

ILLINOIS STATE POLICE
Office of the Statewide 9-1-1 Administrator



State of Illinois

Application for
9-1-1 Consolidation Plan

VERIFICATION

I, Martin F. Bennett, first being duly sworn upon oath, depose and say that I am Executive Director, of Cook County ETSB; that I have read the foregoing plan by me subscribed and know the contents thereof; that said contents are true in substance and in fact, except as to those matters stated upon information and belief, and as to those, I believe same to be true.



Executive Director, Cook County ETSB

Subscribed and sworn to before me

this 14 day of June, 20 24.

Valerie Marie Rhodes
NOTARY PUBLIC, ILLINOIS



9-1-1 SYSTEM PROVIDER LETTER OF INTENT

06/14/2024
(Date)

Lisa Wirtanen
(9-1-1 System Provider Company Representative)

AT&T
(9-1-1 System Provider Company Name)


4918 W. 95th Street
(Street Address)

Oak Lawn, IL 60453
(City, State, Zip Code)

Dear Ms. Wirtanen:

This letter is to confirm our intent to consolidate our 9-1-1 System with (Name all 9-1-1 authorities that will be involved). Enclosed is your copy of our consolidation plan to be filed with the Department of the Illinois State Police for approval. Thank you for your assistance in this matter.

Sincerely,



Martin Bennett
Executive Director
Cook County ETSB

enclosure: Consolidation Plan

PLAN NARRATIVE

Please answer the questions below, and provide a detailed narrative to assist the Statewide 9-1-1 Advisory Board and the Statewide 9-1-1 Administrator with an understanding of the plan as it applies to this application. Please use additional sheets if necessary.

1. Do all of your PSAPs meet all of the requirements defined in 1325.415 and 1325.515	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
2. Type of Radio/Telecommunications systems compatible with participating and adjacent agencies.	<input checked="" type="checkbox"/> STARCOMM21 <input type="checkbox"/> STARCOMM21 ITTF channels only <input type="checkbox"/> Other, explain below
3. Will all PSAPs remaining after consolidation direct dispatch all emergency calls pursuant to section 1324.200b)3)?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
4. Have you included maps to show the territory covered by the system?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <p style="text-align: right;">Plans submitted without this documentation will be rejected.</p>
5. Have you included a listing of all telephone companies?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <p style="text-align: right;">Plans submitted without this documentation will be rejected.</p>
6. Have you included a copy of the intergovernmental agreement, ordinance, resolution and/or contracts?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <p style="text-align: right;">Plans submitted without this documentation will be rejected.</p>
7. Have you included a list of participating and adjacent agencies?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <p style="text-align: right;">Plans submitted without this documentation will be rejected.</p>
8. Have you included financial information?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <p style="text-align: right;">Plans submitted without this documentation will be rejected.</p>
9. Public education.	<input type="checkbox"/> This is an unserved county that will require public education. (See attachment.) <input checked="" type="checkbox"/> This is an existing 9-1-1 system(s) and does not require public education.
10. Training.	<input type="checkbox"/> This is an unserved county that will require training. (See attachment.) <input checked="" type="checkbox"/> This is an existing 9-1-1 system(s) and does not require internal training/similar/ongoing training for any GIS annexation or change of policy from agencies served.
11. Use of TTY's and Training	<input type="checkbox"/> This is a unserved county that will require training. (See attachment.) <input checked="" type="checkbox"/> This is an existing 9-1-1 system(s) and does not require internal training/similar/ ongoing training for any GIS annexation or change of policy from agencies served.

12. Have you included call handling and aid outside jurisdictional boundary agreements? Yes
 No
Plans submitted without this documentation will be rejected.

13. Have you included a new system diagram? Yes
 No
Plans submitted without this documentation will be rejected.

13a. Does the new system diagram include all PSAP(s) and backup PSAP location(s)? Yes
 No
Plans submitted without this documentation will be rejected.

14. Have or will all areas within the 9-1-1 system be addressed for the database?
If no, please explain. Yes
 No

14a. Explain all aspects of the database, i.e., how often is it updated, where is it located, etc.
The database is updated via the 9-1-1 net application. Errors are submitted via ANI/ALI forms by the Telecommunicators and Call-Takers and updated daily. Address errors are corrected and updated via various GIS sources.

15. Who is the 9-1-1 system provider for your 911 system? Please explain whether the system will be legacy based, next generation based or a combination.
The Cook County 9-1-1 system is contracted through AT&T through its Zetron NG911 phone system.

(Please include additional pages if needed.)

NARRATIVE STATEMENT:

(Provide a detailed summary of system operations for either a consolidation or modified plan. If incorporating an NG9-1-1 solution, please include the additional items listed below pursuant to 1325.205b)12).

- 1) Indicate the name of the certified 9-1-1 system provider being utilized.
- 2) Explain the national standards, protocols and/or operating measures that will be followed.
- 3) Explain what measures have been taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment.
- 4) Explain how the existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system.
- 5) Explain how split exchanges will be handled.
- 6) Explain how the databases will be maintained and how address errors will be corrected and updated on a continuing basis.
- 7) Explain who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday.
- 8) Explain what security measures will be placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it.

Plan Narrative:

Upon approval by the Statewide 911 Administrator, The City of Des Plaines will withdraw from the Des Plaines/Wheeling JETSB and consolidate with Cook County ETSB.

1. AT&T

2. The Cook County 9-1-1 Center, in addition to having its own Standard Operation Procedures, follows PowerPhone's Total Response Call Handling Protocol System. The IP phone network is protected by a SonicWall NSA 2700 firewall. In addition to the firewall the network is monitored by a DarkTrace AI Cybersecurity appliance. The appliance reports security concerns to the Cook County Sheriff's Information Security Office which is monitored 24x7x365. Computers do not have DNS and internet access is limited by the firewall to the DarkTrace appliance and CrowdStrike Falcon Software.

3. There are no changes necessary to the existing 9-1-1 system at the Cook County ETSB. AT&T has determined that Cook County ETSB can add the Des Plaines call load to its existing network. The MAX-CT system was installed in 2015. In 2022, both core servers in Des Plaines and Maywood were upgraded to high-capacity servers to handle the increase in activity since the Cook County ETSB has expanded operations so rapidly.

4. Cook County ETSB cutover to the ESINet in February 2024.

5. N/A

6. GIS data is submitted to the AT&T ESInet via a web-based spatial interface (SI) portal. The portal provides secure GIS file transfer. 9-1-1 Authorities can maintain their local database schema and configure database changes using attribute field mapping tools. The Spatial Interface (SI) validation engine logs errors and refers errors back to the originating 9-1-1 Authority in comprehensive reports that are retrieved in the 9-1-1 Enterprise Geospatial Database Management System (9-1-1EGDMS). Validation errors are corrected by the 9-1-1 Authority within their own GIS database. Updates are submitted and processed on an on-going basis.

7. Cook County ETSB Administrative CAD staff member(s) will be responsible for updating and maintaining databases.

8. Cook County ETSB has a redundant primary center in Maywood that is tested every Monday. Overflow calls are routed to NWCDS in the event that staff is commuting from Des Plaines to Maywood. The network route from Des Plaines to Maywood is through a closed circuit OPT-E-Man circuit and backed up through a microwave connection. Each location can work independently on its own phone controller.

FINANCIAL INFORMATION

Name of ETSB(s) that are being dissolved	Total Reserves to be transferred to the Joint ETSB
City of Des Plaines	\$ 0.00
	\$

Dispatch Staff and Positions

- 54 Number of answering positions prior to the consolidation (total for all entities)
- 49 Number of answering positions in the consolidated system
- 130 Number of full time dispatchers/call takers prior to the consolidation (total for all entities)
- 121 Number of full time dispatchers/call takers in the consolidated system
- 6 Number of part time dispatchers/call takers prior to the consolidation (total for all entities)
- 0 Number of part time dispatchers/call takers in the consolidated system

Total amount (and percentage) of salaries paid for by 9-1-1 authority prior to consolidation:

\$ 11,967,530.00 21 %

Total amount (and percentage) of salaries to be paid for by 9-1-1 authority after consolidation:

\$ 12,919,253.00 16 %

9-1-1 Network Cost (per year)

- a) Total network cost for each entity prior to the consolidation \$ 63,000.00
- b) Total network cost of consolidated system \$ 23,000.00
- c) Net change in network costs: \$ 40,000.00

If no cost savings in network please explain:

FINANCIAL INFORMATION

Identify Network Costs that the ETSB believes the State will pay for the Consolidated System:

Network Cost	Estimated Amount (per year)
Cook County	\$ 23,000.00
_____	\$ _____
_____	\$ _____
_____	\$ _____
_____	\$ _____

Other Consolidation Cost

PSAP, CPE, CAD Equipment, logging recorders	\$ 225,000.00
MSAG and Mapping Development or changes	\$ 3,000.00
Radio Consoles	\$ 540,000.00
Construction or Remodel of PSAP	\$ 898,320.00
Personnel	\$ 1,612,951.00
Other (Please place total amount in the blank at the right and explain below).	\$ _____

Note regarding "Network Costs" - Once construction is completed, there may be an increase in network costs as additional lines may be added.

Note regarding "Construction or Remodel of PSAP" - A remodel is currently in progress.

Recurring and Nonrecurring Cost (per year)

Estimated nonrecurring cost for consolidation	\$ 898,320.00
a) Recurring costs prior to consolidations (all entities)	\$ 5,544,355.00
b) Proposed recurring cost for consolidated system	\$ 3,444,355.00
c) Net change in recurring costs: a – b = c	\$ 2,100,000.00
Revenue (per year)	
Projected surcharge revenue	\$ 7,142,512.00
Projected revenue from local governments	\$ 0.00
Projected revenue from other sources (grants)	\$ 535,994.00
Revenue in reserves	\$ 4,491,628.00
Total Revenue	\$ 12,170,134.00

FIVE YEAR STRATEGIC PLAN FOR CONSOLIDATION PLAN

(Provide a detailed summary of the proposed system's operation, including but not limited to, a five-year strategic plan for implementation of the consolidation plan with financial projections)

Narrative:

In anticipation of future consolidations, the Cook County Emergency Telephone System Board and the Cook County Sheriff's Office began expanding 911 operations in July of 2015. Currently, the primary PSAP in Des Plaines has 36 positions. This includes 31 full dispatch positions, and 5 call-taking positions. The Maywood primary PSAP, which was renovated in 2017, has 13 dispatch positions.

The design of the Cook County NG911-capable phone system from Zetron is unique in that it provides redundancy with a full independent system at both primary sites, Des Plaines and Maywood. The system allows operators to select which controller they are using which essentially allows for a total of 49 call-taking positions between both primary sites.

In 2017, through a partnership with the Illinois Department of Transportation and Cook County expanded the Motorola P1 CAD System to add additional million calls for service per year. This expansion included a refresh of all server software and visualizes the current environment. Infrastructure updates have brought the center up to date on all equipment. This has prepared the Cook County 9-1-1 Center to accept new consolidations without passing the cost of technology or infrastructure onto contract dispatch agencies.

COMMUNITIES SERVED

Provide a list of all communities to be served by the proposed 9-1-1 System. Please include the name of the community and the official mailing address including street address, city and zip code.

USE ADDITIONAL SHEETS AS NECESSARY

City, Town or Village	Street Address, City, Zip Code
Berkeley	5819 Electric Avenue, Berkeley, 60163
Blue Island	13031 Greenwood Avenue, Blue Island, 60406
Chicago Heights	1601 Chicago Road, Chicago Heights, 60411
Crestwood	13840 South Cicero Avenue, Crestwood, 60418
Des Plaines	1418 Miner Street, Des Plaines, 60016
Ford Heights	1343 Ellis Avenue, Ford Heights, 60411
Golf	1 Briar Road, P.O. Box 216, Golf, 60029
Harvey	15320 Broadway Avenue, Harvey, 60429
Hometown	4331 Southwest Highway, Hometown, 60456
Indian Head Park	201 Acacia Road, Indian Head Park, 60525
Lyons	4200 Lawndale Avenue, Lyons, 60534
Merrionette Park	11720 South Kedzie Avenue, Merrionette Park, 60803
Northlake	55 East North Avenue, Northlake, 60164
Palos Park	8999 West 123rd Street, Palos Park, 60464
Park Ridge	200 South Vine Avenue, Park Ridge, 60068
Phoenix	629 East 151st Street, Phoenix, 60426
Robbins	3327 West 137th Street, Robbins, 60472
Worth	7112 West 111th Street, Worth, 60482

PARTICIPATING AGENCIES

9-1-1 Participating Agency	Street Address	City	Zip	Admin Phone	Direct Dispatch	Transfer	Call Relay
Alsip Fire Department	12600 S. Pulaski Rd.	Alsip	60803	(708) 385-6902		X	
Arlington Heights Fire Department	1150 N. Arlington Hgts. Rd.	Arlington Heights	60004	(847) 368-5450		X	
Barrington Hills Fire District	400 N. Northwest Highway	Barrington	60010	(847) 304-3600		X	
Bedford Park Fire Department	6820 S. Archer Ave.	Bedford Park	60501	(708) 563-4513		X	
Bellwood Fire Department	3200 Washington Blvd.	Bellwood	60104	(708) 547-3524		X	
Bensenville Fire Department	500 S. York Rd.	Bensenville	60106	(630) 350-3441		X	
Berkeley Fire Department	5819 Electric Ave.	Berkeley	60163	(708) 449-9444		X	
Berkeley Police Department	5819 Electric Ave.	Berkeley	60163	(708) 449-9444		X	
Berwyn Fire Department	6700 W. 26th St	Berwyn	60402	(708) 788-2660		X	
Blue Island Fire Department	2450 W. Vermont Street	Blue Island	60406	(708) 396-7070		X	
Blue Island Police Department	13031 Greenwood Ave	Blue Island	60406	(708)385-1313		X	
Bridgeview Fire Department	7500 S. Oketo Ave.	Bridgeview	60455	(708) 924-8250		X	
Broadview Fire Department	2400 S. 25th Ave.	Broadview	60155	(708) 343-6124		X	
Brookfield Fire Department	9001 Shields Ave.	Brookfield	60513	(708) 485-0076		X	
Brookfield Zoo Fire Brigade	3300 Golf	Brookfield	60513	(708) 485-0023		X	
Buffalo Grove Fire Department	1051 Highland Grove Dr.	Buffalo Grove	60089	(847) 537-0995		X	
Burbank Fire Department	6530 West 79th St.	Burbank	60459	(708) 599-7766		X	
Burnham Fire Department	14450 Manistee Ave.	Burnham	60633	(708) 891-9865		X	
Calumet City Fire Department	684 Wentworth Ave.	Calumet City	60409	(708) 891-8145		X	
Calumet Park Fire Department	12457 S. Ashland Ave.	Calumet Park	60827	(708) 385-0550		X	
Chicago Emergency Comm Center	1411 W. Madison	Chicago	60607	(773) 746-9111		X	
Chicago Fire Department	10 W. 35th Street	Chicago	60616	(312) 745-4200		X	
Chicago Heights Police Department	1601 Halsted St.	Chicago Heights	60411	(708) 754-2121		X	
Chicago Heights Fire Department	83 E. Joe Orr Rd.	Chicago Heights	60411	(708) 756-5370		X	
Cicero Fire Department	5303 West 25th St.	Cicero	60804	(708) 652-0174		X	
Cook Cty Forest Preserve Police	536 N Harlem Ave.	River Forest	60305	(708) 771-1000		X	
Cook Cty Sheriffs Police	1401 S. Maybrook Drive	Maywood	60153	(708) 865-4770		X	
Country Club Hills F.D.	4350 West 183rd St.	Country Club Hills	60478	(708) 798-3270		X	
Crestwood Police Department	13840 S. Cicero Ave.	Crestwood	60445	(224)580-2867		X	
Crestwood Fire Department	13840 S. Cicero Ave.	Crestwood	60445	(708) 371-4805		X	
Des Plaines Police Department	1420 Miner St	Des Plaines	60016	(224) 580-2868		X	
Des Plaines Fire Department	405 S. River Rd.	Des Plaines	60016	(847) 391-5333		X	
Dixmoor Police Department	170 West 145th St.	Dixmoor	60426	(708) 389-9441		X	

PARTICIPATING AGENCIES

Dixmoor Fire Department	170 West 145th St.	Dixmoor	60426 (708) 389-9441	X
Dolton Fire Department	14022 Park Ave.	Dolton	60419 (708) 201-3250	X
East Hazel Crest Fire Department	17223 S. Throop St.	East Hazel Crest	60429 (708) 798-3902	X
Elgin Fire Department	550 Summit St.	Elgin	60120 (847) 931-6175	X
Elk Grove Village Fire Department	901 Brantwood Ave.	Elk Grove Village	60007 (847) 734-8002	X
Elmhurst Fire Department	209 North York Road	Elmhurst	60126 (630) 530-3090	X
Elmwood Park Fire Department	7 Conti Parkway	Elmwood Park	60707 (708) 453-2600	X
Evanston Fire Department	909 Lake St.	Evanston	60201 (847) 866-5918	X
Evergreen Park Fire Department	9000 S. Kedzie Ave.	Evergreen Park	60805 (708) 422-2148	X
Flossmoor Fire Department	2828 Flossmoor Rd.	Flossmoor	60422 (708) 798-3885	X
Ford Heights Fire Department	1343 Ellis Ave.	Ford Heights	60411 (708) 758-3451	X
Forest Park Fire Department	7625 Wilcox St.	Forest Park	60130 (708) 366-1234	X
Forest View Fire Department	7010 West 46th St.	Forest View	60402 (708) 788-9769	X
Franklin Park Fire Department	10001 W. Addison St.	Franklin Park	60131 (847) 678-2400	X
Glencoe Fire Department	325 Hazel Ave.	Glencoe	60022 (847) 835-4112	X
Glenview Fire Department	1815 Glenview Rd.	Glenview	60025 (847) 724-2141	X
Glenwood Fire Department	1 Asselborn Way	Glenwood	60425 (708) 753-2440	X
Golf	1 Briar Rd. P.O. Box 216	Golf	60029 (847) 998-8857	X
Glenview Fire Department	1815 Glenview Rd.	Glenview	60025 (847) 724-2141	X
Hanover Park Fire Department	6850 Barrington Rd.	Hanover Park	60103 (630) 736-6800	X
Harvey Police Department	15301 Dixie Hwy	Harvey	60426 (708) 210-5200	X
Harvey Fire Department	15600 S. Center	Harvey	60426 (708) 331-7720	X
Hazel Crest Fire Department	2903 West 175th St.	Hazel Crest	60429 (708) 335-9630	X
Hillside Fire Department	523 N. Wolf Rd.	Hillside	60162 (708) 547-8684	X
Hines VA Hospital F.D.	P.O. Box 5000 Route 0015	Hines	60141 (708) 202-8387	X
Hinsdale Fire Department	121 Symonds Dr.	Hinsdale	60521 (630) 789-7060	X
Hoffman Estates Fire Department	1900 Hassell Rd.	Hoffman Estates	60169 (847) 843-3825	X
Hometown FPD	4301 SW Hwy	Hometown	60456 (708) 422-3637	X
Hometown Police	4331 SW Hwy	Hometown	60456 (708) 422-2188	X
Homewood Fire Department	17950 Dixie Hwy.	Homewood	60430 (708) 206-3400	X
Indian Head Park PD	201 Acacia Dr	Indian Head Park	60525 (708) 246-4534	X
Justice Roberts Park FPD	7800 Archer Rd.	Justice	60458 (708) 458-1585	X
LaGrange Fire Department	300 W. Burlington Ave.	LaGrange	60525 (708) 579-2338	X
LaGrange Park Fire Department	447 N. Catherine Ave.	LaGrange Park	60526 (708) 354-0225	X

PARTICIPATING AGENCIES

Lansing Fire Department	19300 Burnham	Lansing	60438 (708) 895-7400	X
Lincolnwood Fire Department	6900 N. Lincoln Ave.	Lincolnwood	60712 (847) 673-1545	X
Lynwood Fire Department	3107 E. Glenwood-Dyer Rd.	Lynwood	60411 (708) 758-6102	X
Lyons Fire Department	4043 Joliet Avenue	Lyons	60534 (708) 447-6655	X
Lyons Police Department	4200 Lawndale	Lyons	60534 (708) 447-1225	X
Markham Fire Department	16313 Kedzie Pkwy.	Markham	60428 (708) 331-4905	X
Matteson Fire Department	3445 W. 211th St.	Matteson	60443 (708) 748-5129	X
Maywood Fire Department	700 St. Charles Rd.	Maywood	60153 (708) 681-8860	X
McCook Fire Department	5000 Glencoe Ave.	McCook	60525 (708) 447-7561	X
Melrose Park Fire Department	3601 W. Lake	Melrose Park	60160 (708) 344-1315	X
Merrionette Park Fire Department	3165 West 115th St.	Merrionette Park	60803 (708) 396-3180	X
Merrionette Park Police Department	11750 S Kedzie	Merrionette Park	60808 (708) 396-3170	X
Metra Police Department	547 W. Jackson Blvd 9th Fl	Chicago	60661 (312) 322-2800	X
Midlothian Fire Department	14801 S. Pulaski Rd.	Midlothian	60445 (708) 489-4742	X
Morton Grove Fire Department	6250 Lincoln Ave.	Morton Grove	60053 (847) 470-5226	X
Mount Prospect Fire Department	112 E. Northwest Hwy.	Mount Prospect	60056 (847) 870-5660	X
Niles Fire Department	8360 W. Dempster St.	Niles	60714 (847) 588-6801	X
North Riverside Fire Department	2331 S. Des Plaines Ave.	North Riverside	60546 (708) 447-1981	X
Northbrook Fire Department	740 Dundee Rd.	Northbrook	60062 (847) 498-5545	X
Northlake Police Department	55 E. North Ave	Northlake	60164 (708) 531-5755	X
Northfield Fire Department	1800 Winnetka	Northfield	60093 (847) 441-3800	X
Oak Brook Fire Department	1200 Oak Brook Road	Oak Brook	60523 (630) 990-3040	X
Oak Brook Fire Department	1200 Oak Brook Road	Oak Brook	60523 (630) 990-3040	X
Oak Forest Fire Department	5620 James Dr.	Oak Forest	60452 (708) 687-6050	X
Oak Lawn Fire Department	6451 West 93rd Pl.	Oak Lawn	60453 (708) 499-7700	X
Oak Park Fire Department	100 N. Euclid	Oak Park	60301 (708) 358-5602	X
Olympia Fields (Matteson F.D.)	3445 W. 211th St.	Matteson	60443 (708) 748-5129	X
Palatine Fire Department	39 E. Cofax	Palatine	60067 (847) 202-6340	X
Palos Park Police Department	8999 123rd St	Palos Park	60464 (708) 448-2191	X
Park Forest Fire Department	156 Indianwood Blvd,	Park Forest	60466 (708) 748-5606	X
Park Ridge Police Department	200 Vine St	Park Ridge	60068 (224) 580-2860	X
Park Ridge Fire Department	901 Devon	Park Ridge	60068 (847) 318-5259	X
Phoenix Fire Department	625 East 151st St.	Phoenix	60426 (708) 331-2182	X
Phoenix Police Department	625 East 151st St.	Phoenix	60426 (708) 331-2182	X

PARTICIPATING AGENCIES

Posen Fire Department	2440 W. Walter Zimny Dr.	Posen	60469 (708) 385-3110	X
Richton Park Fire Department	4455 Sauk Trail	Richton Park	60471 (708) 481-8985	X
River Forest Fire Department	400 Park Ave.	River Forest	60305 (708) 366-8500	X
River Grove Fire Department	2601 Thatcher Ave.	River Grove	60171 (708) 453-1429	X
Riverdale Fire Department	725 W. 138th Street	Riverdale	60827 (708) 849-2124	X
Riverside Fire Department	27 Riverside Rd.	Riverside	60546 (708) 447-2123	X
Robbins Fire Department	3327 West 137th St.	Robbins	60472 (708) 385-8940	X
Robbins Police Department	3327 West 137th St.	Robbins	60472 (708) 385-8940	X
Rolling Meadows Fire Department	2455 Plum Grove Rd.	Rolling Meadows	60008 (847) 397-3352	X
Roselle Fire Department	100 E. Maple	Roselle	60172 (630) 980-2043	X
Rosemont Fire Department	9501 W. Devon Ave.	Rosemont	60018 (847) 823-1134	X
Sauk Village Fire Department	1804 East 222nd St.	Sauk Village	60411 (708) 758-2225	X
Schaumburg Fire Department	1601 N. Roselle Rd.	Schaumburg	60195 (847) 923-6744	X
Schiller Park Fire Department	9526 W. Irving Park Rd.	Schiller Park	60176 (847) 678-5136	X
Skokie Fire Department	7424 Niles Center Rd.	Skokie	60077 (847) 982-5300	X
South Chicago Heights F.D.	2729 Jackson Ave.	So. Chgo Heights	60411 (708) 755-9589	X
South Holland Fire Department	16230 Wausau Ave.	South Holland	60473 (708) 331-3123	X
Steger Fire Department	35 West 34th Street	Steger	60475 (708) 754-2625	X
Stickney Fire Department	6433 West 43rd Street	Stickney	60402 (708) 795-6333	X
Stone Park Fire Department	1745 N. 35th Ave.	Stone Park	60165 (708) 450-3217	X
Stone Park Police Department	1745 N. 35th Ave.	Stone Park	60165 (708) 450-3217	X
Streamwood Fire Department	1095 E. Schaumburg Rd.	Streamwood	60107 (630) 736-3650	X
Summit Fire Department	7339 W. 59th Street	Summit	60501 (708) 594-3894	X
Thornton Fire Department	115 E. Margaret St.	Thornton	60476 (708) 877-4459	X
Tinley Park Fire Department	17355 S. 68th Court	Tinley Park	60477 (708) 444-5200	X
University Park Fire Department	698 Burnham Dr.	University Park	60466 (708) 534-0913	X
Westchester Fire Department	10240 W. Roosevelt Rd.	Westchester	60154 (708) 345-0433	X
Western Springs Fire Department	740 Hillgrove Ave.	Western Springs	60558 (708) 246-1800	X
Wheeling Fire Department	255 W. Dundee Rd.	Wheeling	60090 (847) 459-2662	X
Willow Springs Fire Department	8259 Willow Springs Rd.	Willow Springs	60480 (708) 839-5665	X
Wilmette Fire Department	1304 Lake Ave.	Wilmette	60091 (847) 853-7692	X
Winnetka Fire Department	428 Green Bay Rd.	Winnetka	60093 (847) 501-6029	X
Worth North Palos F.P.D	7112 West 111th St.	Worth	60482 (708) 448-1181	X
Worth Police Department	7112 West 111th St.	Worth	60482 (708) 580-2869	X

ADJACENT AGENCIES LIST

Adjacent Agencies

AGENCY	STREET ADDRESS,CITY,ZIPCODE	TELEPHONE NUMBER
Alsip	4500 W. 123rd. St. Alsip IL 60803	7083856902
Arlington Heights	33 S. Arlington Hgts. Rd. Arlington Heights IL 60005	8473685300
Barrington/Inverness	400 N. Northwest Highway Barrington IL 60010	8473043300
Barrington Hills	112 Algonquin Rd. Barrington Hills IL 60010	8475513006
Bartlett	228 S. Main St. Bartlett IL 60103	6308370846
Bedford Park	6701 S. Archer Ave. Bedford Park IL 60501	7084583388
Bellwood	3200 Washington Blvd. Bellwood IL 60104	7085473530
Bensenville	100 N. Church Rd. Bensenville IL 60106	6303503455
Berwyn	6401 W. 31st Street Berwyn IL 60402	7087955600
Bridgeview	7500 S. Oketo Ave. Bridgeview IL 60455	7084582131
Broadview	2350 S. 25th Ave. Broadview IL 60155	7083456550
Brookfield	8820 Brookfield Ave. Brookfield IL 60513	7084858131
Buffalo Grove	46 Raupp Blvd. Buffalo Grove IL 60089	8474592560
Burbank	5650 W. 75th Place Burbank IL 60459	7084990440
Burnham	14450 Manistee Burnham IL 60633	7088912122
Burr Ridge	7660 S. County Line Rd. Burr Ridge IL 60527	6303238181
Calumet City	1200 Pulaski Rd. Calumet City IL 60409	7088682500
Calumet Park	12409 S. Throop St. Calumet Park IL 60827	7083856862
Chgo Comm Center	1411 Madison Chicago IL 60607	3127469236
Chicago Ridge	10425 S. Ridgeland. Chicago Ridge IL 60415	7084257831
Cicero	4932 West 25th Pl. Cicero IL 60804	7086522130
Country Club Hills	3700 West 175th Pl. Country Club Hills IL 60478	7087983191
Countryside	5550 East Ave. Countryside IL 60525	7083546932
Deerfield	850 Waukegan Rd. Deerfield IL 60015	8479458636
Dolton	14030 Park Ave. Dolton IL 60419	7088412533
East Hazel Crest	17223 S. Throop St. East Hazel Crest IL 60429	7087982186
Elgin	151 Douglas Elgin IL 60120	8472892740
Elk Grove Village	901 Wellington Ave. Elk Grove Village IL 60007	8473574110
Elmwood Park	7420 Fullerton Ave. Elmwood Park IL 60707	7084532137
Evanston	1454 Elmwood Ave. Evanston IL 60201	8478665005
Evergreen Park	9420 S. Kedzie Ave. Evergreen Park IL 60805	7082298188
Flossmoor	2800 Flossmoor Rd. Flossmoor IL 60422	7089574500
Forest Park	517 Des Plaines Ave. Forest Park IL 60130	7083662425
Forest View	7000 West 46th St. Forest View IL 60402	7087880318
Franklin Park	9545 W. Belmont Ave. Franklin Park IL 60131	8476718200
Glencoe	675 Village Ct. Glencoe IL 60022	8478354112
Glenview	2500 E. Lake Ave Glenview IL 60026	8477295000
Glenwood	One Asselborn Way Glenwood IL 60425	7087586071
Hanover Park	2121 W. Lake St. Hanover Park IL 60103	6303724400
Harwood Heights	7300 W. Wilson Harwood Heights IL 60706-	7088674353
Hazel Crest	3000 West 170th Pl. Hazel Crest IL 60429	7083359640
Hickory Hills	8652 West 95th St. Hickory Hills IL 60457	7085984900
Hillside	425 Hillside Avenue Hillside IL 60162	7082024356
Hines	P.O. Box 2070 Hines IL 60141	7082022013

ADJACENT AGENCIES LIST

Hinsdale	121 Symonds Dr. Hinsdale IL 60521	6307897083
Hodgkins	6015 Lenzi Ave. Hodgkins IL 60525	7083524623
Hoffman Estates	411 W. Higgins Road Hoffman Estates IL 60169	8477812801
Homewood	17950 Dixie Hwy. Homewood IL 60430	7082063420
Justice	7800 S. Archer Road Justice IL 60458	7084582191
Kenilworth	419 Richmond Rd. Kenilworth IL 60043	8472512141
LaGrange	304 W. Burlington Ave. LaGrange IL 60525	7085792334
LaGrange Park	447 N. Catherine Ave. LaGrange Park IL 60526	7083522151
Lansing	2710 170th St. Lansing IL 60438	7088957150
Lemont	14600 127th St Lemont IL 60439	6302572229
Lincolnwood	6900 N. Lincoln Ave. Lincolnwood IL 60712	8476732167
Lynwood	21460 Lincoln Hwy. Lynwood IL 60411	7087584744
Markham	16313 Kedzie Pkwy. Markham IL 60426	7083314905
Matteson	20500 S. Cicero Ave. Matteson IL 60443	7087484085
Maywood	125 South 5th. Ave. Maywood IL 60153	7084504460
McCook	5000 Glencoe Ave. P.O. 1503 McCook IL 60525	7084471234
Melrose Park	1 N. Broadway Ave. Melrose Park IL 60160	7083448409
Morton Grove	6101 Capulina Ave. Morton Grove IL 60053	8474705208
Mount Prospect	112 E. Northwest Hwy. Mount Prospect IL 60056	8478705653
Niles	7200 N. Milwaukee Ave. Niles IL 60714	8475886510
Norridge	4020 N. Olcott Ave. Norridge IL 60706	7084534770
North Riverside	2359 S. Des Plaines Ave. North Riverside IL 60546	7084479191
Northbrook	1401 Landwehr Rd. Northbrook IL 60062	8475642060
Northfield	350 Walnut St. Northfield IL 60093	8474462131
Oak Forest	15440 S. Central Ave. Oak Forest IL 60452	7086871376
Oak Lawn	9446 S. Raymond Ave. Oak Lawn IL 60453	7084997723
Oak Park	123 Madison Oak Park IL 60302-4272	7083863800
Olympia Fields	20701 Governors Hwy. Olympia Fields IL 60461	7085038100
Orland Hills	16039 S. 94th Ave Orland Hills IL 60477	7083494111
Orland Park	15100 Ravinia Ave. Orland Park IL 60462	7083494111
Palatine	200 E. Wood St. Palatine IL 60067	8473599011
Palos Heights	7607 W. College Dr. Palos Heights IL 60463	7084485060
Palos Hills	8555 West 103rd St. Palos Hills IL 60465	7085982992
Park Forest	200 Lakewood Blvd. Park Forest IL 60466	7087488390
Posen	2440 W. Walter Zimny Dr. Posen IL 60469	7083850277
Prospect Heights	14 E. Camp McDonald Rd. Prospect Hgts IL 60070	8473985511
Richton Park	4455 Sauk Trail Richton Park IL 60471	7084818911
River Forest	400 Park Ave. River Forest IL 60305	7083667125
River Grove	2621 Thatcher Ave. River Grove IL 60171	7084532123
Riverdale	14140 S. Tracy Ave. Riverdale IL 60827	7088412203
Riverside	31 Riverside Rd. Riverside IL 60546	7084472127
Rolling Meadows	3600 Kirchoff Rd. Rolling Meadows IL 60008	8472552416
Roselle	103 S. Prospect Roselle IL 60172	6309802030
Rosemont	9501 W. Devon Ave. Rosemont IL 60018	8478231134
Sauk Village	21701 Torrence Ave. Sauk Village IL 60411	7087581331
Schaumburg	1000 W. Schaumburg Rd. Schaumburg IL 60194	8478823534
Schiller Park	9526 W. Irving Park Rd. Schiller Park IL 60176	8476784794

ADJACENT AGENCIES LIST

Skokie	8350 Laramie Skokie IL 600772491	8479825910
South Barrington	30 S. Barrington Rd. South Barrington IL 60010	8473817511
South Chicago Heights	2729 Jackson Ave. P.O. 770 So. Chgo Hgts IL 60412	7087547131
South Holland	16220 Wausau Ave. South Holland IL 60473	7082102945
Steger	3322 Emerald Steger IL 60475	7086721564
Stickney	6533 W. Pershing Rd. Stickney IL 604024018	7087882131
Stone Park	1629 Mannheim Rd, Stone Park, IL 60165	7084503216
Streamwood	401 E. Irving Park Rd. Streamwood IL 60107	6308370953
Summit	5810 S. Archer Rd. Summit IL 60501	7085634830
Thornton	700 Park Thornton IL 60476	7088774440
Tinley Park	7850 West 183rd St. Tinley Park IL 60477	7084445300
University Park	698 Burnham Dr. University Park IL 60466	7085340914
Western Springs	740 Hillgrove Ave. Western Springs IL 60558	7082468540
Wheeling	255 W. Dundee Rd. Wheeling IL 60090	8474592634
Willow Springs	8255 Willow Springs Rd. Willow Springs IL 60480	7088392732
Wilmette	710 Ridge Rd. Wilmette IL 60091	8478537554
Winnetka	410 Green Bay Rd. Winnetka IL 60093	8475016034

CARRIER LISTING

NEXIVA	VOIP
ONSTAR CALL CENTER	VOIP
OMIA	VOIP
PC VOIP STATION	VOIP
POWERNET GLOBAL	VOIP
QWEST COMMUNICATIONS	VOIP
RED SKY GLOBAL	VOIP
RNK COMM. - RNKV	VOIP
SIRIUS XM	VOIP
SORENSEN RELAY CUSTOMER	VOIP
SPEAKEASY	VOIP
TIME WARNER CABLE	VOIP
UNKNOWN CARRIER	VOIP
USLEC	VOIP
VERIZON TELMATECS	VOIP
VERIZON VOIP	VOIP
VONAGE	VOIP
VONAGE BUSINESS SOLUTIONS	VOIP
YMAX	VOIP

Carrier Listing

Name	Type
AT&T MOBILITY	CELL
CINGULAR WIRELESS	CELL
CRICKEY	CELL
METRO PCS	CELL
NEXTEL COMMUNICATIONS	CELL
PRIME CO	CELL
SPRINT PCS	CELL
T-MOBILE USA	CELL
US CELLULAR	CELL
VERIZON WIRELESS	CELL
SLINK	VOIP
8X8 PACKET 8	VOIP
ACN DIGITAL PHONE	VOIP
AFFINITY	VOIP
ALIANZA	VOIP
ALLSTATE ROADSIDE TELEMATICS	VOIP
ALTEON BOWTHER MNO	VOIP
AT LAST COMMS	VOIP
AT&T VOIP	VOIP
ATT-CS	VOIP
ATT LOCAL NET SRV-ATCS	VOIP
BANDTEL	VOIP
BIG HORN TELEPHONE COMPANY	VOIP
BROAD VOICE	VOIP
COYONET	VOIP
CENTURYLINK	VOIP
CF COMMUNICATION	VOIP
CMNI	VOIP
COMCAST	VOIP
COMPARTNERS CELL	VOIP
CONX	VOIP
CROSS COUNTY AUTO SERVICE	VOIP
CW 123	VOIP
CYPRUS	VOIP
DASH CARRIER	VOIP
DASH CARRIER SERVICES	VOIP
GLOBAL CROSSING	VOIP
HSF	VOIP
INTRADO	VOIP
LEVEL 3	VOIP
LINGO	VOIP
MCI	VOIP
MEDIA.COM	VOIP
MOTOROLA 1211	VOIP
NETWORK BILLING SYSTEMS	VOIP
NEW GLOBAL TELCOM	VOIP

Wholesale Exchanges

Arlington Heights
Aurington
Bartlett
Bellwood
 Bensenville
Blue Island
Columat City
Chicago Heights
Cicero
Deerfield
Des Plaines
Elk Grove Village
Evanston
Glenview
Harvey
Hickory Hills
Hillside
Homewood
La Grange
Morton Grove
Northbrook
Oak Lawn
Oak Park
Orland Park
Palatine
Palos Park
Park Forest
Park Ridge
River Grove
Rivertale
Schmiedel
Schiller Park
Skokie
Summit
Tinley Park
Wheeling
Wilmette
Winnetka
 Bensenville
Dollingbrook
Oundee
Elgin
Elmhurst
Lombard
Oak Brook
Roselle
Frankfort

ATTACHMENTS

Ordinance - Documentation that supports the dissolution of the individual ETSB and its replacement with a JOINT ETSB per an intergovernmental agreement once the consolidation plan is approved by the Statewide 9-1-1 Administrator.

Contracts - The contract for a new 9-1-1 system provider or for NG 9-1-1 service.

Intergovernmental Agreement - The agreement creating the Joint ETSB.

Back-up PSAP Agreement - The agreement that establishes back-up service due to interruptions or overflow services between PSAPs.

Network Diagram - Diagram provided by the 9-1-1 System Provider. Re-evaluate P.O1 grade of Service for cost savings and network efficiency.

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the 9-1-1 Authority, and the (Public Safety Agency)
Des Plaines Police Department, for the purpose of effective handling and routing of 9-1-1 Emergency
calls.

CALL HANDLING

(9-1-1 System Name) Cook County ETSB receiving a call for emergency services in your
jurisdiction shall dispatch the call in the following manner:

Primary: METRO NORTH (State Specific Procedures if radio frequency-identity number,
if talk group-identity name, if telephone-identity telephone number)

Secondary: CK INTEROP 1 (State Specific Procedures if radio frequency-identity
frequency number, if talk group-identity name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service
to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-
emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all
participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

 9-1-1 Authority
 Public Safety Agency

By Martin Bennett By DAVID ANDERSON

Title Executive Director Title CHIEF OF POLICE

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the 9-1-1 Authority, and the (Public Safety Agency)
Des Plaines Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

(9-1-1 System Name) Cook County ETSB receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 773-824-1313 (State Specific Procedures if radio frequency-identity number, if talk group-identity name, if telephone-identity telephone number)

Secondary: CK INTEROP 1 (State Specific Procedures if radio frequency-identity frequency number, if talk group-identity name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

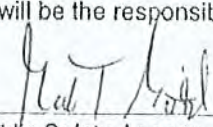
The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.



9-1-1 Authority



Public Safety Agency

By Martin Bennett

By MATTHEW MATZL

Title Executive Director

Title FIRE CHIEF

TEST PLAN DESCRIPTION

- 1) Description of test plan (back-up, overflow, failure, database).

Both the Cook County E-911 PSAP and the Northwest Central Dispatch System (NWCDS) PSAP have migrated to the State's AT&T ESINet. Selective routers are no longer in play. Routing 911 calls to NWCDS was established with AT&T as the predetermined alternate route. If the Des Plaines PSAP is busy, calls will route to the Maywood PSAP. The predetermined alternate route is NWCDS. If the Maywood PSAP is busy, calls will route to the Des Plaines PSAP. The predetermined alternate route is NWCDS.

- 2) List wireline exchanges to be tested.

N/A

- 3) List of wireless and VoIP Carriers to be tested.

N/A

**COUNTY'S ENHANCED 9-1-1 EMERGENCY TELEPHONE
SYSTEM ORDINANCE, AS AMENDED**

WHEREAS, the State of Illinois has enacted into law the Emergency Telephone System Act, Ill. Rev. Stat. ch. 134, para. 30.01 et. seq. (the Act) and

WHEREAS, the Act enables a County to impose a surcharge on billed subscribers of network connections provided by telecommunications carriers at a rate per network connection in order to implement and maintain a "9-1-1" Emergency Telephone System; and

WHEREAS, the Act further provides that before the surcharge may be imposed it must be authorized by a majority of voters in a referendum by the County; and

WHEREAS, the County Board of Cook, its' President, and commissioners deem it to be in the best interest of the County to implement and maintain an enhanced "9-1-1" Emergency Telephone System and to impose a surcharge on billed subscribers of network connections provided by the telecommunications carriers to pay for the cost associated therewith;

NOW, THEREFORE, BE IT ORDAINED by the President and Board of Commissioners of the County of Cook, Cook County Illinois as follows:

NEW CHAPTER - Surcharge for Emergency 9-1-1 Telephone System

Section One

A surcharge is hereby imposed, subject to the provisions of Section Two, upon all telephone subscribers passed through telecommunication carriers engaged in the business of transmitting messages by means of electricity originating within the corporate limits of Cook County. However, the surcharge may not be imposed, unless requested by a municipality, in any incorporated area which has previously approved a surcharge, or in any incorporated area where the corporate authorities have previously entered into a binding contract or letter of intent with a telecommunications carrier to provide 9-1-1 service through municipal funds.

If simultaneous to approval of the county referendum contained in this ordinance, a municipality approves a substantially similar referendum authorizing a surcharge for 9-1-1 services to be provided by the municipality, this ordinance does not apply to that municipality.

Section Two

A referendum shall be placed by the Cook County Clerk on the April 20, 1993, ballot for all legal voters residing in the Unincorporated areas of Cook County and Municipalities of Berkeley, Golf, Ford Heights, Northlake, Phoenix, Robbins, and Stone Park, to vote upon the following question:

Shall the County of Cook impose a surcharge	:	
of up to one and 25/100 dollars (\$1.25) per month	:	YES
per network connection, which surcharge will be	:	
added to the monthly bill you receive for telephone	:	
or telecommunications charges for the purpose of	:	
installing a 9-1-1 Emergency Telephone System	:	NO

Section Three

If a majority of the votes cast upon the question are in favor thereof, a surcharge is hereby imposed at a rate of \$1.25 per month per in service network connection, as hereinafter defined.

Section Four

As used in this Ordinance, the following terms shall have the following meanings: a)"network connection" and "transmitting messages" shall have the same meanings as in the Emergency Telephone System Act, Ill. Rev. Stat. ch. 134, para. 30.01 et seq. (1991); b) "telecommunications carrier" shall have the same meaning as Ill. Rev. Stat. ch. 111 2/3, para. 13-202; c) "board" means the Emergency Telephone System Board of Cook County created pursuant to Section 12 of this Ordinance.

Section Five

The Cook County Clerk shall provide any telecommunication carrier subject to the surcharge with a certified list of those network connections assigned to the municipalities or county to be exempt from imposition of the surcharge. The certified list may be revised by the County of Cook on 60 days prior written notice provided to the telecommunication carriers.

Section Six

The surcharge shall be imposed on the first day of the month following the expiration of 90 days from the date of the Cook County Clerk certifies to the individual telecommunication carriers subject to the surcharge that the referendum referred to in Section Two has passed.

Section Seven

Each telecommunications carrier is hereby authorized and instructed to recover accounting and collection charge, as provided in Section 8, by deducting 3% from the gross amount of surcharge collected otherwise due and owing the County of Cook prior to remittance under Section Eight of this ordinance.

Section Eight

The amount of surcharge collected by the telecommunications carrier shall be paid to the Emergency Telephone System Board of Cook County not later than 30 days after the surcharge is collected, net of any network or other 9-1-1 or sophisticated 9-1-1 system charges then due the particular telecommunication carrier, as shown on an itemized bill and as previously agreed upon by the Board and the carrier and the 3% accounting and collection charge described in Section Seven.

Section Nine

Simultaneously with the remittance described in Section Eight above each telecommunication carrier shall make a return to the Cook County Treasurer for the period to which the remittance applies stating as follows:

1. The name of the telecommunication carrier.
2. The telecommunication carrier's principal place of business.
3. The number of network connections to which the surcharge applies.
4. The amount of surcharge due.
5. Such other reasonable and related information such as the corporate authorities may require.

Section Ten

If it shall appear that an amount of surcharge has been paid which was not due under the provisions of this ordinance, whether as the result of a mistake of fact or an error of law, then such amount shall be credited against any surcharge due, or to become due, under this ordinance from the telecommunication carrier who made the erroneous payments; provided that no amounts erroneously paid more than three(3) years prior to the filing of a claim therefore shall be so credited. Ninety days prior notice shall be given to the Emergency Telephone System Board on any credit against a surcharge due.

Section Eleven

No action to recover any amount of surcharge due under the provisions of this ordinance shall be commenced more than three (3) years after the due date of such amount.

Section Twelve

Upon approval of the referendum, the Emergency Telephone Board System of Cook County shall be established. The Board shall consist of not fewer than five members, appointed by the President of the Cook County Board of Commissioners and approved by the Board of Commissioners.

At least three members of the Board shall be representative of the 9-1-1 public safety agencies, including but not limited to police departments, fire departments, emergency medical services providers, and emergency services and disaster agencies, and appointed on the basis of their ability or experience. Elected officials are also eligible to serve on the board. Members of the board shall serve without compensation but shall be reimbursed for their actual and necessary expenses. Any 2 or more municipalities, counties, or combination thereof, that impose a surcharge may, instead of establishing individual boards, establish by intergovernmental agreement a Joint Emergency Telephone System Board pursuant to this Section. The manner of appointment of such a joint board shall be prescribed in the agreement.

The Board's powers and duties shall include, but are not limited to the following:

1. Planning a 9-1-1 system.
2. Coordinating and supervising the implementation, upgrading or maintenance of the system, including the establishment of equipment specifications and coding systems.
3. Receiving monies from the surcharge imposed under this Ordinance, and from any other source, for deposit into the Emergency Telephone System Fund.
4. Authorizing all disbursements from the fund.
5. Hiring, on a temporary basis, any staff necessary for the implementation or upgrade of the system.

All monies received by a board pursuant to a surcharge imposed under this Ordinance shall be deposited into a separate interest bearing Emergency Telephone System Fund account. The Cook County Treasurer shall be custodian of the fund. All interest accruing on the fund shall remain in the fund. No expenditures may be made from such fund except upon the direction of the board by resolution passed by a majority of all members of the board. Expenditures may be made only to pay for the costs associated with the following:

1. The design of the Emergency Telephone System.
2. The coding of an initial Master Street Address Guide database, and update and maintenance thereof.
3. The repayment of any monies advanced for the implementation of the system.
4. The charges for Automatic Number Identification and Automatic Location Identification equipment, and maintenance, replacement and update thereof.
5. The non-recurring charges related to installation of the Emergency Telephone System and the ongoing network charges.

6. Other products and services necessary for the implementation, upgrade and maintenance of the system and any other purpose related to the operation of the system, including costs attributable directly to the construction, leasing, or maintenance of any buildings or facilities or costs of personnel attributable directly to the operation of the system. Costs attributable directly to the operation of an emergency telephone system do not include the costs of public safety agency personnel who are and equipment that is dispatched in response to an emergency call.

The Board shall complete the database before implementation of the 9-1-1 system. The error ratio of the database shall not at any time exceed 1% of the total database.

Section Thirteen

Civil Liability

No public agency or public safety agency, nor any officer, agent or employee of any public agency or public safety agency, shall be liable for any civil damages as a result of any act or omission, except willful or wanton misconduct, in connection with developing, adopting, operating or implementing any plan or system required by this Ordinance.

No person who gives emergency instructions through a system established under this Ordinance to persons rendering services in an emergency at another location, nor any person following such instructions in rendering such services, shall be liable for any civil damages as a result of issuing or following the instructions, unless issuing or following the instructions constitutes willful or wanton misconduct.

This Section may not be offered as a defense in any judicial proceeding brought by the Attorney General to, compel compliance under Section 12 of the Emergency Telephone Systems Act.

Section Fourteen

The County shall not expend any County funds for the implementation, installation and maintenance or other related costs attributable to providing a 9-1-1 emergency system for the citizens of Cook County. However, the County may pay for the personnel necessary to operate the 9-1-1 system.

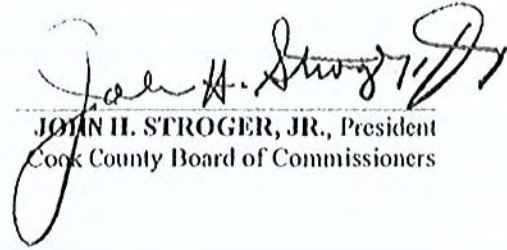
Section Fifteen

Any and all ordinances in conflict herewith, be and the same are hereby repealed.

Section Sixteen

As provided in Section One of this ordinance, and pursuant to the October 11, 2001 request by the Village of Dixmoor to be included in the Cook County 9-1-1 system, upon approval by the Illinois Commerce Commission all telecommunication carriers shall be notified to impose the County surcharge rate of \$1.25 per month per in service network connection, to all customers located within the Village of Dixmoor.

Approved and adopted this 20th day of November 2001.


JOHN H. STROGER, JR., President
Cook County Board of Commissioners

(SEAL)

Attest: 
DAVID ORR, County Clerk

APPROVED AS AMENDED
BY THE BOARD OF COOK COUNTY COMMISSIONERS

NOV 20 2001

COM _____

**COOK COUNTY 9-1-1 SYSTEM
and the
NORTHWEST DISPATCHING CENTRAL 9-1-1 SYSTEM**

ALTERNATE AGREEMENT

This agreement made and entered into between the Cook County 9-1-1 System (hereinafter referred to as "COUNTY") and the Northwest Central 9-1-1 System (hereinafter referred to as "NORTHWEST").

WITNESSETH:

WHEREAS, COUNTY has a fully operational ETS (Emergency Telephone System)

WHEREAS, NORTHWEST has a fully functional ETS and

WHEREAS, under Illinois law which an ETS is required to select a location for alternate routing when all 911 lines to the primary Public Safety Answering Point ("PSAP") are busy or if the primary PSAP closes down for a period of time due to an emergency situation; and

WHEREAS, COUNTY is a PSAP, and

WHEREAS, Article VII, Section 10 of the 1970 Illinois Constitution and Chapter 127, Section 798 of the Illinois Revised Statutes authorized an intergovernmental cooperation association to enter into contract with units of local government, and

WHEREAS, COUNTY and NORTHWEST mutually desire to enter into an Agreement establishing NORTHWEST as the location for alternate routing of 9-1-1 calls as agreed upon in the "Alternate Routing Agreement" and dispatch of EMERGENCY 9-1-1 calls in the event that COUNTY closes down for period of time due to an emergency situation.

NOW, THEREFORE, in consideration of the above premises, and also the mutual covenants contained herein, COUNTY and NORTHWEST do hereby agree as follows:

- 1). When, at any time COUNTY closes down for a period of time, or has to evacuate/relocate due to an Emergency situation and the "Alternate Routing Agreement" has been applied, NORTHWEST agrees to dispatch any calls that are of an "EMERGENCY" nature until COUNTY personnel relocate to their 9-1-1 Back-up Center located at the Sheriff's Police Headquarters in Maywood, Illinois. NORTHWEST agrees to dispatch calls as set out above as so far as the resources of NORTHWEST permit.
- 2). COUNTY, upon determining that their 911 Center must evacuate/relocate will contact the NORTHWEST PSAP, advise reason for the alternate routing and provide estimated time of arrival of COUNTY personnel to their back-up center in Maywood, Illinois.
- 3). COUNTY will provide NORTHWEST with one (1) contact Patrol Supervisor, rank of Sergeant or higher, assigned to North Area Patrol. COUNTY will provide NORTHWEST with the call number and alternate phone/cell numbers for the responsible Patrol Supervisor.
- 4). NORTHWEST agrees to contact this said Supervisor with any EMERGENCY calls needing dispatch, transmitting directly on a radio provided by the COUNTY PDSB and located at NORTHWEST.
- 5). COUNTY Patrol Supervisor will be responsible for relaying back to NORTHWEST the call number(s) of the appropriate COUNTY Beat Officer that will respond to the EMERGENCY call. NORTHWEST then agrees to dispatch this officer(s) to the pending EMERGENCY call.
- 6). NORTHWEST agrees to maintain radio communication, on the equipment provided by the COUNTY PDSB, with any officer responding to or involved in an EMERGENCY situation.

7). Once COUNTY personnel arrive at the 911 Back-up Center located at the Sheriff's Police Headquarters in Maywood, Illinois all communication (phone/radio) will be handled by COUNTY.

8). NORTHWEST agrees to serve as COUNTY'S backup PSAP without any compensation.

9). Any notice or other communication permitted or required to be given hereunder by COUNTY or NORTHWEST shall be in writing and shall be personally delivered or mailed; by registered or certified U.S. mail, postage prepaid, return receipt required, to the party to receive the same as follows:

COOK COUNTY 9-1-1 SYSTEM
Attention: Marjorie O'Dea, Chief of Police
1481 South Maybrook Drive
Maywood, Illinois 60153

NORTHWEST CENTRAL 9-1-1 SYSTEM
Attention: Executive Director Doug Edmunds
Northwest Central Dispatch Center
1975 B. Davis
Arlington Heights, Illinois 60001

Notice by mail shall be considered served four (4) days after mailing.

10). This agreement shall be effective when executed by the proper officials of COUNTY and NORTHWEST. NORTHWEST may elect to withdraw from this agreement. The withdrawal shall not be effective until one (1) year after the notice is served. The notice of withdrawal will be sent registered or certified mail to the Chief of Police-Cook County Sheriff's Police. Withdrawal must be in compliance with all applicable rules or requirements of Illinois law and the Illinois Commerce Commission.

11). If the event a Court of proper jurisdiction determines that any paragraph(s) of this Agreement are invalid, the parties agree that such invalidity shall not affect the validity of the remaining portions of this Agreement.

12). This Agreement constitutes the complete, final, and entire Agreement between NORTHWEST and COUNTY and supersedes any prior agreements, either written or oral, between the parties.

13). Any modifications to this Agreement must be in writing and signed by both COUNTY and NORTHWEST to be effective.

14). This Agreement shall be governed and construed in accordance with the laws of the State of Illinois.

IN WITNESS WHEREOF, the undersigned governmental units have caused this agreement to be duly executed.

Cook County 9-1-1 System

Northwest Central 9-1-1 System

Marjorie B. Allen

David G. Daniels
Exec. Director

Date: *22 Feb 05*

Date: *March 24, 2005*

Approval as to Form:

Michael E. Spitzer
Cook County State's Attorney

Date: *1/19/05*

**INTERGOVERNMENTAL AGREEMENT
BETWEEN THE COUNTY OF COOK
ON BEHALF OF THE COOK COUNTY SHERIFF
AND CITY OF DES PLAINES**

This Intergovernmental Agreement (“IGA”) is entered into by and between the County of Cook (“County”) on behalf of the Sheriff of Cook County (“Sheriff”) and the City of Des Plaines (“Des Plaines”), (collectively, the “Parties”), pursuant to authority granted by the Illinois Constitution of 1970, Article VII, Section 10, and The Intergovernmental Cooperation Act, 5 ILCS 220/1 *et seq.*

I. RECITALS

WHEREAS, the Cook County Emergency Telephone Systems Board (“Cook ETSB”) operates the Cook County 9-1-1 system (“9-1-1 System”) in the unincorporated areas of Cook County and certain municipalities; and

WHEREAS, the Sheriff processes 9-1-1 calls and provides other services for the 9-1-1 System, including call taking, dispatching, and radio monitoring; and

WHEREAS, the budget for the Sheriff’s Office, through the Annual Appropriation Bill adopted by the County Board, currently funds the salary and benefits for in excess of sixty employees who currently staff the 9-1-1 System’s communication center; and

WHEREAS, the Des Plaines Police have conducted their dispatch activity on the Des Plaines/Wheeling Emergency Telephone Systems Board, but need to consolidate Dispatch Services with another emergency telephone systems board as the Wheeling 911 Center is closing; and

WHEREAS, Des Plaines desires to obtain the Sheriff’s 9-1-1 System dispatching services for Des Plaines Police and agrees to reimburse the Sheriff for providing said services pursuant to this IGA; and

WHEREAS, the Sheriff agrees to provide 9-1-1 System call answering, dispatching, and call transferring services (collectively, “*Dispatch Services*”) to Des Plaines Police twenty-four hours a day, seven days a week;

WHEREAS, the County, the Sheriff and Des Plaines seek to enter into this IGA where the Sheriff will provide Dispatch Services to the Des Plaines Police;

NOW, THEREFORE, in consideration of the mutual covenants and agreements set forth herein, the Parties agree as follows:

II. INCORPORATION OF RECITALS

The recitals set forth above are incorporated herein as though fully set forth.

III. GENERAL PROVISIONS

A. Term: The term of this IGA shall begin on December 1, 2024 (“Effective Date”) and shall continue for five (5) years from the Effective Date (“Termination Date”).

B. Termination: Either the County, upon the request of Sheriff, or Des Plaines, may terminate this IGA at any time after the first three (3) months of the Term by providing the other party one hundred and eighty (180) days written notice.

C. Roles and Responsibilities:

- 1) The Sheriff agrees to provide 9-1-1 System Dispatching Services to Des Plaines twenty-four hours a day, seven days a week throughout the term of this Agreement. Des Plaines Police Department dispatch will be done on a Cook County 800 mhz frequency. The Dispatch Services will be provided to Des Plaines in accordance with the County's Standard Operating Procedures ("**SOPs**") for operation of the 9-1-1 System. The Sheriff 's Office will make copies of the most current SOPs in place available to Des Plaines for review promptly upon request. The Sherriff's Office will also notify Des Plaines of any changes to the SOPs that will materially affect the level of service provided to Des Plaines under this Agreement.
- 2) All calls for Fire/EMS response by Des Plaines will be transferred to RED Center in accordance with the County's current agreement and SOPs for call transferring with RED Center.
- 3) Des Plaines will adhere to current 9-1-1 Center procedures covering radio use and officer safety practices mandated by the Sheriff's Office. The Sheriff's Office will provide Des Plaines with copies of all relevant SOPs that the City is required to comply with and will promptly provide Des Plaines with notice of changes to those SOPs that affect the City's obligations regarding radio use and officer safety.

D. Operational Reimbursement

- 1) Des Plaines agrees to reimburse the Sheriff's Office quarterly for all personnel and operational costs associated with this IGA, including but not limited to costs associated with any additional positions necessary for performance of services ("Sheriff's Reimbursement"). Des Plaines will be required to pay Sheriff's Reimbursements in the following not-to-exceed amounts in accordance with the following schedule, with any partial year prorated based the number of days the IGA has been in effect for that year:

Year 1 – \$1,612,951.00

Year 2 – \$1,780,790.00

Year 3 – \$1,875,720.00

Year 4 – \$1,977,057.00

Year 5 – \$2,085,232.00

- 2) Sheriff will send Des Plaines an invoice for a pro-rated portion of the annual Sheriff's Reimbursement on a quarterly basis. Payment to Sheriff of these quarterly payments will be due within ninety (90) days of receipt of invoice.

IV. INDEMNIFICATION

- A. Des Plaines agrees to indemnify, defend, save and hold the County and the Sheriff, and their respective Commissioners, agents, officers, and employees harmless from and against any and

all liabilities, claims, demands or suits brought by any employee of Des Plaines pursuant to this IGA or member of the public arising out of any negligent act or omission of Des Plaines and/or its agents, officers, or employees in the performance of this IGA.

- B. The County shall be responsible for the acts of its agents, officers, or employees in the performance of this IGA.

V. CONFIDENTIALITY

The Parties agree that during performance under this IGA, the Parties may disclose to one another information, including, but not limited to, security matters, security concepts, security procedures, staff information, materials, budgets, and research and development (collectively "Confidential Information"). Confidential Information, in whatever form provided, shall, at all times, remain the exclusive property of disclosing Party and the receiving Party agrees to maintain the confidentiality of the Confidential Information unless required to be disclosed by law or regulation, or judicial or administrative proceeding. Des Plaines acknowledges that monetary damages may not be a sufficient remedy for unauthorized disclosure of Confidential Information and that the County shall be entitled, without waiving any other rights or remedies, to such injunctive or equitable relief as may be deemed proper by a court of competent jurisdiction. If Des Plaines is required by a government body or court of law to disclose Confidential Information, Des Plaines agrees to give the discloser reasonable advance notice so that the discloser may contest the disclosure or seek a protective order.

Notwithstanding the above, Des Plaines acknowledges that this IGA falls under the Illinois Freedom of Information Act, and the Illinois Record Retention Act.

VI. DISPUTE RESOLUTION

In the event of a dispute between Des Plaines and the Sheriff concerning this IGA, each shall designate a representative who shall meet to resolve the dispute. If the designated representatives fail to resolve the dispute, then the Sheriff's General Counsel and Des Plaines's General Counsel are responsible for promptly resolving the dispute in good faith and in a cooperative manner.

VII. NOTICE

Unless otherwise specified, any notice, demand or request required hereunder shall be given in writing at the addresses set forth below, by any of the following means: (a) personal service during regular business hours; (b) facsimile transmission during regular business hours; (c) overnight courier; or (d) first class mail properly addressed with postage prepaid and deposited in the U. S. Mail. Any notice, demand or request served personally or by facsimile transmission as aforesaid shall be effective upon receipt. Any notice, demand or request served by overnight courier shall be deemed received on the business day immediately following deposit with the overnight courier. Any notice, demand or request served by U.S. mail shall be deemed received two (2) business days following deposit in the mail. Notices shall be served at the following addresses or at such other place as the Parties may from time to time designate in writing by notice given hereunder

If to the Cook County Sheriff's Office:

Cook County Sheriff's Office
Attn: General Counsel
50 West Washington
Ste. 704
Chicago, Illinois 60602

If to Des Plaines:

City of Des Plaines
Attn: City Manager
1420 Miner Street
Des Plaines, IL 60016

VIII. MISCELLANEOUS

- A. Compliance with Laws. The Parties shall at all times observe and comply with all applicable federal, state and local laws, statutes, ordinances, rules, regulations, codes and executive orders, now existing or hereinafter in effect, which may in any manner affect the performance of this IGA.
- B. Counterparts. This IGA may be executed in any number of counterparts, each of which shall be deemed an original and all of which, taken together, shall constitute a single, integrated instrument.
- C. Governing Law and Venue. This IGA shall be governed by and construed in accordance with the laws of the State of Illinois, without regard to the principles of conflicts of law thereof. If there is a lawsuit under this IGA, each Party hereto agrees to the original jurisdiction of those courts located within the County of Cook, State of Illinois, with regard to any controversy arising out of, relating to, or in any way concerning the execution or performance of this IGA.
- D. Entire Agreement; Modification. This IGA constitutes the entire agreement between the Parties with respect to the subject matter hereof and supersedes any prior agreements, negotiations and discussions. This IGA may not be modified or amended in any manner without the prior written consent of the Parties hereto. No term of this IGA may be waived or discharged orally or by any course of dealing, but only by an instrument in writing signed by the Party benefited by such term.
- E. Severability. If any term of this IGA or any application thereof is held invalid or unenforceable, the remainder of this IGA shall be construed as if such invalid part were never included herein and this Agreement shall be and remain valid and enforceable to the fullest extent permitted by law.
- F. Conflicts. This IGA shall not be legally binding if entered into in violation of the provisions of the Public Officer Prohibited Activities Act, 50 ILCS 105/0.01 *et seq.*

IN WITNESS WHEREOF, the County of Cook, and Des Plaines have caused this IGA to be executed.

COOK COUNTY EXECUTION: The undersigned, on behalf of the County of Cook, Illinois, a body politic and corporate of the State of Illinois, hereby accept the foregoing Intergovernmental Agreement:

Toni Preckwinkle
Toni Preckwinkle
President, Cook County Board of Commissioners

ATTEST:

Karen Yarbrough Dated: 02-02-2024
Karen Yarbrough
Cook County Clerk

ACKNOWLEDGED:

Thomas Dart
Thomas Dart
Cook County Sheriff

APPROVED BY THE BOARD OF
COOK COUNTY COMMISSIONERS

JAN 25 2024

Approved as to form:
Brian Tracy
Assistant State's Attorney

COM _____

DES PLAINES EXECUTION: The undersigned, on behalf of the City of Des Plaines, a body politic and corporate of the State of Illinois, hereby accept the foregoing Intergovernmental Agreement:

[Signature] Dated: 11/15/23
City President - **MAYOR**

ATTEST:

Jessica Mastalski Dated: 11/15/23
City Clerk
by: Aura Fast, Deputy

COOK COUNTY EMERGENCY TELEPHONE SYSTEM BOARD
Resolution No. 23-081802

**RESOLUTION TO ACCEPT THE CITY OF DES PLAINES
INTO THE COOK COUNTY 9-1-1 SYSTEM**

WHEREAS, the State of Illinois has enacted the Emergency Telephone System Act, 50 ILCS 750/0.01 et seq. ("Act") which enables a county to impose a surcharge on billed subscribers of network connections provided by telecommunications carriers at a rate per network connection in order to implement and maintain a 911 Emergency Telephone System; and


WHEREAS, pursuant to Section 26-79 of Ordinance Number 01-O-35 of the Cook County Code of Ordinances ("Ordinance"), the Cook County Emergency Telephone System Board ("ETSB") has the authority to plan and implement a 9-1-1 system and receive monies from the surcharge imposed under the Ordinance; and

WHEREAS, pursuant to 50 ILCS 15.4(a)(2), the City of Des Plaines has requested that it be included in the Cook County 9-1-1 System and has agreed to the payment of the surcharge for such 9-1-1 services as established by the State of Illinois; and

WHEREAS, the ETSB has agreed to accept the City of Des Plaines into the Cook County 9-1-1 System subject to approval by the Illinois State Police.

NOW, THEREFORE BE IT RESOLVED, that pursuant to a request by the City of Des Plaines, the ETSB hereby approves the inclusion of the City of Des Plaines within the Cook County 9-1-1 System to commence upon the approval of the Statewide 9-1-1 Administrator of the Illinois State Police. Upon such approval, all telecommunications carriers shall be notified to impose the applicable surcharge rate for such 9-1-1 services as established by the State of Illinois upon all customers located within the City of Des Plaines.

The above Resolution is hereby APPROVED AND ADOPTED this 8th day of August, 2023.



Martin Bennett
Executive Director
Cook County Emergency Telephone System Board



EMERGENCY TELEPHONE SYSTEM BOARD

Enhanced 9-1-1 Emergency Service for Cook County

Elizabeth Ryles
Board Member

John Cornier
Board Member

Thomas Fleming
Board Member

Michael Kuryla
Board Member

John Matthews
Board Member

Tisa Morris
Board Member

Martin Bennett
Executive Director

Megan Kinsella
Director of Operations

Valerie Rhodes
Director of Support
Services

Shereen Gamble
Administrative Analyst

Carl Campbell
CAD Administrator

Patricia Duffy
CAD Administrator

Jon Walt
CAD Administrator

D'Vante Thomas
CAD Administrator

2024 CALL HANDLING AID OUTSIDE JURISDICTIONAL BOUNDARIES

Dear Public Safety Member,

In accordance with the Emergency Telephone System Act (50 ILCS 750/14, 750/15), our agency is required to annually certify the continuation of a Call Handling – Aid Outside Jurisdictional Boundaries Agreements, as filed in our Authority to Operate a 9-1-1 System; IL Docket 96-0575.

This correspondence shall serve as notice of our intention to continue to operate under the terms of the Call Handling – Aid Outside Jurisdictional Boundaries Agreement between our agencies.

This agreement is made between the Cook County ETSB on behalf of its Public Safety Agencies: Berkeley, Blue Island, Cook County Forest Preserve Police, Cook County Sheriff's Police, Chicago Heights, Crestwood, Ford Heights, Golf, Harvey, Hometown, Lyons, Merrionette Park, Metra Police, Northlake, Palos Park, Park Ridge, Phoenix and Worth, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

Calls received in Cook County jurisdiction below should be routed as follows:

ESInet to ESInet
Primary 911 Transfer sip:sos@cookilso1.cook.il.us
Manual Transfer On Net 8471194014

Off-Net to On-Net
Primary 911 Transfer 708-911-6120 or 847-911-6134

Berkeley PD
Secondary 708-449-8224 PD

Blue Island PD
Secondary 708-385-1313

Chicago Heights PD
Secondary 708-754-2121

Cook County Forest Preserve Police, Cook County Sheriff's Police, Ford Heights, Golf, and Northlake:
Secondary 708-458-1000
Tertiary ISPERN or Cook County INTEROPI

Crestwood PD
Secondary 708-385-5131 or 224-580-2867

Des Plaines PD
Secondary 224-580-2868

Harvey PD

Secondary 708-331-2131

Hometown PD

Secondary 224-580-2856

Indian Head Park

Secondary 708-246-3161

Lyons PD

Secondary 708-442-4405

Merrionette Park PD

Secondary 708-396-3172

Metra Police

Secondary 312-322-2800

Palos Park PD

Secondary 708-448-2191

Park Ridge PD

Secondary 224-580-2860

Phoenix PD

Secondary 708-331-2191

Robbins PD

Secondary 224-580-2862

Worth PD

Secondary 708-448-2151 or 224-580-2869

The Cook County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary Telephone transfer via your agency's primary routing number as identified by AT&T.

Secondary via your agency's 10-digit emergency number

Tertiary ISPERN or point to point radio.

Cook County ETSB is scheduled to move the ESInet in February of 2024.

Aid Outside Jurisdiction Boundaries

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System according to State of Illinois Administrative Rules and internal policy. It shall be the responsibility of your agency to maintain the report of call and the disposition of each call.

There is no need to respond to this notification unless it is your desire to modify this agreement or withdraw from it. Unless we hear from you within ten (10) days, we will assume that agreement remains in full effect. If you have any questions regarding this matter, please feel free to contact Valerie Rhodes (847) 294-4742.

Sincerely,

Martin F. Bennett

Martin F. Bennett
Executive Director ETSB
Cook County 911 System

WIND-DOWN AND TERMINATION AGREEMENT FOR THE
WHEELING DES PLAINES JOINT EMERGENCY TELEPHONE SYSTEMS BOARD
AND DISPATCH SERVICES PARTNERSHIP

THIS WIND-DOWN AND TERMINATION AGREEMENT is made as of the 21ST day of OCTOBER, 2024, by and between the VILLAGE OF WHEELING, an Illinois home rule municipal corporation ("*Wheeling*") and the CITY OF DES PLAINES, an Illinois home rule municipal corporation ("*Des Plaines*").

NOW THEREFORE, in consideration of the mutual promises of the parties hereto made each to the other and other good and valuable consideration, Wheeling and Des Plaines hereby agree as follows:

Section 1. Background.

A. Article VII, Section 10 of the Illinois Constitution of 1970 provides for intergovernmental cooperation between units of local government such as Wheeling and Des Plaines, including the power to contract or otherwise associate among themselves to obtain or share services and to exercise, combine, or transfer any power or function in any manner not prohibited by law or by ordinance and to use their credit, revenues, and other resources to pay costs related to intergovernmental activities. The Illinois Intergovernmental Cooperation Act, 5 ILCS 220/1 *et seq.*, provides that any power or powers, privileges or authority exercised, or which may be exercised by a unit of local government may be exercised and enjoyed jointly with any other unit of local government.

B. Wheeling and Des Plaines are units of local government.

C. In accordance with the requirements of the Illinois Emergency Telephone System Act, 50 ILCS 750/0.01, *et seq.* ("**Act**"), Wheeling and Des Plaines entered into an intergovernmental agreement, dated April 30, 2017, establishing a joint emergency telephone system board ("**JETSB**") to serve both communities.

D. At the direction of the Statewide 9-1-1 Administrator, the Parties subsequently entered into an Amended and Restated Intergovernmental Agreement dated as of July 17, 2017 which replaced the original agreement in its entirety ("**JETSB Agreement**").

E. Pursuant to the terms of the JETSB Agreement, the requirements of the Act, and the authority granted by order of the Statewide 9-1-1 Administrator in Case No. 16-C-155, the Parties were authorized to establish a JETSB capable of receiving 9-1-1 surcharge revenues ("**Surcharges**") and proportional grant funds distributed by the State of Illinois (collectively, the "**Remittances**") and expend these funds for the maintenance and operation of the Parties' enhanced 9-1-1 system ("**System**").

F. The JETSB Agreement was subsequently amended in 2018 and again in 2021 to alter the composition of the membership of the JETSB to (i) include a representative the Public Safety Answering Point ("**PSAP**") as a member the JETSB ("**First Amendment**") and (ii) to appoint additional members to the JETSB in order to meet the "Public Member" requirement of the Act ("**Second Amendment**"). The JETSB Agreement, the First Amendment, and the Second Amendment, shall hereinafter be collectively referred to as the "**Amended JETSB Agreement**".

G. Wheeling operates a full-service emergency dispatch center at 1 Community Blvd, Wheeling, Illinois, 60090 ("**Dispatch Center**"), which has provided the Parties with general 9-1-1 emergency call answering and emergency dispatch services pursuant to an Emergency Dispatch Services Agreement ("**Dispatch Agreement**") originally executed in 2014 and renewed through December of 2024.

H. The Parties now seek to terminate the JETSB Agreement, dissolve the JETSB, cease operations of the Dispatch Center, and migrate to separate PSAPs operated by other agencies.

I. Des Plaines intends to join the Cook County Emergency Telephone System Board ("**CCETSB**") and commence receiving emergency call answering and dispatching services from the Cook County Sheriff's Police 911 Center PSAP ("**Cook County Dispatch**").

J. Wheeling intends to join the Northwest Central 9-1-1 System JETSB ("**NWCJETSB**") and commence receiving emergency call answering and dispatching services from the Northwest Central Dispatch Center PSAP ("**NWCD**").

K. The CCETSB and NWCJETSB are hereinafter referred to individually and collectively as the "**Receiving Boards**". Cook County Dispatch and NWCD are hereinafter referred to individually and collectively as the "**Receiving PSAPs**".

L. The Parties now desire to enter into a final agreement to provide for the orderly dissolution of the JETSB, the division of all JETSB property and assets, and the allocation and remittance of state 911 surcharge disbursements through and until the migration is complete. Upon completion of the obligations set forth in this Wind-Down and Termination Agreement, all obligations between the parties under the JETSB Agreement and the Dispatch Agreement shall be of no further force and effect.

Section 2. Migration to Receiving Boards and Receiving PSAPs.

A. Timing. The Parties intend to complete their migration to their respective Receiving Boards and Receiving PSAPs within the following timelines:

1. Des Plaines: Des Plaines intends to migrate to CCETSB and begin receiving call answering and police dispatching services from Cook County Dispatch no later than December 3, 2024. Des Plaines will continue to

receive fire and EMS dispatching services from the Regional Emergency Dispatch Center. Cook County Dispatch will forward all calls for fire and EMS services to RED Center.

2. Wheeling: Wheeling intends to migrate to NWCJETSBS and begin receiving call answering and public safety dispatching services from NWCD no later than January 9, 2025.

The date that each party commences receiving service from their respective Receiving PSAP shall be referred to as that Party's "**Migration Date**".

B. Cooperation. The Parties agree to cooperate and collaborate to facilitate each party's migration to their respective Receiving Board and their respective Receiving PSAP.

Section 3. Allocation of Liabilities and Ownership of JETSBS Assets.

A. Final Payments of Fee for Dispatch Services. Des Plaines acknowledges that the total Dispatching Fee owed to Wheeling for calendar year 2024 is \$2,580,948.00. The prorated fee for calendar year 2024 due and owing through December 2, 2024, assuming Des Plaines migrates to CCETSBS in accordance with the dates set forth in Section 2(A)(1), is \$2,379,745.00. Wheeling estimates Des Plaines eleven-month Surcharge revenue for 2024 for January 1, 2024 through November 30, 2024 to be \$1,565,000.00 ("Estimated Surcharge Revenue"). After receipt of the Estimated Surcharge Revenue, Wheeling estimates the remaining Des Plaines' Dispatching Fee owed to Wheeling under the Dispatch Agreement for 2024 to be \$814,745.06. As of the Effective Date of this Agreement, Wheeling acknowledges that Des Plaines has remitted a payment of the Fee for Dispatch Services for Q1 of 2024 required pursuant to Section 3A of the Dispatch Agreement to Wheeling, in the amount of \$645,237.00. Wheeling will bill Des Plaines \$169,508.06 for the second quarter of 2024 and will apply all Surcharges received by the JETSBS throughout calendar year 2024 attributable to Des Plaines against Des Plaines's remaining payment obligations under the Dispatch Agreement. In the event that the Surcharges attributable to Des Plaines received by the JETSBS are not sufficient to pay for the entirety of Des Plaines' obligations under the Dispatch Agreement, Wheeling will endeavor to invoice Des Plaines for any remaining amount due no later than March 31, 2025, which invoice will be paid by Des Plaines no later than forty-five days after receipt.

B. Personal Property. All equipment, computers, electronics, furniture and fixtures located in the Dispatch Center ("**Personal Property**") are, and shall remain, the personal property of Wheeling. Des Plaines waives and releases any and all claims, liens, or other rights it may have in the Personal Property.

C. Surplus Surcharge Funds. The Parties do not expect any surplus monies to remain in the JETSBS Surcharge Fund upon the dissolution of the JETSBS. In the event that any surplus monies remain in the JETSBS Surcharge Fund after April 1, 2025,

Wheeling, provided Des Plaines has no outstanding obligations arising out of the Dispatch Agreement, will cause any Surcharges attributable to Des Plaines to be remitted to the CCETSB.

D. Software and Service Charges. Wheeling will not, and may not, make any claims against Des Plaines for costs arising from contracts for vendor services or software as a service (SaaS) agreement associated with the operation of the Dispatch Center.

E. No Obligations Regarding Dispatch Center Employees. Wheeling will not, and may not, make any claims against Des Plaines for severance or unemployment insurance of any employee of Wheeling whose employment was terminated as a result of the closure of the Dispatch Center.

Section 4. Surcharge Distributions.

A. Acknowledgement of Lagging Surcharge Distribution. The Parties acknowledge and agree that the State of Illinois distributes Surcharges on a delayed schedule with an approximate three-month period between collection of the Surcharges from customers and the date of distribution to the appropriate ETSB. Due to this delayed schedule, it is possible that Surcharges attributable to each Party may be distributed to the JETSB after their respective Migration Dates. The Parties acknowledge and agree that, provided there are no outstanding financial obligations associated with or arising out of the Dispatch Center after both Party's Migration Dates, any Surcharges distributed after the Migration Dates should be remitted to the respective Party's Receiving Boards.

B. The Parties agree to take the following actions to prevent or address any Surcharge distributions that occur after either Party's Migration Date:

1. To notify the Statewide 9-1-1 Administrator that, upon their respective Migration Dates, all further Surcharge distributions should be directed to the Receiving Board, regardless of the date of collection of the Surcharge.
2. If any Surcharges attributable to Des Plaines are distributed to the JETSB after Des Plaines' Migration Date but prior to Wheeling's Migration Date and the dissolution of the JETSB, Wheeling will promptly remit such surcharges to the CCETSB.

Section 5. Access to Records Management System (RMS).

A. Existing Records Management System. The Parties currently jointly maintain a Records Management System (RMS) that provides for the storage, retrieval, retention, manipulation, archiving, and viewing of information, records, documents, and files pertaining to the Parties' law enforcement operations. The Parties' existing RMS system is provided and maintained by CentralSquare.

B. Post-Migration. Des Plaines will continue to utilize CentralSquare's RMS after its

migration to Cook County Dispatch under a license issued exclusively to Des Plaines and will migrate its records to CentralSquare's cloud solution. After its Migration Date, Wheeling will continue its use of CentralSquare's RMS under a license issued exclusively to Wheeling. No later than Des Plaines' Migration date, Wheeling will provide Des Plaines with an electronic copy of its dispatch related Records Management System (RMS) archive data in a native usable format. In the event that the copy of the dispatch related RMS archive data is unreadable or corrupted, Wheeling will take all necessary actions to provide a readable and complete copy to Des Plaines. The parties agree to work cooperatively and to seek alternative solutions should any technical difficulties be encountered by Wheeling in providing Des Plaines with the RMS archive data on a timely basis. To the extent Wheeling incurs outside costs in providing the RMS archive data to Des Plaines, Des Plaines shall be responsible for the payment of any additional costs. Wheeling will provide Des Plaines with a breakdown of any such additional costs before the costs are incurred and Des Plaines will provide Wheeling with advance payment for any such additional cost.

Section 6. Legal Effect; Mutual Release and Waiver of Claims.

A. Upon the satisfaction of all Parties' obligations under this Wind-Down and Termination Agreement, both the Amended JETSB Agreement and the Dispatch Agreement shall be considered terminated and of no further force and effect.

B. Upon the satisfaction of all Parties' obligations under this Wind-Down and Termination Agreement, the Parties shall each waive, release, and disclaim any claims, of any nature whether in law or equity, against the other Party associated with or arising from the operation of the Dispatch Center, the provision of the dispatch services by Wheeling, and the operation and dissolution of the JETSB.

Section 7. Remedy.

The Parties agree that their sole and exclusive remedy under this Agreement shall be to seek specific performance of the obligations set forth herein.

Section 8. General Provisions.

A. Notices. Notices or other writings which any Party is required to or may wish to serve upon the Parties shall be delivered personally, or sent registered or certified mail, return receipt requested, postage prepaid, addressed as follows:

If to Wheeling:
Village of Wheeling
2 Community Boulevard
Wheeling, Illinois 60090
Attention: Village Manager and
Police Chief
Fax: 847459-9692

If to Des Plaines:
City of Des Plaines
1420 Miner Street
Des Plaines, IL 60016
Attn: Dorothy Wisniewski,
City Manager
DWisniewski@desplainesil.gov

Additionally, the Parties may agree to serve notices or other writings via email at addresses designated for service by each Party.

B. Entire Agreement. This Agreement contains the entire agreement or understanding between the Parties, and it supersedes any prior understandings or written or oral agreements between them regarding the subject matter of this Agreement.

C. No Waiver of Rights. The failure of any Party to insist upon strict performance of any of the terms of this Agreement, or to exercise any of its rights hereunder, shall not waive such rights and such Party shall have the right to enforce all such rights at any time.

D. Choice of Law/Venue. This Agreement shall be governed by and construed in accordance with the laws of the State of Illinois, and any court proceedings between the Parties hereto shall be brought in the Circuit Court of Cook County, Illinois.

E. Failure of Performance. If a Party materially fails to perform its obligations under this Agreement, as determined by the Circuit Court of Cook County, Illinois, then any other Party may obtain a court order compelling performance of the defaulting party.

F. Term of the Agreement. This Agreement shall commence on the Effective Date and will terminate no later than March 31, 2025.

G. Indemnification. To the fullest extent permitted by law, the Parties agree to indemnify, defend and hold harmless one another and their respective directors, administrators, officers, agents, employees, successors, assigns and all other persons, firms and corporations acting on their behalf or with their authority, from and against any and all injuries, liabilities, losses, damages, costs, payments and expenses of every kind and nature (including, without limitation, court costs and attorneys' fees) for claims, demands, actions, suits, proceedings, judgments and settlements arising out of or in any way relating to or occurring in connection with the implementation of this Agreement and the actions each Party will be obligated to take in accord with this Agreement.

H. Amendments to the Agreement. Any amendments to this Agreement must be made and approved in writing by the Parties.

J. Counterparts. This Agreement may be simultaneously executed in counterparts, each of which so executed shall be deemed to be original, and such counterparts together shall constitute one and the same instrument.

K. Approval of the Agreement. The execution of the Agreement is subject to the approval of the corporate authorities of each of the Parties.

[SIGNATURE PAGE FOLLOWS]

EXECUTION VERSION

IN WITNESS HEREOF, the parties hereto have caused this Agreement to be executed and attested to as of the day and year first above written.

VILLAGE OF WHEELING

By: *Patrick Horcher*
Patrick Horcher, Village President

Attest: *Kathryn M. Brady*
Kathryn M. Brady, Village Clerk



CITY OF DES PLAINES

By: *[Signature]*
Mayor

Attest: *Jessica Mastalske*
by: Kara East, Deputy
City Clerk