shall cause to be paid to CALUMET PARK, on a monthly basis, a sum of Five Thousand Dollars (\$5,000.00). In each preceding year of this Agreement, CALUMET PARK may increase the payment sum required under this agreement to ROBBINS based upon ROBBINS's pro-rata share of any increase paid by CALUMET PARK to its PRIVATE EMERGENCY DISPATCHING SERVICE but under no circumstances shall this increase exceed three percent (3%) of the payment sum required to be paid by ROBBINS for the previous calendar year.
- b. CALUMET PARK shall deduct from the payment sum set forth above any and all monies paid to and/or collected by CALUMET PARK from the State of Illinois as surcharges credited to ROBBINS under the Emergency Telephone System Act ("Surcharge") less any money withheld for Capital Improvement as set forth in paragraph 13 of this Agreement. CALUMET PARK may invoice ROBBINS the outstanding balance of the payment sum after deduction to ROBBINS through monthly invoices.

10. **Payment Terms.** ROBBINS shall receive monthly invoices from CALUMET PARK. ROBBINS shall pay the monthly invoices in full within thirty (30) days of issuance. In the event that ROBBINS fails to pay CALUMET PARK in full within thirty (30) days of issuance of any monthly invoice, the invoice shall begin to accrue interest at a rate of five percent (5%) or said interest rate permitted by law. In the event ROBBINS fails to pay any delinquent amount to CALUMET PARK within forty-five (45) days after receiving written notice of a delinquency and an opportunity to cure said deficiency, CALUMET PARK may cancel or otherwise terminate this Agreement.

11. **Resolution.** ROBBINS shall furnish a certified copy of a resolution authorizing ROBBINS to enter into an Emergency Responsive Service Agreement which resolution shall be allowed hereto and made a part thereof.

12. **Payment of AT&T and Other Associated Charges.** In addition to the monthly payments set forth in paragraphs 9 and 10, ROBBINS shall be solely responsible to pay for the following charges:

- a. any and all costs incurred to install and purchase equipment on the premises or facilities owned or used by ROBBINS for the implementation and operation of a dispatching or Enhanced 9-1-1 system.
- b. any and all costs incurred to add ROBBINS's CAD system to CALUMET PARK's 9-1-1 facility, including but not limited to licenses, connections, maintenance, and installation.
- c. Any and all costs incurred to pay for equipment and its installation which is required or requested by ROBBINS to improve or change the dispatching and 9-1-1 services provided.
- d. Any and all costs incurred to pay for new technology and equipment which is required or requested by ROBBINS to improve or change the dispatching and 9-1-1 services being provided such as a Records Management System, Repeaters or other equipment and technologies which are not presently included in the service and equipment being provided pursuant to this contract and which are requested by ROBBINS.
- e. Any and all costs incurred to pay for additional antennas, if they are needed to serve ROBBINS, including, but not limited to purchase, installation and maintenance of said antennas in ROBBINS.
- f. Any and all costs associated with additional T-1 lines, if they are needed.

With respect to a CAD or Records Management System, if ROBBINS is using the same equipment as CALUMET PARK for said system, ROBBINS agrees to promptly enter into appropriate agreement with a vendor which ROBBINS and CALUMET PARK agree to use.

13. **Capital Improvement Fund.** It is agreed upon by the parties that twenty-five percent (25%) of the Surcharge paid to and/or collected by CALUMET PARK shall be placed into a Capital Improvement Fund for CALCOMM. It is understood and agreed by the parties that any monies placed into the Capital Improvement Fund may be used solely for the purpose of maintaining and for replacing equipment at CALCOMM.

14. **Robbins's Costs.** ROBBINS shall be responsible for its own local costs necessary to access CALUMET PARK emergency response communications and dispatch center, including any telephonic charges, and any initial non-recurring charges such as license fees.

15. **Cooperative Efforts.** The parties agree to work in good faith to mutually resolve any problem occurring or arising out of the operation of this Agreement. ROBBINS shall designate an IT professional with whom it employs or contracts to be available to attend meetings of CALCOMM Emergency Response Communications and Dispatch Center Advisory Board which will be established provided reasonable notice is provided.

16. **Extension.** This Agreement may be extended only by mutual written agreement by and between CALUMET PARK and ROBBINS, after prior written notice served upon the other party.

17. **Amendment/Change.** This Agreement may be amended or otherwise changed only by mutual written agreement by and between CALUMET PARK and ROBBINS.

18. **Cancellation/Termination and Cancellation/Termination Fee/Penalty.** Except as otherwise provided herein, this Agreement shall not be cancelled or otherwise terminated by either party except in the event of a material breach or default combined with failure of the defaulting party to cure the breach or default within a period of sixty (60) days after receipt of notice from the non-defaulting party identifying the claimed breach or default.

19. **Assignment/Transfer.** This Agreement may not be assigned or transferred by either CALUMET PARK or ROBBINS without the prior written consent of the other party.

20. **Notice.** Any notice required by this Agreement shall be in writing, shall be properly addressed and shall be personally served or sent via certified mail, return receipt requested, proper postage pre-paid. If sent via certified mail, service of such written notice shall

be considered to have occurred upon deposit of said properly addressed, written notice with the United States Postal Service. Said notice shall be served upon:

Village of Robbins at:

Village of Robbins
Attn: Tyrone Ward, Mayor
3327 W. 137th Street
Robbins, IL 60472

Village of Calumet Park at:

Calumet Park Calcomm Center
Attn: Executive Director
12419 S. Ashland
Calumet Park, IL 60827

21. **Waiver.** ROBBINS hereby waives all claims or actions against CALUMET PARK and/or its trustees, collectively or individually, its officers, employees and/or agents for any injury, death, damage or loss to person or property arising out of the emergency response communications and dispatching services provided hereby, including but not limited to, any claim or actions for contribution under the Illinois Contribution Act (740 ILCS 100/0.01 *et seq.*) as well as any action alleging improper selection, installation or maintenance of CALUMET PARK's emergency response communications and dispatch system and equipment.

This waiver shall not apply to such claims or actions seeking relief for breach of this Agreement or willful or wanton conduct by CALUMET PARK and/or its trustees, collectively or individually, its officers, employees and/or agents for any injury, death, damage or loss to person or property arising out of the emergency response communications and dispatching services provided hereby, including but not limited to, any claim or actions for contribution under the Illinois Contribution Act (740 ILCS 100/0.01 *et seq.*).

22. **No Personal Liability of Officials of Village or Village.** No Covenant or agreement contained in this contract shall be deemed to be the covenant or agreement of any official, officer, agent or employee of ROBBINS. All acts of ROBBINS are in its official capacity as a unit of government. Neither the Corporate Authorities, or any other official or employee of ROBBINS or the Village of Robbins shall be liable personally or in any other

manner, under this contract or be subject to personal liability or accountability by reason of or in connection with or arising out of the execution, delivery and performance dispatching services.

23. **Indemnification.** ROBBINS hereby agrees to indemnify, defend and hold harmless CALUMET PARK and its corporate authorities, collectively and individually, its officers, employees, members and agents from and against any loss, liability, damage, whether direct or consequential, expenses, including without limitation, attorney's fees, disbursements and court costs (collectively, the "liabilities"), relating in any way to, arising out of or attributable to the failure of CALUMET PARK to provide services, CALUMET PARK's providing of services, or CALUMET PARK's execution and implementation of this Agreement. CALUMET PARK hereby agrees to indemnify, defend and hold harmless ROBBINS and its corporate authorities, collectively and individually, its officers, employees, members and agents from any loss, liability, damage, whether direct or consequential, expenses, including without limitation, attorney's fees, disbursements and court costs (collectively, the "liabilities") relating in any way to, arising out of or attributable to the providing of services, or ROBBINS's execution and implementation of this Agreement, provided, however, that the foregoing indemnification obligations shall not extend to any liabilities or related expenses relating in any way to, arising out of or attributable to the negligence or other fault of ROBBINS in providing or performing services pursuant to this agreement. CALUMET PARK and ROBBINS shall notify each other in the event that either of them receives notification from any person of any claim or demand in connection with or which may fall within the indemnification obligations set forth herein. The undertaking of each party to this Agreement in connection with the indemnification obligations herein includes liabilities or claims of liability with respect to property damage, personal injury, invasions of the right to

privacy, or any other right of any person, and to any failure of either party to comply with the provisions of any federal, state or local statute, ordinance, rule or regulation applicable to that party in connection with this Agreement.

24. **Enforcement.**

- a. Every obligation assumed or imposed upon ROBBINS by this Agreement shall be enforceable by CALUMET PARK by appropriate action or proceeding, and CALUMET PARK may have and pursue any and all remedies provided by law or equity for the enforcement of such action.
- b. Failure on the part of CALUMET PARK in any instance or under any circumstance to observe or fully perform any obligation assumed by or imposed upon it by this Agreement except its failure to provide emergency response dispatching services without just cause, shall not release ROBBINS from making any payment to CALUMET PARK or fully performing any other obligation required of it under this Agreement.
- c. Every obligation assumed or imposed upon CALUMET PARK by this Agreement shall be enforceable by ROBBINS by appropriate action or proceeding, and ROBBINS may have and pursue any and all remedies provided by law or equity for enforcement of such action or for compelling performance by CALUMET PARK of said obligation assumed or imposed upon CALUMET PARK.

25. **Governing Law and Choice of Venue.** CALUMET PARK and ROBBINS hereby agree that any disputes between CALUMET PARK and ROBBINS only and relating in any way to or otherwise arising out of this Agreement shall be governed by the laws of the State of Illinois and shall be adjudicated, if necessary, in the Circuit Court of Cook County, Illinois.

26. **Entire Agreement.** This Agreement represents the entire Agreement between CALUMET PARK and ROBBINS and supersedes all prior negotiations, agreements, resolutions, motions or parts of agreements. Resolutions or motions in conflict with any portion of this Agreement are hereby repealed. This Agreement and any amendments, changes, modifications or additions hereto shall be binding upon and inure to the benefit of the respective heirs, successors,

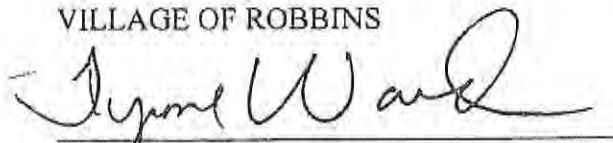
assigns, partners and/or legal representatives of CALUMET PARK and ROBBINS. This Agreement shall be executed in two (2) counterparts each of which shall be deemed an original but both of which shall constitute one and the same agreement.

27. **Severability.** In the event that any section, paragraph or provision of this Agreement is invalid or unenforceable for any reason, the invalid or unenforceable section paragraph or provision shall be severed from this Agreement and shall not affect the validity or enforceability of the remaining provisions of this Agreement.

IN WITNESS WHEREOF, the parties hereto, pursuant to the authority vested in each according to law and pursuant to duly enacted ordinances or resolutions of their corporate authorities respectively, have hereunto caused this Agreement to be signed by its duly authorized officers and the corporate seals to be properly affixed thereto.

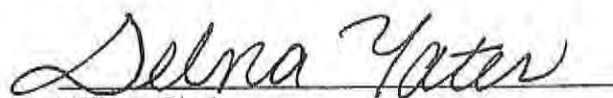
DATED this 17th day of September, 2019.

VILLAGE OF ROBBINS



Mayor

ATTEST:



Village Clerk

VILLAGE OF CALUMET PARK



Mayor

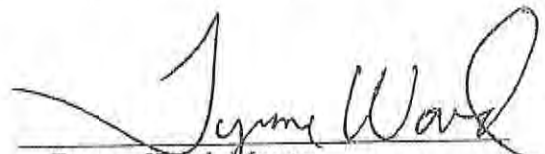
ATTEST:

Village Clerk

ADOPTED by the Mayor and Board of Trustees of the Village of Robbins, Cook County, Illinois, on September 17, 2019 by the following roll call vote:

	AYES	NAY	ABSENT	ABSTAIN
BRYANT				X
HENRY	X			
BREWTON	X			
DYSON			X	
WARD	X			
MAXEY	X			
MAYOR WARD				
TOTAL	4	0	1	1

APPROVED by the Mayor and Board of Trustees on September 17, 2019.


Tyrone Ward, Mayor

ATTEST:


Debra Yates, Village Clerk

**THE VILLAGE OF ROBBINS
COOK COUNTY, ILLINOIS**

01-28-20

**AN ORDINANCE WITHDRAWING FROM THE COOK COUNTY EMERGENCY TELEPHONE SYSTEM BOARD
FOR THE VILLAGE OF ROBBINS ILLINOIS**

**TYRONE WARD, MAYOR
DEBRA YATES, VILLAGE CLERK**

**JACQUELINE HENRY
DARREN E. BRYANT
DAVID R. DYSON
BERNARD WARD
ERNEST MAXEY, JR.
GEORGE BREWTON**

Board of Trustees

**PASSED AND APPROVED BY THE
MAYOR AND BOARD OF TRUSTEES
THIS 28TH DAY OF JANUARY 2020**

**Published in pamphlet form by the authority of the Village Board of the Village of Robbins,
Cook County, Illinois this 28th day of January 2020**

Ordinance NO. 1-28-20

AN ORDINANCE WITHDRAWING FROM THE COOK COUNTY EMERGENCY TELEPHONE SYSTEM BOARD FOR THE VILLAGE OF ROBBINS ILLINOIS

WHEREAS, the Village of Robbins is currently a member of Cook County Emergency Telephone System Board, and

WHEREAS, The Village of Robbins has deemed it to be in the best interest of the Village to withdraw from Cook County Emergency System Telephone Board, and

WHEREAS, The Village of Robbins finds that it would be in the Village's best interest to join another ETSB

THEREFORE, BE IT ORDAINED by the village board of Robbins, Cook County, Illinois

Section 1

1. The Village of Robbins Hereby withdraws from Cook County Emergency Telephone System Board
2. The Mayor or City Clerk is authorized to take all steps and execute any and all documents necessary to effectuate this withdrawal

Section 2

If any section, Paragraph, Clause or provision of this ordinance shall be held invalid,

The invalidity thereof shall not affect any other provisions of this ordinance

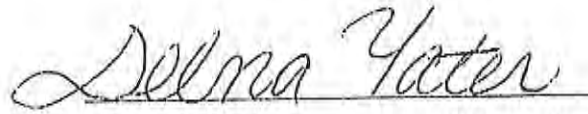
Section 3

All ordinances or parts of ordinances in conflict with the provisions of this ordinance are hereby repealed insofar as they conflict herewith


Section 4

This ordinance shall be immediately in full force and effect after passage, approval and publication. This ordinance is authorized to be published in pamphlet form.

This ordinance was passed and deposited in the office of the Village Clerk of the Village of Robbins, Illinois on this 28 day of January, 2020



City Clerk


Tyrone Ward, Mayor

I DO HEREBY CERTIFY that this ordinance was, after its passage and approval, published in pamphlet form by authority of the Village of Robbins, in accordance with law, this day of _____, 2020.

City Clerk

STATE OF ILLINOIS)
)
COUNTY OF COOK)

SS

CERTIFICATION

I, Debra Yates, hereby certify that I am the duly qualified and elected Village Clerk of the Village of Robbins, Cook County, Illinois.

I, further certify that on January 28, 2020 the Corporate Authorities of such Village adopted and approved Ordinance No. 01-28-20 entitled

AN ORDINANCE WITHDRAWING FROM THE COOK COUNTY EMERGENCY TELEPHONE SYSTEM BOARD FOR THE VILLAGE OF ROBBINS ILLINOIS

Copies of such Ordinances are available for public inspection upon request in the office of the Village Clerk.

I further certify that I recorded the attached ordinance in a book used exclusively for such purposes, in accordance with law, on the 28th day of January 2020.

Dated at the Village of Robbins, Illinois this 28th day of January, 2020.

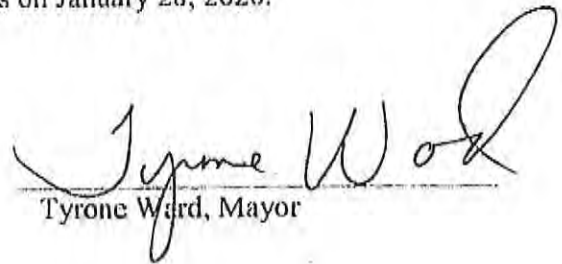

Debra Yates, Village Clerk

VILLAGE SEAL

Approved this 28th day of January 2020 pursuant to a roll call vote as follows:

	AYES	NAY	ABSENT	ABSTAIN
BRYANT				X
HENRY	X			
BREWTON	X			
DYSON			X	
WARD	X			
MAXEY	X			
MAYOR WARD				
TOTAL	4	0	1	1

APPROVED by the Mayor and Board of Trustees on January 28, 2020.


Tyrone Ward, Mayor

ATTEST:


Debra Yates, Village Clerk

**AGREEMENT RELATING TO THE TRANSFER AND REPORTING OF SURCHARGE FUNDS
RELATING TO THE VILLAGE OF ROBBINS ILLINOIS**

WITNESSETH:

WHEREAS, section 15.4a of the Emergency Telephone System Act 50ILCS 750/1 et seq. (the "Act"), requires any Authority, as defined by the Act, in a county with a population of at least 250,000, to consolidate such that no 911-Authority in the county serves a population of less than 25,000; and

WHEREAS, Calumet Park Regional Joint 911 ETSB operates CalComm 911 for certain municipalities; and

WHEREAS, in accordance with the act Cook County ETSB includes the Village of Robbins, along with other municipalities and unincorporated areas of Cook County; and

WHEREAS, Pursuant to 50 ILCS 15.4(a)(2), The Village of Robbins requested that it be included in the Calumet Park Regional Joint ETSB, and the Calumet Park Regional Joint ETSB has agreed to accept the Village into their 911 system; and

WHEREAS, In accordance with the bylaws adapted by the Cook County ETSB, The Village of Robbins has provided notice of its intended termination in the Cook County ETSB; and

WHEREAS, to facilitate the Village of Robbins transition to the Calumet Park Joint regional ETSB, the parties desire to enter into this Agreement to confirm their understanding that the Village of Robbins will Cease to be a member of the Cook County ETSB, and will become a member of The Calumet Park Regional Joint 911 ETSB; that , thereafter the boundaries for 911 calls for each party will change such that 911 emergency calls originating in the Village of Robbins will be handled by The Calumet Park Regional Joint 911 ETSB; and, to provide for transfer to The Calumet Park Regional Joint ETSB of any funds held by Cook County ETSB attributable to the Village of Robbins, including surcharge funds (such as those funds commonly known as wireline and hold harmless surcharge funds) collected pursuant to the "Act" or any other applicable statute or ordinance (the "Funds")

NOW THEREFORE, in consideration of the promises and mutual covenants hereafter set forth, the parties agree as follows;

Section 1. Incorporation of Recitals.

The foregoing preambles are hereby incorporated into this Agreement as if fully restated in this Section 1.

Section 2. Village Opt-Out

The Village of Robbins has provided notice required by Cook County ETSB's by-laws to terminate its status as a Cook County ETSB member municipality and upon approval of Calumet Park Regional Joint ETSB's plan by the State of Illinois' Office of the Statewide 911 Administrator, Village of Robbins shall become a member of the Calumet Park Regional Joint ETSB.

Section 3. Wireless Call Boundaries.

Upon Village of Robbins becoming a Calumet Park Regional Joint ETSB member municipality, the wireless call boundaries of Calumet Park Regional Joint ETSB and Cook County ETSB shall change, such that all wireless 911 calls originating within the Village of Robbins shall no longer be handled by Cook County ETSB, and instead shall be handled by Calumet Park Regional Joint ETSB.

Section 4. Funds

Once the consolidation plan is approved by the State of Illinois' Office of the Statewide 911 Administrator, Calumet Park Regional Joint ETSB shall receive all funds attributable to the Village of Robbins in accordance with the "Act". Calumet Park Regional Joint ETSB will be responsible for all funds it receives and for the reporting and auditing of all funds as described in Section 5 below.

Section 5. Financial Reporting of Funds

Cook County ETSB shall be responsible for all required reporting relating to the funds, including the financial report required by Section 40 of the Act, up to and including the date that Calumet Park Regional Joint ETSB's consolidation plan is approved by the State of Illinois' Office of the Statewide 911 Administrator. Thereafter Calumet Park Regional Joint ETSB shall be responsible for all such reporting.

Section 6. Term

The term of this agreement shall commence on the date the last signatory hereto signs ("Effective Date") and shall end the later of (1) the date which is one (1) year after the date of approval of the Calumet Park Regional Joint ETSB's plan by the State of Illinois' Office of the Statewide 911 Administrator, or (2) the date upon which Cook County ETSB files the last financial report relating to the funds attributable to the Village required by Section 5 hereof.

Section 7. Counterparts

This Agreement may be executed in counterparts, each of which shall be deemed to be an original and both of which shall constitute one and the same agreement.

Section 8. Severability.

If any part of this Agreement is held invalid for any reason, the remainder of this Agreement shall remain valid to the maximum extent possible.

Section 9. Governing law.

This Agreement shall be governed by the laws of the State of Illinois without giving consideration to the principles of conflict of laws.

Section 10. Entire Agreement

This Agreement represents the entire agreement between the parties and there are no other promises or conditions in any other agreement whether oral or written.

[SIGNATURE PAGE FOLLOWS]

IN WITNESS WHEREOF, the parties hereto have caused this Agreement to be executed by their duly authorized officers on the date set out below

Calumet Park Regional Joint Emergency Telephone Board System

By  _____

Gerard Corrigan
Executive Director

Date 5/9/2020

Cook County Emergency Telephone Board System

By  _____

Martin Bennett
Executive Director

Date 5/8/2020

COOK COUNTY EMERGENCY TELEPHONE SYSTEM BOARD
Resolution No. 20-0430-01

**RESOLUTION TO PERMIT THE VILLAGE OF ROBBINS
TO OPT OUT OF THE COOK COUNTY 9-1-1 SYSTEM**

WHEREAS, the State of Illinois has enacted the Emergency Telephone System Act, 50 ILCS 750/0.01 et seq. ("Act") which enables a county to impose a surcharge on billed subscribers of network connections provided by telecommunications carriers at a rate per network connection in order to implement and maintain a 9-1-1 Emergency Telephone System; and

WHEREAS, pursuant to Section 26-79 of Ordinance Number 01-O-35 of the Cook County Code of Ordinances ("Ordinance"), the Cook County Emergency Telephone System Board ("ETSB") has the authority to plan and implement a 9-1-1 system and receive monies from the surcharge imposed under the Ordinance; and


WHEREAS, the ETSB has provided 9-1-1 services to the Village of Robbins for many years; and

WHEREAS, the Village of Robbins has requested that it be permitted to opt out of the Cook County 9-1-1 System so that it may join the Calumet Park Regional Joint ETSB to minimize call transfers in accordance with Section 15.4b(1) of the Act; and

WHEREAS, the ETSB has agreed to release the Village of Robbins from the Cook County 9-1-1 System effective upon approval by the Illinois State Police 9-1-1 Administrator; and

NOW, THEREFORE BE IT RESOLVED, that pursuant to a request from the Village of Robbins, the ETSB hereby agrees to permit the Village of Robbins to opt out of the Cook County 9-1-1 System effective upon approval by the Illinois State Police 9-1-1 Administrator.

The above Resolution is hereby APPROVED AND ADOPTED this 30th day of April, 2020.



Executive Director Martin Bennett
Cook County Emergency Telephone System Board

**INTERGOVERNMENTAL AGREEMENT BY AND BETWEEN CALCOMM AND THE
CITY OF CHICAGO HEIGHTS FOR THE FOR THE PROVISION OF BACK-UP
AGREEMENT FOR EMERGENCY 9-1-1 RESPONSE SERVICES**

WHEREAS, CALCOMM ("CALCOMM"), a Public Safety Answering Point (PSAP) operated by the Village of Calumet Park, and the City of Chicago Heights' 9-1-1 PSAP (CHICAGO HEIGHTS) are public safety answering points ("PSAP"), as authorized by (50 ILCS 750/) Emergency Telephone System Act to provide 9-1-1 emergency telephone services, ("9-1-1 services"); and

WHEREAS, CALCOMM currently provides 9-1-1 services for the residents in the Village of Calumet Park and the Village of Sauk Village, in Cook County, Illinois, including, but not limited to, emergency telephone services for the police and fire services; and

WHEREAS, CALCOMM is currently in the process of finalizing their Consolidation Plan Application to submit to the Illinois State Police's Statewide 9-1-1 Administrator and 9-1-1 Advisory Board for review and approval of the consolidation of CALCOMM and the Village of Midlothian and the Village of Posen; and

WHEREAS, CHICAGO HEIGHTS currently provides 9-1-1 services including, but not limited to, emergency telephone services for the police and fire service of CHICAGO HEIGHTS and for the fire service of Olympia Fields; and for the residents within the City of Chicago Heights, located in Cook County, IL.; and

WHEREAS, the City of Chicago Heights ("CHICAGO HEIGHTS" is a PSAP authorized by (50 ILCS 750/) Emergency Telephone System Act to provide 9-1-1 emergency telephone services for residents in CHICAGO HEIGHTS; and

Neither party shall be responsible for reimbursing the other party for certain costs incurred by the other party for operating as a Back-Up PSAP unless mutually agreed upon in writing by both parties.

9. Dispatch of the Parties PSAP employees to assist in providing requested services.
 - a. Emergency Back-up Services. When the Parties are in need of the requested services because of an unscheduled, emergency situation as described in this Agreement, the Parties will immediately contact the on-duty supervisor at the Parties Back-up PSAP Facility ("Back-up PSAP Supervisor") by telephone to provide notice of the need for said services and coordinate with said Supervisor the prompt dispatch of a minimum of two (2) of the Parties PSAP employees ("Loaned Dispatchers") to the Parties Back-up PSAP Facility for purposes of assisting with the provision of the requested services.
 - b. Scheduled Back-up Service. When the Parties Back-up PSAP is asked to provide the requested services for interruption of 9-1-1 services caused by the need to temporarily suspend said services during scheduled maintenance of the Parties PSAP facilities or equipment, the Parties shall provide the Back-up PSAP with written notice of said scheduled service interruption with a minimum of forty-eight (48) hours prior to said interruption. The written notice shall provide a good faith estimate of the duration of the interruption of services. The Parties agree to provide, at the request of the Parties Back-up PSAP Supervisor, a minimum of two (2) Loaned Dispatchers to perform 9-1-1 services on the premises of the Parties Back-up PSAP Facility for the duration of the time the Back-up PSAP is performing the requested services.
10. Other Liabilities. The Parties agree to defend, indemnify and hold harmless the other Party from any claims alleging bodily injury, including death, and/or property damage, arising out of the performance of the loaned 9-1-1 dispatchers during times that they are providing the requested services. Nothing in this Agreement is intended in any way to waive or in any manner diminish any immunities from civil liability that either the Village of Calumet Park (CALCOMM) or CHICAGO HEIGHTS or any employees or agents of either entity otherwise are granted by State law, including but

Personnel Costs, including overtime payments, for additional personnel called in to the Back-up PSAP; Reprogramming of Customer Premise Equipment; 9-1-1 Network Routing Changes; Mapping Updates; Equipment and Software Updates or Changes.

Neither party shall be responsible for reimbursing the other party for certain costs incurred by the other party for operating as a Back-Up PSAP unless mutually agreed upon in writing by both parties.

4. **Initial Configuration of Equipment and Facilities to Facilitate Performance of Requested Services.** The PSAPs and the Back-up PSAPs will each, upon execution of this Agreement, promptly take the necessary steps to contact and coordinate with AT&T, the 9-1-1 service provider, to modify 9-1-1 call routing protocols to allow 9-1-1 calls to be properly routed when necessary to provide the requested services, and notify any other necessary telephone system providers.

5. **Operational Guidelines.** The PSAPs and the Back-up PSAPs agree to develop and, as needed, revise operational guidelines to describe in more detail the Parties' respective responsibilities in facilitating the Back-up PSAP's performance of the requested services.

6. **Relationship Between the Parties.** In consideration of the mutual services provided herein, both Parties agree that nothing contained herein is intended or should be construed in any manner to create an agency relationship between the Parties. The individual Parties are and shall remain independent entities with respect to all services performed under this Agreement. Each Party agrees that in the performance of any of the requested services, its employees shall not require nor be entitled to any compensation, rights or benefits of any kind whatsoever from the other Party.

WHEREAS, the Illinois Intergovernmental Cooperation Act (5 ILCS 220/1 et seq.) authorizes units of local government, to exercise jointly with any public agency of the State, including other units of local government, any power, privilege or authority which may be exercised by a unit of local government individually, and to enter into contracts for the performance of governmental services, activities and undertakings; and

WHEREAS, the Village of Calumet Park and CHICAGO HEIGHTS have duly authorized their respective presiding officers to enter into and execute this Agreement.

NOW, THEREFORE, for good and valuable consideration, including the mutual promises and covenants set forth herein, the Village of Calumet Park and CHICAGO HEIGHTS hereby agree as follows:

1. **Incorporation.** Each of the recitals set forth above are incorporated herein by reference as if fully set forth herein, and they constitute material terms and provisions of this Agreement.

2. **Term of Agreement.** This Agreement shall become effective upon approval and execution by both parties. It shall be in force for a term of one year from that date, and shall automatically renew for an additional one-year term at the conclusion of any term unless one of the Parties hereto provides written notice of termination to the other Party, a minimum of 180 days prior to the termination of the current term of an election not to renew for that additional one-year term.

3. **Costs of Back-up Services.** The Parties shall be responsible for reimbursing the Back-up PSAP for certain costs incurred by the Back-up PSAP for providing the requested services. Such costs shall include the following:

WHEREAS, CALCOMM has requested that CHICAGO HEIGHTS provide a Back-up for 9-1-1 services in the event that the CALCOMM 9-1-1 emergency system is unable to provide those services to the Village of Sauk Village for one or more of the reasons described below in this Agreement; and

WHEREAS, CHICAGO HEIGHTS has requested that CALCOMM provide a Back-up for 9-1-1 services in the event that CHICAGO HEIGHTS 9-1-1 emergency system is unable to provide those services to its municipality, its residents, its businesses, and its Public Safety Police and Fire Departments; and

WHEREAS, standards promulgated by the Illinois State Police Office of the Statewide 9-1-1 Administrator require emergency telephone systems to have a Back-up PSAP; and

WHEREAS, The Parties each believe it is in the best interest of the general public for CHICAGO HEIGHTS to provide Back-up 9-1-1 services to CALCOMM for 9-1-1 calls it receives on behalf of the Village of Sauk Village and for CALCOMM to provide CHICAGO HEIGHTS Back-up 9-1-1 services to CHICAGO HEIGHTS in accordance with the terms and conditions of this Agreement and the need to identify the most efficient, effective and equitable means of delivering said Back-up services; and

WHEREAS, Article VII, Section 10 of the 1970 Constitution of the State of Illinois authorizes units of local government to cooperate with each other in order to accomplish common goals and objectives, and to contract to exercise, combine or transfer any power or function not prohibited to them by law or ordinance; and

7. **Requested Services.** The parties Back-up PSAPs, subject to being operable and available, agrees to provide Back-up 9-1-1 services to the other Party, hereinafter referred to as the "requested services", for the Parties PSAPs in the event that either parties PSAP becomes inoperable or cannot otherwise adequately handle the volume of incoming 9-1-1 emergency calls on behalf of the other Party or cannot otherwise adequately handle the volume of incoming 9-1-1 emergency calls on behalf its municipality, its residents, its businesses, and its Public Safety Police and Fire Department because of one or more of the following reasons:

- a. Equipment and/or facilities necessary for the proper functioning of the PSAP are damaged as a result of a natural disaster, electrical failure, or any other occurrence that results in the PSAP becoming inoperable, or put out of order or otherwise made non-functional.
- b. Scheduled downtime to facilitate 9-1-1 service system maintenance or upgrades.
- c. There exists an emergency which generates a volume of 9-1-1 emergency calls that overloads the capacity of the PSAP.

8. **No Dispatch Service.** The Parties Back-up PSAP shall not provide dispatch of the emergency services of the Parties PSAP as a part of this Agreement. In accordance with protocols agreed to by the Parties, the "requested service" to be provided by the Parties Back-up PSAP shall consist of receiving calls forwarded to the Back-up PSAP from the other Parties PSAP and then forwarding the emergency information so received via telephone to a designated agency of the Parties for its dispatch of emergency personnel. The Parties shall provide to the Back-up PSAP such equipment, information, software, maps, guides, etc. as are necessary for the Parties Back-up PSAP to immediately determine the location of the emergency and the proper response service to be contacted.

not limited to, the Local Governmental and Governmental Employees Tort Immunity Act, (745 ILCS 10/1-101 et seq), or the Emergency Telephone System Act 50 ILCS 750/1. Et seq.

11. **Termination.** This Agreement may be terminated without cause prior to the term set forth above by either Party upon prior written notice to the other Party provided a minimum of 180 days prior to the proposed date of termination.

12. **Written Modification.** This Agreement may not be changed, revised, modified, waived, discharged, terminated or otherwise abrogated, diminished or impaired other than by an instrument in writing duly authorized and executed by both the Village of Calumet Park (CALCOMM) and CHICAGO HEIGHTS.

13. **Notices.**

Notices and communications to CALCOMM pursuant to this Agreement shall be addressed to and delivered at the following address:

Executive Director Mark Davis
CALCOMM
12419 S. Ashland Avenue, Calumet Park, IL 60827; (708/926-7343)
(SStacey@calcomm911.org)

Notices and communications to CHICAGO HEIGHTS pursuant to this Agreement shall be addressed to and delivered at the following address:

Mayor David A. Gonzalez
1601 Chicago Road;
Chicago Heights, IL 60411
708-756-5315
dgonzalez@chicagoheights.net

With a Copy To:

NORCOMM Public Safety Communications, Inc
C/O NORCOMM's Vice President
395 W Lake St.
Elmhurst, IL 60126
info@norcomm911.com

14. **Rights Cumulative.** Unless expressly provided to the contrary in this Agreement, each and every one of the rights, remedies and benefits provided by this Agreement shall be cumulative and shall not be exclusive of any other rights, remedies, and benefits allowed by law.
15. **Non-Waiver.** Neither Party shall be under any obligation to exercise any of the rights granted to it in this Agreement. The failure of either Party to exercise at any time any rights granted to it shall not be deemed or construed to be a waiver of that right, nor shall the failure void or affect the Party's right to enforce that right or any other right.
16. **Subject to State Approval.** This Agreement shall be subject to approval by the Illinois State Police Statewide 9-1-1 Administrator as part of the Consolidation Plan Application submitted by the Parties.
17. **Governing Law.** This Agreement shall be governed by, and enforced in accordance with the laws of the State of Illinois.
18. **Severability.** It is hereby expressed to be the intent of the Parties to this Agreement that should any provision, covenant, agreement, or portion of this Agreement or its application to any Person or property be held invalid by a court of

competent jurisdiction, the remaining provisions of this Agreement and the validity, enforceability, and application to any Person or property shall not be impaired thereby, but the remaining provisions shall be interpreted, applied, and enforced so as to achieve, as near as may be, the purpose and intent of this Agreement to the greatest extent permitted by applicable law.

19. **Entire Agreement.** This Agreement constitutes the entire agreement between the Parties and supersedes any and all prior agreements and negotiations between the Parties, whether written or oral, relating to the subject matter of this Agreement.

Signature page follows

IN WITNESS WHEREOF, the Parties hereto, pursuant to the authority vested in each according to law and pursuant to duly enacted ordinances or resolutions of their corporate authorities respectively, have hereunto caused this Agreement to be signed by its duly authorized officers and the corporate seals to be properly affixed thereto.

DATED this 15TH day of FEBRUARY, 2017.

Village of Calumet Park

By: Ronald Denson
Its Mayor Ronald Denson

ATTEST:

[Signature]
Its Village Clerk

CITY OF CHICAGO HEIGHTS

By: [Signature]
Its Mayor David A. González

ATTEST:

[Signature]
City Clerk Lori Wilcox

**INTERGOVERNMENTAL AGREEMENT BY AND BETWEEN CALCOMM AND THE
VILLAGE OF TINLEY PARK FOR THE FOR THE PROVISION OF BACK-UP
AGREEMENT FOR EMERGENCY 9-1-1 RESPONSE SERVICES**

WHEREAS, CALCOMM ("CALCOMM") is a public safety answering point ("PSAP"), authorized by the Illinois Commerce Commission ("ICC") to provide 9-1-1 emergency telephone services, ("9-1-1 services") currently for the residents in the Village of Calumet Park and the Village of Sauk Village, in Cook County, Illinois, including, but not limited to, emergency telephone services for the police and fire services; and

WHEREAS, CALCOMM is currently in the process of finalizing their Consolidation Plan Application to submit to the Illinois State Police's Statewide 9-1-1 Advisory Board and Administrator for review and approval of the consolidation of CALCOMM and the Village of Midlothian and the Village of Posen; and

WHEREAS, the Village of Tinley Park ("TINLEY PARK" or "Back-up PSAP") is a PSAP authorized by the ICC to provide 9-1-1 emergency telephone services for residents in TINLEY PARK; and

WHEREAS, CALCOMM has requested that TINLEY PARK provide a Back-up for 9-1-1 services in the event that the CALCOMM 9-1-1 emergency system is unable to provide those services for one or more of the reasons described below in this Agreement; and

WHEREAS, standards promulgated by the Illinois Commerce Commission require emergency telephone systems to have a Back-up PSAP; and

WHEREAS, CALCOMM and TINLEY PARK each believe it is in the best interest of the general public for TINLEY PARK to provide Back-up 9-1-1 services to CALCOMM



in accordance with the terms and conditions of this Agreement and the need to identify the most efficient, effective and equitable means of delivering said Back-up services; and

WHEREAS, Article VII, Section 10 of the 1970 Constitution of the State of Illinois authorizes units of local government to cooperate with each other in order to accomplish common goals and objectives, and to contract to exercise, combine or transfer any power or function not prohibited to them by law or ordinance; and

WHEREAS, the Illinois Intergovernmental Cooperation Act (5 ILCS 220/1 et seq.) authorizes units of local government, to exercise jointly with any public agency of the State, including other units of local government, any power, privilege or authority which may be exercised by a unit of local government individually, and to enter into contracts for the performance of governmental services, activities and undertakings; and

WHEREAS, CALCOMM and TINLEY PARK have duly authorized their respective presiding officers to enter into and execute this Agreement.

NOW, THEREFORE, for good and valuable consideration, including the mutual promises and covenants set forth herein, CALCOMM and TINLEY PARK hereby agree as follows:

1. **Incorporation.** Each of the recitals set forth above are incorporated herein by reference as if fully set forth herein, and they constitute material terms and provisions of this Agreement.

2. **Term of Agreement.** This Agreement shall become effective on December 5th, 2016 and, unless sooner terminated as hereinafter provided, shall be in force for a term of 5 years from that date, provided that this Agreement shall

automatically be renewed for an additional one-year term at the conclusion of any term unless one of the Parties hereto provides written notice to the other Party, a minimum of 180 days prior to, termination of the current term, of an election not to renew for that additional one-year term.

3. **Costs of Back-up Services.** The PSAP shall be responsible for reimbursing the Back-up PSAP for certain costs incurred by the Back-up PSAP for providing the requested services. Such costs shall include the following:

Personnel Costs, including overtime payments, for additional personnel called in to the Back-up PSAP; Reprogramming of Customer Premise Equipment; 9-1-1 Network Routing Changes; Mapping Updates; Equipment and Software Updates or Changes.

4. **Initial Configuration of Equipment and Facilities to Facilitate Performance of Requested Services.** The PSAP and the Back-up PSAP will each, upon execution of this Agreement, promptly take the necessary steps to contact and coordinate with AT&T, the 9-1-1 service provider, to modify 9-1-1 call routing protocols to allow 9-1-1 calls to be properly routed when necessary to provide the requested services, and notify any other necessary telephone system providers.

5. **Operational Guidelines.** The PSAP and the Back-up PSAP agree to develop and, as needed, revise operational guidelines to describe in more detail the Parties' respective responsibilities in facilitating the Back-up PSAP's performance of the requested services.

6. **Relationship Between the Parties.** In consideration of the mutual services provided herein, both Parties agree that nothing contained herein is intended or should

be construed in any manner to create an agency relationship between the Parties. The individual Parties are and shall remain independent entities with respect to all services performed under this Agreement. Each Party agrees that in the performance of any of the requested services, its employees shall not require nor be entitled to any compensation, rights or benefits of any kind whatsoever from the other Party.

7. **Requested Services.** The Back-up PSAP, subject to being operable and available, agrees to provide Back-up 9-1-1 services, hereinafter referred to as the "requested services", for the PSAP at the TINLEY PARK facility ("Back-up PSAP Facility") in the event that the PSAP becomes inoperable or cannot otherwise adequately handle the volume of incoming 9-1-1 emergency calls because of one or more of the following reasons:

- a. Equipment and/or facilities necessary for the proper functioning of the PSAP are damaged as a result of a natural disaster, electrical failure, or any other occurrence that results in the PSAP becoming inoperable, or put out of order or otherwise made non-functional.
- b. Scheduled downtime to facilitate 9-1-1 service system maintenance or upgrades.
- c. There exists an emergency which generates a volume of 9-1-1 emergency calls that overloads the capacity of the PSAP.

8. **No Dispatch Service.** The Back-up PSAP shall not provide dispatch of the emergency services of the PSAP as a part of this Agreement. In accordance with protocols agreed to by the PSAP and the Back-up PSAP, the "requested service" to be provided by the Back-up PSAP shall consist of receiving calls forwarded to the Back-up PSAP from the PSAP and then forwarding the emergency information so received via telephone to a designated agency of the PSAP for its dispatch of emergency personnel.

PSAP shall provide to the Back-up PSAP such equipment, information, software, maps, guides, etc. as are necessary for the Back-up PSAP to immediately determine the location of the emergency and the proper response service to be contacted.

9. **Dispatch of PSAP employees to assist in providing requested services.**

- a. **Emergency Back-up Services.** When the PSAP is in need of the requested services because of an unscheduled, emergency situation as described in this Agreement, the PSAP will immediately contact the on-duty supervisor at the Back-up PSAP Facility ("Back-up PSAP Supervisor") by telephone to provide notice of the need for said services and coordinate with said Supervisor the prompt dispatch of a minimum of two (2) PSAP employees ("Loaned Dispatchers") to the Back-up PSAP Facility for purposes of assisting with the provision of the requested services.
- b. **Scheduled Back-up Service.** When the Back-up PSAP is asked to provide the requested services for interruption of 9-1-1 services caused by the need to temporarily suspend said services during scheduled maintenance of the PSAP facilities or equipment, the PSAP shall provide the Back-up PSAP with written notice of said scheduled service interruption a minimum of forty-eight (48) hours prior to said interruption. The written notice shall provide a good faith estimate of the duration of the interruption of services. The PSAP agrees to provide, at the request of the Back-up PSAP Supervisor, a minimum of two (2) Loaned Dispatchers to perform 9-1-1 services on the premises of the Back-up PSAP Facility for the duration of the time the Back-up PSAP is performing the requested services.

10. **Other Liabilities.** The PSAP agrees to defend, indemnify and hold harmless the Back-up PSAP from any claims alleging bodily injury, including death, and/or property damage, arising out of the performance of the loaned 9-1-1 dispatchers during times that they are providing the requested services. Nothing in this Agreement is intended in any way to waive or in any manner diminish any immunities from civil liability that either CALCOMM or TINLEY PARK or any employees or agents of either entity otherwise are granted by State law, including but not limited to, the Local Governmental

and Governmental Employees Tort Immunity Act. (745 ILCS 10/1-101 et seq), or the Emergency Telephone System Act 50 ILCS 750/1. Et seq.

11. **Termination.** This Agreement may be terminated without cause prior to the term set forth above by either Party upon prior written notice to the other Party provided a minimum of 180 days prior to the proposed date of termination.

12. **Written Modification.** This Agreement may not be changed, revised, modified, waived, discharged, terminated or otherwise abrogated, diminished or impaired other than by an instrument in writing duly authorized and executed by both CALCOMM and TINLEY PARK.

13. **Notices.**

Notices and communications to CALCOMM pursuant to this Agreement shall be addressed to and delivered at the following address:

Executive Director Mark Davis
CALCOMM
12419 S. Ashland Avenue, Calumet Park, IL 60827
DirectorMDavis@aol.com

Notices and communications to TINLEY PARK pursuant to this Agreement shall be addressed to and delivered at the following address:

Director of Emergency Management Patrick Carr
Tinley Park Communications Center
17355 S. 68th Court
Tinley Park, IL 60477
(708)444-5300
pcarr@tinleypark.org

14. **Rights Cumulative.** Unless expressly provided to the contrary in this Agreement, each and every one of the rights, remedies and benefits provided by this Agreement shall be cumulative and shall not be exclusive of any other rights, remedies, and benefits allowed by law.

15. **Non-Waiver.** Neither Party shall be under any obligation to exercise any of the rights granted to it in this Agreement. The failure of either Party to exercise at any time any rights granted to it shall not be deemed or construed to be a waiver of that right, nor shall the failure void or affect the Party's right to enforce that right or any other right.

16. **Subject to State Approval.** This Agreement shall be subject to approval by the Illinois State Police Statewide 9-1-1 Advisory Board and Administrator as part of the Consolidation Plan Application submitted by CALCOMM.

17. **Governing Law.** This Agreement shall be governed by, and enforced in accordance with the laws of the State of Illinois.

18. **Severability.** It is hereby expressed to be the intent of the Parties to this Agreement that should any provision, covenant, agreement, or portion of this Agreement or its application to any Person or property be held invalid by a court of competent jurisdiction, the remaining provisions of this Agreement and the validity, enforceability, and application to any Person or property shall not be impaired thereby, but the remaining provisions shall be interpreted, applied, and enforced so as to achieve, as near as may be, the purpose and intent of this Agreement to the greatest extent permitted by applicable law.

19. **Entire Agreement** This Agreement constitutes the entire agreement between the Parties and supersedes any and all prior agreements and negotiations between the Parties, whether written or oral, relating to the subject matter of this Agreement.

IN WITNESS WHEREOF, the Parties hereto, pursuant to the authority vested in each according to law and pursuant to duly enacted ordinances or resolutions of their corporate authorities respectively, have hereunto caused this Agreement to be signed by its duly authorized officers and the corporate seals to be properly affixed thereto.

DATED this 5th day of December, 2016.

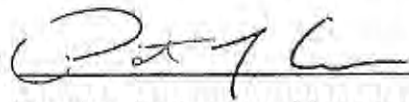
CALCOMM

By: 
Its Executive Director

ATTEST:


Its Secretary

VILLAGE OF TINLEY PARK

By: 
Director, Emergency Management/911

ATTEST:


Its Secretary

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the 9-1-1 Authority, and the (Public Safety Agency)
CALUMET PARK POLICE, for the purpose of effective handling and routing of 9-1-1 Emergency
calls.

CALL HANDLING

(9-1-1 System Name) CALCOMM REGIONAL 911 CENTER receiving a call for emergency services in your
jurisdiction shall dispatch the call in the following manner:

Primary: 470.73750 (State Specific Procedures if radio frequency-identity number,
if talk group-identify name, if telephone-identity telephone number)

Secondary: 155.9100 (State Specific Procedures if radio frequency-identity
frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

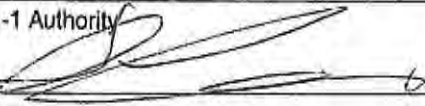
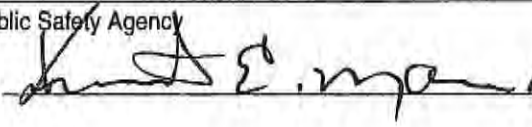
Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service
to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-
emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all
participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

<u>CALCOMM REGIONAL 911 CENTER</u>	<u>CALUMET PARK POLICE</u>
9-1-1 Authority	Public Safety Agency
By: 	By: 
Title <u>EXECUTIVE DIRECTOR</u>	Title <u>CHIEF OF POLICE</u>

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the 9-1-1 Authority, and the (Public Safety Agency)
CALUMET PARK FIRE DEPARTMENT, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

(9-1-1 System Name) CALCOMM REGIONAL 911 CENTER receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 154.07 (State Specific Procedures if radio frequency-identity number, if talk group-identity name, if telephone-identity telephone number)

Secondary: 158.74500 (State Specific Procedures if radio frequency-identity frequency number, if talk group-identity name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES


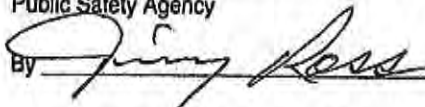
Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

<u>CALCOMM REGIONAL 911 CENTER</u>	<u>CALUMET PARK FIRE DEPARTMENT</u>
9-1-1 Authority	Public Safety Agency
By 	By 
Title <u>EXECUTIVE DIRECTOR</u>	Title <u>FIRE CHIEF</u>

**PARTICIPATING AGENCY CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT**

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between the CALCOMM REGIONAL 911 CENTER ("9-1-1 System Authority") and MARKHAM POLICE DEPARTMENT (Participating "Public Safety Agency") for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

("9-1-1 System Authority") CALCOMM REGIONAL 911 CENTER receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 480.8125 (State Specific Procedures, if radio frequency-identity frequency number, if talk group-identity name, if telephone-identity telephone number)

Secondary: 470.61250 (State Specific Procedures if radio frequency-identity frequency etc.)


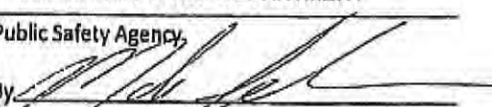
AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

<u>CALCOMM REGIONAL 911 CENTER</u>	<u>MARKHAM POLICE DEPARTMENT</u>
9-1-1 Authority	Public Safety Agency
By 	By 
Title <u>EXECUTIVE DIRECTOR</u>	Title <u>CHIEF OF POLICE</u>
Date <u>1/11/18</u>	Date <u>1/12/18</u>

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the 9-1-1 Authority, and the (Public Safety Agency)
MIDLOTHIAN POLICE DEPARTMENT, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

(9-1-1 System Name) CALCOMM REGIONAL 911 CENTER receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 470.73750 (State Specific Procedures if radio frequency-identity number, if talk group-identity name, if telephone-identity telephone number)

Secondary: 155.9100 (State Specific Procedures if radio frequency-identity frequency number, if talk group-identity name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

CALCOMM REGIONAL 911 CENTER

MIDLOTHIAN POLICE DEPARTMENT

9-1-1 Authority

Public Safety Agency

By 

By 

Title EXECUTIVE DIRECTOR

Title CHIEF OF POLICE

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the 9-1-1 Authority, and the (Public Safety Agency)
MIDLOTHIAN FIRE DEPARTMENT, for the purpose of effective handling and routing of 9-1-1 Emergency
calls.

CALL HANDLING

(9-1-1 System Name) CALCOMM REGIONAL 911 CENTER receiving a call for emergency services in your
jurisdiction shall dispatch the call in the following manner:

Primary: 154.07 (State Specific Procedures if radio frequency-identity number,
if talk group-identify name, if telephone-identity telephone number)

Secondary: 158.74500 (State Specific Procedures if radio frequency-identity
frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service
to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-
emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all
participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

<u>CALCOMM REGIONAL 911 CENTER</u>	<u>MIDLOTHIAN FIRE DEPARTMENT</u>
9-1-1 Authority	Public Safety Agency
By 	By 
Title <u>EXECUTIVE DIRECTOR</u>	Title <u>FIRE CHIEF</u>

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the 9-1-1 Authority, and the (Public Safety Agency)
POSEN POLICE DEPARTMENT, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

(9-1-1 System Name) CALCOMM REGIONAL 911 CENTER receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 470.73750 (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 155.9100 (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

CALCOMM REGIONAL 911 CENTER

POSEN POLICE DEPARTMENT

9-1-1 Authority

Public Safety Agency

By 

By 

Title EXECUTIVE DIRECTOR

Title CHIEF OF POLICE

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the 9-1-1 Authority, and the (Public Safety Agency)
POSEN FIRE DEPARTMENT, for the purpose of effective handling and routing of 9-1-1 Emergency
calls.

CALL HANDLING

(9-1-1 System Name) CALCOMM REGIONAL 911 CENTER receiving a call for emergency services in your
jurisdiction shall dispatch the call in the following manner:

Primary: 154.07 (State Specific Procedures if radio frequency-identity number,
if talk group-identity name, if telephone-identity telephone number)

Secondary: 158.74500 (State Specific Procedures if radio frequency-identity
frequency number, if talk group-identity name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service
to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-
emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all
participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

CALCOMM REGIONAL 911 CENTER

POSEN FIRE DEPARTMENT

9-1-1 Authority

Public Safety Agency

By 

By 

Title EXECUTIVE DIRECTOR

Title FIRE CHIEF

**CALCOMM REGIONAL 911 CENTER
 CALL HANDLING AND
 AID OUTSIDE JURISDICTIONAL BOUNDARIES
 AGREEMENT
 For 9-1-1 Emergency Communications**

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the ROBBINS POLICE DEPARTMENT , for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

 CALCOMM REGIONAL 911 CENTER PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 470.73750

Secondary: 1-708-385-4121

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or nonemergency nature shall be referred to your agency's published telephone number.

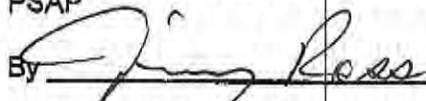
The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

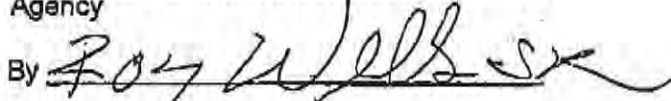
It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

 CALCOMM REGIONAL 911 CENTER
 PSAP

 ROBBINS POLICE DEPARTMENT
 Agency

By 

By 

Title EXECUTIVE DIRECTOR

Title CHIEF OF POLICE

Annual Renewal Date 05/26/2020

**CALCOMM REGIONAL 911 CENTER
 CALL HANDLING AND
 AID OUTSIDE JURISDICTIONAL BOUNDARIES
 AGREEMENT
 For 9-1-1 Emergency Communications**

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the ROBBINS FIRE DEPARTMENT, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

CALCOMM REGIONAL 911 CENTER PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 154.265

Secondary: 1-708-385-4121

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

CALCOMM REGIONAL 911 CENTER
PSAP

ROBBINS FIRE DEPARTMENT
Agency

By [Signature]

By [Signature]

Title EXECUTIVE DIRECTOR

Title FIRE CHIEF

Annual Renewal Date 05/26/2020

PARTICIPATING AGENCY CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between the CALCOMM REGIONAL 911 CENTER ("9-1-1 System Authority") and SAUK VILLAGE POLICE DEPARTMENT (Participating "Public Safety Agency") for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

("9-1-1 System Authority") CALCOMM REGIONAL 911 CENTER receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 470.66250 (State Specific Procedures, if radio frequency identity frequency number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 470.78750 (State Specific Procedures if radio frequency identity frequency etc.)


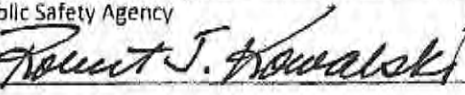
AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

<u>CALCOMM REGIONAL 911 CENTER</u>	<u>SAUK VILLAGE POLICE DEPARTMENT</u>
9-1-1 Authority	Public Safety Agency
By: 	By: 
Title <u>EXECUTIVE DIRECTOR</u>	Title <u>CHIEF OF POLICE</u>
Date <u>1/11/18</u>	Date <u>1/16/2018</u>

**PARTICIPATING AGENCY CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT**

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between the CALCOMM REGIONAL 911 CENTER ("9-1-1 System Authority") and SAUK VILLAGE FIRE DEPARTMENT (Participating "Public Safety Agency") for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

("9-1-1 System Authority") CALCOMM REGIONAL 911 CENTER receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 154.37 (State Specific Procedures, if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 153093500 (State Specific Procedures if radio frequency-identity frequency etc.)


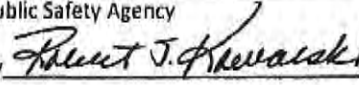
AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

<u>CALCOMM REGIONAL 911 CENTER</u>	<u>SAUK VILLAGE FIRE DEPARTMENT</u>
9-1-1 Authority	Public Safety Agency
By 	By 
Title <u>EXECUTIVE DIRECTOR</u>	Title <u>CHIEF OF FIRE</u>
Date <u>1/11/18</u>	Date <u>1/29/18</u>

**PARTICIPATING AGENCY CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT**

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between the CALCOMM REGIONAL 911 CENTER ("9-1-1 System Authority") and ALSIP POLICE DEPARTMENT (Participating "Public Safety Agency") for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

("9-1-1 System Authority") CALCOMM REGIONAL 911 CENTER receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 1-911-708-2557 (State Specific Procedures, if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 470.4625 (State Specific Procedures if radio frequency-identity frequency etc.)

AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

<u>CALCOMM REGIONAL 911 CENTER</u>	<u>ALSIP POLICE DEPARTMENT</u>
9-1-1 Authority	Public Safety Agency
By <u>[Signature]</u>	By <u>[Signature]</u>
Title <u>EXECUTIVE DIRECTOR</u>	Title <u>CHIEF OF POLICE</u>
Date <u>1/11/18</u>	Date <u>16 Jan 18</u>

**PARTICIPATING AGENCY CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT**

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between the CALCOMM REGIONAL 911 CENTER ("9-1-1 System Authority") and ALSIP FIRE DEPARTMENT (Participating "Public Safety Agency") for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

("9-1-1 System Authority") CALCOMM REGIONAL 911 CENTER receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 1-911-708-2557 (State Specific Procedures, if radio frequency identity frequency number, if talk group identify name, if telephone-identity telephone number)

Secondary: 154.265 (State Specific Procedures if radio frequency identity frequency etc.)

AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

<u>CALCOMM REGIONAL 911 CENTER</u> 9-1-1 Authority	<u>ALSIP FIRE DEPARTMENT</u> Public Safety Agency
By 	By 
Title <u>EXECUTIVE DIRECTOR</u>	Title <u>CHIEF OF FIRE</u>
Date <u>1/11/18</u>	Date <u>1-11-18</u>

**PARTICIPATING AGENCY CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT**

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between the CALCOMM REGIONAL 911 CENTER ("9-1-1 System Authority") and BLUE ISLAND FIRE DEPARTMENT (Participating "Public Safety Agency") for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

("9-1-1 System Authority") CALCOMM REGIONAL 911 CENTER receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 1-708-911-2122 (State Specific Procedures, if radio frequency-identity frequency number, if talk group-identity name, if telephone-identity telephone number)

Secondary: 154.265 (State Specific Procedures if radio frequency-identity frequency etc.)

AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

<u>CALCOMM REGIONAL 911 CENTER</u>	<u>BLUE ISLAND FIRE DEPARTMENT</u>
9-1-1 Authority	Public Safety Agency
By 	By 
Title <u>EXECUTIVE DIRECTOR</u>	Title <u>CHIEF OF FIRE</u>
Date <u>1/11/18</u>	Date <u>1-12-18</u>

**PARTICIPATING AGENCY CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT**

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between the CALCOMM REGIONAL 911 CENTER ("9-1-1 System Authority") and BLUE ISLAND POLICE DEPARTMENT (Participating "Public Safety Agency") for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

("9-1-1 System Authority") CALCOMM REGIONAL 911 CENTER receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 1-708-911-2122 (State Specific Procedures, if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 155.475 (State Specific Procedures if radio frequency-identity frequency etc.)

AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

CALCOMM REGIONAL 911 CENTER

BLUE ISLAND POLICE DEPARTMENT

9-1-1 Authority

Public Safety Agency

By 

By 

Title EXECUTIVE DIRECTOR

Title CHIEF OF POLICE

Date 1/11/18

Date 1-12-18

**LARAWAY COMMUNICATIONS CENTER (LCC)
CALL HANDLING/AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT FOR 9-1-1 EMERGENCY COMMUNICATIONS**

For 9-1-1 Emergency Communications

This agreement is made between the LARAWAY COMMUNICATIONS CENTER (LCC), and CALCOMM 9-1-1 for the purpose of effective handling and routing of 9-1-1 emergency calls.

CALL HANDLING

LARAWAY COMMUNICATIONS CENTER receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: (State Specific Procedures)

1 708 911-2562

Secondary: (State Specific Procedures)

1 708 653-9962

AID OUTSIDE JURISDICTION BOUNDARY


Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system according to State of Illinois Administrative Rules and internal policy.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received according to State of Illinois Administrative Rules and internal policy.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

LARAWAY COMMUNICATIONS CENTER
BY 
TITLE Director
DATE 1/7/19

CALCOMM 9-1-1
BY 
TITLE DIRECTOR
DATE 1/22/19

**PARTICIPATING AGENCY CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT**

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between the CALCOMM REGIONAL 911 CENTER ("9-1-1 System Authority") and COOK COUNTY 9-1-1 SYSTEM (Participating "Public Safety Agency") for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

("9-1-1 System Authority") CALCOMM REGIONAL 911 CENTER receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 1-847-911-3222 (State Specific Procedures, if radio frequency identity frequency number, if talk group identity name, if telephone identity telephone number)

Secondary: 155.475 (State Specific Procedures if radio frequency identity frequency etc.)

AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

<u>CALCOMM REGIONAL 911 CENTER</u>	<u>COOK COUNTY 9-1-1 CENTER</u>
9-1-1 Authority	Public Safety Agency
By <u>[Signature]</u>	By <u>[Signature]</u>
Title <u>EXECUTIVE DIRECTOR</u>	Title <u>EXECUTIVE DIRECTOR</u>
Date <u>1/10/18</u>	Date <u>1/17/18</u>

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the COOK CO. FOREST PRESERVE POLICE, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

(System Name) CALUMET PARK REGIONAL 911 CENTER PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 1-708-771-1000 (State Specific Procedures if radio frequency-identity number, if talk group-identity name, if telephone-identity telephone number)

Secondary: _____ (State Specific Procedures if radio frequency-identity frequency number, if talk group-identity name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its services to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and pieces of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

CALUMET PARK REGIONAL 911 CENTER

PSAP

By _____

Title _____

COOK COUNTY FOREST PRESERVE POLICE

Agency

By _____

Title _____

CHIEF OF POLICE

8/19/16

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the CHICAGO WATER RECLAMATION DIST, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

(System Name) CALUMET PARK REGIONAL 911 CENTER PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 1-312-751-5600 (State Specific Procedures if radio frequency-identity number, if talk group-identity name, if telephone-identity telephone number)

Secondary: _____ (State Specific Procedures if radio frequency-identity frequency number, if talk group-identity name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

CALUMET PARK REGIONAL 911 CENTER
PSAP

By [Signature]

Title Executive Director

GREATER CHICAGO WATER RECLAMATION DISTRICT
Agency

By [Signature]

Title Chief of Police

Annual Renewal Date _____

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the INDIAN HARBOR BELT RAILROAD, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

(System Name) CALLIMET PARK REGIONAL 911 CENTER PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 708-832-2266 (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 219-989-4834 (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

CALLIMET PARK REGIONAL 911 CENTER
PSAP

By

[Signature]

Title

Executive Director

INDIANA HARBOR BELT RAILROAD
Agency

Agency

By

[Signature]

Title

Chief of Police

Annual Renewal Date _____

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the CSX RAILROAD, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

(System Name) CALUMET PARK REGIONAL 911 CENTER PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: CSX RAILROAD 1 708-291-5189 ⁸³²⁻²⁶⁶⁷ (State Specific Procedures if radio frequency-identity number, if talk group-identity name, if telephone-identity telephone number)

Secondary: _____ (State Specific Procedures if radio frequency-identity frequency number, if talk group-identity name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

<u>CALUMET PARK REGIONAL 911 CENTER</u>	<u>CSX RAILROAD</u>
PSAP	Agency
By <u>Mark Degan</u>	By <u>[Signature]</u>
Title <u>Executive Director</u>	Title <u>DIRECTOR</u>

Annual Renewal Date _____

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the CHICAGO WATER RECLAMATION DIST, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

(System Name) CALUMET PARK REGIONAL 911 CENTER PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 1-312-751-5600 (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: _____ (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

CALUMET PARK REGIONAL 911 CENTER

PSAP

By

Title

Mark [Signature]

Executive Director

GREATER CHICAGO WATER RECLAMATION DISTRICT

Agency

By

Title

Kaye C. Henderson

Chief of Police

Annual Renewal Date _____

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the ORLAND FIRE PROTECTION DISTRICT for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

(System Name) CALCOMM REGIONAL 911 CENTER PSAP PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 1-700-911-2589 (State Specific Procedures if radio frequency-identity number, if talk group-identity name, if telephone-identity telephone number)

Secondary: _____ (State Specific Procedures if radio frequency-identity frequency number, if talk group-identity name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

CALUMET PARK REGIONAL 911 CENTER
PSAP

ORLAND FIRE PROTECTION DISTRICT
Agency

By MARK DAVIS

By Wade Newman

Title Executive Director

Title Director

Annual Renewal Date _____

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the DOLTON DISPATCH PSAP CENTER, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

(System Name) CALUMET PARK REGIONAL 911 CENTER PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 1-708-811-2542 (State Specific Procedures if radio frequency-identity number, if talk group-identity name, if telephone-identity telephone number)

Secondary: _____ (State Specific Procedures if radio frequency-identity frequency number, if talk group-identity name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

CALUMET PARK REGIONAL 911 CENTER
PSAP

By [Signature]

Title Executive Director

DOLTON DISPATCH PSAP CENTER
Agency

By [Signature]

Title ETSB Chairman, Village of Dolton

Annual Renewal Date _____



EMERGENCY TELEPHONE SYSTEM BOARD

Enhanced 9-1-1 Emergency Service for Cook County

January 25, 2019

Board Members

Joellen Bailey
Board Member

Michael Boyce
Board Member

Scott Cassidy
Board Member

John Cornier
Board Member

Thomas Fleming
Board Member

Jeff Rodrigues
Board Member

Staff

Martin Bennett
Executive Director

Natasha Allen-Victor
GIS Manager

Carl Campbell
Asst. CAD Administrator

Patricia Duffy
Asst. CAD Administrator

Shereen Gamble
Administrative Analyst

Victor Siedleski
CAD Administrator

CalComm Regional Joint ETSB
12419 S. Ashland
Calumet Park, IL 60643

2019 CALL HANDLING AID OUTSIDE JURISDICTIONAL BOUNDARIES

To Whom It May Concern:

In accordance with the Emergency Telephone System Act (50 ILCS 750/14, 750/15), our agency is required to annually certify the continuation of a Call Handling – Aid Outside Jurisdictional Boundaries Agreements, as filed in our Authority to Operate a 9-1-1 System; IL Docket 96-0575.

This correspondence shall serve as notice of our intention to continue to operate under the terms of the Call Handling – Aid Outside Jurisdictional Boundaries Agreement between our agencies.

This agreement is made between the Cook County ETSB on behalf of its Public Safety Agencies: Berkeley, Blue Island, Cook County Forest Preserve Police, Dixmoor, Ford Heights, Golf, Lyons, Merrionette Park, Metra Police, Northlake, Phoenix, and Robbins, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

Calls received in Cook County jurisdiction below should be routed as follows:

Berkeley PD & FD
Primary 911 Transfer 847-911-3222
Secondary 708-449-8224 PD
708-449-8211 FD

Blue Island PD
Primary 911 Transfer 847-911-3222
Secondary 708-385-1313

Cook County Forest Preserve Police, Cook County Sheriff's Police, Dixmoor, Ford Heights, Golf, Northlake, Phoenix, and Robbins:
Primary 911 Transfer 847-911-3222
Secondary 708-458-1000
Tertiary ISPERN or Cook County INTEROP

Lyons PD
Primary 911 Transfer 847-911-3222
Secondary 708-442-4405

Merrionette Park PD
Primary 911 Transfer 847-911-3222
Secondary 708-396-3172

Metra Police
Primary 911 Transfer 847-911-3222

Secondary 312-322-2800

The Cook County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

- Primary Telephone transfer via your agency's primary routing number as identified by AT&T.
- Secondary via your agency's 10 digit emergency number
- Tertiary ISPERN or point to point radio.

Aid Outside Jurisdiction Boundaries

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System according to State of Illinois Administrative Rules and internal policy. It shall be the responsibility of your agency to maintain the report of call and the disposition of each call.

There is no need to respond to this notification unless it is your desire to modify this agreement or withdraw from it. Unless we hear from you within ten (10) days, we will assume that agreement remains in full effect. If you have any questions regarding this matter, please feel free to contact Shereen Gamble at (847) 294-4746.

Sincerely,



Martin F. Bennett
Executive Director ETSB
Cook County 911 System



THE VILLAGE OF
CALUMET PARK

CALCOMM REGIONAL 911
COMMUNICATION CENTER January 30, 2019

MAYOR RONALD DENSON

Ms. Alicia Tate-Nadeua
Executive Director
OEM City of Chicago
1411 West Madison Street
Chicago, IL 60607

Gerard Corrigan
Executive Director

SUSAN STACEY
KURTZ ADMINISTRATIVE SUPERVISOR

Ms. Tate-Nadeau,

In accordance with the Emergency Telephone Systems Act [50 ILCS Act 750], our agency is required to reaffirm all call handling agreements "outside normal jurisdictional boundaries". A current version of our agreement is on file with the Attorney General's Office and the Illinois Commerce Commission. Every year prior to January 31st, per State Law, an updated agreement must be filed.

Please let this letter serve as official notification to your agency that the Call Handling Agreement between our departments is hereby implemented for a period of one year, effective January 1, 2019 to December 31, 2019. All information contained in the agreement shall remain in full force and effect. This certification will also serve as notice that this agreement shall include wireless 9-1-1 services.

There is no need to respond to this letter unless it is your intention to modify or terminate this agreement. If you wish to change this agreement in any way, please notify this agency in writing within ten (10) days of receipt of this letter. Unless we hear contrary from you, we will assume that our current Call Handling Agreement is in effect.

If you have any questions, please feel free to contact me at any time.

Sincerely,

Gerard Corrigan
Executive Director

GC:ss

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the CHICAGO HEIGHTS COMMUNICATION CENTER _____ for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

__CALCOMM REGIONAL 911 CENTER_____ PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: _____ 1-708-911-2522 _____ (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: _____ 1-708-756-6400 _____ (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

CALCOMM REGIONAL 911 CENTER

PSAP

By _____

Title _____

01/31/2018 _____

CHICAGO HEIGHTS COMM CENTER

Agency

By _____

Title _____

Annual Renewal Date

CHICAGO HEIGHTS POLICE



Thomas Rogers
CHIEF OF POLICE

January 16, 2019

CalComm Regional Communication Center
12419 S. Ashland Ave
Calumet Park, Illinois 60827

Dear Executive Director,

In accordance with the Emergency Telephone Systems Act [50, ILCS Act 750], our agency is required to annually certify the renewal of all of all Call Handling Agreements "outside normal jurisdictional boundaries". A current version of our agreement is on file with the Illinois Commerce Commission and the Attorney General's Office. Each year prior to January 31st, an updated agreement must be filed with both offices per State Law.

Please let this letter serve as an official notification to your agency that the Call Handling Agreement signed between our departments is hereby extended for a period of one year effective January 1, 2019 to December 31, 2019. Further, all information contained in the agreement shall remain in full force and effect. This certification will also serve as notice that agreement will serve as notice that this agreement will include wireless 911 services.

There is no need to respond to the letter unless it is your intention to modify or terminate this agreement. If you wish to change our agreement in any way, please notify our agency in writing within ten (10) days of receipt of this letter. Unless we hear contrary from you, we will assume that our current Call Handling agreement in effect.

Sincerely,

A handwritten signature in cursive script that reads "Karen Markey".

Karen Markey
Director of Emergency Communications
City of Chicago Heights
1601 Halsted Street
Chicago Heights, Illinois 60411

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the 9-1-1 Authority, and the (Public Safety Agency)
MERRIONETTE PARK FIRE DEPARTMENT, for the purpose of effective handling and routing of 9-1-1 Emergency
calls.

CALL HANDLING

(9-1-1 System Name) CALCOMM REGIONAL 911 CENTER receiving a call for emergency services in your
jurisdiction shall dispatch the call in the following manner:

Primary: 1-708-911-2567 (State Specific Procedures if radio frequency-identity number,
if talk group-identity name, if telephone-identity telephone number)

Secondary: 154.265 (State Specific Procedures if radio frequency-identity
frequency number, if talk group-identity name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service
to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-
emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all
participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

CALCOMM REGIONAL 911 CENTER

9-1-1 Authority

By 

Title EXECUTIVE DIRECTOR

MERRIONETTE PARK FIRE DEPARTMENT

Public Safety Agency

By 

Title FIRE CHIEF

PARTICIPATING AGENCY CALL HANDLING & AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between the CALCOMM REGIONAL 911 CENTER ("9-1-1 System Authority") and MERRIONETTE PARK POLICE DEPARTMENT (Participating "Public Safety Agency") for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

("9-1-1 System Authority") CALCOMM REGIONAL 911 CENTER receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 1-911-708-2567 (State Specific Procedures, if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 470.4625 (State Specific Procedures if radio frequency-identity frequency etc.)


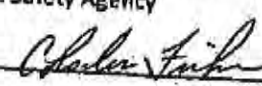
AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

<u>CALCOMM REGIONAL 911 CENTER</u> 9-1-1 Authority	<u>MERRIONETTE PARK POLICE DEPARTMENT</u> Public Safety Agency
By: 	By: 
Title <u>EXECUTIVE DIRECTOR</u>	Title <u>CHIEF OF POLICE</u>
Date <u>1/11/18</u>	Date <u>1-17-18</u>

**PARTICIPATING AGENCY CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT**

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between the CALCOMM REGIONAL 911 CENTER ("9-1-1 System Authority") and COOK COUNTY 9-1-1 SYSTEM (Participating "Public Safety Agency") for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

("9-1-1 System Authority") CALCOMM REGIONAL 911 CENTER receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 1-847-911-3222 (State Specific Procedures, if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 155.475 (State Specific Procedures if radio frequency-identity frequency etc.)

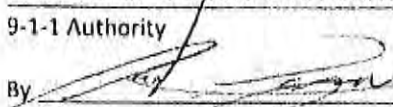

AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

<u>CALCOMM REGIONAL 911 CENTER</u>	<u>COOK COUNTY 9-1-1 CENTER</u>
9-1-1 Authority	Public Safety Agency
By 	By 
Title <u>EXECUTIVE DIRECTOR</u>	Title <u>EXECUTIVE DIRECTOR</u>
Date <u>1/10/18</u>	Date <u>1/17/18</u>

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the SOUTHCOM DISPATCH PSAP, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

(System Name) CALUMET PARK REGIONAL 911 CENTER PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 1-708-911-2692 (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: _____ (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

CALUMET PARK REGIONAL 911 CENTER

PSAP

By

Title



Executive Director

SOUTHCOM DISPATCH PSAP

Agency

By

Title


Director

Annual Renewal Date _____



SouthCom Combined Dispatch Center

January 7, 2019

CalComm 911 Director
12419 South Ashland Avenue
Calumet Park, IL 60827

Dear Director,

In accordance with the Emergency Telephone Systems Act [50 ILCS Act 750], our agency is required to annually certify the renewal of all Call Handling Agreements "outside jurisdictional boundaries." A current version of our agreement is on file with the Illinois Commerce Commission and the Attorney General's Office. Each year prior to January 31st an updated agreement must be filed with both offices per State Law.

Please let this letter serve as official notice to your agency that the Call Handling Agreement between our departments is hereby extended for an additional year effective January 1, 2019 until December 31, 2019. All information contained in the agreement shall be in full force. This agreement also includes all 9-1-1 wireless services.

Unless we hear contrary from your agency, we will assume that our current Call Handling Agreement remains in effect. There is no need to respond to this letter unless it is your intention to modify or terminate this agreement.

Sincerely,

A handwritten signature in black ink that reads "Cathy S. Dorans". The signature is written in a cursive, flowing style.

Cathy S. Dorans
Director

E-COM Dispatch Center

Jeanine Krull
Executive Director

1154 Ridge Road
Homewood, Illinois 60430

Office 708.799.3787
Fax 708.799.4845

December 20, 2018

Chief Mark Davis
Calumet Park Police Department
12409 S Throop St
Calumet Park, IL 60827-5819

Dear Chief Davis,

The Illinois Administrative Code #725 of the State of Illinois require filing with the Illinois Commerce Commission, reaffirmation of the call handling agreement on the first of January each year, regardless of the time of the year the original call handling agreement was signed. Our agency is required to annually certify the renewal of all Call Handling Agreements "outside normal jurisdictional boundaries". A current version of our agreement is on file with the Illinois Commerce Commission and the Attorney General's Office. Each year prior to January 31st, an updated agreement must be filed with both offices per State Law.

Please let this letter serve as official notification to your agency that the Call Handling Agreement signed between our Departments is hereby extended for a period of one year effective January 1, 2019 to December 31, 2019. Further, all information contained in the agreement shall remain in full force and effect. This certification will also serve as notice that this agreement will include wireless 9-1-1 services.

There is no need to respond to the letter unless it is your intention to modify or terminate this agreement. If you wish to change our agreement in any way, please notify our agency in writing within ten (10) days of receipt of this letter. Unless we hear contrary from you, we will assume that our current Call Handling Agreement remains in effect.

If you have any questions, please feel free to contact me.

Sincerely,



Jeanine E. Krull, RPL
Executive Director

JK/smw



SOUTHWEST CENTRAL 9-1-1 SYSTEM

7611 West College Drive • Palos Heights, IL 60463-2071 • Fax (708) 448-9823

9-1-1

December 11, 2018

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Director Gerald Corrigan
Calcomm Regional 9-1-1 Communication Center
12419 S. Ashland Avenue
Calumet Park, IL 60827

RE: 2019 CALL HANDLING AGREEMENT

Director Gerald Corrigan:

In accordance with the Emergency Telephone Systems Act (50 ILCS 750/14, 750/15) this letter will serve as the annual certification of the continuation of the Call Handling Agreement between the Southwest Central 9-1-1 System, serving the Village of Chicago Ridge, City of Countryside, Village of Crestwood, Village of Indian Head Park, Village of Lemont, City of Palos Heights, City of Palos Hills, Village of Palos Park and the Village of Worth and our intent to continue to operate under the terms of this agreement.

The Southwest Central PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

- **Primary: Telephone Transfer** via your Agency's Primary 9-1-1 Routing Number as identified by AT&T
- **Secondary: Direct Dispatch** via common radio interconnects: VHF 155.370 MHz, Point to Point (police agencies); or in the case of Fire/EMS agencies VHF 154.265 MHz, IFERN
- **Tertiary: Direct Dispatch** via call relaying to CalComm at (708) 653-9965.

There is no need to respond to this letter unless you intend to modify the original agreement. If you wish to change our original Agreement for any reason, please notify our agency, in writing within ten (10) days of receipt of this letter. Unless notice is received within ten (10) days, it is assumed that this agreement remains in full force and effect. If you have any concerns on this matter, please feel free to contact me at (708) 448-6180.

Sincerely,

William D. Shanley
Secretary

Central Dispatch Joint E.T.S.B

21460 Lincoln Hwy. Lynwood, Illinois 60411

Emergency Telephone System Board | Dolton, Burnham, Lynwood
Terrence Shubert, Chairman

January 15th, 2019

Cal Comm Dispatch
12409 Throop
Calumet Park, IL60827

In accordance with the Emergency Telephone Systems Act [50 ILCS Act 750], our agency is required to reaffirm all call handling agreements "outside normal jurisdictional boundaries". A current version of our agreement is on file with the Attorney General's Office and the Illinois Commerce Commission. Every year, prior to January 31st per state law, an updated agreement must be filed.

Please let this letter serve as official notification to your agency that the Call Handling Agreement signed between our departments is hereby extended for a period of one year, effective January 1, 2019 thru December 31, 2019. All information contained in the agreement shall remain in full force and effect. This certification will also serve as notice that this agreement shall include wireless 9-1-1 services.

There is no need to respond to this letter, unless it is your intention to modify or terminate this agreement. If you wish to change this agreement in any way, please notify this agency in writing within ten days of receipt of this letter. Unless we hear contrary from you, we will assume that our current Call Handling Agreement is in effect.

If you have any questions please feel free to contact me at anytime.

Ron Robertson, Chief of Operations
Chairman, Central Dispatch JETSB



OFFICE OF EMERGENCY MANAGEMENT AND COMMUNICATIONS
CITY OF CHICAGO

January 23, 2019

Gerard Corrigan
Executive Director
Calumet Park Regional 9-1-1 Center
12409 S. Throop Street
Calumet Park, IL 60827

Re: Recertification of 9-1-1 Call Handling and Routing Agreement

Dear Mr. Corrigan,

In accordance with the Emergency Telephone Systems Act (50 ILCS 750/14, 750/15), our agency is required to annually certify the continuation of all Inter-Jurisdictional Call Handling and Routing Agreements, as filed in our Authority to Operate a 9-1-1 System; IL Docket 96-0575. This correspondence shall serve as notice of the City of Chicago's intention to continue to operate under the terms of the 9-1-1 Inter-Jurisdictional Call Handling and Routing Agreement between our agencies. The PSAP receiving a call for emergency service in your jurisdiction shall dispatch calls in the following manner.

Primary: Telephone transfer via your agency's Primary 9-1-1 Routing Number as identified by AT&T.

Secondary: Direct dispatch via your agency's 10-digit emergency number.

Tertiary: Direct dispatch via common radio interconnects: VHF 155.370; Point-to-point or in the case of Fire/EMC agencies: VHF 154.265; IFERN.

There is no need to respond to this notification unless it is your desire to modify or withdraw from the 9-1-1 Inter-Jurisdictional Call Handling and Routing Agreement we have between our agencies. This agreement remains effect. This continued agreement will enable each jurisdiction's 9-1-1 system to operate in the most robust and responsible manner possible. We appreciate your partnership in ensuring citizen safety in our respective cities.

Should you have any questions, please contact Zachary Williams at Zachary.Williams@cityofchicago.org.

Sincerely,

Richard Guidice, Acting Executive Director
Office of Emergency Management and Communications



THE VILLAGE OF
CALUMET PARK

CALCOMM REGIONAL 911
COMMUNICATION CENTER January 30, 2019

MAYOR RONALD DENSON

Gerard Corrigan
Executive Director

SUSAN STACEY
KURTZ ADMINISTRATIVE SUPERVISOR

Mr. William Neumann
Executive Director
Orland Fire Protection District
9790 W. 151st Street
Orland Park, IL 60462

Director Neumann,

In accordance with the Emergency Telephone Systems Act [50 ILCS Act 750], our agency is required to reaffirm all call handling agreements "outside normal jurisdictional boundaries". A current version of our agreement is on file with the Attorney General's Office and the Illinois Commerce Commission. Every year prior to January 31st, per State Law, an updated agreement must be filed.

Please let this letter serve as official notification to your agency that the Call Handling Agreement between our departments is hereby implemented for a period of one year, effective January 1, 2019 to December 31, 2019. All information contained in the agreement shall remain in full force and effect. This certification will also serve as notice that this agreement shall include wireless 9-1-1 services.

There is no need to respond to this letter unless it is your intention to modify or terminate this agreement. If you wish to change this agreement in any way, please notify this agency in writing within ten (10) days of receipt of this letter. Unless we hear contrary from you, we will assume that our current Call Handling Agreement is in effect.

If you have any questions, please feel free to contact me at any time.

Sincerely,

Gerard Corrigan
Executive Director

GC:ss



THE VILLAGE OF
CALUMET PARK

CALCOMM REGIONAL 911
COMMUNICATION CENTER January 30, 2019

MAYOR RONALD DENSON

Mr. Martin Bennett
Director
Cook County 911 System
9511 W. Harrison
Des Plaines, IL 60016

Gerard Corrigan
Executive Director

SUSAN STACEY
KURTZ ADMINISTRATIVE SUPERVISOR

Director Bennett,

In accordance with the Emergency Telephone Systems Act [50 ILCS Act 750], our agency is required to reaffirm all call handling agreements "outside normal jurisdictional boundaries". A current version of our agreement is on file with the Attorney General's Office and the Illinois Commerce Commission. Every year prior to January 31st, per State Law, an updated agreement must be filed.

Please let this letter serve as official notification to your agency that the Call Handling Agreement between our departments is hereby implemented for a period of one year, effective January 1, 2019 to December 31, 2019. All information contained in the agreement shall remain in full force and effect. This certification will also serve as notice that this agreement shall include wireless 9-1-1 services.

There is no need to respond to this letter unless it is your intention to modify or terminate this agreement. If you wish to change this agreement in any way, please notify this agency in writing within ten (10) days of receipt of this letter. Unless we hear contrary from you, we will assume that our current Call Handling Agreement is in effect.

If you have any questions, please feel free to contact me at any time.

Sincerely,

Gerard Corrigan
Executive Director

GC:ss



THE VILLAGE OF
CALUMET PARK

CALCOMM REGIONAL 911
COMMUNICATION CENTER

January 30, 2019

MAYOR RONALD DENSON

Ms. Karen Markey
Director of Emergency Communications
City of Chicago Heights
1601 Halsted Street
Chicago Heights, IL 60411

Gerard Corrigan
Executive Director

SUSAN STACEY
KURTZ ADMINISTRATIVE SUPERVISOR

Director Markey,

In accordance with the Emergency Telephone Systems Act [50 ILCS Act 750], our agency is required to reaffirm all call handling agreements "outside normal jurisdictional boundaries". A current version of our agreement is on file with the Attorney General's Office and the Illinois Commerce Commission. Every year prior to January 31st, per State Law, an updated agreement must be filed.

Please let this letter serve as official notification to your agency that the Call Handling Agreement between our departments is hereby implemented for a period of one year, effective January 1, 2019 to December 31, 2019. All information contained in the agreement shall remain in full force and effect. This certification will also serve as notice that this agreement shall include wireless 9-1-1 services.

There is no need to respond to this letter unless it is your intention to modify or terminate this agreement. If you wish to change this agreement in any way, please notify this agency in writing within ten (10) days of receipt of this letter. Unless we hear contrary from you, we will assume that our current Call Handling Agreement is in effect.

If you have any questions, please feel free to contact me at any time.

Sincerely,

Gerard Corrigan
Executive Director

GC:ss



THE VILLAGE OF
CALUMET PARK

CALCOMM REGIONAL 911
COMMUNICATION CENTER January 30, 2019

MAYOR RONALD DENSON

Gerard Corrigan
Executive Director

SUSAN STACEY
KURTZ ADMINISTRATIVE SUPERVISOR

Ms. Cathy Dorans
Director of Emergency Communications
SouthCom Combined Dispatch Center
21113 Dettmering Drive
Matteson, IL 60443

Director Dorans,

In accordance with the Emergency Telephone Systems Act [50 ILCS Act 750], our agency is required to reaffirm all call handling agreements "outside normal jurisdictional boundaries". A current version of our agreement is on file with the Attorney General's Office and the Illinois Commerce Commission. Every year prior to January 31st, per State Law, an updated agreement must be filed.

Please let this letter serve as official notification to your agency that the Call Handling Agreement between our departments is hereby implemented for a period of one year, effective January 1, 2019 to December 31, 2019. All information contained in the agreement shall remain in full force and effect. This certification will also serve as notice that this agreement shall include wireless 9-1-1 services.

There is no need to respond to this letter unless it is your intention to modify or terminate this agreement. If you wish to change this agreement in any way, please notify this agency in writing within ten (10) days of receipt of this letter. Unless we hear contrary from you, we will assume that our current Call Handling Agreement is in effect.

If you have any questions, please feel free to contact me at any time.

Sincerely,

Gerard Corrigan
Executive Director

GC:ss



THE VILLAGE OF
CALUMET PARK

CALCOMM REGIONAL 911
COMMUNICATION CENTER January 30, 2019

MAYOR RONALD DENSON

Mr, Anthony Marzano
Chief Administrator
Will County Emergency Telephone System
16911 West Laraway Road, Suite 102
Joliet, Illinois 60433

Gerard Corrigan

Executive Director

SUSAN STACEY
KURTZ ADMINISTRATIVE SUPERVISOR

Administrator Marzano,

In accordance with the Emergency Telephone Systems Act [50 ILCS Act 750], our agency is required to reaffirm all call handling agreements "outside normal jurisdictional boundaries". A current version of our agreement is on file with the Attorney General's Office and the Illinois Commerce Commission. Every year prior to January 31st, per State Law, an updated agreement must be filed.

Please let this letter serve as official notification to your agency that the Call Handling Agreement between our departments is hereby implemented for a period of one year, effective January 1, 2019 to December 31, 2019. All information contained in the agreement shall remain in full force and effect. This certification will also serve as notice that this agreement shall include wireless 9-1-1 services.

There is no need to respond to this letter unless it is your intention to modify or terminate this agreement. If you wish to change this agreement in any way, please notify this agency in writing within ten (10) days of receipt of this letter. Unless we hear contrary from you, we will assume that our current Call Handling Agreement is in effect.

If you have any questions, please feel free to contact me at any time.

Sincerely,

Gerard Corrigan
Executive Director

GC:ss



THE VILLAGE OF
CALUMET PARK

CALCOMM REGIONAL 911
COMMUNICATION CENTER January 30, 2019

MAYOR RONALD DENSON

Mrs. Jeanine Krull
Executive Director
E-COM Dispatch Center
1154 Ridge Road
Homewood, Illinois 60430

Gerard Corrigan
Executive Director

SUSAN STACEY
KURTZ ADMINISTRATIVE SUPERVISOR

Director Krull,

In accordance with the Emergency Telephone Systems Act [50 ILCS Act 750], our agency is required to reaffirm all call handling agreements "outside normal jurisdictional boundaries". A current version of our agreement is on file with the Attorney General's Office and the Illinois Commerce Commission. Every year prior to January 31st, per State Law, an updated agreement must be filed.

Please let this letter serve as official notification to your agency that the Call Handling Agreement between our departments is hereby implemented for a period of one year, effective January 1, 2019 to December 31, 2019. All information contained in the agreement shall remain in full force and effect. This certification will also serve as notice that this agreement shall include wireless 9-1-1 services.

There is no need to respond to this letter unless it is your intention to modify or terminate this agreement. If you wish to change this agreement in any way, please notify this agency in writing within ten (10) days of receipt of this letter. Unless we hear contrary from you, we will assume that our current Call Handling Agreement is in effect.

If you have any questions, please feel free to contact me at any time.

Sincerely,

Gerard Corrigan
Executive Director

GC:ss



THE VILLAGE OF
CALUMET PARK

CALCOMM REGIONAL 911
COMMUNICATION CENTER January 30, 2019

MAYOR RONALD DENSON

Mr. William Shanley
Executive Director
Southwest Central Dispatch
7611 West College Drive
Palos Heights, Illinois 60463

Gerard Corrigan
Executive Director

SUSAN STACEY
KURTZ ADMINISTRATIVE SUPERVISOR

Director Shanley,

In accordance with the Emergency Telephone Systems Act [50 ILCS Act 750], our agency is required to reaffirm all call handling agreements "outside normal jurisdictional boundaries". A current version of our agreement is on file with the Attorney General's Office and the Illinois Commerce Commission. Every year prior to January 31st, per State Law, an updated agreement must be filed.

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Gerard Corrigan
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THE VILLAGE OF
CALUMET PARK

CALCOMM REGIONAL 911
COMMUNICATION CENTER January 30, 2019

MAYOR RONALD DENSON

Mr. Ronald Robertson
Chief of Operations
Dolton Central Joint ETSB Dispatch
1234 East Sibley Blvd.
Dolton, Illinois 60419

Gerard Corrigan
Executive Director

SUSAN STACEY
KJURTZ ADMINISTRATIVE SUPERVISOR

Mr. Robertson,

In accordance with the Emergency Telephone Systems Act [50 ILCS Act 750], our agency is required to reaffirm all call handling agreements "outside normal jurisdictional boundaries". A current version of our agreement is on file with the Attorney General's Office and the Illinois Commerce Commission. Every year prior to January 31st, per State Law, an updated agreement must be filed.

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If you have any questions, please feel free to contact me at any time.

Sincerely,

Gerard Corrigan
Executive Director

GC:ss

9-1-1 INTER-JURISDICTIONAL CALL HANDLING AND ROUTING AGREEMENT

This 9-1-1 Inter-Jurisdictional Call-Handling and Routing Agreement (the "Agreement") dated as of 8th Sept 2016 (the "Effective Date") is entered into by the Office of Emergency Management & Communications ("OEMC") of the City of Chicago (the "City"), a municipal corporation and home rule unit of local government under the Constitution of the State of Illinois (the "State") and Calumet Park Regional 9-1-1 Center (the "Agency"), a public safety agency of The Village of Calumet Park (the "Public Body"), a body corporate and politic organized and existing under the laws of the State. Individually, the City and the Public Body are also defined in this Agreement from time-to-time as a "Party", and collectively defined as the "Parties".

RECITALS:

- A. The Emergency Telephone System Act, (Ill. Rev. Stat. 134 '30.01 et seq.) (the "Act") states that a major purpose of the Act is to eliminate instances in which a responding emergency service refuses to render aid because the requester is outside the jurisdictional boundaries of the emergency service; and
- B. The Act directs "public agencies" and "public safety agencies" which are part of different emergency telephone systems, but whose jurisdictional boundaries are contiguous, to enter into joint powers agreements or other forms of written cooperative agreements which set forth procedures for handling emergency calls on a day-by-day basis and which provide that, once an emergency unit is dispatched in response to a request, such unit shall render its services to the requesting party without regard to its normal jurisdictional boundaries; and
- C. The City is a "public agency" under the Act and OEMC is a "public safety agency" within the meaning of the Act; and
- D. Section 2-29-040 of the Municipal Code of the City authorizes OEMC to manage and operate the City's Emergency Telephone System and to enter into agreements concerning the provision of emergency services outside of jurisdictional boundaries ("Call - Handling Agreements"); and
- E. Section 2-29-040 further authorizes OEMC to certify as to the continuation of any such Call-Handling Agreements ("Annual Certifications") and file such Annual Certifications with the Illinois Attorney General and the Illinois Commerce Commission, all as required by the Act; and

F. The Public Body is a "public agency" and the Agency is a "public safety agency", each within the meaning of the Act, whose jurisdictional boundaries are contiguous to the City's jurisdictional boundaries; and the Agency is duly authorized by the Public Body to enter into Call-Handling Agreements; and

G. It is desirable and in the best interests of both OEMC and the Agency to enter into a Call-Handling Agreements;

NOW, THEREFORE, OEMC on behalf of the City and the Agency on behalf of the Public Body agree as follows:

AGREEMENT:

SECTION 1. Definitions.

"Address" shall mean the street address or other location where the Emergency Services are requested to be performed.

"Appropriate Party" shall mean a party within whose jurisdictional boundary the Address is located and which is not the Call Recipient.

"Call Recipient" shall mean the party receiving the Emergency Call at its public service answering point. For purposes of this Agreement the Call Recipient shall not be the Appropriate Party. Any of the City Police Department, the City Fire Department, OEMC or the Agency can be the Appropriate Party.

"Emergency Call" shall mean a telephone request for Emergency Services which requires immediate action to prevent loss of life, reduce bodily injury, prevent or reduce loss of property, and such other situations as are determined by local custom.

"Emergency Services" shall mean, for purposes of this Agreement, the dispatch of fire-fighting equipment, emergency medical services, police or other emergency services.

"Non-Emergency Calls" shall mean all telephone calls received by a Call Recipient which are not Emergency Calls; including, but not limited to, administrative calls and calls of a non-dispatchable nature.

"Responding Party" shall mean a Call Recipient which, responds to an Emergency Call by providing Emergency Services.

SECTION 2. Emergency Call-Handling.

The Parties agree that whenever a Call Recipient shall receive an Emergency Call for Emergency Services to be rendered at an Address within the jurisdiction of the Appropriate Party, the Call Recipient shall provide notification of such call to the Appropriate Party using the methods described below in the order set forth below:

- A. Primary Method: The Call Recipient shall relay pertinent caller information to the Appropriate Party via the Party's Primary 9-1-1 Routing Number as identified by AT&T;
- B. Secondary Method: If unable to use the Primary Method, the Call Recipient shall relay pertinent caller information to the Appropriate Party through the dedicated telephone numbers as applicable:

OEMC: 312-742-0911

Agency: 108-911-9568

- C. Tertiary Method: If unable to use the Primary or Secondary Methods, the Call Recipient shall relay pertinent caller information to Appropriate Party over VHF radio system, public safety frequency VHF 155.370; Point-to-Point or in the case of Fire / EMS Agencies VHF 154.265; IFERN.

SECTION 3. Aid Outside of Jurisdictional Boundaries.

Each Call Recipient shall determine whether an Address is within its jurisdictional boundaries and whether an emergency unit shall be dispatched in response to an Emergency Call. Once an emergency unit of either Party is dispatched in response to a 9-1-1 request for Emergency Services, such unit shall render its services to the requesting Party without regard to whether the unit is operating outside its normal jurisdiction boundaries. If the Responding Party shall determine subsequent to such dispatch that the Address is within the jurisdiction of the other Party, it shall inform the other Party that such other Party is the Appropriate Party through the better means available under Section 2. Upon a Party's receipt of communication that it is the Appropriate Party for a particular Emergency Call, such Party shall immediately dispatch its emergency unit to the Address to relieve the Responding Party.

SECTION 4. Right to Reject Certain Extra - Jurisdictional Requests for Emergency Services.

Notwithstanding Section 3, the Parties agree that a Call Recipient may refuse to respond to a request for Emergency Services at an Address which is clearly outside the Call Recipient's jurisdictional boundary, as determined by the Call Recipient. In such event, the Call Recipient shall make every effort, including the methods described in Section 2, to contact the Appropriate Party and complete disposition of the Emergency Call as may be most expeditious.

SECTION 5. Mutual Assistance.

All responses to calls from one Party to the other not covered in Sections 2, 3 and 4 shall be based and conditioned upon such procedures and agreements, if any, for mutual assistance, between OEMC and the Agency as may be in effect from time-to-time.

SECTION 6. Routine Calls.

The intent of the Act is that the telephone number "9-1-1" be used only for Emergency Calls. The Parties therefore agree that all Non-Emergency Calls received by a Call Recipient shall be transferred or relayed to the following administrative number for each of the parties.

OEMC: 312-746-9400

Agency: 708-653-9965

SECTION 7. Reports.

Each Party agrees to be responsible for maintaining, in the ordinary course of business, recorded reports of each Emergency Call it receives as a Call Recipient and its disposition of each such Emergency Call. Maintaining Recorded Reports shall be done in compliance with administrative regulations of the State and, in the case of OEMC, applicable City record retention laws and regulations and in the case of the Agency, applicable laws and regulations of or affecting the Public Body.

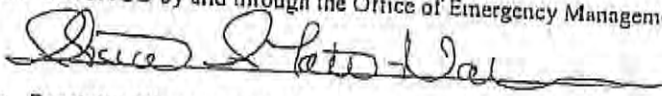
SECTION 8. Filings and Annual Certification.

Upon execution, certified copies of this Agreement shall be filed promptly by OEMC with the Illinois Attorney General and with the Illinois Commerce Commission under Section 15 of the Act. During each year in which this Agreement shall remain in effect, copies of the Annual Certifications required by Sections 14 and 15 of the Act shall be filed by OEMC no later than January 31st of the following year with the Illinois Attorney General and the Illinois Commerce Commission.

[The remainder of this page is deliberately left blank, and the signature page follows]

IN WITNESS WHEREOF, each of the Parties has signed this Agreement as of the Effective Date stated above.

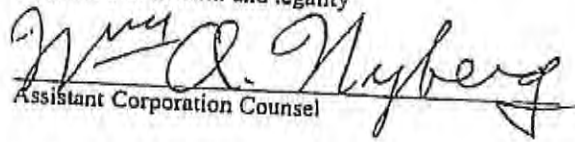
CITY OF CHICAGO by and through the Office of Emergency Management & Communications

BY: 

TITLE: Executive Director, OEMC

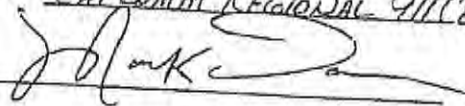
DATE: September 8, 2016

Approved as to form and legality


Assistant Corporation Counsel

PUBLIC BODY: _____

AGENCY: CALIFORNIA REGIONAL 911 CENTER

BY: 

TITLE: EXECUTIVE DIRECTOR

DATE: 08 SEPT 16

TEST PLAN DESCRIPTION

1) Description of test plan (back-up, overflow, failure, database).

911 Calls will be routed to one of two PSAPs , if the 911 call is unanswered within 3 rings , the 911 overflow call rolls over to the next PSAP

1 911 calls for Calumet Park, Posen Midlothian and Markham and Robbins roll over to Tinley Park PD

2 911 calls for Sauk Village roll over to Chicago Heights PD

Automatic Call Control is handled by AT&T 911 resolution center , overflow and circuit failures will roll over to the back- up PSAPs above , with a manual transfer switch that allows authorized emergency call transfers to the back-up PSAPs when CalComm 911 needs to route the calls outside the facility

Incoming ANI is processed with Dual Redundant circuits to two Intrado's off-site ALI databases. Both Tinley Park and Chicago Heights back-up PSAPs also have dual redundant circuits to the same Intrado's off-site ALI databases

2) List wireline exchanges to be tested

Robbins:389, 385, 396, 539, 239, 293, 388, 489, 597, 629, 824, 879, 926, 986

3) List of wireless and VoIP Carriers to be tested

AT&T Mobility, Sprint , Verizon, TCLEC, ALLEGIANCE ,AT&T,CBEYOND,CIMCO,FOCAL, GLOBAL.COM,GLOBALCROSSING ,LEVEL3,MCI,MCCLEOD,MGC ,PAETEC ,SPRINT , TDS, METROCOM, XO.COM-Mobile, US Cellular , Mediacom, Comcast

Shared Zip Code Intergovernmental Agreement

May 26, 2020

CalComm Regional 911 Center
12419 S. Ashland Avenue
Calumet Park, IL 60827

Cook County ETSB
9511 Harrison
Des Plaines, IL 60016

RE: Zip Code 9-1-1 Wireless Surcharge Distribution Percentages

This agreement is made between CalComm Regional 911 ETSB and Cook County ETSB for the purpose of establishing the 9-1-1 surcharge disbursement formula for subscribers in the area where zip codes are present in both systems jurisdictions. The need for this agreement is outlined in the Illinois Register, Illinois State Police, Title 83 Public Utilities Part 1329, Administration of Statewide 9-1-1 Fund created by the Emergency Telephone Systems Act Section 1329-110.

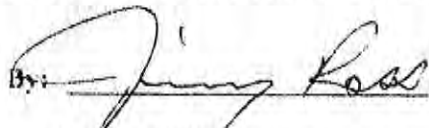
The following identifies the shared zip codes and percentages present in the counties sharing the zip codes as determined by information received by the Postal Authority in each area. The percentage is based on Postal Delivery Points physically located in each jurisdiction identified.

<u>Zip Code</u>	<u>Community</u>	<u>Owner</u>	<u>Percentage</u>
60472	Rubbins	CalComm ETSB	100%
		Cook County ETSB	0%

This agreement will be reviewed annually and modified as needed to correct percentages in areas where significant change has occurred.

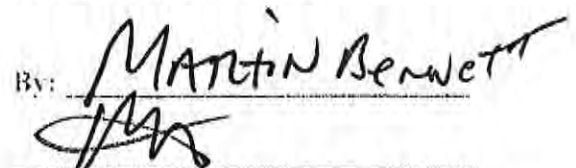
This agreement in no way affects or changes current Call Handling and Outside Aid Jurisdiction Boundary Agreements which are in place between systems or agencies in these systems.

CALCOMM REGIONAL 911 ETSB:

By: 
JIMMY ROSS

Title: Executive Director X

COOK COUNTY ETSB:

By: 

Title: EXECUTIVE DIRECTOR