# 911 GENERAL INFORMATION

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DATE: 08/26/2020						
Type of Change: \(\sum \) Long For	Long Form Modification Plan Short Form Modification Plan					
Current System Name:		Population Served	Land Area in Sq Miles			
Logan County ETSB	an County ETSB 28,618					
List PSAPs:			Primary	Secondary		
Logan Dispatch			X			
	7.00					
10-10-10-10-10-10-10-10-10-10-10-10-10-1						
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		AND				
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911 System Contact: Cheryl Hed	frick		· .			
Street Address: 911 Pekin St						
City, State and Zip Code: Lincoln						
Office Telephone: (217) 732-3911				- , ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		
Cellular Telephone:						
Email: chedrick@logancountyil.gov						
Wireless Coverage for C	onsolidated System:	Please check if applicable	<b>:</b>			
100 % Phase II complia	ant	NG9-1-1 capable				
% Phase I complia	nt	Receive 9-1-1 Text				
		Receive 9-1-1 Vide	90			

### **VERIFICATION**

, Cheryl Hedrick		orn upon oath, depose and say that
l am 911 Coordinator	, of Logan County ETSB	; that I have read the
foregoing plan by me subscribe	d and know the contents th	nereof; that said contents are true in
substance and in fact, except as	to those matters stated up	oon information and belief, and as to
those, I believe same to be true.		
	<u>Ch</u> 911	cerul Fredrick Coordinator
Subscribed and sworn to before this <b>2014</b> day of Augus		
Oliston Wight NOTARY PUBLIC, ILLINOIS	<u>-</u>	
OFFICIAL SEAL ALISON C. WRIGHT NOTARY PUBLIC, STATE OF ILLING MY COMMISSION EXPIRES JUL. 01, 20		

## 9-1-1 SYSTEM PROVIDER LETTER OF INTENT

July 24, 2019
(Date)
Mr W Ned Jacklin
(9-1-1 System Provider Company Representative)
Frontier
(9-1-1 System Provider Company Name)
109 E Market St
(Street Address)
Bloomington, IL 61701
(City, State, Zip Code)
Dear Mr Jacklin ::
This letter is to confirm our intent to modify our 9-1-1 System. Enclosed is your copy of our modification plan to be filed with the Department of the Illinois State Police for approval. Thank you for your assistance in this matter.
Sincerely,
Chery Lthedrick 9-1-1 Coordinator
9-1-1 Coordinator

enclosure: Modification Plan

### **NARRATIVE STATEMENT:**

(Provide a detailed summary of system operations for a modified 9-1-1 plan. Also, if incorporating an NG9-1-1 solution, please include the additional items listed below pursuant to 1325.205 b)12).

- 1) Indicate the name of the certified 9-1-1 system provider being utilized.
- 2) Explain the national standards, protocols and/or operating measures that will be followed.
- 3) Explain what measures have been taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment.
- 4) Explain how the existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system.
- 5) Explain how split exchanges will be handled.
- 6) Explain how the databases will be maintained and how address errors will be corrected and updated on a continuing basis.
- 7) Explain who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday.
- 8) Explain what security measures will be placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it.

# Plan Narrative: The intent of Logan County ETSB is to move our backup of Lincoln Rural Fire Protection District (LRFPD) located at 1350 - 21st St, Lincoln, IL to an adjacent county. LRFPD will no longer serve as a backup or PSAP to Logan County. DeWitt County, IL has agreed to become Logan's backup. All national standards, protocols, and operating measures will be followed. Logan's purpose to do this is to move from a backup located in the same community to a backup not in Logan County. This will benefit our system and response to emergency calls.

# and DeWITT COUNTY 9-1-1 SYSTEM

### ALTERNATE ROUTING AGREEMENT

THIS Agreement made and entered into between the Logan County Emergency Telephone Systems Board (hereinafter referred to as "Logan County ETSB") and the DeWitt County Emergency Telephone Systems Board (hereinafter referred to as "DeWitt County ETSB").

### WITNESSETH

WHEREAS, Logan County ETSB is currently implementing an Enhanced 9-1-1 emergency telephone system (hereinafter referred to as "Enhanced System").

WHEREAS, under Illinois law each Enhanced System is required to select a location for alternate routing when the 9-1-1 lines to the primary Public Safety Answer Point ("PSAP") are busy or if the primary PSAP closes down for a period of time due to an emergency situation; and

WHEREAS, Article VII, Section 10 of the 1970 Illinois Constitution and Chapter 5, Section 220/5 of the *Illinois Compiled Statutes* authorize an intergovernmental cooperation association to enter into contracts with units of local government; and

WHEREAS, Logan County ETSB and DeWitt County ETSB mutually desire to enter into an Agreement establishing DeWitt County ETSB as the location for alternate routing of 9-1-1 calls when all 9-1-1 lines to Logan County ETSB are busy or in the event Logan County ETSB closes for a period of time due to an emergency system.

- 1. Beginning approximately <u>December 1, 2019</u>, or at such time the Logan County Enhanced System is operational, if at any time all 9-1-1 lines coming into the Logan County PSAP are busy, Frontier will be instructed to route all overflow 9-1-1 calls to DeWitt County ETSB.
- 2. If at any time the Logan County PSAP is forced to cease operation due to unforeseen circumstances, Frontier will be instructed to route all 9-1-1 calls to the DeWitt County PSAP, until such time that the Logan County PSAP returns to full operation.
- 3. When there is a need for alternate routing, Logan County ETSB will contact the DeWitt County PSAP, advise the reason for the alternate routing request, length of time the alternate routing will need to be in effect (if possible), provide information on personnel at the Logan County Dispatch Center, and provide estimated time of arrival of Logan County ETSB personnel to assist at the DeWitt County PSAP. Calls received during these times that require dispatch will be relayed to Logan County ETSB via telephone numbers <a href="https://doi.org/10.1016/j.go.numbers.217-735-5544">217-735-5544</a>, point-to-point radio (155.055 I-REACH) or directly transmitted on a radio provided by Logan County ETSB.

- 4. DeWitt County ETSB agrees to serve as Logan County's PSAP without any compensation. Any costs associated with providing this service will be the responsibility of Logan County.
- 5. This Agreement shall be effective when executed by the proper officials of Logan County ETSB and DeWitt County ETSB. DeWitt County ETSB may elect to withdraw from this Agreement. The withdrawal shall be effective upon 30 days' notice. Such notice of withdrawal will be sent registered or certified mail to the Chairman of the Logan County Emergency Telephone System Board.
- 6. Under the terms of this Agreement, DeWitt County ETSB does not assume responsibility or liability for dispatching personnel in response to calls or requests directed to any Logan County Emergency Response Agency and the Emergency Telephone System Board's PSAP except according to a separate call handling agreement.
- 7. Logan County ETSB agrees to indemnify, defend and hold harmless both DeWitt County and the DeWitt County Central Dispatch System acting as agent for DeWitt County, the officers, agents, and employees of DeWitt County Central Dispatch System and DeWitt County Emergency Telephone Systems Board from and against all loss or expense, including costs and attorney's fees, arising out of any injury, including death, or alleged injury to any person, damage or alleged damage to any property, arising out of or in consequence of the performance of this Agreement and the terms, conditions and duties imposed therein, whether such injury to person or damage to property is due or claimed to be due to the negligence of DeWitt County, DeWitt County Central Dispatch System, their officers, agents or employees.
- 8. In the event a Court of proper jurisdiction determines that any paragraph or paragraphs of this Agreement are invalid the parties agree that such invalidity shall not affect the validity of the remaining portions of this Agreement.
- 9. This Agreement is not assignable by DeWitt County ETSB or Logan County ETSB and any purported assignment of this Agreement by DeWitt County ETSB or Logan County ETSB shall be deemed null and void, provided however, Logan County ETSB or DeWitt County ETSB shall be entitled to assign this Agreement to any successor entity of Logan County ETSB or DeWitt County ETSB.
- 10. The persons signing this Agreement on behalf of DeWitt County ETSB and Logan County ETSB warrant that they have actual authority to enter into this Agreement on behalf of DeWitt County ETSB and Logan County ETSB respectively, and attached to this Agreement are the Resolutions of the respective Board of Logan County ETSB and DeWitt County ETSB authorizing Logan County ETSB and DeWitt County ETSB to enter into this Agreement.

- 11. This Agreement constitutes the complete, final and entire Agreement between DeWitt County ETSB and Logan County ETSB, and supersedes any prior agreements, either written or oral, between the parties.
- 12. Any modification to this Agreement must be in writing and sign by both Logan County ETSB and DeWitt County ETSB to be effective.
- 13. This Agreement shall be governed and construed in accordance with the laws of the State of Illinois.

IN WITNESS WHEREOF, the undersigned governmental units have caused this Agreement to be duly executed.

DeWitt County 9-1-1 System

Board Chairman

Logan County9-1-1 System

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Board Chairman

08-19-2020



12-19-2019, 20:22

#### 9-1-1 SYSTEM NETWORK DIAGRAM LOGAN COUNTY IL 25036

25036 12-18-2019



