

System Name: West Suburban Consolidated Dispatch_Elmwood Park and Rosemont
Case # 26-M-423
Date Filed: 08/26/2026

Illinois State Police (ISP) Review of Plan Modification

Requirement		Information Included	Staff Comment
Contact and 9-1-1 System information		Yes ☒ No ☐	Brian Staunton 400 Park Avenue River Forest, IL 60305 708-771-9110 (o) 630-877-5058 (c) bstaunton@wscdc.org
Verification		Yes ☒ No ☐	
Letter of Intent		Yes ☒ No ☐	
Narrative Statement		Yes ☒ No ☐	
1.	Explain the reason for submitting the modification and provide the name and contact information for your certified 9-1-1 system, NGCS, and NOC/SOC provider	Yes ☒ No ☐ N/A ☐	This modification plan is being submitted because the Villages of Elmwood Park and Rosemont expressed interest in the WSCDC ETSB following the decline of the Norcomm Franklin Park Dispatch Center. All parties have agreed to letters of intent and will sign intergovernmental agreements to join the WSCDC ETSB. 911 System: AT&T Joshua Folta, jf3574@att.net or 312 291 6235, address is 10 S. Canal St., 25th Floor, Chicago, IL 60606 NGCS Provider: Chicago Communications, Todd Niccum, tniccum@chicomm.com or 630 993 4265, 200 Spangler Avenue, Elmhurst. IL 60126 NOC/SOC: AT&T Resolution Center 888 424 3911
2.	Explain the national standards, protocols and/or operating measures that will be followed.	Yes ☒ No ☐ N/A ☐	WSCDC has its own Standard Operating Procedures and follows the Priority Dispatch Medical Call Handling Protocol System.

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3.	Explain what measures have been taken to create a robust, dependable, and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment.	Yes ☒ No ☐ N/A ☐	There are no changes necessary to the existing 911 system at WSCDC. AT&T has determined that the WSCDC ETSB can add the call load for Elmwood Park and Rosemont to its existing network. The Solacomm System was installed in 2020. There are two redundant servers
4.	Explain what security measures will be placed on the PSAP's IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it.	Yes ☒ No ☐ N/A ☐	WSCDC contract Prescient Solutions for all internal IT needs, including cyber and system security. IT has external firewalls and uses multifactor authentication to protect the network systems. Prescient takes several steps including regular employee training and system checks to protect the center from attacks to the network and IT infrastructure.
5.	Identify the backup PSAP. (Name and Address)	Yes ☒ No ☐ N/A ☐	LTACC, 304 Burlington Avenue, LaGrange, IL 60525
6.	Indicate the PSAP Name(s) and Address(es) for your predetermined alternate route(s) or specify if none.	Yes ☐ No ☐ N/A ☒	None
7.	Explain how split exchanges will be managed.	Yes ☐ No ☐ N/A ☒	We are on the ESINet and no longer utilize exchanges, split or otherwise.
8.	Explain how the GIS database will be maintained and how boundary, address point, and street center line errors will be corrected and updated on a continuing basis.	Yes ☒ No ☐ N/A ☐	GIS data is submitted to the AT&T ESINet via web-based Spatial Interface (SI) portal. The portal includes secure GIS file transfer. 9-1-1 authorities can maintain their local database schema and configure database changes using attribute field mapping tools. The SI validation engine logs errors and refers errors back to the originating 9-1-1 authority in comprehensive reports that are retrieved in the 9-1-1 Enterprise Geospatial Database Management System (9-1-1 EGDMS). Validation errors are corrected by the 9-1-1 authority within their own GIS database. Updates are submitted and processed on an on-going basis.

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9.	Indicate who will be responsible for updating and maintaining the data. Updates are required whenever there is a change to the Road Centerline layer that includes a new or changed road name(s) or a database change, or annexation that modifies the Law, Fire, or EMS Boundary Layer, and whenever an updated version of the workflow tool is released.	Yes ☒ No ☐ N/A ☐	WSCDC ETSB Administrative staff and MGP, 701 Lee Street, Suite 1020, Des Plaines, IL 60016.
Financial Information			
	Current annual 911 network costs prior to modification	Yes ☒ No ☐	\$4,500.00
	Projected annual 9-1-1 network costs after modification	Yes ☒ No ☐	\$4,500.00
	One-Time installation/implementation cost	Yes ☒ No ☐	\$7,108,533.85
	Additional Recurring Costs (if any)	Yes ☒ No ☐	\$0.00
	Summary of anticipated implementation costs and annual recurring operating costs of the proposed modified 9-1-1 system.		Solacom \$313,489.00 Tyler \$1,750,049.00 Digicom Installations \$79,968.06 Vonage Phone System \$2,550.00 Motorola \$2,300,317.26 <u>Construction</u> Village of Rosemont \$1,568,288.74 Evans Consoles \$868,905.59 <u>Contractual Services</u> Chicago Communications \$100,000.00

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			<u>Consultant Services</u> MGP \$5,125.00 Prescient Solutions \$75,246.48 FGM Architech \$12,500.00 <u>Training and Education</u> WSCDC Internal Training \$32,094.72 This modification is going to require WSCDC to build out a new facility. It is also going to require expansions of all the radio, phone, and CAD systems.
Communities Served		Yes ☒ No ☐	
Participating Agencies		Yes ☒ No ☐	
Adjacent 911 Authorities		Yes ☒ No ☐	
Originating Service Providers (OSP)		Yes ☒ No ☐	
Test Plan		Yes ☒ No ☐	We would conduct a call with AT&T and Intrado cutover and would work together to switch URIs over then test WSCDC, along with staffs from Rosemont and Elmwood Park would conduct landline test calls from the various points throughout the area. They will also participate in testing voice 9-1-1 calls and text to 9-1-1 from all major wireless carriers. Any need for discrepancy reports would be submitted for any misrouted calls or texts.
Zip Codes		Yes ☒ No ☐	
Attachments		If applicable	
	Back-Up PSAP agreement	Yes ☐ No ☒	

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	Call Handling Agreements	Yes ☒ No ☐	
	Contracts	Yes ☐ No ☒	
	Network Diagram	Yes ☒ No ☐	

Conclusions:

This modification plan is being submitted because the Villages of Elmwood Park and Rosemont expressed interest in the WSCDC ETSB following the decline of the Norcomm Franklin Park Dispatch Center. All parties have agreed to letters of intent and will sign intergovernmental agreements to join the WSCDC ETSB. The Proviso-Leyden JETSB's 911 system has also filed a modification plan requesting to opt out the Villages of Elmwood Park and Rosemont from the Proviso-Leyden JETSB. The ISP has completed its review of the modified plans and has determined that it meets the requirements for a modified plan filing under 83 Ill. Admin. Code Part 1325.205.

ISP Reviewed by: Catherine Tanner
Date: 09/09/2026

ICC Reviewed by: Calvin Monson
Date: 09/16/2026